

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 04/23/2026



surveys

Custom Survey

1 survey(s) 139 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

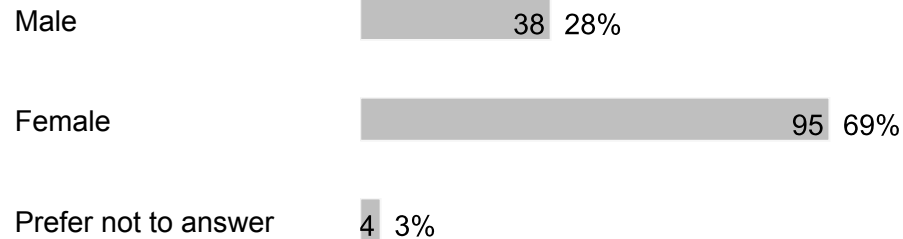
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

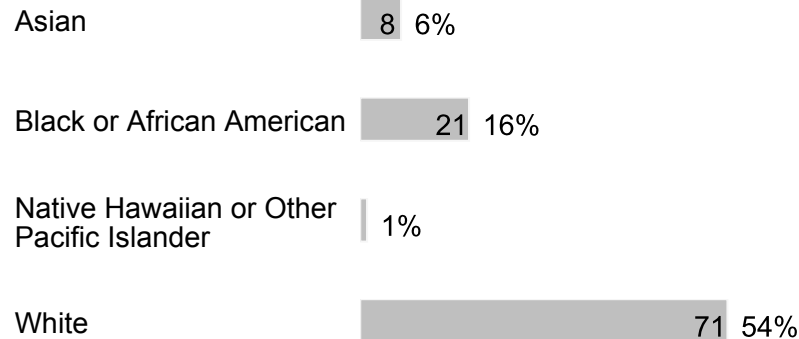
Number of Responses | Percentages of Total Responses

1. Gender



137 respondents

2. Race



Multiracial 17 13%

Other 14 11%

132 respondents

3. Ethnicity

Hispanic 51 39%

Non-Hispanic or Latino 65 49%

Prefer not to answer 16 12%

132 respondents

4. Grade

Grade PK 5 4%

Grade K 18 13%

Grade 1 14 10%

Grade 2 18 13%

Grade 3 27 20%

Grade 4 28 20%

Grade 5 26 19%

Grade 6



1%

Grade 8

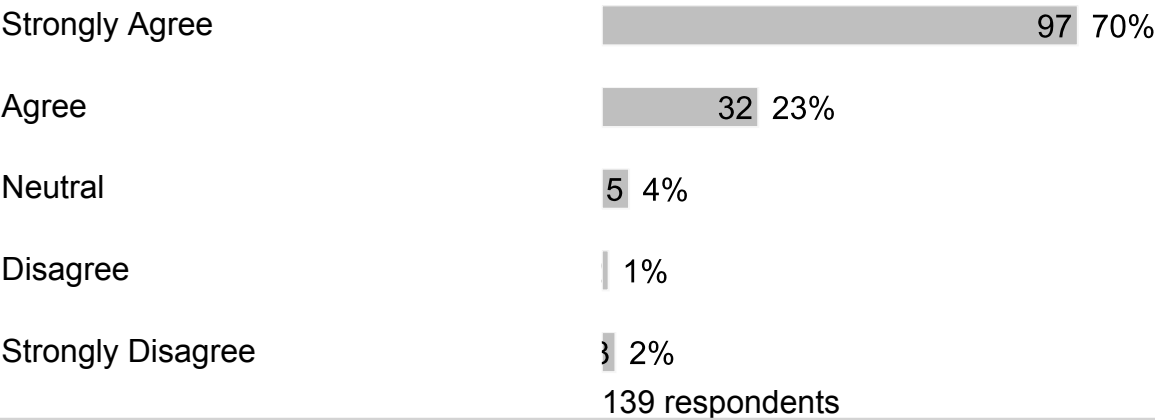


1%

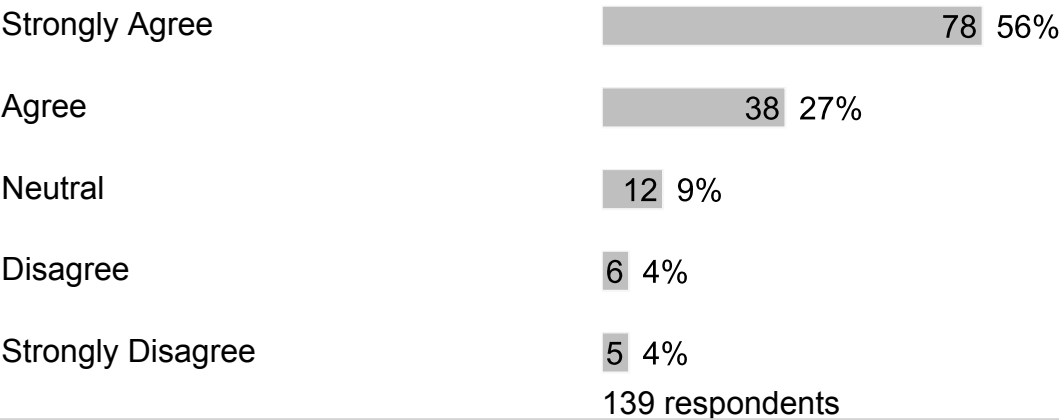
138 respondents

C. Section 2

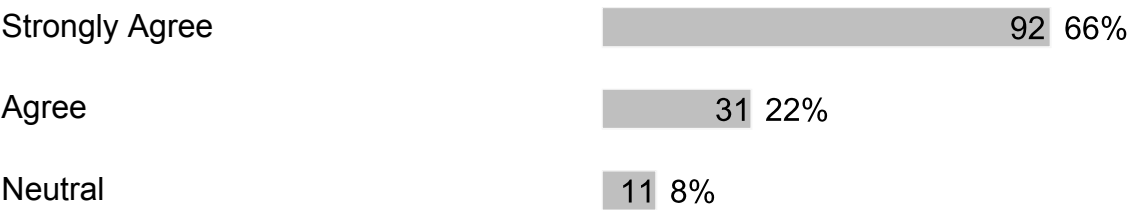
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

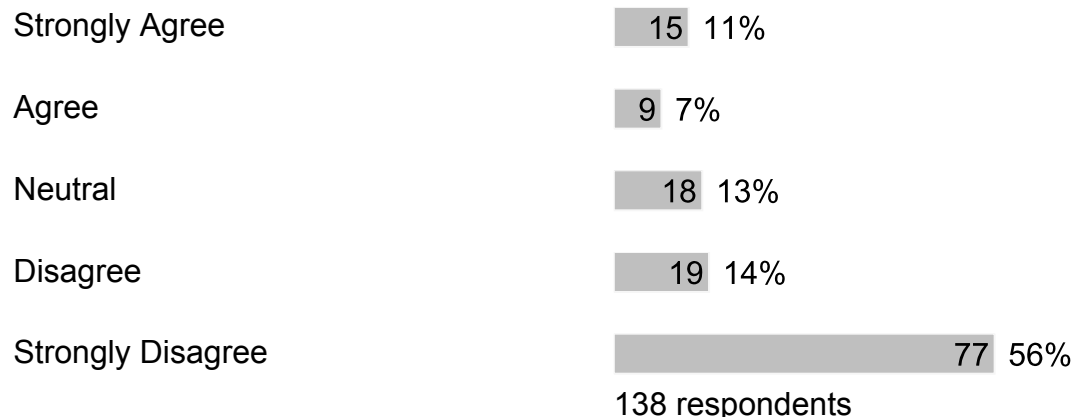


3. 3. I would recommend my child’s school to my friends and/or family.

