

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/01/2026



surveys

Custom Survey

1 survey(s) 49 response(s)

Report Filters

School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	1	2%
Female	42	89%
Prefer not to answer	4	9%

47 respondents

2. Ethnicity

Asian	1	2%
Black or African American	3	7%
Native Hawaiian or Other Pacific Islander	1	2%
White	36	78%
Multiracial	2	4%

Other 3 7%

46 respondents

3. Ethnicity

Hispanic 10 22%

Not Hispanic or Latino 29 64%

Prefer not to answer 6 13%

45 respondents

4. Role

Support Staff 2 4%

Teacher 32 65%

Educational Support Professional 9 18%

Clerical 3 6%

Other 3 6%

49 respondents

5. Experience

1 - 3 years 2 4%

4 - 10 years 19 39%

11 - 20 years

12 24%

More than 20 years

16 33%

49 respondents

C. Section 2

1. I feel safe at my school.



49 respondents

2. I would recommend my school to my friends and/or family.



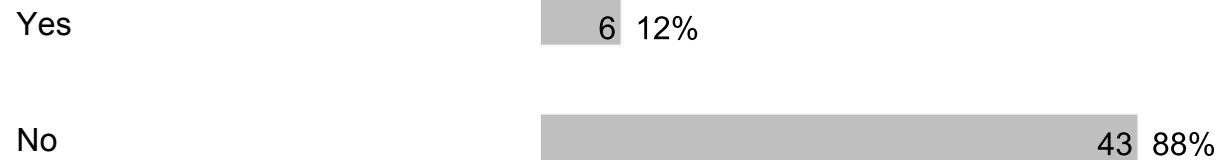
49 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



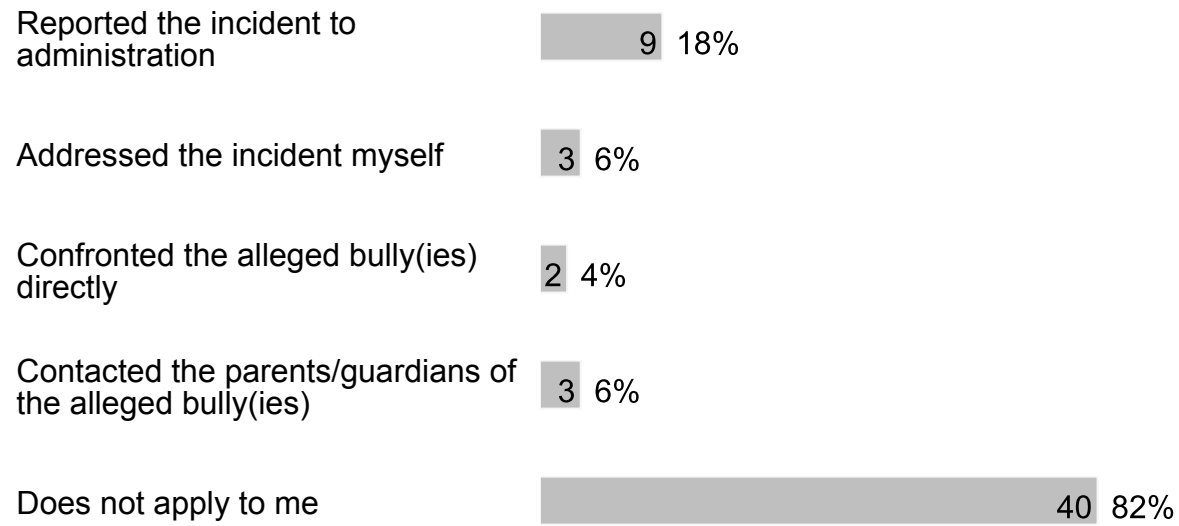
49 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



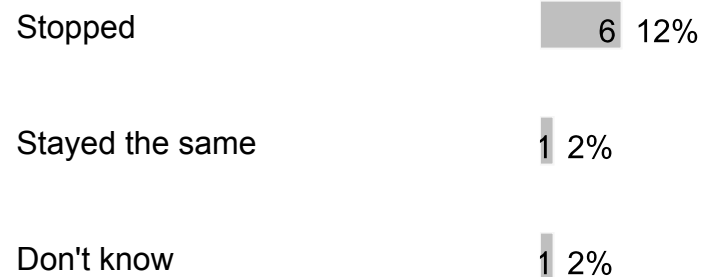
49 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



