

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 04/27/2026



surveys

Custom Survey

1 survey(s) 113 response(s)

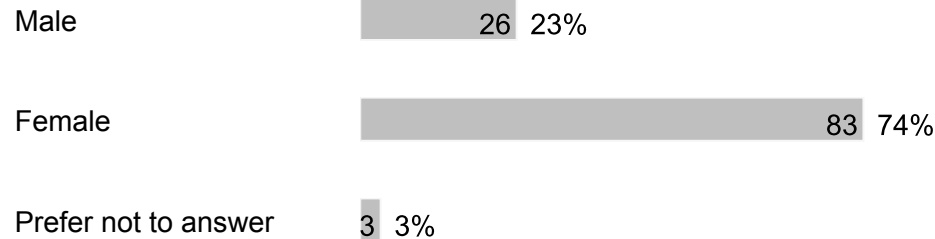
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

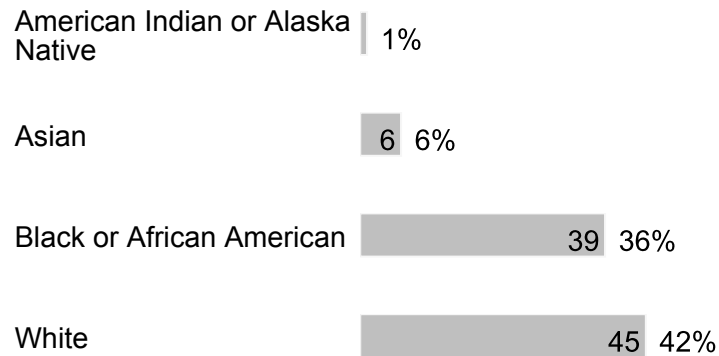
Number of Responses | Percentages of Total Responses

1. Gender



112 respondents

2. Race



Multiracial 6 6%

Other 11 10%

108 respondents

3. Ethnicity

Hispanic 47 42%

Non-Hispanic or Latino 57 51%

Prefer not to answer 7 6%

111 respondents

4. Grade

Grade PK 5 4%

Grade K 13 12%

Grade 1 13 12%

Grade 2 21 19%

Grade 3 10 9%

Grade 4 17 15%

Grade 5 25 22%

Grade 6 1%

Grade 7 2%

Grade 8 1%

Grade 9 1%

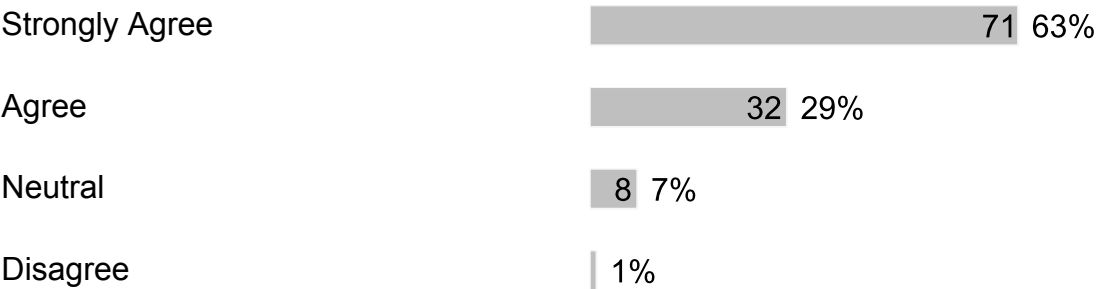
Grade 10 2%

Grade 12 1%

112 respondents

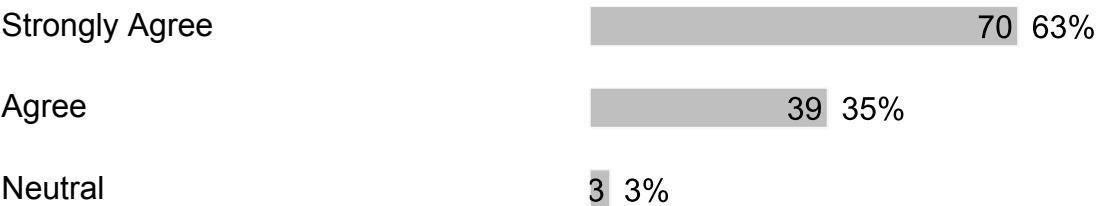
C. Section 2

1. 1. My child feels safe at school.



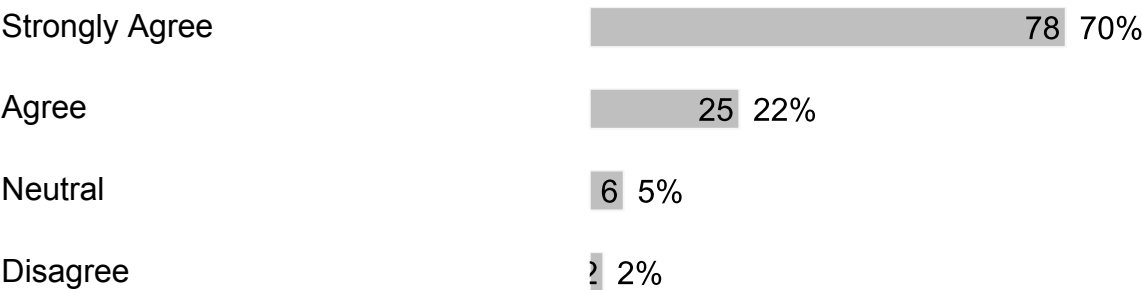
112 respondents

2. 2. My child’s school is clean and well-maintained.



