BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/07/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/07/2026

Custom Survey

1 survey(s) 60 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 60 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	9	15%
Female	48	81%
Prefer not to answer	2	3%

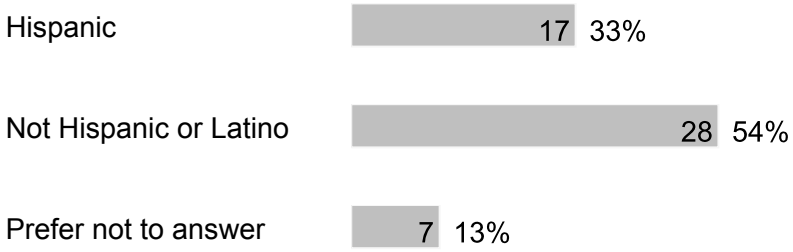
59 respondents

2. Ethnicity

Asian	1	2%
Black or African American	12	21%
White	29	51%
Multiracial	7	12%
Other	8	14%

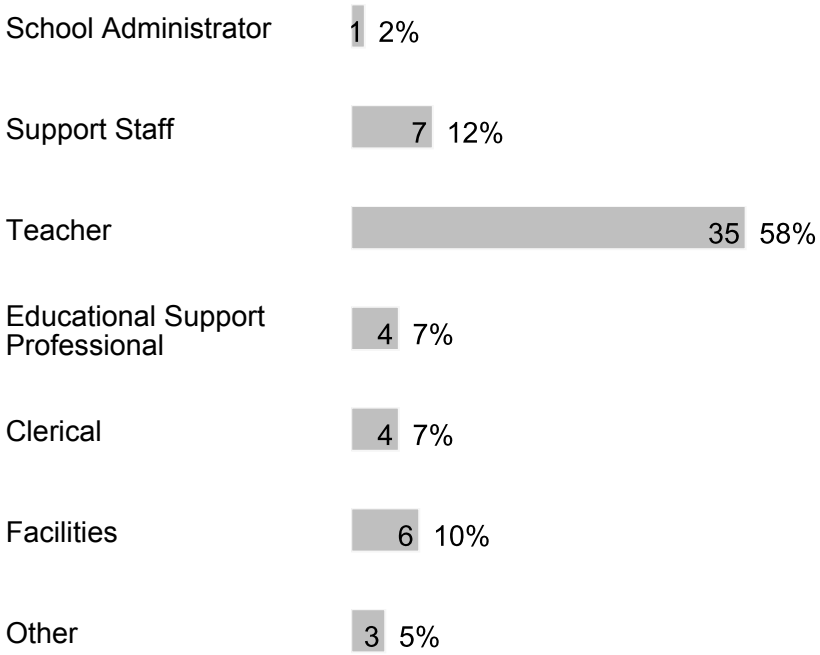
57 respondents

3. Ethnicity



52 respondents

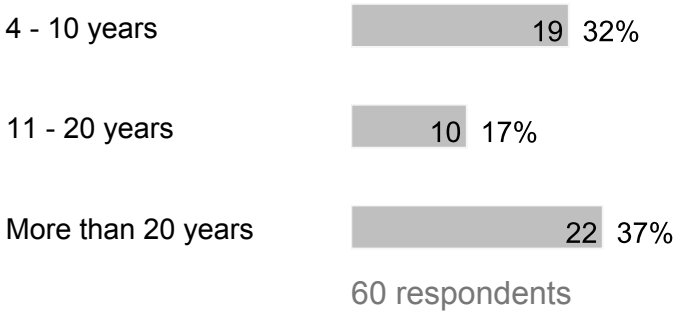
4. Role



60 respondents

5. Experience




4 - 10 years
19 32%
11 - 20 years
10 17%
More than 20 years
22 37%
60 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	31 52%
Agree	24 40%
Neutral	2 3%
Disagree	1 2%
Strongly Disagree	2 3%

60 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	30 50%
Agree	21 35%
Neutral	5 8%
Disagree	1 2%
Strongly Disagree	3 5%

60 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	8 13%

Agree	18	30%
Neutral	22	37%
Disagree	5	8%
Strongly Disagree	7	12%

60 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	18	30%
No	42	70%

60 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	18	30%
Addressed the incident myself	11	18%
Confronted the alleged bully(ies) directly	10	17%
Contacted the parents/guardians of the alleged bully(ies)	9	15%
Does not apply to me	39	65%

60 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	19	32%
Don't know	2	3%
Does not apply to me	39	65%

