

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 08/25/2026



surveys

Custom Survey

1 survey(s) 112 response(s)

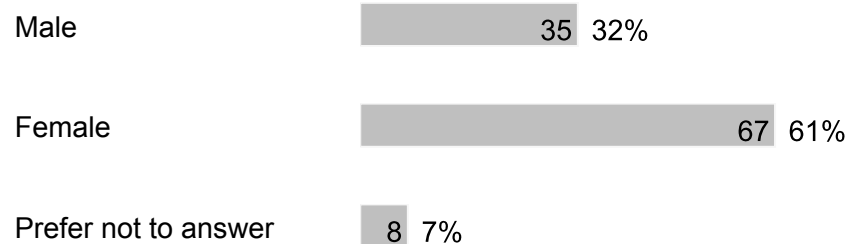
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

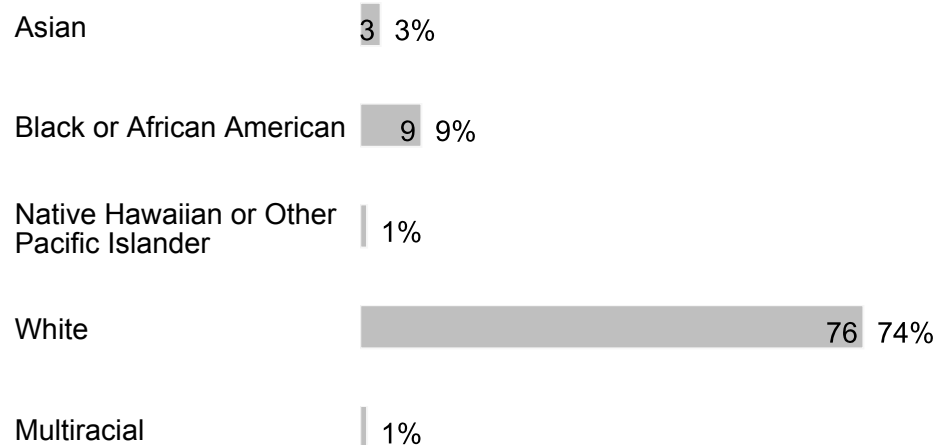
Number of Responses | Percentages of Total Responses

1. Gender



110 respondents

2. Ethnicity



Other 13 13%

103 respondents

3. Ethnicity

Hispanic 16 16%

Not Hispanic or Latino 75 73%

Prefer not to answer 12 12%

103 respondents

4. Role

School Administrator 3 3%

Support Staff 6 5%

Teacher 83 74%

Educational Support Professional 2 2%

Clerical 9 8%

Other 9 8%

112 respondents

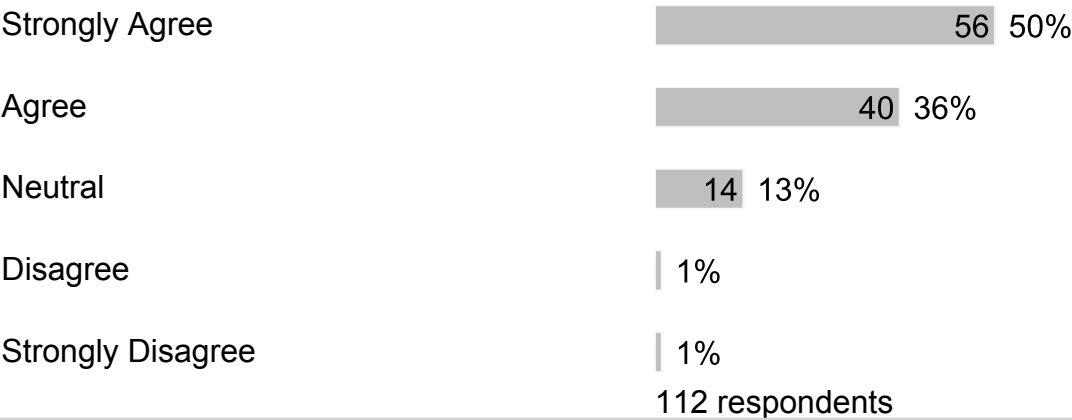
5. Experience

1 - 3 years 3 3%

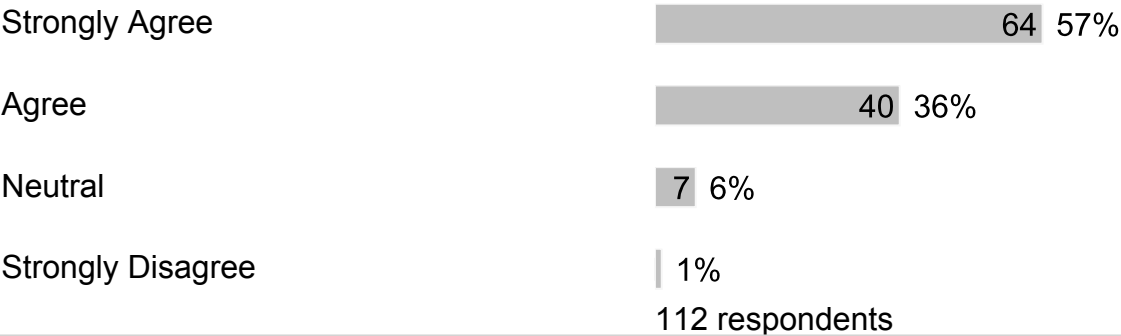


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Neutral	39	35%
Disagree	21	19%
Strongly Disagree	10	9%

112 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	15	13%
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No	97	87%
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112 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	19	17%
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Addressed the incident myself	4	4%
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Confronted the alleged bully(ies) directly	2	2%
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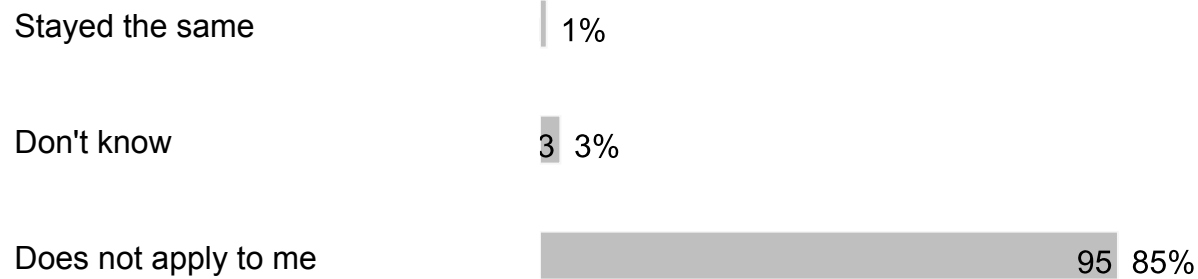
Contacted the parents/guardians of the alleged bully(ies)	3	3%
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Does not apply to me	96	86%
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112 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	13	12%
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112 respondents

