

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 06/15/2026



surveys

Custom Survey

1 survey(s) 110 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	17	15%
Female	91	83%
Prefer not to answer	2	2%

110 respondents

2. Race

Asian	6	6%
Black or African American	4	4%
White	77	74%
Multiracial	7	7%

Other 10 10%

104 respondents

3. Ethnicity

Hispanic 51 46%

Non-Hispanic or Latino 47 43%

Prefer not to answer 12 11%

110 respondents

4. Grade

Grade K 8 7%

Grade 1 14 13%

Grade 2 11 10%

Grade 3 16 15%

Grade 4 24 22%

Grade 5 34 31%

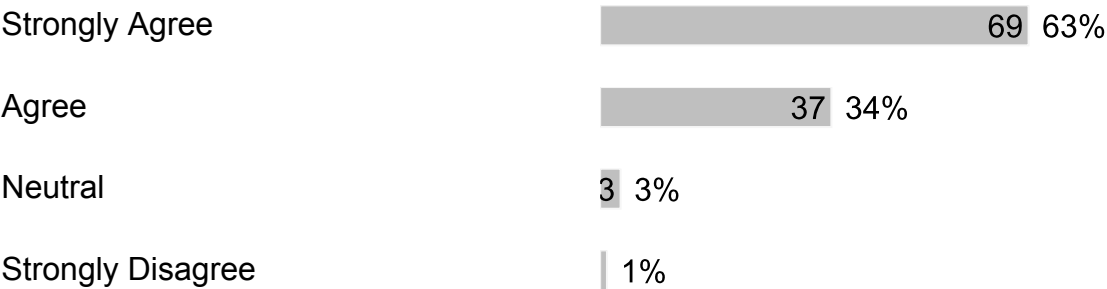
Grade 6 2 2%

Grade 11 1 1%

110 respondents

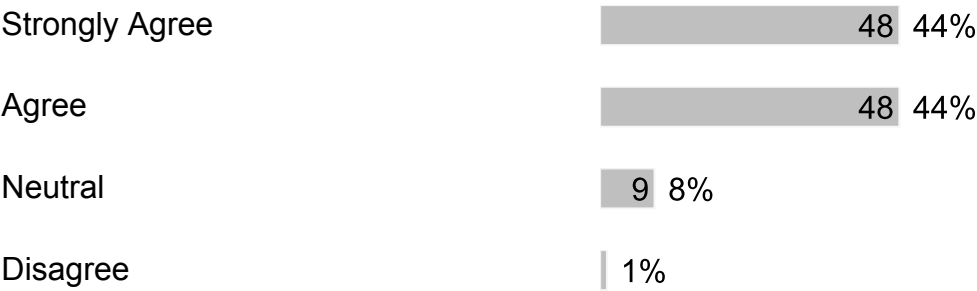
C. Section 2

1. 1. My child feels safe at school.



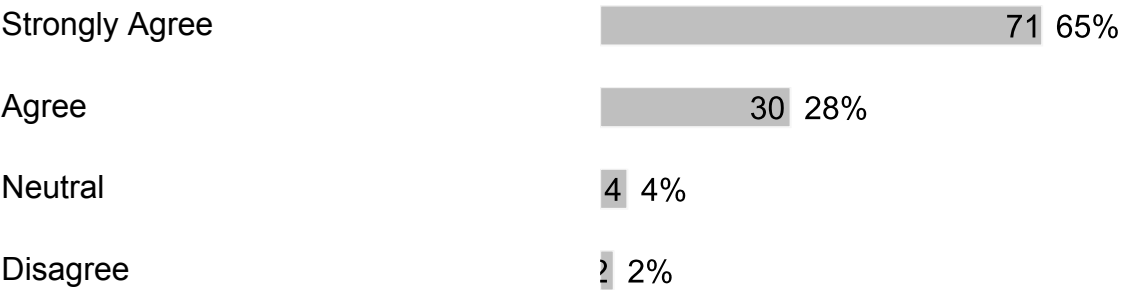
110 respondents

2. 2. My child’s school is clean and well-maintained.



110 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 2 2%
109 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

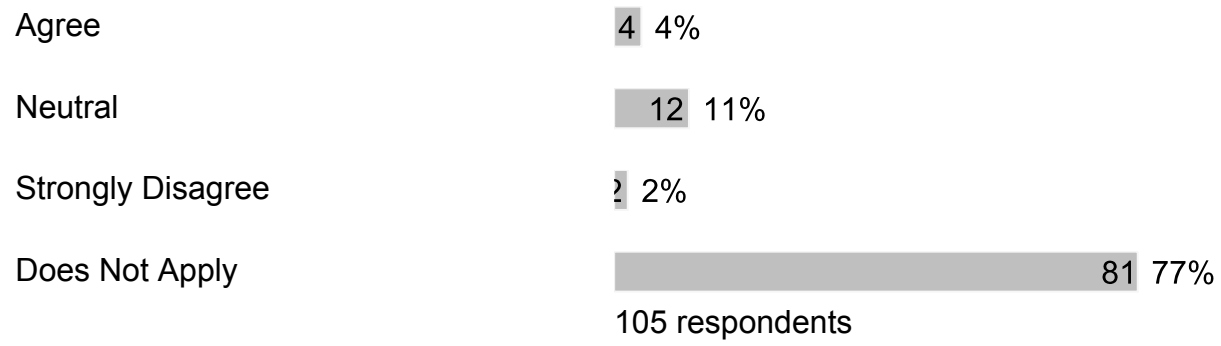
Strongly Agree 12 11%
Agree 7 6%
Neutral 17 16%
Disagree 31 28%
Strongly Disagree 42 39%
109 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 9 9%
Agree 6 6%
Neutral 7 7%
Disagree 3 3%
Strongly Disagree 1 1%
Does Not Apply 79 75%
105 respondents

