

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/27/2026



surveys

Custom Survey

1 survey(s) 90 response(s)

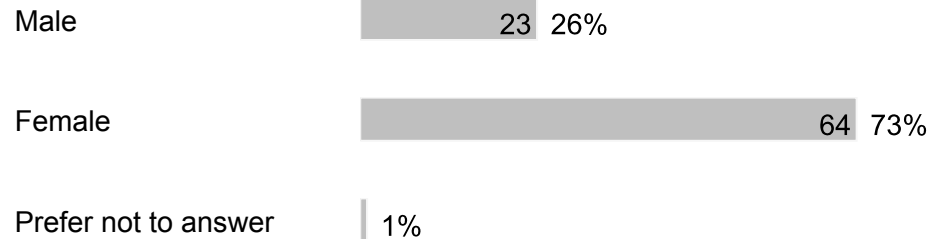
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

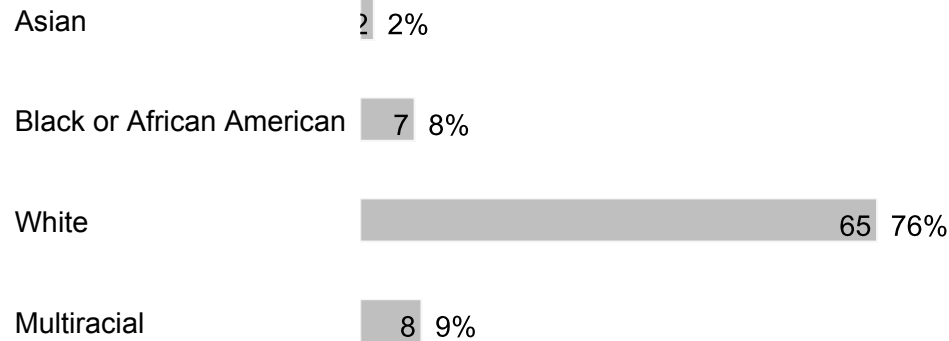
Number of Responses | Percentages of Total Responses

1. Gender



88 respondents

2. Race



Other 3 4%

85 respondents

3. Ethnicity

Hispanic 46 55%

Non-Hispanic or Latino 35 42%

Prefer not to answer 3 4%

84 respondents

4. Grade

Grade 6 27 30%

Grade 7 26 29%

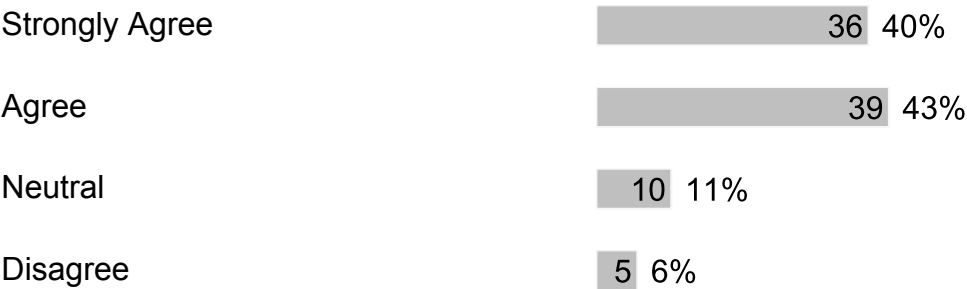
Grade 8 36 40%

Grade 10 1 1%

90 respondents

C. Section 2

1. 1. My child feels safe at school.



90 respondents

2. 2. My child’s school is clean and well-maintained.



90 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 3 3%
90 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

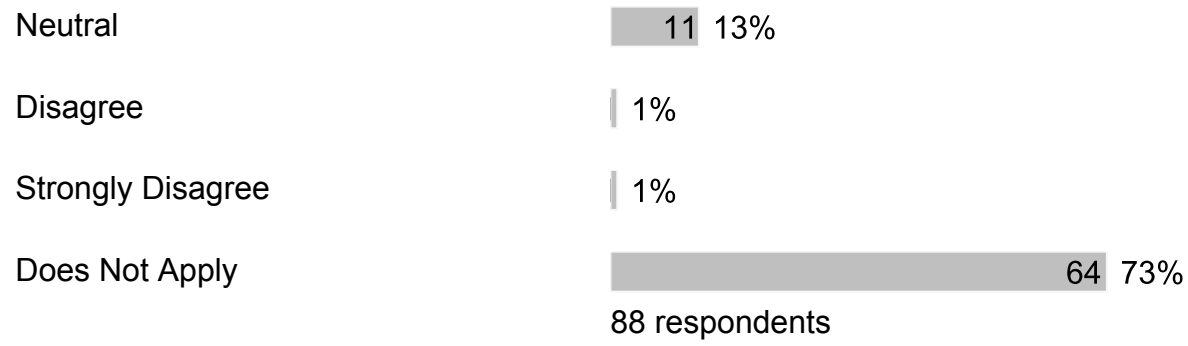
Strongly Agree 8 9%
Agree 9 10%
Neutral 12 13%
Disagree 24 27%
Strongly Disagree 36 40%
89 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 8 9%
Agree 8 9%
Neutral 8 9%
Disagree 1 1%
Does Not Apply 63 72%
88 respondents

