

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/14/2026



surveys

Custom Survey

1 survey(s) 177 response(s)

Report Filters

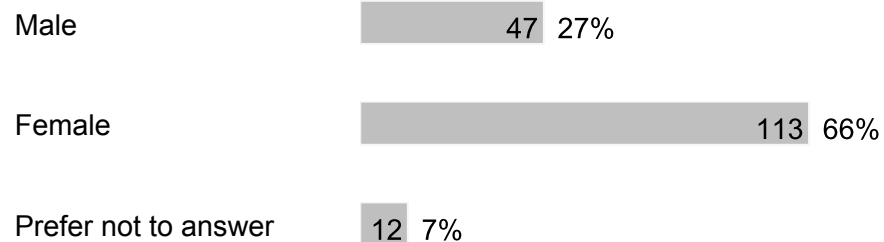
School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

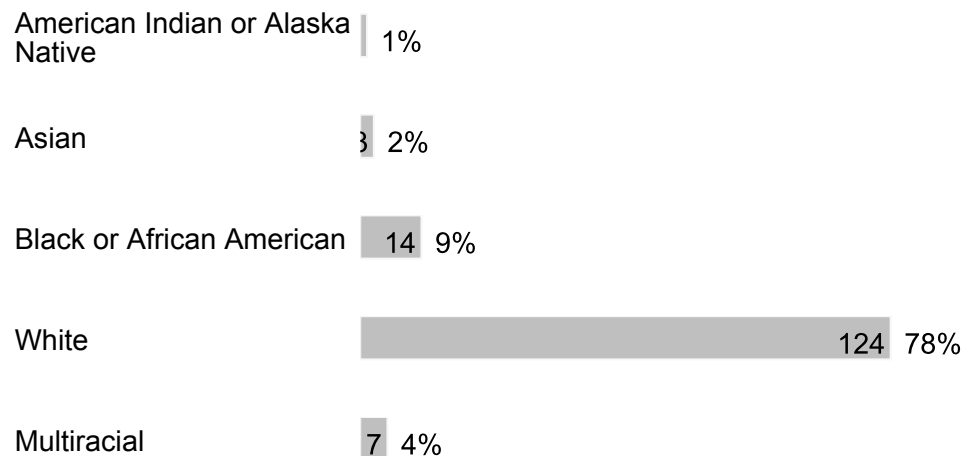
Number of Responses | Percentages of Total Responses

1. Gender



172 respondents

2. Ethnicity



Other 9 6%

158 respondents

3. Ethnicity

Hispanic 57 36%

Not Hispanic or Latino 77 49%

Prefer not to answer 23 15%

157 respondents

4. Role

School Administrator 1 1%

Support Staff 10 6%

Teacher 148 84%

Educational Support Professional 6 3%

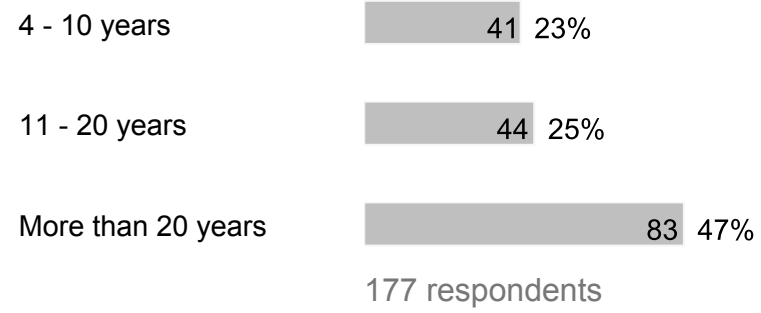
Clerical 7 4%

Other 5 3%

177 respondents

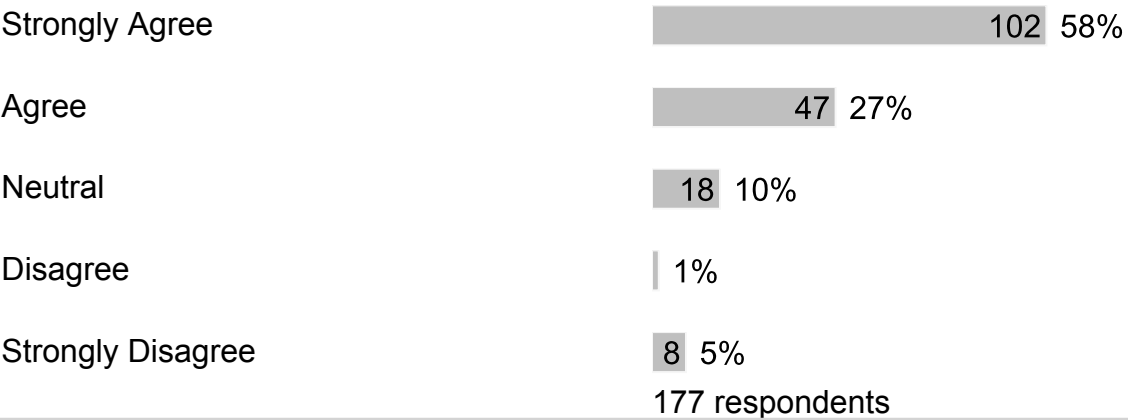
5. Experience

1 - 3 years 9 5%

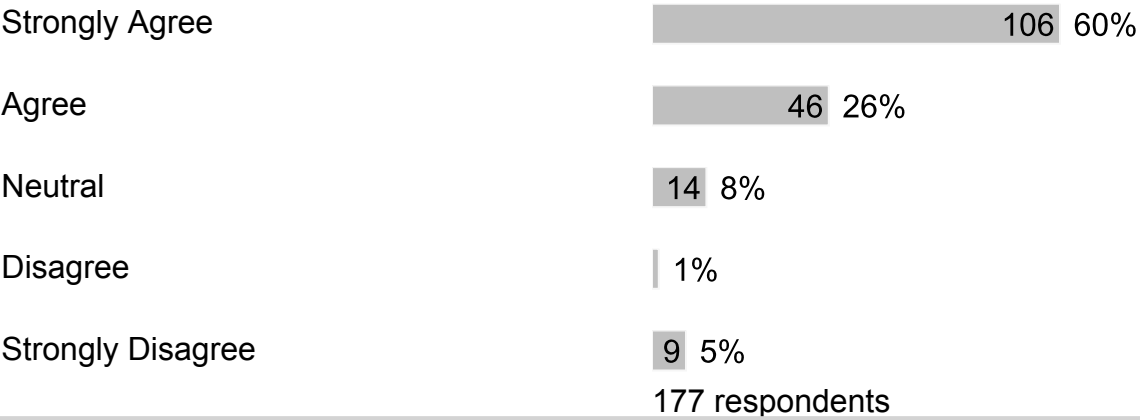


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



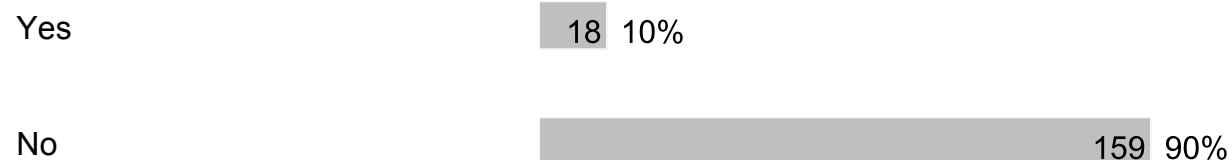
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





