

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/03/2026



surveys

Custom Survey

1 survey(s) 261 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	57	22%
Female	189	73%
Prefer not to answer	13	5%

259 respondents

2. Race

Asian	9	4%
Black or African American	21	8%
Native Hawaiian or Other Pacific Islander		0%
White	179	70%

Multiracial 23 9%

Other 21 8%

254 respondents

3. Ethnicity

Hispanic 86 34%

Non-Hispanic or Latino 146 58%

Prefer not to answer 18 7%

250 respondents

4. Grade

Grade 6 99 38%

Grade 7 83 32%

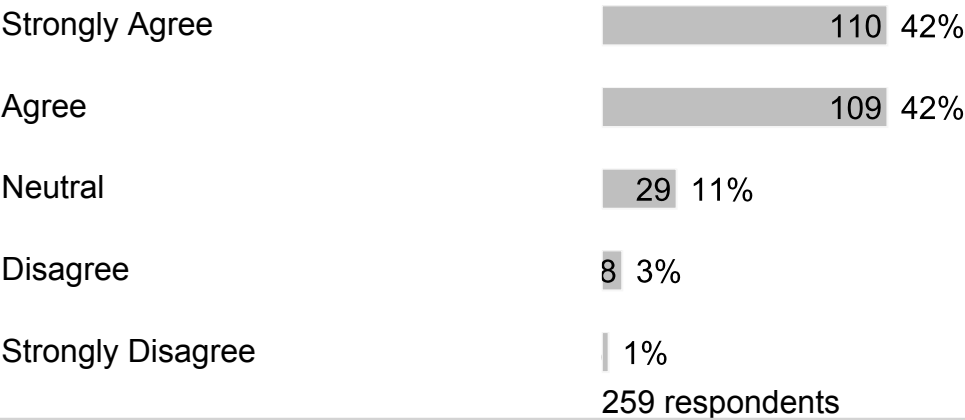
Grade 8 78 30%

Grade 10 0%

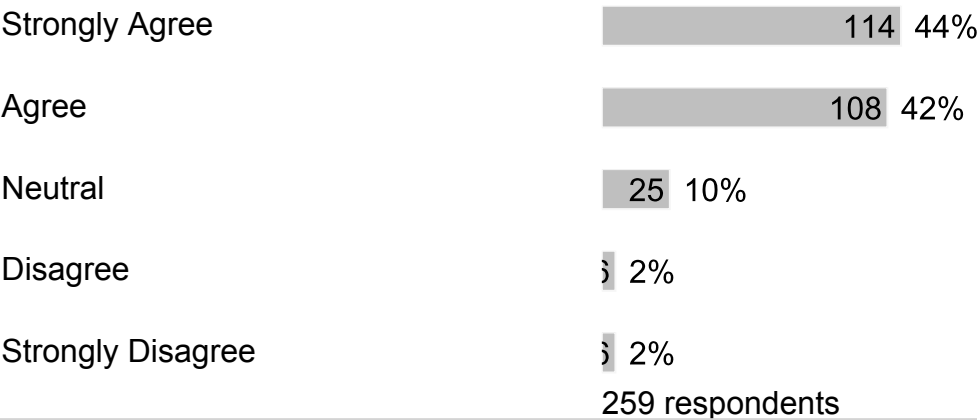
261 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 3 2%

