

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/09/2026



surveys

Custom Survey

1 survey(s) 38 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

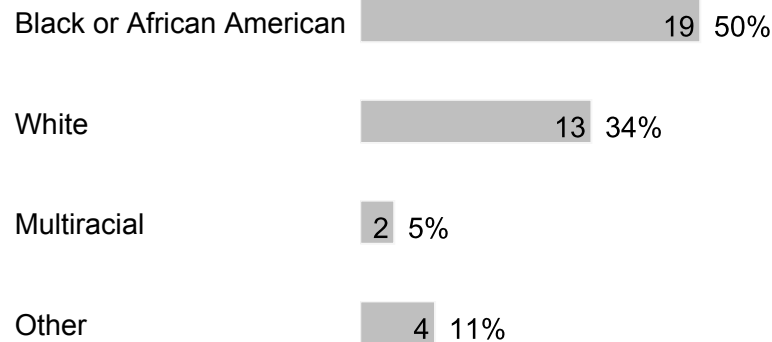
Number of Responses | Percentages of Total Responses

1. Gender



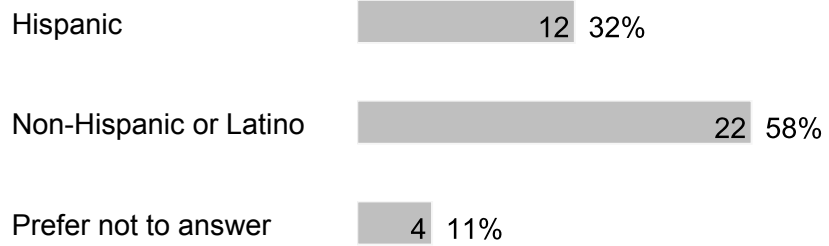
38 respondents

2. Race



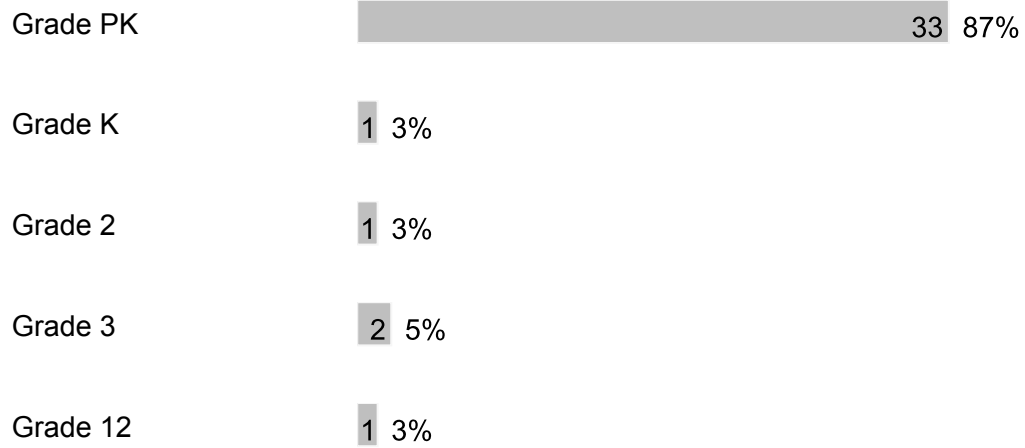
38 respondents

3. Ethnicity



38 respondents

4. Grade



38 respondents

C. Section 2

1. 1. My child feels safe at school.

Strongly Agree  29 76%

Agree  7 18%

Strongly Disagree  2 5%

38 respondents

2. 2. My child's school is clean and well-maintained.

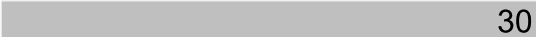
Strongly Agree  31 84%

Agree  4 11%

Strongly Disagree  2 5%

37 respondents

3. 3. I would recommend my child's school to my friends and/or family.

