

# **BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)**

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run on 06/05/2026



surveys

Custom Survey

1 survey(s) 119 response(s)

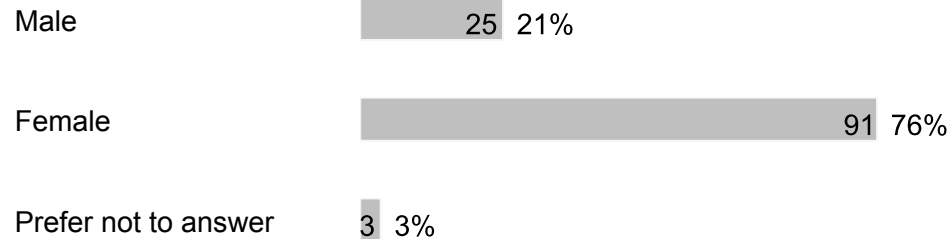
**Report Filters****School:**  
N/A**Race:**  
N/A**Grade:**  
N/A**Gender:**  
N/A**Ethnicity:**  
N/A**Tag:**  
N/A

## BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

### Demographics

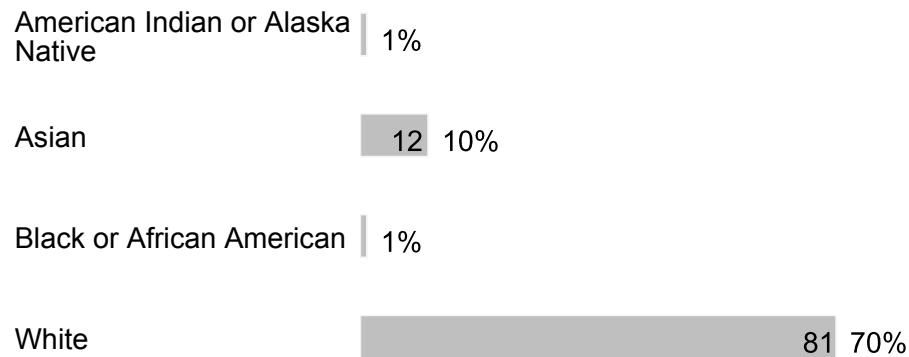
Number of Responses | Percentages of Total Responses