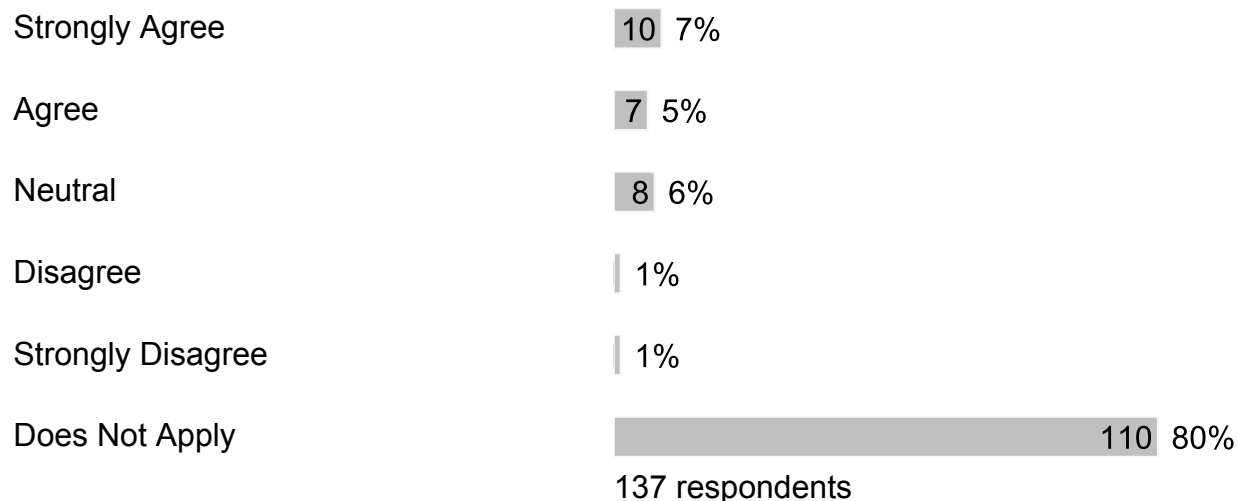




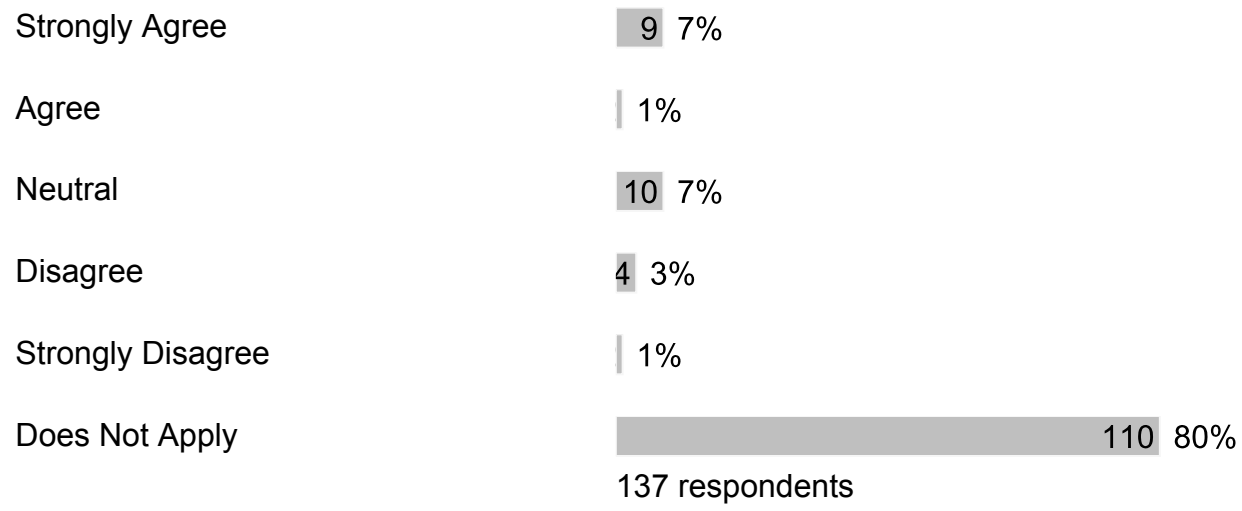
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.

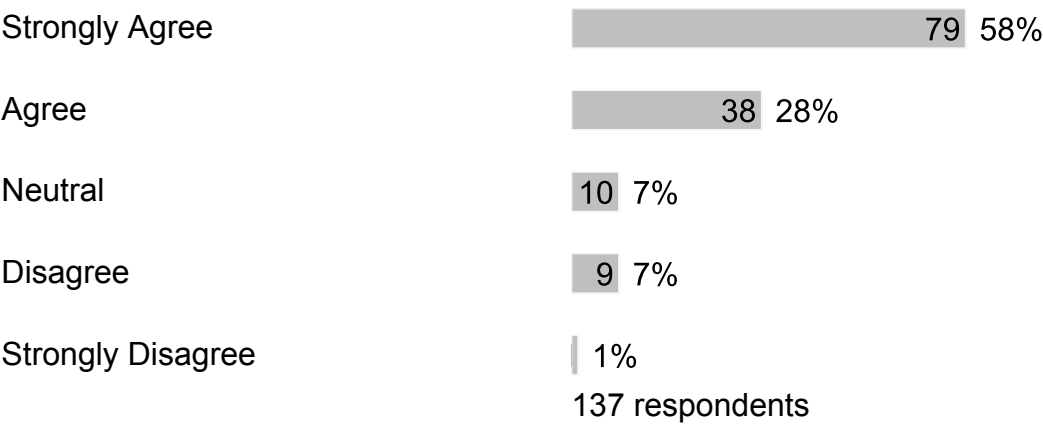


6. 6. After I contacted school staff, the bullying behavior against my child stopped.



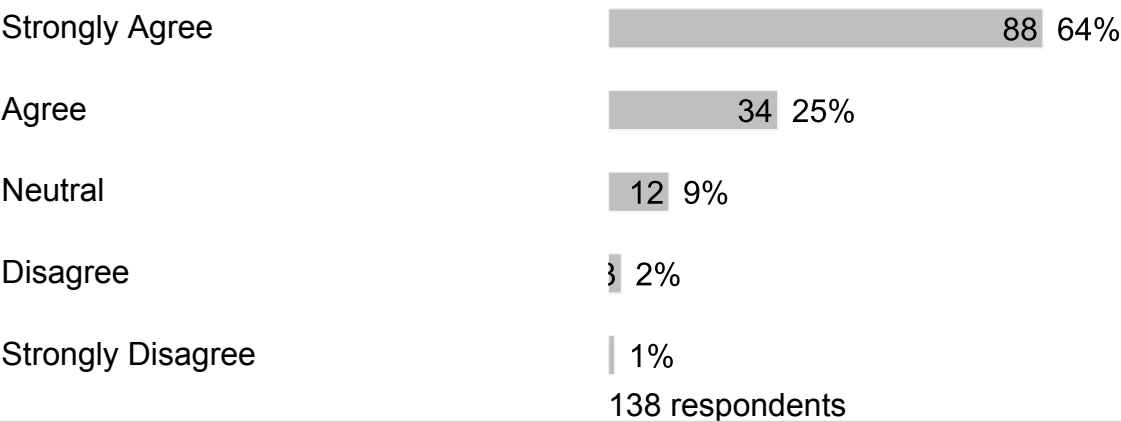
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

