

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/02/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 09/02/2026

Custom Survey

1 survey(s) 101 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

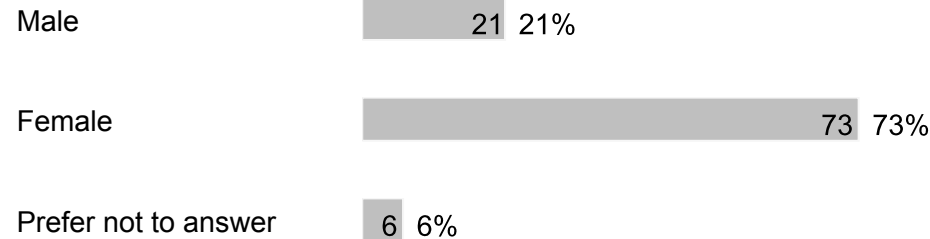
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

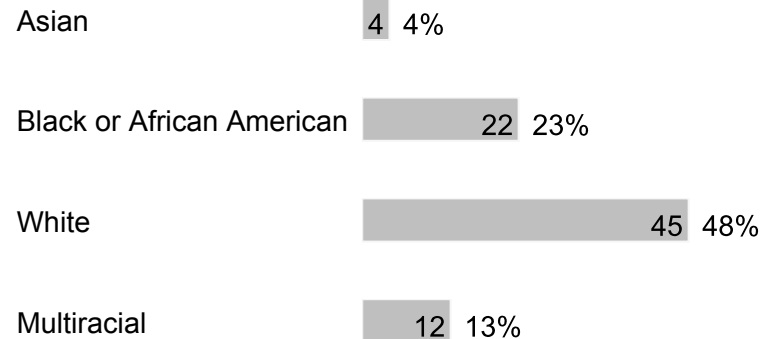
Number of Responses | Percentages of Total Responses

