

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/03/2026



surveys

Custom Survey

1 survey(s) 135 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

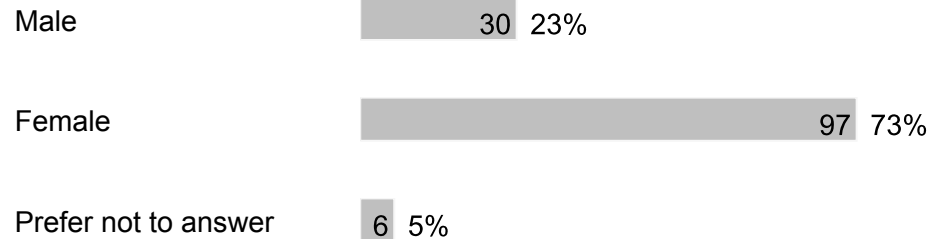
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

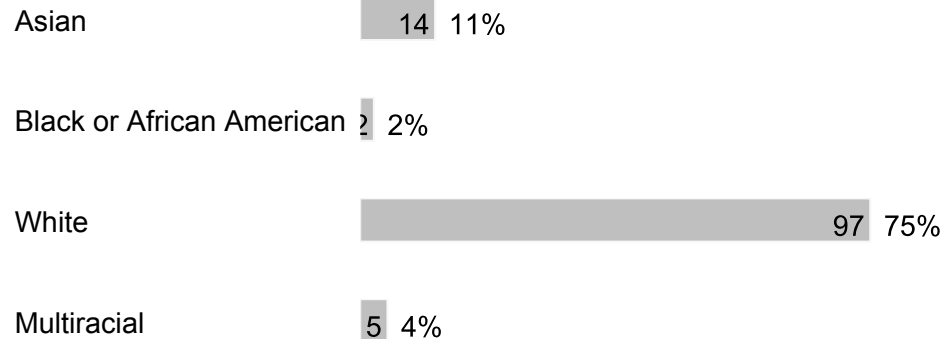
Number of Responses | Percentages of Total Responses

1. Gender



133 respondents

2. Race



Other 11 9%

129 respondents

3. Ethnicity

Hispanic 64 50%

Non-Hispanic or Latino 55 43%

Prefer not to answer 10 8%

129 respondents

4. Grade

Grade PK 1 1%

Grade K 8 6%

Grade 1 17 13%

Grade 2 21 16%

Grade 3 28 21%

Grade 4 31 23%

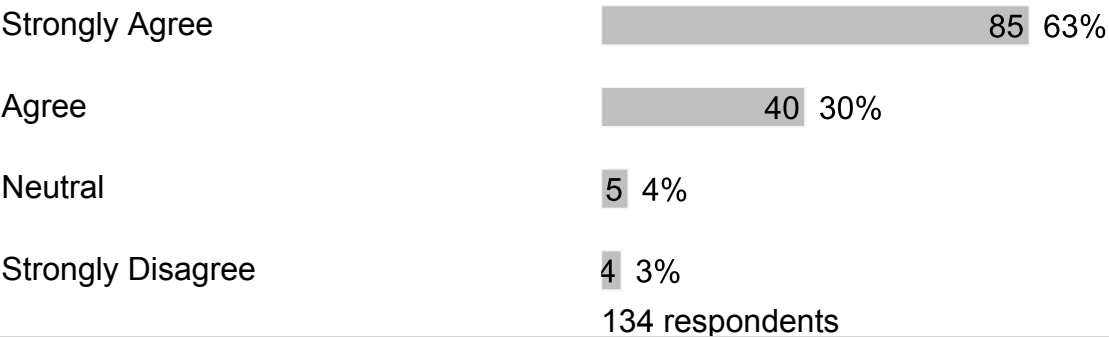
Grade 5 27 20%

Grade 7 1 1%

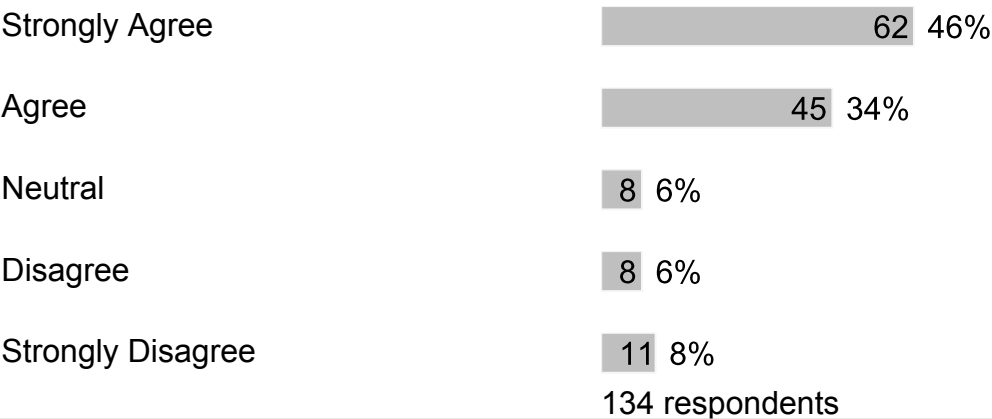
135 respondents

C. Section 2

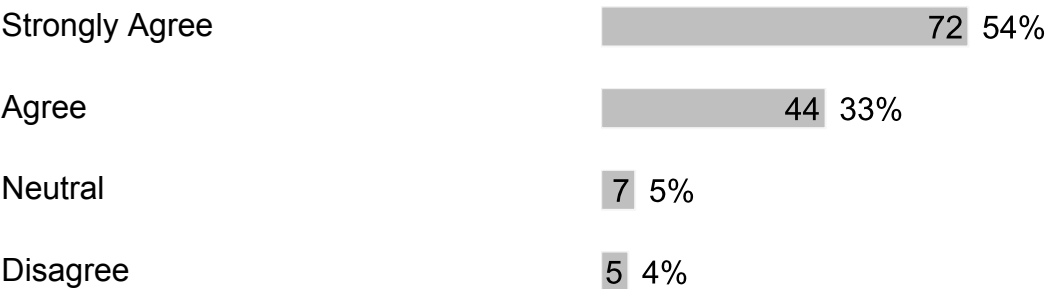
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 5 4%
133 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

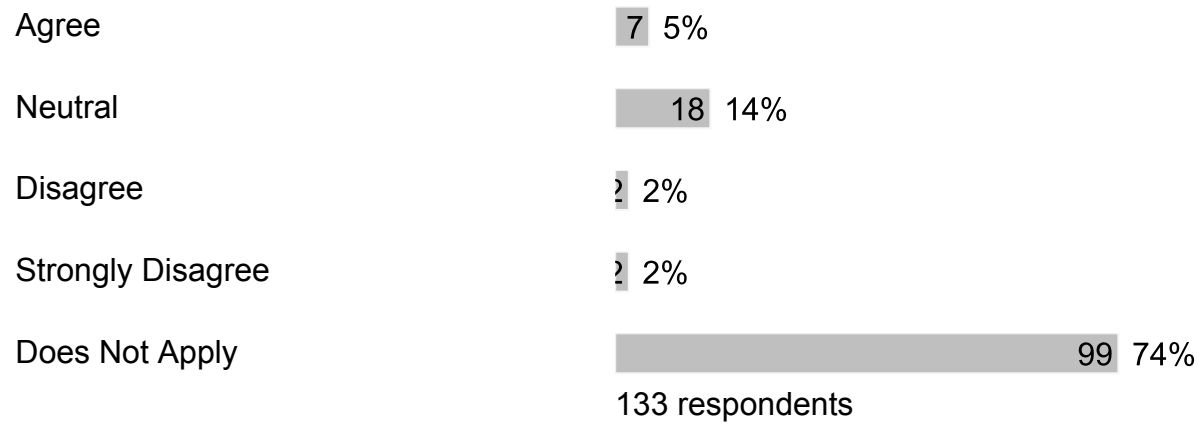
Strongly Agree 4 3%
Agree 16 12%
Neutral 24 18%
Disagree 33 25%
Strongly Disagree 57 43%
134 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 4 3%
Agree 8 6%
Neutral 16 12%
Disagree 1 1%
Strongly Disagree 4 3%
Does Not Apply 100 75%
133 respondents

