

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/18/2026



surveys

Custom Survey

1 survey(s) 195 response(s)

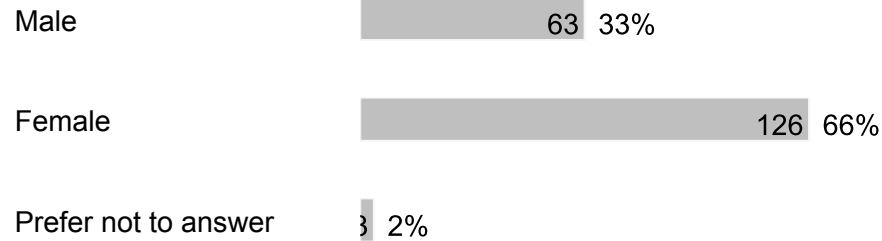
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

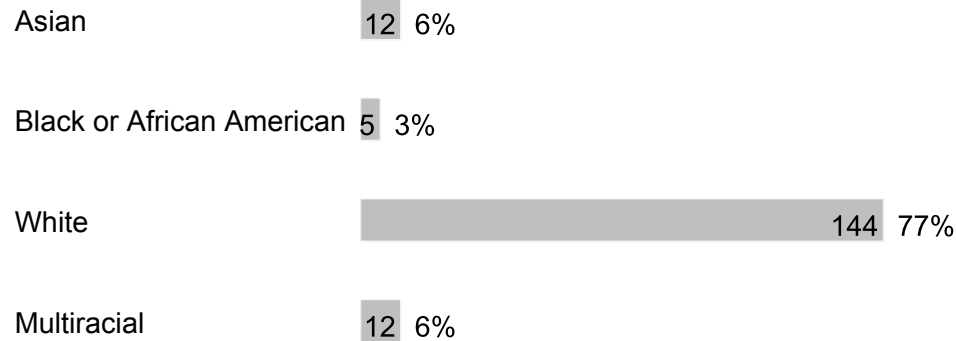
Number of Responses | Percentages of Total Responses

1. Gender



192 respondents

2. Race



Other 14 7%

187 respondents

3. Ethnicity

Hispanic 103 54%

Non-Hispanic or Latino 74 39%

Prefer not to answer 12 6%

189 respondents

4. Grade

Grade PK 1 1%

Grade K 16 8%

Grade 1 26 13%

Grade 2 29 15%

Grade 3 39 20%

Grade 4 38 19%

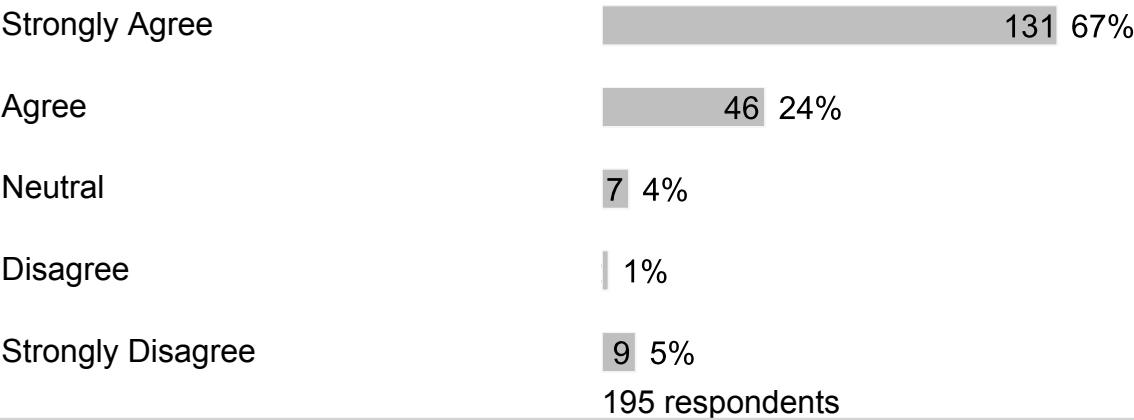
Grade 5 44 23%

Grade 6 1 1%

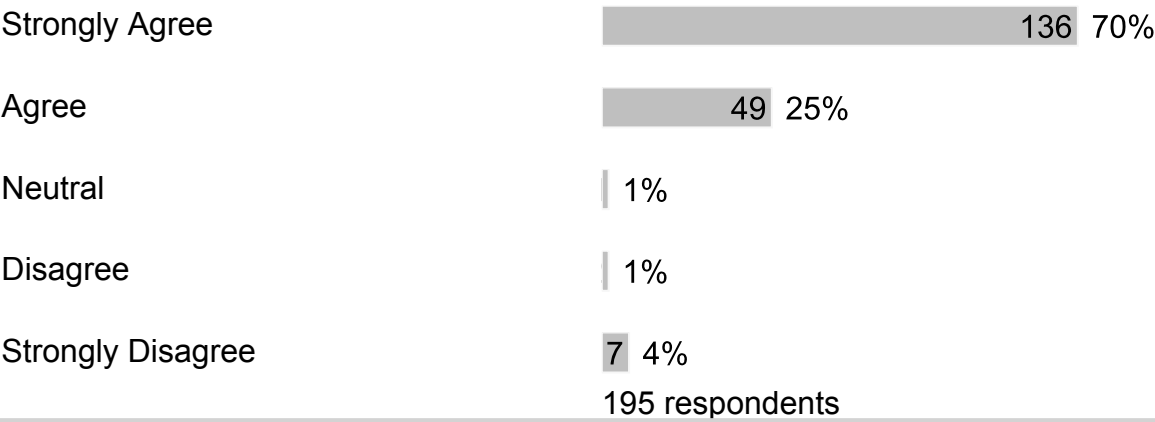
195 respondents

C. Section 2

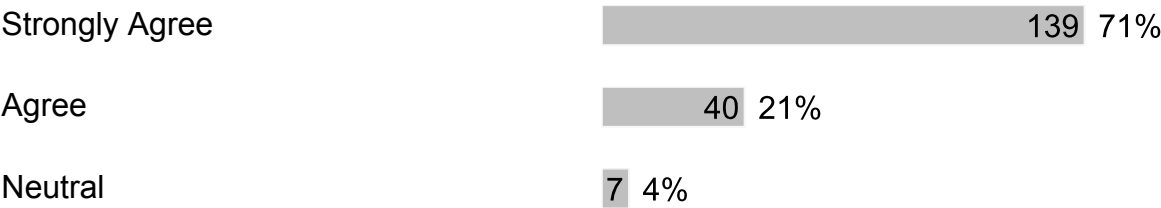
1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree | 1%

