

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/12/2026



surveys

Custom Survey

1 survey(s) 207 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

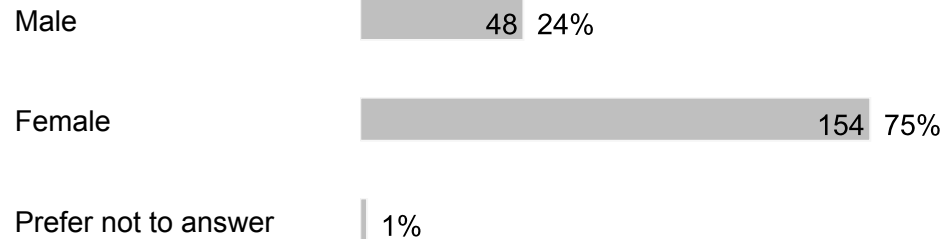
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

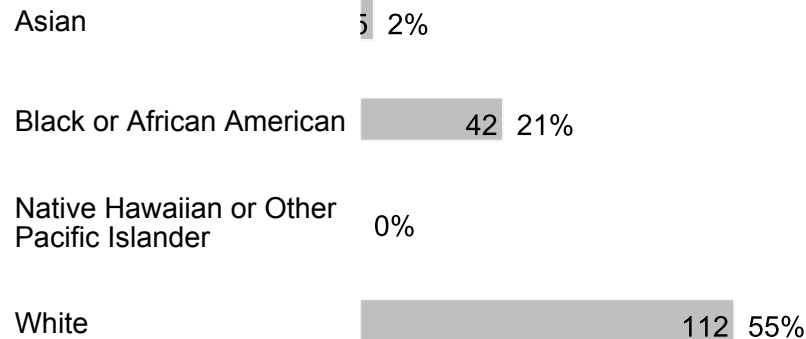
Number of Responses | Percentages of Total Responses

1. Gender



204 respondents

2. Race



Multiracial 10 5%

Other 32 16%

202 respondents

3. Ethnicity

Hispanic 73 37%

Non-Hispanic or Latino 99 51%

Prefer not to answer 24 12%

196 respondents

4. Grade

Grade PK 10 5%

Grade K 24 12%

Grade 1 26 13%

Grade 2 29 14%

Grade 3 45 22%

Grade 4 36 17%

Grade 5 36 17%

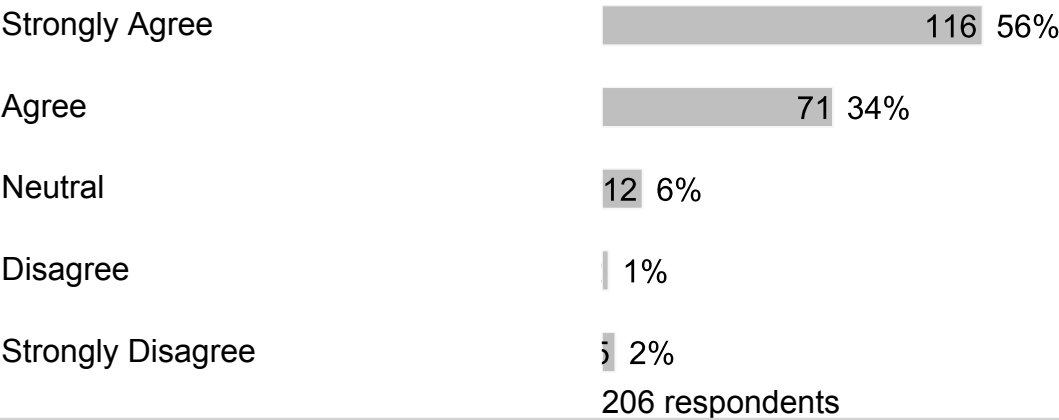
Grade 7

0%

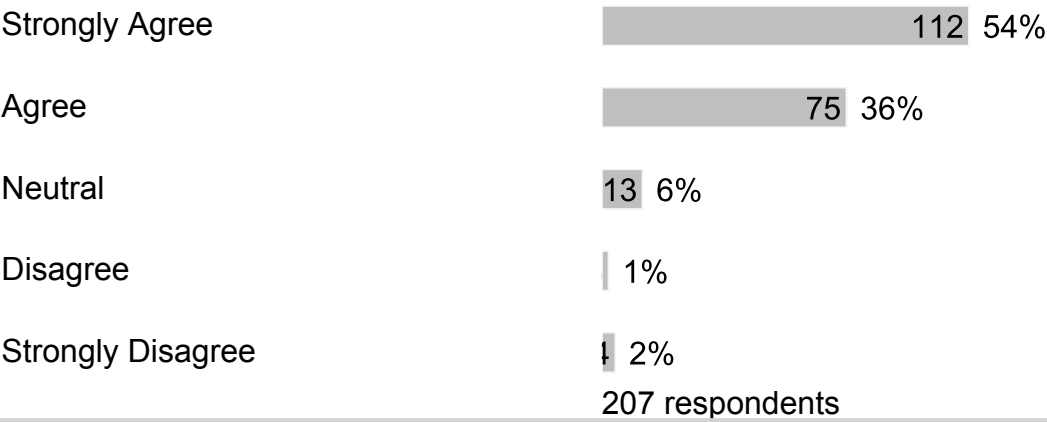
207 respondents

C. Section 2

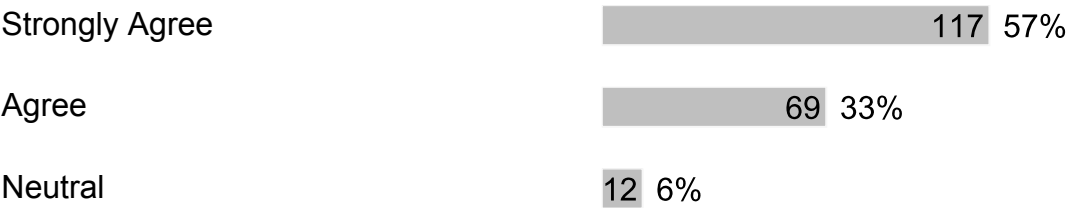
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree | 1%

