BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 08/26/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 08/26/2026

Custom Survey

1 survey(s) 109 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

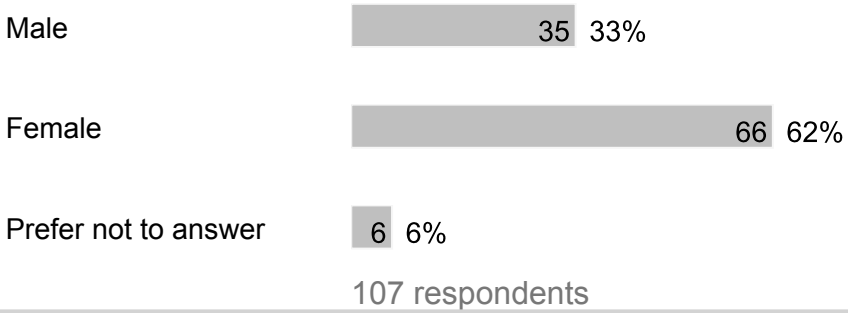
1 survey(s) 109 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

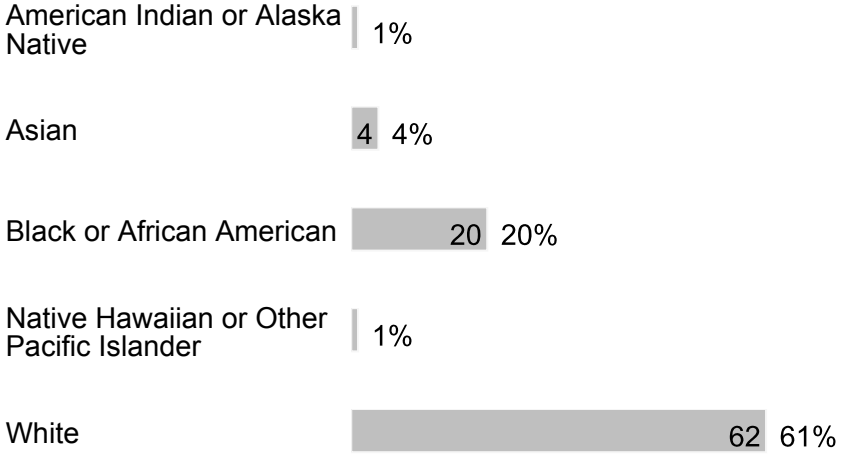
Number of Responses | Percentages of Total Responses

1. Gender



107 respondents

2. Ethnicity



Multiracial	6 6%
Other	7 7%

101 respondents

3. Ethnicity

Hispanic	24 24%
Not Hispanic or Latino	64 63%
Prefer not to answer	13 13%

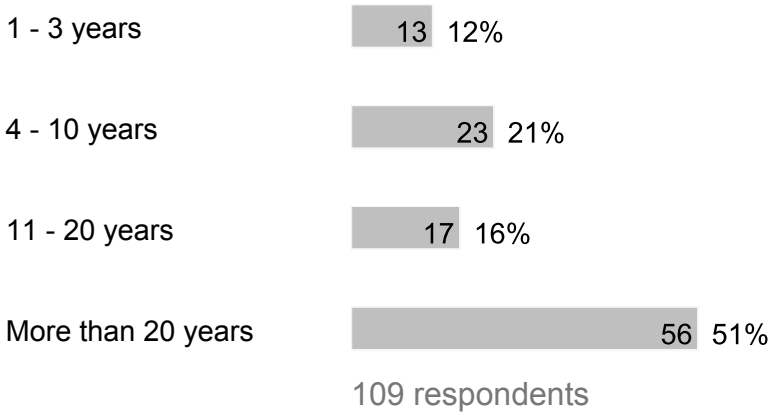
101 respondents

4. Role

School Administrator	1%
Support Staff	4 4%
Teacher	84 77%
Educational Support Professional	4 4%
Clerical	10 9%
Facilities	1%
Other	5 5%

109 respondents

5. Experience



109 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	47	43%
Agree	46	42%
Neutral	8	7%
Disagree	4	4%
Strongly Disagree	4	4%

109 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	59	54%
Agree	33	30%
Neutral	9	8%
Disagree	2	2%
Strongly Disagree	6	6%