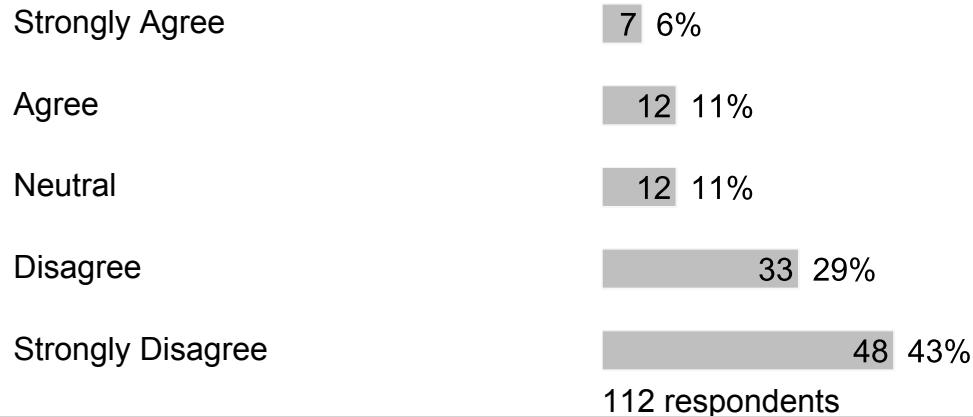
112 respondents

3. 3. I would recommend my child’s school to my friends and/or family.

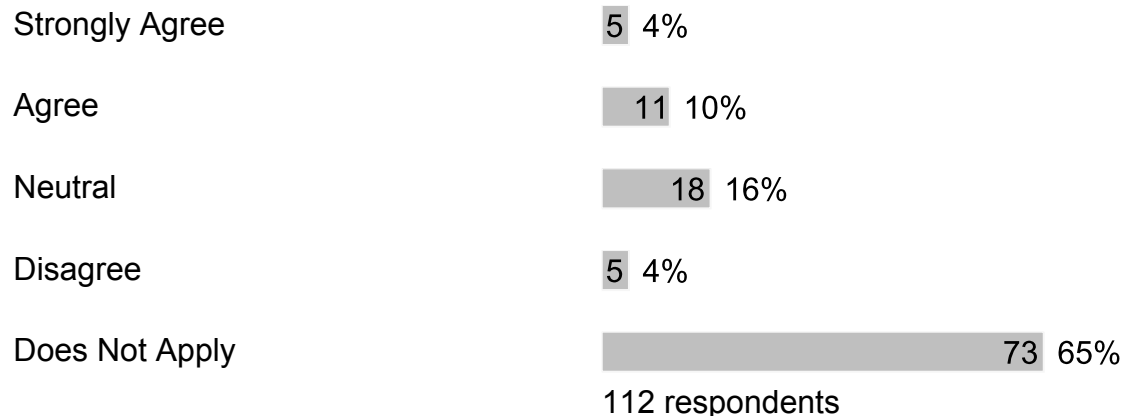


112 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.



6. 6. After I contacted school staff, the bullying behavior against my child stopped.

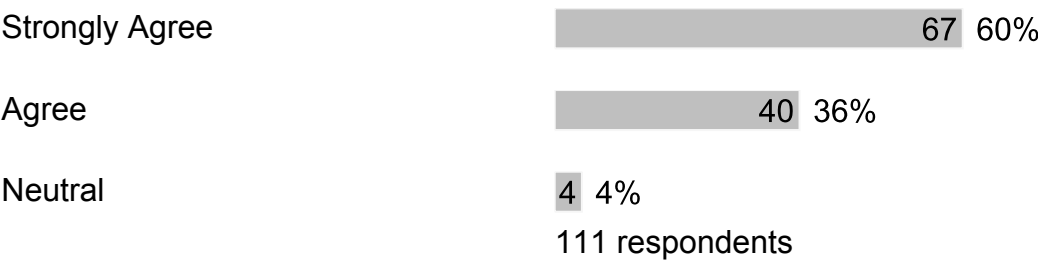


Does Not Apply



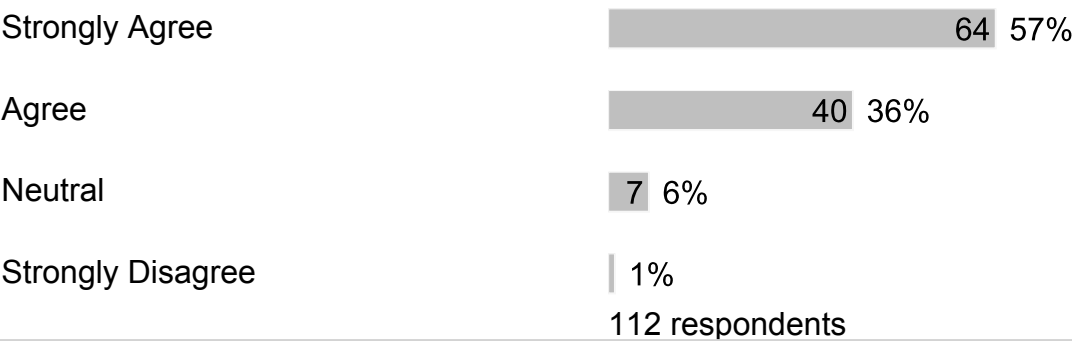
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

