

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/18/2026



surveys

Custom Survey

1 survey(s) 131 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

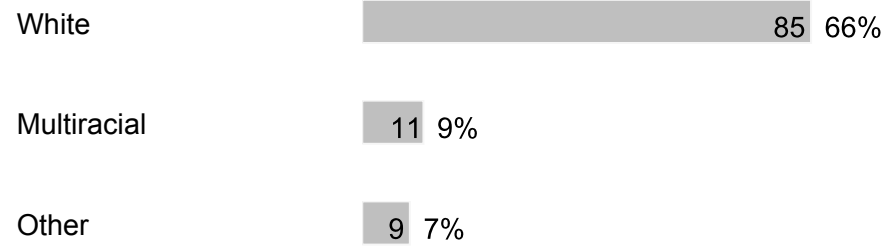
1. Gender

Male	23	18%
Female	98	76%
Prefer not to answer	8	6%

129 respondents

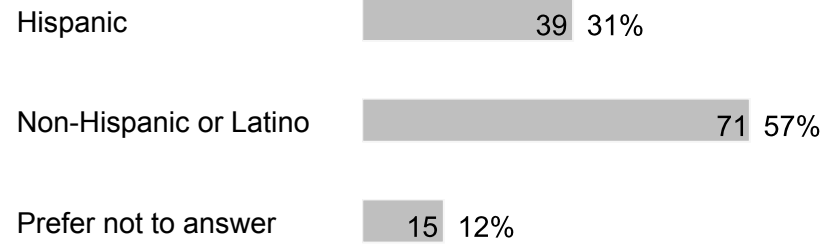
2. Race

American Indian or Alaska Native	3	2%
Asian	2	2%
Black or African American	16	12%
Native Hawaiian or Other Pacific Islander	3	2%