1. Gender



100 respondents

2. Race



Other 11 12%

94 respondents

3. Ethnicity

Hispanic 49 51%

Non-Hispanic or Latino 37 39%

Prefer not to answer 10 10%

96 respondents

4. Grade

Grade 6 42 42%

Grade 7 24 24%

Grade 8 29 29%

Grade 9 2 2%

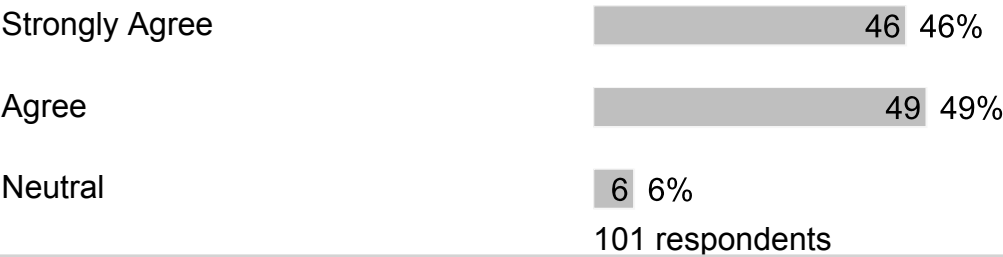
Grade 10 3 3%

Grade 11 1 1%

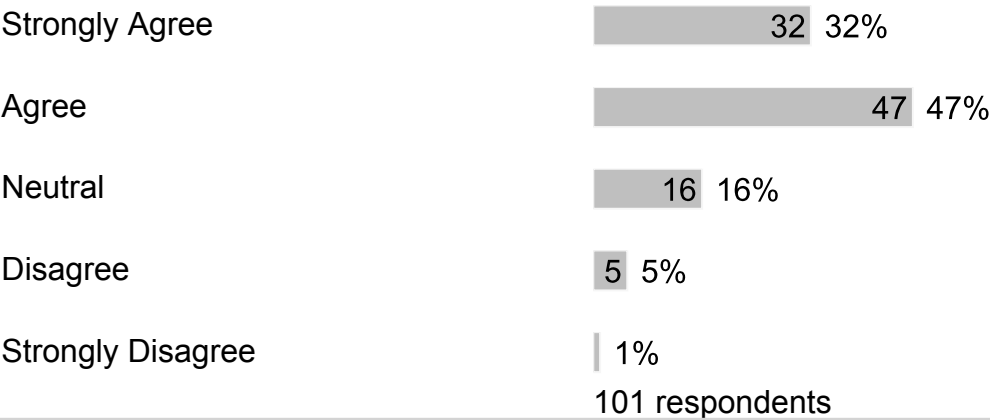
101 respondents

C. Section 2

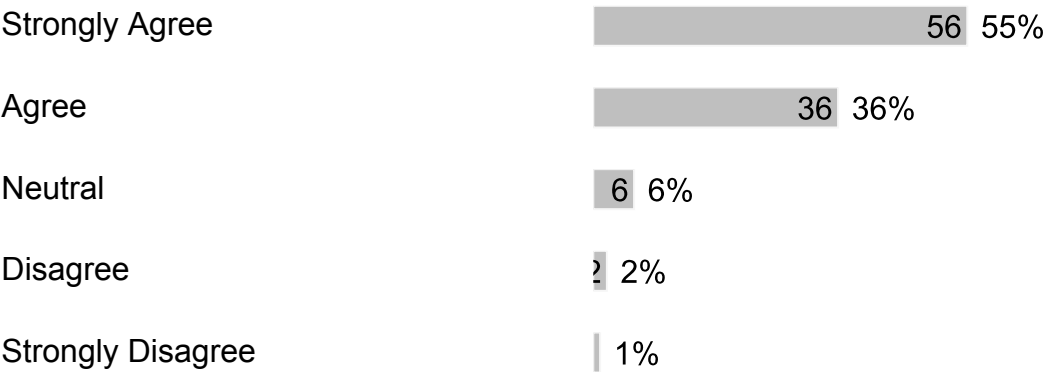
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

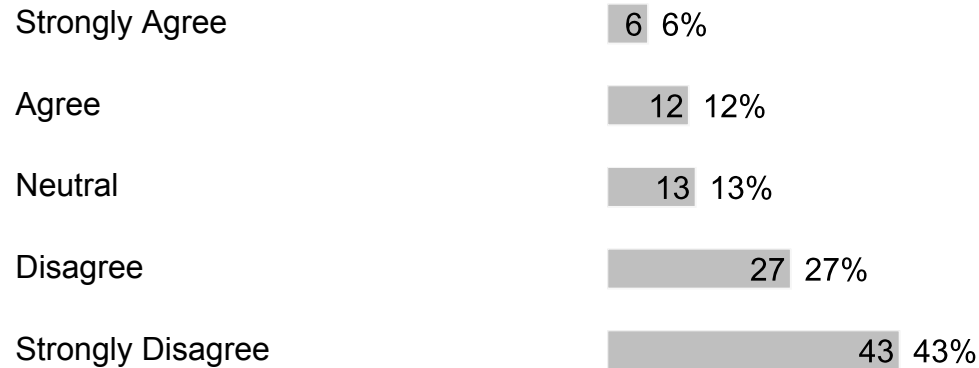


3. 3. I would recommend my child’s school to my friends and/or family.



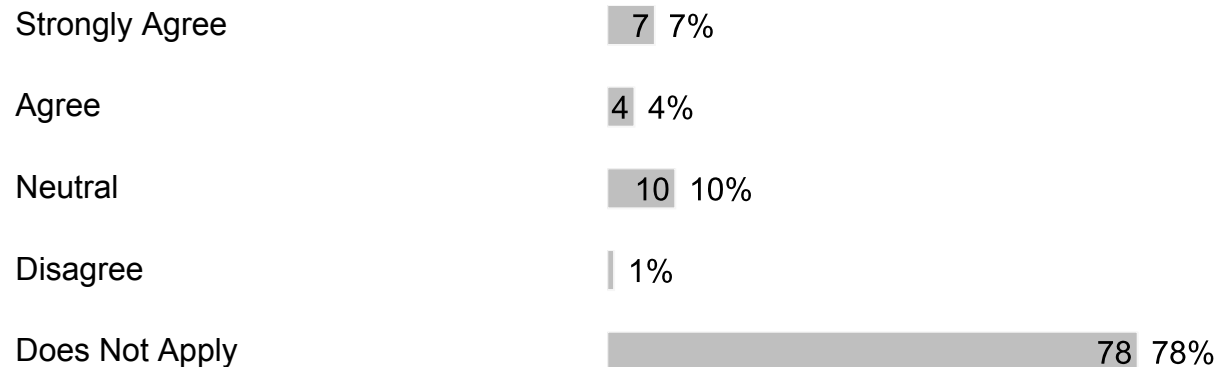
101 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



101 respondents

5. 5. After my child was bullied, I contacted school staff.



100 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.