Strongly Disagree 8 4%

195 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 12 6%

Agree 20 10%

Neutral 22 11%

Disagree 47 24%

Strongly Disagree 93 48%

194 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 12 6%

Agree 14 7%

Neutral 14 7%

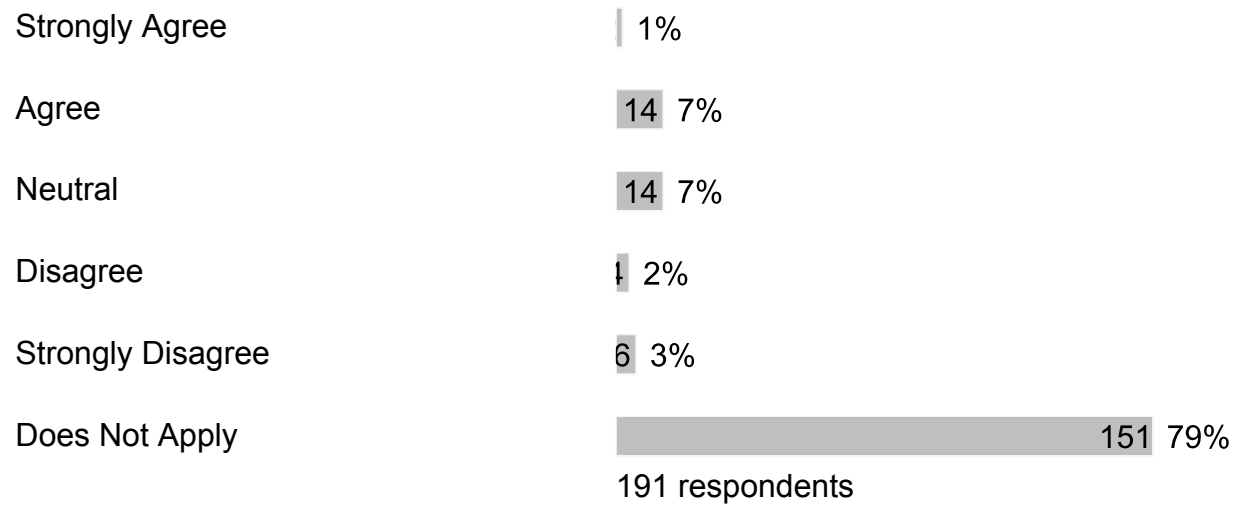
Disagree | 1%

Strongly Disagree 5 3%

Does Not Apply 144 75%

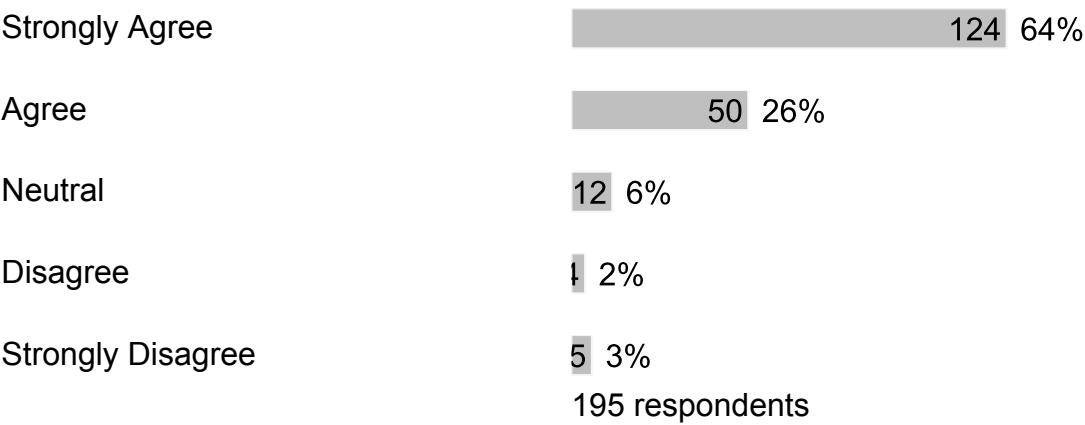
191 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



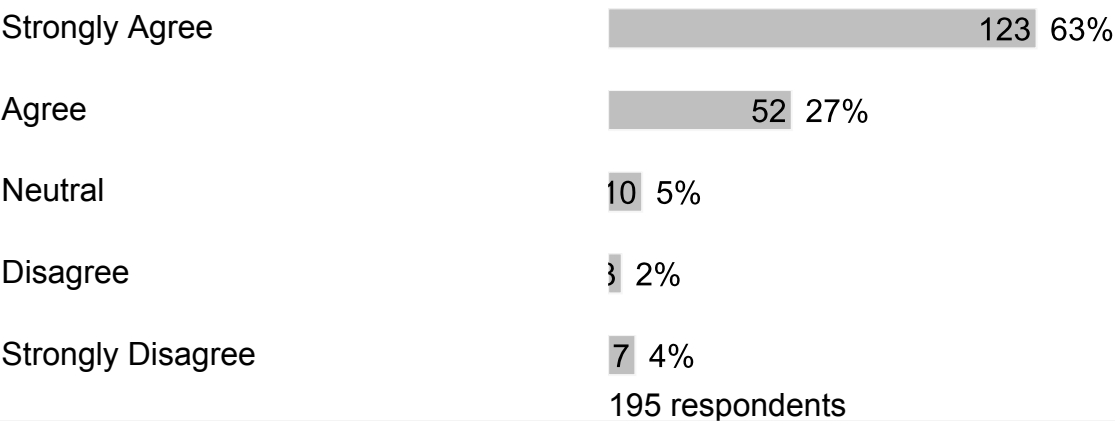
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

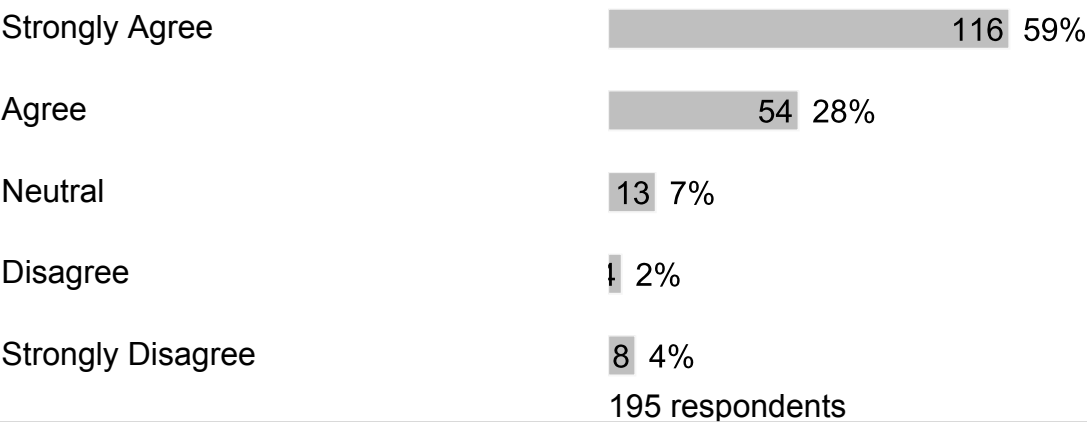


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



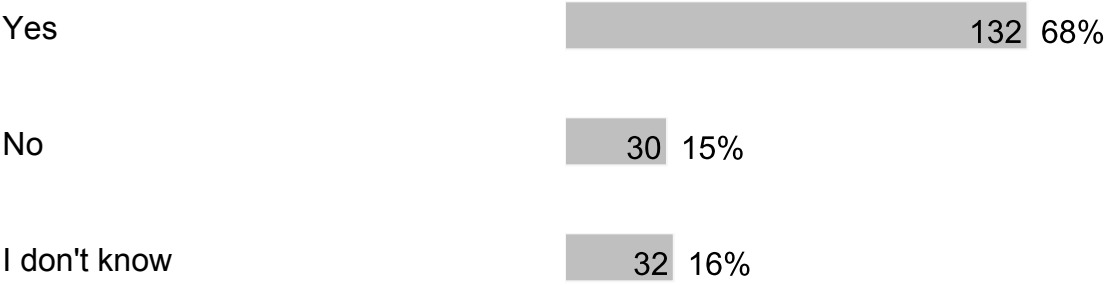
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	13	7%
Disagree	1	1%
Strongly Disagree	7	4%
195 respondents		