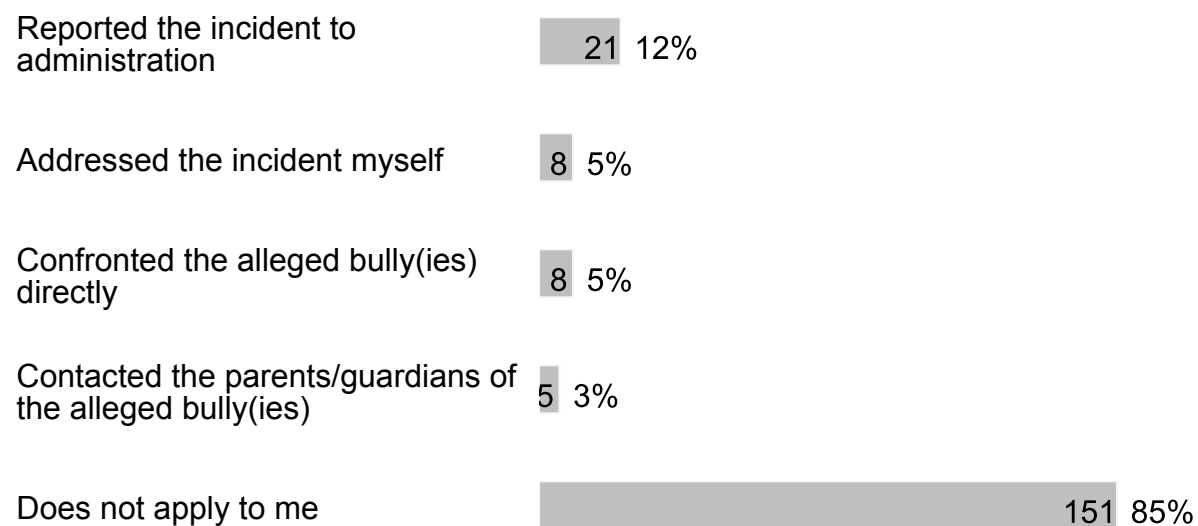
177 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



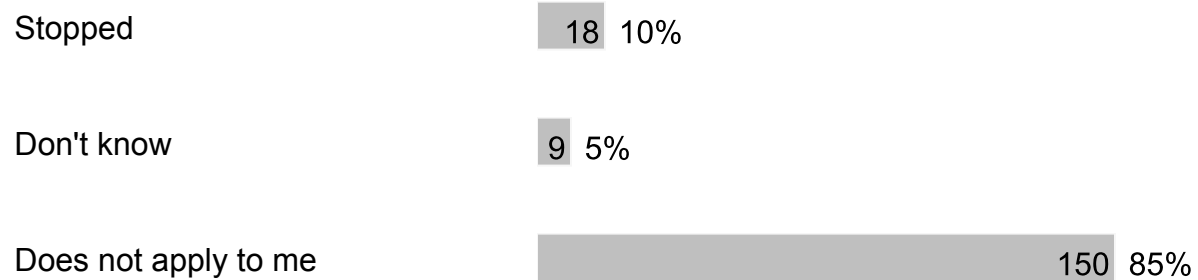
177 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



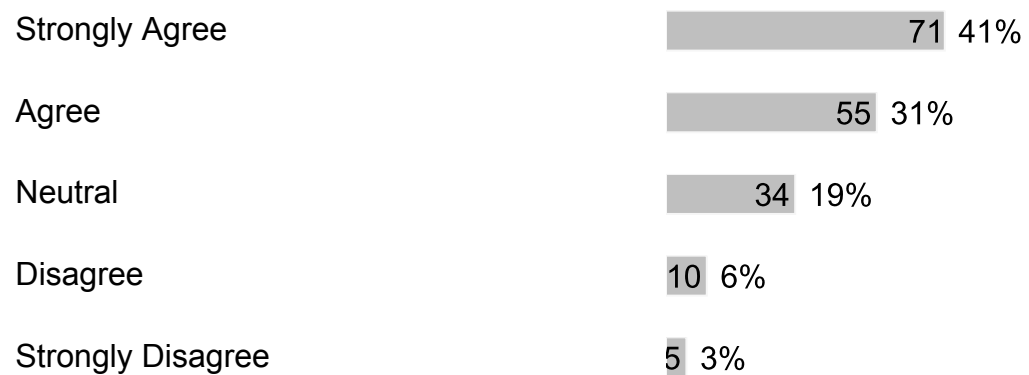
177 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



177 respondents

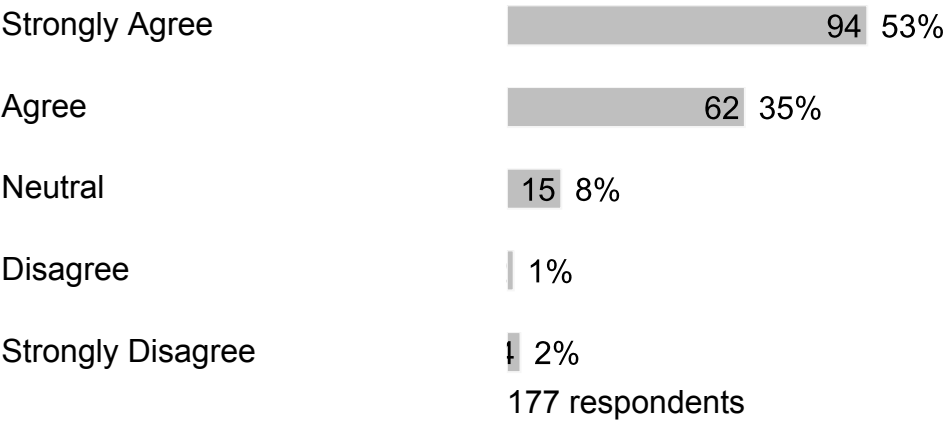
7. In my school, rules are applied equally to students.



175 respondents

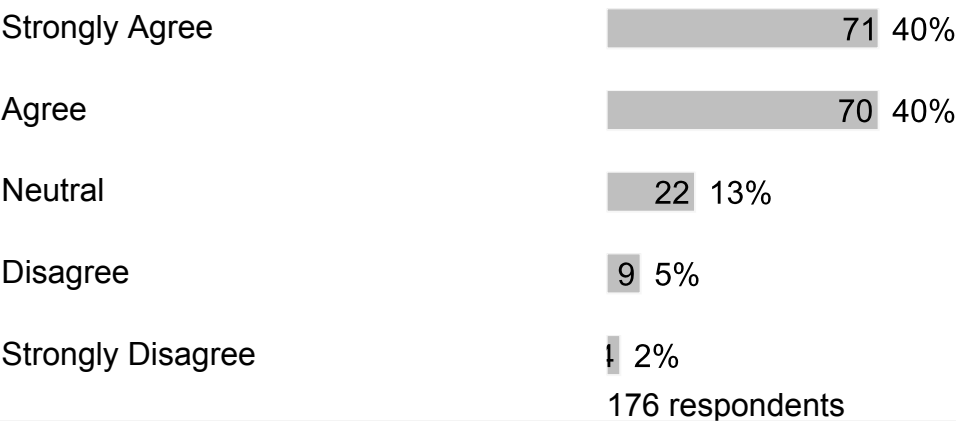
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