Strongly Agree  30 79%

Agree  6 16%

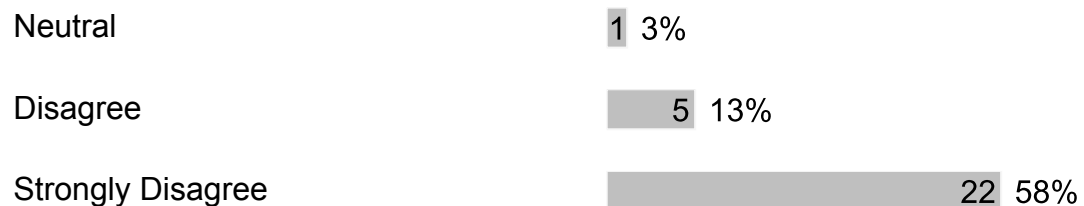
Strongly Disagree  2 5%

38 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

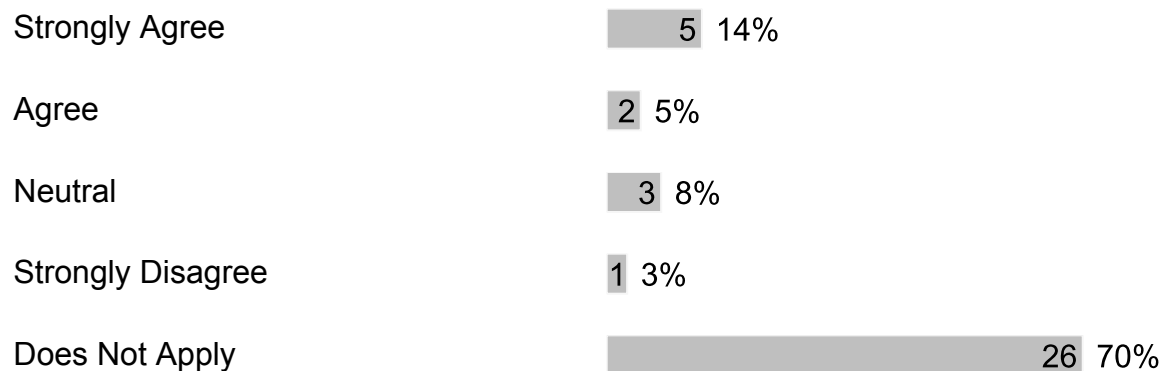
Strongly Agree  6 16%

Agree  4 11%



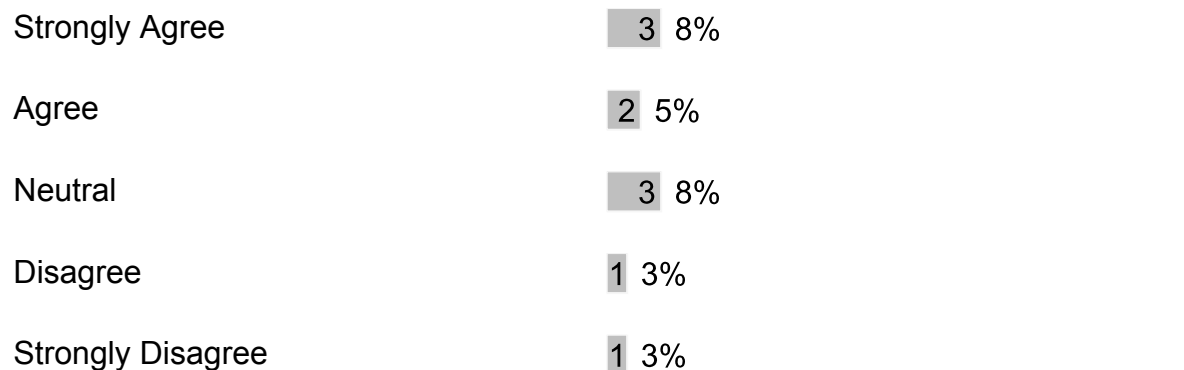
38 respondents

5. 5. After my child was bullied, I contacted school staff.



37 respondents

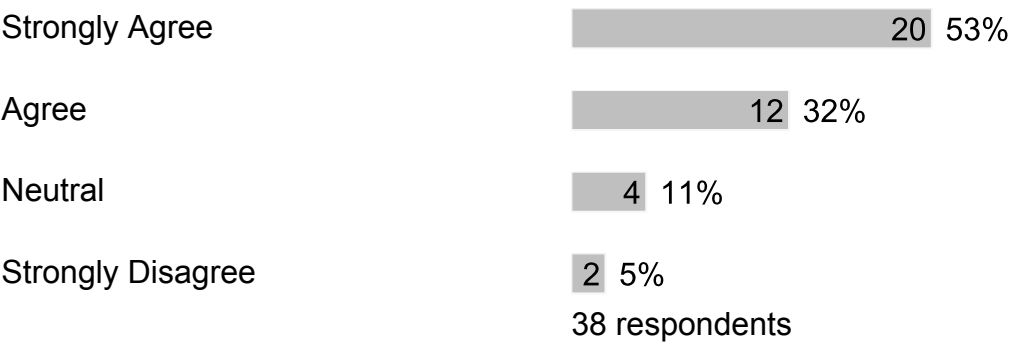
6. 6. After I contacted school staff, the bullying behavior against my child stopped.



