

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/02/2026



surveys

Custom Survey

1 survey(s) 97 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

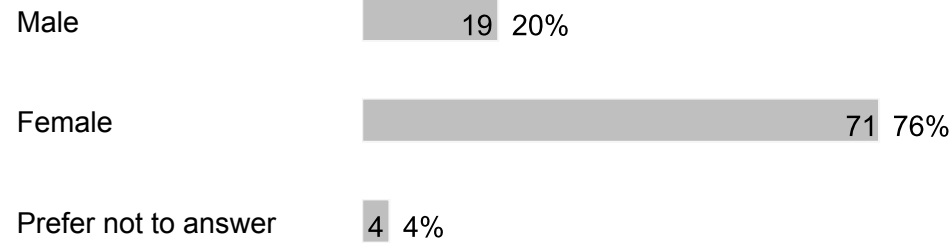
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

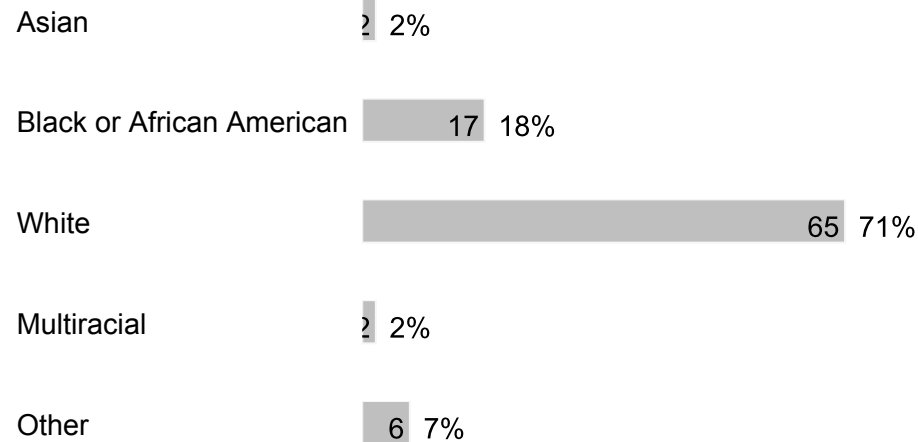
Number of Responses | Percentages of Total Responses