Strongly Disagree 6 3%

206 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 23 11%

Agree 21 10%

Neutral 43 21%

Disagree 39 19%

Strongly Disagree 76 38%

202 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 20 10%

Agree 23 12%

Neutral 25 13%

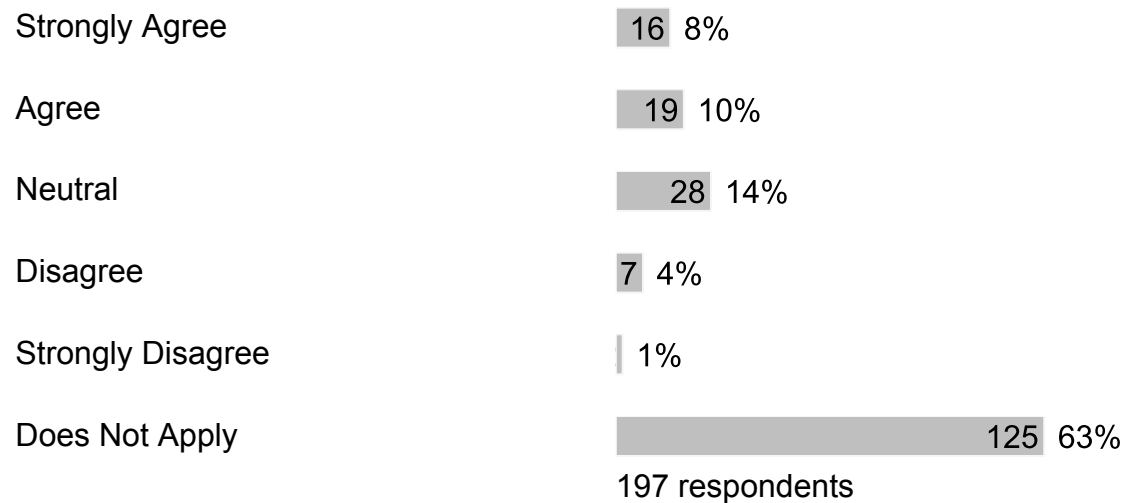
Disagree 3 2%

Strongly Disagree | 1%

Does Not Apply 125 63%

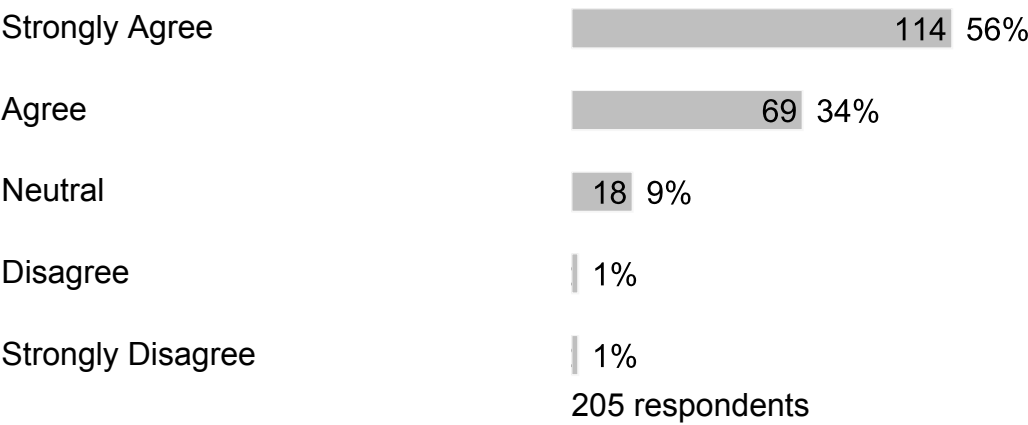
197 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



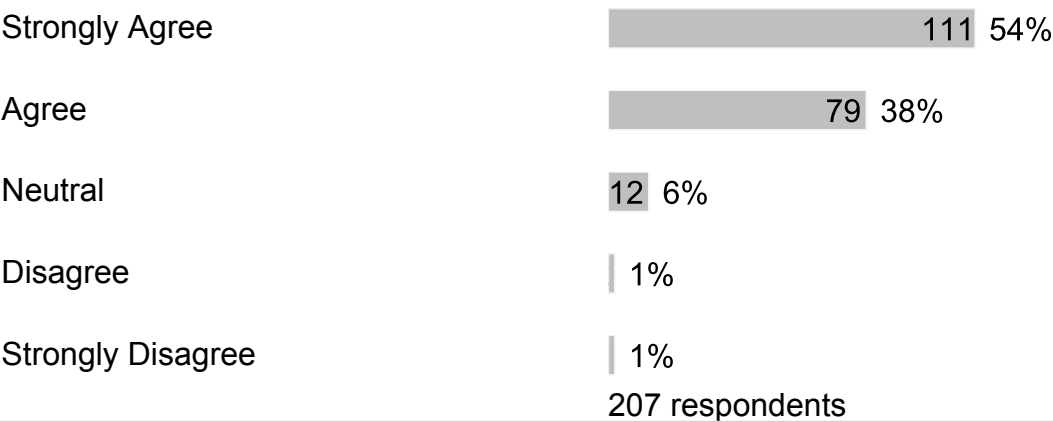
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

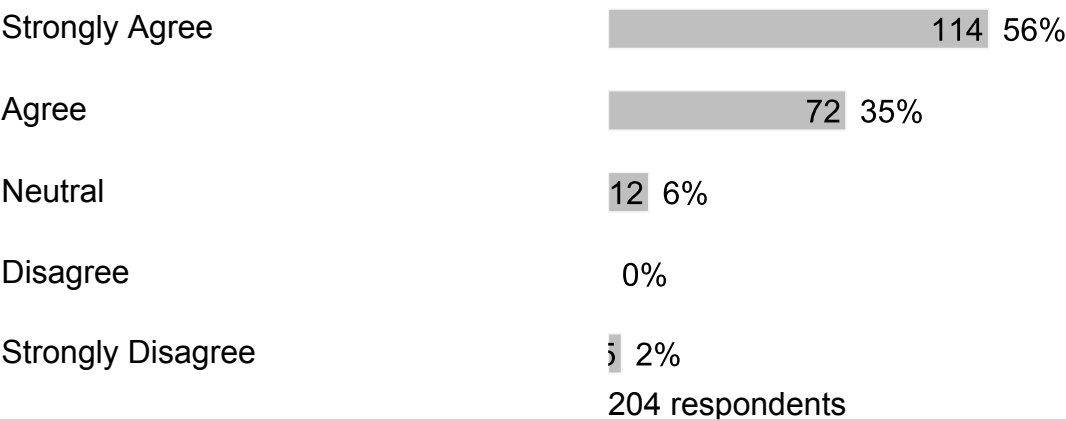


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



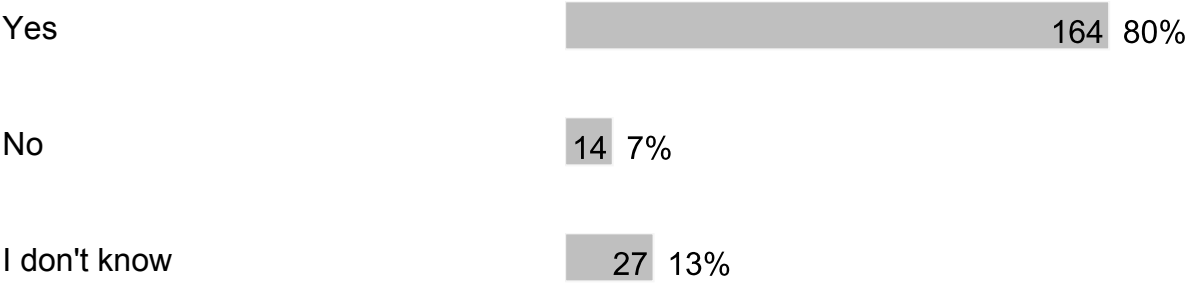
3. 3. At school, my child has up-to-date computers and other technology to learn.