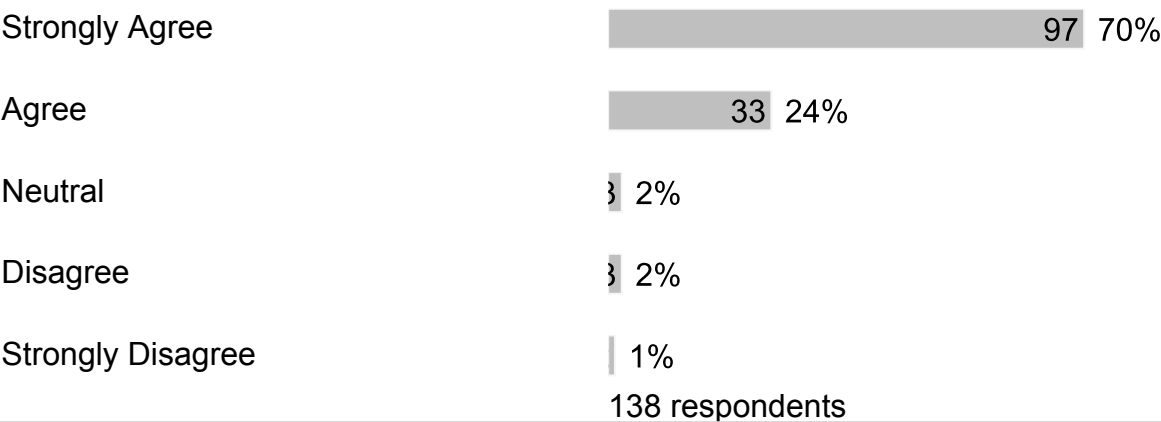


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



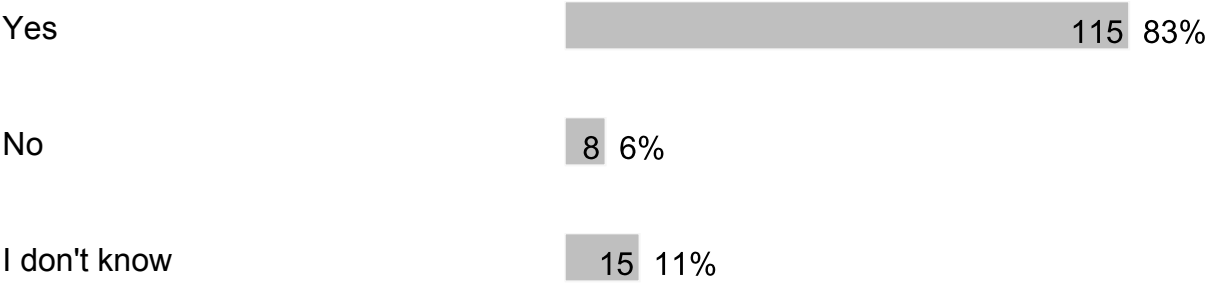
3. 3. At school, my child has up-to-date computers and other technology to learn.





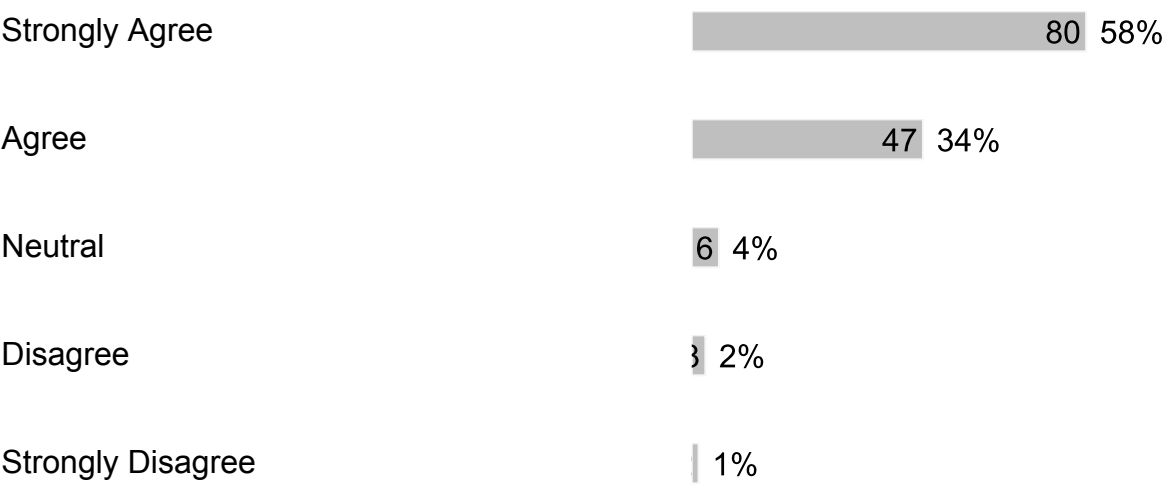
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



138 respondents

2. 2. My child likes going to school.



138 respondents

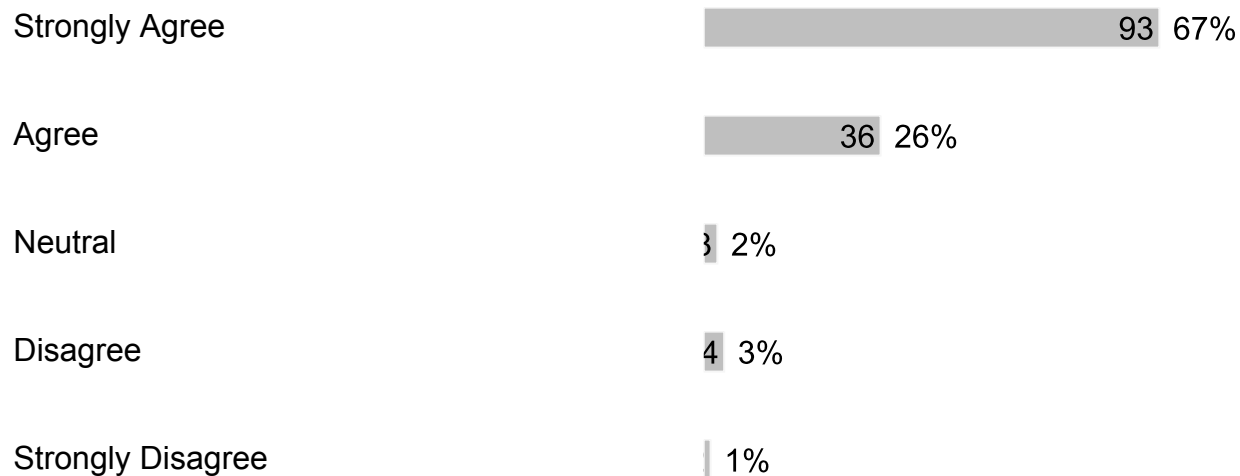
3. 3. Our school treats students with value, respect and compassion.





138 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



138 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	1%
Disagree	1%
Strongly Disagree	1%