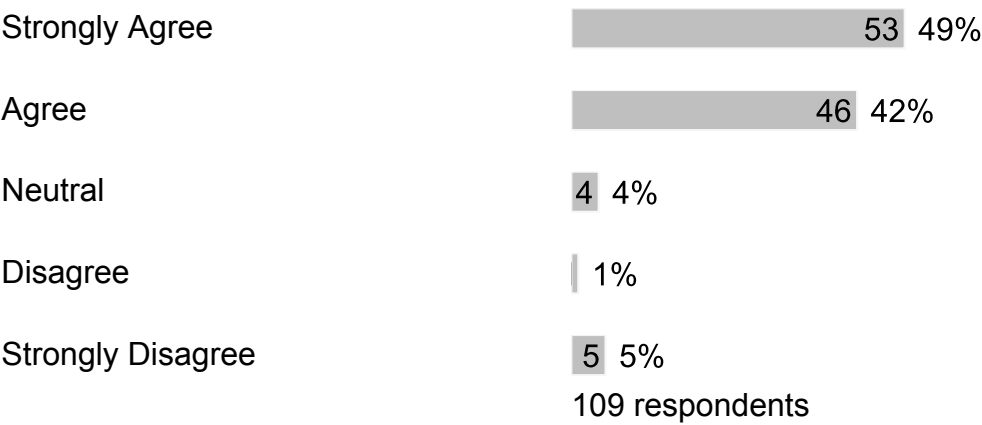
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 6 6%



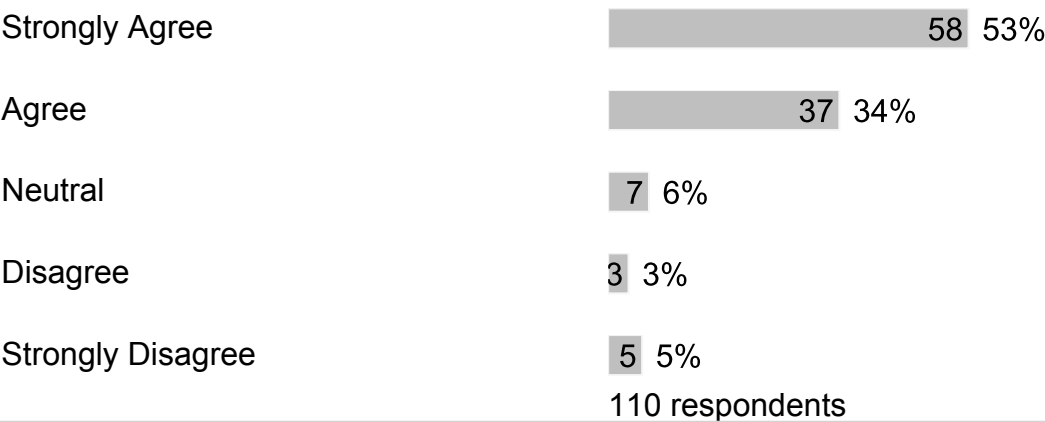
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

