

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 218 response(s)

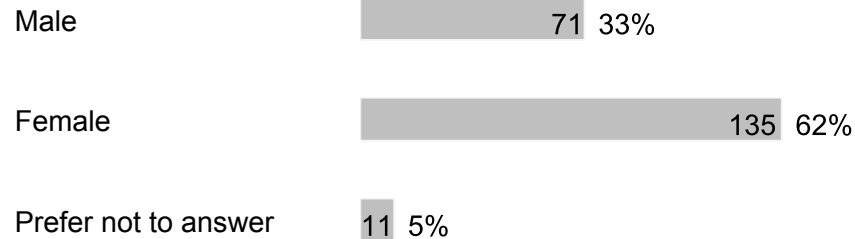
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

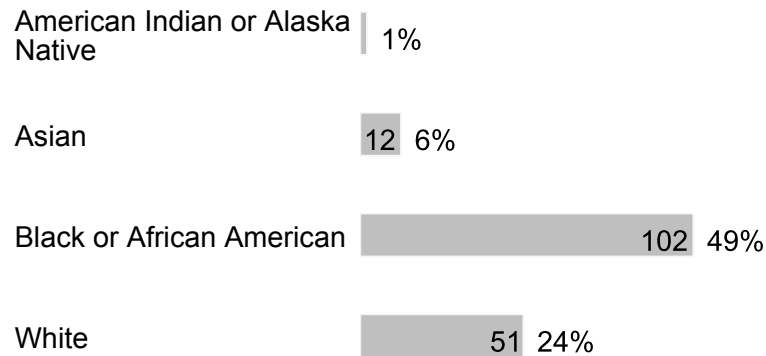
Number of Responses | Percentages of Total Responses

1. Gender



217 respondents

2. Race



Multiracial 22 10%

Other 21 10%

210 respondents

3. Ethnicity

Hispanic 54 27%

Non-Hispanic or Latino 118 60%

Prefer not to answer 26 13%

198 respondents

4. Grade

Grade 6 51 24%

Grade 7 60 28%

Grade 8 70 32%

Grade 9 14 6%

Grade 10 13 6%

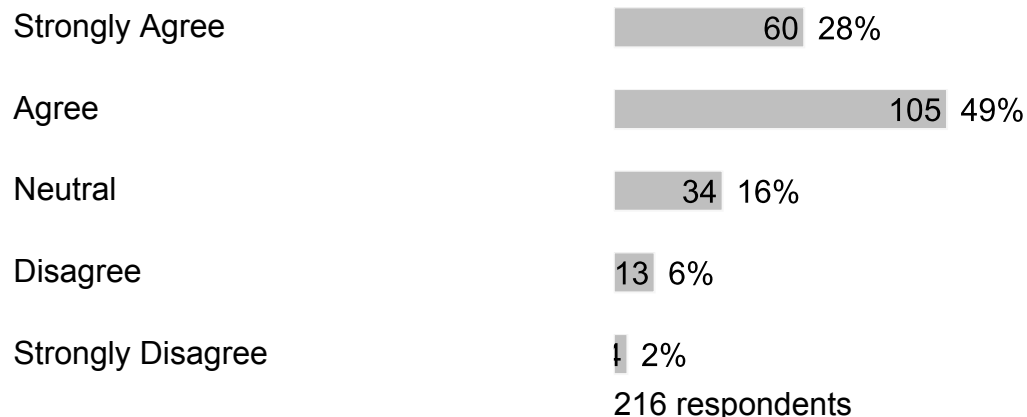
Grade 11 1 1%

Grade 12 6 3%

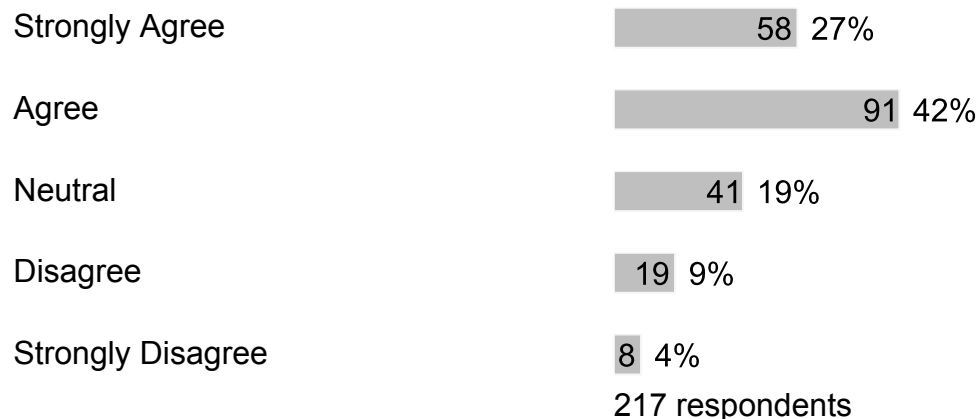
217 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree 13 6%