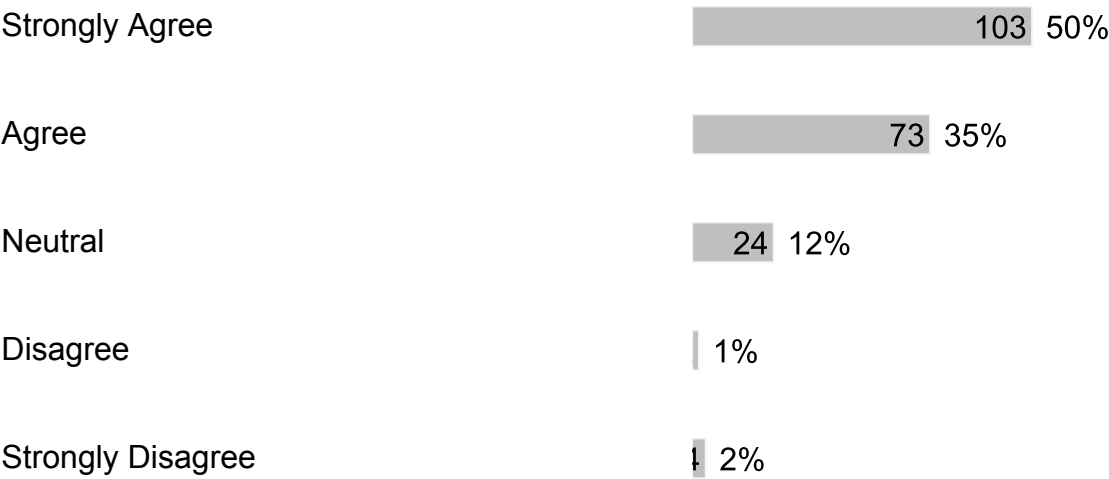
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



205 respondents

2. 2. My child likes going to school.



206 respondents

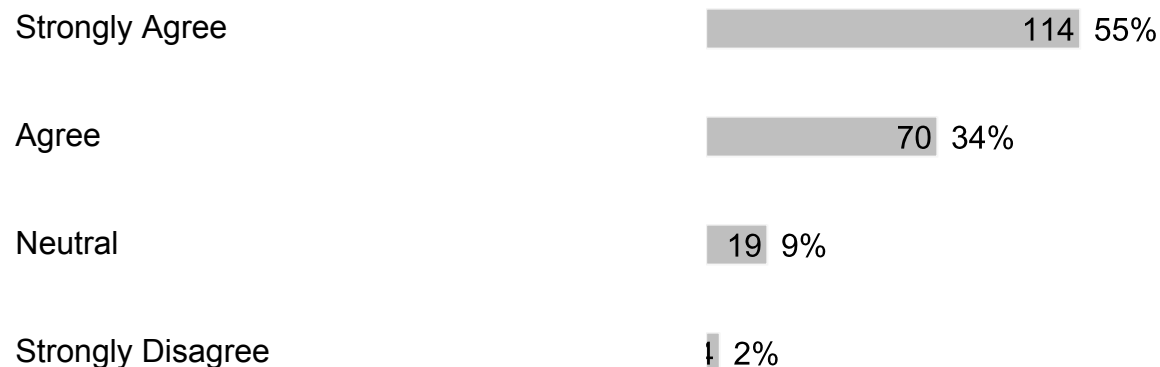
3. 3. Our school treats students with value, respect and compassion.





205 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



207 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Strongly Disagree | 1%

207 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 104 50%

Agree 85 41%

Neutral 17 8%

Strongly Disagree 0%

207 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 123 65%

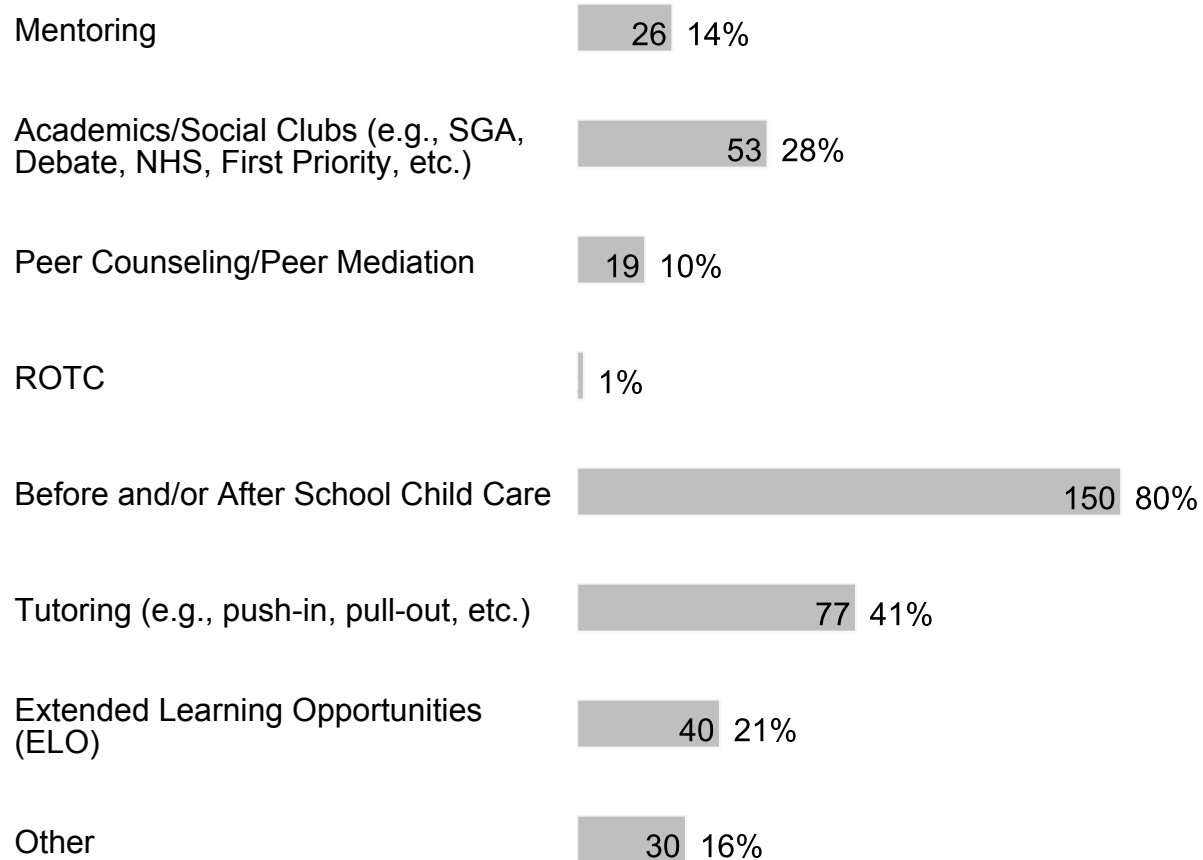
College and/or Career Planning 8 4%

Family Counseling 40 21%

Athletics 48 26%

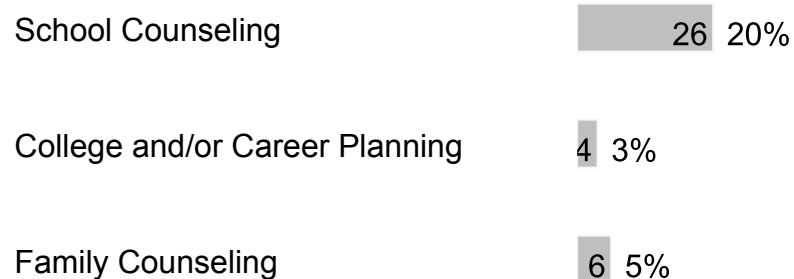
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 45 24%