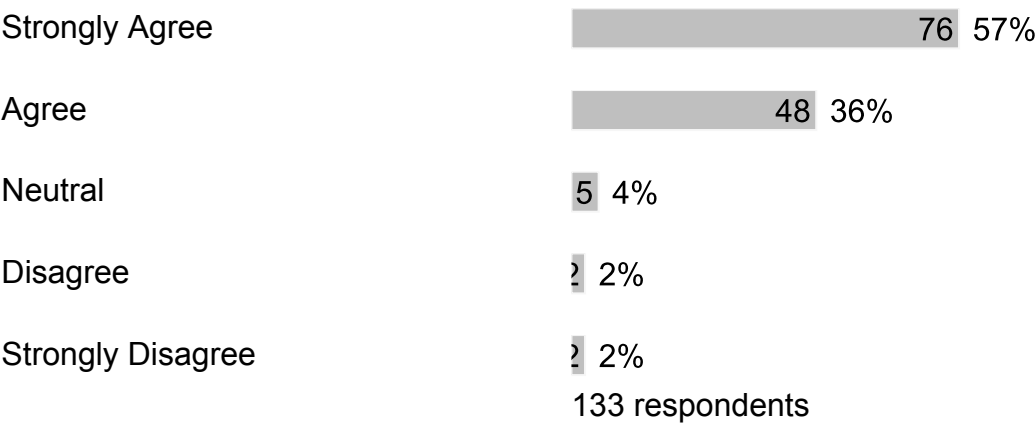
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 5 4%



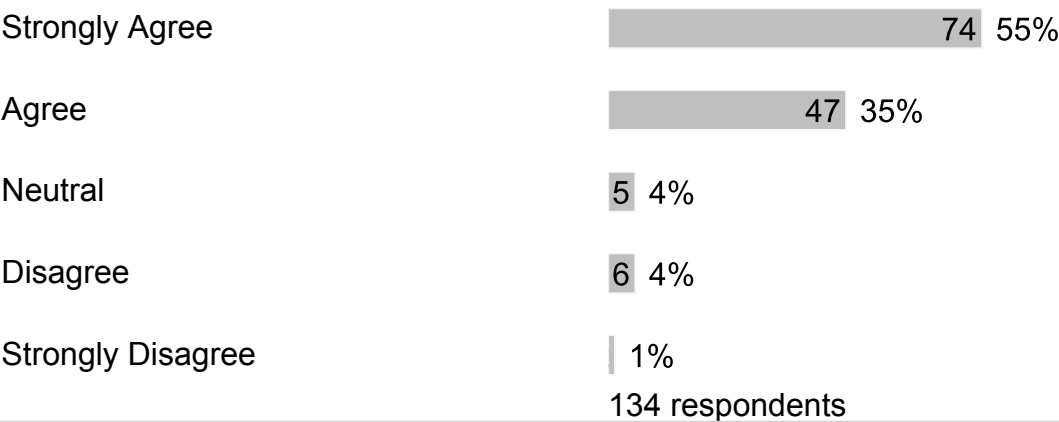
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

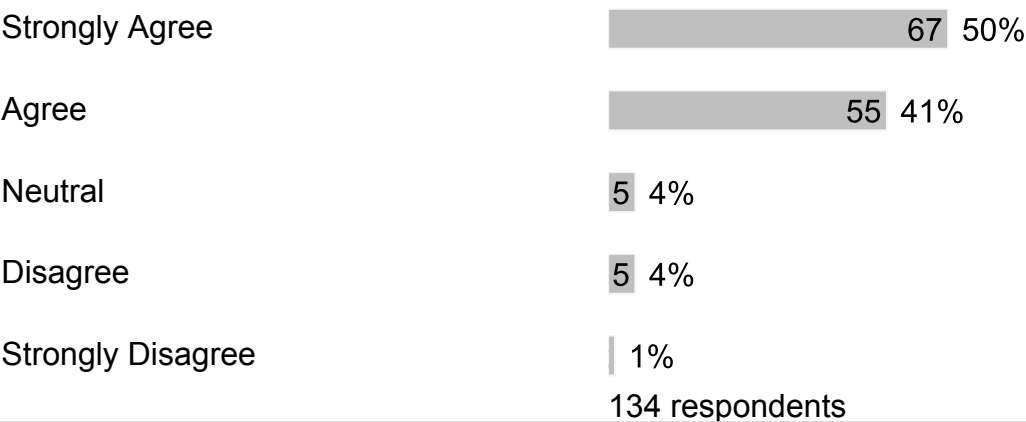


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



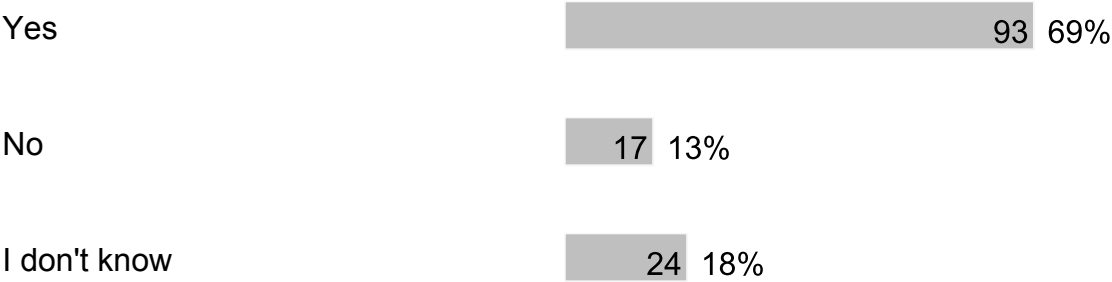
3. 3. At school, my child has up-to-date computers and other technology to learn.





