

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/20/2026



surveys

Custom Survey

1 survey(s) 111 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

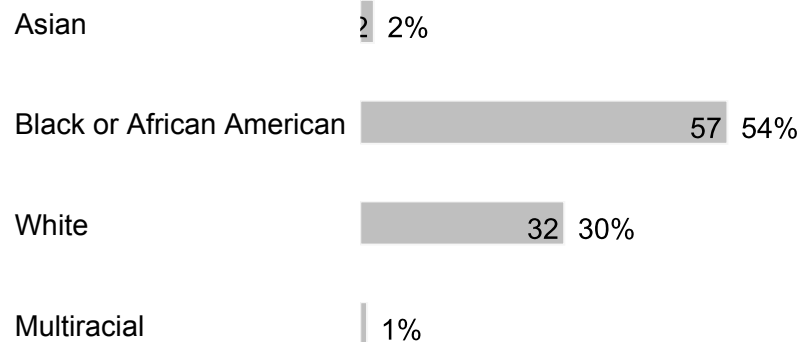
Number of Responses | Percentages of Total Responses

1. Gender



110 respondents

2. Race



Other 14 13%

106 respondents

3. Ethnicity

Hispanic 32 32%

Non-Hispanic or Latino 60 59%

Prefer not to answer 9 9%

101 respondents

4. Grade

Grade PK 3 3%

Grade 8 6 5%

Grade 9 4 4%

Grade 10 13 12%

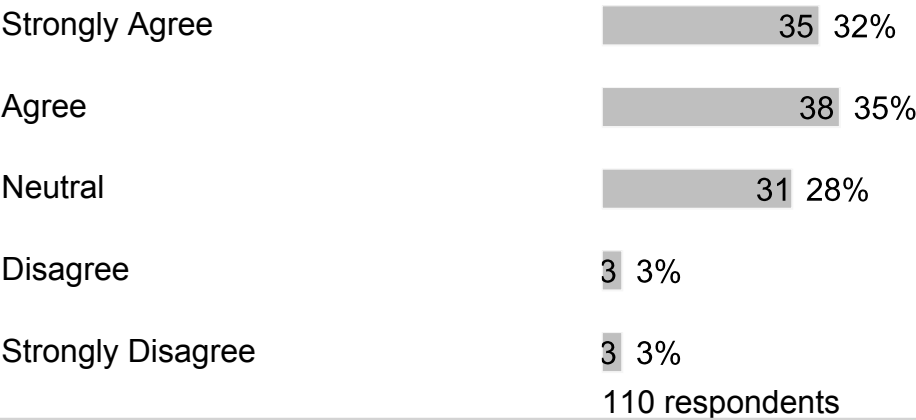
Grade 11 34 31%

Grade 12 51 46%

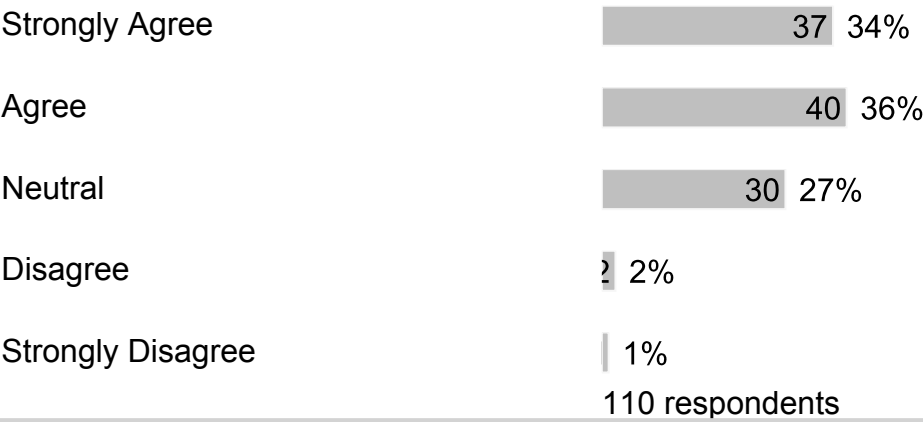
111 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

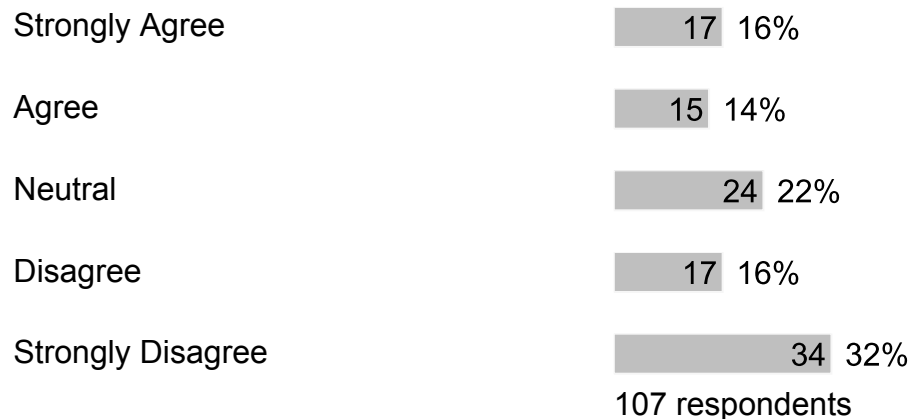


3. 3. I would recommend my child’s school to my friends and/or family.

