

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 56 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	4	7%
Female	50	89%
Prefer not to answer	2	4%

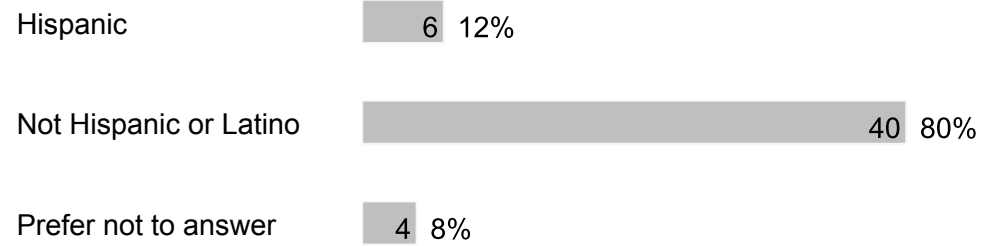
56 respondents

2. Ethnicity

Black or African American	10	19%
White	37	69%
Multiracial	2	4%
Other	5	9%

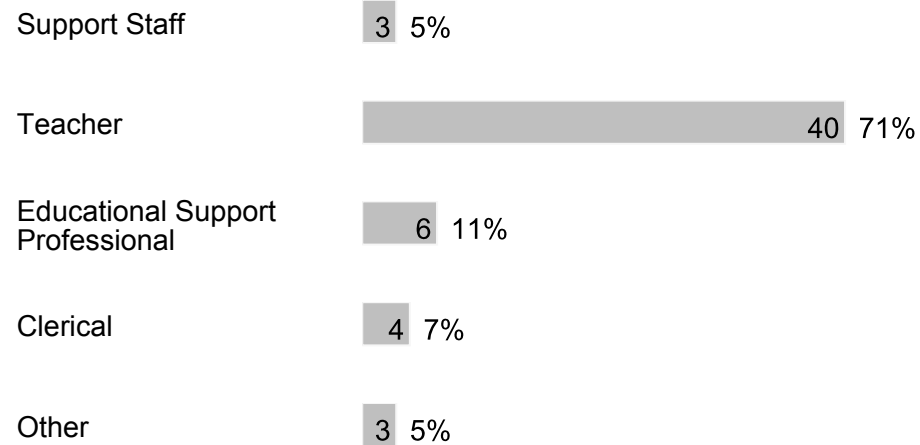
54 respondents

3. Ethnicity



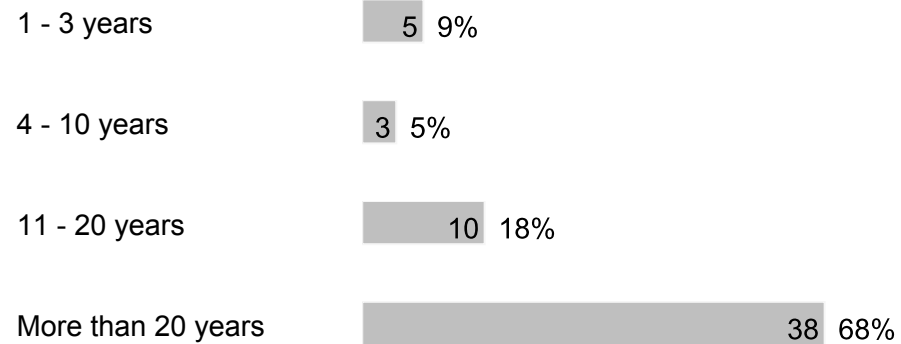
50 respondents