60 respondents

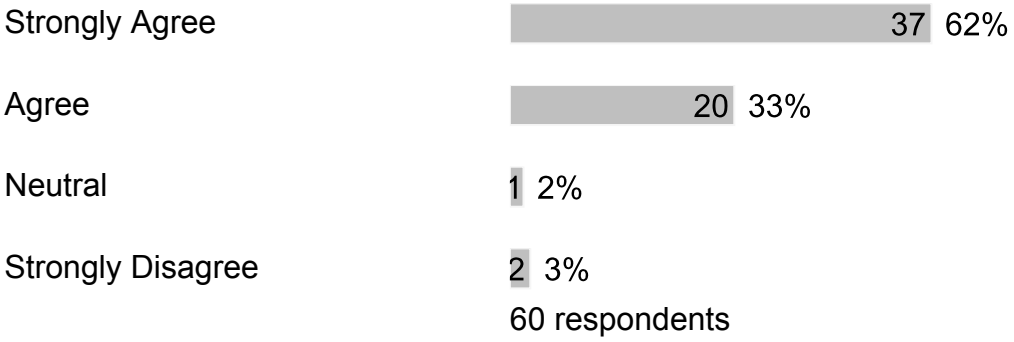
7. In my school, rules are applied equally to students.

Strongly Agree	23	38%
Agree	27	45%
Neutral	5	8%
Disagree	3	5%
Strongly Disagree	2	3%

60 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	26	43%
Agree	24	40%
Neutral	9	15%
Strongly Disagree	1	2%

60 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	27	45%
Agree	28	47%
Neutral	3	5%
Disagree	1	2%
Strongly Disagree	1	2%

60 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree	36	60%
Agree	21	35%
Neutral	2	3%
Strongly Disagree	1	2%

60 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree	45	75%
Agree	13	22%
Neutral	1	2%
Strongly Disagree	1	2%

60 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree	34	57%

Agree	22	37%
Neutral	2	3%
Disagree	1	2%
Strongly Disagree	1	2%

60 respondents

4. In my school, adults treat students with respect.

Strongly Agree	30	50%
Agree	26	43%
Neutral	3	5%
Strongly Disagree	1	2%

60 respondents

5. In my school, students treat adults with respect.

Strongly Agree	21	35%
Agree	21	35%
Neutral	10	17%

Disagree	5	8%
Strongly Disagree	3	5%

60 respondents

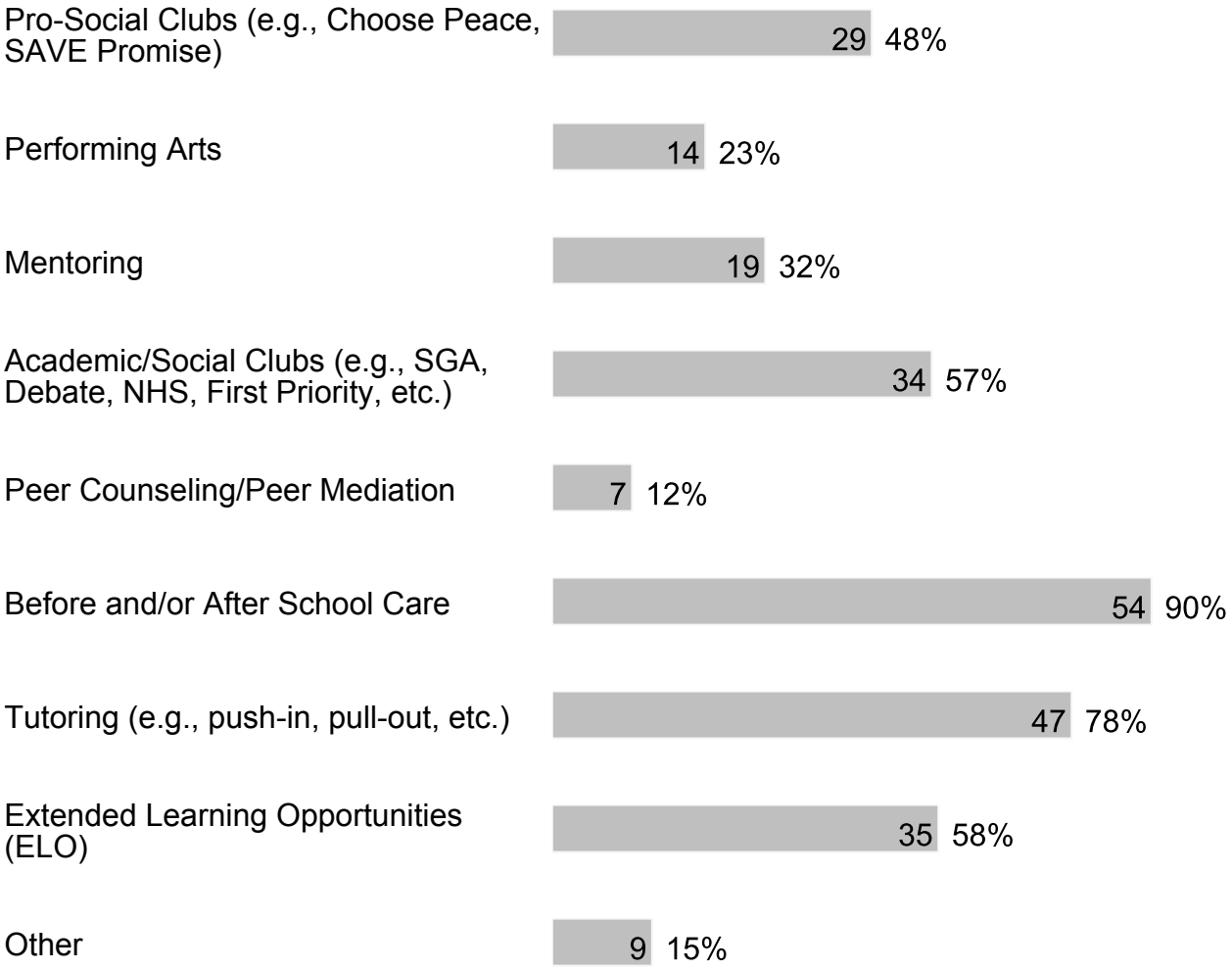
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	28	47%
Agree	26	43%
Neutral	3	5%
Disagree	2	3%
Strongly Disagree	1	2%