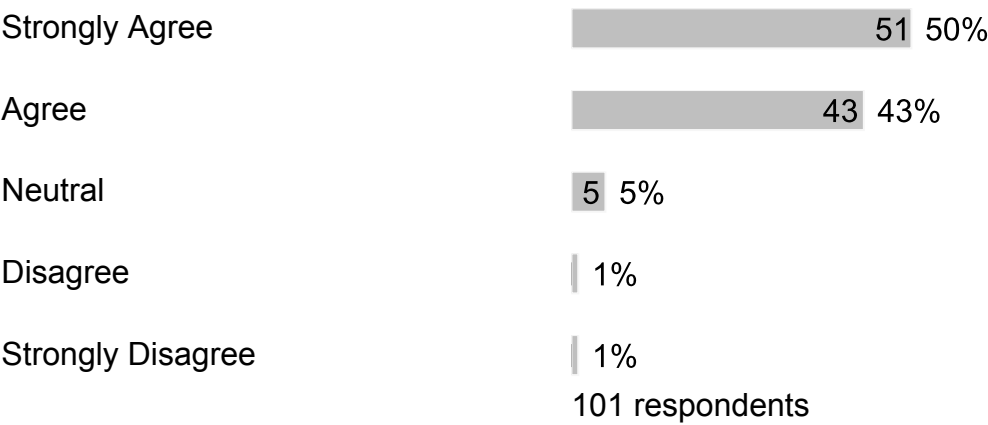


Does Not Apply



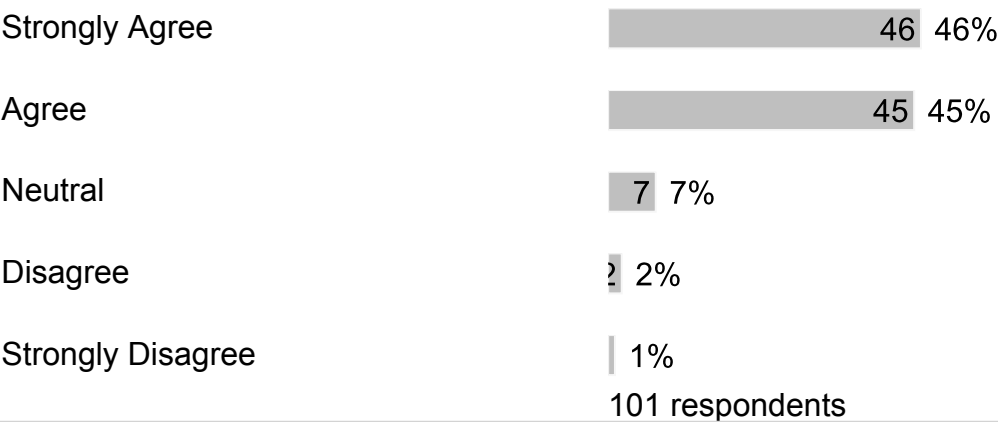
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

