

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/02/2026



surveys

Custom Survey

1 survey(s) 224 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	58	26%
Female	149	68%
Prefer not to answer	13	6%

220 respondents

2. Race

Asian	25	12%
Black or African American	11	5%
Native Hawaiian or Other Pacific Islander	0	0%
White	159	75%

Multiracial 6 3%

Other 9 4%

211 respondents

3. Ethnicity

Hispanic 39 19%

Non-Hispanic or Latino 156 75%

Prefer not to answer 14 7%

209 respondents

4. Grade

Grade K 0%

Grade 3 0%

Grade 6 80 36%

Grade 7 64 29%

Grade 8 68 30%

Grade 9 0%

Grade 10 1%

Grade 11



1%

Grade 12

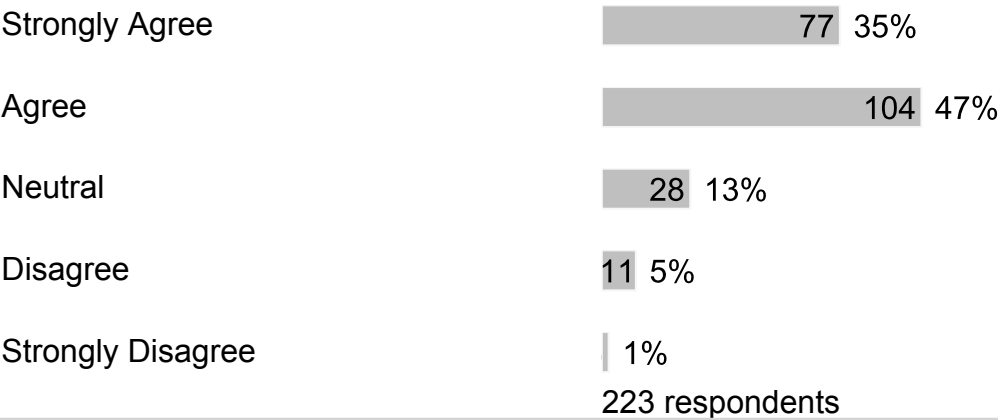


1%

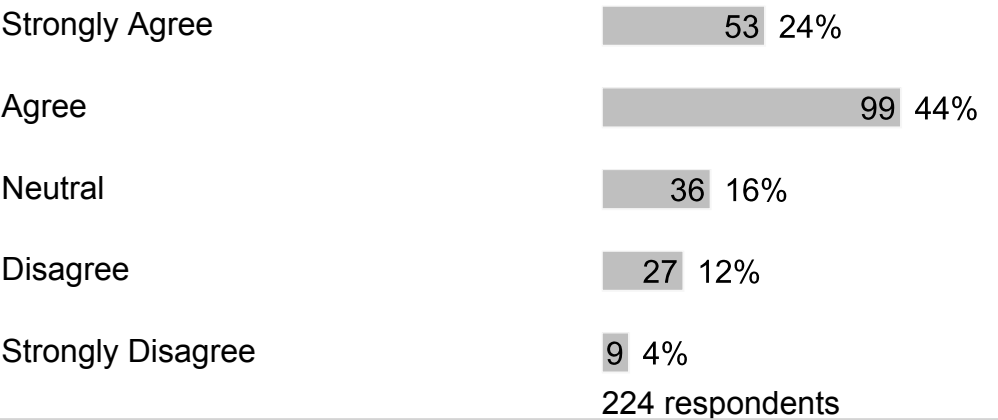
223 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 12 5%

