

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/02/2026



surveys

Custom Survey

1 survey(s) 175 response(s)

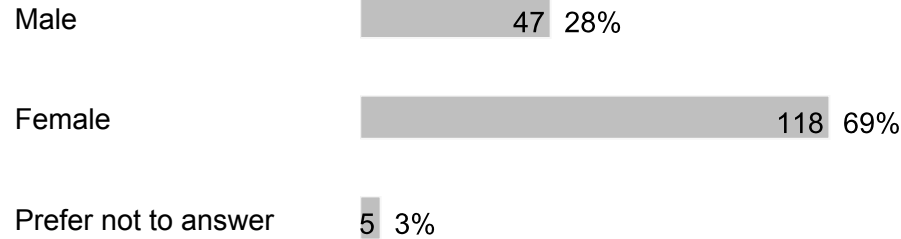
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

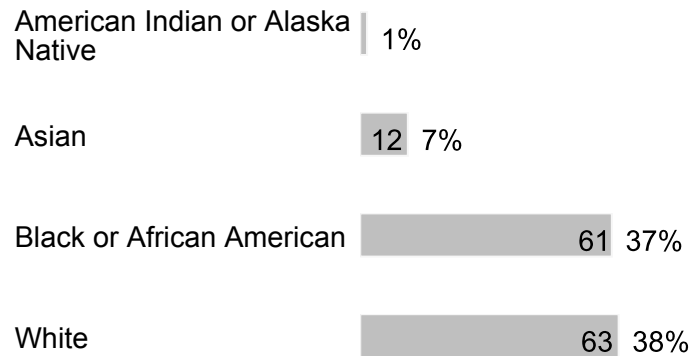
Number of Responses | Percentages of Total Responses

1. Gender



170 respondents

2. Race



Multiracial 9 5%

Other 18 11%

165 respondents

3. Ethnicity

Hispanic 83 50%

Non-Hispanic or Latino 72 43%

Prefer not to answer 12 7%

167 respondents

4. Grade

Grade PK 1 1%

Grade K 22 13%

Grade 1 25 14%

Grade 2 28 16%

Grade 3 32 18%

Grade 4 32 18%

Grade 5 30 17%

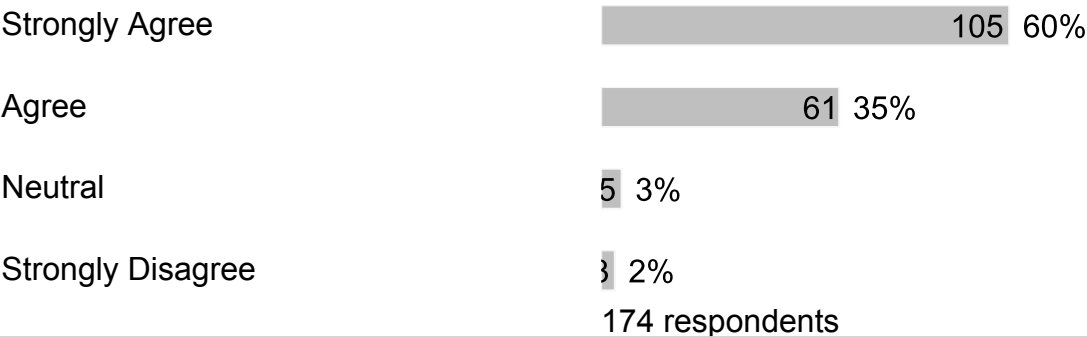
Grade 6

3 2%

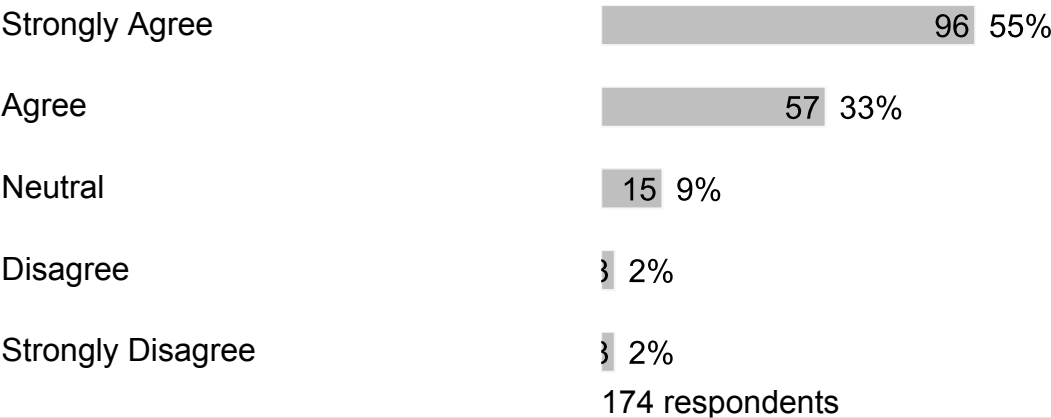
174 respondents

C. Section 2

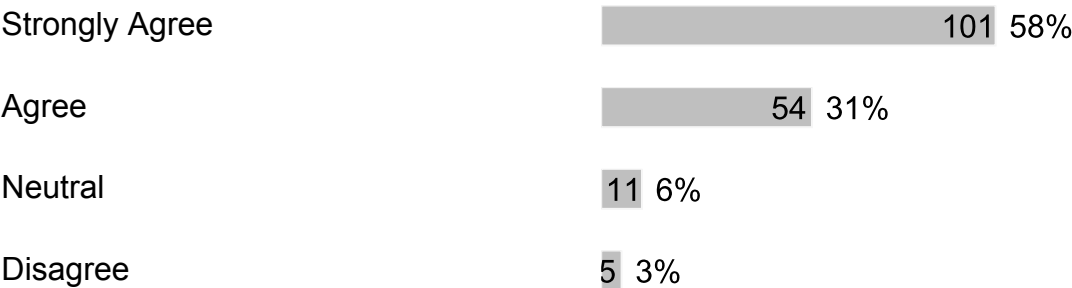
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree | 1%
173 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

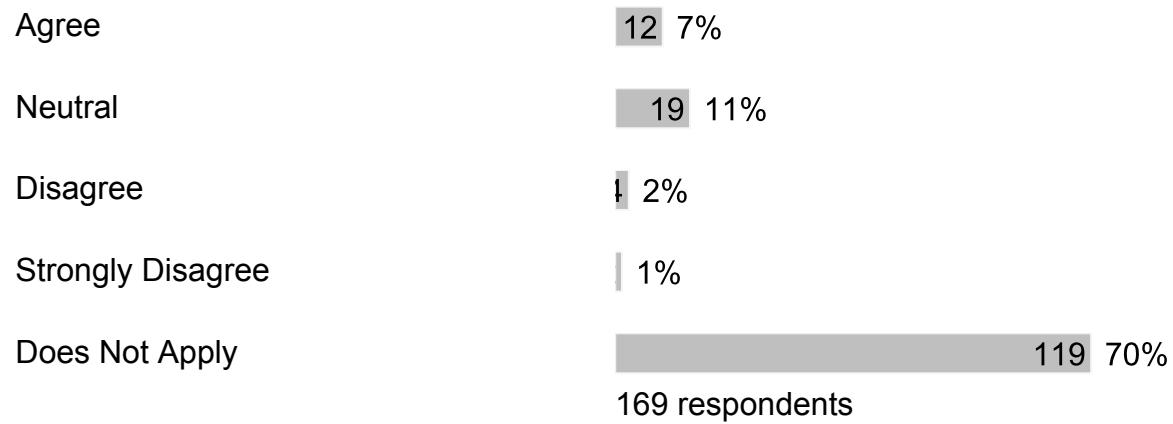
Strongly Agree 16 9%
Agree 18 11%
Neutral 24 14%
Disagree 43 25%
Strongly Disagree 69 41%
170 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 16 9%
Agree 18 11%
Neutral 15 9%
Disagree 1 1%
Strongly Disagree 1 1%
Does Not Apply 119 70%
171 respondents

