BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/14/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 09/14/2026

Custom Survey

1 survey(s) 133 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

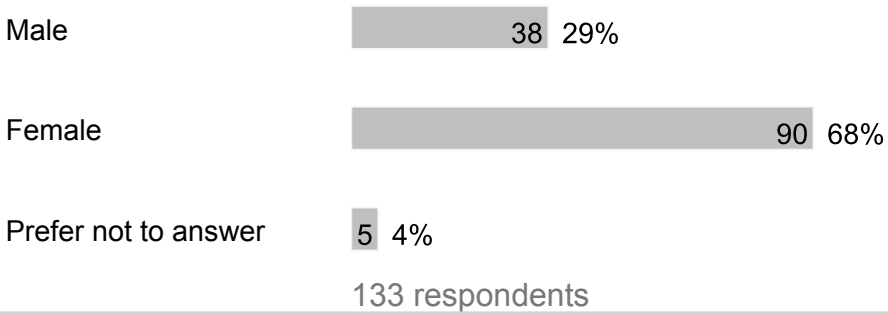
1 survey(s) 133 response(s)

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

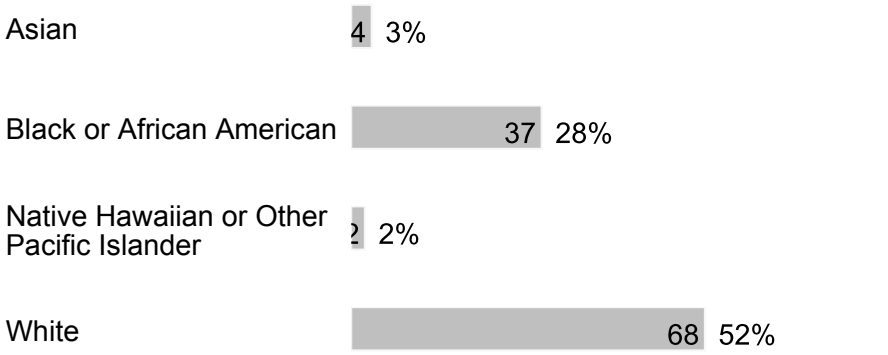
Number of Responses | Percentages of Total Responses

