

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/19/2026



surveys

Custom Survey

1 survey(s) 138 response(s)

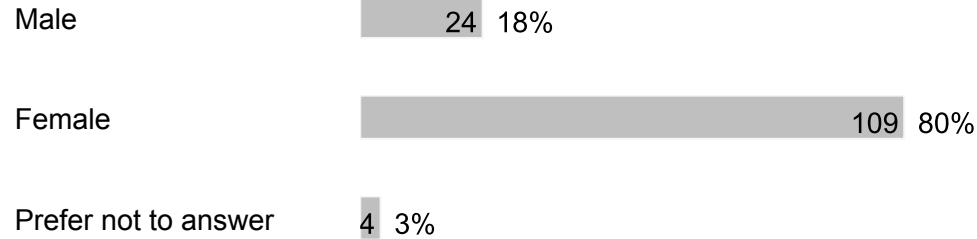
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

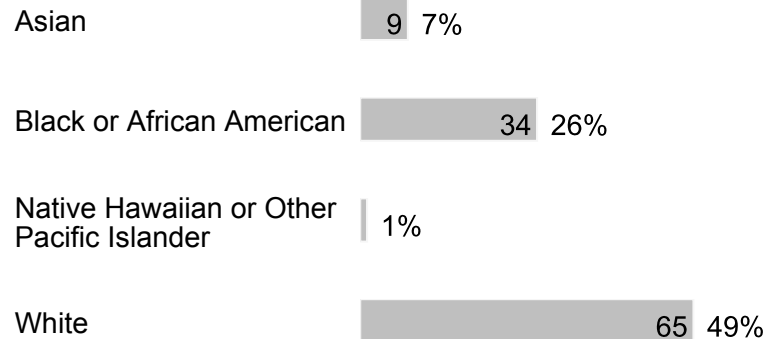
Number of Responses | Percentages of Total Responses

1. Gender



137 respondents

2. Race



Multiracial 6 5%

Other 17 13%

132 respondents

3. Ethnicity

Hispanic 73 54%

Non-Hispanic or Latino 52 38%

Prefer not to answer 11 8%

136 respondents

4. Grade

Grade PK 4 3%

Grade K 12 9%

Grade 1 15 11%

Grade 2 15 11%

Grade 3 22 16%

Grade 4 40 29%

Grade 5 28 20%

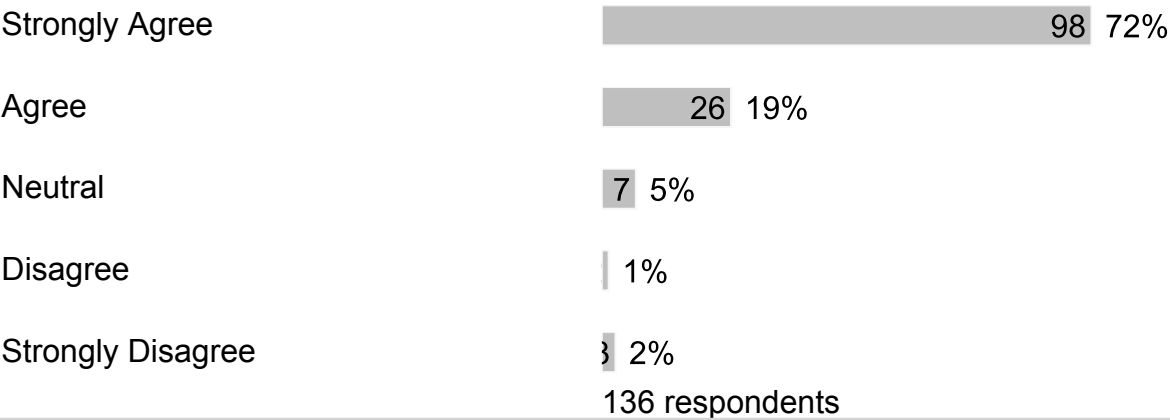
Grade 7

1%

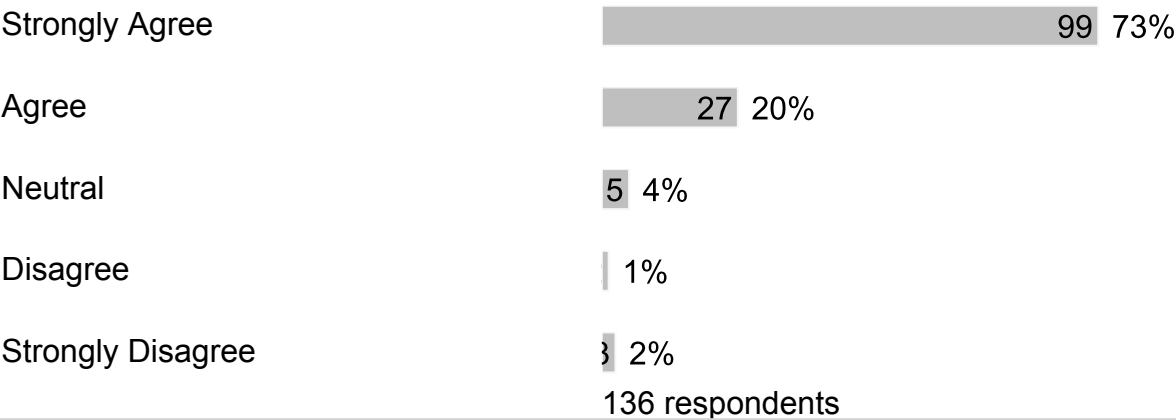
137 respondents

C. Section 2

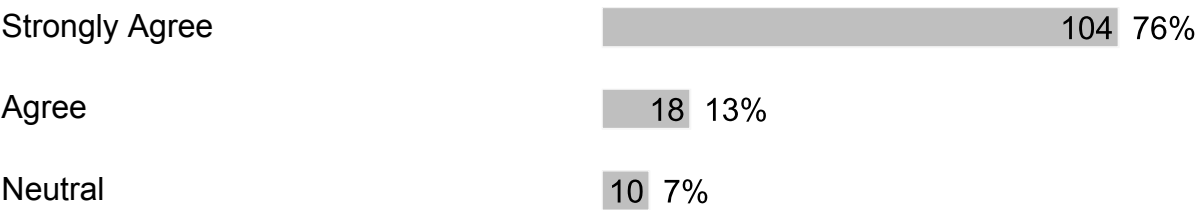
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

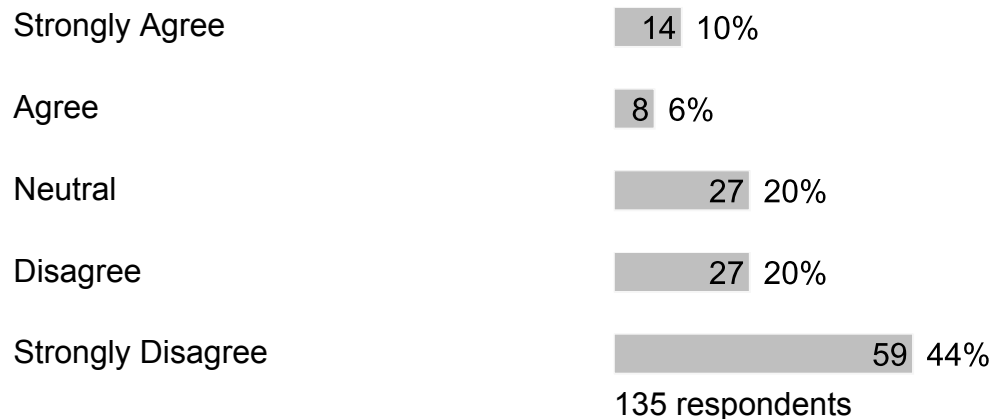


3. 3. I would recommend my child’s school to my friends and/or family.

