

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/17/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 08/17/2026

Custom Survey

1 survey(s) 95 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

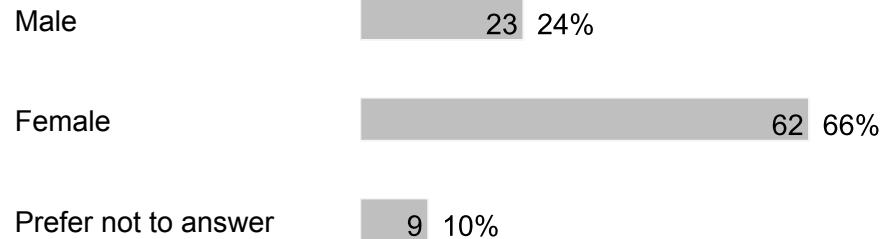
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

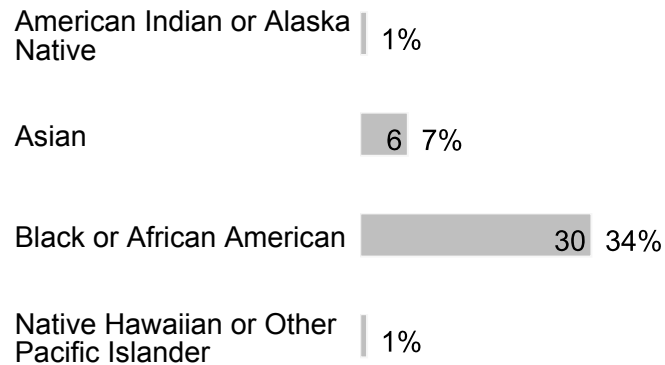
Number of Responses | Percentages of Total Responses

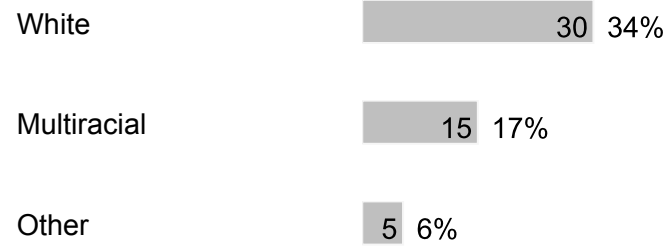
1. Gender



94 respondents

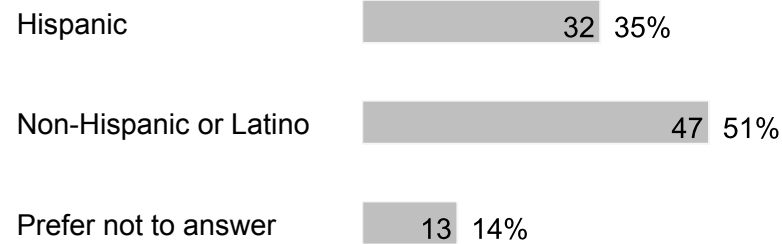
2. Race





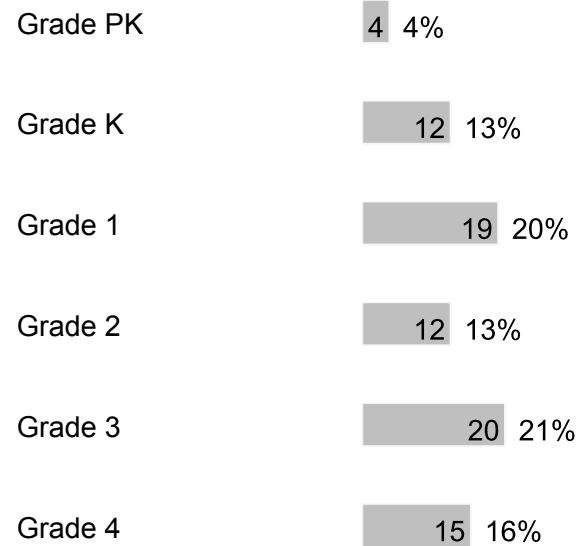
88 respondents

3. Ethnicity



92 respondents

4. Grade



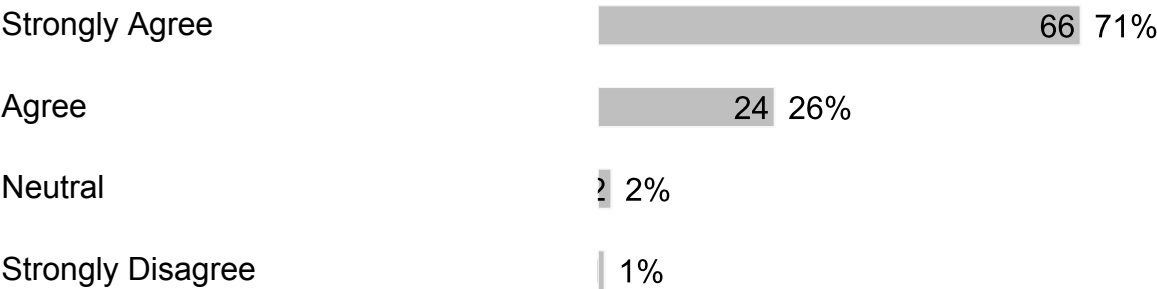
Grade 5 11 12%

Grade 12 2 2%

95 respondents

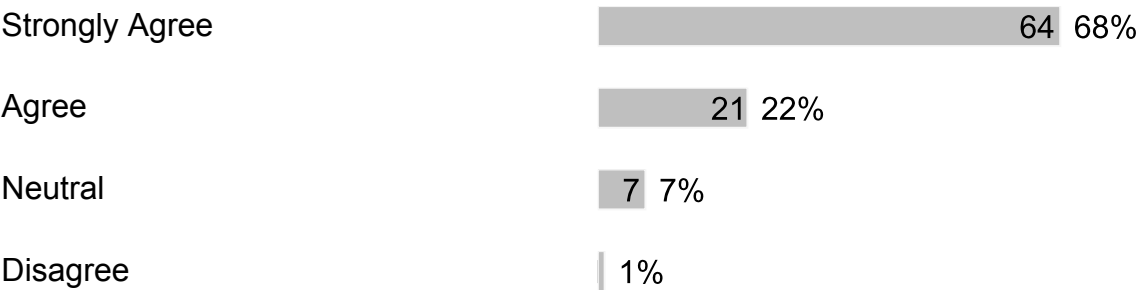
C. Section 2

1. 1. My child feels safe at school.