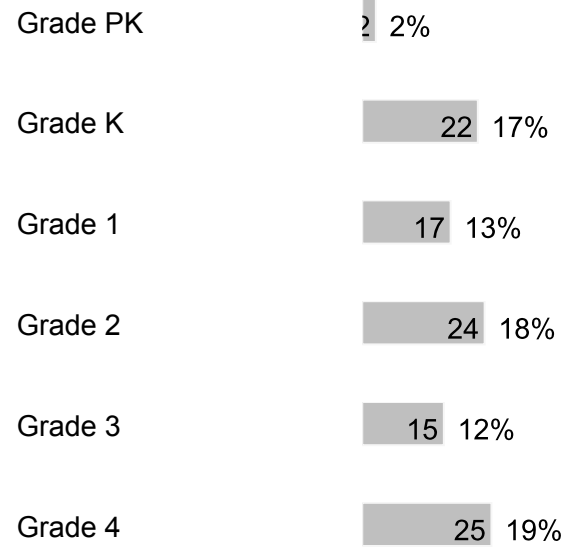
129 respondents

3. Ethnicity



125 respondents

4. Grade



Grade 5



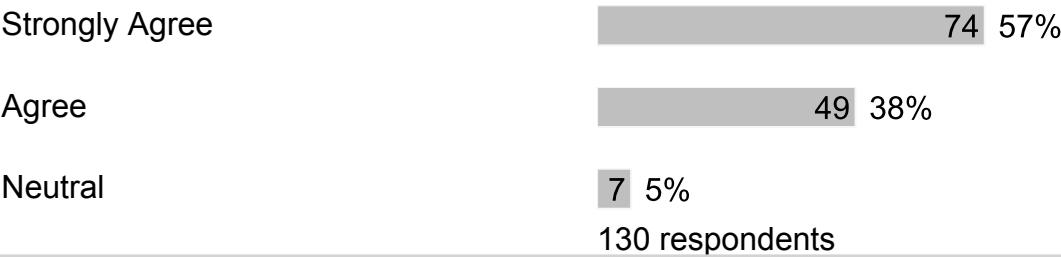
Grade 7



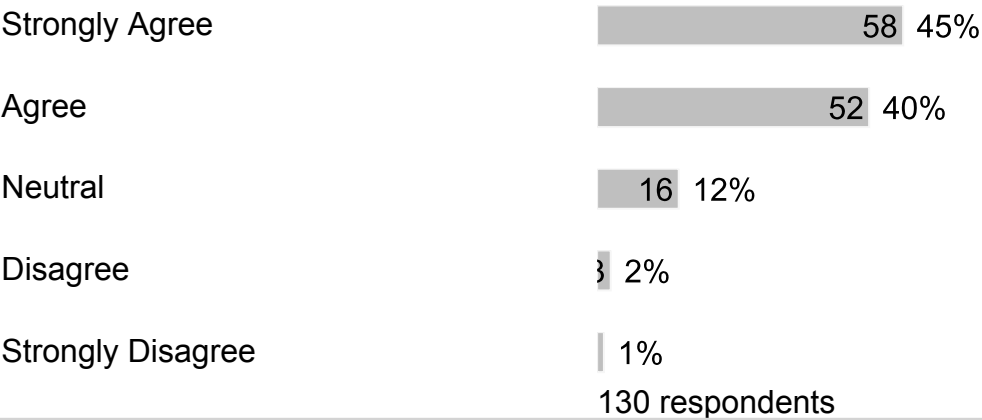
130 respondents

C. Section 2

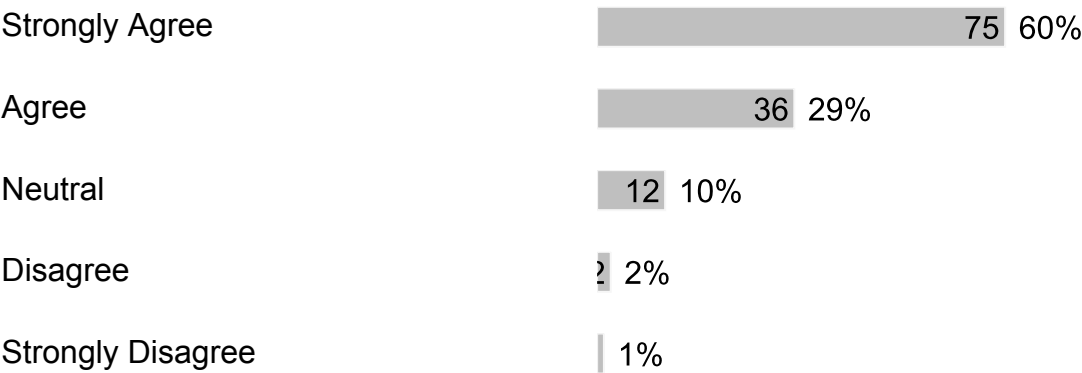
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



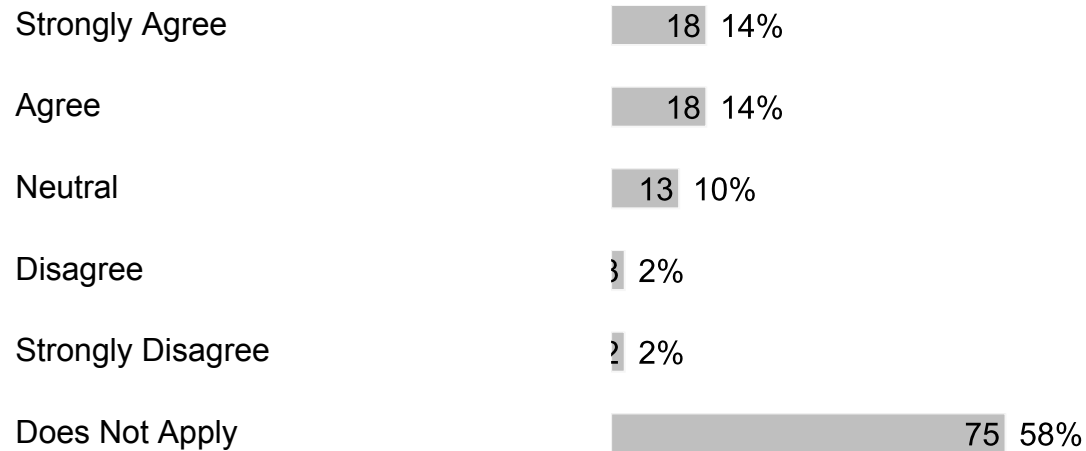
126 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



127 respondents

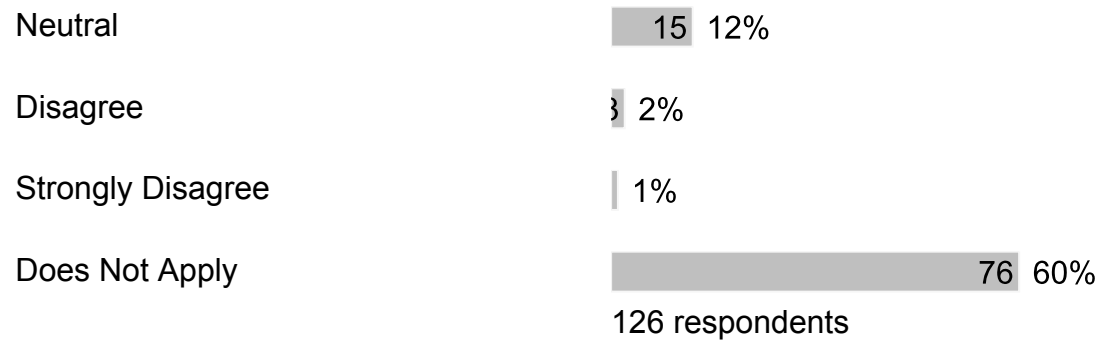
5. 5. After my child was bullied, I contacted school staff.



129 respondents

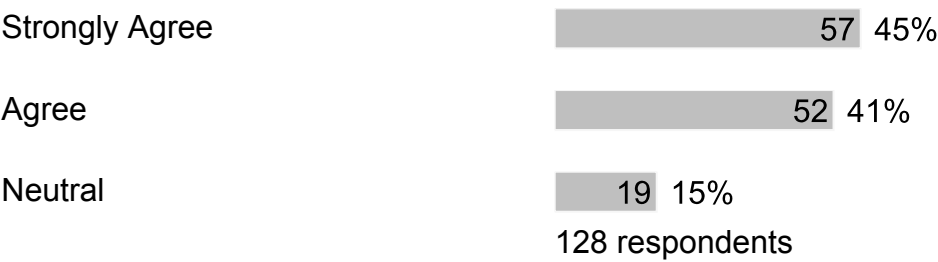
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