Strongly Disagree 5 2%

260 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 21 8%

Agree 32 12%

Neutral 44 17%

Disagree 64 25%

Strongly Disagree 100 38%

261 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 22 9%

Agree 17 7%

Neutral 24 9%

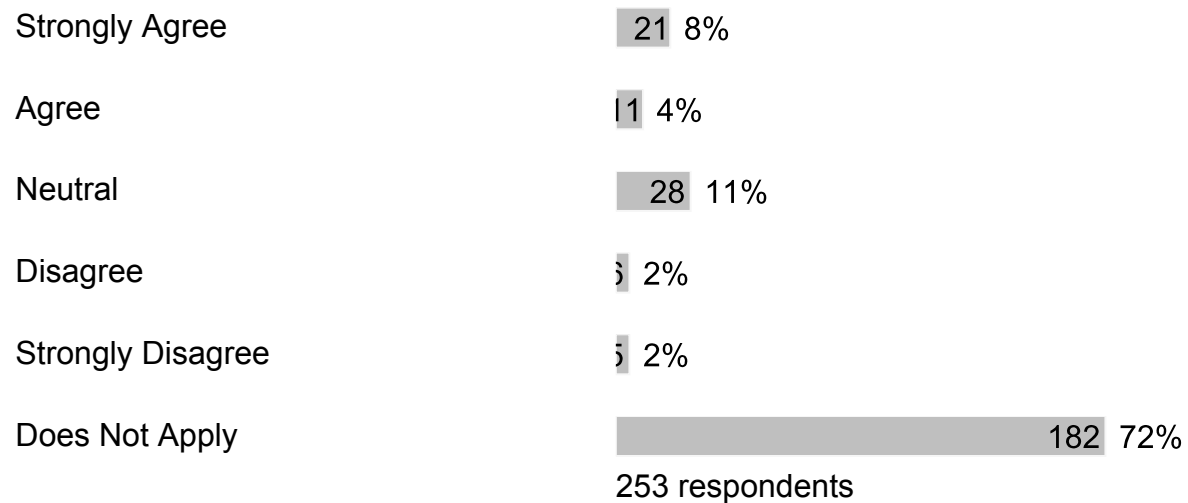
Disagree 7 3%

Strongly Disagree 1 1%

Does Not Apply 182 72%

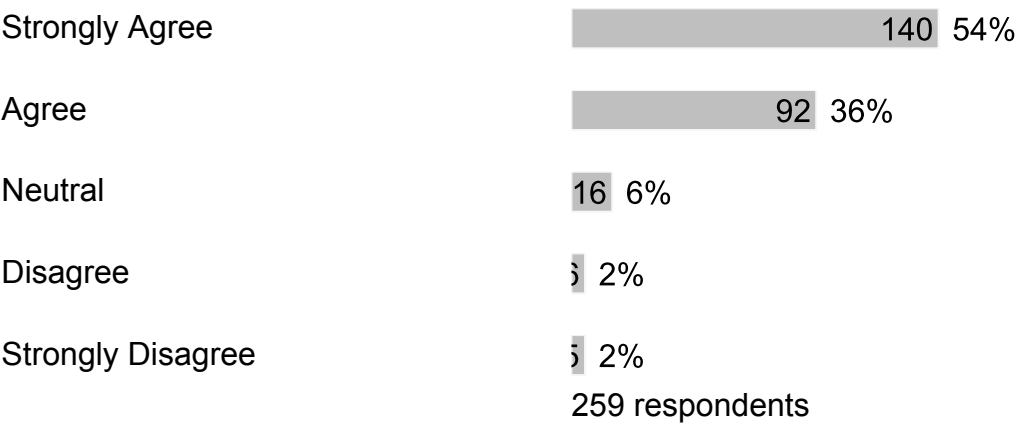
254 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



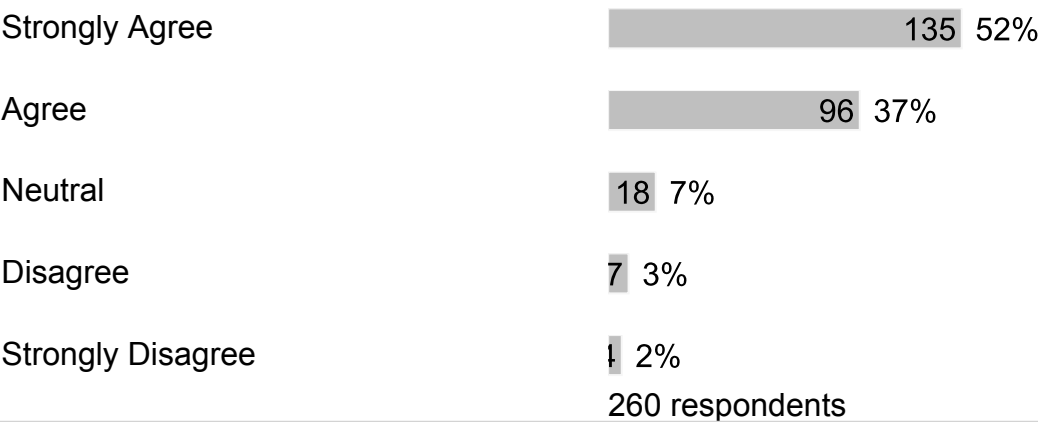
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

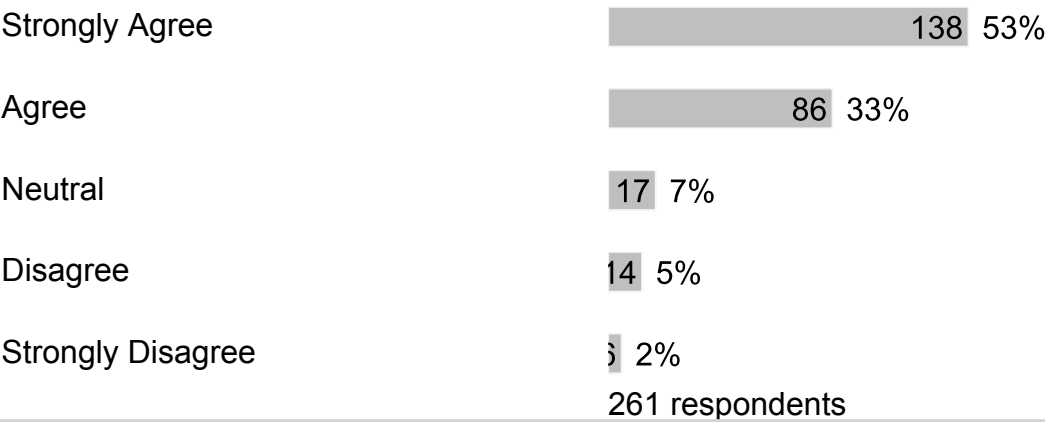


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



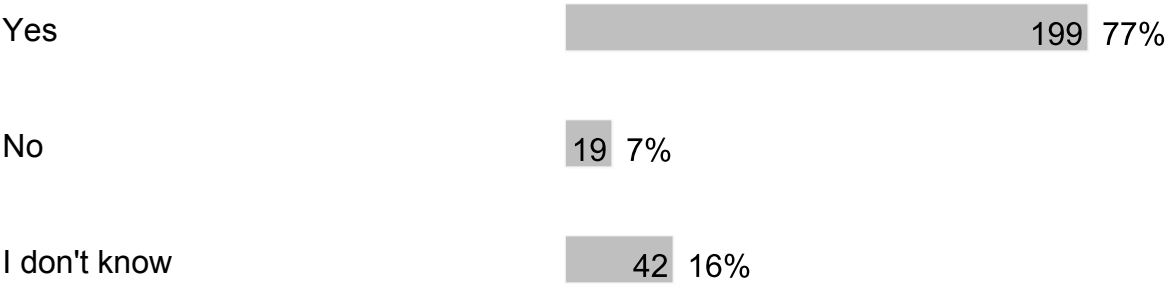
3. 3. At school, my child has up-to-date computers and other technology to learn.





