

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/04/2026



surveys

Custom Survey

1 survey(s) 188 response(s)

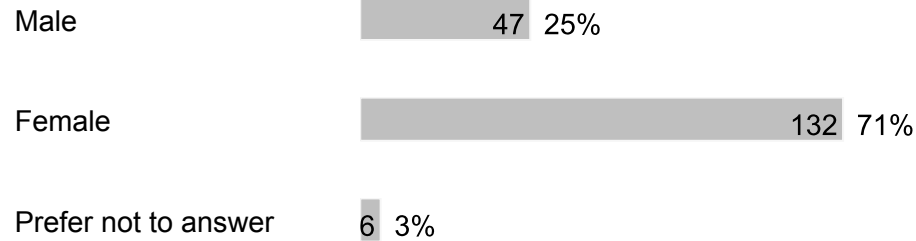
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

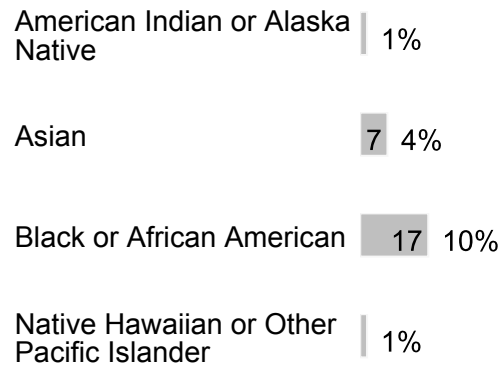
Number of Responses | Percentages of Total Responses

1. Gender



185 respondents

2. Race



White 123 70%

Multiracial 13 7%

Other 14 8%

176 respondents

3. Ethnicity

Hispanic 94 52%

Non-Hispanic or Latino 77 43%

Prefer not to answer 9 5%

180 respondents

4. Grade

Grade 9 44 23%

Grade 10 42 22%

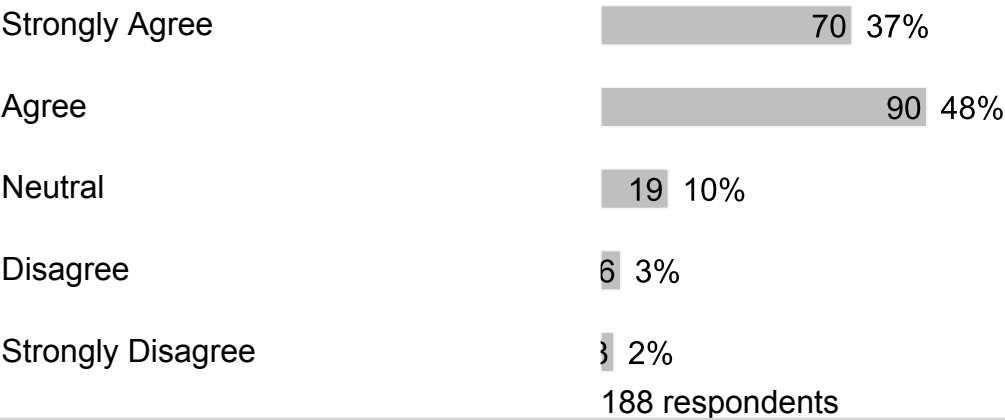
Grade 11 43 23%

Grade 12 59 31%

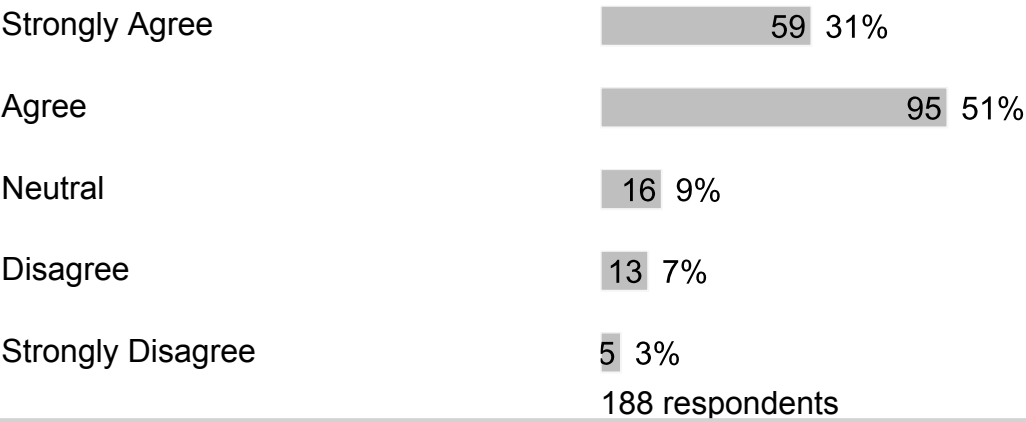
188 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

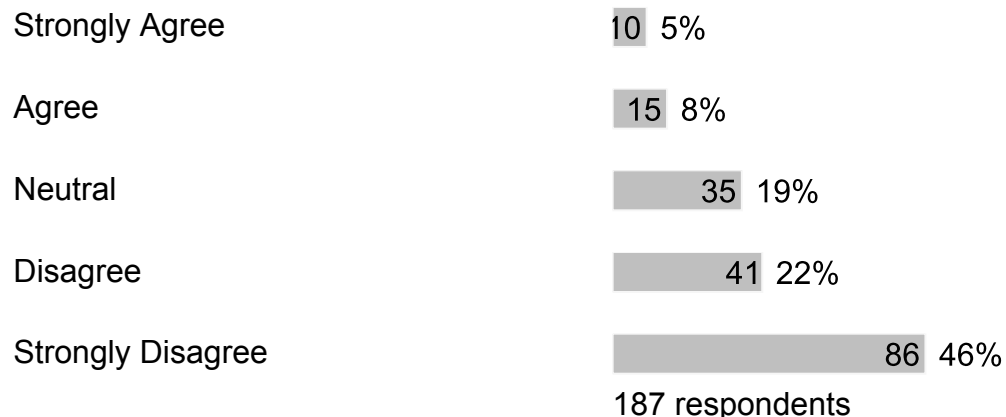


3. 3. I would recommend my child’s school to my friends and/or family.