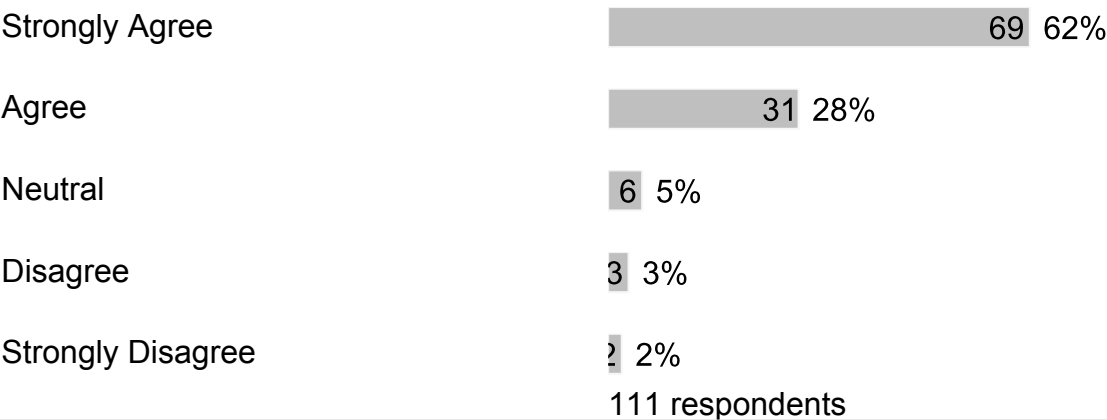


E. Section 4

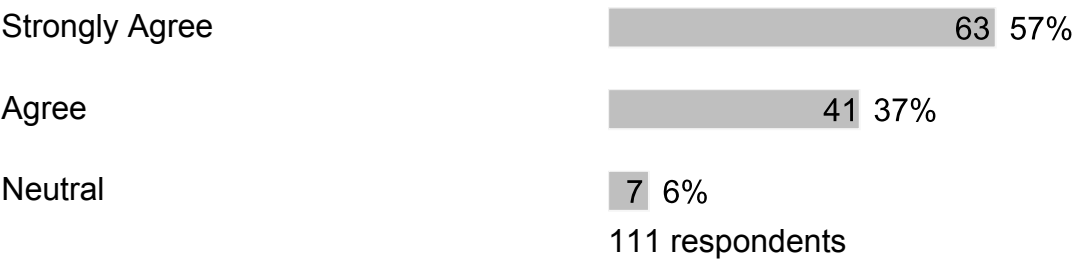
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

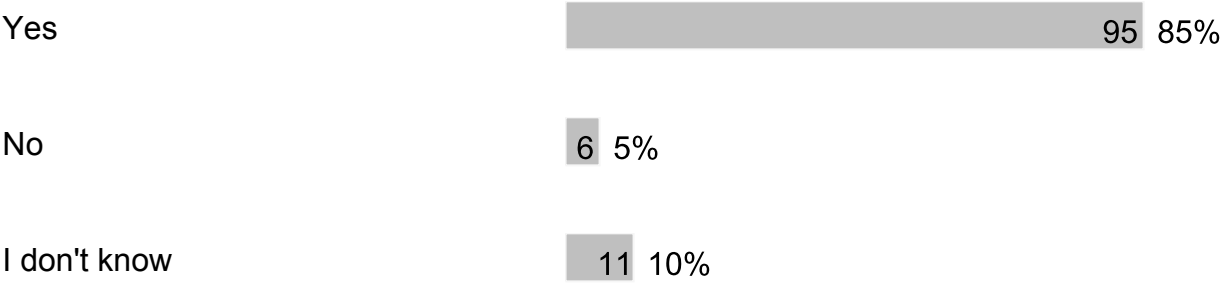


3. 3. At school, my child has up-to-date computers and other technology to learn.



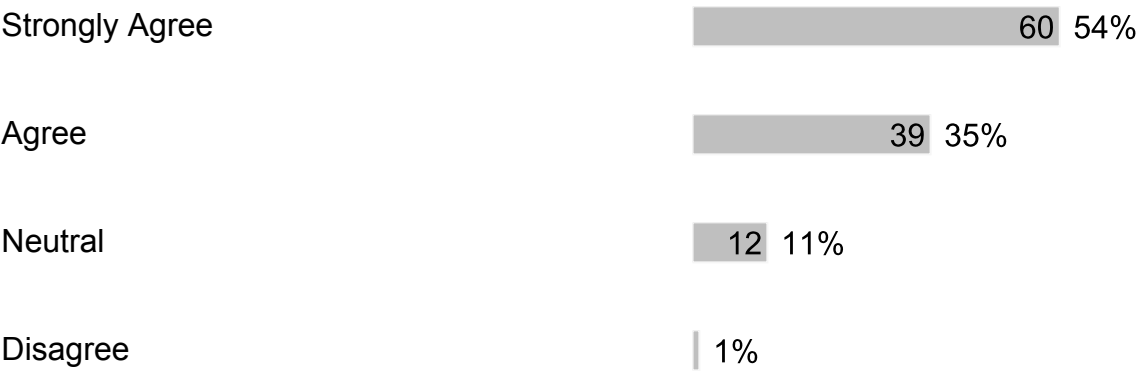
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



112 respondents

2. 2. My child likes going to school.



