

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 170 response(s)

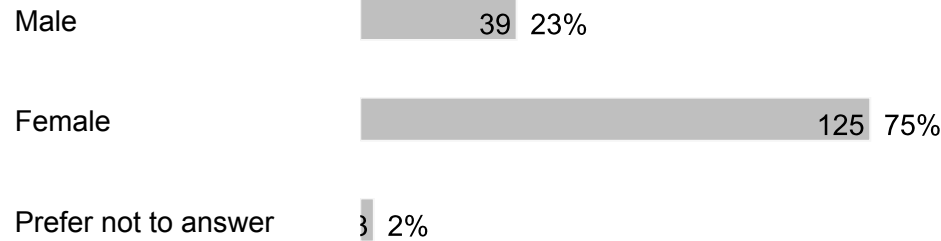
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

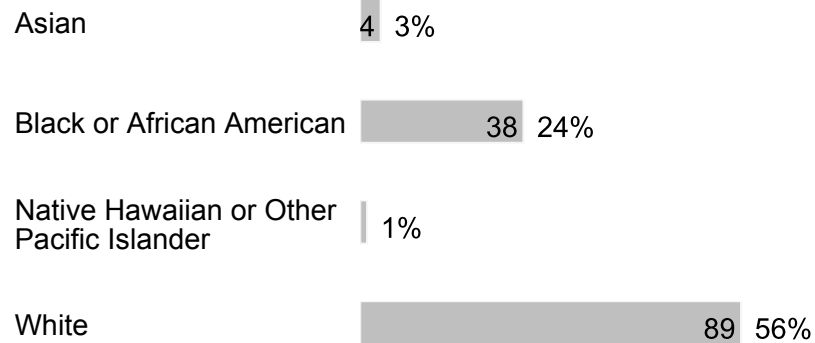
Number of Responses | Percentages of Total Responses

1. Gender



167 respondents

2. Race



Multiracial 18 11%

Other 10 6%

160 respondents

3. Ethnicity

Hispanic 52 32%

Non-Hispanic or Latino 96 59%

Prefer not to answer 15 9%

163 respondents

4. Grade

Grade PK 1 2%

Grade K 22 13%

Grade 1 18 11%

Grade 2 19 11%

Grade 3 31 18%

Grade 4 20 12%

Grade 5 52 31%

Grade 6



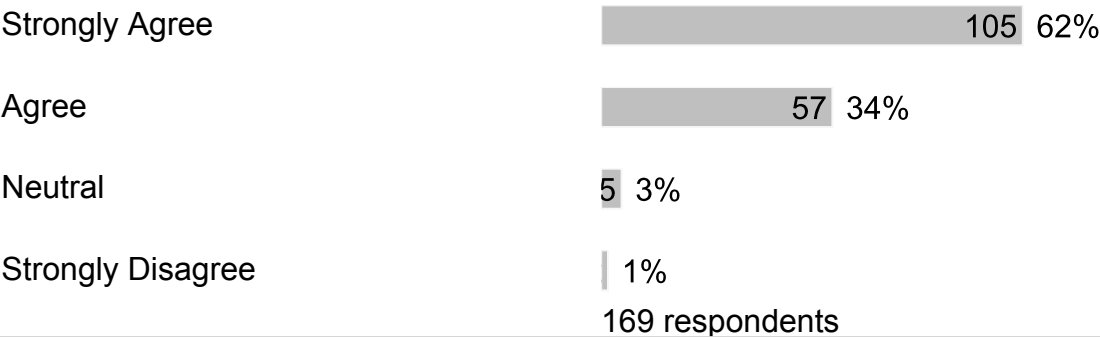
Grade 12



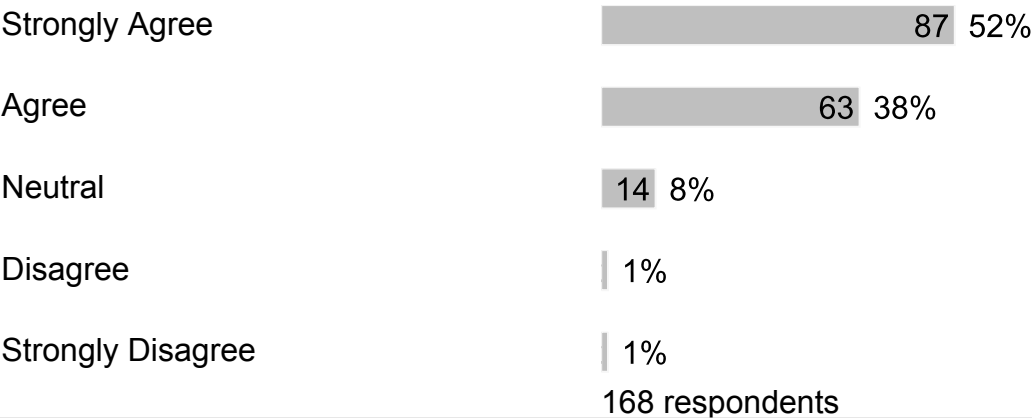
169 respondents

C. Section 2

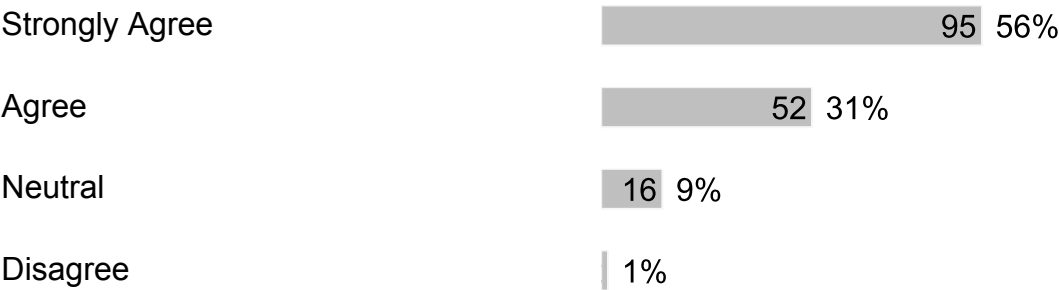
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 2%
169 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