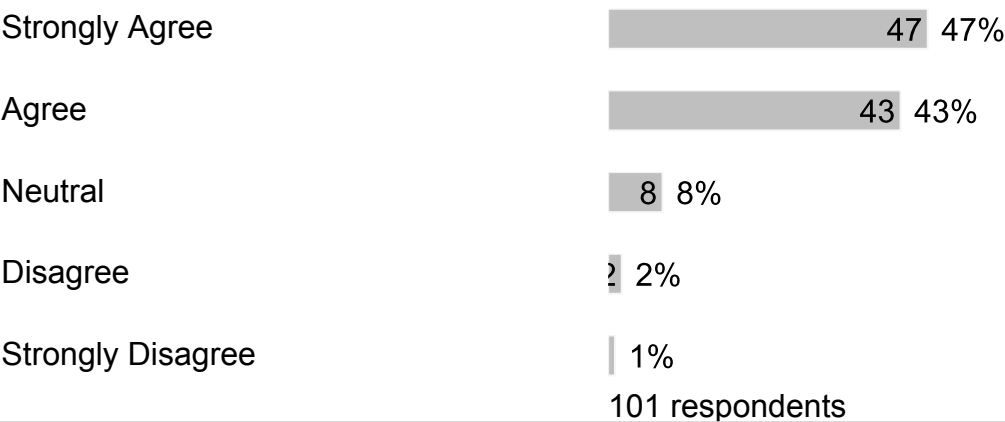


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



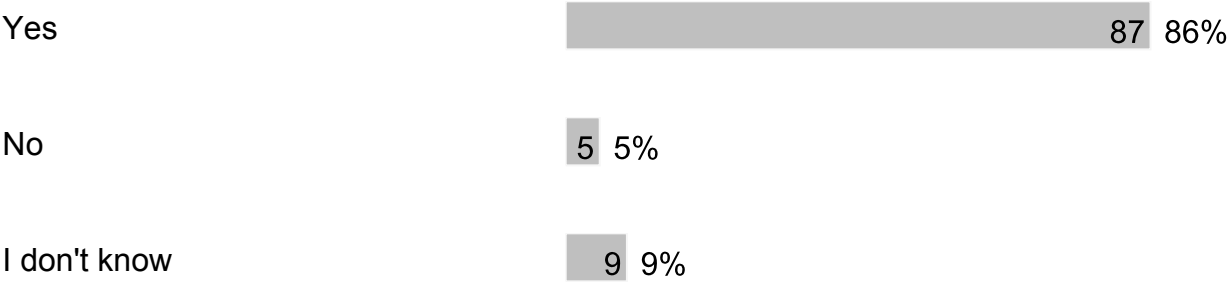
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	11	11%
Disagree	3	3%
Strongly Disagree	2	2%
101 respondents		

F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



101 respondents

2. 2. My child likes going to school.