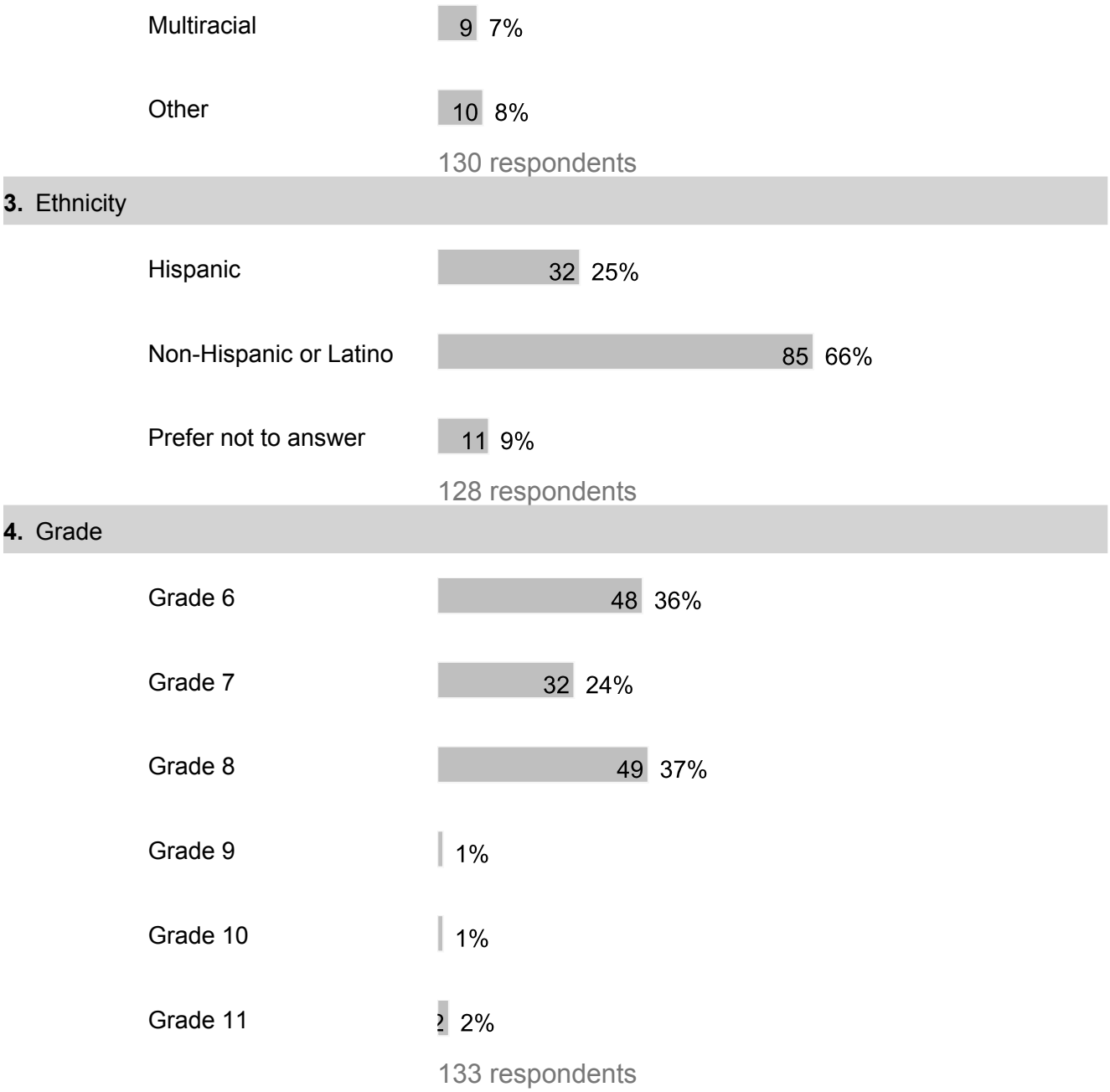
1. Gender



133 respondents

2. Race




Multiracial
9 7%
Other
10 8%
130 respondents
3. Ethnicity
Hispanic
32 25%
Non-Hispanic or Latino
85 66%
Prefer not to answer
11 9%
128 respondents
4. Grade
Grade 6
48 36%
Grade 7
32 24%
Grade 8
49 37%
Grade 9
1%
Grade 10
1%
Grade 11
2%
133 respondents

C. Section 2

1. 1. My child feels safe at school.

Strongly Agree	73	55%
Agree	44	33%
Neutral	10	8%
Disagree	4	3%
Strongly Disagree	2	2%

133 respondents

2. 2. My child's school is clean and well-maintained.

Strongly Agree	65	49%
Agree	48	36%
Neutral	9	7%
Disagree	8	6%
Strongly Disagree	2	2%

132 respondents

3. 3. I would recommend my child's school to my friends and/or family.

Strongly Agree	78	59%
Agree	40	30%
Neutral	8	6%

Disagree	4 3%
Strongly Disagree	3 2%

133 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	22 17%
Agree	23 17%
Neutral	22 17%
Disagree	30 23%
Strongly Disagree	35 27%

132 respondents

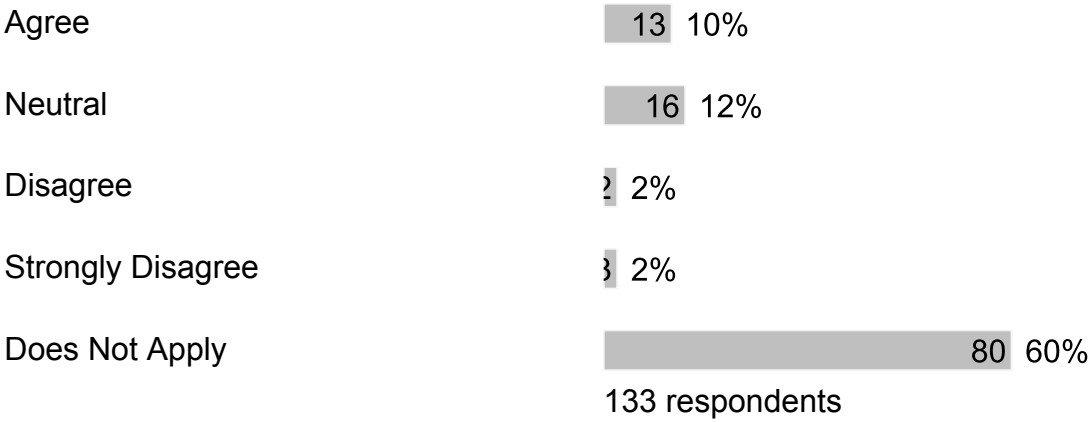
5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	17 13%
Agree	20 15%
Neutral	13 10%
Disagree	3 2%
Does Not Apply	80 60%

133 respondents

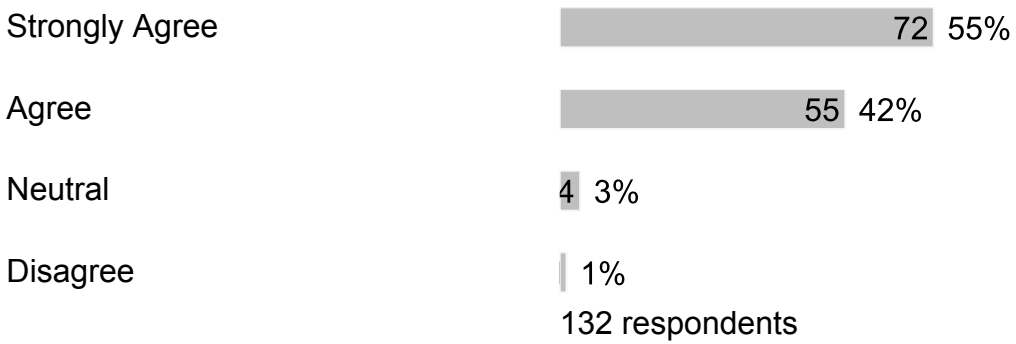
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	19 14%


Agree
13 10%
Neutral
16 12%
Disagree
2 2%
Strongly Disagree
3 2%
Does Not Apply
80 60%
133 respondents

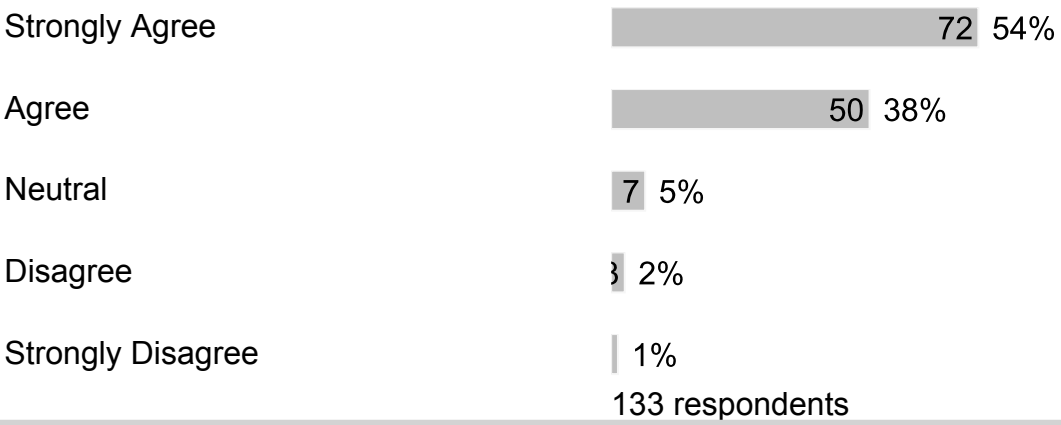
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