#### 1. Gender



119 respondents

#### 2. Race



Multiracial 12 10%

Other 9 8%

116 respondents

### 3. Ethnicity

Hispanic 61 53%

Non-Hispanic or Latino 49 42%

Prefer not to answer 6 5%

116 respondents

### 4. Grade

Grade PK 5 4%

Grade K 11 9%

Grade 1 21 18%

Grade 2 17 14%

Grade 3 27 23%

Grade 4 18 15%

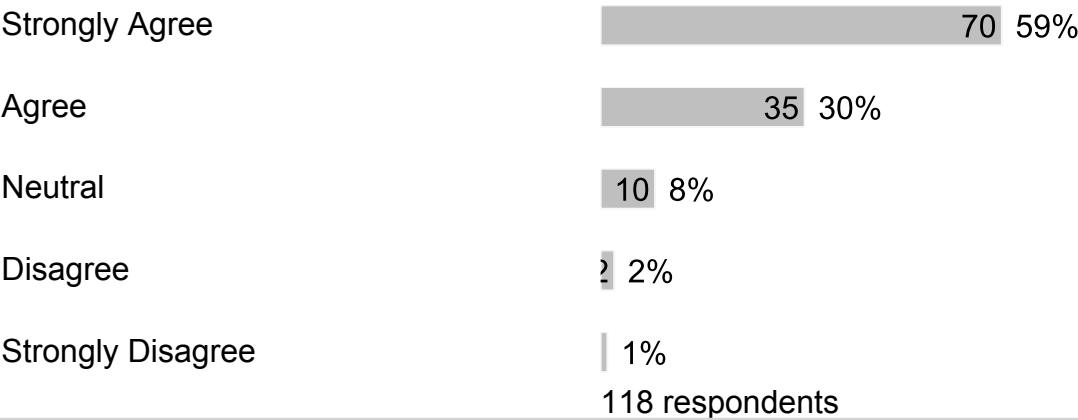
Grade 5 19 16%

Grade 8

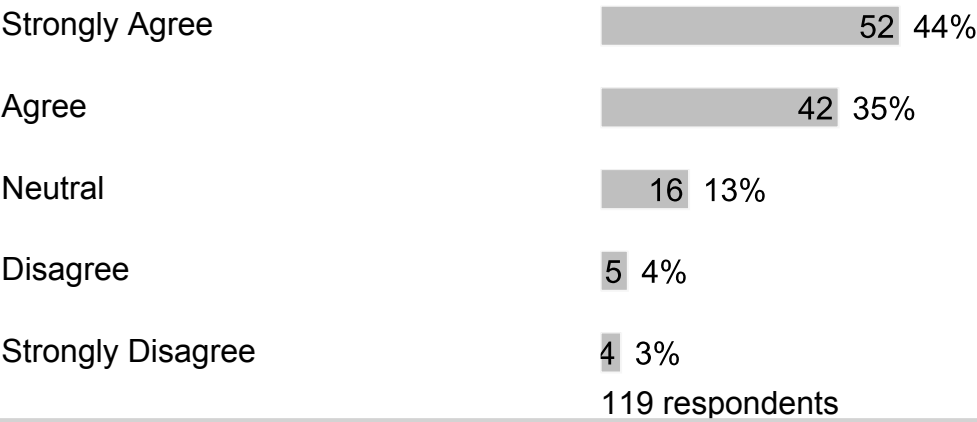
1%  
119 respondents

# C. Section 2

## 1. 1. My child feels safe at school.



## 2. 2. My child’s school is clean and well-maintained.



## 3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 2 2%

Strongly Disagree 5 4%

119 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 7 6%

Agree 12 10%

Neutral 21 18%

Disagree 32 27%

Strongly Disagree 47 39%

119 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 9 8%

Agree 8 7%

Neutral 19 16%

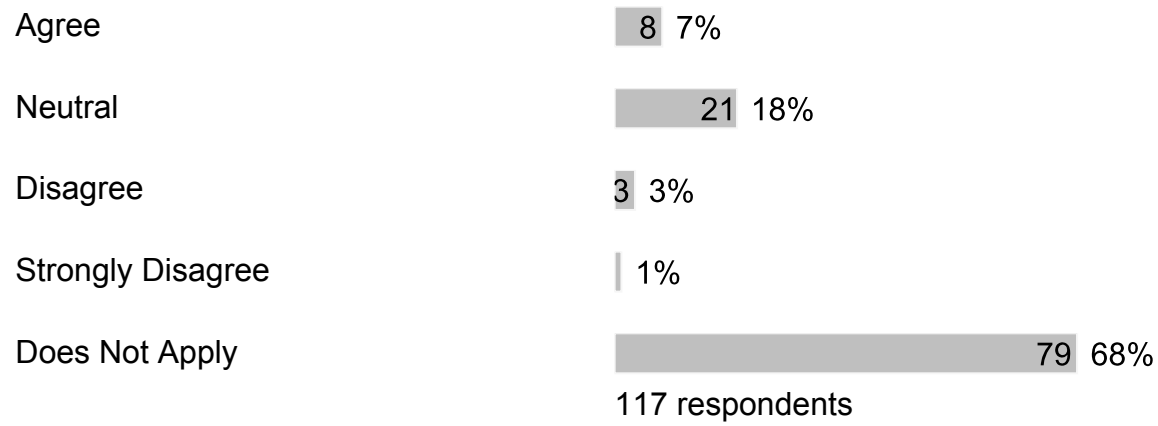
Strongly Disagree 2 2%

Does Not Apply 79 68%

117 respondents

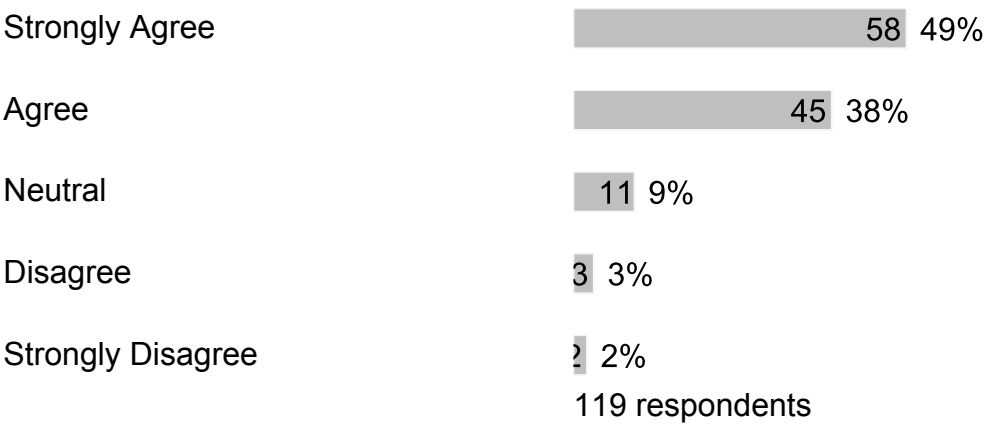
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 5 4%



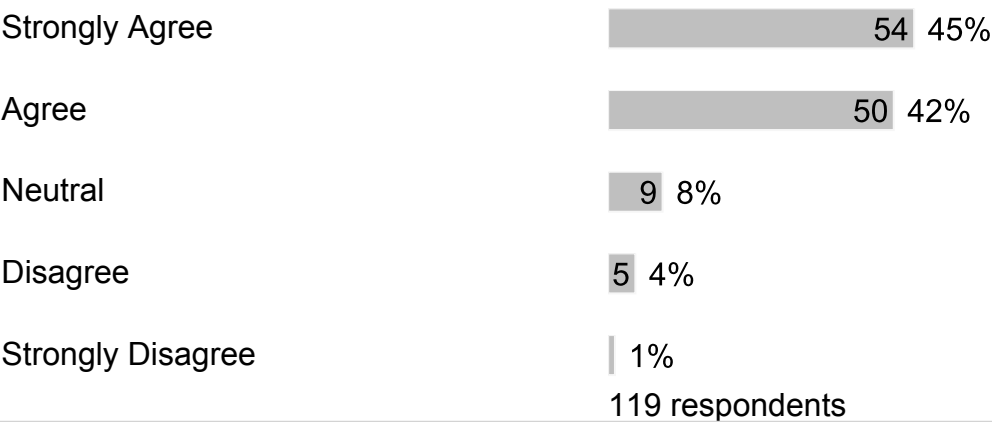
# D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

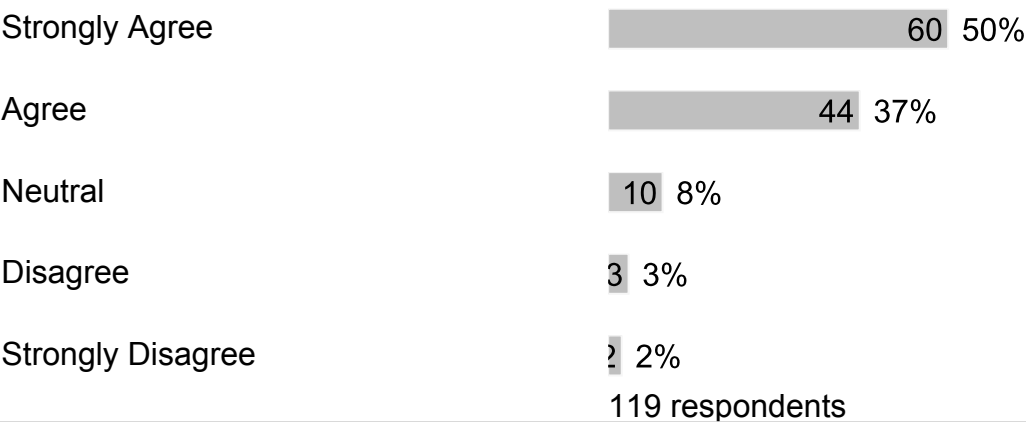


# E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



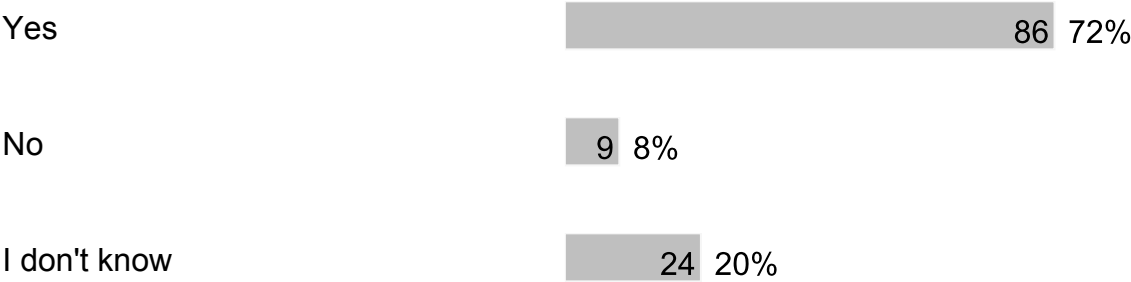
3. 3. At school, my child has up-to-date computers and other technology to learn.