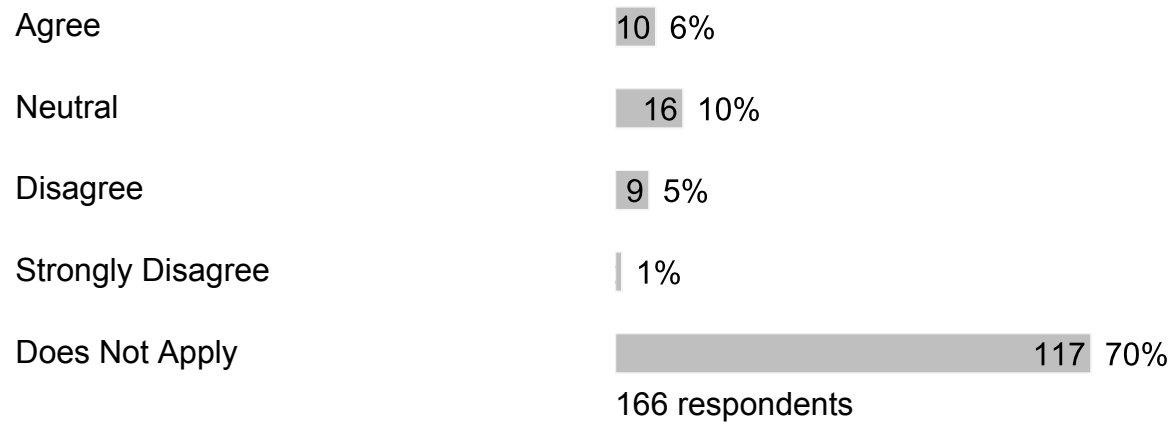
Strongly Agree 19 11%
Agree 21 13%
Neutral 24 14%
Disagree 37 22%
Strongly Disagree 67 40%
168 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 19 11%
Agree 13 8%
Neutral 13 8%
Disagree 5 3%
Strongly Disagree 1 1%
Does Not Apply 115 69%
166 respondents

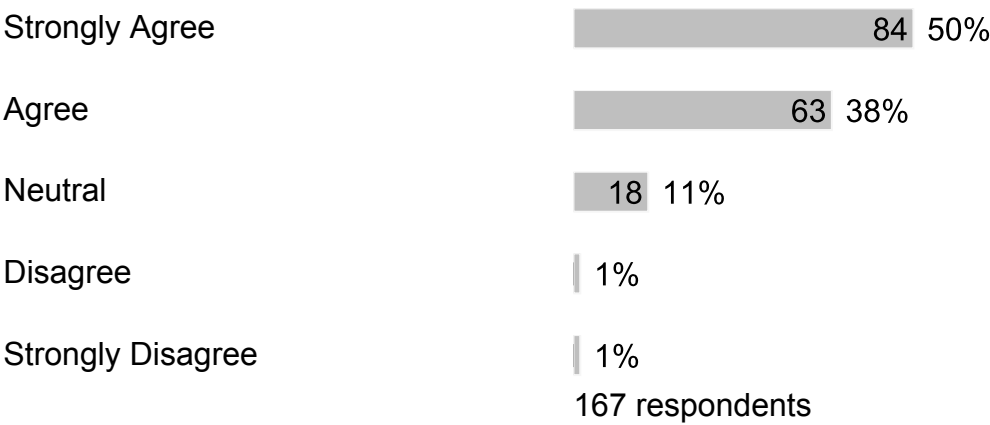
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 12 7%



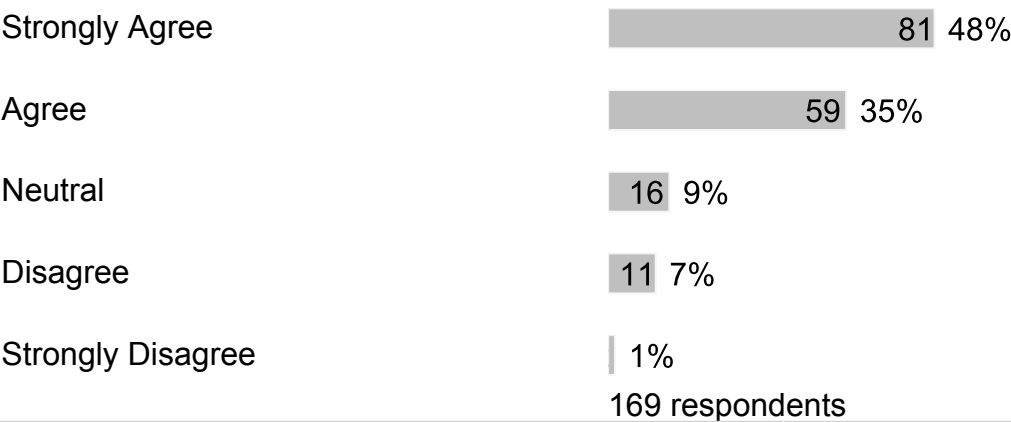
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

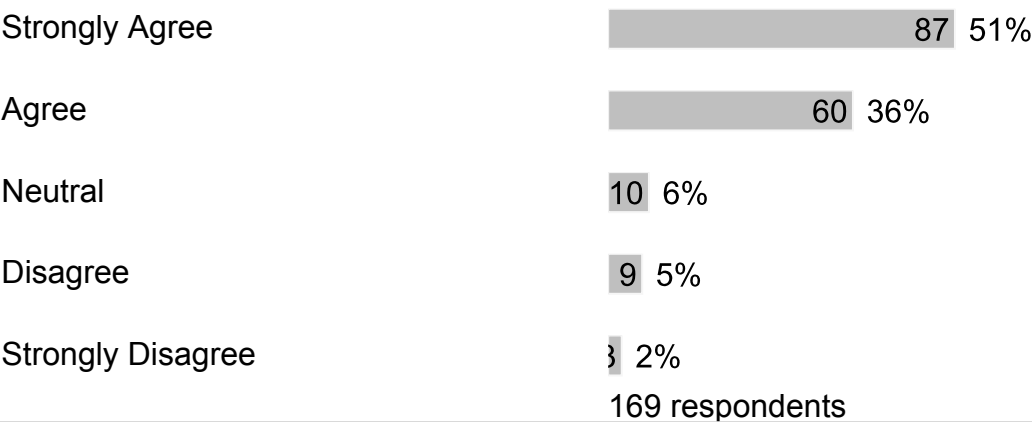


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



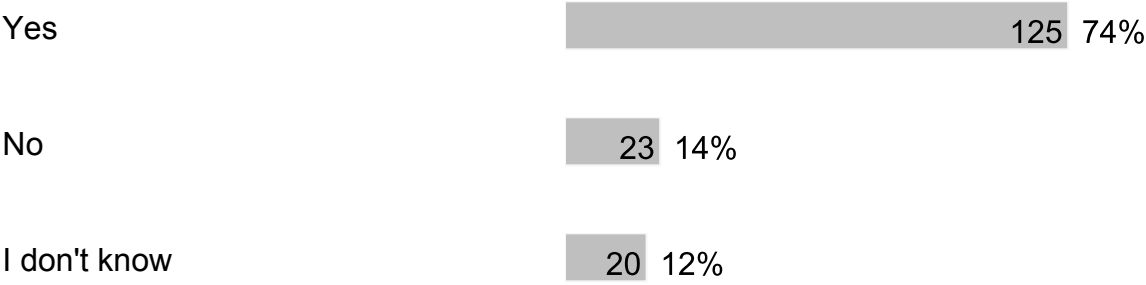
3. 3. At school, my child has up-to-date computers and other technology to learn.