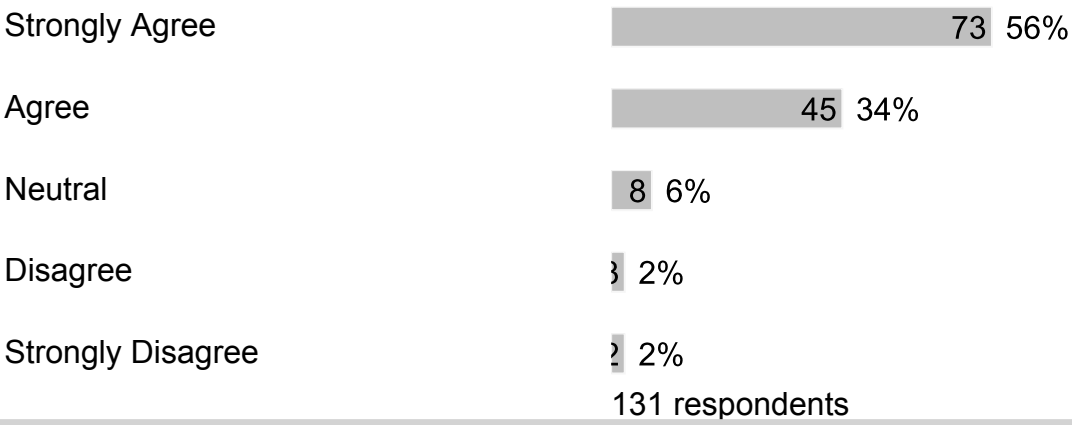
E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



133 respondents

2. 2. Our school provides qualified staff members to support student learning.



131 respondents

3. 3. At school, my child has up-to-date computers and other technology to learn.

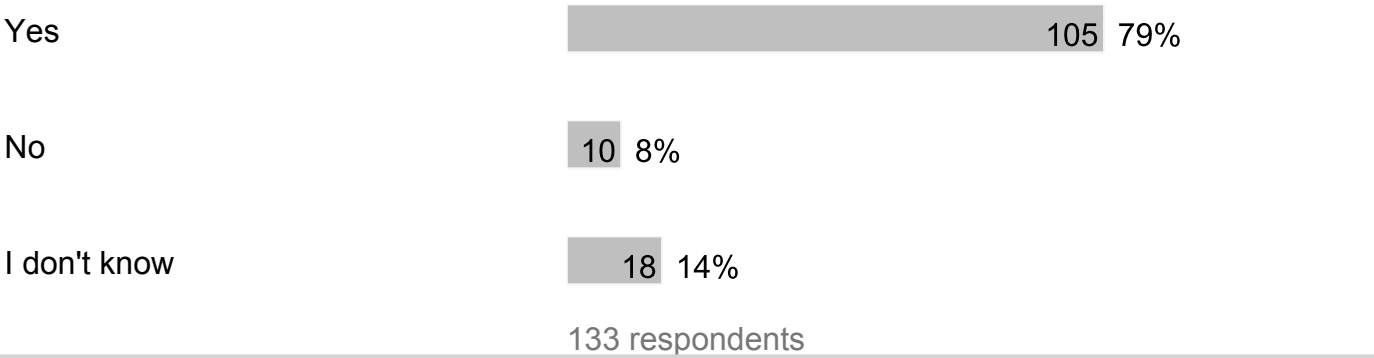


Neutral	12 9%
Disagree	1%
Strongly Disagree	1%

133 respondents

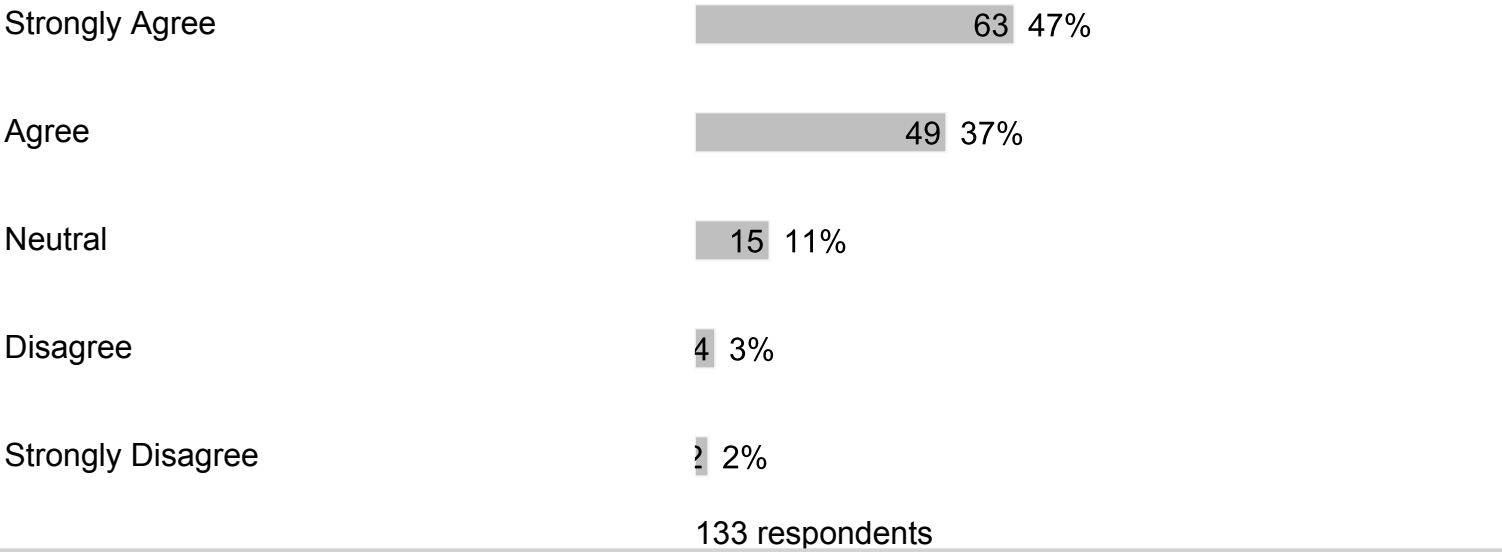
F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



