

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/09/2026



surveys

Custom Survey

1 survey(s) 36 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

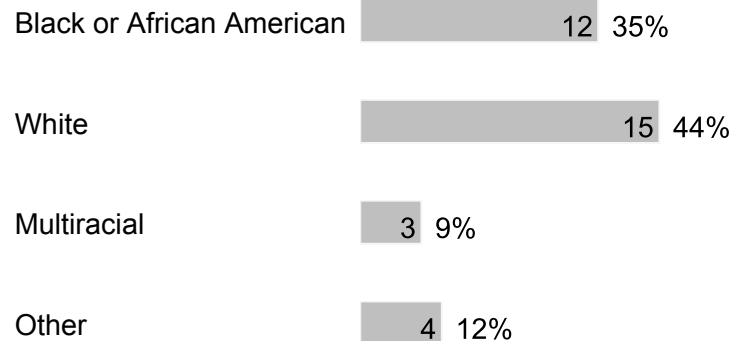
Number of Responses | Percentages of Total Responses

1. Gender



34 respondents

2. Ethnicity



34 respondents

3. Ethnicity



Not Hispanic or Latino 19 56%

Prefer not to answer 1 3%

34 respondents

4. Role

School Administrator 1 3%

Support Staff 6 17%

Teacher 14 39%

Educational Support Professional 5 14%

Clerical 1 3%

Facilities 1 3%

Other 8 22%

36 respondents

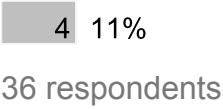
5. Experience

1 - 3 years 14 39%

4 - 10 years 9 25%

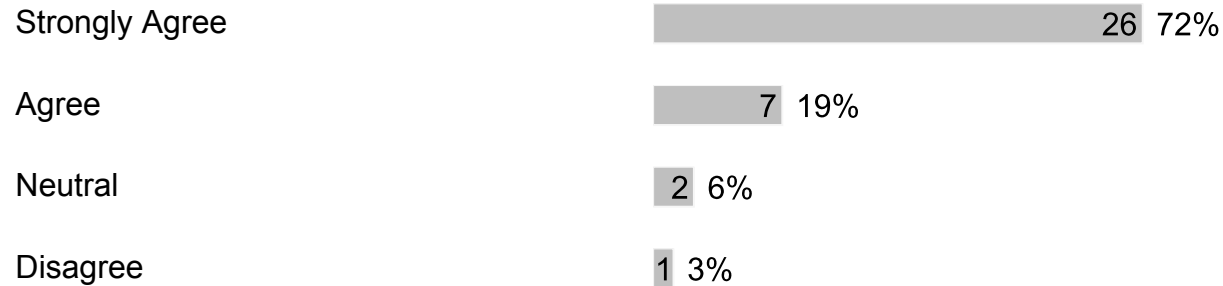
11 - 20 years 9 25%

More than 20 years



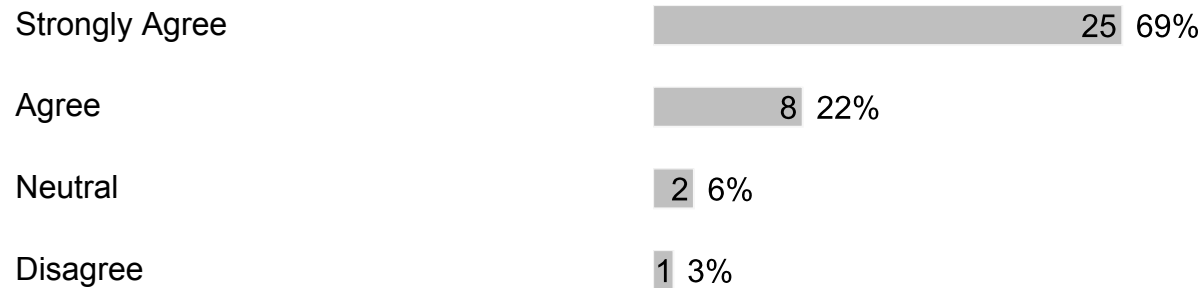
C. Section 2

1. I feel safe at my school.



36 respondents

2. I would recommend my school to my friends and/or family.



36 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Disagree	6	17%
Strongly Disagree	14	39%