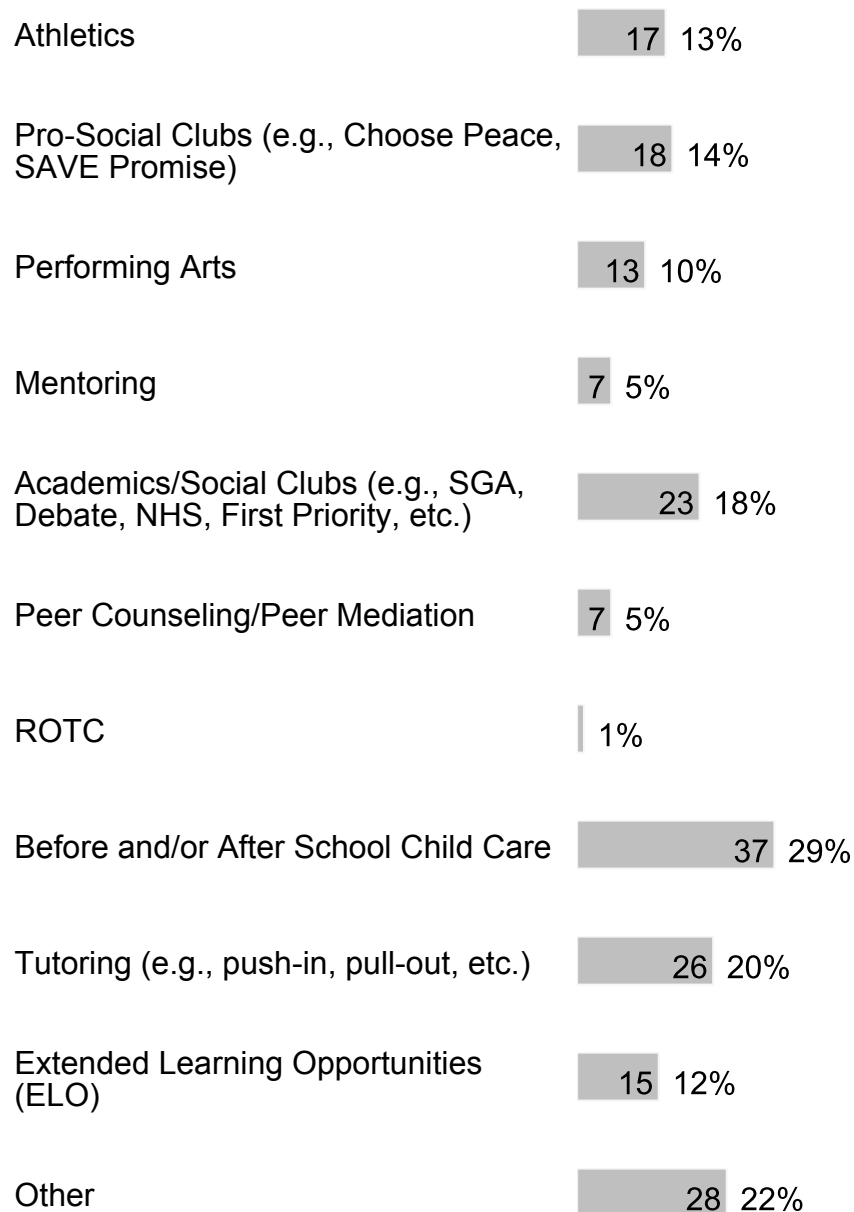
Performing Arts 37 20%



188 respondents

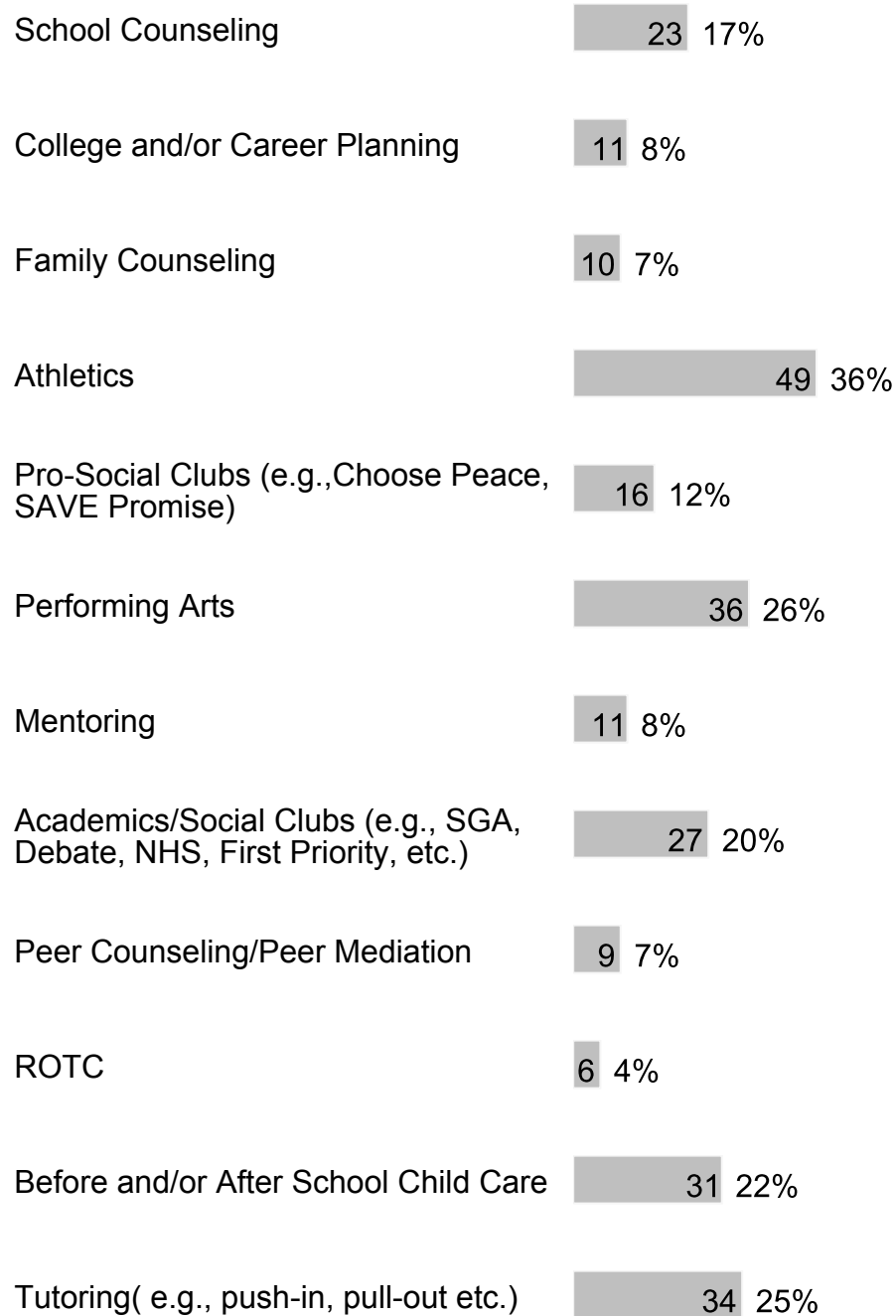
8. 8. At our school, my child participates in the following programs/services (check all that apply):





