

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 06/18/2026



surveys



surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 06/18/2026

Custom Survey

1 survey(s) 84 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

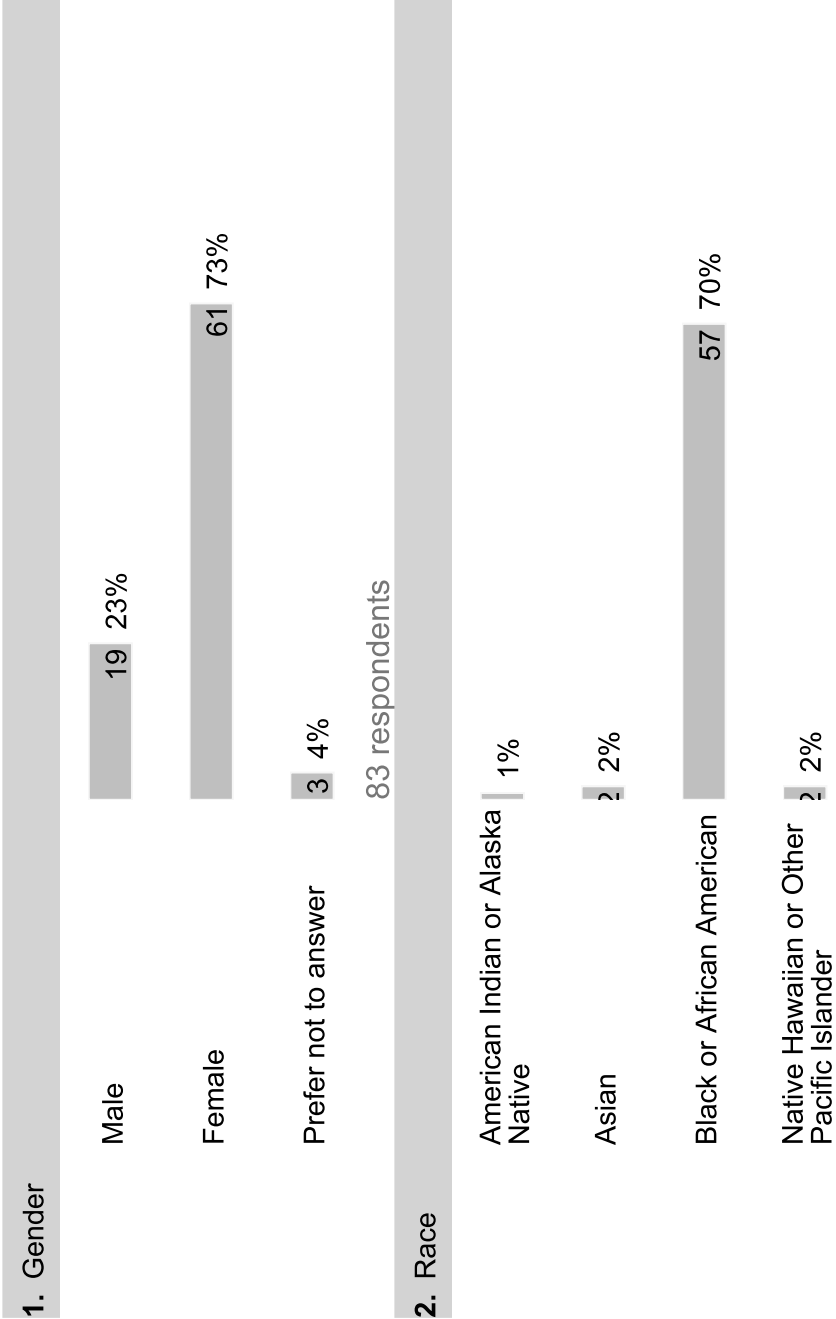
Tag:
N/A



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses



White

10 12%

Multiracial

3 4%

Other

6 7%

81 respondents

3. Ethnicity

Hispanic

10 13%

Non-Hispanic or Latino

55 72%

Prefer not to answer

11 14%

76 respondents

4. Grade

Grade PK

6 7%

Grade K

2 2%

Grade 1

3 4%

Grade 2

