

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

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run on 09/08/2026



surveys

Custom Survey

1 survey(s) 66 response(s)

**Report Filters****School:**  
N/A**Ethnicity:**  
N/A**Experience:**  
N/A**Gender:**  
N/A**Role:**  
N/A**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

|                      |    |     |
|----------------------|----|-----|
| Male                 | 12 | 19% |
| Female               | 45 | 71% |
| Prefer not to answer | 6  | 10% |

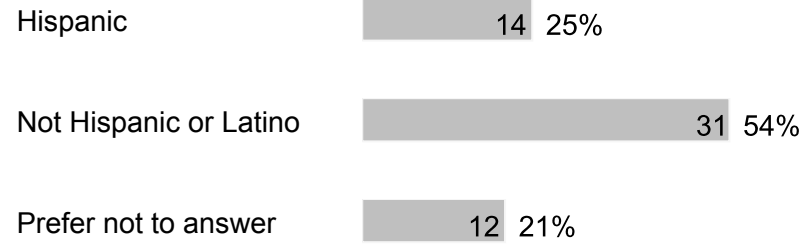
63 respondents

#### 2. Ethnicity

|                           |    |     |
|---------------------------|----|-----|
| Asian                     | 3  | 5%  |
| Black or African American | 25 | 42% |
| White                     | 24 | 40% |
| Multiracial               | 2  | 3%  |
| Other                     | 6  | 10% |