7. In my school, rules are applied equally to students.



112 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 75 67%

Agree 31 28%

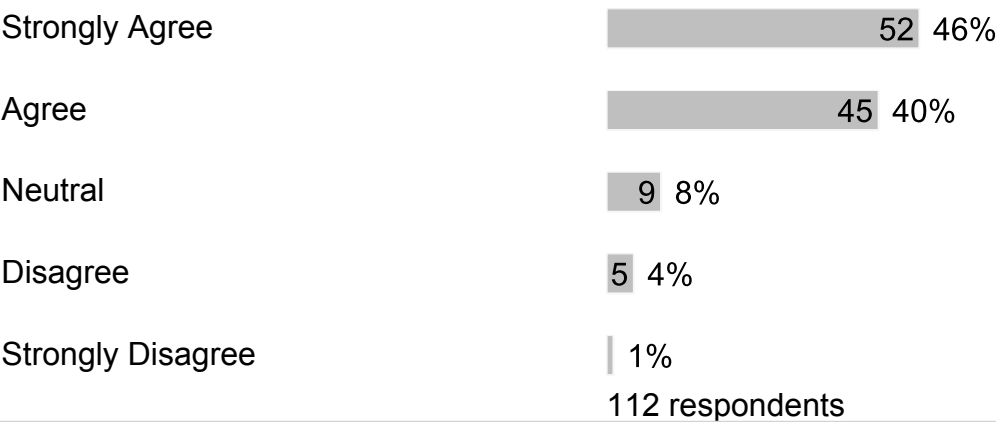
Neutral 5 4%

Disagree 1 1%

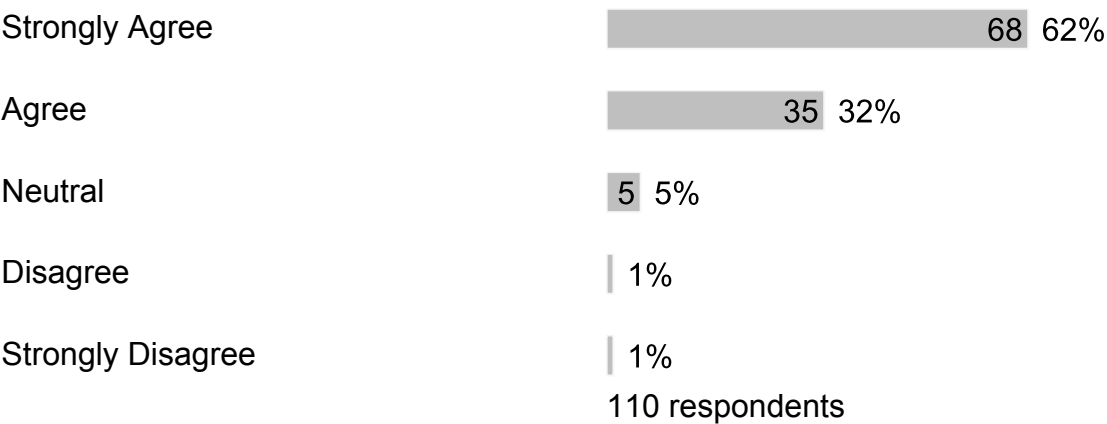
112 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

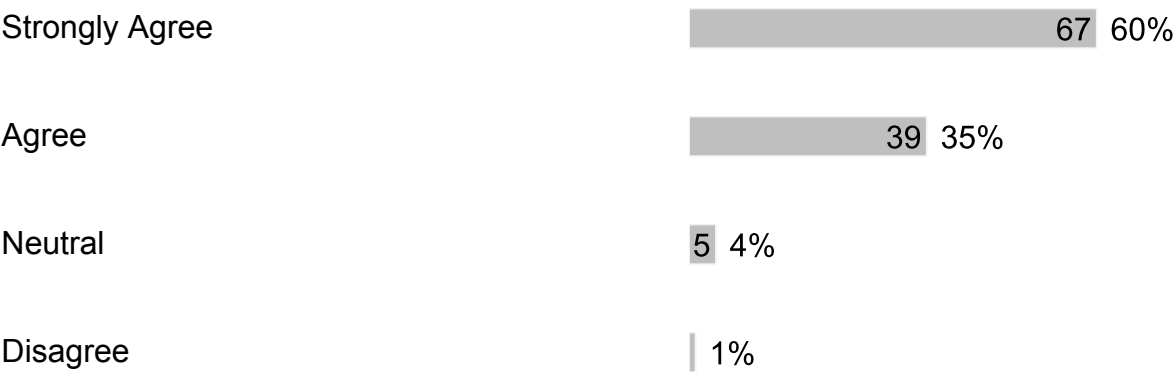


2. Teachers in our school use a variety of technology as instructional resources.



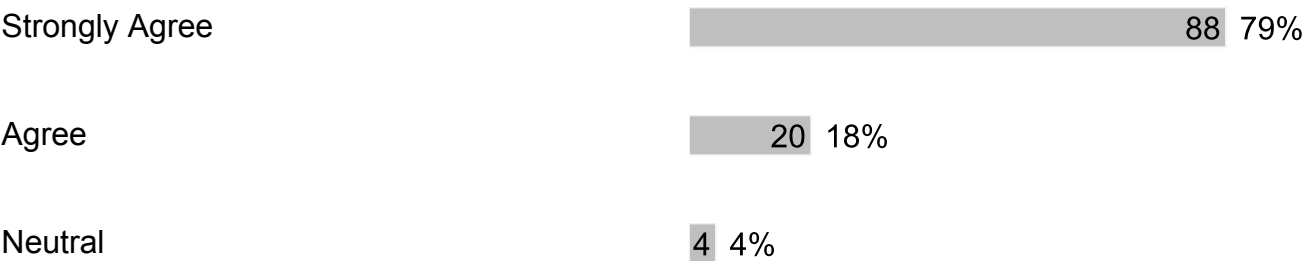
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