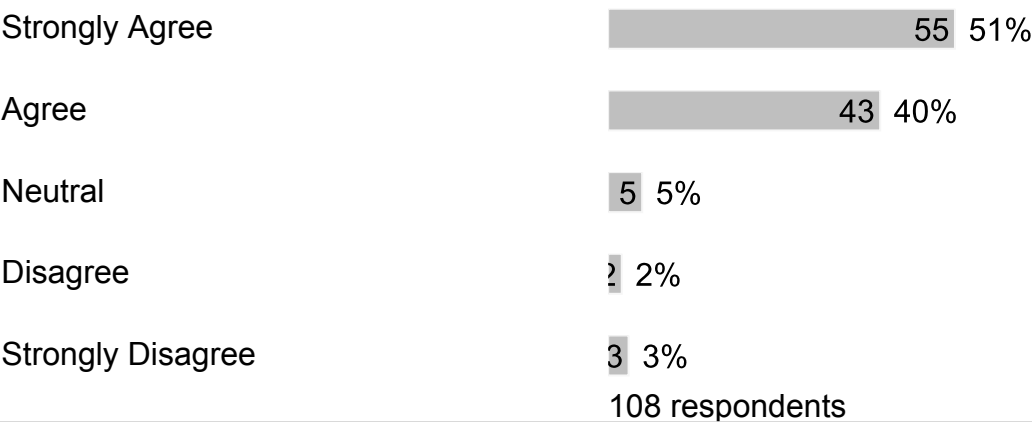


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



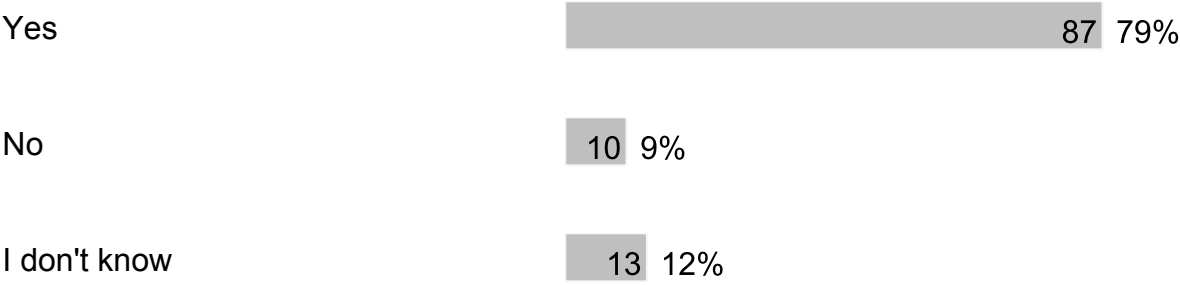
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	6	6%
Disagree	4	4%
Strongly Disagree	5	5%
109 respondents		

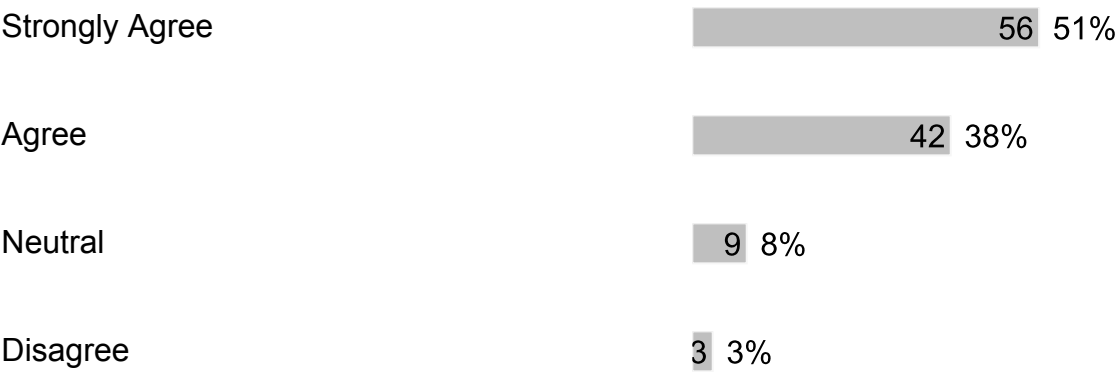
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



110 respondents

2. 2. My child likes going to school.



110 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral	3 3%
Disagree	2 2%
Strongly Disagree	1 1%

110 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	74 67%
Agree	31 28%
Neutral	4 4%
Disagree	1 1%

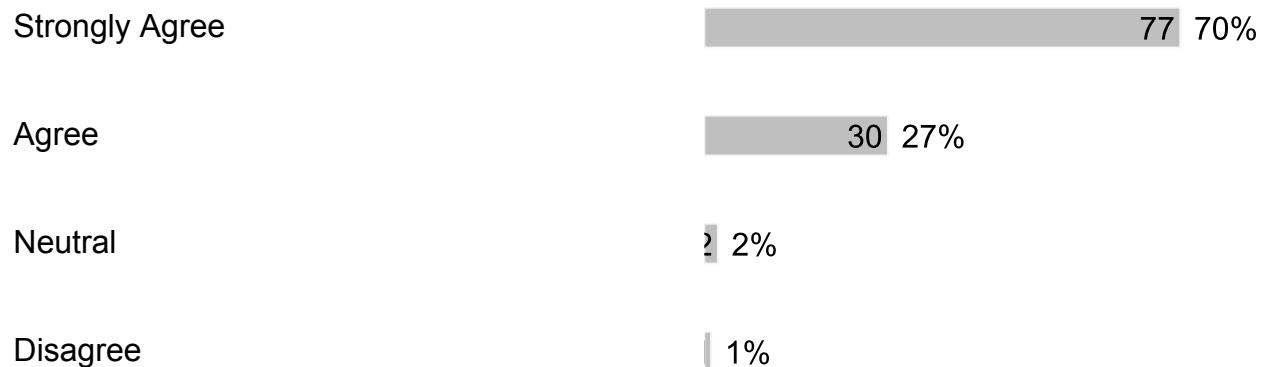
110 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	82 75%
Agree	26 24%
Disagree	2 2%