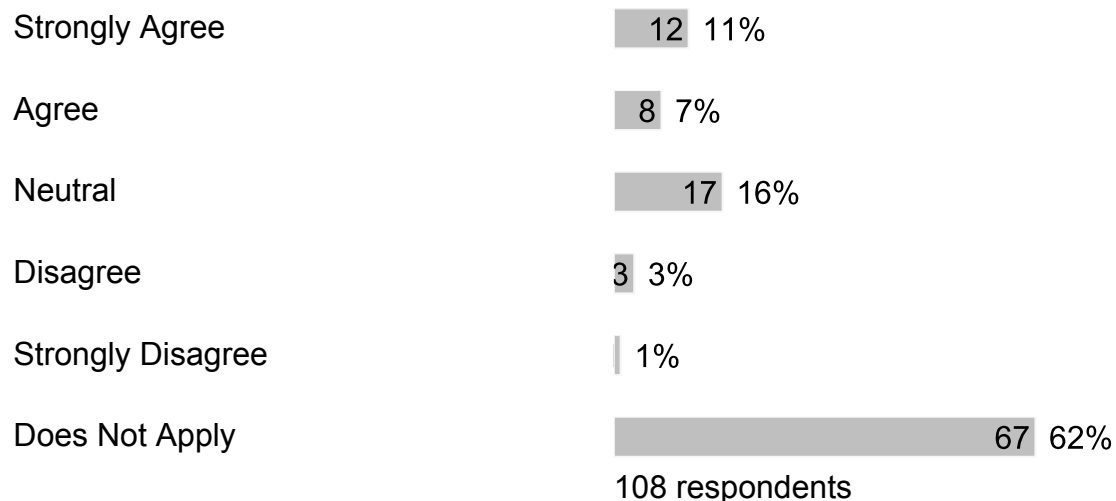




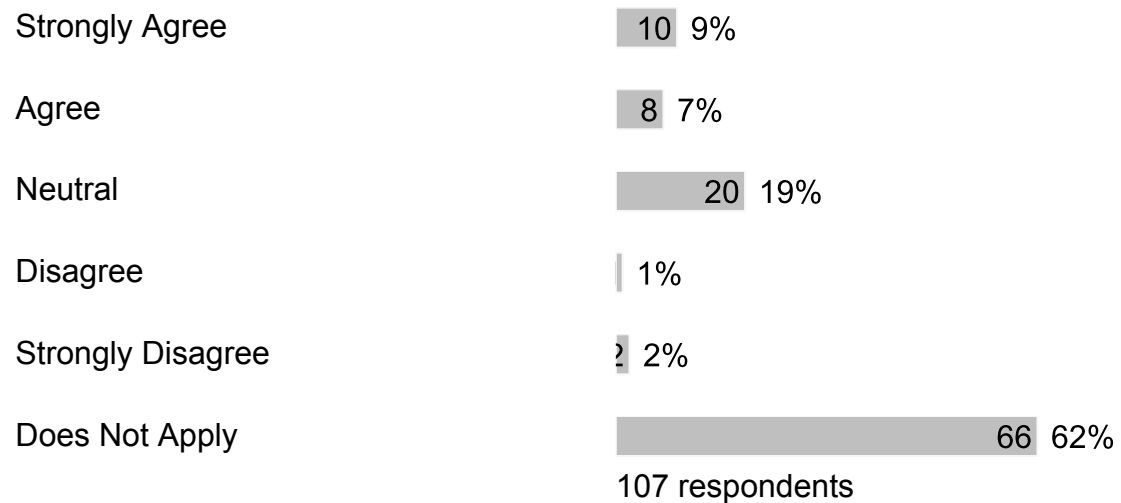
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.

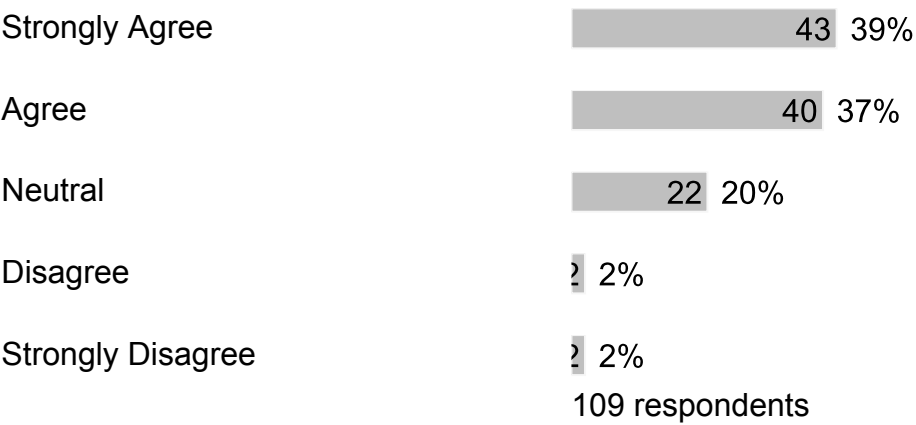


6. 6. After I contacted school staff, the bullying behavior against my child stopped.



