

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 06/04/2026



surveys

Custom Survey

1 survey(s) 134 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

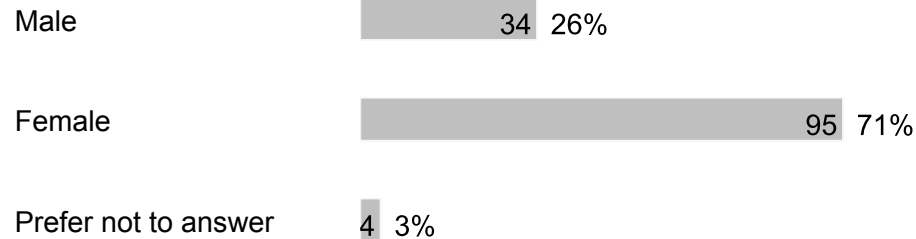
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

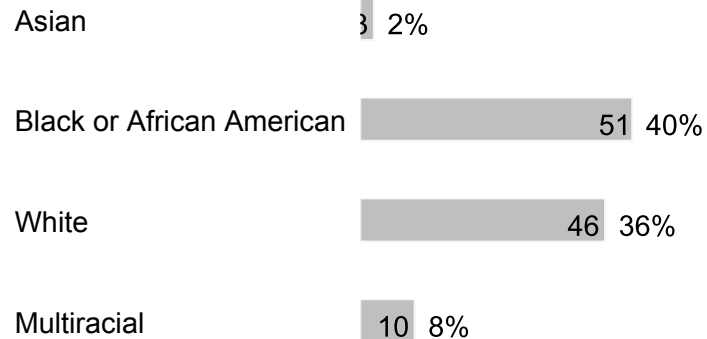
Number of Responses | Percentages of Total Responses

1. Gender



133 respondents

2. Race



Other 17 13%

127 respondents

3. Ethnicity

Hispanic 44 34%

Non-Hispanic or Latino 74 58%

Prefer not to answer 10 8%

128 respondents

4. Grade

Grade PK 6 5%

Grade K 12 9%

Grade 1 18 14%

Grade 2 16 12%

Grade 3 23 17%

Grade 4 28 21%

Grade 5 28 21%

Grade 6 1 1%

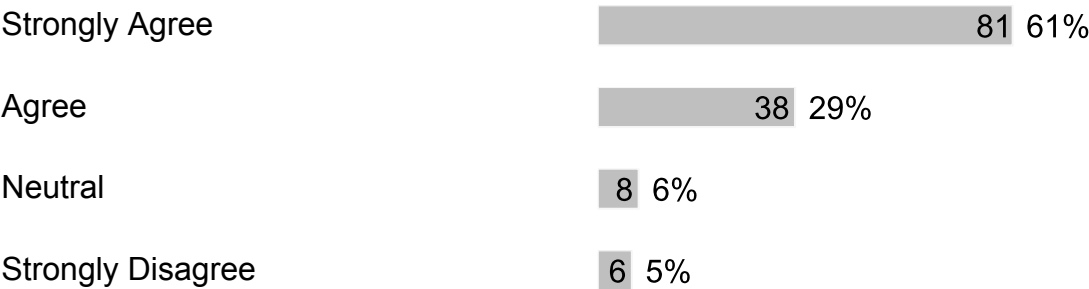
Grade 8

1%

133 respondents

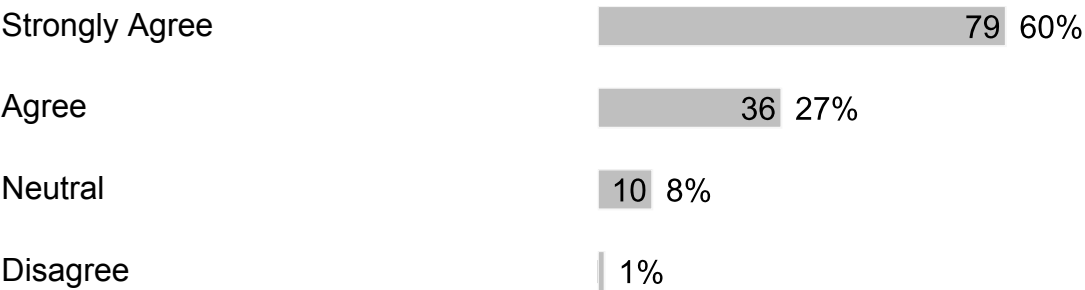
C. Section 2

1. 1. My child feels safe at school.



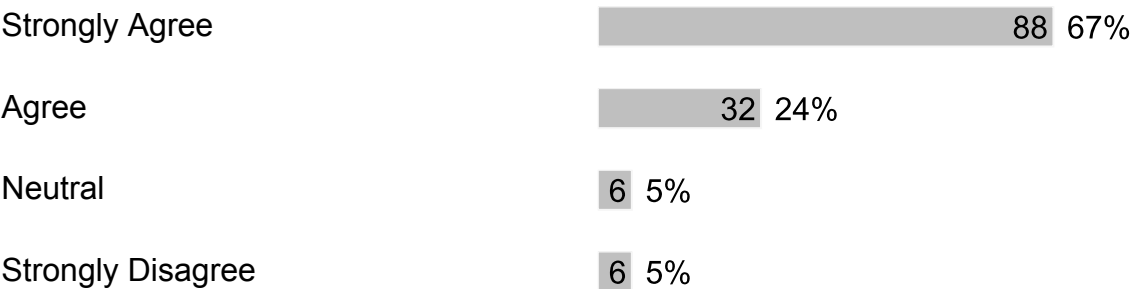
133 respondents

2. 2. My child’s school is clean and well-maintained.