133 respondents

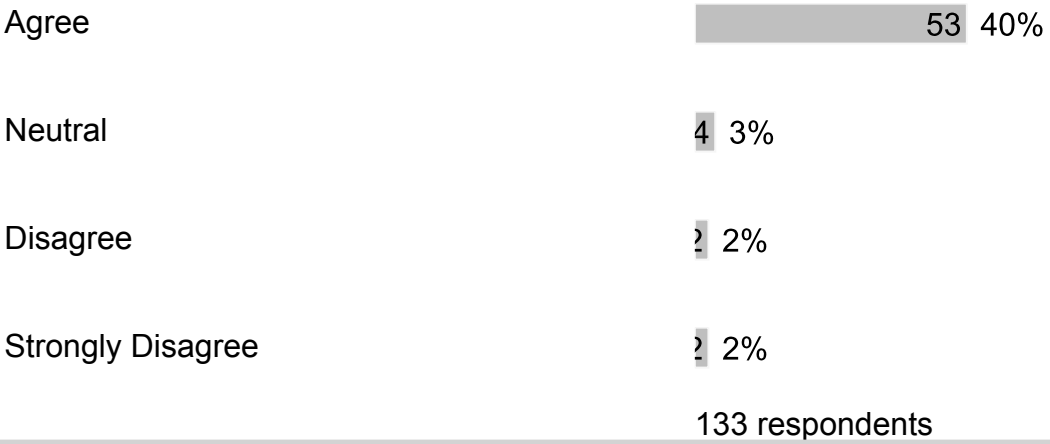
2. 2. My child likes going to school.



133 respondents

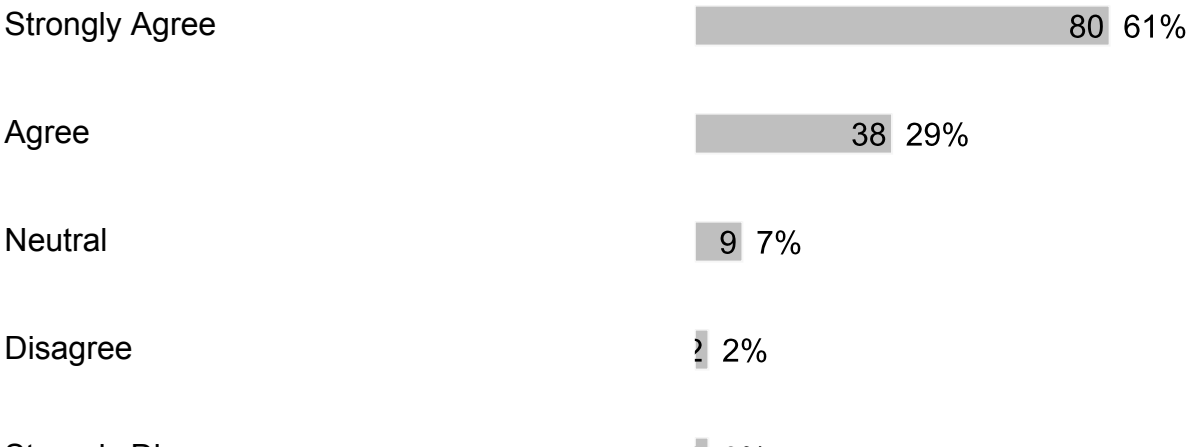
3. 3. Our school treats students with value, respect and compassion.





133 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



132 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	4	3%
Disagree	1	1%
Strongly Disagree	1	1%