137 respondents

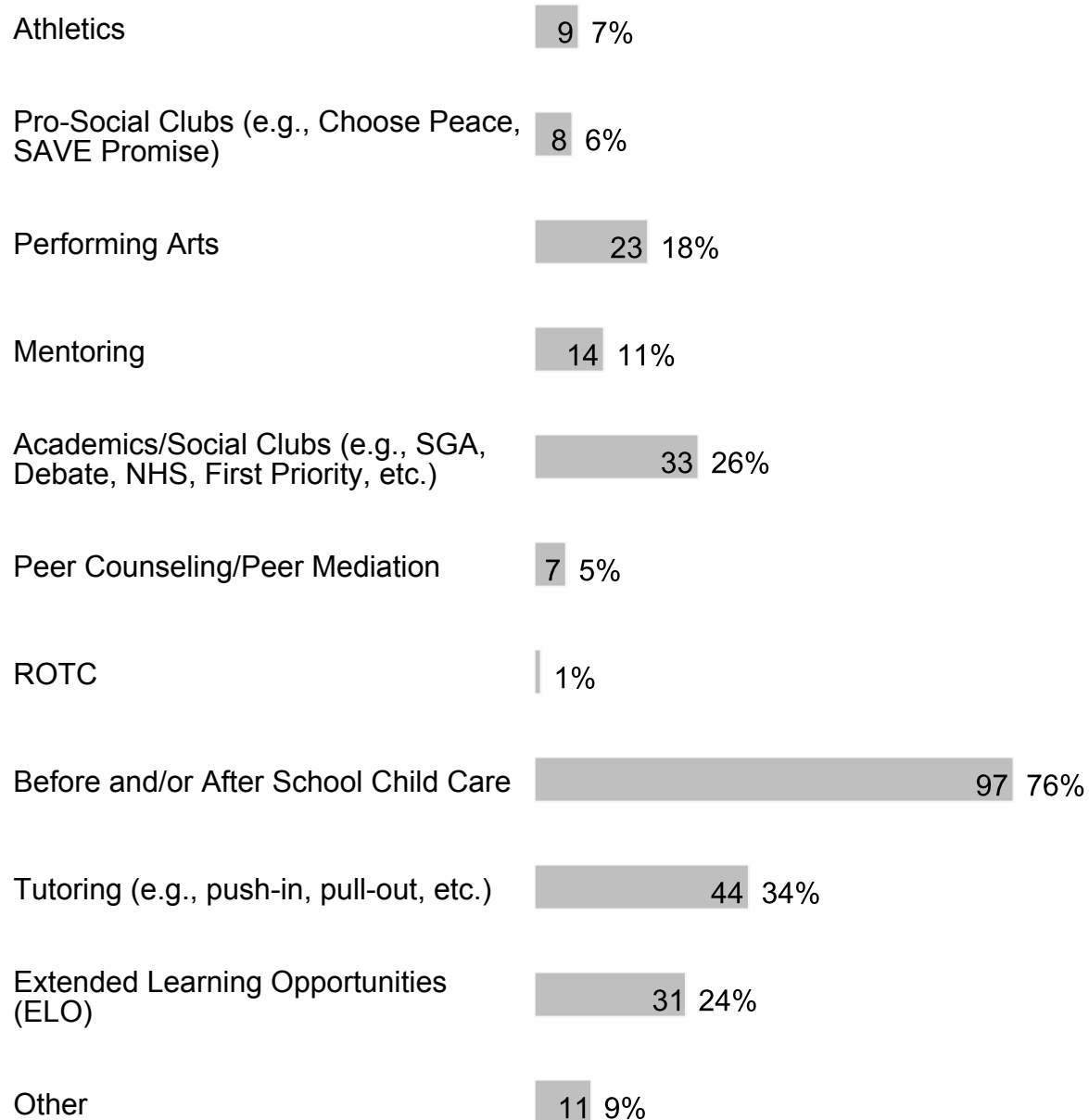
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	93	67%
Agree	39	28%
Neutral	1%	
Disagree	1%	
Strongly Disagree	2%	

138 respondents

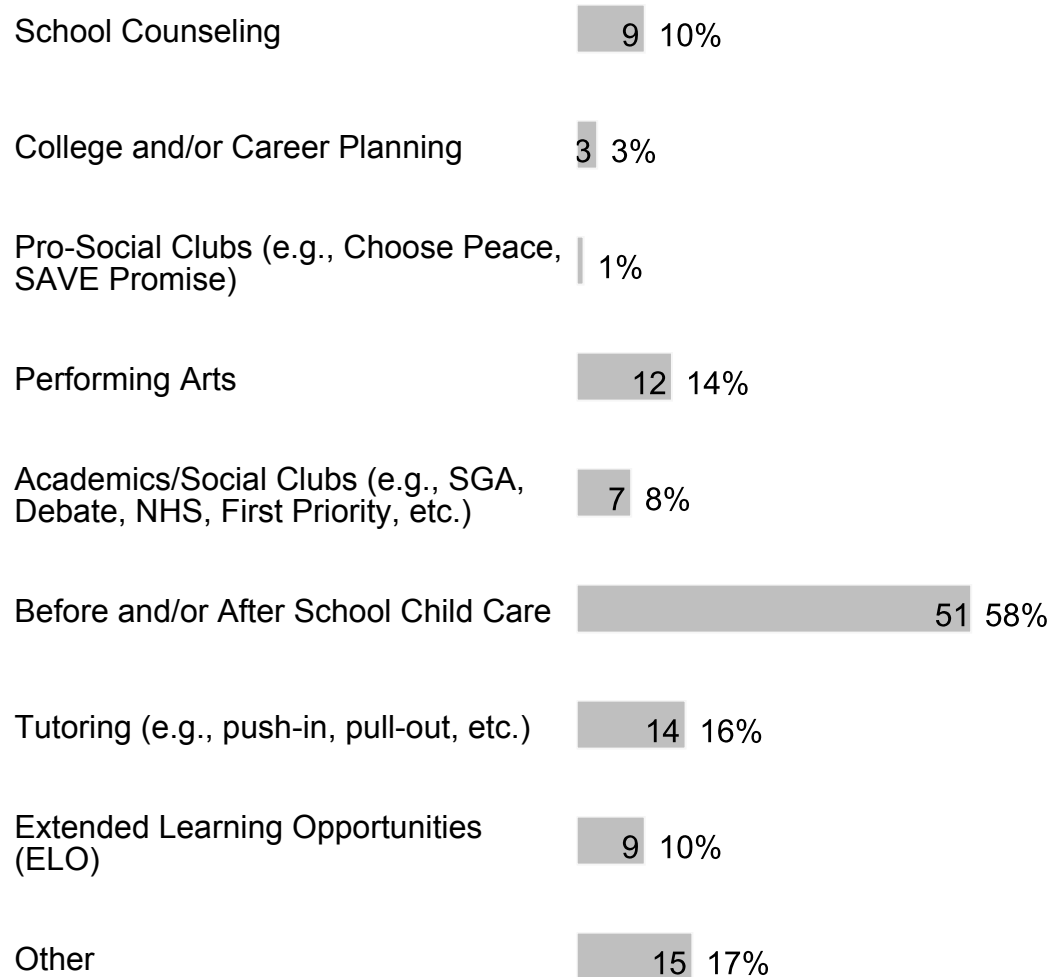
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	72	56%
College and/or Career Planning	2%	
Family Counseling	14	11%



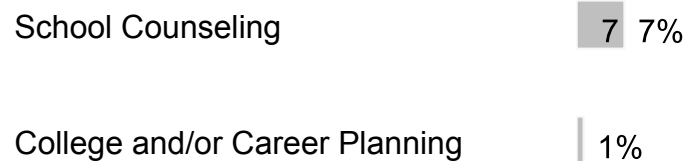
128 respondents

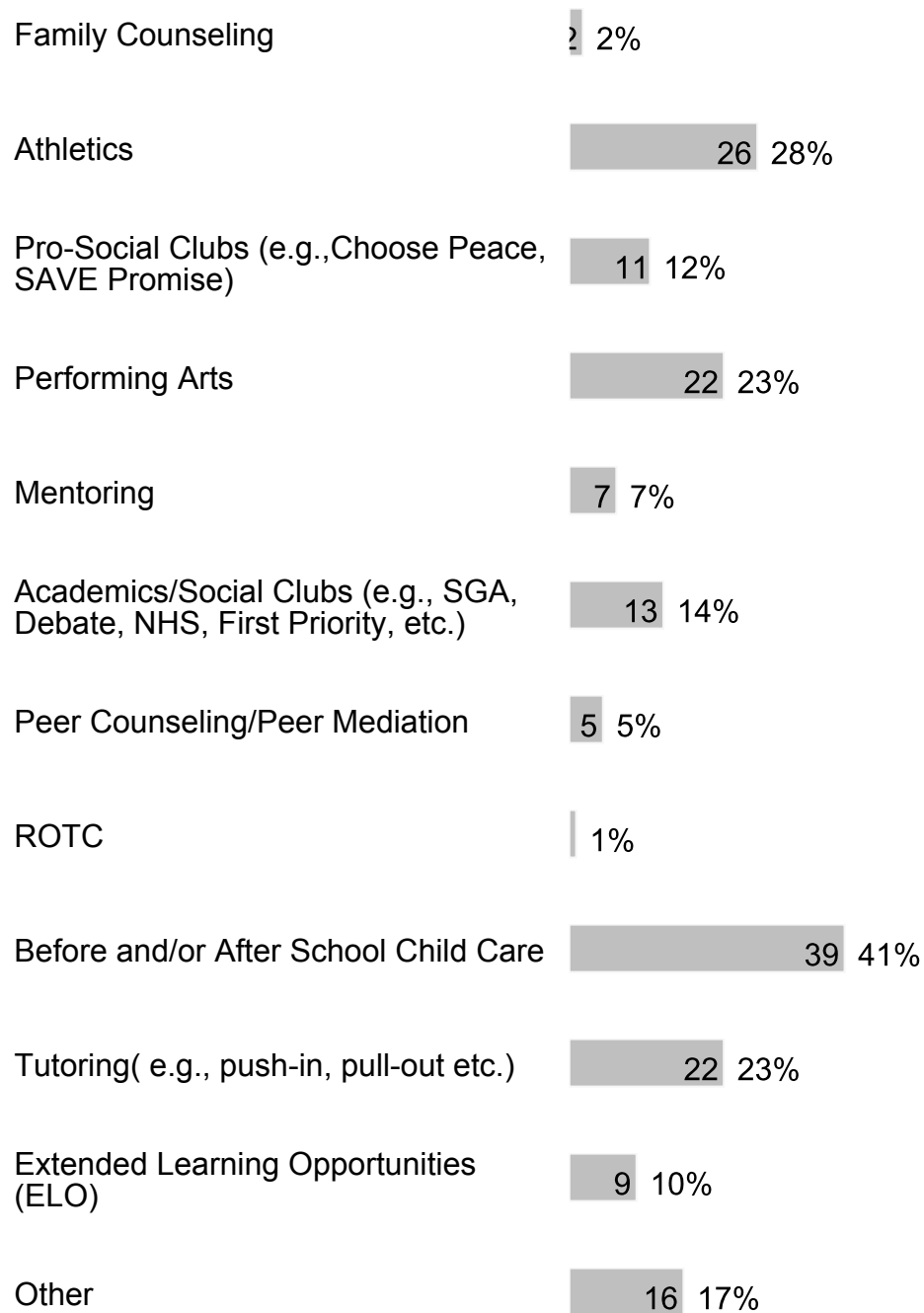
8. 8. At our school, my child participates in the following programs/services (check all that apply):