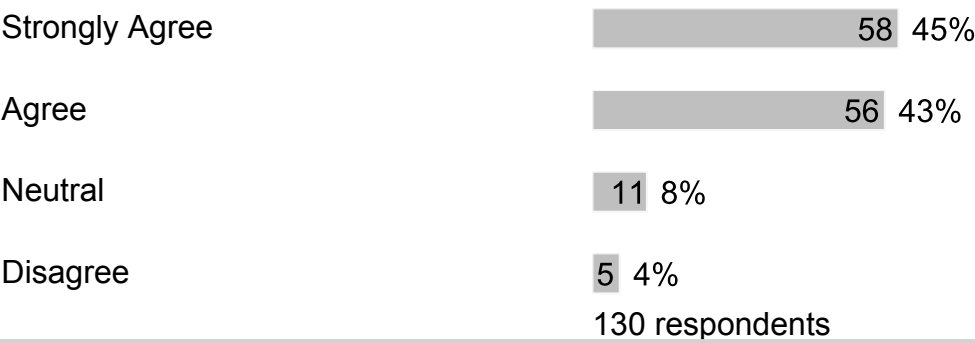
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

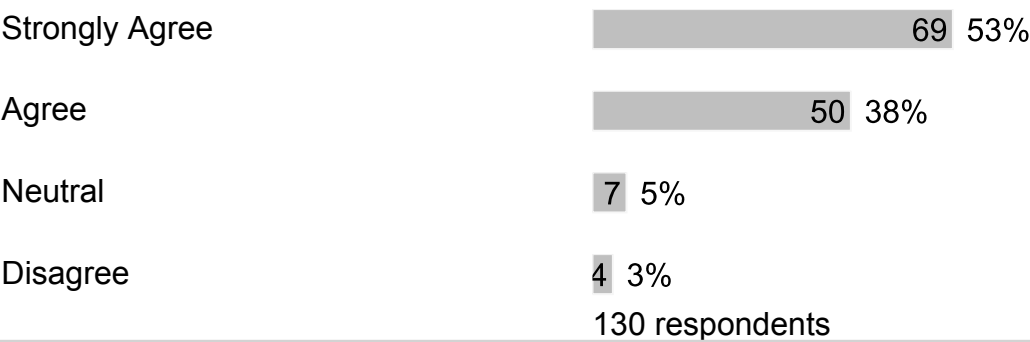


E. Section 4

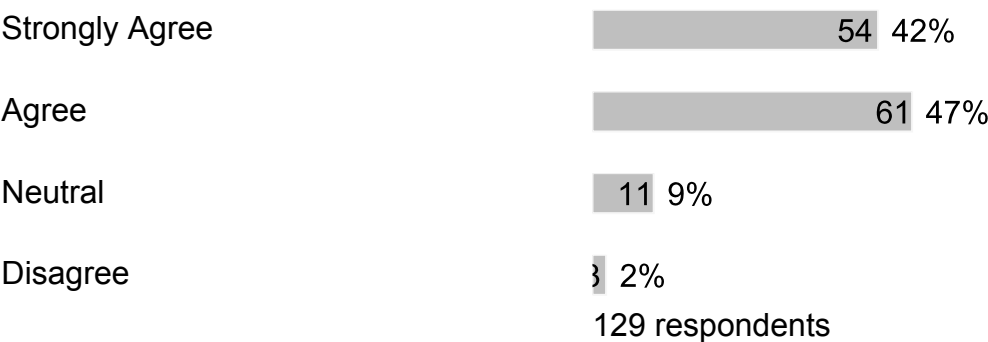
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

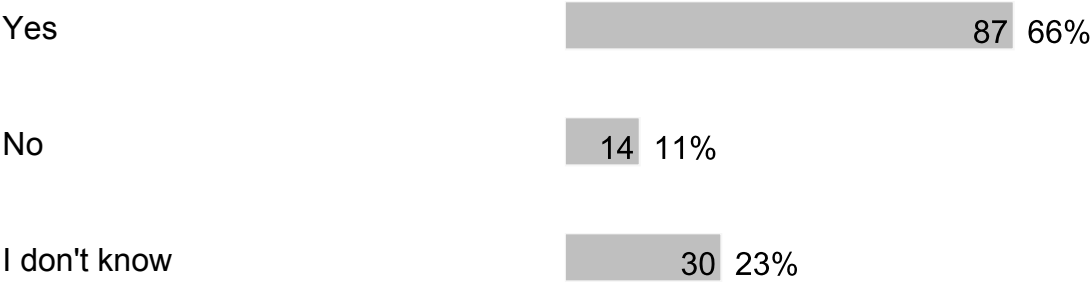


3. 3. At school, my child has up-to-date computers and other technology to learn.



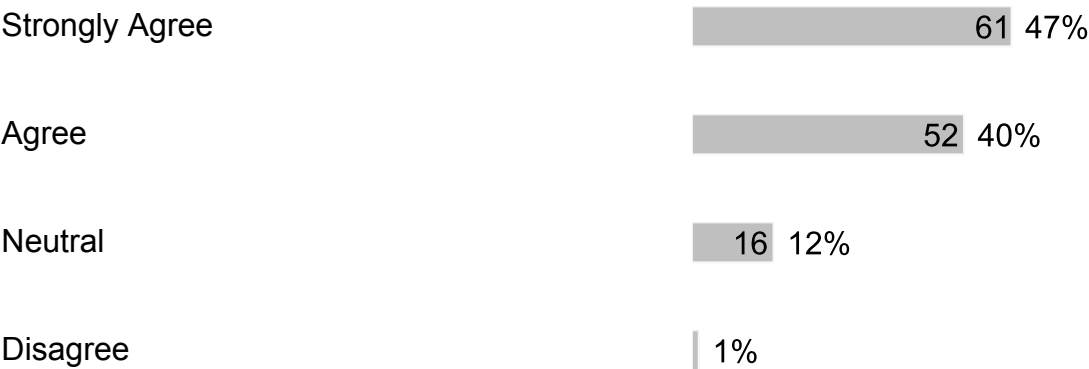
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



131 respondents

2. 2. My child likes going to school.