Strongly Disagree 7 3%

224 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 24 11%

Agree 29 13%

Neutral 54 24%

Disagree 55 25%

Strongly Disagree 61 27%

223 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 12 5%

Agree 21 9%

Neutral 31 14%

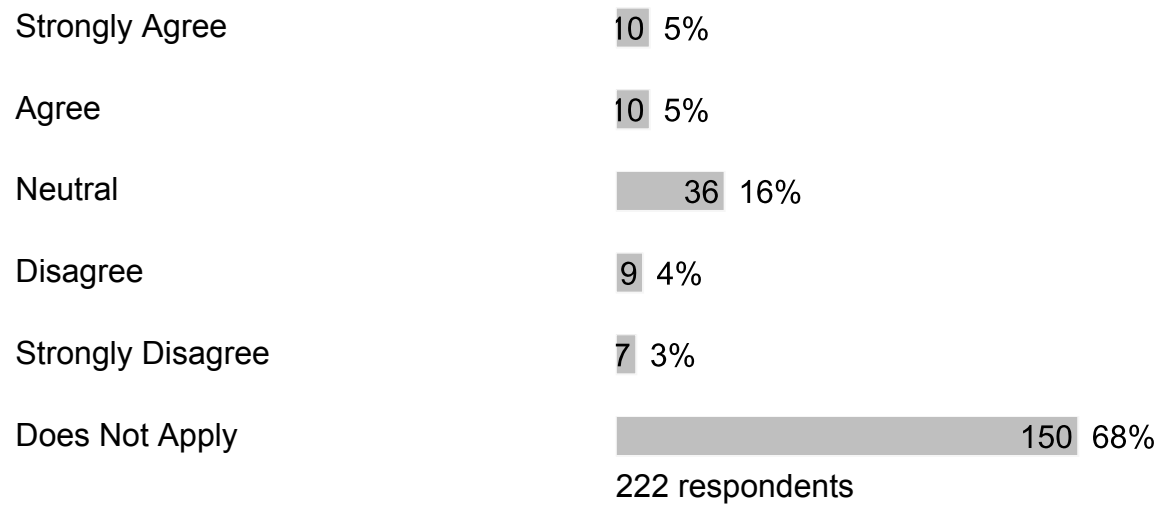
Disagree 12 5%

Strongly Disagree 5 2%

Does Not Apply 141 64%

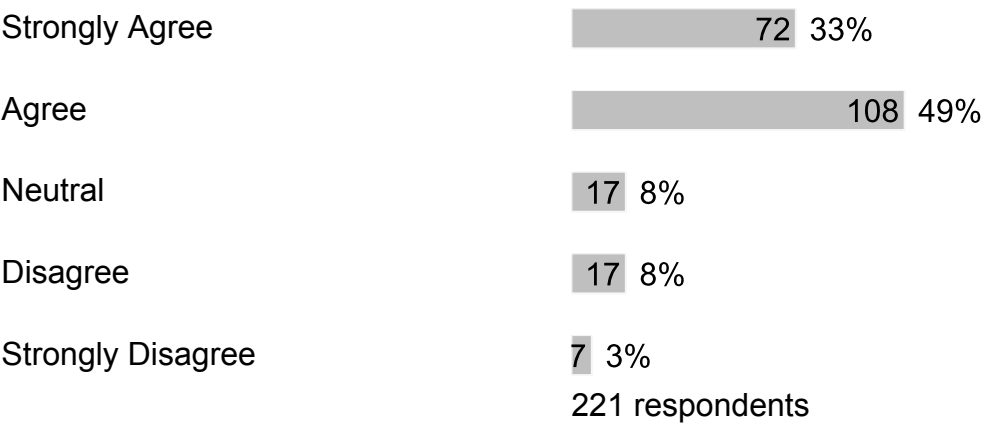
222 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



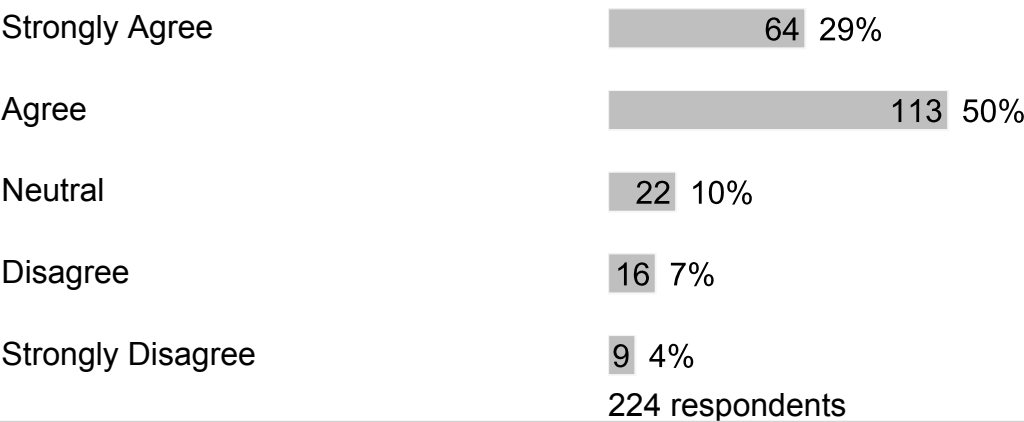
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

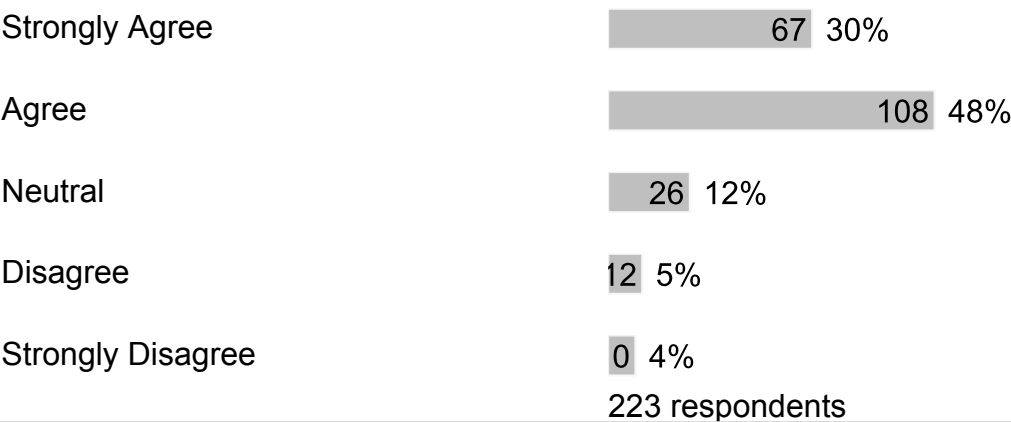


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



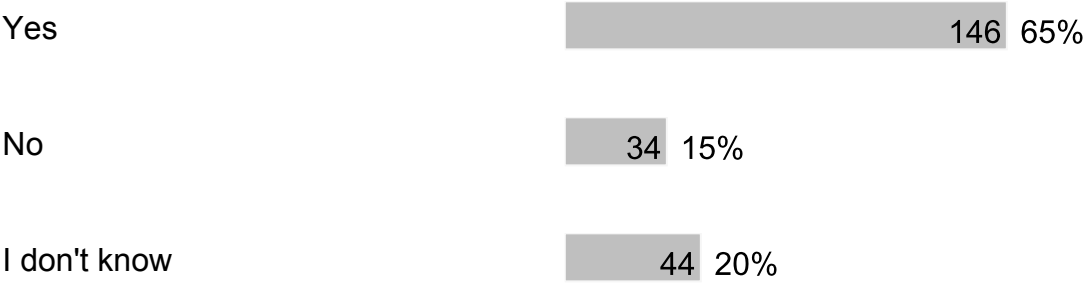
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	24 11%
Disagree	18 8%
Strongly Disagree	8 4%
223 respondents	