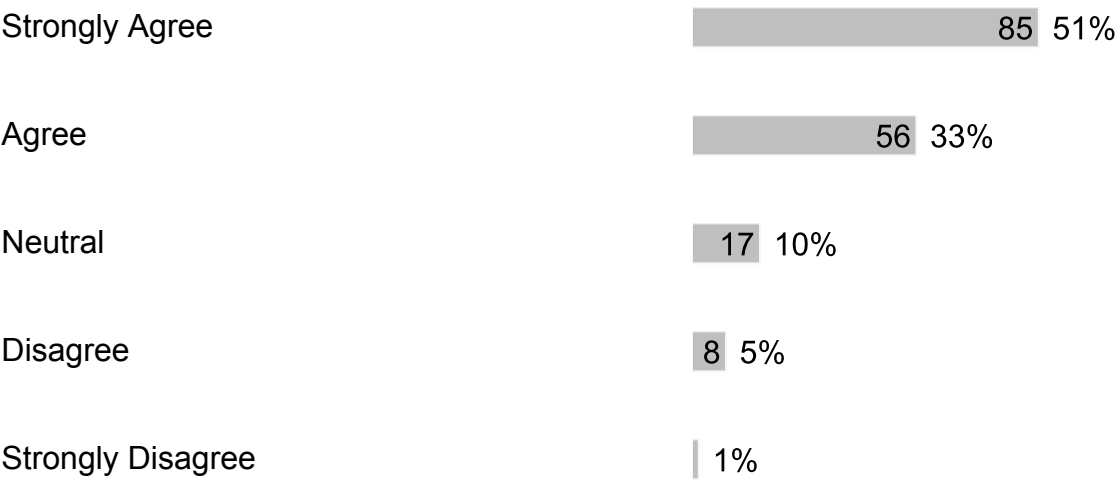
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



168 respondents

2. 2. My child likes going to school.



168 respondents

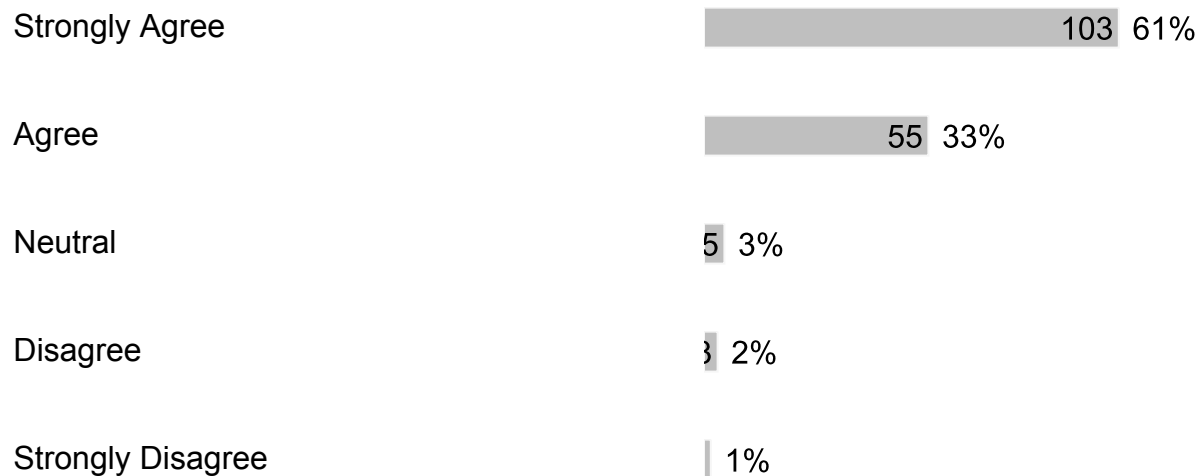
3. 3. Our school treats students with value, respect and compassion.





168 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



168 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral | 1%

Strongly Disagree } 2%

168 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 107 64%

Agree 54 32%

Neutral } 2%

Disagree | 1%

Strongly Disagree | 1%

167 respondents

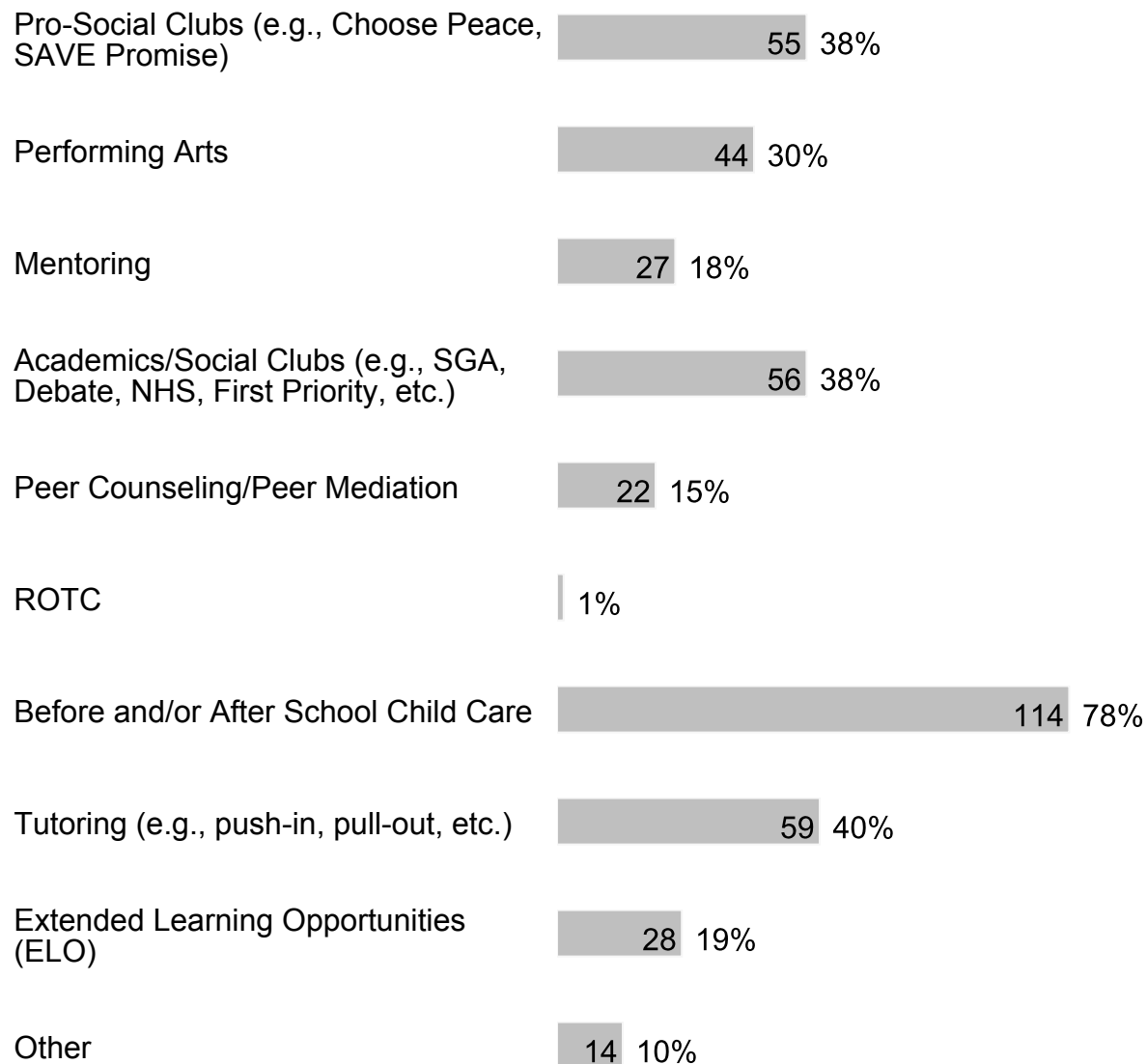
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 105 72%