100 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 11 11%

100 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 55 54%

Agree 39 39%

Neutral 7 7%

101 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 61 60%

Agree 35 35%

Neutral 5 5%

101 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

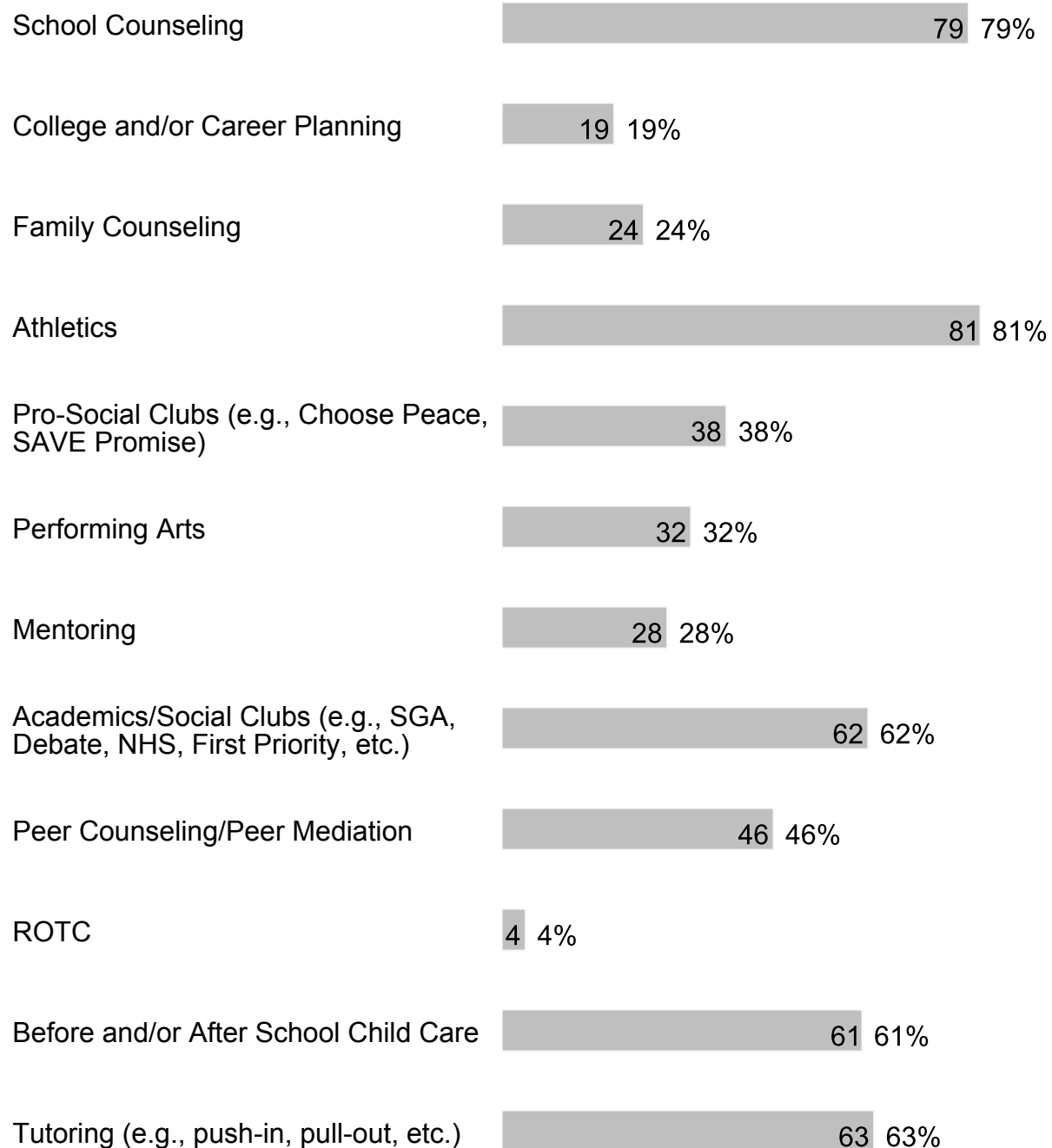
Strongly Agree 61 60%

Agree 33 33%

Neutral 7 7%

101 respondents

7. 7. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 32 32%

Other 11 11%

100 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

School Counseling 9 12%

College and/or Career Planning 5 6%

Family Counseling 2 3%

Athletics 36 47%

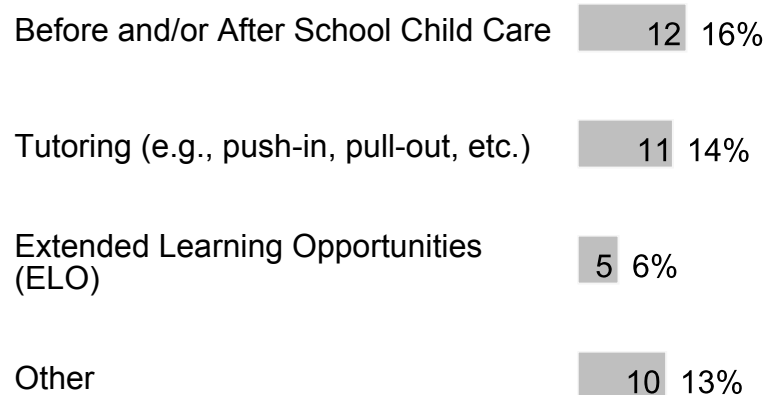
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 9 12%

Performing Arts 11 14%

Mentoring 5 6%

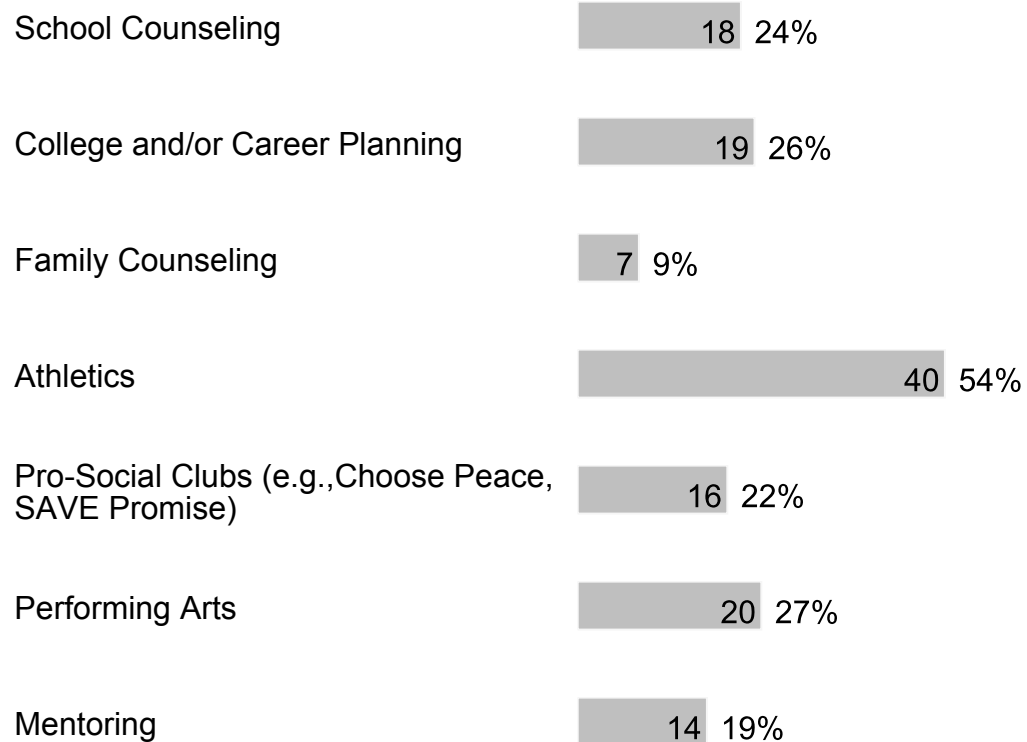
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 25 32%