49 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Does not apply to me

41 84%

49 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

20 42%

Agree

18 38%

Neutral

7 15%

Disagree

3 6%

48 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 38 78%

Agree 8 16%

Neutral 3 6%

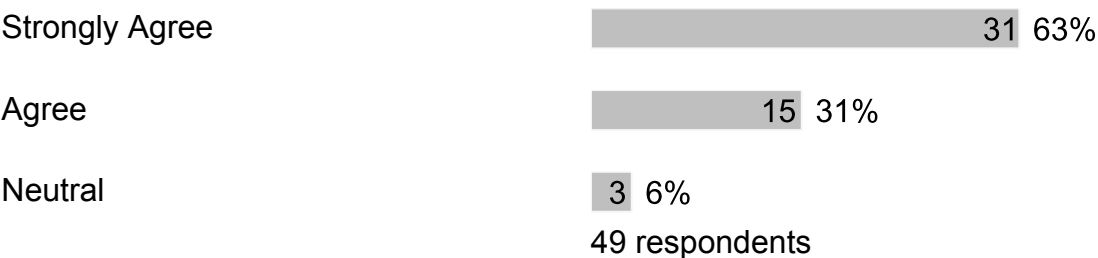
49 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 29 59%

Agree 15 31%

Neutral 5 10%

49 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 37 76%

Agree 9 18%

Neutral 3 6%

49 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 28 57%