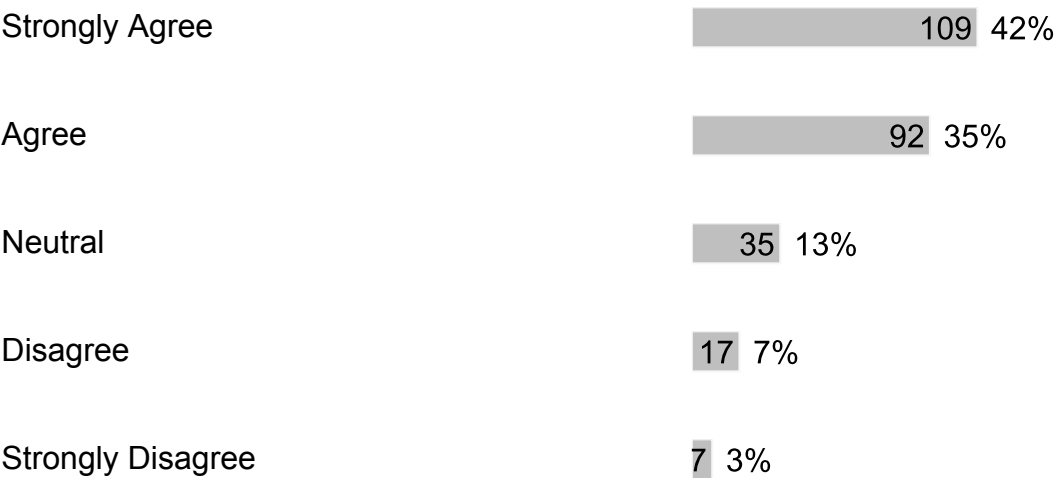
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



260 respondents

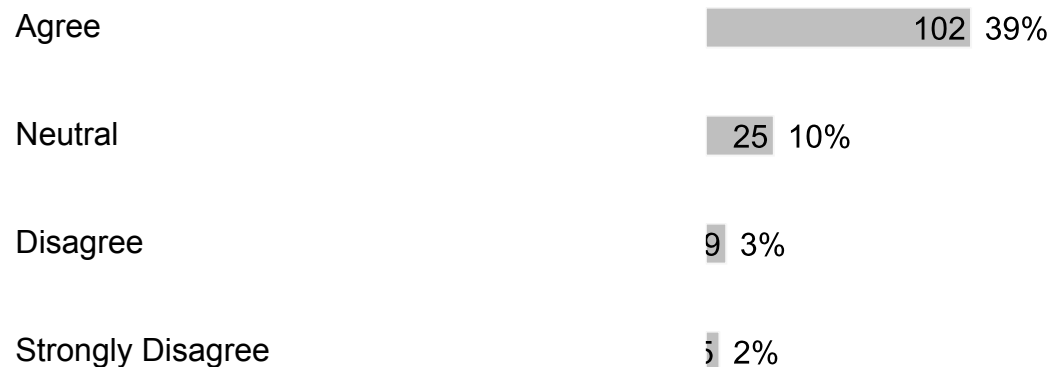
2. 2. My child likes going to school.



260 respondents

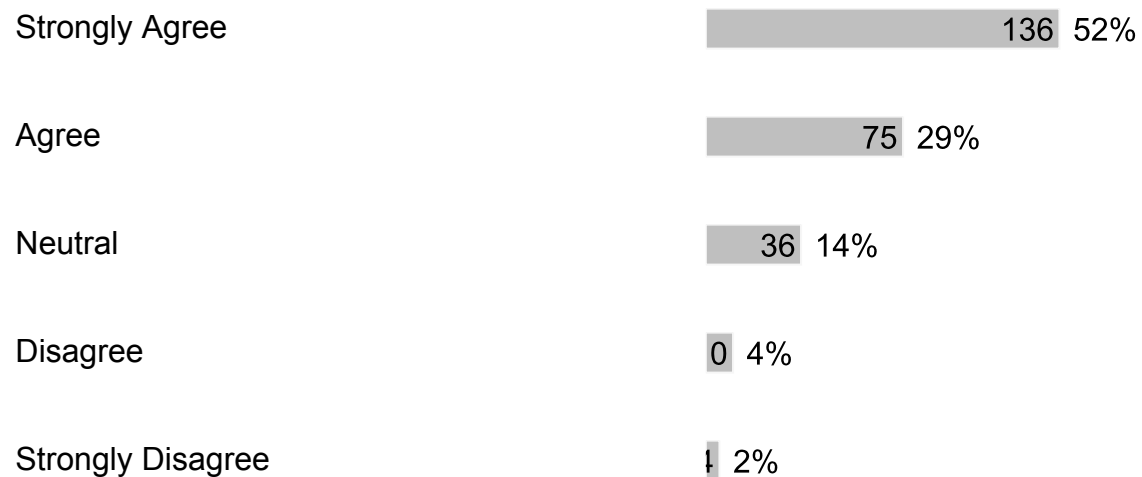
3. 3. Our school treats students with value, respect and compassion.





261 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



261 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	27	10%
Disagree	13	5%
Strongly Disagree	1	2%