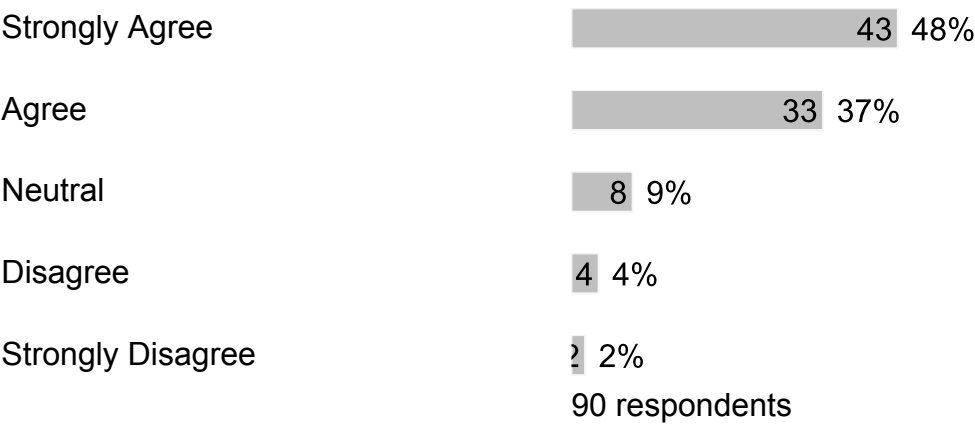
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 6 7%
Agree 5 6%



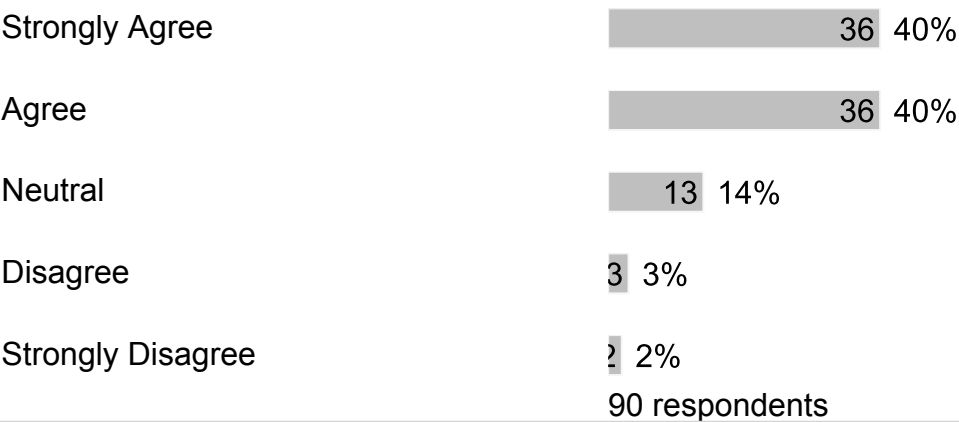
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

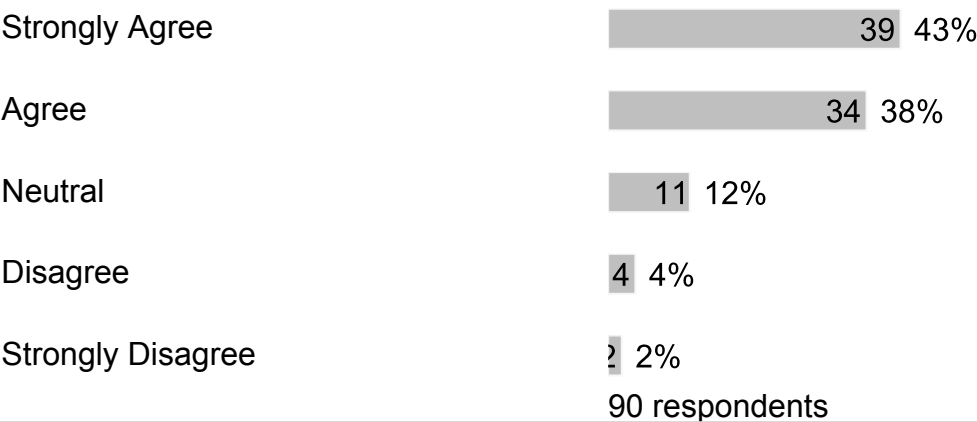


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



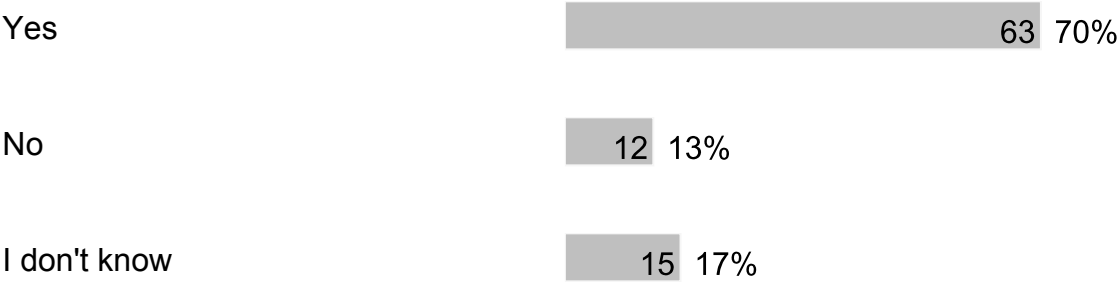
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	9	10%
Disagree	5	6%
Strongly Disagree	3	3%
89 respondents		