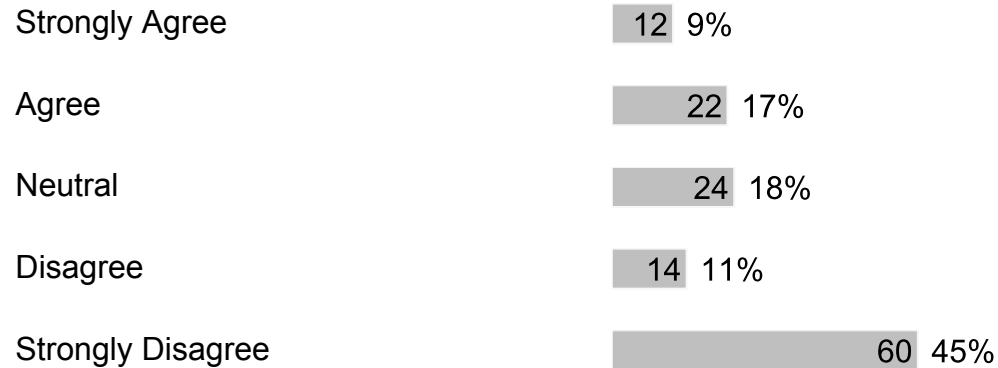
132 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



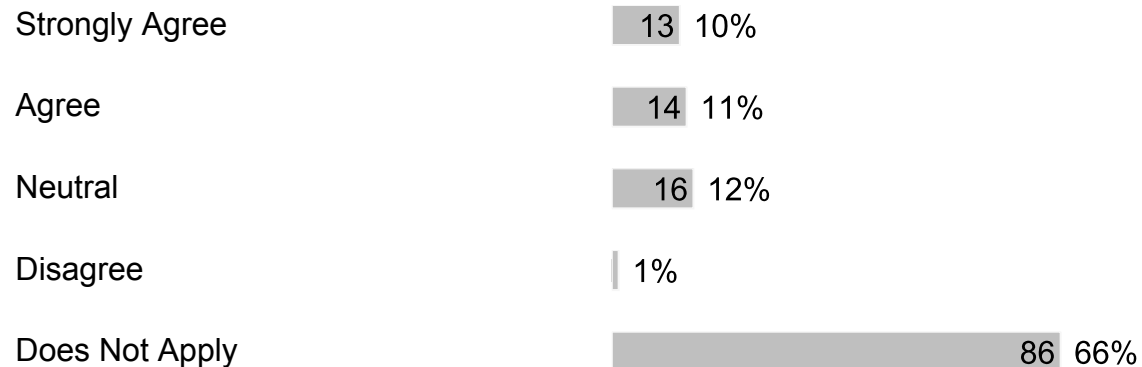
132 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



132 respondents

5. 5. After my child was bullied, I contacted school staff.



130 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



Disagree

2 2%

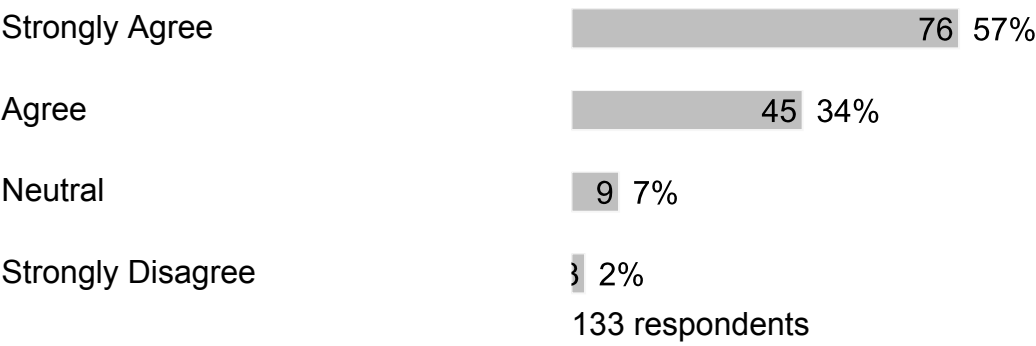
Does Not Apply

87 67%

129 respondents

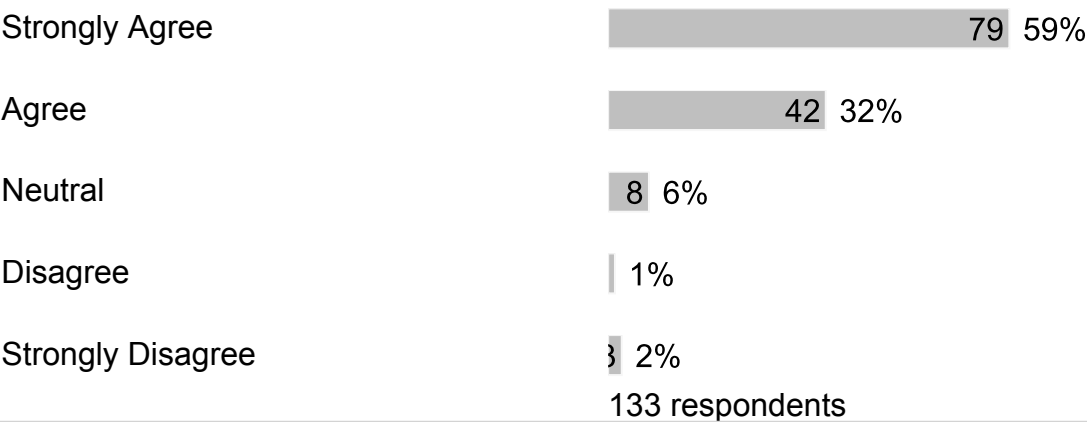
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