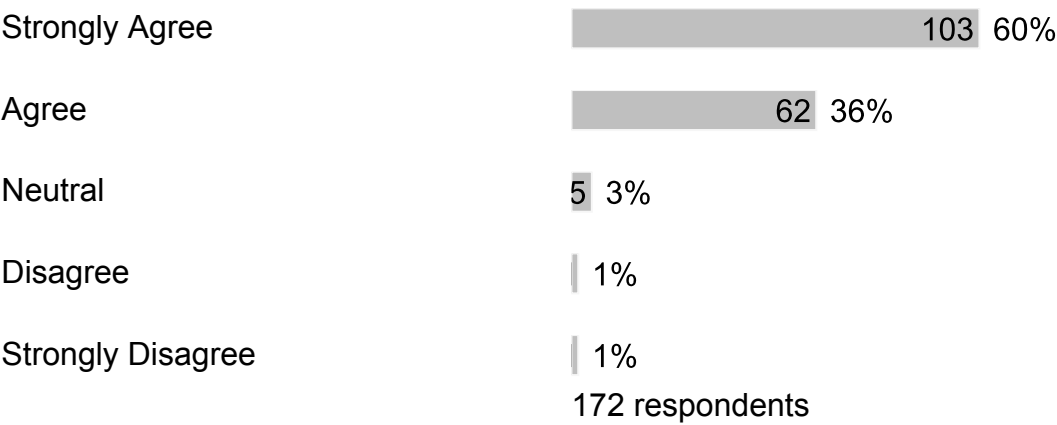
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 13 8%



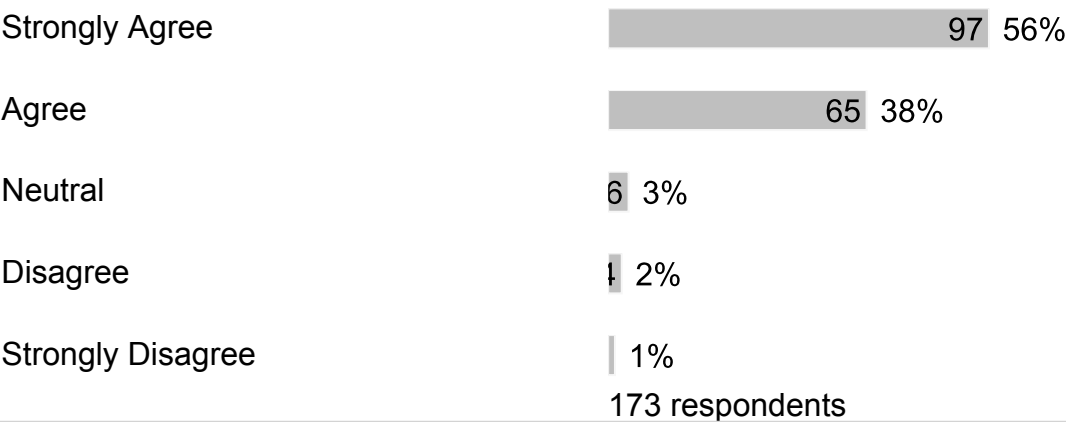
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

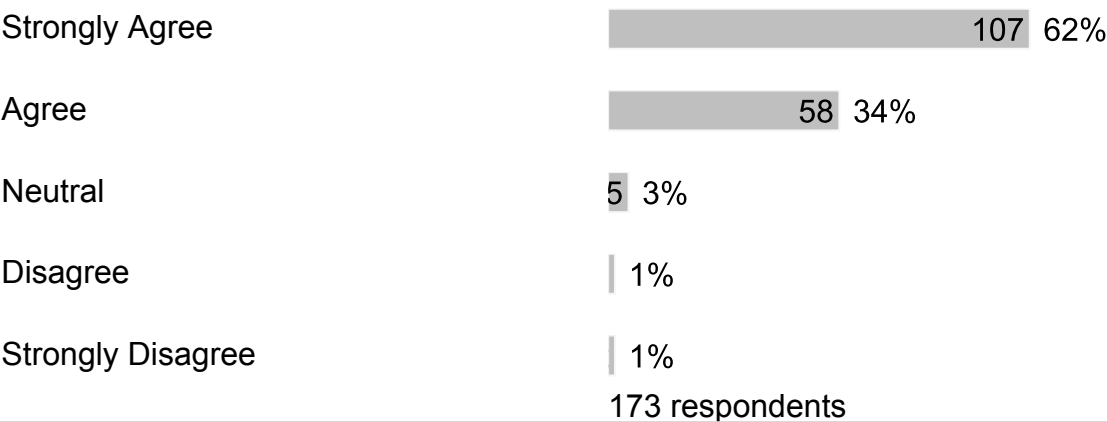


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



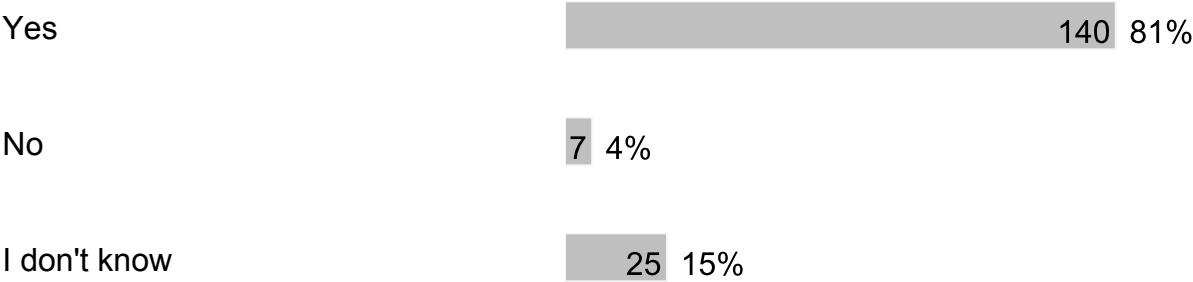
3. 3. At school, my child has up-to-date computers and other technology to learn.