Agree 16 33%

Neutral 4 8%

Disagree 1 2%

49 respondents

4. In my school, adults treat students with respect.

Strongly Agree 27 55%

Agree 17 35%

Neutral 4 8%

Disagree 1 2%

49 respondents

5. In my school, students treat adults with respect.

Strongly Agree 11 22%

Agree 17 35%

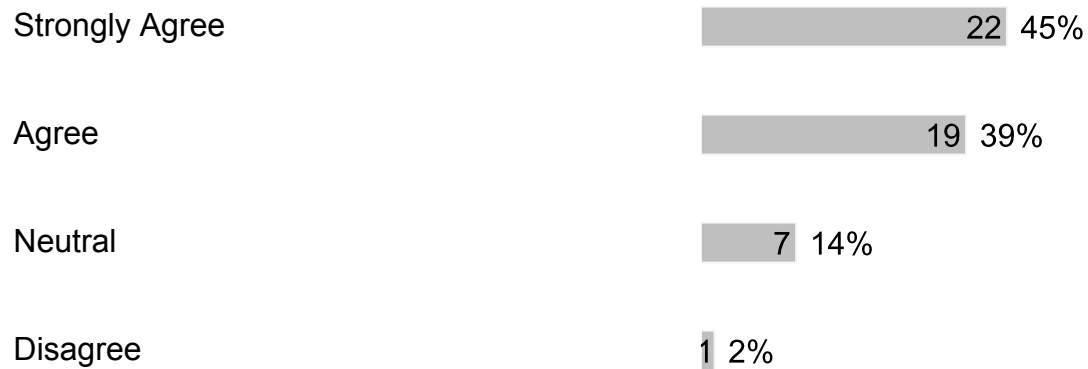
Neutral 14 29%

Disagree 6 12%

Strongly Disagree 1 2%

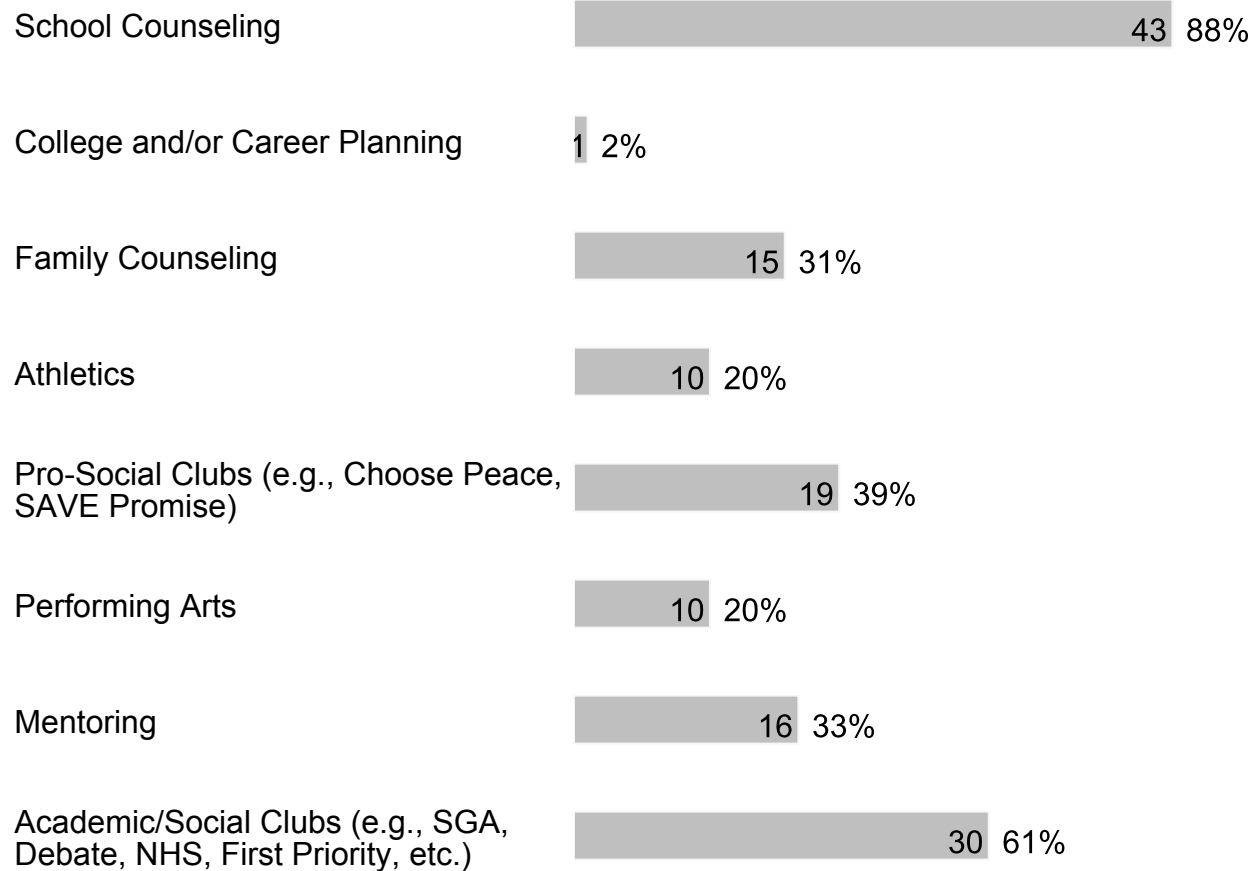
49 respondents

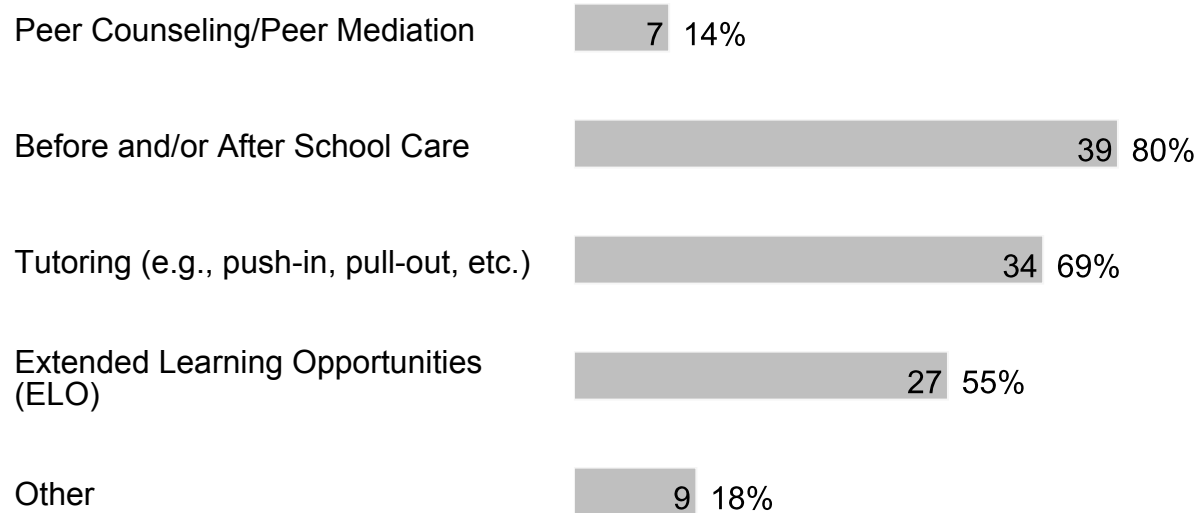
6. In my school, colleagues/adults treat each other with respect.