36 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	1	3%
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No	35	97%
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36 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	1	3%
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Confronted the alleged bully(ies) directly	1	3%
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Contacted the parents/guardians of the alleged bully(ies)	1	3%
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Does not apply to me	34	94%
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36 respondents

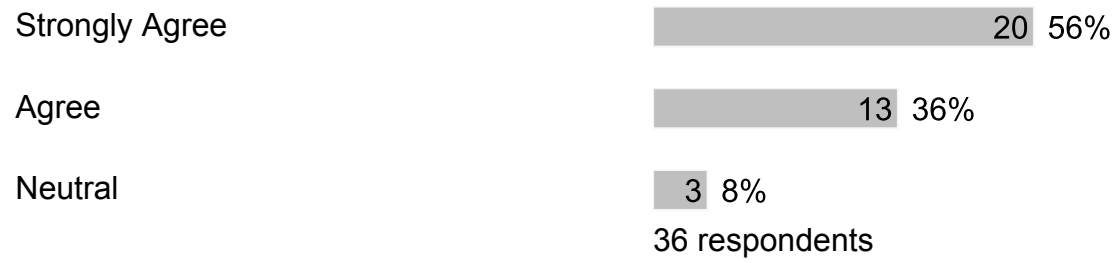
6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	2	6%
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Does not apply to me	34	94%
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36 respondents

7. In my school, rules are applied equally to students.



D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 26 72%

Agree 7 19%

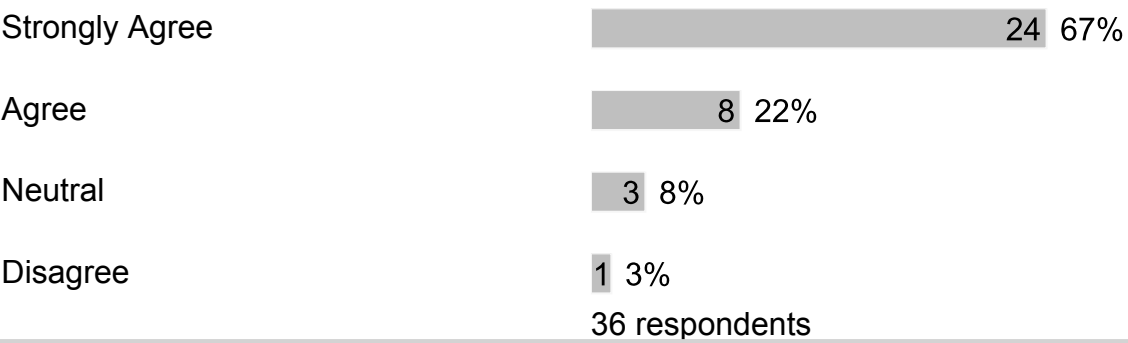
Neutral 2 6%

Disagree 1 3%

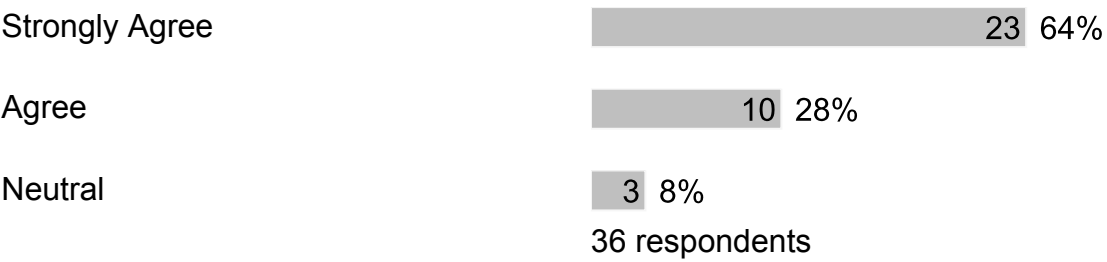
36 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 23 64%