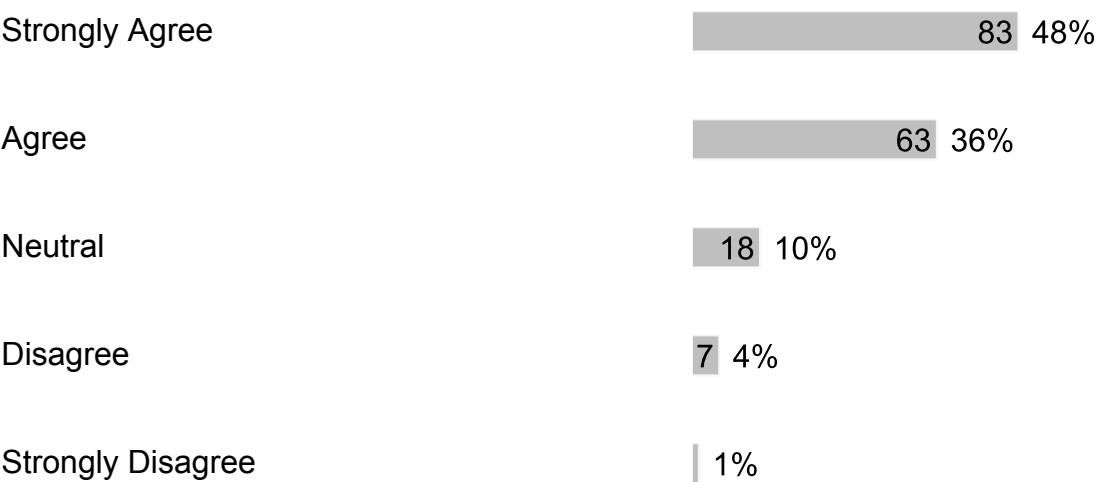
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



172 respondents

2. 2. My child likes going to school.



173 respondents

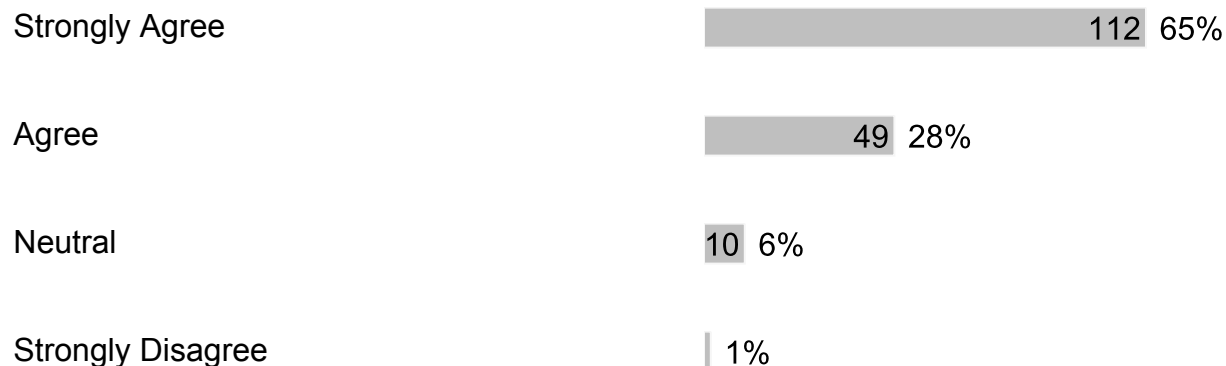
3. 3. Our school treats students with value, respect and compassion.





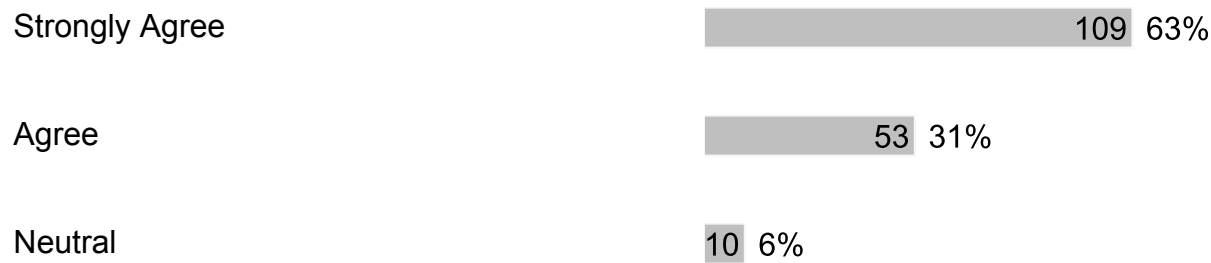
173 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