Strongly Disagree 5 2%

217 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 24 11%

Agree 57 26%

Neutral 37 17%

Disagree 39 18%

Strongly Disagree 59 27%

216 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 28 13%

Agree 42 20%

Neutral 27 13%

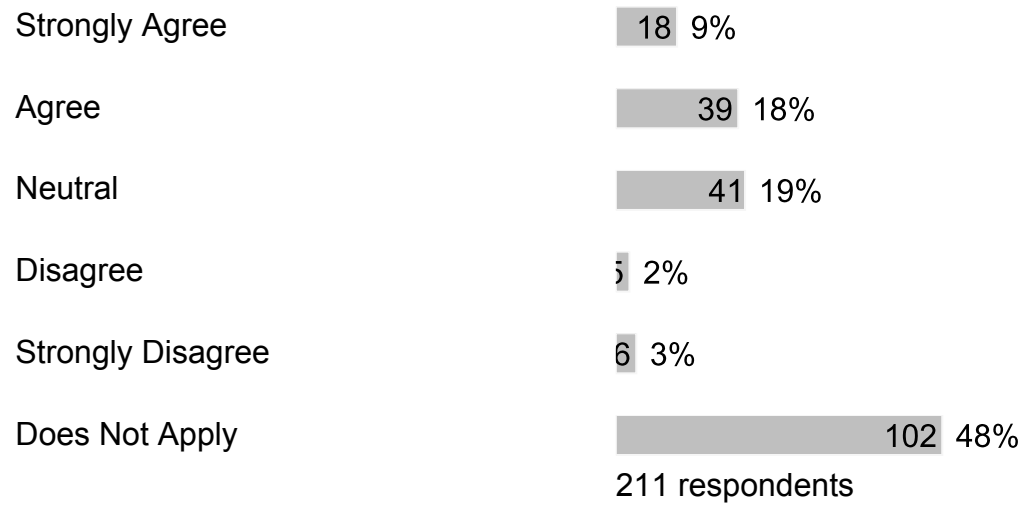
Disagree 9 4%

Strongly Disagree 5 2%

Does Not Apply 103 48%

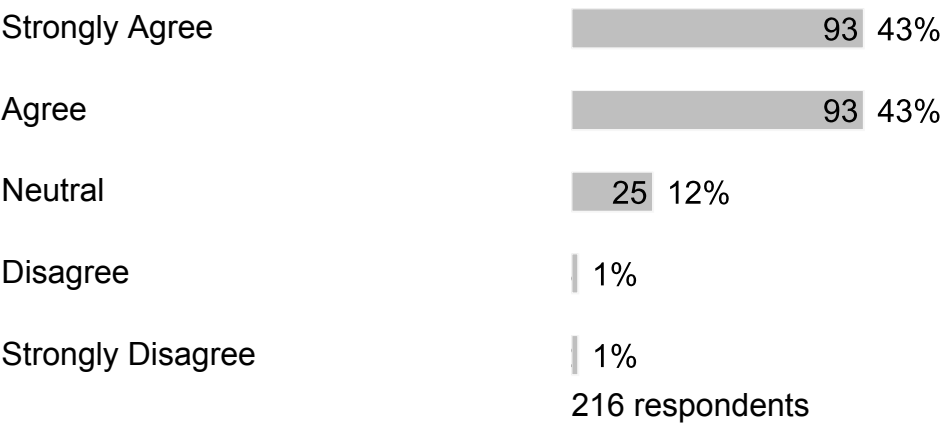
214 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



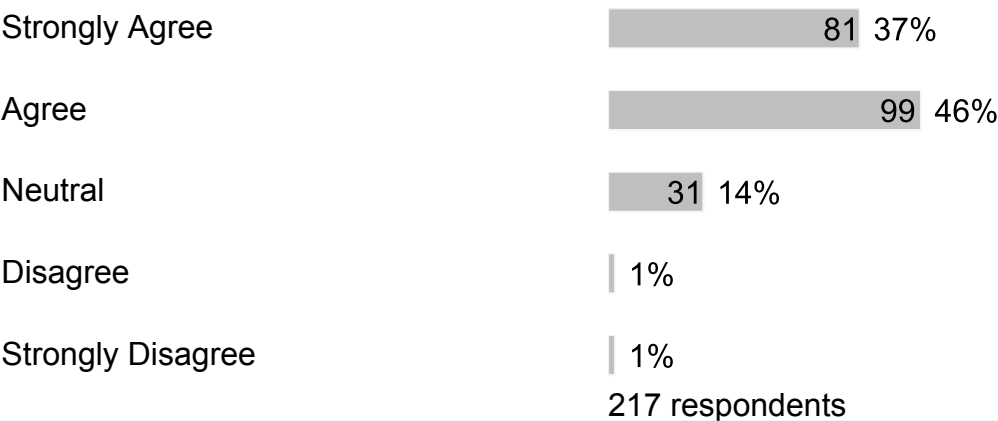
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

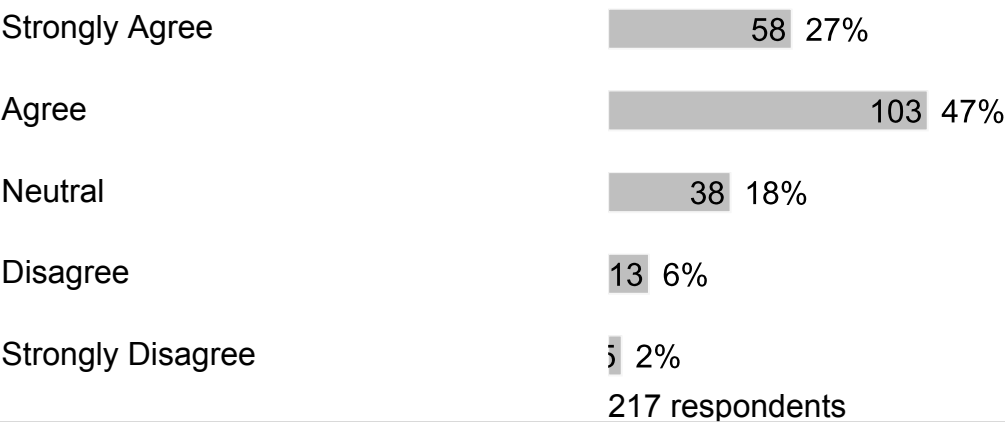


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



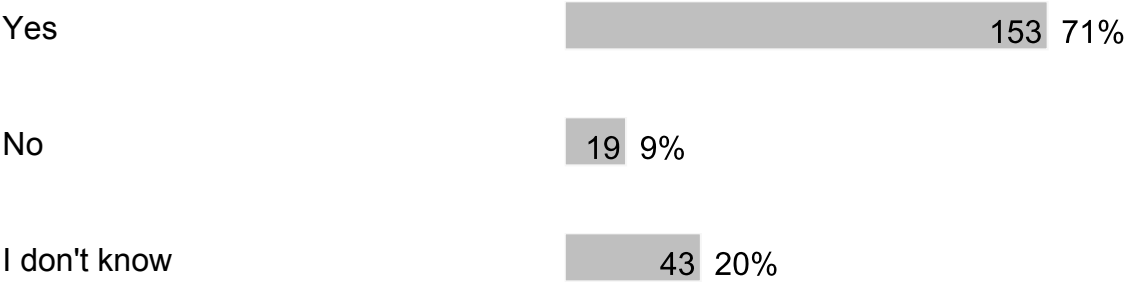
3. 3. At school, my child has up-to-date computers and other technology to learn.