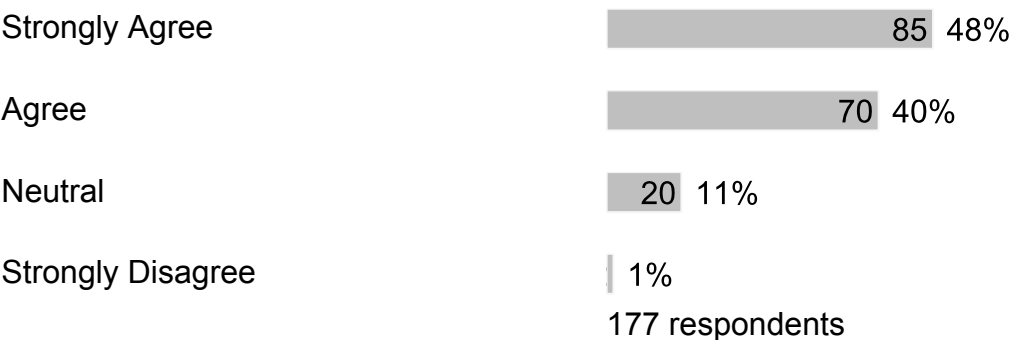


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

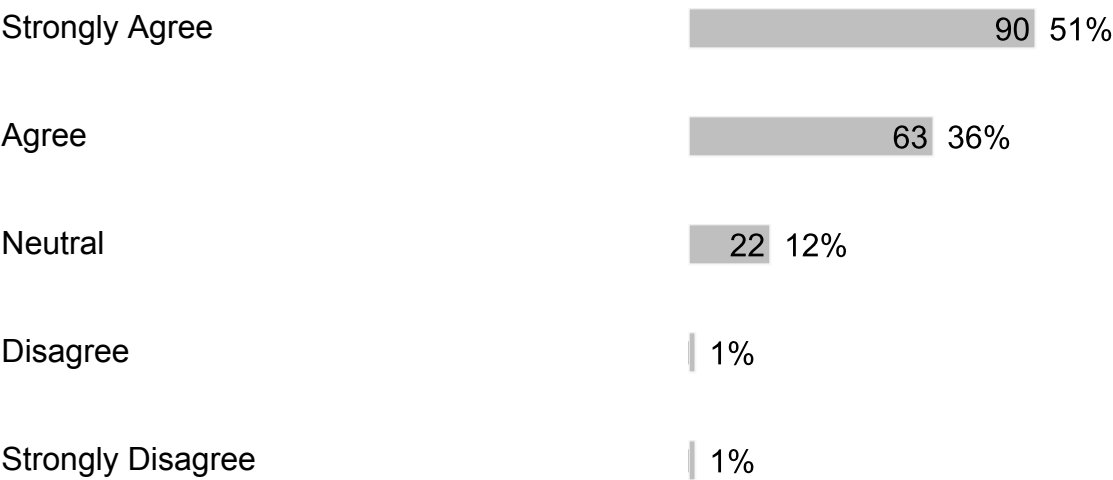


2. Teachers in our school use a variety of technology as instructional resources.



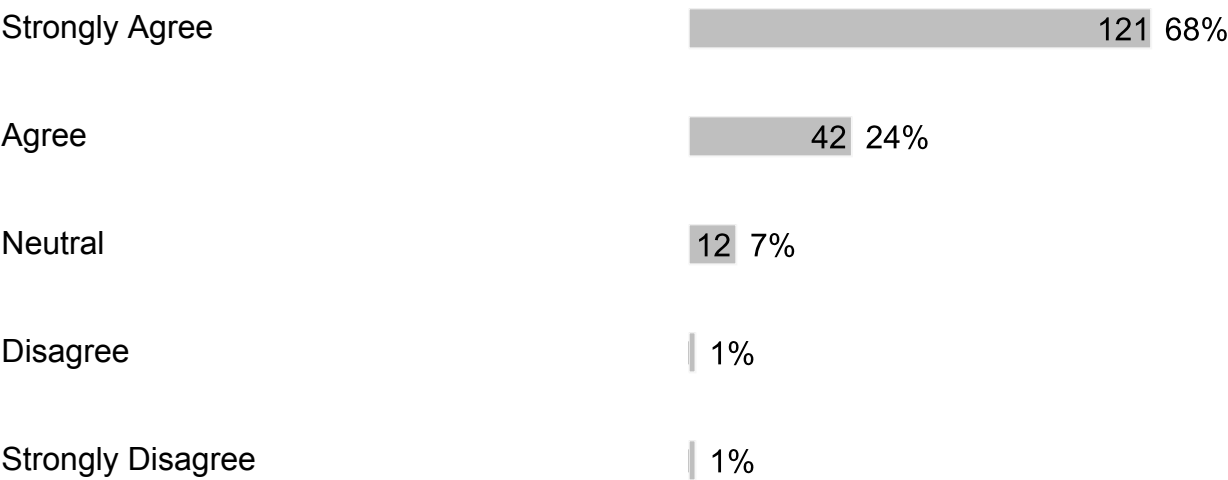
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



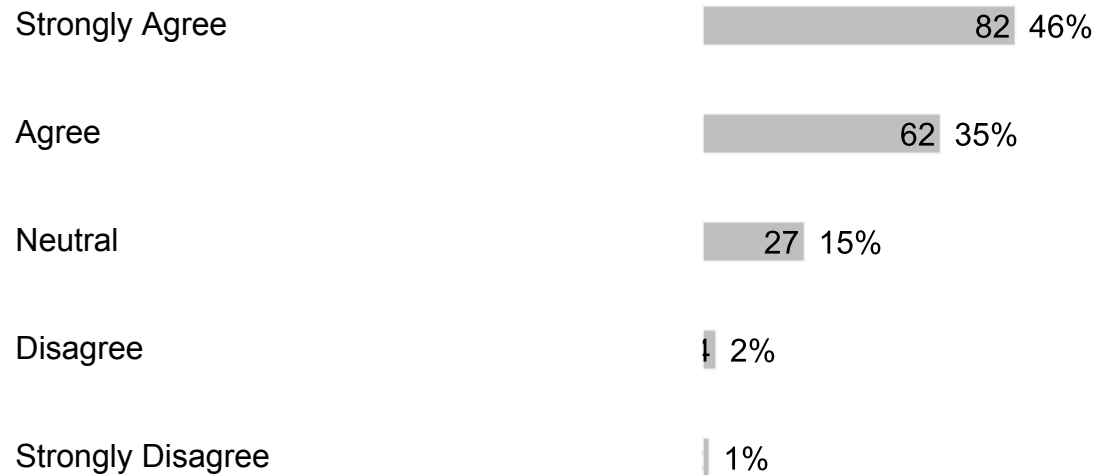
177 respondents

2. If students have a problem, they can come to me for help.



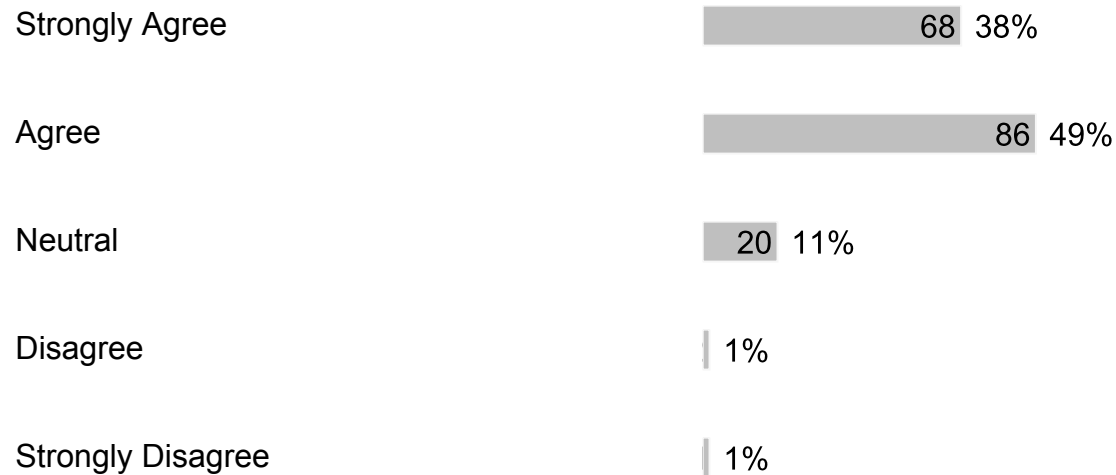
177 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



177 respondents

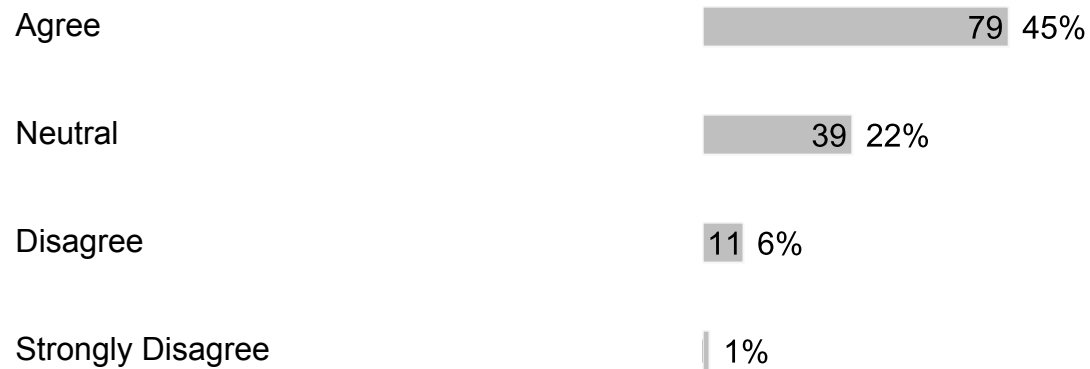
4. In my school, adults treat students with respect.