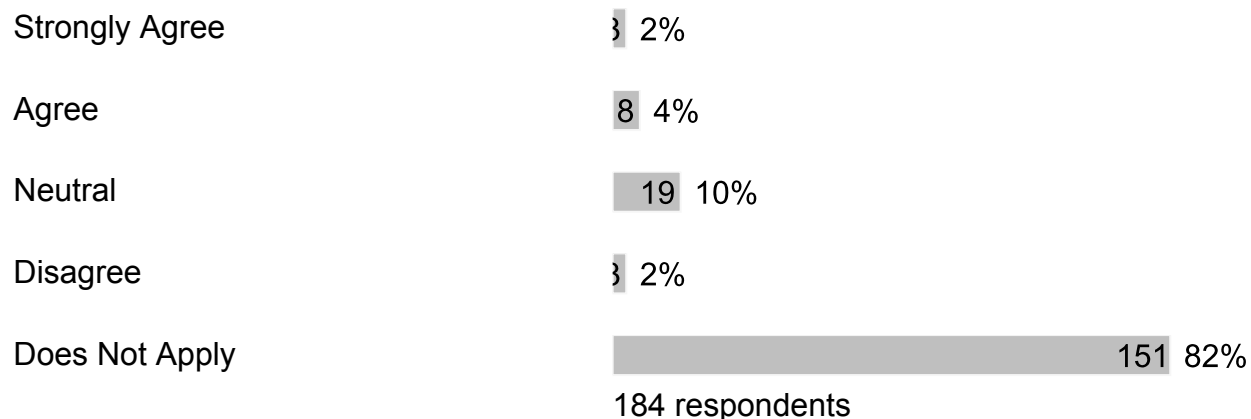




4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

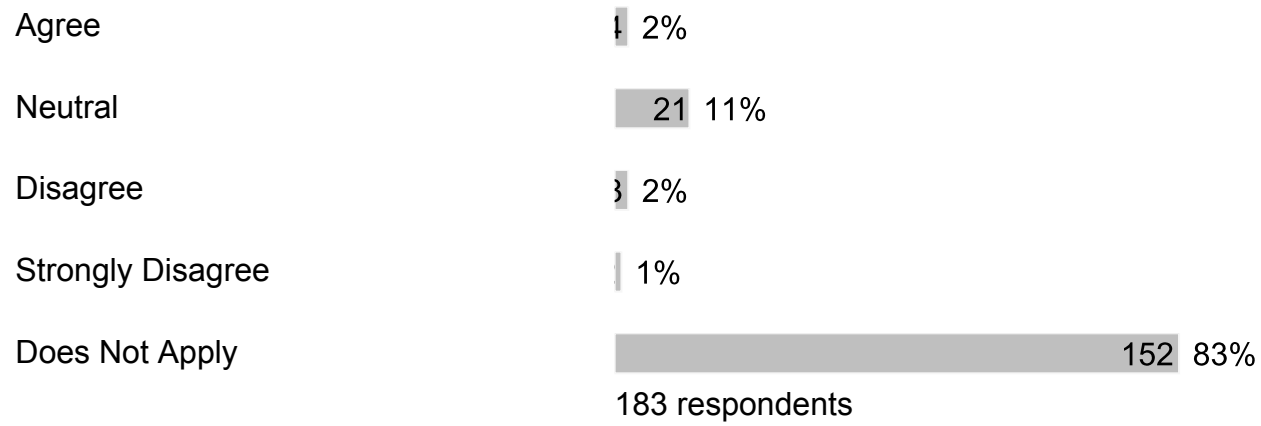


5. 5. After my child was bullied, I contacted school staff.



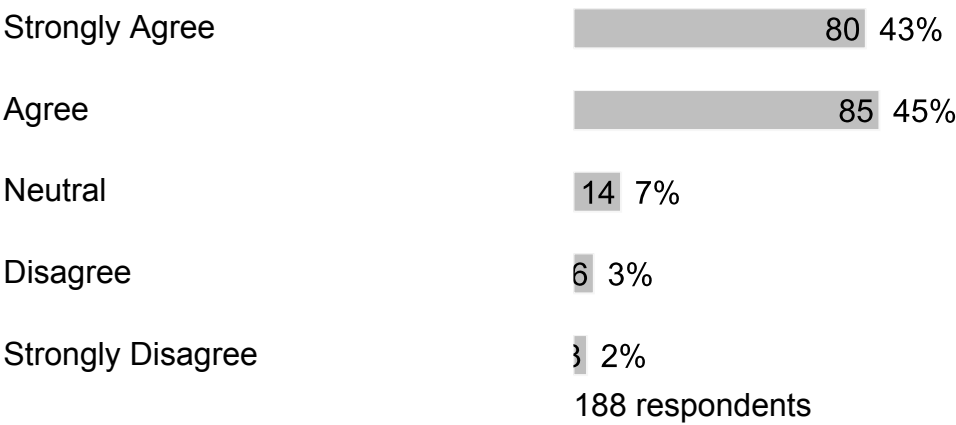
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





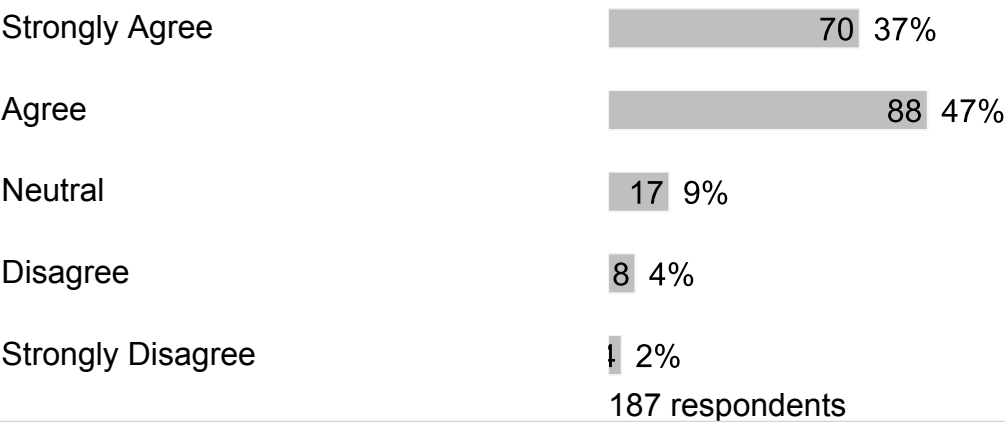
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