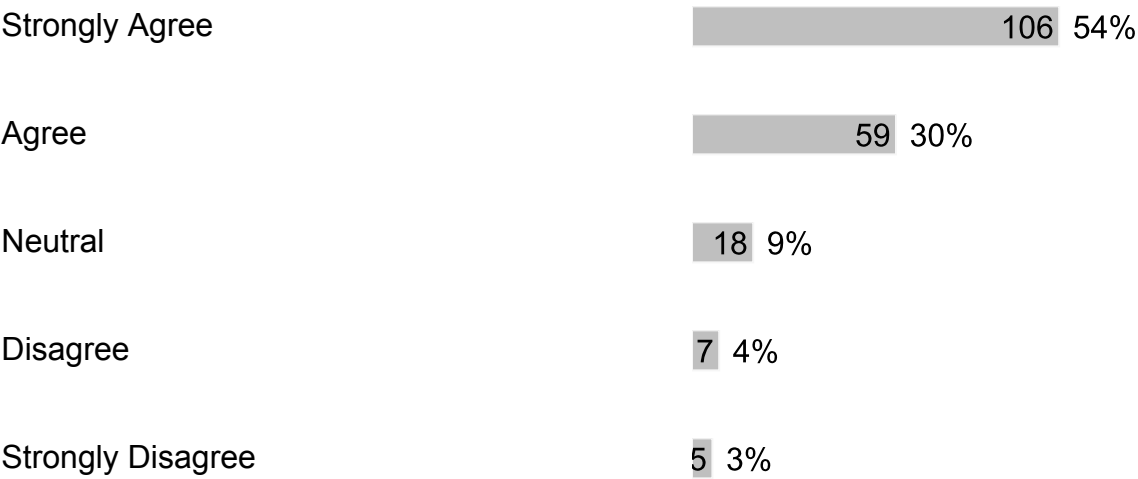
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



194 respondents

2. 2. My child likes going to school.



195 respondents

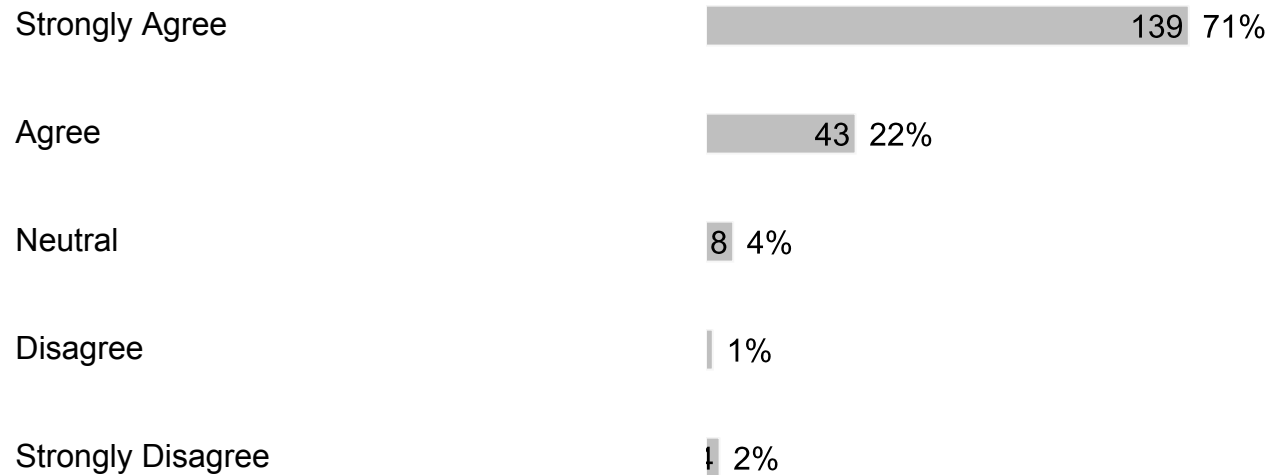
3. 3. Our school treats students with value, respect and compassion.