49 respondents

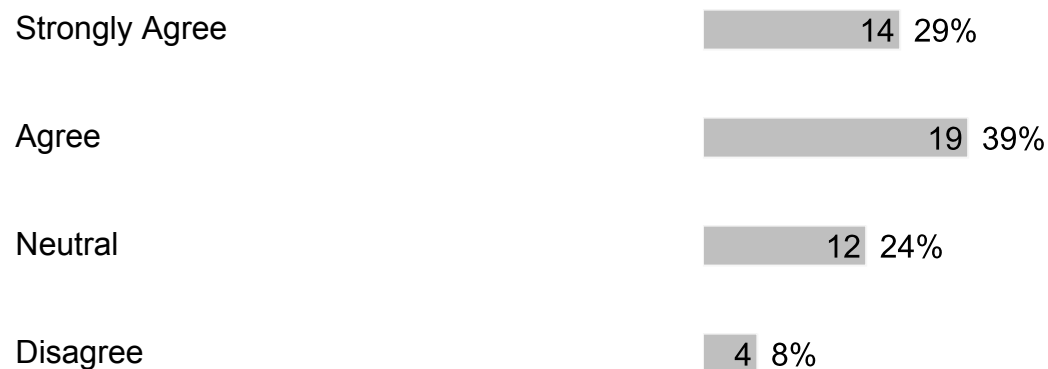
7. At my school the following programs/services are available (check all that apply):





49 respondents

8. Our school implements changes based on the feedback from staff.



49 respondents

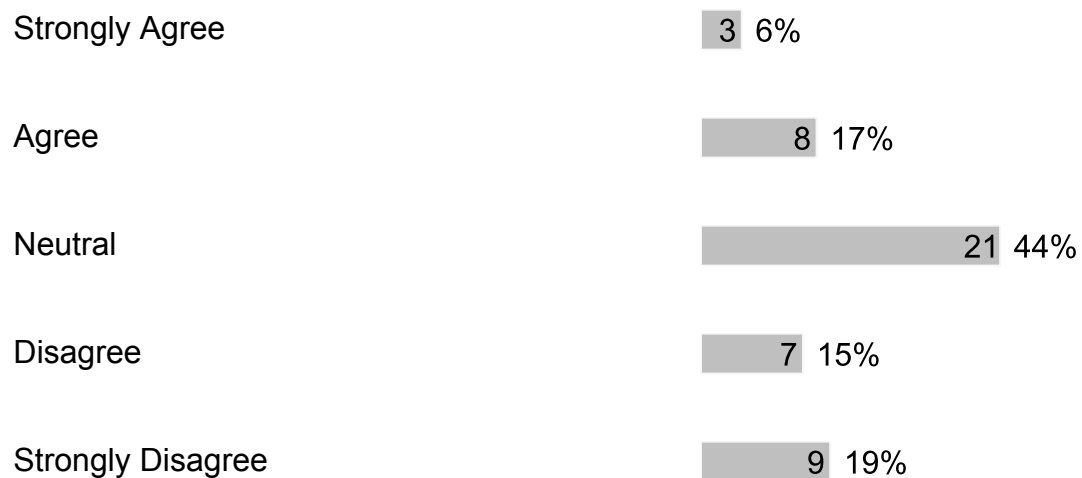
9. Our school maintains facilities that support student learning.





