

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/04/2026



surveys

Custom Survey

1 survey(s) 113 response(s)

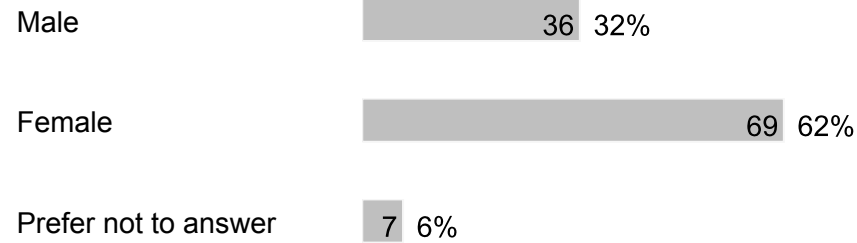
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

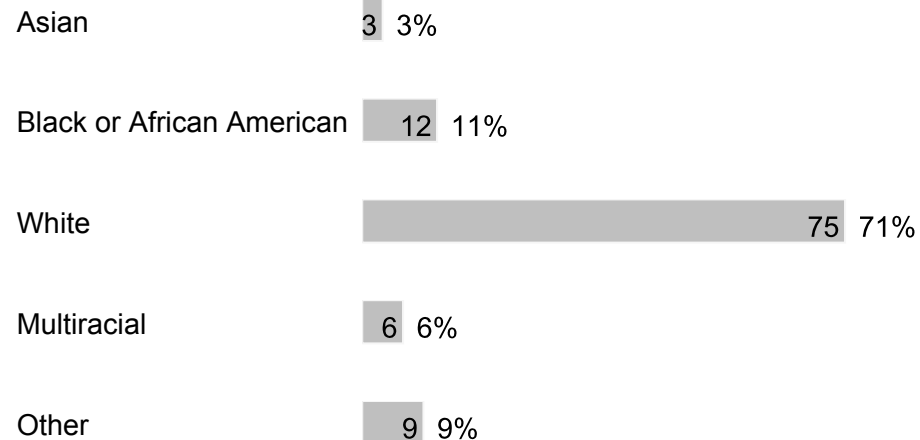
Number of Responses | Percentages of Total Responses

1. Gender



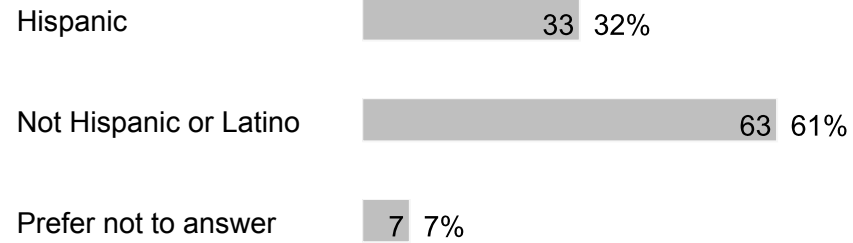
112 respondents

2. Ethnicity



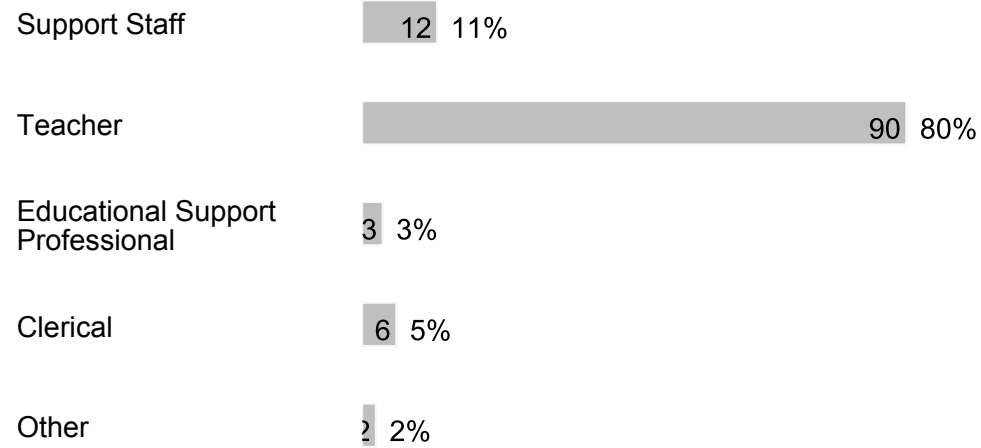
105 respondents

3. Ethnicity



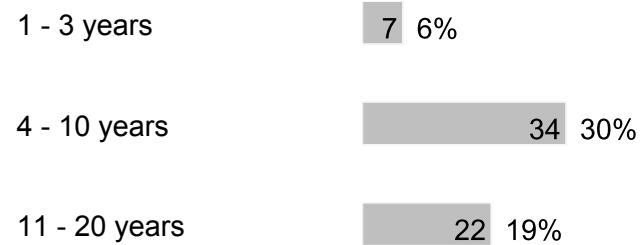
103 respondents

4. Role



113 respondents

5. Experience



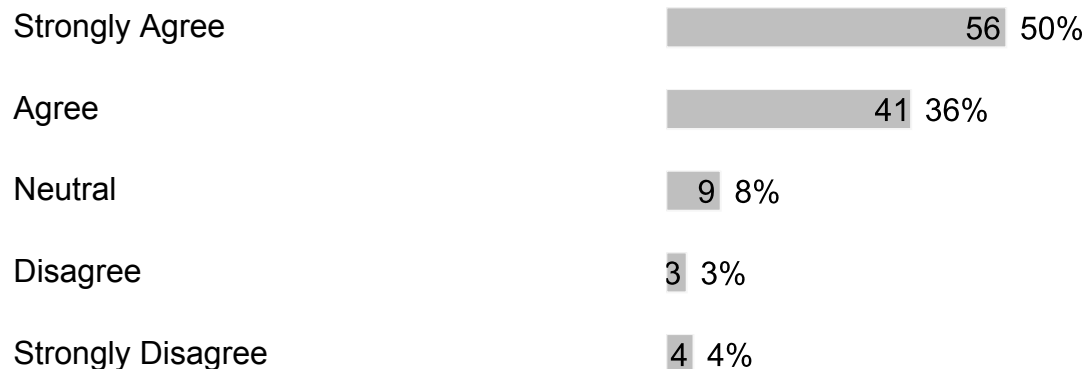
More than 20 years



113 respondents

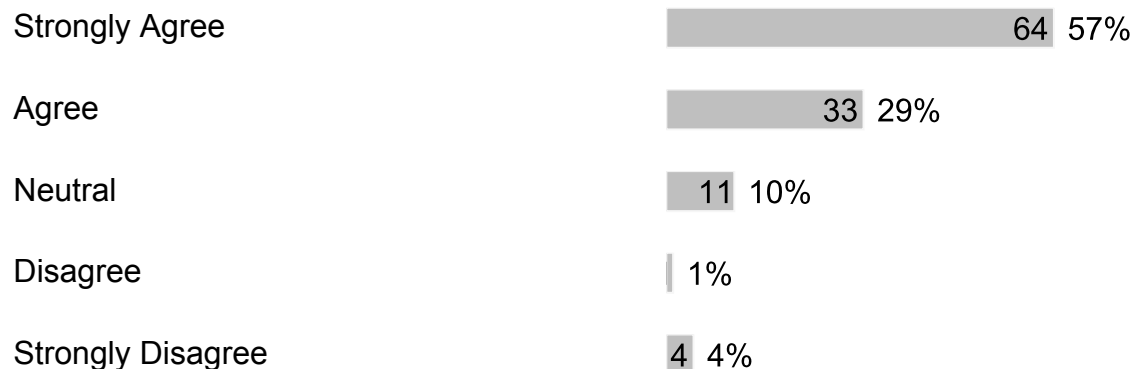
C. Section 2

1. I feel safe at my school.



113 respondents

2. I would recommend my school to my friends and/or family.



113 respondents

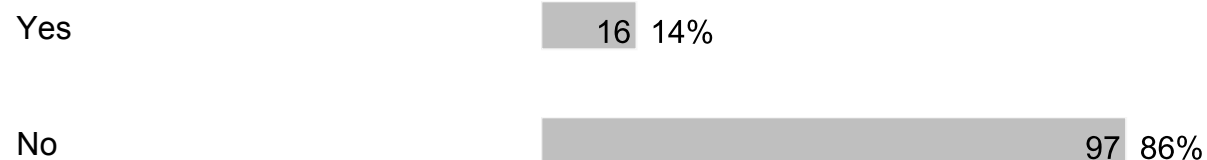
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