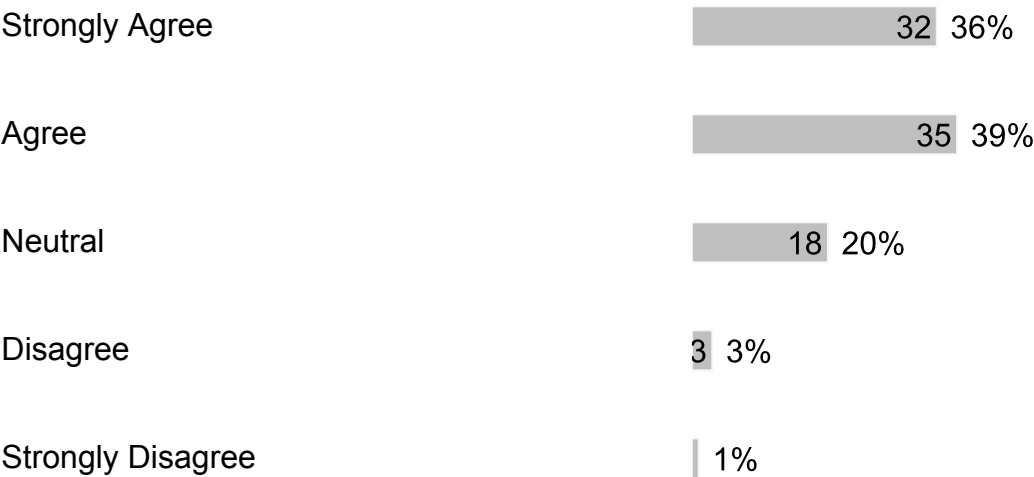
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



90 respondents

2. 2. My child likes going to school.



89 respondents

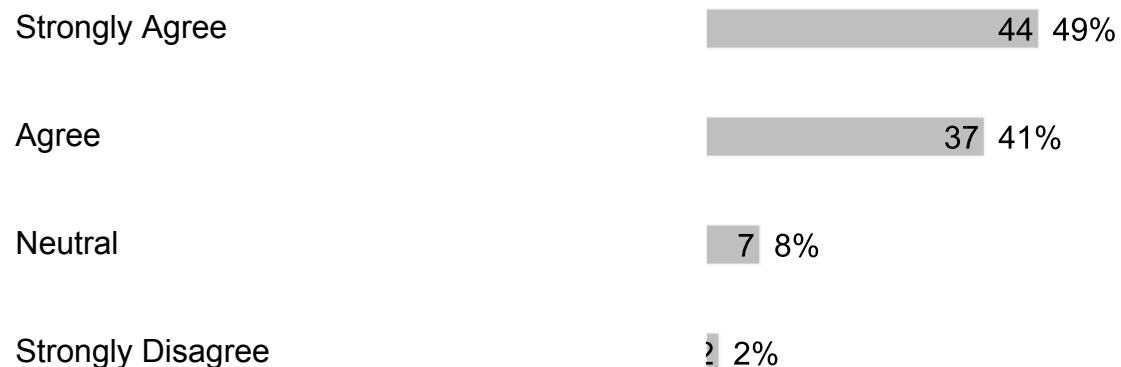
3. 3. Our school treats students with value, respect and compassion.