37 respondents

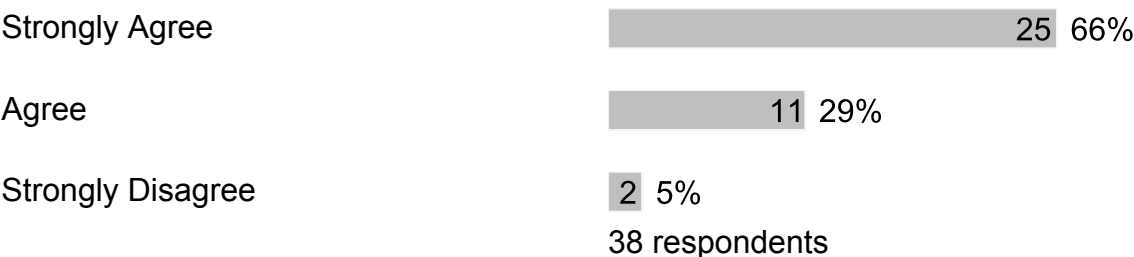
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

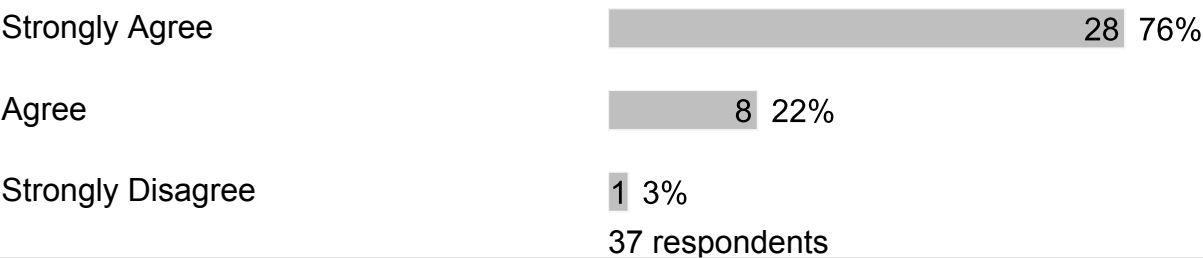


E. Section 4

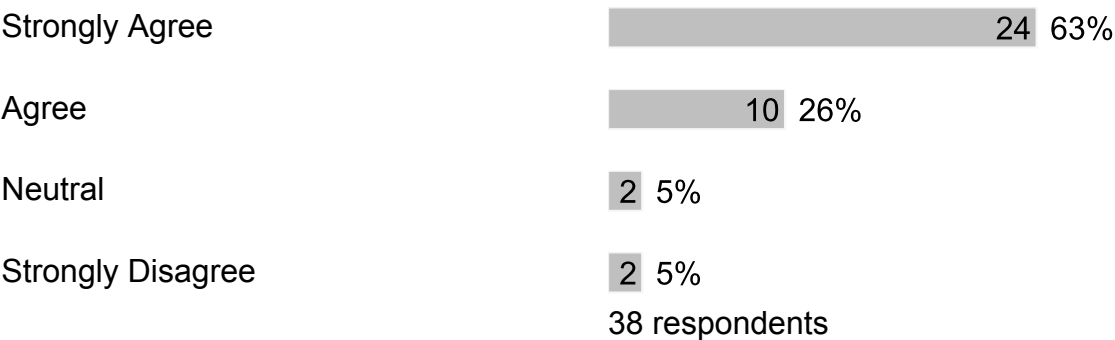
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

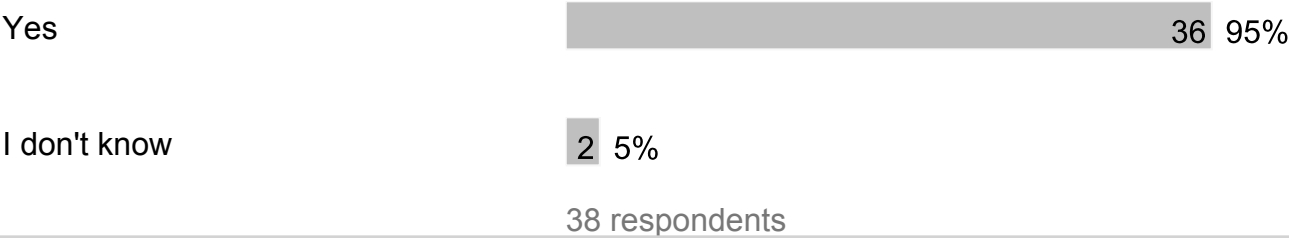


3. 3. At school, my child has up-to-date computers and other technology to learn.