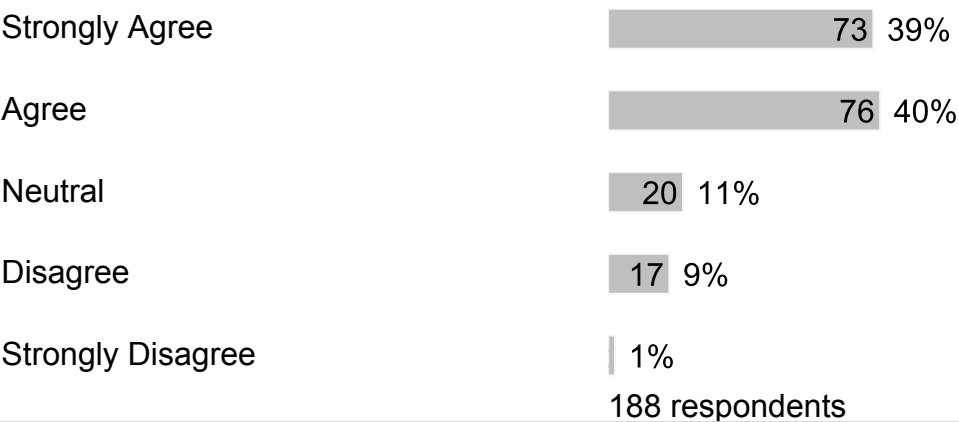


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



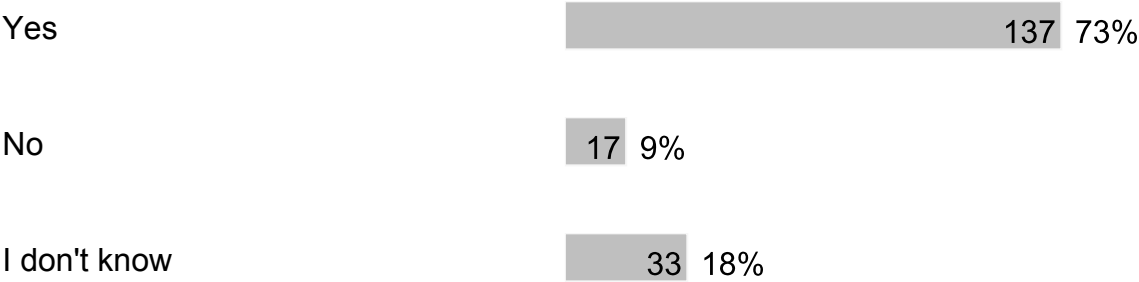
3. 3. At school, my child has up-to-date computers and other technology to learn.





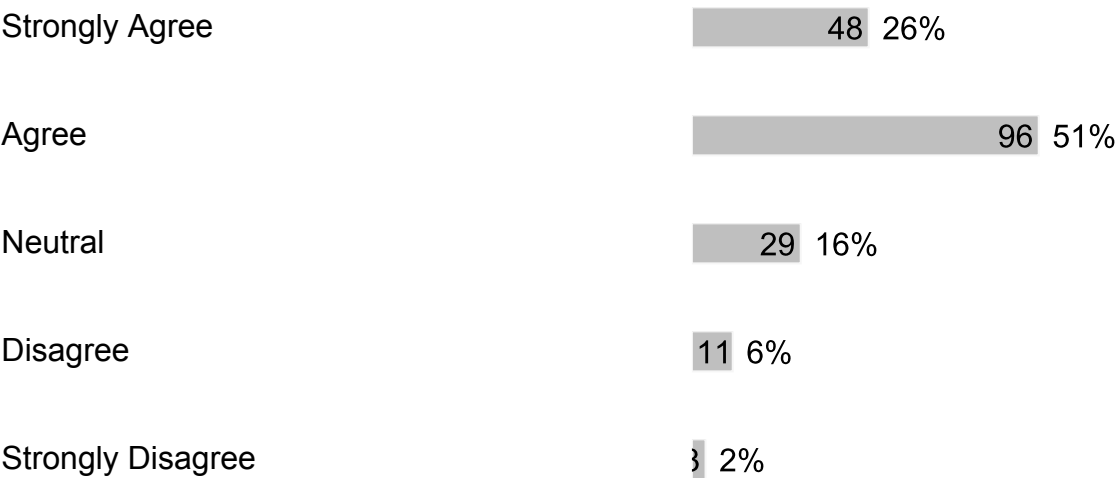
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



187 respondents

2. 2. My child likes going to school.



187 respondents

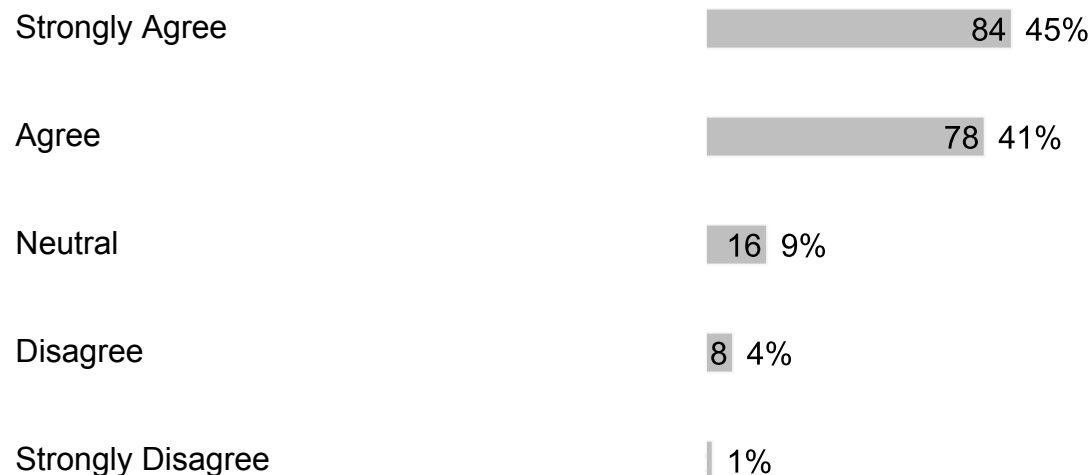
3. 3. Our school treats students with value, respect and compassion.