89 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



90 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree | 1%

Strongly Disagree | 1%

90 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 43 48%

Agree 32 36%

Neutral 12 13%

Disagree | 1%

Strongly Disagree 2 2%

90 respondents

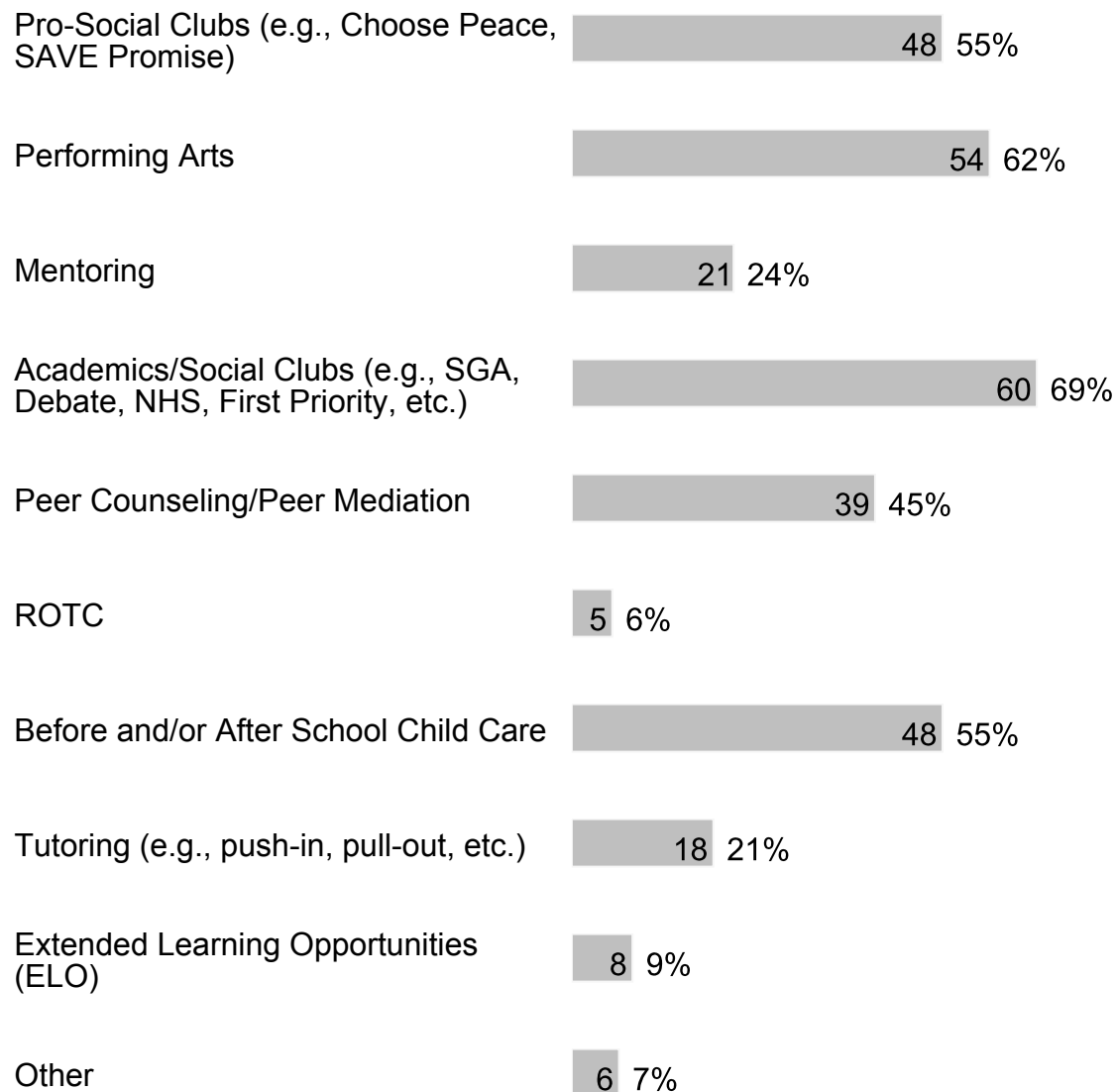
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 71 82%