88 respondents

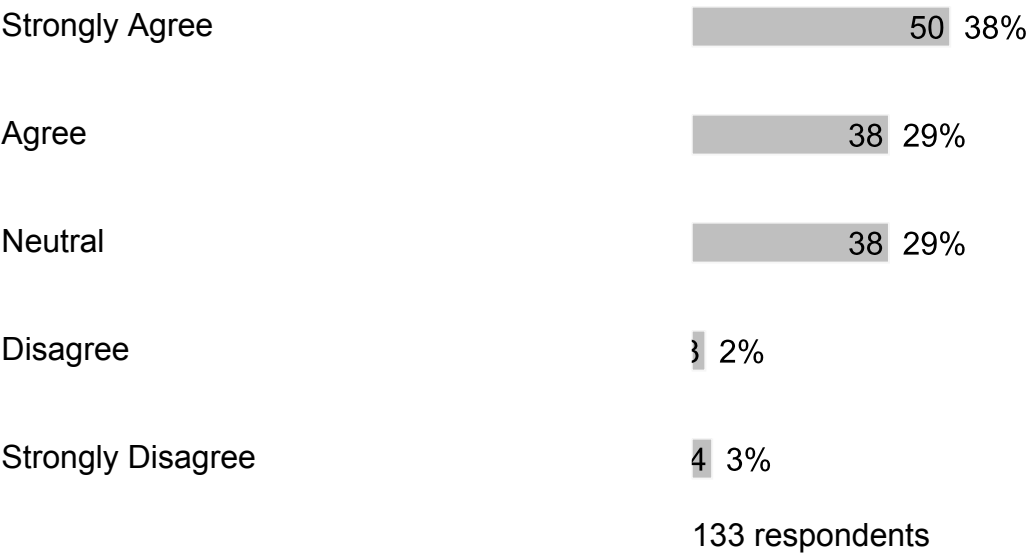
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





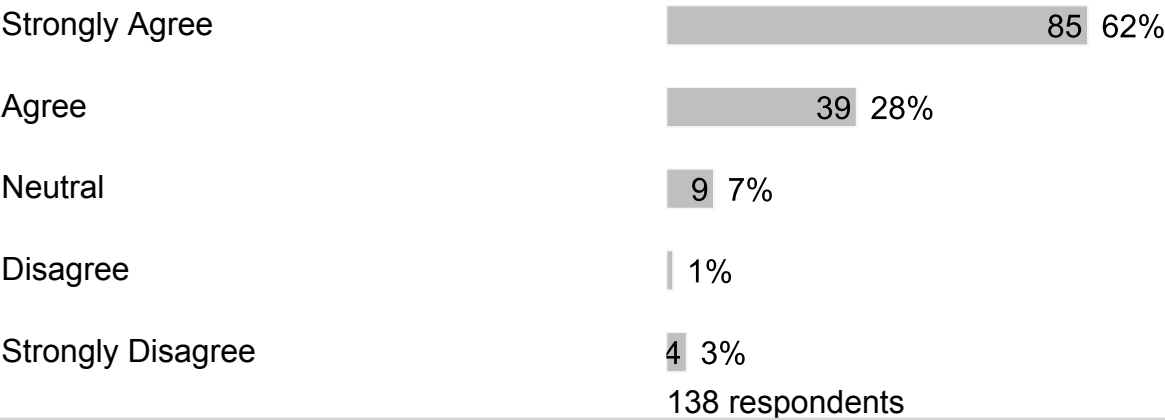
94 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

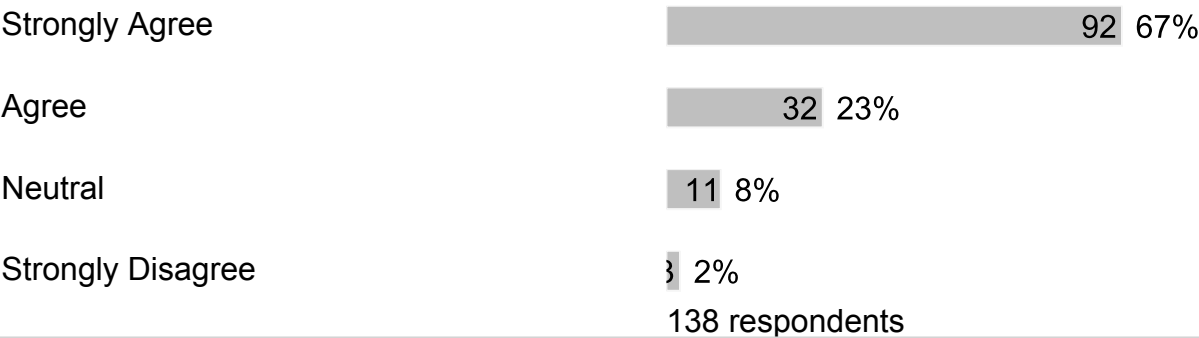


G. Section 6

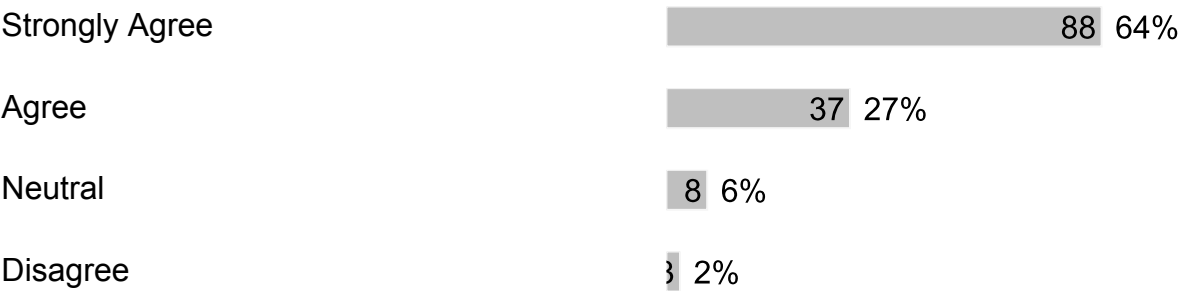
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree | 1%
137 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 85 62%