130 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 7 5%

Disagree 1 1%

Strongly Disagree 1 1%

131 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 77 59%

Agree 38 29%

Neutral 9 7%

Disagree 3 2%

Strongly Disagree 3 2%

130 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 76 58%

Agree 45 35%

Neutral 5 4%

Disagree 1%

Strongly Disagree 2%

130 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 76 58%

Agree 39 30%

Neutral 10 8%

Disagree 4 3%

Strongly Disagree 2 2%

131 respondents

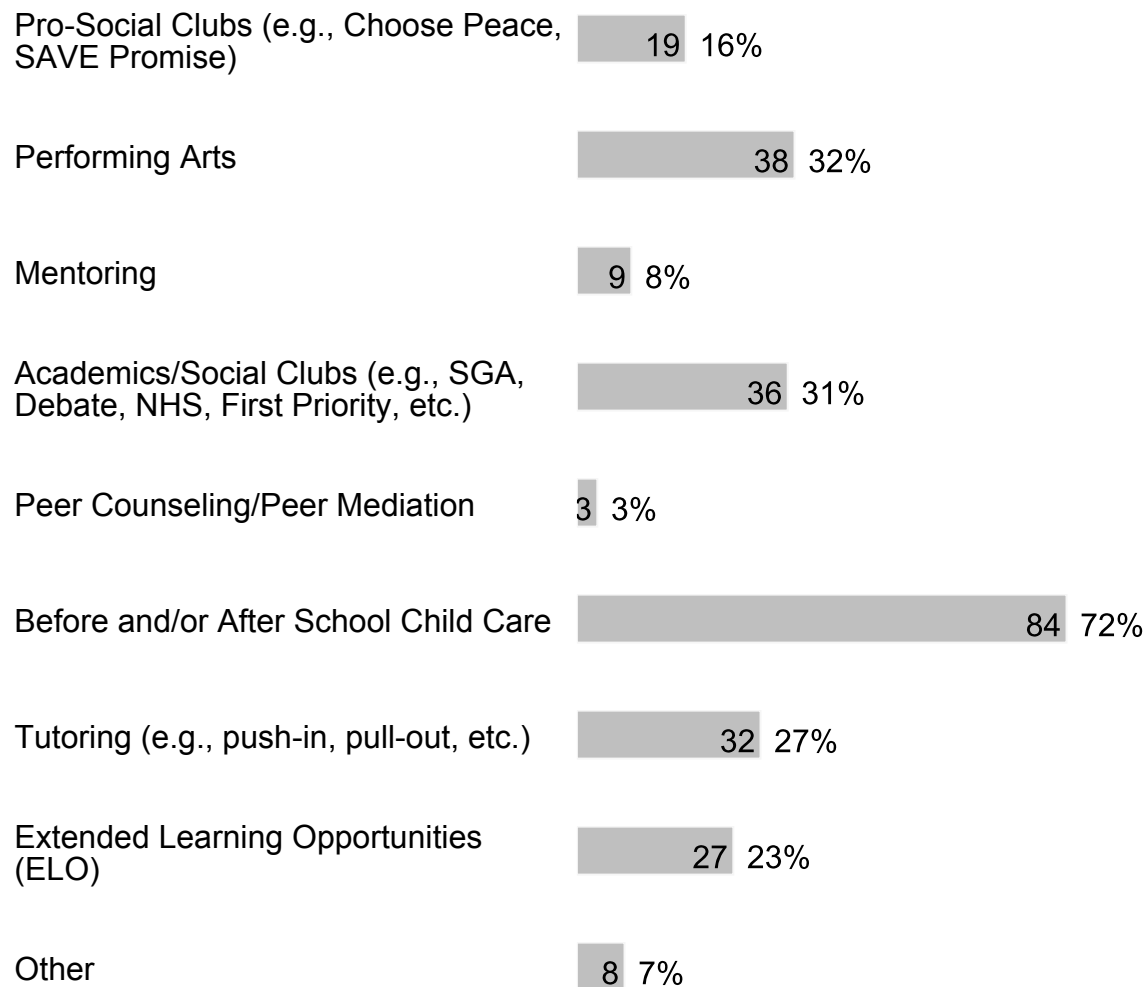
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 81 69%