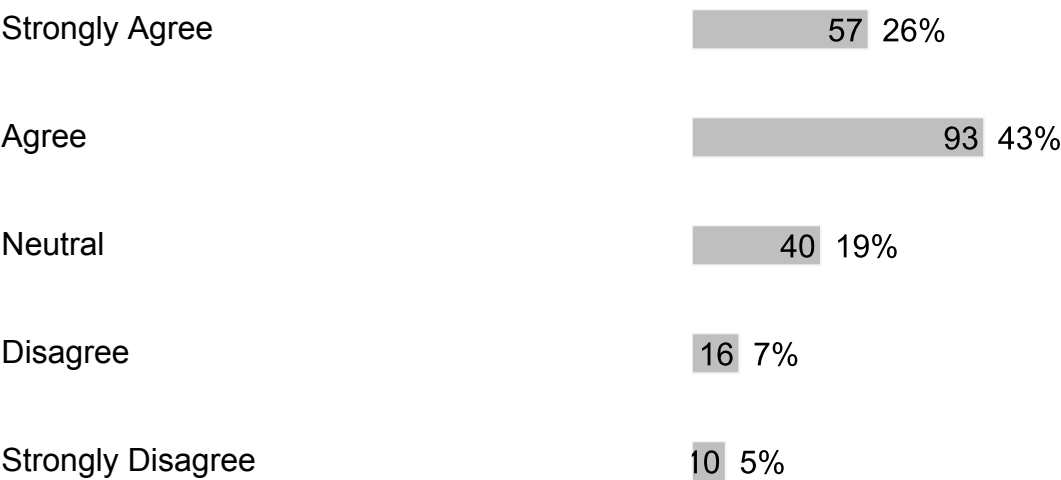
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



215 respondents

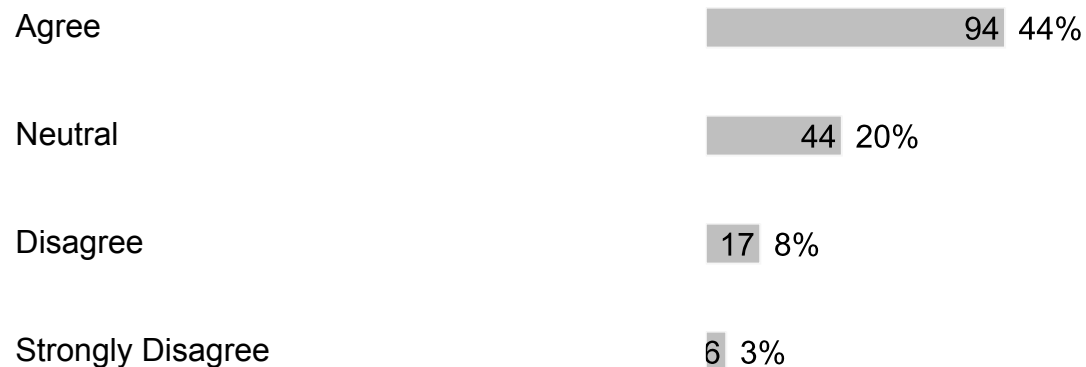
2. 2. My child likes going to school.



216 respondents

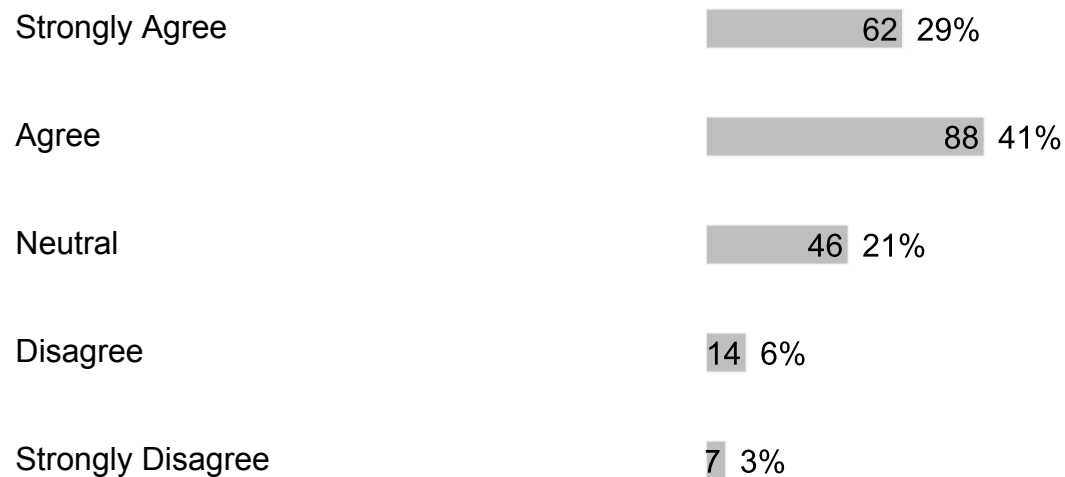
3. 3. Our school treats students with value, respect and compassion.





216 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



217 respondents

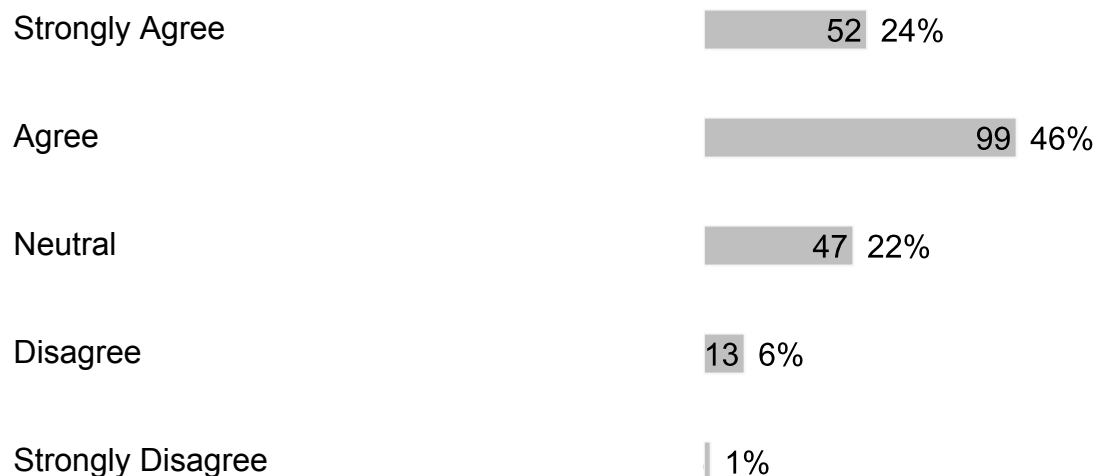
5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.