60 respondents

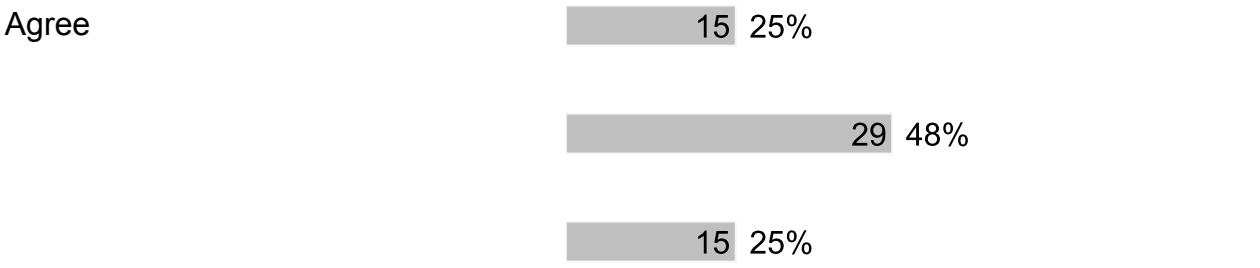
7. At my school the following programs/services are available (check all that apply):

School Counseling	57	95%
College and/or Career Planning	5	8%
Family Counseling	16	27%
Athletics	6	10%



60 respondents

8. Our school implements changes based on the feedback from staff.



Strongly Disagree	1 2%

60 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	25 42%
Agree	28 47%
Neutral	5 8%
Disagree	1 2%
Strongly Disagree	1 2%

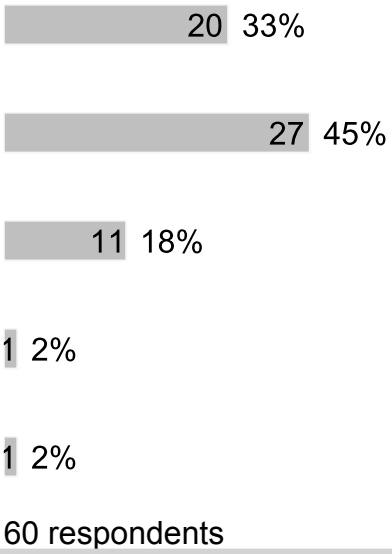
60 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	11 18%
Agree	9 15%
Neutral	19 32%
Disagree	15 25%
Strongly Disagree	6 10%