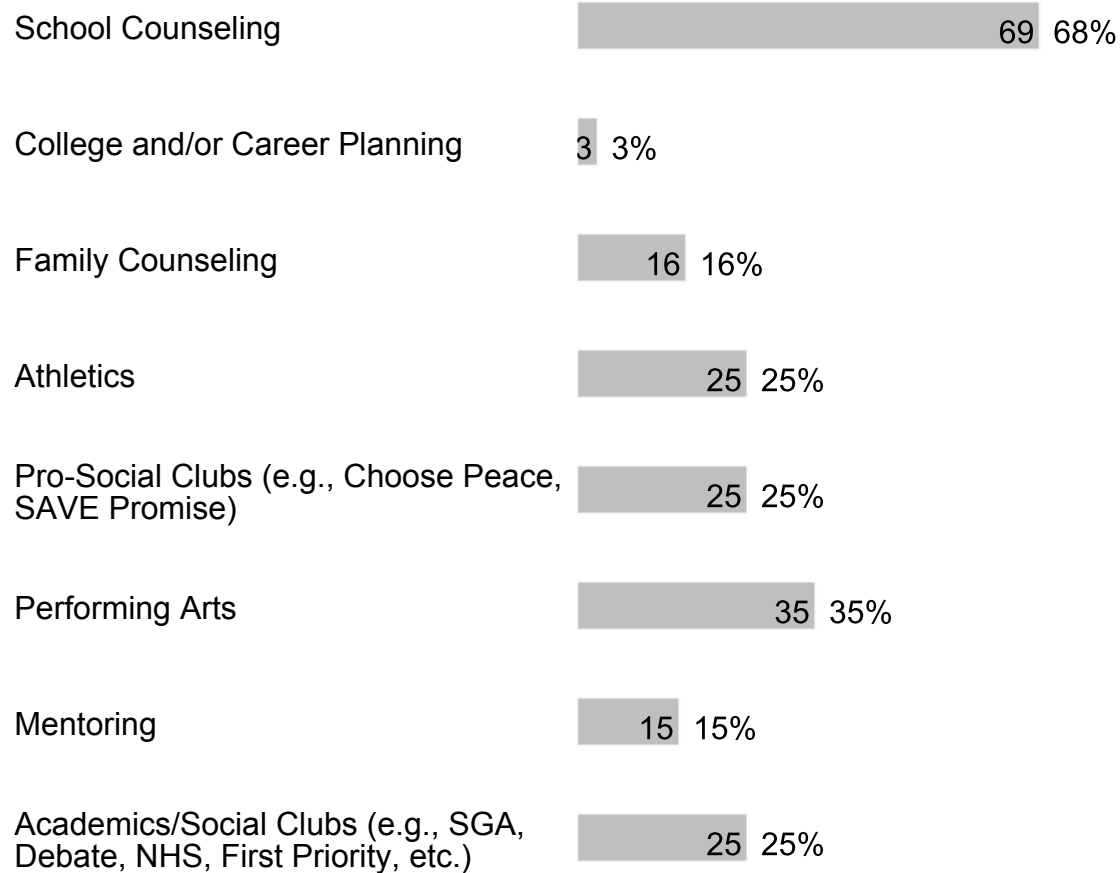
110 respondents

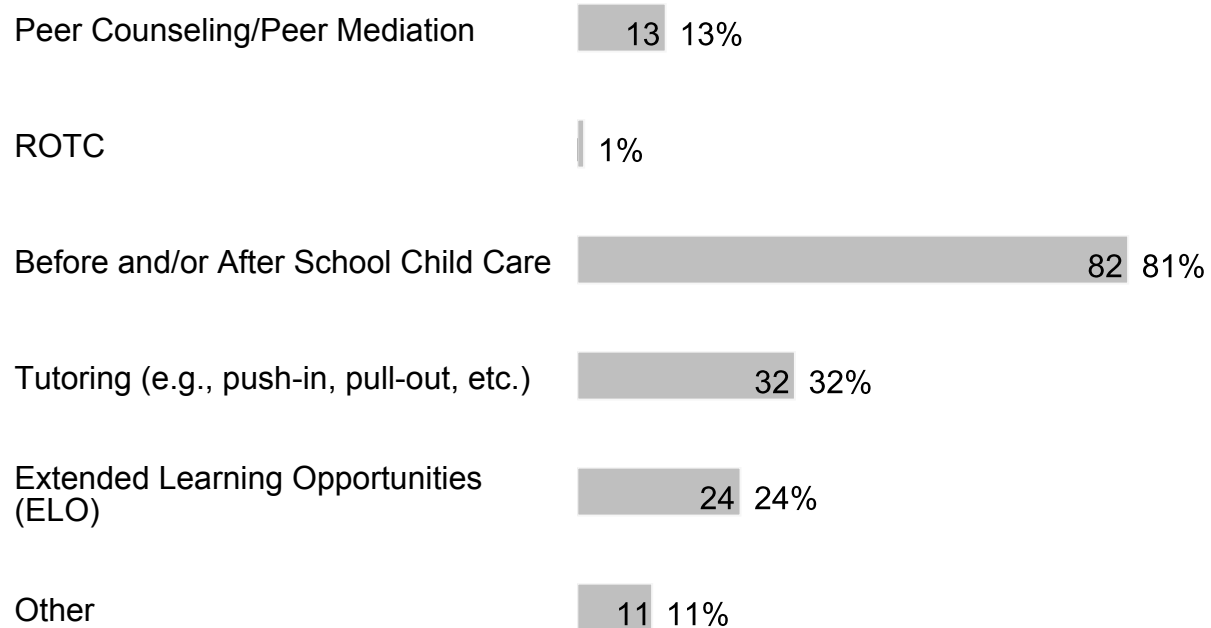
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