177 respondents

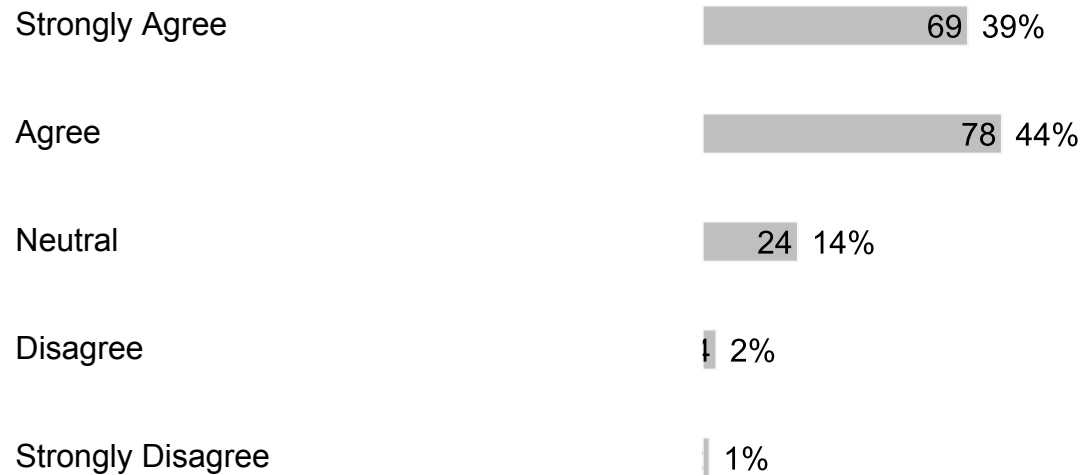
5. In my school, students treat adults with respect.





177 respondents

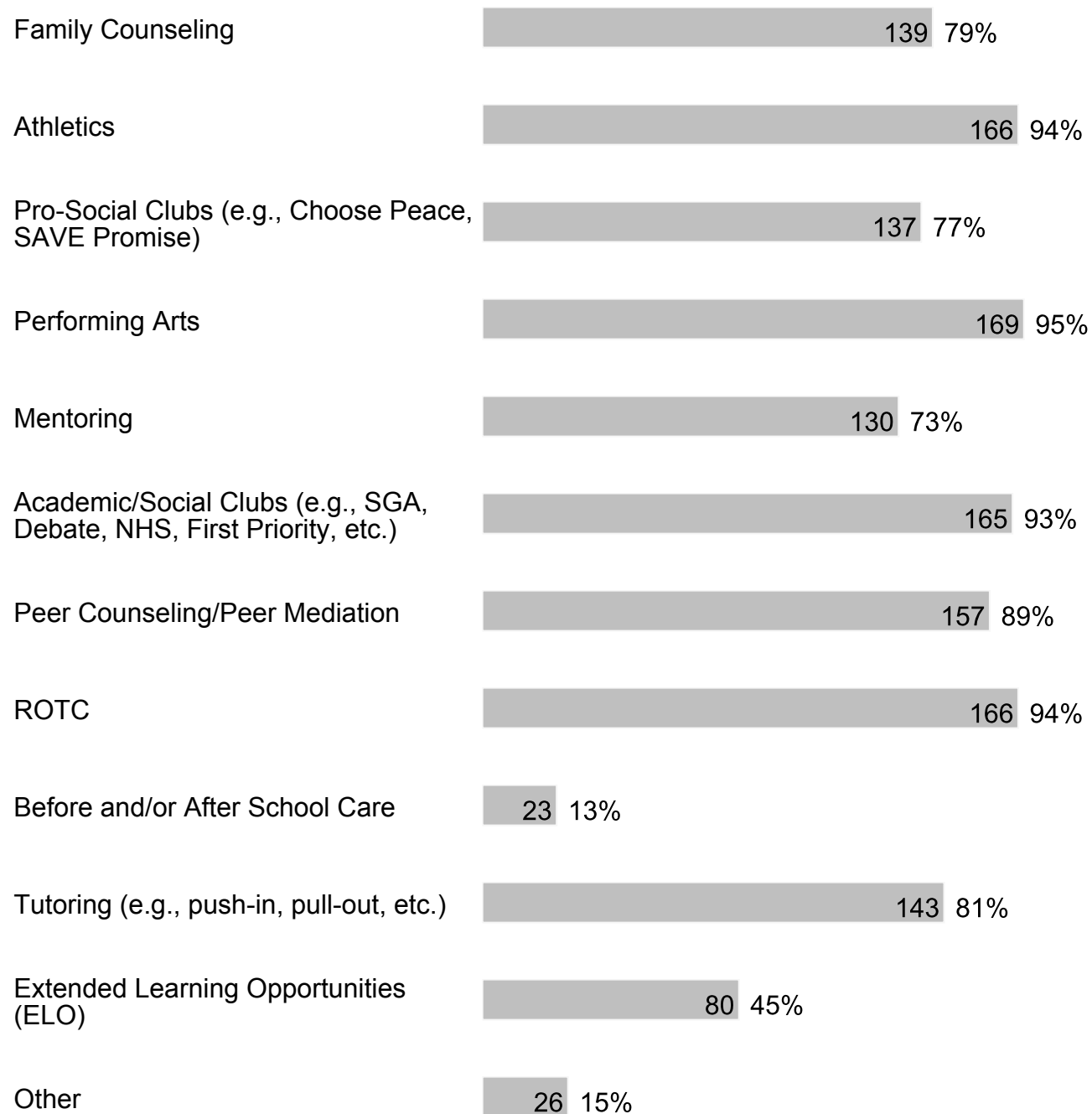
6. In my school, colleagues/adults treat each other with respect.



177 respondents

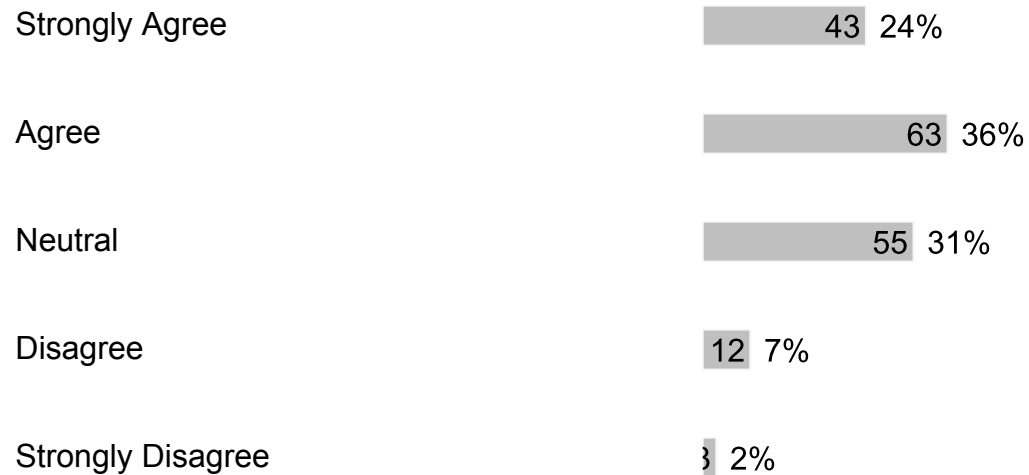
7. At my school the following programs/services are available (check all that apply):