Agree 36 26%

Neutral 14 10%

Disagree | 1%

Strongly Disagree | 1%

137 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 86 62%

Agree 41 30%

Neutral 8 6%

Disagree | 1%

Strongly Disagree | 1%

138 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 83 61%

Agree 47 34%

Neutral 5 4%

Disagree | 1%

Strongly Disagree | 1%

137 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 89 64%

Agree 39 28%

Neutral 7 5%

Disagree | 1%

Strongly Disagree | 1%

138 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 92 67%

Agree 36 26%

Neutral 6 4%

Disagree | 1%

Strongly Disagree | 1%

137 respondents

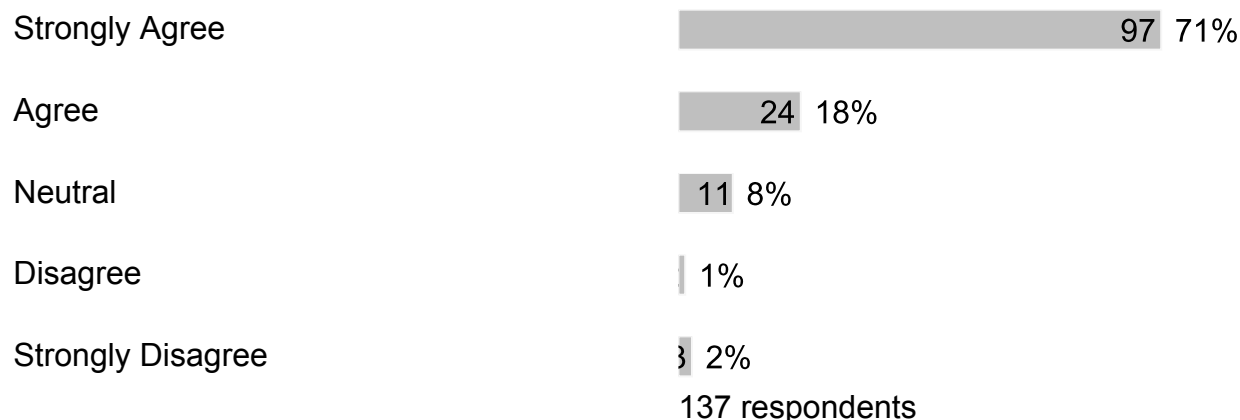
9. 9. My child's teachers give work that challenges my child.

Strongly Agree 101 74%

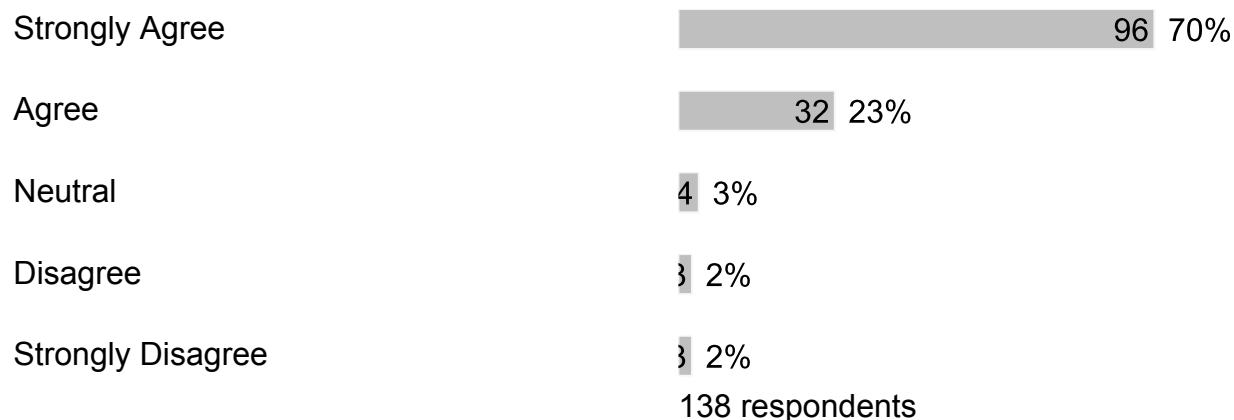
Agree 28 20%



10. 10. My child's teachers work as a team to help my child learn.



11. 11. My child's teachers use a variety of teaching strategies.

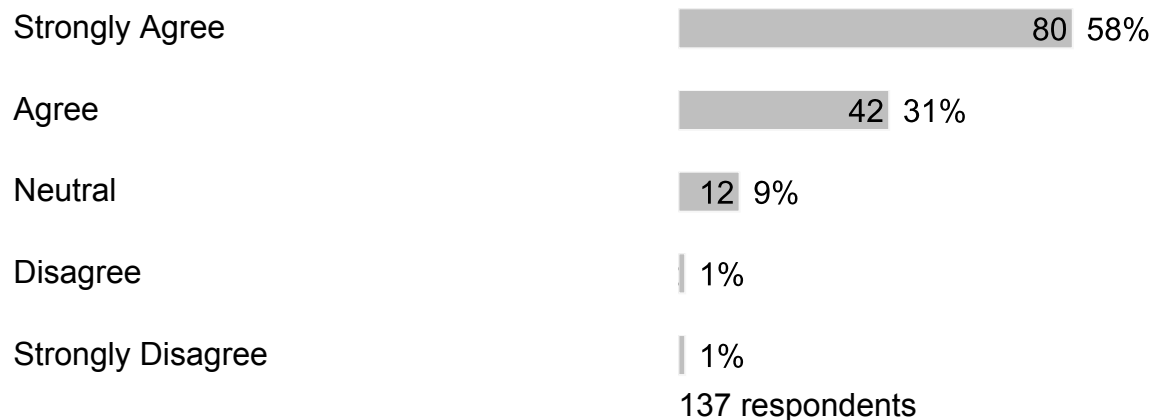


12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

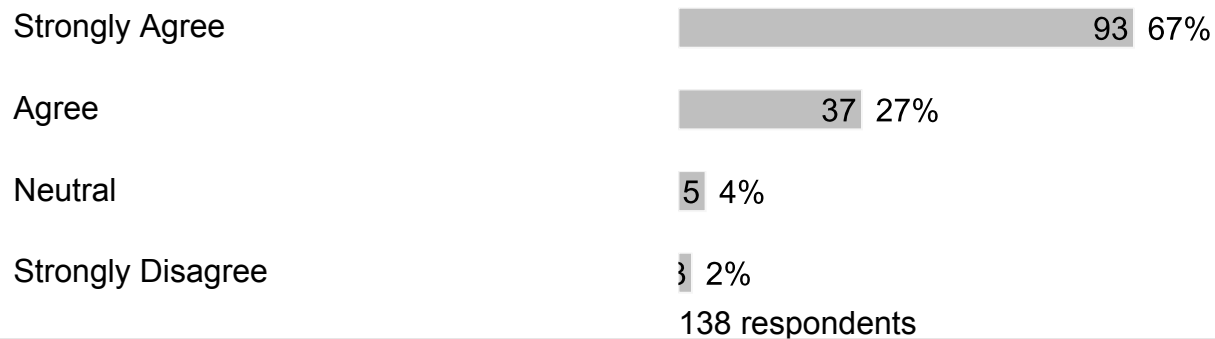




13. 13. My child sees a relationship between what is being taught and everyday life.



14. 14. Clear learning expectations are set for my child.