109 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	13	12%

Agree	30	28%
Neutral	46	42%
Disagree	12	11%
Strongly Disagree	8	7%

109 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	21	19%
No	88	81%

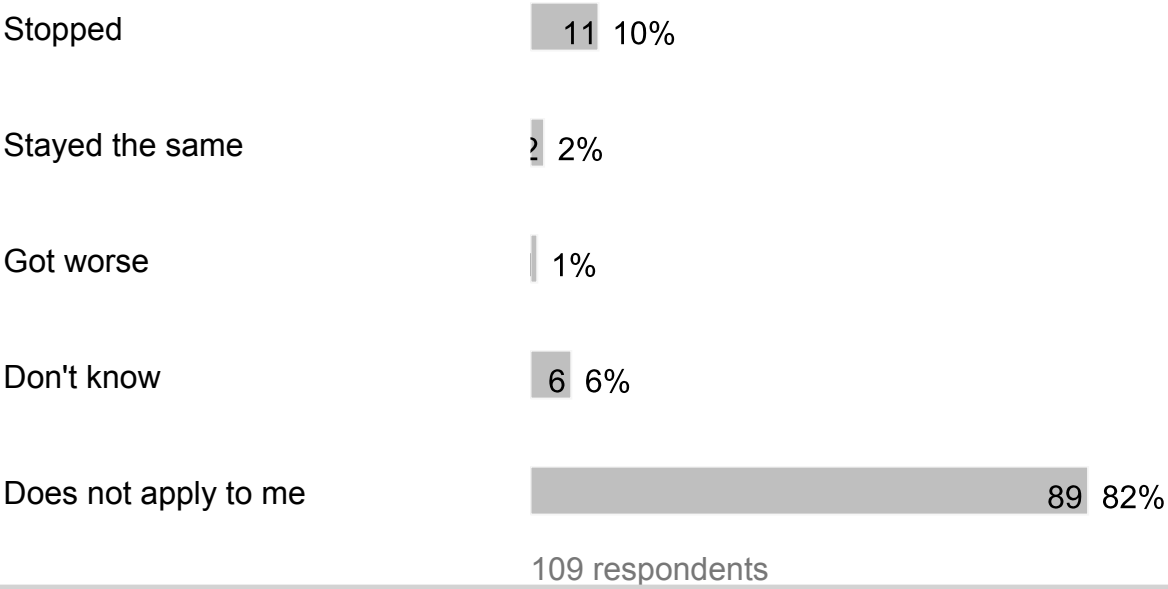
109 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	17	16%
Addressed the incident myself	4	4%
Confronted the alleged bully(ies) directly	3	3%
Contacted the parents/guardians of the alleged bully(ies)	3	3%
Does not apply to me	91	83%

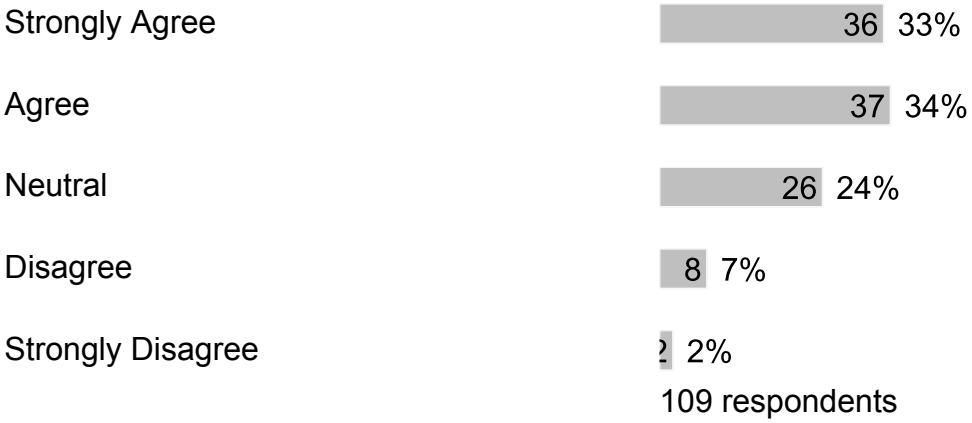
109 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



109 respondents

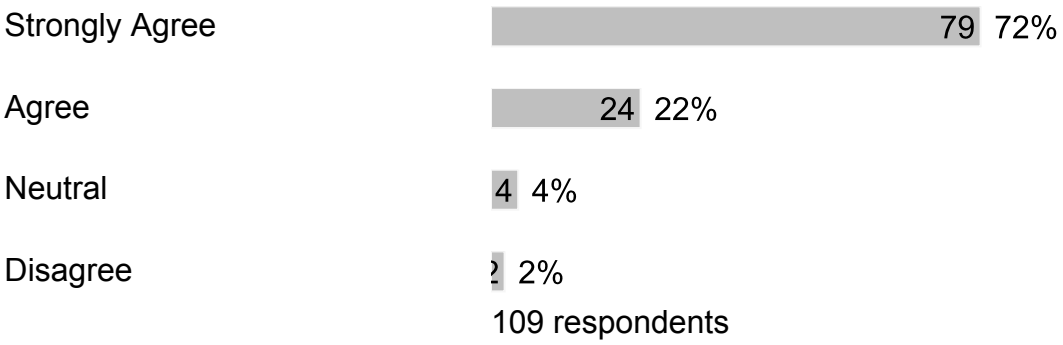
7. In my school, rules are applied equally to students.