112 respondents

2. If students have a problem, they can come to me for help.



112 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 14 13%

Disagree 2 2%

112 respondents

4. In my school, adults treat students with respect.

Strongly Agree 51 46%

Agree 48 43%

Neutral 11 10%

Disagree 2 2%

112 respondents

5. In my school, students treat adults with respect.

Strongly Agree 20 18%

Agree 40 36%

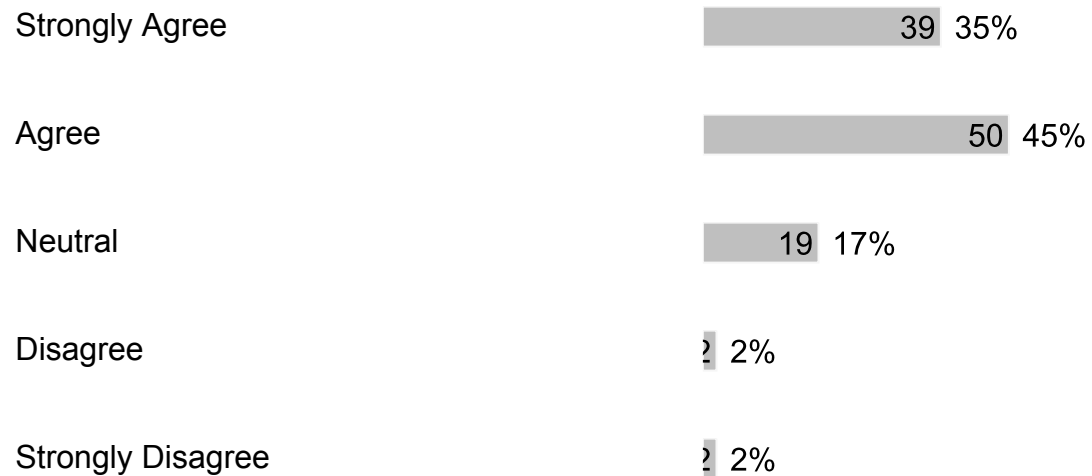
Neutral 33 29%

Disagree 15 13%

Strongly Disagree 4 4%

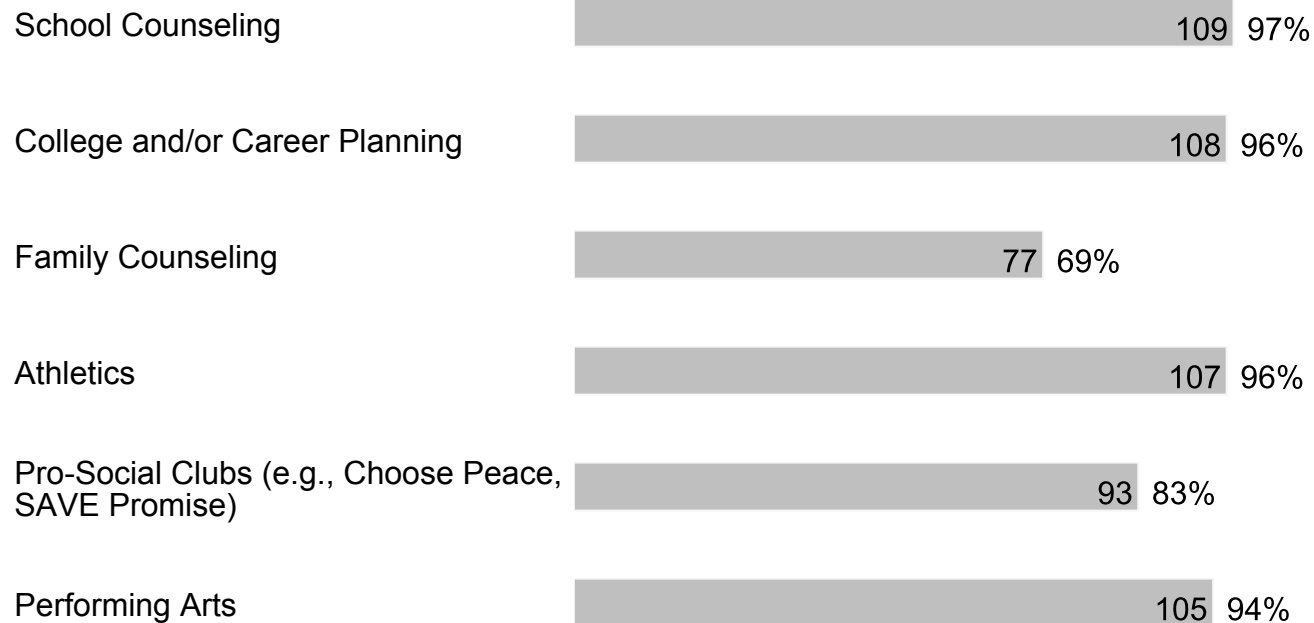
112 respondents

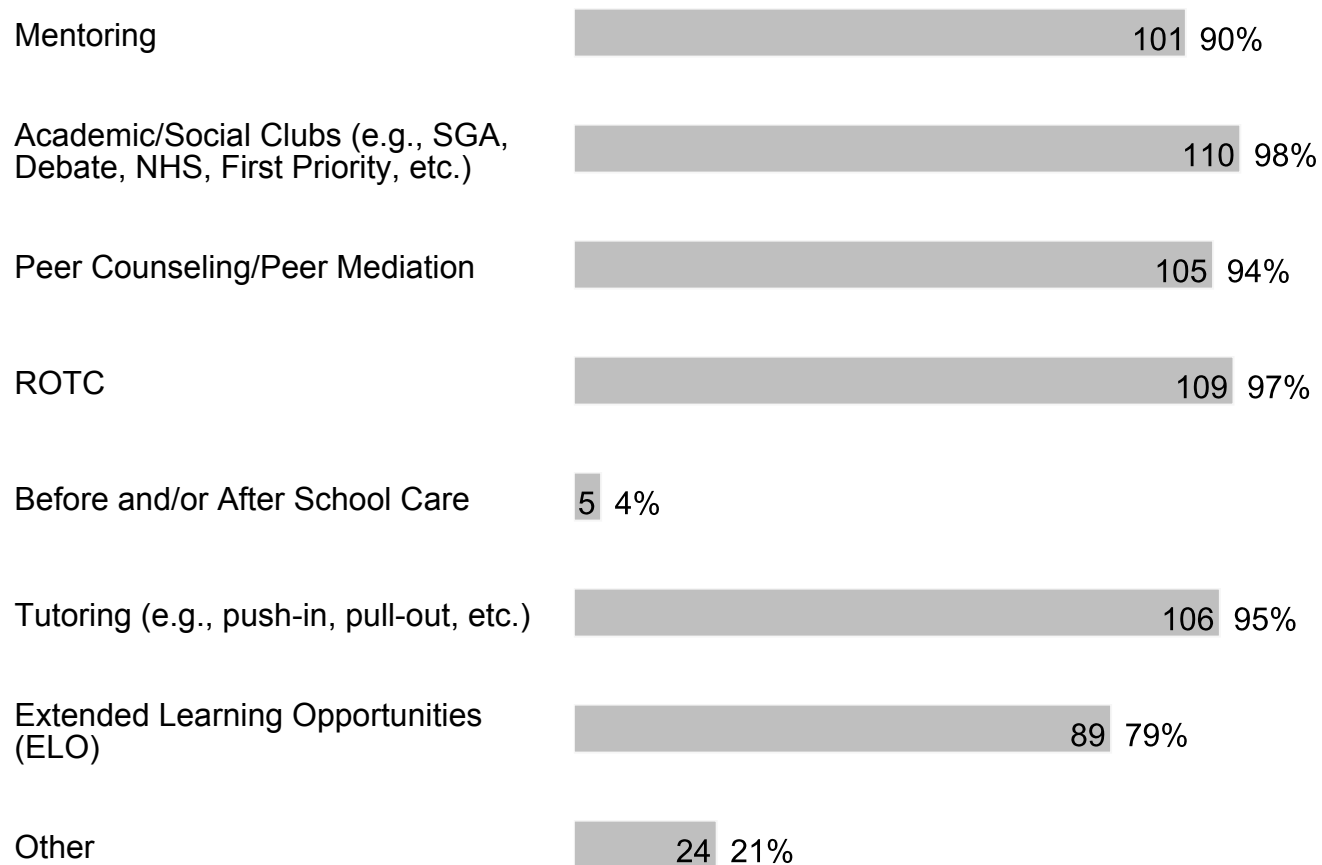
6. In my school, colleagues/adults treat each other with respect.



112 respondents

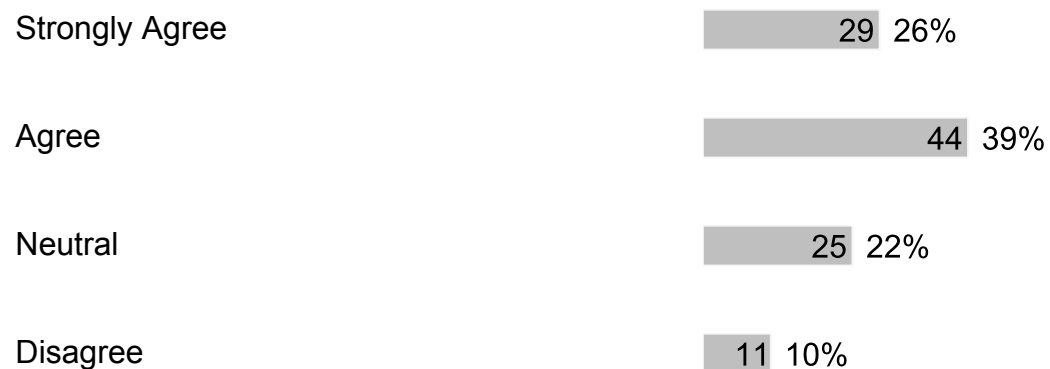
7. At my school the following programs/services are available (check all that apply):