College and/or Career Planning 5 4%

Family Counseling 20 17%

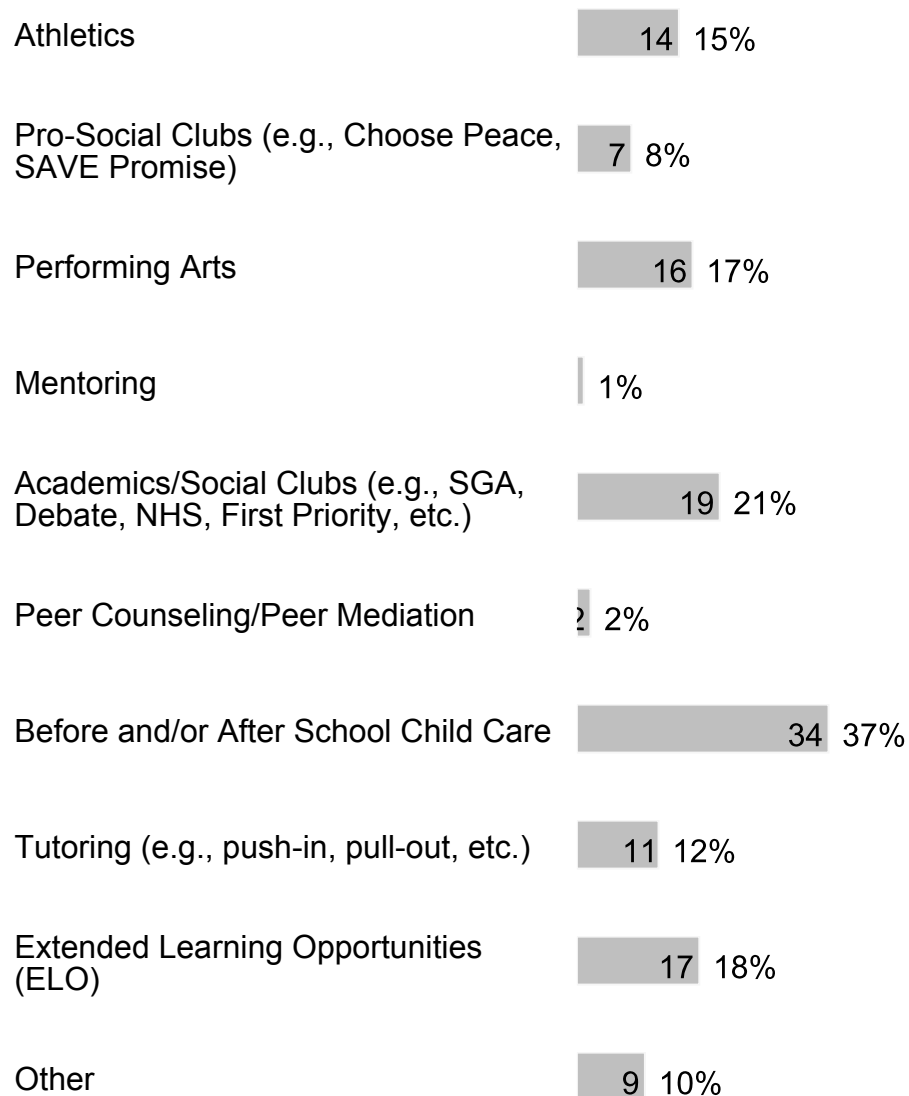
Athletics 20 17%



117 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

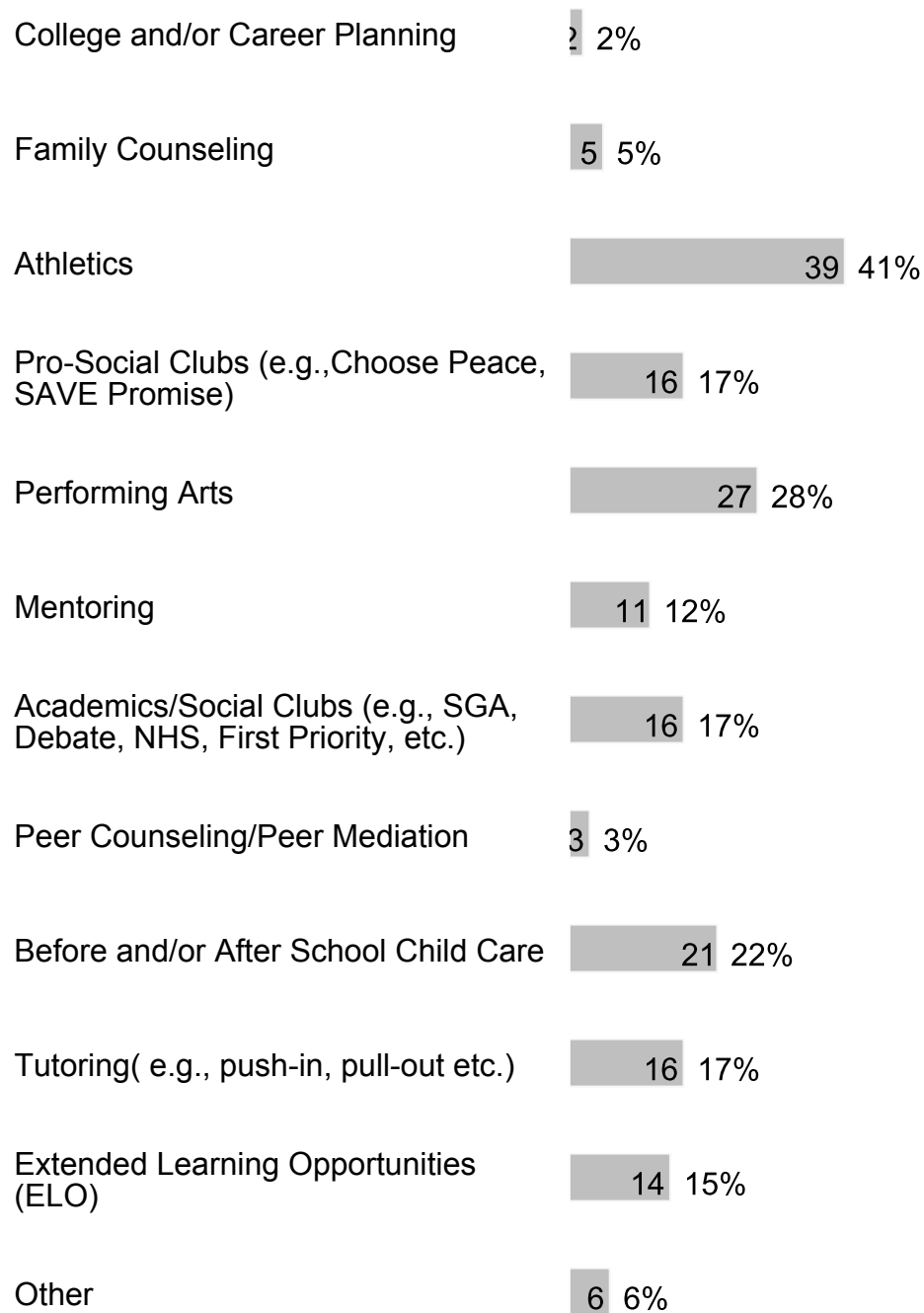