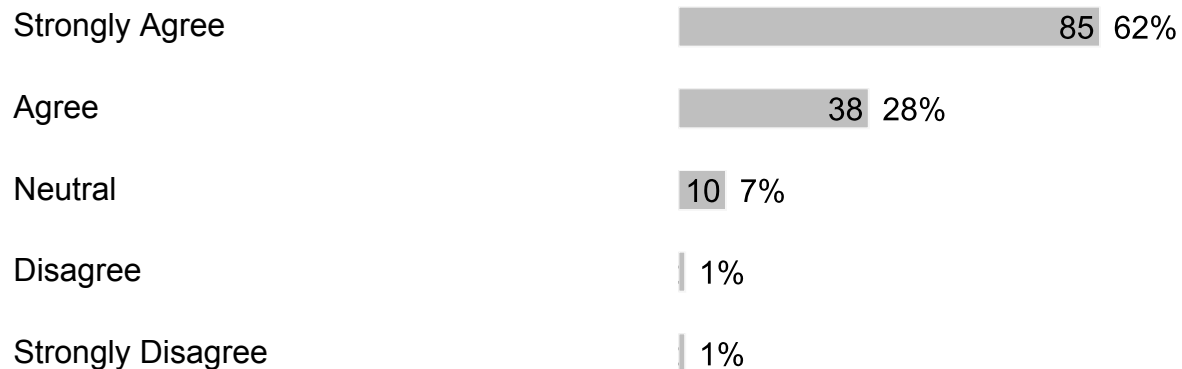
15. 15. My child's understanding of what was taught is regularly assessed.





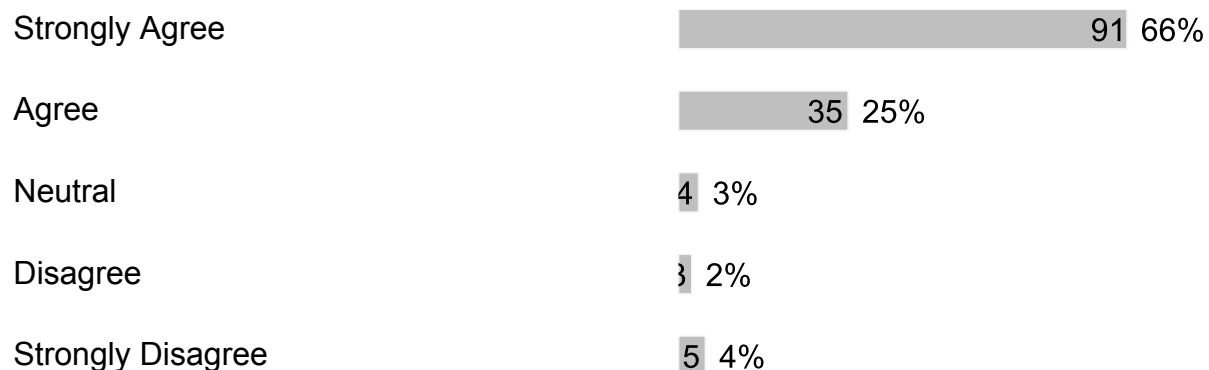
138 respondents

16. 16. Our school works to keep instructional time free from distraction.



137 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



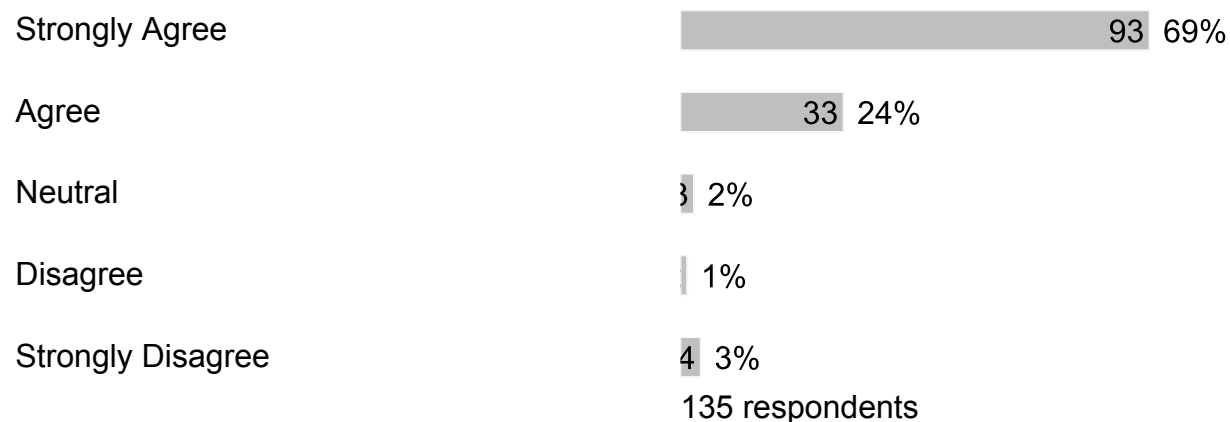
138 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

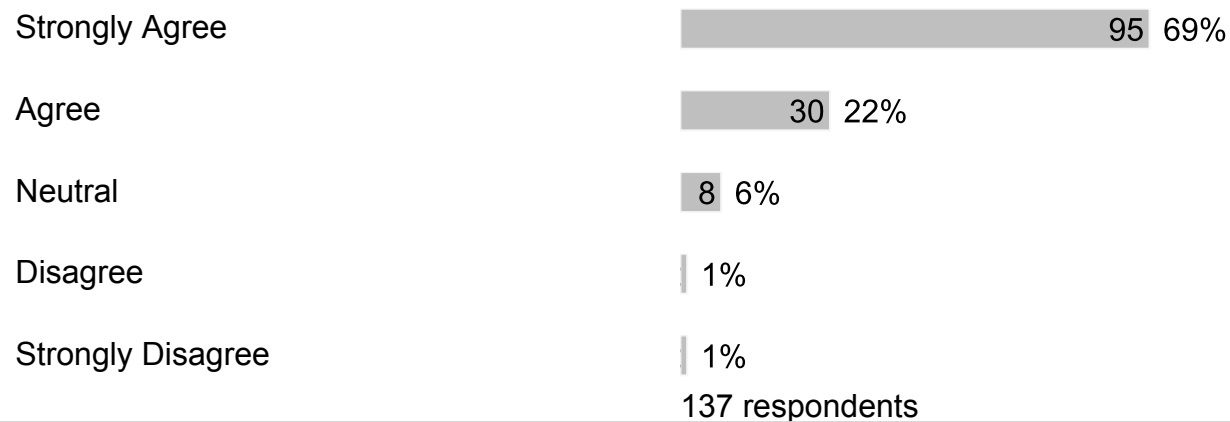




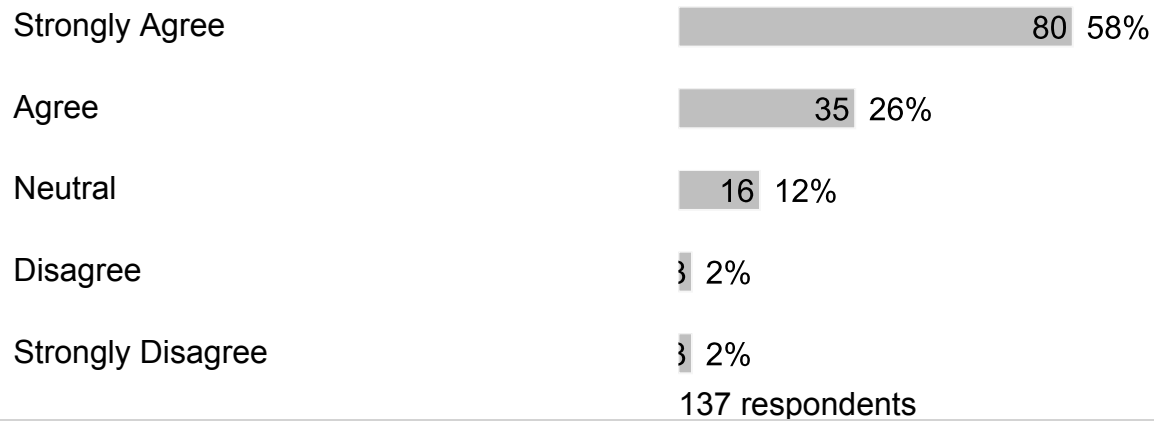
19. 19. Teachers schedule conferences to share student learning progress with families.