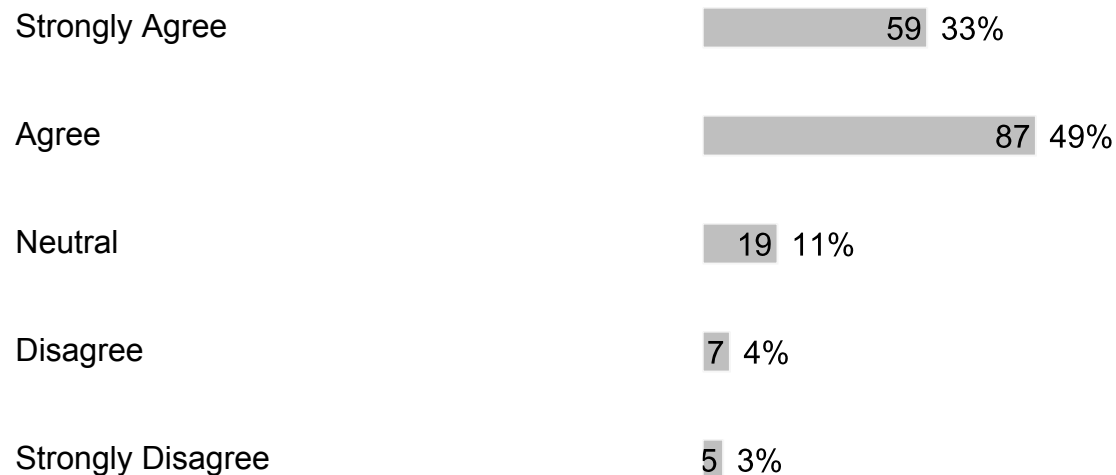
177 respondents

8. Our school implements changes based on the feedback from staff.



176 respondents

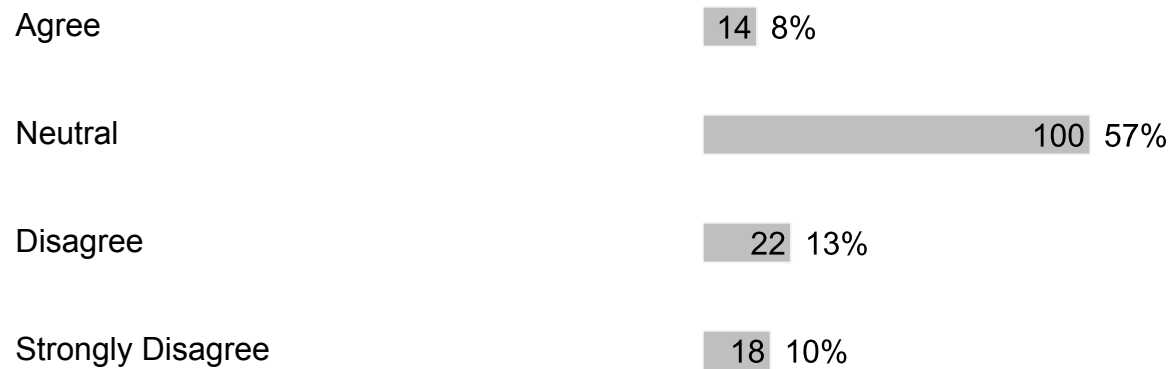
9. Our school maintains facilities that support student learning.



177 respondents

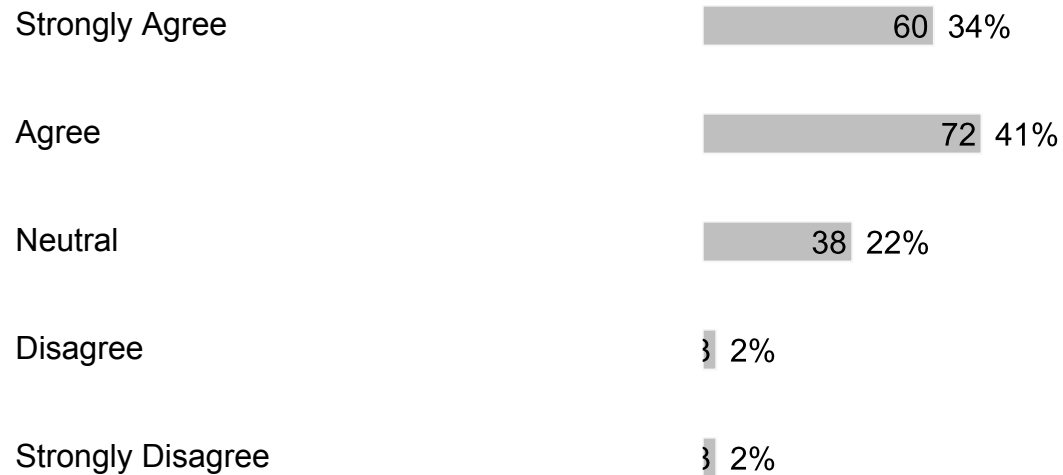
10. I enjoy eating food prepared by the cafeteria.





176 respondents

11. Families regularly participate in school involvement activities offered by our school.



176 respondents

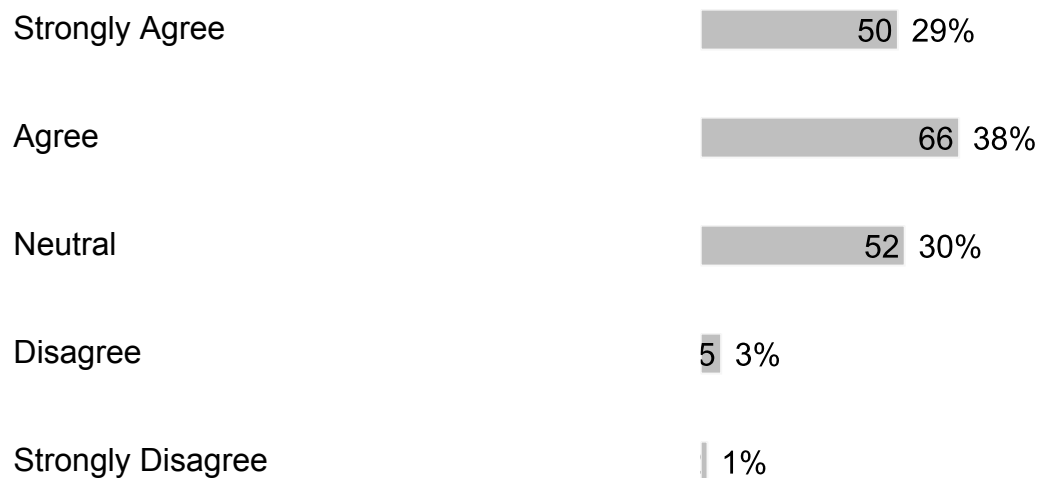
12. Our school has a family resource center and/or a staff member assigned to work with families.





175 respondents

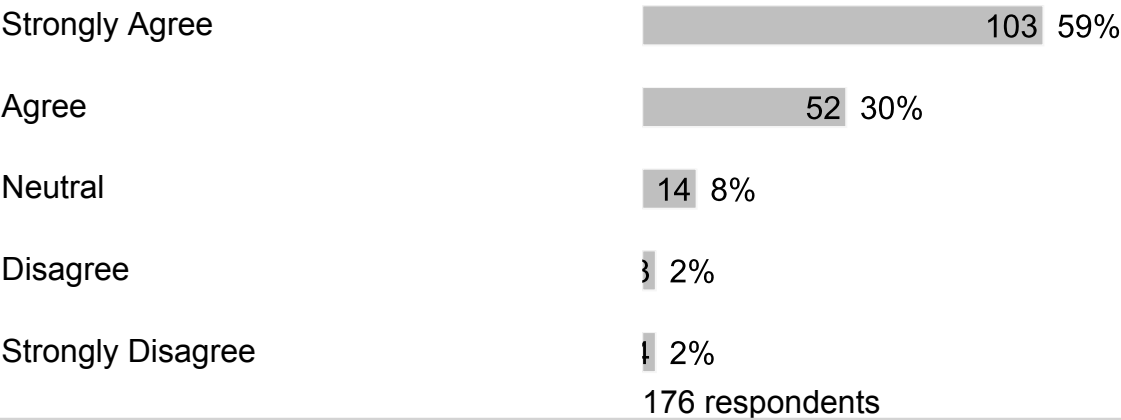
13. Our school asks families for their ideas on the best way to communicate school-related information.



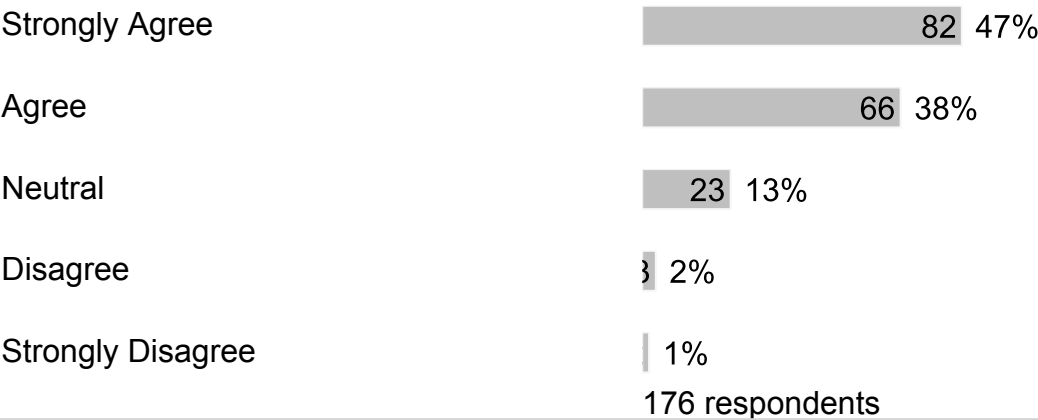
175 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 6 3%