1. Gender



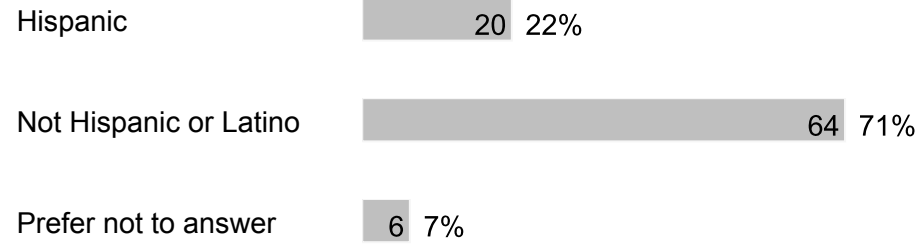
94 respondents

2. Ethnicity



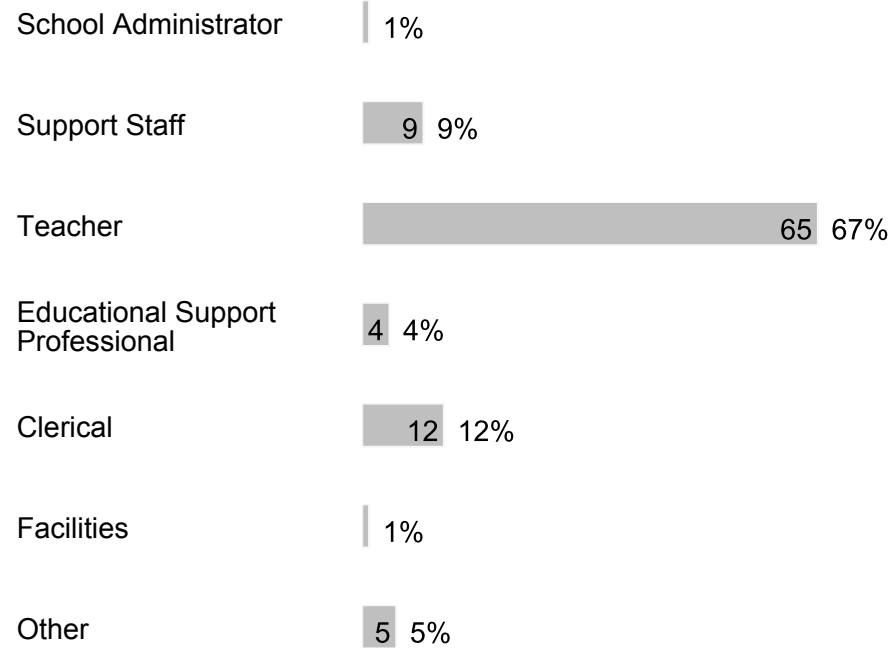
92 respondents

3. Ethnicity



90 respondents

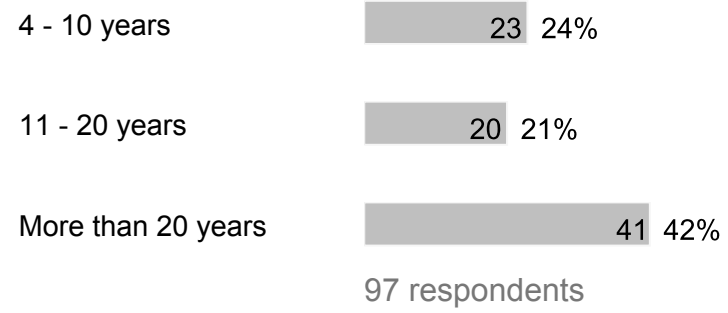
4. Role



97 respondents

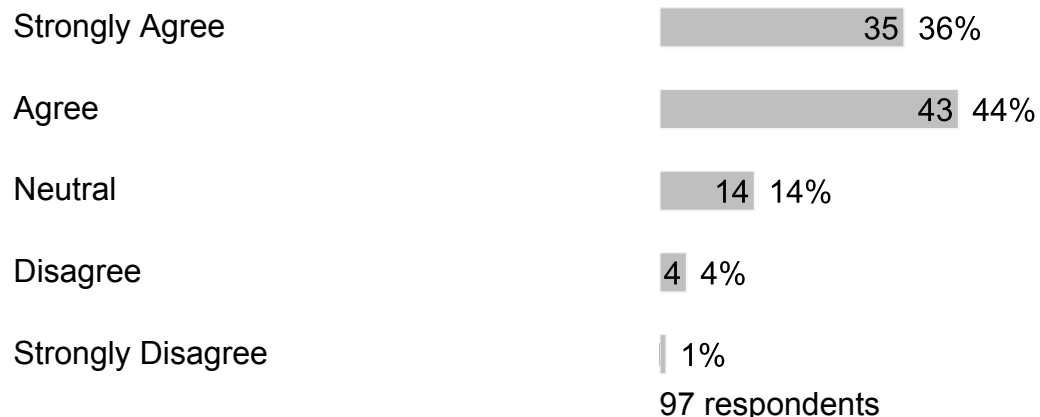
5. Experience



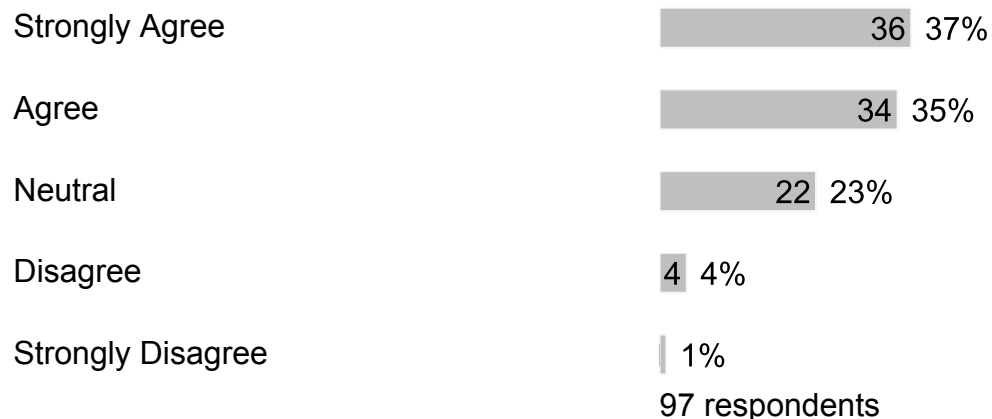


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



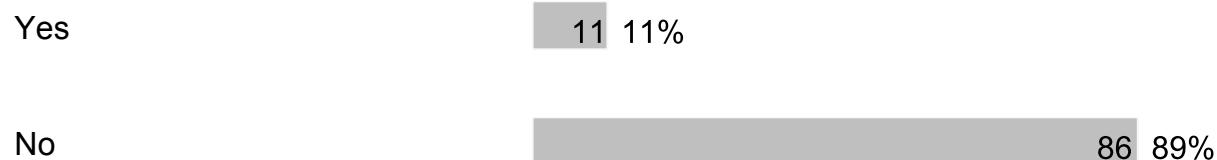
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