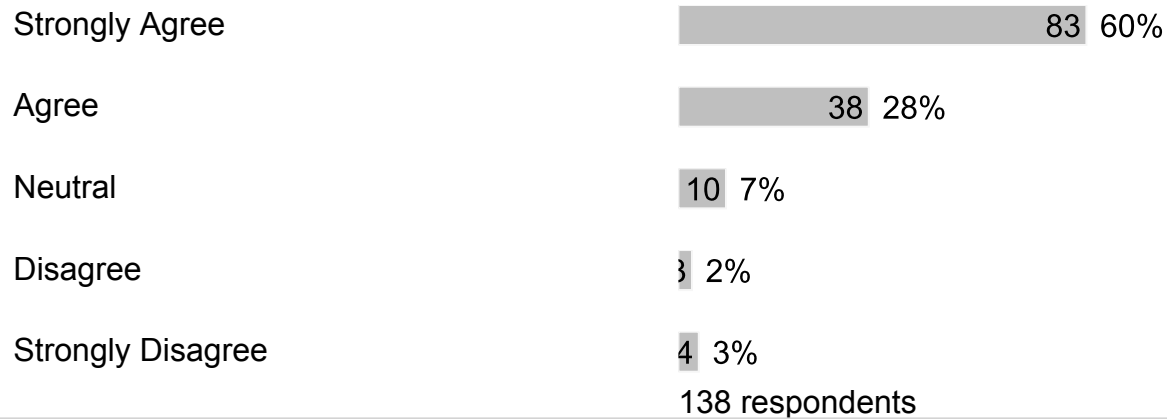
20. 20. My child is prepared for success in the next school year.



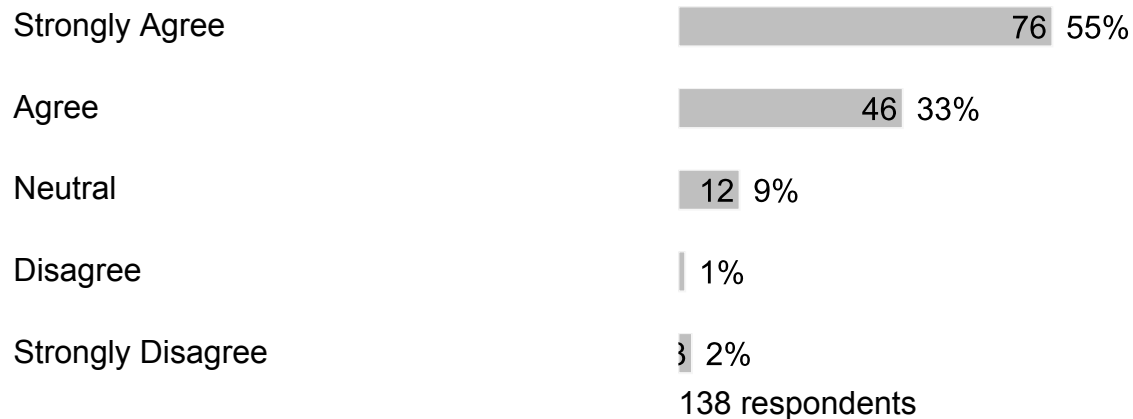
21. 21. Families are encouraged to volunteer.



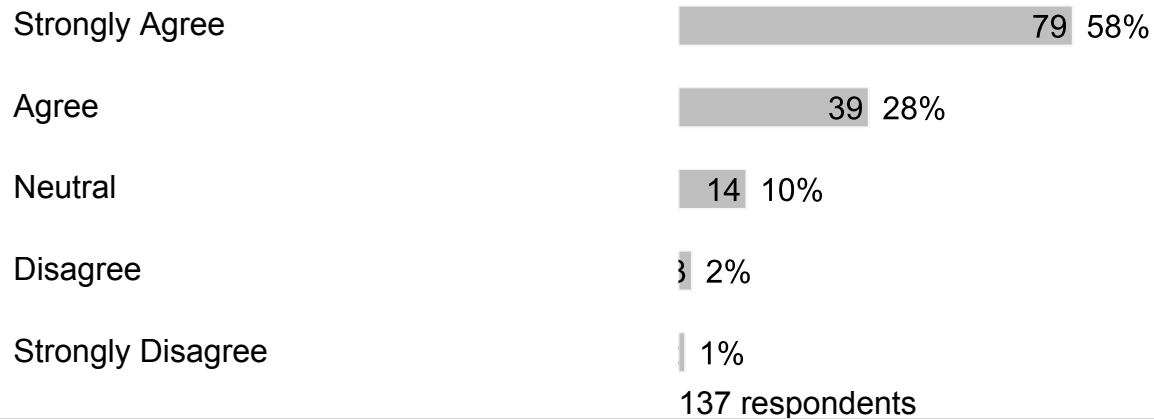
22. 22. Families are given the opportunity to participate on school committees.



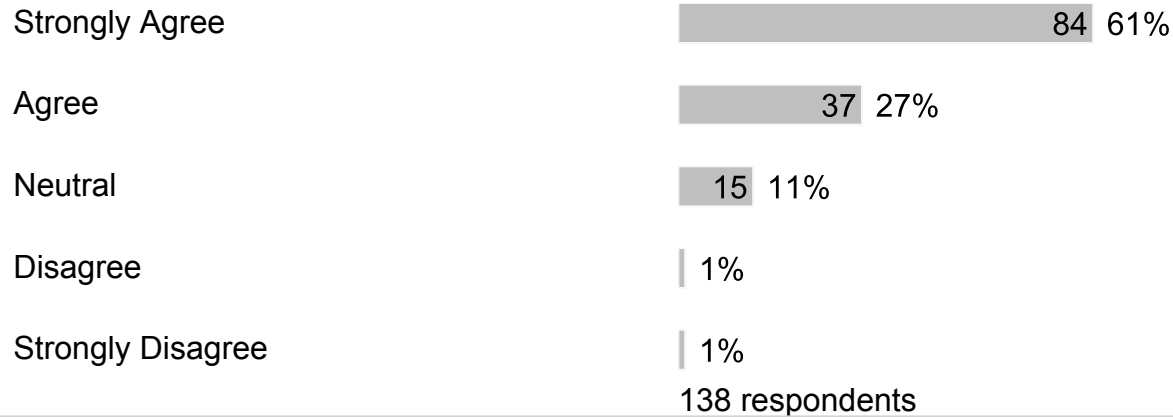
23. 23. I am well-informed of the school's goals and activities.



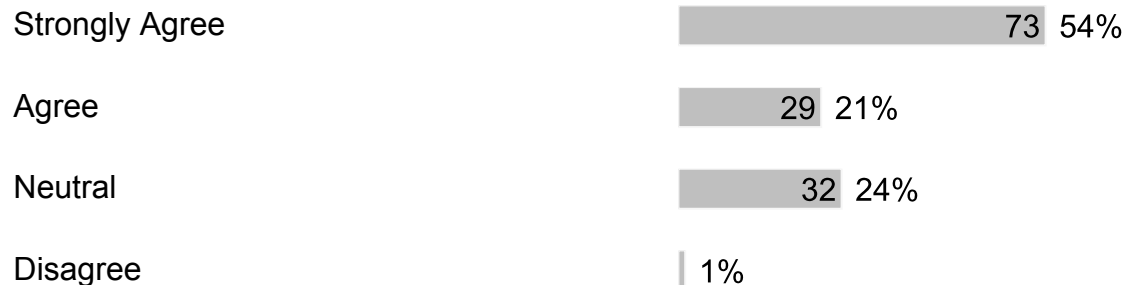
24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



Strongly Disagree | 1%
136 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 85 62%

Agree 44 32%

Neutral 6 4%

Strongly Disagree 3 2%

138 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 91 66%

Agree 32 23%

Neutral 7 5%

Disagree 3 2%

Strongly Disagree 5 4%

138 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 69 50%

Agree 33 24%

Neutral 22 16%

Disagree 5 4%

Strongly Disagree 8 6%
137 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 66 49%
Agree 31 23%
Neutral 26 19%
Disagree 6 4%
Strongly Disagree 7 5%
136 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 79 58%
Agree 45 33%
Neutral 9 7%
Disagree 1 1%
Strongly Disagree 3 2%
137 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report