Strongly Disagree 1 1%

175 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 68 39%

Agree 68 39%

Neutral 28 16%

Disagree 10 6%

Strongly Disagree 1 1%

176 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 78 44%

Agree 67 38%

Neutral 25 14%

Disagree 4 2%

Strongly Disagree 1 1%

176 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 89 51%

Agree 64 37%

Neutral 15 9%

Disagree 6 3%

Strongly Disagree 1 1%

175 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 82 47%

Agree 61 35%

Neutral 26 15%

Disagree 6 3%

Strongly Disagree 1 1%

176 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 78 44%

Agree 72 41%

Neutral 23 13%

Strongly Disagree 3 2%

176 respondents

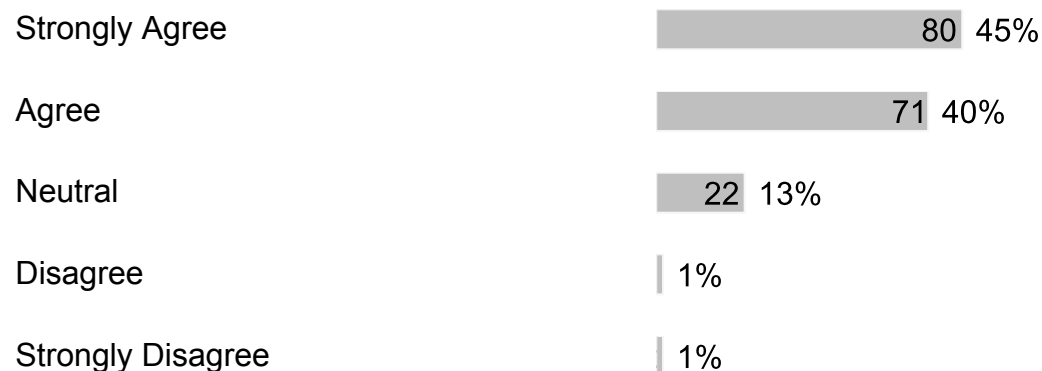
9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 82 47%



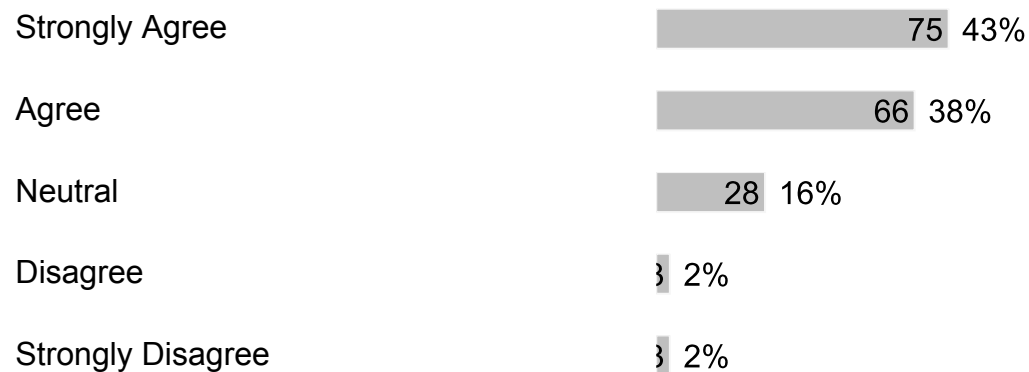
176 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



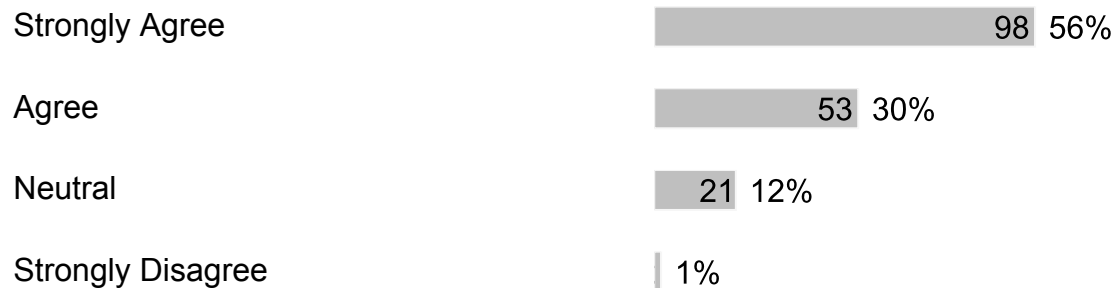
176 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



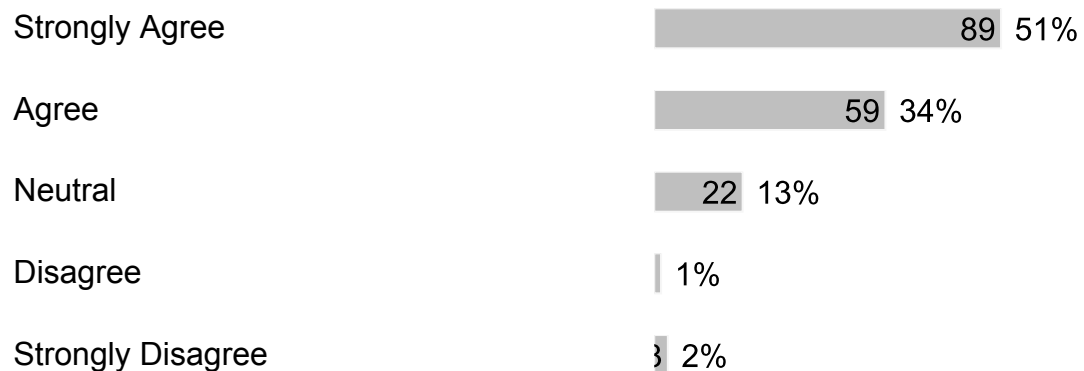
175 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



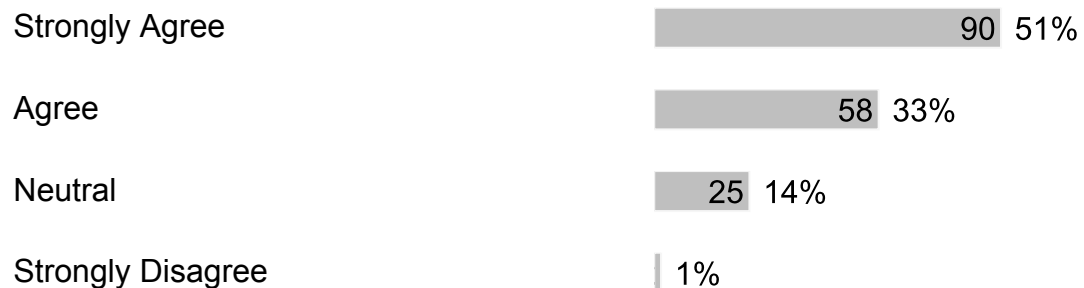
174 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



174 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



175 respondents

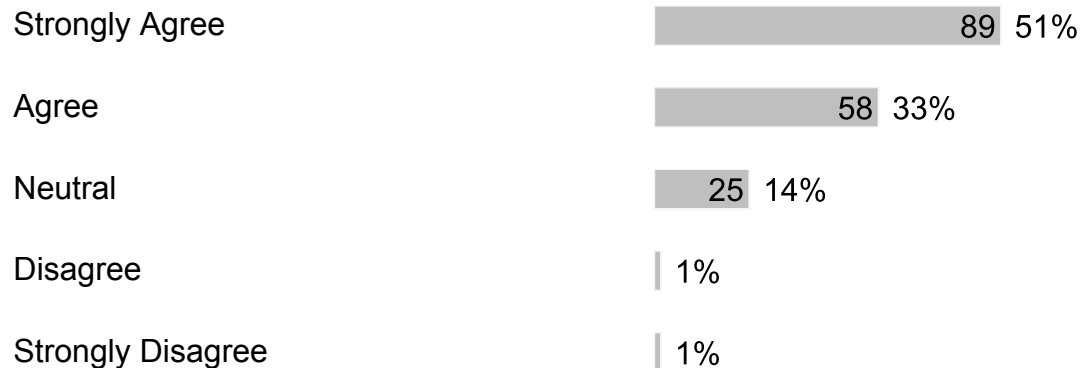
15. I use formative assessments to monitor student progress.