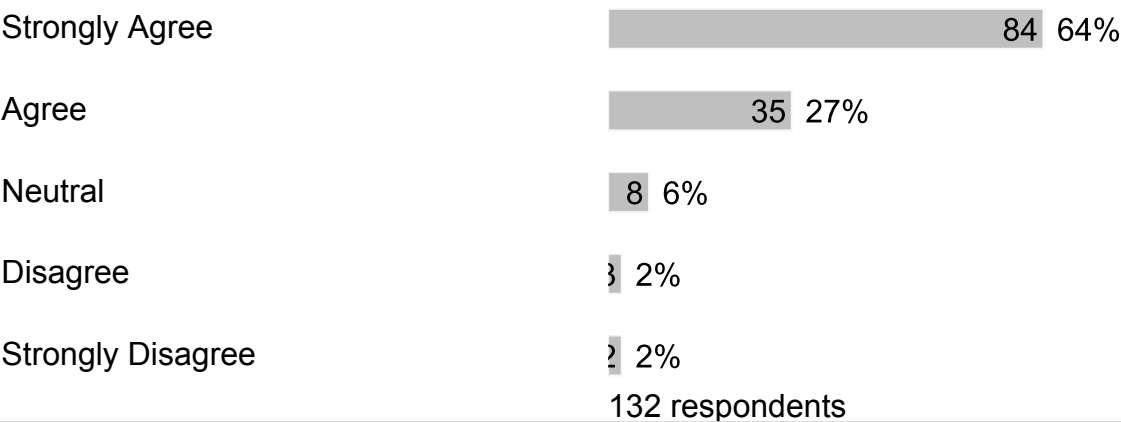


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral

9 7%

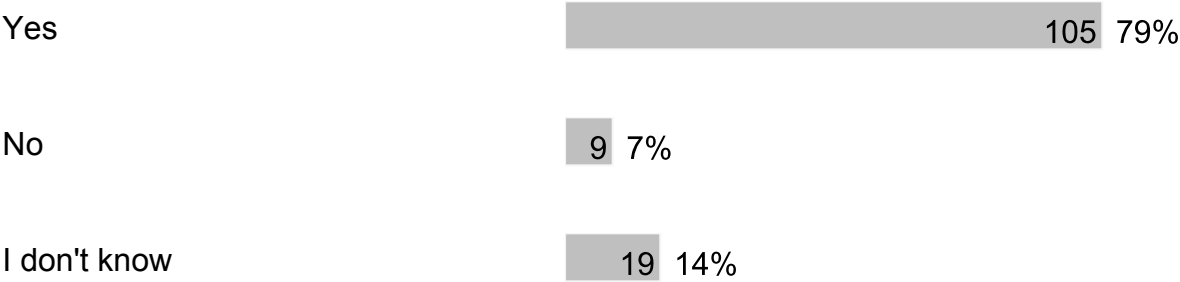
Strongly Disagree

3 2%

133 respondents

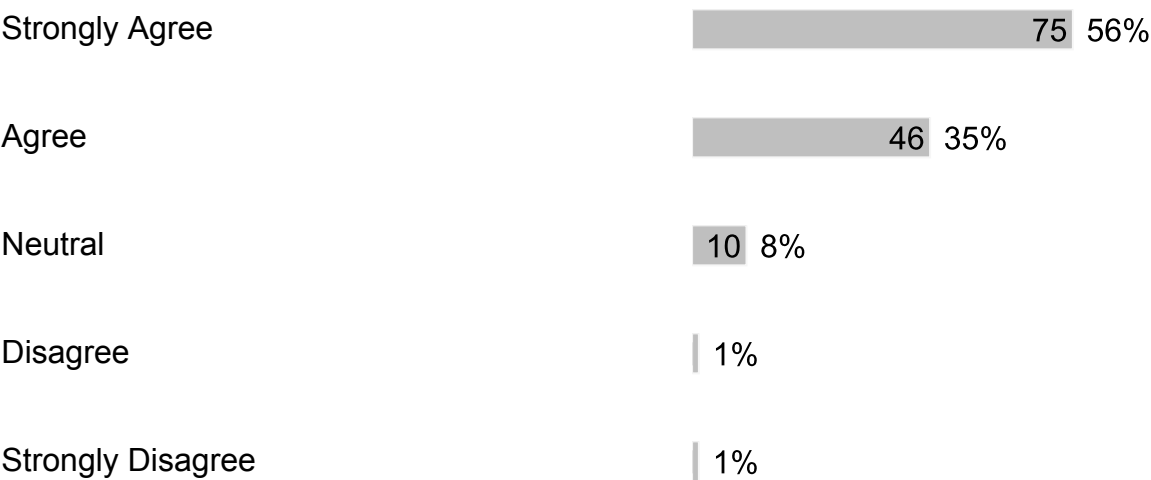
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



133 respondents

2. 2. My child likes going to school.



133 respondents

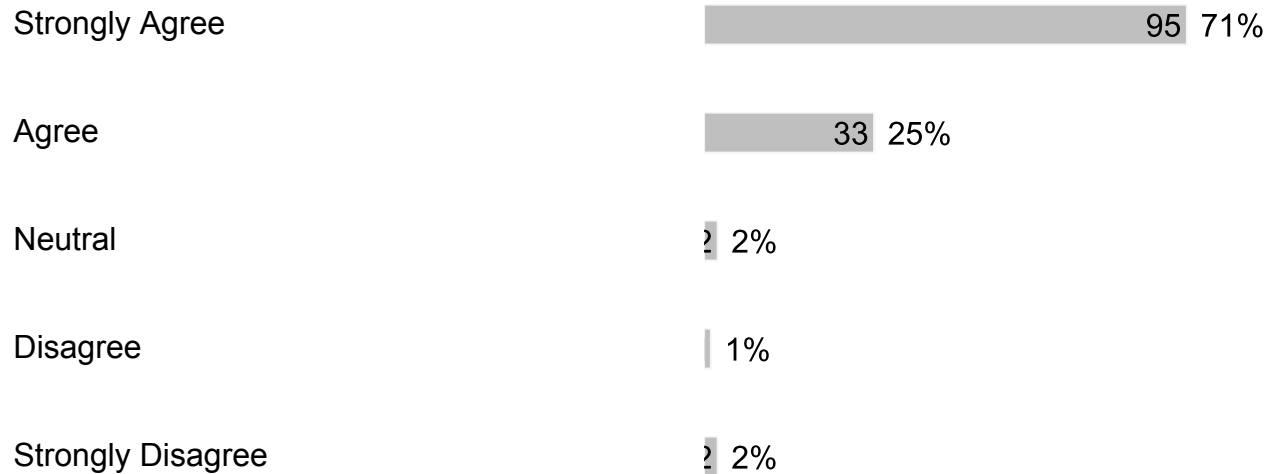
3. 3. Our school treats students with value, respect and compassion.