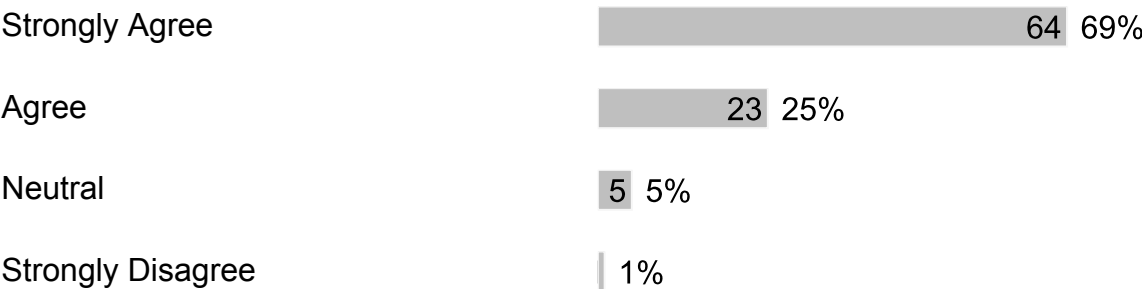
93 respondents

2. 2. My child’s school is clean and well-maintained.



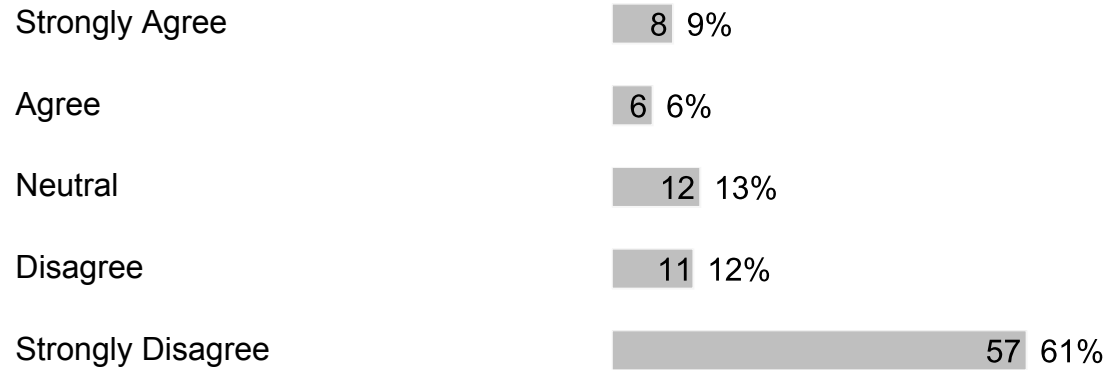
94 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



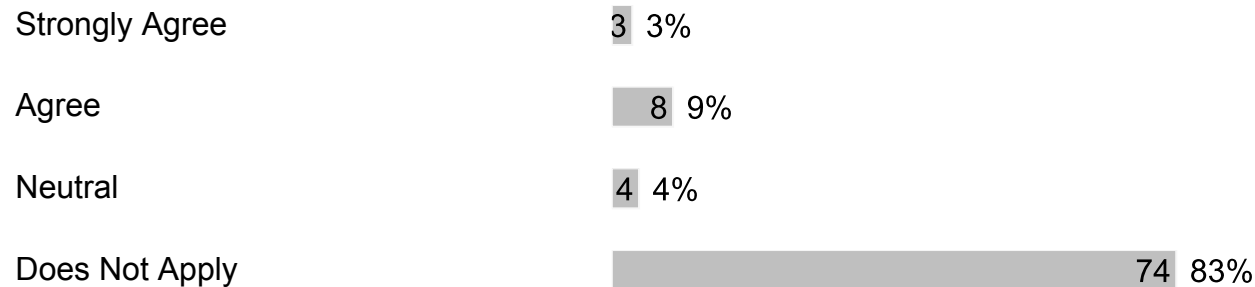
93 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



94 respondents

5. 5. After my child was bullied, I contacted school staff.



89 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



Strongly Disagree

1%

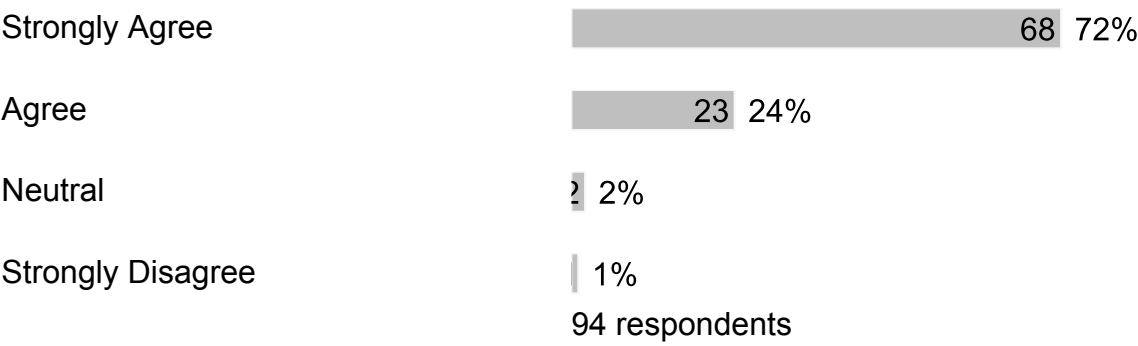
Does Not Apply

74 79%

94 respondents

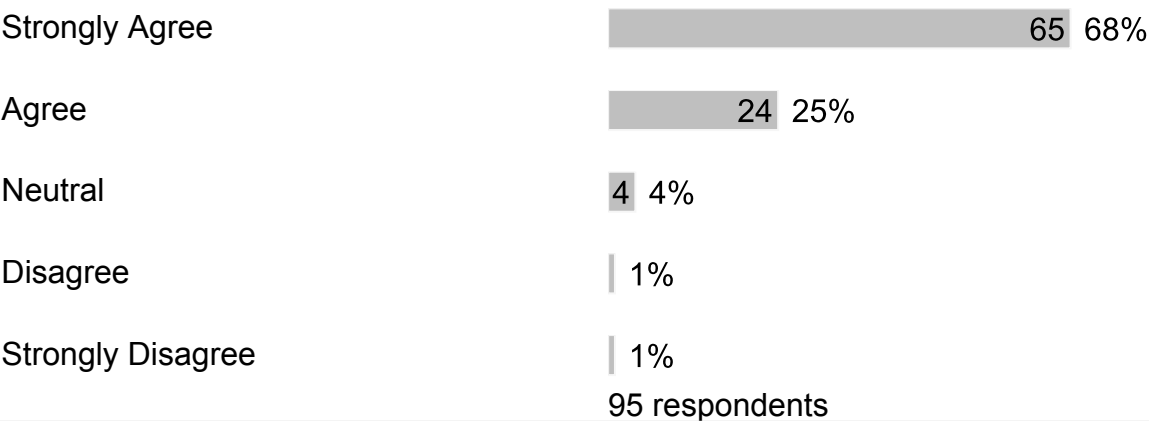
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