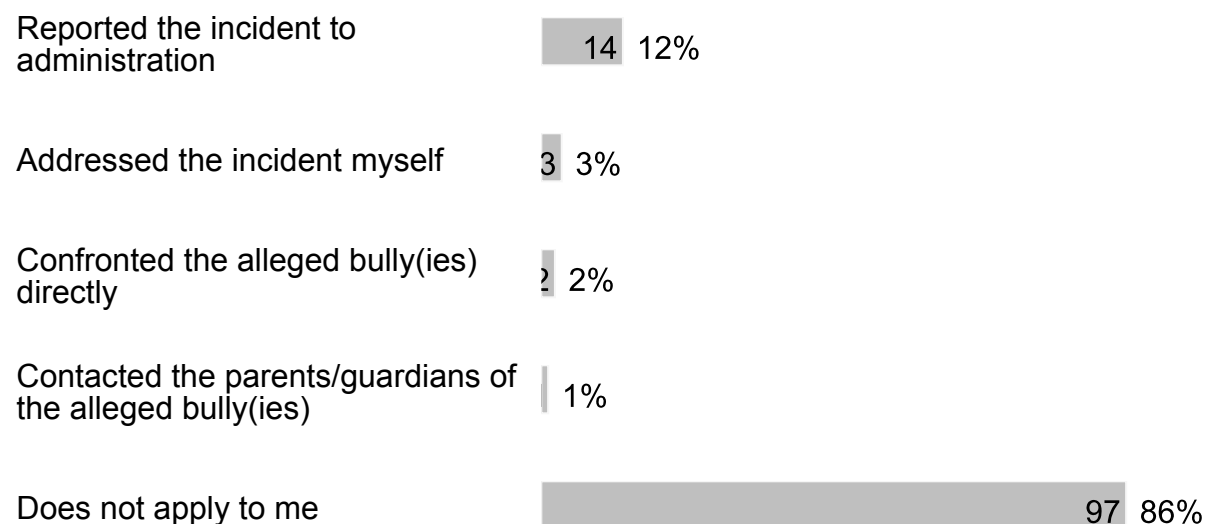
113 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



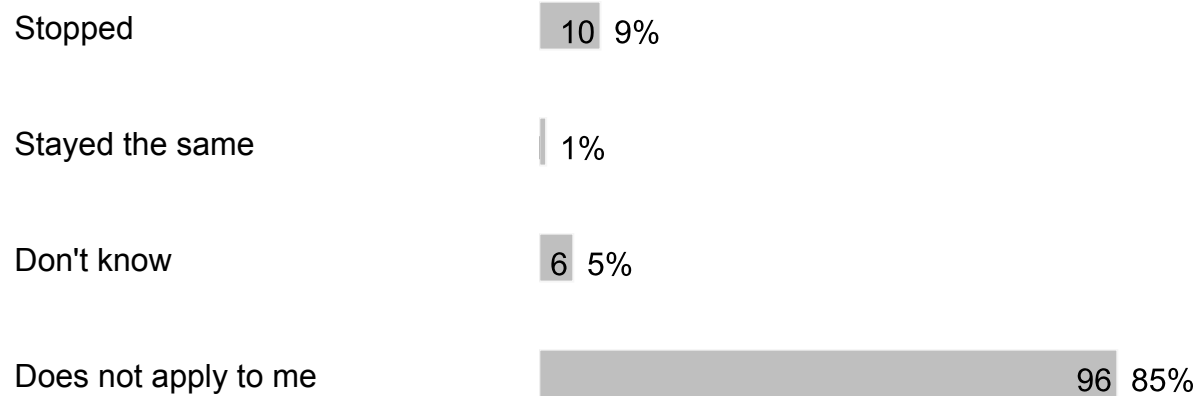
113 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



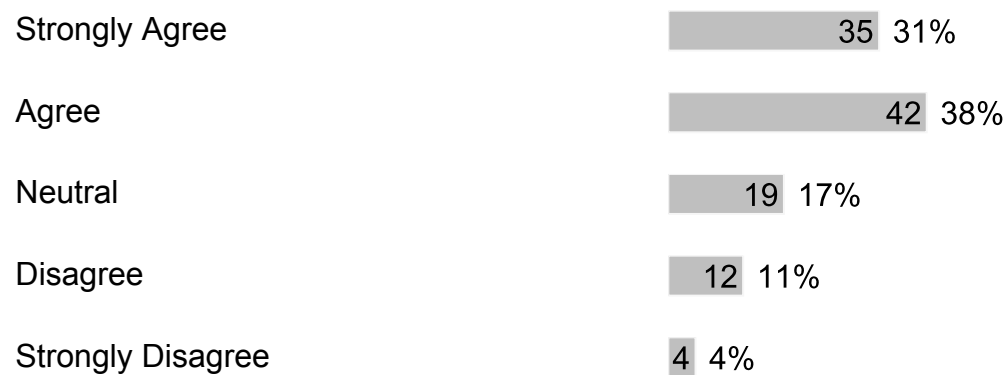
113 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



113 respondents

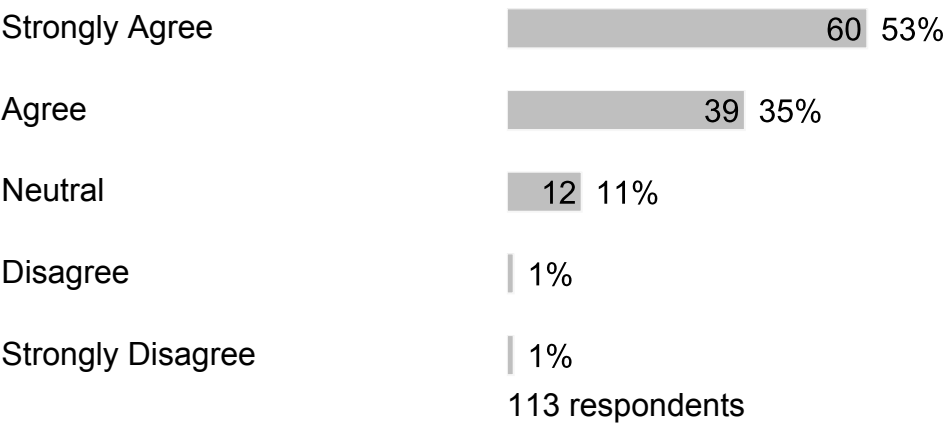
7. In my school, rules are applied equally to students.



112 respondents

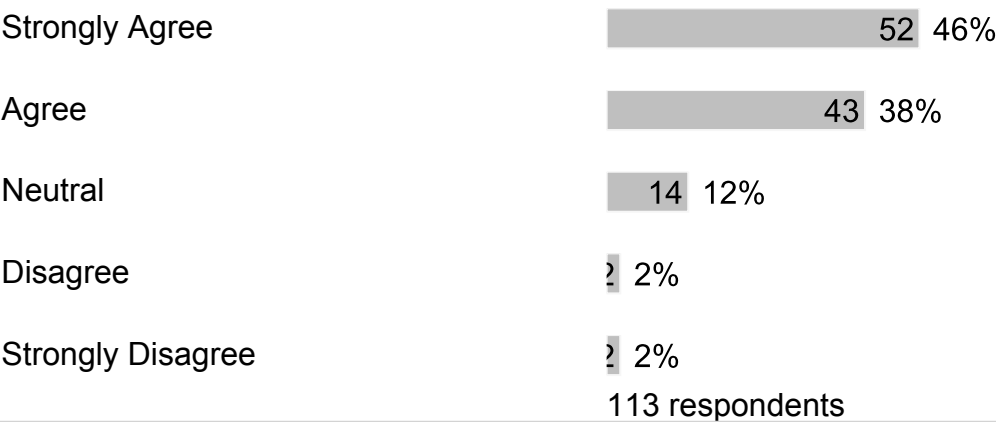
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