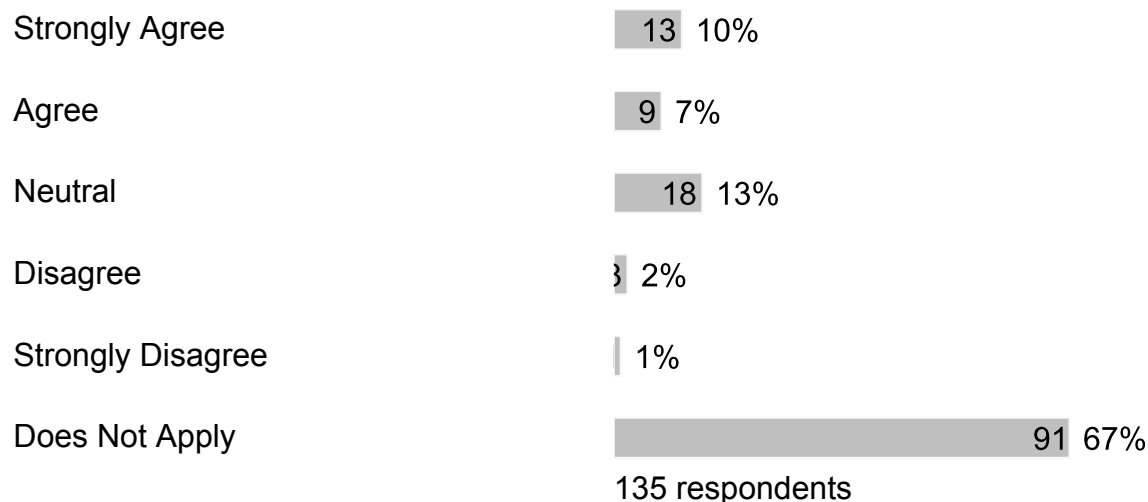




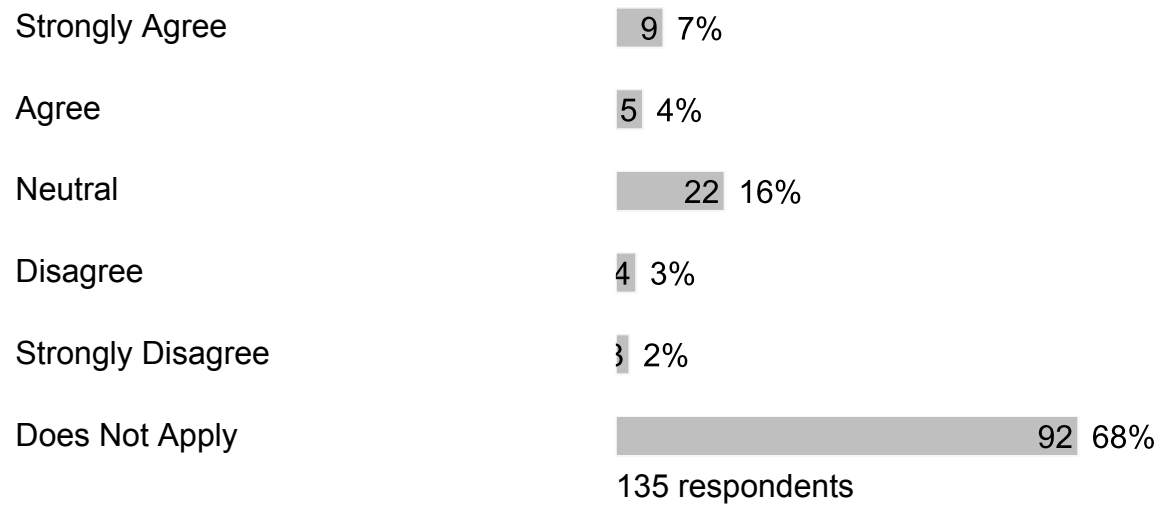
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.

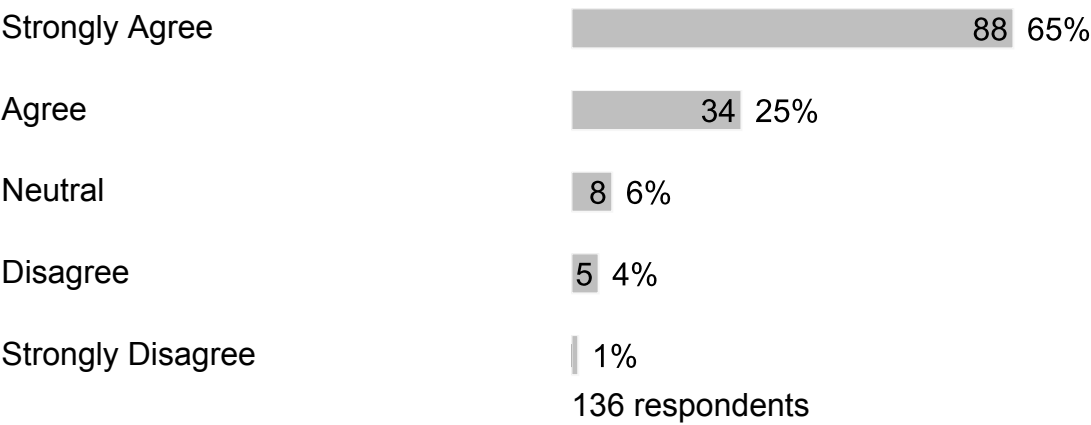


6. 6. After I contacted school staff, the bullying behavior against my child stopped.



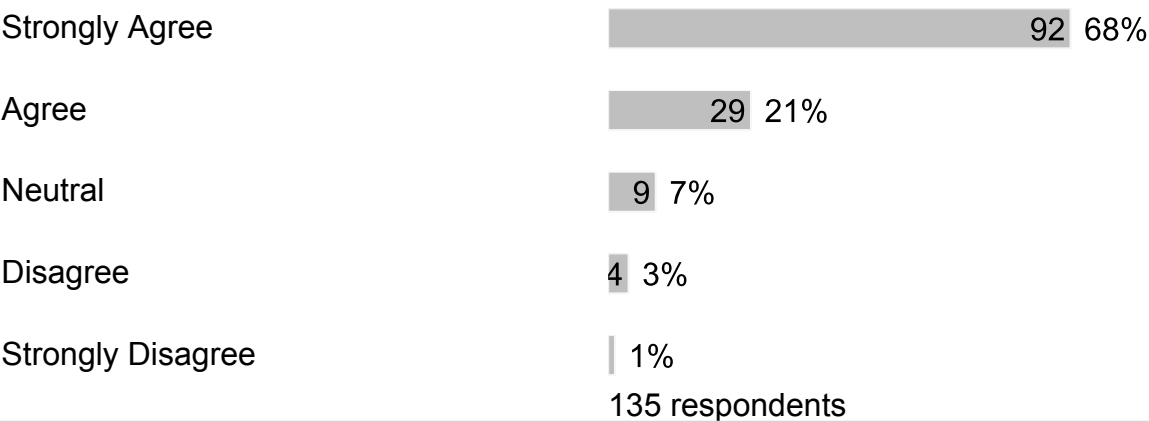
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