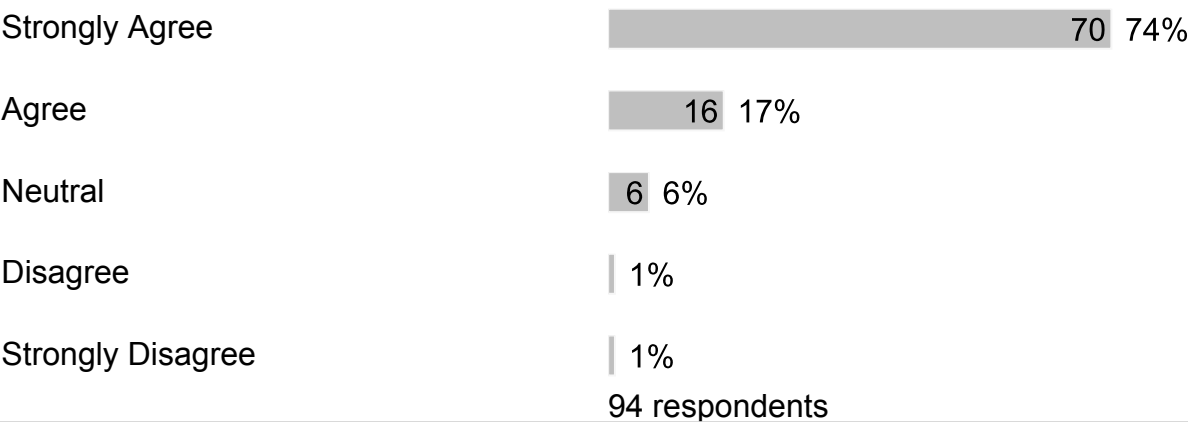


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



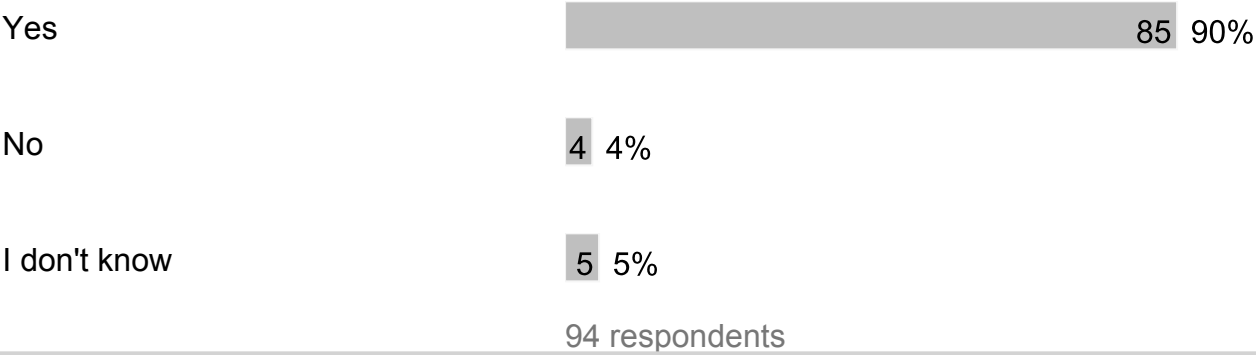
3. 3. At school, my child has up-to-date computers and other technology to learn.



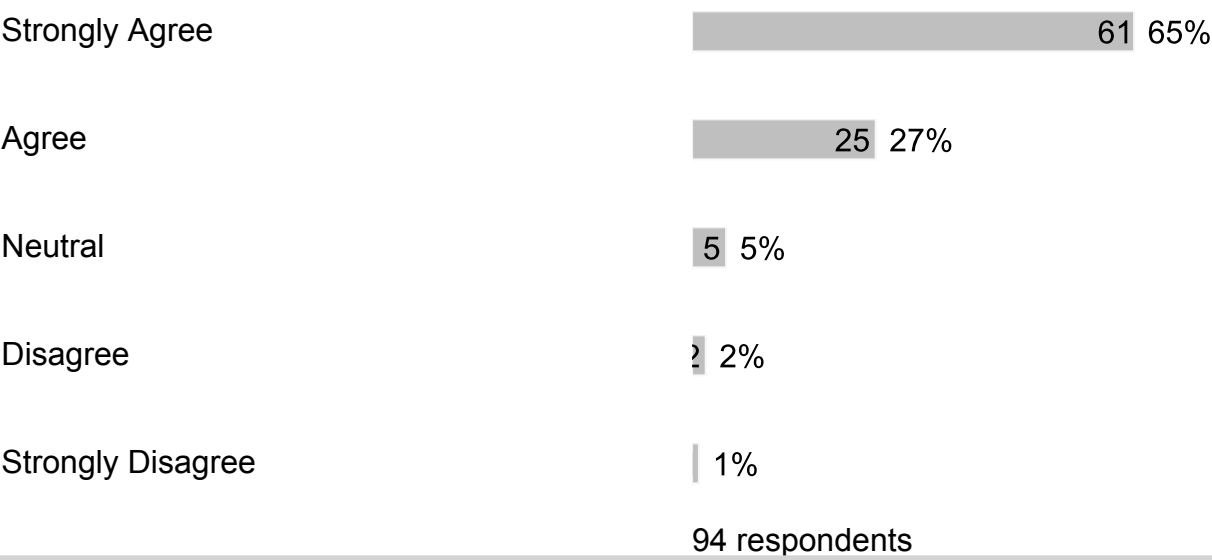


F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



2. 2. My child likes going to school.



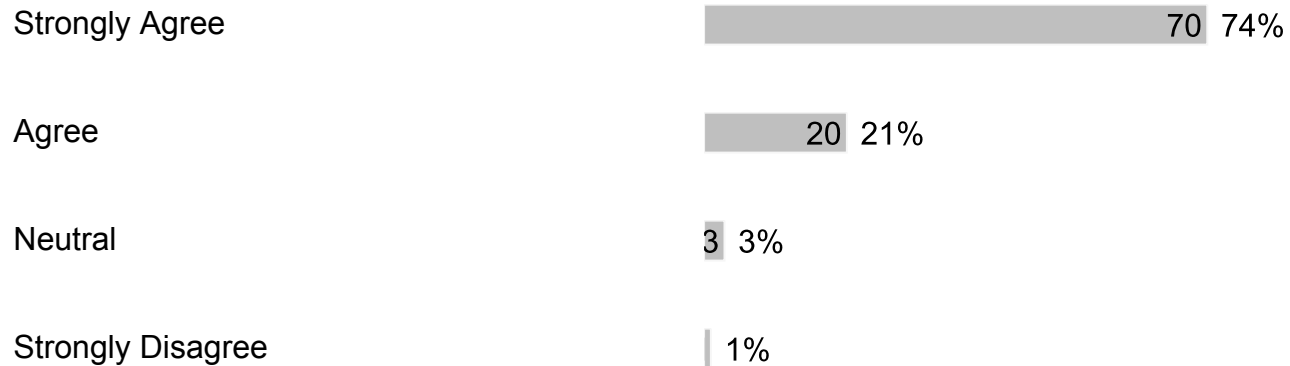
3. 3. Our school treats students with value, respect and compassion.