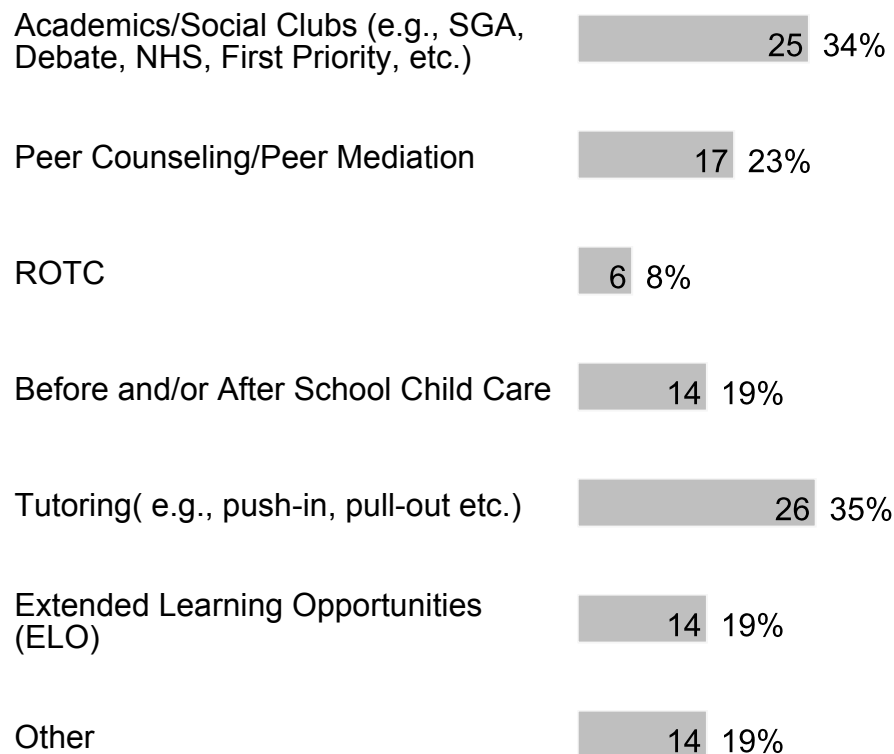
Peer Counseling/Peer Mediation 22 29%



77 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





74 respondents

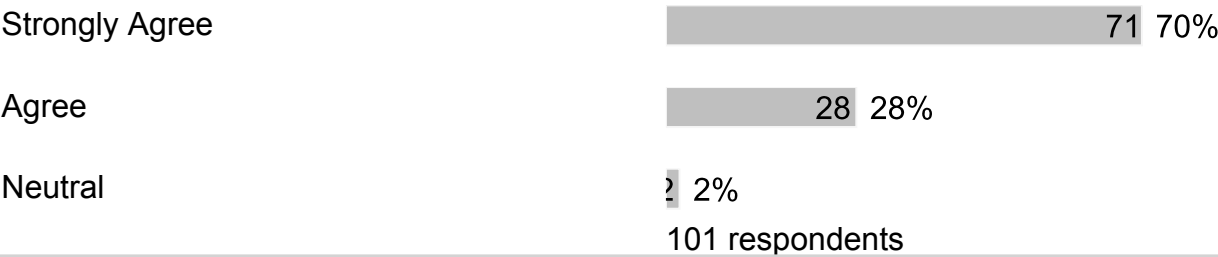
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