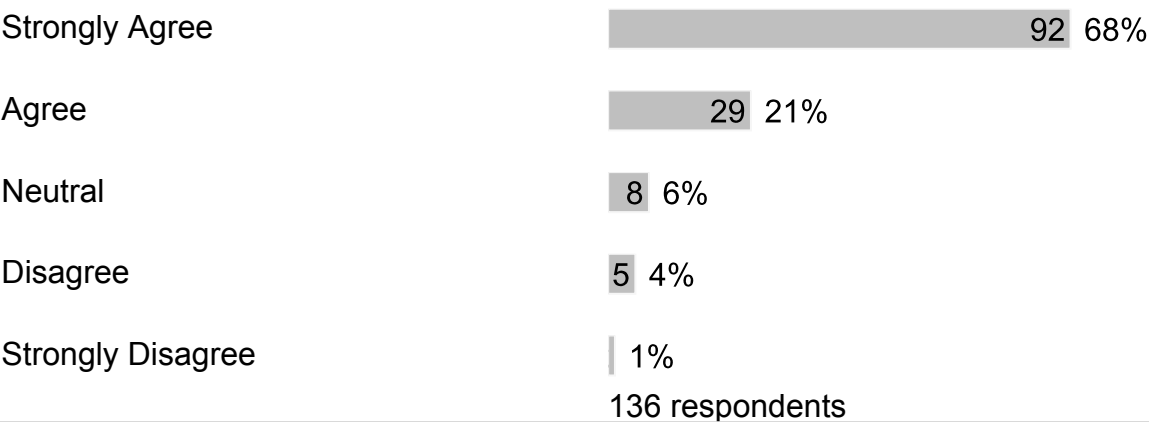


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



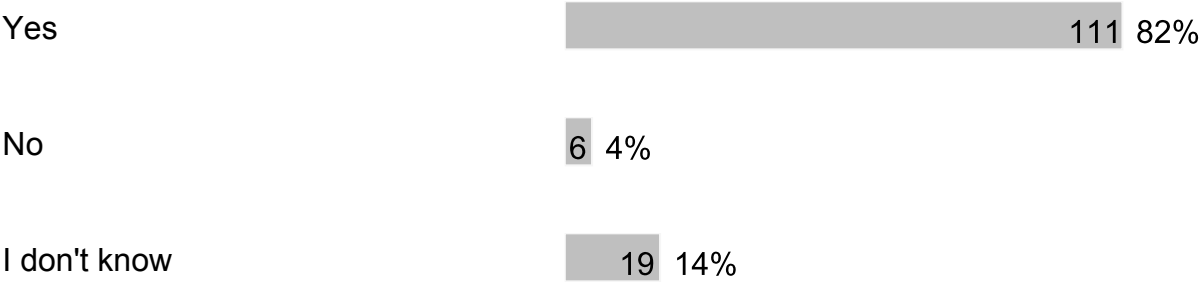
3. 3. At school, my child has up-to-date computers and other technology to learn.





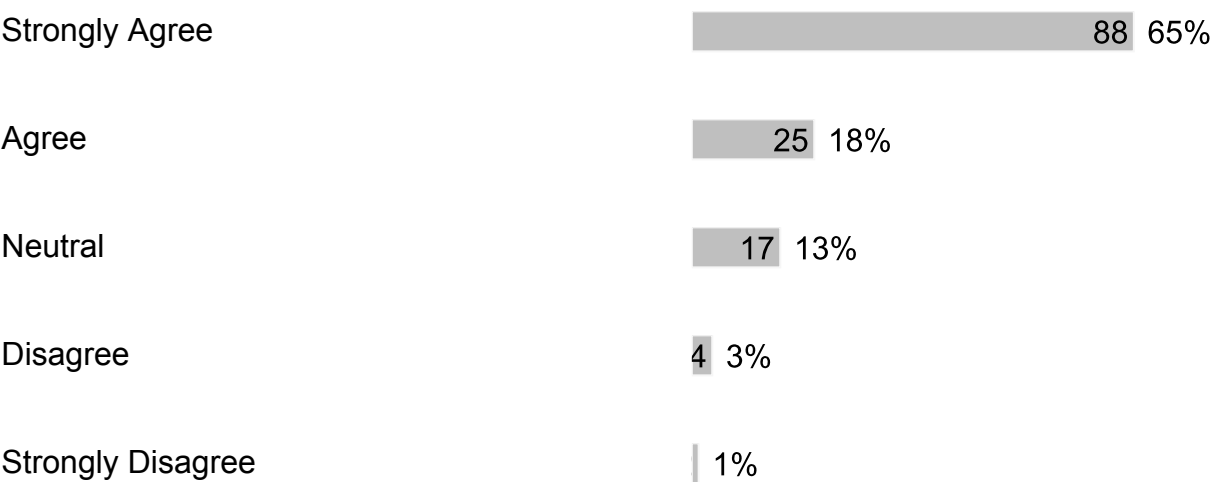
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



136 respondents

2. 2. My child likes going to school.