College and/or Career Planning 10 7%

Family Counseling 31 21%

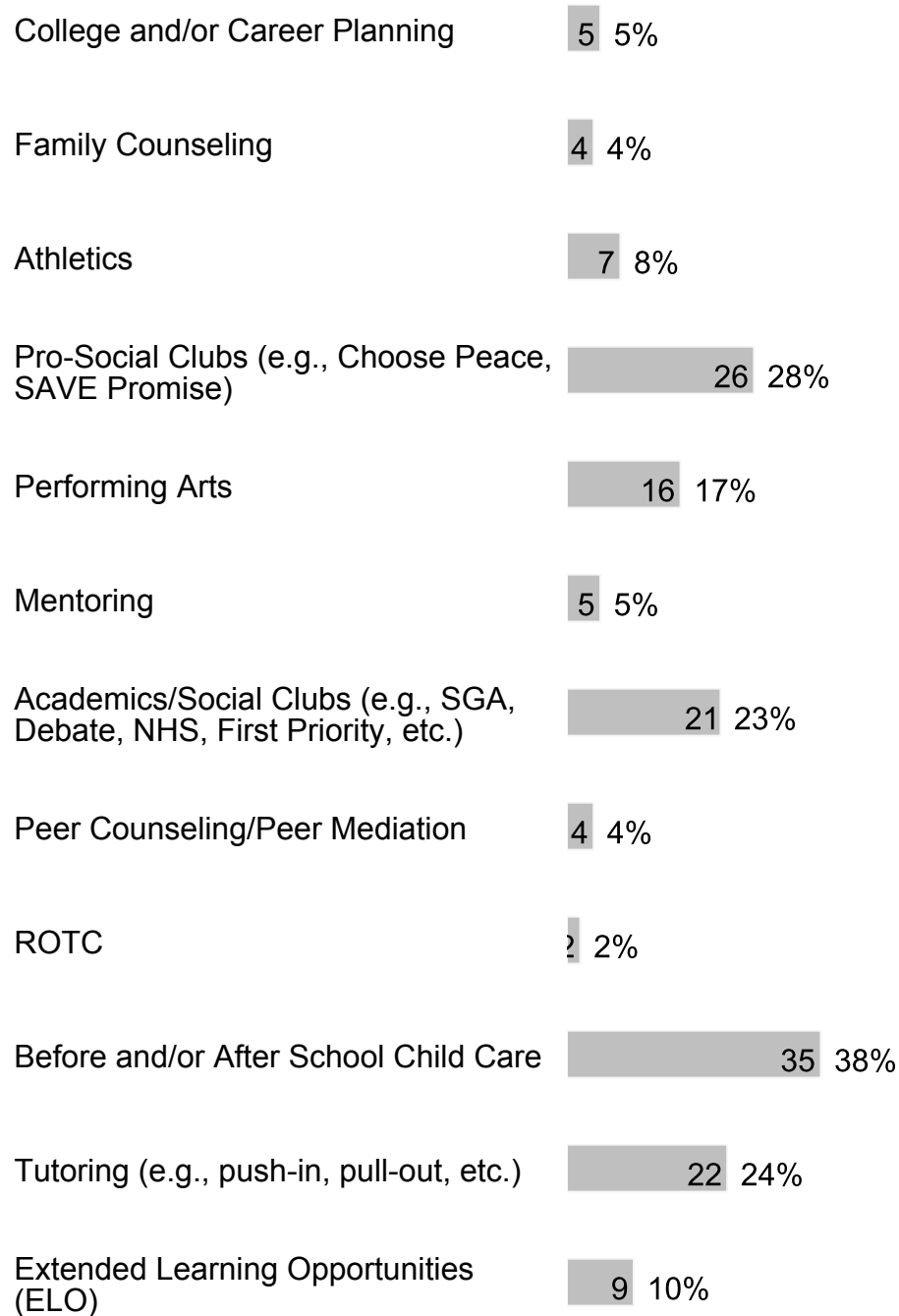
Athletics 32 22%



146 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other 18 20%

92 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 23 23%

College and/or Career Planning 7 7%

Family Counseling 8 8%

Athletics 34 34%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 26 26%

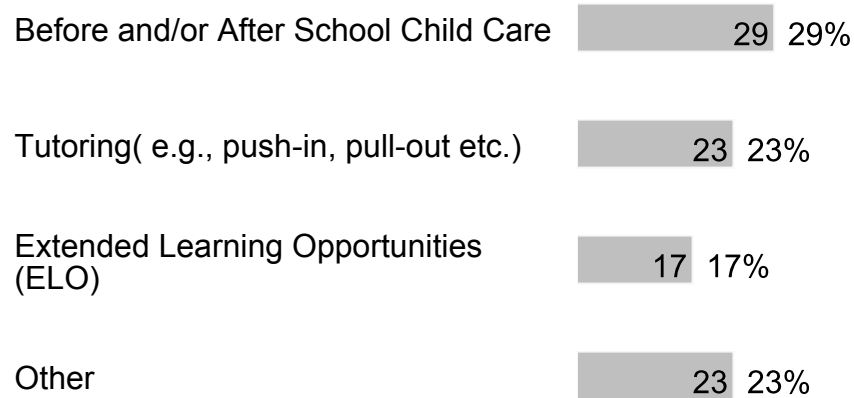