261 respondents

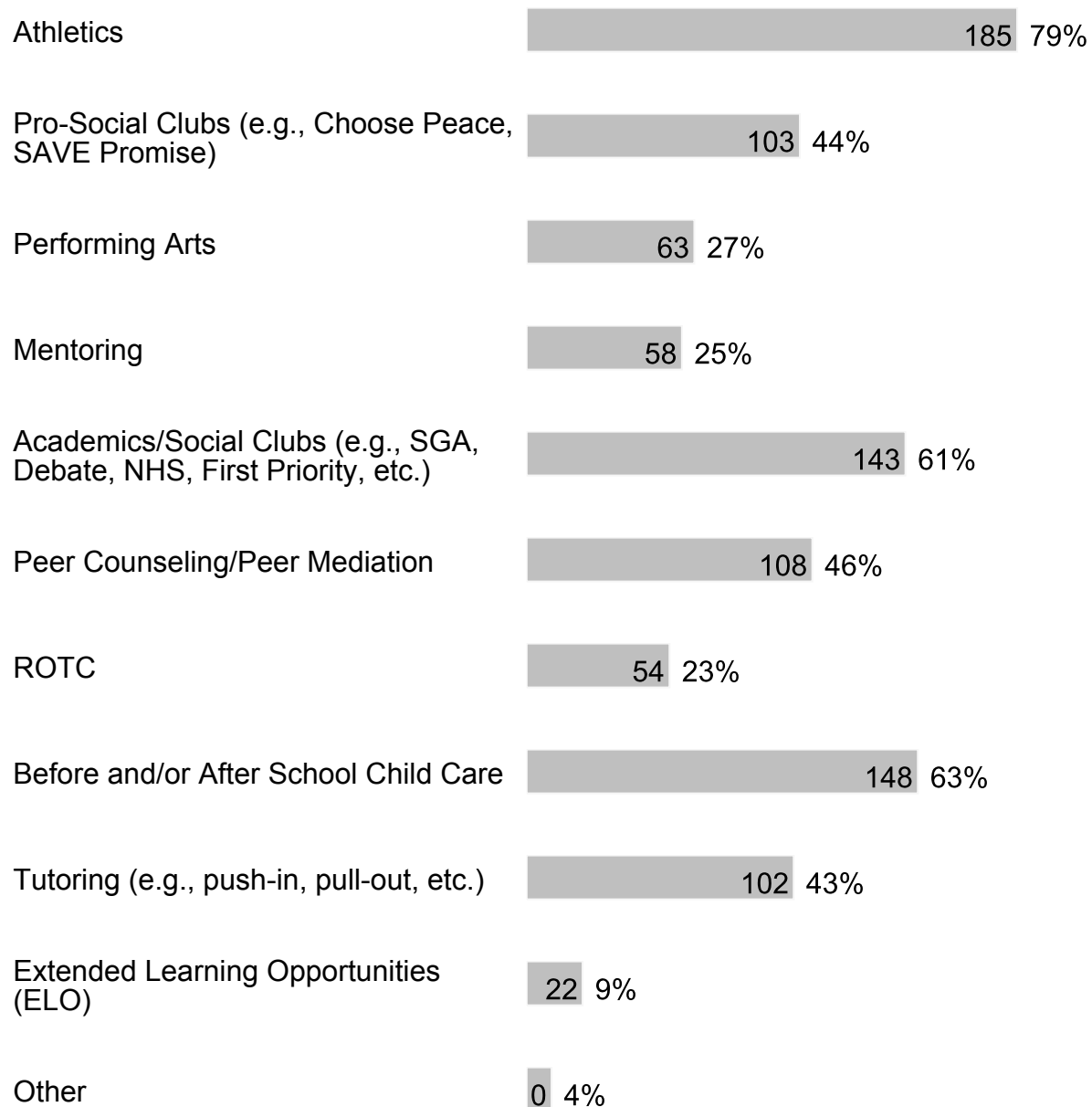
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	137	53%
Agree	79	30%
Neutral	34	13%
Disagree	9	3%
Strongly Disagree		0%

260 respondents

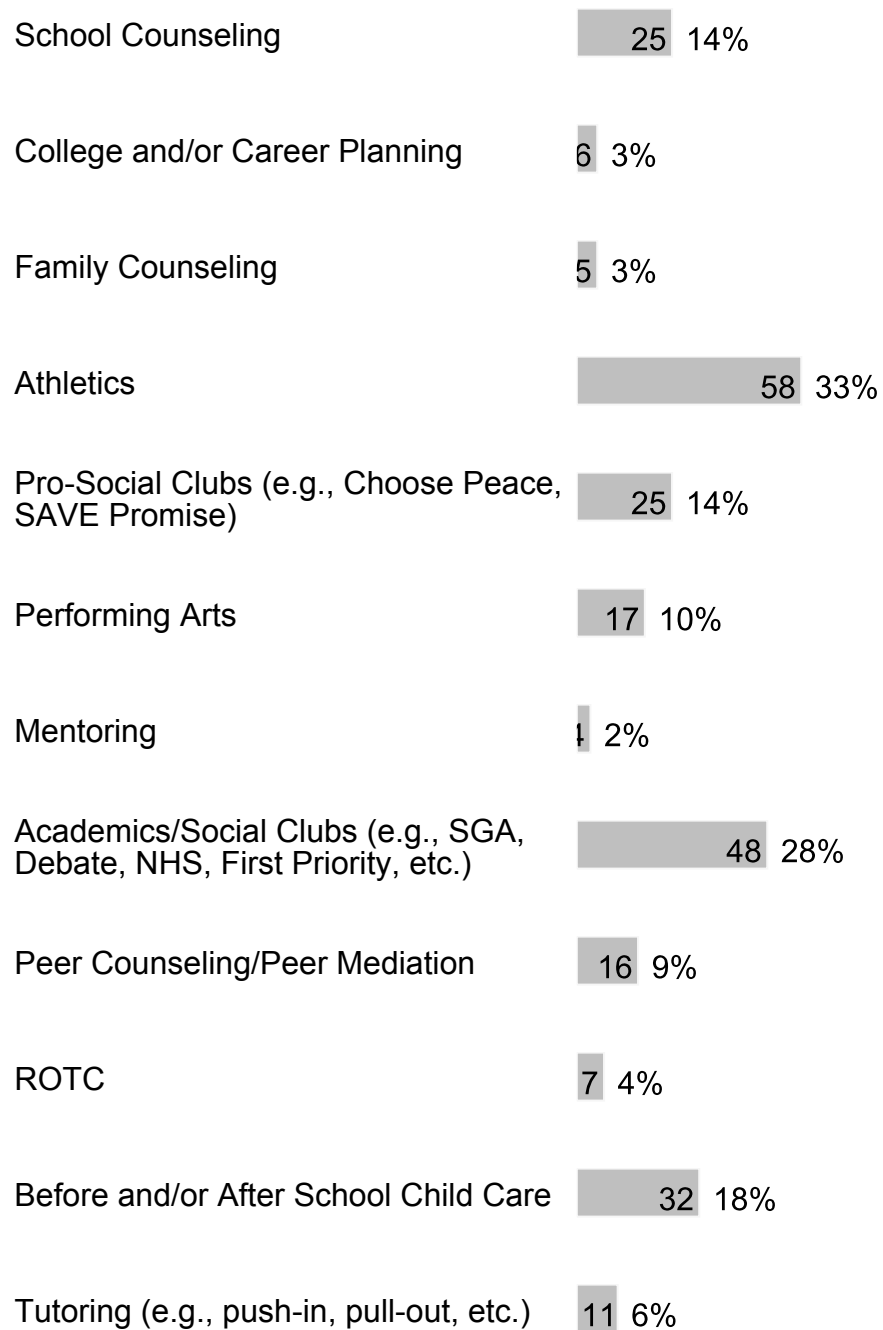
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	167	71%
College and/or Career Planning	35	15%
Family Counseling	40	17%