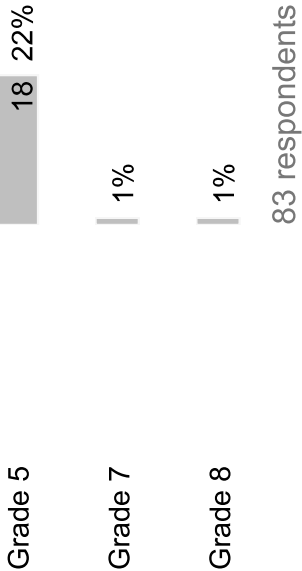
5 6%

Grade 3

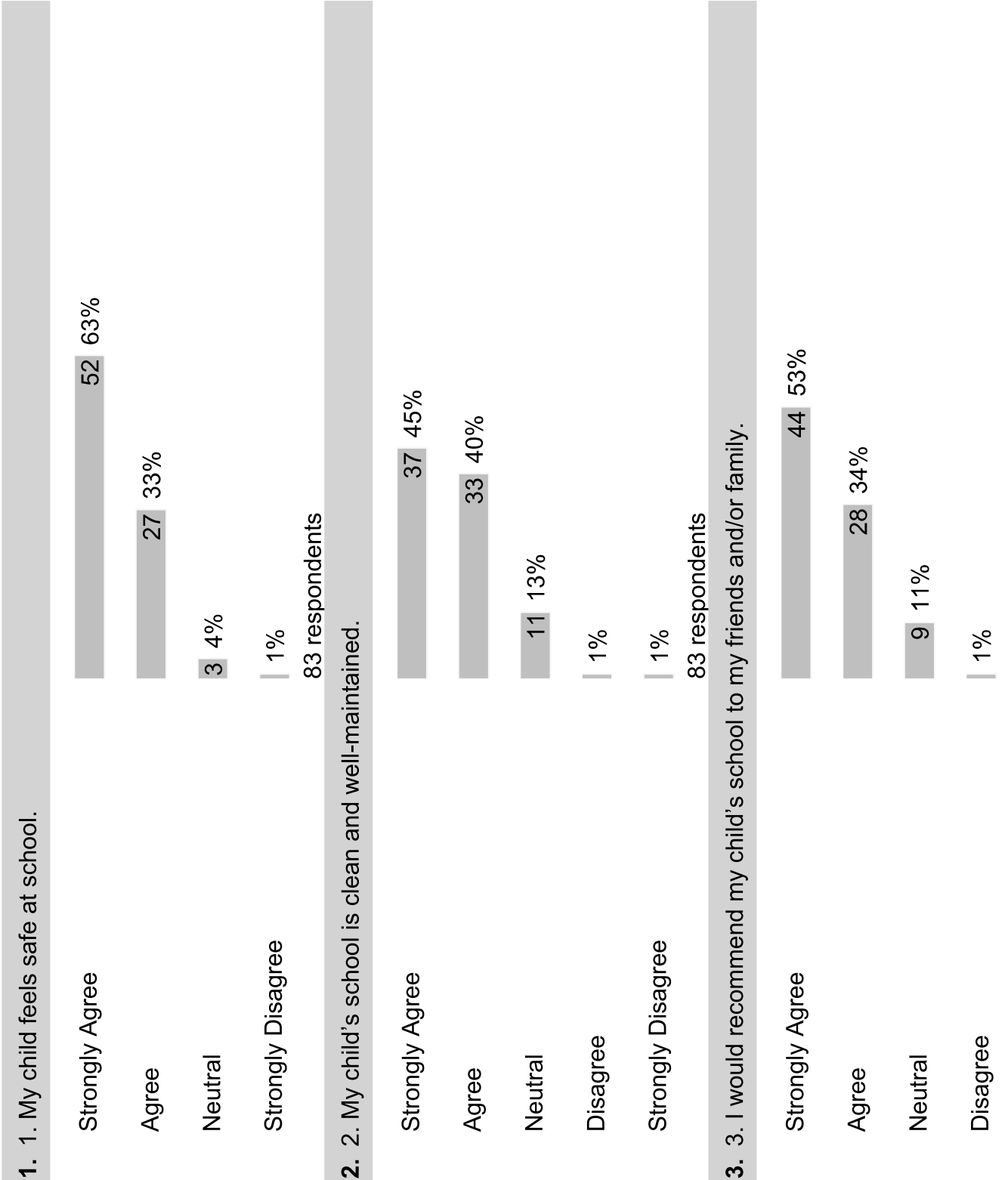
19 23%

Grade 4

28 34%



C. Section 2



Strongly Disagree

1%

83 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree

11 13%

Agree

9 11%

Neutral

20 24%

Disagree

23 28%

Strongly Disagree

20 24%

83 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree

13 16%

Agree

8 10%

Neutral

18 22%

Disagree

2 2%

Strongly Disagree

1%

Does Not Apply

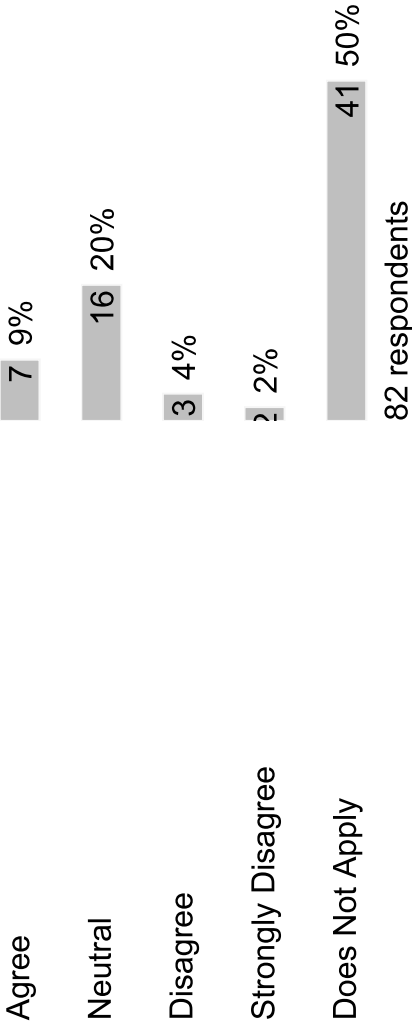
41 49%

83 respondents

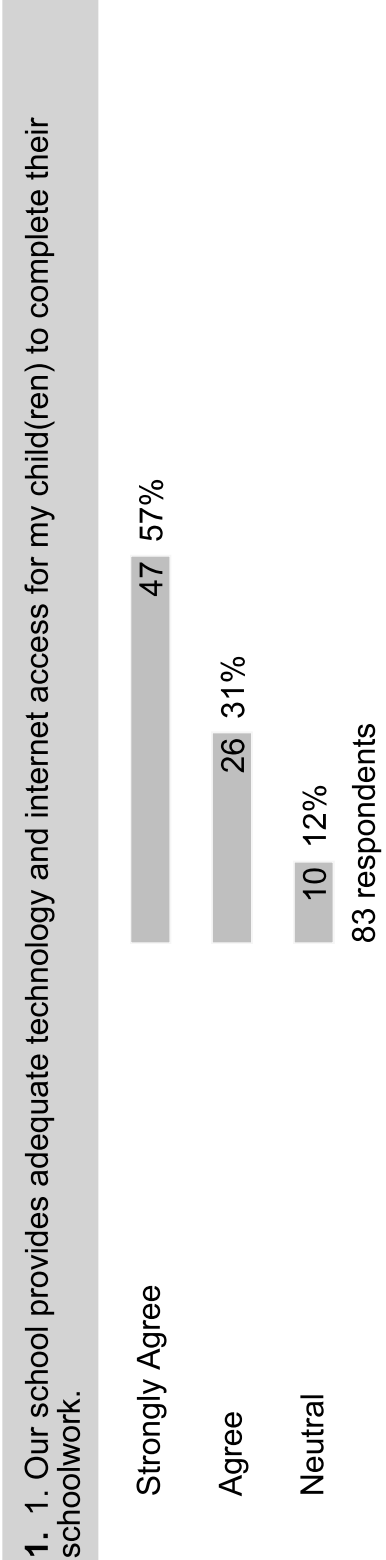
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree

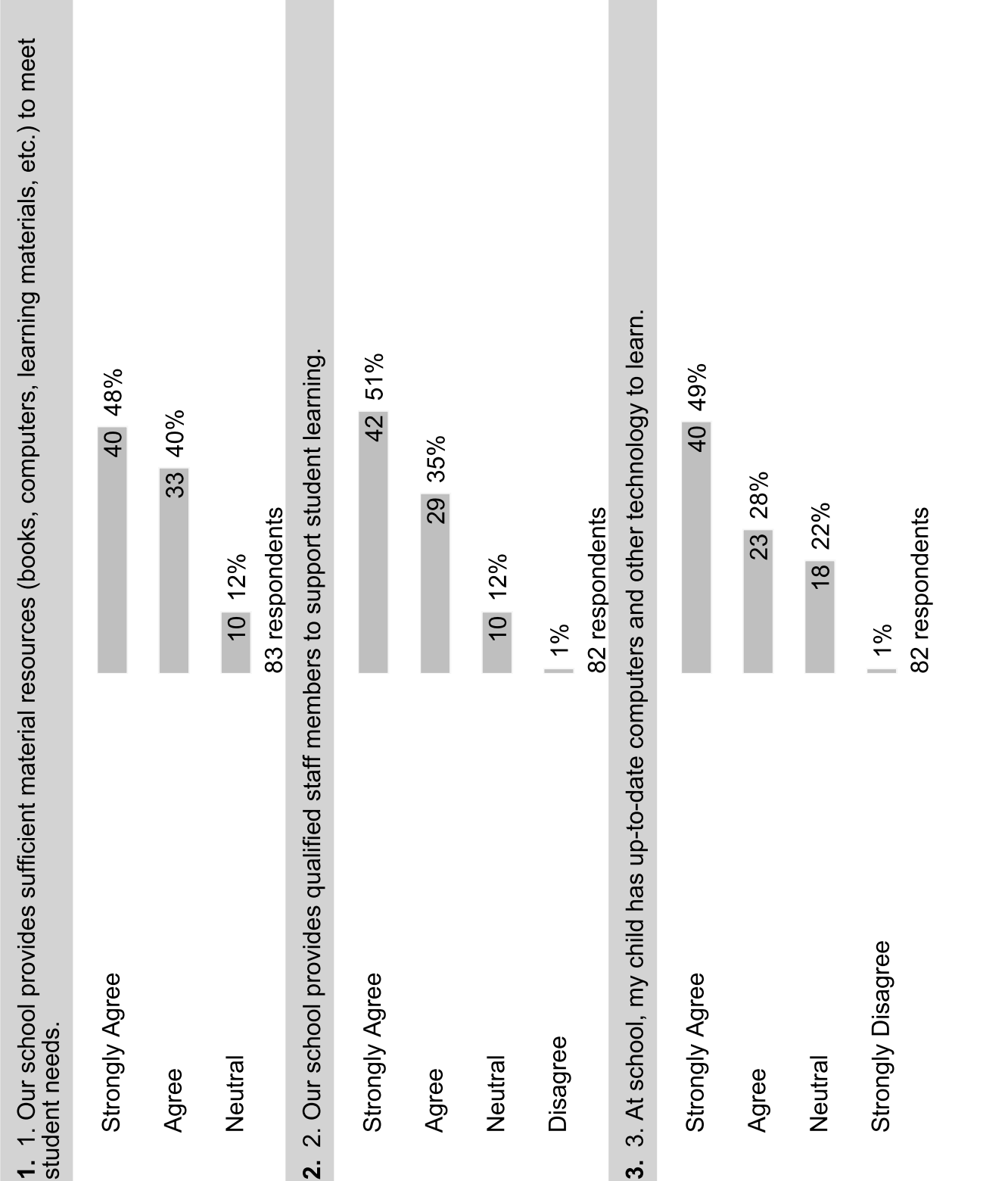
13 16%



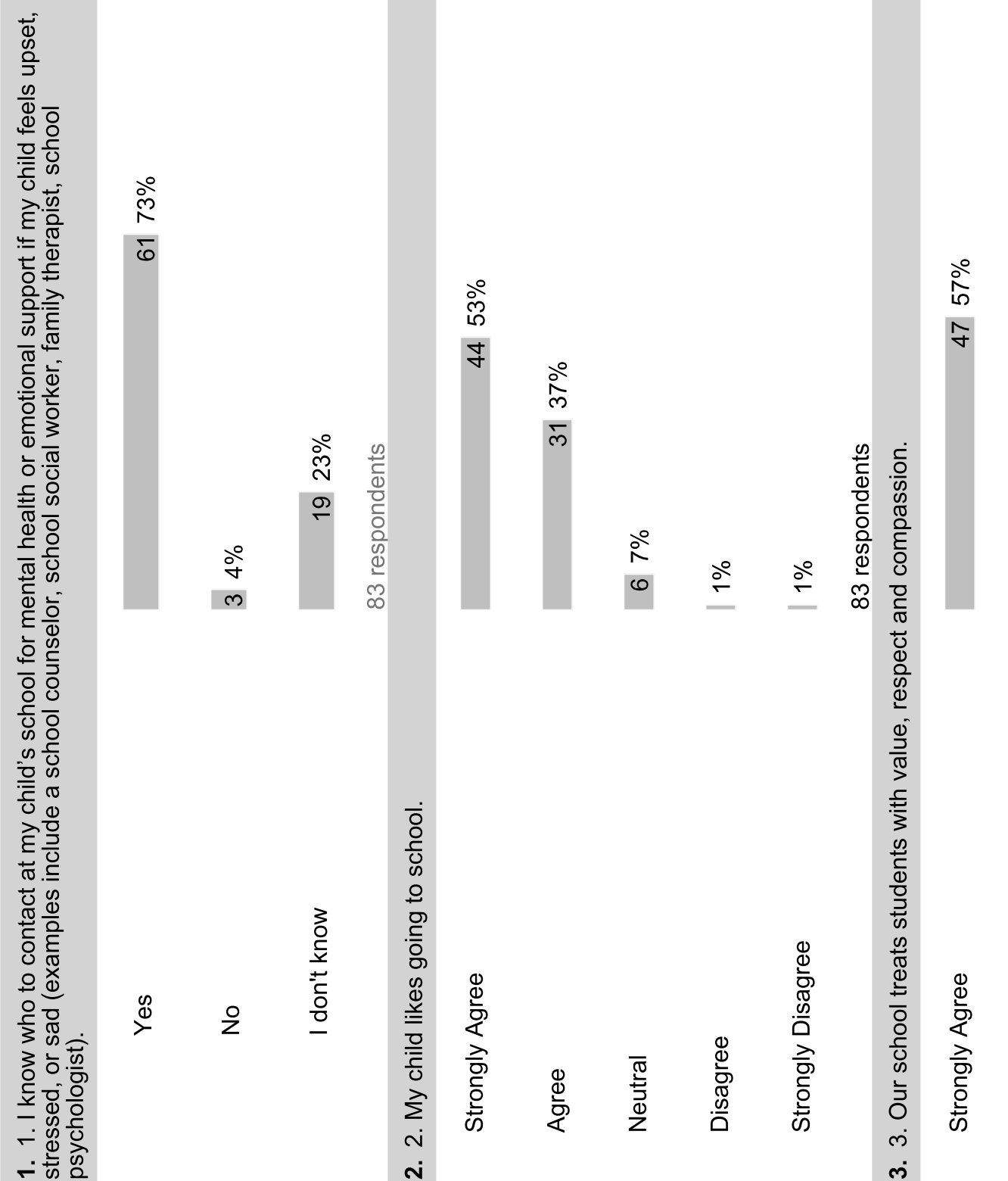
D. Section 3



E. Section 4



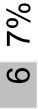
F. Section 5



Agree



Neutral



Disagree



83 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree



Agree



Neutral



Strongly Disagree



83 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree



Agree



Neutral



Strongly Disagree