188 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



188 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 9 5%

Disagree 1 1%

Strongly Disagree 1 1%

188 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 94 50%

Agree 73 39%

Neutral 18 10%

Disagree 1 1%

187 respondents

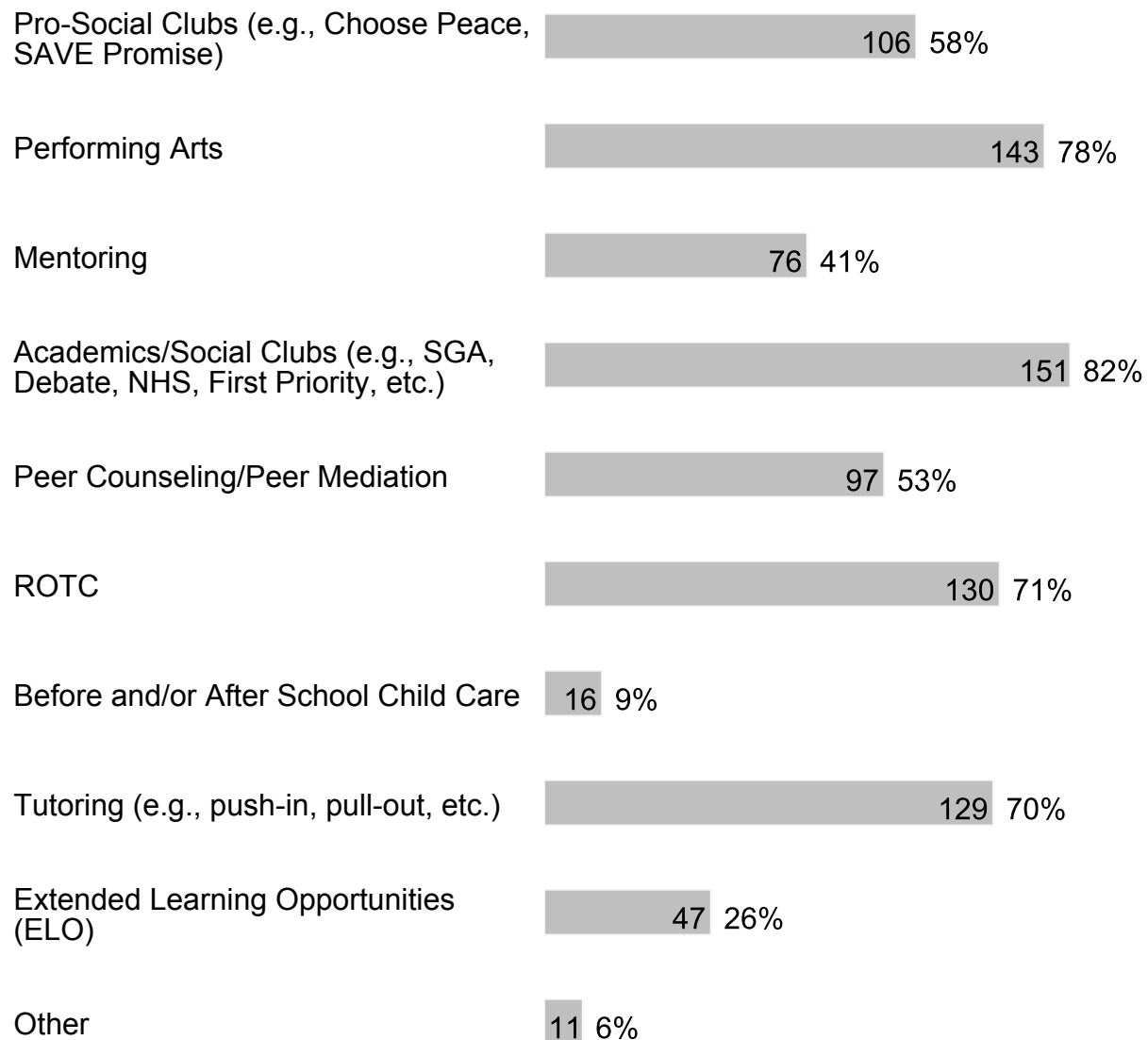
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 162 88%