110 respondents

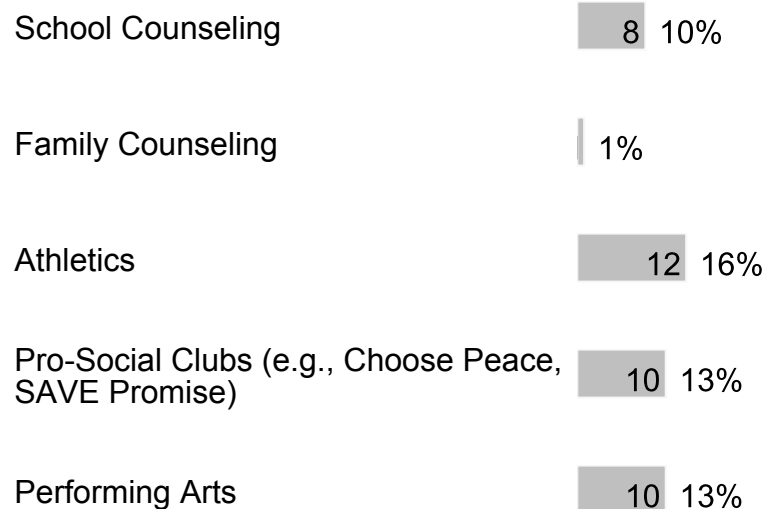
7. 7. At our school, the following programs/services are available (check all that apply):

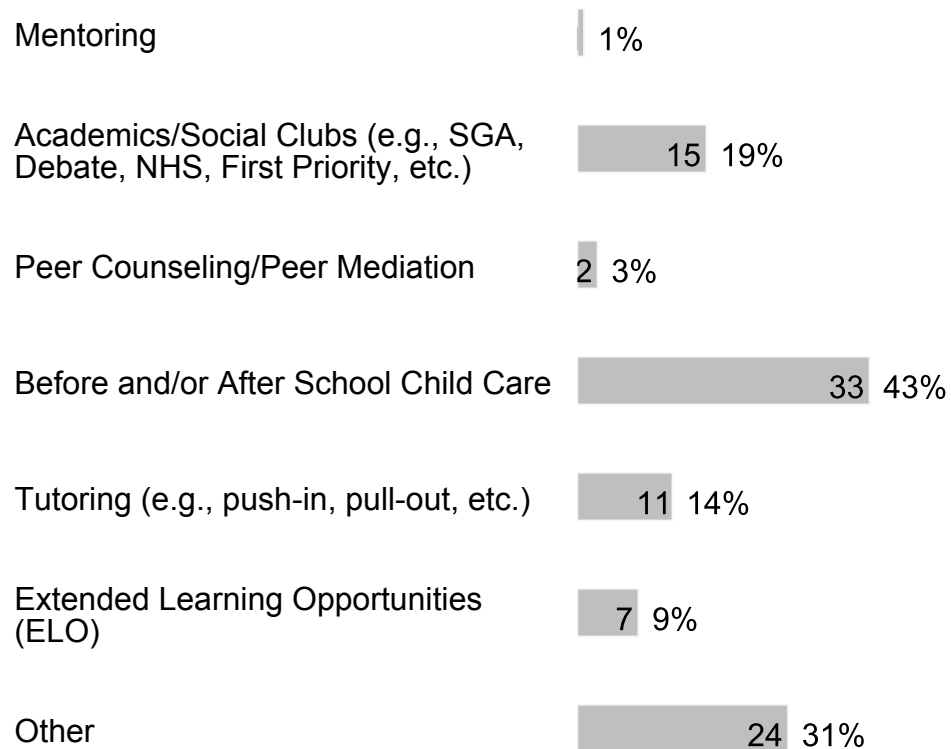




101 respondents

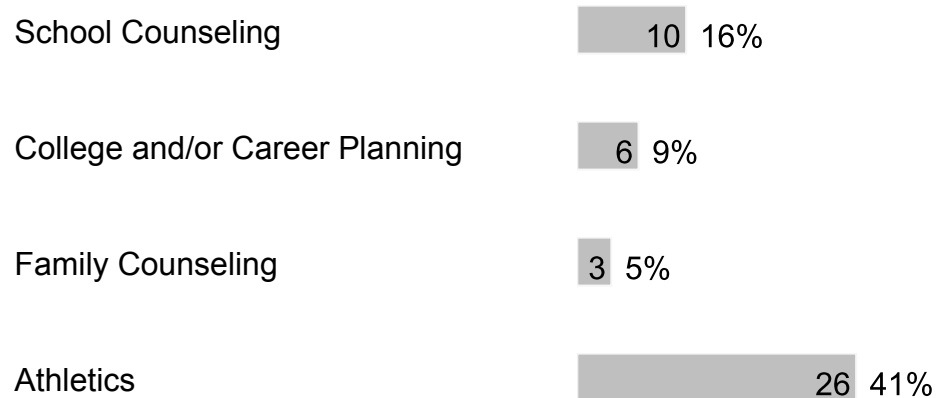
8. 8. At our school, my child participates in the following programs/services (check all that apply):