92 respondents

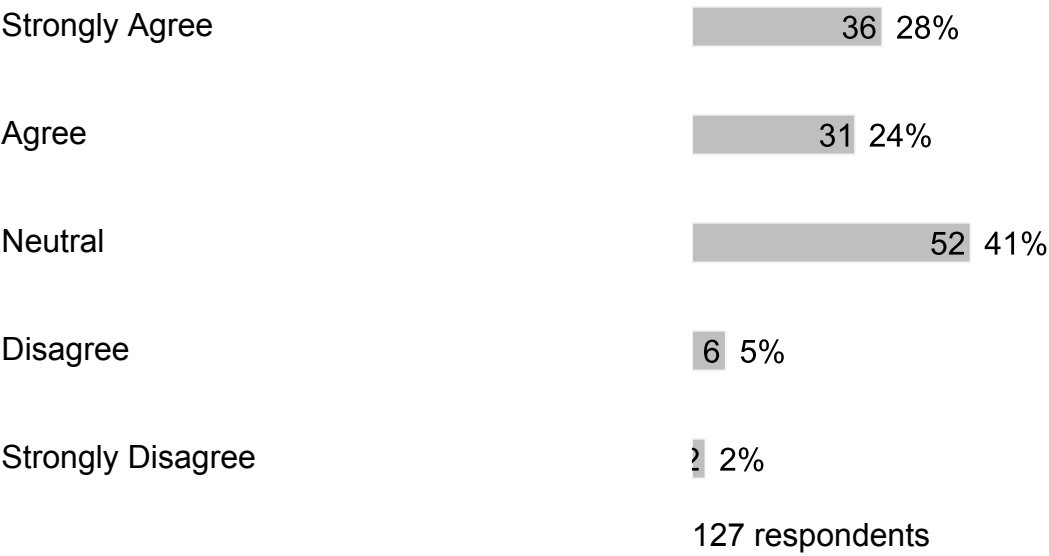
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





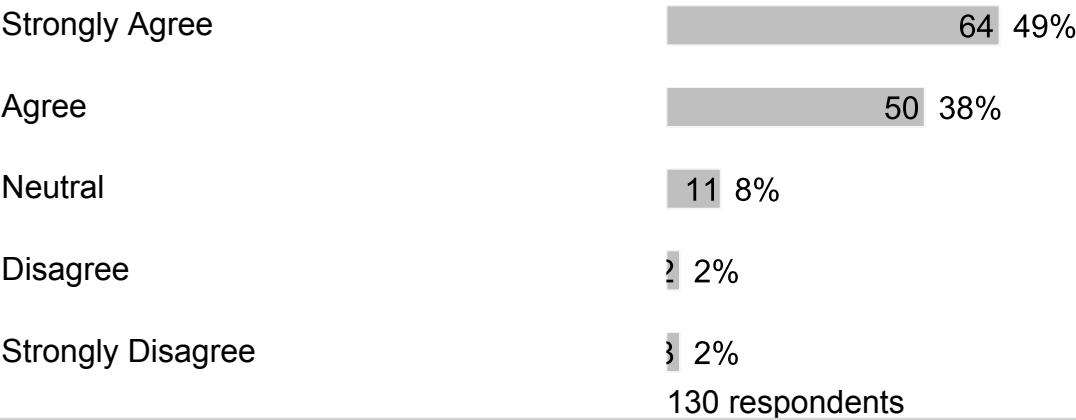
95 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