217 respondents

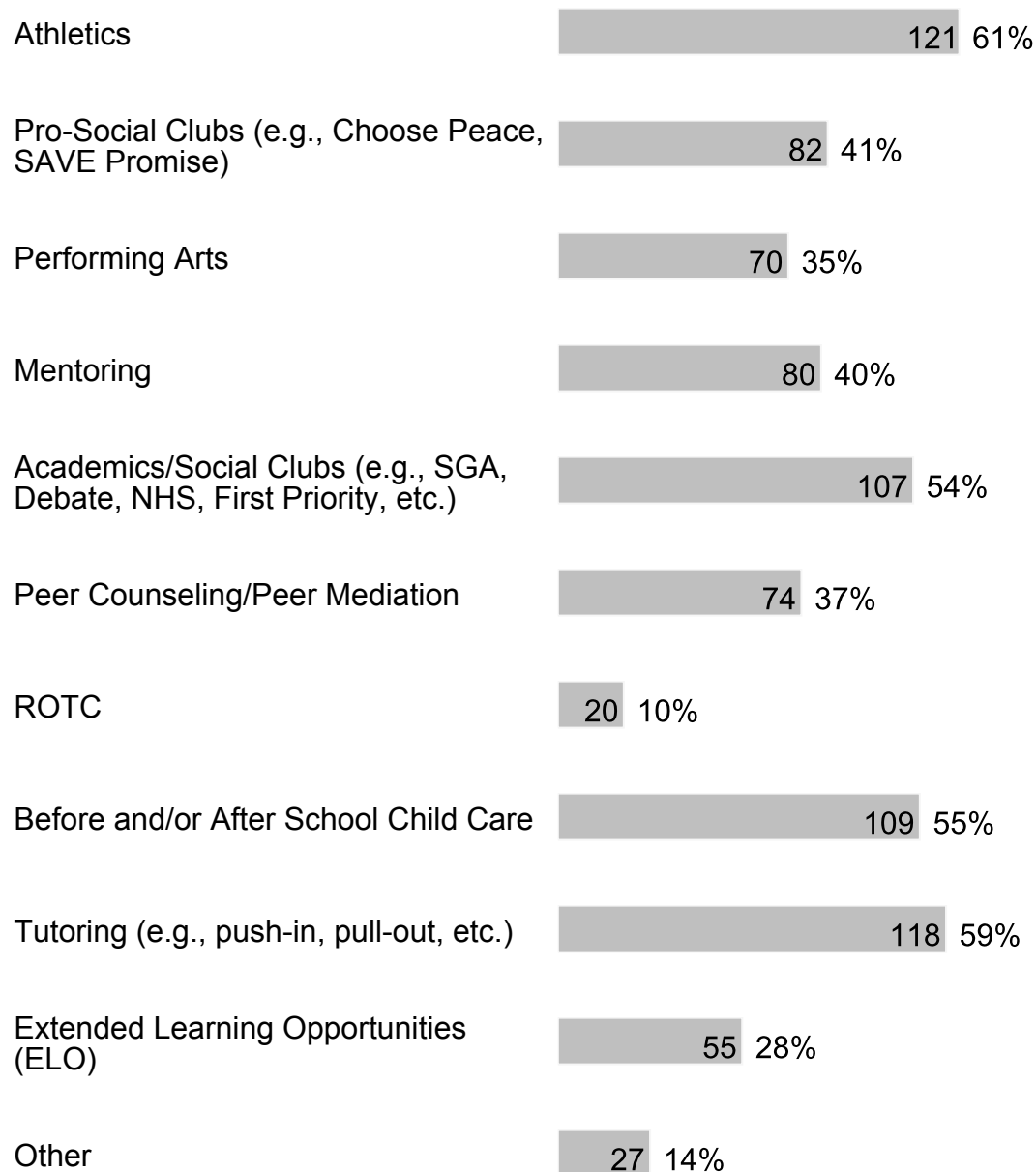
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



214 respondents

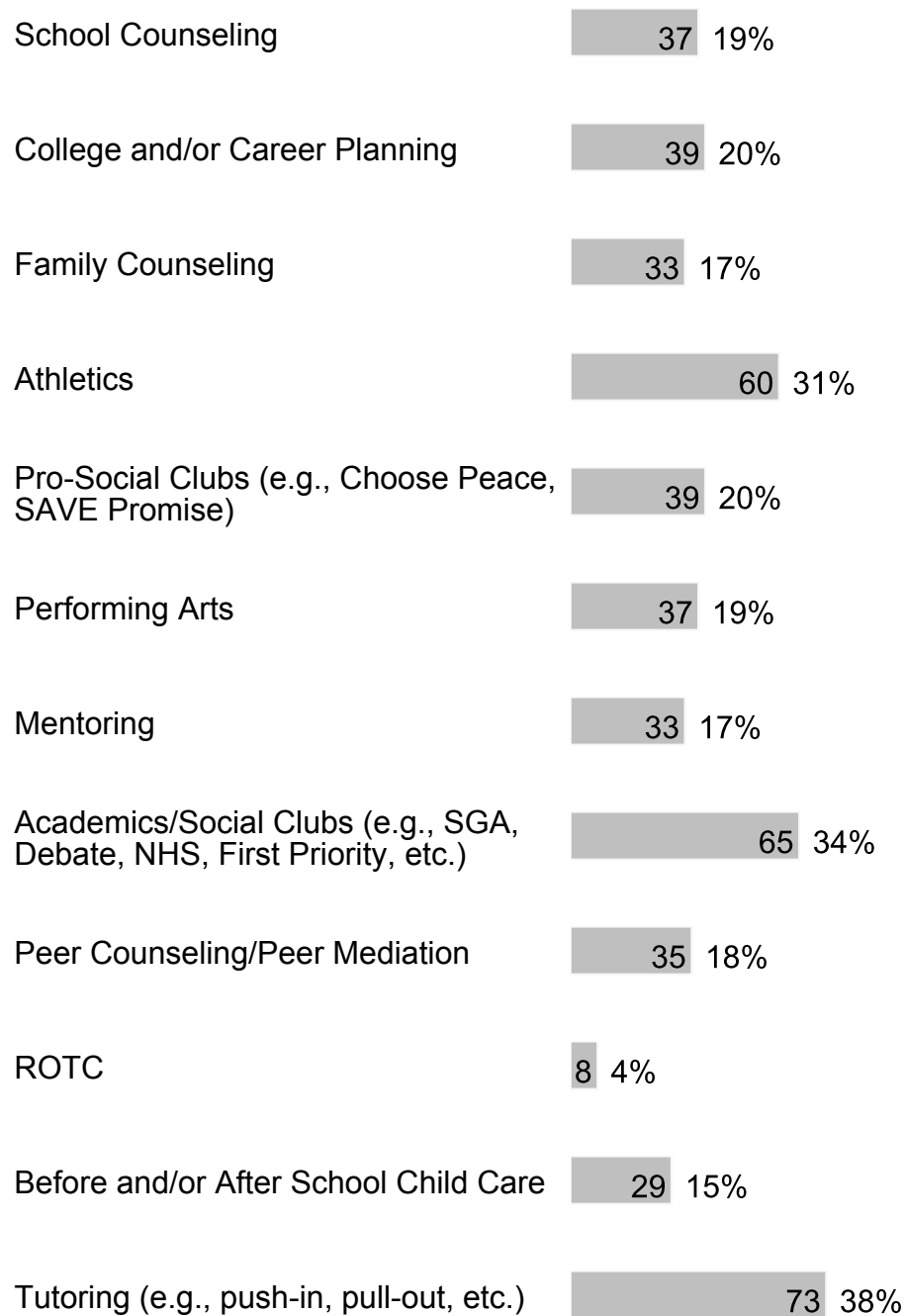
7. 7. At our school, the following programs/services are available (check all that apply):