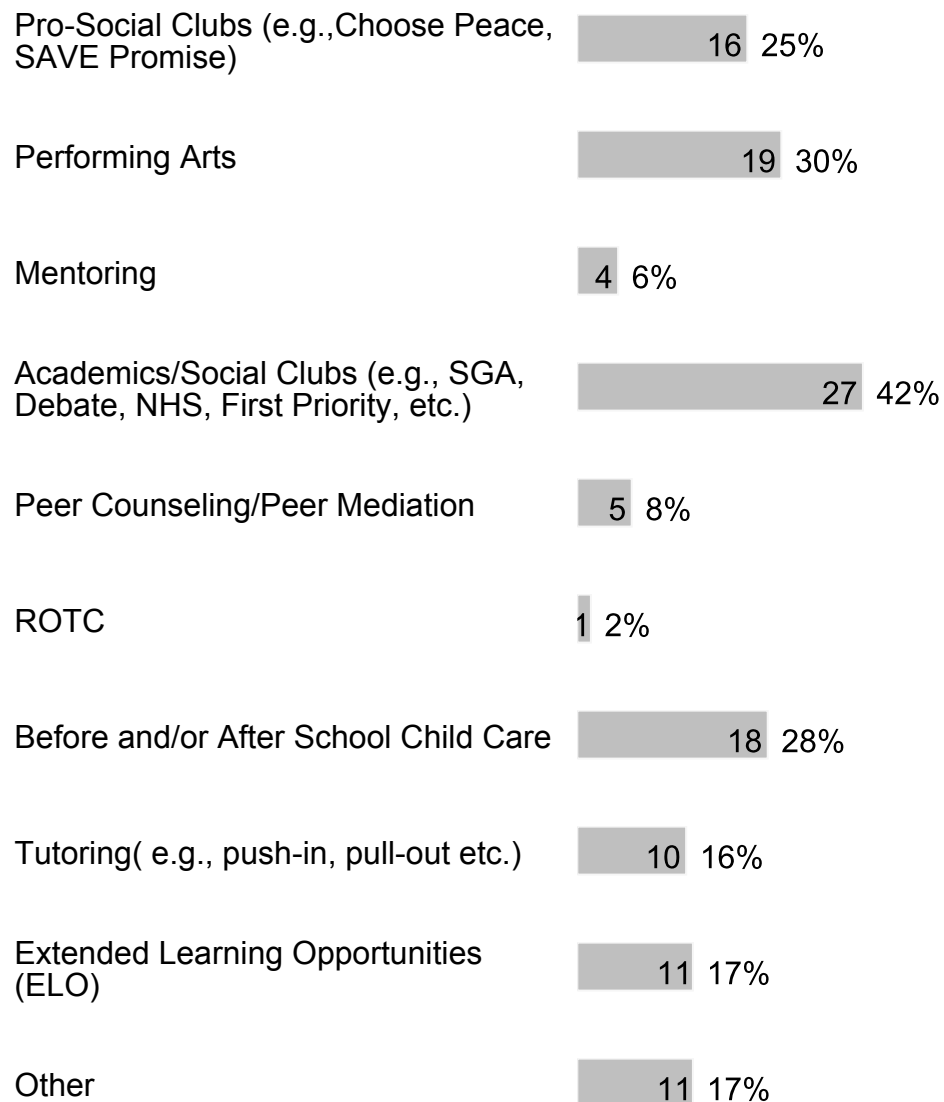




77 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





64 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 39 36%

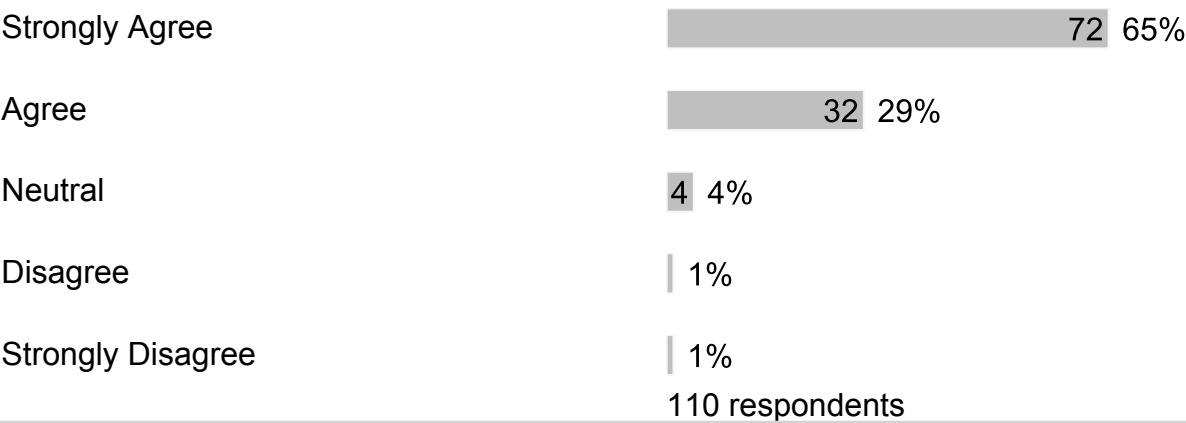
Disagree 5 5%

Strongly Disagree 8 7%

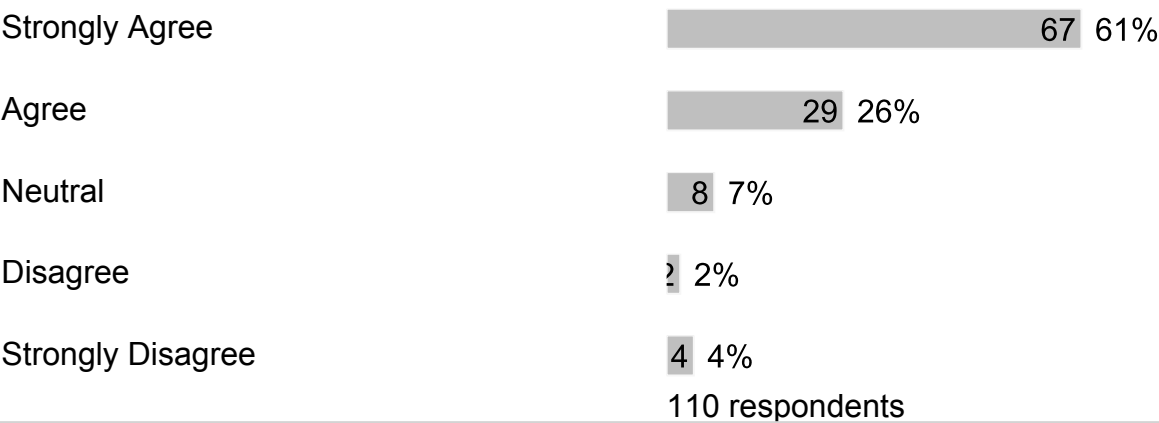
108 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree 2 2%

110 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 53 48%

Agree 40 36%

Neutral 11 10%

Disagree 4 4%

Strongly Disagree 2 2%

110 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 63 57%

Agree 32 29%

Neutral 9 8%

Disagree 5 5%

Strongly Disagree | 1%

110 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 64 58%

Agree 39 35%

Neutral 4 4%

Disagree 3 3%

110 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 67 61%

Agree 35 32%

Neutral 8 7%

110 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 62 56%

Agree 37 34%

Neutral 6 5%

Disagree 3 3%

Strongly Disagree 2 2%

110 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 62 56%

Agree 39 35%

Neutral 5 5%

Disagree 3 3%

Strongly Disagree | 1%
110 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 68 62%

Agree 29 26%

Neutral 7 6%

Disagree 4 4%