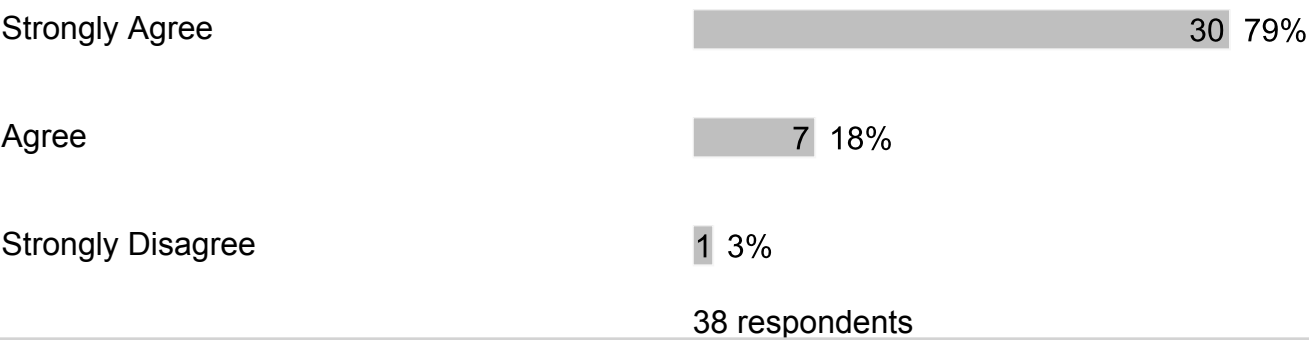


F. Section 5

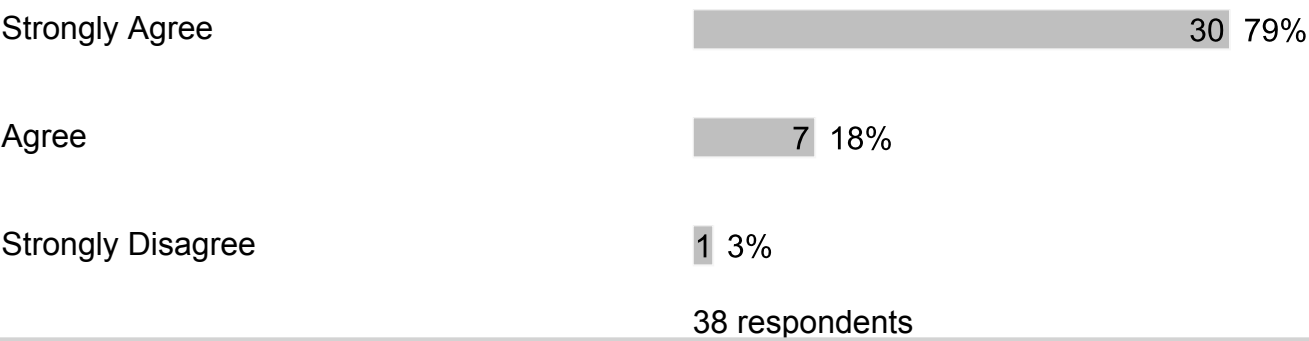
1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



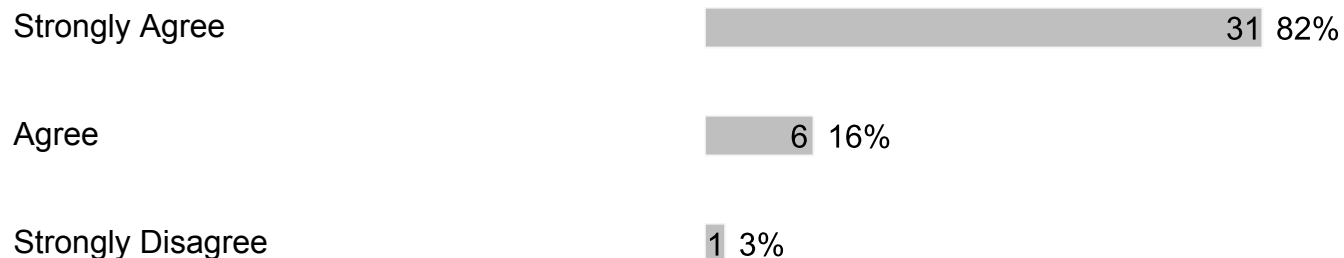
2. 2. My child likes going to school.



3. 3. Our school treats students with value, respect and compassion.