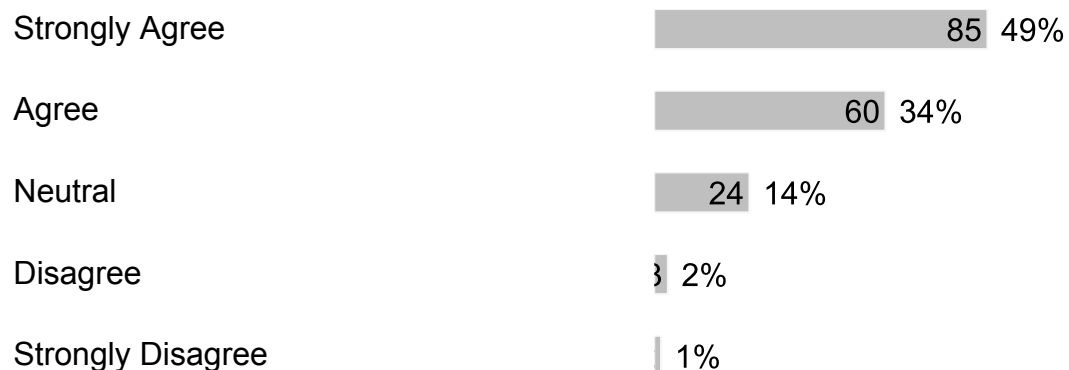
175 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



174 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



174 respondents

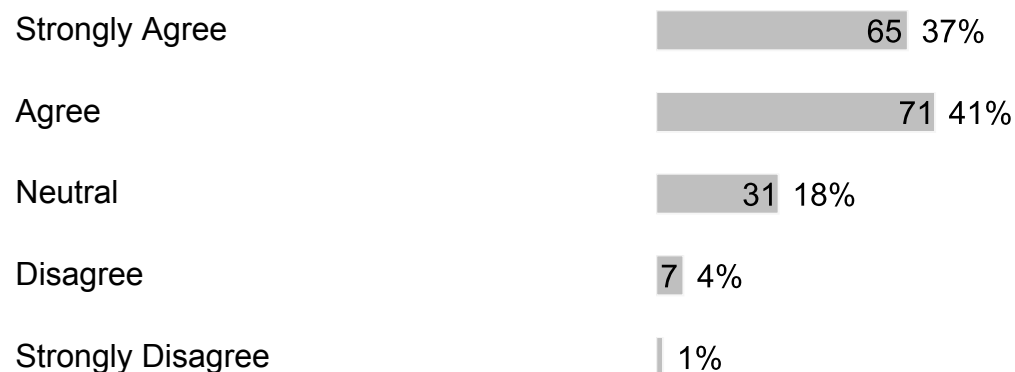
18. The school ensures I receive formal training in the use of student assessment data.





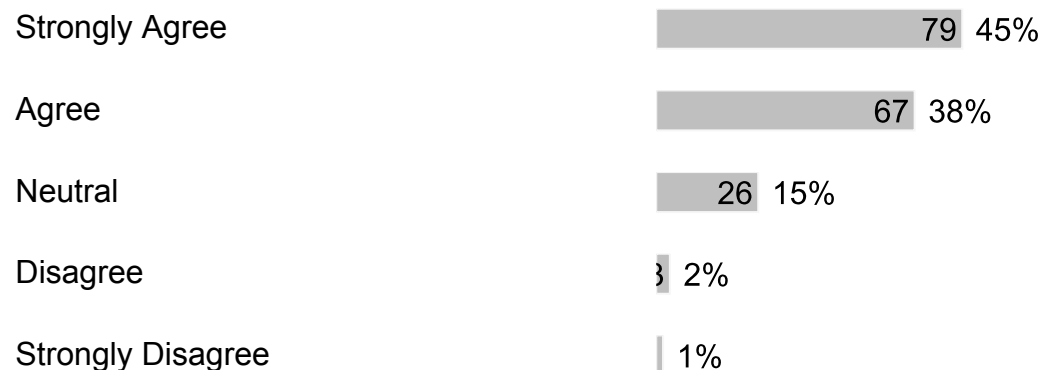
174 respondents

19. In our school, staff members provide peer coaching to teachers.



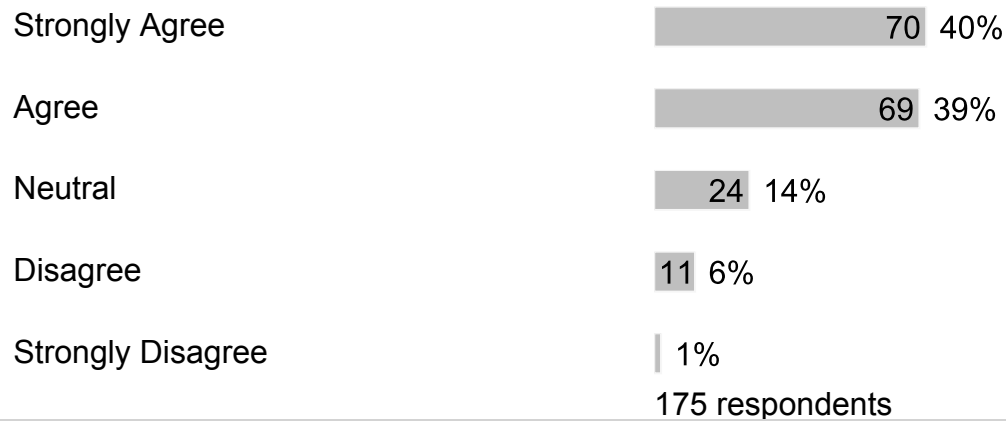
175 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

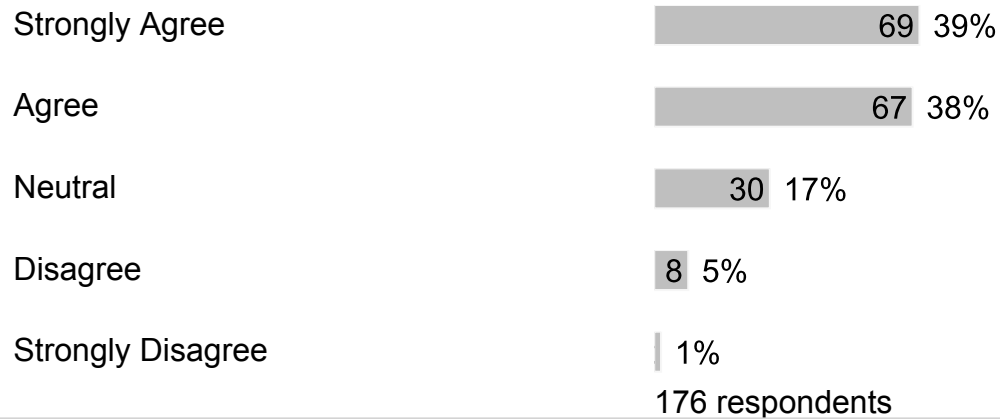


176 respondents

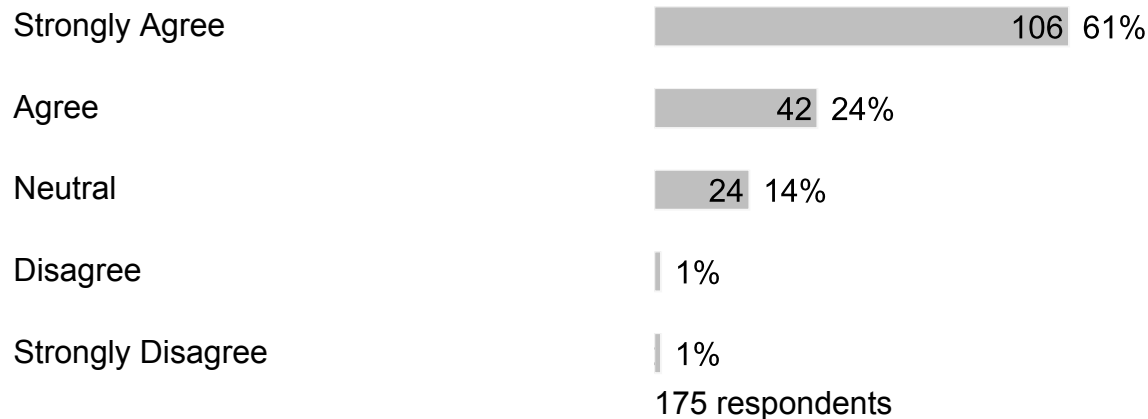
21. I am provided with professional development opportunities that are relevant to my role.