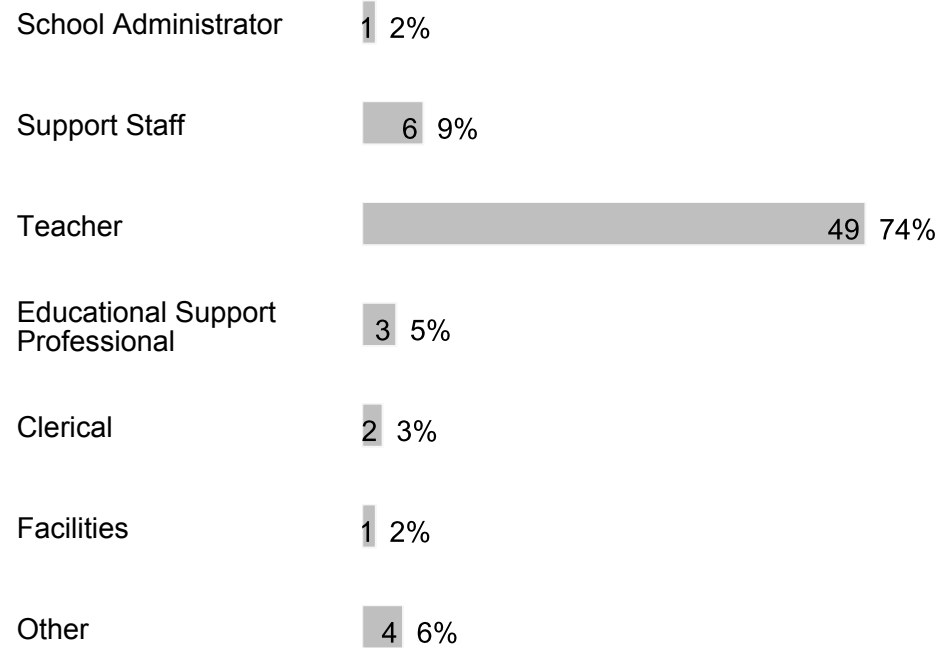
60 respondents

### 3. Ethnicity



57 respondents

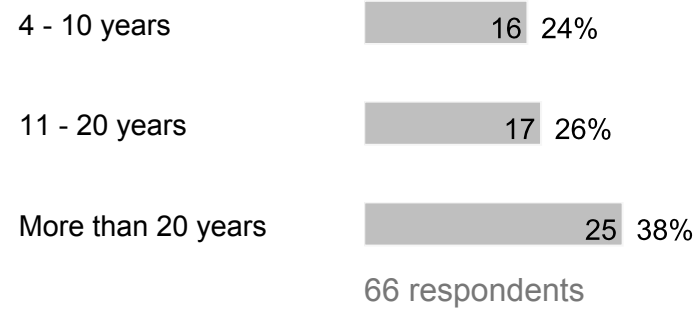
### 4. Role



66 respondents

### 5. Experience





## C. Section 2

### 1. I feel safe at my school.



66 respondents

### 2. I would recommend my school to my friends and/or family.



66 respondents

### 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





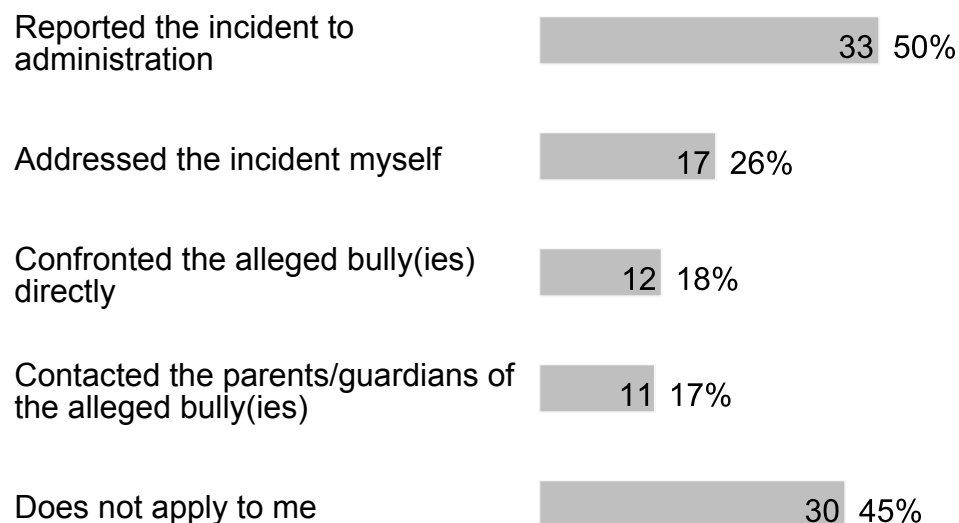
66 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



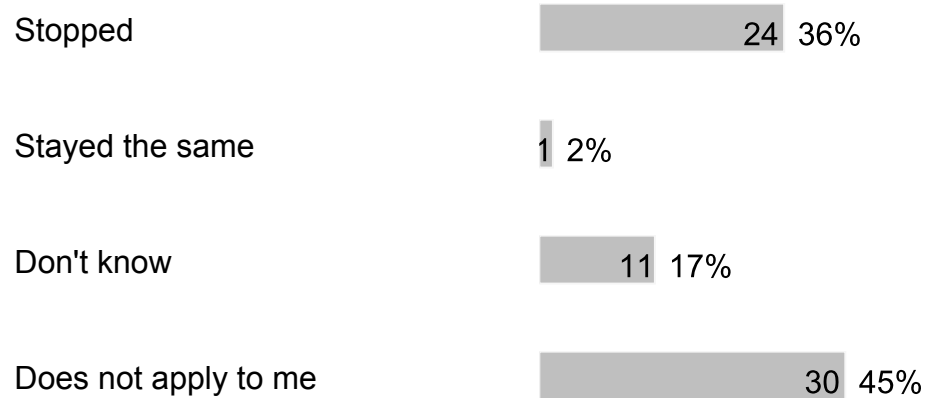
66 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



66 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



66 respondents

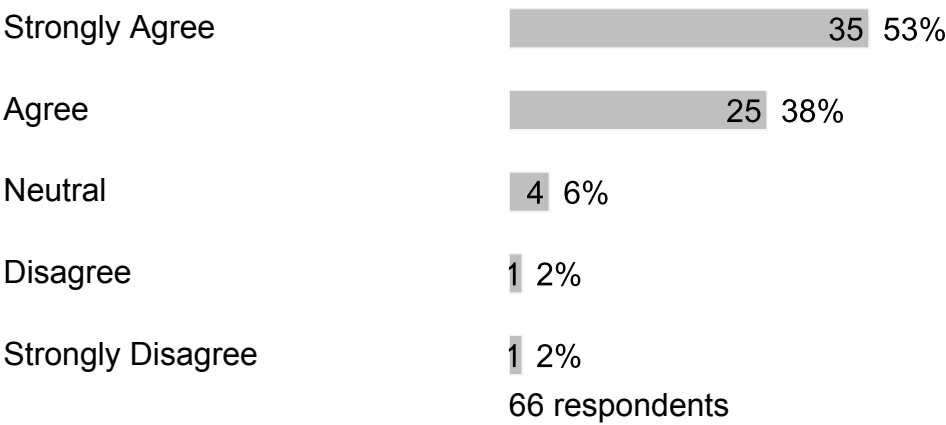
**7. In my school, rules are applied equally to students.**



65 respondents

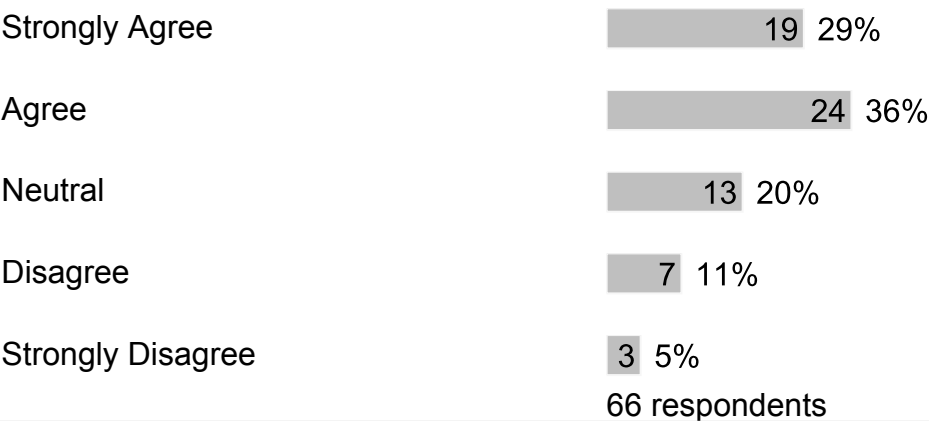
# D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