133 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



133 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 1%

Disagree 2%

132 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 92 70%

Agree 33 25%

Neutral 5 4%

Disagree 1%

131 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

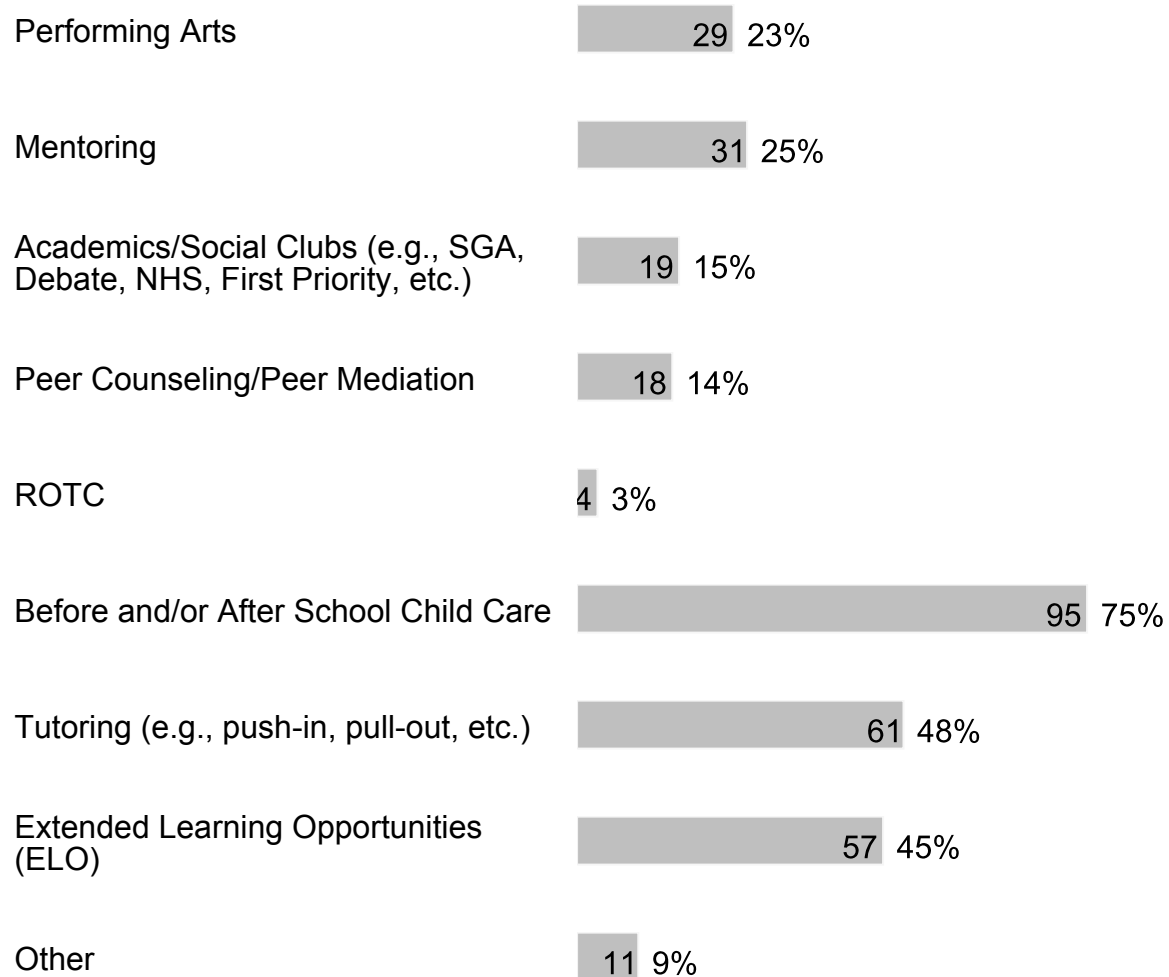
School Counseling 86 68%

College and/or Career Planning 9 7%

Family Counseling 38 30%

Athletics 43 34%

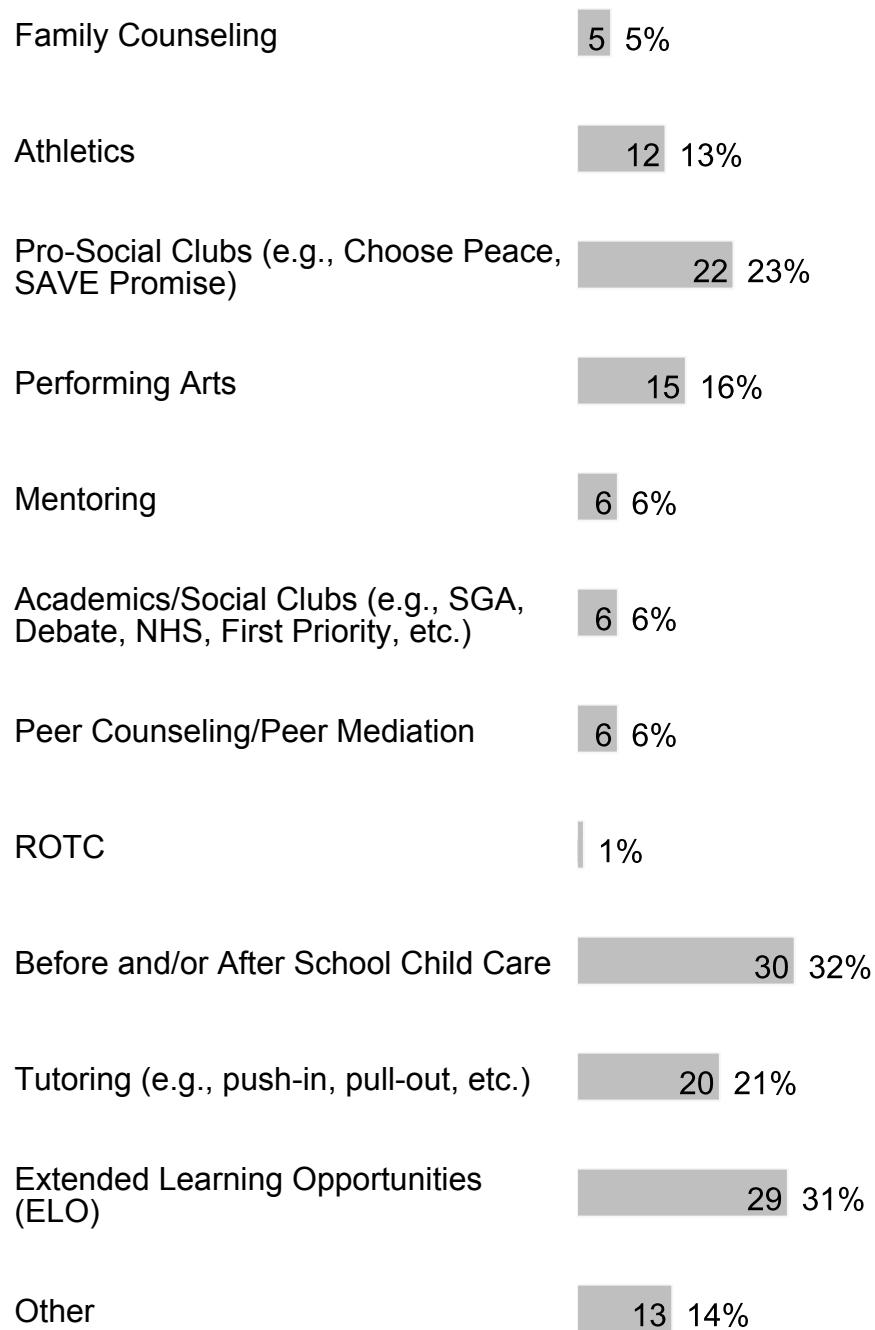
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 43 34%