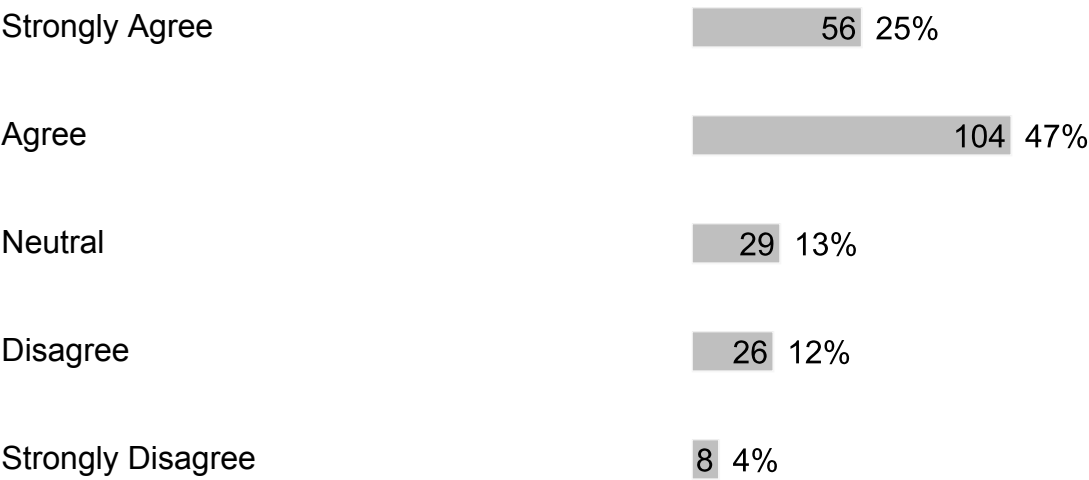
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



224 respondents

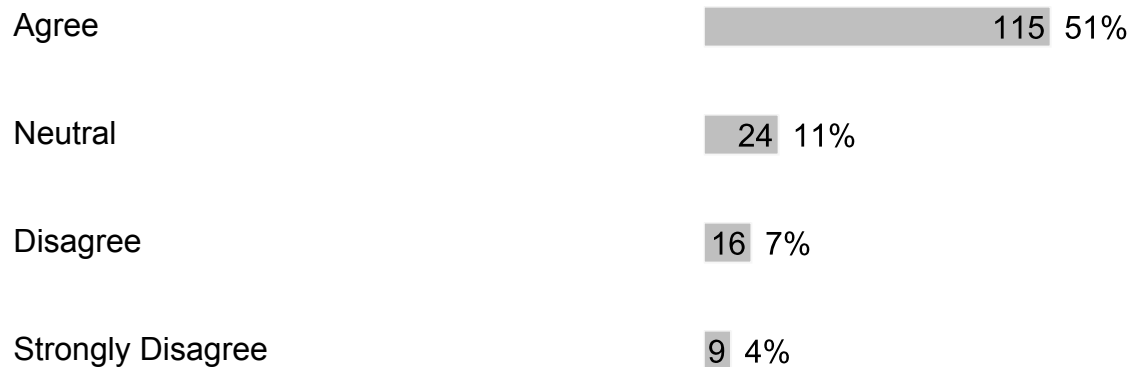
2. 2. My child likes going to school.



223 respondents

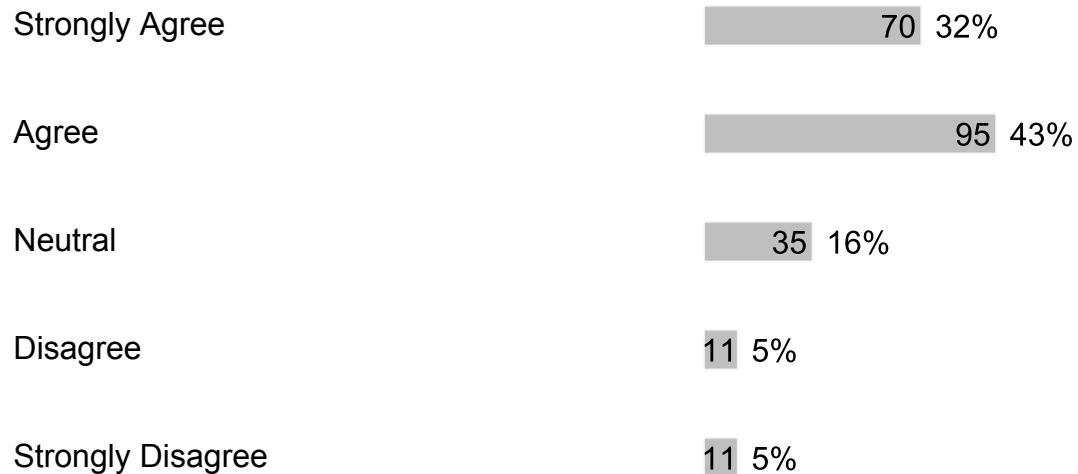
3. 3. Our school treats students with value, respect and compassion.





224 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



222 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	21	9%
Disagree	7	3%
Strongly Disagree	8	4%