Agree 11 31%

Neutral 2 6%

36 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 24 67%

Agree 7 19%

Neutral 5 14%

36 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 25 69%

Agree 8 22%

Neutral 2 6%

Disagree 1 3%

36 respondents

4. In my school, adults treat students with respect.

Strongly Agree 27 75%

Agree 7 19%

Neutral 1 3%

Disagree 1 3%

36 respondents

5. In my school, students treat adults with respect.

Strongly Agree 23 64%

Agree 10 28%

Neutral 2 6%

Disagree 1 3%

36 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 20 56%

Agree 8 22%

Neutral 8 22%

36 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling 17 47%

College and/or Career Planning 1 3%

Family Counseling 19 53%

Athletics 2 6%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 1 3%

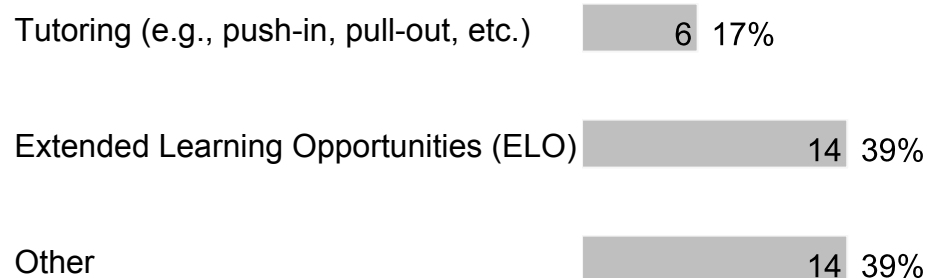
Performing Arts 2 6%

Mentoring 9 25%

Peer Counseling/Peer Mediation 1 3%