172 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Strongly Disagree | 1%

173 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 112 65%

Agree 52 30%

Neutral 7 4%

Disagree | 1%

Strongly Disagree | 1%

173 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

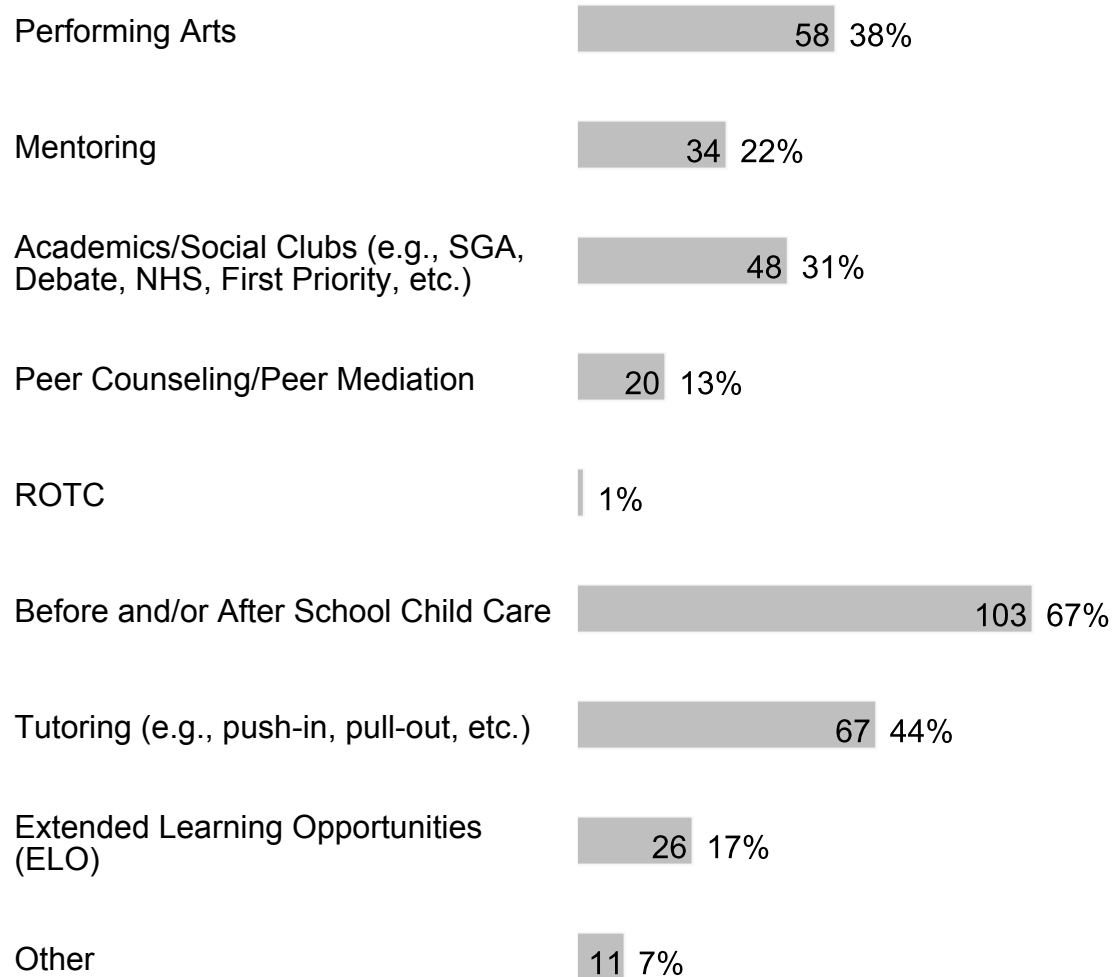
School Counseling 122 80%

College and/or Career Planning 9 6%

Family Counseling 45 29%

Athletics 41 27%

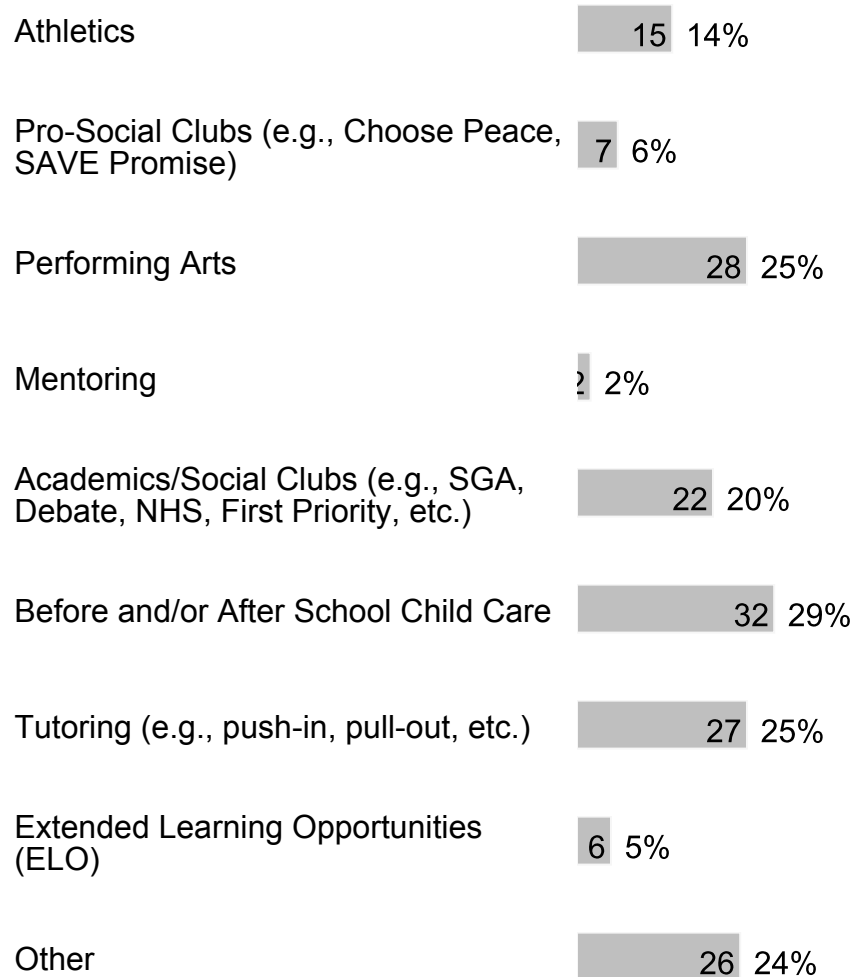
Pro-Social Clubs (e.g., Choose Peace,
SAVE Promise) 32 21%



153 respondents

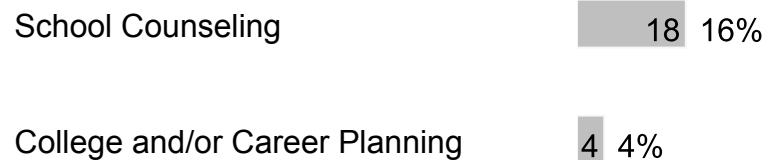
8. 8. At our school, my child participates in the following programs/services (check all that apply):