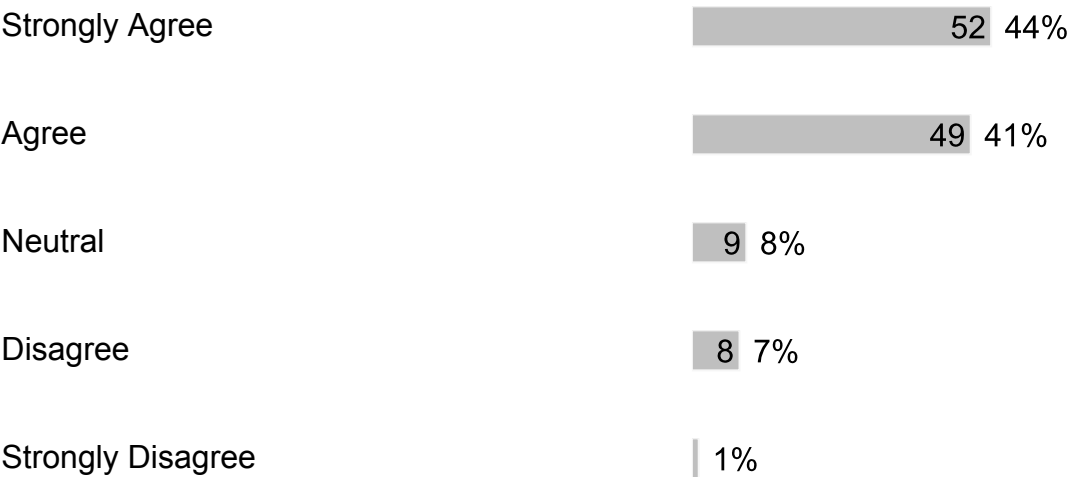
# F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



119 respondents

2. 2. My child likes going to school.



119 respondents

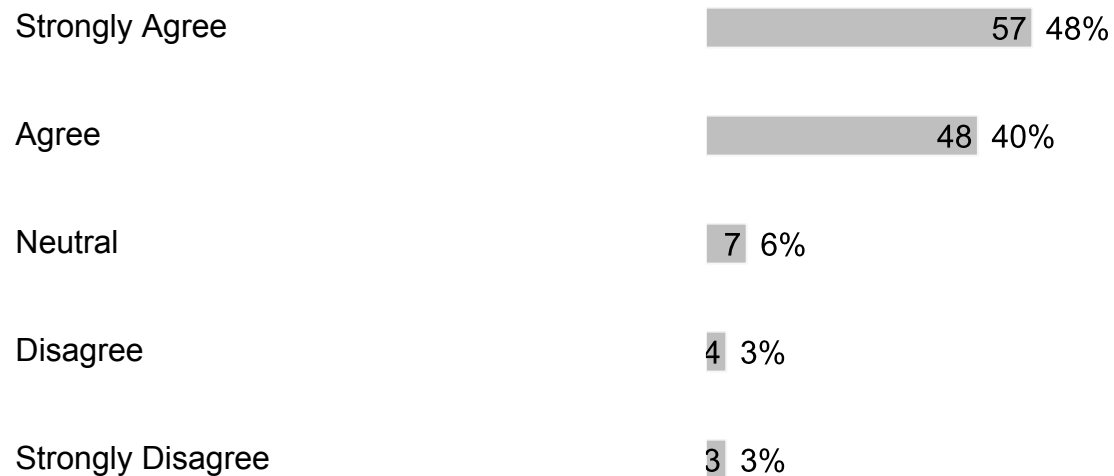
3. 3. Our school treats students with value, respect and compassion.





119 respondents

**4. 4. The office staff is helpful and made me feel valued as a parent/guardian.**



119 respondents

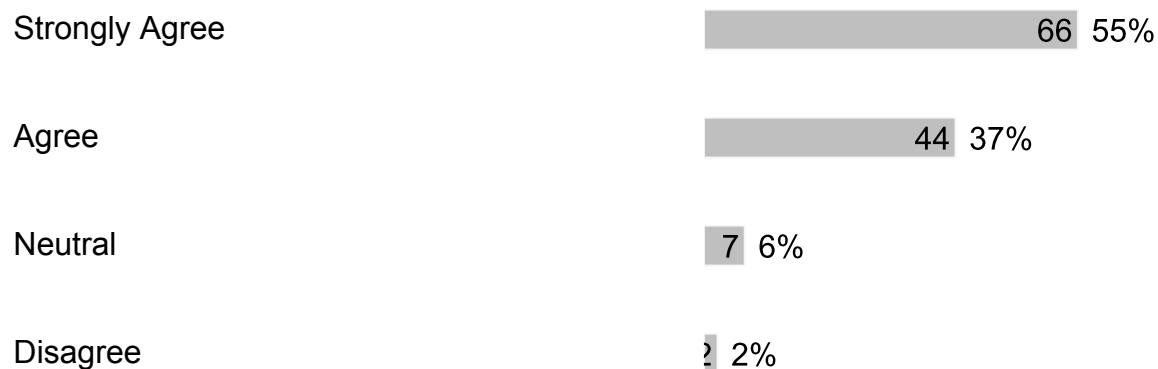
**5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.**