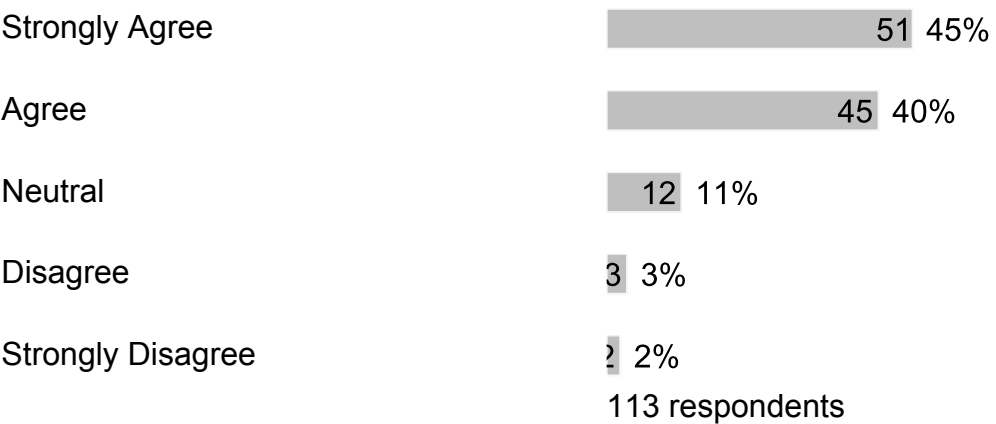


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

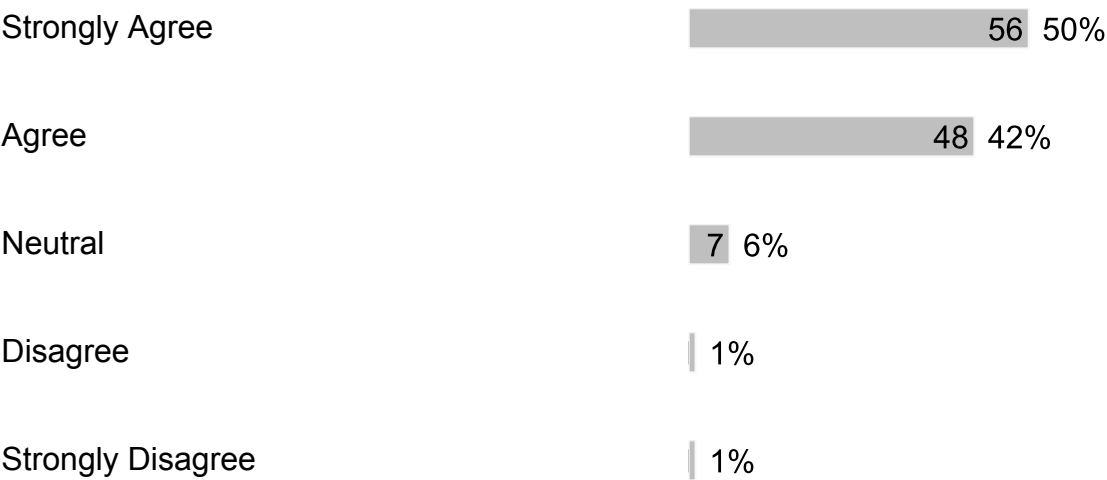


2. Teachers in our school use a variety of technology as instructional resources.



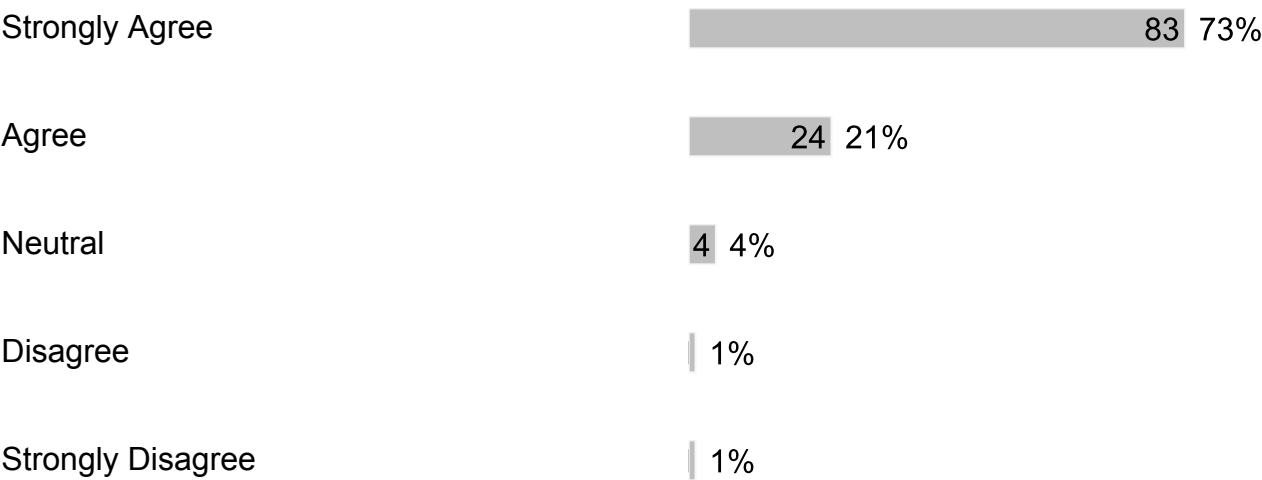
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



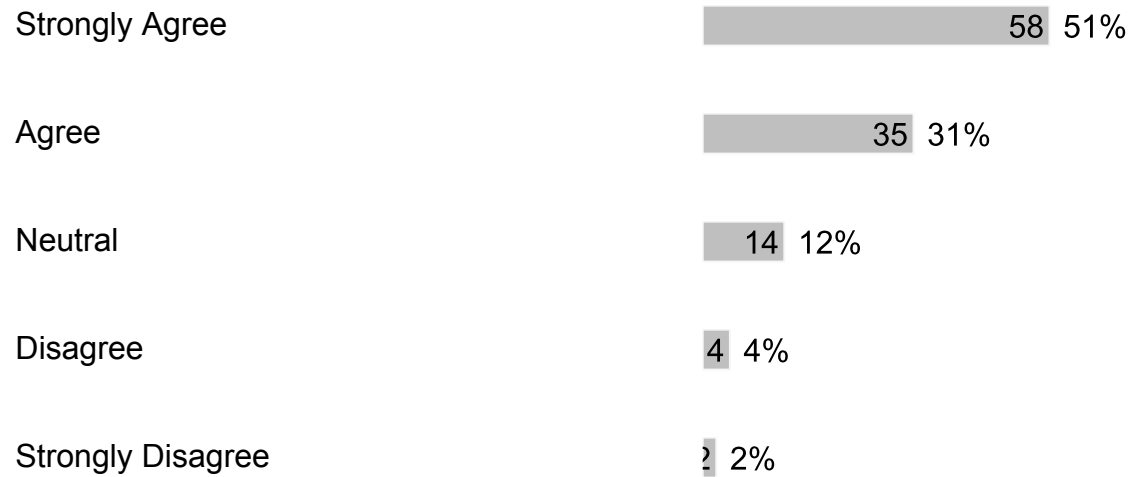
113 respondents

2. If students have a problem, they can come to me for help.



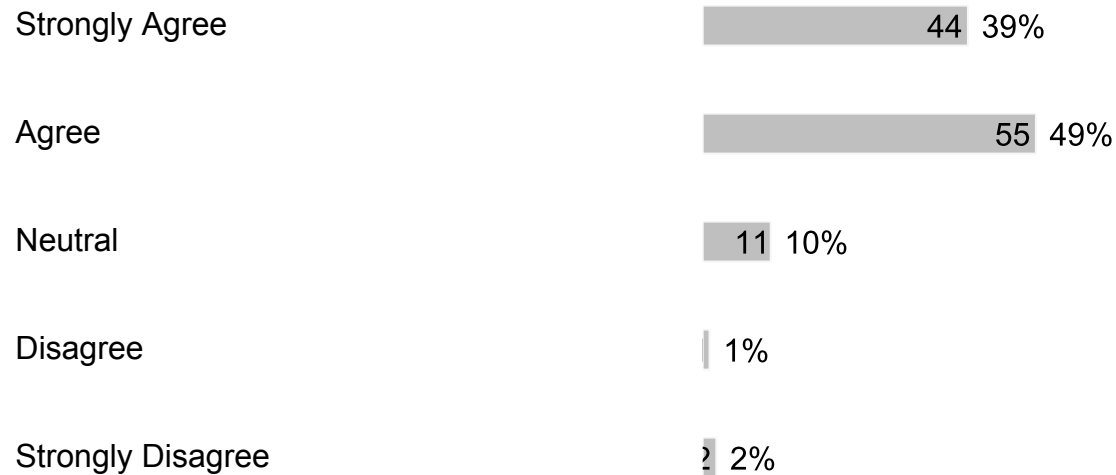
113 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