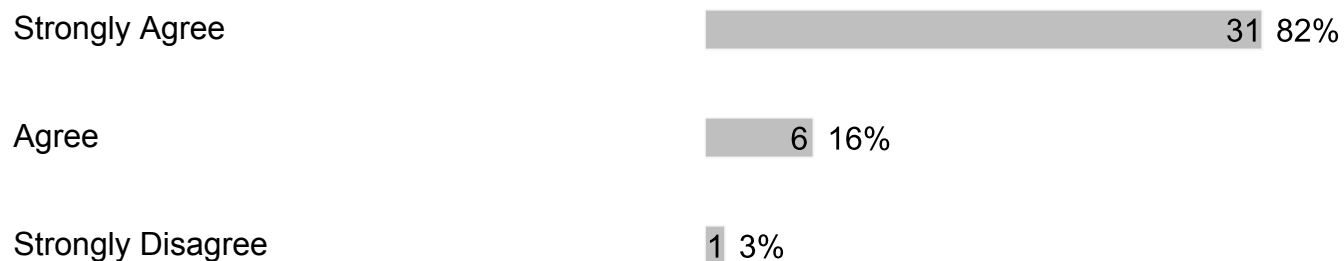


4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



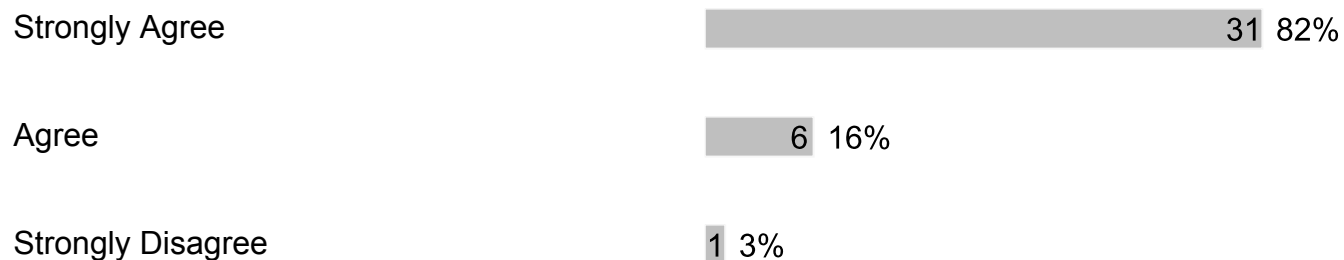
38 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



38 respondents

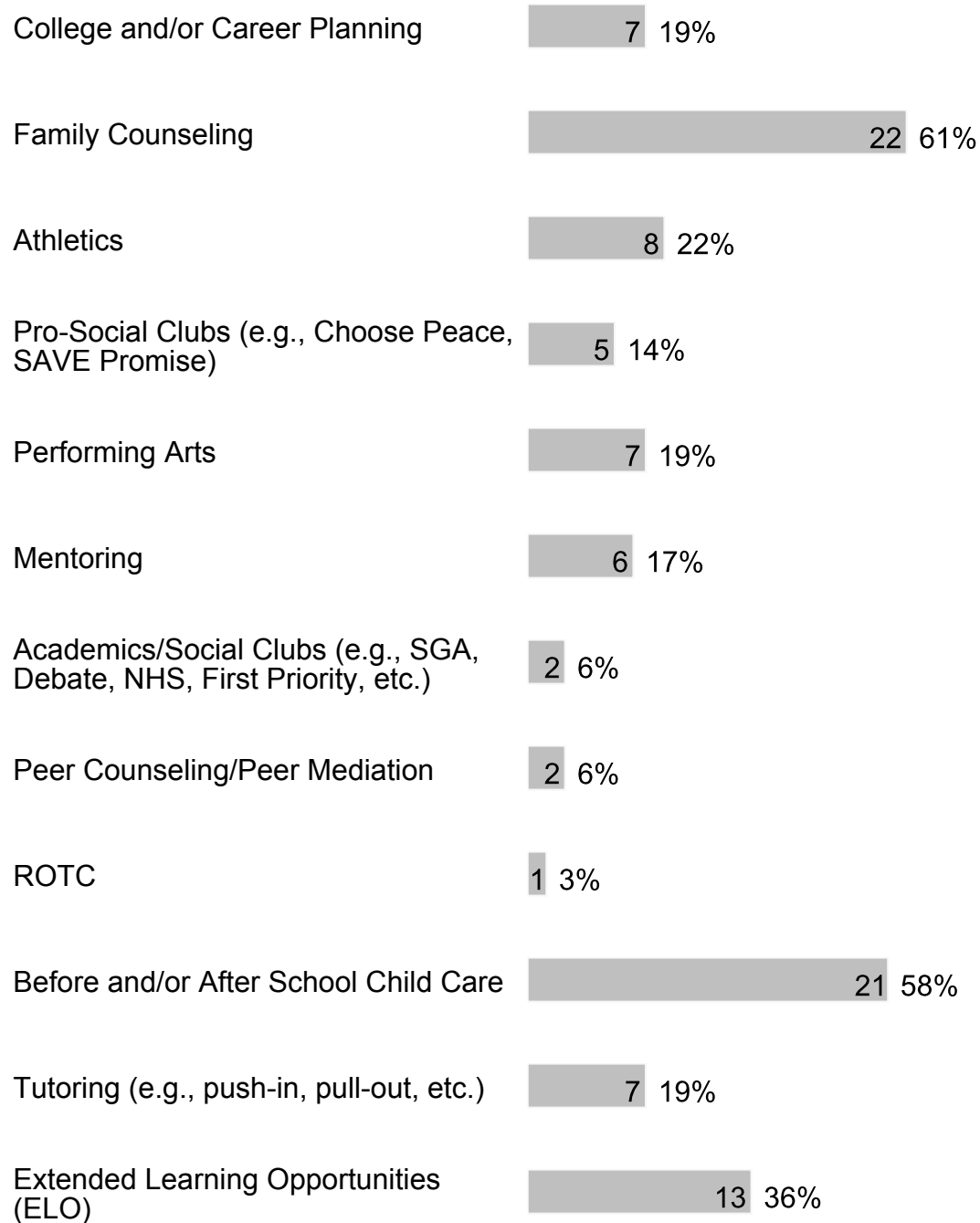
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