4. Role



56 respondents

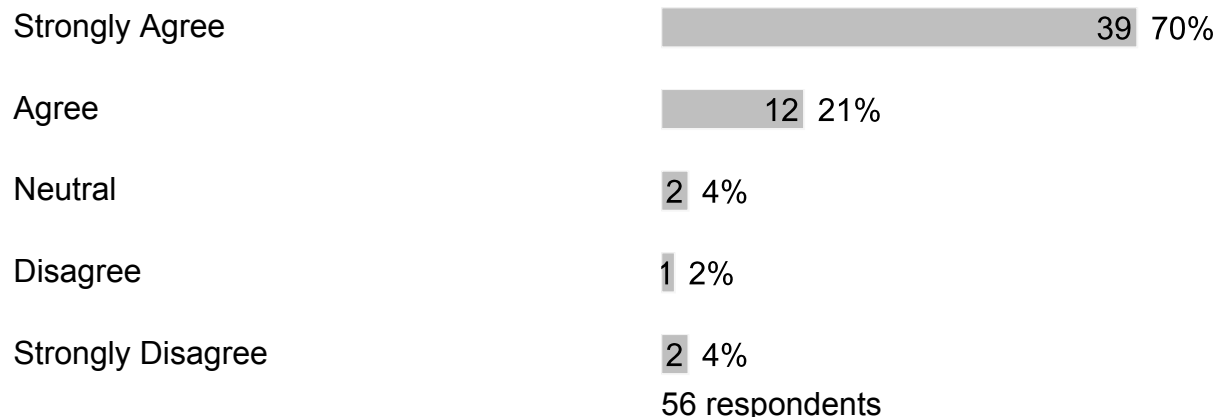
5. Experience



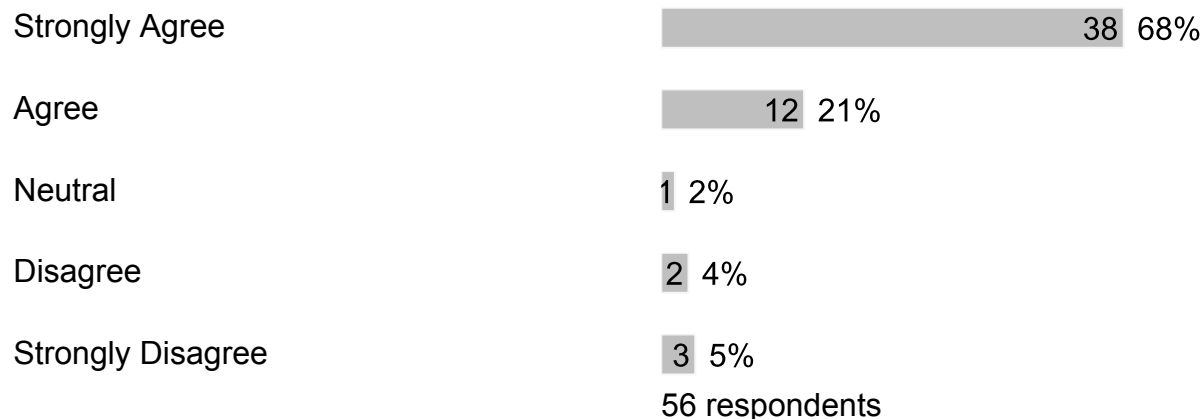
56 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



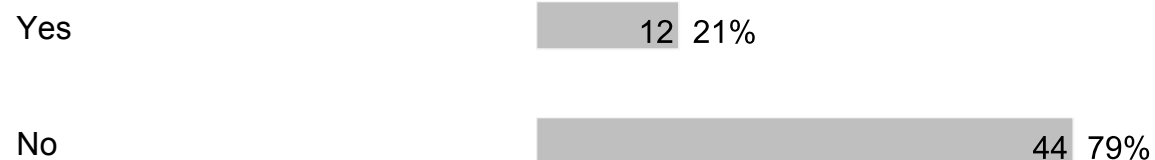
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	2	4%
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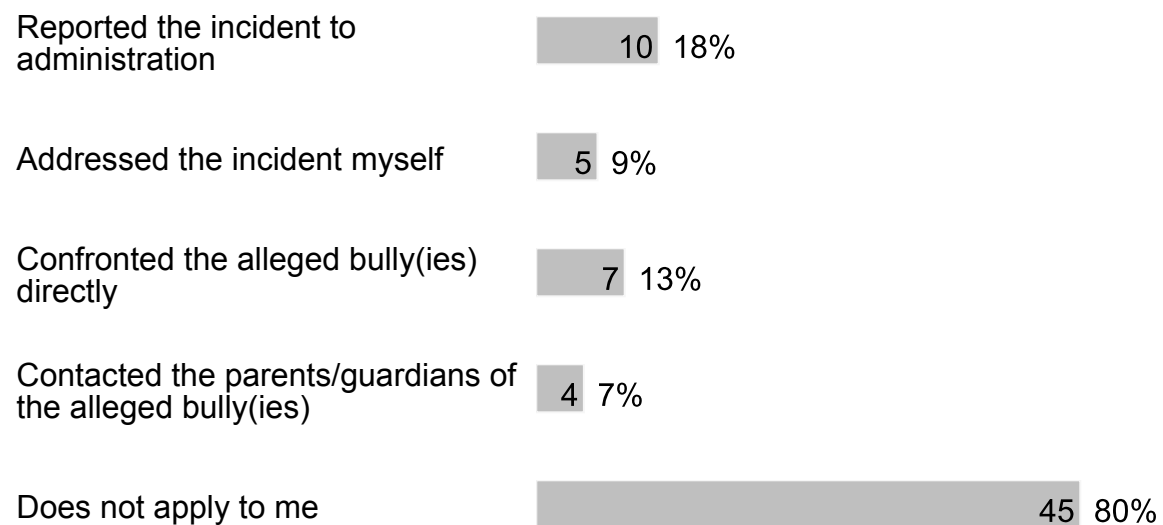
56 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