195 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



195 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 7 4%

Strongly Disagree 1 2%

194 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 142 73%

Agree 44 23%

Neutral 5 3%

Strongly Disagree 1 2%

195 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

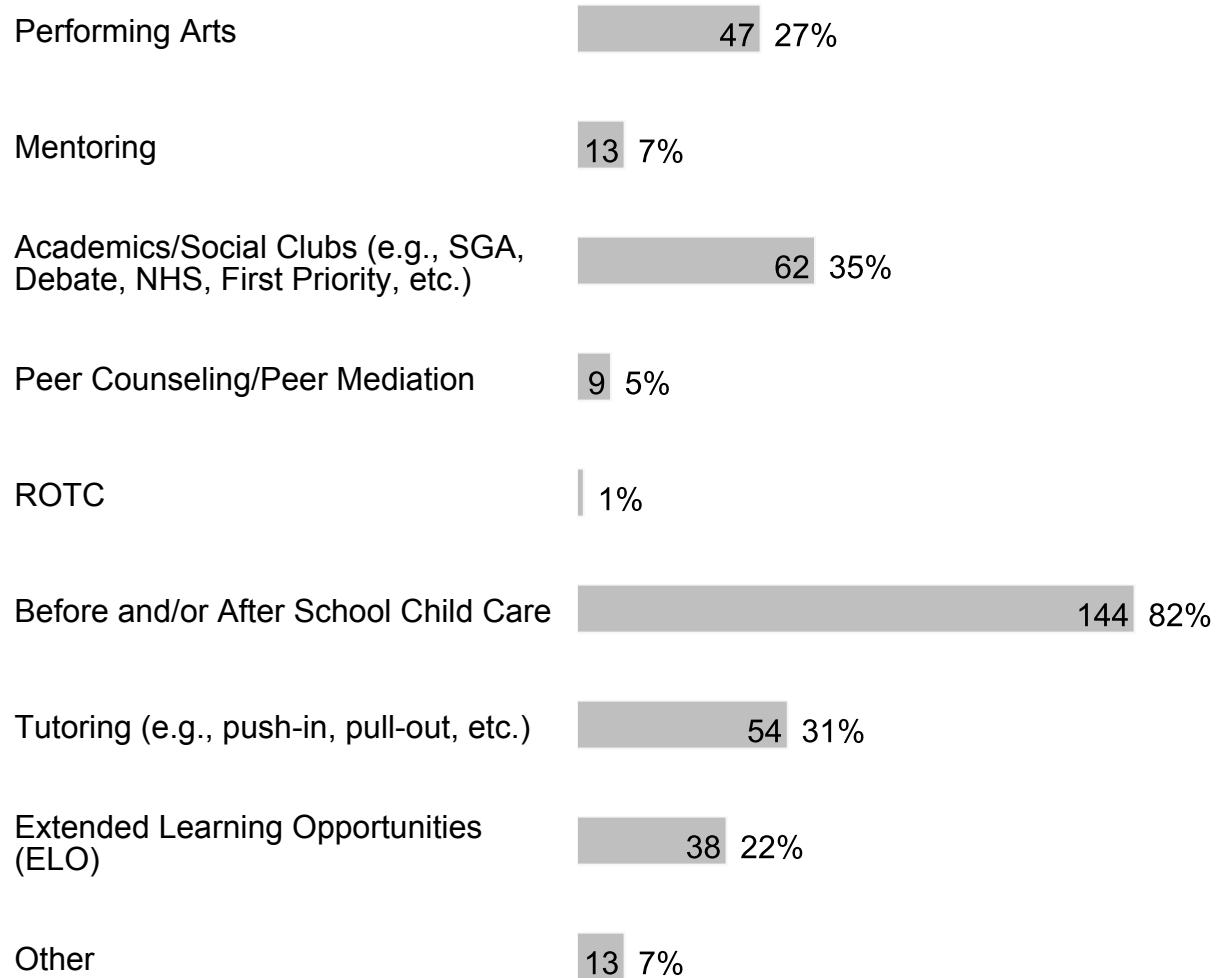
School Counseling 117 67%

College and/or Career Planning 8 5%

Family Counseling 31 18%

Athletics 29 17%

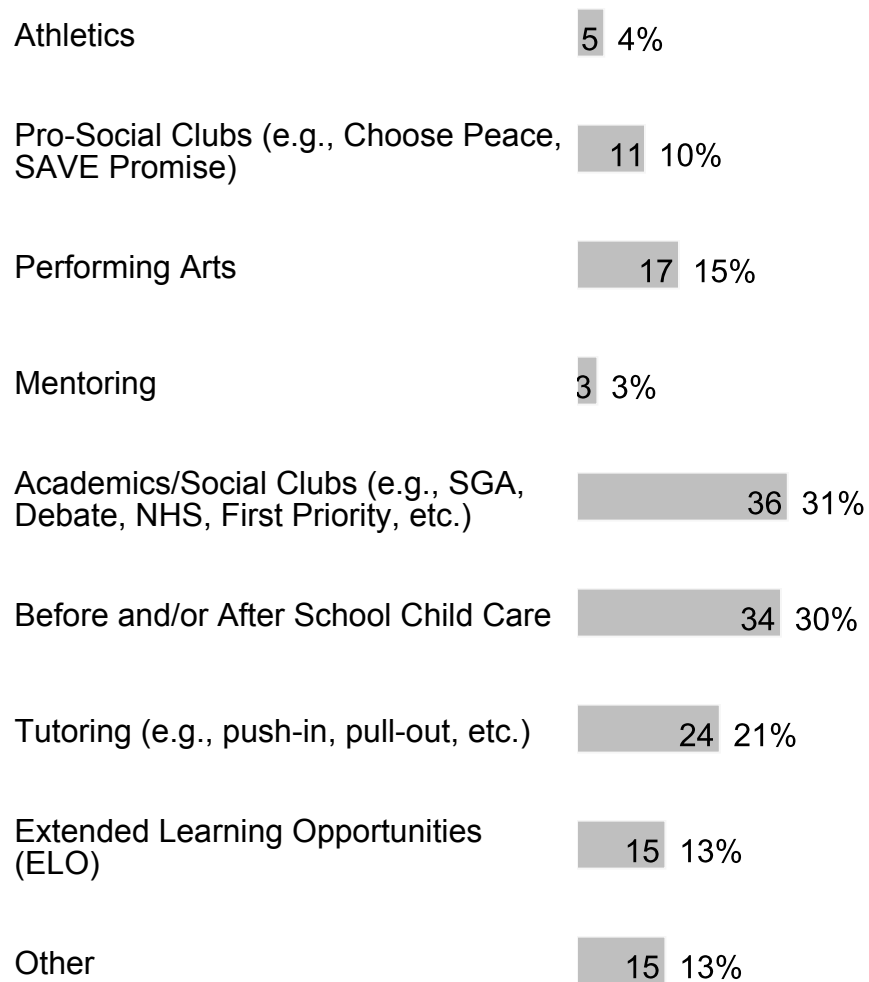
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 33 19%