235 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 7 4%

Other 21 12%

174 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 22 12%

College and/or Career Planning 21 12%

Family Counseling 9 5%

Athletics 52 29%

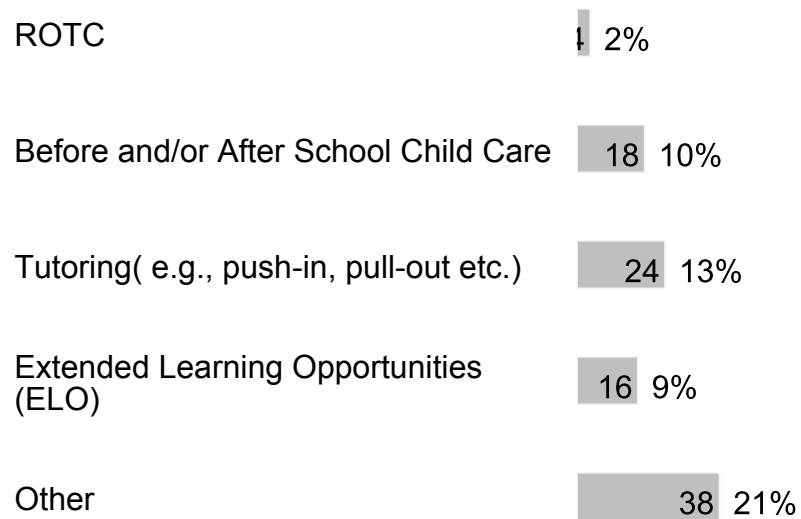
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 24 13%

Performing Arts 41 23%

Mentoring 12 7%

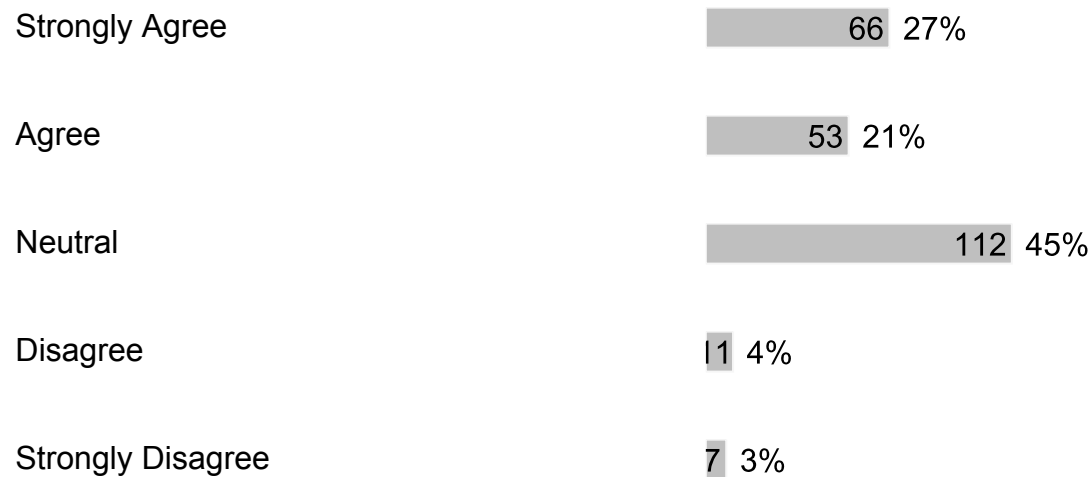
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 42 23%

Peer Counseling/Peer Mediation 22 12%



181 respondents

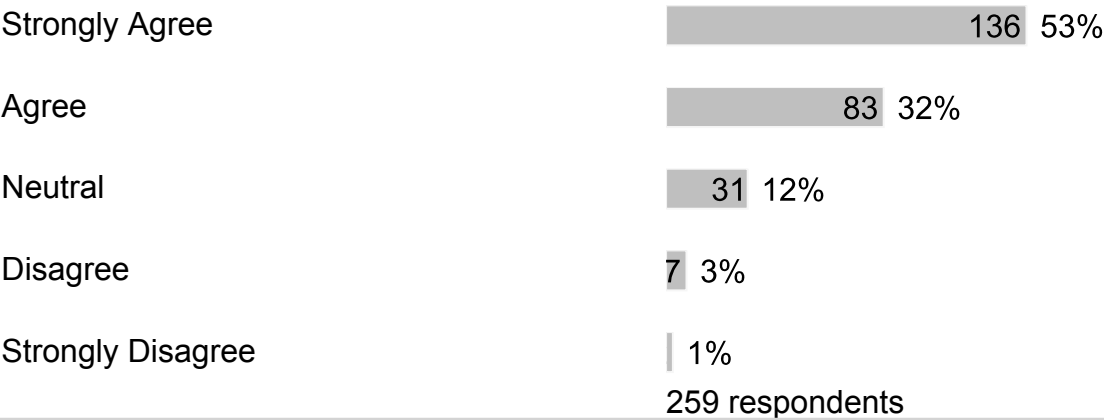
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



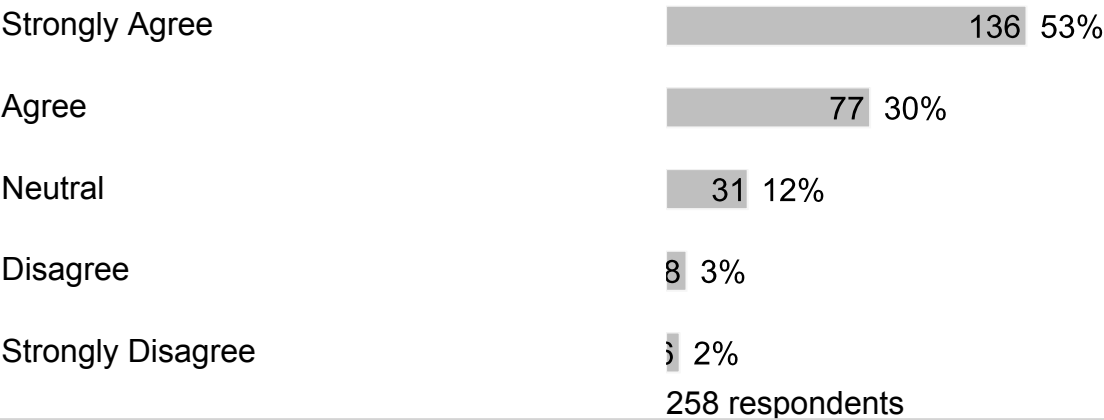
249 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 8 3%