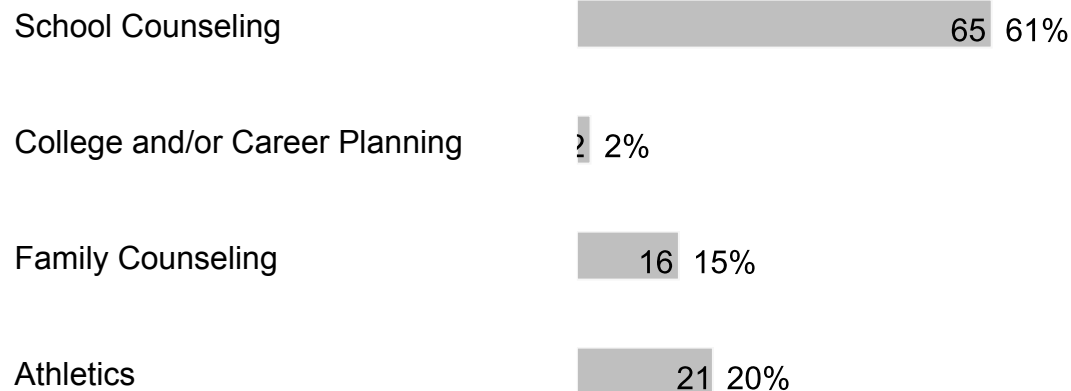
119 respondents

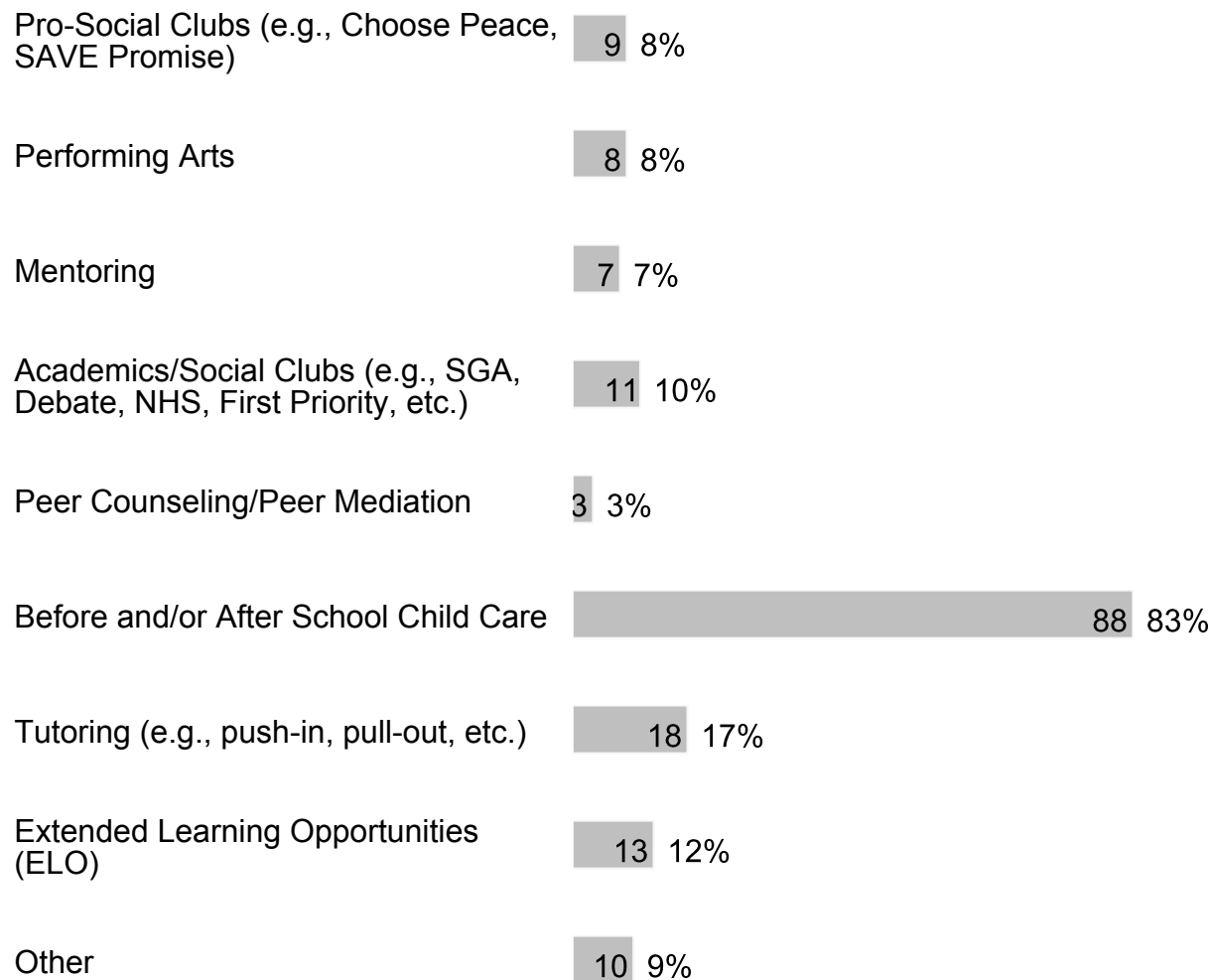
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