College and/or Career Planning 12 14%

Family Counseling 22 25%

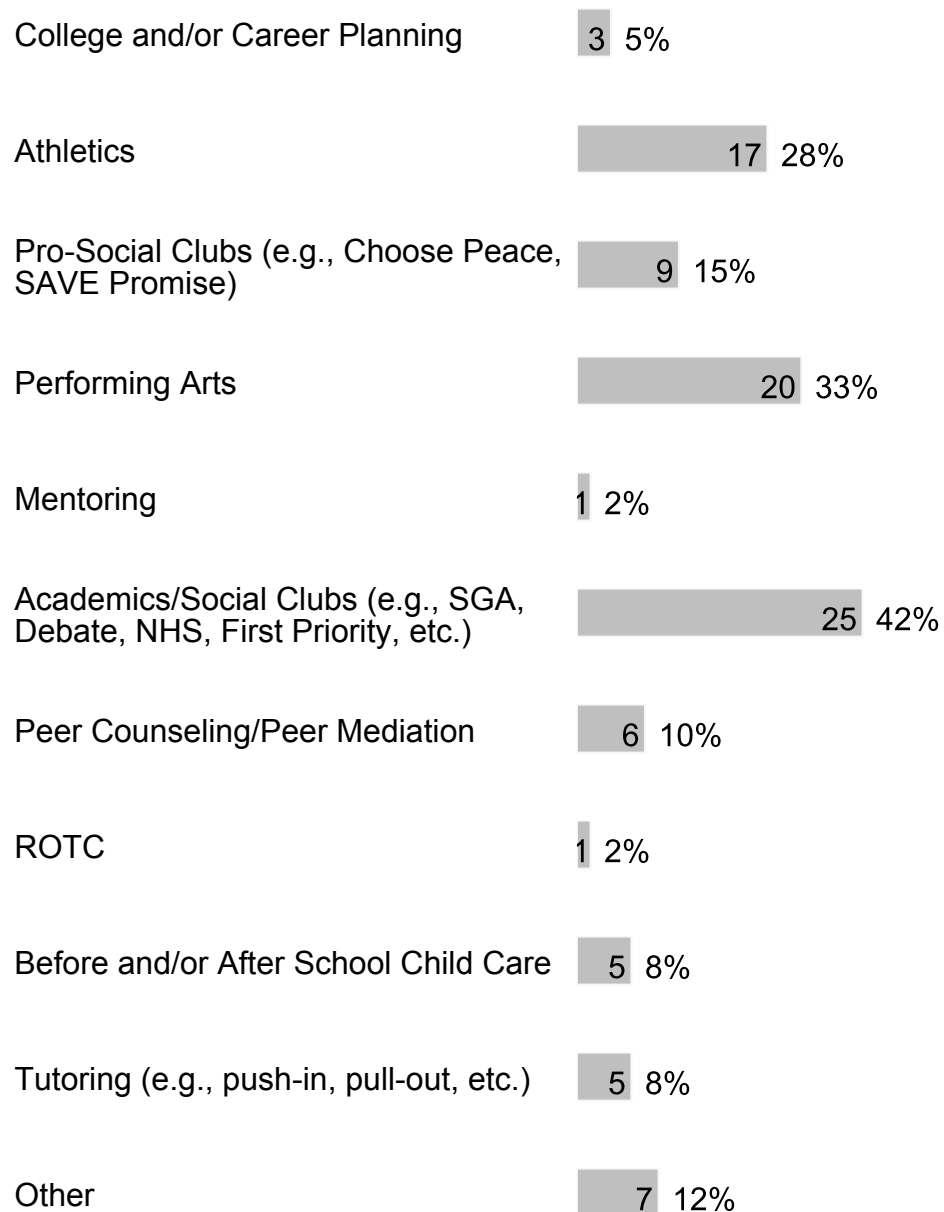
Athletics 74 85%



87 respondents

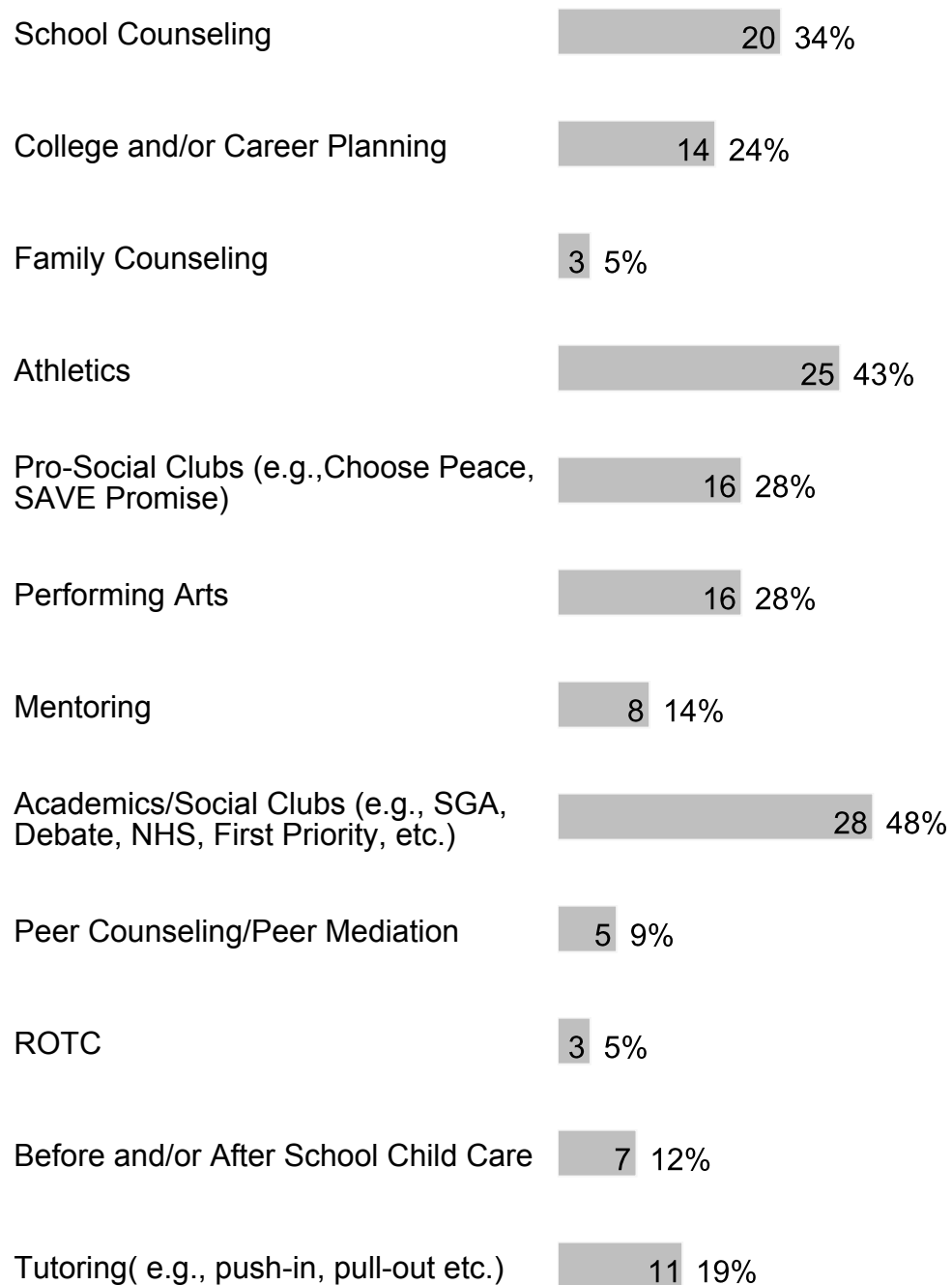
8. 8. At our school, my child participates in the following programs/services (check all that apply):





60 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Extended Learning Opportunities
(ELO)