109 respondents

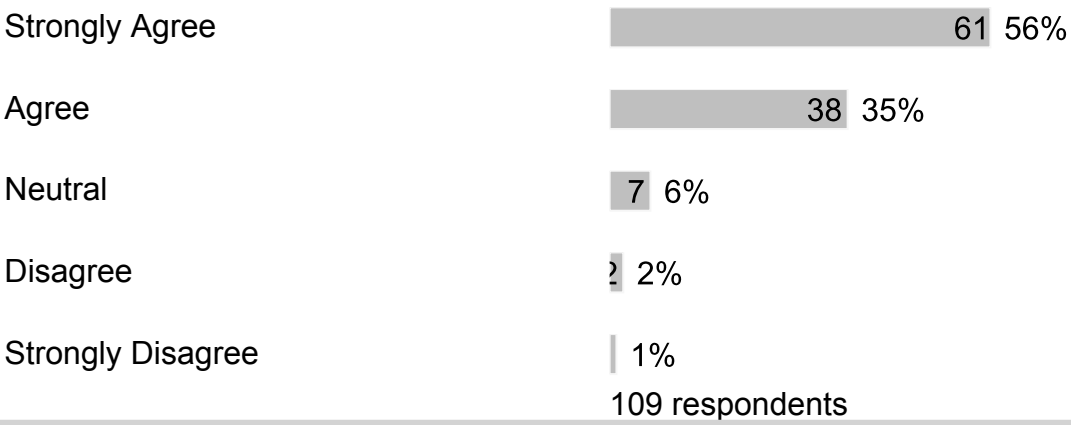
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



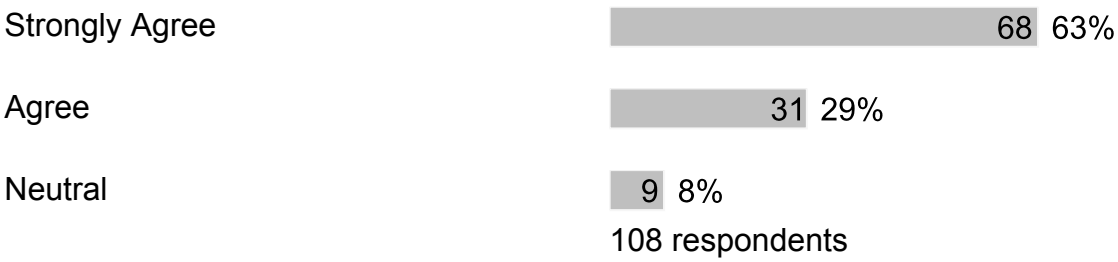
E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



109 respondents

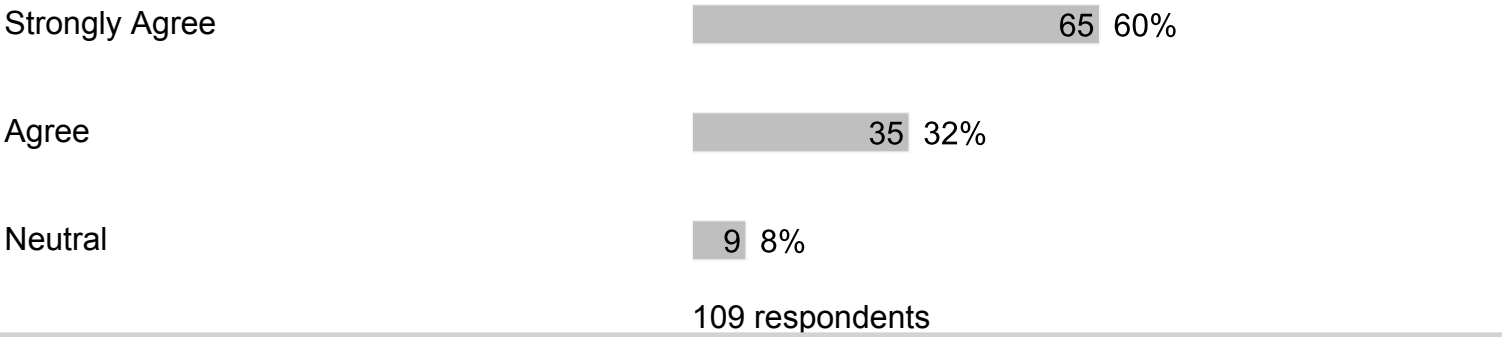
2. Teachers in our school use a variety of technology as instructional resources.