128 respondents

9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Extended Learning Opportunities
(ELO)

16 12%

Other

33 24%

138 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree

59 29%

Agree

55 27%

Neutral

74 37%

Disagree

9 4%

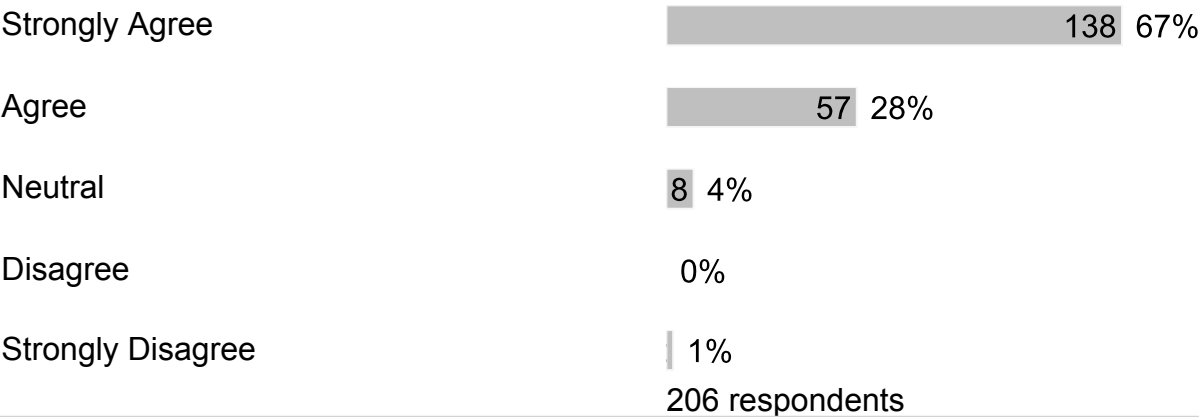
Strongly Disagree

1 2%

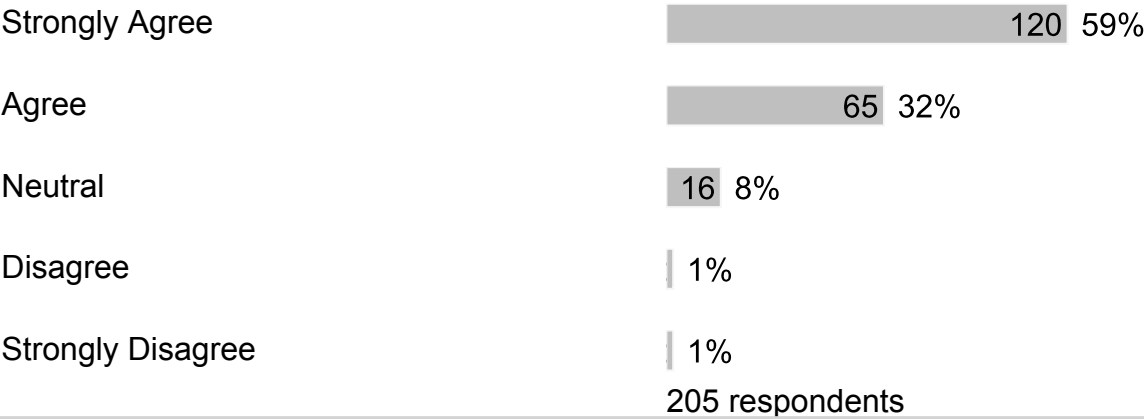
201 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree | 2%

206 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 100 49%

Agree 78 38%

Neutral 22 11%

Disagree 0%

Strongly Disagree | 1%

204 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 102 50%

Agree 77 38%

Neutral 17 8%

Disagree 5 2%

Strongly Disagree | 1%

204 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 108 53%

Agree 75 37%

Neutral	18 9%
Disagree	0%
Strongly Disagree	1%

204 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	102 50%
Agree	76 37%
Neutral	21 10%
Disagree	1%
Strongly Disagree	1%

204 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	109 54%
Agree	76 38%
Neutral	13 6%
Disagree	0%
Strongly Disagree	1%

202 respondents

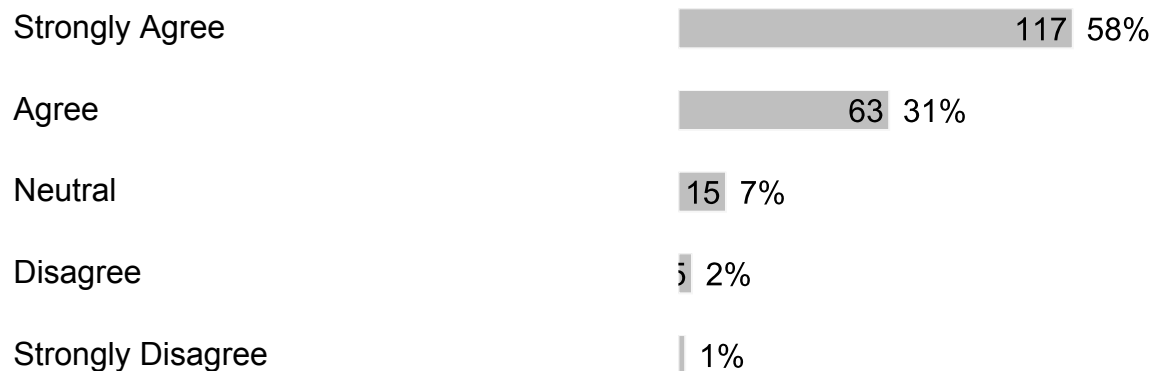
9. 9. My child's teachers give work that challenges my child.