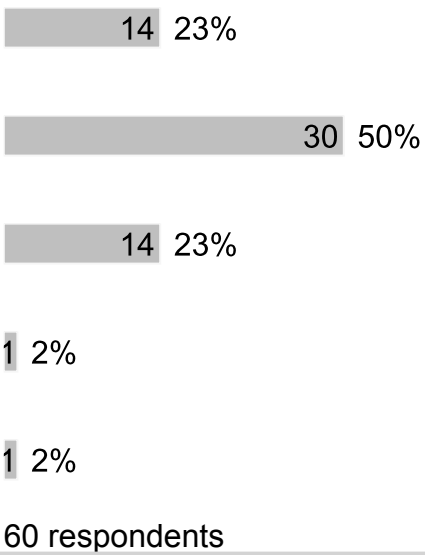
60 respondents

11. Families regularly participate in school involvement activities offered by our school.



60 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



60 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Agree	23 39%
Neutral	17 29%
Strongly Disagree	1 2%

59 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	32	53%
Agree	23	38%
Neutral	3	5%
Disagree	1	2%
Strongly Disagree	1	2%

60 respondents

2. Our school has a continuous improvement process.

Strongly Agree	34	57%
Agree	21	35%
Neutral	4	7%
Strongly Disagree	1	2%

60 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	38	63%
Agree	19	32%
Neutral	1	2%
Disagree	1	2%

Strongly Disagree	1 2%

60 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	34 57%
Agree	21 35%
Neutral	3 5%
Disagree	1 2%
Strongly Disagree	1 2%

60 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	36 60%
Agree	19 32%
Neutral	3 5%
Disagree	1 2%
Strongly Disagree	1 2%

60 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	38 63%
Agree	18 30%
Neutral	3 5%

Strongly Disagree	1 2%

60 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	35 58%
Agree	22 37%
Neutral	2 3%
Strongly Disagree	1 2%

60 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	36 60%
Agree	22 37%
Neutral	1 2%
Strongly Disagree	1 2%

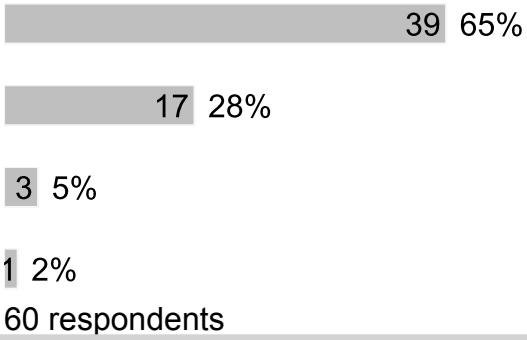
60 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	35 58%
Agree	20 33%
Neutral	4 7%
Strongly Disagree	1 2%

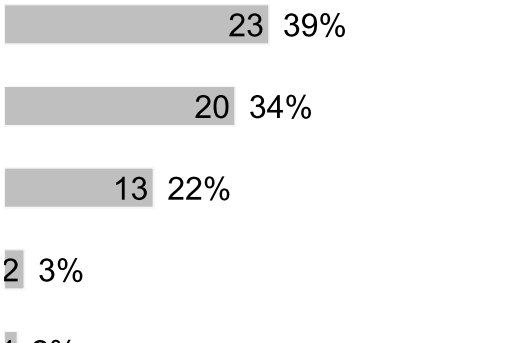
60 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



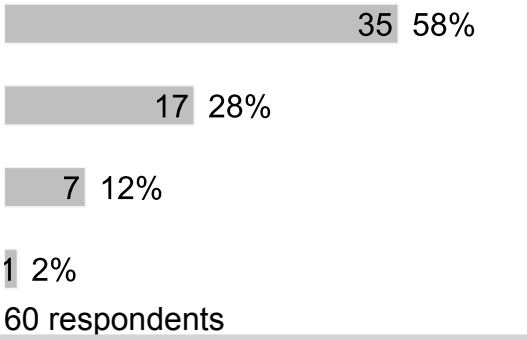
60 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



59 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



60 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	31 53%
Agree	13 22%
Neutral	11 19%
Disagree	2 3%
Strongly Disagree	1 2%

58 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	31 52%
Agree	16 27%
Neutral	12 20%
Strongly Disagree	1 2%

60 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	29 48%
Agree	17 28%
Neutral	12 20%
Disagree	1 2%
Strongly Disagree	1 2%

60 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	30 50%
Agree	18 30%
Neutral	11 18%
Strongly Disagree	1 2%

60 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	30 51%
Agree	18 31%
Neutral	10 17%
Strongly Disagree	1 2%

59 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	25 42%
Agree	22 37%
Neutral	11 19%
Strongly Disagree	1 2%

59 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	23 39%
Agree	21 36%

Neutral	14 24%
Strongly Disagree	1 2%

59 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	28 47%
Agree	26 44%
Neutral	4 7%
Strongly Disagree	1 2%