126 respondents

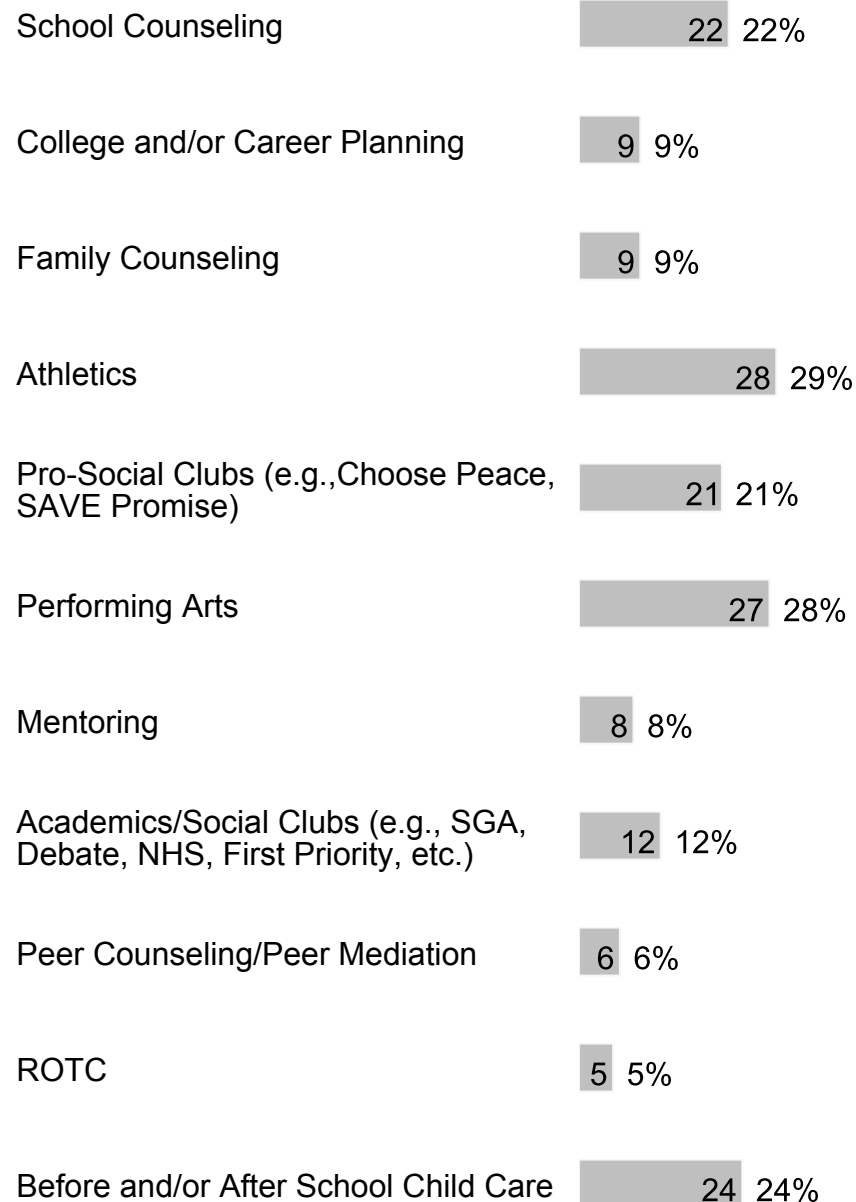
8. 8. At our school, my child participates in the following programs/services (check all that apply):