119 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

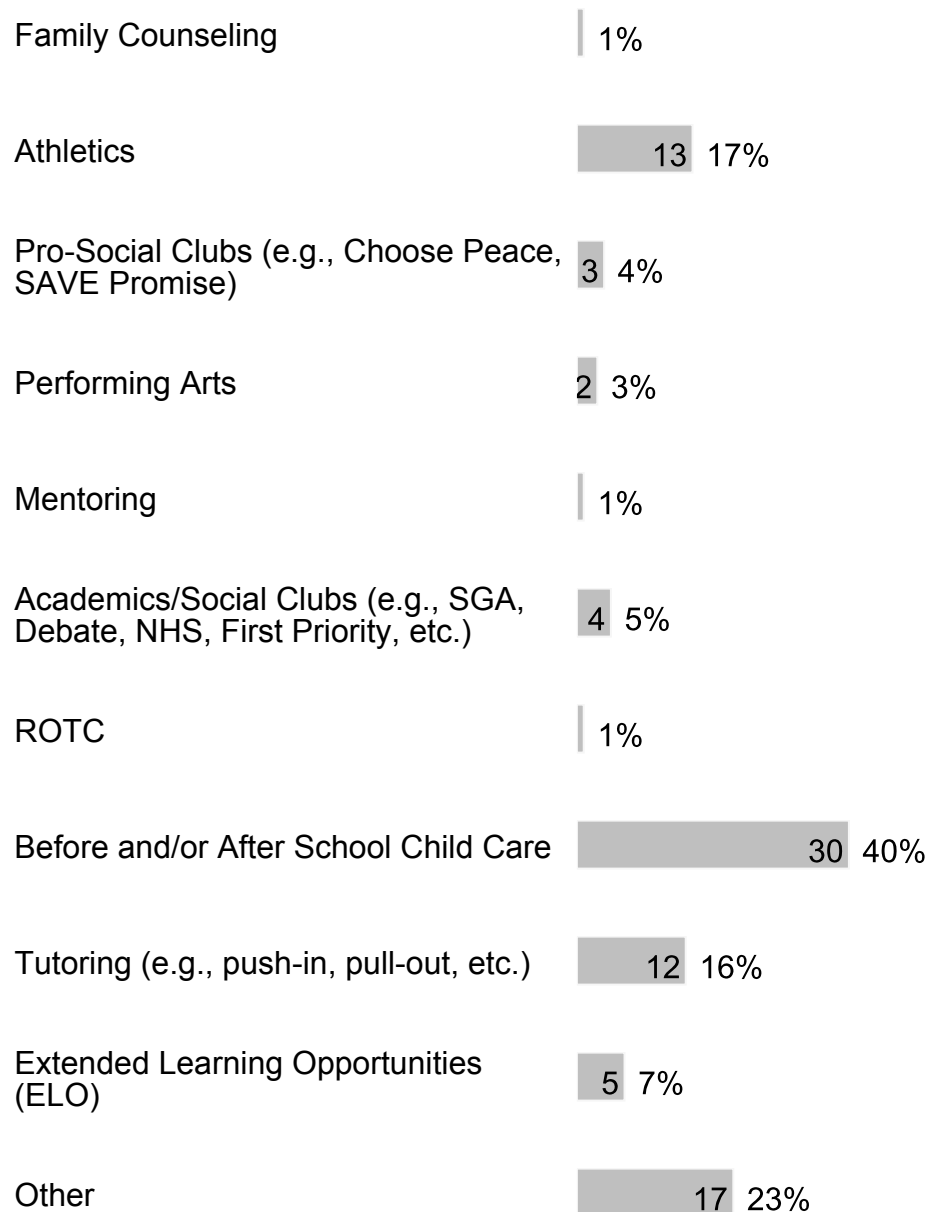




106 respondents

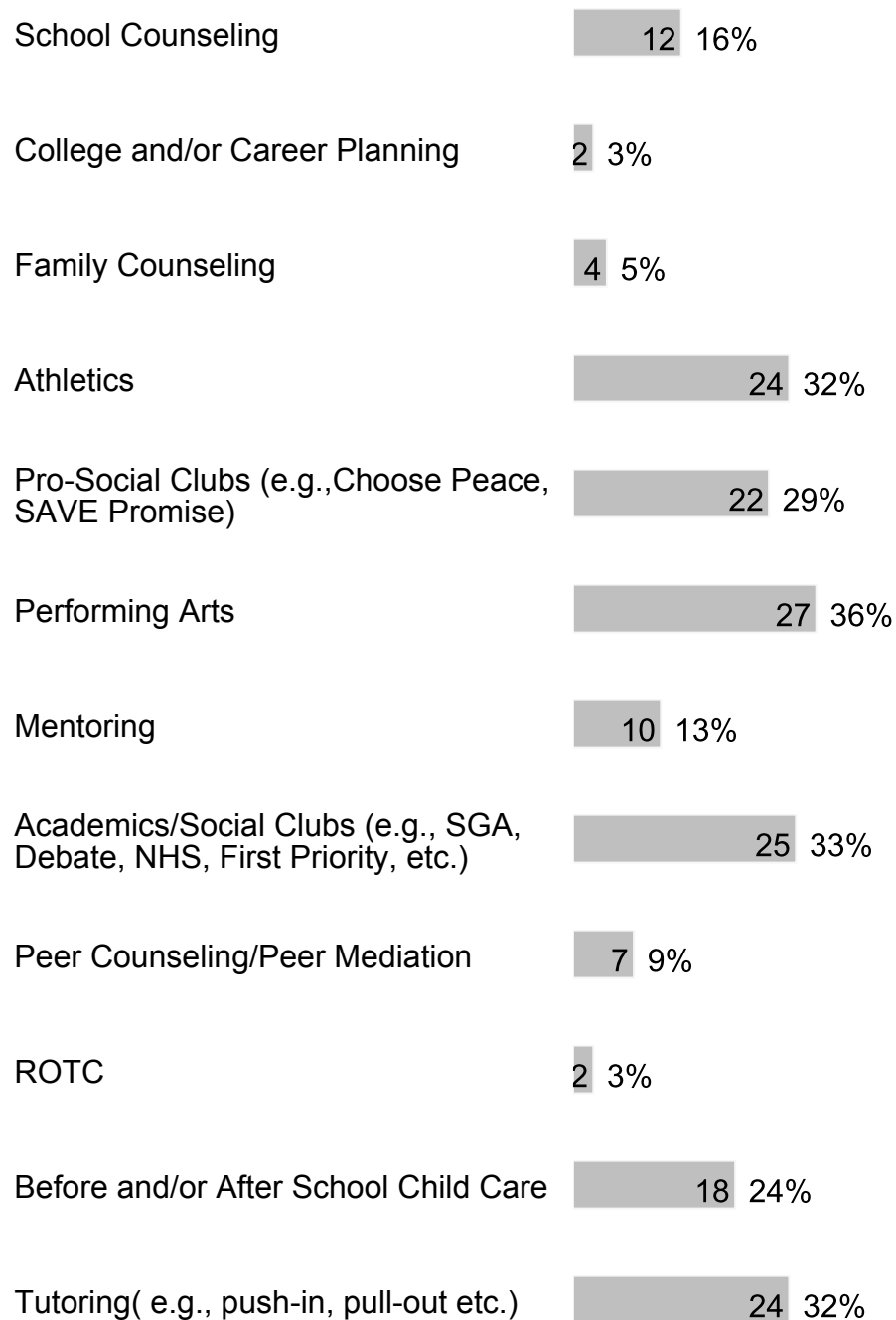
8. 8. At our school, my child participates in the following programs/services (check all that apply):





75 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Extended Learning Opportunities  
(ELO)

12 16%

Other

19 25%

76 respondents

**10. 10. Our school has a family resource center and/or a staff member assigned to work with families.**

Strongly Agree

18 16%

Agree

24 21%

Neutral

60 54%

Disagree

7 6%

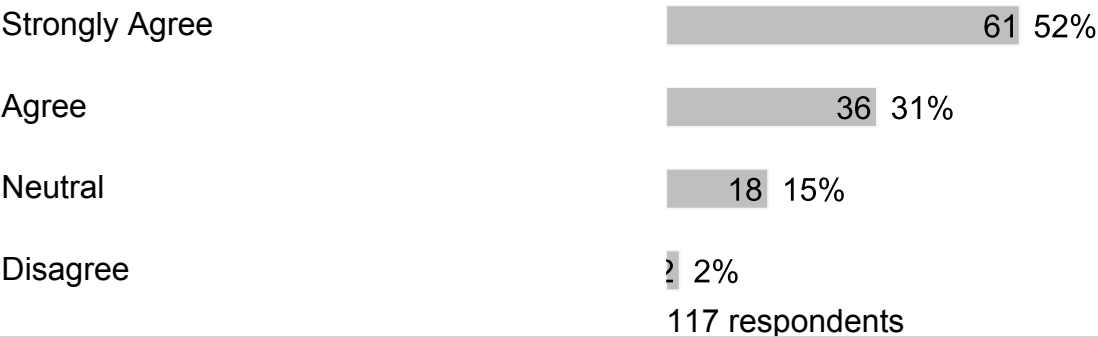
Strongly Disagree

3 3%

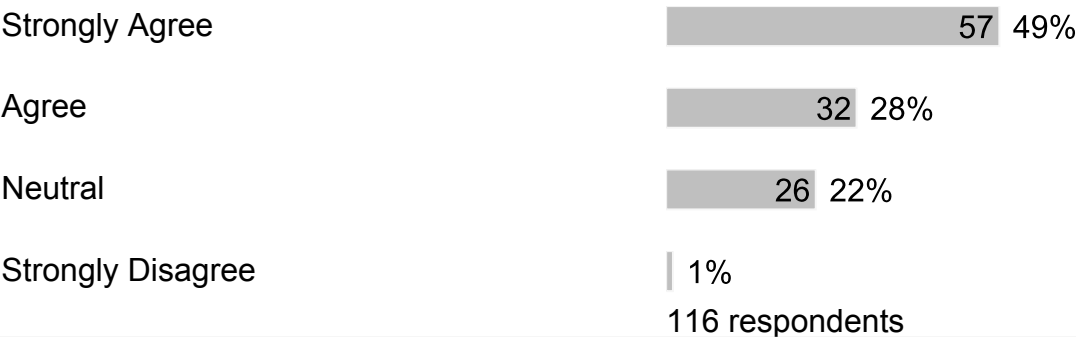
112 respondents

# G. Section 6

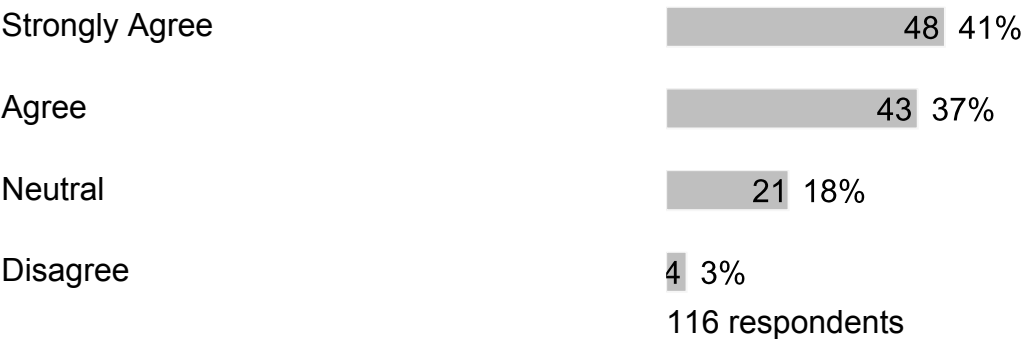
## 1. 1. The principal is a positive educational leader at the school.