College and/or Career Planning 153 83%

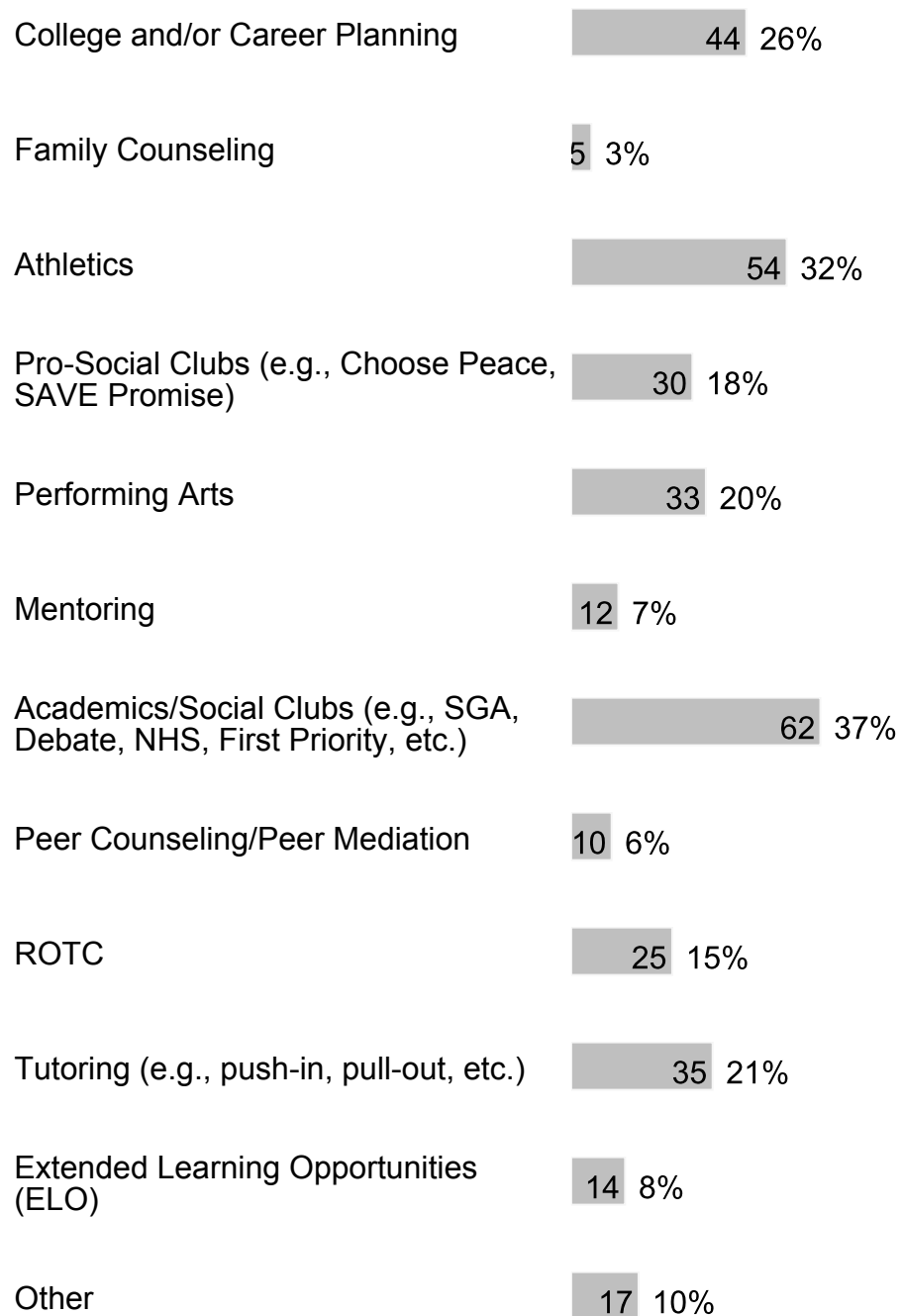
Family Counseling 60 33%

Athletics 165 90%



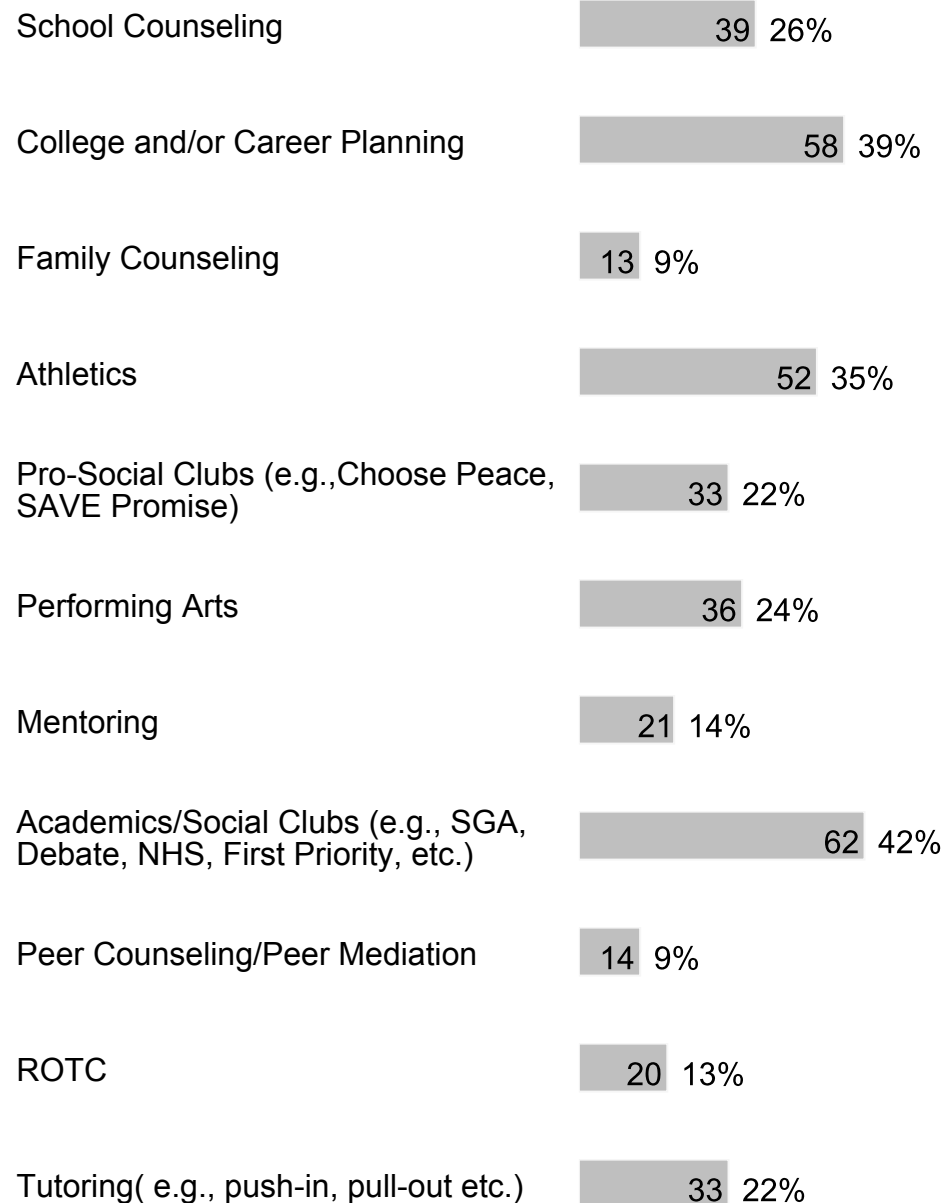
8. 8. At our school, my child participates in the following programs/services (check all that apply):





167 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Extended Learning Opportunities (ELO) 20 13%