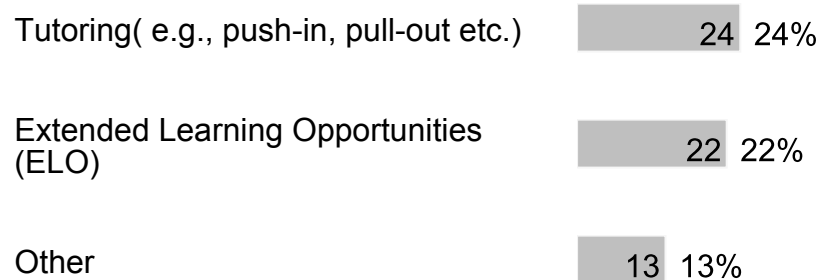




95 respondents

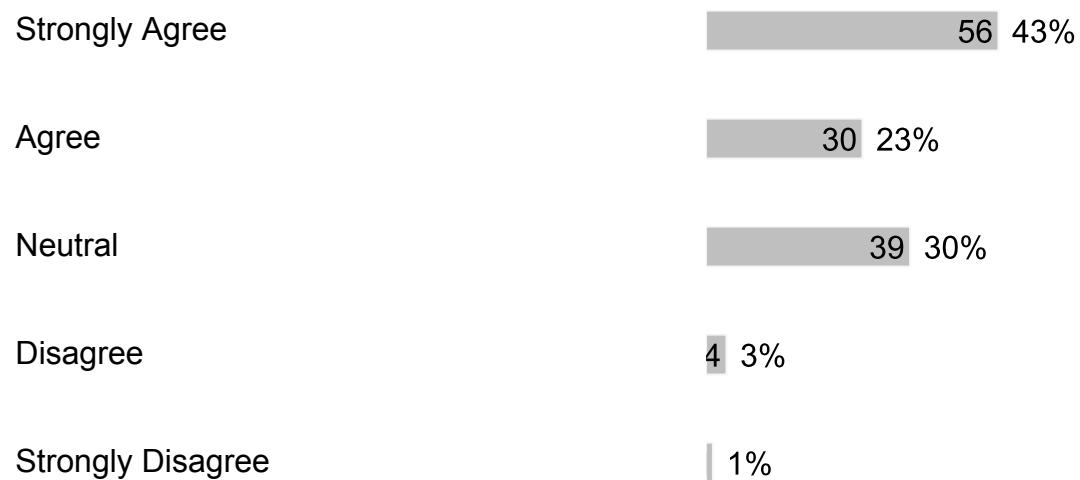
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





98 respondents

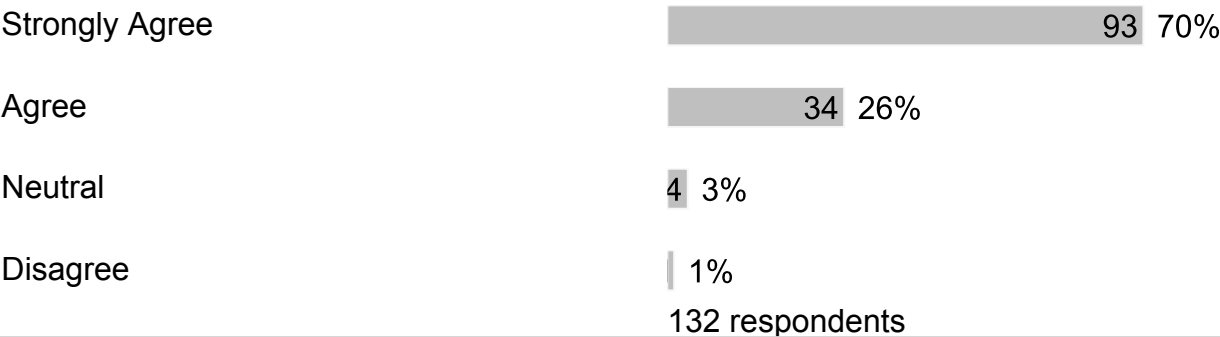
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



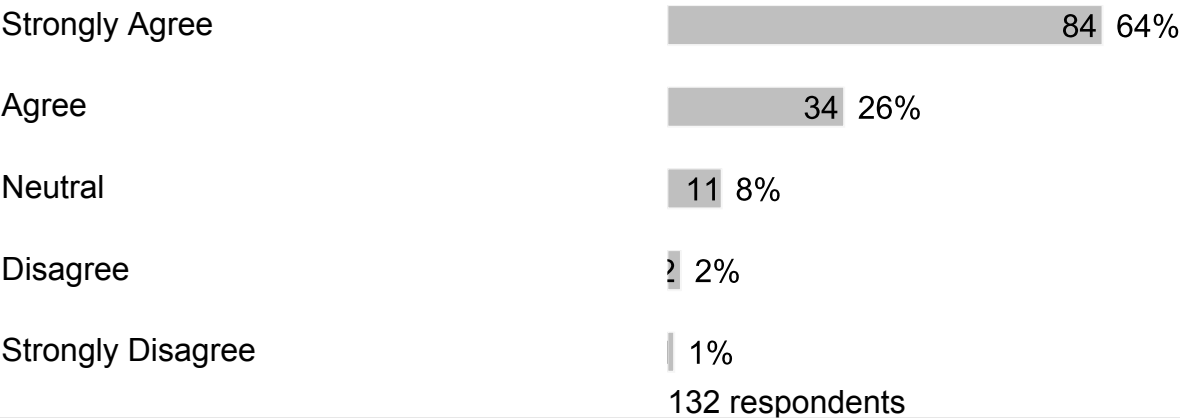
130 respondents

G. Section 6

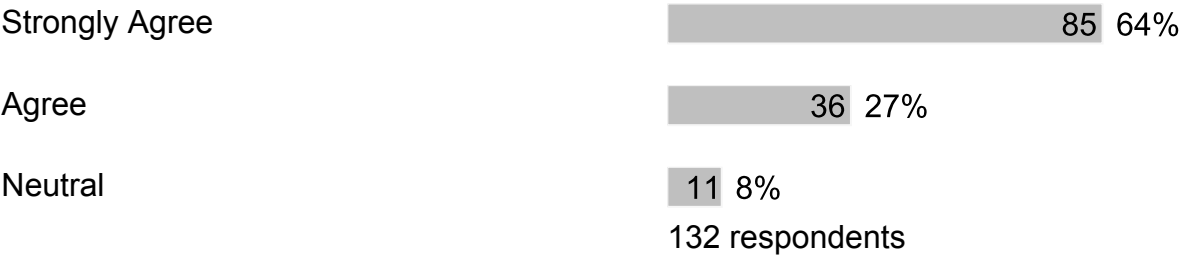
1. 1. The principal is a positive educational leader at the school.