113 respondents

4. In my school, adults treat students with respect.



113 respondents

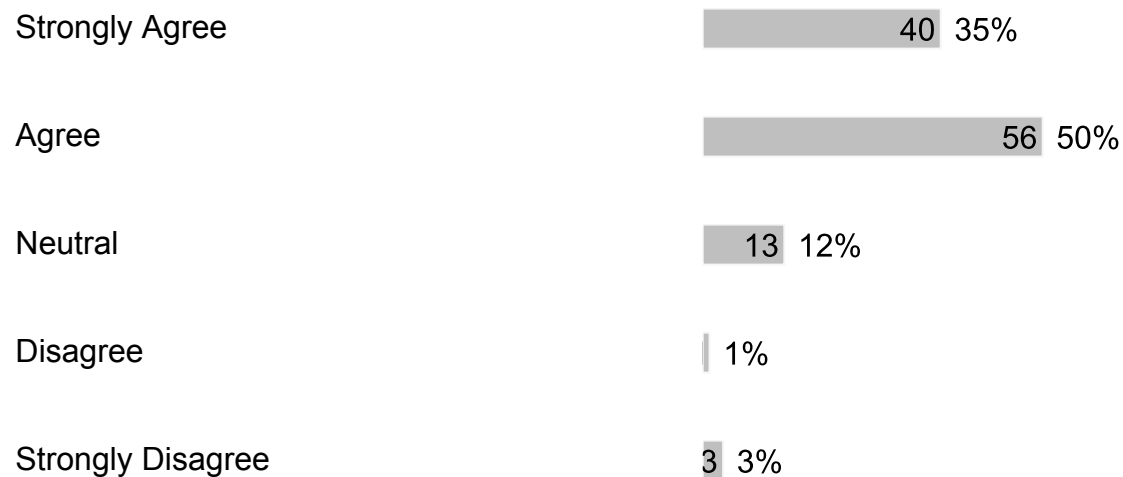
5. In my school, students treat adults with respect.





113 respondents

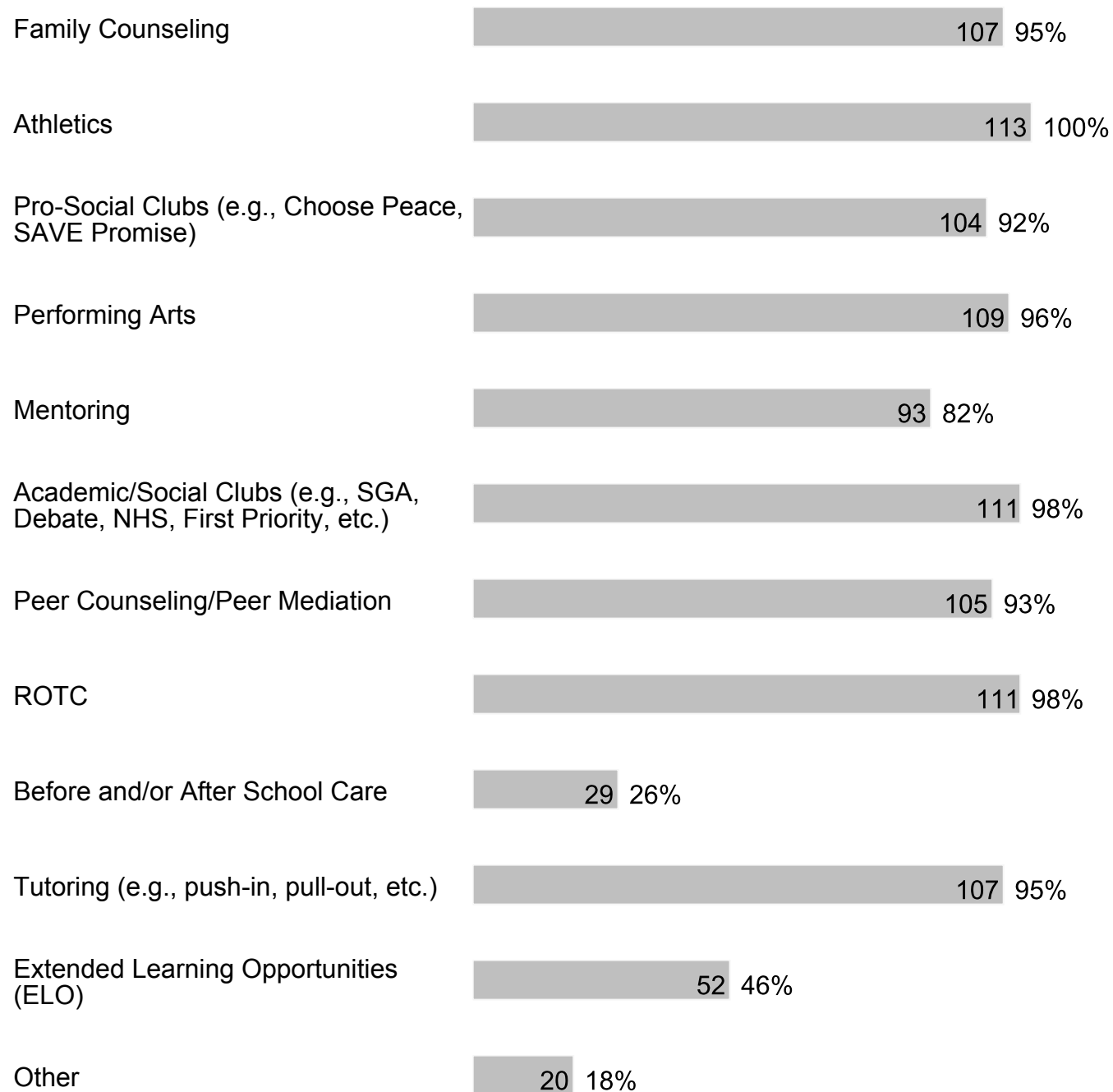
6. In my school, colleagues/adults treat each other with respect.



113 respondents

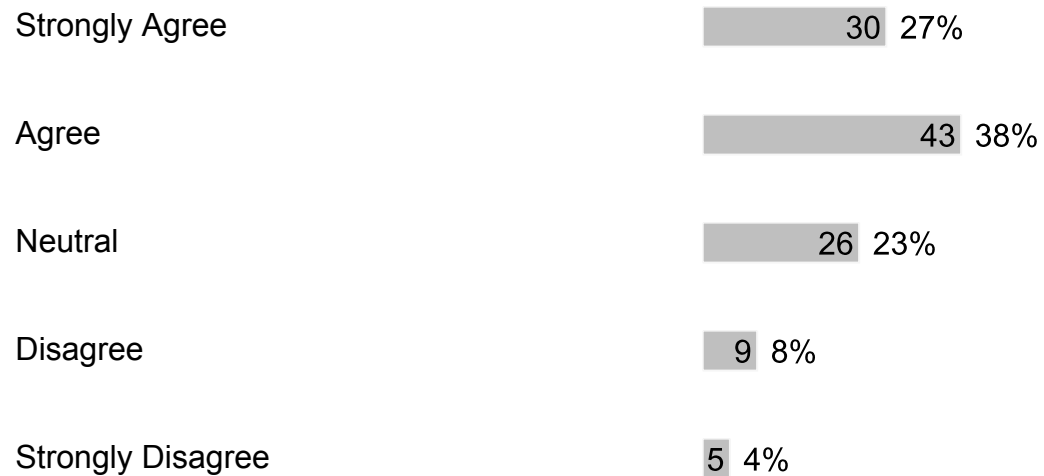
7. At my school the following programs/services are available (check all that apply):