136 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree 29 21%

Neutral 8 6%

Disagree 1 1%

Strongly Disagree 1 1%

136 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 99 73%

Agree 22 16%

Neutral 8 6%

Disagree 6 4%

Strongly Disagree 1 1%

136 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

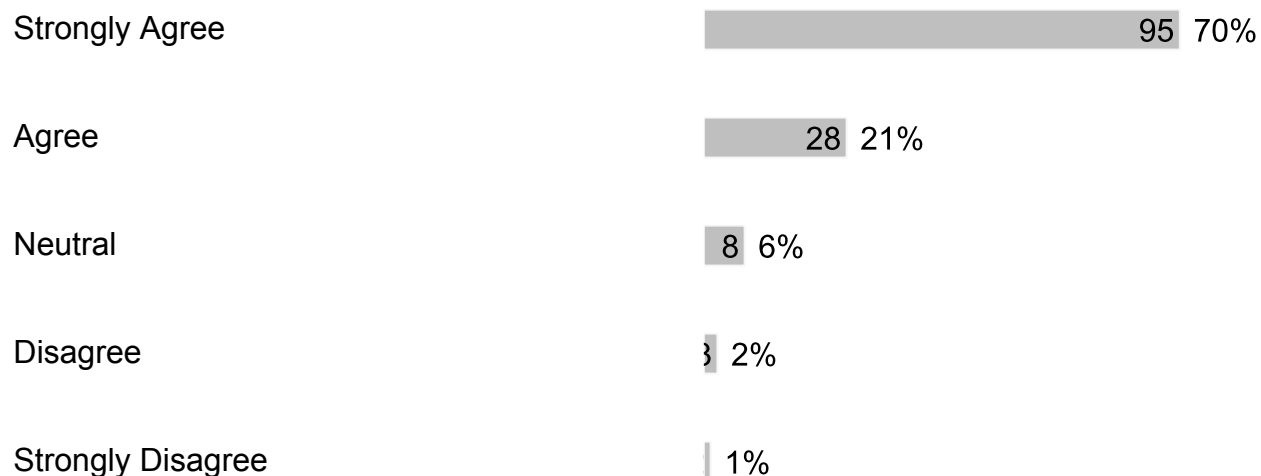
Strongly Agree 100 74%

Agree 25 18%



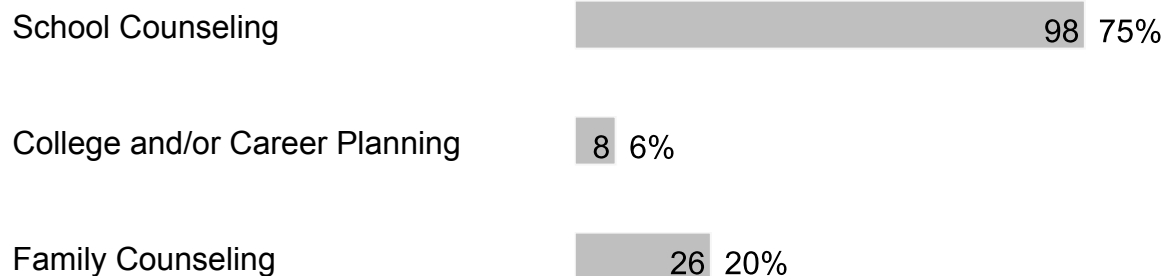
136 respondents

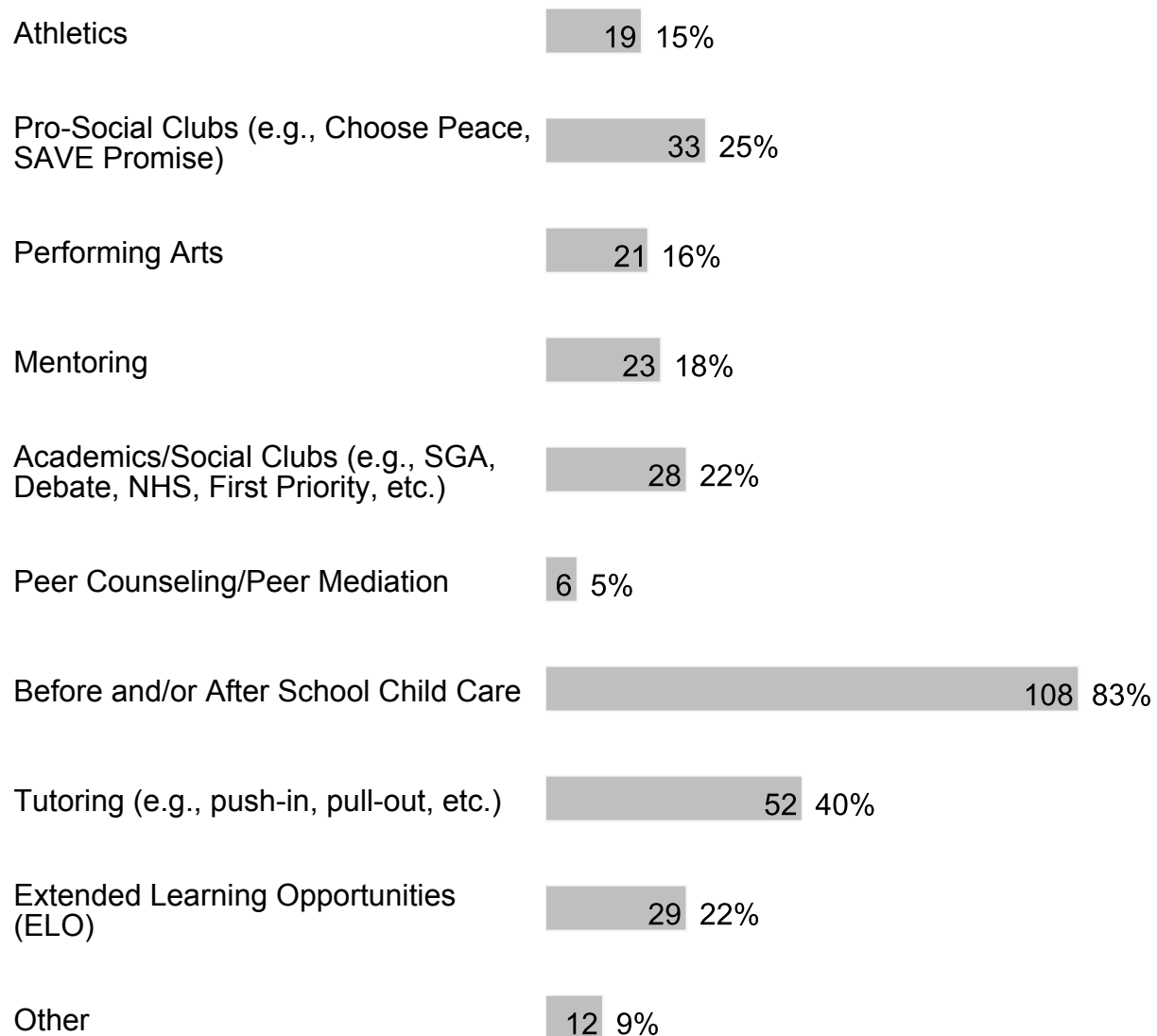
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