112 respondents

8. Our school implements changes based on the feedback from staff.



Strongly Disagree 3 3%

112 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 46 41%

Agree 54 48%

Neutral 11 10%

Disagree 1 1%

112 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 7 6%

Agree 10 9%

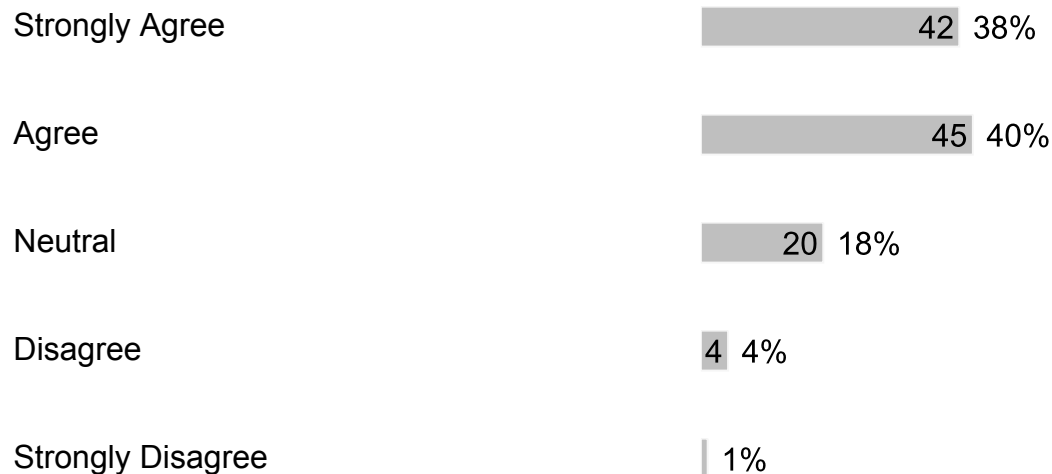
Neutral 71 64%

Disagree 10 9%

Strongly Disagree 13 12%

111 respondents

11. Families regularly participate in school involvement activities offered by our school.



112 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



107 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



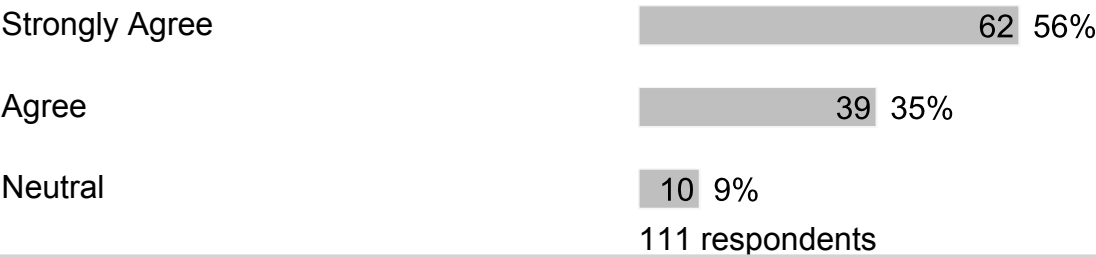
Neutral 28 25%

Disagree 6 5%

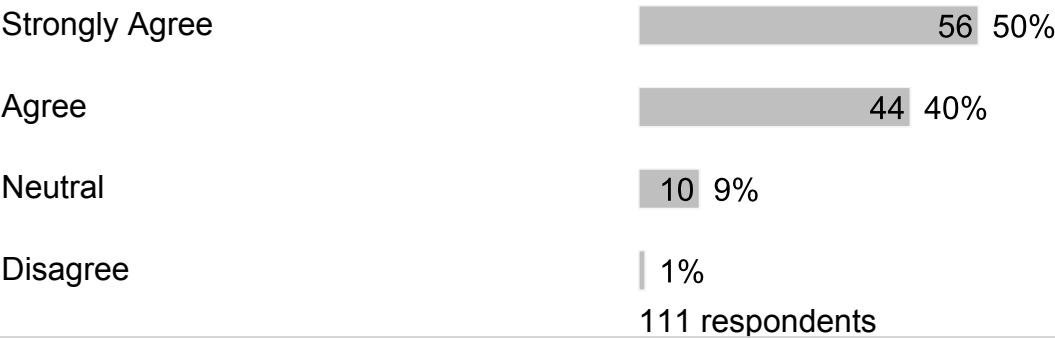
111 respondents

G. Section 6

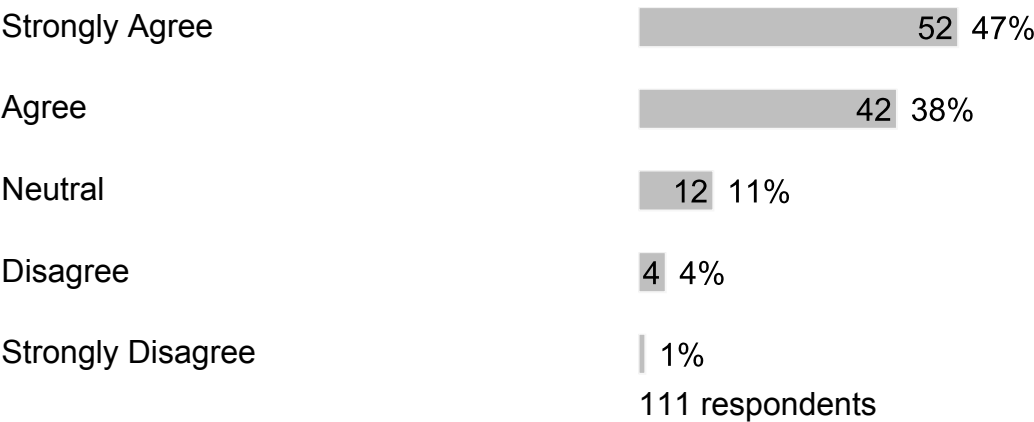
1. Our school has a culture of high expectations.



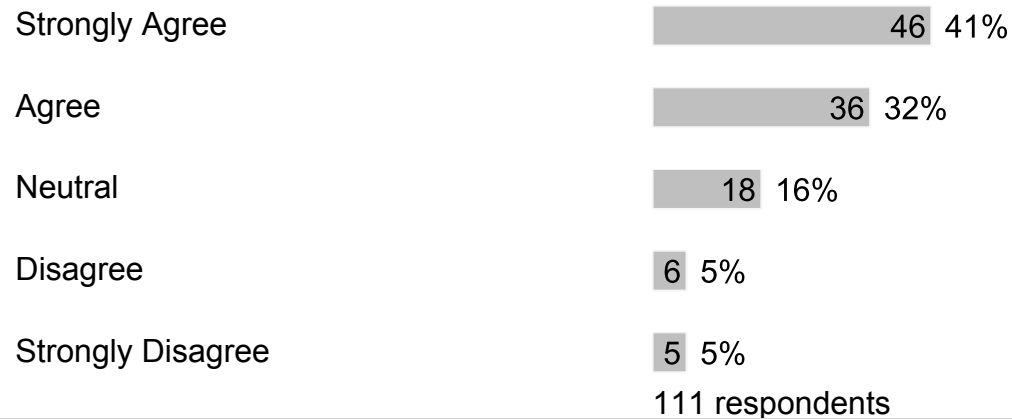
2. Our school has a continuous improvement process.



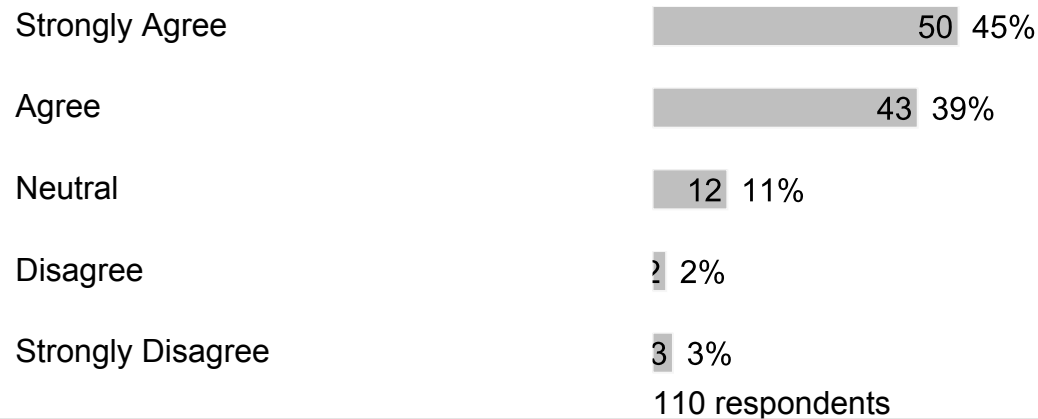
3. Our school's leaders expect staff members to hold all students to high academic standards.