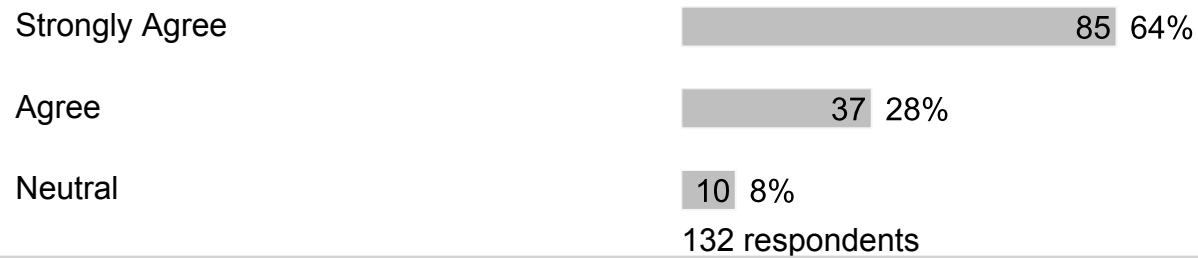
2. 2. The assistant principal(s) is a positive educational leader at the school.



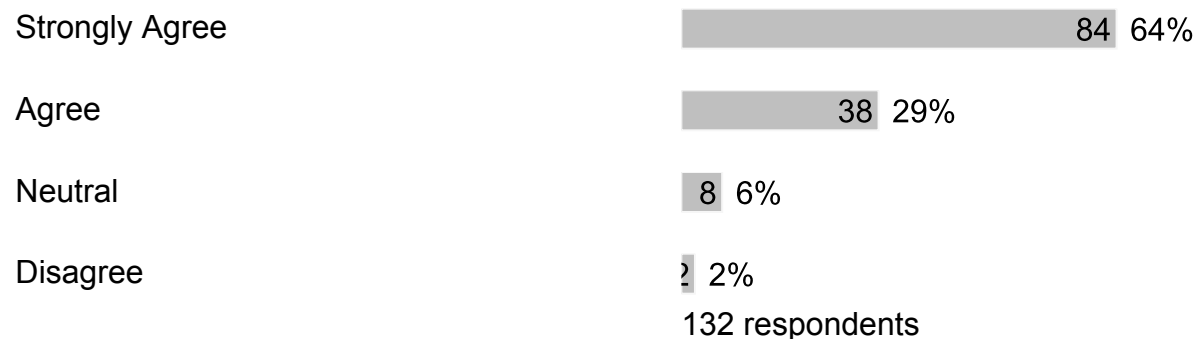
3. 3. Our school's administration provides strong instructional leadership.



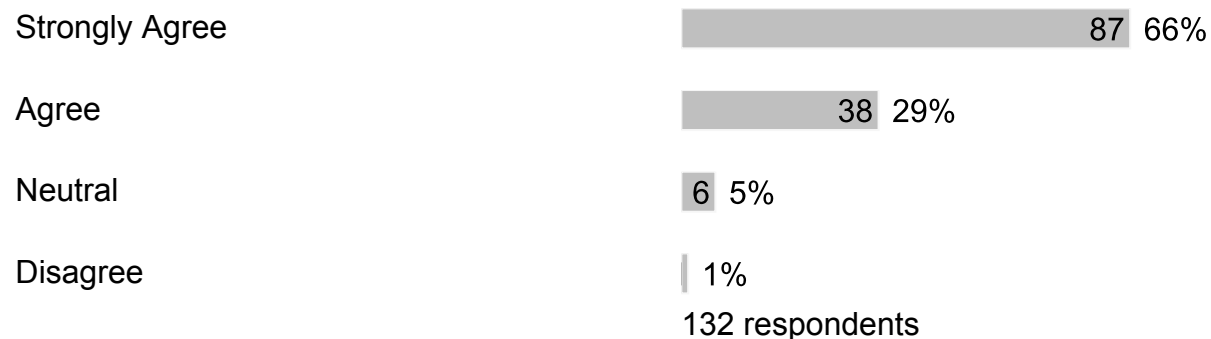
4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



7. 7. Our school has high expectations for students.



Neutral 7 5%

132 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 88 67%

Agree 36 27%

Neutral 5 4%

Disagree 2 2%

Strongly Disagree 1 1%

132 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 87 66%

Agree 37 28%

Neutral 7 5%

Strongly Disagree 1 1%

132 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 88 67%

Agree 36 27%

Neutral 5 4%

Disagree 1 1%

Strongly Disagree | 1%
131 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 88 67%
Agree 36 27%
Neutral 5 4%
Disagree | 1%
Strongly Disagree | 1%
131 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

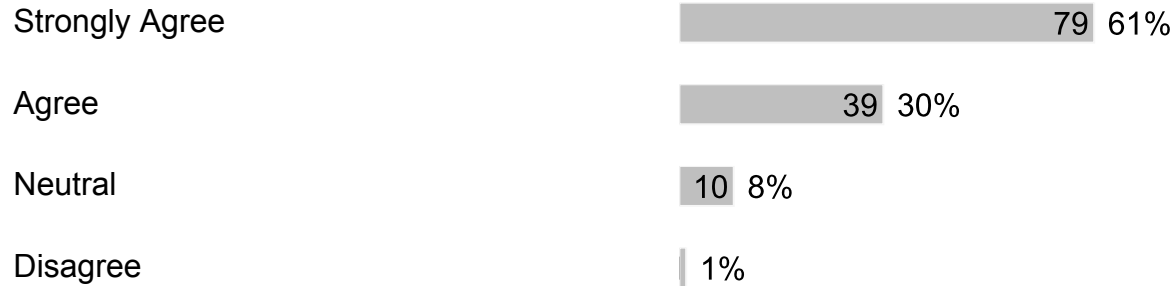
Strongly Agree 78 60%
Agree 40 31%
Neutral 9 7%
Disagree 3 2%
130 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 76 58%
Agree 41 31%
Neutral 12 9%
Disagree 2 2%