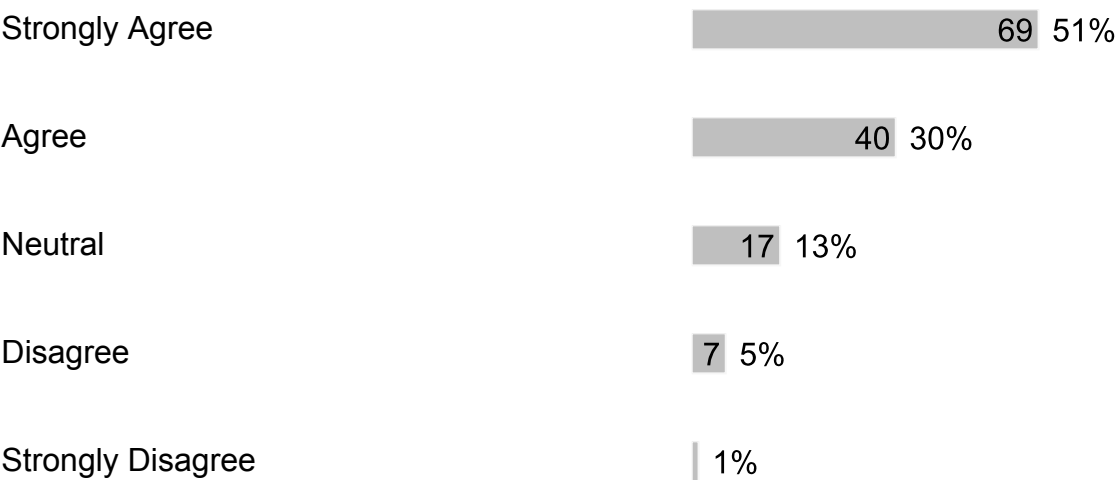
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



134 respondents

2. 2. My child likes going to school.



134 respondents

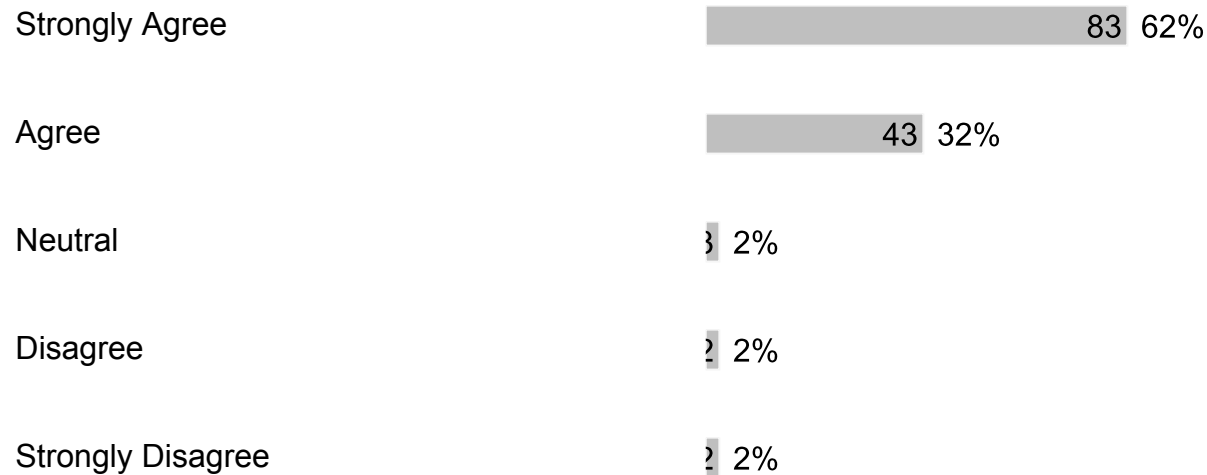
3. 3. Our school treats students with value, respect and compassion.





132 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



133 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	1%
Disagree	1%
Strongly Disagree	1%

132 respondents

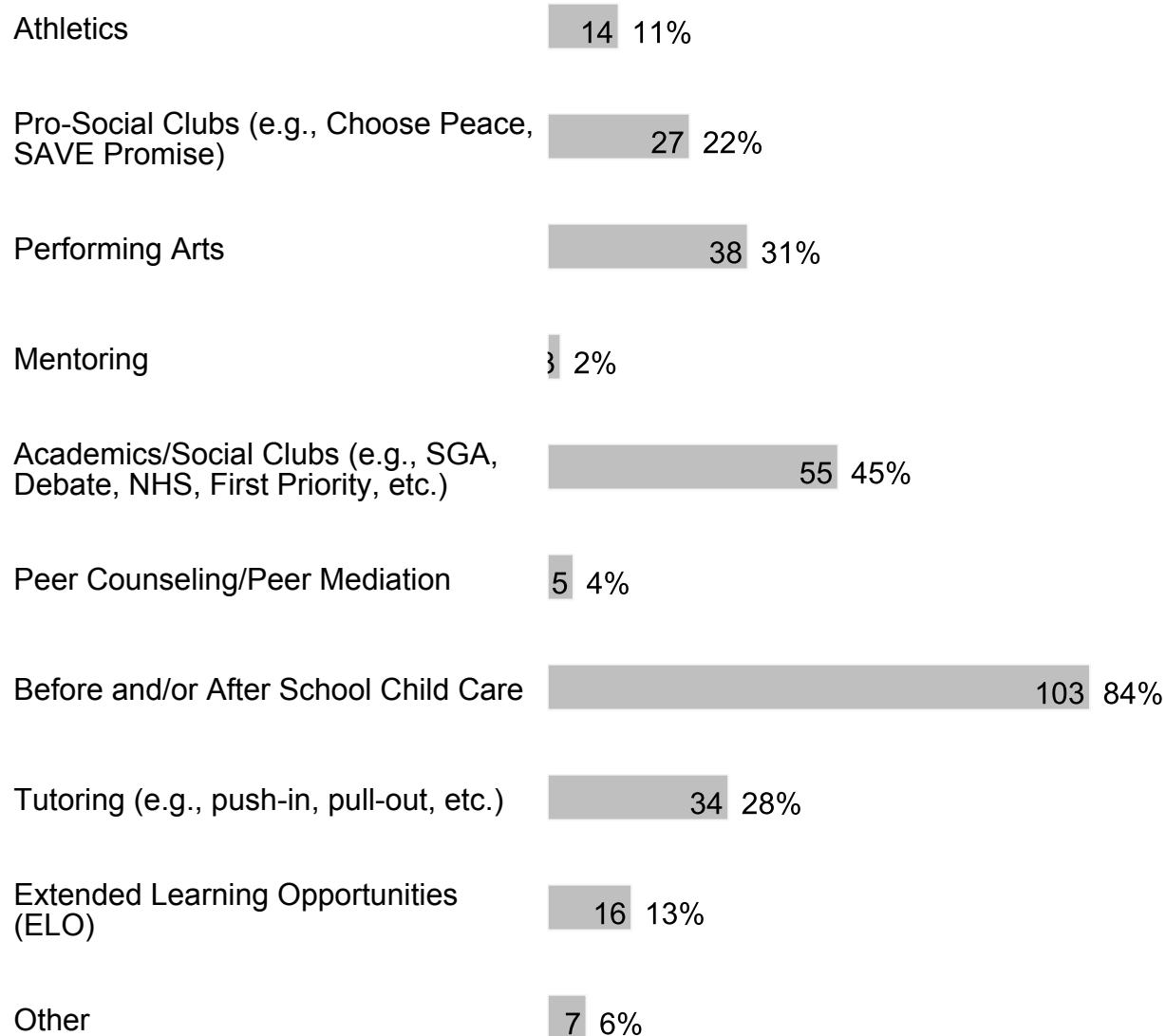
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	97	72%
Agree	33	25%
Neutral	1%	
Disagree	1%	
Strongly Disagree	1%	