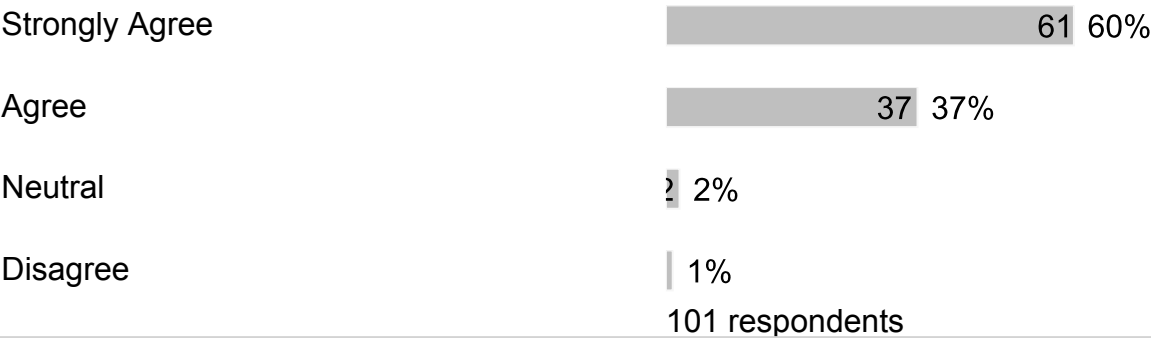
100 respondents

G. Section 6

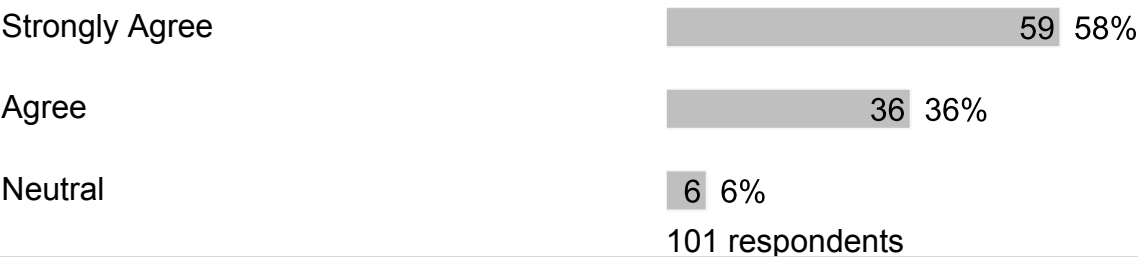
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.

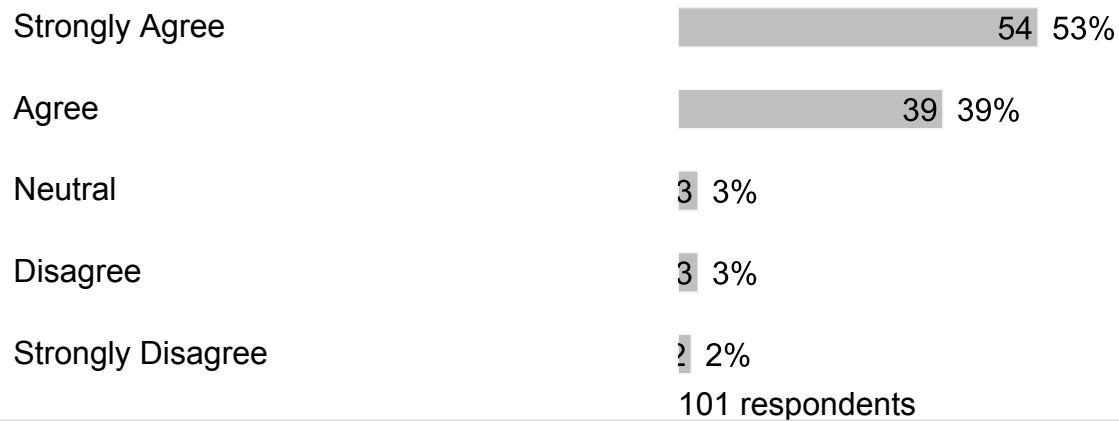


4. 4. Our school has established goals and a plan for improving student learning.

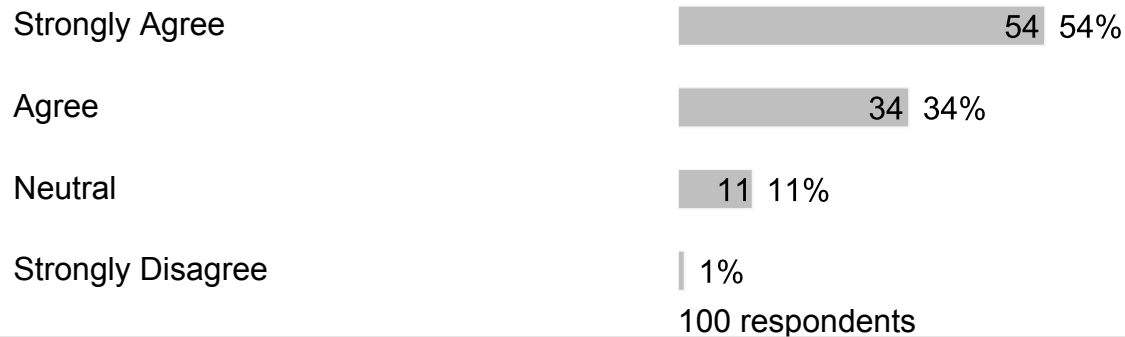




5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



7. 7. Our school has high expectations for students.



Agree 35 35%

Neutral 4 4%

Strongly Disagree 1 1%

100 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 50 50%

Agree 39 39%

Neutral 6 6%

Disagree 4 4%

Strongly Disagree 1 1%

100 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 52 51%

Agree 40 40%

Neutral 6 6%

Disagree 2 2%

Strongly Disagree 1 1%

101 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 40 40%



101 respondents

11. 11. My child's teachers use a variety of teaching strategies.