222 respondents

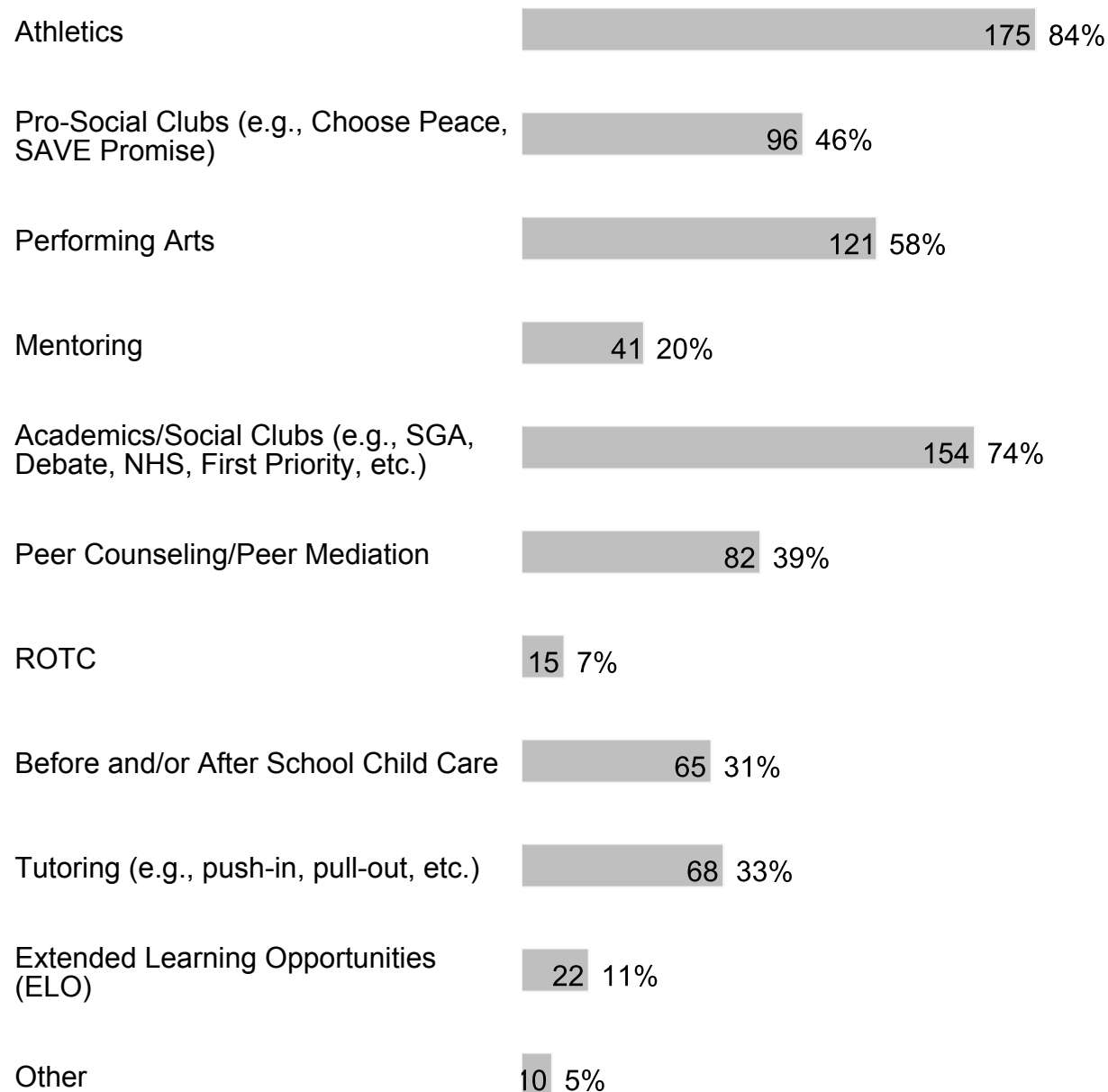
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	77	35%
Agree	112	50%
Neutral	22	10%
Disagree	5	2%
Strongly Disagree	7	3%

223 respondents

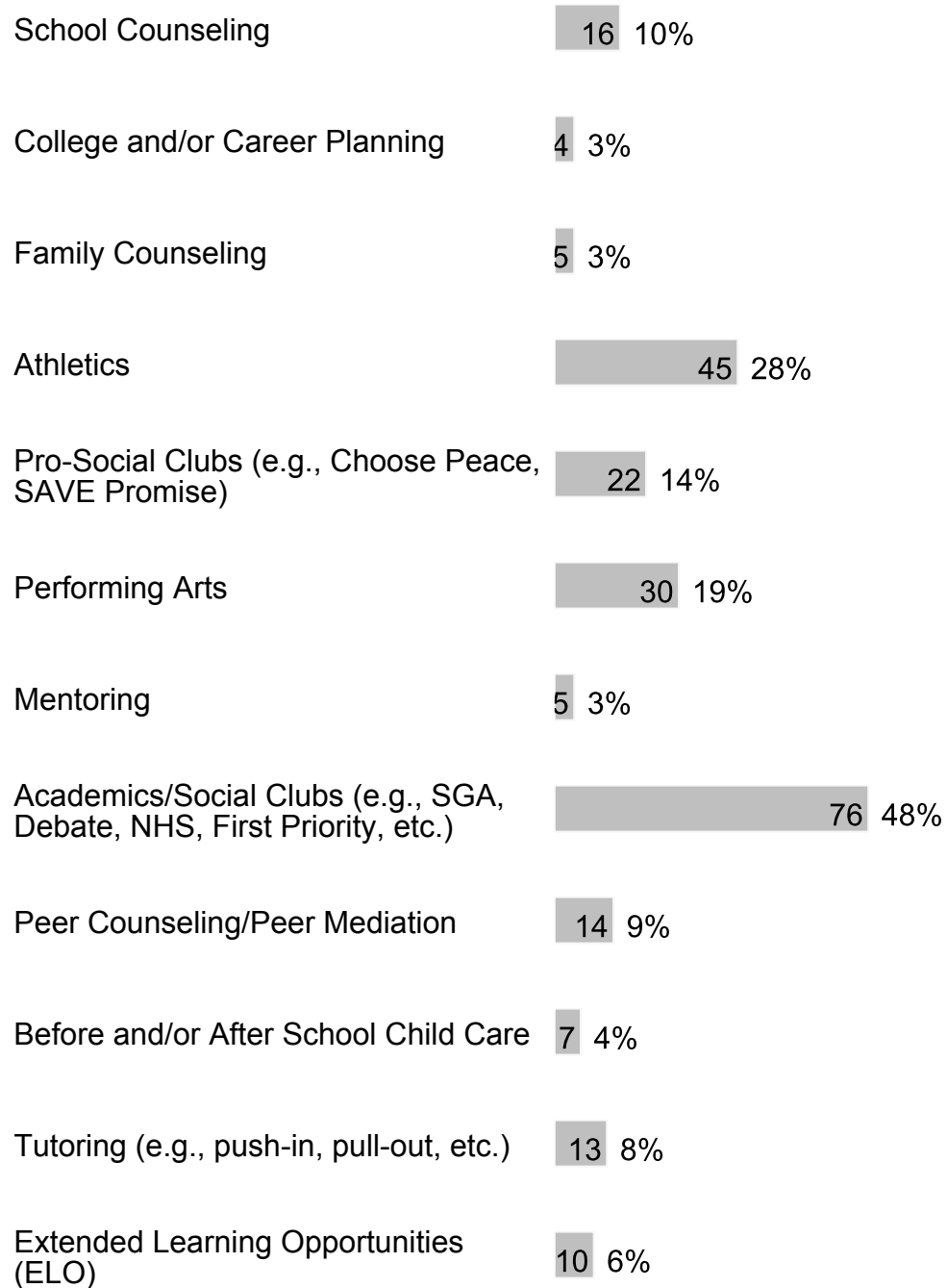
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	160	77%
College and/or Career Planning	24	12%
Family Counseling	41	20%