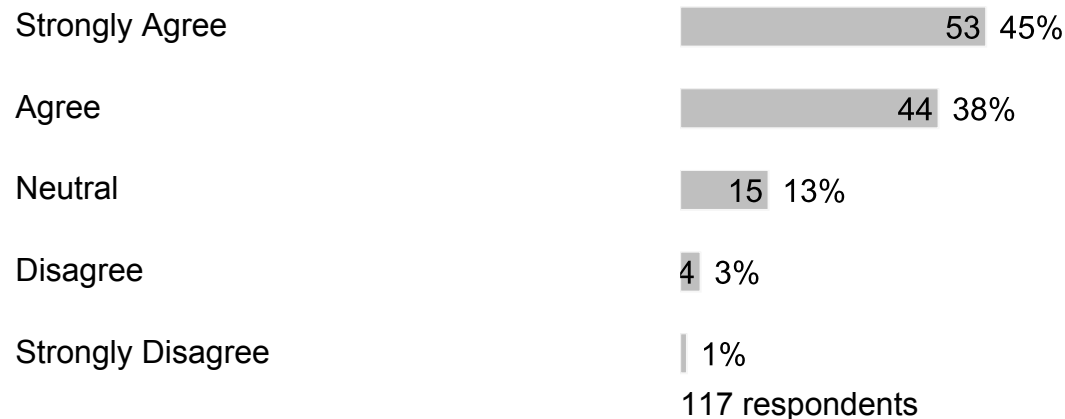
## 2. 2. The assistant principal(s) is a positive educational leader at the school.



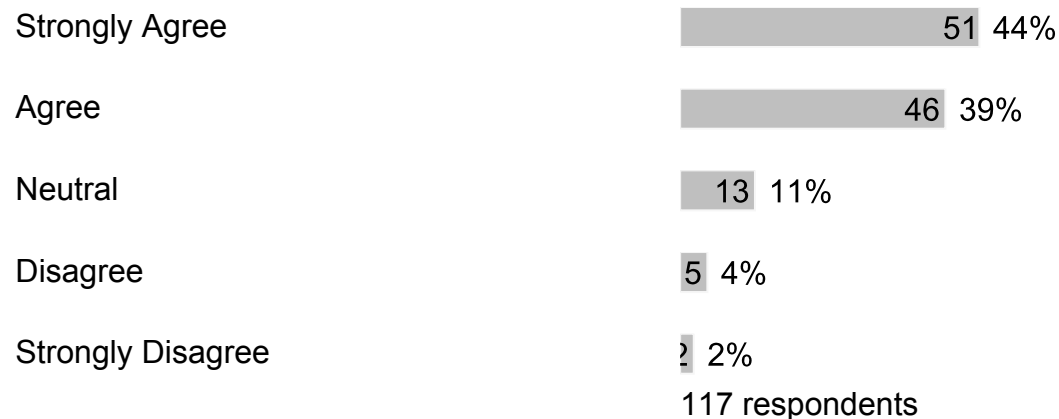
## 3. 3. Our school's administration provides strong instructional leadership.



**4. 4. Our school has established goals and a plan for improving student learning.**



**5. 5. Our school meets my expectations to prepare my child well for the next level of study.**



**6. 6. Our school shares responsibility for student learning with its staff, parents and community members.**



Strongly Disagree | 1%  
117 respondents

**7. 7. Our school has high expectations for students.**

Strongly Agree 49 42%

Agree 49 42%

Neutral 16 14%

Disagree 2 2%

Strongly Disagree | 1%

117 respondents

**8. 8. My child's teachers provide curriculum that meets the learning needs of my child.**

Strongly Agree 57 49%

Agree 45 38%

Neutral 10 9%

Disagree 2 2%

Strongly Disagree 3 3%

117 respondents

**9. 9. My child's teachers give work that challenges my child.**

Strongly Agree 53 45%

Agree 45 38%

Neutral 16 14%

|                   |   |    |
|-------------------|---|----|
| Disagree          | 2 | 2% |
| Strongly Disagree | 1 | 1% |

117 respondents

**10. 10. My child's teachers work as a team to help my child learn.**

|                   |    |     |
|-------------------|----|-----|
| Strongly Agree    | 60 | 52% |
| Agree             | 41 | 35% |
| Neutral           | 10 | 9%  |
| Disagree          | 2  | 2%  |
| Strongly Disagree | 3  | 3%  |

116 respondents

**11. 11. My child's teachers use a variety of teaching strategies.**

|                   |    |     |
|-------------------|----|-----|
| Strongly Agree    | 59 | 51% |
| Agree             | 41 | 35% |
| Neutral           | 12 | 10% |
| Disagree          | 1  | 1%  |
| Strongly Disagree | 3  | 3%  |

116 respondents

**12. 12. My child's teachers adjust the instruction to meet my child's learning needs.**

|                |    |     |
|----------------|----|-----|
| Strongly Agree | 53 | 46% |
| Agree          | 37 | 32% |

|                   |    |     |
|-------------------|----|-----|
| Neutral           | 19 | 16% |
| Disagree          | 3  | 3%  |
| Strongly Disagree | 4  | 3%  |

116 respondents

**13. 13. My child sees a relationship between what is being taught and everyday life.**

|                   |    |     |
|-------------------|----|-----|
| Strongly Agree    | 46 | 40% |
| Agree             | 45 | 39% |
| Neutral           | 18 | 16% |
| Disagree          | 6  | 5%  |
| Strongly Disagree | 1  | 1%  |

116 respondents

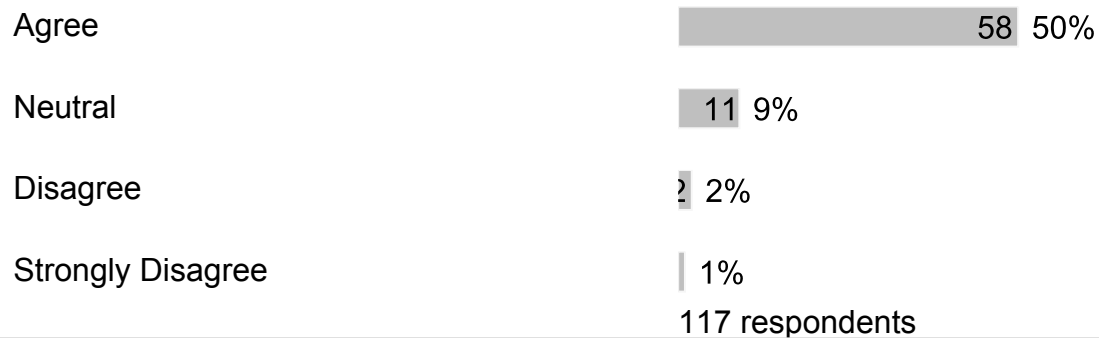
**14. 14. Clear learning expectations are set for my child.**

|                   |    |     |
|-------------------|----|-----|
| Strongly Agree    | 47 | 41% |
| Agree             | 51 | 44% |
| Neutral           | 14 | 12% |
| Disagree          | 3  | 3%  |
| Strongly Disagree | 1  | 1%  |