200 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 36 19%

Other 38 20%

191 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 39 21%

College and/or Career Planning 54 30%

Family Counseling 37 20%

Athletics 69 38%

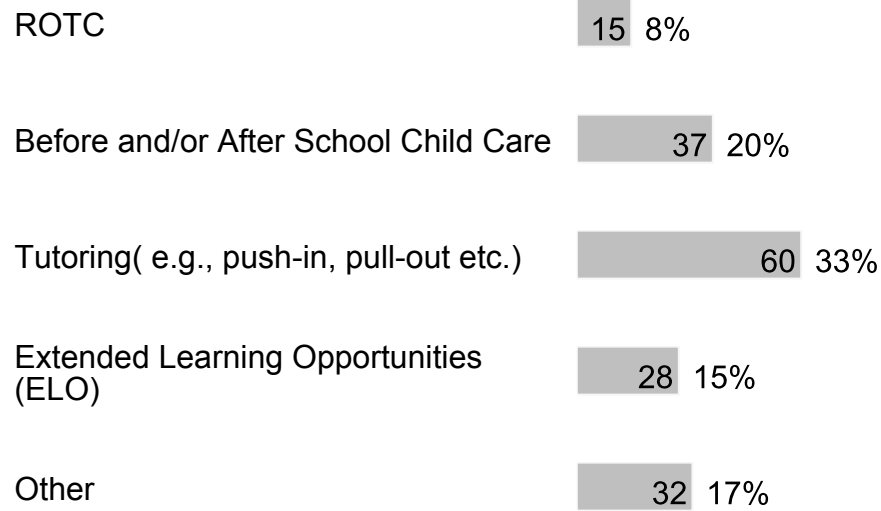
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 39 21%

Performing Arts 53 29%

Mentoring 38 21%

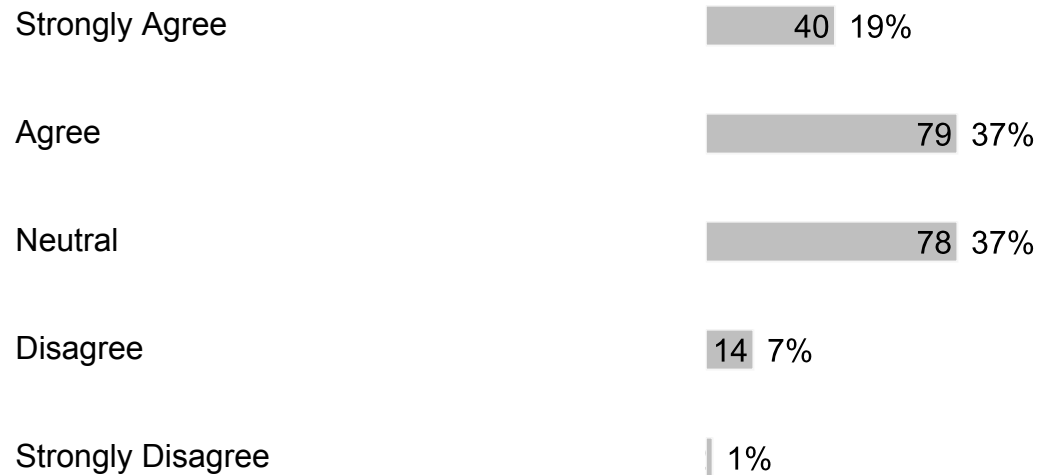
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 64 35%

Peer Counseling/Peer Mediation 33 18%



183 respondents

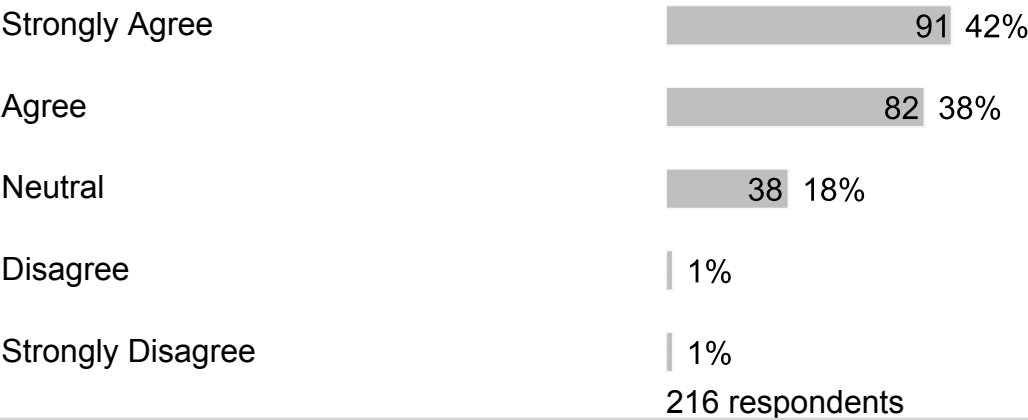
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



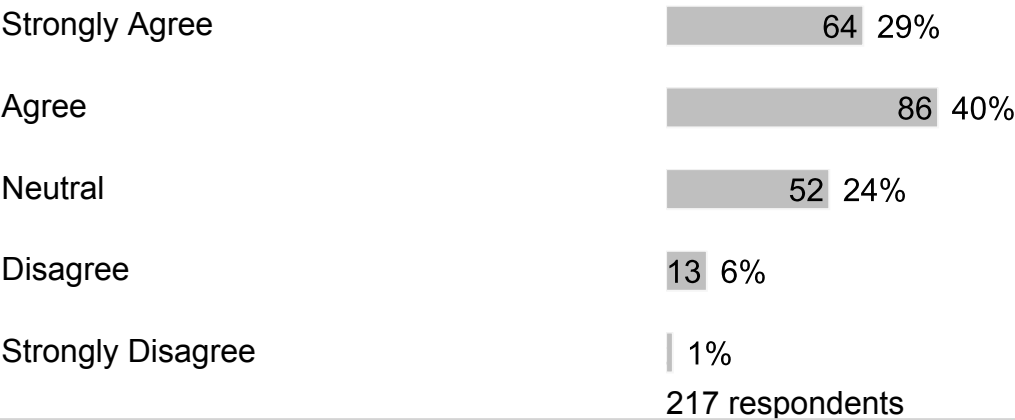
213 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 11 5%