Strongly Agree	106 52%
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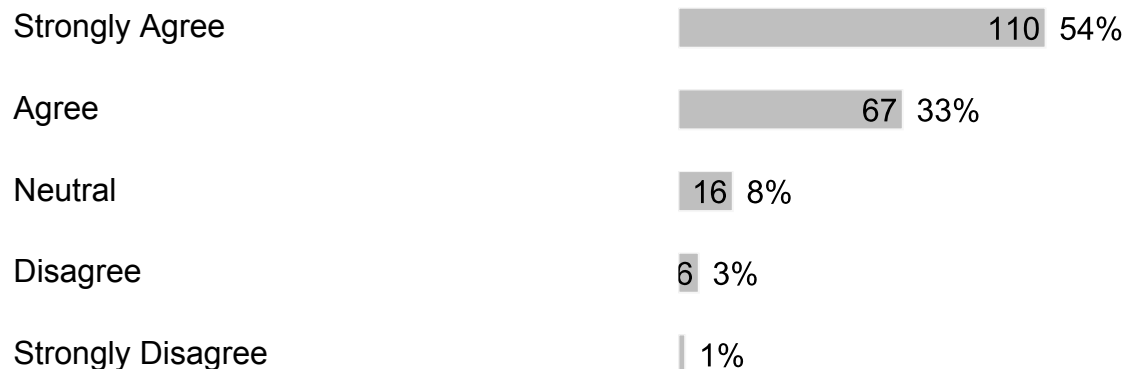
203 respondents

10. 10. My child's teachers work as a team to help my child learn.



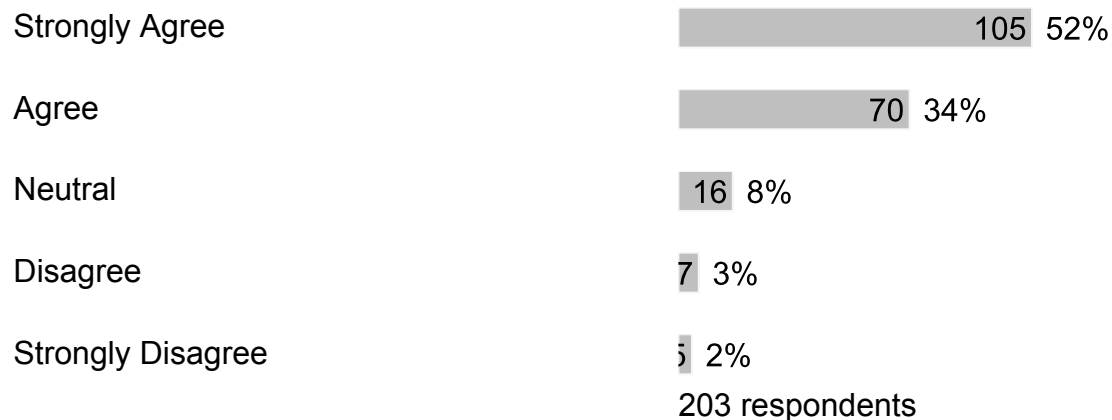
203 respondents

11. 11. My child's teachers use a variety of teaching strategies.

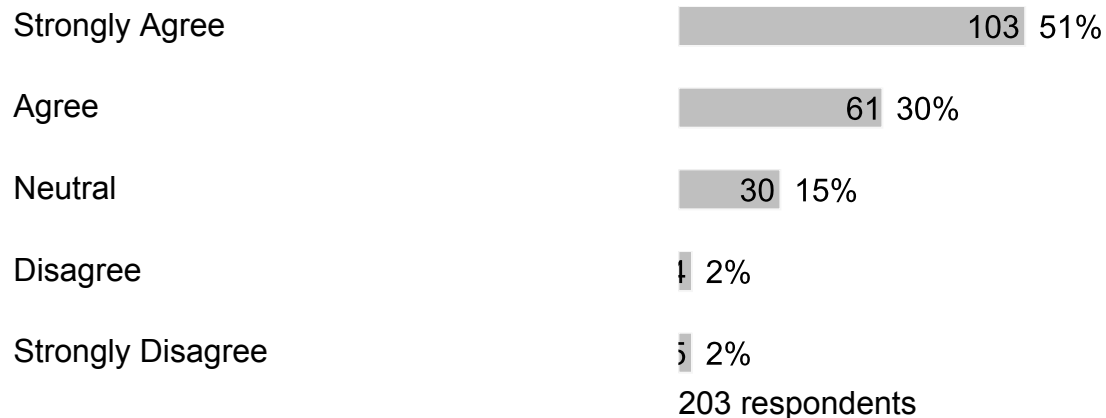


202 respondents

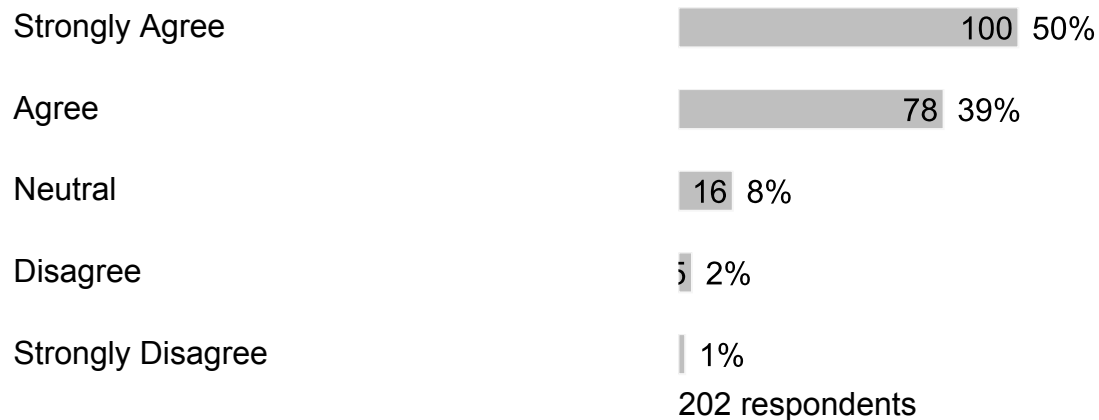
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



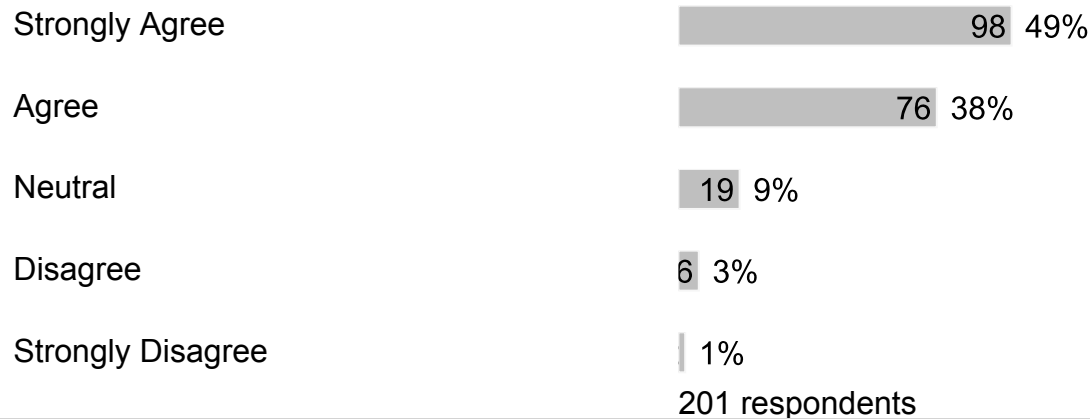
13. 13. My child sees a relationship between what is being taught and everyday life.