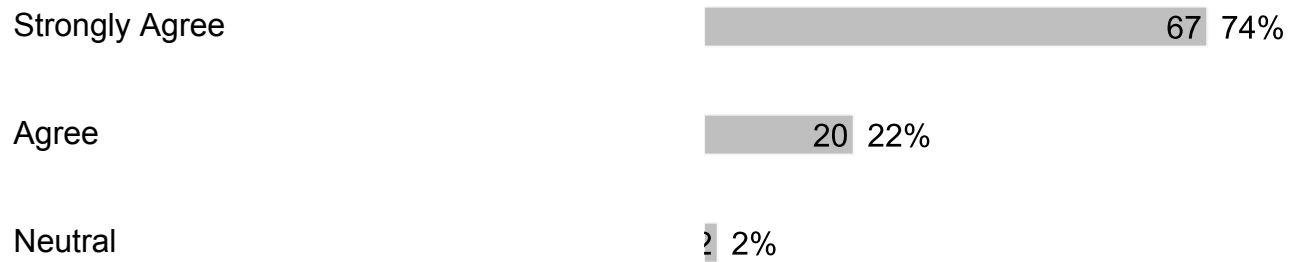
94 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



94 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Strongly Disagree | 1%

90 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 70 74%

Agree 21 22%

Neutral 2 2%

Strongly Disagree | 1%

94 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 63 71%

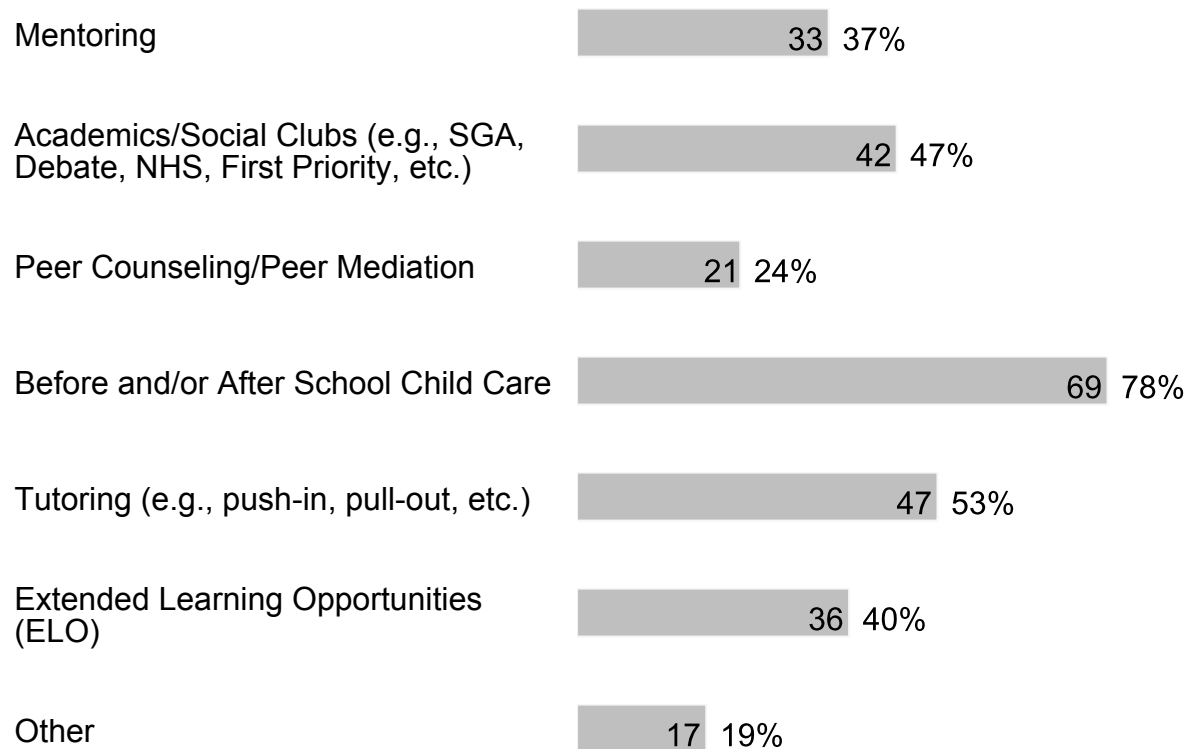
College and/or Career Planning 4 4%

Family Counseling 33 37%

Athletics 36 40%

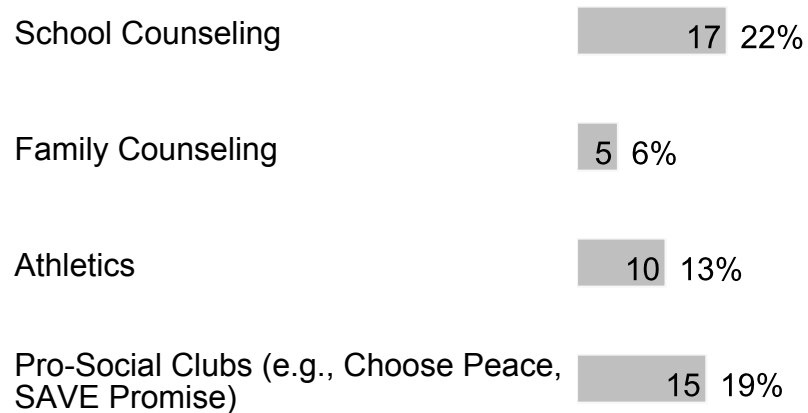
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 38 43%