3 5%

Other

6 10%

58 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree

19 22%

Agree

15 17%

Neutral

49 57%

Disagree

1 1%

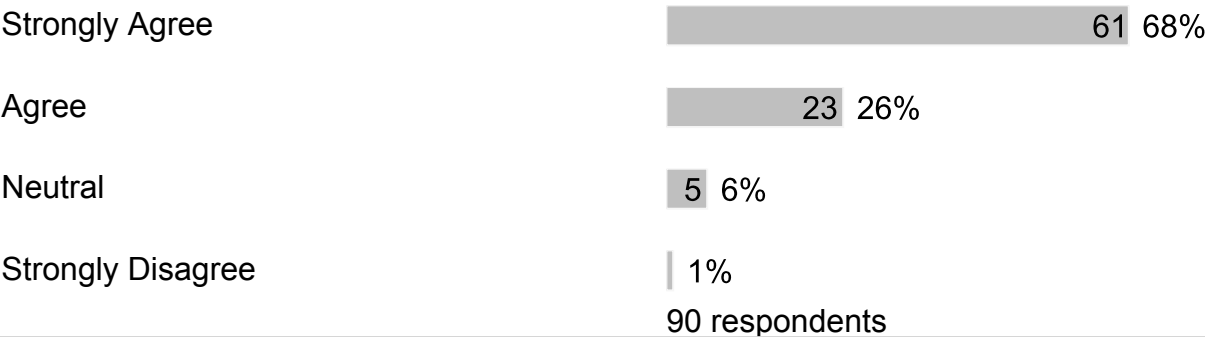
Strongly Disagree

2 2%

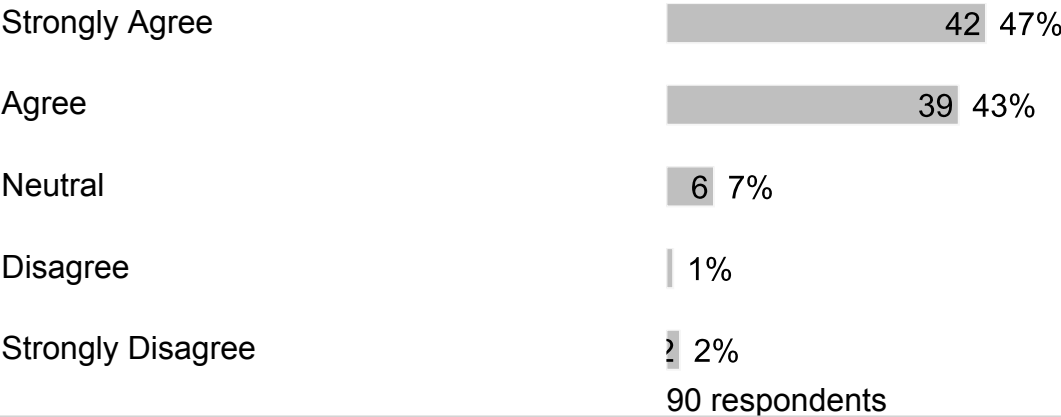
86 respondents

G. Section 6

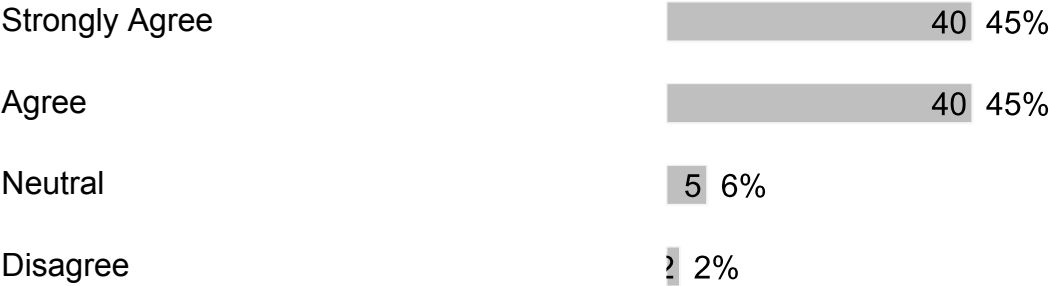
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 2%
89 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 36 40%
Agree 38 43%
Neutral 12 13%
Disagree 1 1%
Strongly Disagree 2 2%
89 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

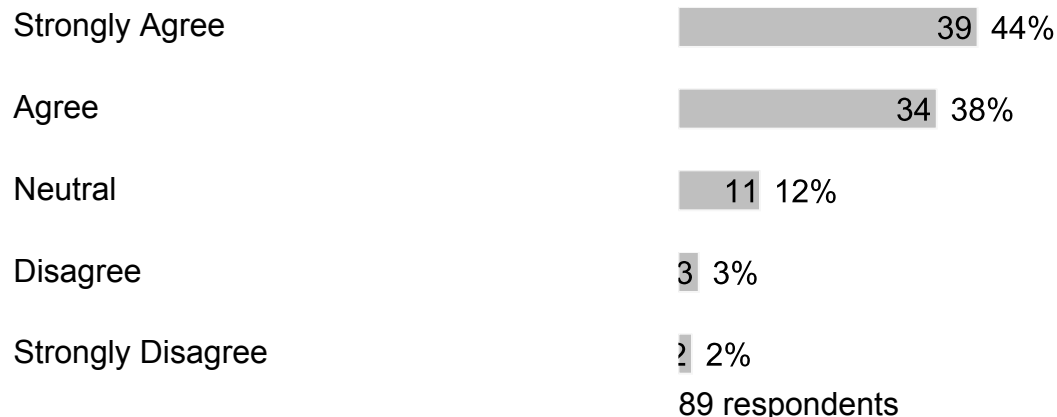
Strongly Agree 39 43%
Agree 34 38%
Neutral 12 13%
Disagree 3 3%
Strongly Disagree 2 2%
90 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