133 respondents

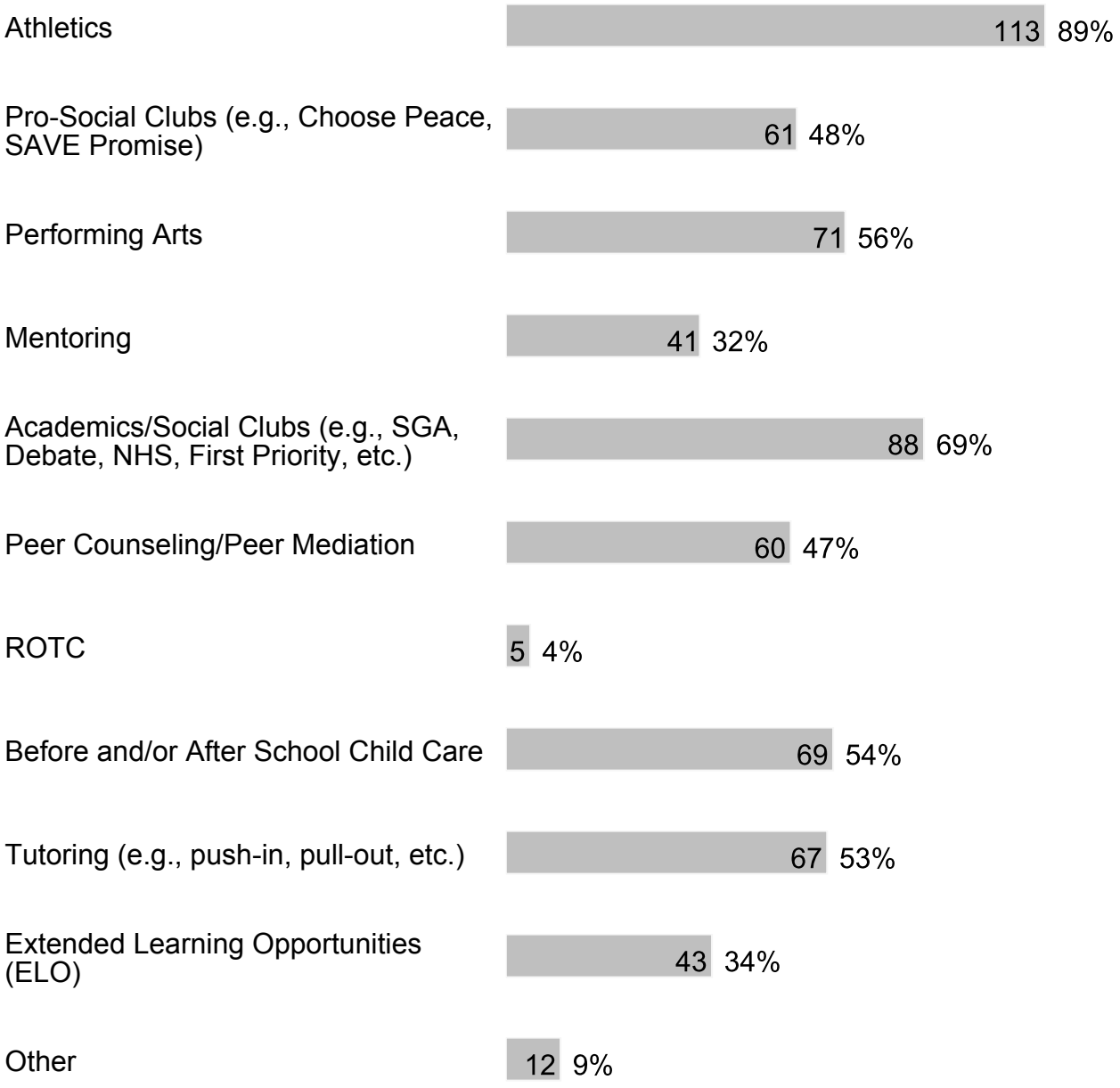
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	72	55%
Agree	49	37%
Neutral	7	5%
Disagree	2	2%
Strongly Disagree	2	2%

132 respondents

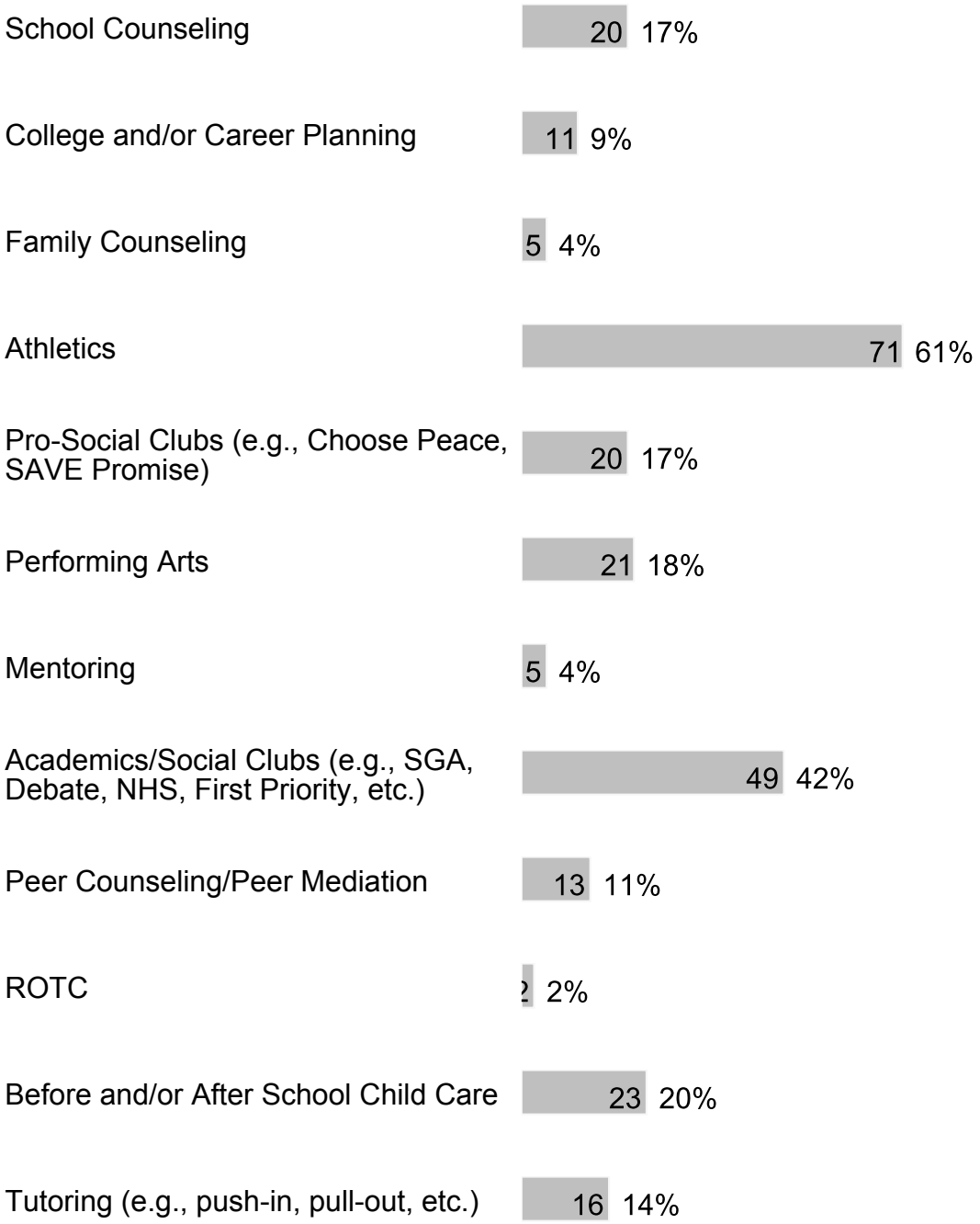
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	107	84%
College and/or Career Planning	15	12%
Family Counseling	41	32%