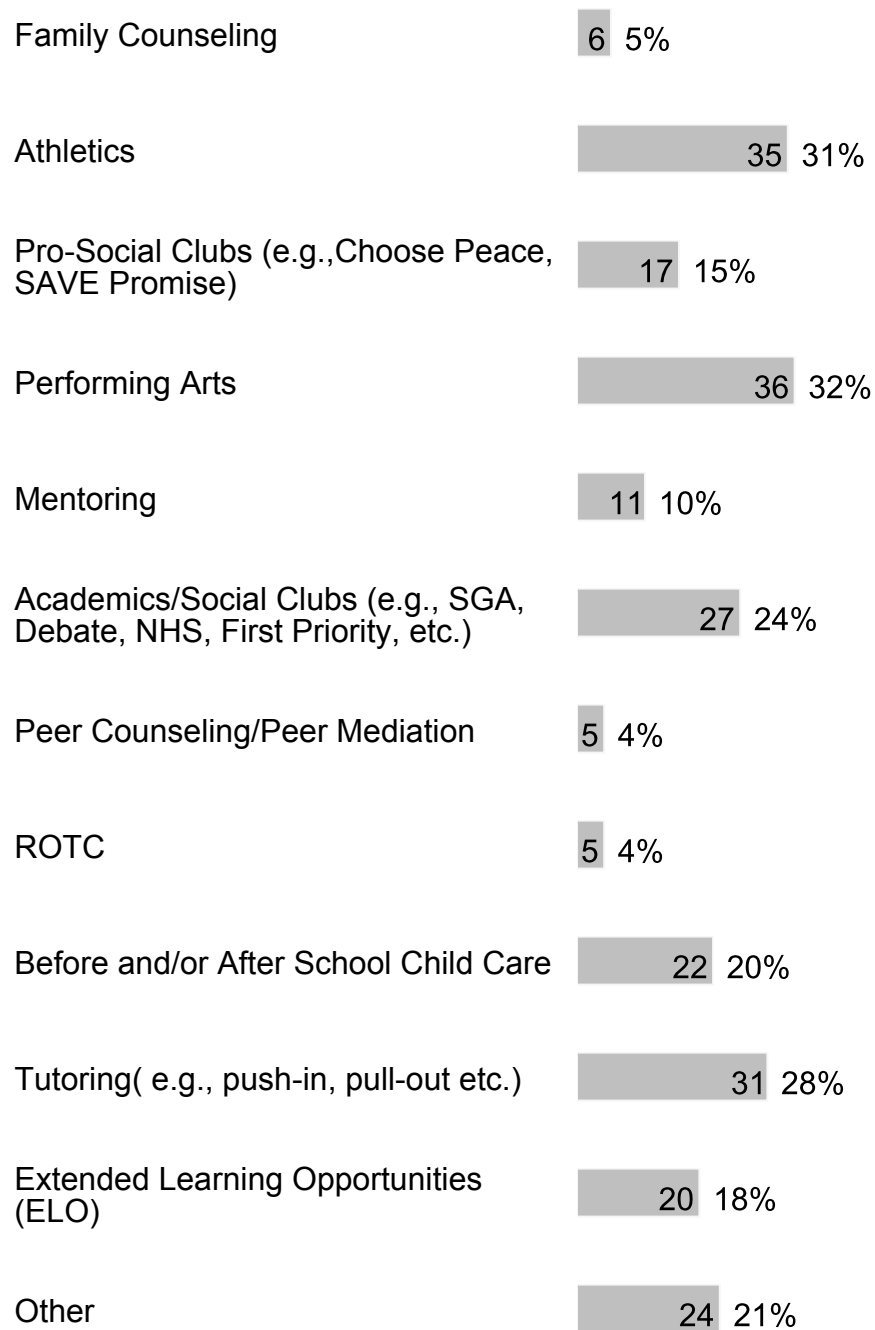




110 respondents

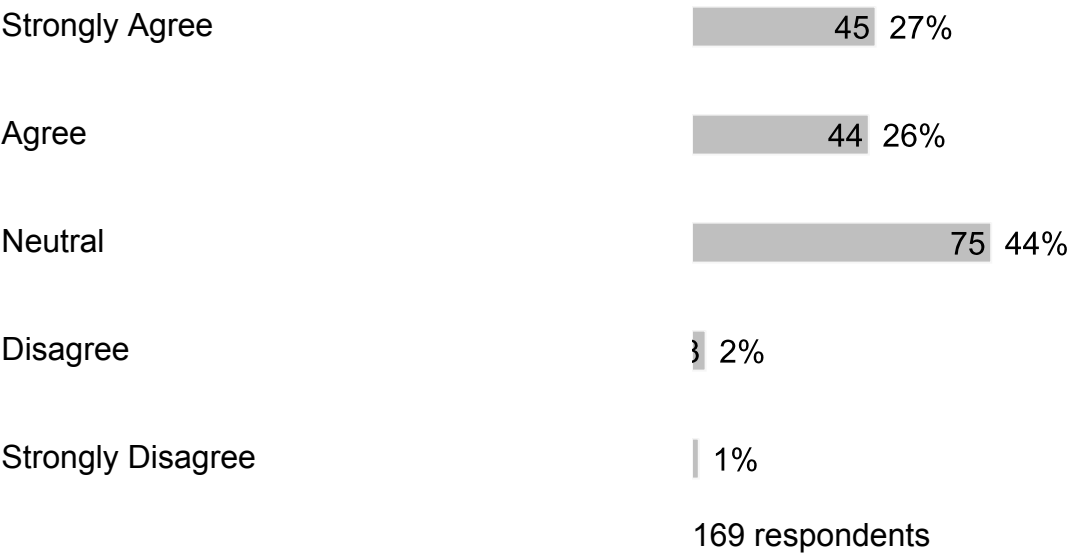
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





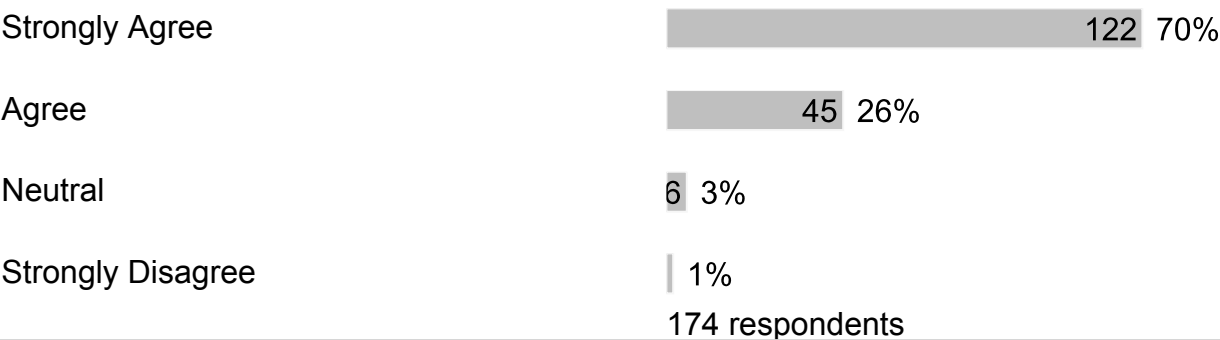
112 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

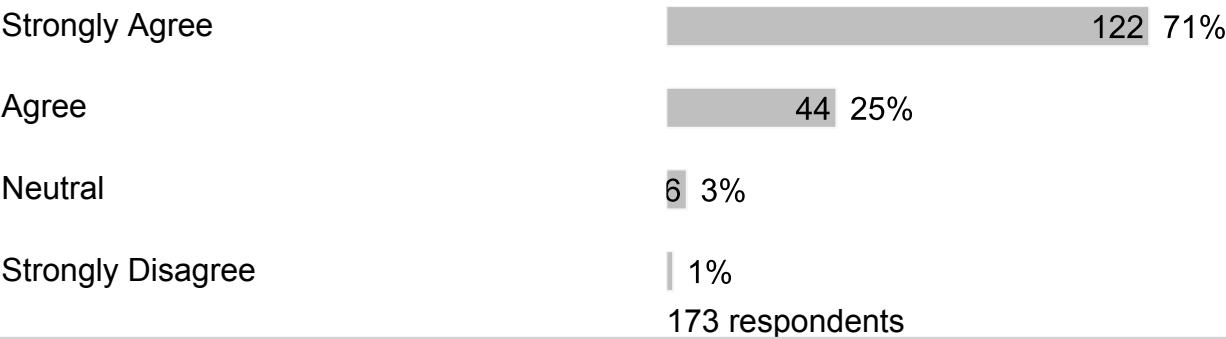


G. Section 6

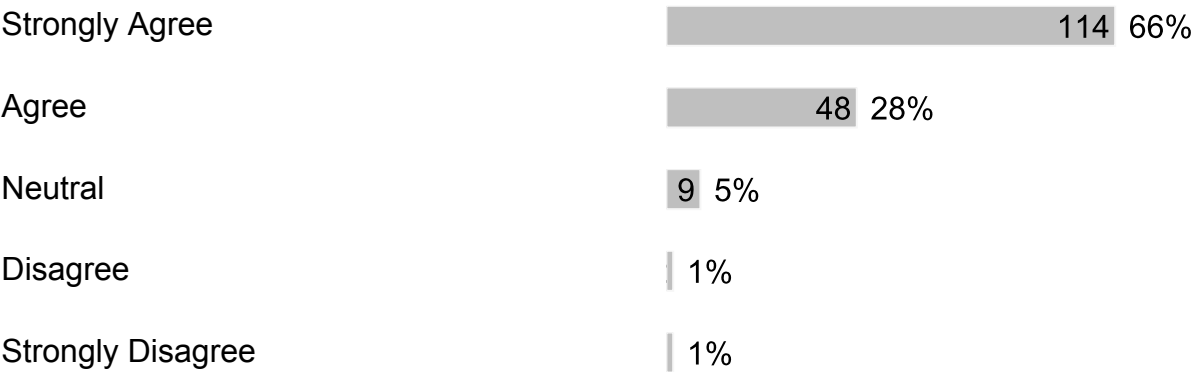
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