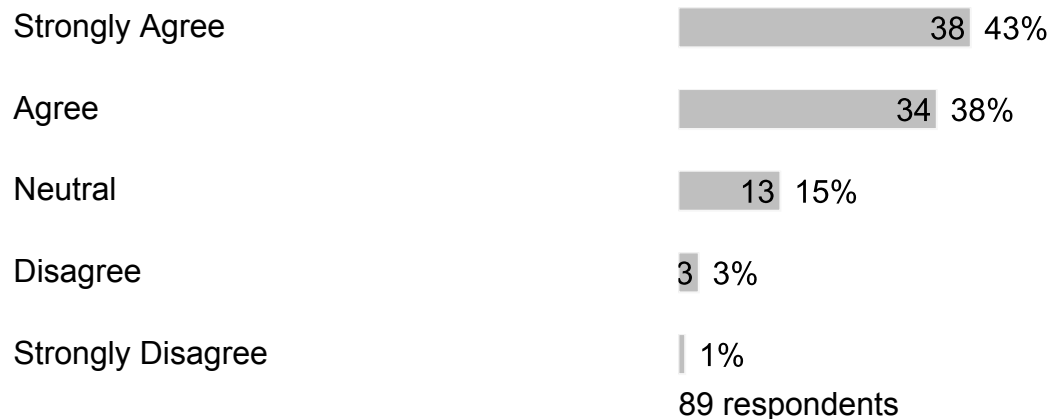
Strongly Agree 34 38%
Agree 40 45%
Neutral 12 13%



7. 7. Our school has high expectations for students.



8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



9. 9. My child's teachers give work that challenges my child.



Neutral	11	12%
Disagree	1	1%
Strongly Disagree	1	1%

89 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	32	36%
Agree	32	36%
Neutral	18	20%
Disagree	6	7%
Strongly Disagree	1	1%

89 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	33	37%
Agree	35	39%
Neutral	16	18%
Disagree	4	4%
Strongly Disagree	1	1%

89 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	30	34%
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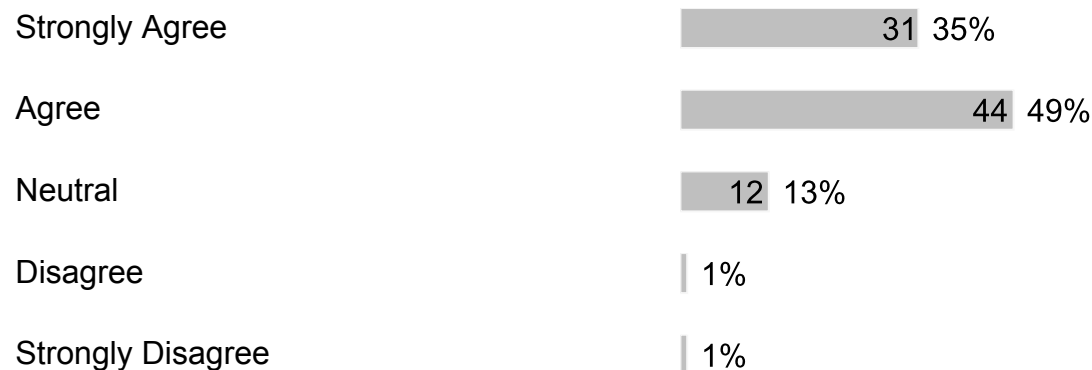
89 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



89 respondents

14. 14. Clear learning expectations are set for my child.



89 respondents

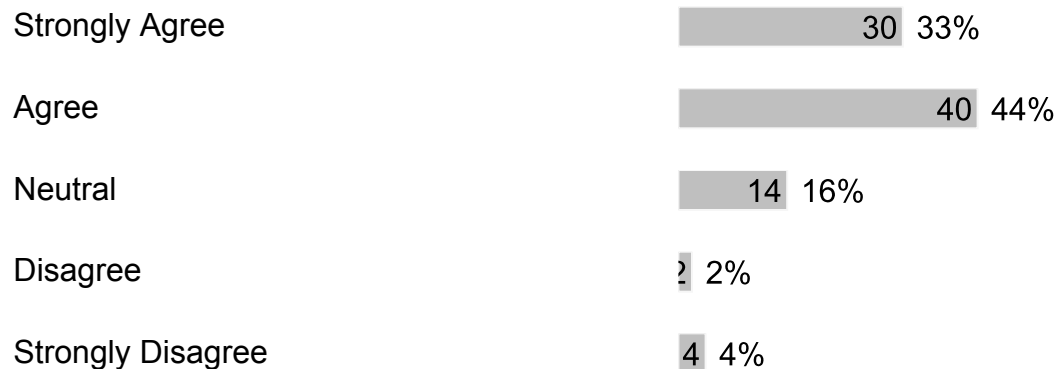
15. 15. My child's understanding of what was taught is regularly assessed.





89 respondents

16. 16. Our school works to keep instructional time free from distraction.



90 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



90 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.





90 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



90 respondents

20. 20. My child is prepared for success in the next school year.