108 respondents

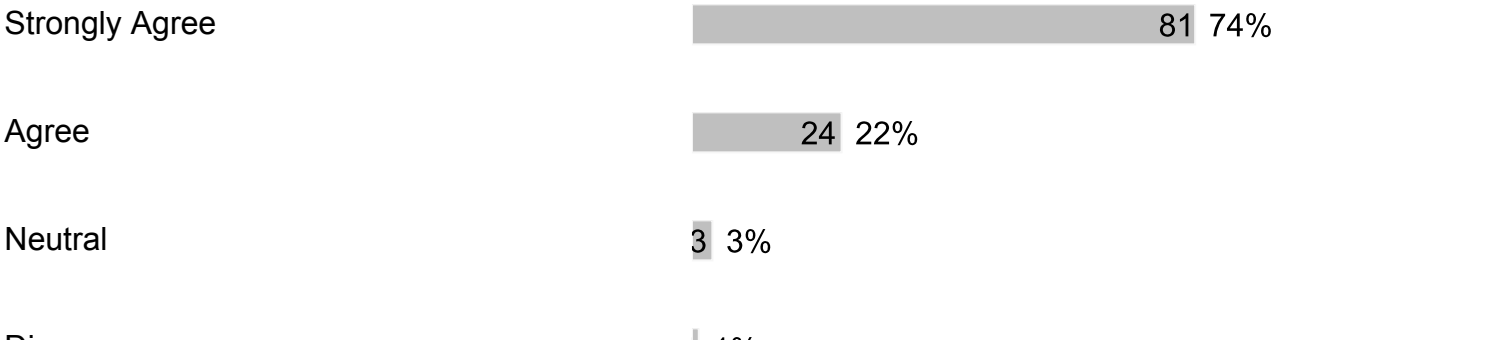
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



109 respondents

2. If students have a problem, they can come to me for help.



109 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral	11 10%
Disagree	3 3%
Strongly Disagree	2 2%

109 respondents

4. In my school, adults treat students with respect.

Strongly Agree	48 44%
Agree	43 39%
Neutral	16 15%
Disagree	2 2%

109 respondents

5. In my school, students treat adults with respect.

Strongly Agree	25 23%
Agree	34 31%
Neutral	26 24%
Disagree	20 18%

Strongly Disagree	4	4%

109 respondents

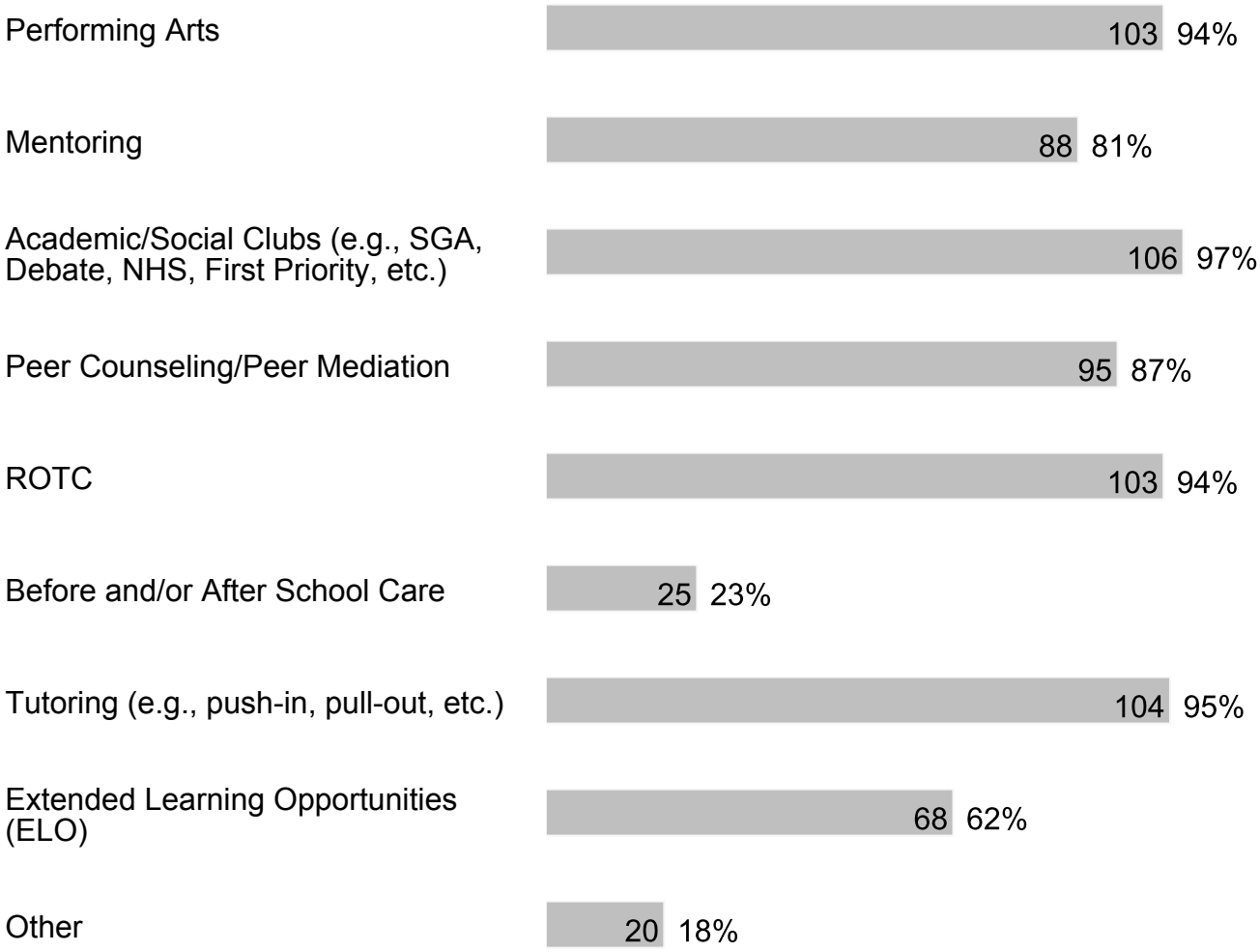
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	46	42%
Agree	43	39%
Neutral	16	15%
Disagree	2	2%
Strongly Disagree	2	2%