83 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 49 60%

Agree 26 32%

Neutral 5 6%

Strongly Disagree 2 2%

82 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 50 65%

College and/or Career Planning 9 12%

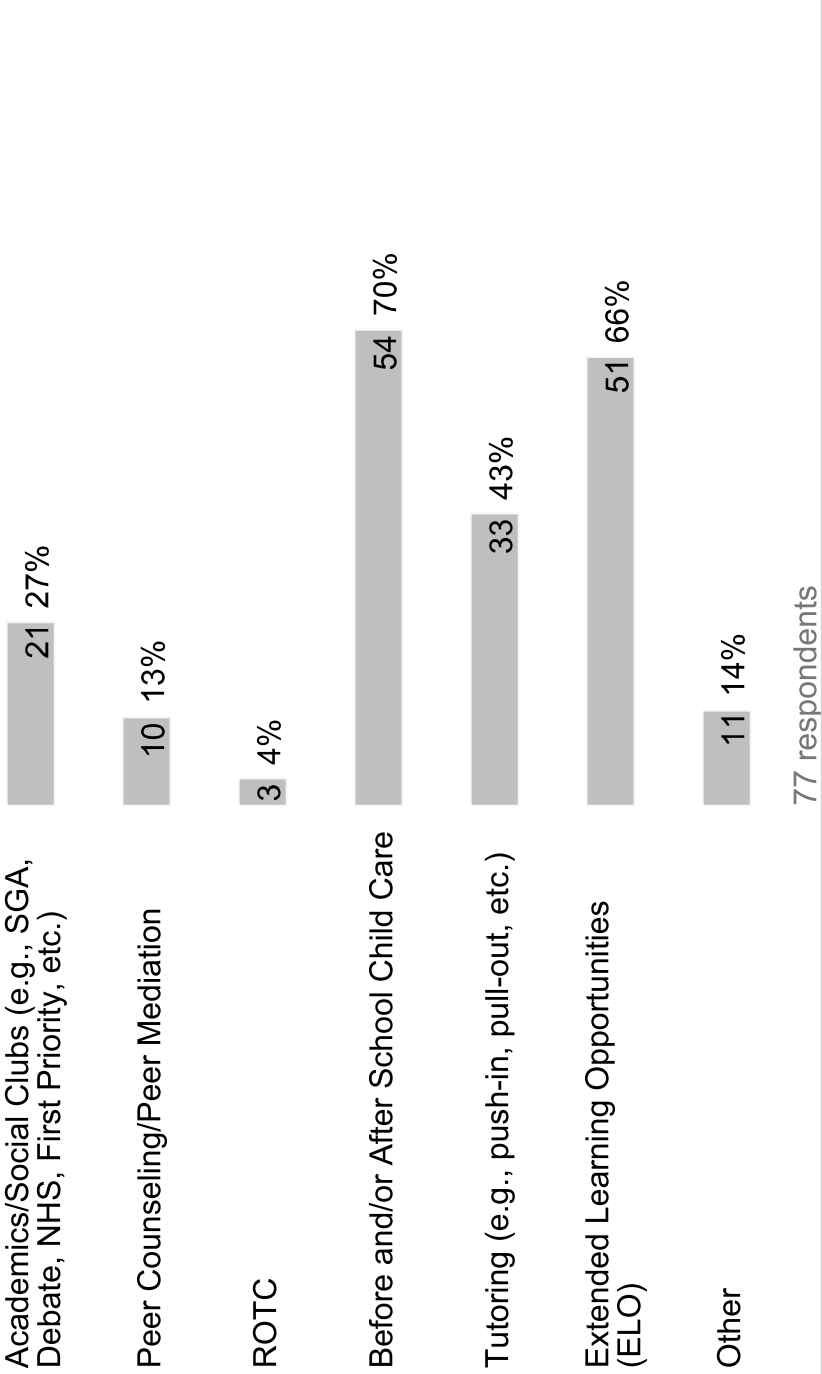
Family Counseling 15 19%

Athletics 23 30%

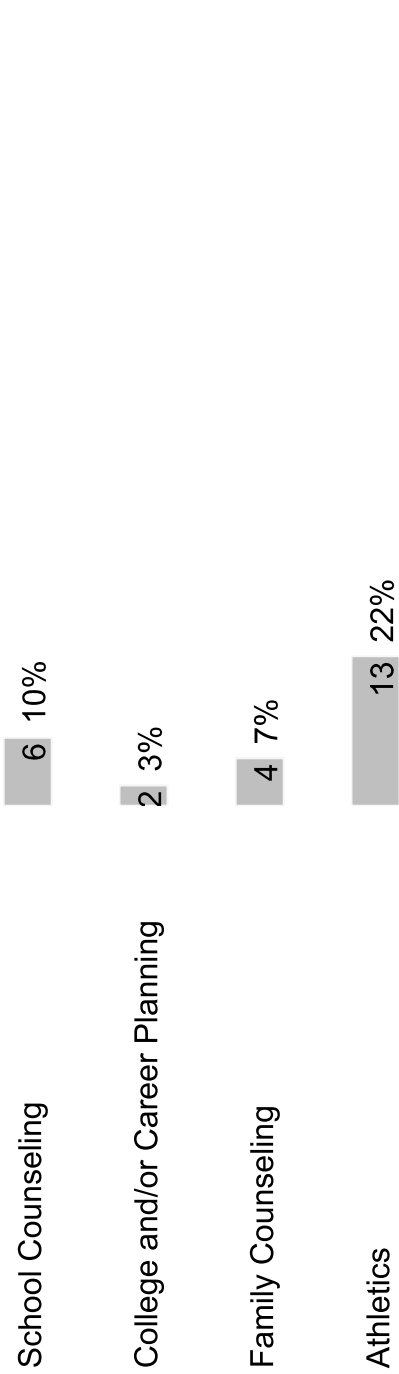
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 20 26%

