

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 06/18/2026



surveys



surveys

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Custom Survey

1 survey(s) 44 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

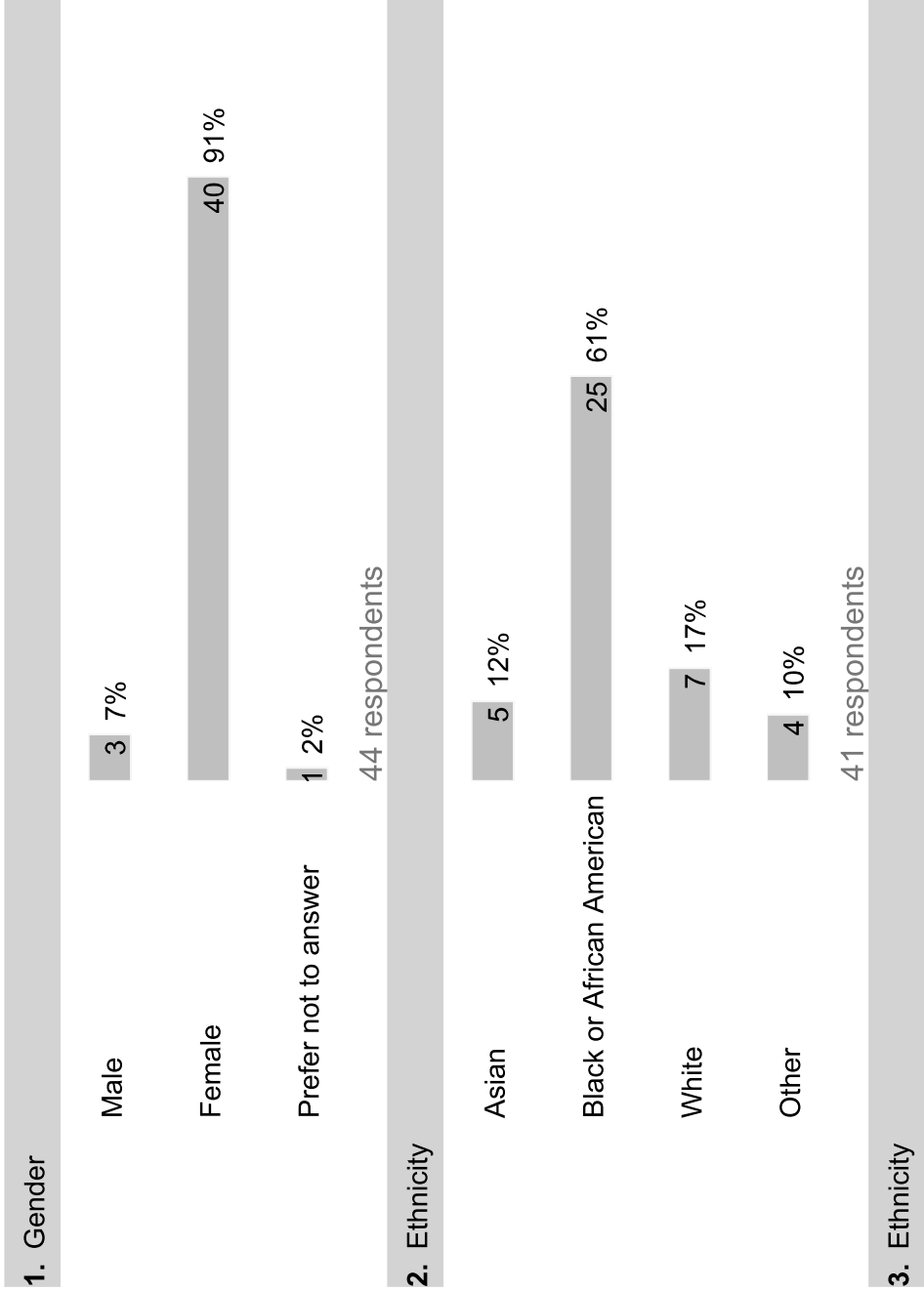
Tag:
N/A

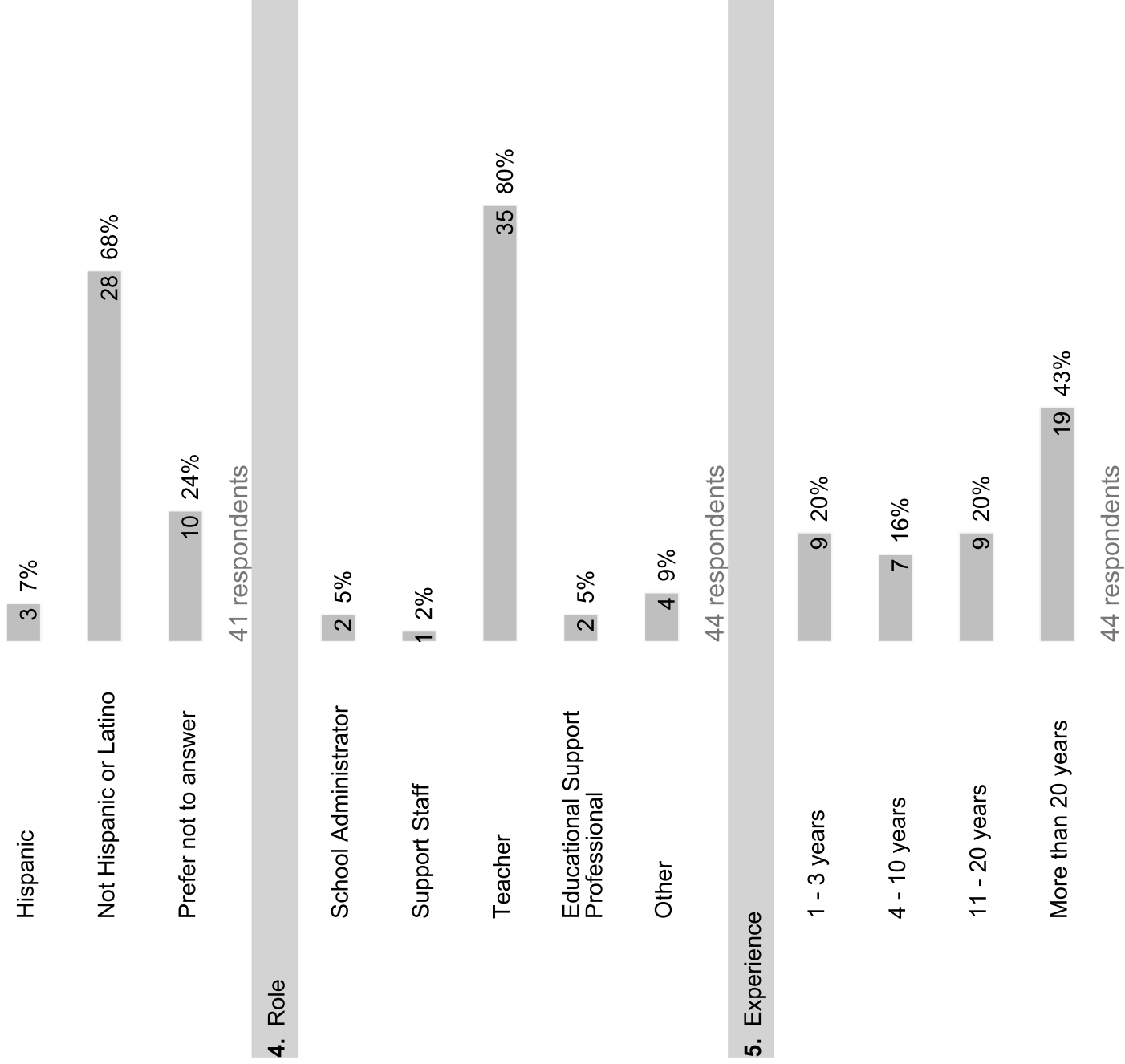


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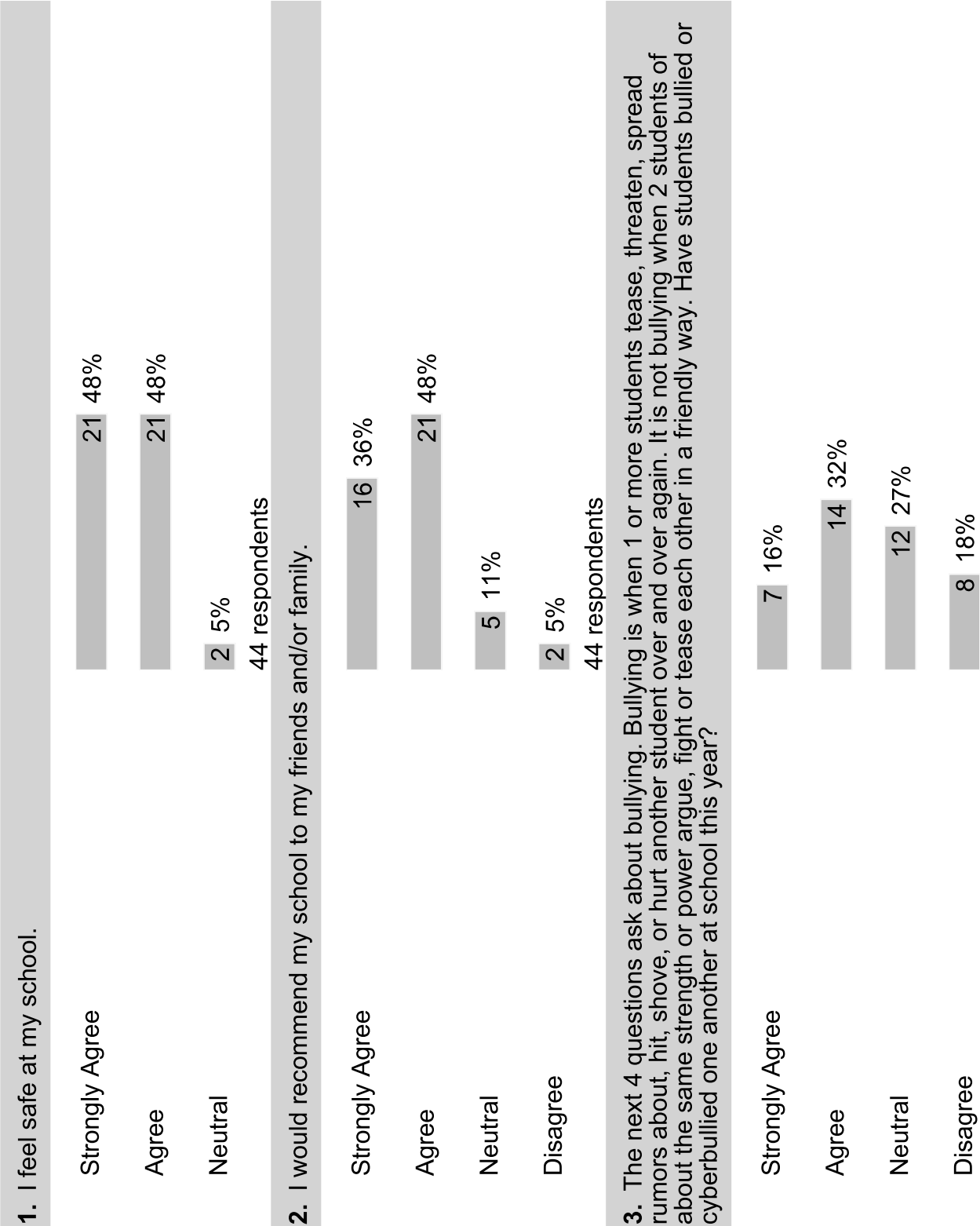
Demographics