109 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling	108	99%
College and/or Career Planning	107	98%
Family Counseling	94	86%
Athletics	106	97%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	94	86%



109 respondents

8. Our school implements changes based on the feedback from staff.



Disagree	4 4%
Strongly Disagree	3 3%

109 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	55 50%
Agree	42 39%
Neutral	10 9%
Disagree	1%
Strongly Disagree	1%

109 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	11 10%
Agree	8 7%
Neutral	60 56%
Disagree	12 11%

Strongly Disagree	17	16%

108 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	19	18%
Agree	47	44%
Neutral	35	32%
Disagree	6	6%
Strongly Disagree		1%

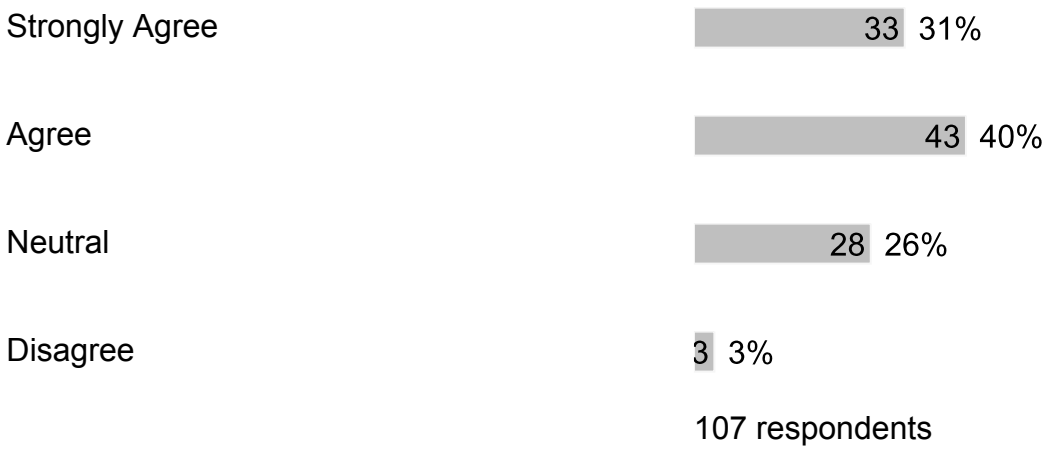
108 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	39	36%
Agree	43	39%
Neutral	26	24%
Disagree		1%

109 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.


Strongly Agree
33 31%
Agree
43 40%
Neutral
28 26%
Disagree
3 3%
107 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	51	47%
Agree	35	32%
Neutral	17	16%
Disagree	3	3%
Strongly Disagree	2	2%

108 respondents

2. Our school has a continuous improvement process.

Strongly Agree	53	49%
Agree	40	37%
Neutral	11	10%
Disagree	2	2%
Strongly Disagree	2	2%

108 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	58	53%
Agree	40	37%
Neutral	10	9%

Strongly Disagree	1%

109 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	49 46%
Agree	35 33%
Neutral	18 17%
Disagree	2 2%
Strongly Disagree	3 3%

107 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	55 50%
Agree	36 33%
Neutral	17 16%
Strongly Disagree	1%