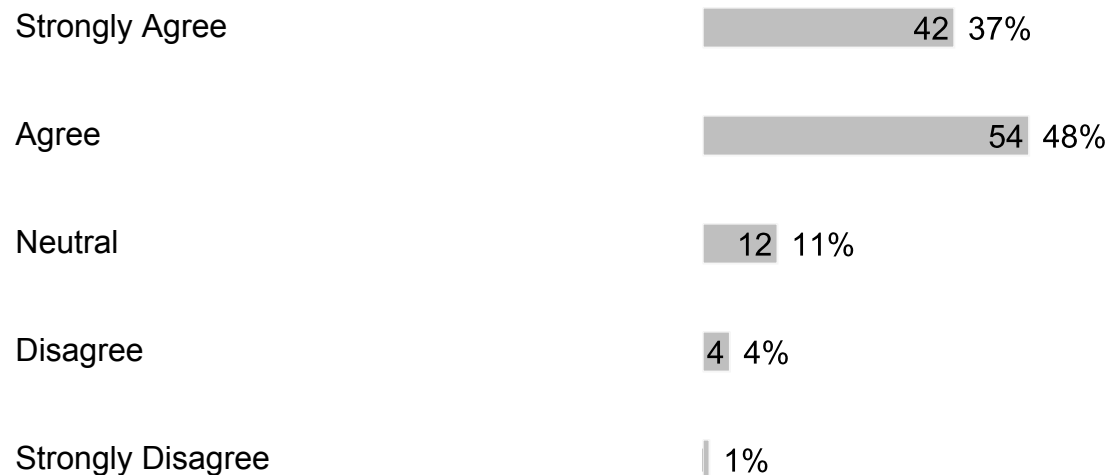
113 respondents

8. Our school implements changes based on the feedback from staff.



113 respondents

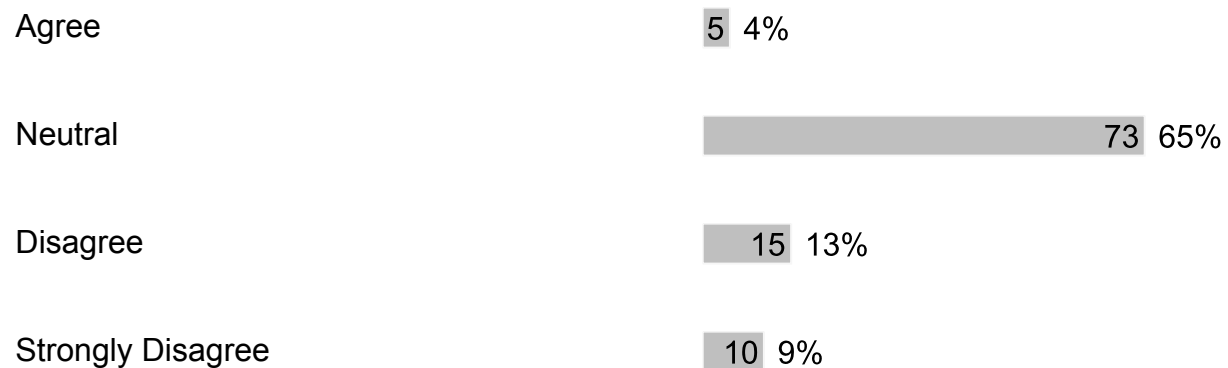
9. Our school maintains facilities that support student learning.



113 respondents

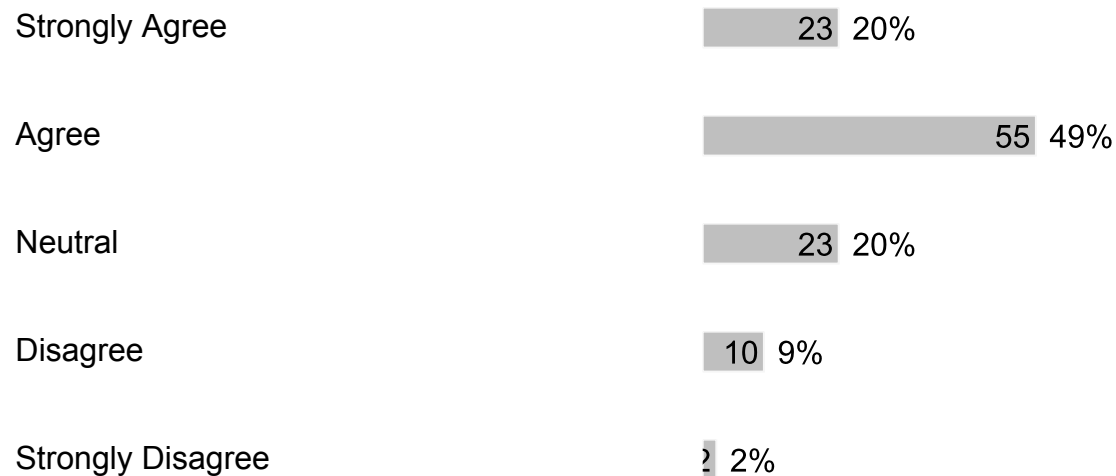
10. I enjoy eating food prepared by the cafeteria.





112 respondents

11. Families regularly participate in school involvement activities offered by our school.



113 respondents

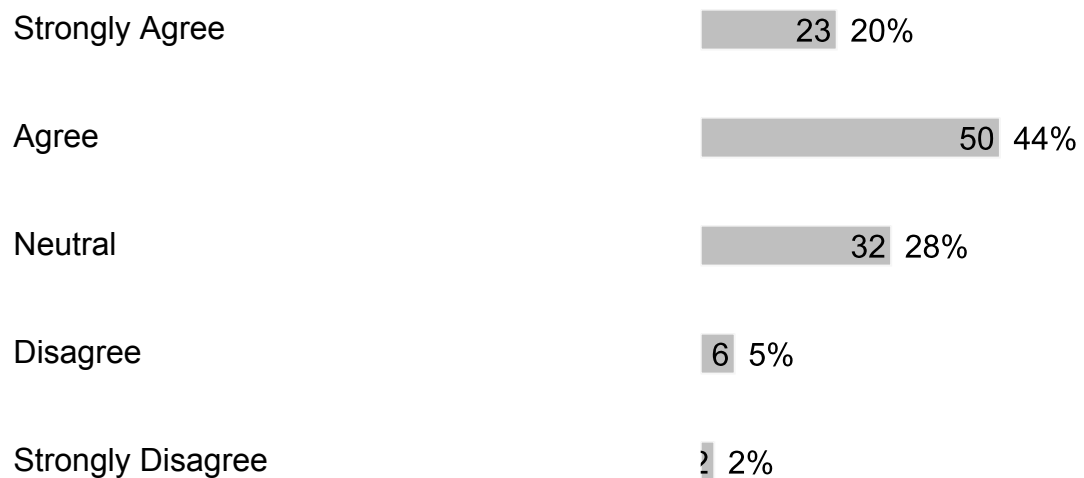
12. Our school has a family resource center and/or a staff member assigned to work with families.





112 respondents

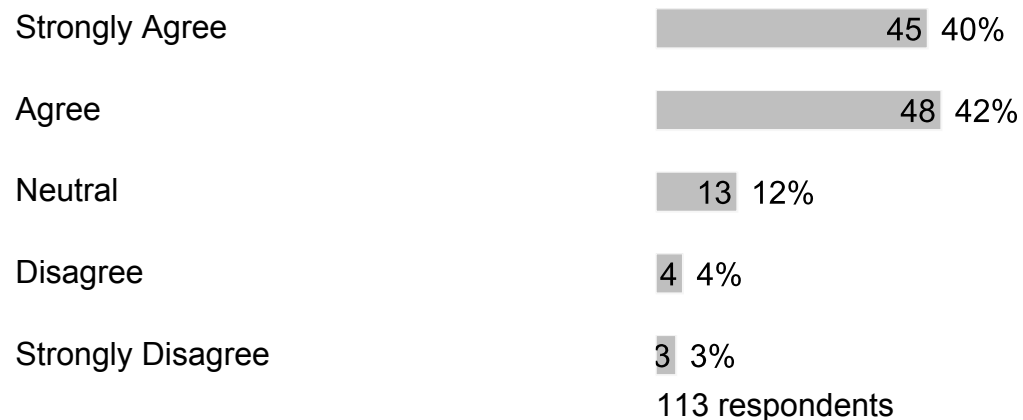
13. Our school asks families for their ideas on the best way to communicate school-related information.