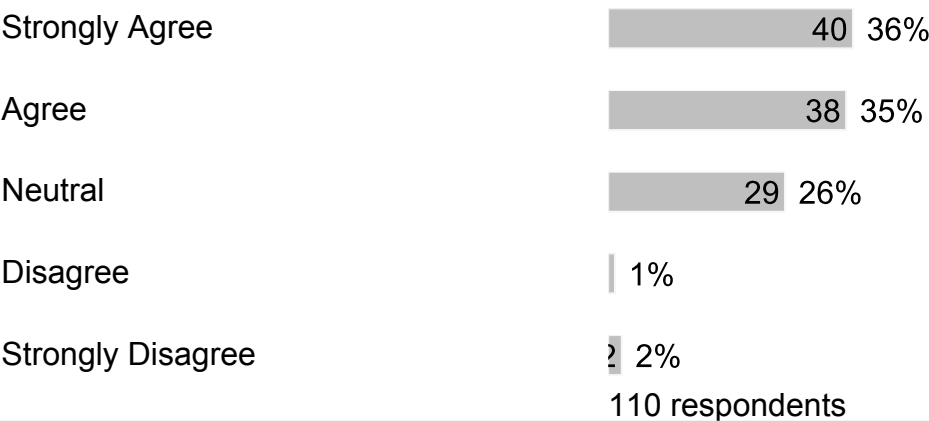
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

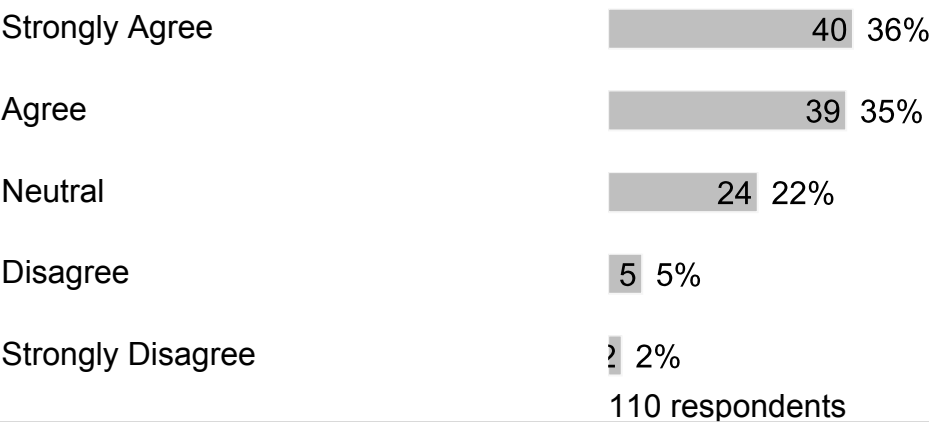


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



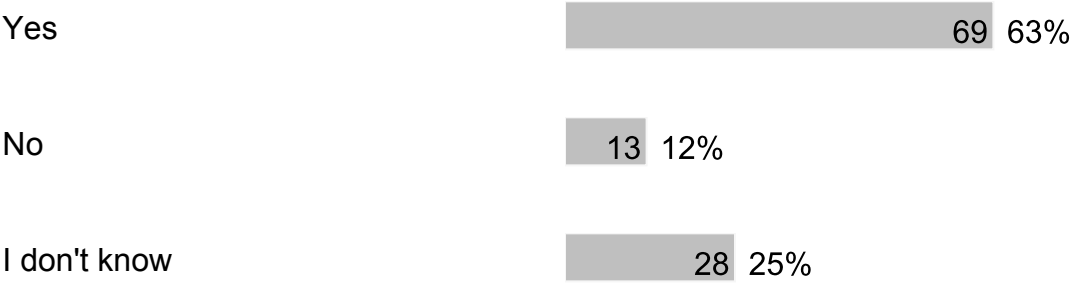
3. 3. At school, my child has up-to-date computers and other technology to learn.





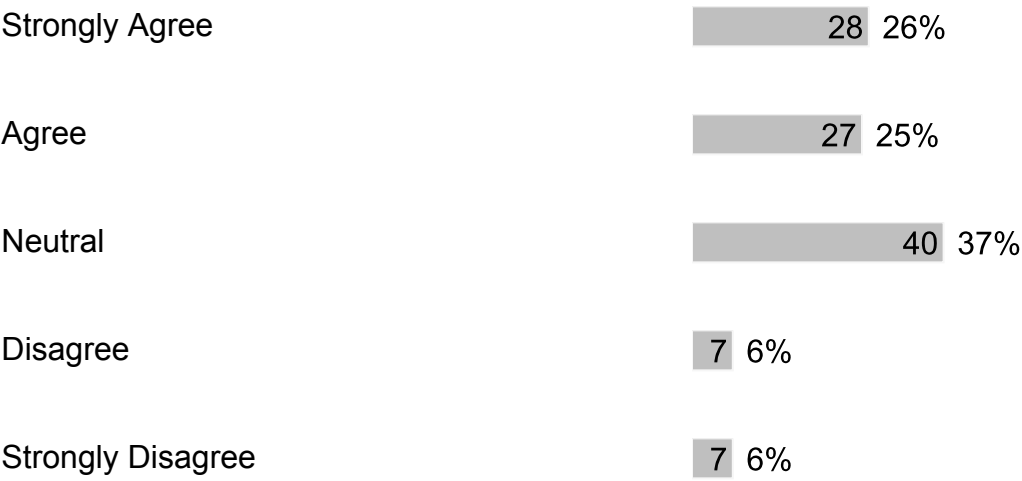
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



110 respondents

2. 2. My child likes going to school.