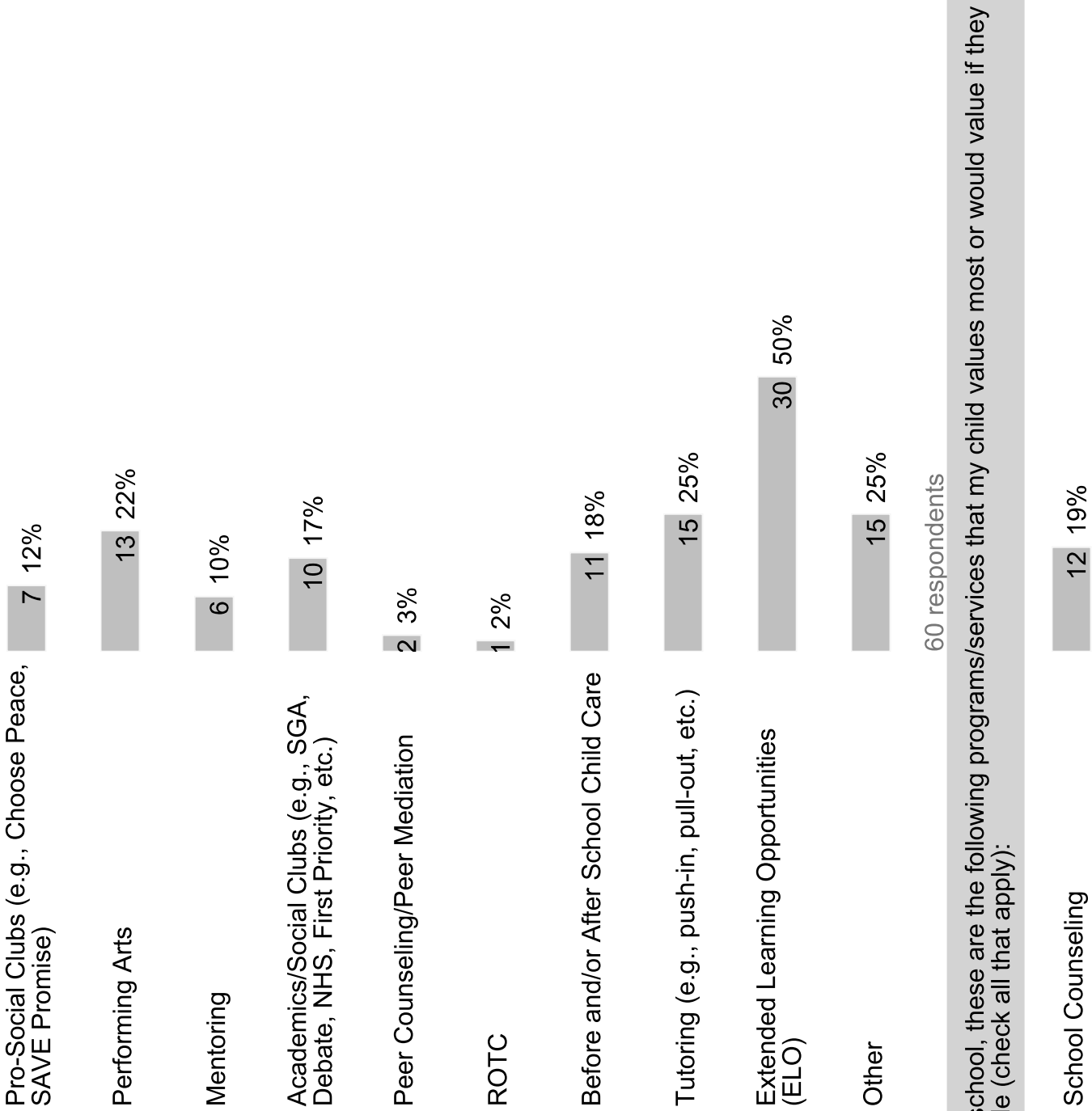
Performing Arts 25 32%

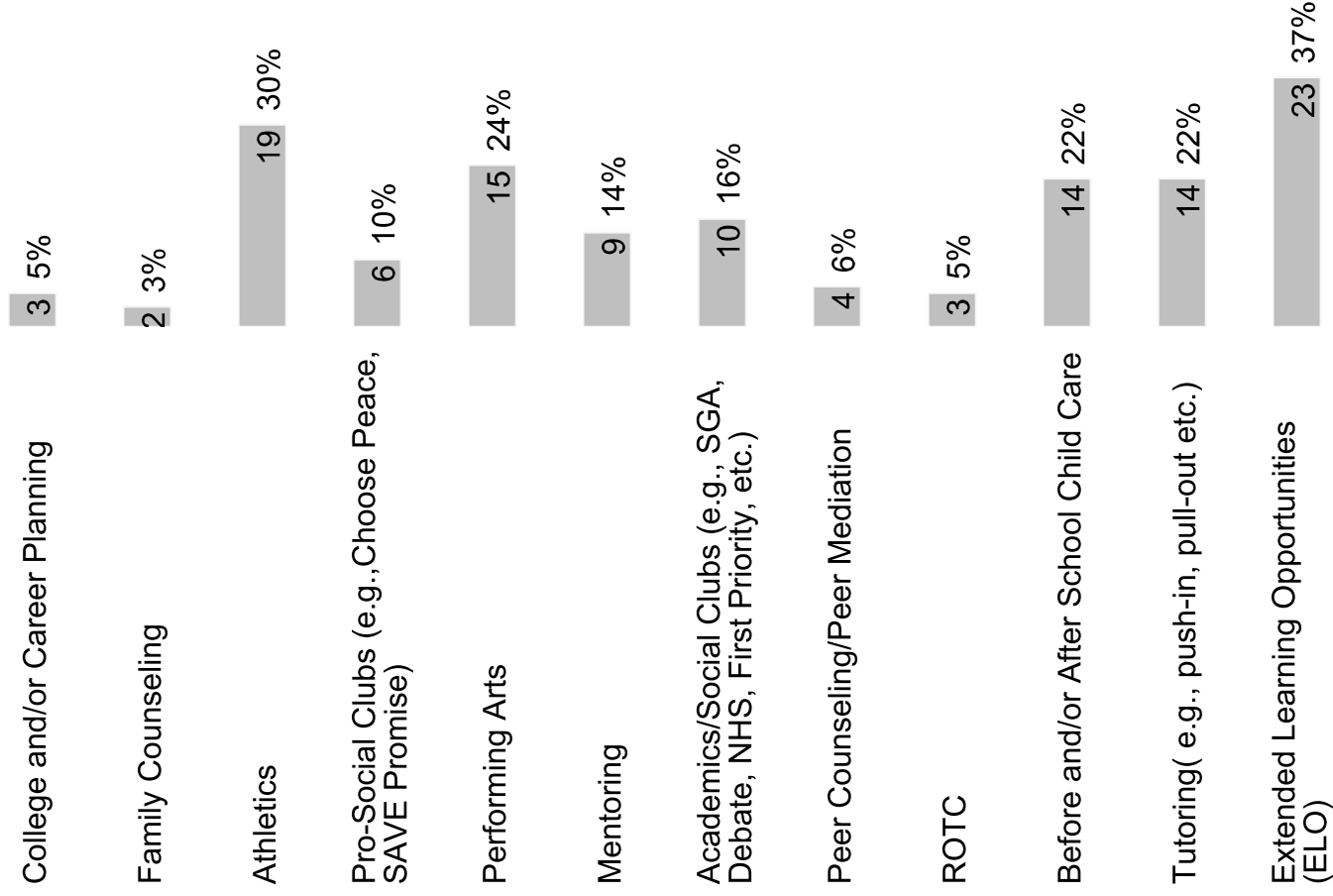
Mentoring 19 25%

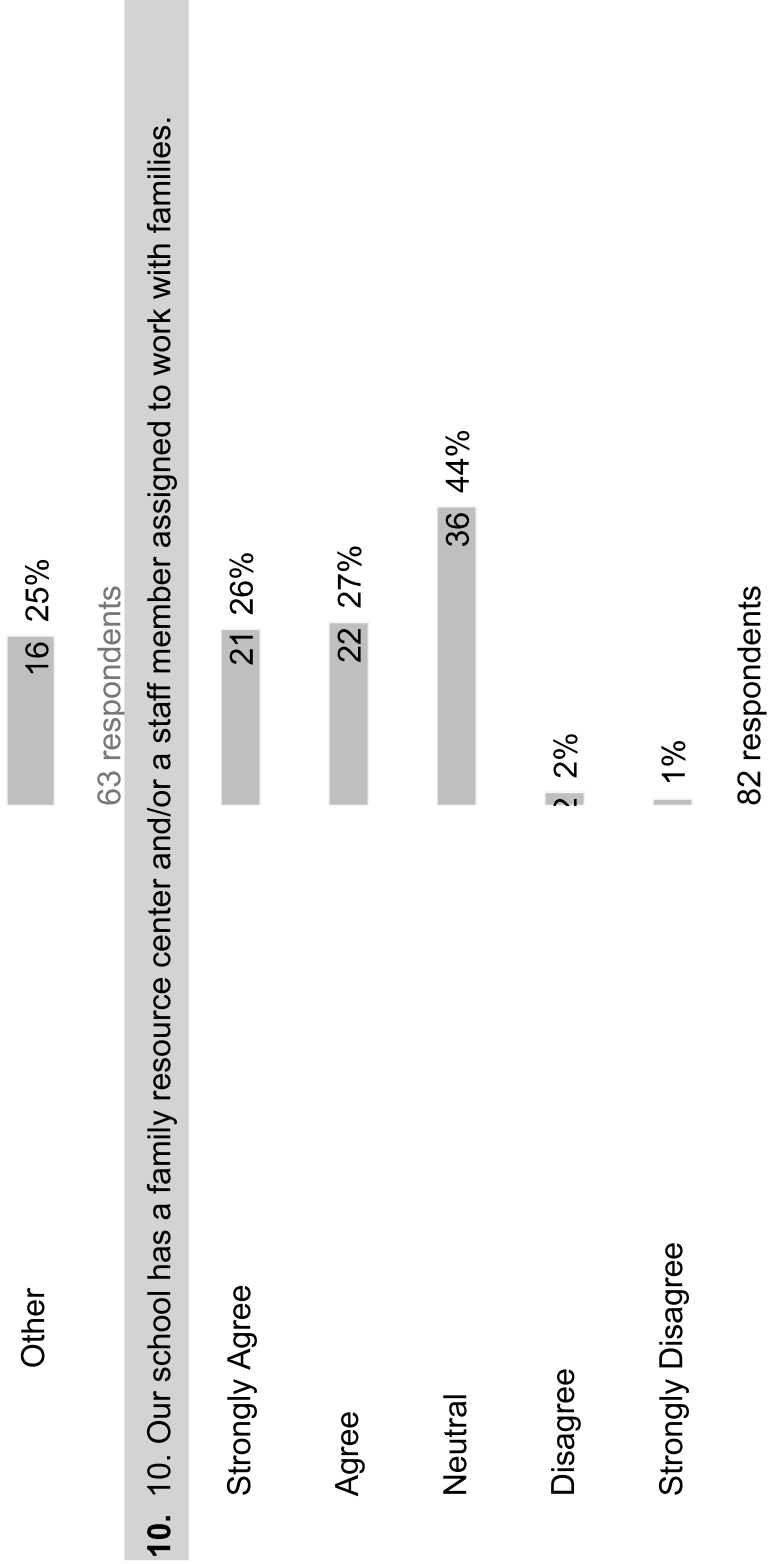


8. 8. At our school, my child participates in the following programs/services (check all that apply):



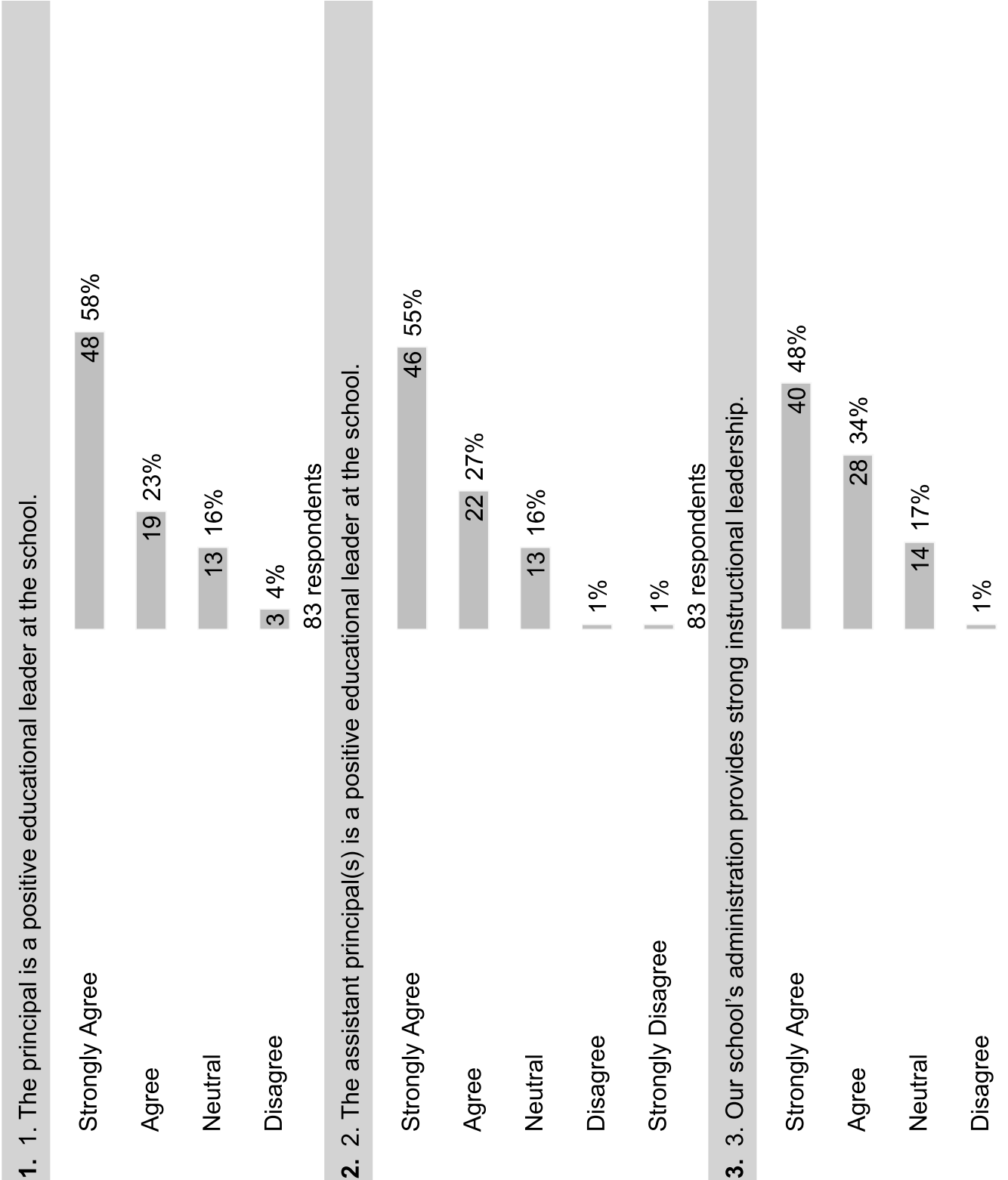






10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

G. Section 6



83 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree

40 49%

Agree

31 38%

Neutral

11 13%

82 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree

37 45%

Agree

32 39%

Neutral

10 12%

Disagree

3 4%

82 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree

37 45%

Agree

33 40%

Neutral

11 13%

Disagree

2 2%

83 respondents

7. 7. Our school has high expectations for students.

Strongly Agree

40 49%

Agree

29 35%

Neutral

12 15%

Strongly Disagree

1 1%

82 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree

41 51%

Agree

34 42%

Neutral

5 6%

Strongly Disagree

1 1%

81 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree

37 46%

Agree

32 40%

Neutral

10 12%

Disagree

1 1%

Strongly Disagree

1 1%

81 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree

37 45%

Agree

32 39%

Neutral

13 16%

82 respondents

11. 11. My child's teachers use a variety of teaching strategies.



82 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



82 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



82 respondents

14. 14. Clear learning expectations are set for my child.





15. 15. My child's understanding of what was taught is regularly assessed.

82 respondents



16. 16. Our school works to keep instructional time free from distraction.