Strongly Disagree 1 1%

216 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 65 30%

Agree 93 43%

Neutral 44 21%

Disagree 9 4%

Strongly Disagree 1 1%

214 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 58 27%

Agree 101 47%

Neutral 45 21%

Disagree 8 4%

Strongly Disagree 1 1%

214 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

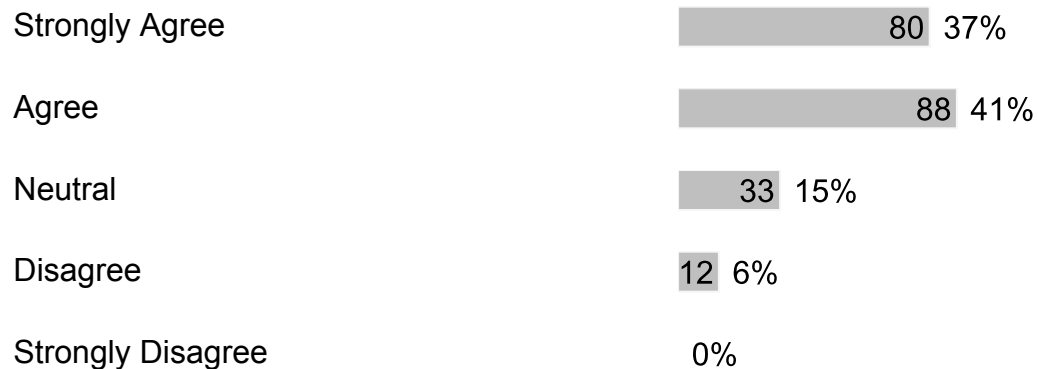
Strongly Agree 54 25%

Agree 100 47%



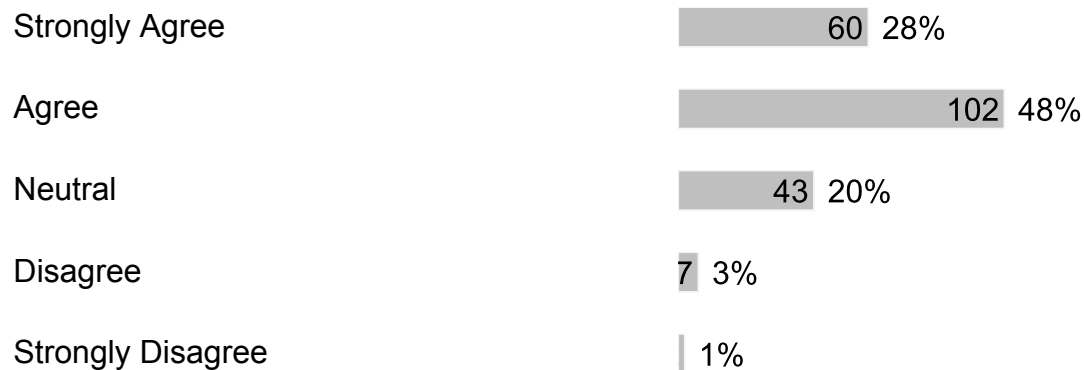
214 respondents

7. 7. Our school has high expectations for students.



214 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



214 respondents

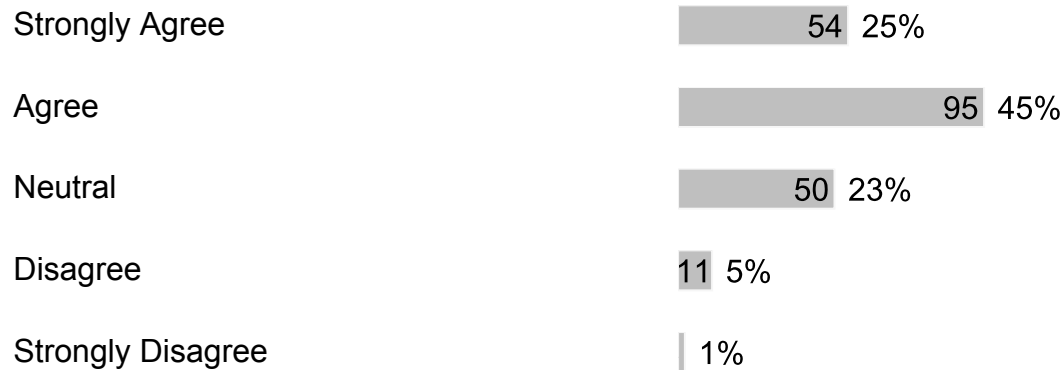
9. 9. My child's teachers give work that challenges my child.





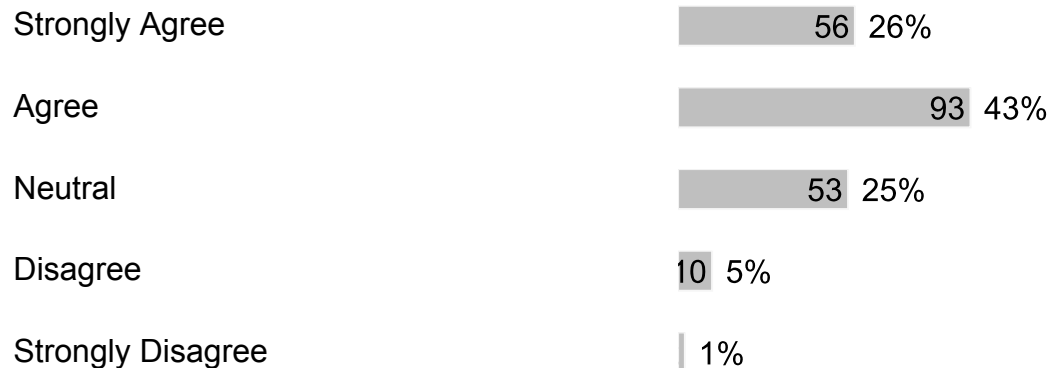
211 respondents

10. 10. My child's teachers work as a team to help my child learn.