134 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

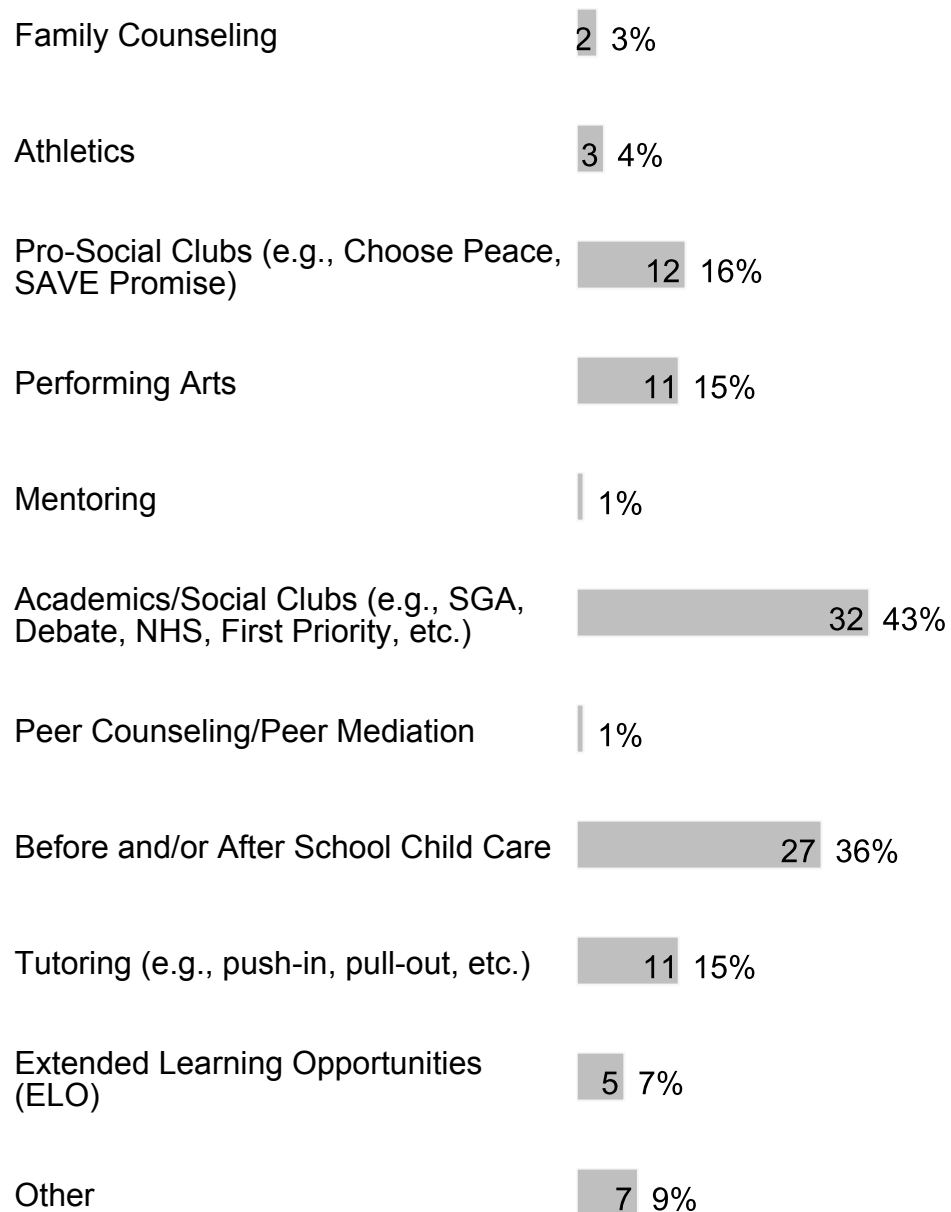
School Counseling	75	61%
College and/or Career Planning	1%	
Family Counseling	13	11%



123 respondents

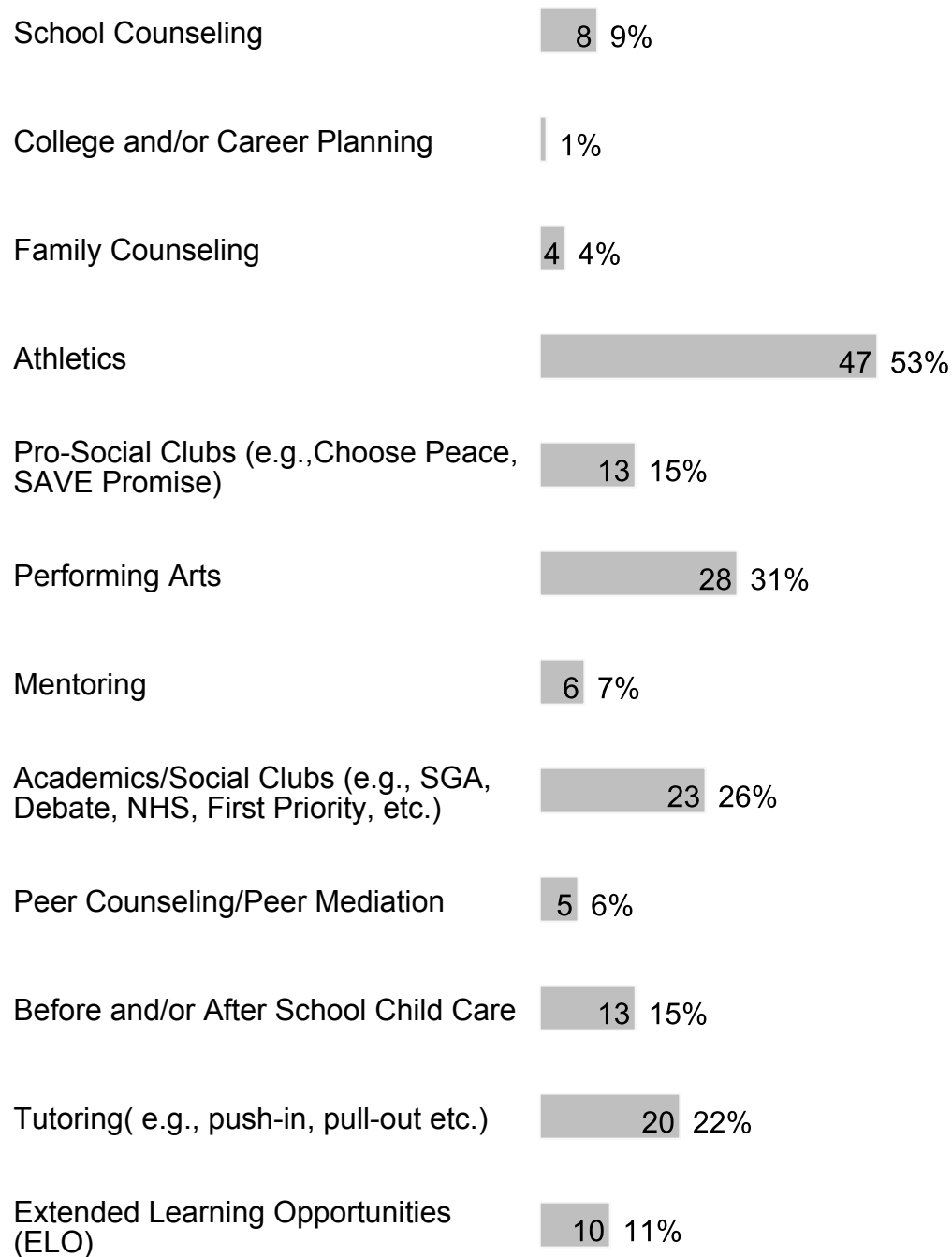
8. 8. At our school, my child participates in the following programs/services (check all that apply):