127 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):


School Counseling
20 17%
College and/or Career Planning
11 9%
Family Counseling
5 4%
Athletics
71 61%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
20 17%
Performing Arts
21 18%
Mentoring
5 4%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
49 42%
Peer Counseling/Peer Mediation
13 11%
ROTC
2 2%
Before and/or After School Child Care
23 20%
Tutoring (e.g., push-in, pull-out, etc.)
16 14%

Extended Learning Opportunities (ELO)	11	9%
Other	15	13%

117 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling	24	23%
College and/or Career Planning	19	18%
Family Counseling	6	6%
Athletics	55	53%
Pro-Social Clubs (e.g.,Choose Peace, SAVE Promise)	20	19%
Performing Arts	22	21%
Mentoring	14	13%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	39	38%
Peer Counseling/Peer Mediation	18	17%

ROTC	7	7%
Before and/or After School Child Care	14	13%
Tutoring(e.g., push-in, pull-out etc.)	15	14%
Extended Learning Opportunities (ELO)	9	9%
Other	12	12%

104 respondents

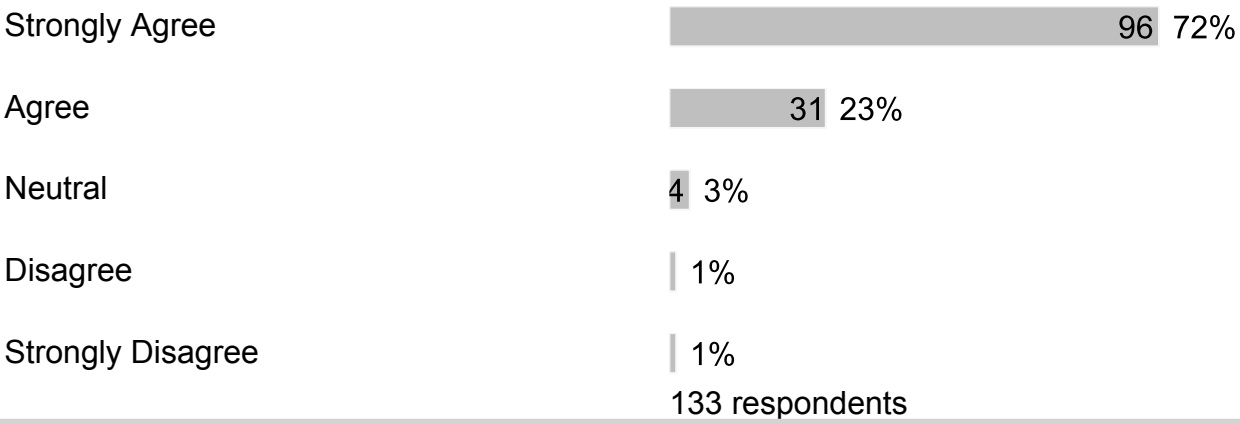
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	47	36%
Agree	35	27%
Neutral	42	32%
Disagree	5	4%
Strongly Disagree		1%

130 respondents

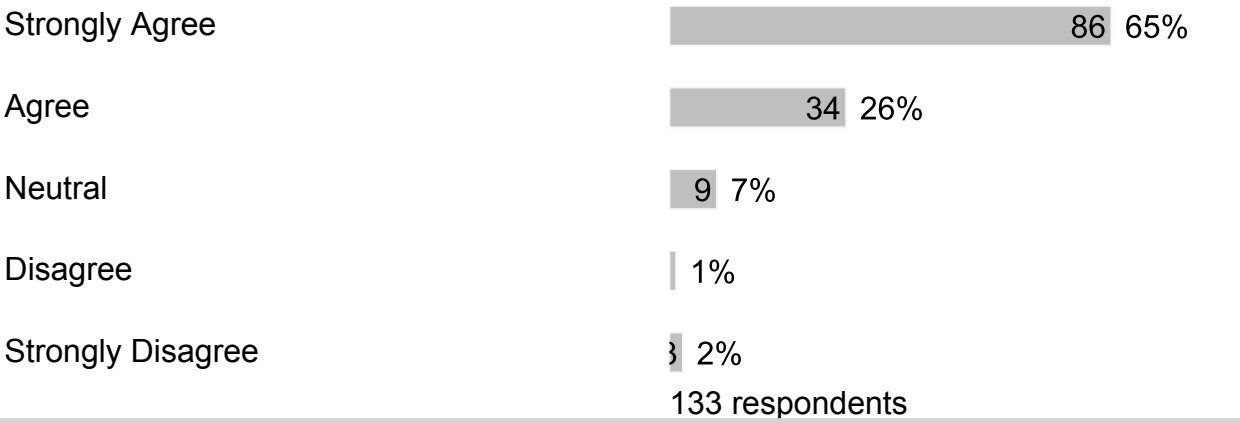
G. Section 6

1. 1. The principal is a positive educational leader at the school.