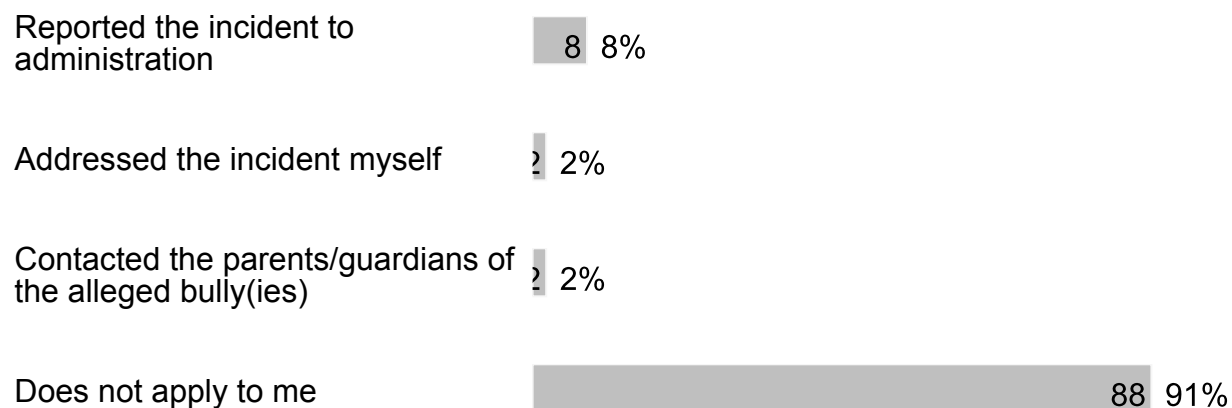
97 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



97 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



97 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Don't know

5 5%

Does not apply to me

88 91%

97 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

27 28%

Agree

34 35%

Neutral

25 26%

Disagree

10 10%

96 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 45 46%

Agree 39 40%

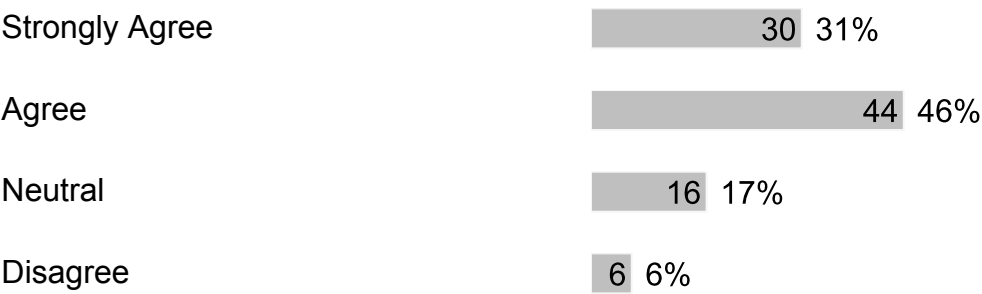
Neutral 8 8%

Disagree 5 5%

97 respondents

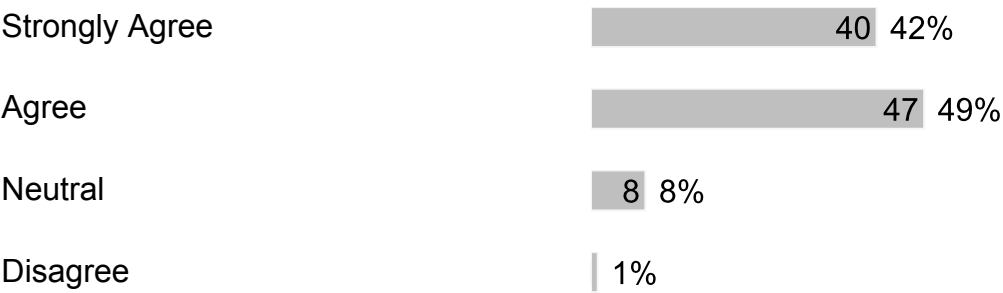
E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



96 respondents

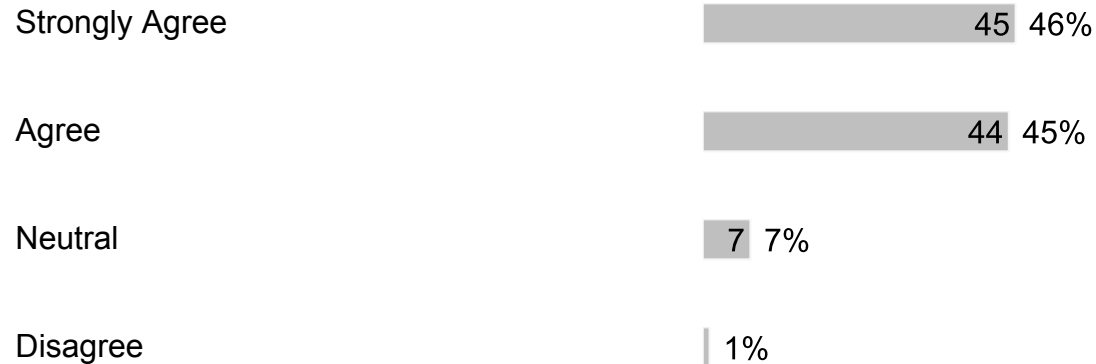
2. Teachers in our school use a variety of technology as instructional resources.