Strongly Disagree 2 2%

110 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 61 55%

Agree 36 33%

Neutral 6 5%

Disagree 4 4%

Strongly Disagree 3 3%

110 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 53 49%

Agree 36 33%

Neutral 13 12%

Disagree 3 3%

Strongly Disagree 4 4%

109 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 51 46%

Agree 41 37%

Neutral 14 13%

Disagree 2 2%

Strongly Disagree 2 2%

110 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 56 51%

Agree 42 39%

Neutral 7 6%

Disagree 3 3%

Strongly Disagree 1 1%

109 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 57 53%

Agree 42 39%

Neutral	5 5%
Disagree	1 1%
Strongly Disagree	3 3%

108 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	53 48%
Agree	45 41%
Neutral	9 8%
Disagree	1 1%
Strongly Disagree	2 2%

110 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	59 54%
Agree	30 27%
Neutral	9 8%
Disagree	7 6%
Strongly Disagree	5 5%

110 respondents

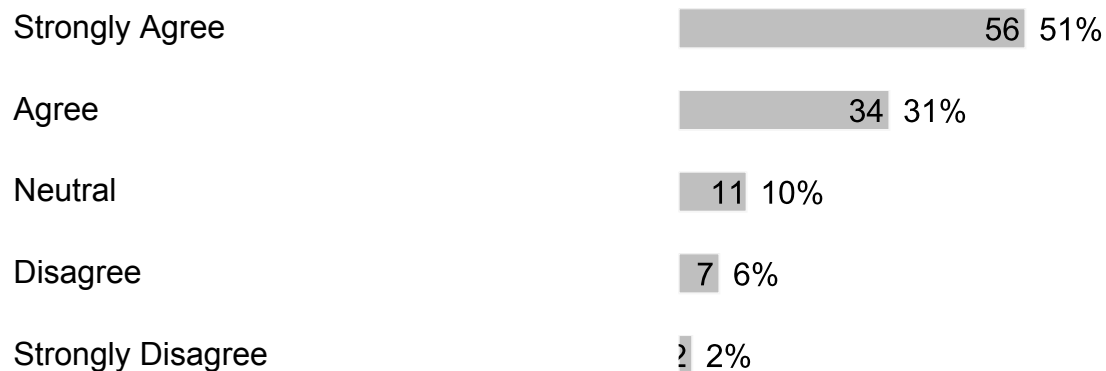
18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	64 58%
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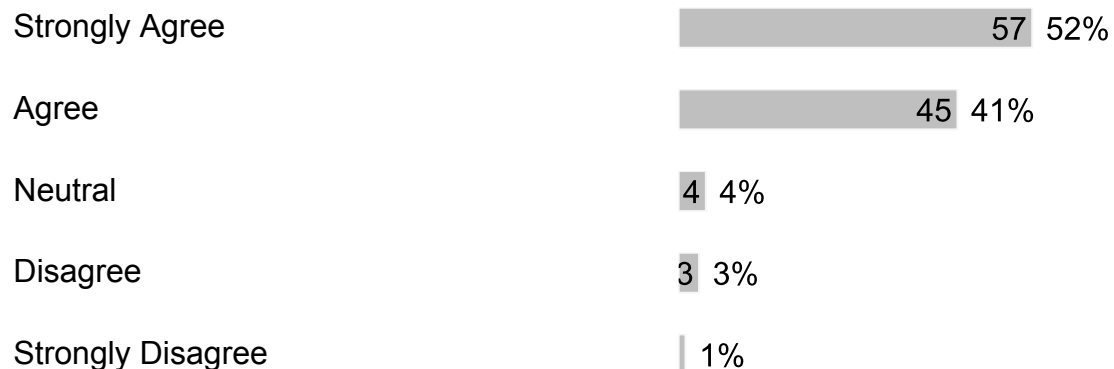
110 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