Performing Arts 28 28%

Mentoring 9 9%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 21 21%

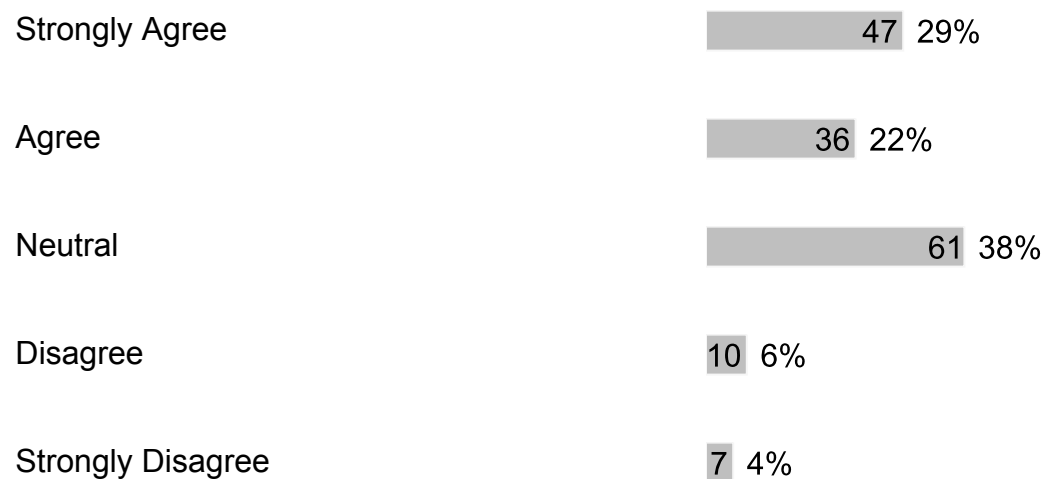
Peer Counseling/Peer Mediation 7 7%

ROTC 4 4%



101 respondents

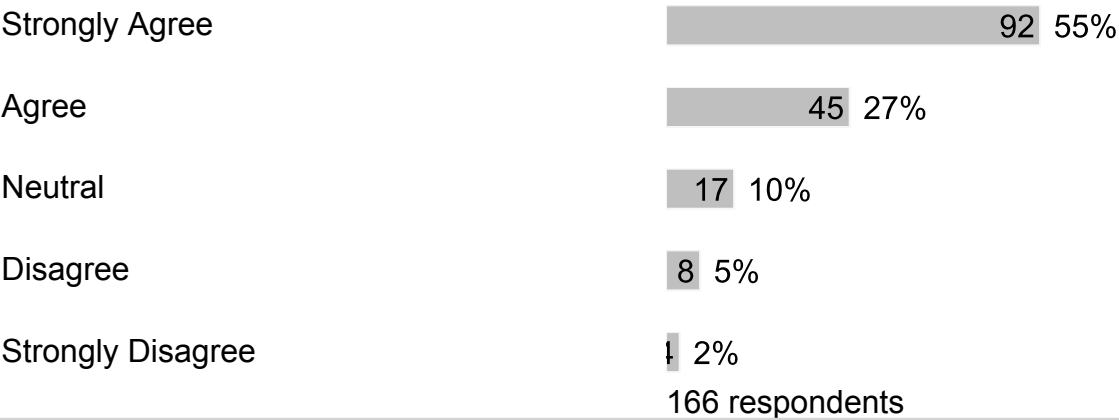
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



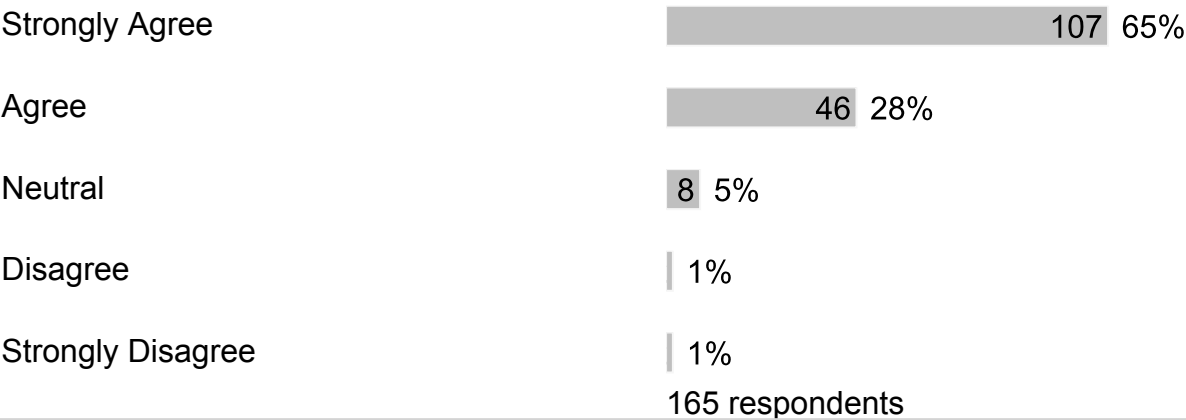
161 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 6 4%