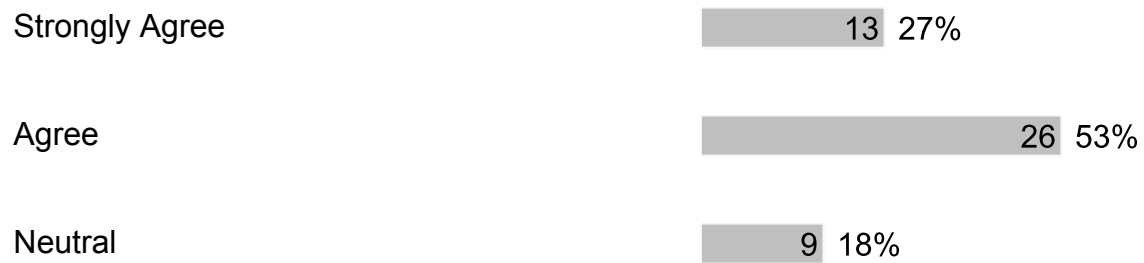
49 respondents

10. I enjoy eating food prepared by the cafeteria.



48 respondents

11. Families regularly participate in school involvement activities offered by our school.



Disagree 1 2%

49 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 15 32%

Agree 17 36%

Neutral 11 23%

Disagree 3 6%

Strongly Disagree 1 2%

47 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 14 29%

Agree 19 40%

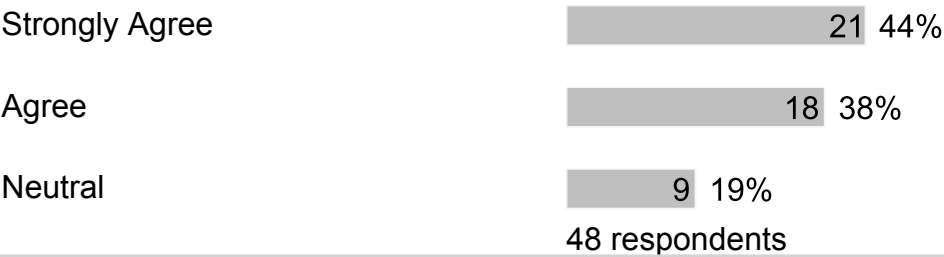
Neutral 13 27%

Disagree 2 4%

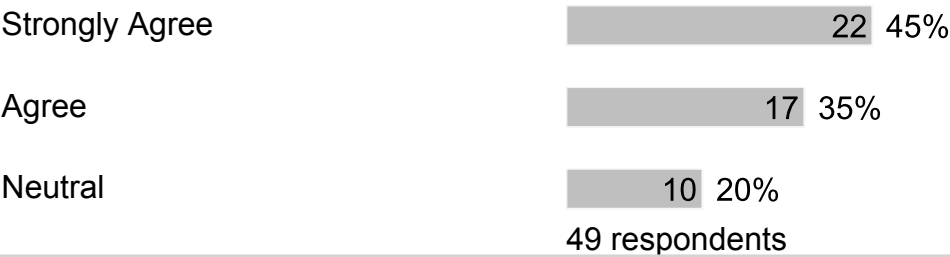
48 respondents

G. Section 6

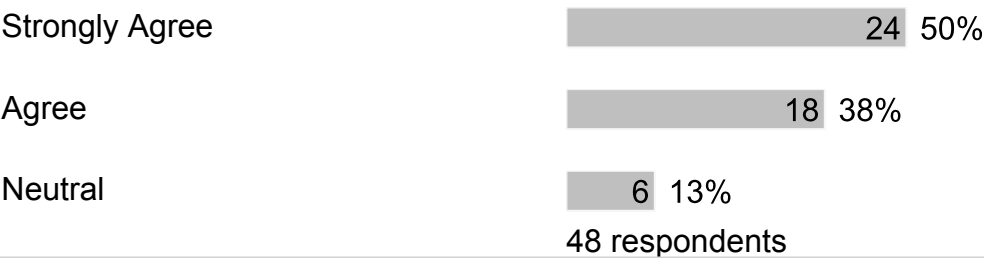
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 9 18%