89 respondents

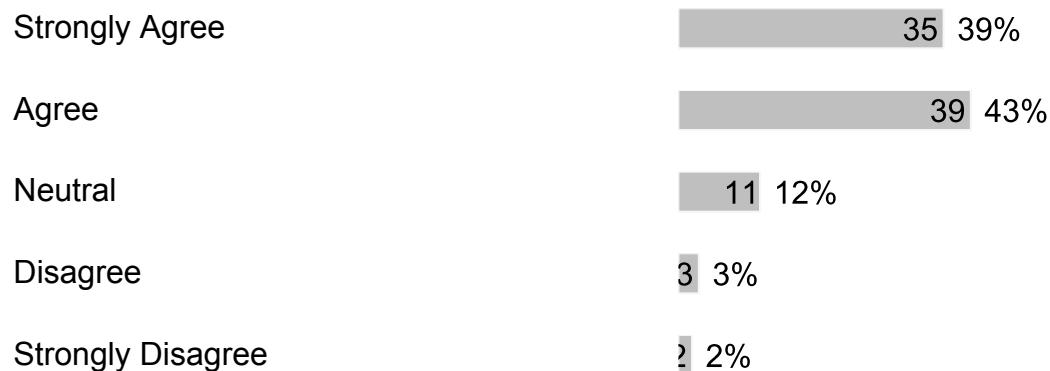
21. 21. Families are encouraged to volunteer.





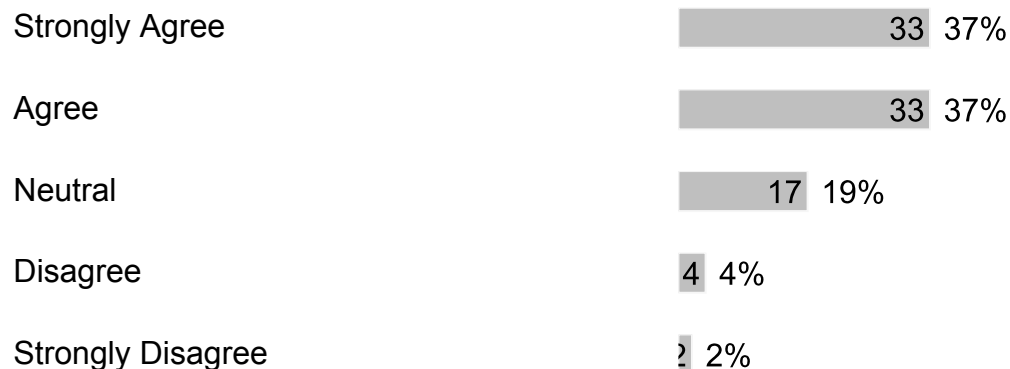
88 respondents

22. 22. Families are given the opportunity to participate on school committees.



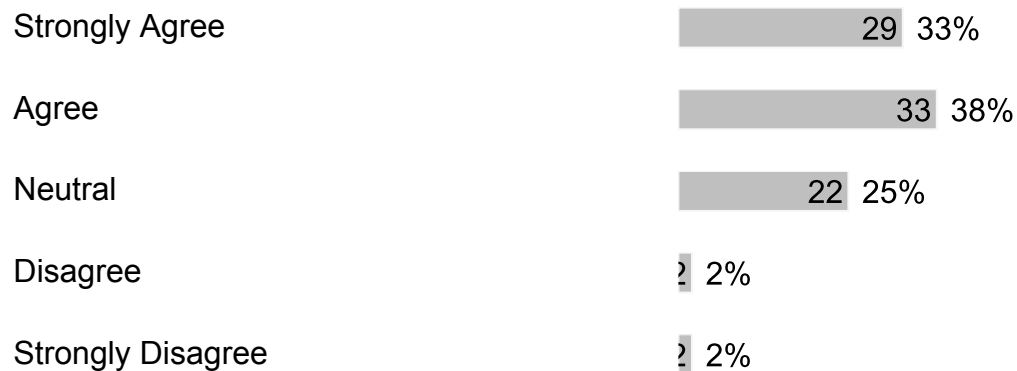
90 respondents

23. 23. I am well-informed of the school's goals and activities.



89 respondents

24. 24. Our school reports the achievement of school goals.



88 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



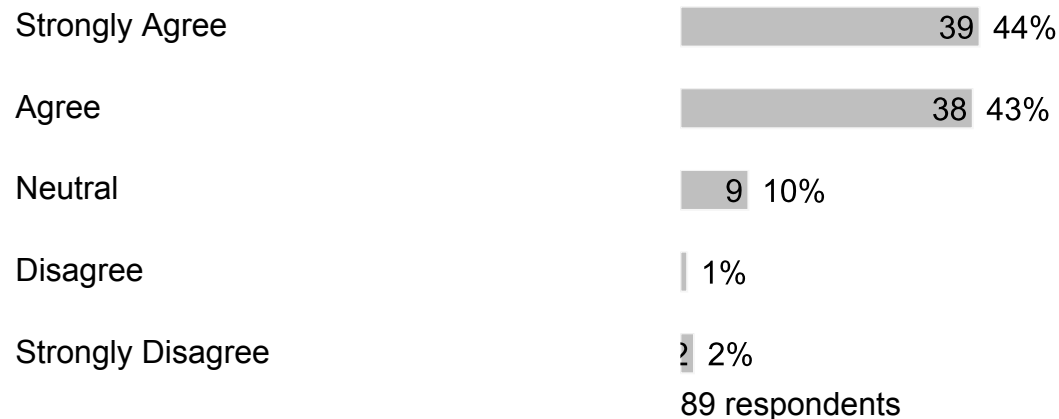
89 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



89 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



Strongly Disagree 3 3%
88 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 24 27%
Agree 24 27%
Neutral 27 30%
Disagree 12 13%
Strongly Disagree 3 3%
90 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 35 39%
Agree 31 34%
Neutral 18 20%
Disagree 3 3%
Strongly Disagree 3 3%
90 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report