109 respondents

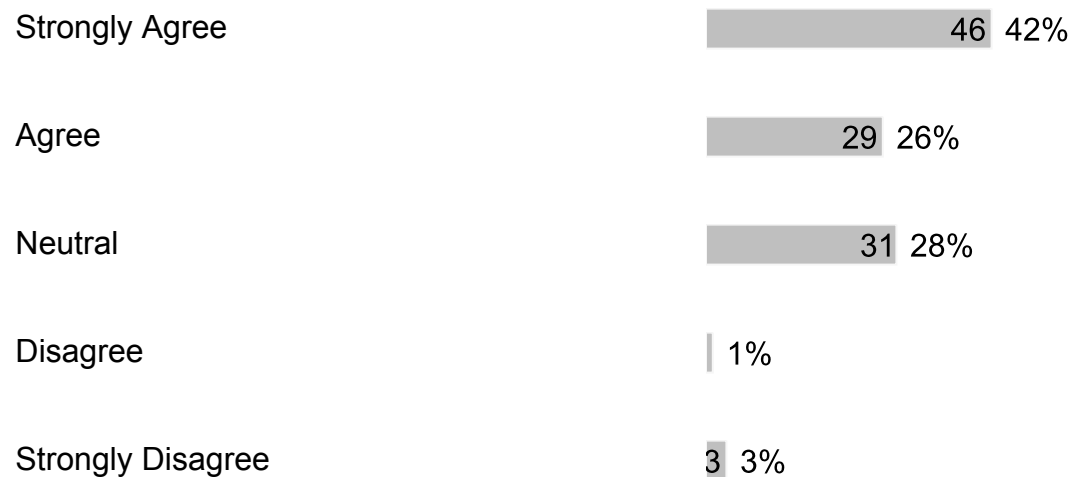
3. 3. Our school treats students with value, respect and compassion.





109 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



110 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 25 23%

Strongly Disagree 3 3%

110 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 42 38%

Agree 36 33%

Neutral 28 25%

Disagree 2 2%

Strongly Disagree 2 2%

110 respondents

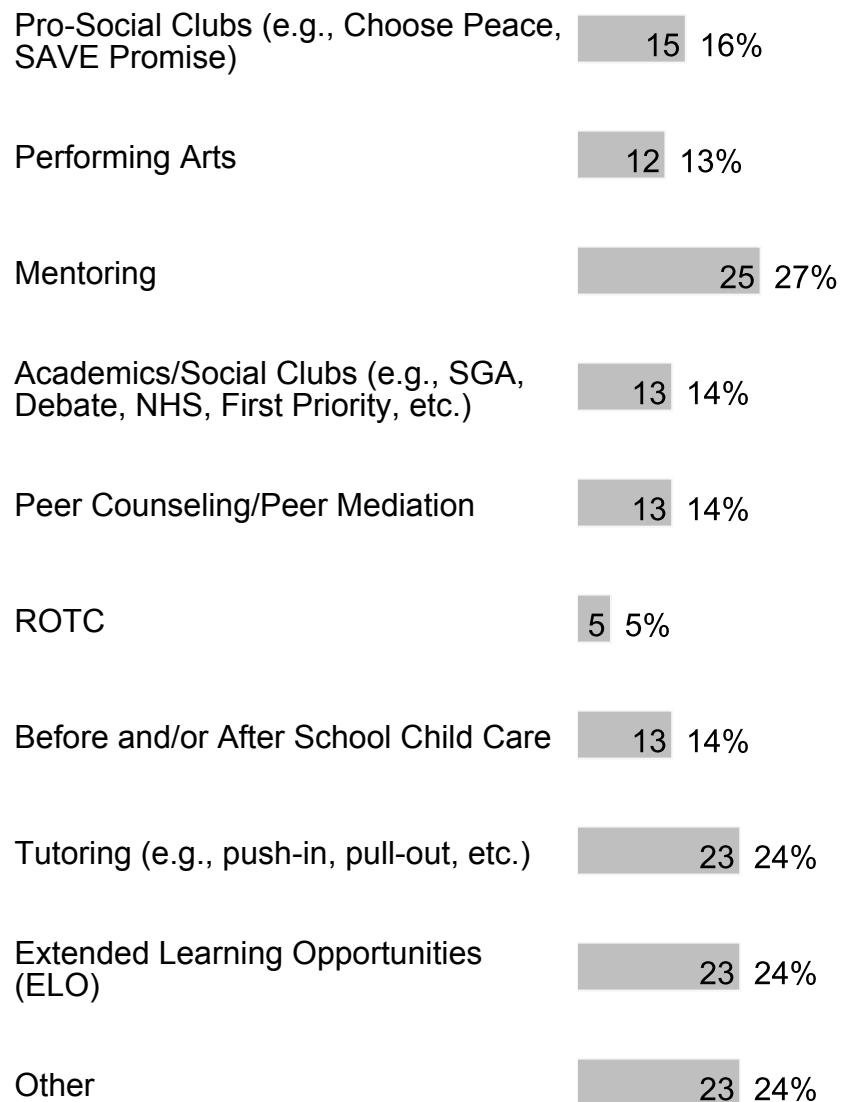
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 65 69%