Number of Responses | Percentages of Total Responses





C. Section 2



Strongly Disagree

3 7%

44 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes

15 34%

No

29 66%

44 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to
administration

15 34%

Addressed the incident myself

13 30%

Confronted the alleged bully(ies)
directly

11 25%

Contacted the parents/guardians of
the alleged bully(ies)

11 25%

Does not apply to me

26 59%

44 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped

17 39%

Don't know

1 2%

Does not apply to me

26 59%

44 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

19 44%

Agree

22 51%

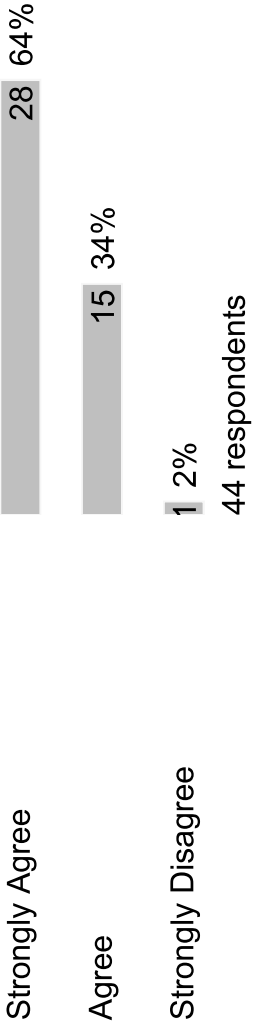
Disagree

2 5%

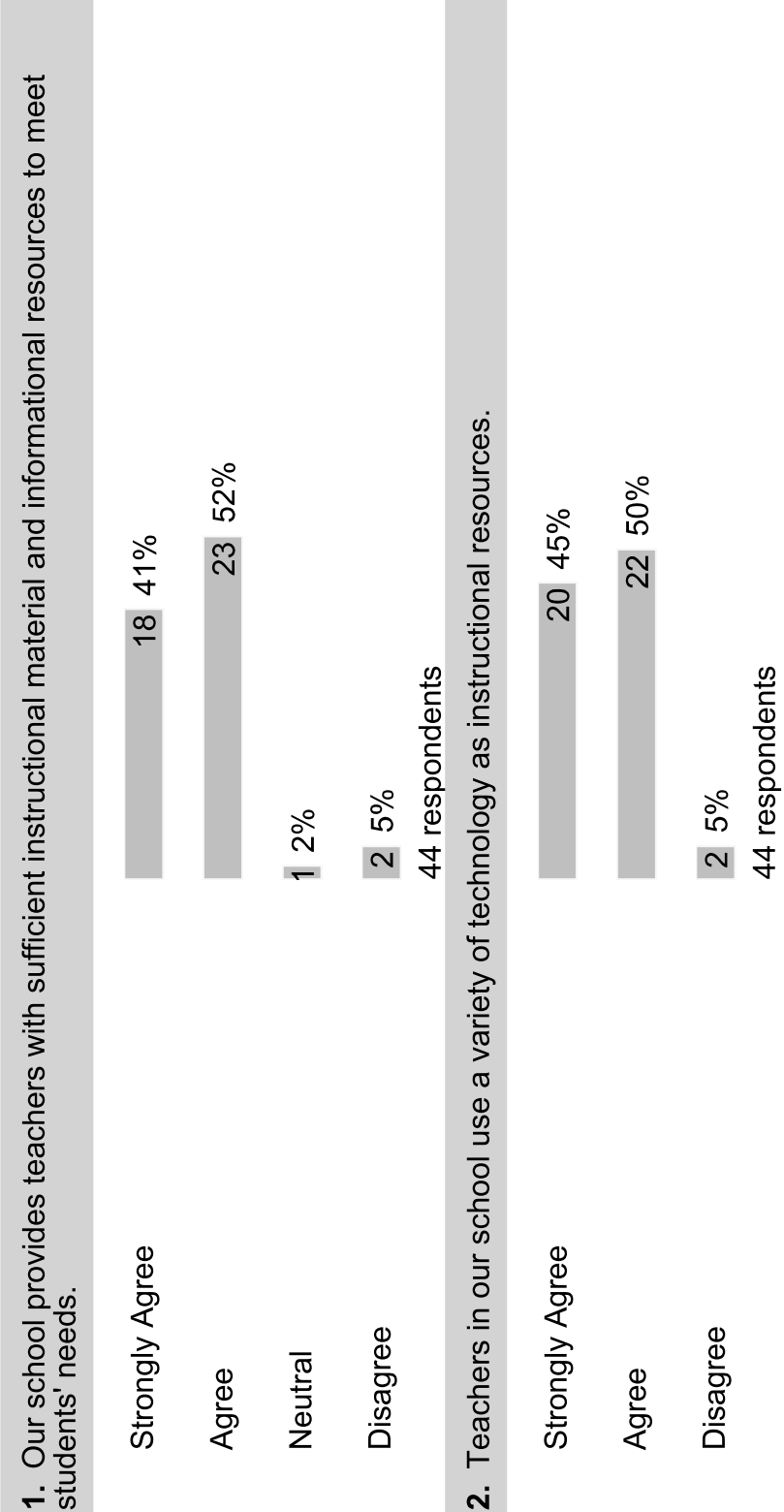
43 respondents

D. Section 3

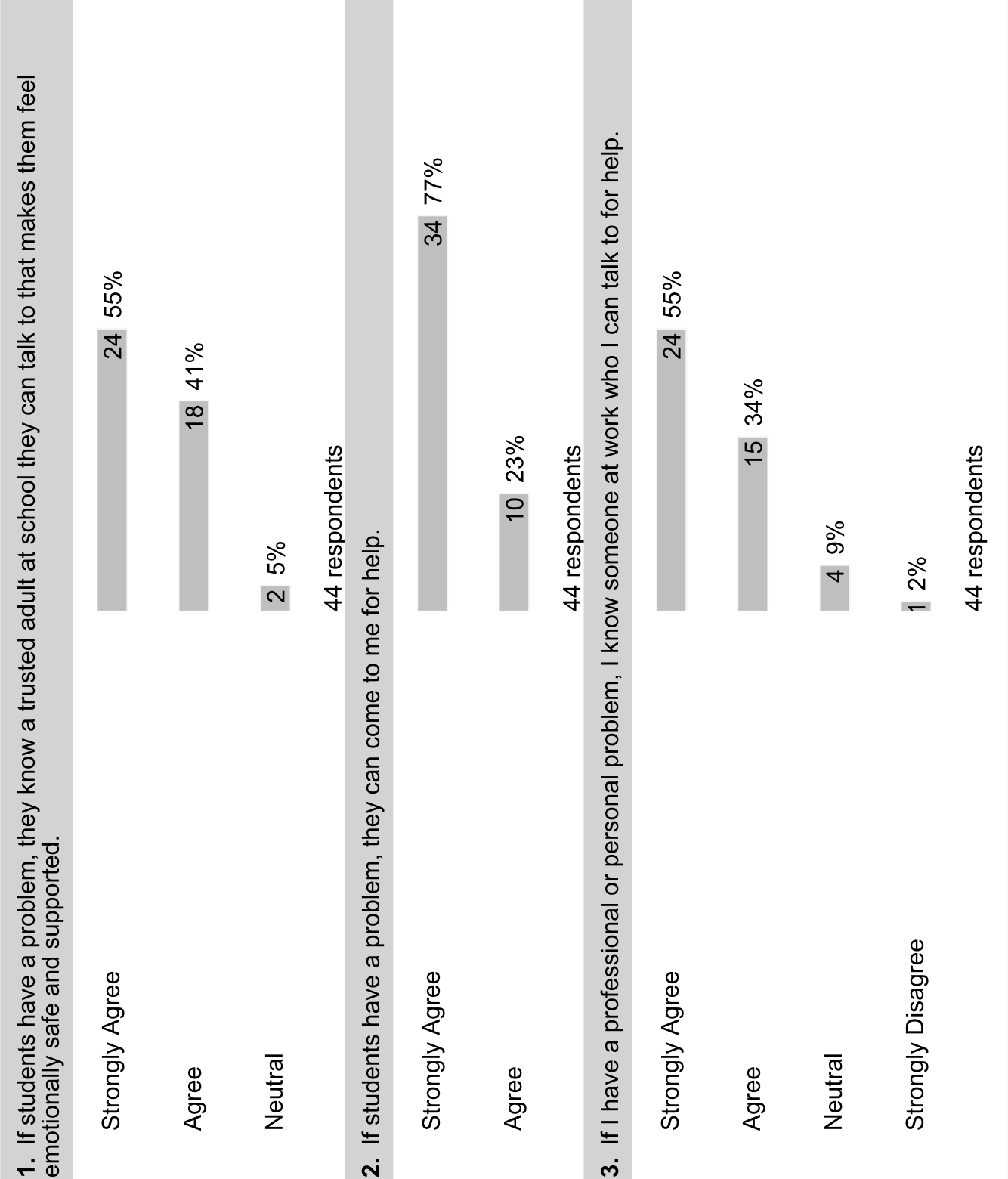
1. My school provides technology and internet access to help me do my job efficiently and effectively.