59 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	26 43%
Agree	24 40%
Neutral	8 13%
Disagree	1 2%
Strongly Disagree	1 2%

60 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	30 50%
Agree	21 35%
Neutral	8 13%

Strongly Disagree	1 2%

60 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	36 60%
Agree	14 23%
Neutral	9 15%
Strongly Disagree	1 2%

60 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	22 37%
Agree	25 42%
Neutral	12 20%
Strongly Disagree	1 2%

60 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	33 56%
Agree	17 29%
Neutral	7 12%
Disagree	1 2%
Strongly Disagree	1 2%

59 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	29	48%
Agree	20	33%
Neutral	10	17%
Strongly Disagree	1	2%

60 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	29	49%
Agree	16	27%
Neutral	12	20%
Strongly Disagree	2	3%

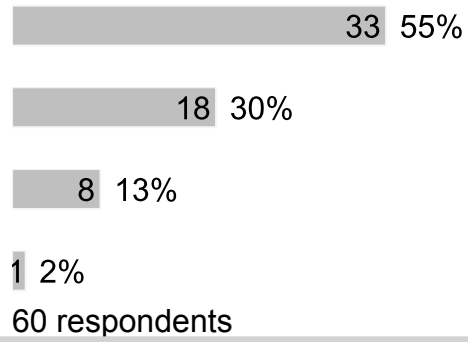
59 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year	1	2%
2 times per year	28	47%
3 or more times per year	2	3%
Does not apply	29	48%

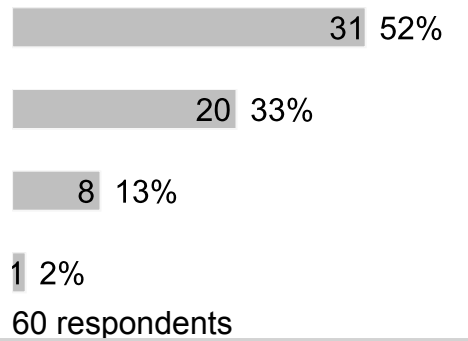
60 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



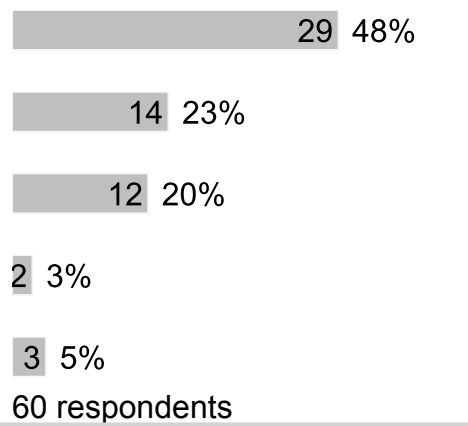
60 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



60 respondents

31. I regularly post information online or send home a newsletter.



60 respondents

32. Our school communicates well about its goals and activities.







60 respondents

33. Our school communicates information in ways that are easy for families to understand.







58 respondents

34. I am accessible via (check all that apply):



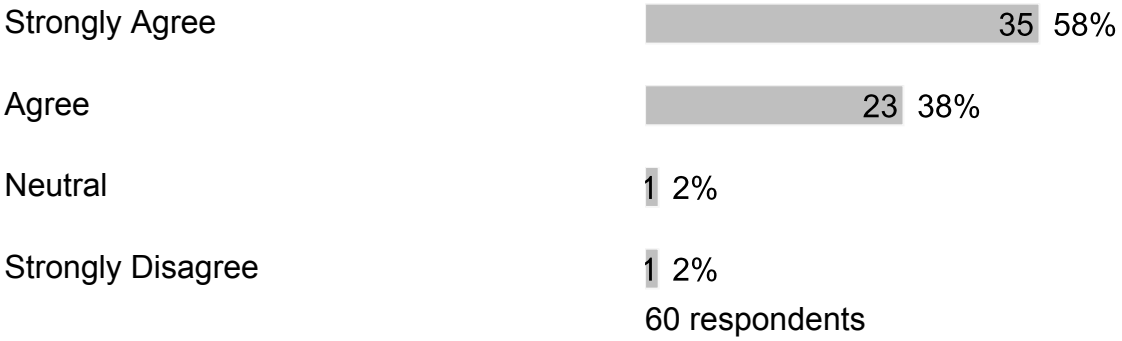






60 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).


Strongly Agree
35 58%
Agree
23 38%
Neutral
1 2%
Strongly Disagree
1 2%
60 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report