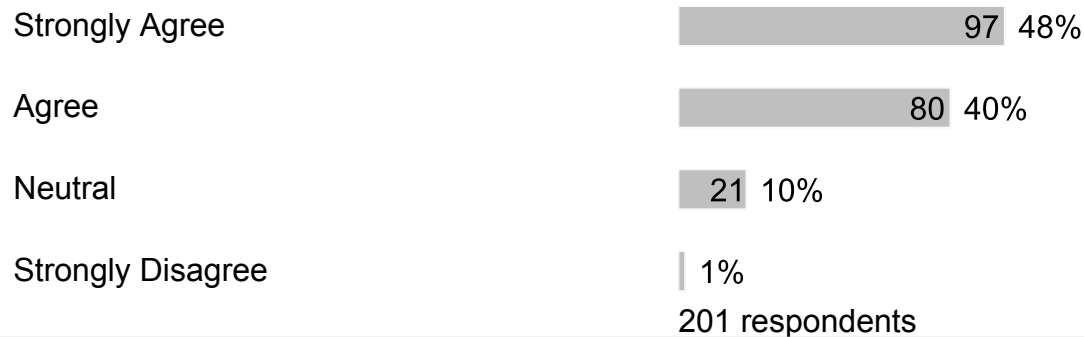
14. 14. Clear learning expectations are set for my child.



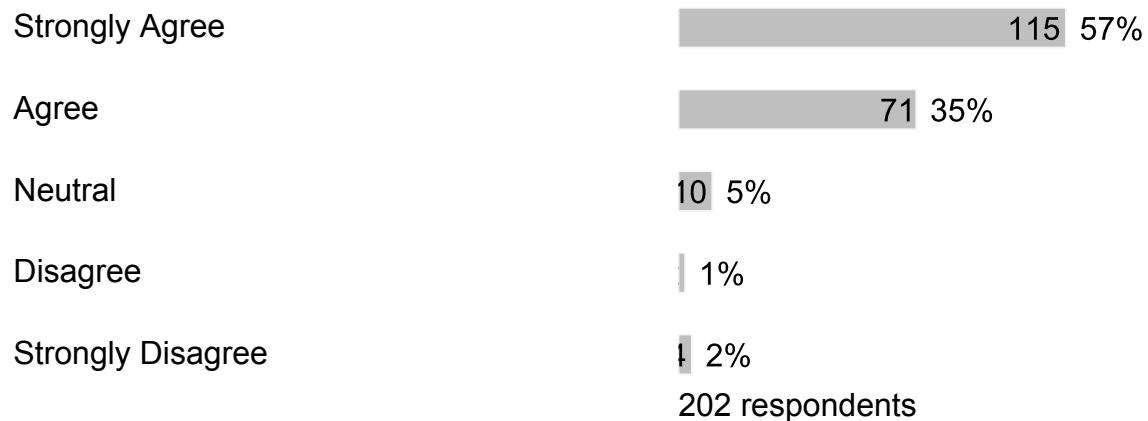
15. 15. My child's understanding of what was taught is regularly assessed.



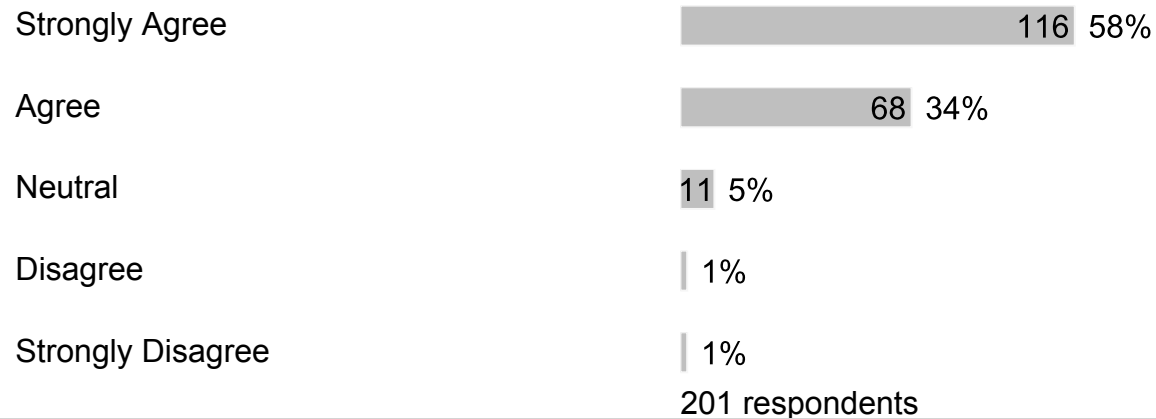
16. 16. Our school works to keep instructional time free from distraction.



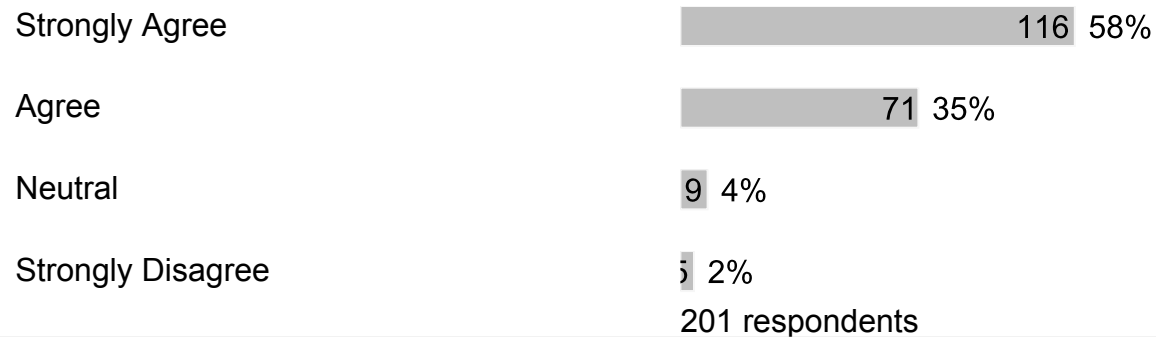
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



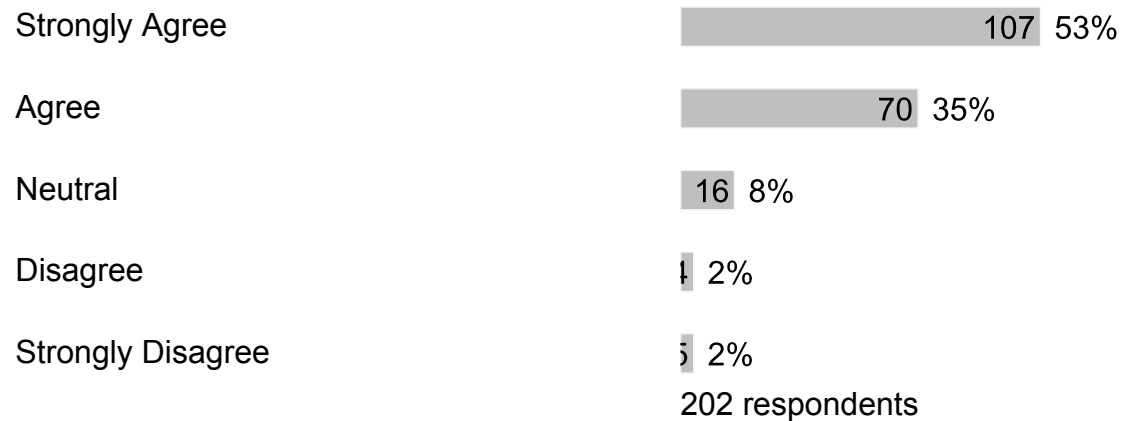
18. 18. My child's teachers report on my child's progress in easy to understand language.