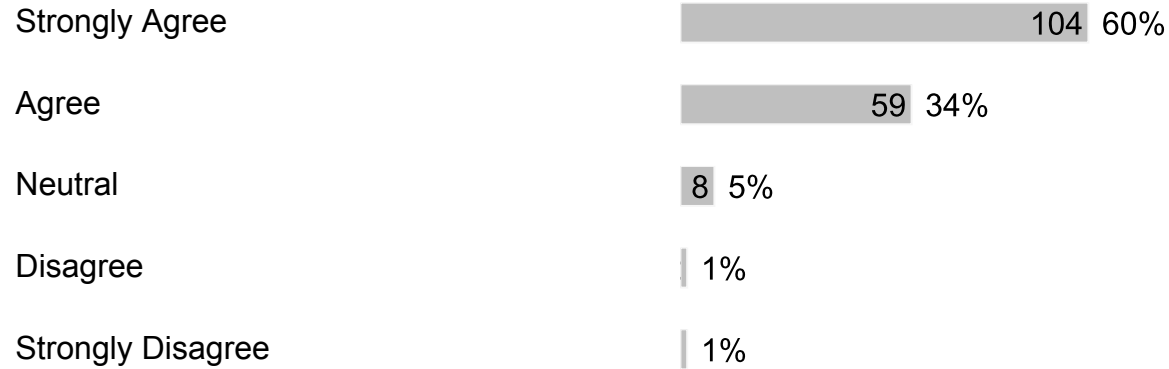


3. 3. Our school's administration provides strong instructional leadership.



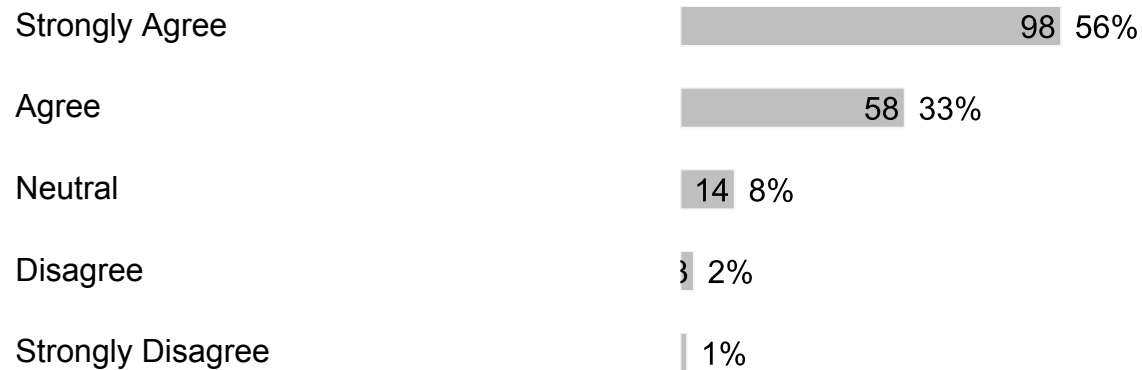
174 respondents

4. 4. Our school has established goals and a plan for improving student learning.



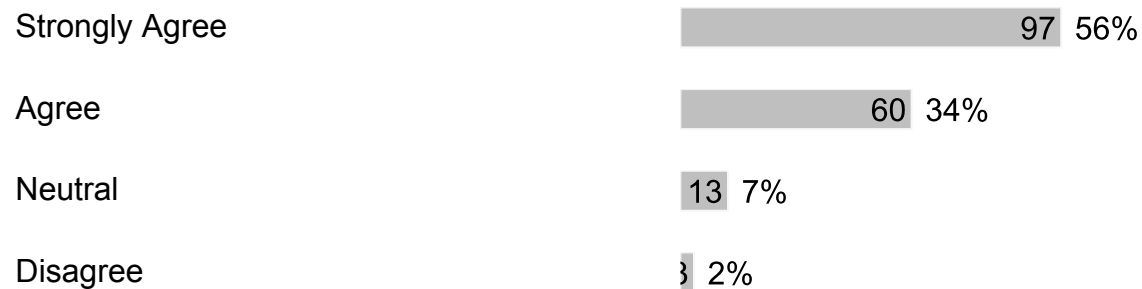
174 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



174 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
174 respondents

7. 7. Our school has high expectations for students.

Strongly Agree | 102 59%

Agree | 57 33%

Neutral | 10 6%

Disagree | 3 2%

Strongly Disagree | 1%

173 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree | 106 62%

Agree | 50 29%

Neutral | 12 7%

Disagree | 1%

Strongly Disagree | 1%

172 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree | 105 60%

Agree | 50 29%

Neutral | 13 7%

Disagree 2%

Strongly Disagree 1%

174 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 107 62%

Agree 51 29%

Neutral 12 7%

Disagree 1%

Strongly Disagree 1%

173 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 102 59%

Agree 49 28%

Neutral 17 10%

Disagree 3 2%

Strongly Disagree 1%

173 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 95 55%

Agree 54 31%

Neutral	19	11%
Disagree	4	2%
Strongly Disagree	1	1%

174 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	86	50%
Agree	66	38%
Neutral	16	9%
Disagree	4	2%
Strongly Disagree	1	1%

173 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	100	58%
Agree	61	35%
Neutral	9	5%
Disagree	1	1%
Strongly Disagree	1	1%

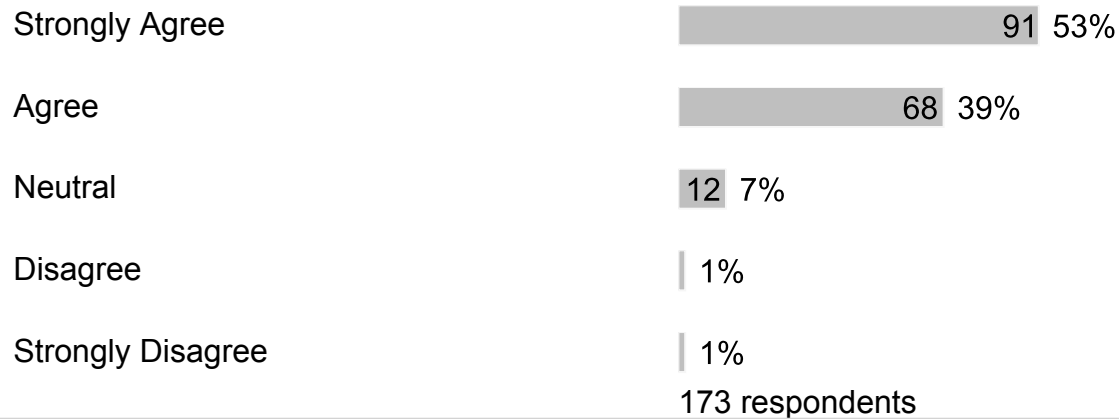
173 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