82 respondents



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

82 respondents



82 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree

39 48%

Agree

34 42%

Neutral

8 10%

81 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree

41 50%

Agree

25 30%

Neutral

11 13%

Disagree

2 2%

Strongly Disagree

3 4%

82 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree

38 46%

Agree

30 37%

Neutral

12 15%

Disagree

2 2%

82 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree

37 45%



82 respondents

22. 22. Families are given the opportunity to participate on school committees.



82 respondents

23. 23. I am well-informed of the school's goals and activities.



81 respondents

24. 24. Our school reports the achievement of school goals.



Agree 31 38%

Neutral 14 17%

Disagree 1 1%

Strongly Disagree 1 1%

81 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 43 52%

Agree 29 35%

Neutral 7 9%

Disagree 2 2%

Strongly Disagree 1 1%

82 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 29 35%

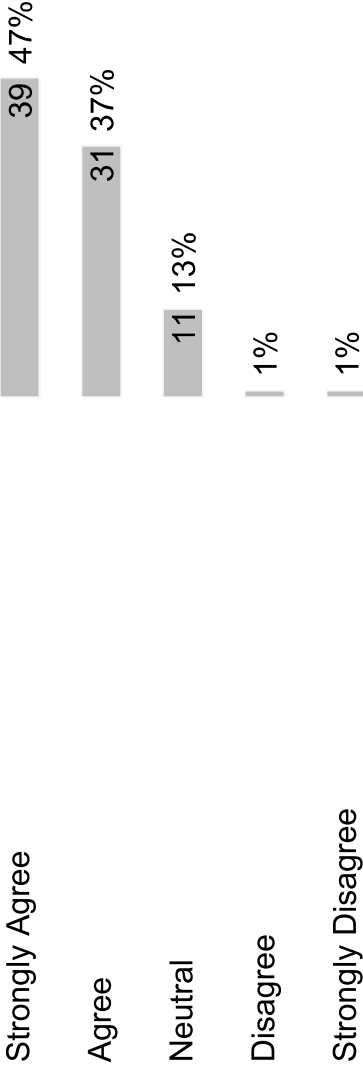
Agree 27 33%

Neutral 25 30%

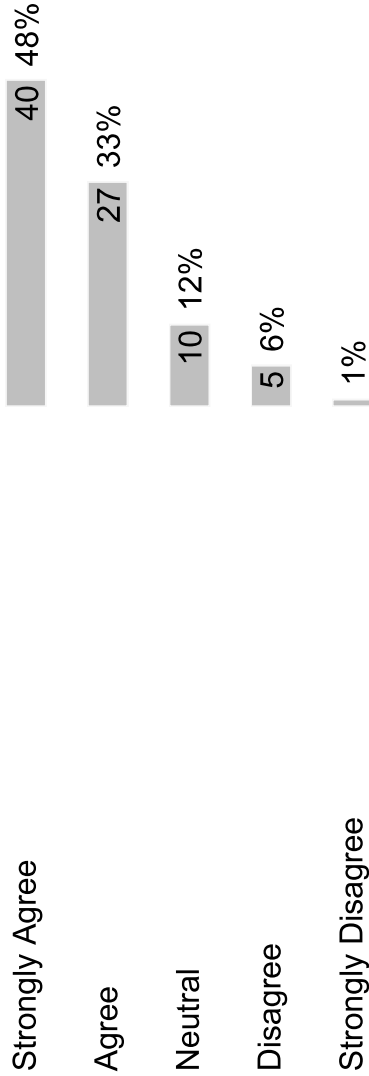
Strongly Disagree 1 1%

82 respondents

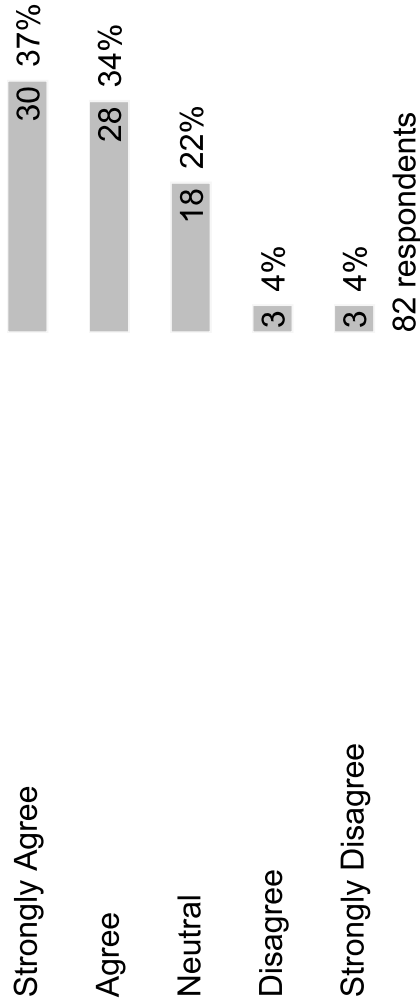
27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



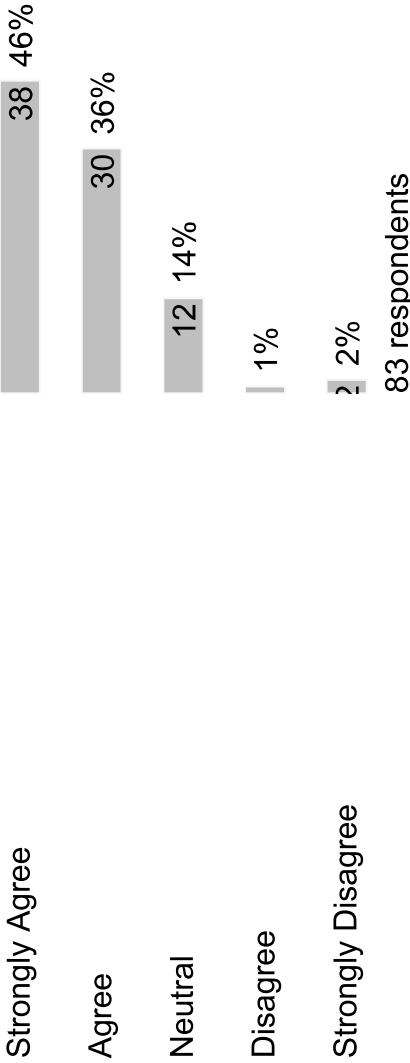
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report