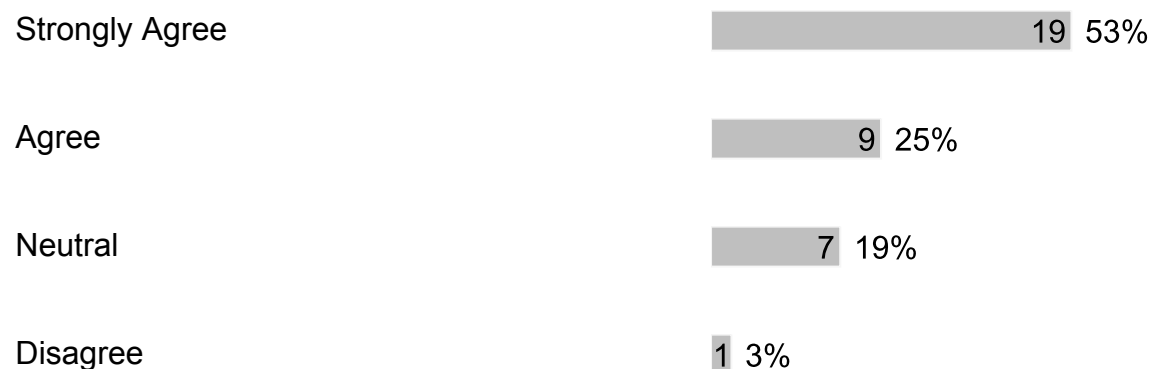
ROTC 1 3%

Before and/or After School Care 24 67%



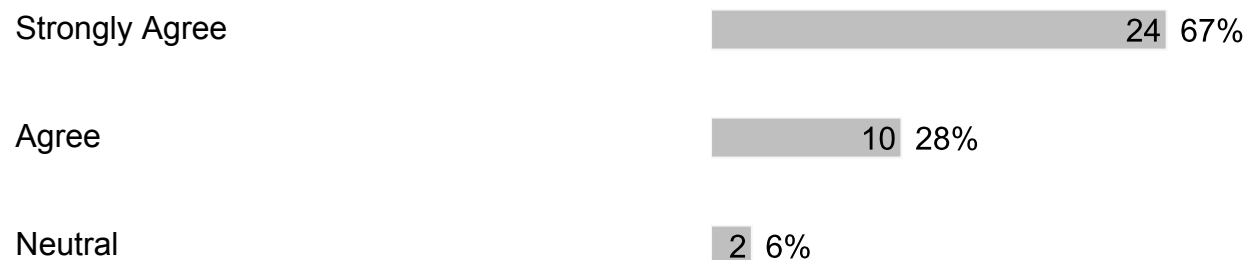
36 respondents

8. Our school implements changes based on the feedback from staff.



36 respondents

9. Our school maintains facilities that support student learning.



36 respondents

10. I enjoy eating food prepared by the cafeteria.



36 respondents

11. Families regularly participate in school involvement activities offered by our school.



36 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



36 respondents

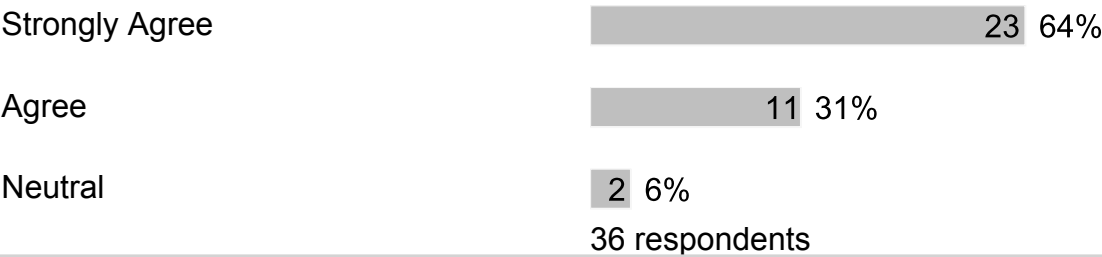
13. Our school asks families for their ideas on the best way to communicate school-related information.



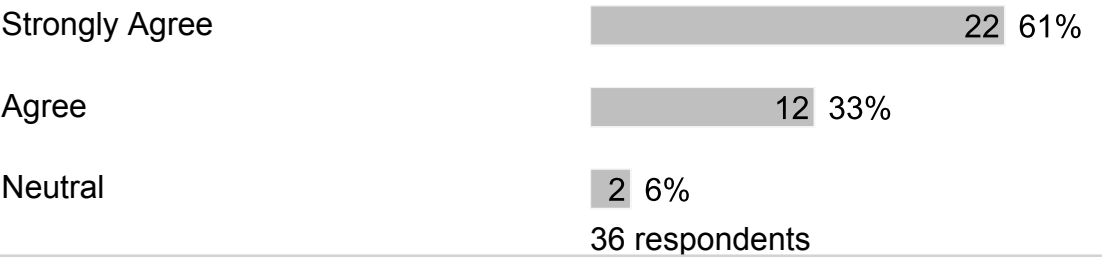
35 respondents

G. Section 6

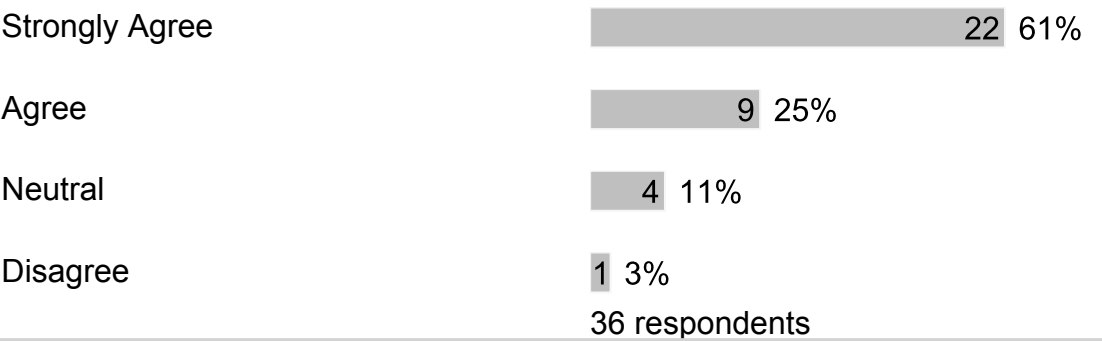
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Agree 12 33%