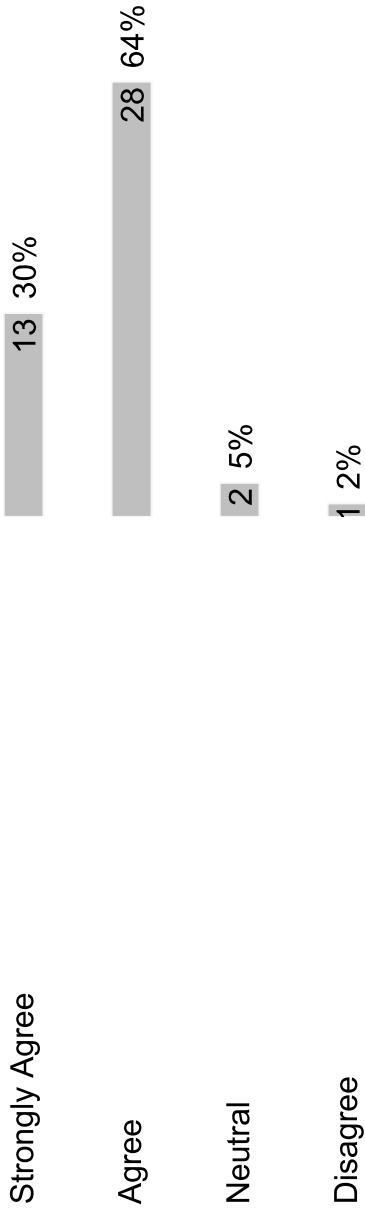
E. Section 4



F. Section 5

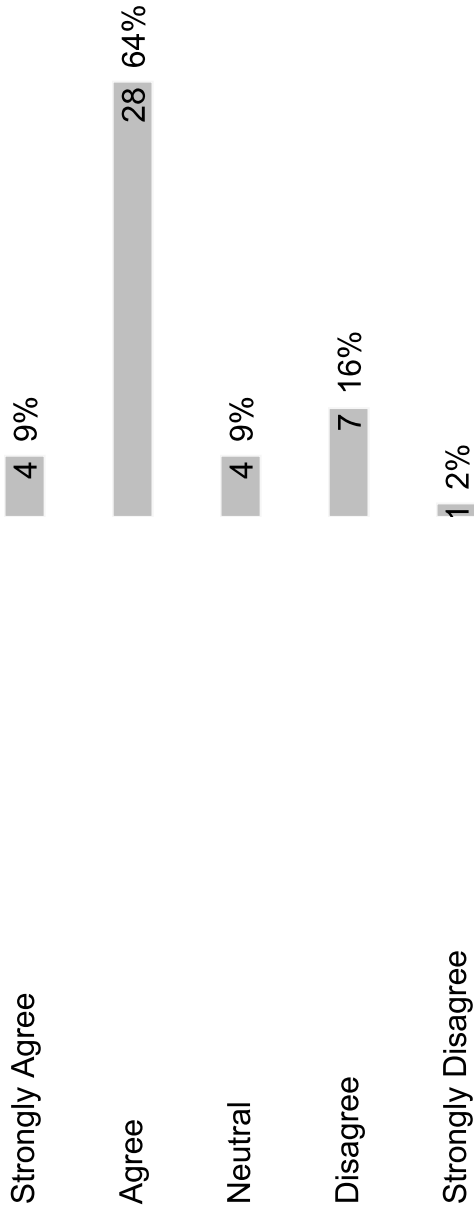


4. In my school, adults treat students with respect.



44 respondents

5. In my school, students treat adults with respect.



1 2%

44 respondents

6. In my school, colleagues/adults treat each other with respect.



Neutral

4 9%

Disagree

3 7%

44 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling

39 89%

College and/or Career Planning

4 9%

Family Counseling

10 23%

Athletics

16 36%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

27 61%

Performing Arts

21 48%

Mentoring

21 48%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

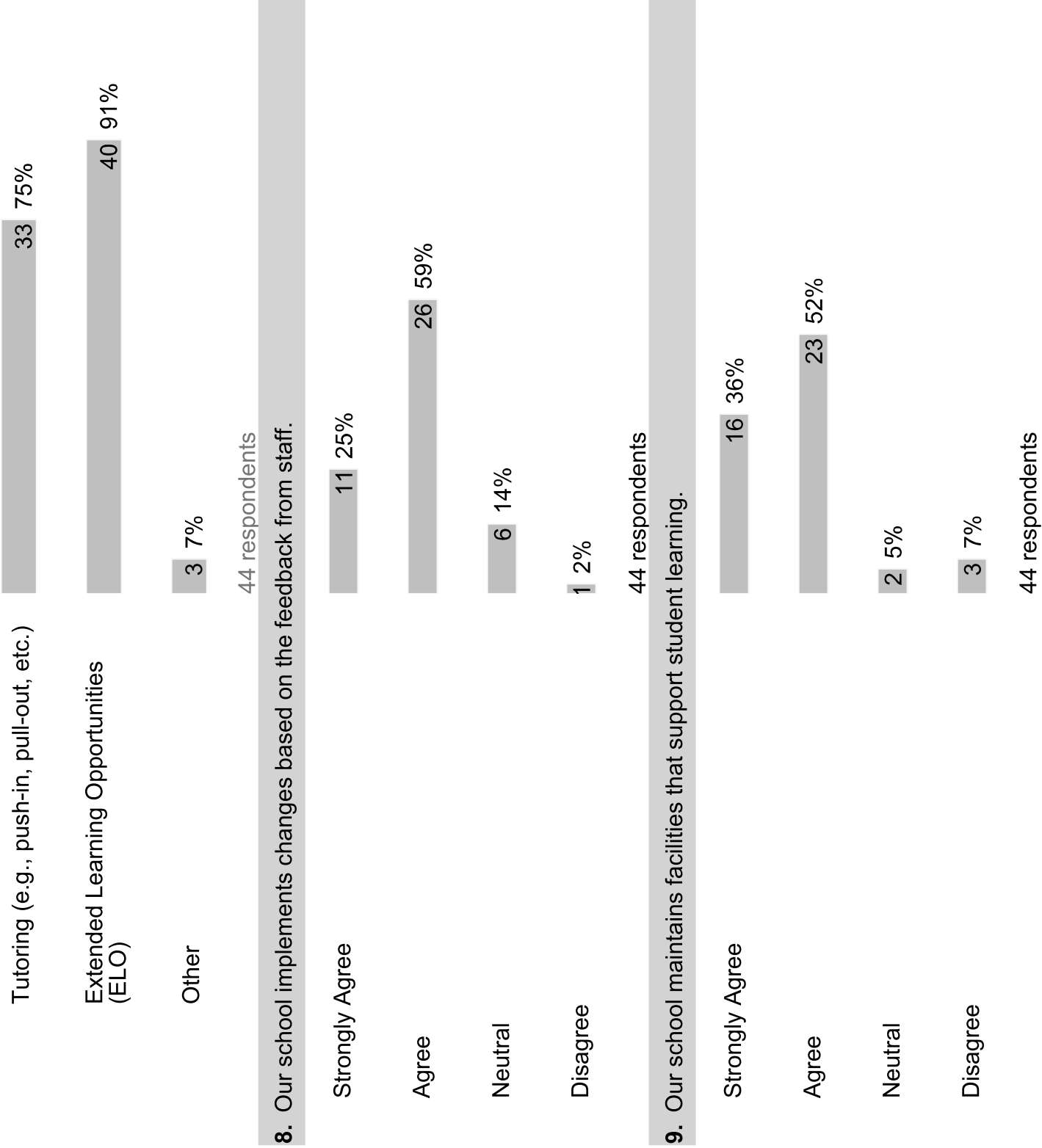
20 45%

Peer Counseling/Peer Mediation

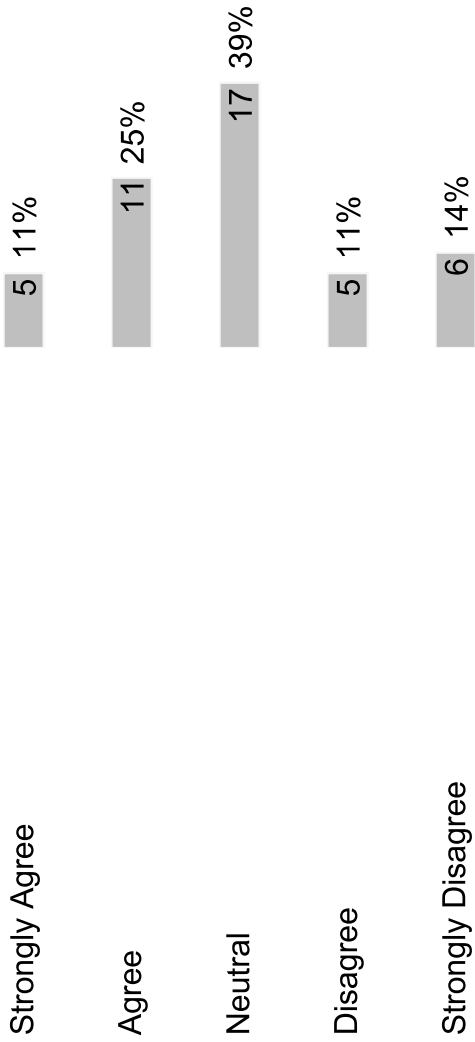
11 25%

Before and/or After School Care

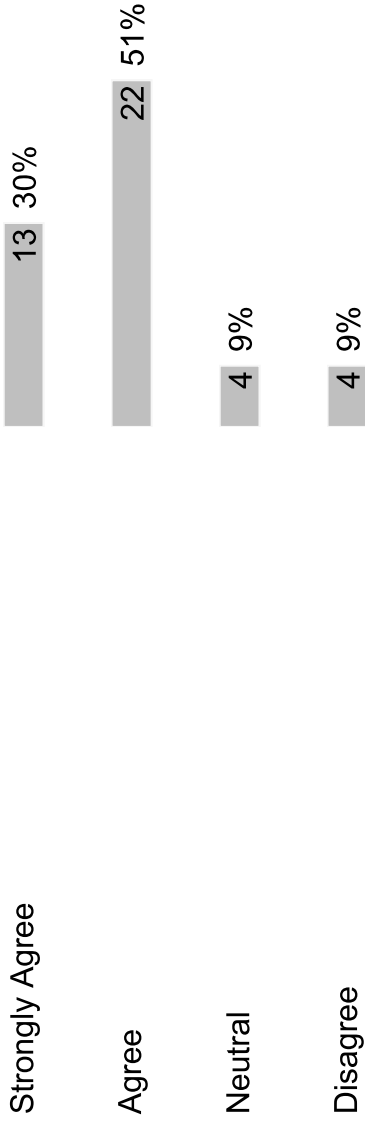
41 93%



10. I enjoy eating food prepared by the cafeteria.



11. Families regularly participate in school involvement activities offered by our school.