101 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



101 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



Disagree 4 4%
99 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 41 41%
Agree 50 50%
Neutral 7 7%
Disagree 1 1%
Strongly Disagree 1 1%
100 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 42 42%
Agree 50 50%
Neutral 7 7%
Disagree 2 2%
101 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 42 42%
Agree 44 44%
Neutral 11 11%
Disagree 2 2%

Strongly Disagree | 1%
100 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 40 40%
Agree 42 42%
Neutral 12 12%
Disagree 5 5%
Strongly Disagree 2 2%

101 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 50 50%
Agree 37 37%
Neutral 10 10%
Disagree 3 3%
Strongly Disagree 1 1%

101 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 28 28%
Agree 26 26%
Neutral 29 29%

Disagree 14 14%

Strongly Disagree 3 3%

100 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 49 49%

Agree 40 40%

Neutral 8 8%

Disagree 3 3%

Strongly Disagree 1 1%

101 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 43 43%

Agree 36 36%

Neutral 17 17%

Disagree 2 2%

Strongly Disagree 3 3%

101 respondents

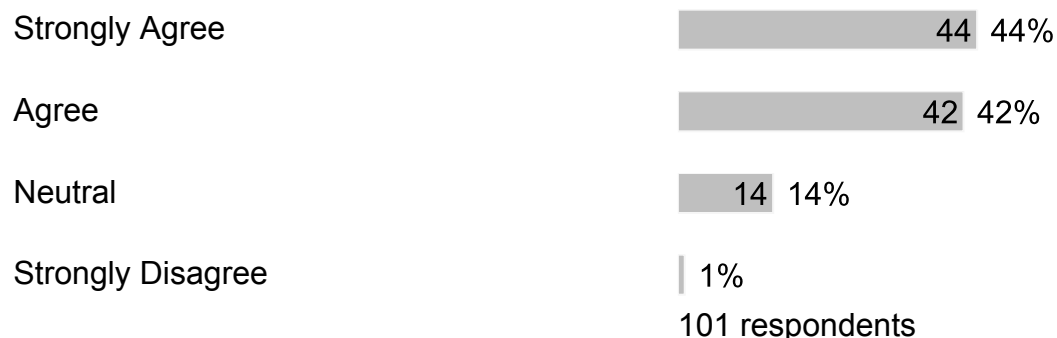
22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 48 48%

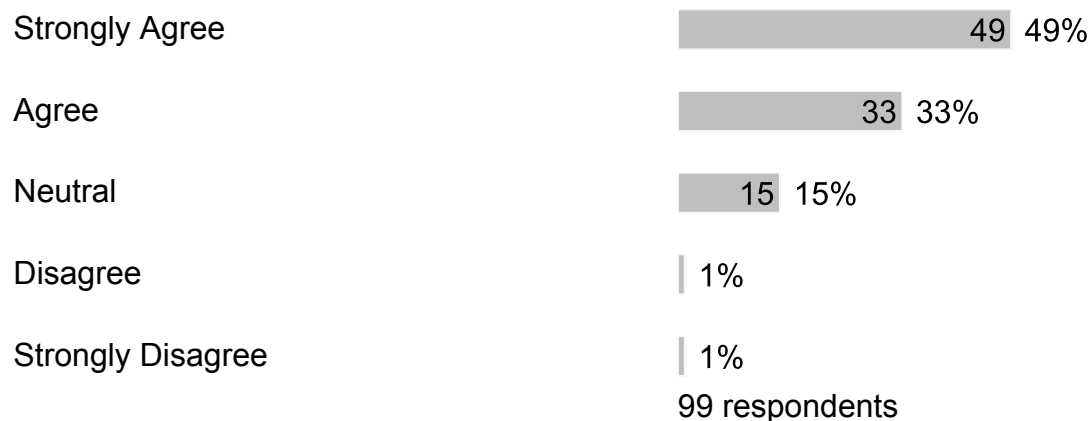
Agree 40 40%



23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Neutral 14 14%

101 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 31 31%

Agree 45 45%

Neutral 24 24%

Strongly Disagree 1 1%

101 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 51 50%

Agree 36 36%

Neutral 12 12%

Disagree 1 1%

Strongly Disagree 1 1%

101 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 35 35%

Agree 40 40%

Neutral 15 15%

Disagree 8 8%

Strongly Disagree 2 2%
100 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 35 35%
Agree 35 35%
Neutral 19 19%
Disagree 7 7%
Strongly Disagree 3 3%
99 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 33 33%
Agree 36 36%
Neutral 21 21%
Disagree 8 8%
Strongly Disagree 3 3%
101 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 46 46%
Agree 44 44%
Neutral 10 10%

Disagree

1%
101 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report