Strongly Disagree 1 2%

165 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 78 47%

Agree 46 28%

Neutral 27 16%

Disagree 9 5%

Strongly Disagree 6 4%

166 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 79 48%

Agree 56 34%

Neutral 18 11%

Disagree 1 2%

Strongly Disagree 8 5%

165 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 76 47%

Agree 52 32%

Neutral 27 17%

Disagree 1 1%

Strongly Disagree 6 4%

163 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 78 47%

Agree 53 32%

Neutral 27 16%

Disagree 3 2%

Strongly Disagree 1 2%

165 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 88 53%

Agree 53 32%

Neutral 12 7%

Disagree 6 4%

Strongly Disagree 6 4%

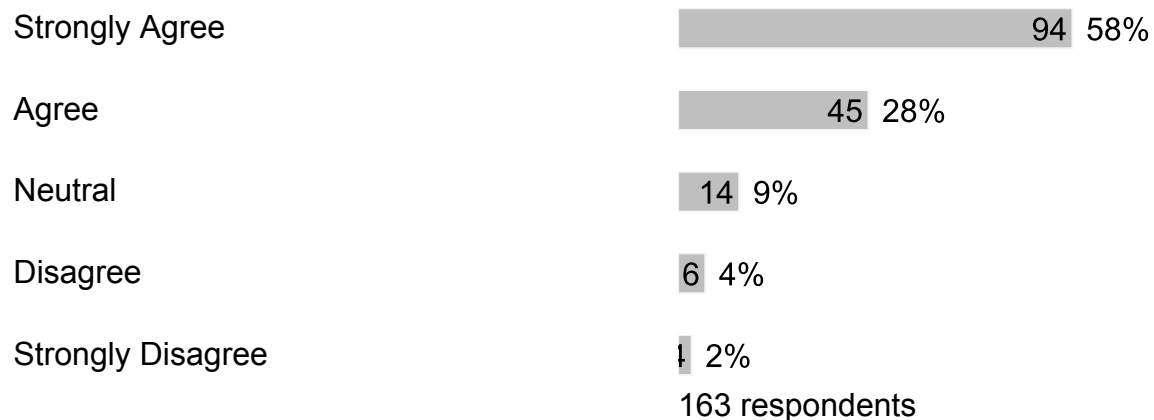
165 respondents

9. 9. My child's teachers give work that challenges my child.

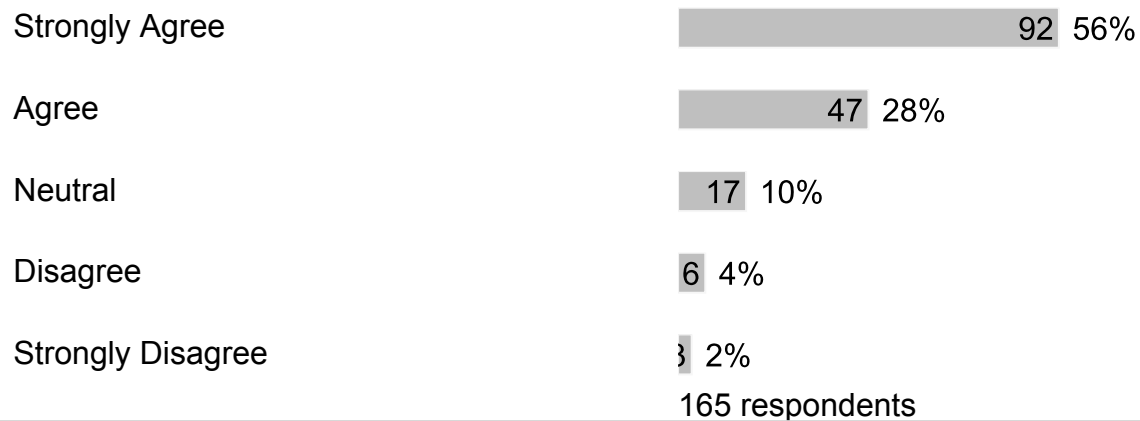
Strongly Agree 84 52%



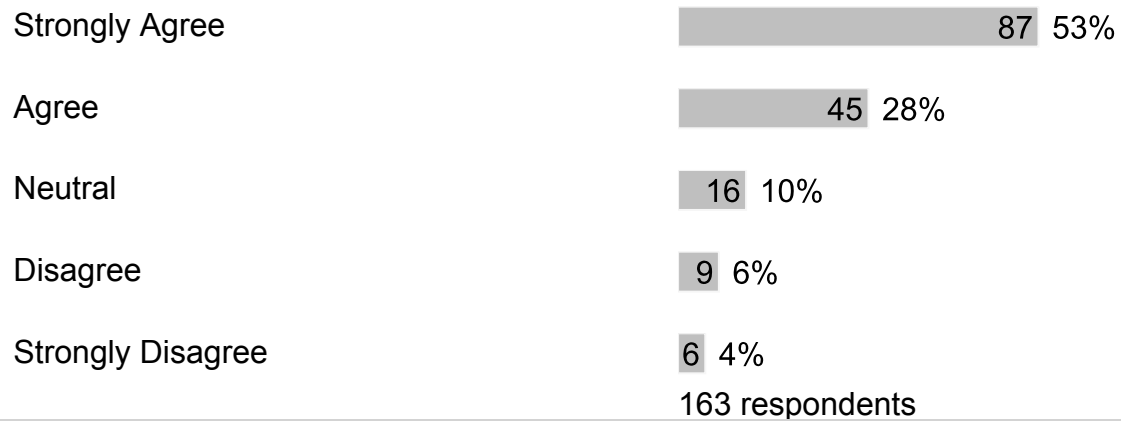
10. 10. My child's teachers work as a team to help my child learn.



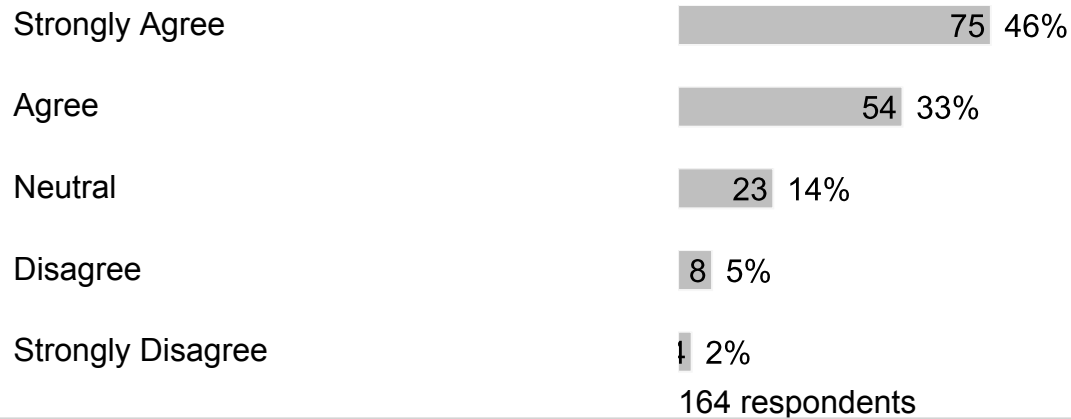
11. 11. My child's teachers use a variety of teaching strategies.