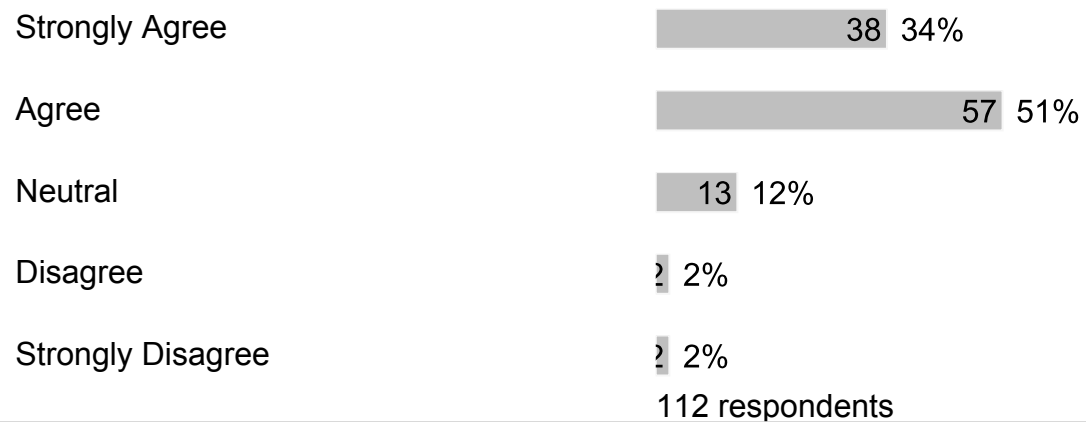
113 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 5 4%

Strongly Disagree 2 2%

113 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 35 31%

Agree 51 45%

Neutral 16 14%

Disagree 9 8%

Strongly Disagree 2 2%

113 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 43 38%

Agree 51 46%

Neutral 12 11%

Disagree 3 3%

Strongly Disagree 3 3%

112 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 44 39%

Agree 57 50%

Neutral 10 9%

Strongly Disagree 2 2%

113 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 38 34%

Agree 54 48%

Neutral 18 16%

Disagree 1 1%

Strongly Disagree 2 2%

113 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 38 34%

Agree 56 50%

Neutral 14 12%

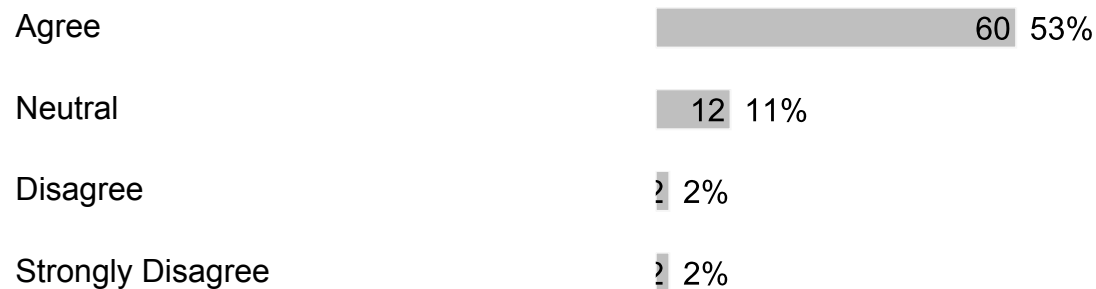
Disagree 4 4%

Strongly Disagree 1 1%

113 respondents

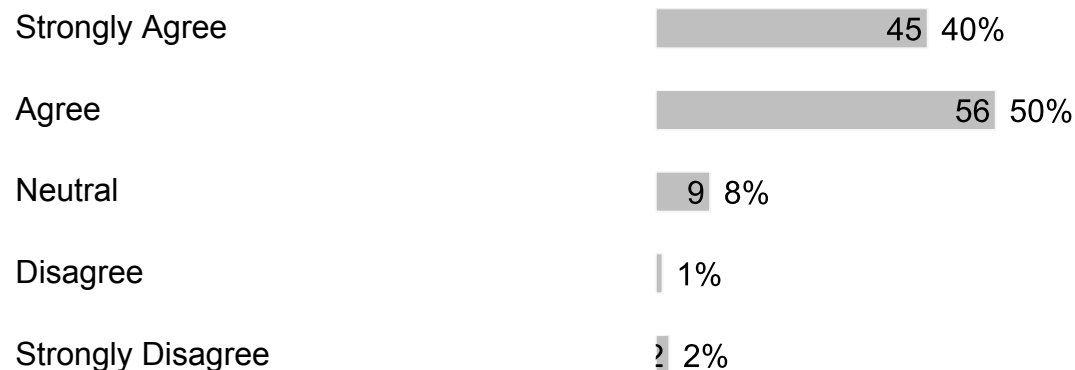
9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 37 33%



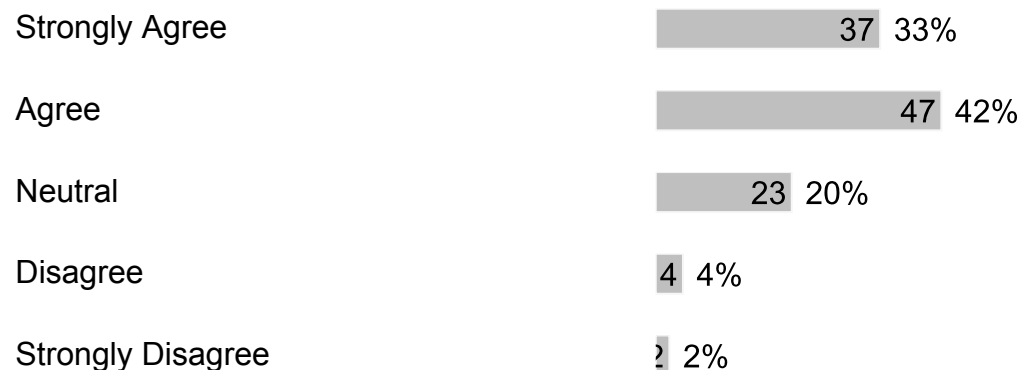
113 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



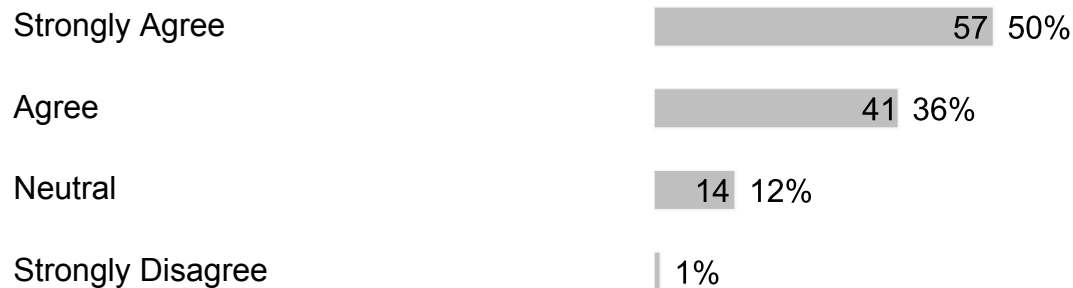
113 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



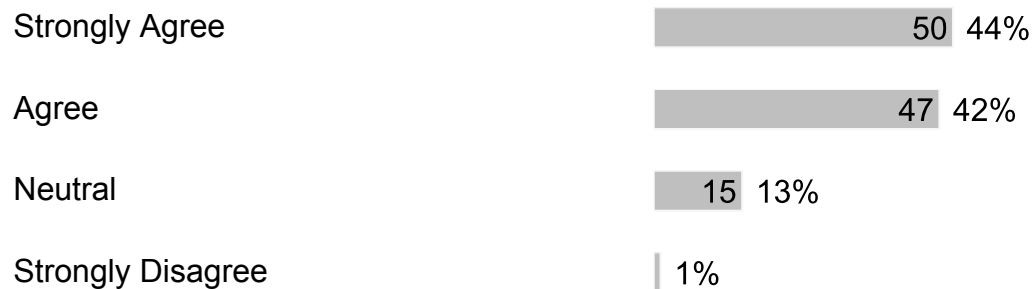
113 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