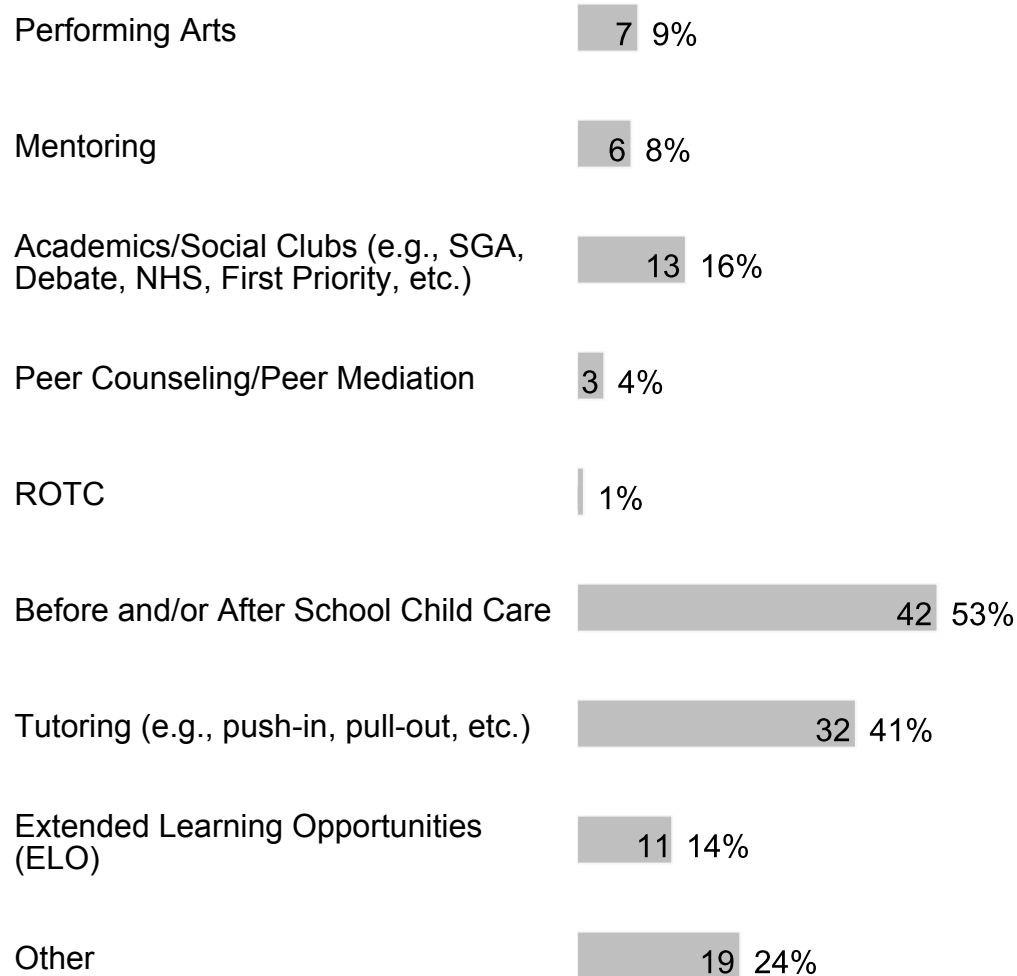
Performing Arts 12 13%



89 respondents

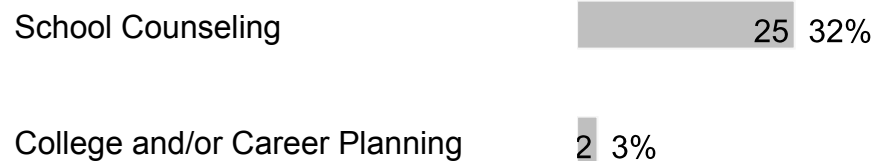
8. 8. At our school, my child participates in the following programs/services (check all that apply):

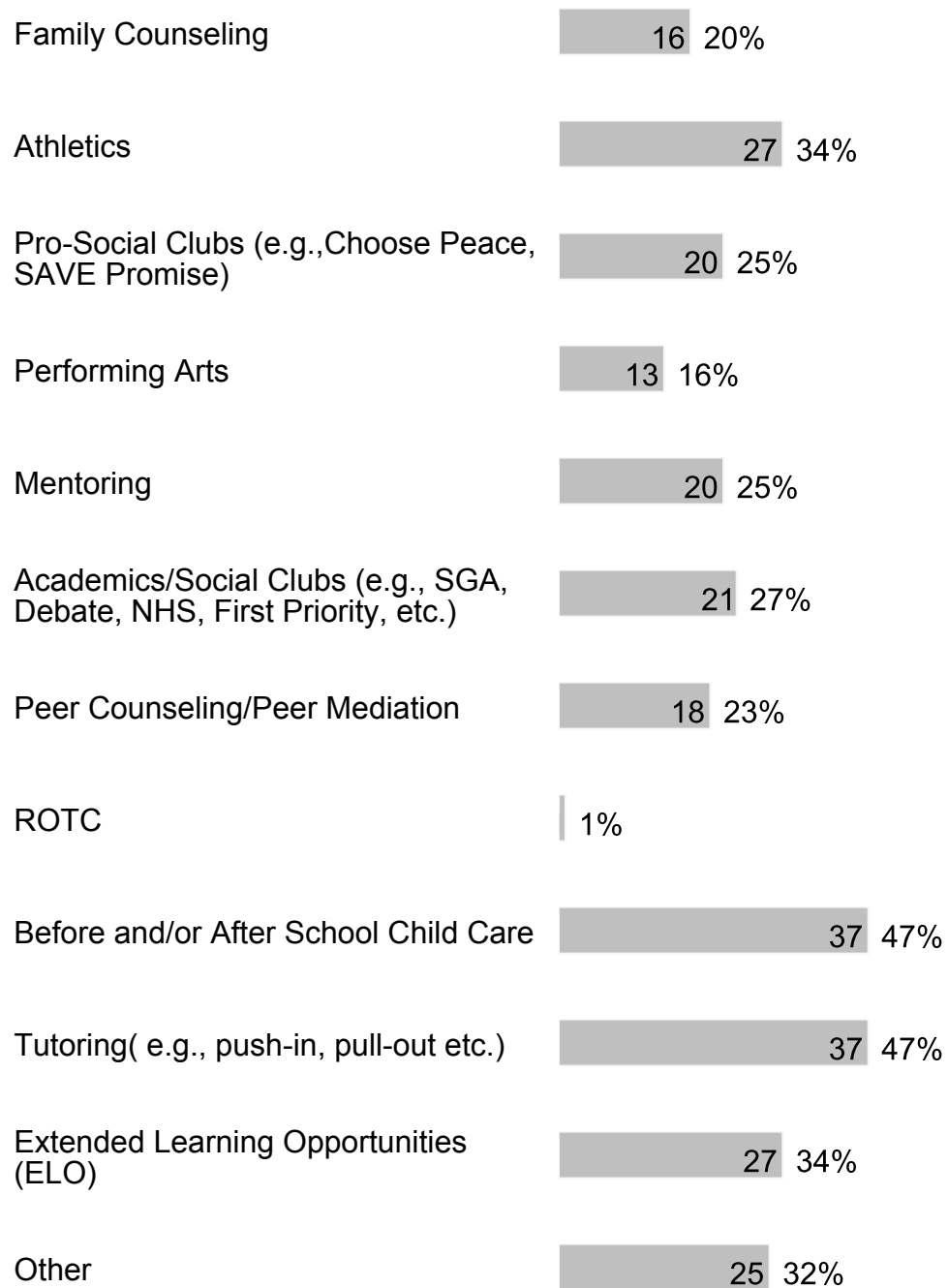




79 respondents

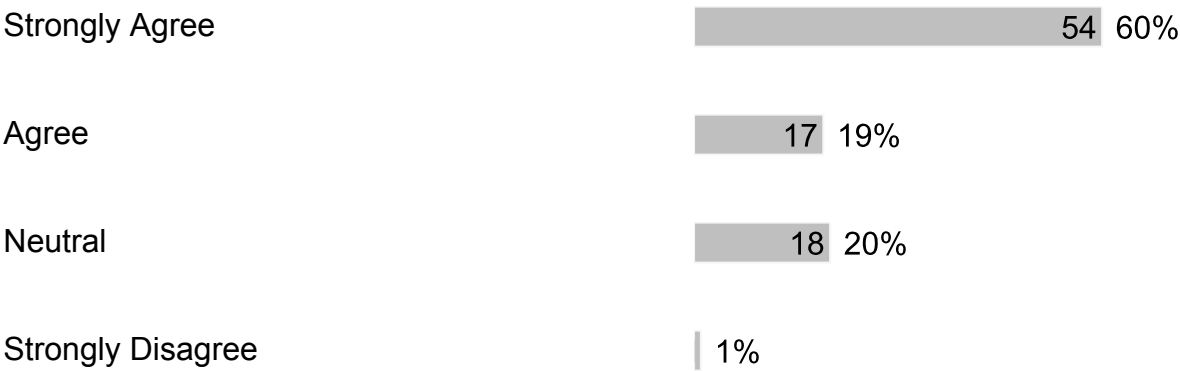
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