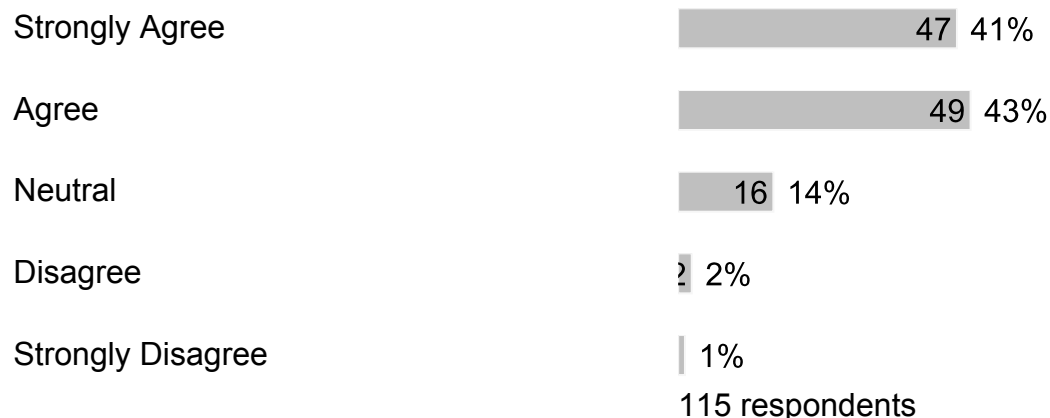
116 respondents

**15. 15. My child's understanding of what was taught is regularly assessed.**

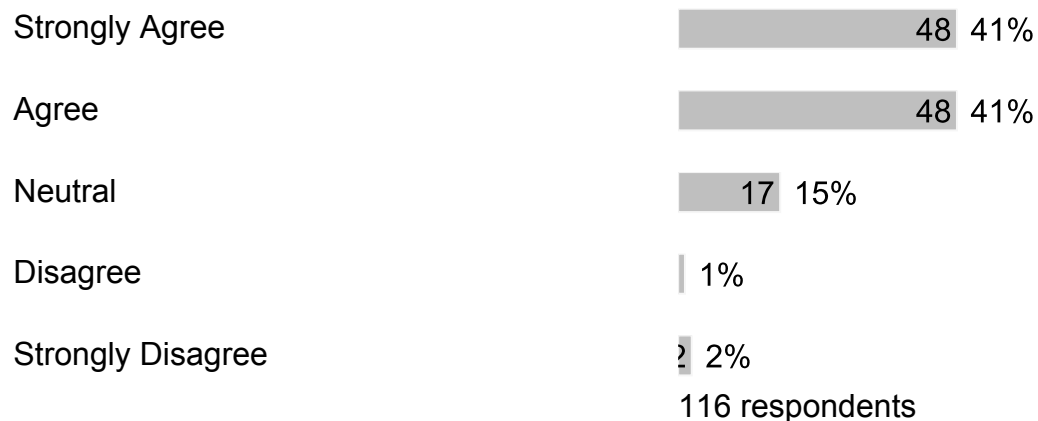
|                |    |     |
|----------------|----|-----|
| Strongly Agree | 45 | 38% |
|----------------|----|-----|



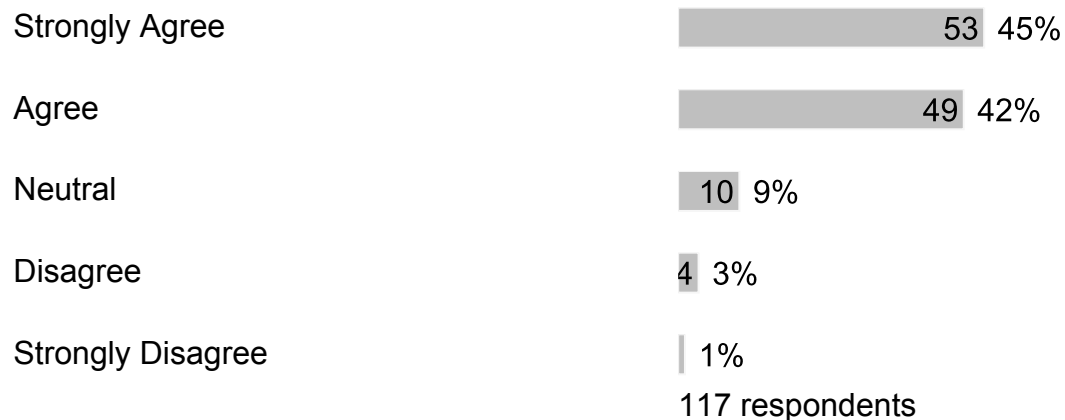
**16. 16. Our school works to keep instructional time free from distraction.**



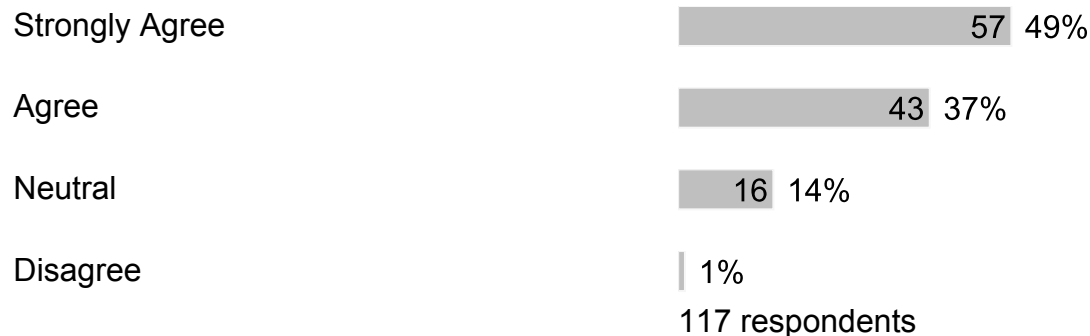
**17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



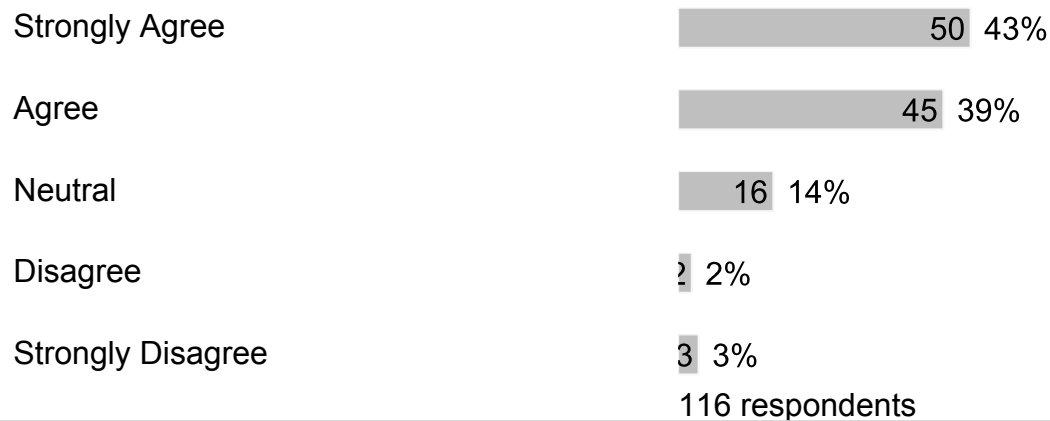
**18. 18. My child's teachers report on my child's progress in easy to understand language.**