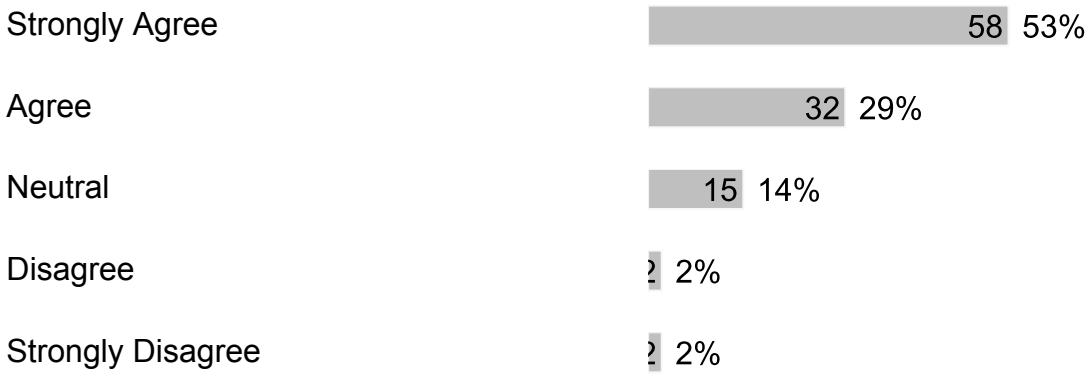
109 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	70 64%
Agree	32 29%
Neutral	4 4%
Strongly Disagree	3 3%

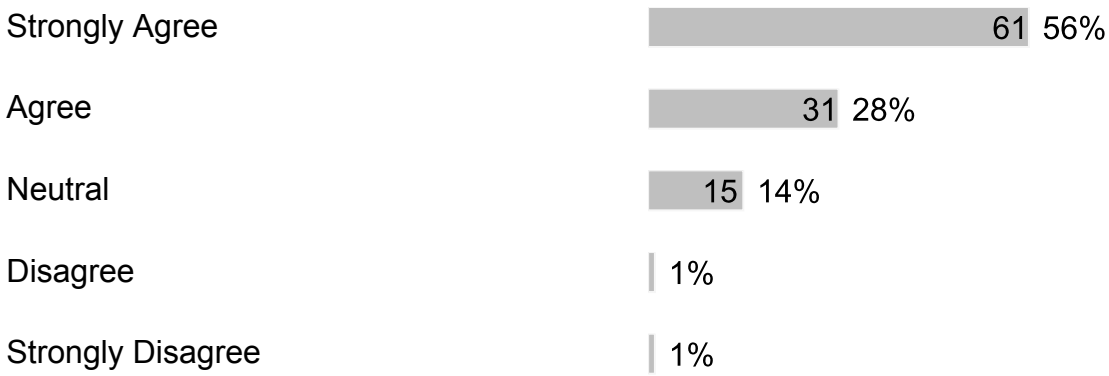
109 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



109 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



109 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



Strongly Disagree	1%

109 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	62 57%
Agree	35 32%
Neutral	10 9%
Strongly Disagree	1%

108 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	49 45%
Agree	42 39%
Neutral	13 12%
Disagree	3 3%
Strongly Disagree	2 2%

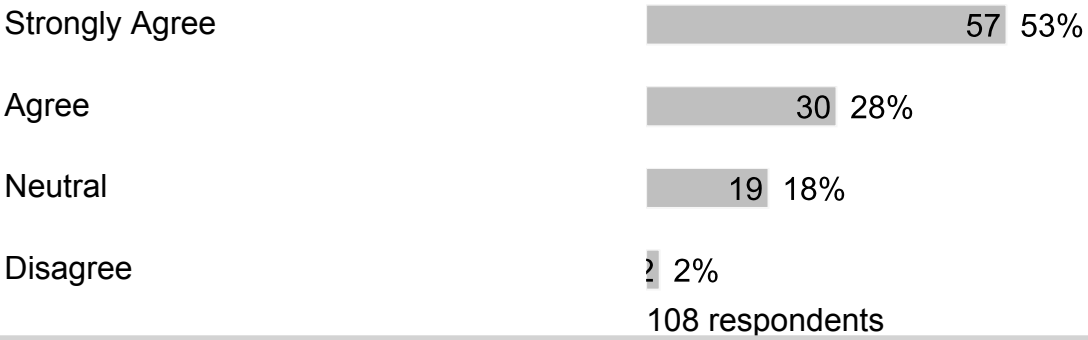
109 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	59 55%
Agree	32 30%
Neutral	16 15%