208 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Other 17 11%

160 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 18 12%

College and/or Career Planning 16 11%

Family Counseling 6 4%

Athletics 58 39%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 25 17%

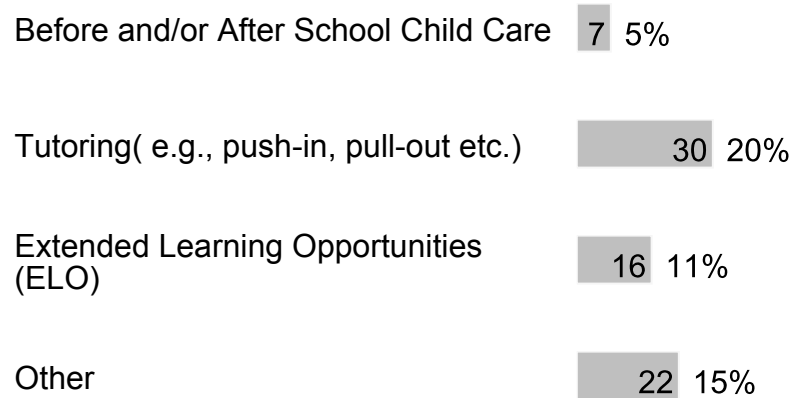
Performing Arts 26 18%

Mentoring 20 14%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 50 34%

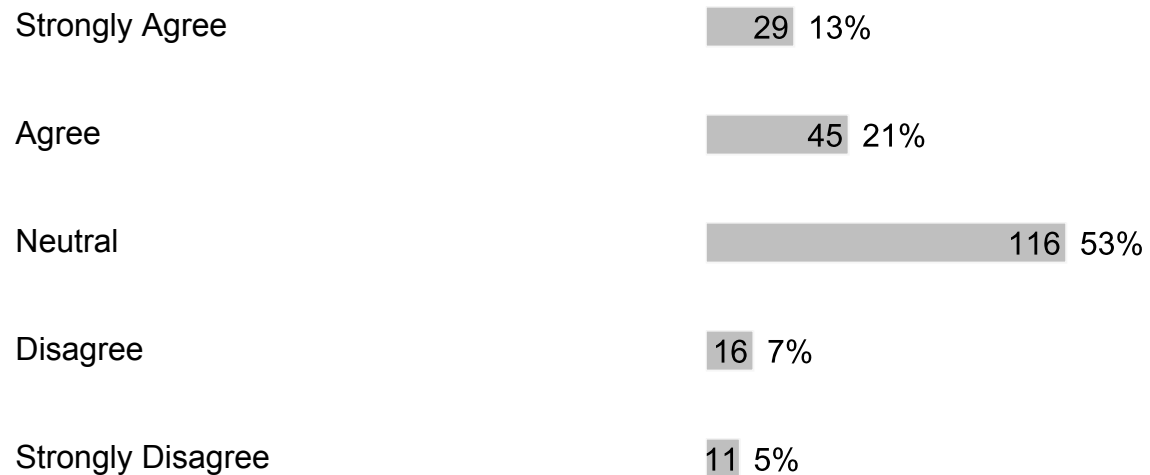
Peer Counseling/Peer Mediation 12 8%

ROTC 3 2%



147 respondents

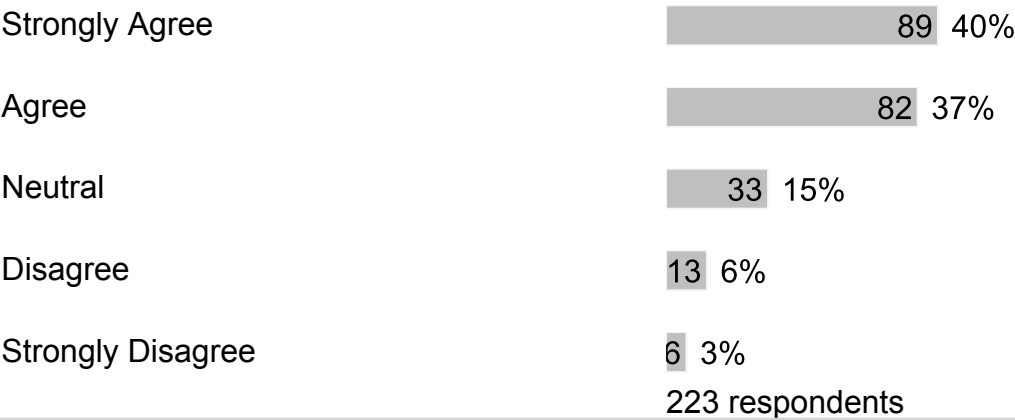
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