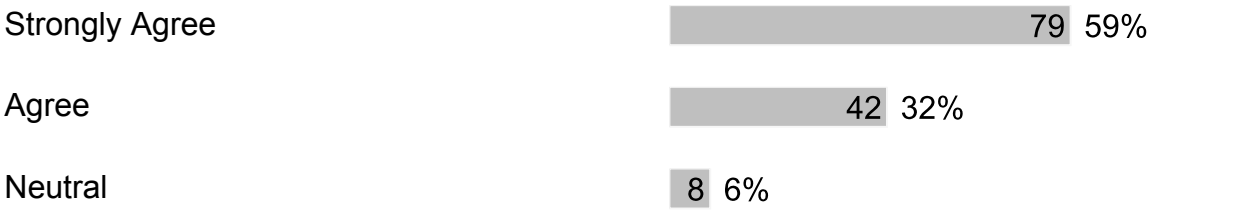
133 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



133 respondents

3. 3. Our school's administration provides strong instructional leadership.



Disagree	3	2%
Strongly Disagree	1	1%

133 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	71	53%
Agree	45	34%
Neutral	14	11%
Disagree	1	1%
Strongly Disagree	2	2%

133 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	73	55%
Agree	44	33%
Neutral	11	8%
Disagree	1	1%
Strongly Disagree	3	2%

132 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	70	54%
Agree	47	36%

Neutral	9	7%
Disagree	1	1%
Strongly Disagree	3	2%

130 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	69	52%
Agree	45	34%
Neutral	15	11%
Disagree	1	1%
Strongly Disagree	2	2%

132 respondents

8. 8. My child’s teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	62	47%
Agree	53	40%
Neutral	15	11%
Strongly Disagree	2	2%

132 respondents

9. 9. My child’s teachers give work that challenges my child.

Strongly Agree	59	45%
Agree	57	44%

Neutral	13	10%
Strongly Disagree	1	1%

130 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	59	46%
Agree	44	34%
Neutral	17	13%
Disagree	7	5%
Strongly Disagree	2	2%

129 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	62	47%
Agree	47	35%
Neutral	19	14%
Disagree	3	2%
Strongly Disagree	2	2%

133 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	57	44%
Agree	47	36%

Neutral	19	15%
Disagree	3	2%
Strongly Disagree	5	4%

131 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	52	39%
Agree	51	39%
Neutral	23	17%
Disagree	3	2%
Strongly Disagree	3	2%

132 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	60	45%
Agree	57	43%
Neutral	13	10%
Disagree	1	1%
Strongly Disagree	2	2%

133 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree	60	45%

Agree	56	42%
Neutral	11	8%
Disagree	4	3%
Strongly Disagree	2	2%

133 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	56	42%
Agree	60	45%
Neutral	12	9%
Disagree	1	1%
Strongly Disagree	3	2%

132 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	54	41%
Agree	46	35%
Neutral	18	14%
Disagree	8	6%
Strongly Disagree	7	5%

133 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	56	42%
Agree	55	41%
Neutral	13	10%
Disagree	4	3%
Strongly Disagree	5	4%

133 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	45	34%
Agree	34	26%
Neutral	31	23%
Disagree	14	11%
Strongly Disagree	9	7%

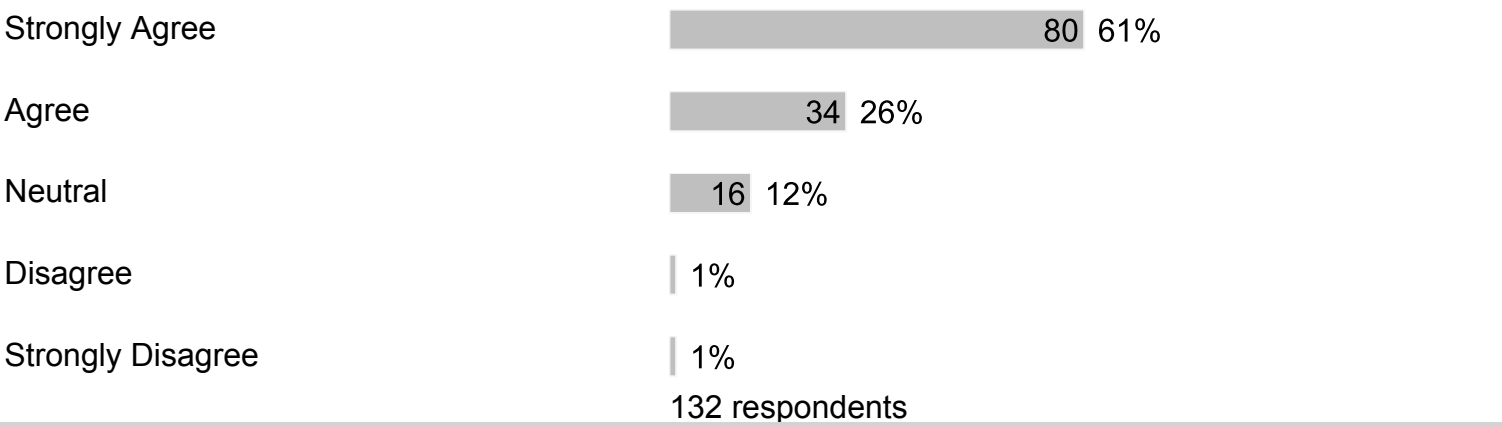
133 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	58	44%
Agree	54	41%
Neutral	17	13%
Disagree	2	2%
Strongly Disagree	2	2%