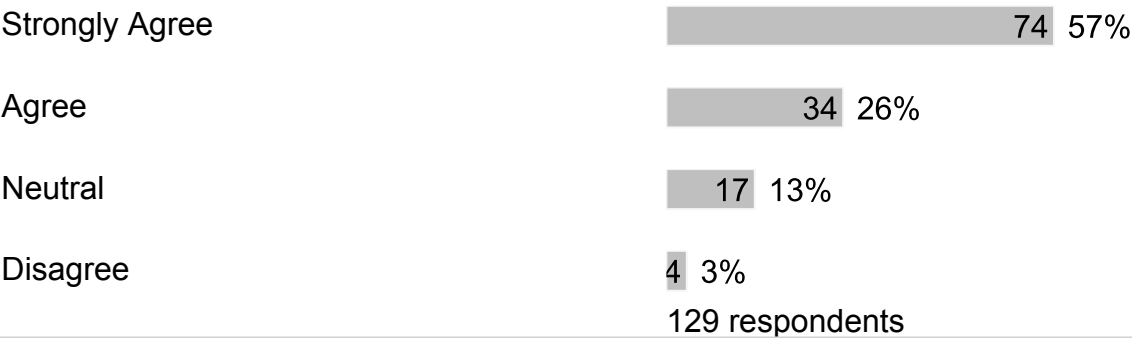


G. Section 6

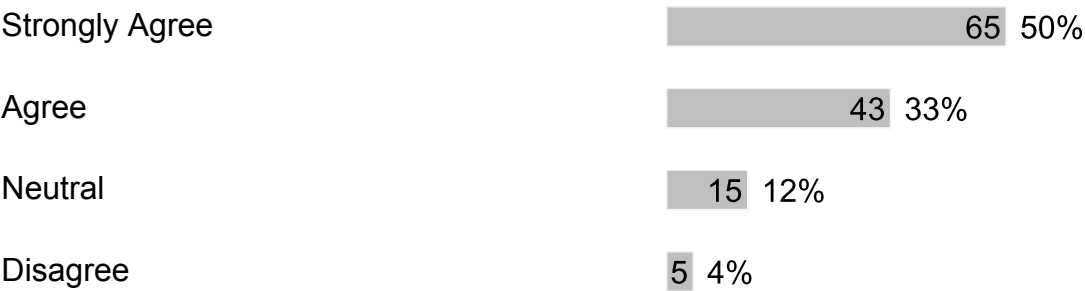
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 2%
130 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 69 53%

Agree 42 32%

Neutral 18 14%

Strongly Disagree 1 1%

130 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 61 48%

Agree 47 37%

Neutral 14 11%

Disagree 3 2%

Strongly Disagree 2 2%

127 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 68 53%

Agree 46 36%

Neutral 13 10%

Disagree 1 1%

Strongly Disagree | 1%
129 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 66 51%

Agree 47 36%

Neutral 14 11%

Disagree 3 2%

130 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 70 54%

Agree 42 33%

Neutral 9 7%

Disagree 6 5%

Strongly Disagree 2 2%

129 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 62 48%

Agree 47 36%

Neutral 14 11%

Disagree 4 3%

Strongly Disagree 2 2%
129 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 64 50%

Agree 48 37%

Neutral 13 10%

Disagree 2 2%

Strongly Disagree 2 2%

129 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 67 52%

Agree 45 35%

Neutral 12 9%

Disagree 2 2%

Strongly Disagree 3 2%

129 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 59 46%

Agree 37 29%

Neutral 28 22%

Strongly Disagree 4 3%
128 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 52 41%
Agree 51 40%
Neutral 17 13%
Disagree 4 3%
Strongly Disagree 4 3%
128 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 63 49%
Agree 51 40%
Neutral 13 10%
Disagree 1 1%
Strongly Disagree 1 1%
129 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 57 44%
Agree 52 40%
Neutral 16 12%

Disagree 2 2%

Strongly Disagree 2 2%

129 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 57 44%

Agree 55 43%

Neutral 14 11%

Disagree 1 1%

Strongly Disagree 2 2%

129 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 57 44%

Agree 47 36%

Neutral 16 12%

Disagree 7 5%

Strongly Disagree 2 2%

129 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 66 51%

Agree 45 35%

Neutral	12	9%
Disagree	4	3%
Strongly Disagree	2	2%

129 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	65	50%
Agree	48	37%
Neutral	6	5%
Disagree	9	7%
Strongly Disagree	1	1%

129 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	61	47%
Agree	48	37%
Neutral	14	11%
Disagree	4	3%
Strongly Disagree	2	2%

129 respondents

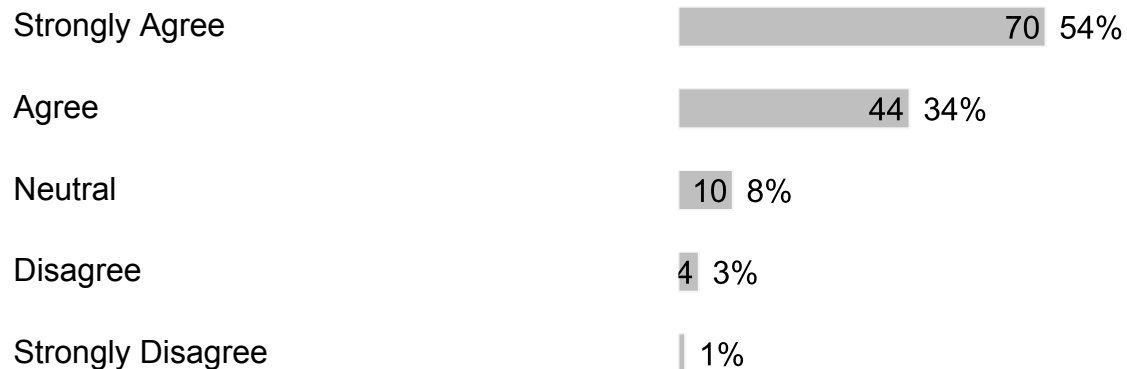
21. 21. Families are encouraged to volunteer.