79 respondents

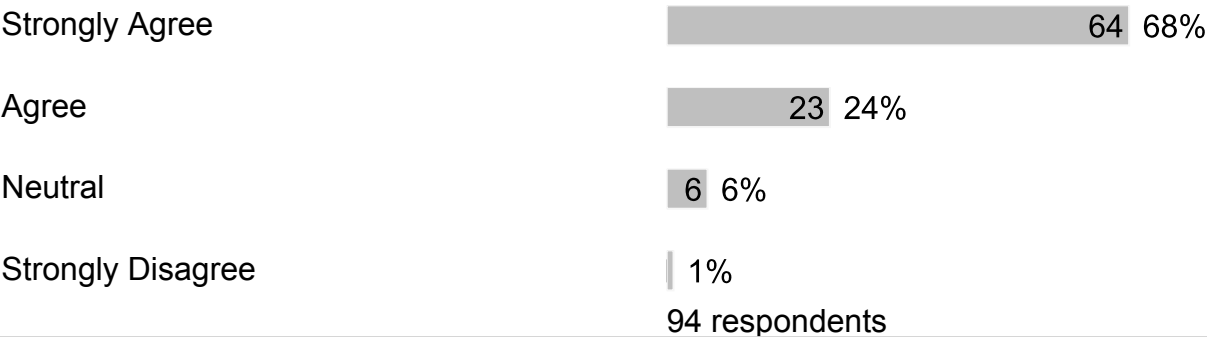
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



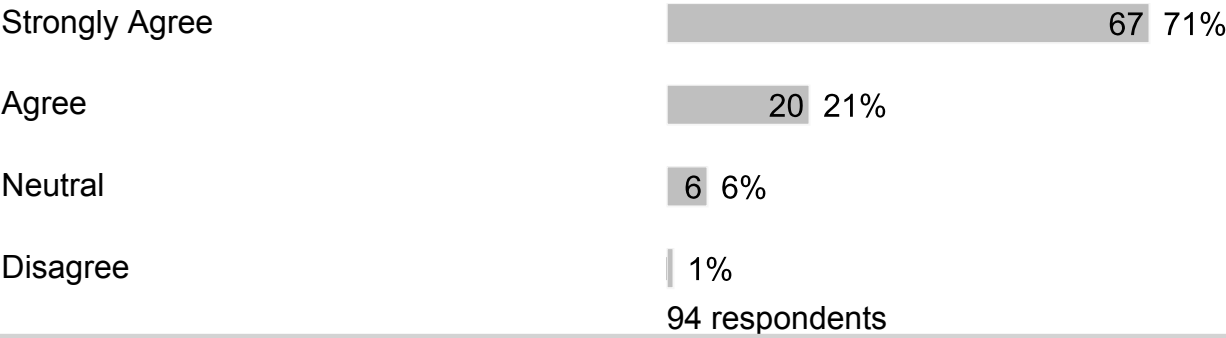
90 respondents

G. Section 6

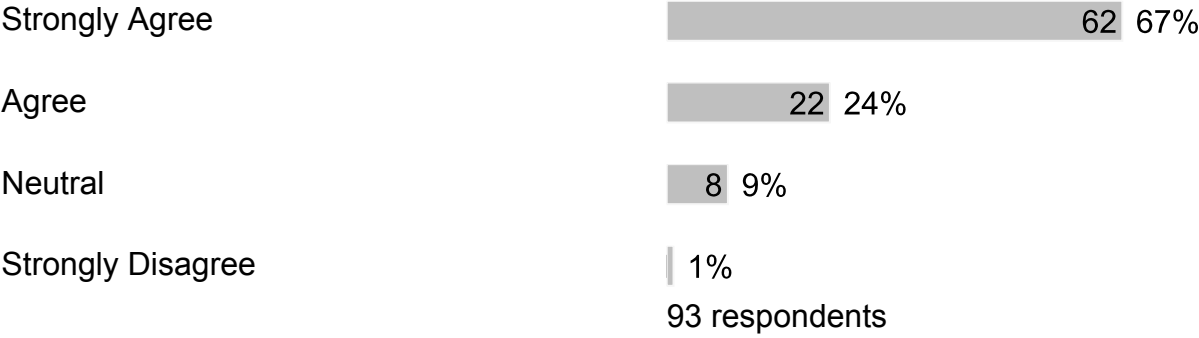
1. 1. The principal is a positive educational leader at the school.



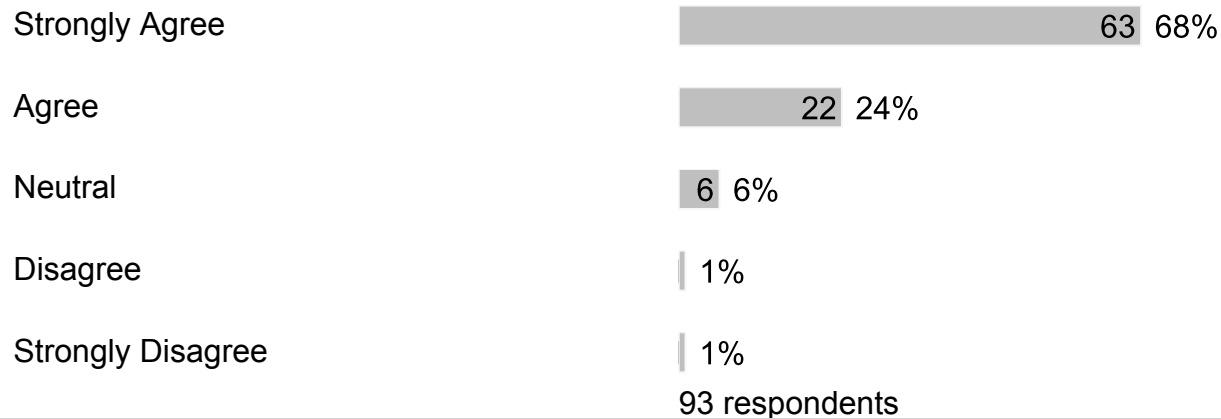
2. 2. The assistant principal(s) is a positive educational leader at the school.