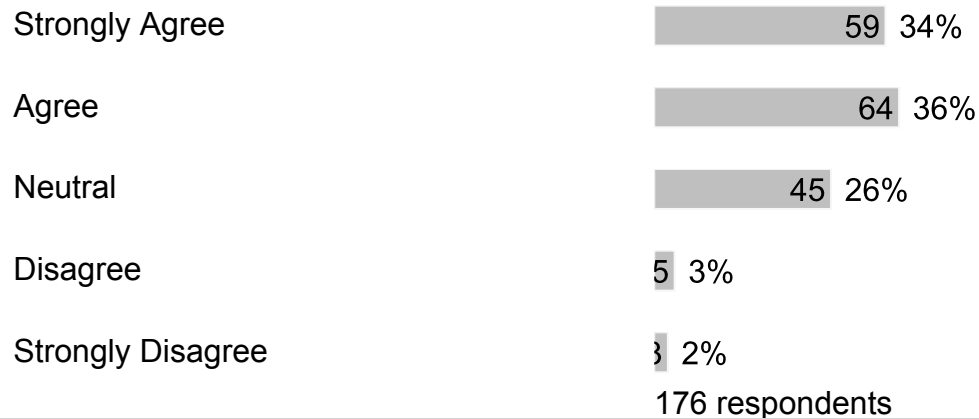
22. Our school shares responsibility for student learning with its staff, parents and community members.



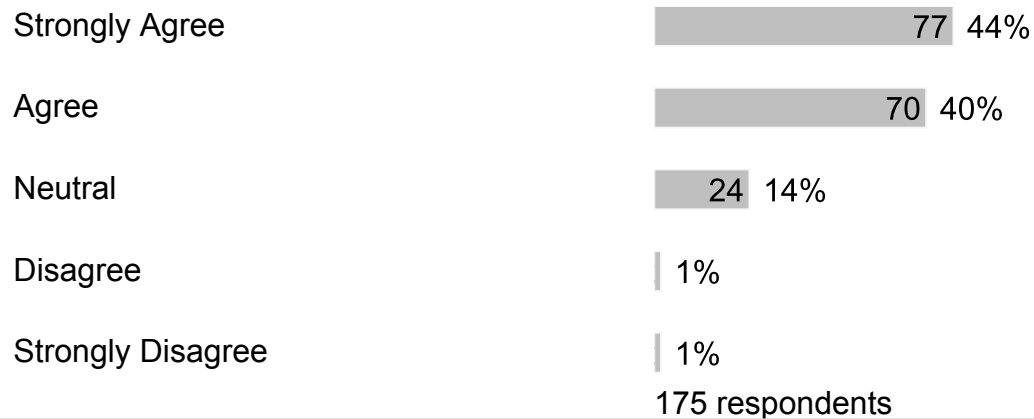
23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



Strongly Disagree | 1%
176 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree | 86 50%

Agree | 61 35%

Neutral | 24 14%

Strongly Disagree | 1%

173 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year | 30 17%

2 times per year | 16 9%

3 or more times per year | 17 10%

Does not apply | 114 64%

177 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree | 101 58%

Agree | 49 28%

Neutral | 22 13%

Disagree | 1%

Strongly Disagree | 1%

174 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 73 42%

Agree 58 33%

Neutral 41 23%

Disagree | 1%

Strongly Disagree | 1%

175 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 67 38%

Agree 49 28%

Neutral 51 29%

Disagree 6 3%

Strongly Disagree | 1%

175 respondents

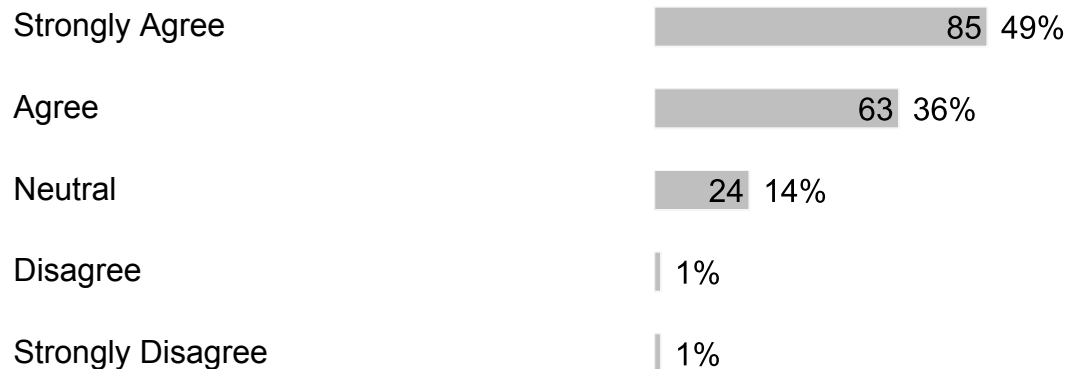
32. Our school communicates well about its goals and activities.

Strongly Agree 82 47%

Agree 61 35%

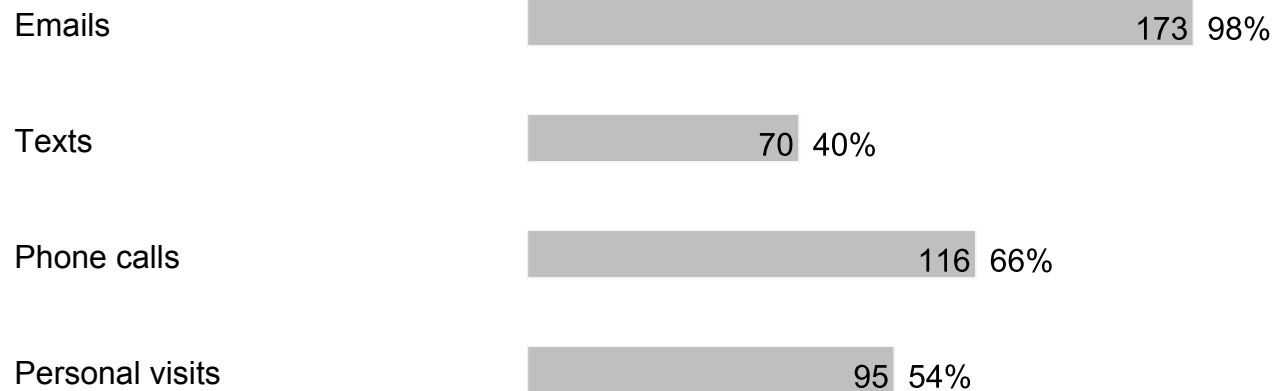


33. Our school communicates information in ways that are easy for families to understand.



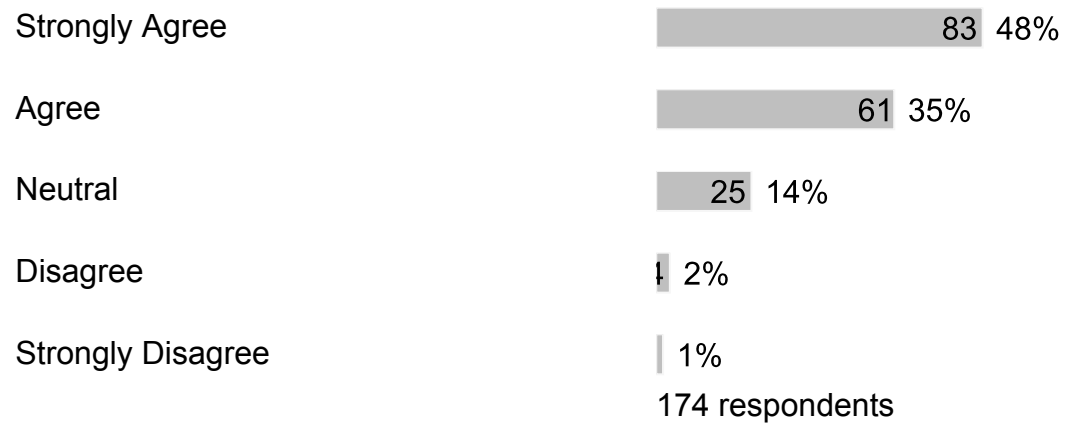
174 respondents

34. I am accessible via (check all that apply):



177 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report