Disagree 2 4%

49 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 24 50%

Agree 18 38%

Neutral 5 10%

Disagree 1 2%

48 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 23 47%

Agree 19 39%

Neutral 5 10%

Disagree 2 4%

49 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

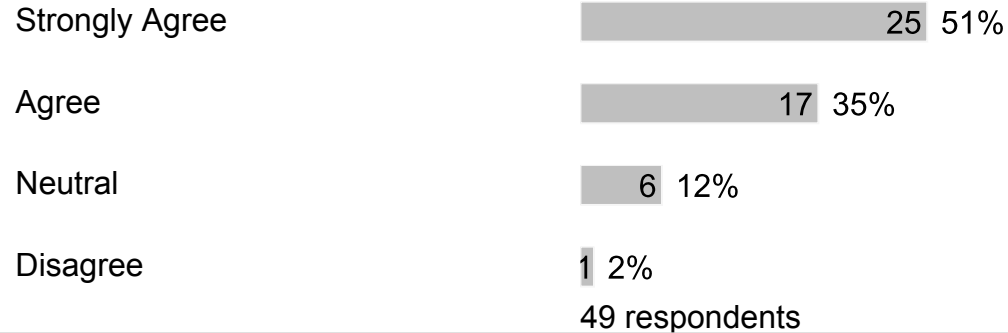
Strongly Agree 24 49%

Agree 18 37%

Neutral 7 14%

49 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.





48 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



48 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



48 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



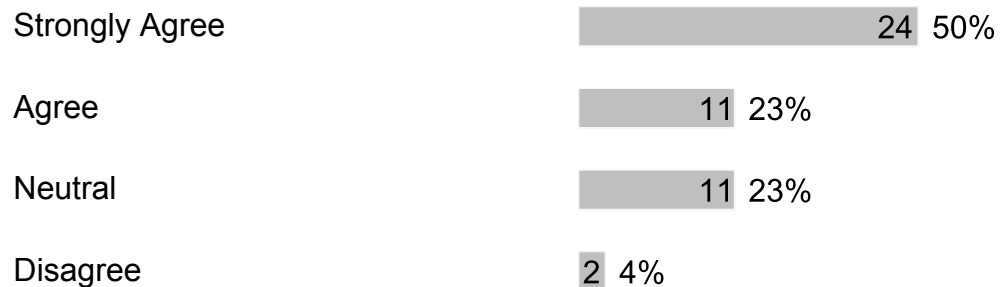
48 respondents

15. I use formative assessments to monitor student progress.



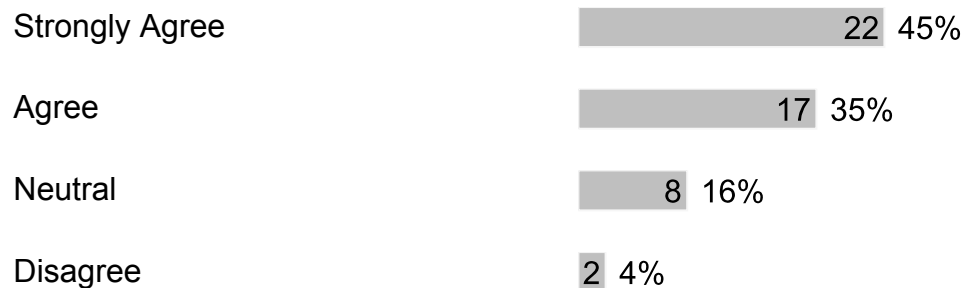
48 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