56 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



56 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 11 20%

Does not apply to me 45 80%

56 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 30 55%

Agree 15 27%

Neutral 5 9%

Disagree 4 7%

Strongly Disagree 1 2%

55 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 34 61%

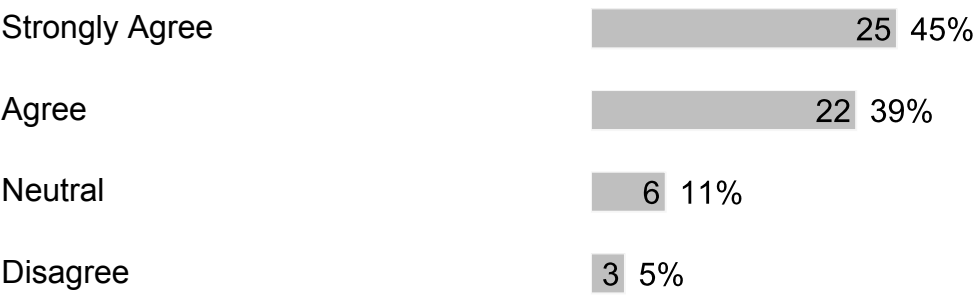
Agree 20 36%

Neutral 2 4%

56 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



56 respondents

2. Teachers in our school use a variety of technology as instructional resources.



56 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 39 70%

Agree 15 27%

Neutral 2 4%

56 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 44 79%

Agree 9 16%

Neutral 3 5%