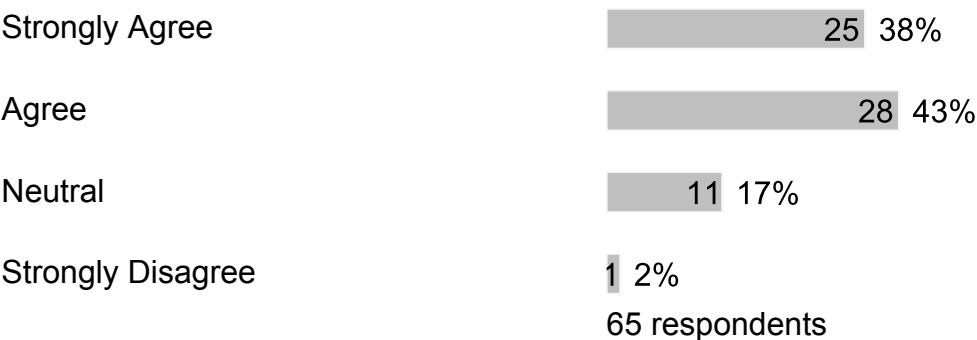


# E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

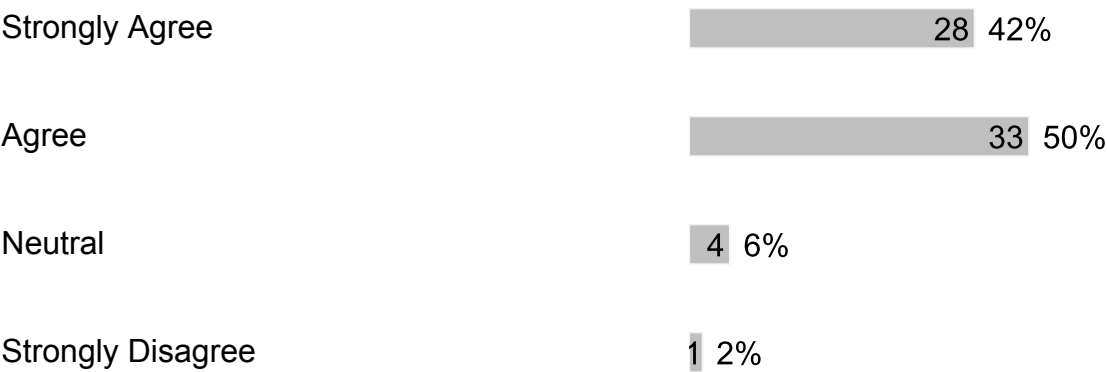


2. Teachers in our school use a variety of technology as instructional resources.



# F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



66 respondents

2. If students have a problem, they can come to me for help.



66 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 8 12%

Disagree 1 2%

Strongly Disagree 2 3%

66 respondents

**4. In my school, adults treat students with respect.**

Strongly Agree 17 26%

Agree 31 47%

Neutral 11 17%

Disagree 5 8%

Strongly Disagree 2 3%

66 respondents