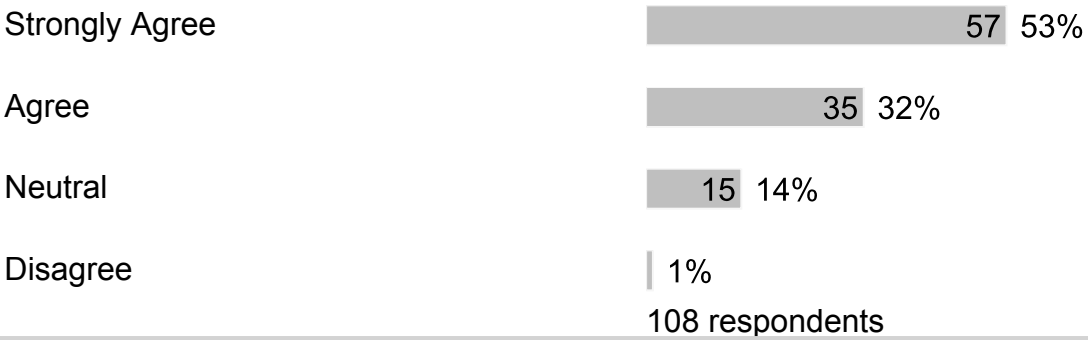
107 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



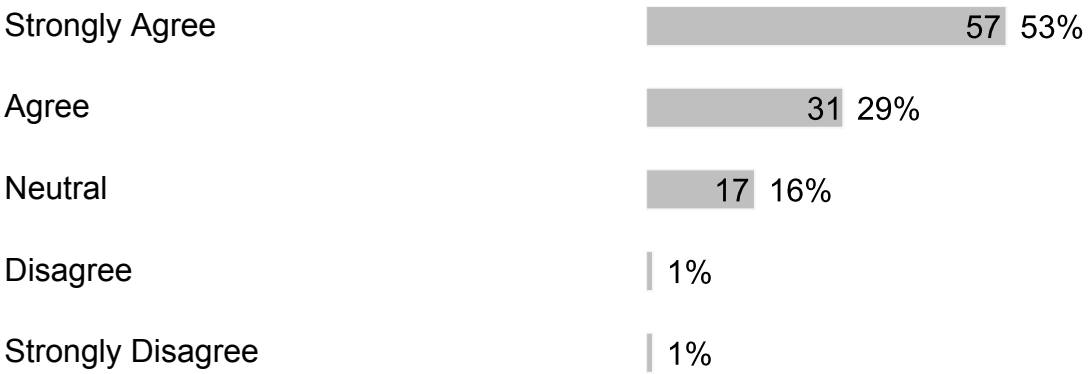
108 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



108 respondents

15. I use formative assessments to monitor student progress.



107 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	55	51%
Agree	33	31%
Neutral	18	17%
Disagree	2	2%

108 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	62	57%
Agree	32	29%
Neutral	13	12%
Disagree	1	1%
Strongly Disagree	1	1%

109 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	42	39%
Agree	38	35%
Neutral	26	24%
Strongly Disagree	2	2%

108 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	41	38%

Agree	43	39%
Neutral	20	18%
Disagree	4	4%
Strongly Disagree		1%

109 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	56	51%
Agree	38	35%
Neutral	11	10%
Disagree	2	2%
Strongly Disagree	2	2%

109 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	47	44%
Agree	43	40%
Neutral	11	10%
Disagree	5	5%
Strongly Disagree	2	2%

108 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	49	45%
Agree	42	39%
Neutral	13	12%
Disagree	3	3%
Strongly Disagree		1%

108 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	55	51%
Agree	34	31%
Neutral	17	16%
Disagree		1%
Strongly Disagree		1%

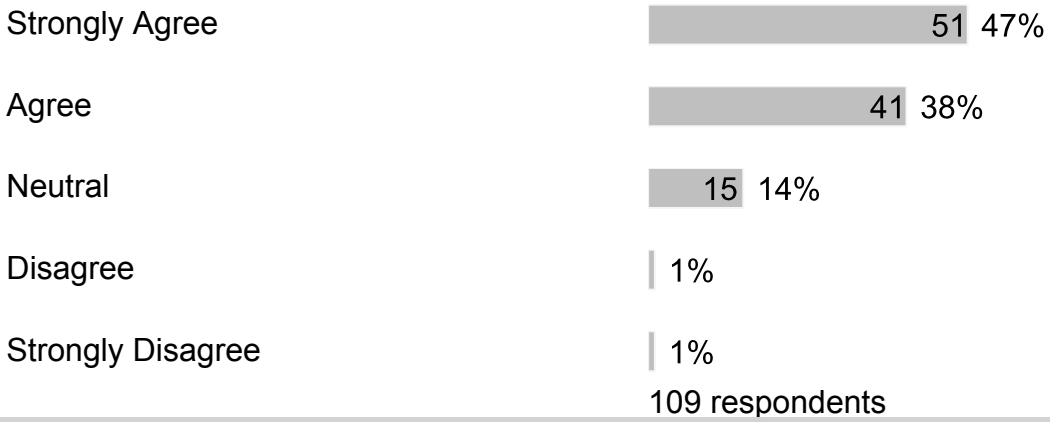
108 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	55	51%
Agree	36	33%
Neutral	13	12%
Disagree	3	3%
Strongly Disagree		1%