74 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Other

7 8%

89 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree

28 22%

Agree

23 18%

Neutral

61 47%

Disagree

11 9%

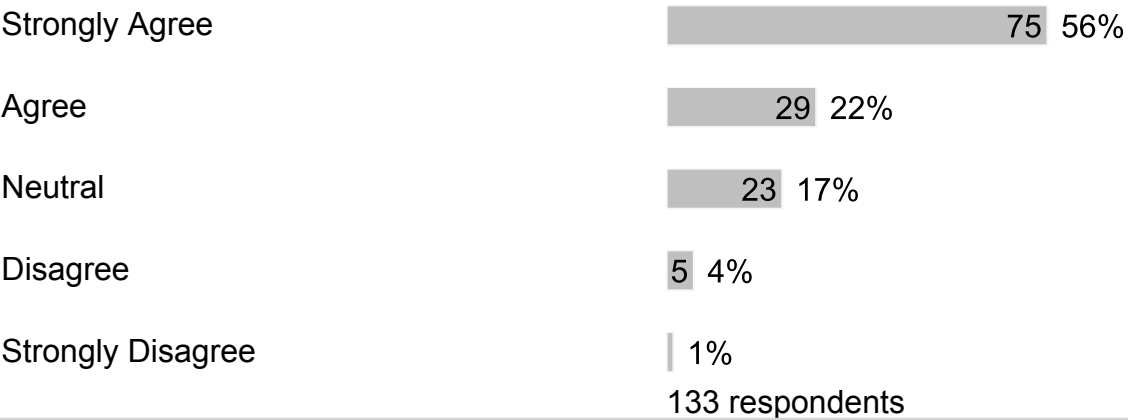
Strongly Disagree

6 5%

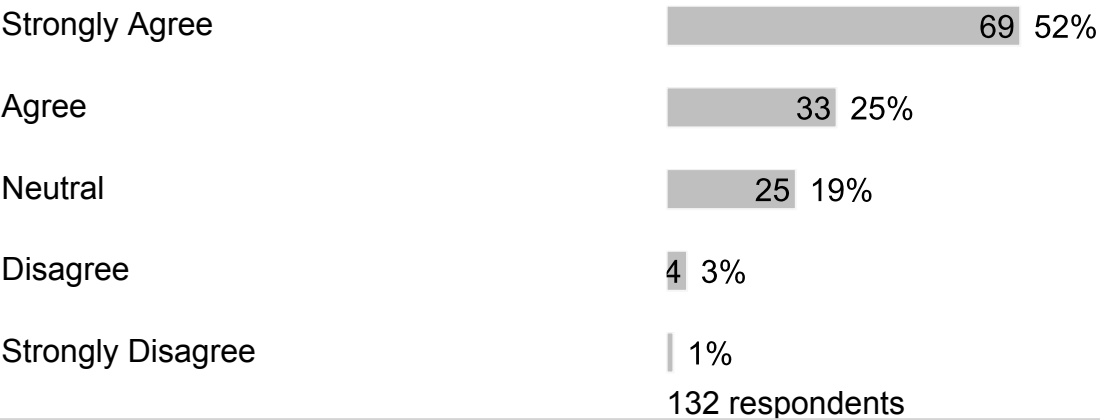
129 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 5 4%
132 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 57 44%

Agree 44 34%

Neutral 23 18%

Disagree 7 5%

131 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 67 51%

Agree 51 39%

Neutral 7 5%

Disagree 5 4%

Strongly Disagree 1 1%

131 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 63 48%

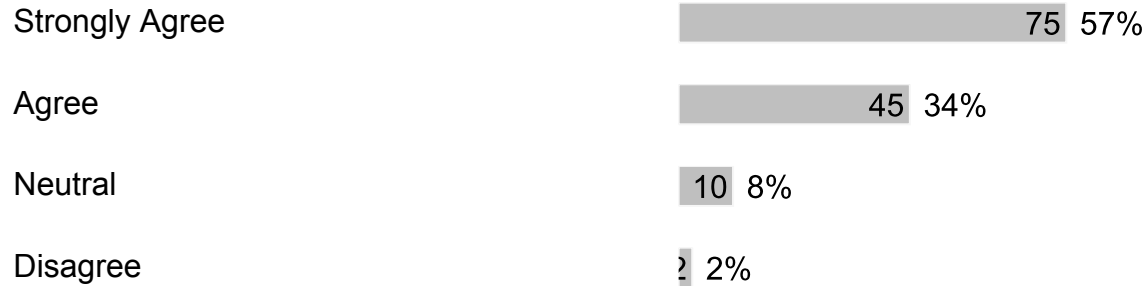
Agree 45 35%

Neutral 17 13%

Disagree 5 4%

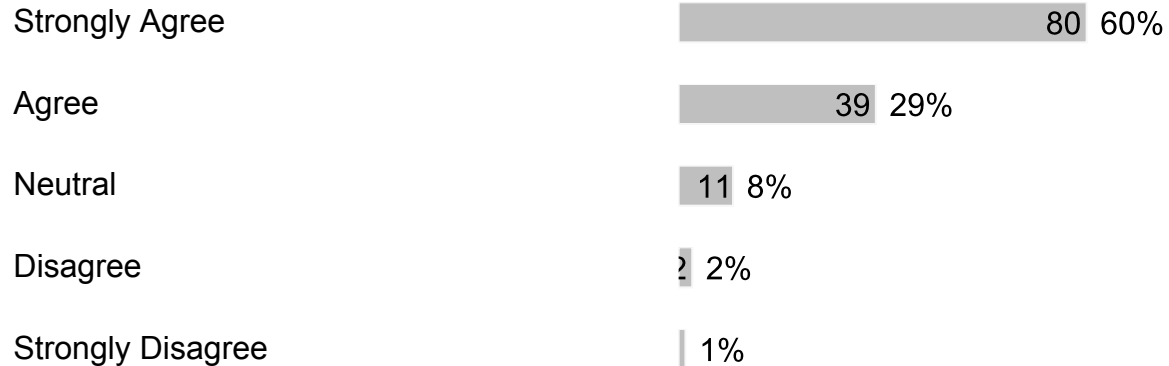
130 respondents

7. 7. Our school has high expectations for students.