136 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

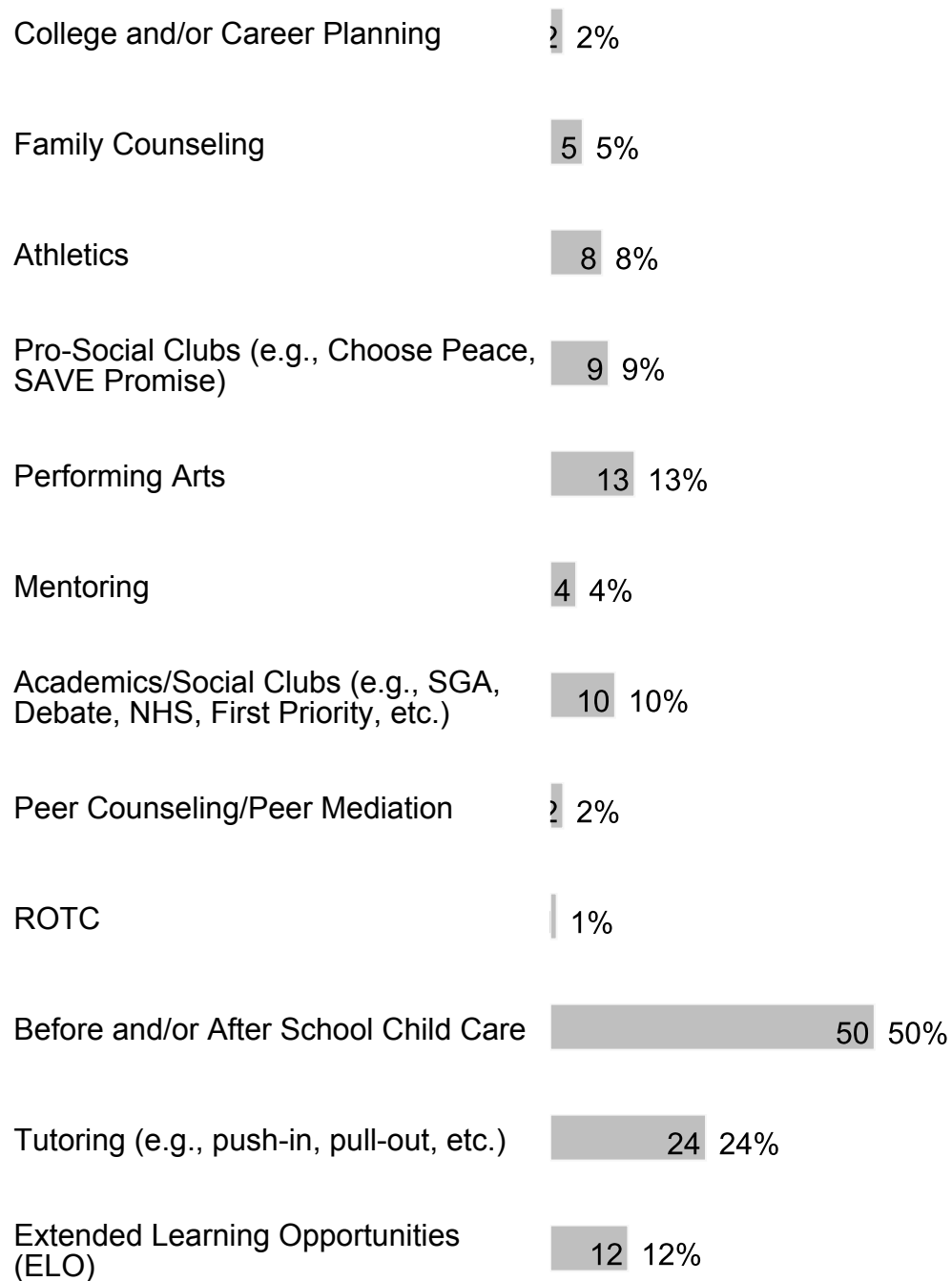




130 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

School Counseling 12 12%



Other

15 15%

100 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling

27 27%

College and/or Career Planning

12 12%

Family Counseling

12 12%

Athletics

33 33%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

18 18%

Performing Arts

34 34%

Mentoring

14 14%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

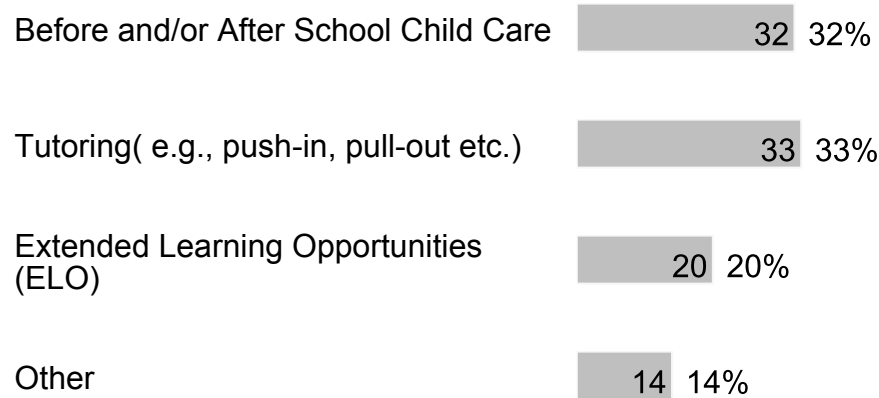
20 20%

Peer Counseling/Peer Mediation

15 15%

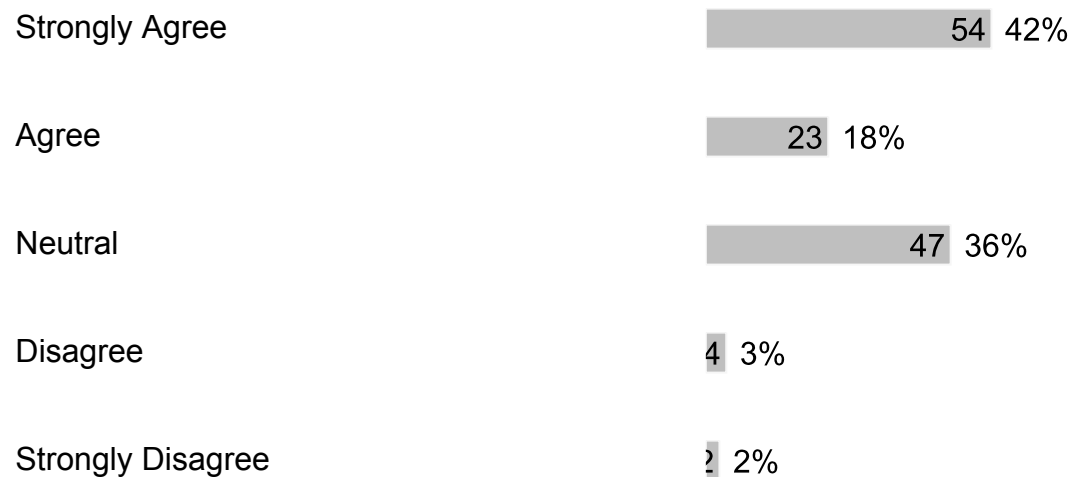
ROTC

4 4%



100 respondents

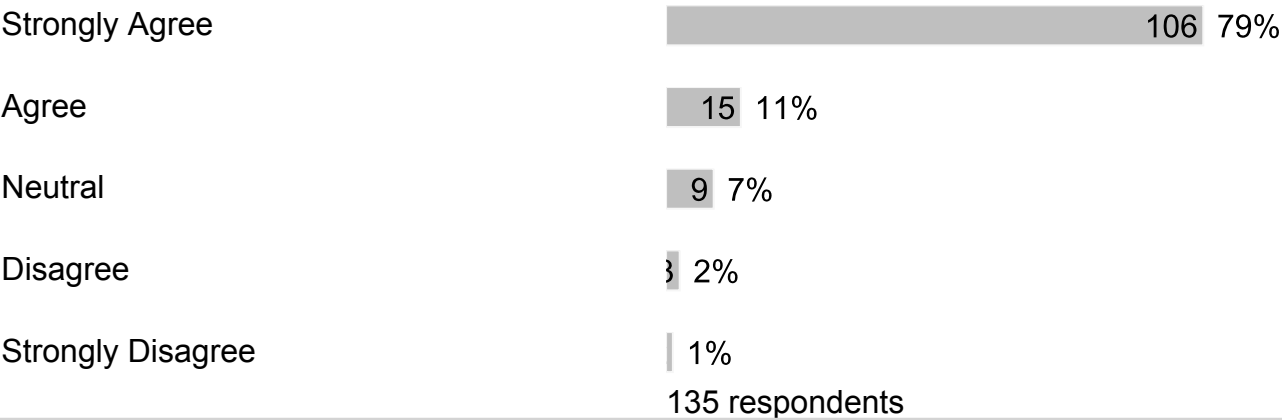
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



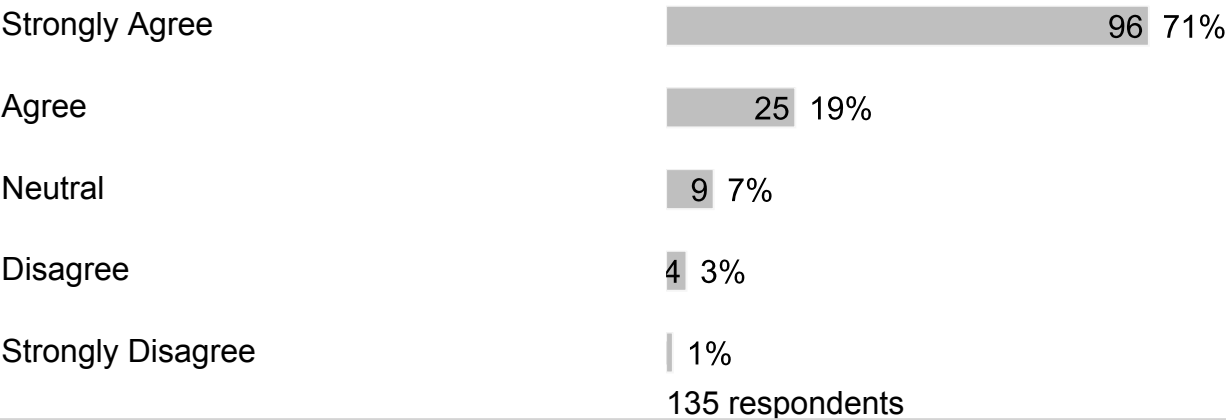
130 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 5 4%