Other 18 12%

149 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 37 20%

Agree 44 24%

Neutral 89 49%

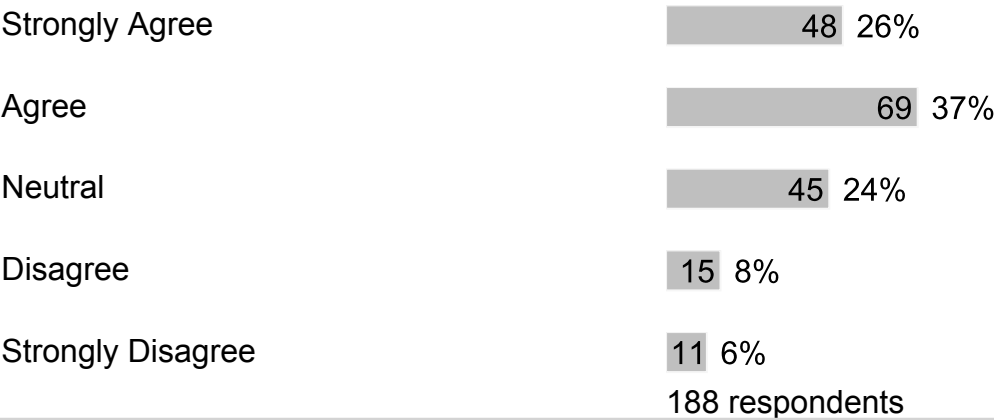
Disagree 9 5%

Strongly Disagree 1 2%

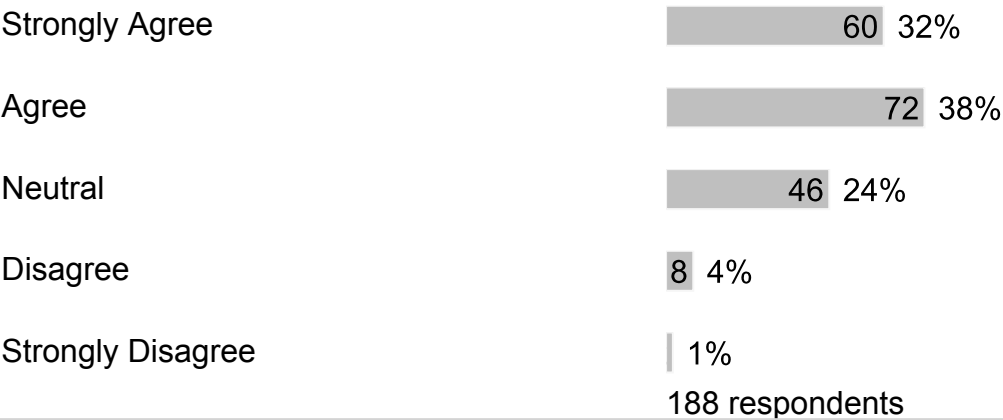
183 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 9 5%

Strongly Disagree 1 2%

188 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 51 27%

Agree 76 41%

Neutral 48 26%

Disagree 9 5%

Strongly Disagree 3 2%

187 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 62 33%

Agree 82 44%

Neutral 27 14%

Disagree 9 5%

Strongly Disagree 7 4%

187 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 62 33%

Agree 72 39%

Neutral	37	20%
Disagree	9	5%
Strongly Disagree	7	4%

187 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	72	38%
Agree	82	44%
Neutral	26	14%
Disagree	1	1%
Strongly Disagree	6	3%

188 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	63	34%
Agree	87	47%
Neutral	20	11%
Disagree	10	5%
Strongly Disagree	6	3%

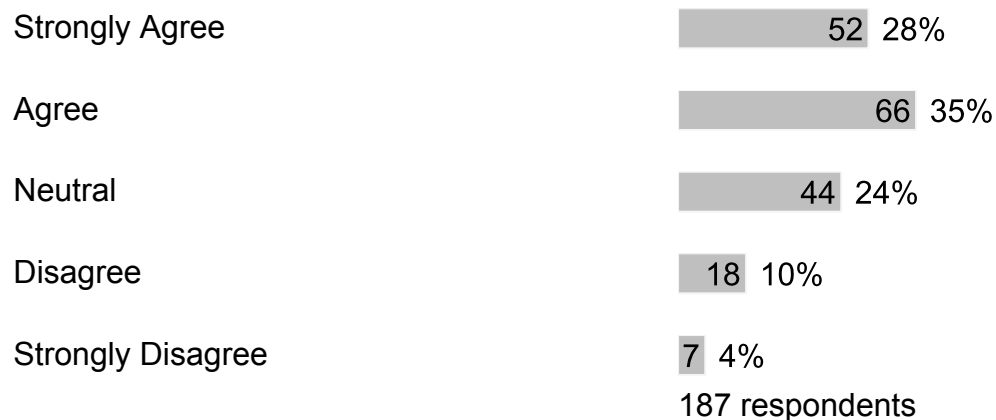
186 respondents

9. 9. My child's teachers give work that challenges my child.

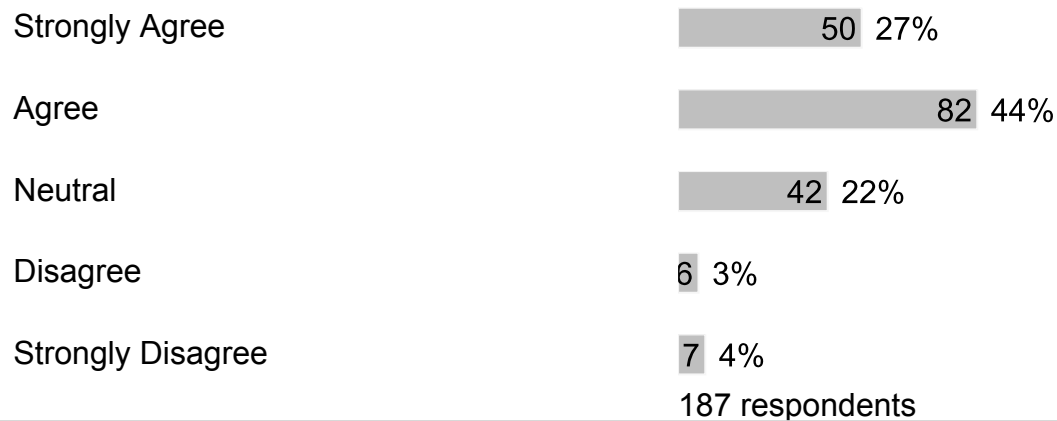
Strongly Agree	65	35%
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10. 10. My child's teachers work as a team to help my child learn.