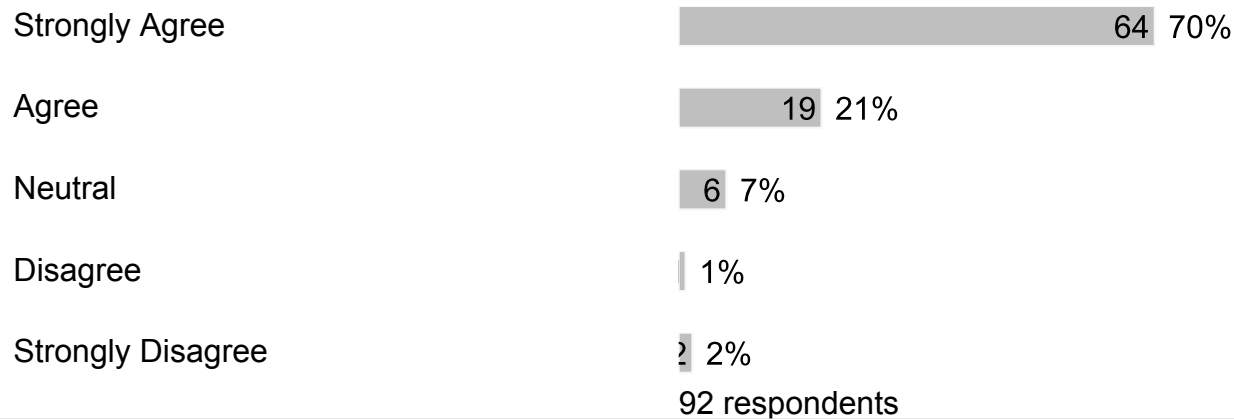
3. 3. Our school's administration provides strong instructional leadership.



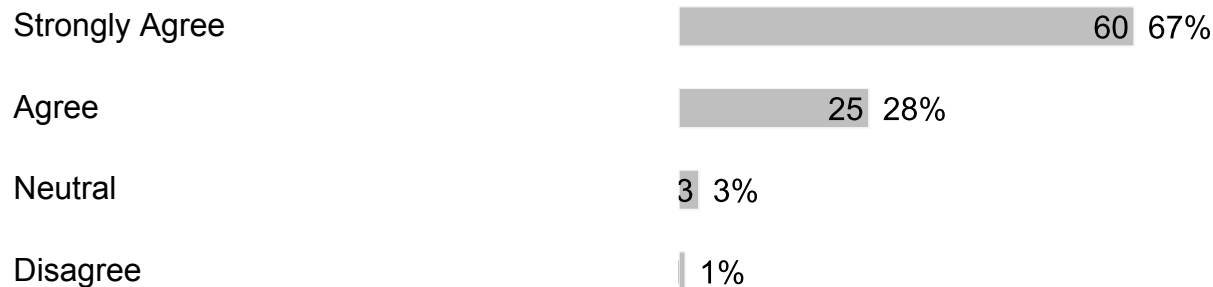
4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
90 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 67 71%

Agree 21 22%

Neutral 6 6%

Strongly Disagree | 1%

95 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 68 72%

Agree 20 21%

Neutral 5 5%

Disagree | 1%

Strongly Disagree | 1%

95 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 69 73%

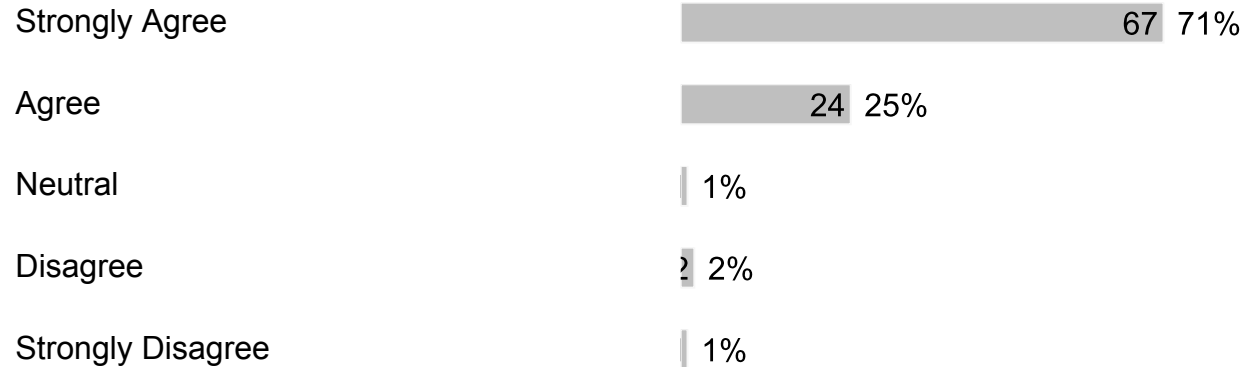
Agree 22 23%

Neutral 2 2%

Strongly Disagree | 1%

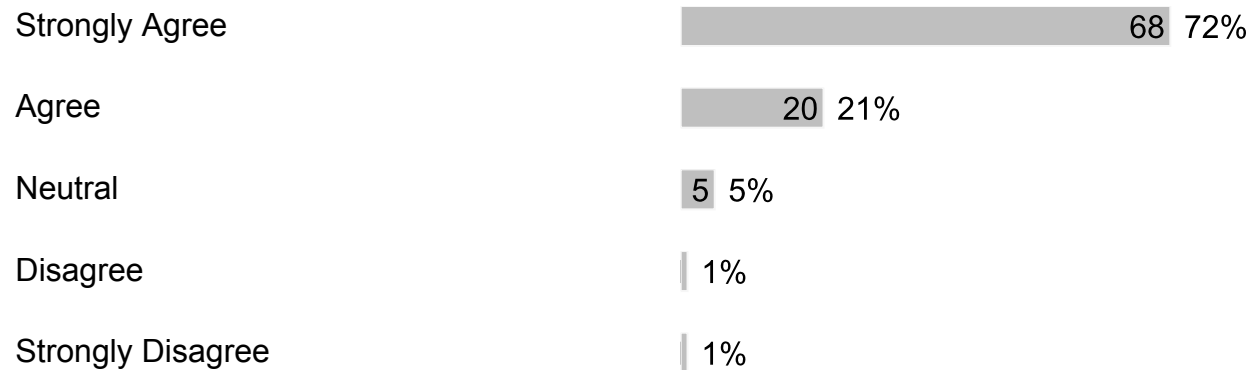
94 respondents

10. 10. My child's teachers work as a team to help my child learn.



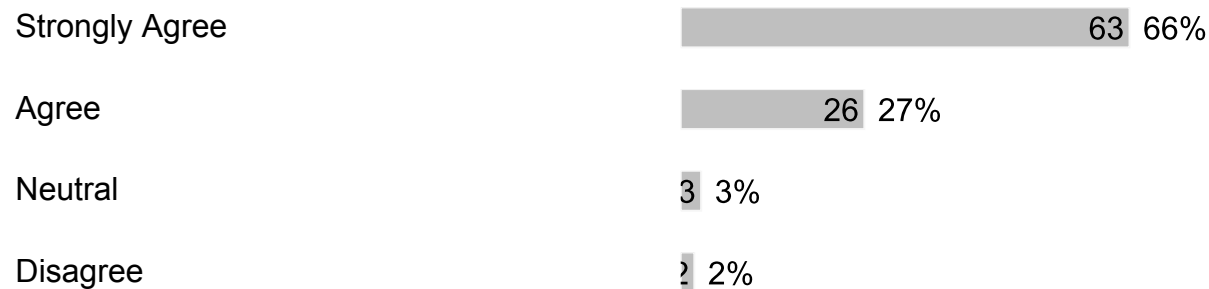
95 respondents

11. 11. My child's teachers use a variety of teaching strategies.