38 respondents

7. 7. At our school, the following programs/services are available (check all that apply):





Other 9 25%

36 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

School Counseling 7 23%

College and/or Career Planning 4 13%

Family Counseling 5 16%

Athletics 3 10%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 1 3%

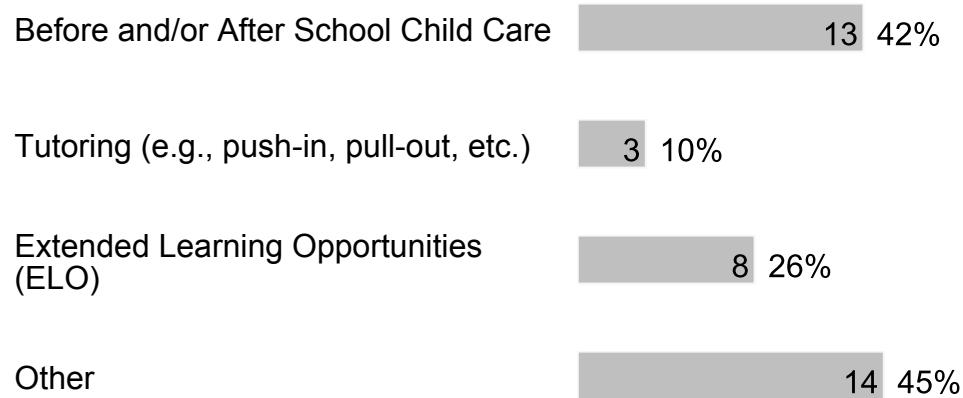
Performing Arts 5 16%