11. 11. My child's teachers use a variety of teaching strategies.



12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



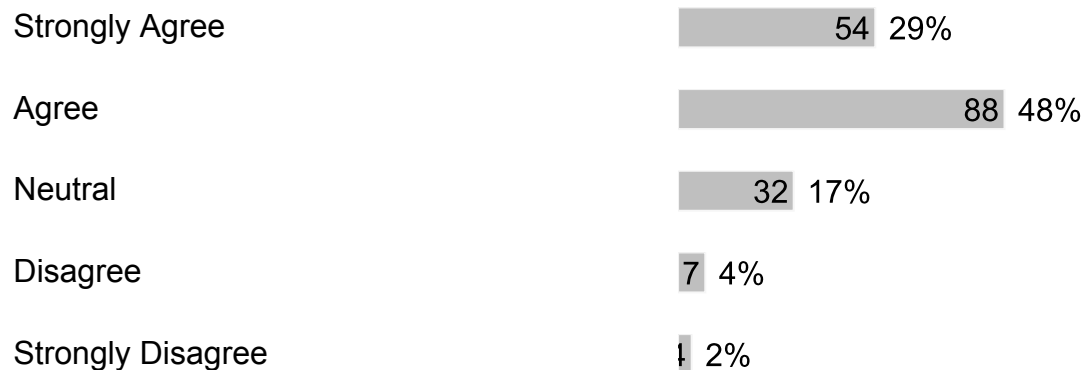
185 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



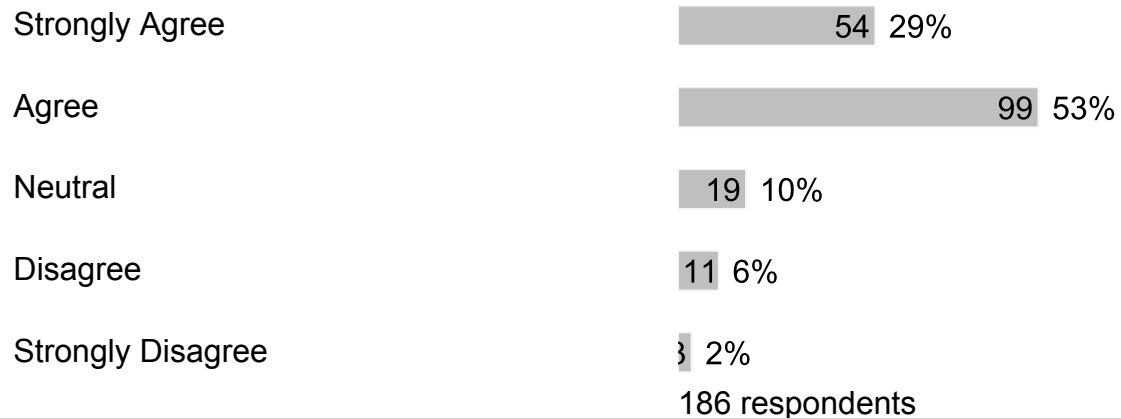
187 respondents

14. 14. Clear learning expectations are set for my child.

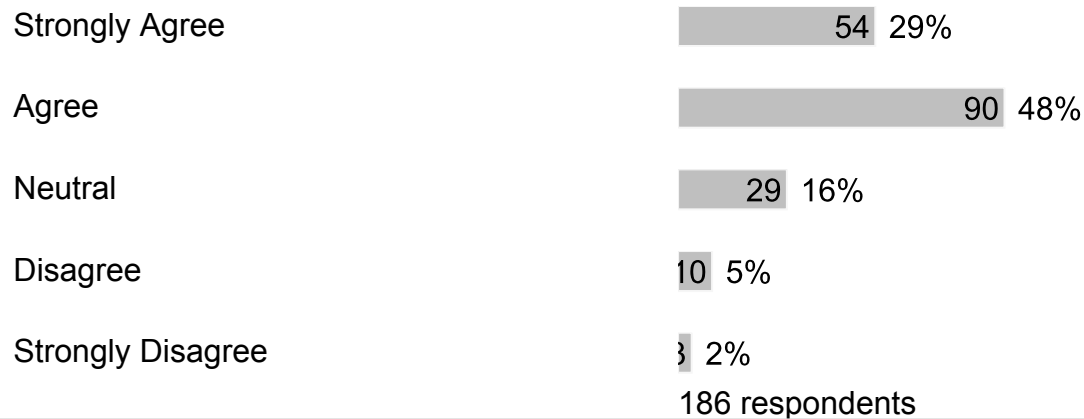


185 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 13 7%
187 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 46 25%
Agree 67 36%
Neutral 42 22%
Disagree 20 11%
Strongly Disagree 12 6%
187 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 28 15%
Agree 40 22%
Neutral 48 26%
Disagree 40 22%
Strongly Disagree 30 16%
186 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 59 32%
Agree 79 42%
Neutral 34 18%