112 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 7 6%

111 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 73 65%

Agree 31 28%

Neutral 6 5%

Strongly Disagree 2 2%

112 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 77 69%

Agree 27 24%

Neutral 7 6%

Strongly Disagree 1 1%

112 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 76 68%

Agree 30 27%

Neutral 6 5%

112 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 86 84%

College and/or Career Planning 7 7%

Family Counseling 22 22%

Athletics 23 23%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 29 28%

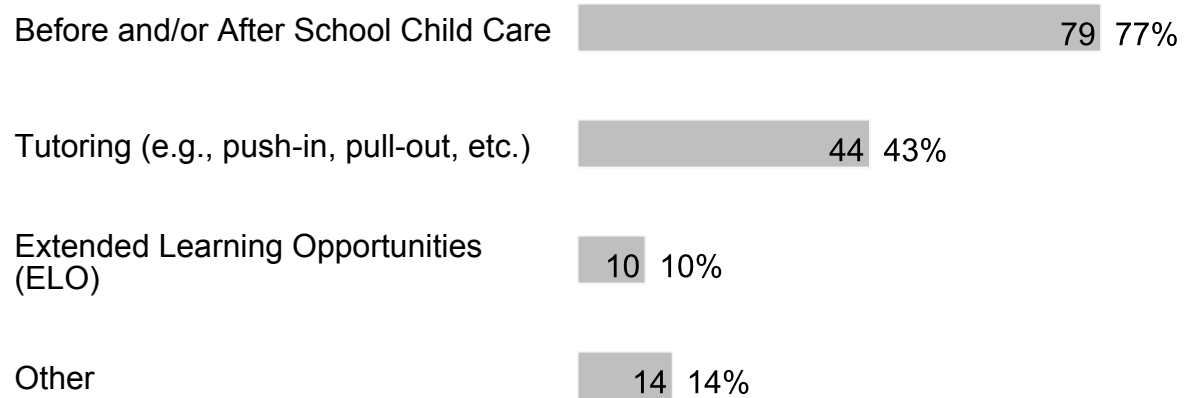
Performing Arts 25 25%

Mentoring 20 20%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 35 34%

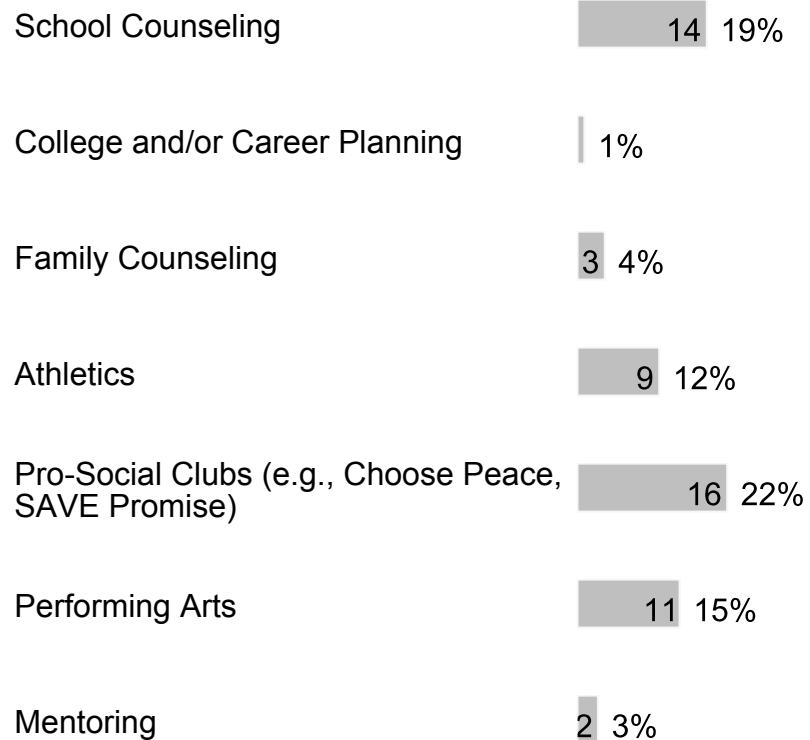
Peer Counseling/Peer Mediation 12 12%

ROTC 3 3%



102 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):



Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 21 29%

Peer Counseling/Peer Mediation 4 5%

Before and/or After School Child Care 21 29%

Tutoring (e.g., push-in, pull-out, etc.) 14 19%

Extended Learning Opportunities (ELO) 3 4%

Other 15 21%

73 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

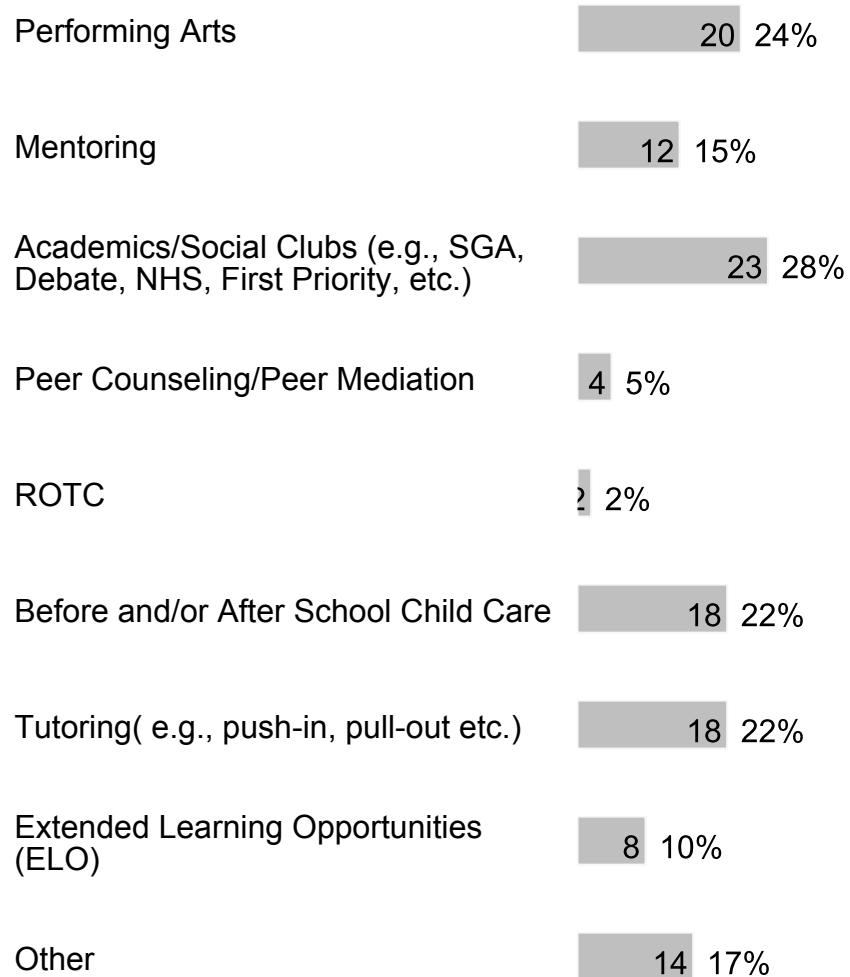
School Counseling 22 27%

College and/or Career Planning 6 7%

Family Counseling 6 7%

Athletics 24 29%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 18 22%



82 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



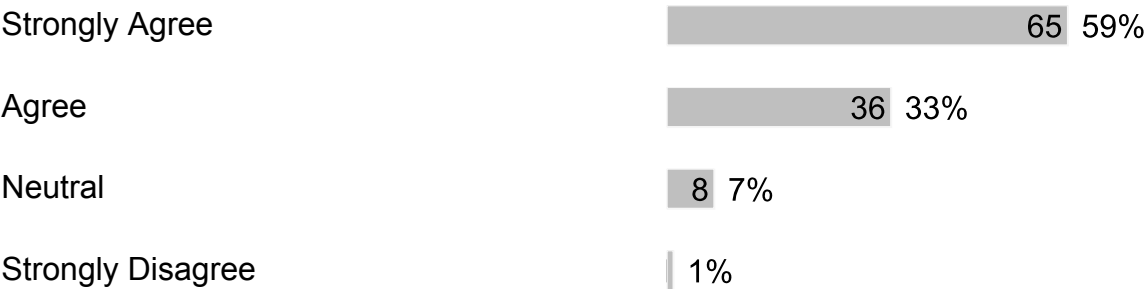
Strongly Disagree

1%

108 respondents

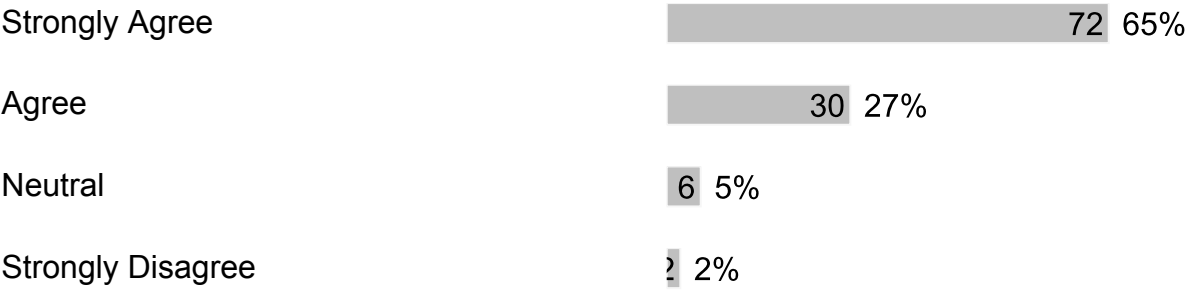
G. Section 6

1. 1. The principal is a positive educational leader at the school.



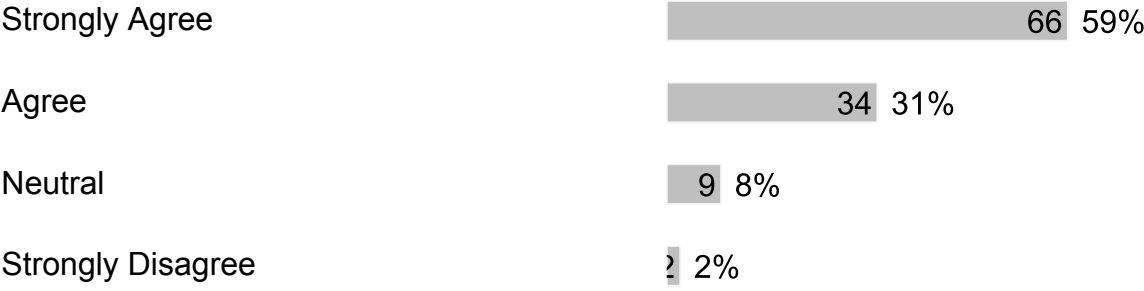
110 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