Strongly Agree	71	55%
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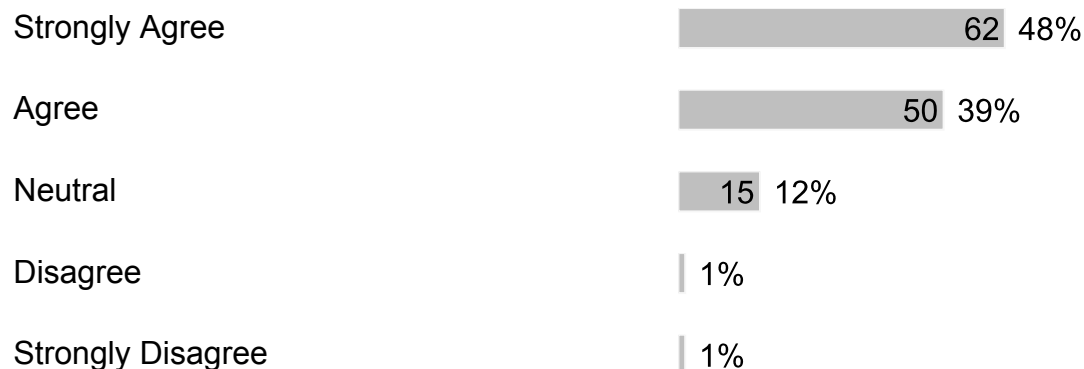
129 respondents

22. 22. Families are given the opportunity to participate on school committees.



129 respondents

23. 23. I am well-informed of the school's goals and activities.



129 respondents

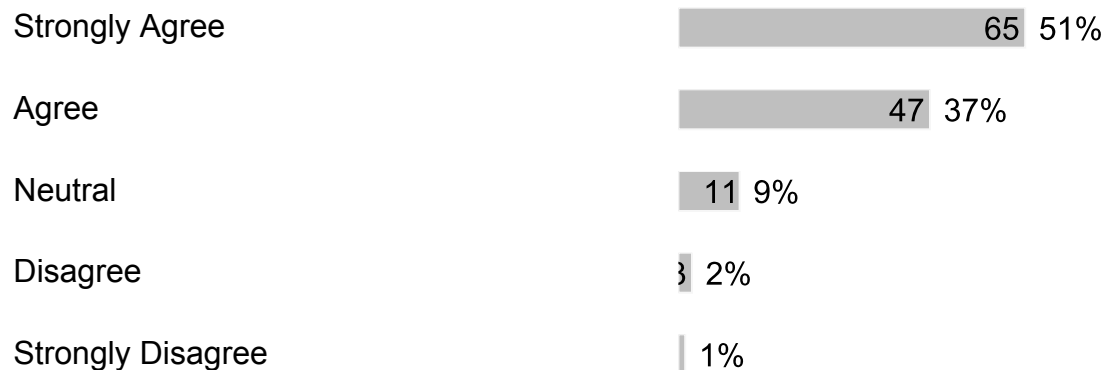
24. 24. Our school reports the achievement of school goals.





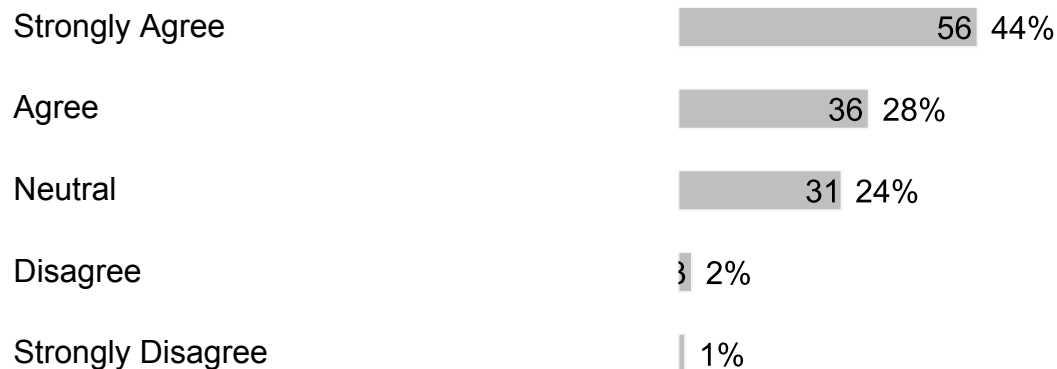
129 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



127 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



127 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



129 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



128 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



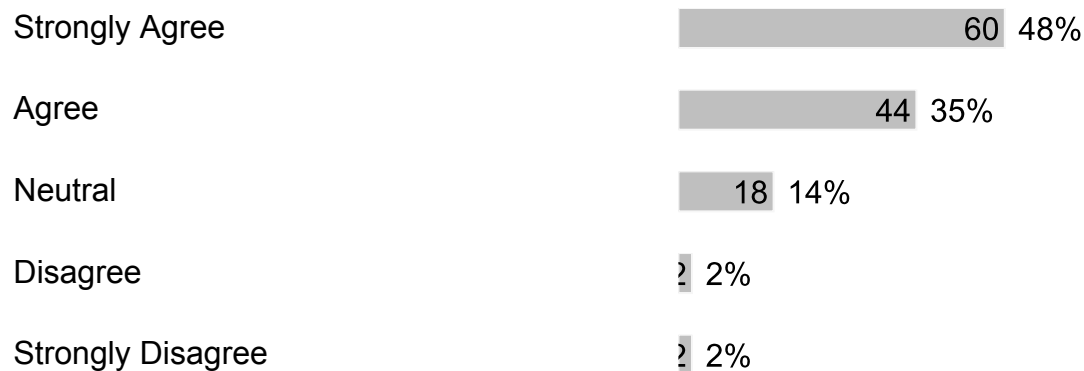
127 respondents

30. 30. Our school asks for family input when changing rules or policies.



127 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



126 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report