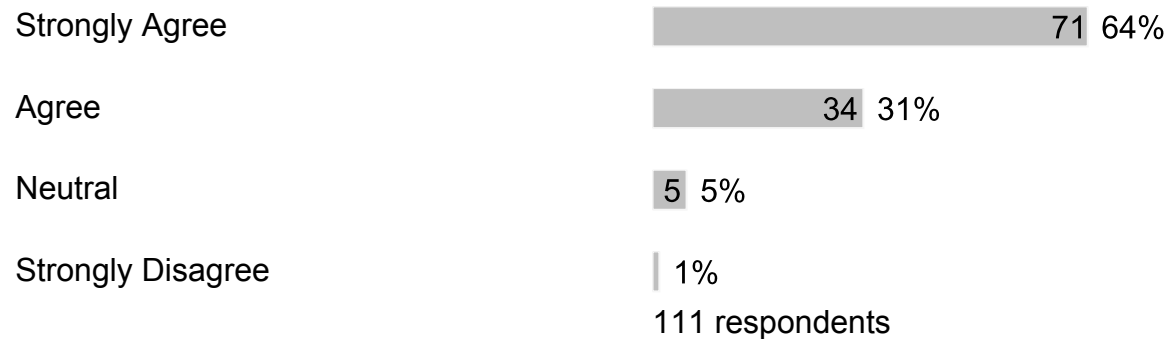
4. Our school's leaders hold themselves accountable for student learning.



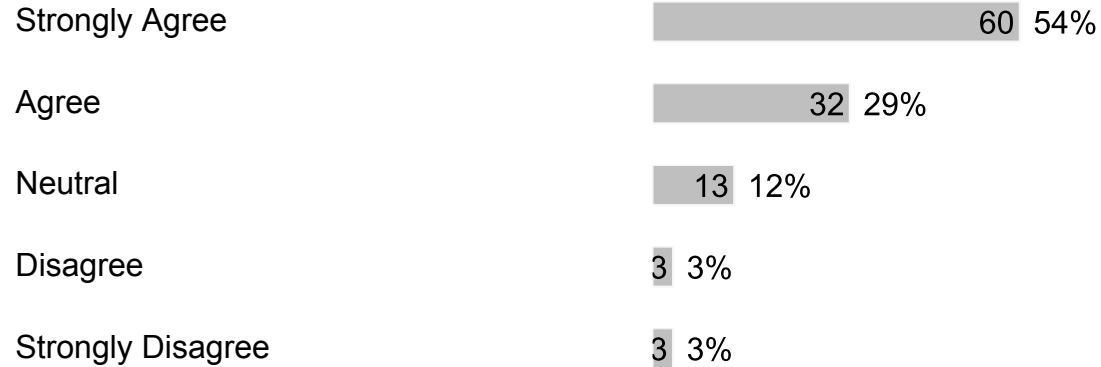
5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.

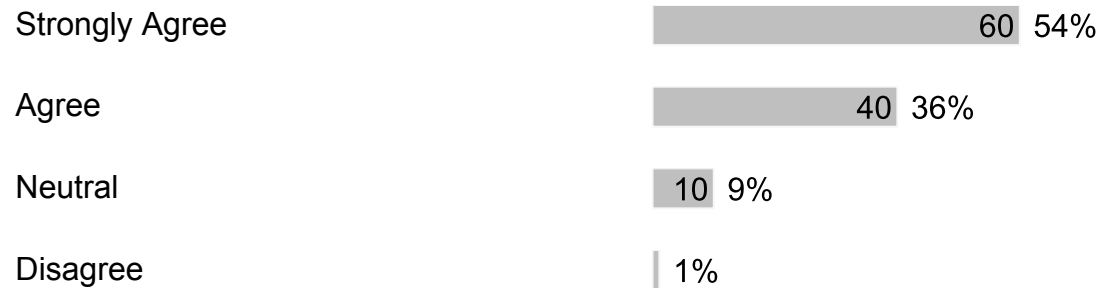


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



111 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



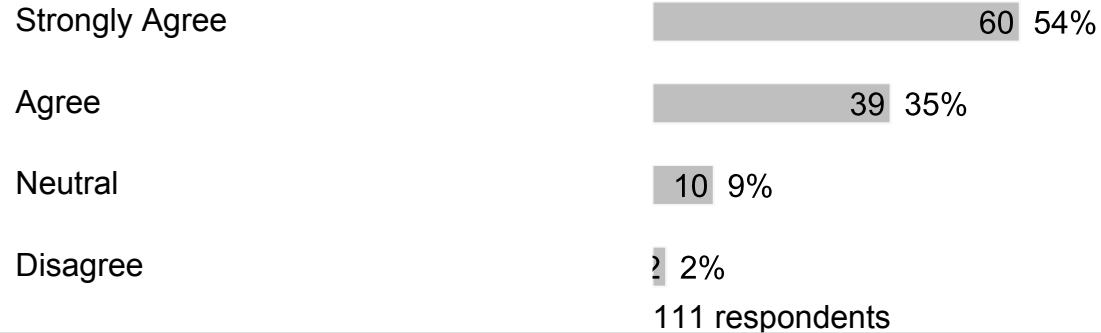
111 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

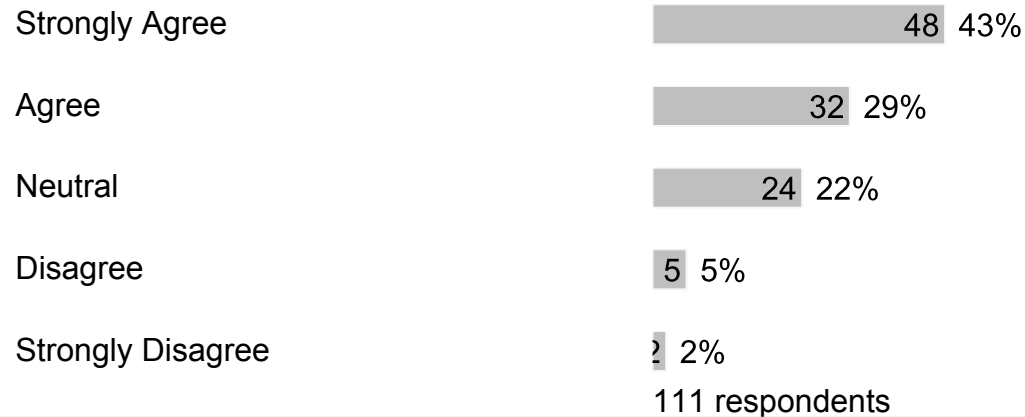


111 respondents

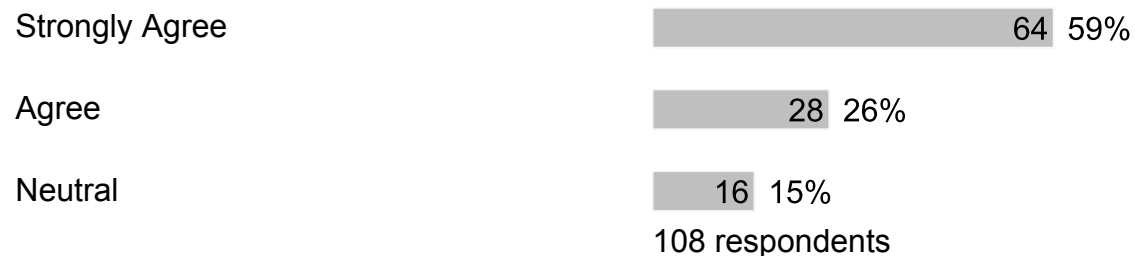
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