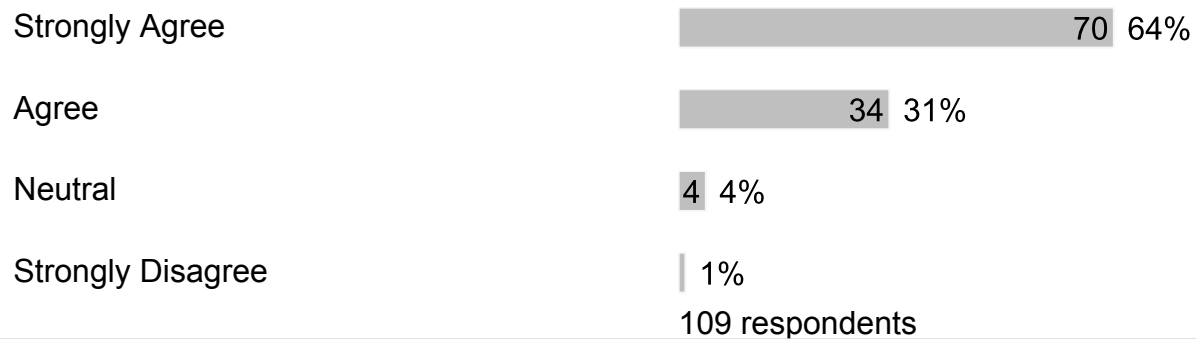
110 respondents

20. 20. My child is prepared for success in the next school year.

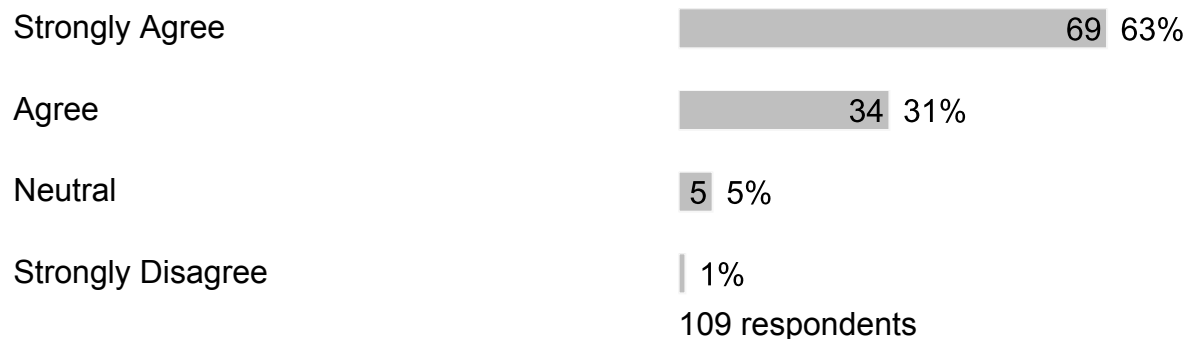


110 respondents

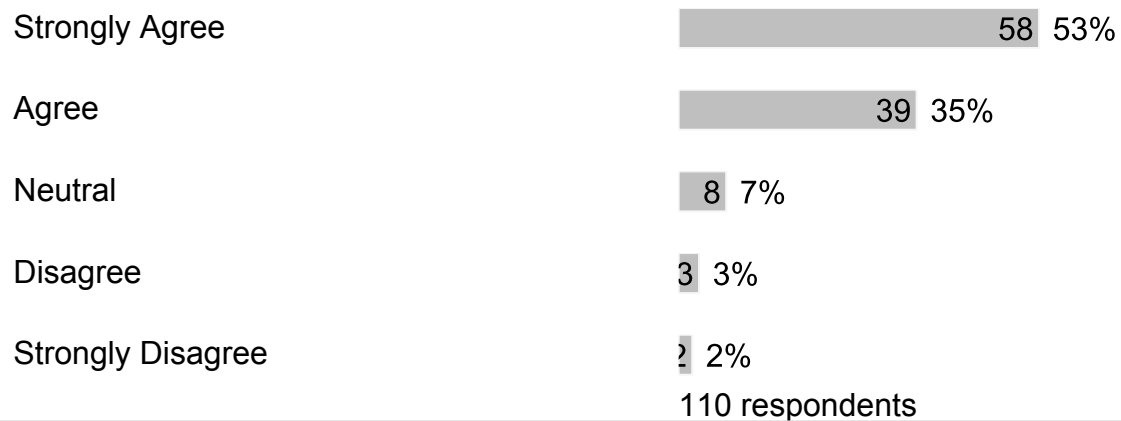
21. 21. Families are encouraged to volunteer.



22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.





110 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



110 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



106 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



Neutral 7 6%
110 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 63 57%
Agree 33 30%
Neutral 9 8%
Disagree 2 2%
Strongly Disagree 3 3%
110 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 40 36%
Agree 30 27%
Neutral 26 24%
Disagree 8 7%
Strongly Disagree 6 5%
110 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 33 30%
Agree 28 25%
Neutral 33 30%

Disagree 8 7%

Strongly Disagree 8 7%

110 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 58 53%

Agree 36 33%

Neutral 8 7%

Disagree 2 2%

Strongly Disagree 5 5%

109 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report