56 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 34 61%

Agree 15 27%

Neutral 5 9%

Disagree 2 4%

56 respondents

4. In my school, adults treat students with respect.

Strongly Agree 30 54%

Agree 20 36%

Neutral 5 9%

Disagree 1 2%

56 respondents

5. In my school, students treat adults with respect.

Strongly Agree 19 34%

Agree 21 38%

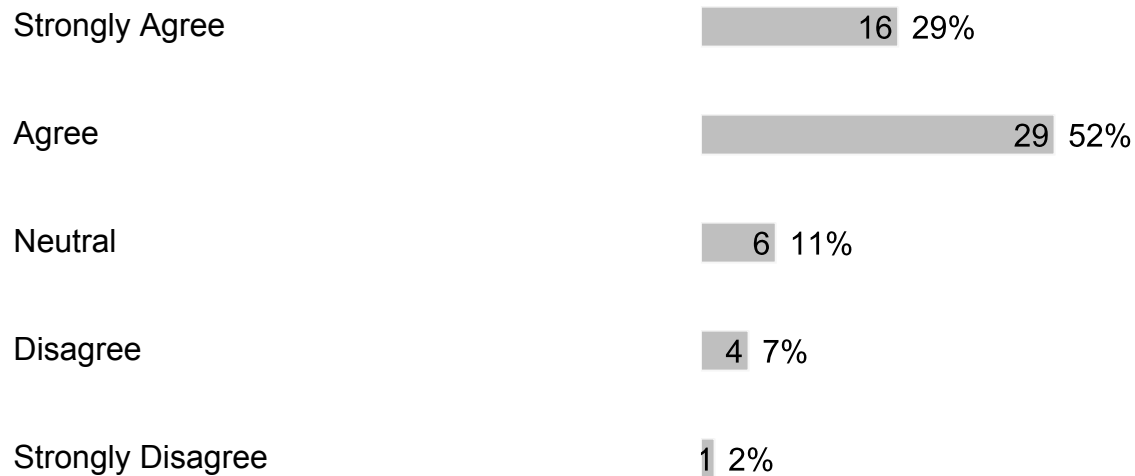
Neutral 9 16%

Disagree 5 9%

Strongly Disagree 2 4%

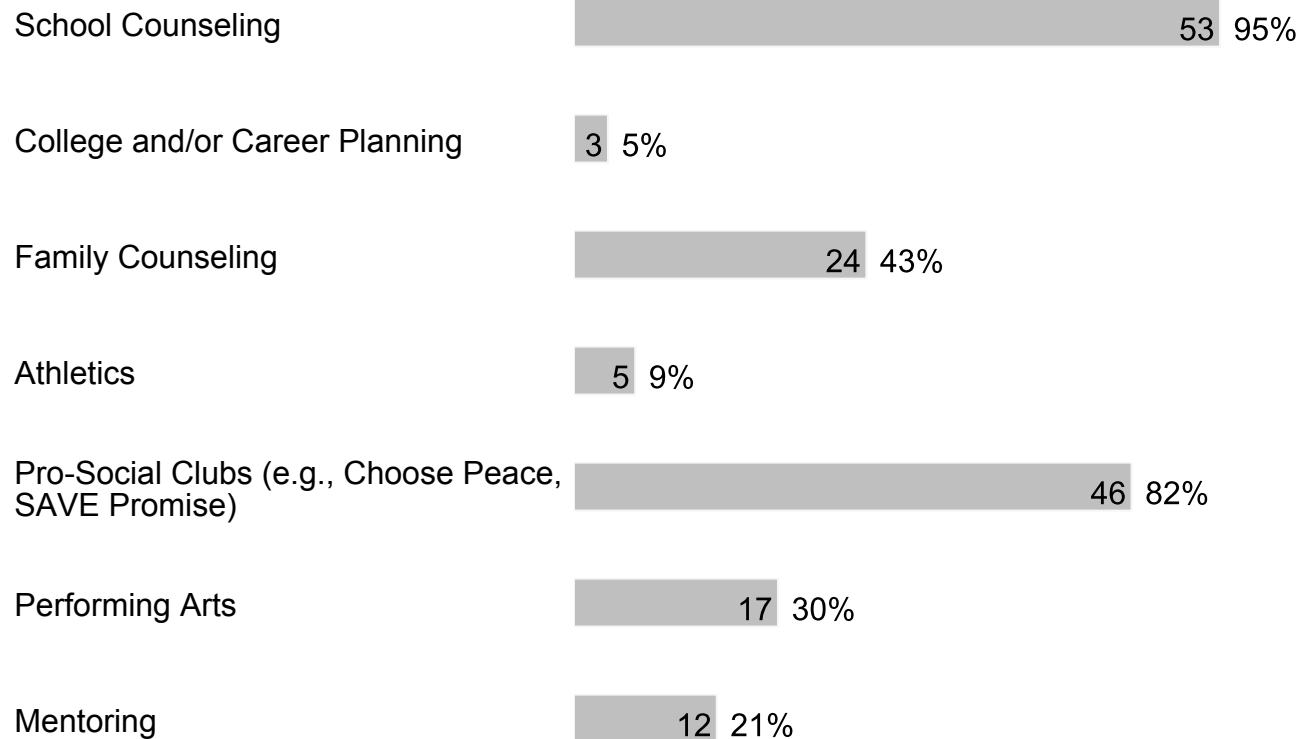
56 respondents

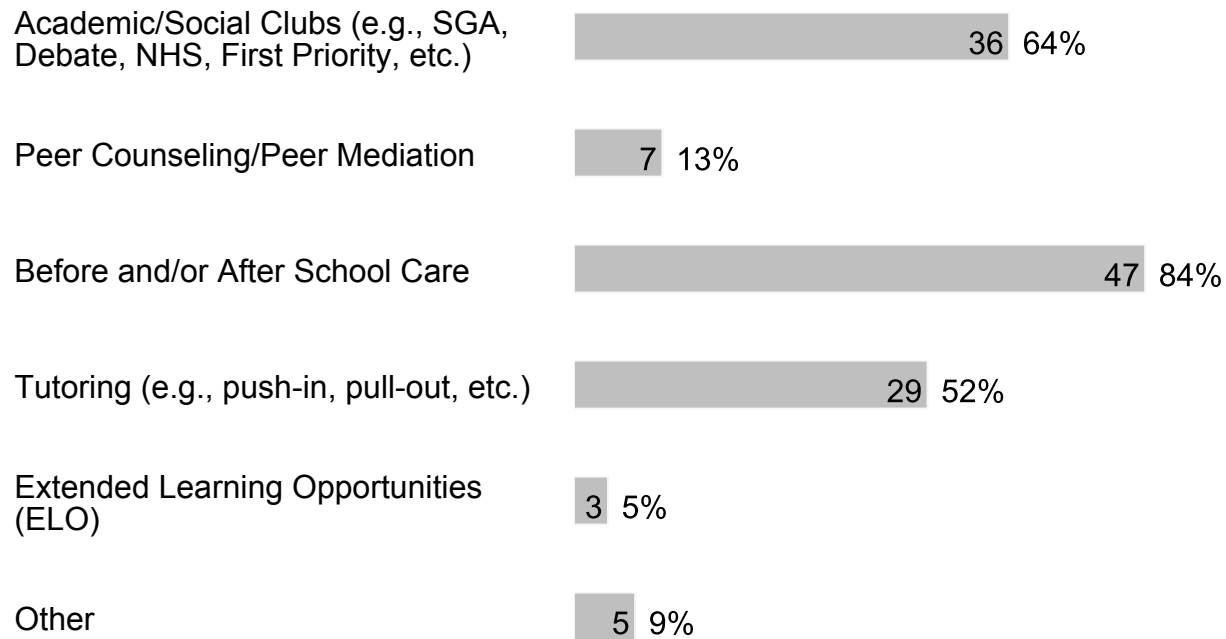
6. In my school, colleagues/adults treat each other with respect.



56 respondents

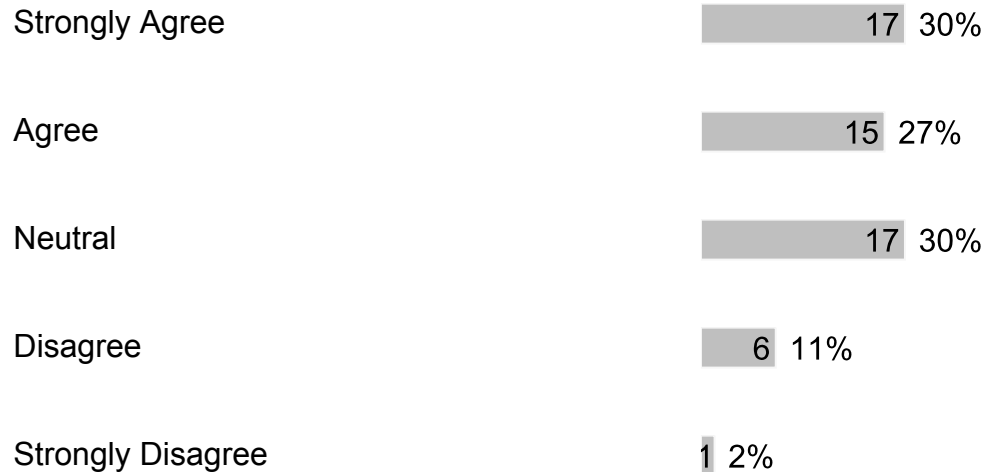
7. At my school the following programs/services are available (check all that apply):