96 respondents

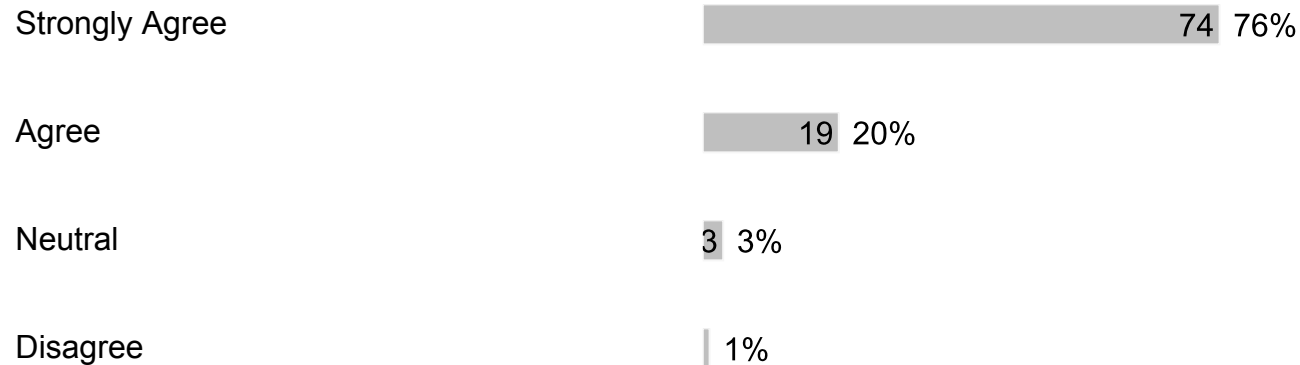
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



97 respondents

2. If students have a problem, they can come to me for help.



97 respondents

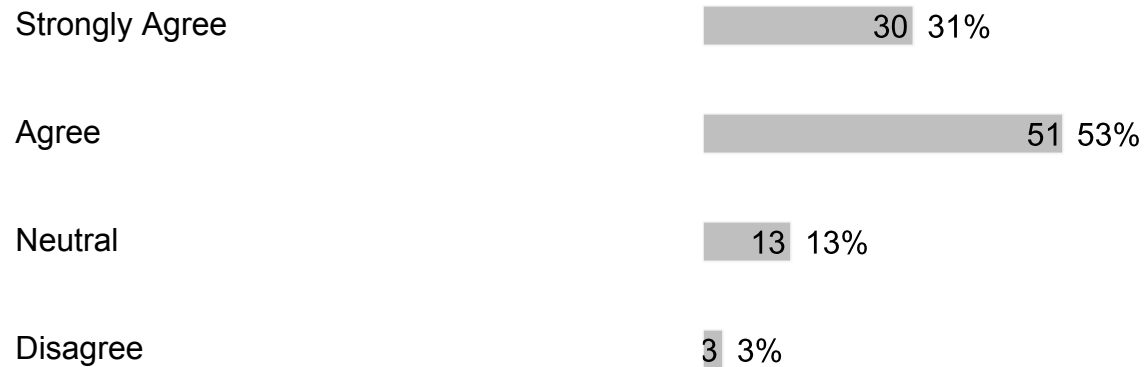
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