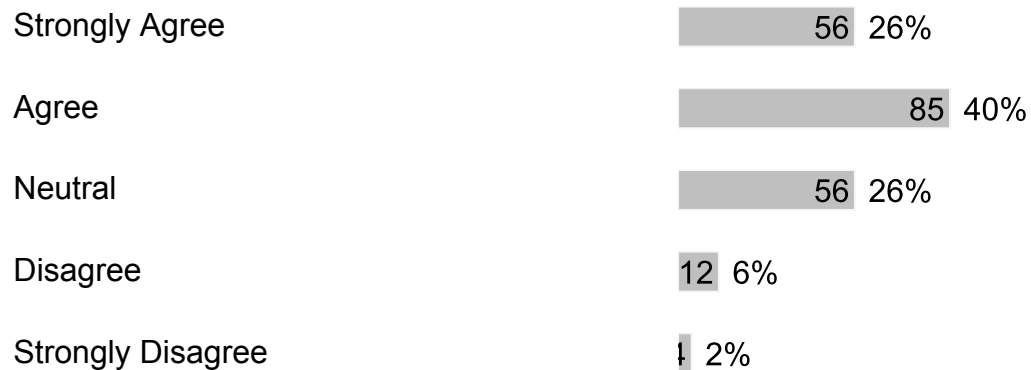
213 respondents

11. 11. My child's teachers use a variety of teaching strategies.



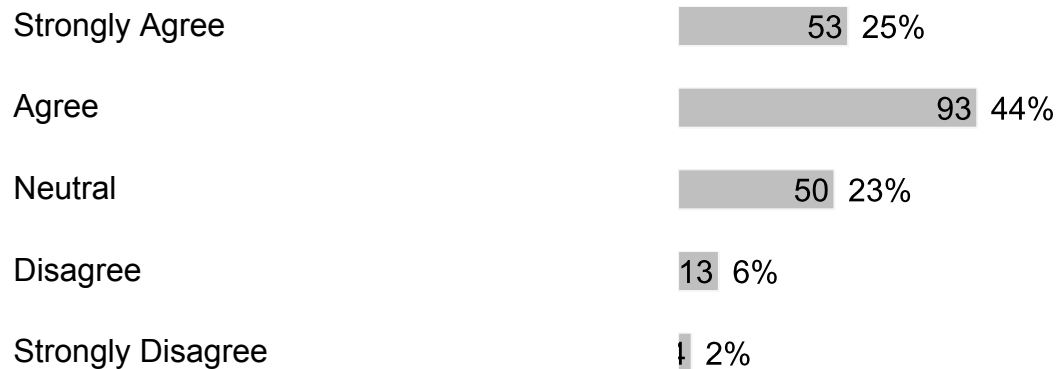
214 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



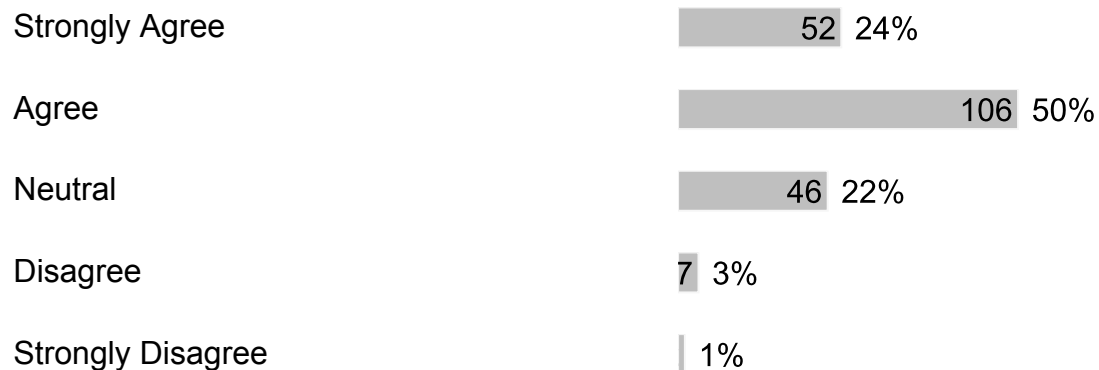
213 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



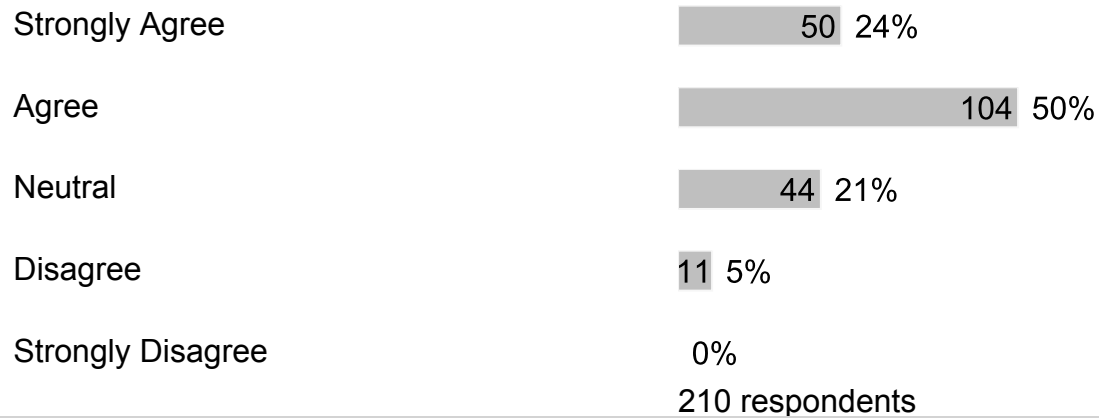
213 respondents

14. 14. Clear learning expectations are set for my child.

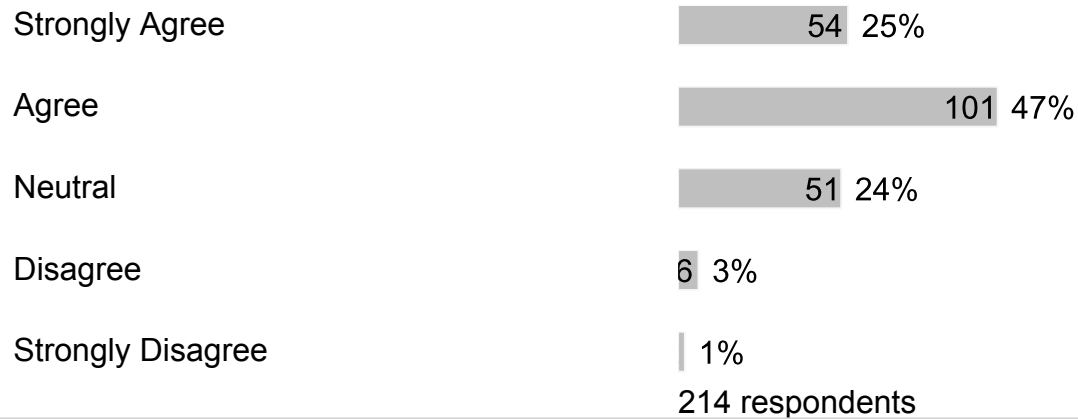


213 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 7 3%
212 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 49 23%
Agree 94 44%
Neutral 53 25%
Disagree 13 6%
Strongly Disagree 1 1%
212 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 38 18%
Agree 81 38%
Neutral 58 27%
Disagree 21 10%
Strongly Disagree 15 7%
213 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 58 27%
Agree 102 48%
Neutral 45 21%

Disagree 5 2%

Strongly Disagree 1 1%

212 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 45 21%

Agree 92 44%

Neutral 56 27%

Disagree 13 6%

Strongly Disagree 5 2%

211 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 51 24%

Agree 97 45%

Neutral 53 25%

Disagree 10 5%

Strongly Disagree 1 1%

214 respondents

23. 23. I am well-informed of the school's goals and activities.