175 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

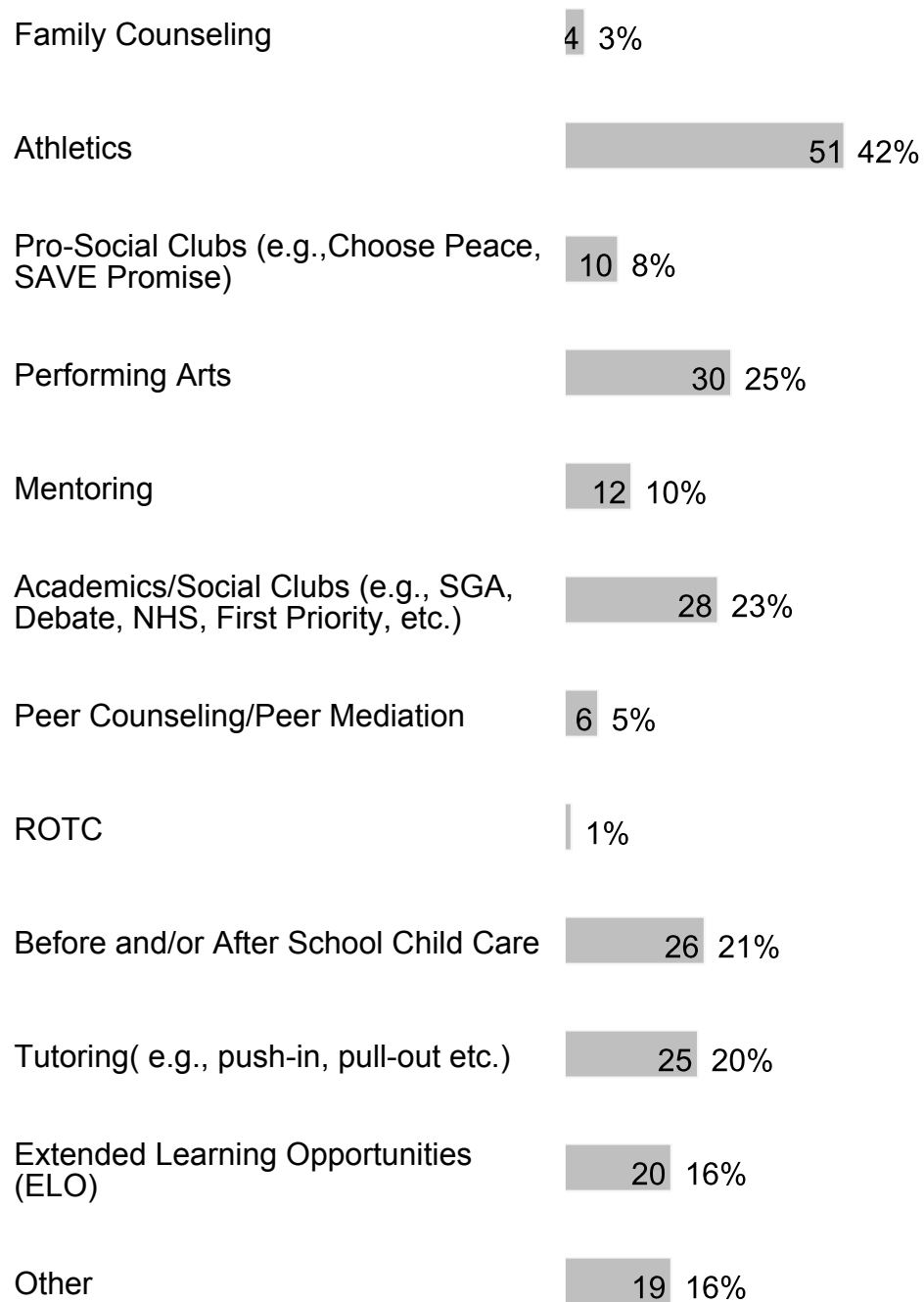




115 respondents

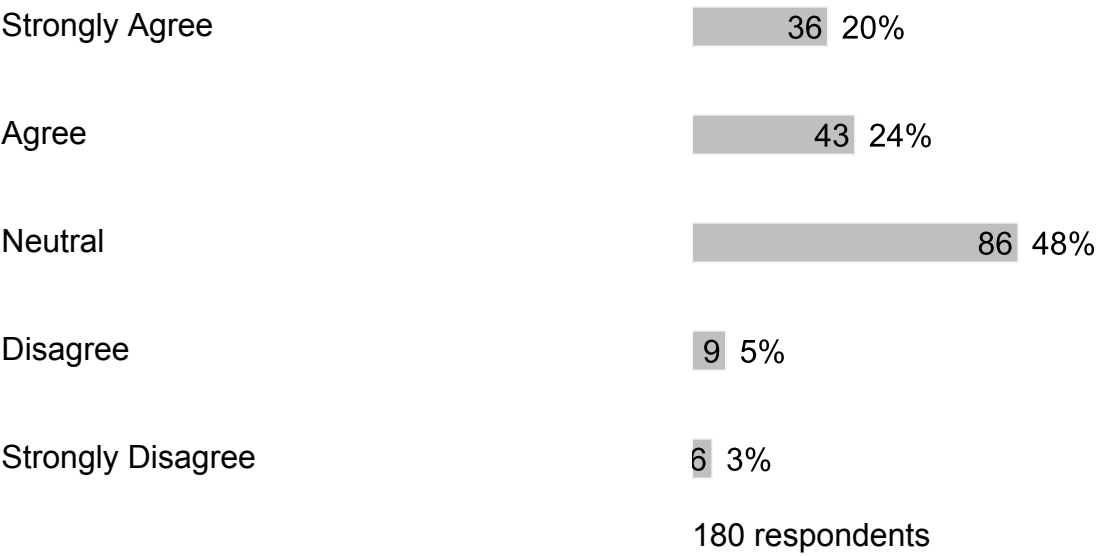
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





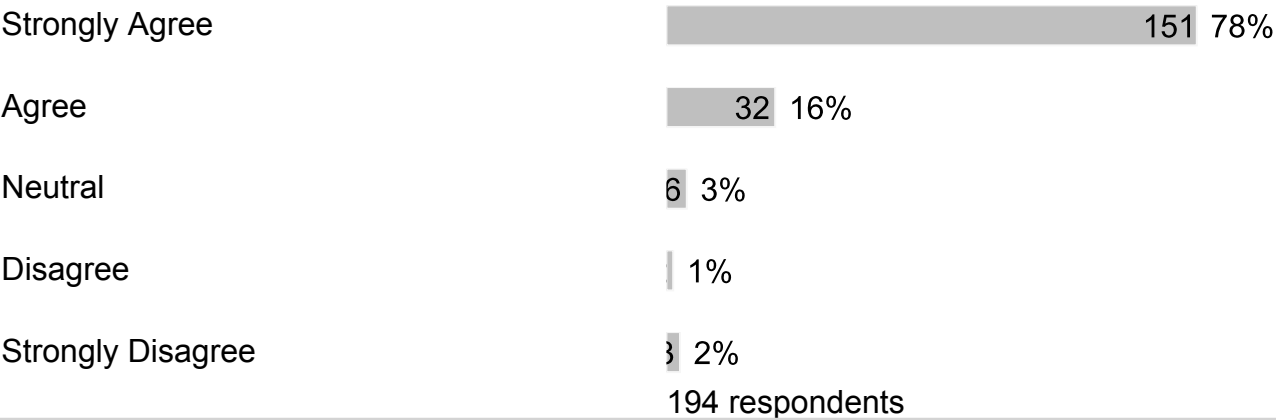
122 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