Neutral 2 6%

36 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 23 64%

Agree 9 25%

Neutral 4 11%

36 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 23 64%

Agree 10 28%

Neutral 3 8%

36 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 22 61%

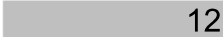
Agree 11 31%

Neutral 3 8%

36 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 21 58%

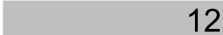
Agree  12 33%

Neutral  3 8%

36 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree  22 61%

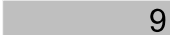
Agree  12 33%

Neutral  2 6%

36 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree  23 64%

Agree  9 25%

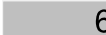
Neutral  4 11%

36 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree  24 67%

Agree  5 14%

Neutral  6 17%

Disagree  1 3%

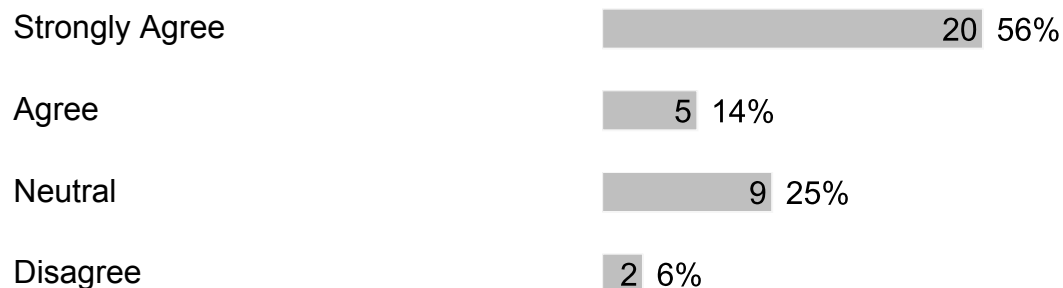
36 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



36 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



36 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



36 respondents

15. I use formative assessments to monitor student progress.



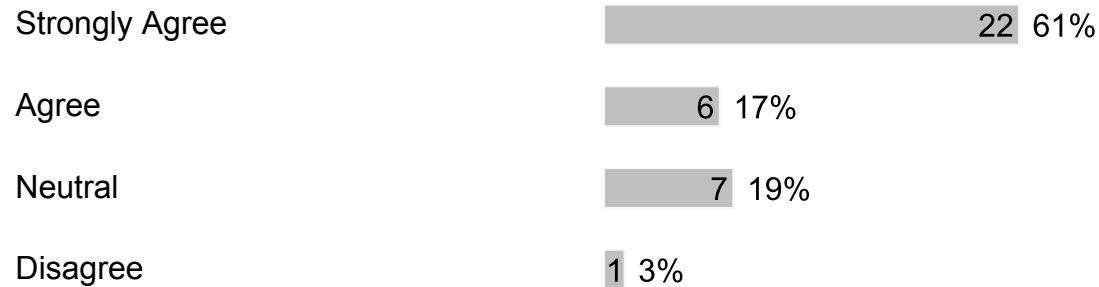
36 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