Strongly Disagree 1 1%

135 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 97 72%

Agree 22 16%

Neutral 9 7%

Disagree 6 4%

Strongly Disagree 1 1%

135 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 92 68%

Agree 26 19%

Neutral 10 7%

Disagree 4 3%

Strongly Disagree 3 2%

135 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 90 67%

Agree 29 22%

Neutral 9 7%

Disagree 4 3%

Strongly Disagree 1 1%

134 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 99 74%

Agree 24 18%

Neutral 5 4%

Disagree 3 2%

Strongly Disagree 3 2%

134 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 90 67%

Agree 27 20%

Neutral 9 7%

Disagree 6 4%

Strongly Disagree 3 2%

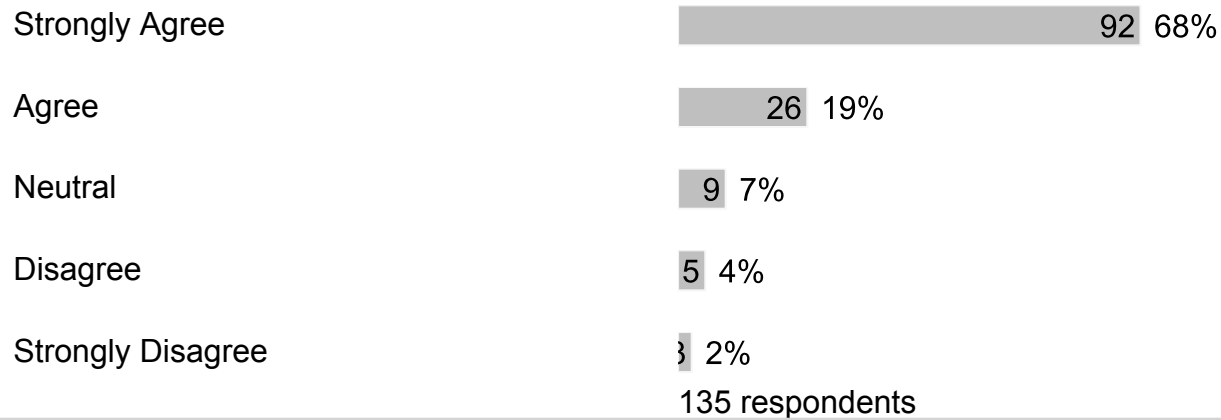
135 respondents

9. 9. My child's teachers give work that challenges my child.

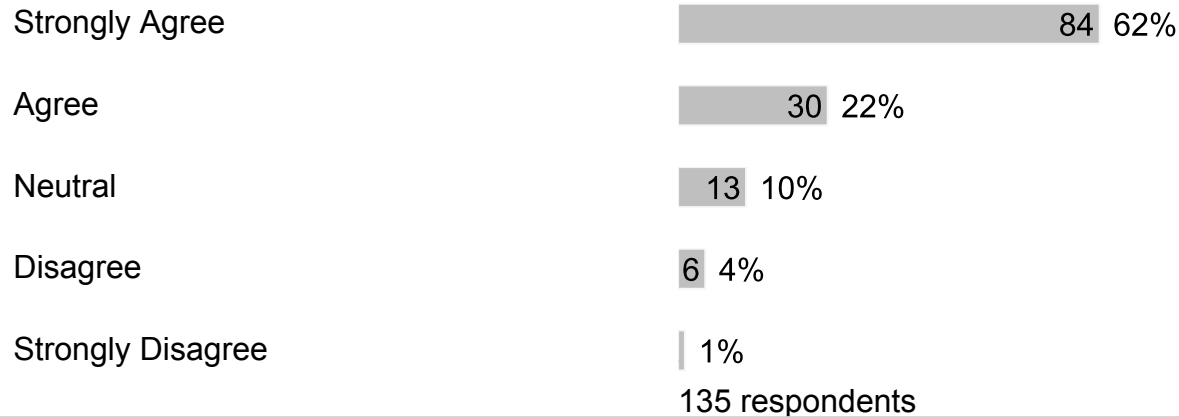
Strongly Agree 85 63%



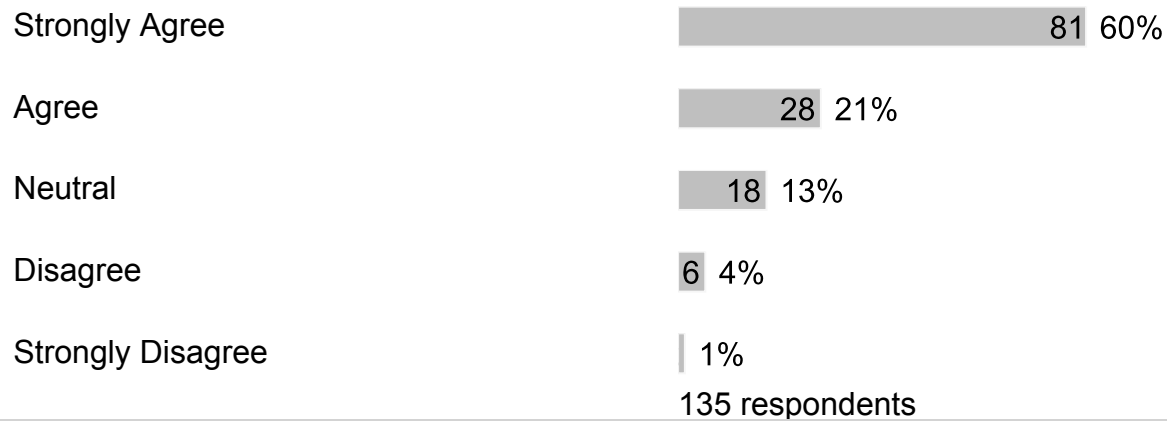
10. 10. My child's teachers work as a team to help my child learn.



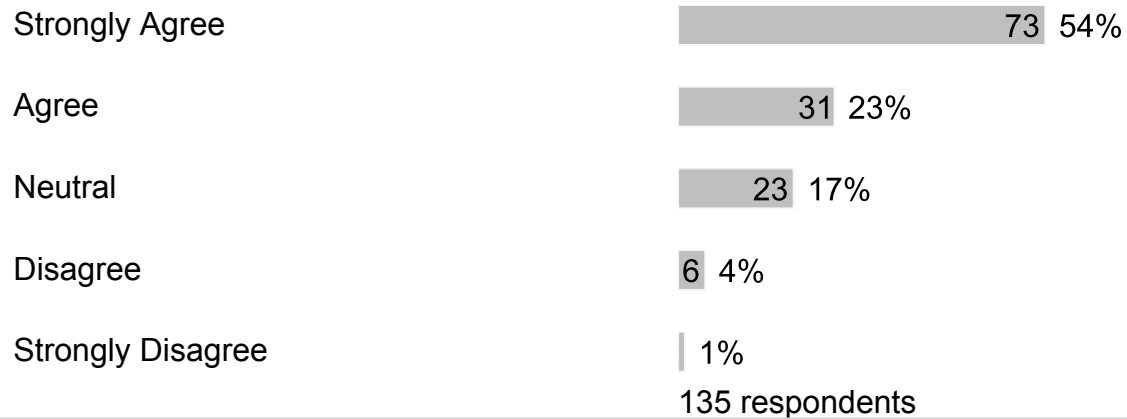
11. 11. My child's teachers use a variety of teaching strategies.



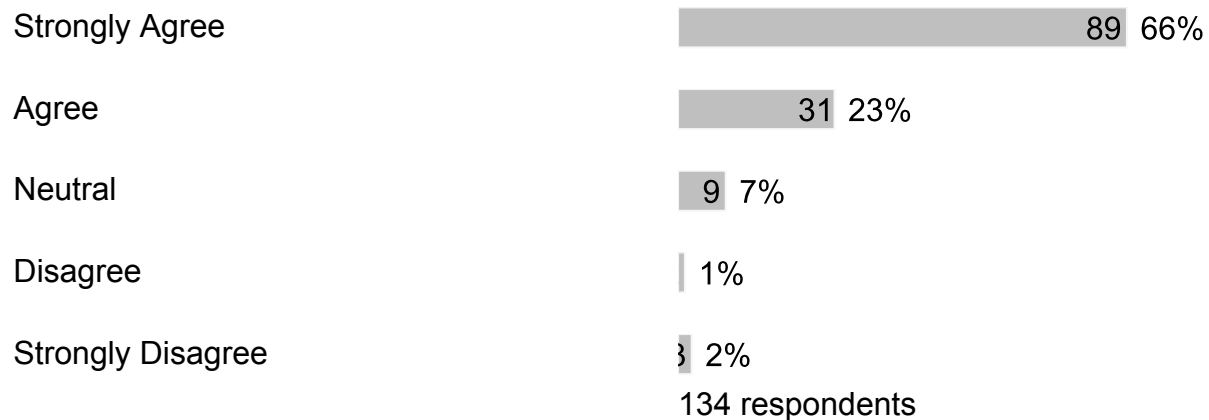
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