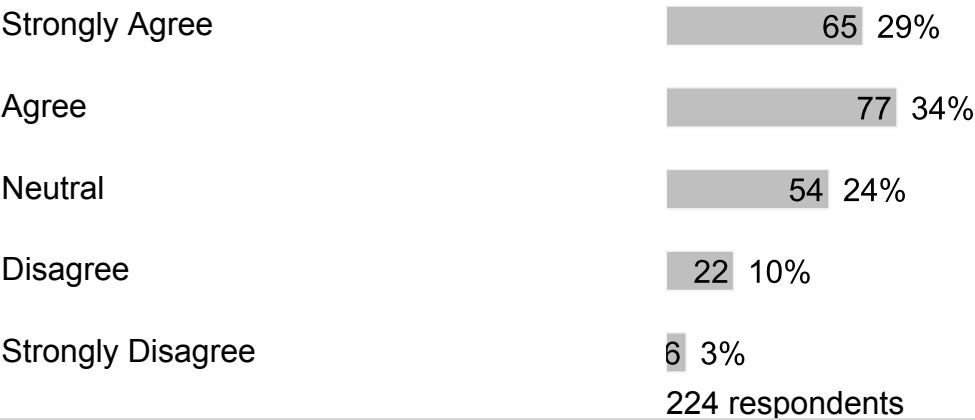
217 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 19 9%

Strongly Disagree 7 3%

222 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 56 25%

Agree 96 44%

Neutral 54 25%

Disagree 9 4%

Strongly Disagree 5 2%

220 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 60 27%

Agree 102 46%

Neutral 34 15%

Disagree 16 7%

Strongly Disagree 9 4%

221 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 56 25%

Agree 109 49%

Neutral	33	15%
Disagree	15	7%
Strongly Disagree	8	4%

221 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	65	29%
Agree	109	49%
Neutral	32	14%
Disagree	9	4%
Strongly Disagree	6	3%

221 respondents

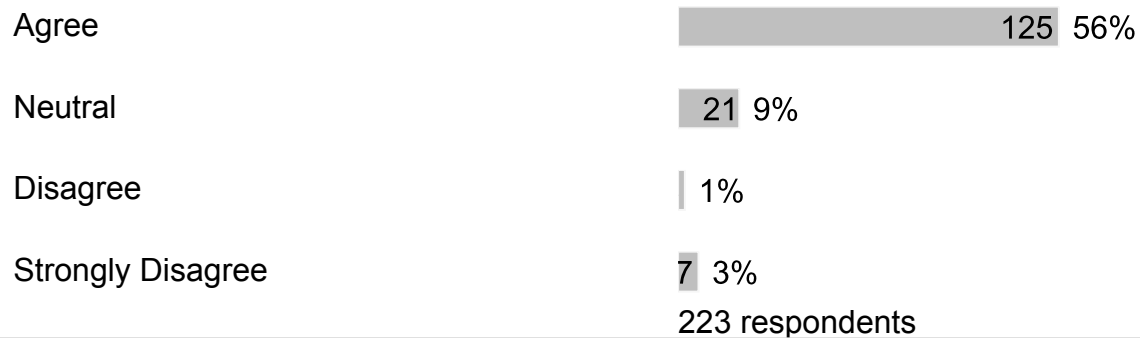
8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	60	27%
Agree	124	56%
Neutral	19	9%
Disagree	11	5%
Strongly Disagree	9	4%

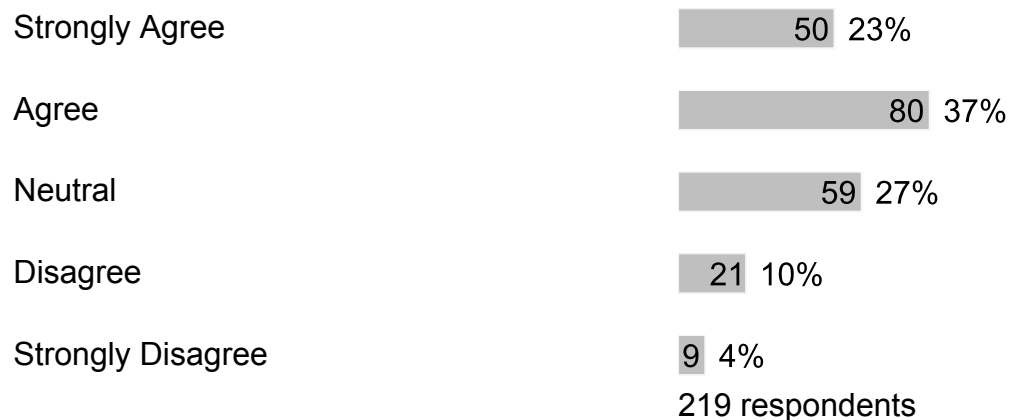
223 respondents

9. 9. My child's teachers give work that challenges my child.