College and/or Career Planning 52 55%

Family Counseling 35 37%

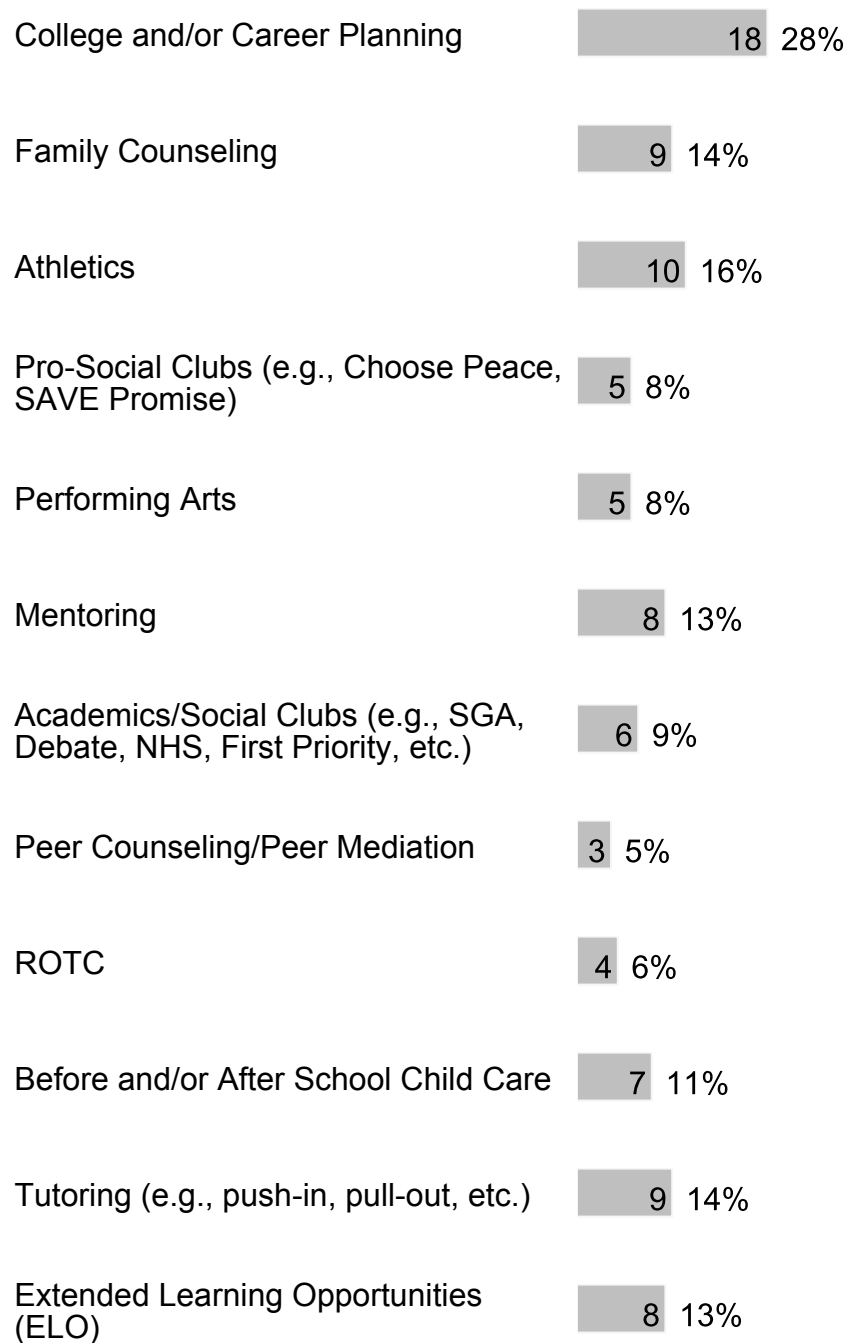
Athletics 23 24%



94 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other

33 52%

64 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling

29 42%

College and/or Career Planning

21 30%

Family Counseling

14 20%

Athletics

14 20%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

11 16%

Performing Arts

8 12%

Mentoring

9 13%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

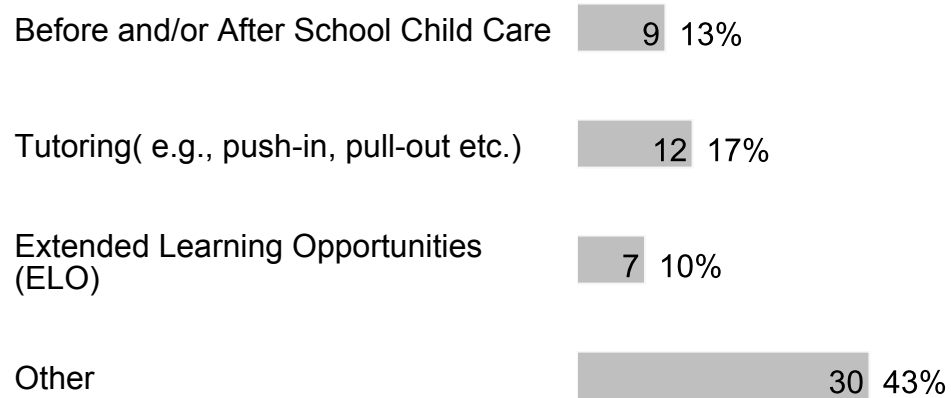
11 16%

Peer Counseling/Peer Mediation

6 9%

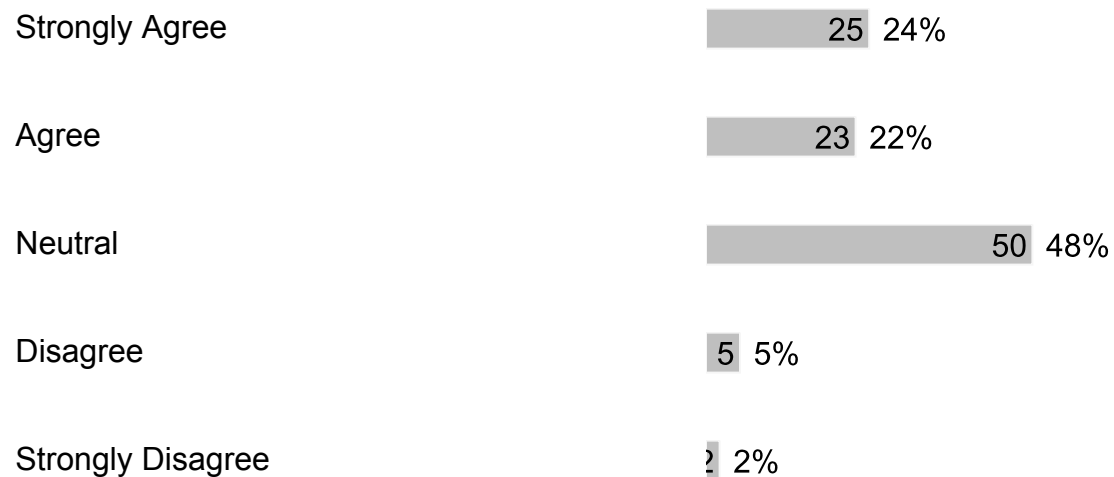
ROTC

6 9%



69 respondents

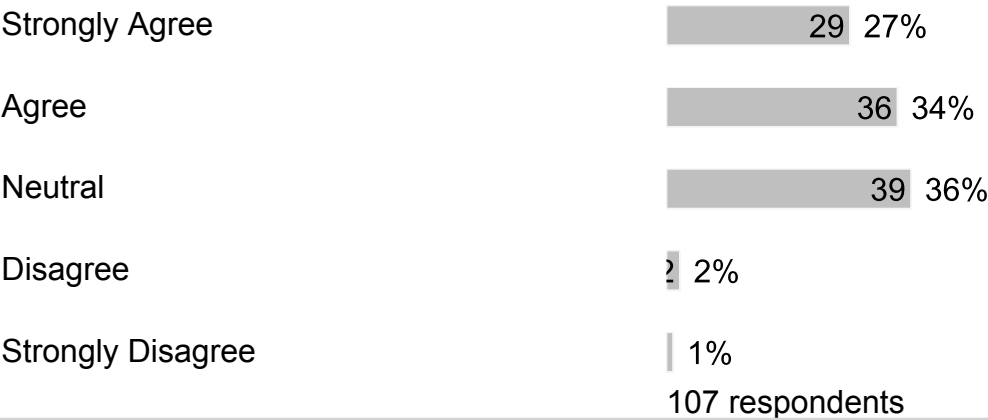
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



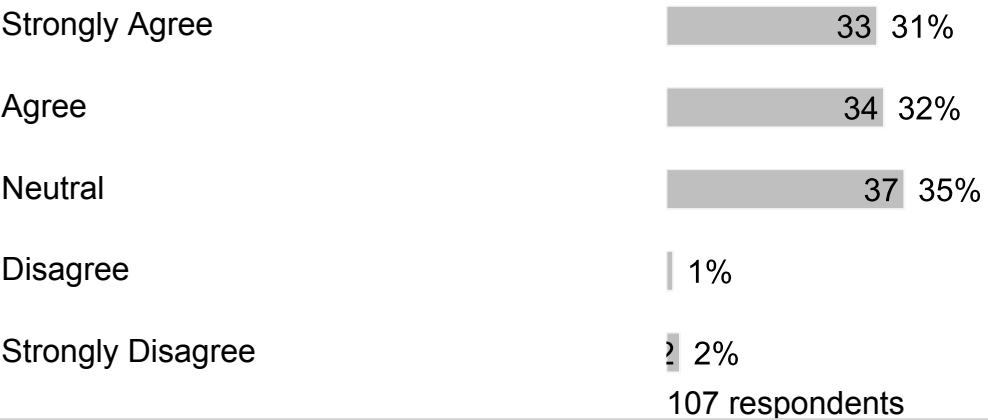
105 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree 4 4%
108 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 33 31%
Agree 41 38%
Neutral 28 26%
Disagree 3 3%
Strongly Disagree 3 3%
108 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 31 29%
Agree 41 38%
Neutral 31 29%
Disagree 2 2%
Strongly Disagree 3 3%
108 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 29 28%
Agree 37 35%
Neutral 33 31%

Disagree 3 3%

Strongly Disagree 3 3%

105 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 33 31%

Agree 39 37%

Neutral 29 27%

Disagree 2 2%

Strongly Disagree 3 3%

106 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 29 28%

Agree 38 36%

Neutral 31 30%

Disagree 5 5%

Strongly Disagree 2 2%

105 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 23 22%

Agree 37 35%

Neutral	37	35%
Disagree	4	4%
Strongly Disagree	4	4%

105 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	29	28%
Agree	36	34%
Neutral	32	30%
Disagree	5	5%
Strongly Disagree	3	3%