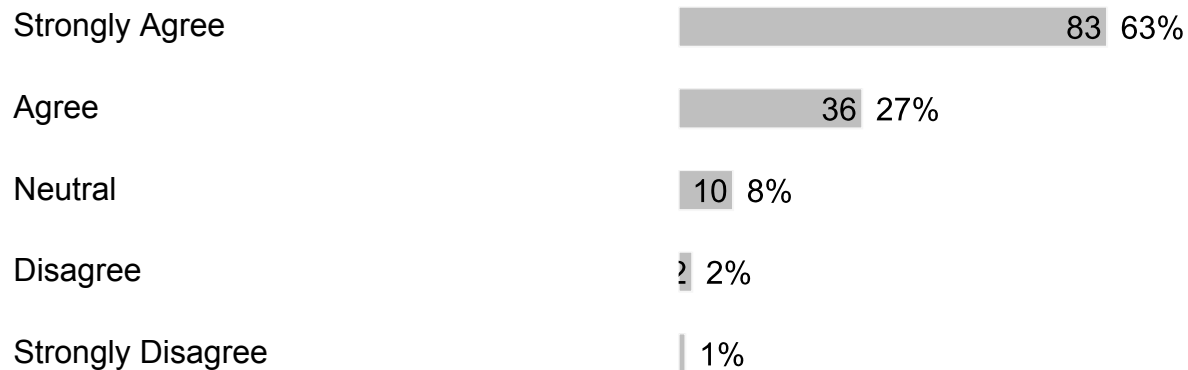
132 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



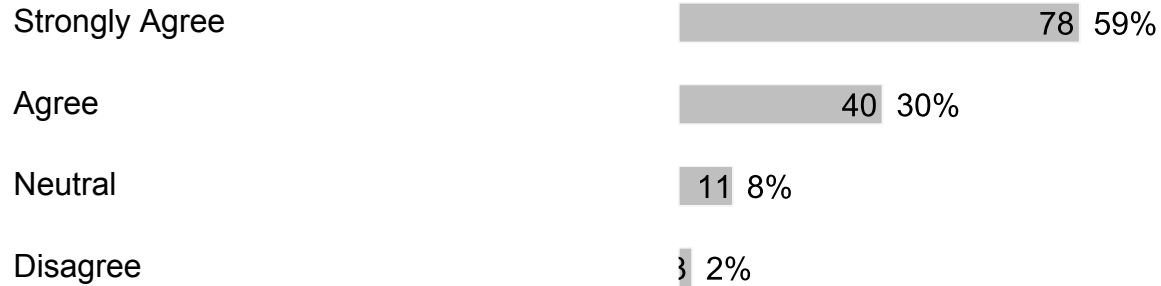
133 respondents

9. 9. My child's teachers give work that challenges my child.



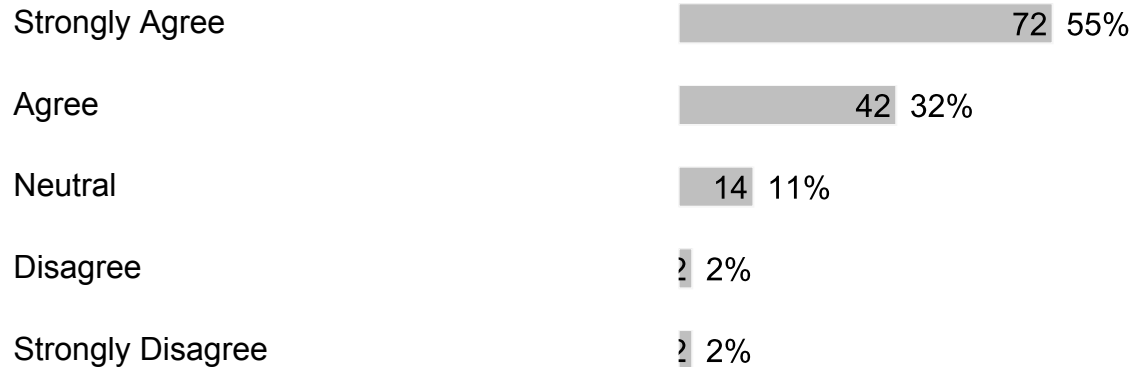
132 respondents

10. 10. My child's teachers work as a team to help my child learn.



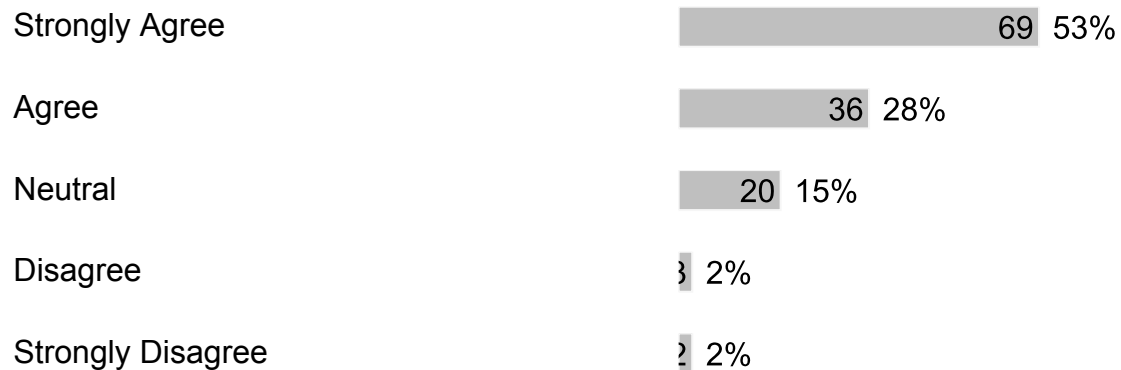
132 respondents

11. 11. My child's teachers use a variety of teaching strategies.



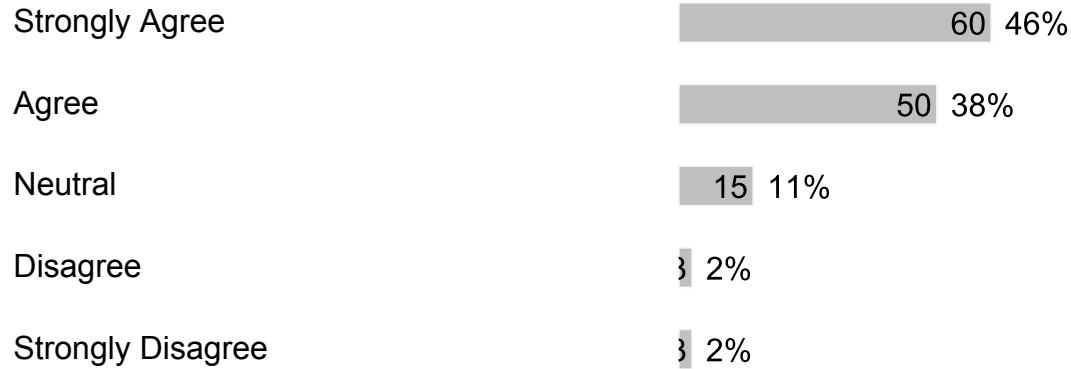
132 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



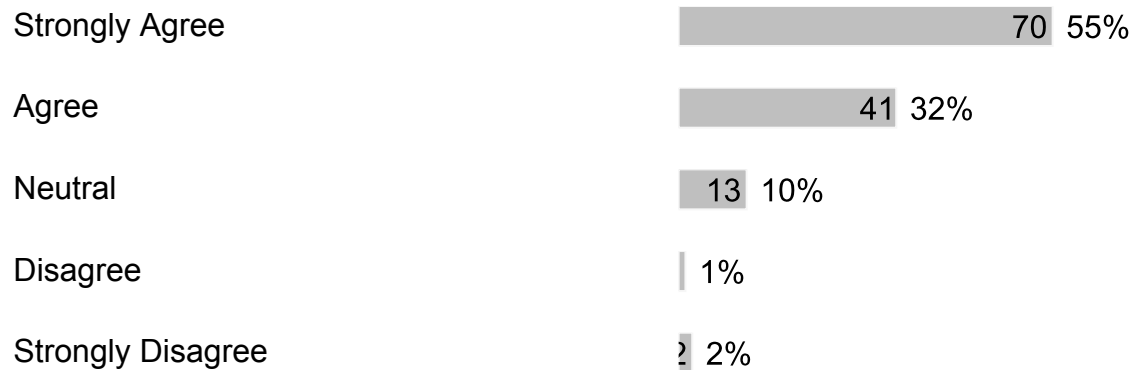
130 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



131 respondents

14. 14. Clear learning expectations are set for my child.