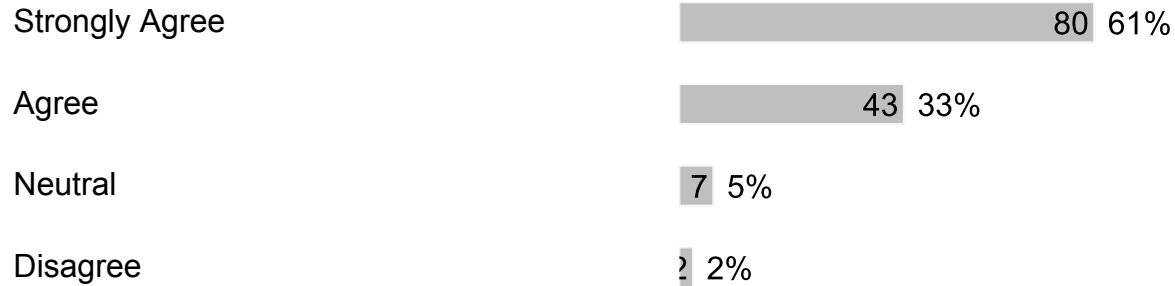
131 respondents

14. 14. Clear learning expectations are set for my child.



129 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



132 respondents

16. 16. Our school works to keep instructional time free from distraction.



131 respondents

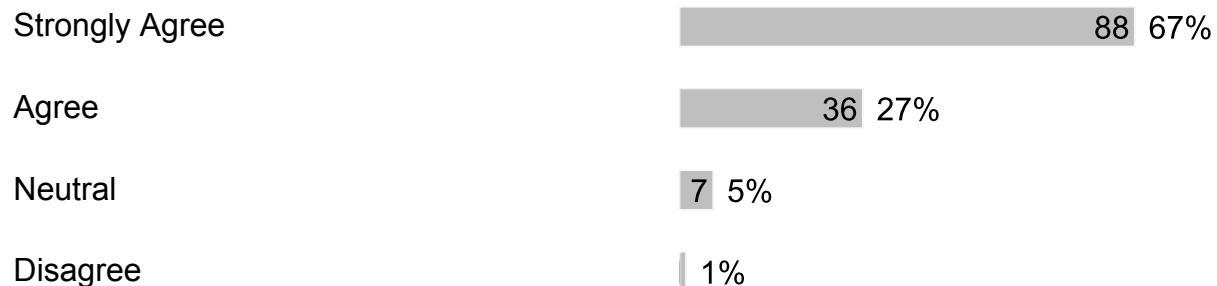
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.





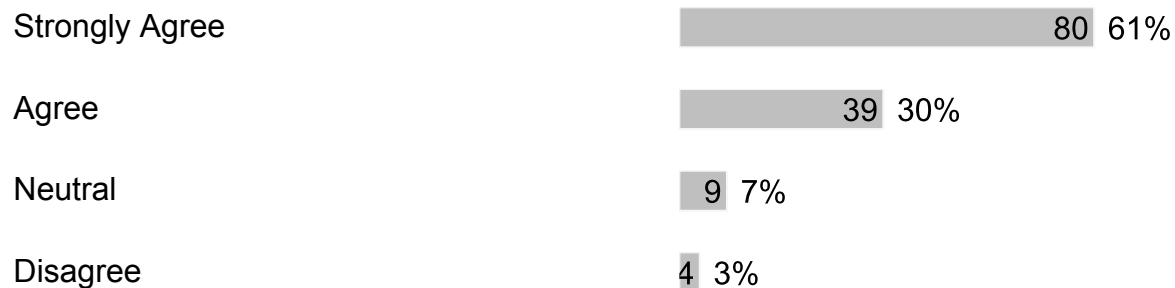
132 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



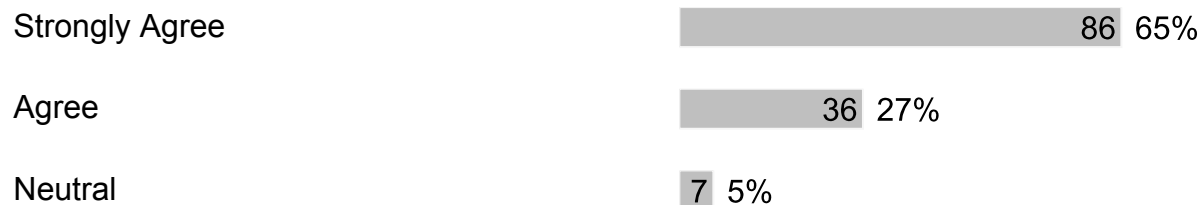
132 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



132 respondents

20. 20. My child is prepared for success in the next school year.



Disagree 3 2%
132 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 83 63%

Agree 41 31%

Neutral 8 6%

132 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 86 65%

Agree 41 31%

Neutral 5 4%

132 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 82 63%

Agree 36 27%

Neutral 12 9%

Strongly Disagree 1 1%

131 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 81 63%

Agree 38 29%

Neutral 10 8%

129 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 81 61%

Agree 39 30%

Neutral 10 8%

Disagree 2 2%

132 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 75 57%

Agree 33 25%

Neutral 23 17%

Disagree 1 1%

132 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

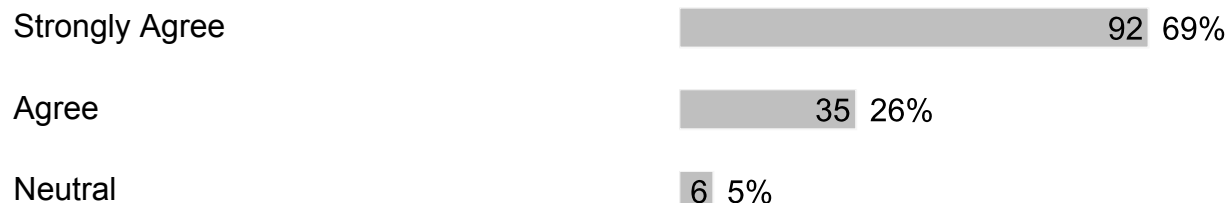
Strongly Agree 85 64%

Agree 41 31%

Neutral 6 5%

132 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



133 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



132 respondents

30. 30. Our school asks for family input when changing rules or policies.



133 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Disagree

1%

Strongly Disagree

1%

133 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report