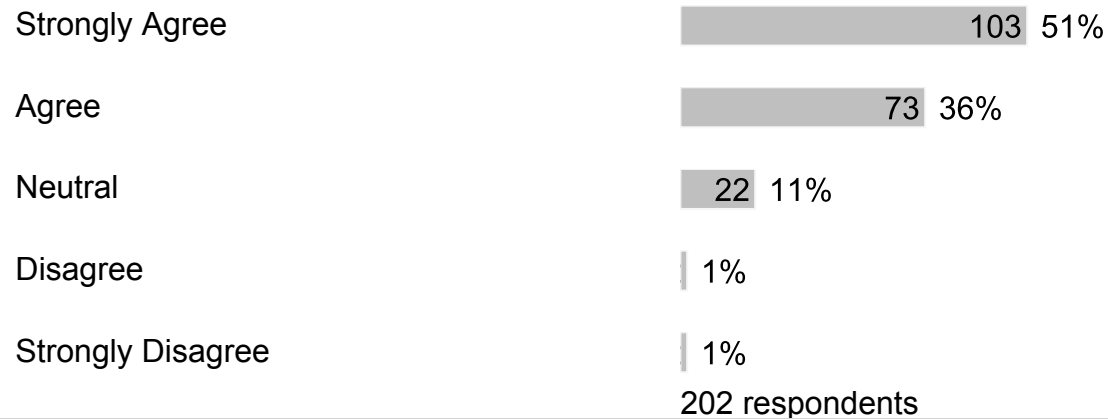
19. 19. Teachers schedule conferences to share student learning progress with families.



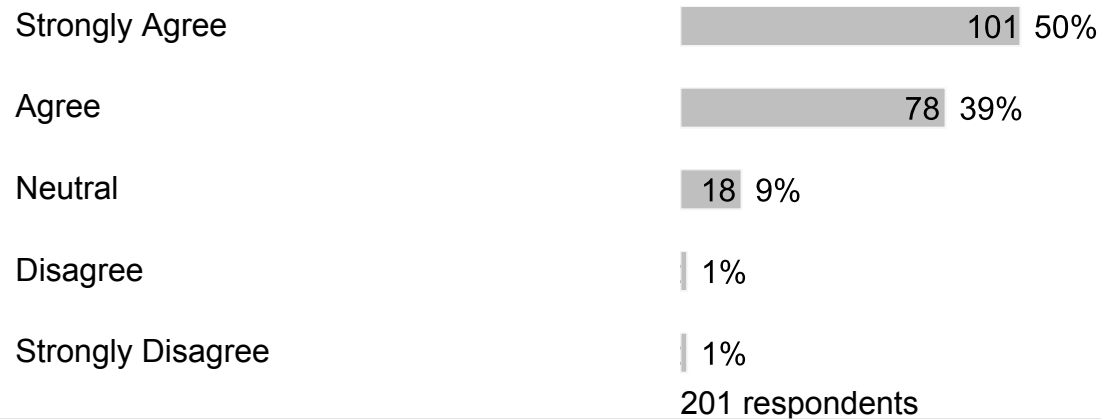
20. 20. My child is prepared for success in the next school year.



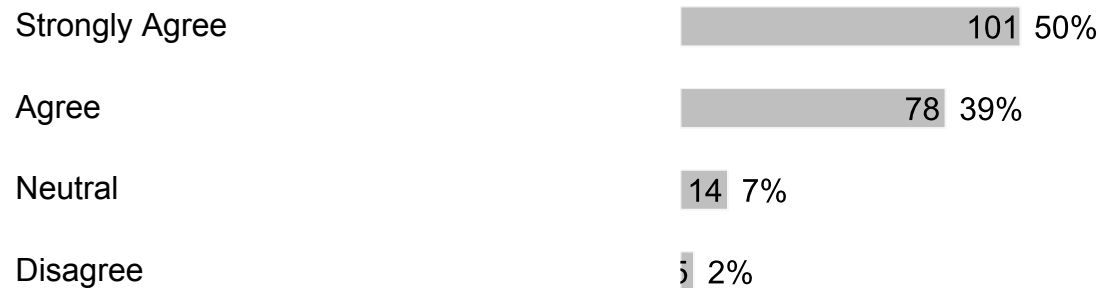
21. 21. Families are encouraged to volunteer.



22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



Strongly Disagree 2%
202 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 99 50%

Agree 70 35%

Neutral 25 13%

Disagree 1%

Strongly Disagree 2%

200 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 96 48%

Agree 78 39%

Neutral 25 12%

Disagree 0%

Strongly Disagree 0%

201 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 79 39%

Agree 68 34%

Neutral 51 25%

Disagree 1%

Strongly Disagree 0%

201 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 101 50%

Agree 84 42%

Neutral 12 6%

Disagree 1%

Strongly Disagree 1%

202 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 101 50%

Agree 79 39%

Neutral 15 7%

Disagree 1%

Strongly Disagree 2%

202 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 87 43%



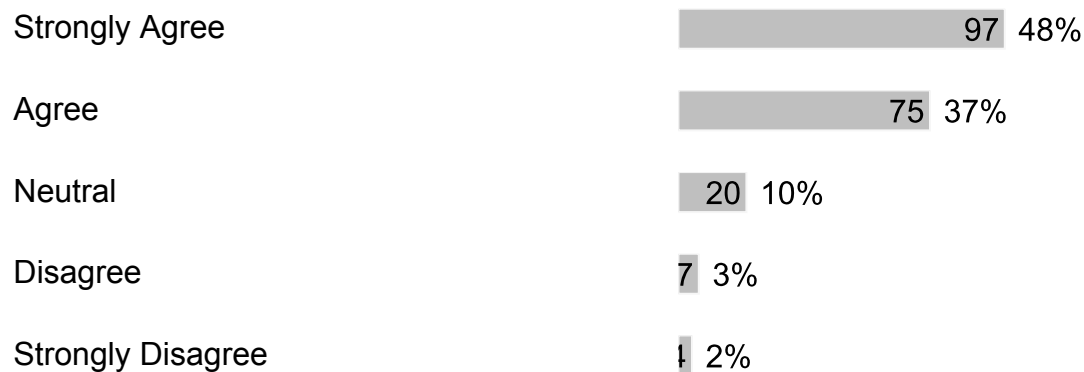
201 respondents

30. 30. Our school asks for family input when changing rules or policies.



202 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



203 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report