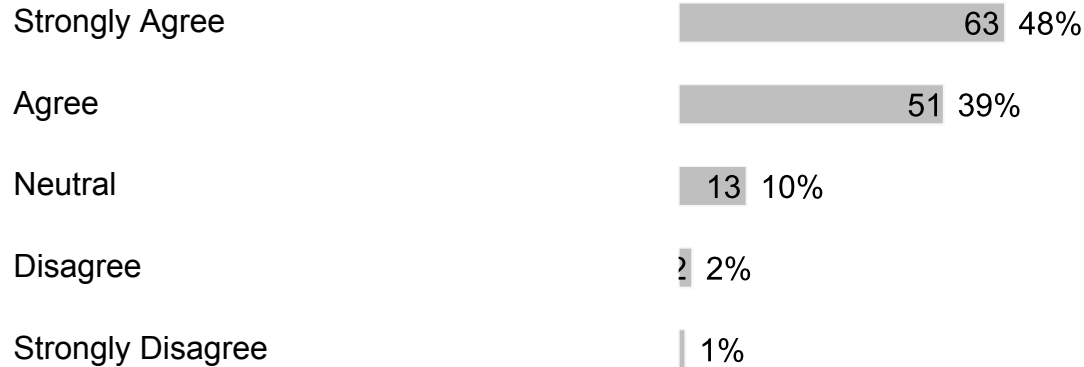
127 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



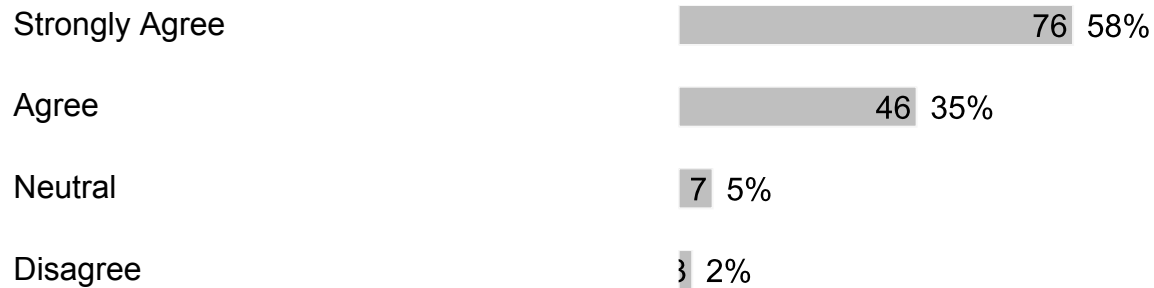
131 respondents

16. 16. Our school works to keep instructional time free from distraction.



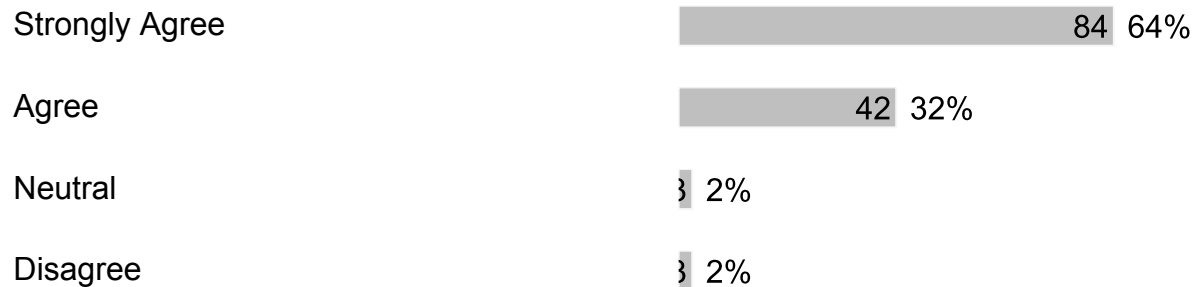
130 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



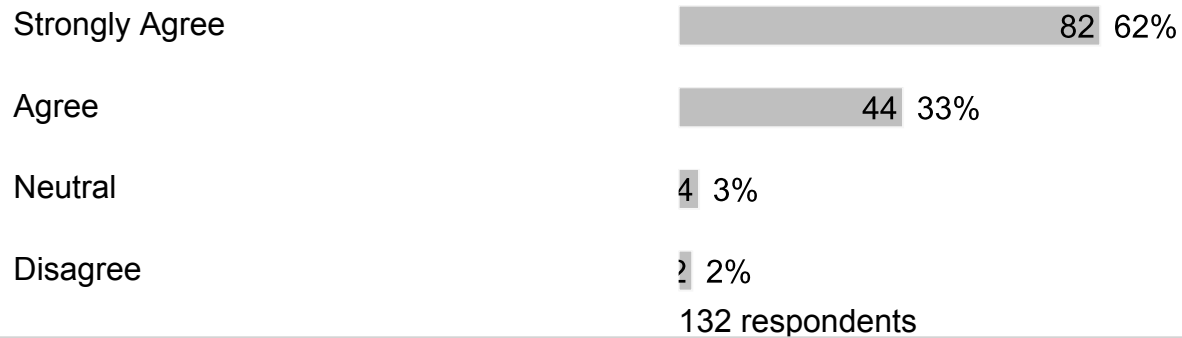
132 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

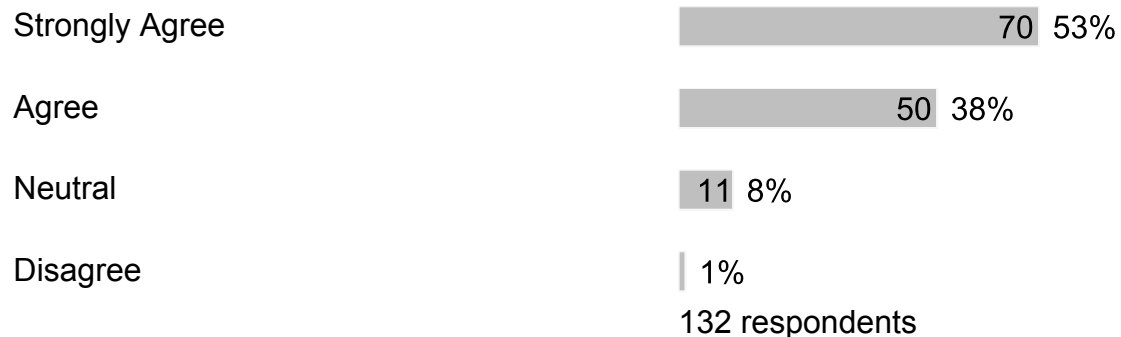


132 respondents

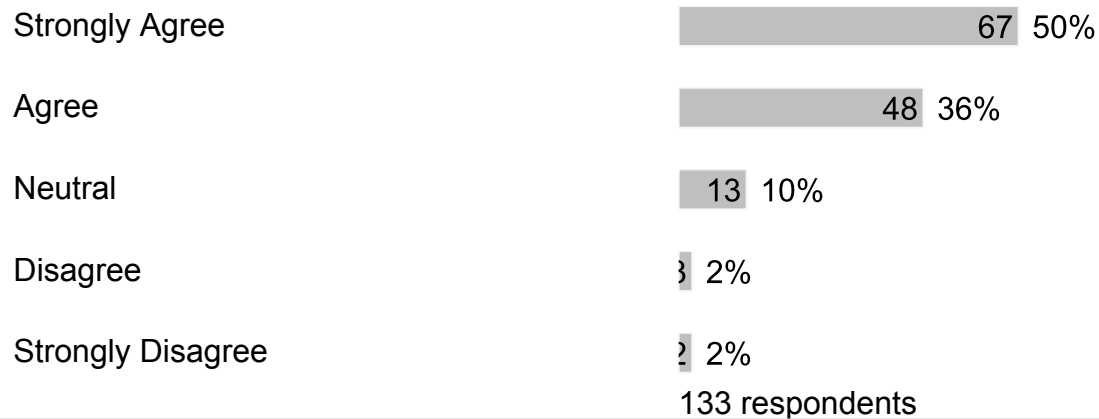
19. 19. Teachers schedule conferences to share student learning progress with families.