Mentoring 3 10%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 1 3%

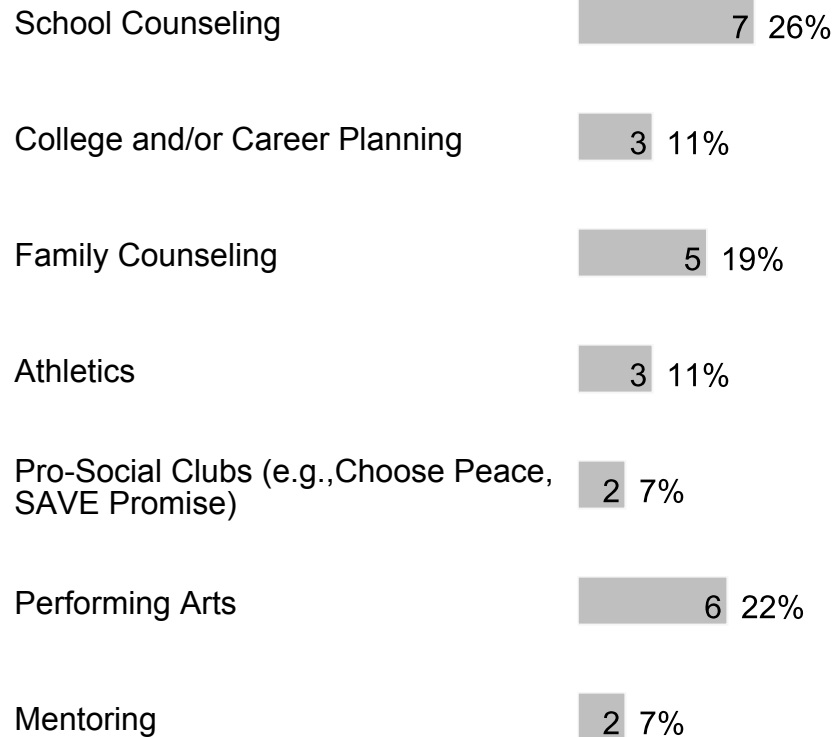
Peer Counseling/Peer Mediation 1 3%

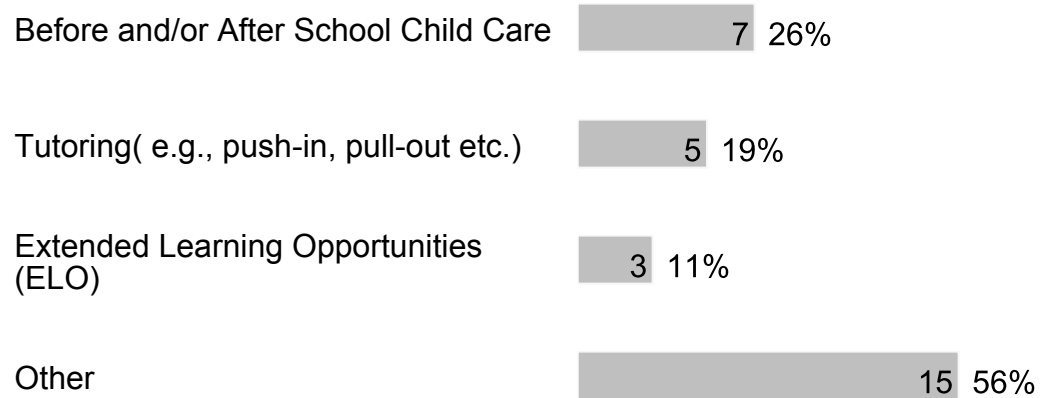
ROTC 1 3%



31 respondents

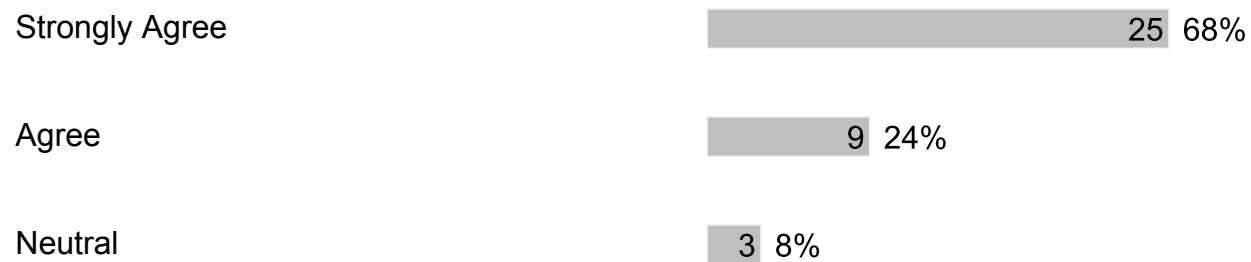
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





27 respondents

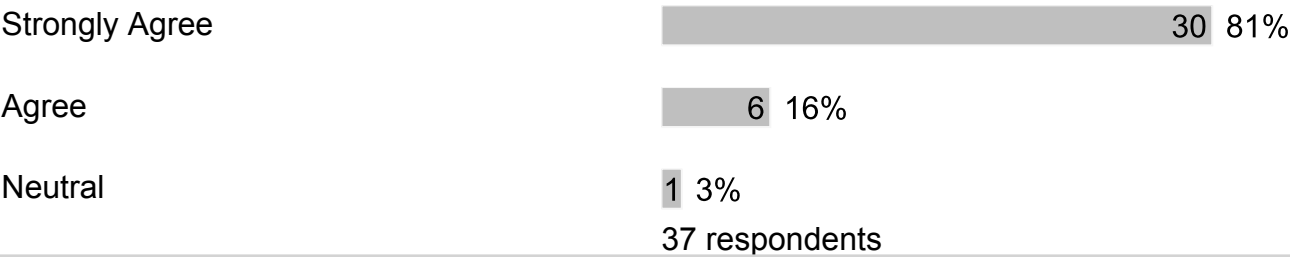
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