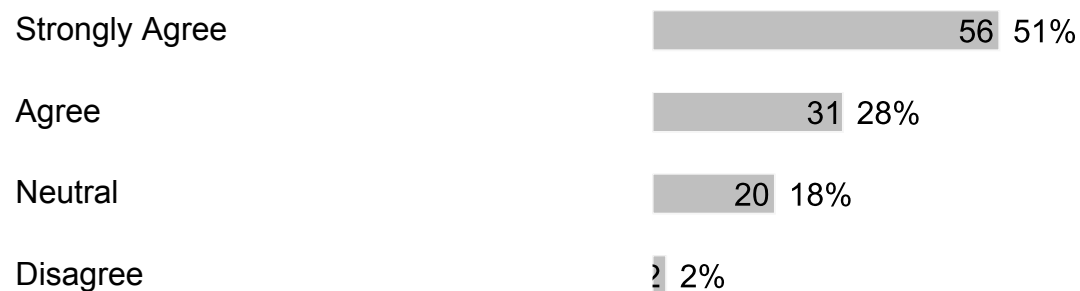
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.





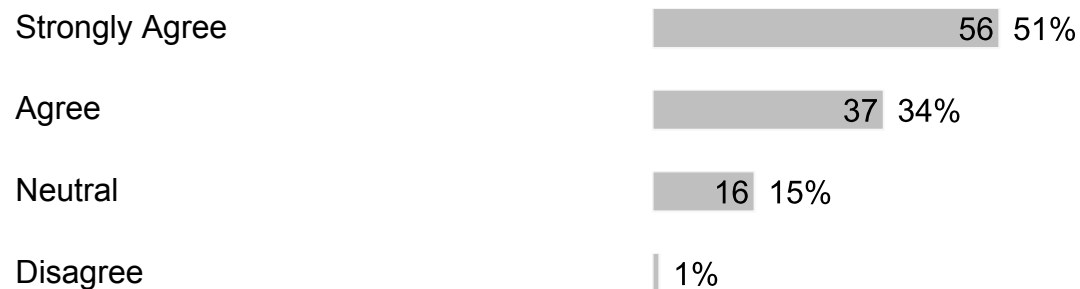
110 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



109 respondents

15. I use formative assessments to monitor student progress.



110 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



Neutral 12 11%

Disagree 4 4%

Strongly Disagree 1 1%

109 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 56 51%

Agree 40 37%

Neutral 11 10%

Disagree 2 2%

109 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 49 45%

Agree 33 30%

Neutral 20 18%

Disagree 6 6%

Strongly Disagree 1 1%

109 respondents

19. In our school, staff members provide peer coaching to teachers.

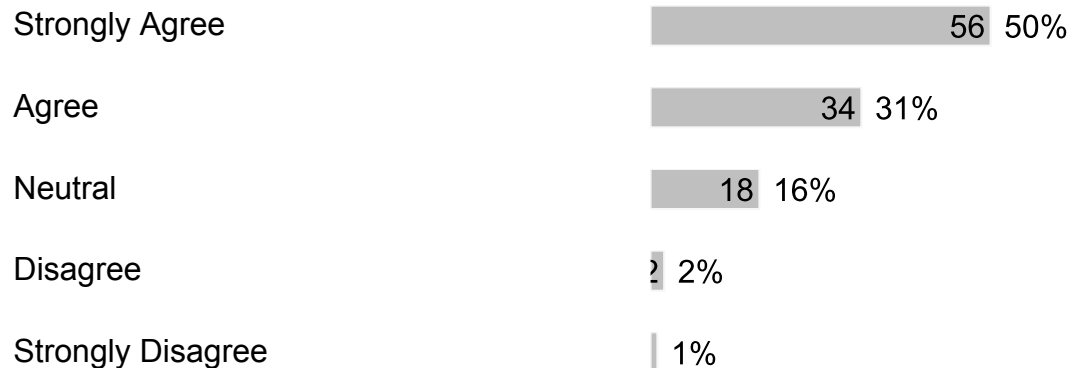
Strongly Agree 42 38%

Agree 39 35%



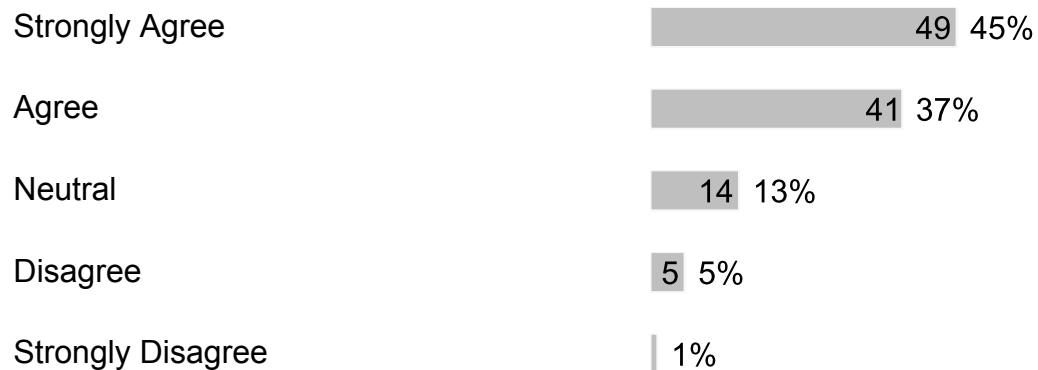
110 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