**5. In my school, students treat adults with respect.**

Strongly Agree 6 9%

Agree 16 24%

Neutral 17 26%

Disagree 15 23%

Strongly Disagree 12 18%

66 respondents

**6. In my school, colleagues/adults treat each other with respect.**

Strongly Agree 10 15%

Agree 28 42%

Neutral 18 27%

Disagree 7 11%

Strongly Disagree 3 5%

66 respondents

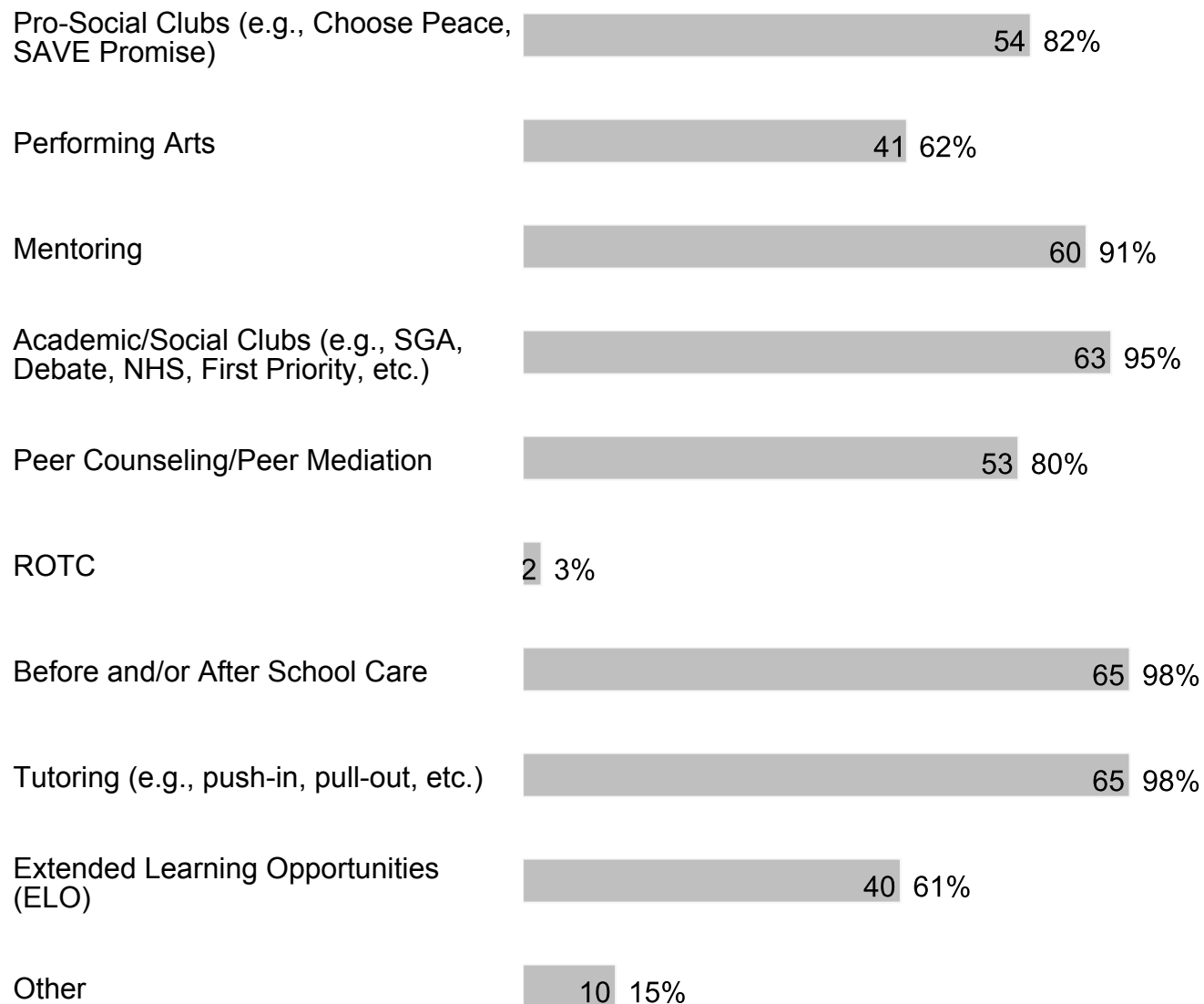
**7. At my school the following programs/services are available (check all that apply):**

School Counseling 64 97%

College and/or Career Planning 55 83%

Family Counseling 52 79%

Athletics 57 86%



66 respondents

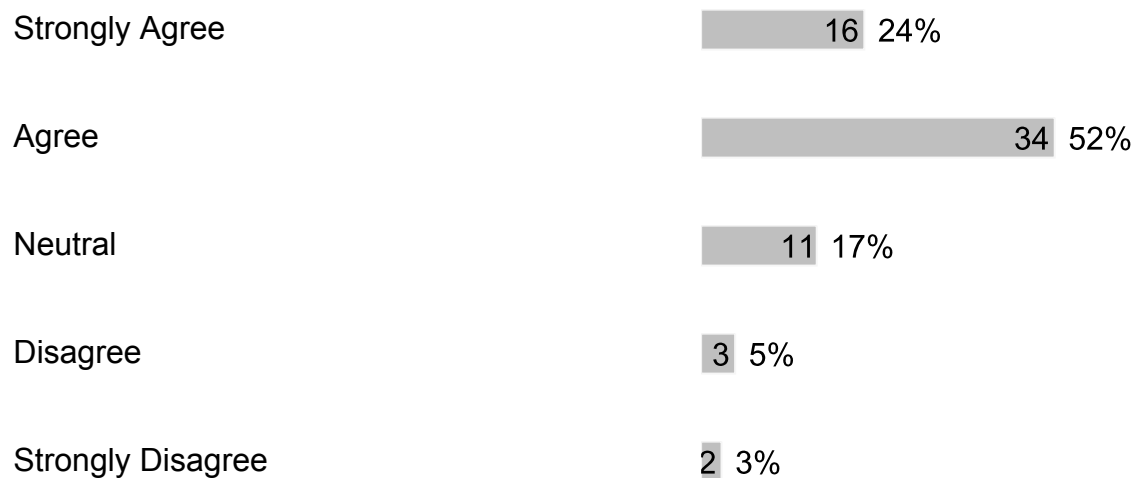
#### 8. Our school implements changes based on the feedback from staff.