105 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	27	26%
Agree	36	34%
Neutral	37	35%
Disagree	2	2%
Strongly Disagree	3	3%

105 respondents

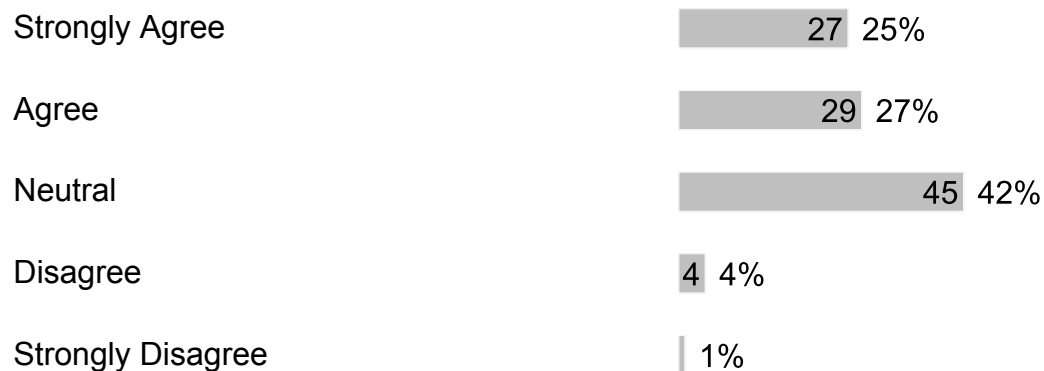
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	28	26%
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106 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



106 respondents

14. 14. Clear learning expectations are set for my child.



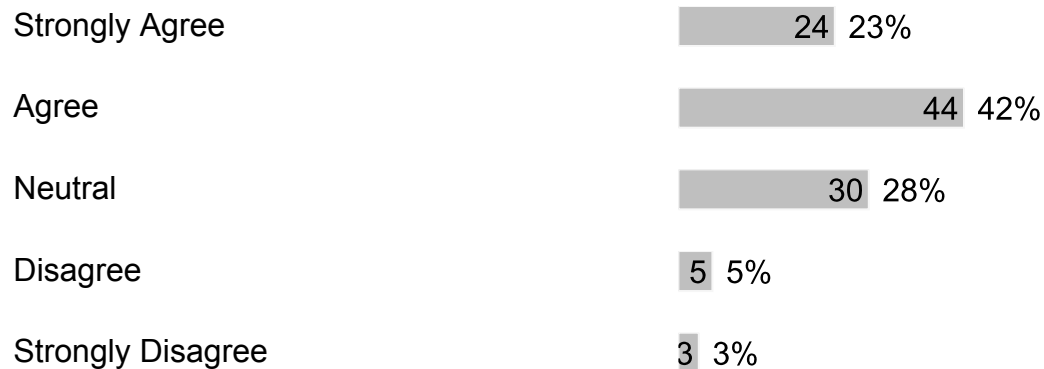
106 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



105 respondents

16. 16. Our school works to keep instructional time free from distraction.



106 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



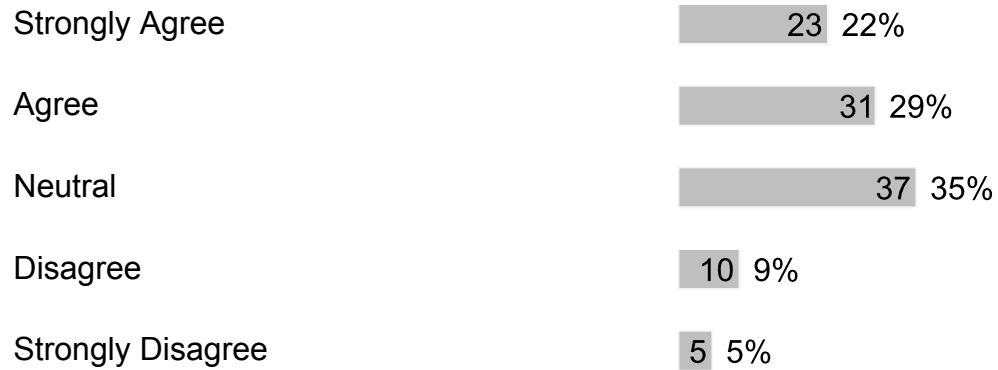
106 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



104 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



106 respondents

20. 20. My child is prepared for success in the next school year.



Strongly Disagree 3 3%
106 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 22 21%
Agree 28 26%
Neutral 50 47%
Disagree 4 4%
Strongly Disagree 2 2%
106 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 25 24%
Agree 29 27%
Neutral 46 43%
Disagree 3 3%
Strongly Disagree 3 3%
106 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 24 23%
Agree 40 38%
Neutral 32 30%