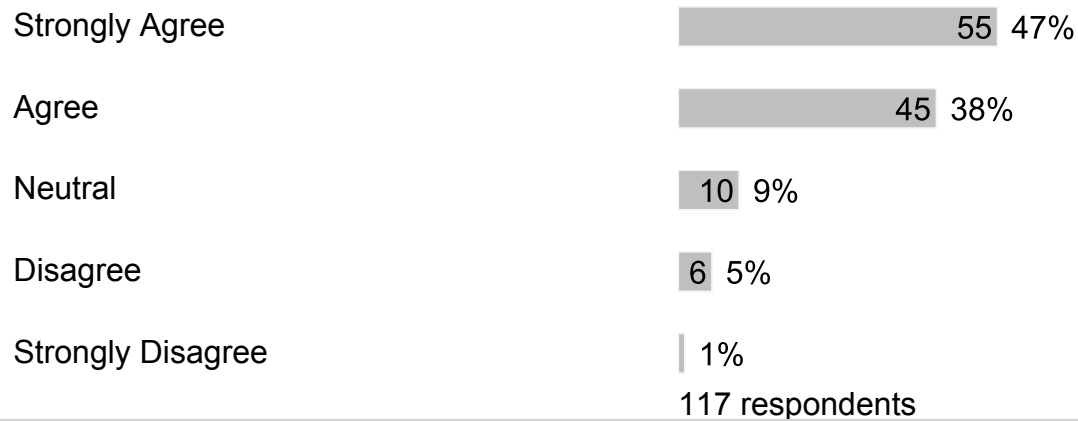
**19. 19. Teachers schedule conferences to share student learning progress with families.**



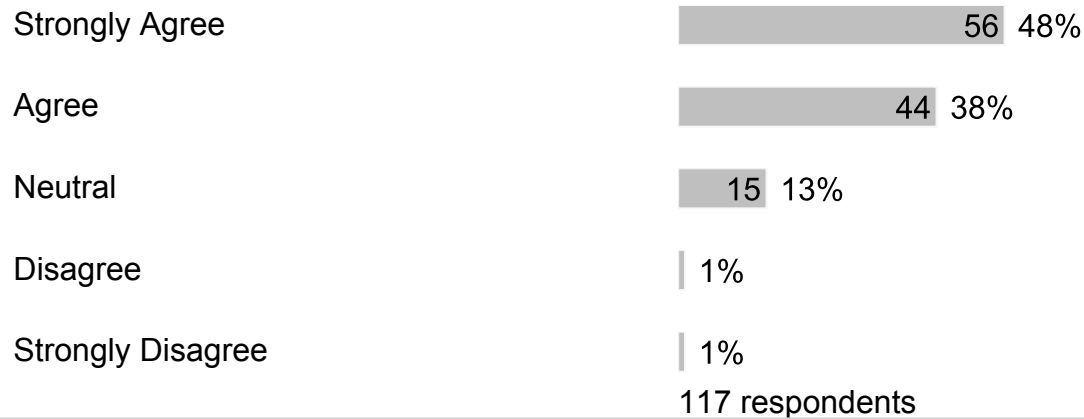
**20. 20. My child is prepared for success in the next school year.**



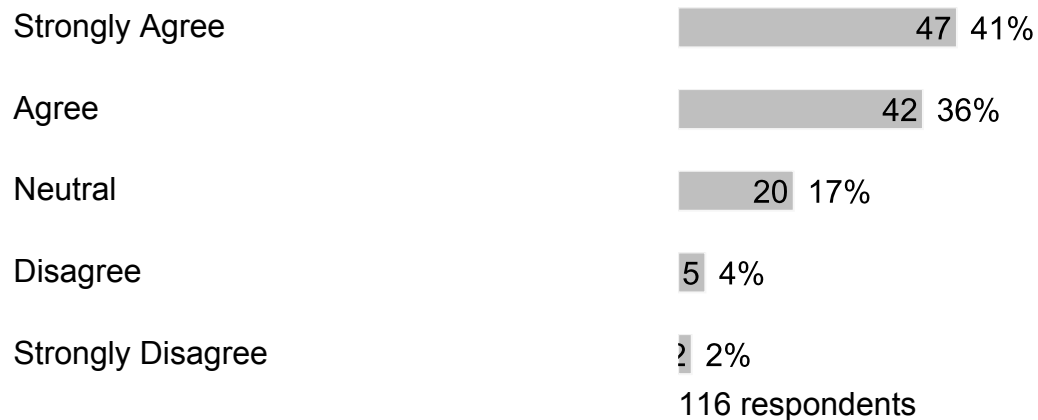
**21. 21. Families are encouraged to volunteer.**



**22. 22. Families are given the opportunity to participate on school committees.**



**23. 23. I am well-informed of the school's goals and activities.**



**24. 24. Our school reports the achievement of school goals.**



116 respondents

**25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



115 respondents

**26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).**



116 respondents

**27. 27. Our school communicates information in ways that are easy for families to understand.**



117 respondents

**28. 28. Teachers regularly post information online or send home a newsletter.**



117 respondents

**29. 29. Our school asks families for their ideas on the best way to communicate school-related information.**



Strongly Disagree 4 3%

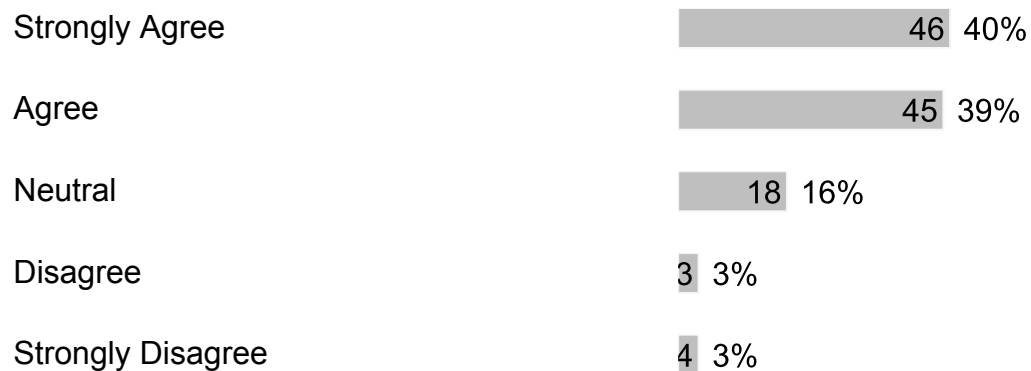
117 respondents

**30. 30. Our school asks for family input when changing rules or policies.**



117 respondents

**31.** 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



116 respondents

## H. Section 7

### 1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report