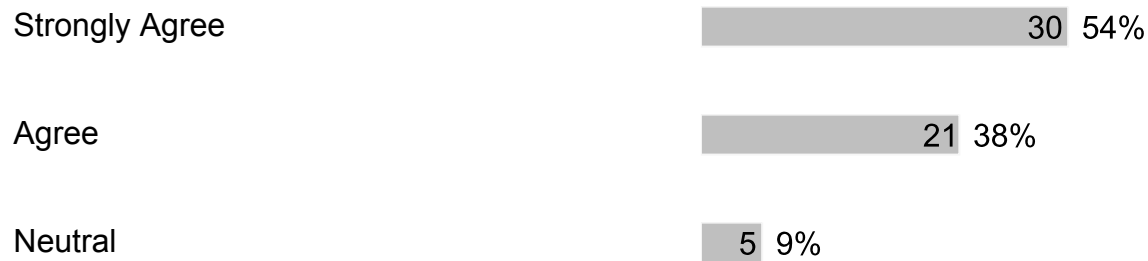
56 respondents

8. Our school implements changes based on the feedback from staff.



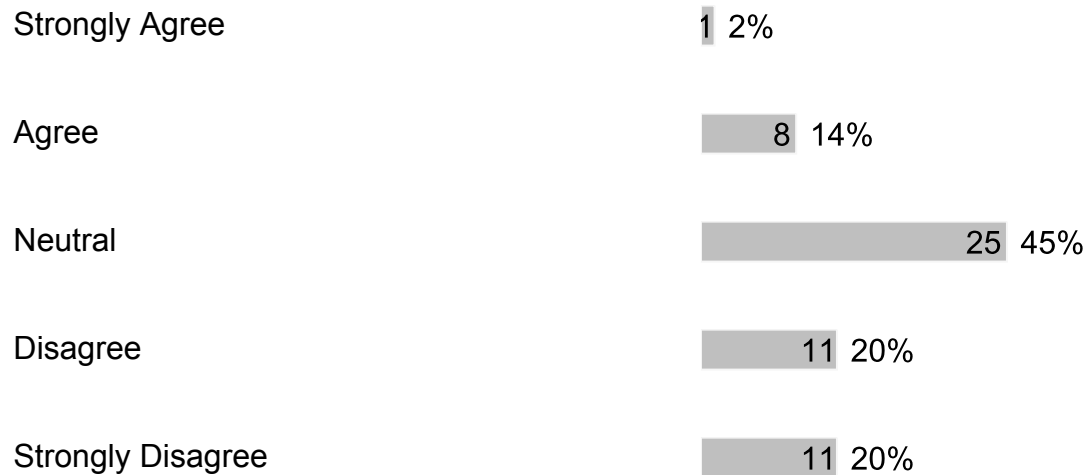
56 respondents

9. Our school maintains facilities that support student learning.



56 respondents

10. I enjoy eating food prepared by the cafeteria.



56 respondents

11. Families regularly participate in school involvement activities offered by our school.



Disagree 1 2%

Strongly Disagree 1 2%

55 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 10 18%

Agree 19 34%

Neutral 23 41%

Disagree 3 5%

Strongly Disagree 1 2%

56 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 16 29%

Agree 23 42%

Neutral 11 20%

Disagree 4 7%