97 respondents

4. In my school, adults treat students with respect.



97 respondents

5. In my school, students treat adults with respect.



Disagree 18 19%

Strongly Disagree 1 1%

97 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 20 21%

Agree 54 56%

Neutral 15 15%

Disagree 8 8%

97 respondents

7. At my school the following programs/services are available (check all that apply):

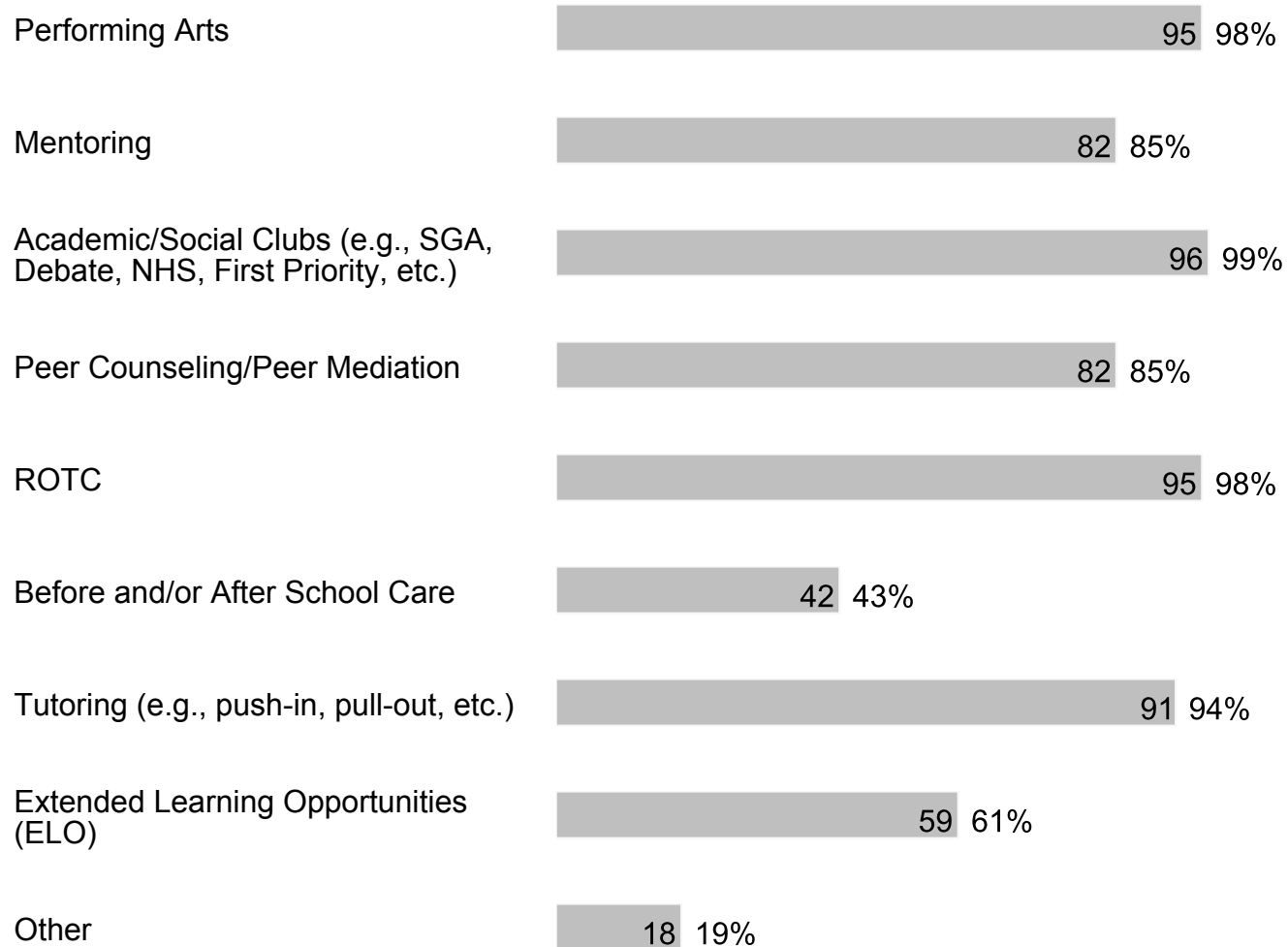
School Counseling 95 98%

College and/or Career Planning 95 98%

Family Counseling 80 82%

Athletics 95 98%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 80 82%



97 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 6 6%