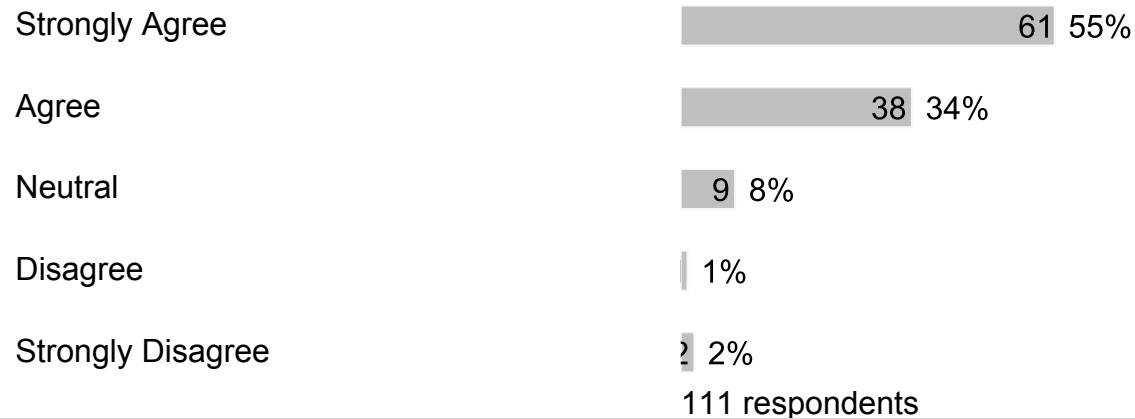
110 respondents

3. 3. Our school's administration provides strong instructional leadership.

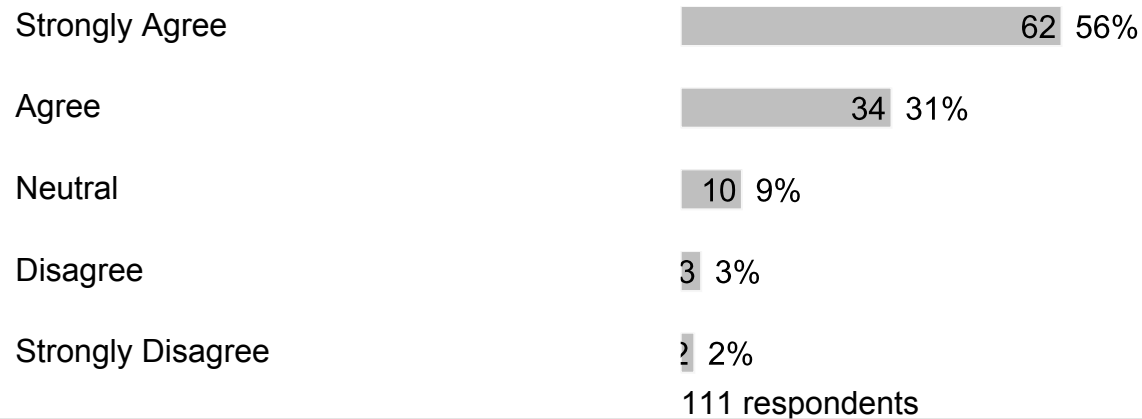


111 respondents

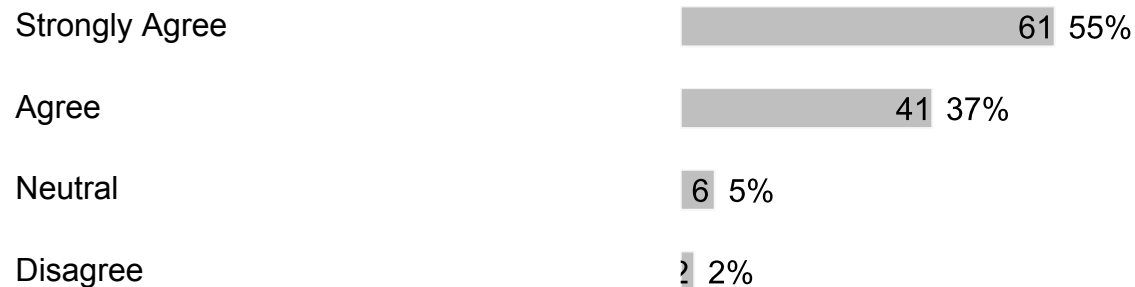
4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
111 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 65 59%