113 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



113 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



112 respondents

15. I use formative assessments to monitor student progress.



Neutral 14 13%

Strongly Disagree 1%

112 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 48 43%

Agree 45 40%

Neutral 16 14%

Disagree 1%

Strongly Disagree 2 2%

112 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 49 43%

Agree 48 42%

Neutral 13 12%

Disagree 2 2%

Strongly Disagree 1%

113 respondents

18. The school ensures I receive formal training in the use of student assessment data.

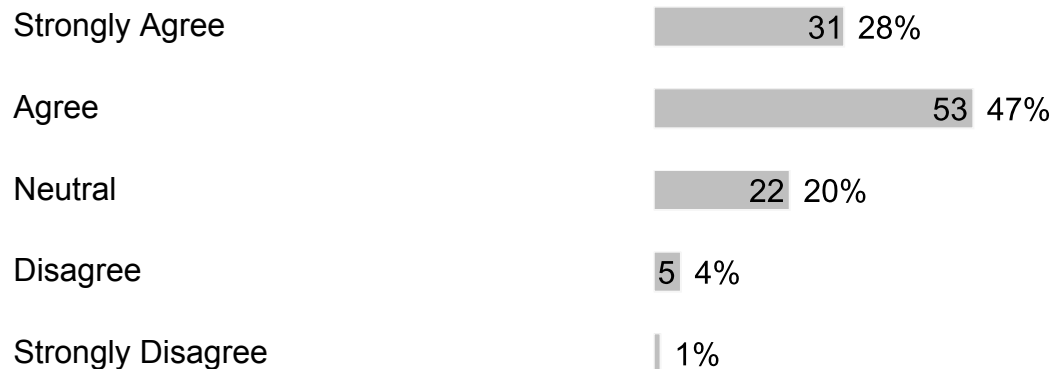
Strongly Agree 35 31%

Agree 47 42%



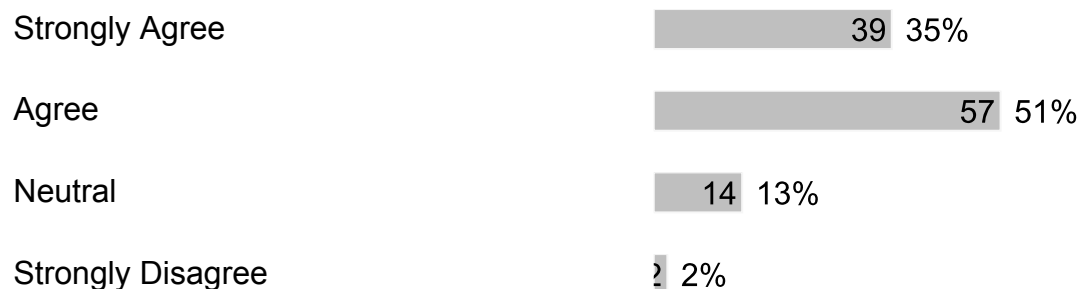
112 respondents

19. In our school, staff members provide peer coaching to teachers.



112 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



112 respondents

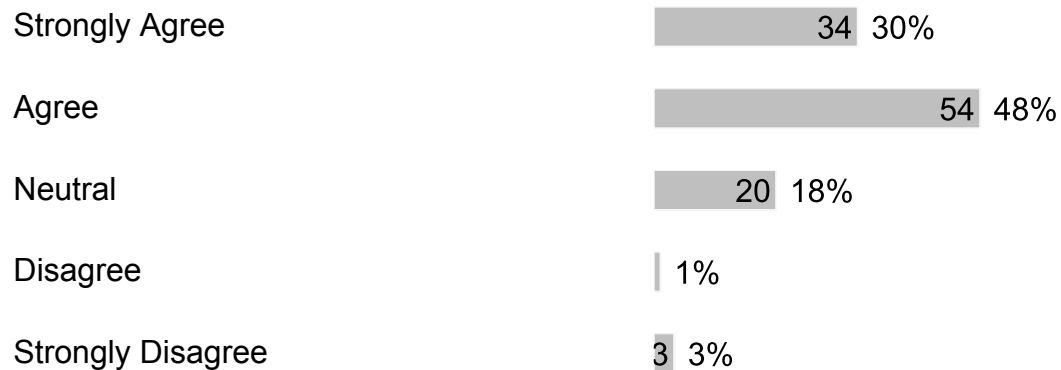
21. I am provided with professional development opportunities that are relevant to my role.





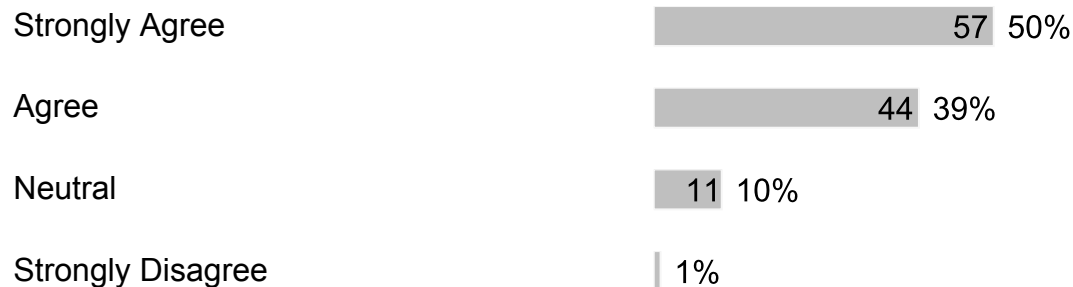
113 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



112 respondents

23. I feel confident in my classroom management strategies.



113 respondents

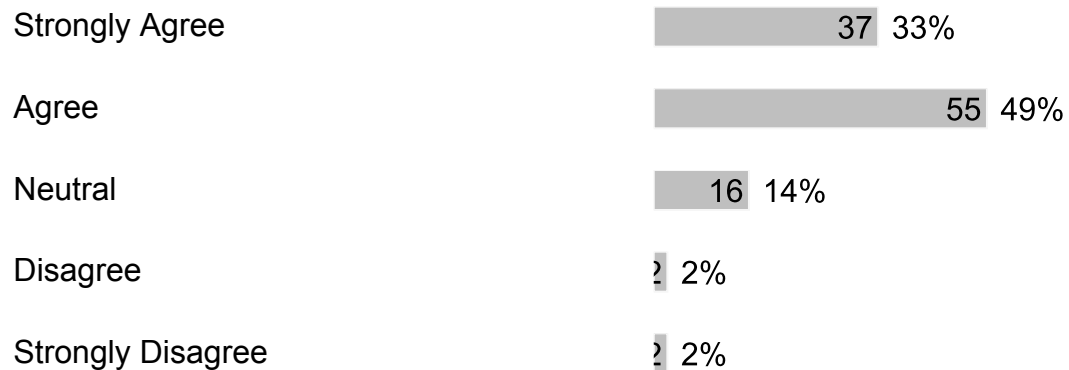
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.





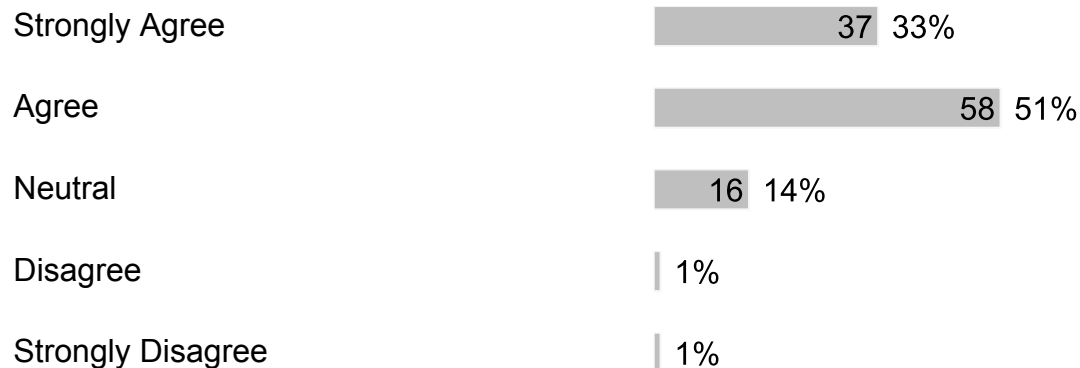
113 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



112 respondents

26. Most teachers report student progress in easy to understand language to families.



113 respondents

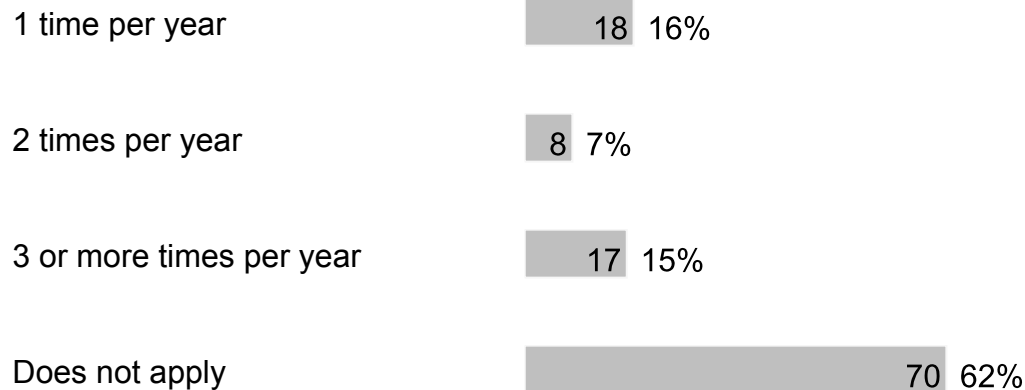
27. I provide students with timely feedback about their learning.