Strongly Disagree 1 2%

258 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 112 44%

Agree 91 35%

Neutral 38 15%

Disagree 0 4%

Strongly Disagree 3 2%

257 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 119 46%

Agree 95 37%

Neutral 28 11%

Disagree 7 3%

Strongly Disagree 8 3%

257 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 117 45%

Agree 98 38%

Neutral	27	10%
Disagree	0	4%
Strongly Disagree	5	2%

258 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	124	48%
Agree	95	37%
Neutral	27	10%
Disagree	9	3%
Strongly Disagree	1	1%

258 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	126	49%
Agree	88	34%
Neutral	30	12%
Disagree	8	3%
Strongly Disagree	5	2%

257 respondents

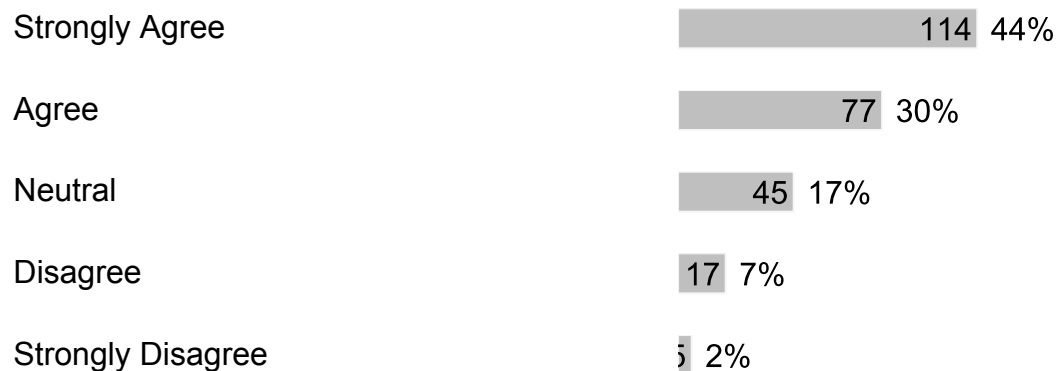
9. 9. My child's teachers give work that challenges my child.

Strongly Agree	127	49%
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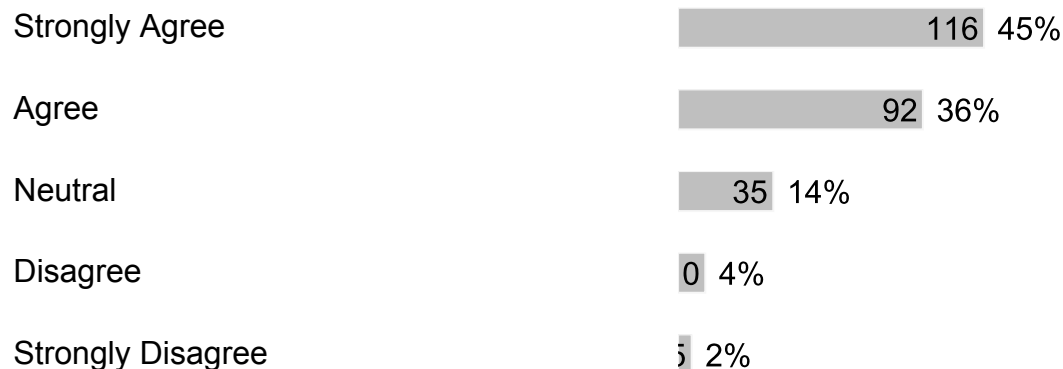
258 respondents

10. 10. My child's teachers work as a team to help my child learn.



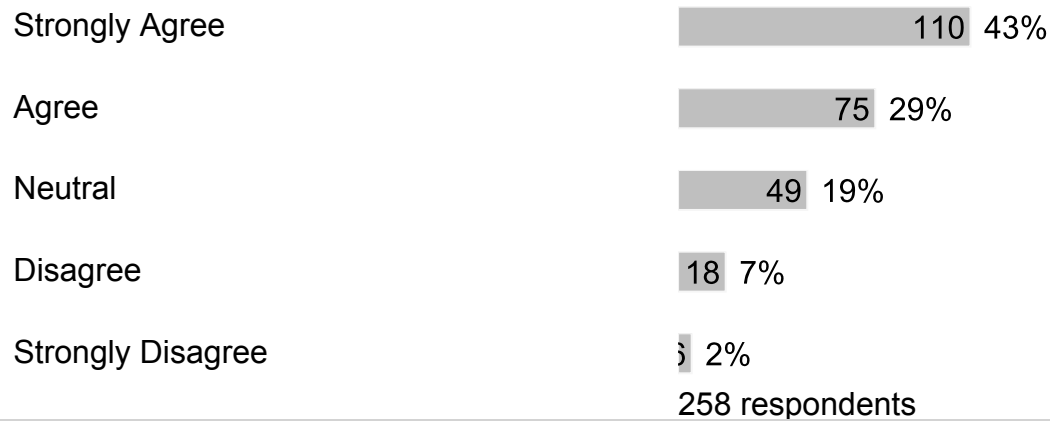
258 respondents

11. 11. My child's teachers use a variety of teaching strategies.