95 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



Strongly Disagree | 1%
95 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 60 65%
Agree 25 27%
Neutral 6 6%
Disagree | 1%
Strongly Disagree | 1%
93 respondents

14. 14. Clear learning expectations are set for my child.

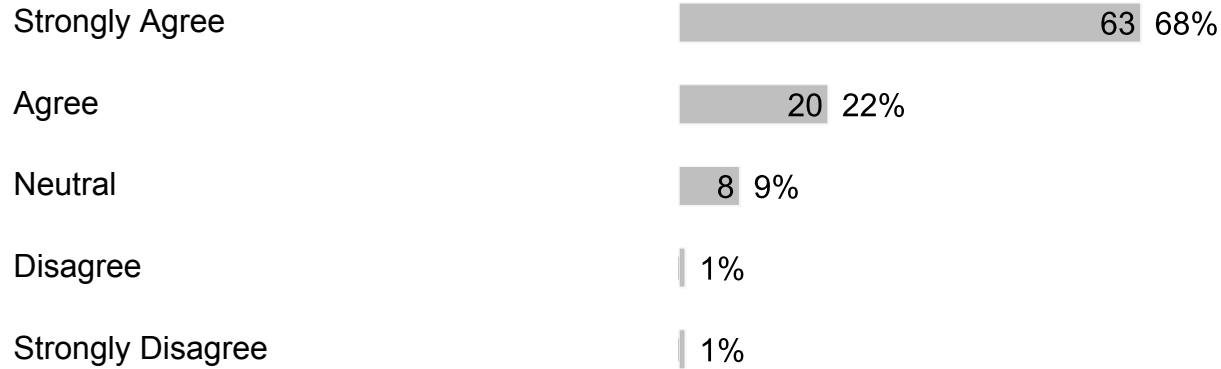
Strongly Agree 67 71%
Agree 21 22%
Neutral 5 5%
Strongly Disagree | 1%
94 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 63 67%
Agree 26 28%
Neutral 4 4%
Strongly Disagree | 1%

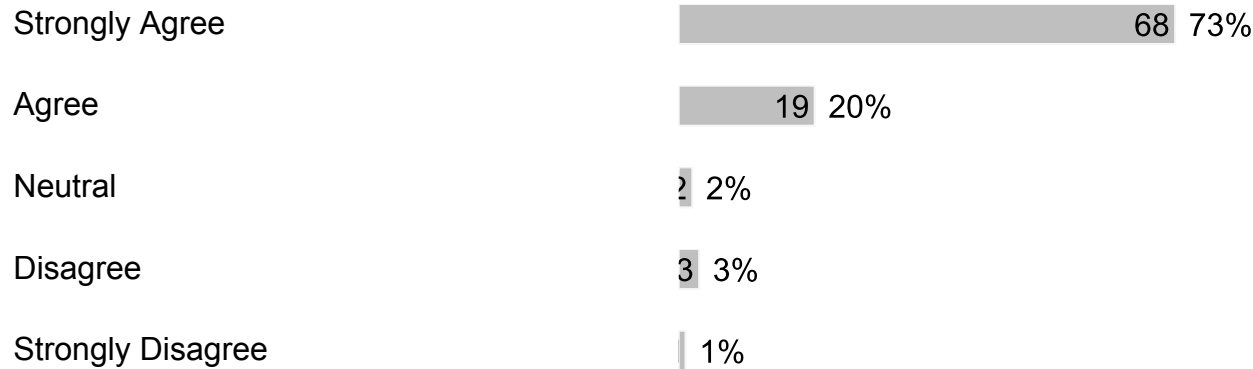
94 respondents

16. 16. Our school works to keep instructional time free from distraction.



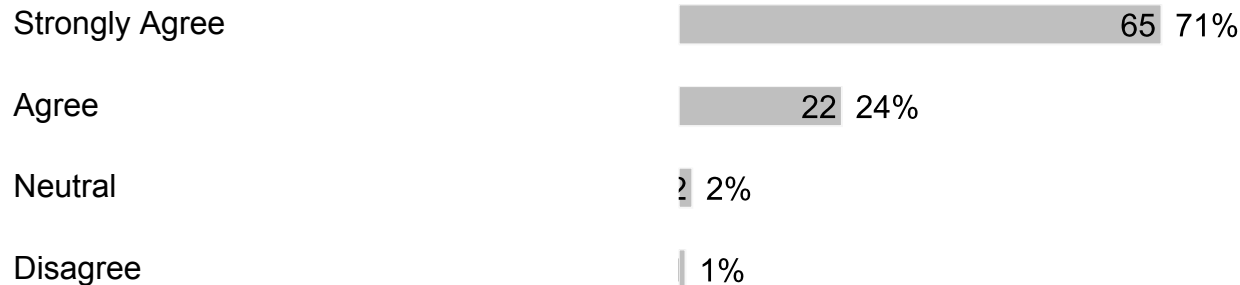
93 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



93 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



Strongly Disagree | 1%
91 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 66 75%
Agree 17 19%
Neutral 3 3%
Disagree | 1%
Strongly Disagree | 1%
88 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 65 70%
Agree 21 23%
Neutral 4 4%
Disagree | 1%
Strongly Disagree 2 2%
93 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 65 69%
Agree 23 24%
Neutral 2 2%

Disagree 2 2%

Strongly Disagree 2 2%

94 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 69 73%

Agree 23 24%

Neutral 1 1%

Strongly Disagree 1 1%

94 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 66 69%

Agree 24 25%

Neutral 4 4%

Strongly Disagree 1 1%

95 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 65 69%

Agree 19 20%

Neutral 7 7%

Disagree 2 2%

Strongly Disagree | 1%
94 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 65 69%

Agree 24 26%

Neutral 4 4%

Strongly Disagree | 1%

94 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 60 63%

Agree 20 21%

Neutral 13 14%

Disagree | 1%

Strongly Disagree | 1%

95 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 66 70%

Agree 22 23%

Neutral 4 4%

Disagree | 1%

Strongly Disagree | 1%

94 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 67 71%

Agree 21 22%

Neutral 6 6%

Strongly Disagree | 1%

95 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 62 65%

Agree 20 21%

Neutral 12 13%

Strongly Disagree | 1%

95 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 58 61%

Agree 22 23%

Neutral 12 13%

Disagree | 1%

Strongly Disagree 2 2%
95 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 66 70%

Agree 21 22%

Neutral 6 6%

Strongly Disagree 1 1%
94 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report