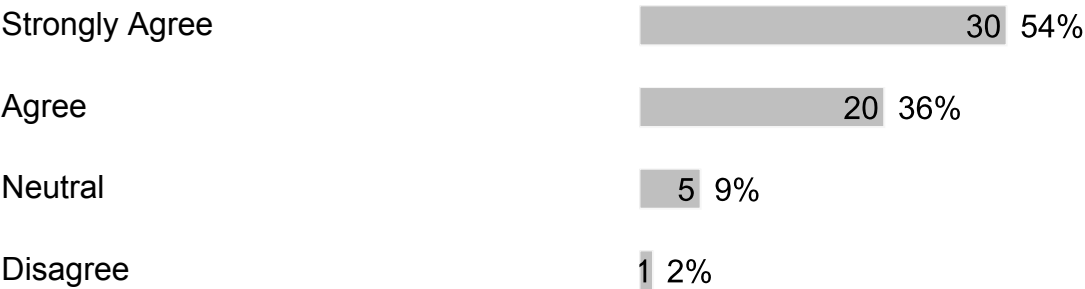
Strongly Disagree

1 2%

55 respondents

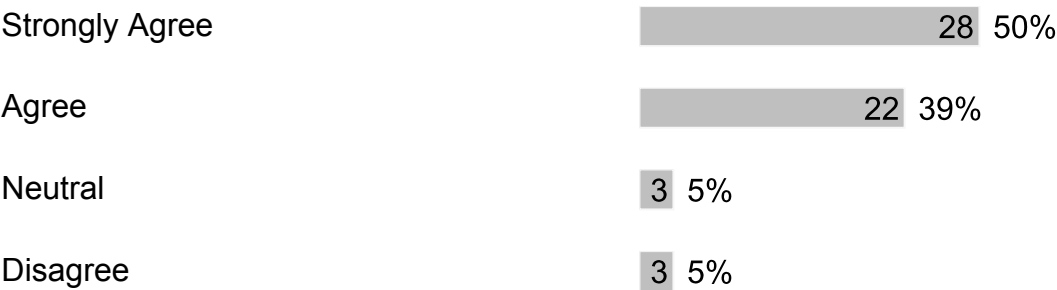
G. Section 6

1. Our school has a culture of high expectations.



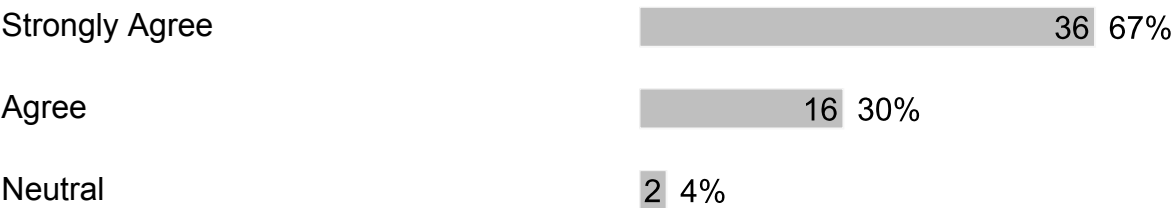
56 respondents

2. Our school has a continuous improvement process.



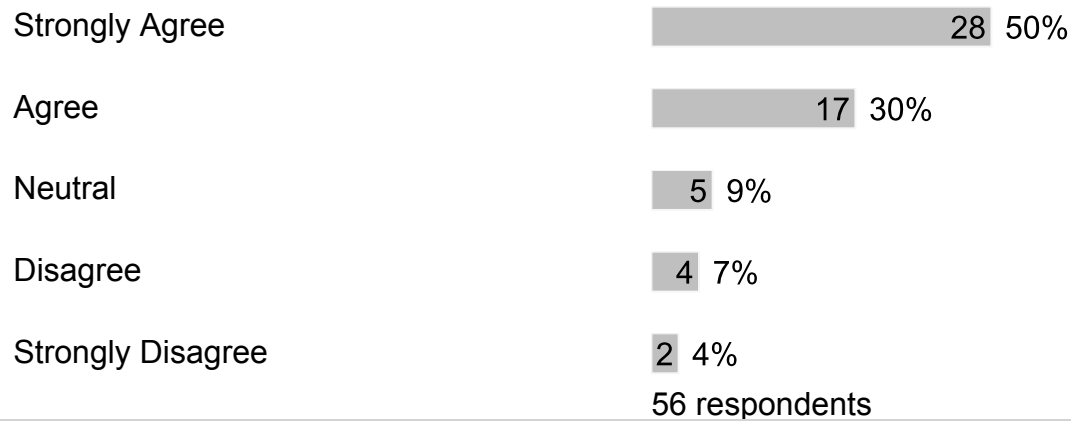
56 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

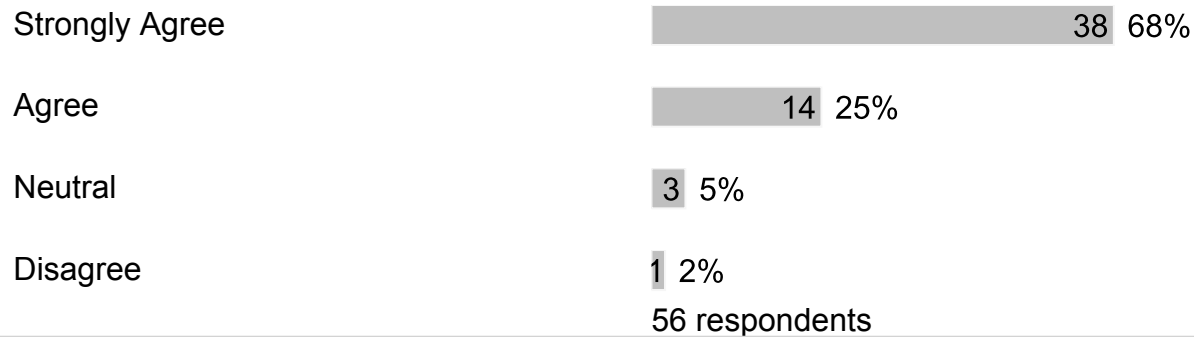


54 respondents

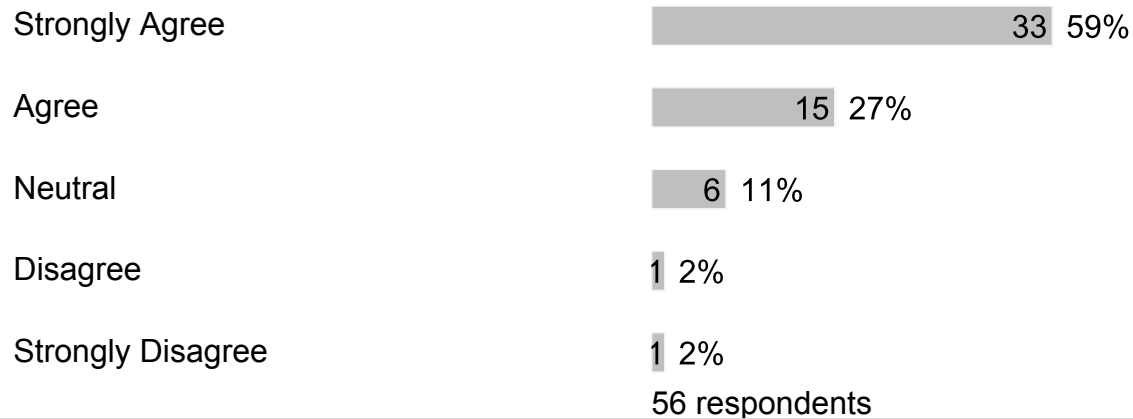
4. Our school's leaders hold themselves accountable for student learning.



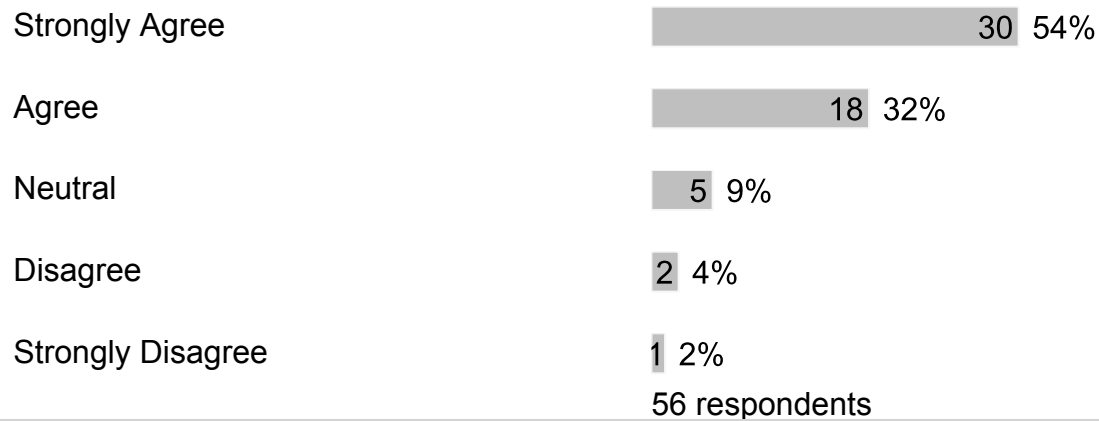
5. Our school's leaders hold all staff members accountable for student learning.