112 respondents

28. I schedule conferences to share student learning progress with families.



113 respondents

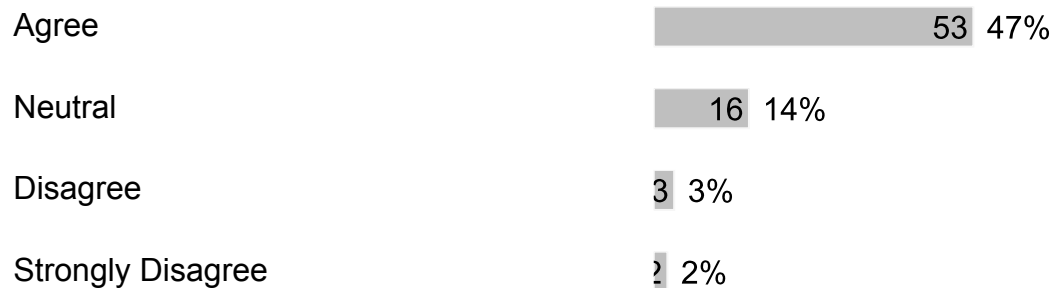
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



113 respondents

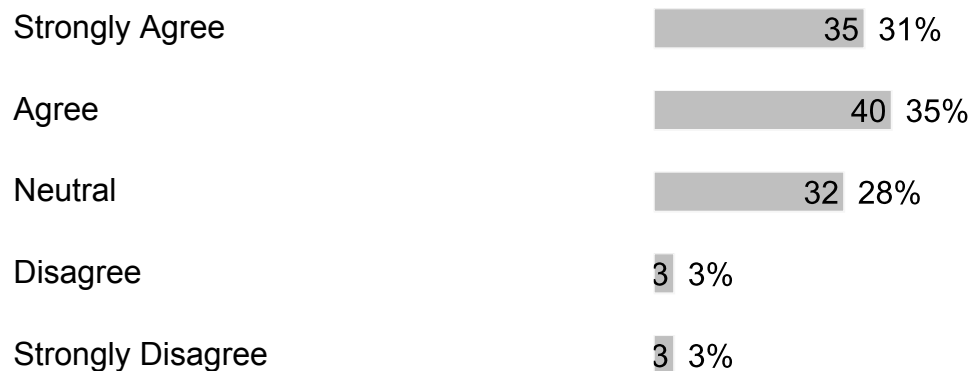
30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.





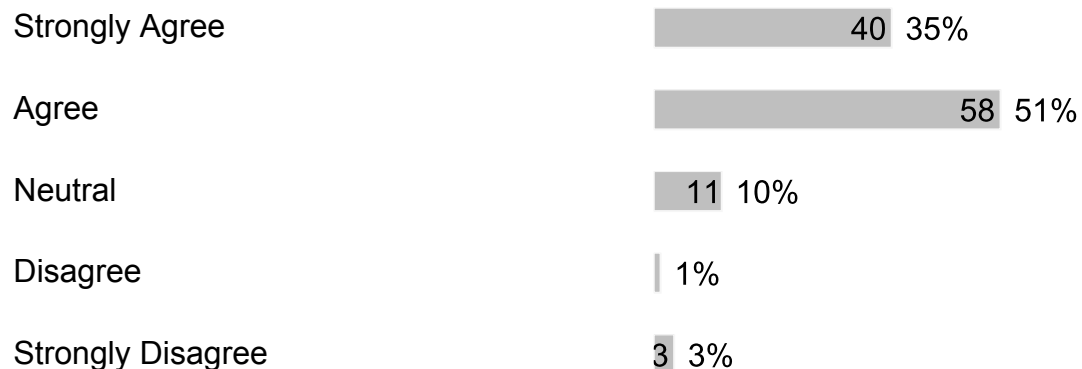
113 respondents

31. I regularly post information online or send home a newsletter.



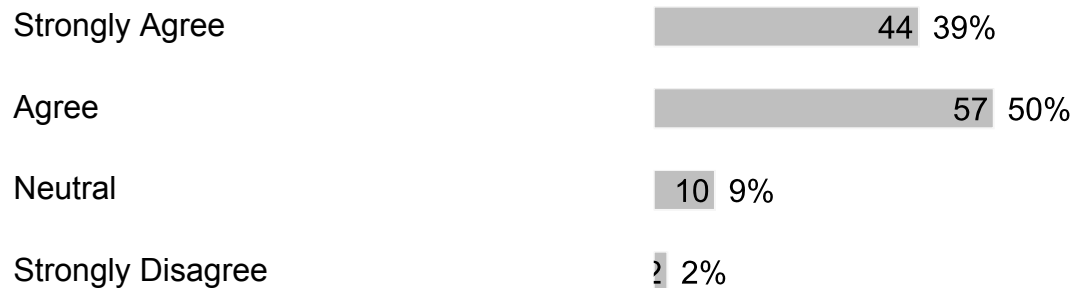
113 respondents

32. Our school communicates well about its goals and activities.



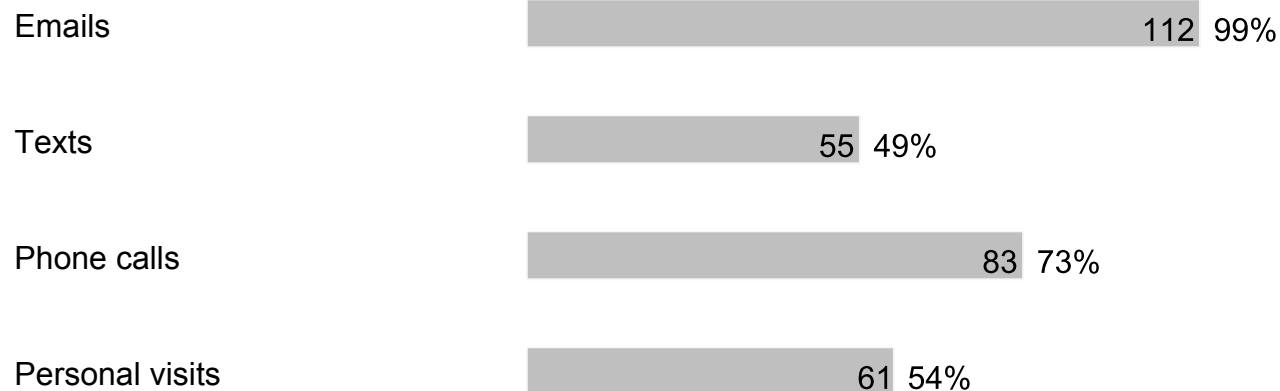
113 respondents

33. Our school communicates information in ways that are easy for families to understand.



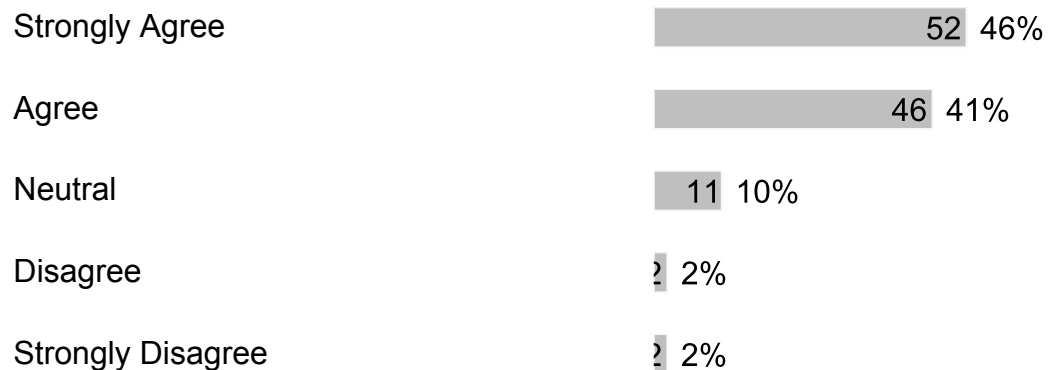
113 respondents

34. I am accessible via (check all that apply):



113 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



113 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report