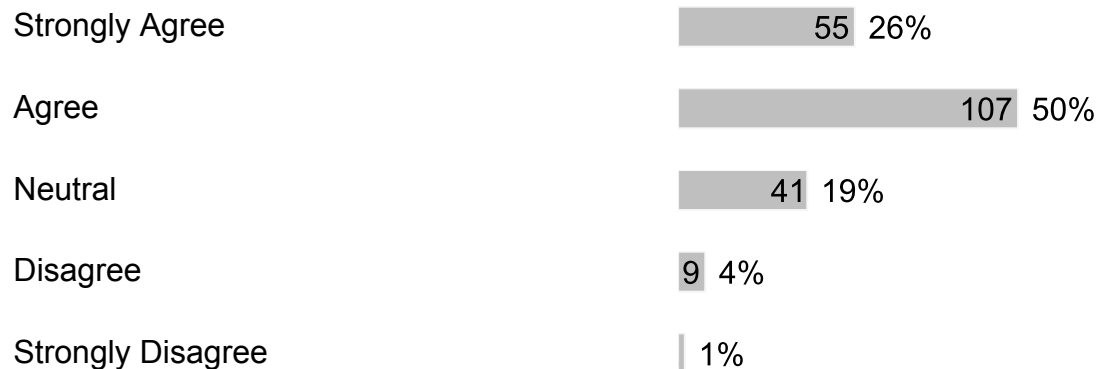
Strongly Agree 54 25%

Agree 101 47%



214 respondents

24. 24. Our school reports the achievement of school goals.



214 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



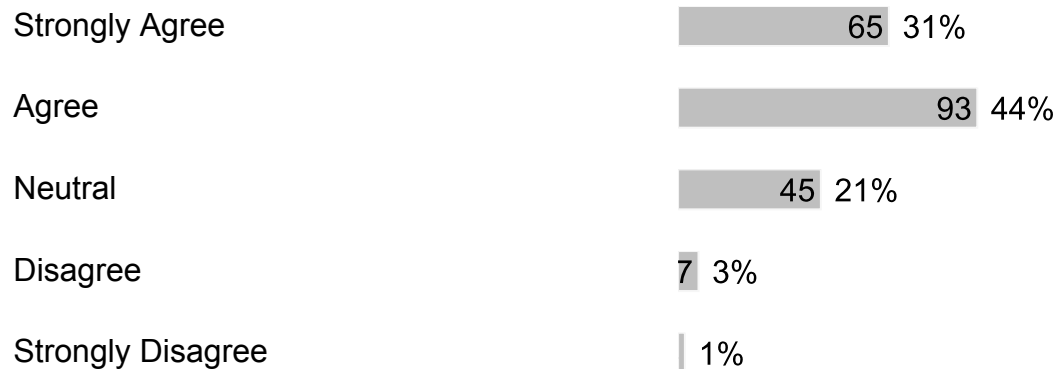
214 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



214 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



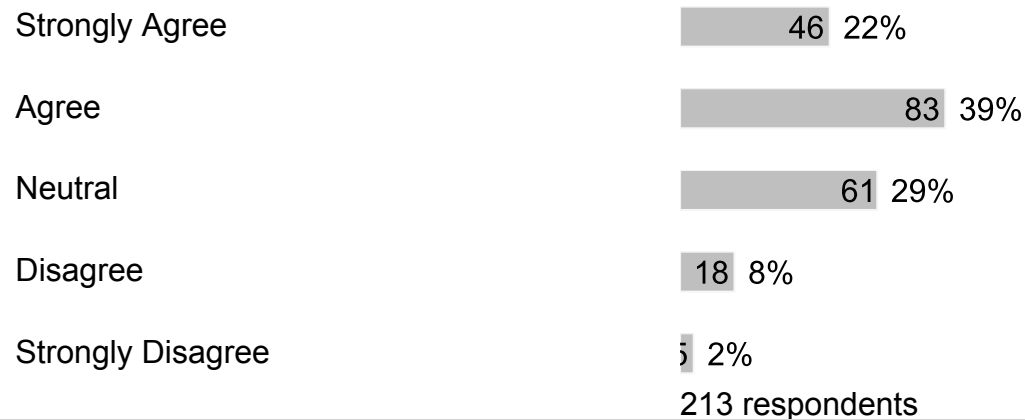
213 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

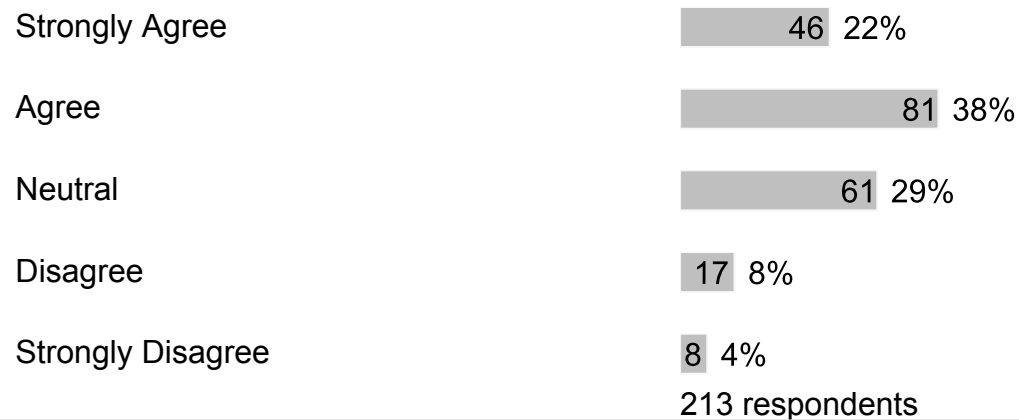


213 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

5 2%
212 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report