36 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



36 respondents

18. The school ensures I receive formal training in the use of student assessment data.



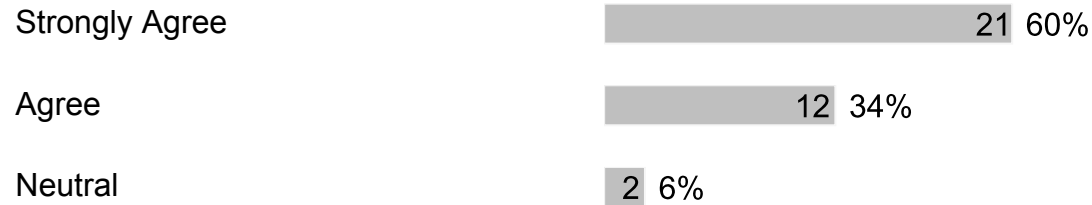
35 respondents

19. In our school, staff members provide peer coaching to teachers.



36 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



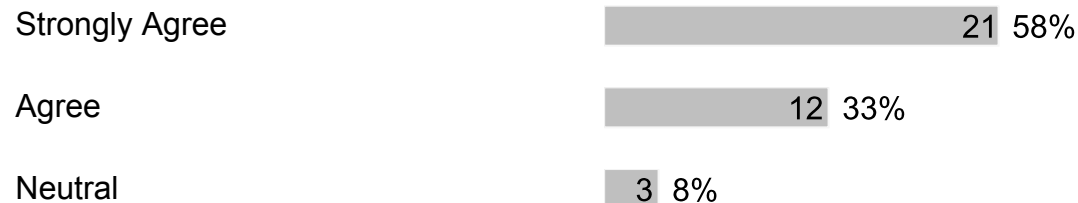
35 respondents

21. I am provided with professional development opportunities that are relevant to my role.



36 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



36 respondents

23. I feel confident in my classroom management strategies.



36 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree  19 53%

Agree  10 28%

Neutral  7 19%

36 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree  24 69%

Agree  10 29%

Neutral  1 3%

35 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree  23 66%

Agree  8 23%

Neutral  4 11%

35 respondents

27. I provide students with timely feedback about their learning.

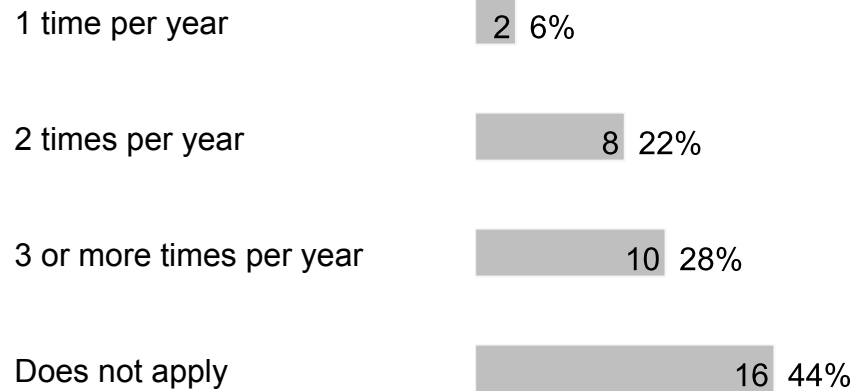
Strongly Agree  20 59%

Agree  7 21%

Neutral  7 21%

34 respondents

28. I schedule conferences to share student learning progress with families.



36 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



36 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



36 respondents

31. I regularly post information online or send home a newsletter.



Neutral 11 31%

Disagree 2 6%

35 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 23 66%

Agree 9 26%

Neutral 3 9%

35 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 24 67%

Agree 10 28%

Neutral 2 6%

36 respondents

34. I am accessible via (check all that apply):

Emails 36 100%

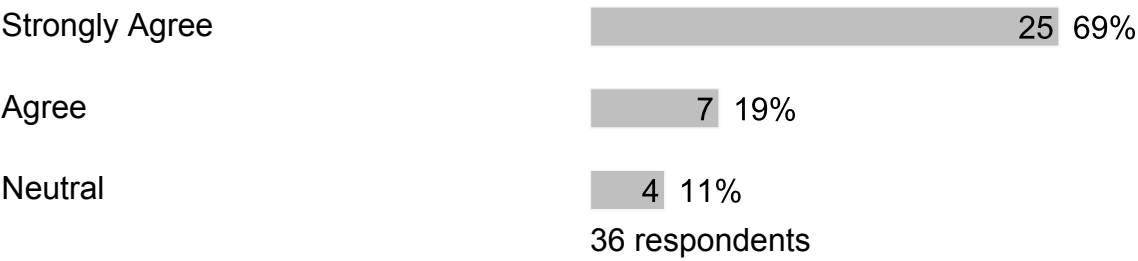
Texts 27 75%

Phone calls 27 75%

Personal visits 16 44%

36 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report