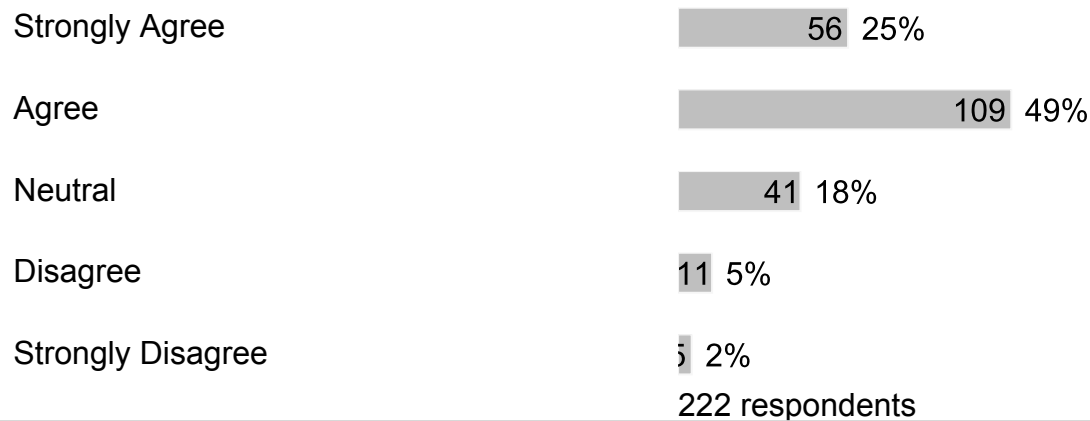
Strongly Agree	67	30%
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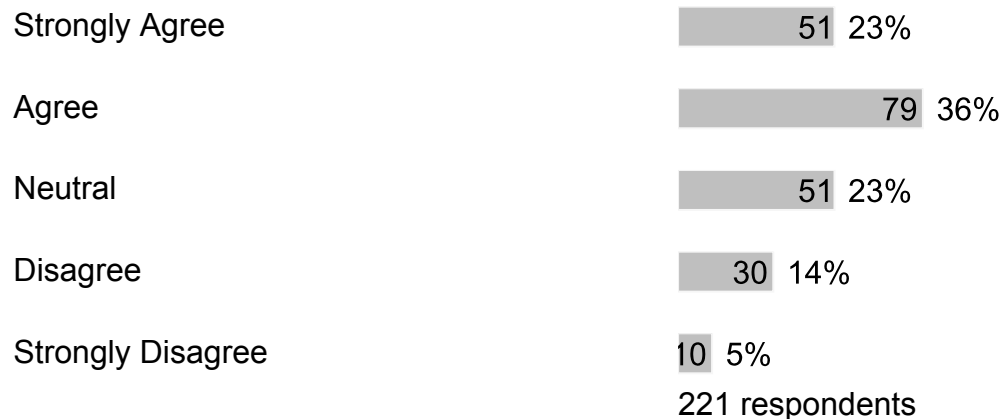
10. 10. My child's teachers work as a team to help my child learn.



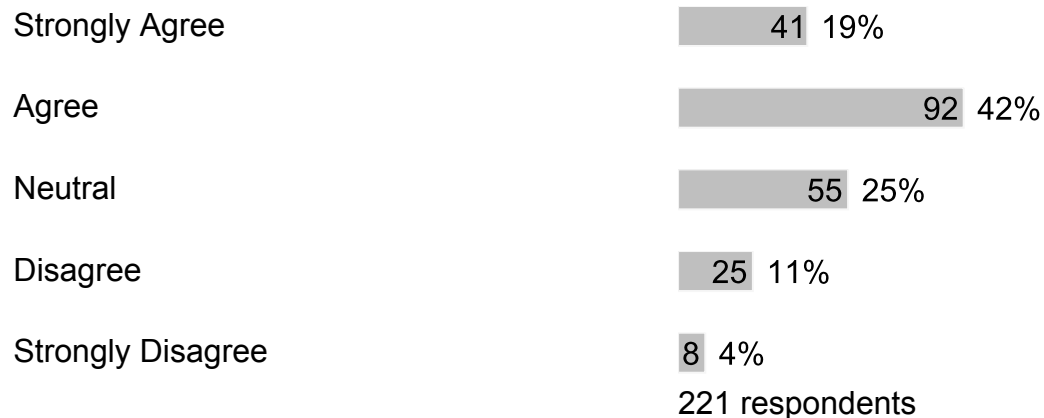
11. 11. My child's teachers use a variety of teaching strategies.



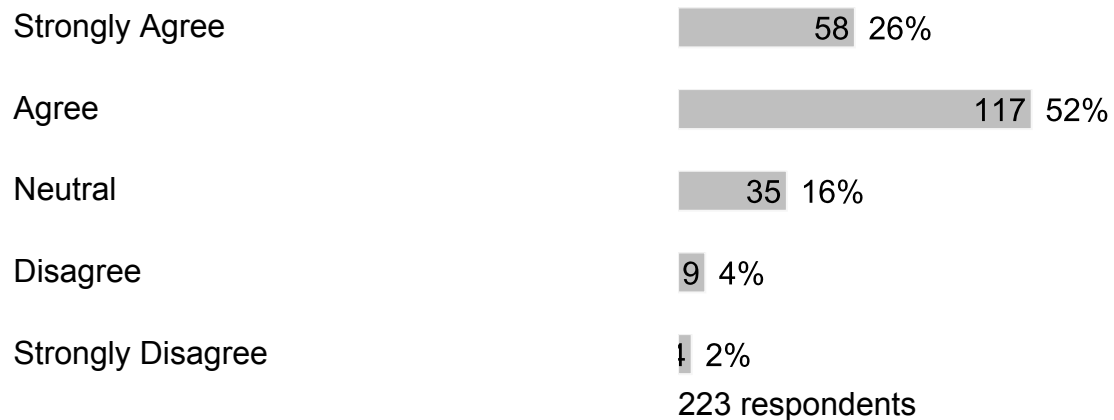
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



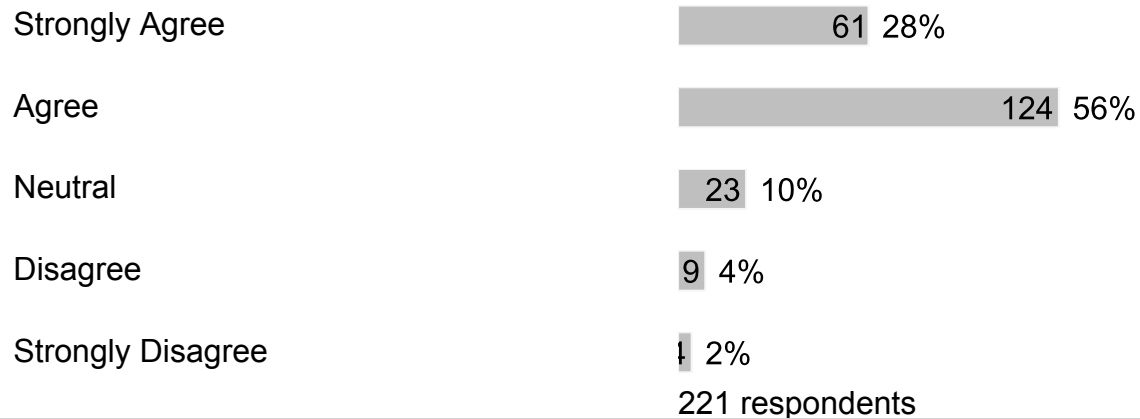
13. 13. My child sees a relationship between what is being taught and everyday life.