12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral

7 16%

Disagree

7 16%

44 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree

12 27%

Agree

27 61%

Neutral

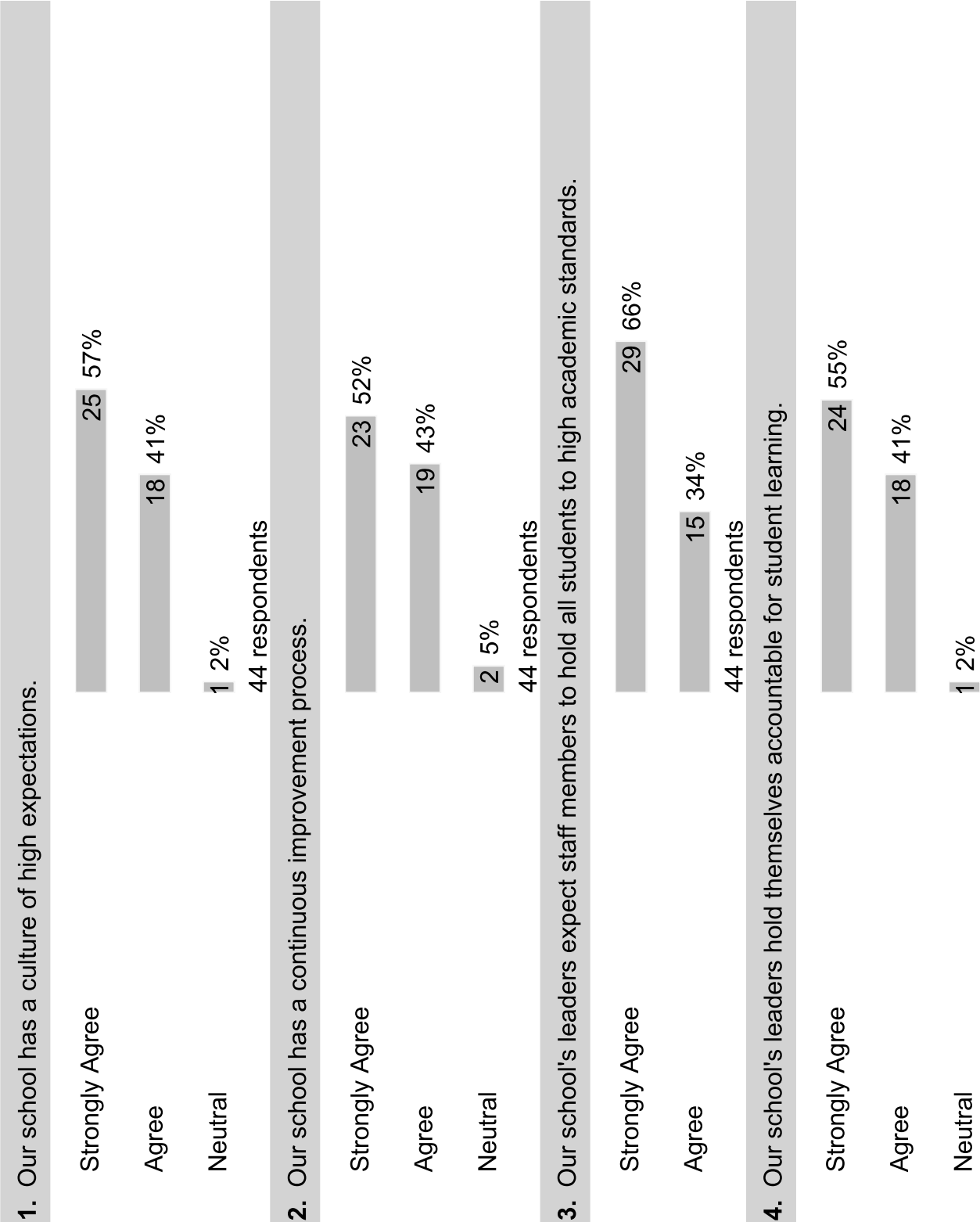
3 7%

Disagree

2 5%

44 respondents

G. Section 6



Disagree 1 2%

44 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree

28 64%

Agree

15 34%

Neutral

1 2%

44 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree

25 58%

Agree

16 37%

Neutral

2 5%

43 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree

22 50%

Agree

22 50%

44 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree

25 57%

Agree

18 41%

Neutral

1 2%

44 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree

25 57%

Agree

19 43%

44 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree

28 64%

Agree

16 36%

44 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree

20 47%

Agree

21 49%

Neutral

1 2%

Disagree

1 2%

43 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree

20 45%

Agree

22 50%

Neutral

2 5%

44 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree

18 41%

Agree

23 52%

Neutral

3 7%

44 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree

26 59%

Agree

14 32%

Neutral

4 9%

44 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree

25 57%

Agree

15 34%

Neutral

4 9%

44 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree

22 51%

Agree

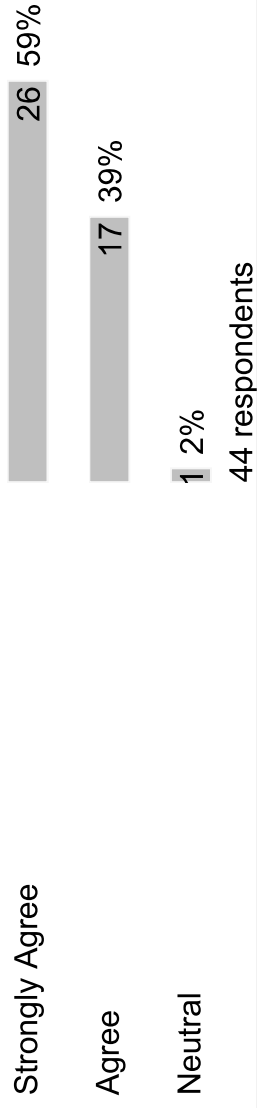
19 44%

Neutral

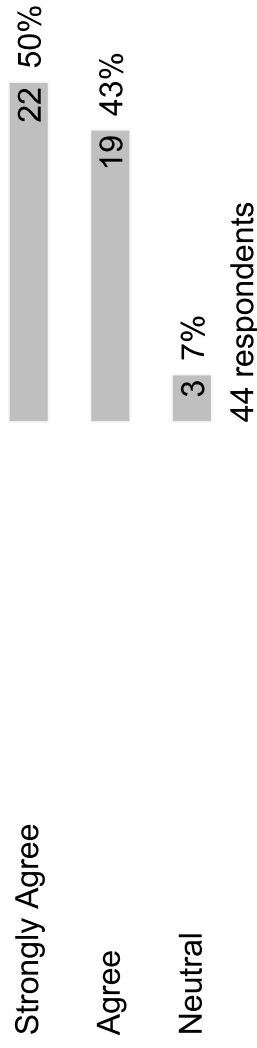
2 5%

43 respondents

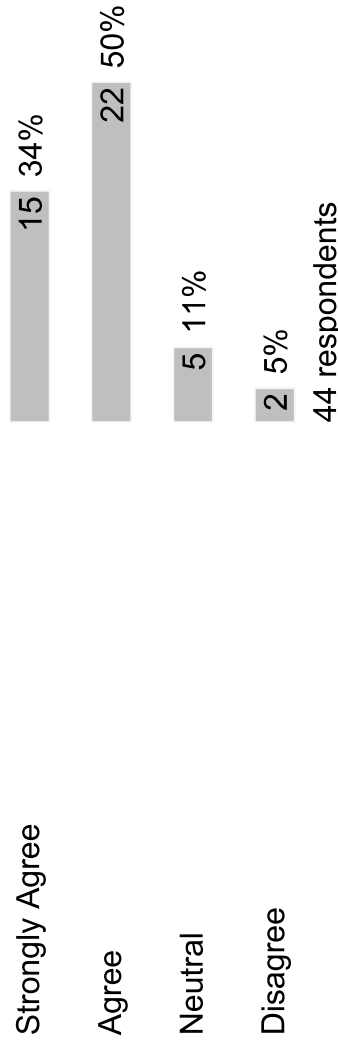
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 23 52%

Agree 20 45%

Neutral 1 2%

44 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 22 50%

Agree 19 43%

Neutral 1 2%

Strongly Disagree 2 5%

44 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 23 53%

Agree 18 42%

Neutral 2 5%

43 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 14 33%

Agree 20 47%

Neutral 8 19%

Disagree 1 2%

43 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree

17 39%

Agree

27 61%

44 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree

19 44%

Agree

22 51%

Neutral

2 5%

43 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree

19 43%

Agree

22 50%

Neutral

3 7%

44 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year

1 2%

2 times per year

27 61%

3 or more times per year

3 7%

Does not apply

13 30%

44 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree

22 50%

Agree

18 41%

Neutral

4 9%

44 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree

18 41%

Agree

24 55%

Neutral

2 5%

44 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree

12 27%

Agree

22 50%

Neutral

6 14%

Disagree

4 9%

44 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree

23 52%

Agree 20 45%

Neutral 1 2%

44 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 24 56%

Agree 19 44%

43 respondents

34. I am accessible via (check all that apply):

Emails 44 100%

Texts 24 55%

Phone calls 34 77%

Personal visits 23 52%

44 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 25 57%

Agree 18 41%

Neutral 1 2%

44 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report