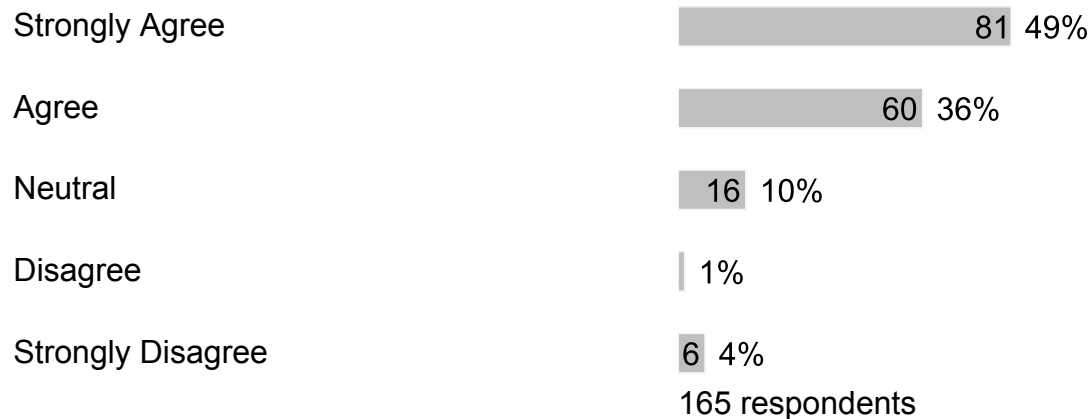
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



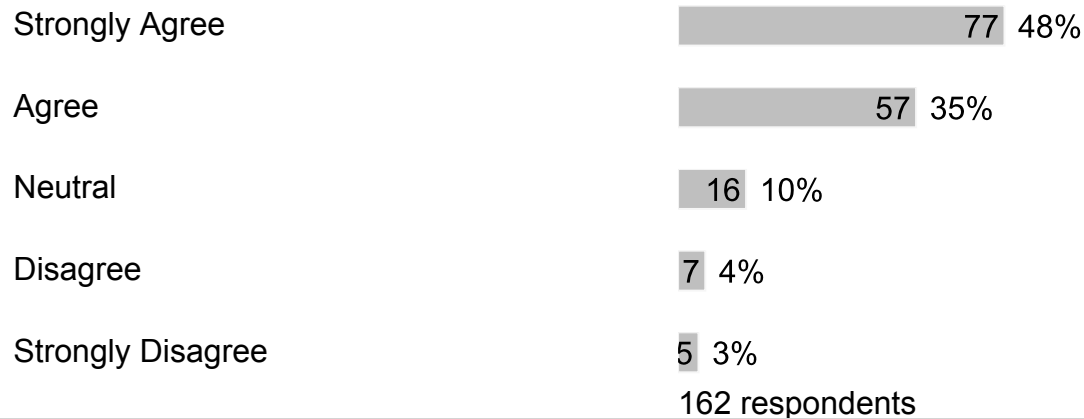
13. 13. My child sees a relationship between what is being taught and everyday life.



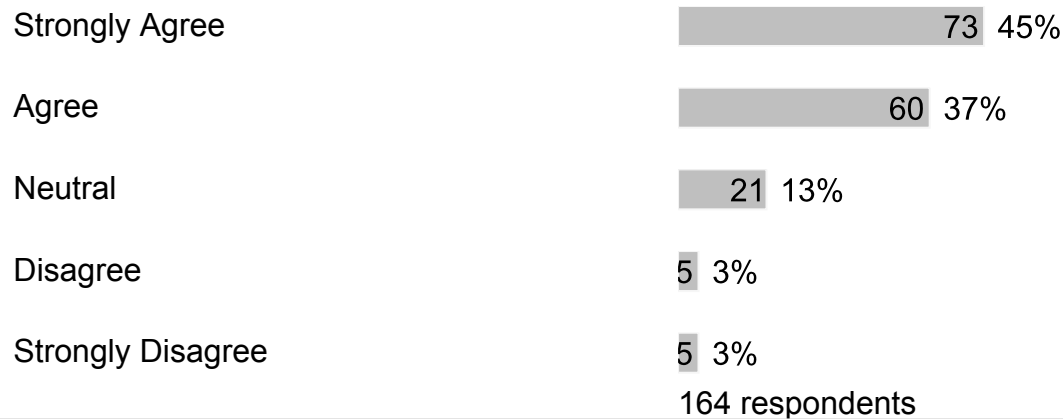
14. 14. Clear learning expectations are set for my child.



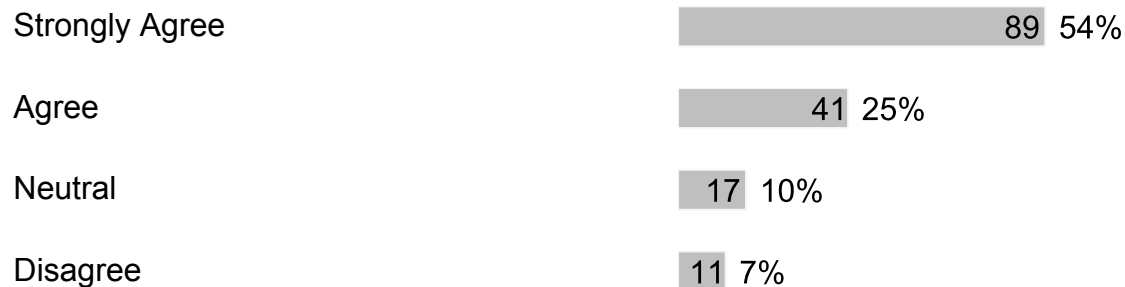
15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 7 4%
165 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 89 54%
Agree 52 32%
Neutral 11 7%
Disagree 8 5%
Strongly Disagree 5 3%
165 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 81 49%
Agree 48 29%
Neutral 17 10%
Disagree 12 7%
Strongly Disagree 7 4%
165 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 86 52%
Agree 55 34%
Neutral 13 8%