Agree 37 33%

Neutral 7 6%

Strongly Disagree 2 2%

111 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 63 58%

Agree 35 32%

Neutral 7 6%

Disagree 1 1%

Strongly Disagree 3 3%

109 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 59 54%

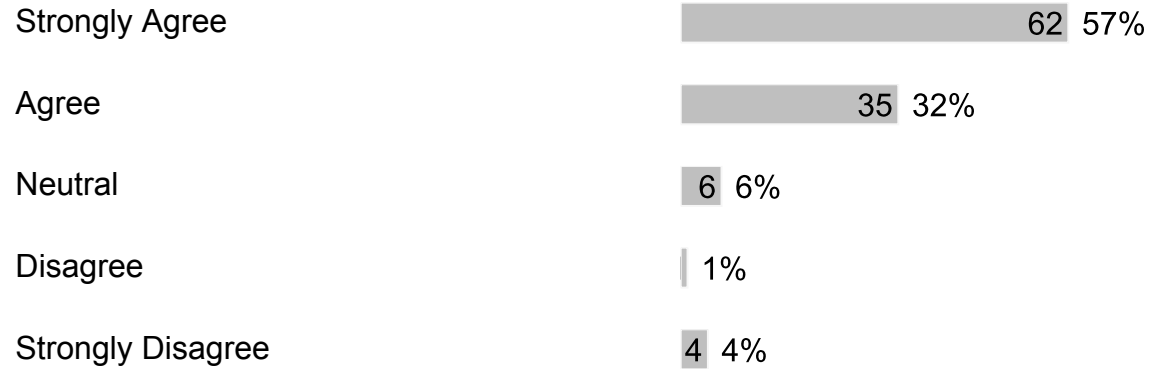
Agree 40 37%

Neutral 6 6%

Strongly Disagree 4 4%

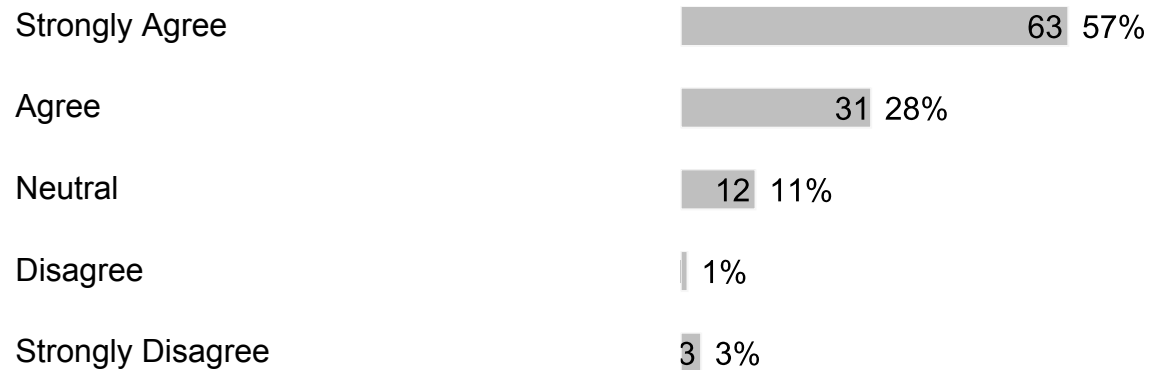
109 respondents

10. 10. My child's teachers work as a team to help my child learn.



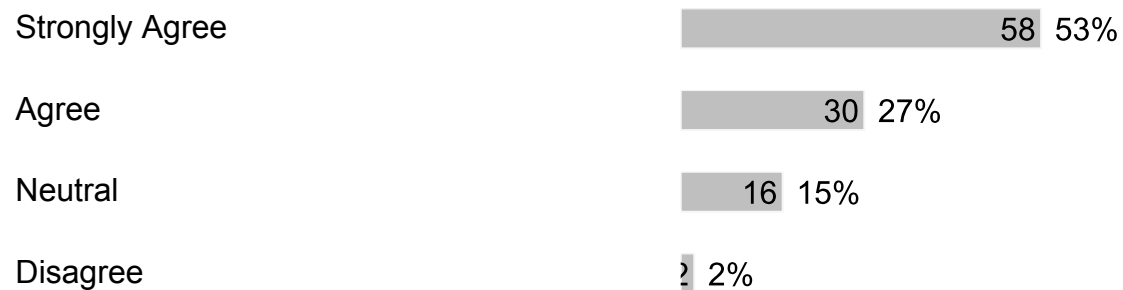
108 respondents

11. 11. My child's teachers use a variety of teaching strategies.



110 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



Strongly Disagree 4 4%
110 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 55 50%
Agree 39 35%
Neutral 13 12%
Disagree 2 2%
Strongly Disagree 1 1%
110 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 60 55%
Agree 40 36%
Neutral 7 6%
Disagree 1 1%
Strongly Disagree 2 2%
110 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 57 52%
Agree 41 38%
Neutral 8 7%

Strongly Disagree 3 3%
109 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 54 49%
Agree 42 38%
Neutral 10 9%
Disagree 2 2%
Strongly Disagree 2 2%
110 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 56 51%
Agree 37 34%
Neutral 11 10%
Disagree 4 4%
Strongly Disagree 2 2%
110 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 61 56%
Agree 34 31%
Neutral 8 7%