96 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 19 20%

Agree 47 49%

Neutral 22 23%

Disagree 5 5%

Strongly Disagree 3 3%

96 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 8 8%

Agree 8 8%

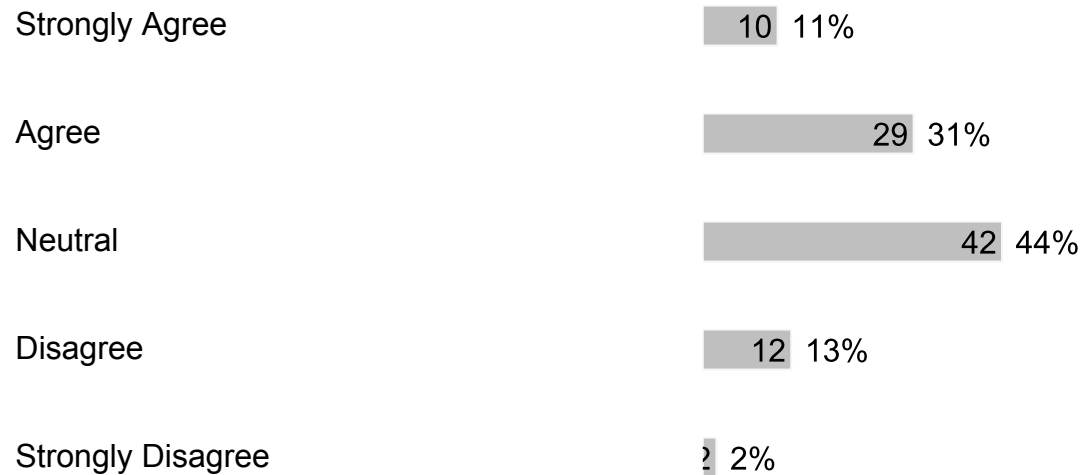
Neutral 53 56%

Disagree 15 16%

Strongly Disagree 11 12%

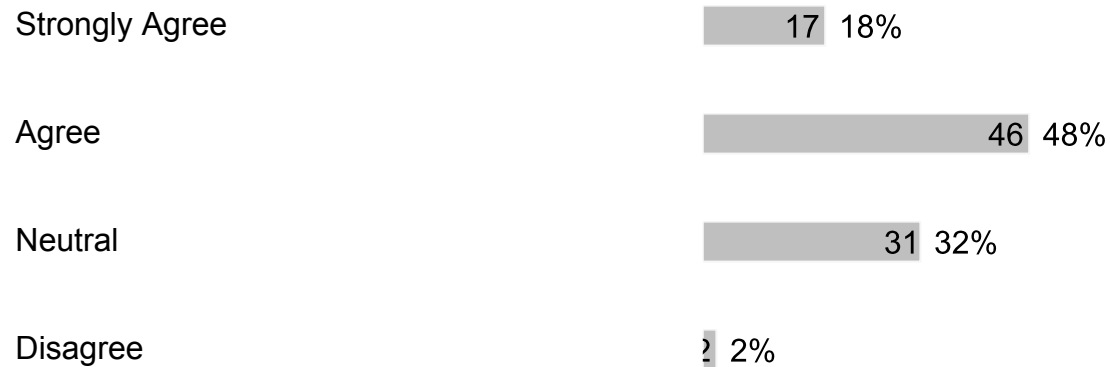
95 respondents

11. Families regularly participate in school involvement activities offered by our school.



95 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



96 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



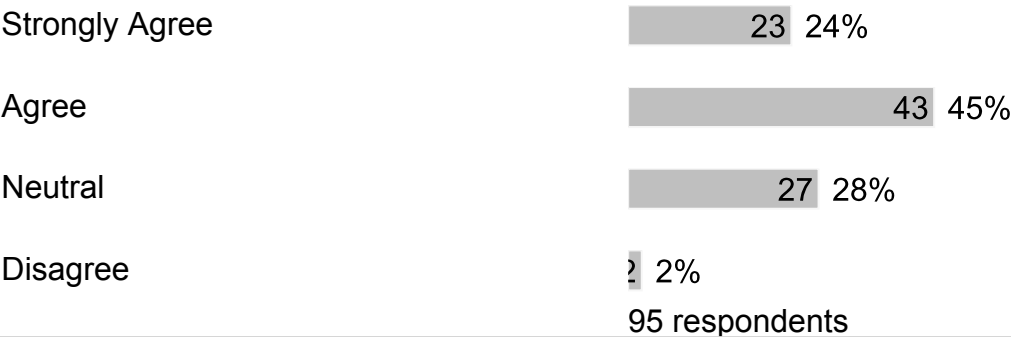
Neutral 31 32%

Disagree 2 2%