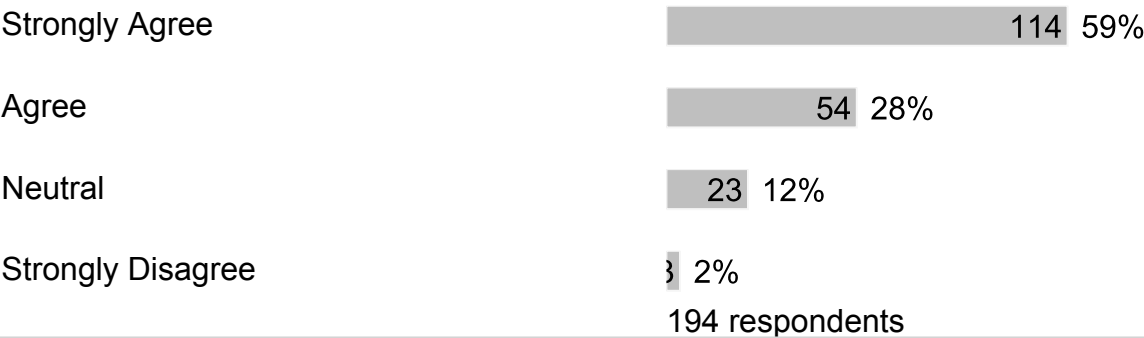


G. Section 6

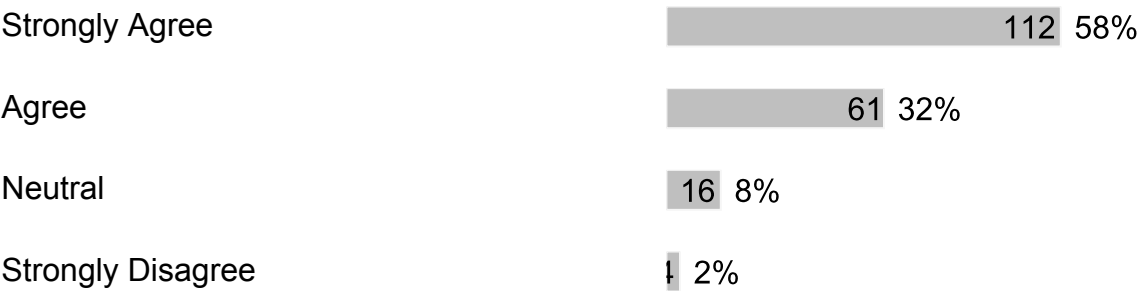
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



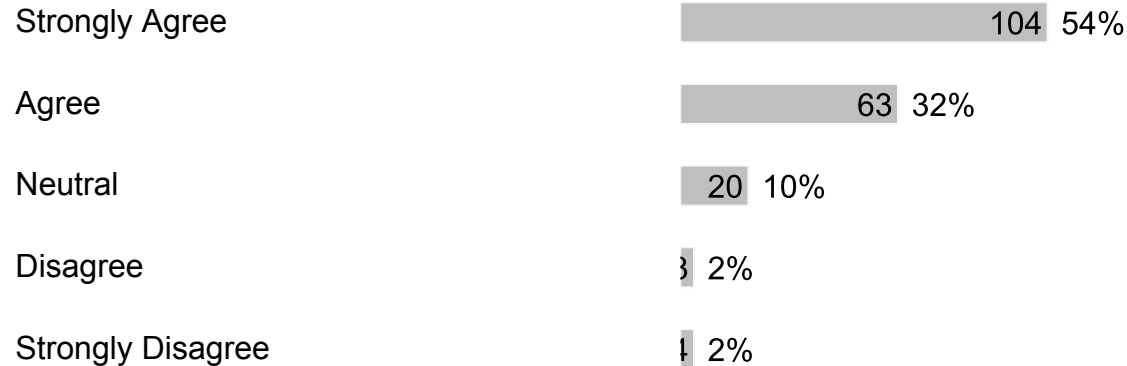
193 respondents

4. 4. Our school has established goals and a plan for improving student learning.



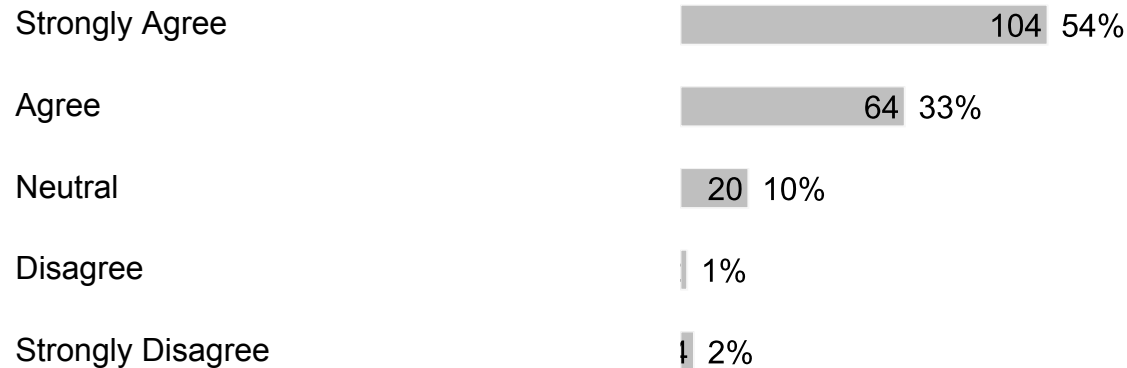
191 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



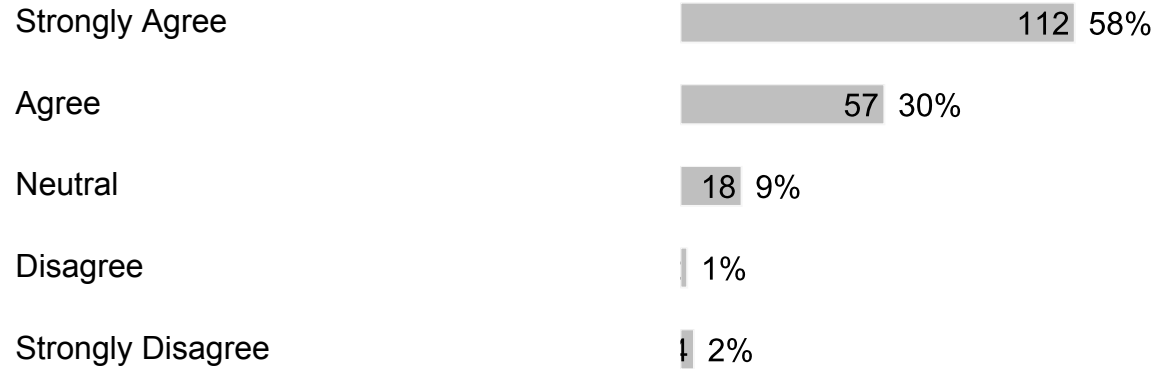
194 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



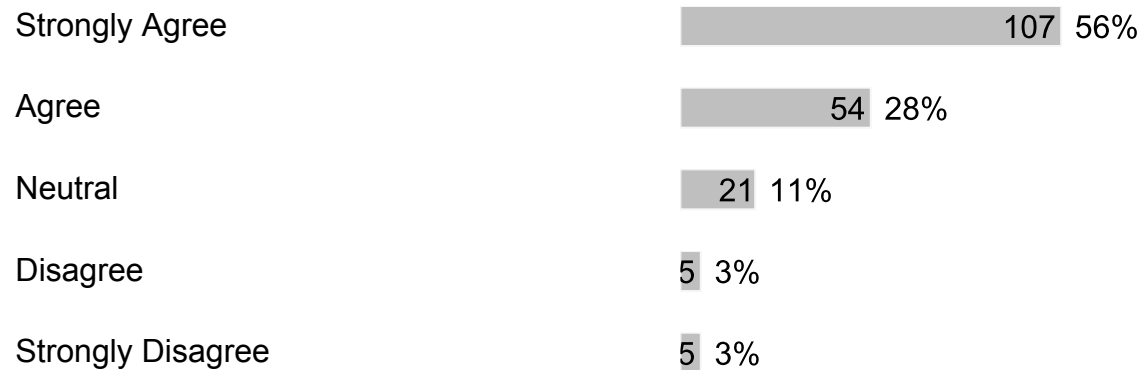
194 respondents

7. 7. Our school has high expectations for students.