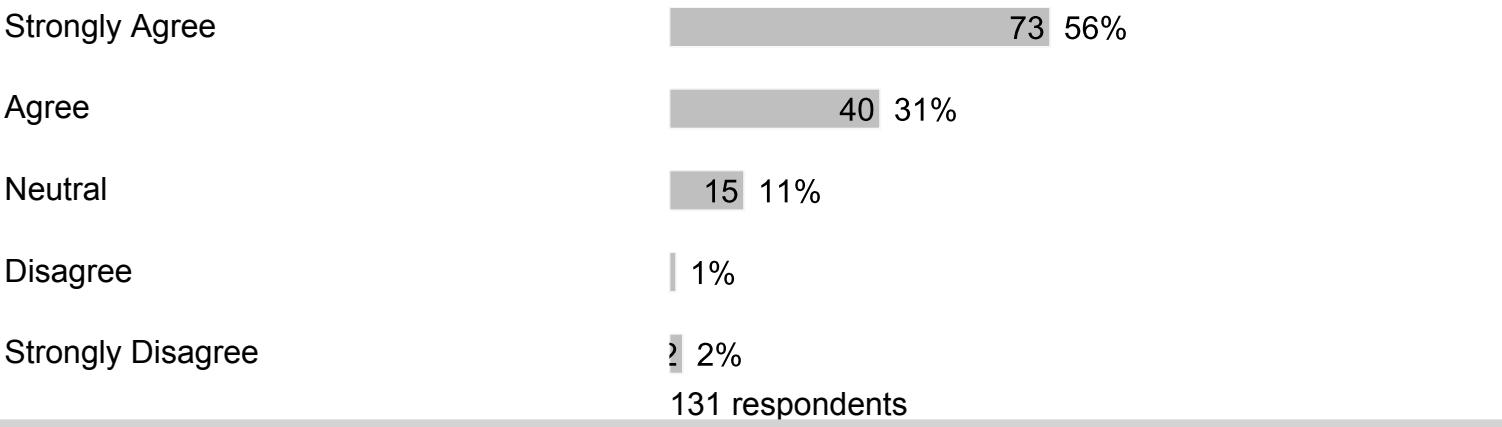
133 respondents

21. 21. Families are encouraged to volunteer.



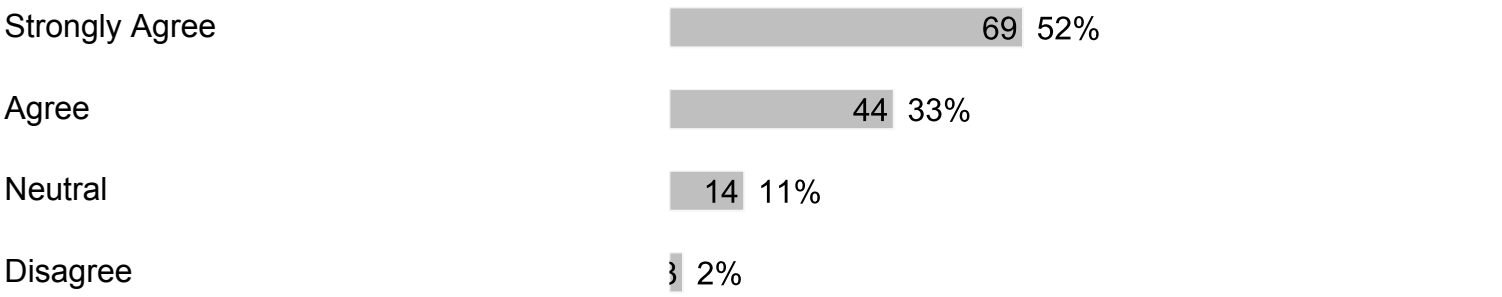
132 respondents

22. 22. Families are given the opportunity to participate on school committees.



131 respondents

23. 23. I am well-informed of the school's goals and activities.



Strongly Disagree	3 2%

133 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	64 48%
Agree	49 37%
Neutral	15 11%
Disagree	3 2%
Strongly Disagree	2 2%

133 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	69 52%
Agree	41 31%
Neutral	21 16%
Strongly Disagree	1%

132 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	58 44%
Agree	38 29%
Neutral	34 26%

Strongly Disagree	1%

131 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	68 51%
Agree	52 39%
Neutral	8 6%
Disagree	1%
Strongly Disagree	4 3%

133 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	54 41%
Agree	45 34%
Neutral	20 15%
Disagree	8 6%
Strongly Disagree	5 4%

132 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	49 37%
Agree	46 35%
Neutral	29 22%

Disagree	4 3%
Strongly Disagree	4 3%

132 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree	48 36%
Agree	37 28%
Neutral	38 29%
Disagree	7 5%
Strongly Disagree	3 2%

133 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	63 48%
Agree	49 37%
Neutral	15 11%
Disagree	1%
Strongly Disagree	4 3%

132 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report