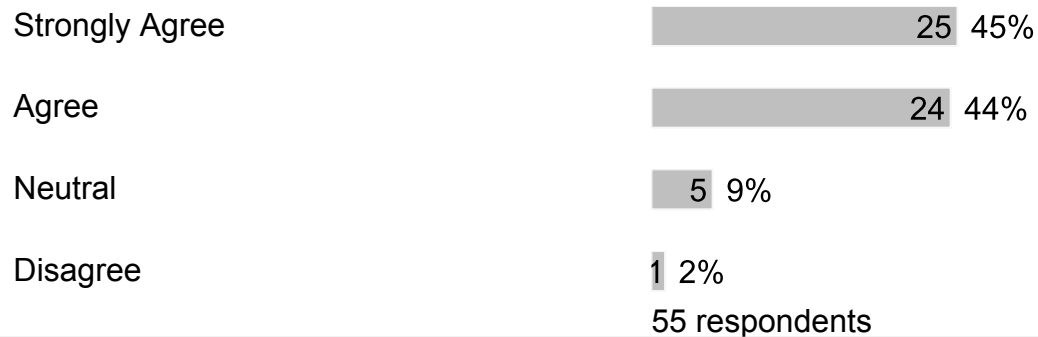
6. I receive feedback from my supervisor regarding my professional performance.



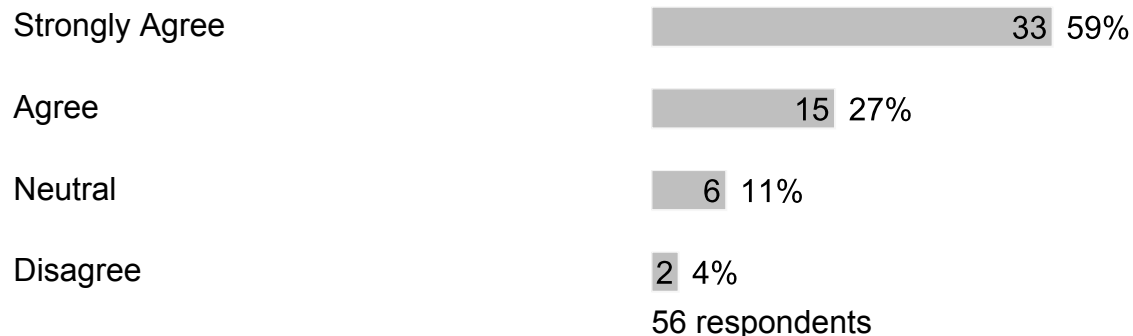
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



56 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



56 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



56 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



56 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 30 55%

Agree 18 33%

Neutral 7 13%

55 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 31 55%

Agree 16 29%

Neutral 9 16%

56 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 34 61%

Agree 14 25%

Neutral 8 14%

56 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 28 50%

Agree 17 30%

Neutral 10 18%

Disagree 1 2%
56 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 28 50%
Agree 17 30%
Neutral 8 14%
Disagree 2 4%
Strongly Disagree 1 2%
56 respondents

19. In our school, staff members provide peer coaching to teachers.

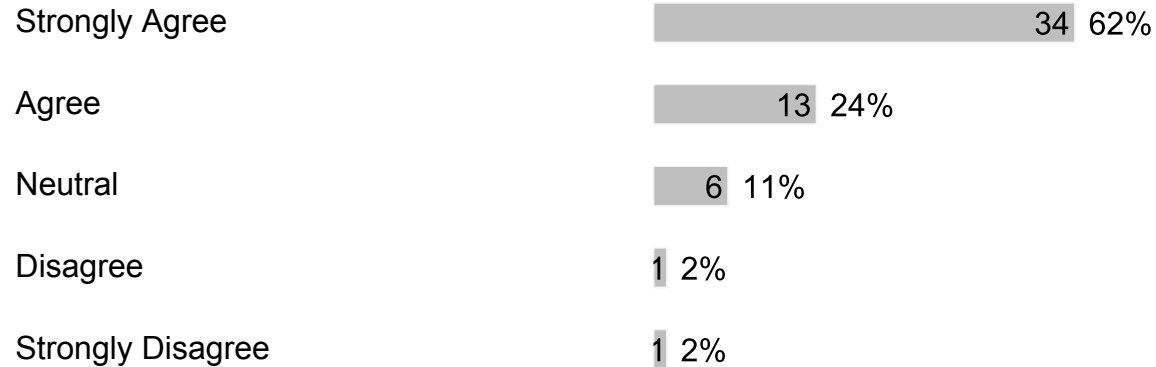
Strongly Agree 14 25%
Agree 22 39%
Neutral 15 27%
Disagree 3 5%
Strongly Disagree 2 4%
56 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 32 57%
Agree 15 27%
Neutral 9 16%