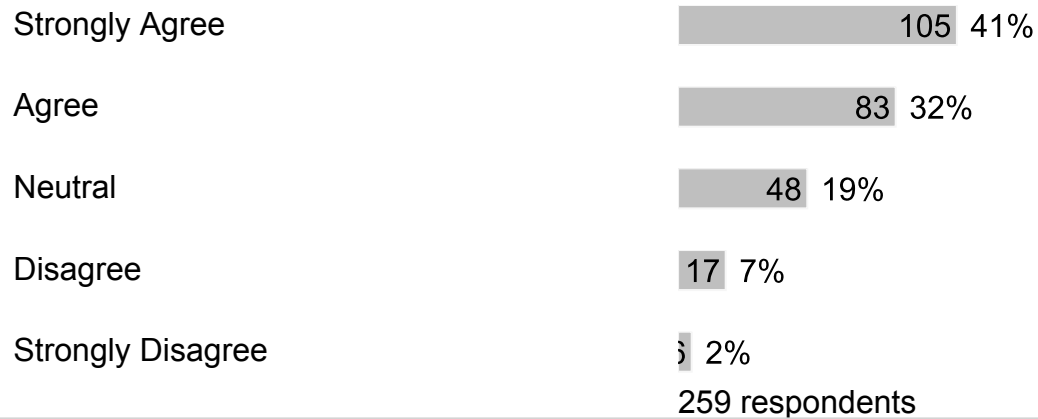


258 respondents

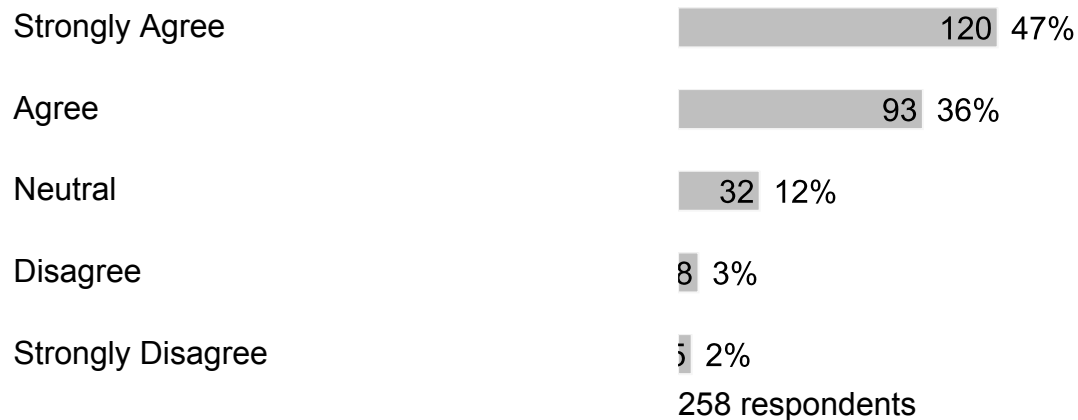
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



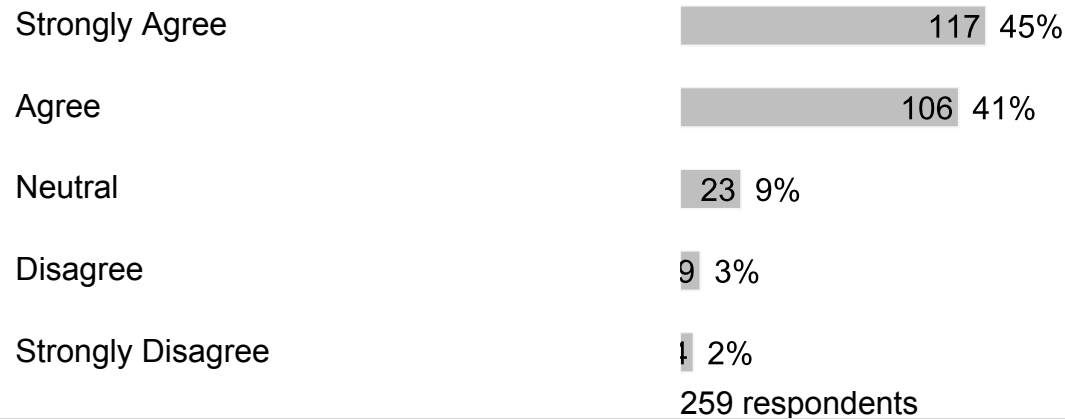
13. 13. My child sees a relationship between what is being taught and everyday life.



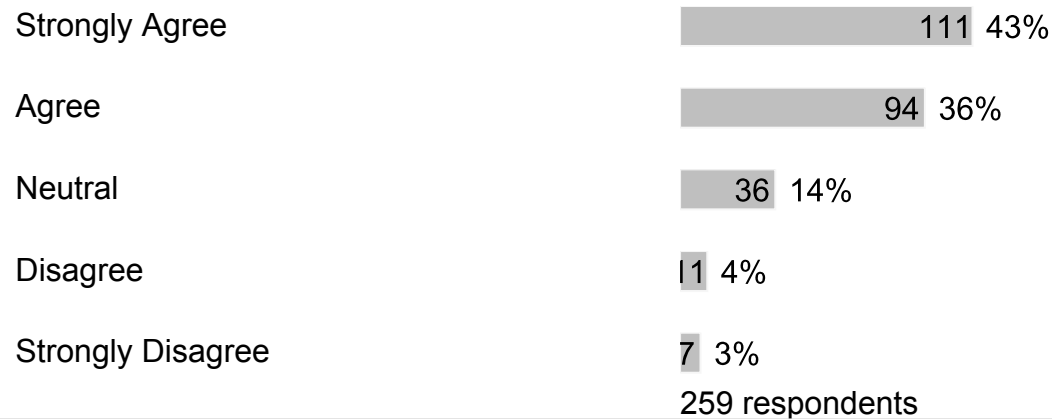
14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 11 4%
258 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 108 42%
Agree 82 32%
Neutral 39 15%
Disagree 18 7%
Strongly Disagree 9 4%
256 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 79 31%
Agree 48 19%
Neutral 54 21%
Disagree 46 18%
Strongly Disagree 29 11%
256 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 120 47%
Agree 90 35%
Neutral 29 11%