111 respondents

21. I am provided with professional development opportunities that are relevant to my role.



110 respondents

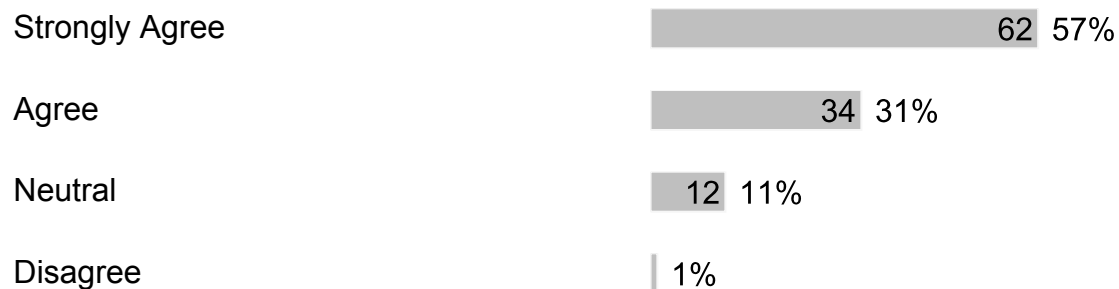
22. Our school shares responsibility for student learning with its staff, parents and community members.





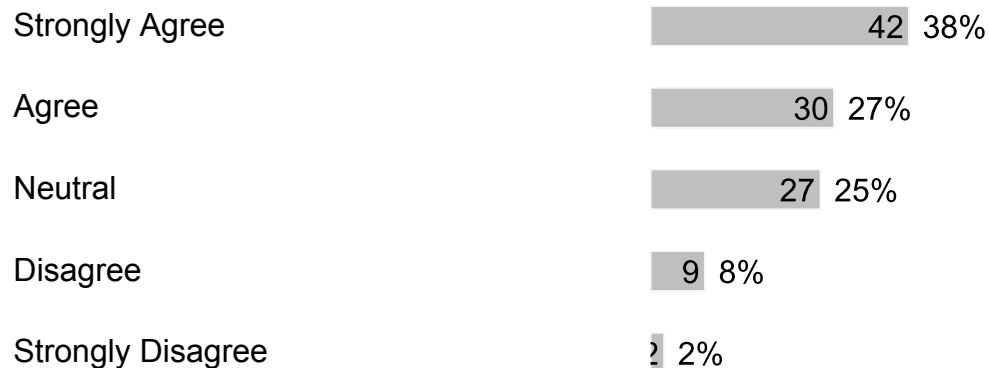
108 respondents

23. I feel confident in my classroom management strategies.



109 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



110 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.





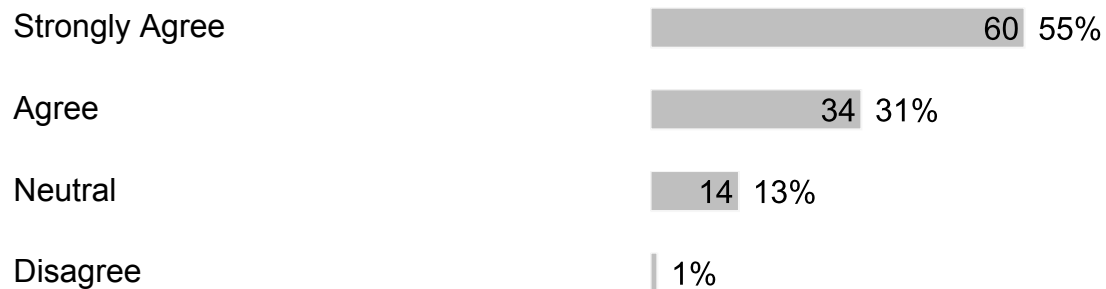
109 respondents

26. Most teachers report student progress in easy to understand language to families.



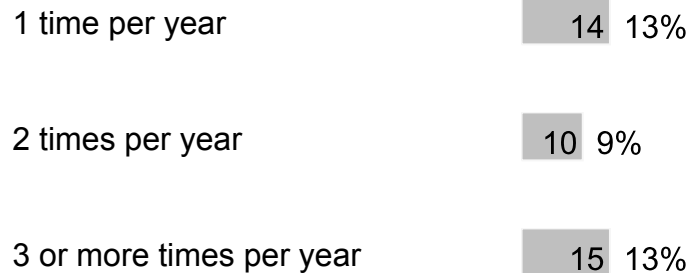
111 respondents

27. I provide students with timely feedback about their learning.



109 respondents

28. I schedule conferences to share student learning progress with families.



Does not apply

73 65%

112 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree

71 65%

Agree

29 27%

Neutral

8 7%

Disagree

1 1%

109 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree

56 51%

Agree

36 33%

Neutral

16 15%

Disagree

2 2%

110 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree

53 48%

Agree

23 21%

Neutral

27 25%

Disagree

5 5%

Strongly Disagree 2 2%
110 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 58 53%

Agree 41 37%

Neutral 10 9%

Disagree 1 1%

110 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 61 55%

Agree 41 37%

Neutral 9 8%

111 respondents

34. I am accessible via (check all that apply):

Emails 110 98%

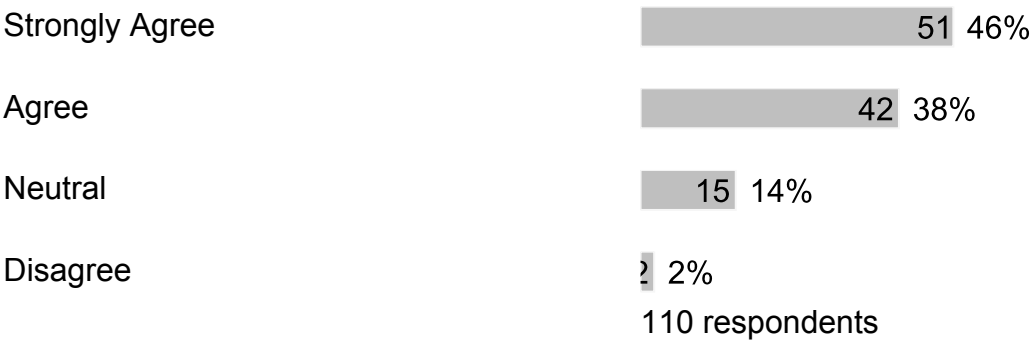
Texts 56 50%

Phone calls 92 82%

Personal visits 55 49%

112 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report