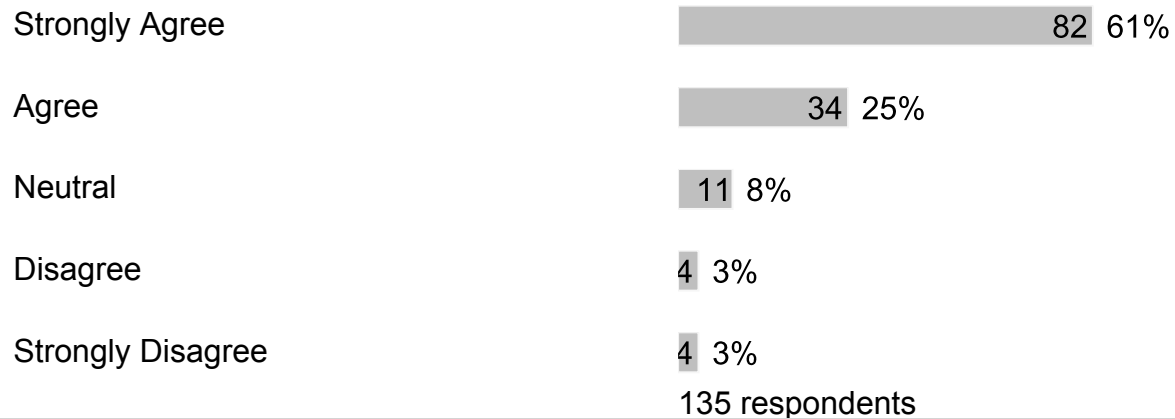
13. 13. My child sees a relationship between what is being taught and everyday life.



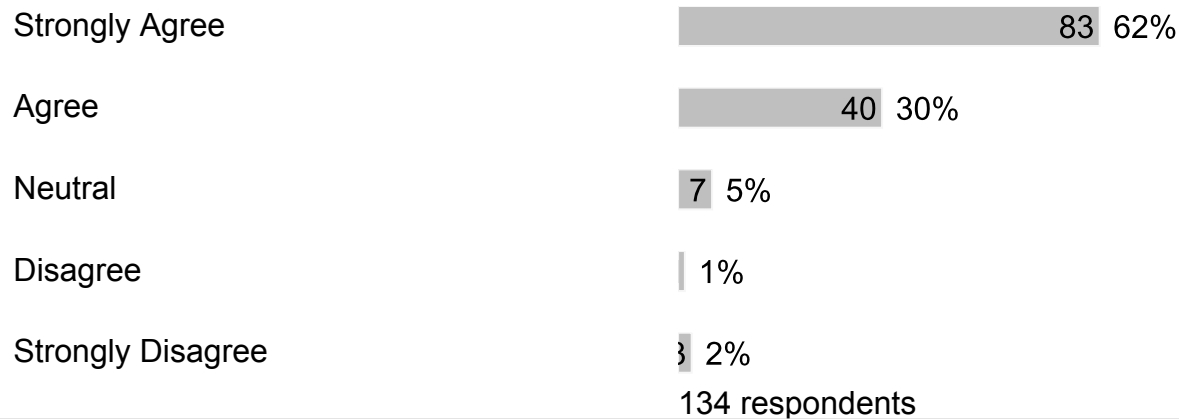
14. 14. Clear learning expectations are set for my child.



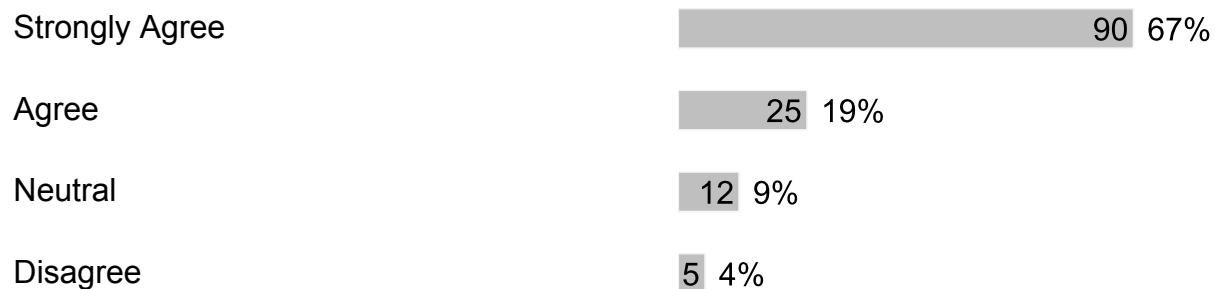
15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 3 2%
135 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 88 66%