37 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



Agree 7 19%
37 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 30 81%

Agree 7 19%
37 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 31 84%

Agree 6 16%
37 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 32 86%

Agree 5 14%
37 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 30 81%

Agree 7 19%
37 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 30 81%

Agree 7 19%
37 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 31 84%

Agree 6 16%

37 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 29 81%

Agree 7 19%

36 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 28 76%

Agree 9 24%

37 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 27 73%

Agree 9 24%

Neutral 1 3%

37 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

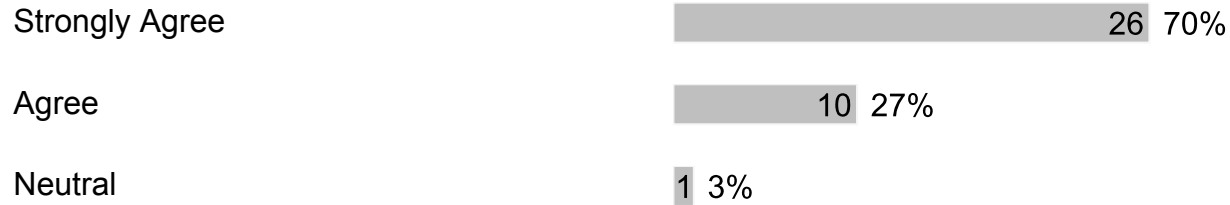
Strongly Agree 28 76%

Agree 8 22%

Neutral 1 3%

37 respondents

16. 16. Our school works to keep instructional time free from distraction.



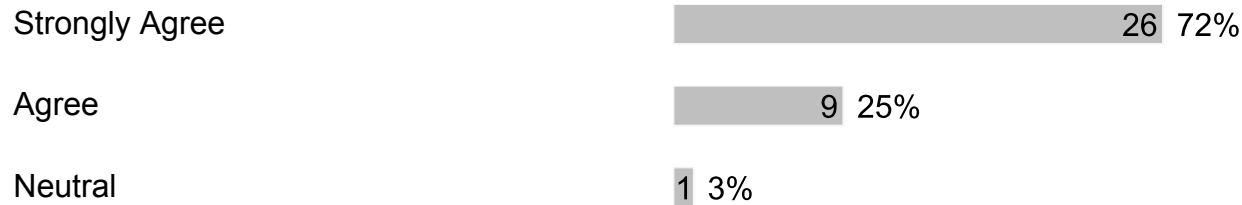
37 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



37 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



36 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



37 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	28	76%
Agree	9	24%

37 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	26	70%
Agree	10	27%

Neutral	1	3%
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37 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	28	76%
Agree	9	24%

37 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	28	76%
Agree	8	22%

Neutral	1	3%
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37 respondents

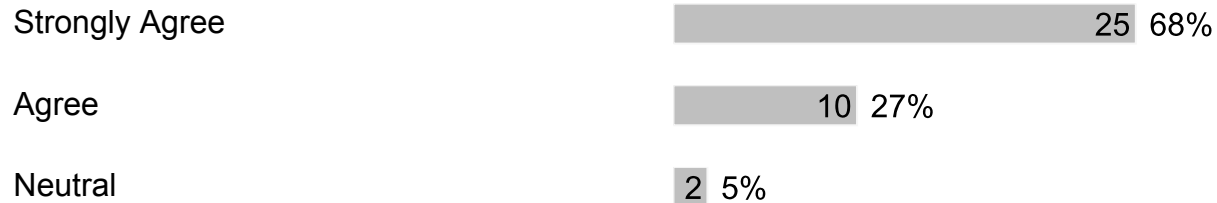
24. 24. Our school reports the achievement of school goals.

Strongly Agree	27	73%
Agree	9	24%

Neutral	1	3%
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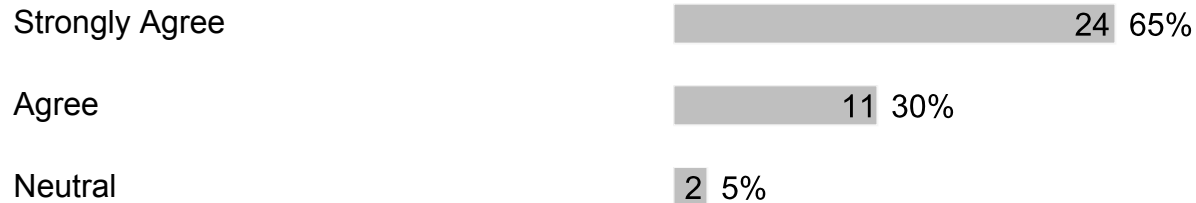
37 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



37 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



37 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



37 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



37 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



Agree 12 32%

Neutral 1 3%

37 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 25 68%

Agree 8 22%

Neutral 4 11%

37 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 28 76%

Agree 9 24%

37 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report