Disagree 4 4%

Strongly Disagree 6 6%

106 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 25 24%

Agree 38 36%

Neutral 35 33%

Disagree 3 3%

Strongly Disagree 4 4%

105 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 26 25%

Agree 37 35%

Neutral 39 37%

Disagree 1 1%

Strongly Disagree 2 2%

105 respondents

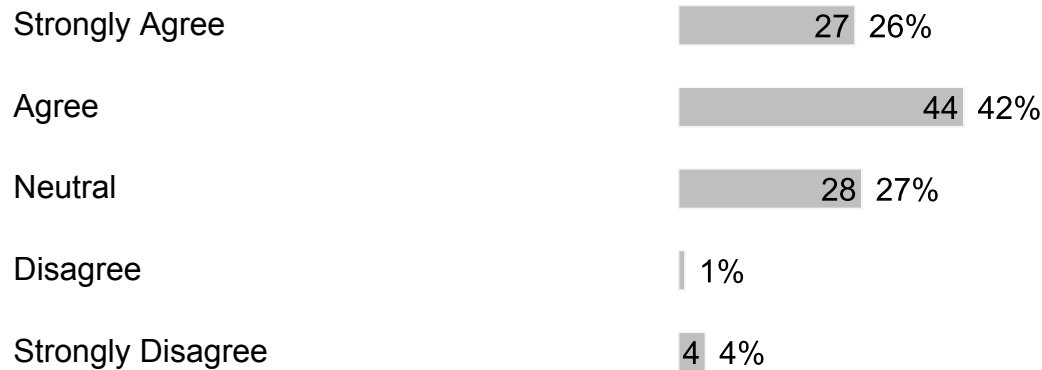
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 24 23%



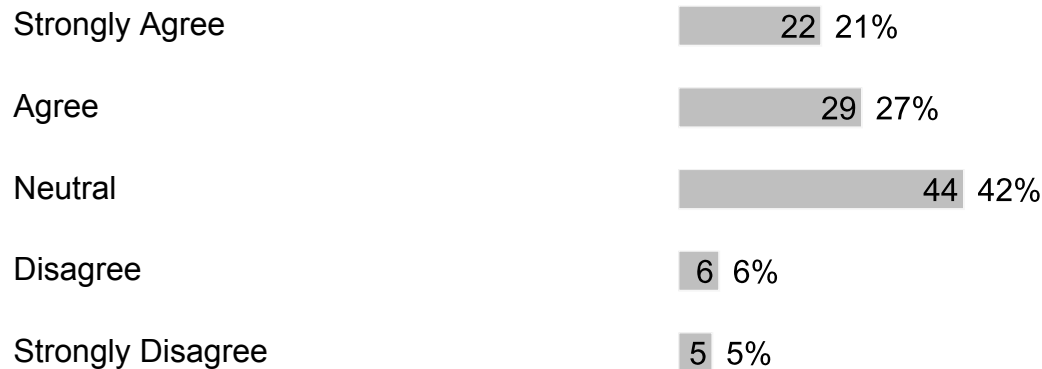
105 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



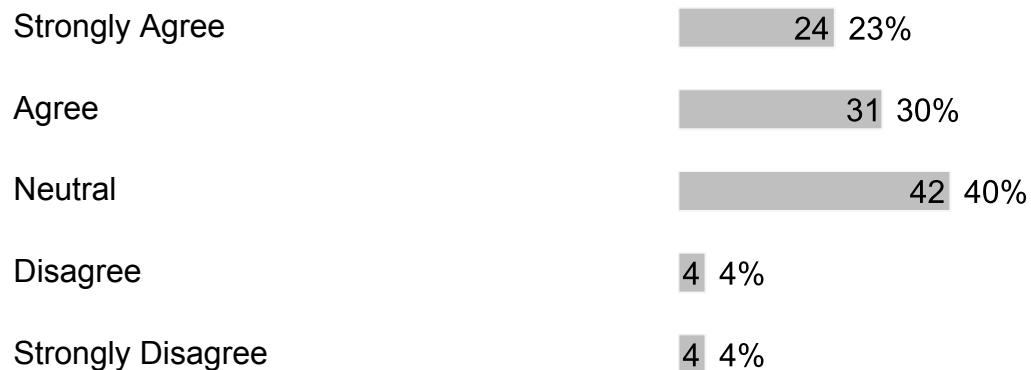
104 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



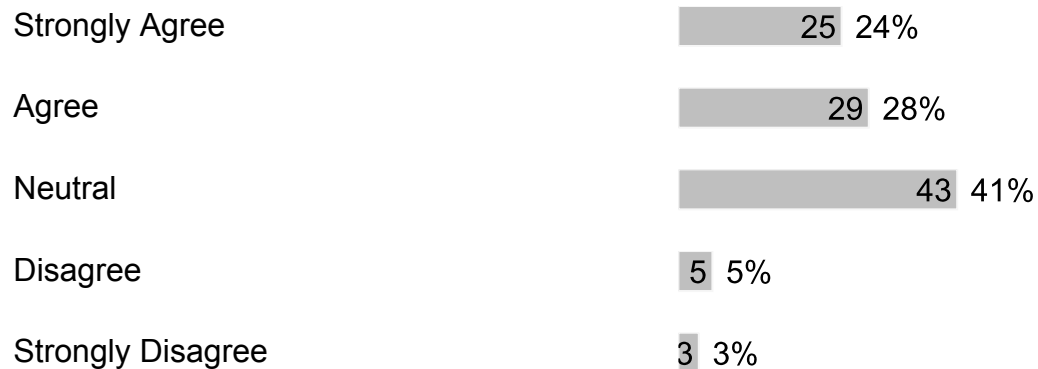
106 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



105 respondents

30. 30. Our school asks for family input when changing rules or policies.



105 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



105 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report