Agree 27 20%

Neutral 12 9%

Disagree 4 3%

Strongly Disagree 3 2%

134 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 84 62%

Agree 31 23%

Neutral 12 9%

Disagree 5 4%

Strongly Disagree 3 2%

135 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 88 65%

Agree 27 20%

Neutral 12 9%

Disagree 5 4%

Strongly Disagree 3 2%

135 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 93 69%

Agree 25 19%

Neutral 10 7%

Disagree 5 4%

Strongly Disagree 1 1%

135 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 96 72%

Agree 26 19%

Neutral 7 5%

Disagree 3 2%

Strongly Disagree 1 1%

134 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 88 65%

Agree 32 24%

Neutral 10 7%

Disagree 1 1%

Strongly Disagree 3 2%

135 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 90 67%

Agree 31 23%

Neutral 9 7%

Disagree 3 2%

Strongly Disagree 1 1%

135 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 87 64%

Agree 26 19%

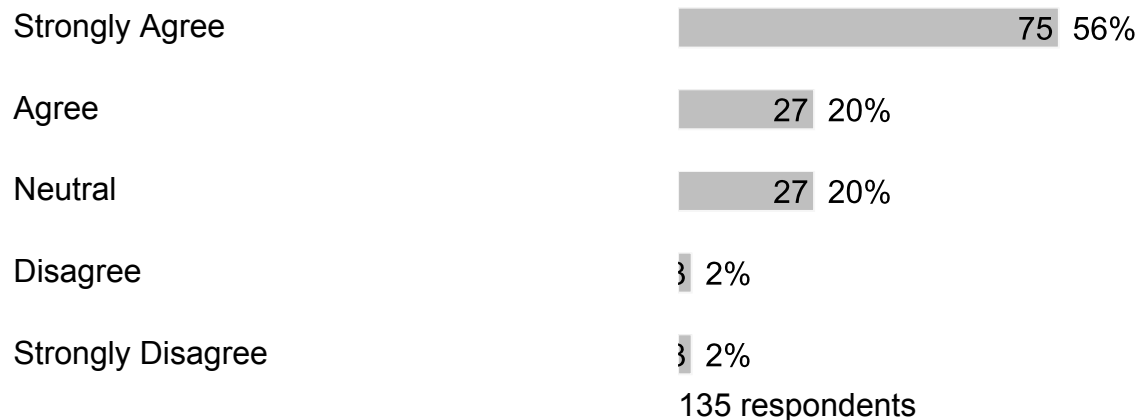
Neutral 16 12%

Disagree 3 2%

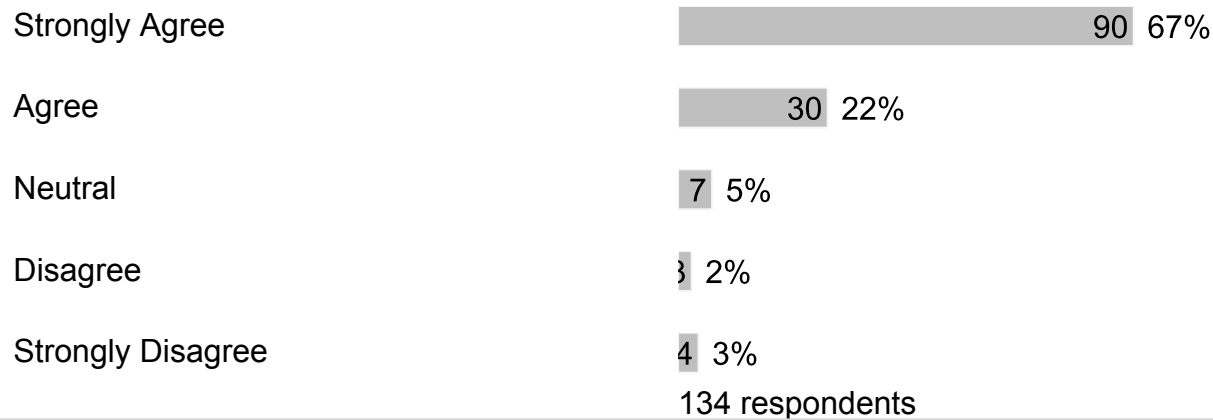
Strongly Disagree 3 2%

135 respondents

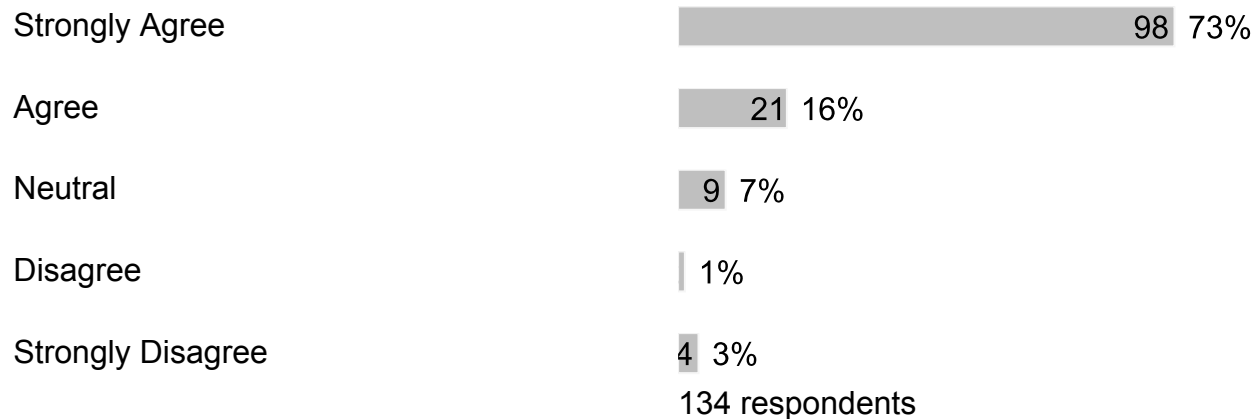
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



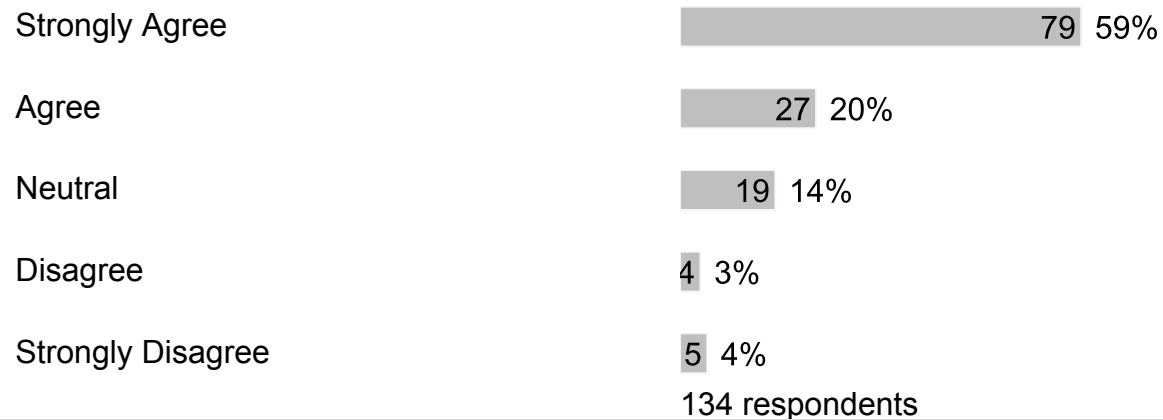
27. 27. Our school communicates information in ways that are easy for families to understand.



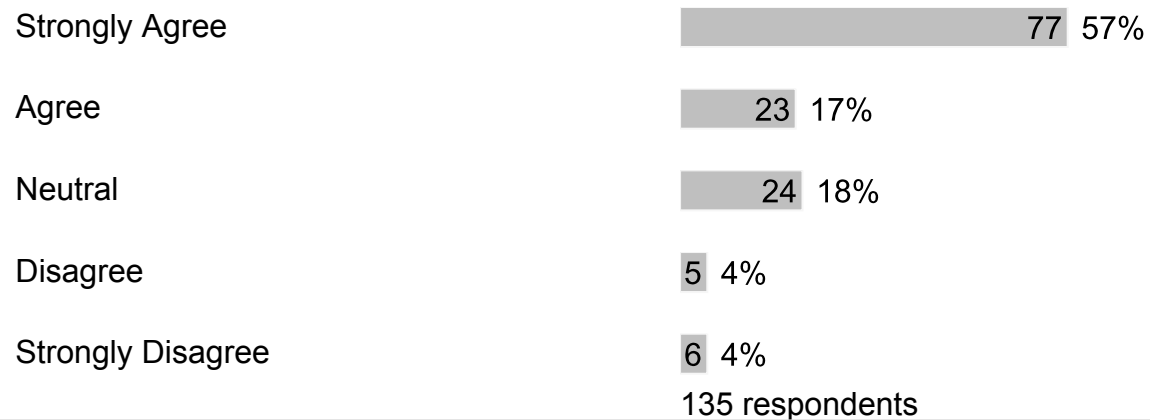
28. 28. Teachers regularly post information online or send home a newsletter.



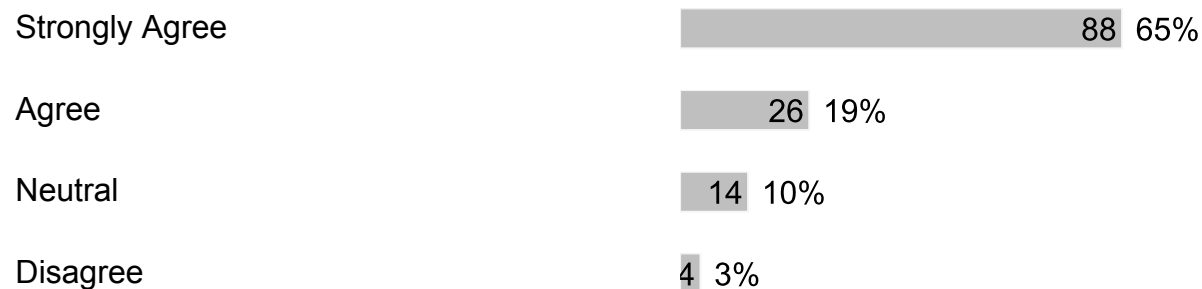
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

3 2%
135 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report