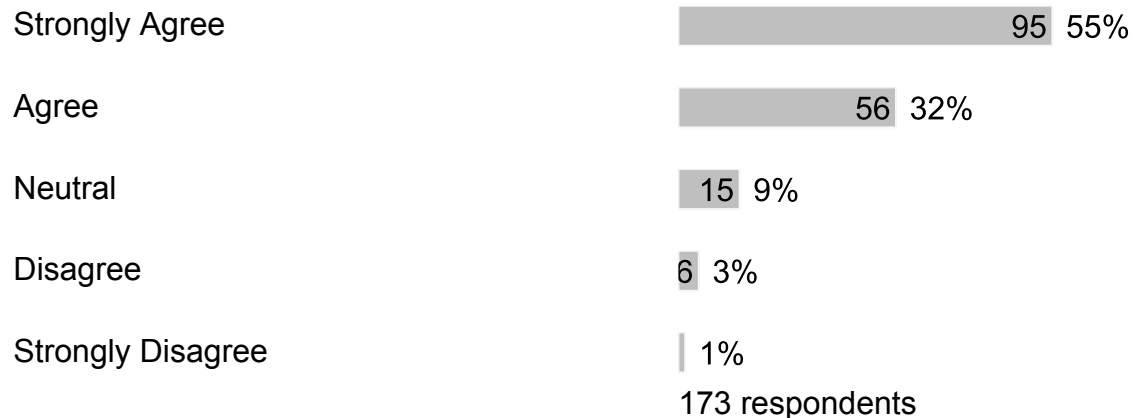
Strongly Agree	93	54%
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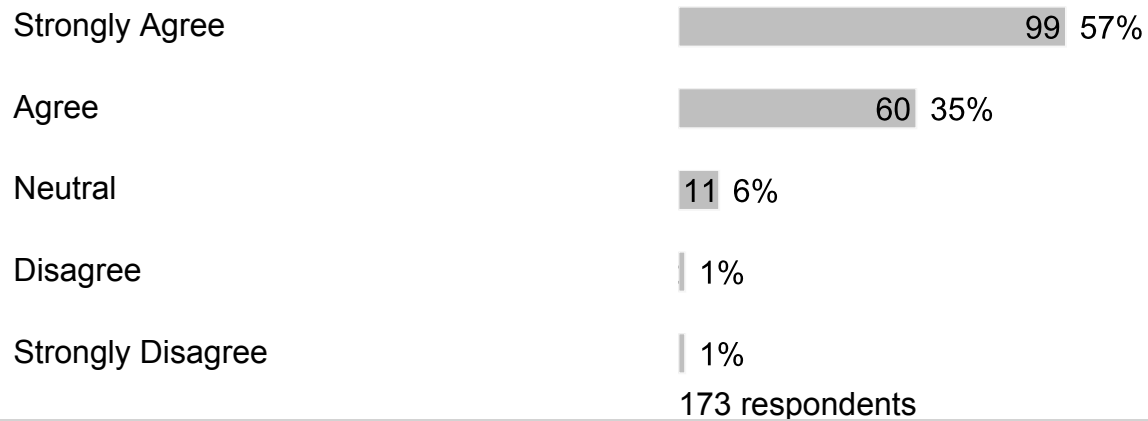
16. 16. Our school works to keep instructional time free from distraction.



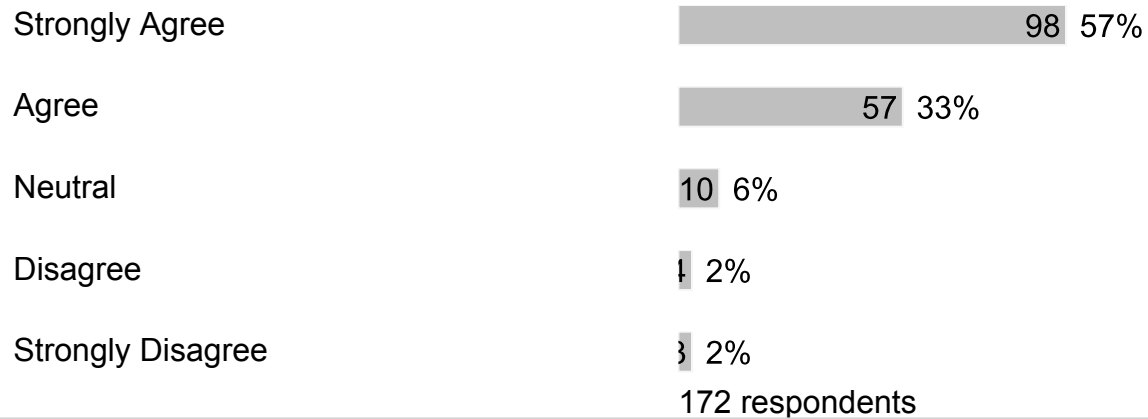
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



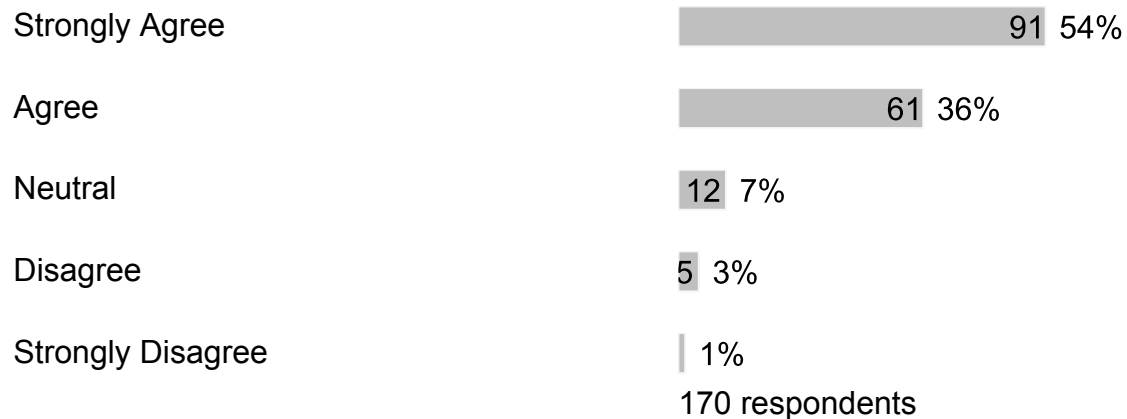
18. 18. My child's teachers report on my child's progress in easy to understand language.