Disagree 13 5%

Strongly Disagree 5 2%

257 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 108 42%

Agree 83 32%

Neutral 45 18%

Disagree 16 6%

Strongly Disagree 5 2%

257 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 107 41%

Agree 83 32%

Neutral 51 20%

Disagree 11 4%

Strongly Disagree 5 2%

258 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 102 40%

Agree 93 36%

Neutral	36	14%
Disagree	19	7%
Strongly Disagree	8	3%

258 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	98	38%
Agree	95	37%
Neutral	44	17%
Disagree	15	6%
Strongly Disagree	5	2%

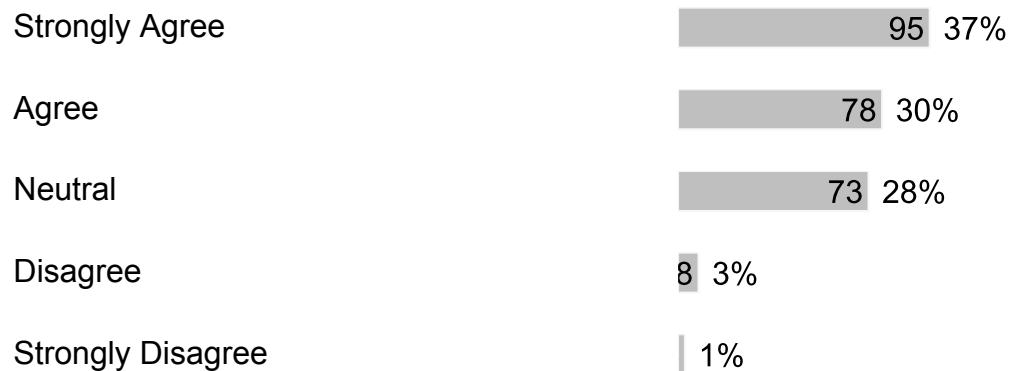
257 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	121	47%
Agree	88	34%
Neutral	38	15%
Disagree	3	2%
Strongly Disagree	1	2%

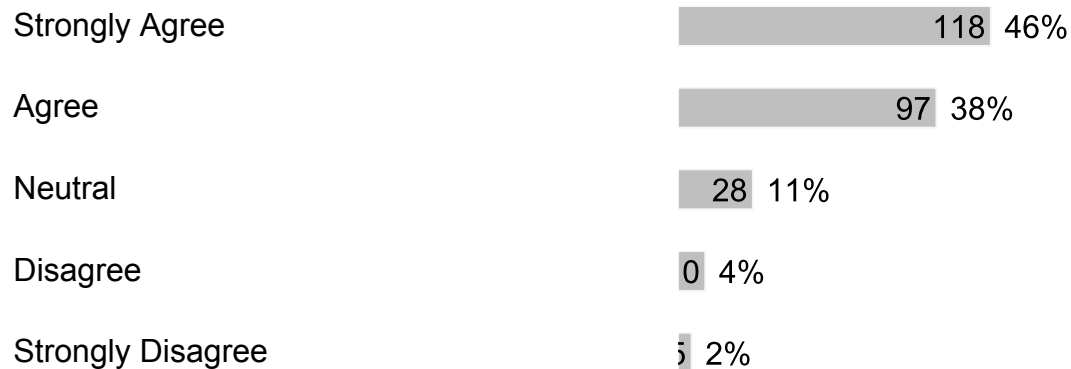
257 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



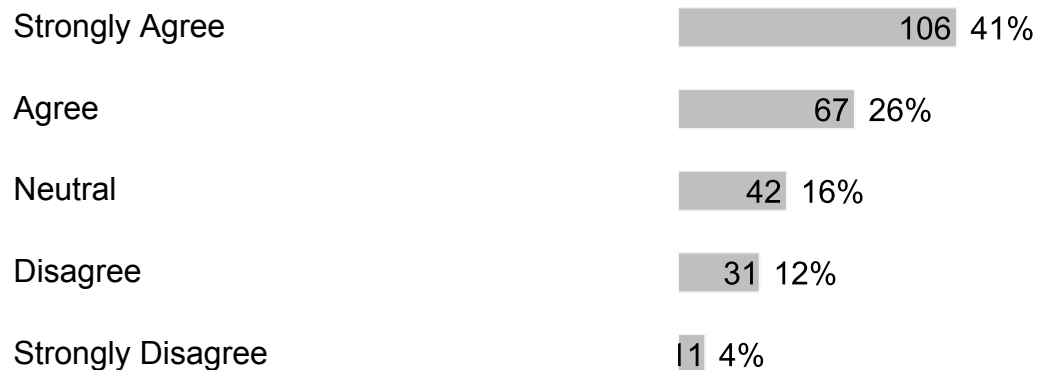
257 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



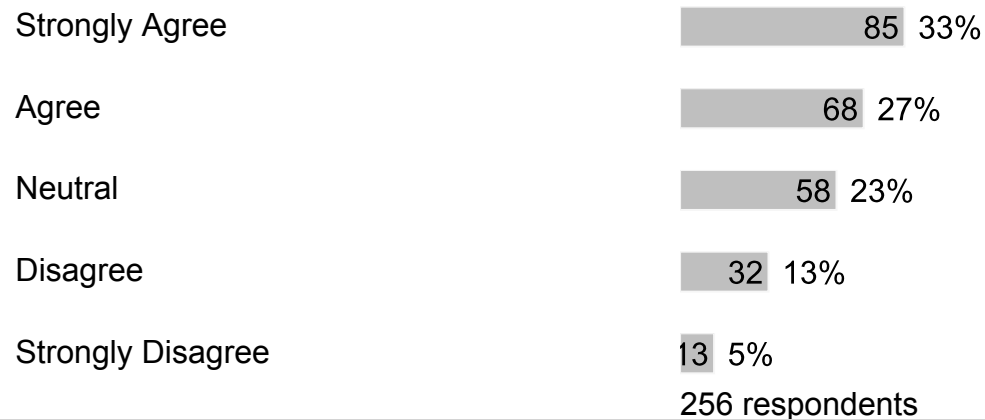
258 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



257 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

1 4%

258 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report