65 respondents

**9. Our school maintains facilities that support student learning.**



66 respondents

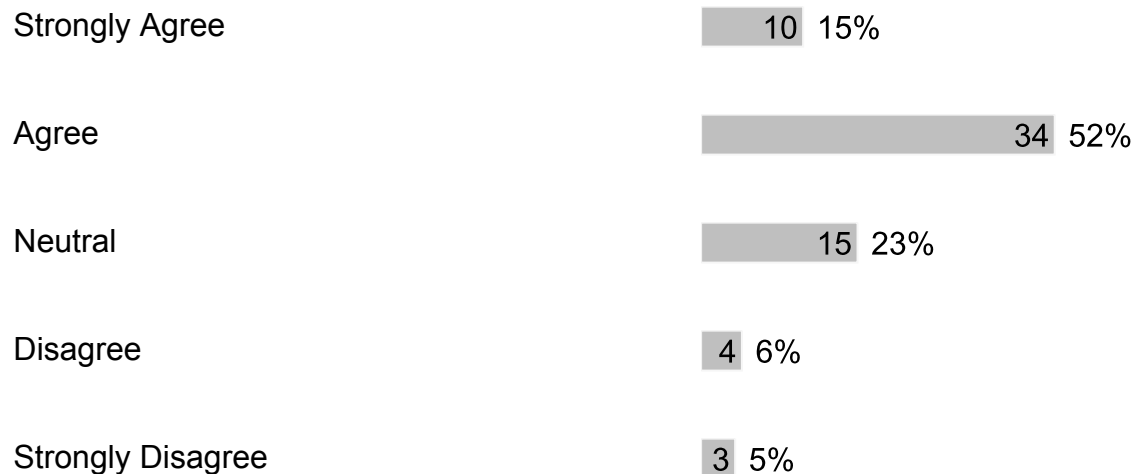
**10. I enjoy eating food prepared by the cafeteria.**





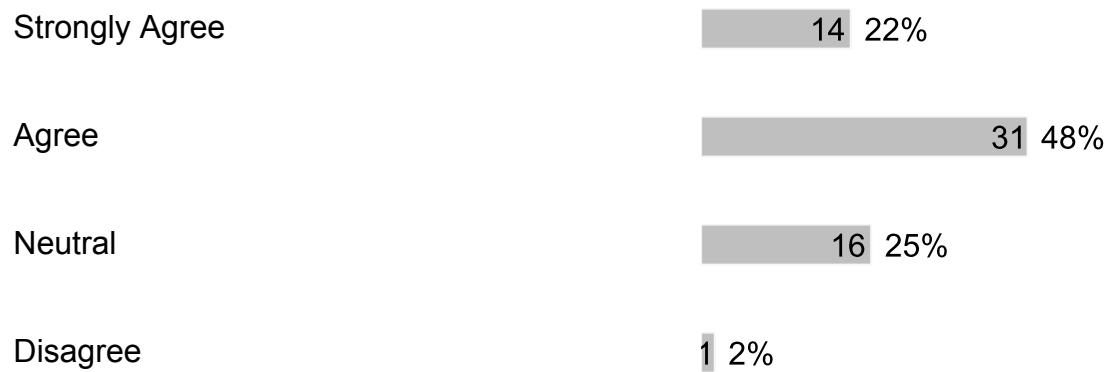
66 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