Disagree 3 3%

Strongly Disagree 3 3%

109 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 54 50%

Agree 39 36%

Neutral 11 10%

Disagree 3 3%

Strongly Disagree 2 2%

109 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 60 55%

Agree 32 29%

Neutral 11 10%

Disagree 3 3%

Strongly Disagree 4 4%

110 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 68 62%

Agree 34 31%

Neutral 8 7%

110 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 67 61%

Agree 35 32%

Neutral 6 6%

Disagree 1 1%

109 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 64 59%

Agree 35 32%

Neutral 8 7%

Disagree 1 1%

Strongly Disagree 1 1%

109 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 60 55%

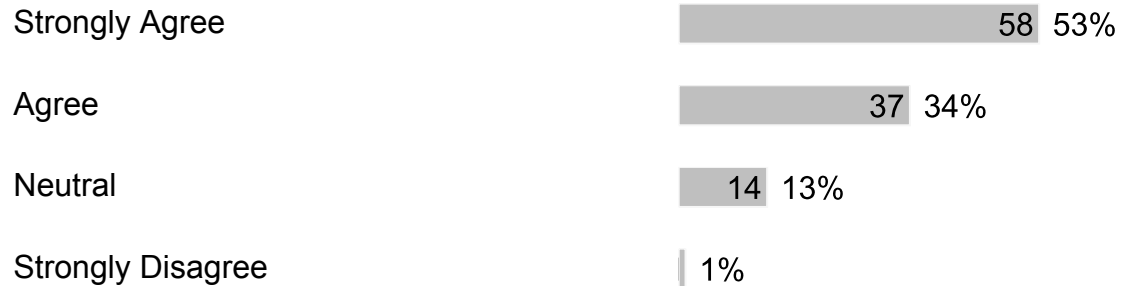
Agree 39 35%

Neutral 10 9%

Strongly Disagree 1 1%

110 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



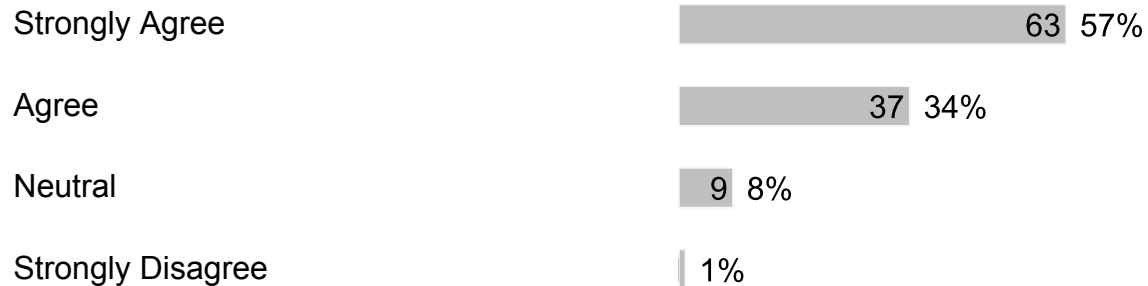
110 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



110 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



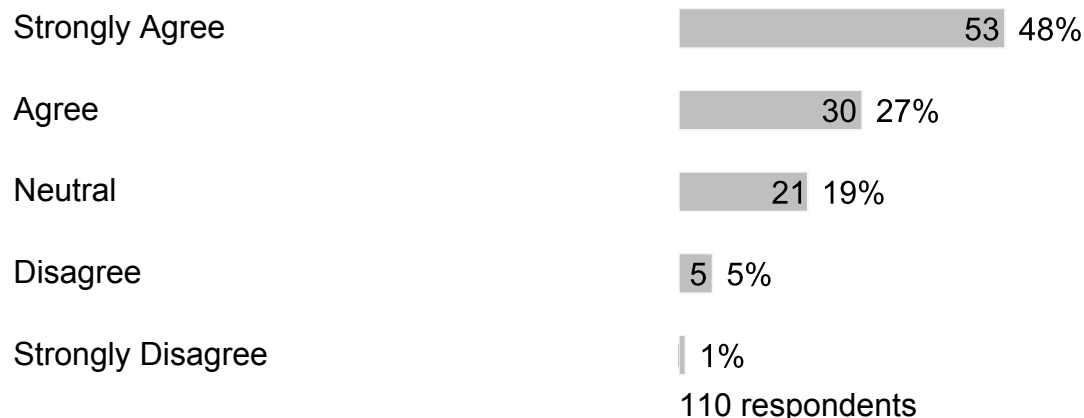
110 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

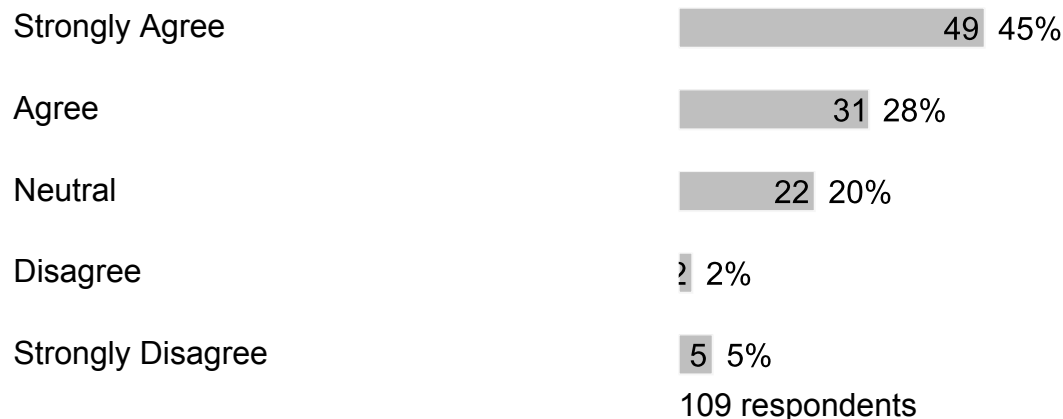




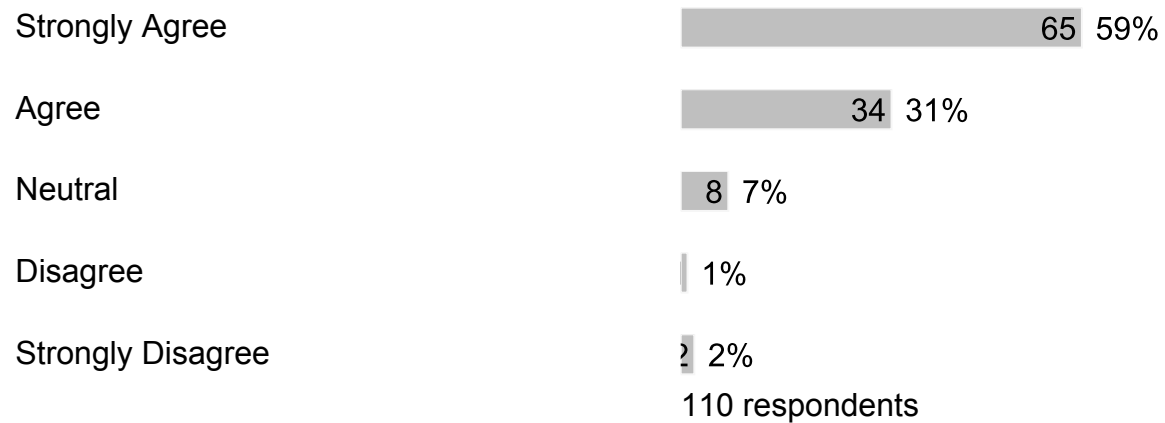
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report