Disagree 8 4%

Strongly Disagree 7 4%

187 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 43 23%

Agree 69 37%

Neutral 54 29%

Disagree 12 6%

Strongly Disagree 9 5%

187 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 46 25%

Agree 84 45%

Neutral 39 21%

Disagree 9 5%

Strongly Disagree 7 4%

185 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 51 27%

Agree 84 45%

Neutral 31 17%

Disagree 15 8%

Strongly Disagree 5 3%

186 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 54 29%

Agree 76 41%

Neutral 41 22%

Disagree 10 5%

Strongly Disagree 1 2%

185 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 61 33%

Agree 88 47%

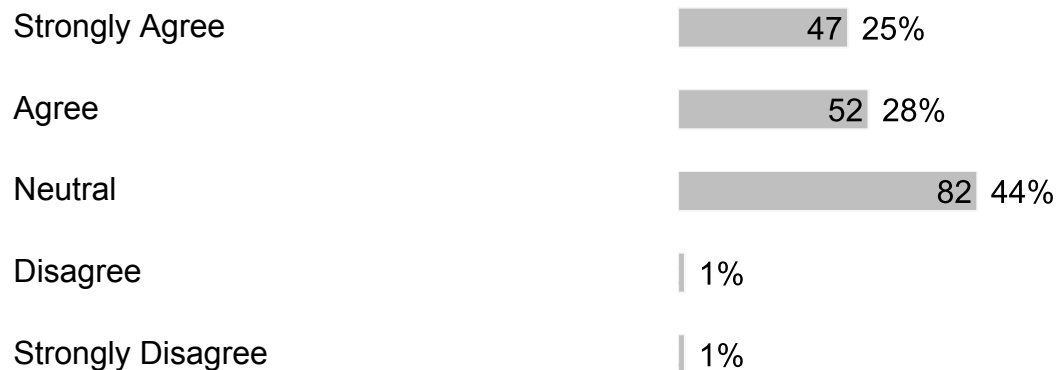
Neutral 34 18%

Disagree 1 1%

Strongly Disagree 1 1%

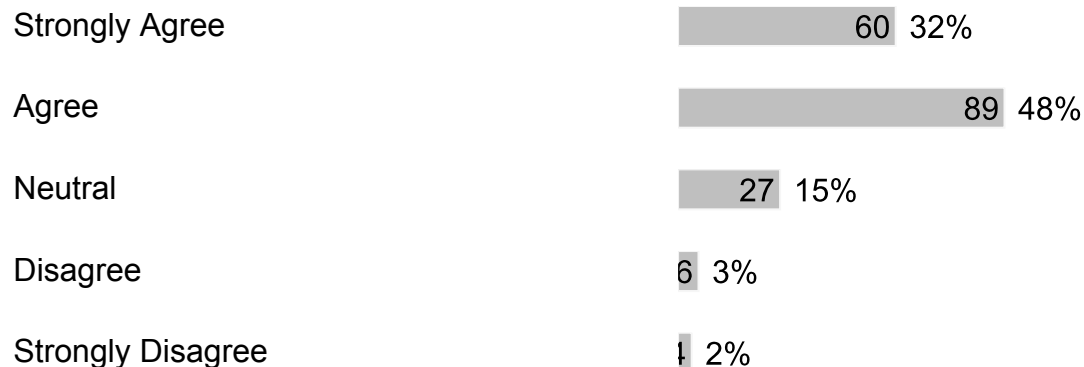
186 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



185 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



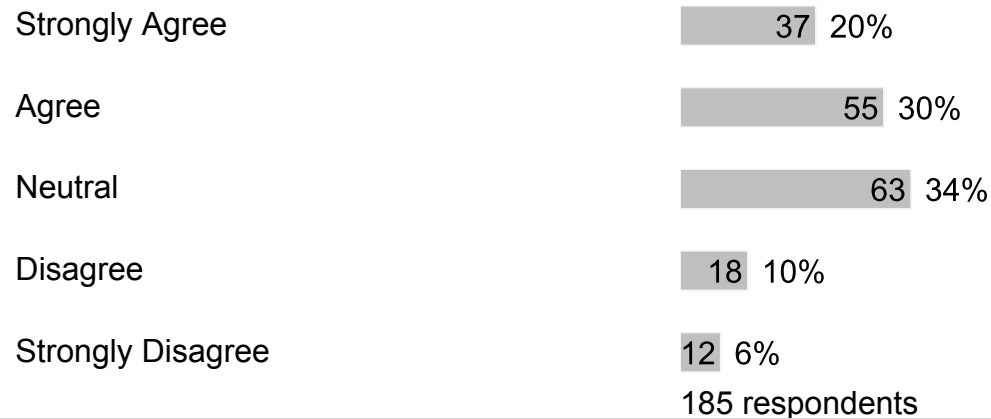
186 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

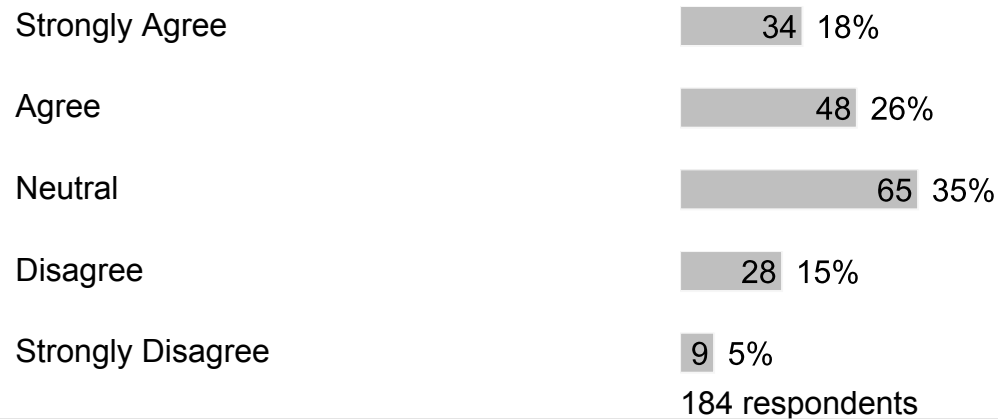


184 respondents

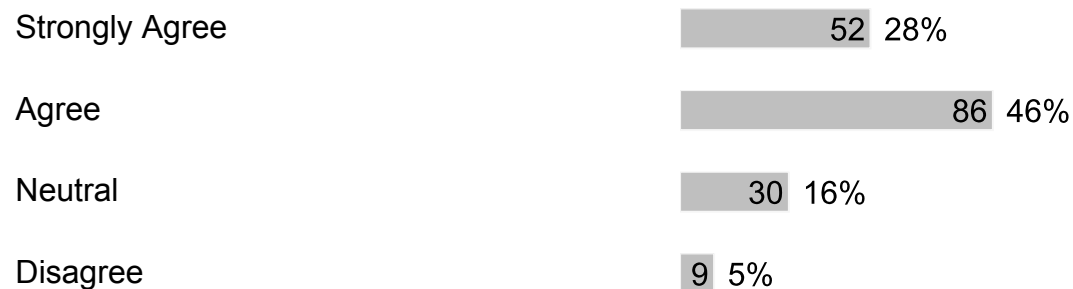
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

8 4%

185 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report