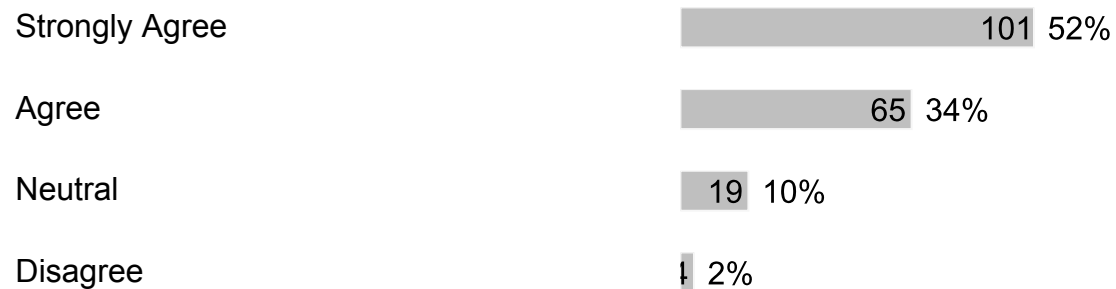
193 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



192 respondents

9. 9. My child's teachers give work that challenges my child.



Strongly Disagree 5 3%
194 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 105 54%

Agree 59 31%

Neutral 18 9%

Disagree 1 2%

Strongly Disagree 7 4%

193 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 103 53%

Agree 54 28%

Neutral 27 14%

Disagree 1 2%

Strongly Disagree 6 3%

194 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 98 51%

Agree 50 26%

Neutral 32 16%

Disagree 6 3%

Strongly Disagree 8 4%

194 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 93 48%

Agree 58 30%

Neutral 30 16%

Disagree 5 3%

Strongly Disagree 7 4%

193 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 95 49%

Agree 69 35%

Neutral 22 11%

Disagree 3 2%

Strongly Disagree 6 3%

195 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 104 53%

Agree 68 35%

Neutral 14 7%

Disagree 1 2%

Strongly Disagree 5 3%

195 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 79 41%

Agree 82 43%

Neutral 21 11%

Disagree 3 2%

Strongly Disagree 6 3%

191 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 87 45%

Agree 66 34%

Neutral 18 9%

Disagree 12 6%

Strongly Disagree 9 5%

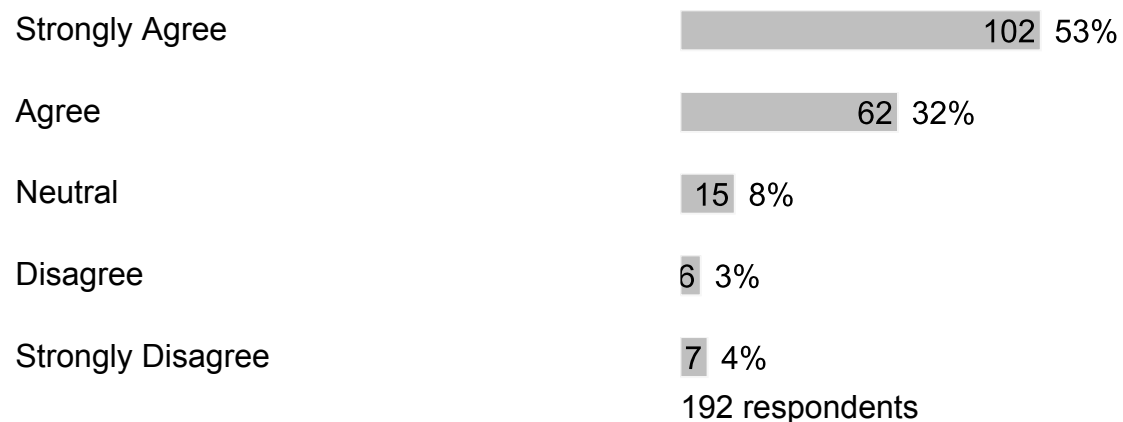
192 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

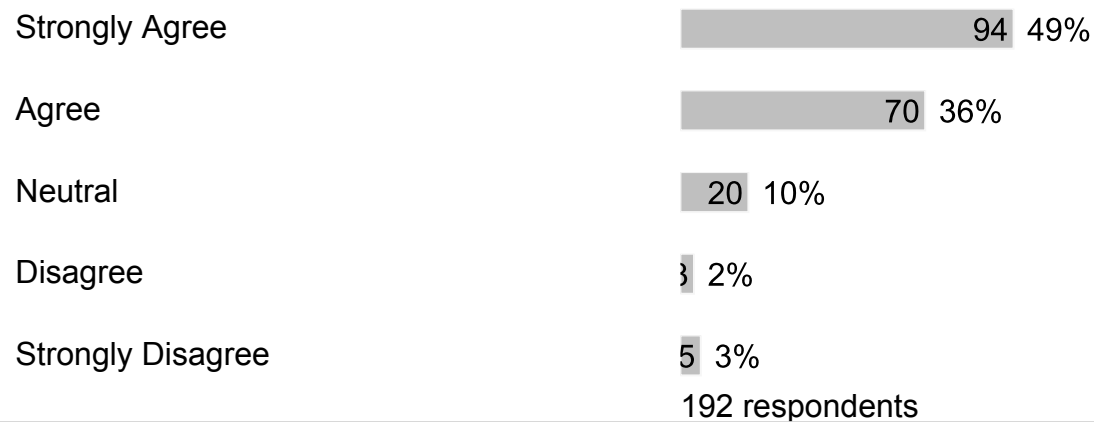
Strongly Agree 99 52%



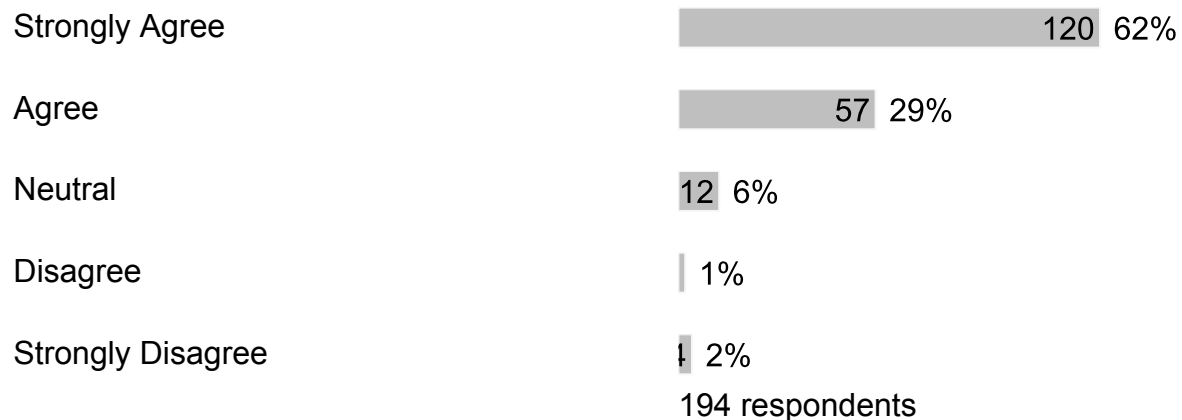
19. 19. Teachers schedule conferences to share student learning progress with families.