66 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



Strongly Disagree 2 3%

64 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**

Strongly Agree 13 20%

Agree 25 38%

Neutral 23 35%

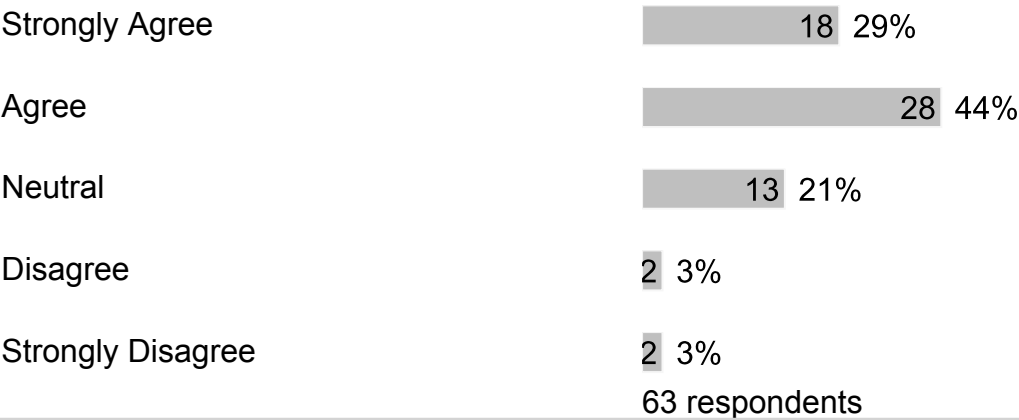
Disagree 2 3%

Strongly Disagree 2 3%

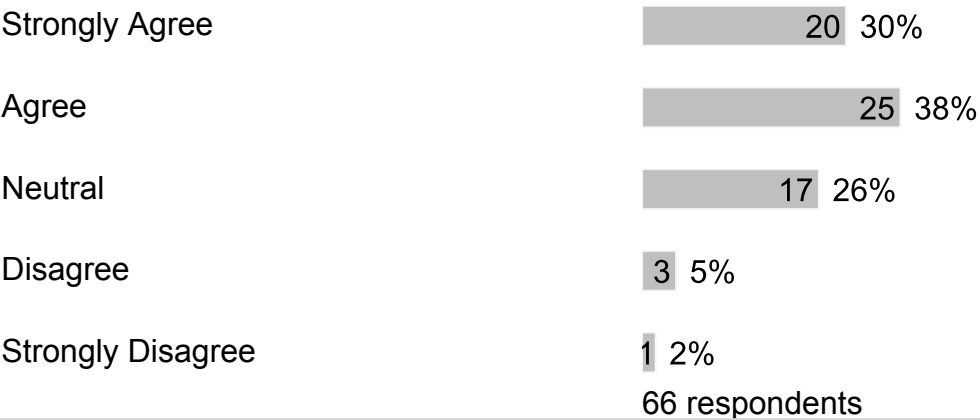
65 respondents

# G. Section 6

## 1. Our school has a culture of high expectations.



## 2. Our school has a continuous improvement process.



## 3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 2 3%

Strongly Disagree 1 2%

65 respondents

**4. Our school's leaders hold themselves accountable for student learning.**

Strongly Agree 20 30%

Agree 22 33%

Neutral 15 23%

Disagree 5 8%

Strongly Disagree 4 6%

66 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**

Strongly Agree 26 41%

Agree 28 44%

Neutral 6 9%

Disagree 3 5%

Strongly Disagree 1 2%

64 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**

Strongly Agree 29 45%

Agree 27 42%

Neutral 6 9%

Disagree 1 2%

Strongly Disagree 2 3%

65 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**

Strongly Agree 27 41%

Agree 25 38%

Neutral 11 17%

Disagree 1 2%

Strongly Disagree 2 3%

66 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**

Strongly Agree 23 35%

Agree 28 43%

Neutral 12 18%

Strongly Disagree 2 3%

65 respondents

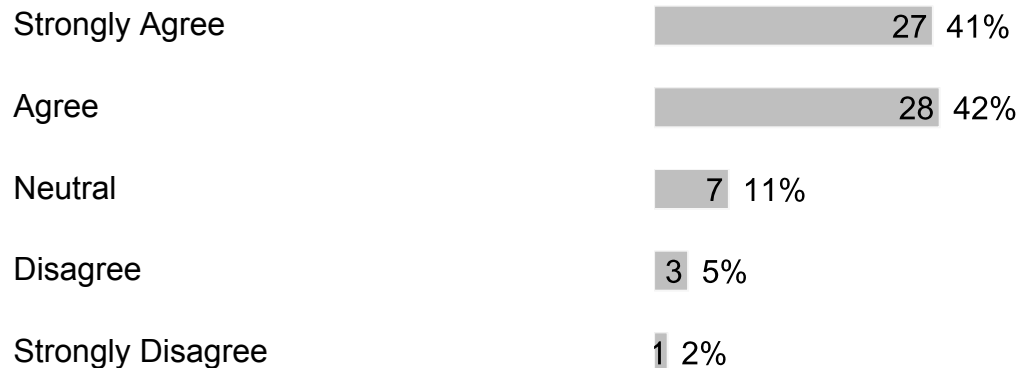
**9. Our school uses the results of student assessments to improve teaching and learning.**

Strongly Agree 22 33%



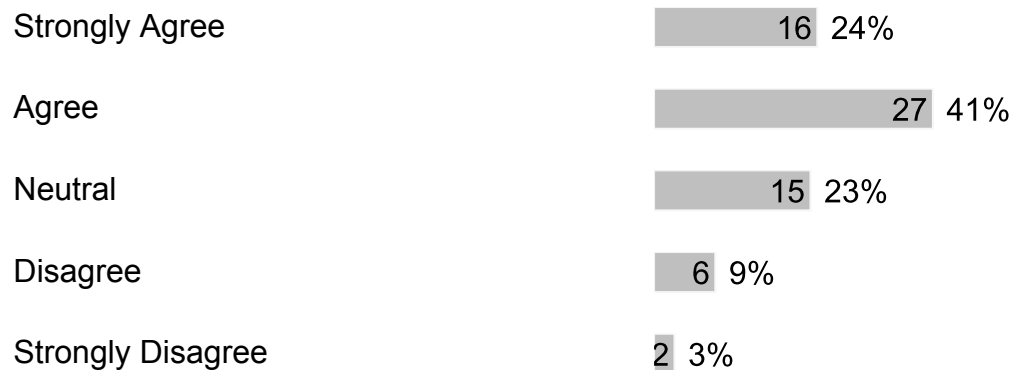
66 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



66 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.



66 respondents

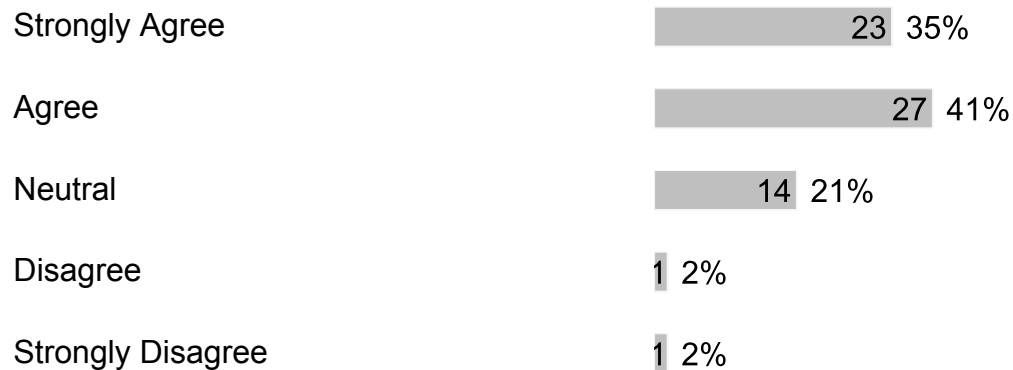
**12.** My lessons provide opportunities for students to be actively engaged in their learning.