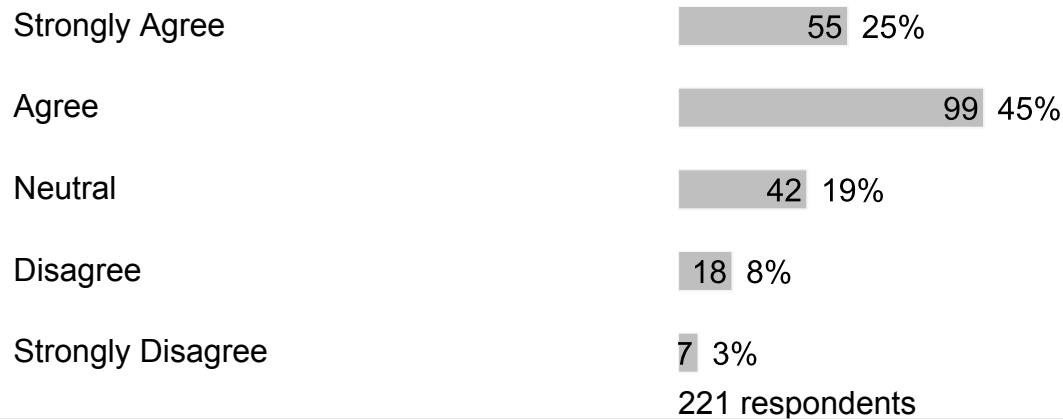
14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 15 7%

219 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 61 28%

Agree 93 42%

Neutral 37 17%

Disagree 17 8%

Strongly Disagree 12 5%

220 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 28 13%

Agree 34 15%

Neutral 54 25%

Disagree 58 26%

Strongly Disagree 46 21%

220 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 63 29%

Agree 102 47%

Neutral 37 17%

Disagree 11 5%

Strongly Disagree 6 3%

219 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 59 27%

Agree 94 43%

Neutral 49 22%

Disagree 12 5%

Strongly Disagree 6 3%

220 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 63 29%

Agree 87 39%

Neutral 59 27%

Disagree 7 3%

Strongly Disagree 5 2%

221 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 51 23%

Agree 91 42%

Neutral	40	18%
Disagree	29	13%
Strongly Disagree	7	3%

218 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	53	24%
Agree	96	44%
Neutral	46	21%
Disagree	17	8%
Strongly Disagree	6	3%

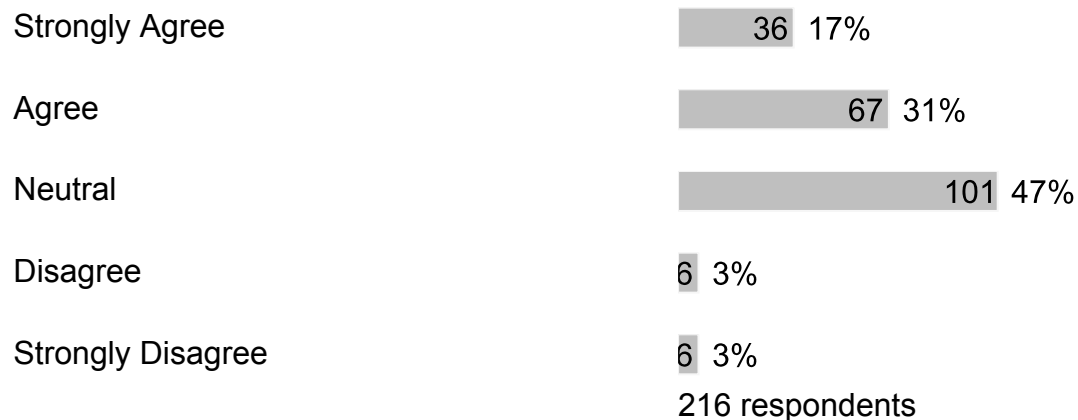
218 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

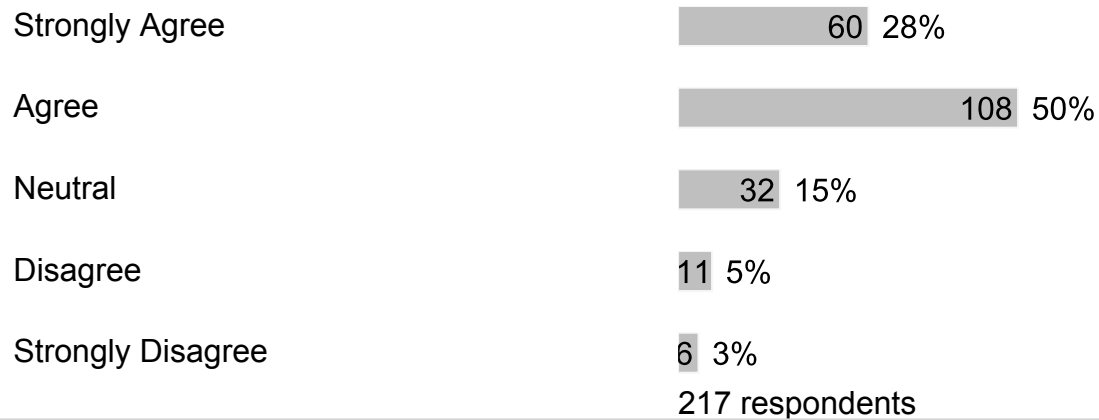
Strongly Agree	57	26%
Agree	103	47%
Neutral	44	20%
Disagree	9	4%
Strongly Disagree	1	2%

217 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

16 7%

218 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report