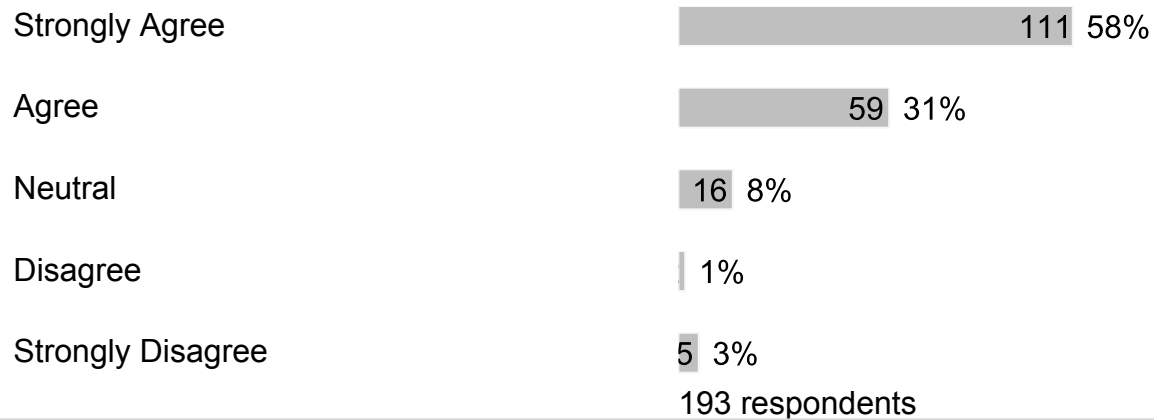
20. 20. My child is prepared for success in the next school year.



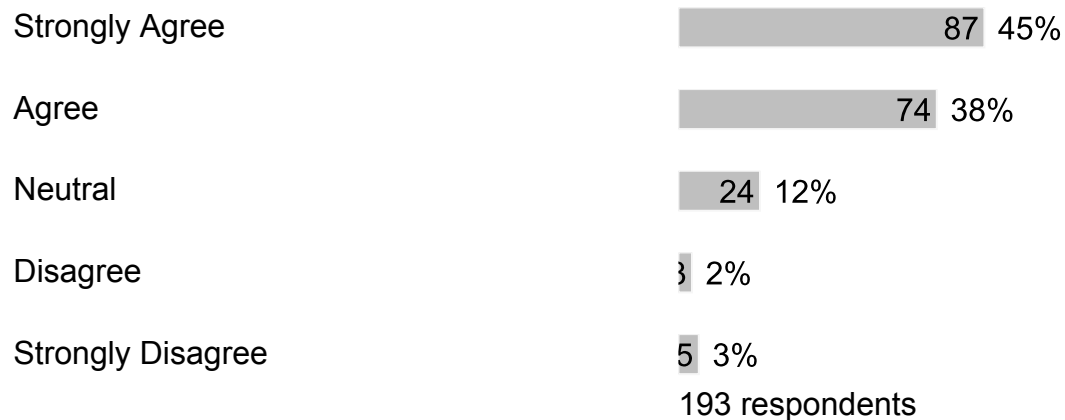
21. 21. Families are encouraged to volunteer.



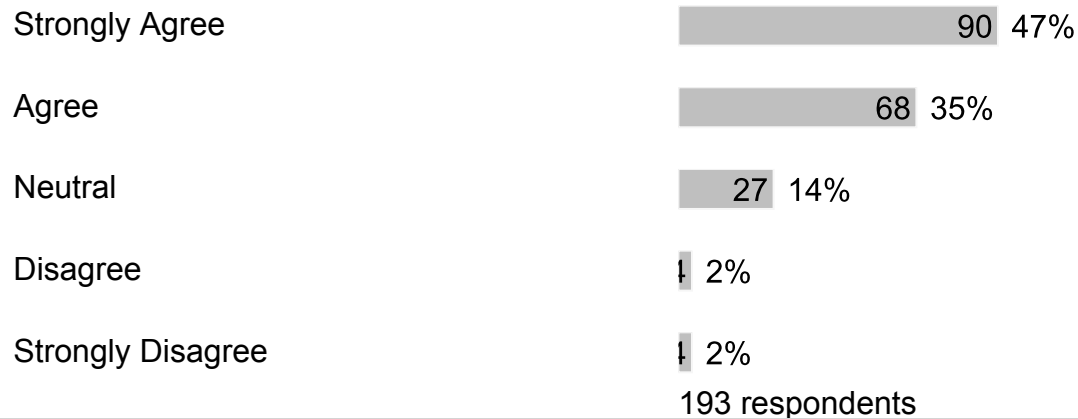
22. 22. Families are given the opportunity to participate on school committees.



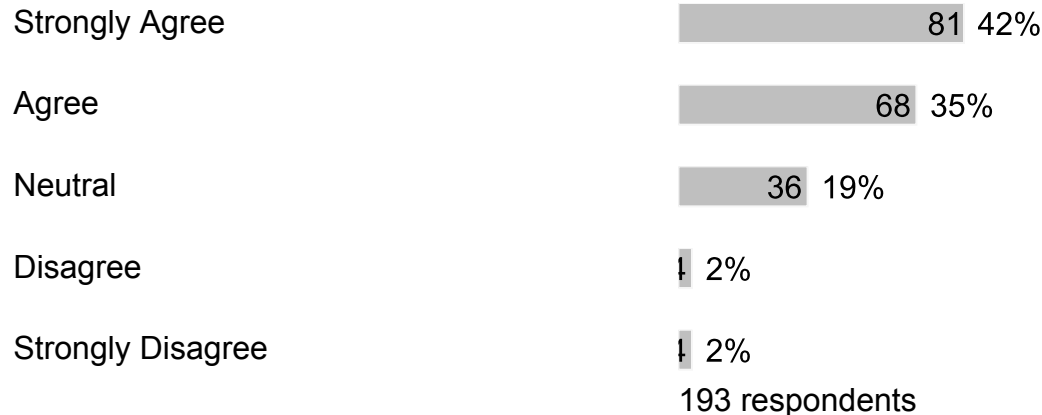
23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



Strongly Disagree 3 2%
191 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 96 50%

Agree 72 38%

Neutral 16 8%

Disagree 3 2%

Strongly Disagree 1 2%

191 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 113 59%

Agree 55 29%

Neutral 14 7%

Disagree 1 1%

Strongly Disagree 7 4%

191 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 71 37%

Agree 53 28%

Neutral 46 24%

Disagree 16 8%

Strongly Disagree 5 3%

191 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 67 35%

Agree 45 23%

Neutral 55 28%

Disagree 18 9%

Strongly Disagree 8 4%

193 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 97 51%

Agree 66 34%

Neutral 22 11%

Disagree 3 2%

Strongly Disagree 1 2%

192 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report