65 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**



66 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**



63 respondents

**15. I use formative assessments to monitor student progress.**



Neutral 13 20%

Strongly Disagree 1 2%

66 respondents

**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**

Strongly Agree 26 41%

Agree 27 43%

Neutral 9 14%

Strongly Disagree 1 2%

63 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**

Strongly Agree 24 37%

Agree 28 43%

Neutral 12 18%

Strongly Disagree 1 2%

65 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**

Strongly Agree 24 36%

Agree 31 47%

Neutral 6 9%

Disagree 4 6%

Strongly Disagree 1 2%  
66 respondents

**19.** In our school, staff members provide peer coaching to teachers.

Strongly Agree 18 27%  
Agree 24 36%  
Neutral 18 27%  
Disagree 5 8%  
Strongly Disagree 1 2%  
66 respondents

**20.** In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 22 34%  
Agree 32 49%  
Neutral 9 14%  
Disagree 1 2%  
Strongly Disagree 1 2%  
65 respondents

**21.** I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 24 38%  
Agree 24 38%  
Neutral 12 19%

Disagree 3 5%

Strongly Disagree 1 2%

64 respondents

**22. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 20 31%

Agree 26 40%

Neutral 11 17%

Disagree 6 9%

Strongly Disagree 2 3%

65 respondents

**23. I feel confident in my classroom management strategies.**

Strongly Agree 23 35%

Agree 30 46%

Neutral 11 17%

Strongly Disagree 1 2%

65 respondents

**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**

Strongly Agree 16 25%

Agree 18 28%

Neutral 20 31%

Disagree 6 9%

Strongly Disagree 5 8%

65 respondents

**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**

Strongly Agree 18 28%

Agree 33 51%

Neutral 11 17%

Disagree 1 2%

Strongly Disagree 2 3%

65 respondents

**26. Most teachers report student progress in easy to understand language to families.**

Strongly Agree 17 26%

Agree 37 56%

Neutral 10 15%

Disagree 1 2%

Strongly Disagree 1 2%

66 respondents

**27. I provide students with timely feedback about their learning.**

Strongly Agree 23 35%

Agree 34 52%

|                   |   |     |
|-------------------|---|-----|
| Neutral           | 7 | 11% |
| Disagree          | 1 | 2%  |
| Strongly Disagree | 1 | 2%  |

66 respondents

**28. I schedule conferences to share student learning progress with families.**

|                          |    |     |
|--------------------------|----|-----|
| 1 time per year          | 9  | 14% |
| 2 times per year         | 9  | 14% |
| 3 or more times per year | 10 | 15% |

|                |    |     |
|----------------|----|-----|
| Does not apply | 38 | 58% |
|----------------|----|-----|

66 respondents

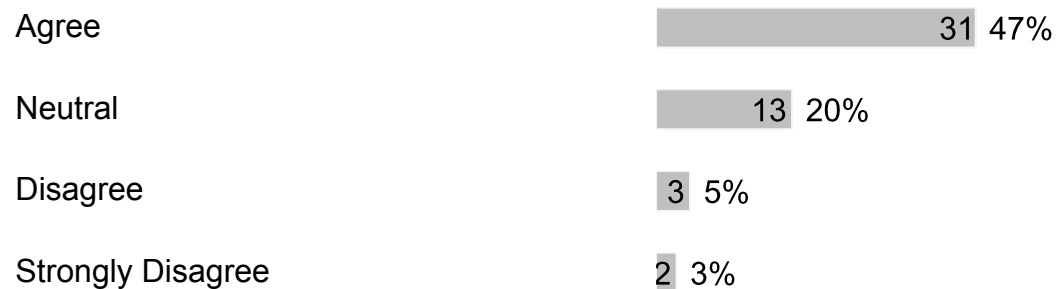
**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**

|                   |    |     |
|-------------------|----|-----|
| Strongly Agree    | 24 | 36% |
| Agree             | 34 | 52% |
| Neutral           | 7  | 11% |
| Strongly Disagree | 1  | 2%  |

66 respondents

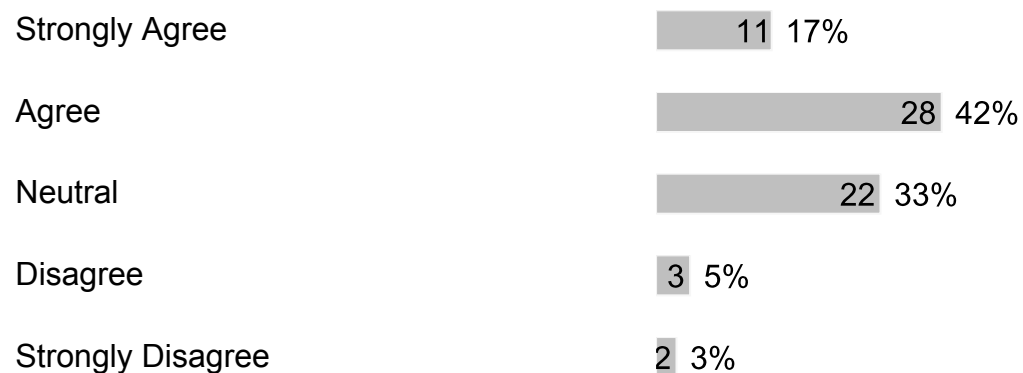
**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**

|                |    |     |
|----------------|----|-----|
| Strongly Agree | 17 | 26% |
|----------------|----|-----|