Disagree 6 4%

Strongly Disagree 1 2%

164 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 87 53%

Agree 54 33%

Neutral 16 10%

Disagree 3 2%

Strongly Disagree 5 3%

165 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 82 50%

Agree 62 38%

Neutral 11 7%

Disagree 5 3%

Strongly Disagree 1 2%

164 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 80 49%

Agree 50 30%

Neutral 20 12%

Disagree 8 5%

Strongly Disagree 6 4%

164 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 77 47%

Agree 52 32%

Neutral 20 12%

Disagree 9 5%

Strongly Disagree 6 4%

164 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 70 43%

Agree 64 39%

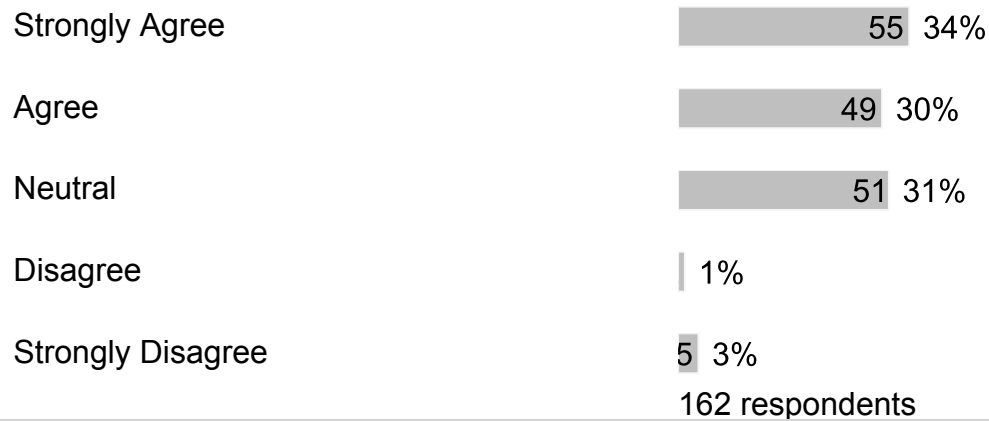
Neutral 25 15%

Disagree 1 1%

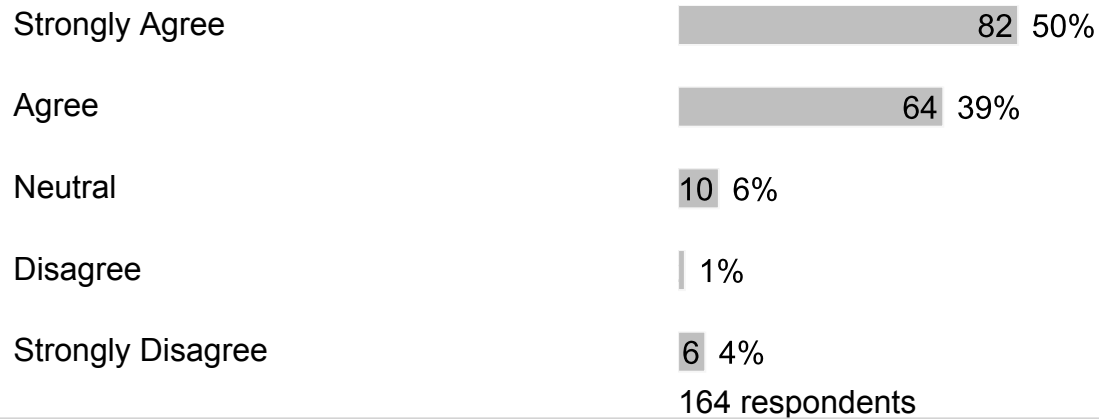
Strongly Disagree 3 2%

164 respondents

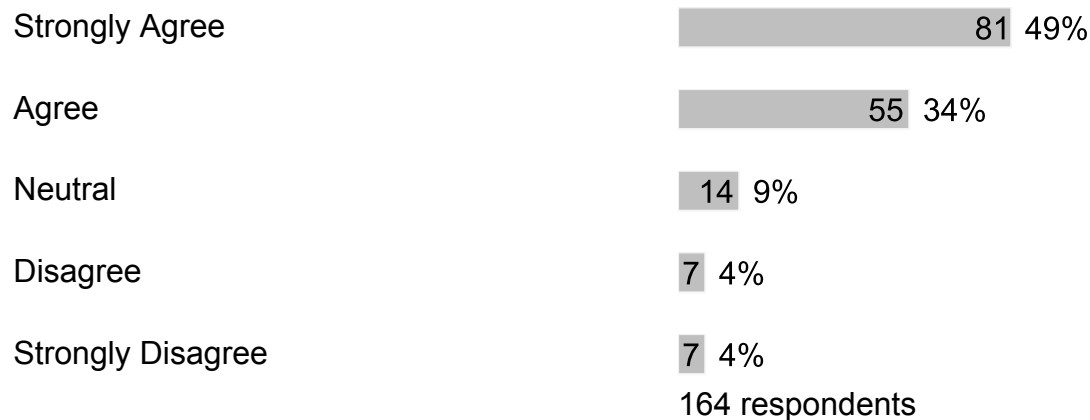
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



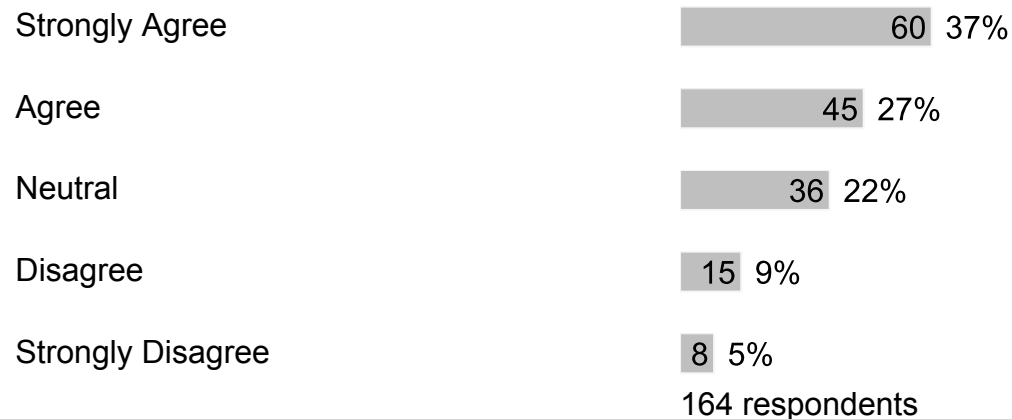
27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



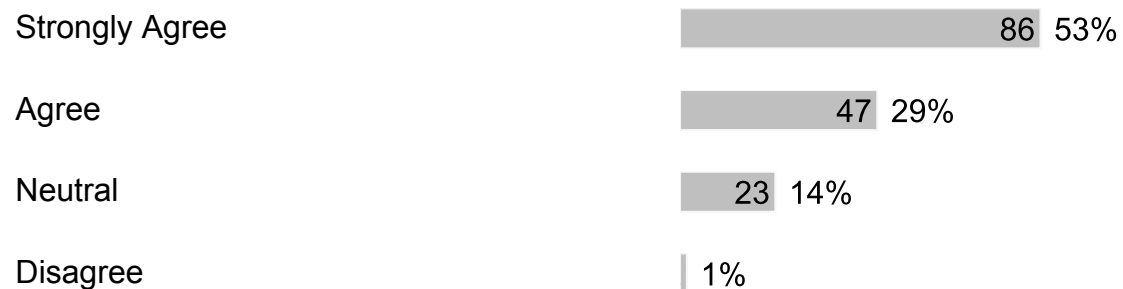
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

1 2%
162 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report