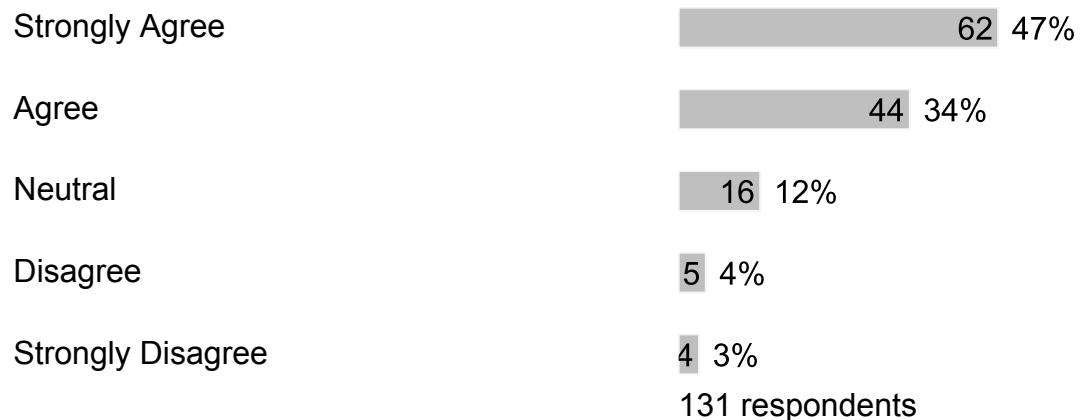
20. 20. My child is prepared for success in the next school year.



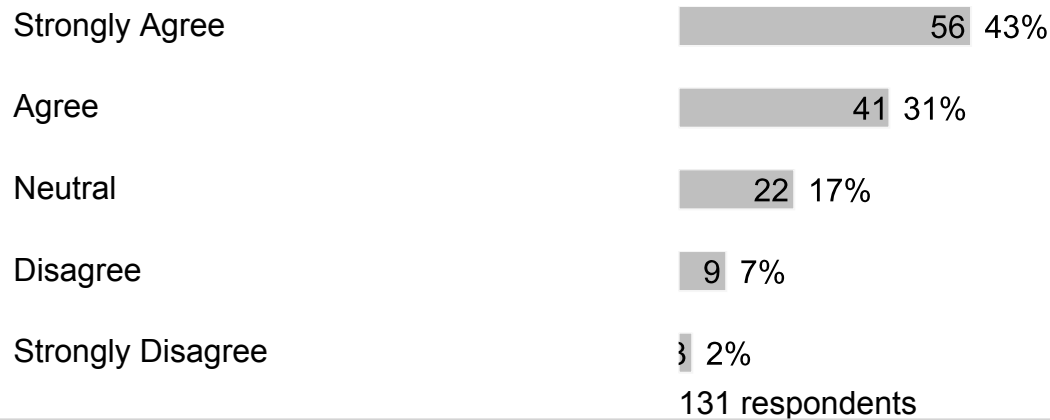
21. 21. Families are encouraged to volunteer.



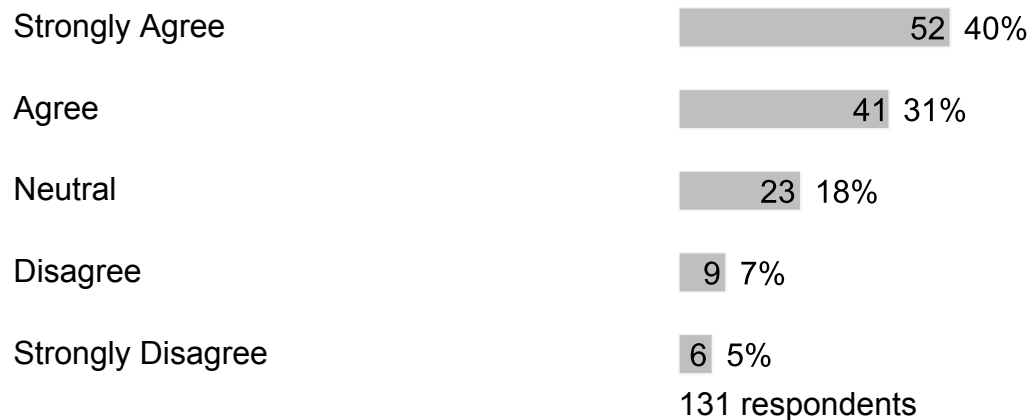
22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.

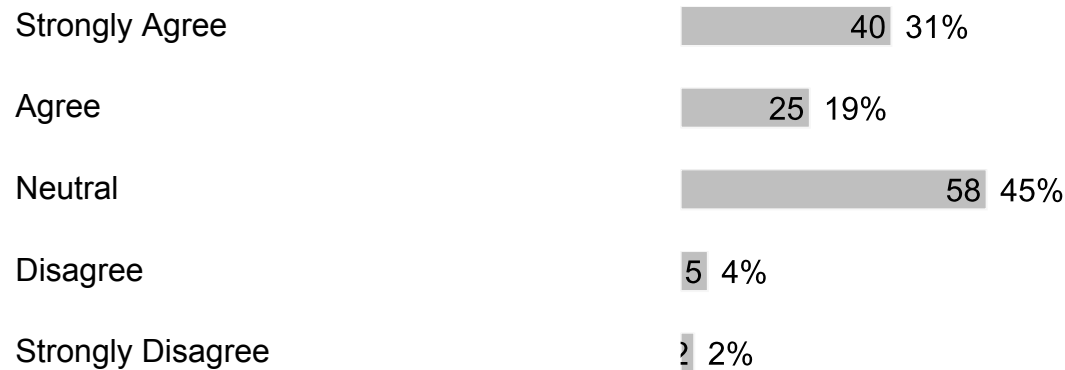


25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



129 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



130 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



Strongly Disagree 2 2%
131 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 72 55%

Agree 48 37%

Neutral 8 6%

Disagree 2 2%

130 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 51 39%

Agree 27 21%

Neutral 39 30%

Disagree 8 6%

Strongly Disagree 5 4%

130 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 39 30%

Agree 24 18%

Neutral 49 37%

Disagree 11 8%

Strongly Disagree 8 6%
131 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 67 51%

Agree 44 34%

Neutral 16 12%

Disagree 3 2%

Strongly Disagree 1 1%

131 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report