48 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



49 respondents

18. The school ensures I receive formal training in the use of student assessment data.



Neutral 14 29%

Disagree 2 4%

48 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 16 33%

Agree 21 43%

Neutral 10 20%

Disagree 2 4%

49 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 19 39%

Agree 19 39%

Neutral 9 18%

Disagree 2 4%

49 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 18 37%

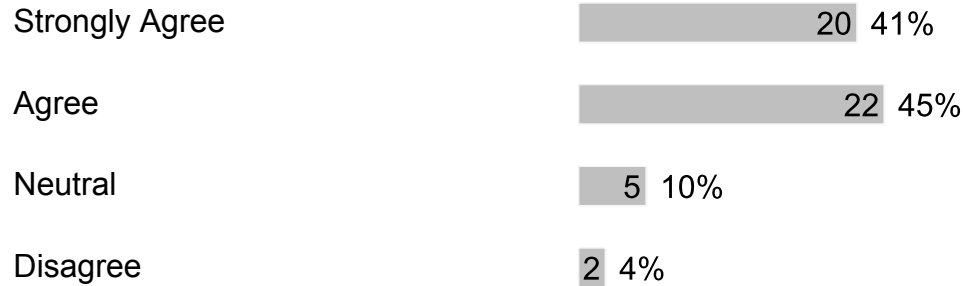
Agree 20 41%

Neutral 8 16%

Disagree 3 6%

49 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



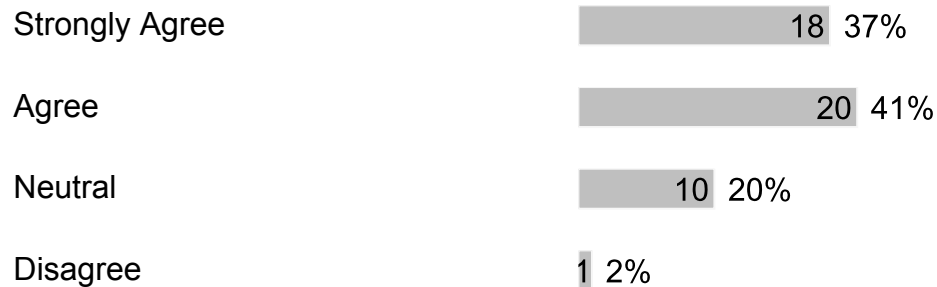
49 respondents

23. I feel confident in my classroom management strategies.



48 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



49 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Neutral 7 14%

Disagree 1 2%

49 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 21 44%

Agree 19 40%

Neutral 7 15%

Disagree 1 2%

48 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 22 46%

Agree 16 33%

Neutral 10 21%

48 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 1 2%

2 times per year 26 53%

3 or more times per year 3 6%

Does not apply

19 39%

49 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree

24 49%

Agree

18 37%

Neutral

7 14%

49 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree

19 40%

Agree

19 40%

Neutral

10 21%

48 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree

15 32%

Agree

15 32%

Neutral

16 34%

Disagree

1 2%

47 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree

17 35%



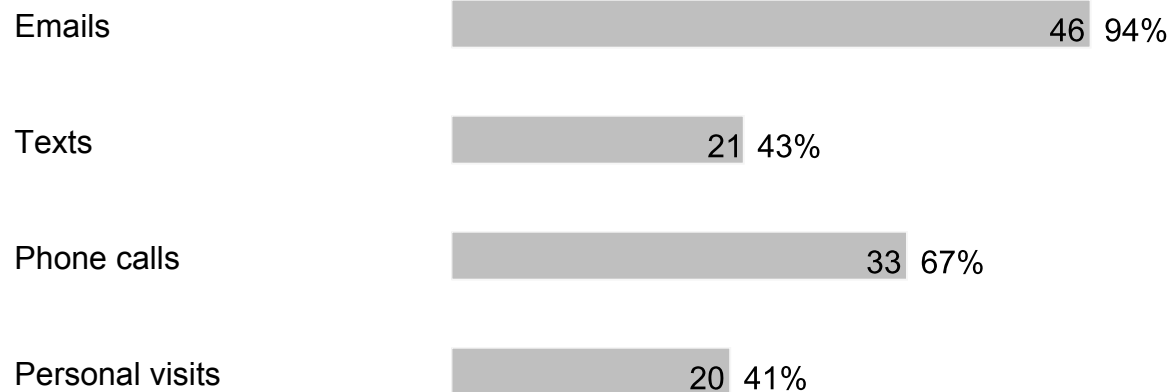
48 respondents

33. Our school communicates information in ways that are easy for families to understand.



48 respondents

34. I am accessible via (check all that apply):



49 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Neutral

5 10%
49 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report