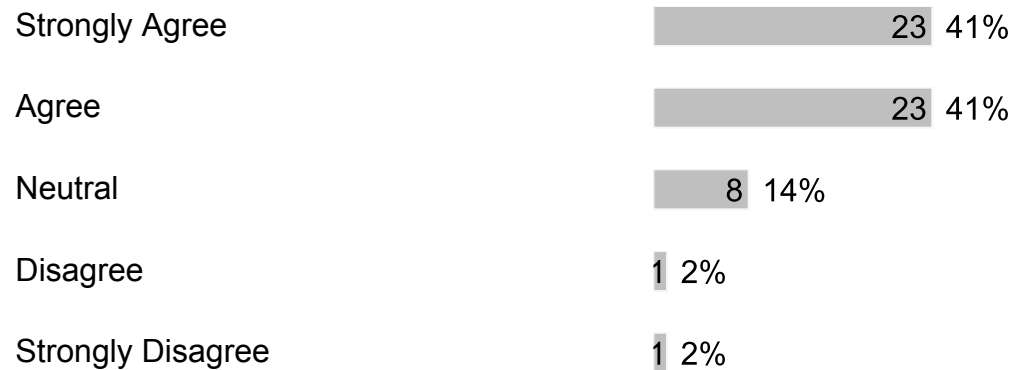
56 respondents

21. I am provided with professional development opportunities that are relevant to my role.



55 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



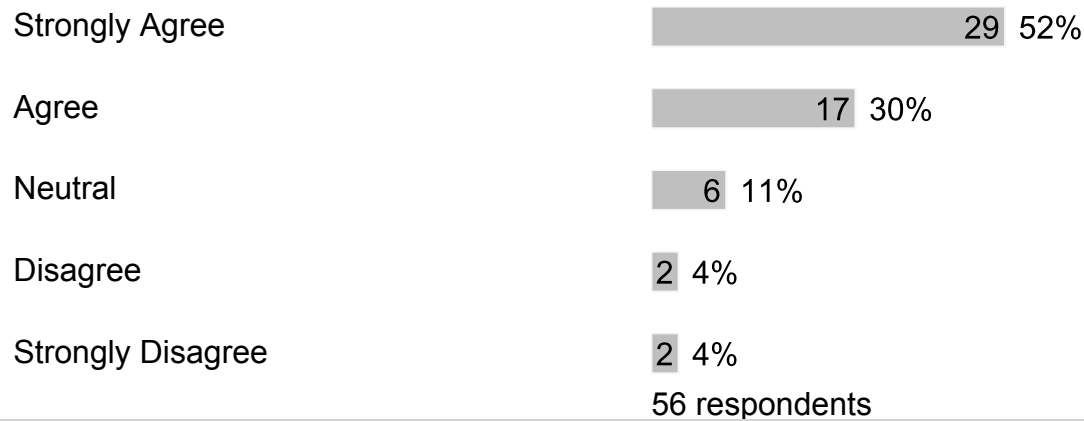
56 respondents

23. I feel confident in my classroom management strategies.

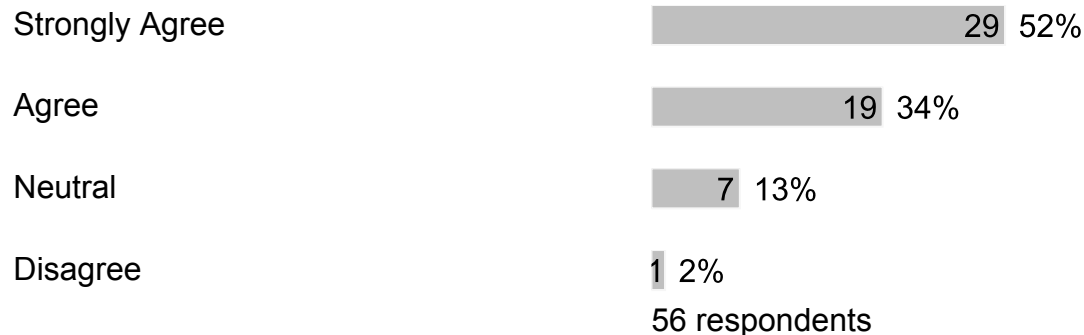


55 respondents

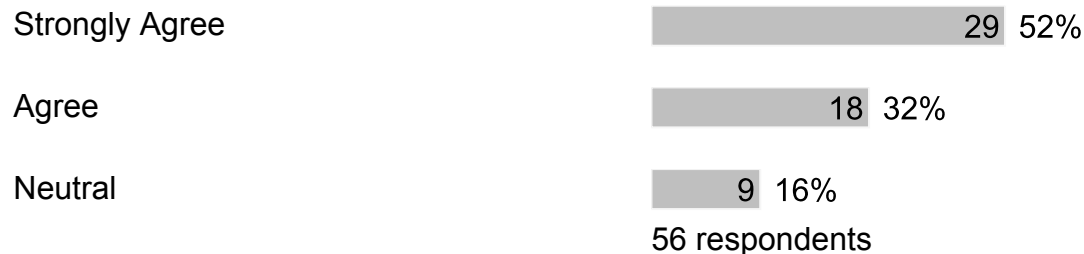
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



Neutral 8 15%

55 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 4 7%

2 times per year 30 54%

3 or more times per year 4 7%

Does not apply 18 32%

56 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 34 61%

Agree 19 34%

Neutral 2 4%

Strongly Disagree 1 2%

56 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 24 43%

Agree 25 45%

Neutral 6 11%

Strongly Disagree 1 2%
56 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 29 52%

Agree 10 18%

Neutral 17 30%

56 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 33 59%

Agree 14 25%

Neutral 8 14%

Strongly Disagree 1 2%

56 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 35 64%

Agree 14 25%

Neutral 5 9%

Strongly Disagree 1 2%

55 respondents

34. I am accessible via (check all that apply):



56 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



56 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report