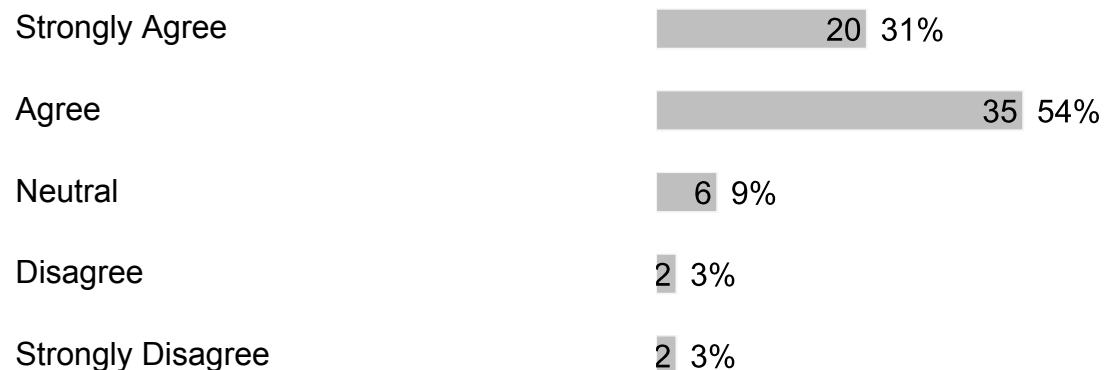
66 respondents

**31. I regularly post information online or send home a newsletter.**



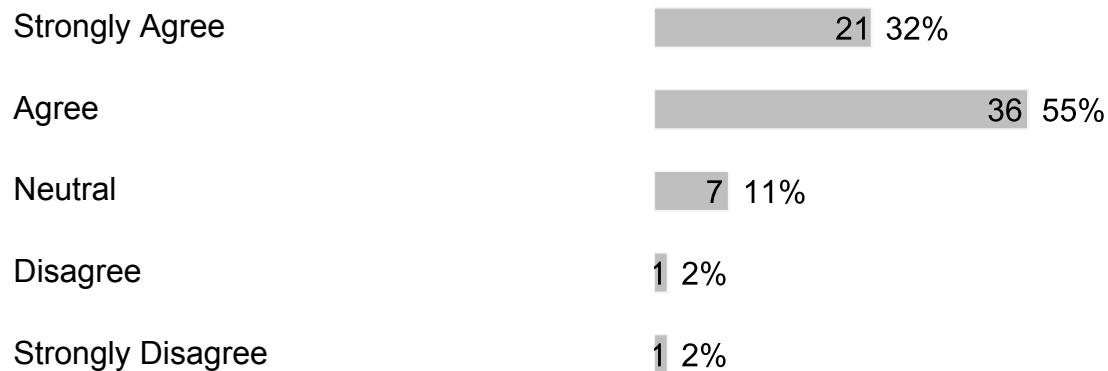
66 respondents

**32. Our school communicates well about its goals and activities.**



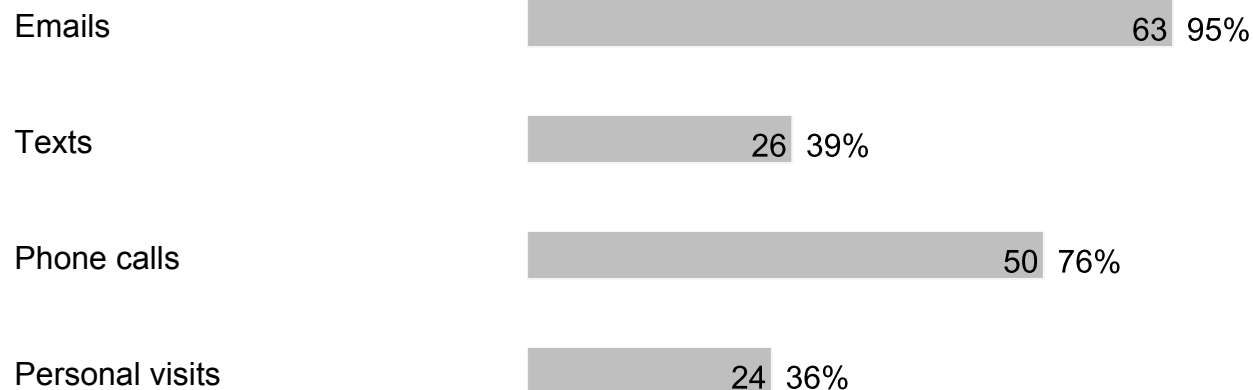
65 respondents

**33. Our school communicates information in ways that are easy for families to understand.**



66 respondents

**34. I am accessible via (check all that apply):**



66 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



Strongly Disagree

2 3%

66 respondents

## H. Section 7

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report