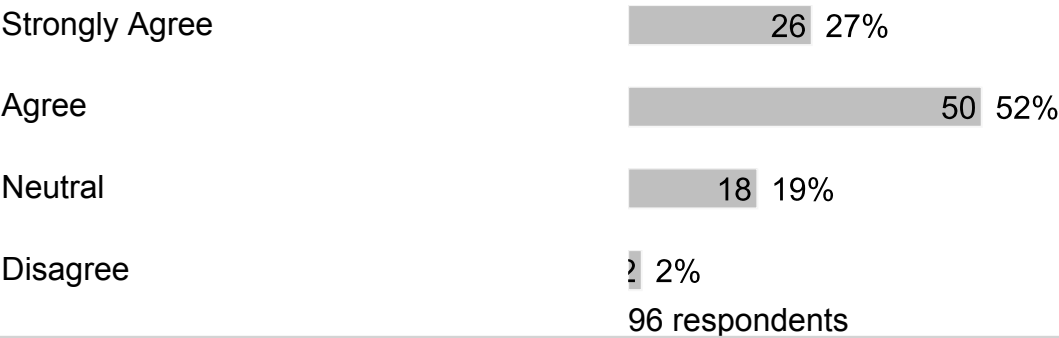
96 respondents

G. Section 6

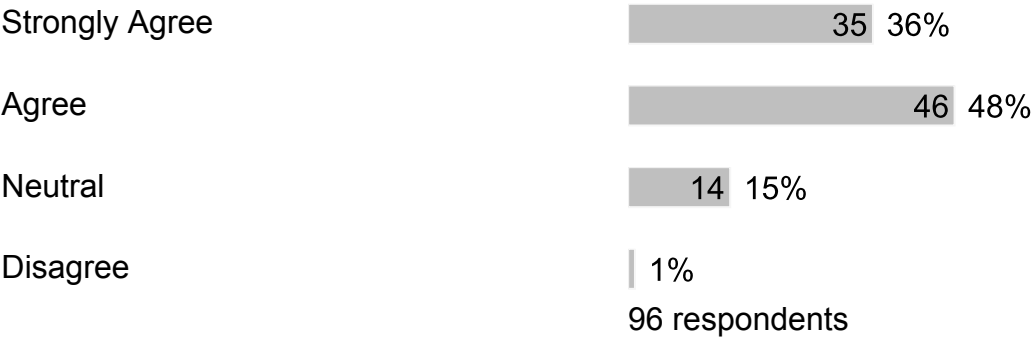
1. Our school has a culture of high expectations.



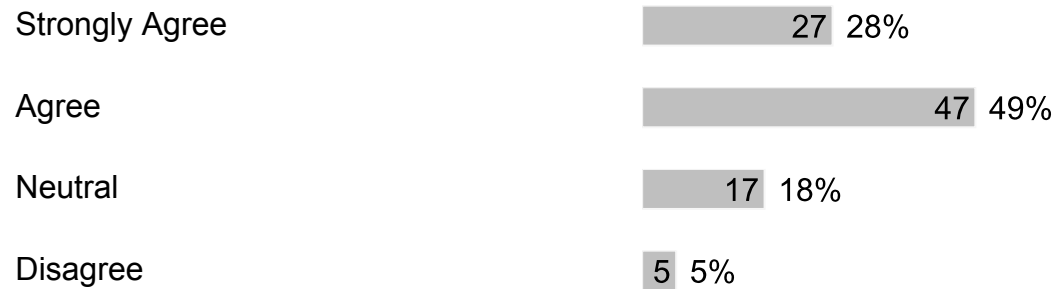
2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



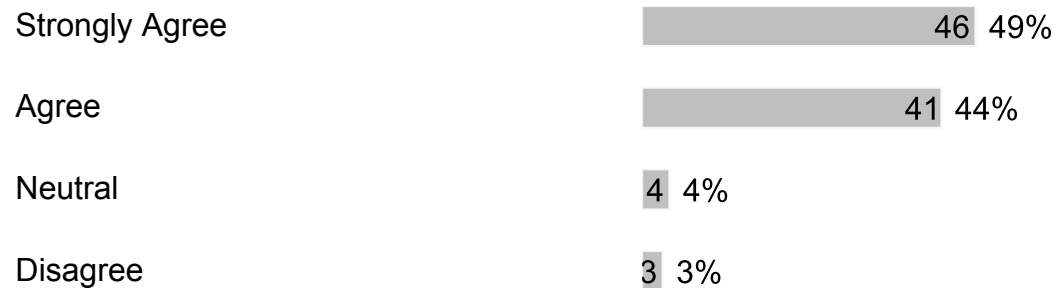
96 respondents

5. Our school's leaders hold all staff members accountable for student learning.



94 respondents

6. I receive feedback from my supervisor regarding my professional performance.



94 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.





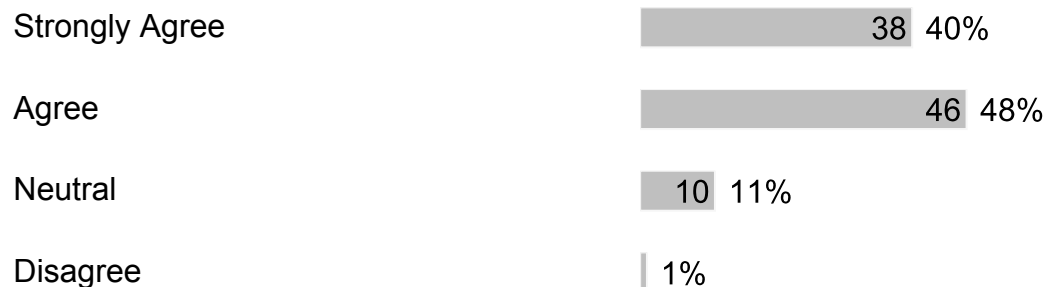
94 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