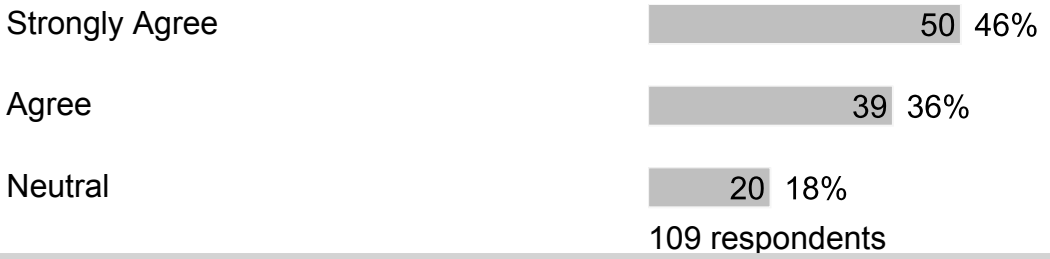
108 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



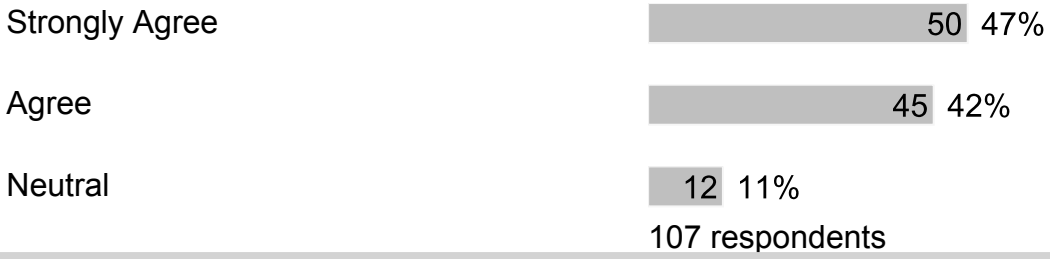
109 respondents

26. Most teachers report student progress in easy to understand language to families.



109 respondents

27. I provide students with timely feedback about their learning.



107 respondents

28. I schedule conferences to share student learning progress with families.



2 times per year	11	10%
3 or more times per year	19	17%
Does not apply	63	58%

109 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	70	64%
Agree	26	24%
Neutral	13	12%

109 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	51	47%
Agree	38	35%
Neutral	17	16%
Disagree	2	2%
Strongly Disagree		1%

109 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	42	39%

Agree	34	31%
Neutral	26	24%
Disagree	5	5%
Strongly Disagree		1%

108 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree	60	55%
Agree	38	35%
Neutral	8	7%
Disagree		1%
Strongly Disagree	2	2%

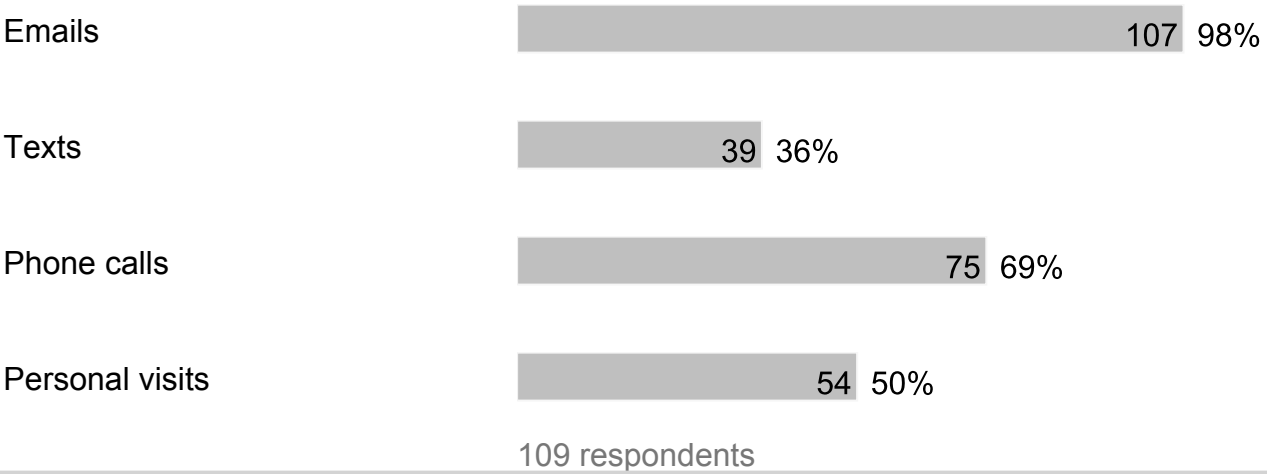
109 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	65	60%
Agree	30	28%
Neutral	13	12%
Strongly Disagree		1%

109 respondents

34. I am accessible via (check all that apply):



109 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



109 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report