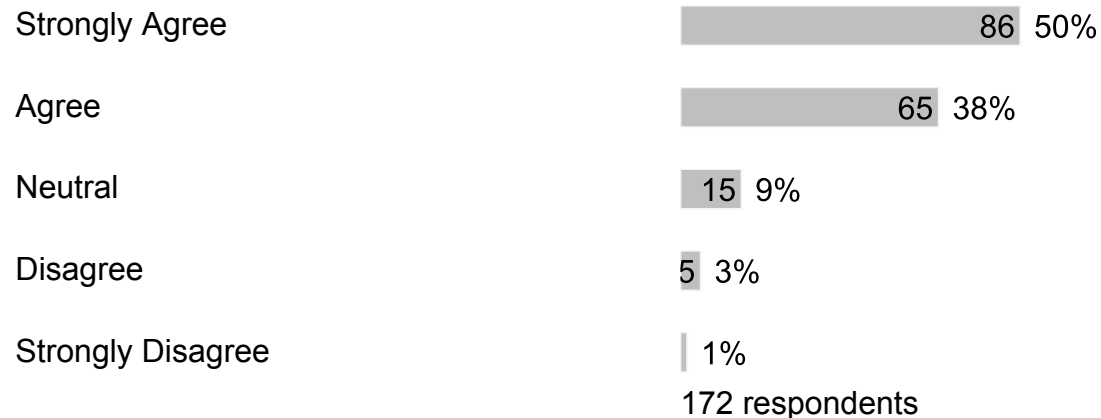
19. 19. Teachers schedule conferences to share student learning progress with families.



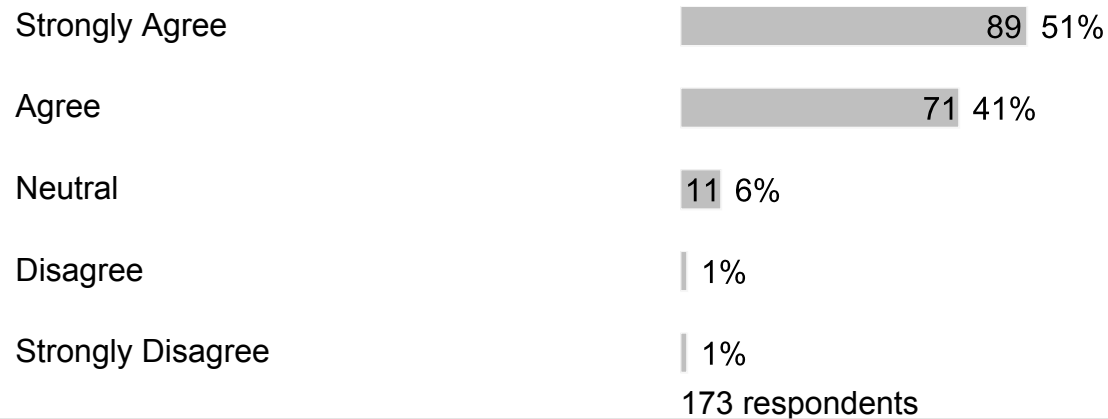
20. 20. My child is prepared for success in the next school year.



21. 21. Families are encouraged to volunteer.



22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



Strongly Disagree | 1%
172 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 85 50%

Agree 67 39%

Neutral 16 9%

Disagree | 1%

Strongly Disagree | 1%

171 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 86 50%

Agree 56 33%

Neutral 25 15%

Disagree | 1%

Strongly Disagree | 1%

171 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

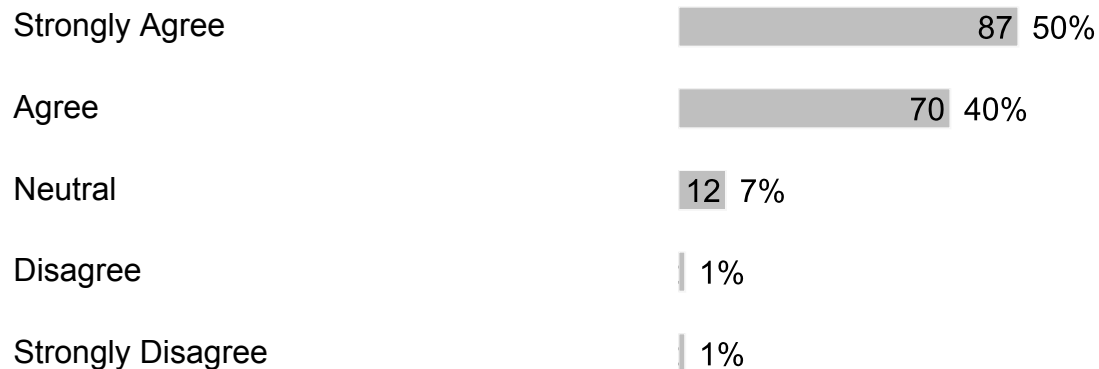
Strongly Agree 74 43%

Agree 56 33%



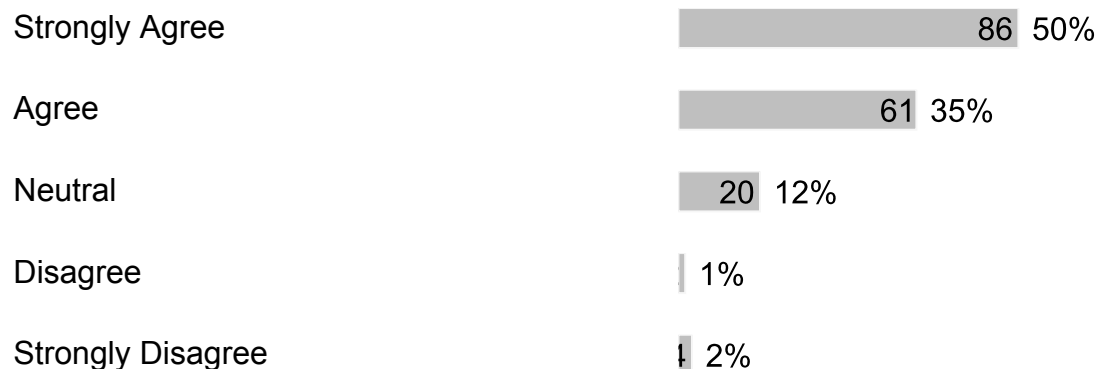
171 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



173 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



173 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.





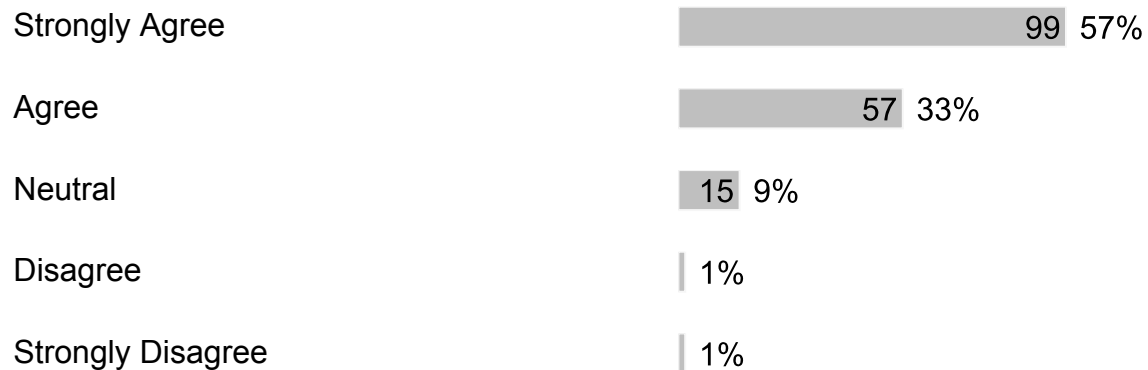
172 respondents

30. 30. Our school asks for family input when changing rules or policies.



171 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



173 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report