96 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



95 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Neutral 8 8%

Disagree 1 1%

95 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 32 33%

Agree 34 35%

Neutral 25 26%

Disagree 4 4%

Strongly Disagree 1 1%

96 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 46 48%

Agree 30 32%

Neutral 18 19%

Disagree 1 1%

95 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 47 49%

Agree 29 30%

Neutral 18 19%

Disagree | 1%

Strongly Disagree | 1%

96 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 39 42%

Agree 35 38%

Neutral 18 19%

Disagree | 1%

93 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 42 45%

Agree 32 34%

Neutral 19 20%

Disagree | 1%

94 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 34 36%

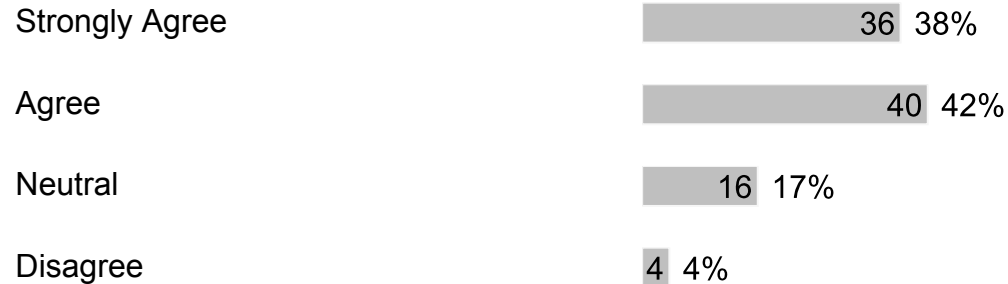
Agree 38 40%

Neutral 19 20%

Disagree 4 4%

95 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



96 respondents

18. The school ensures I receive formal training in the use of student assessment data.



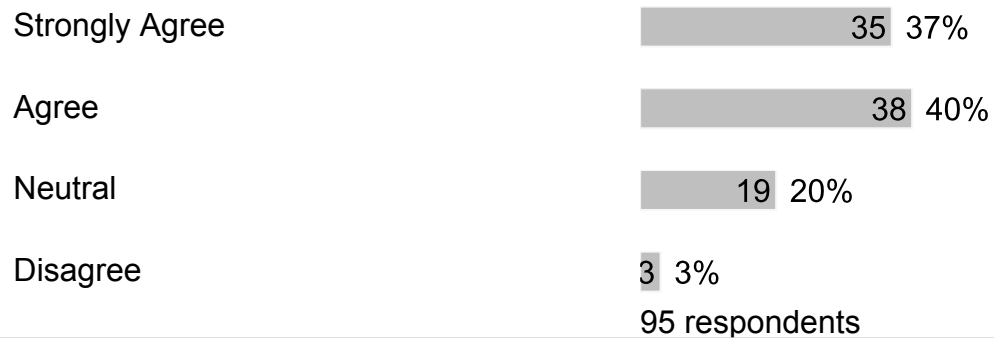
94 respondents

19. In our school, staff members provide peer coaching to teachers.

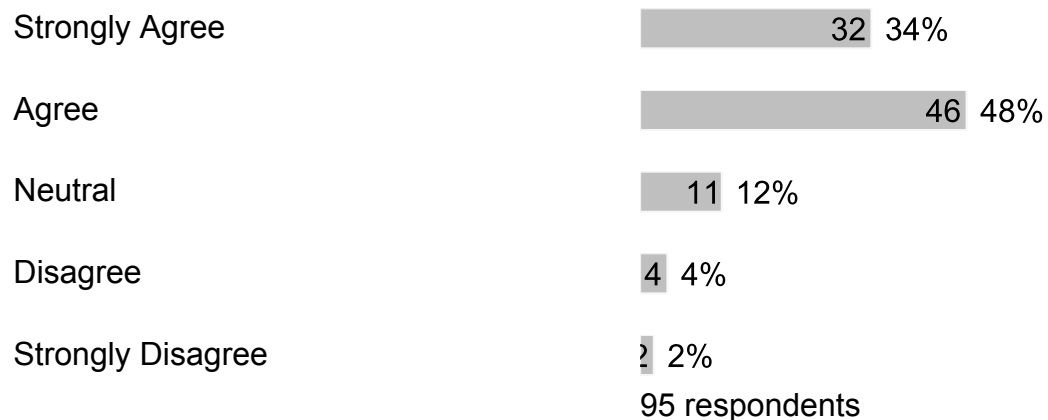


95 respondents

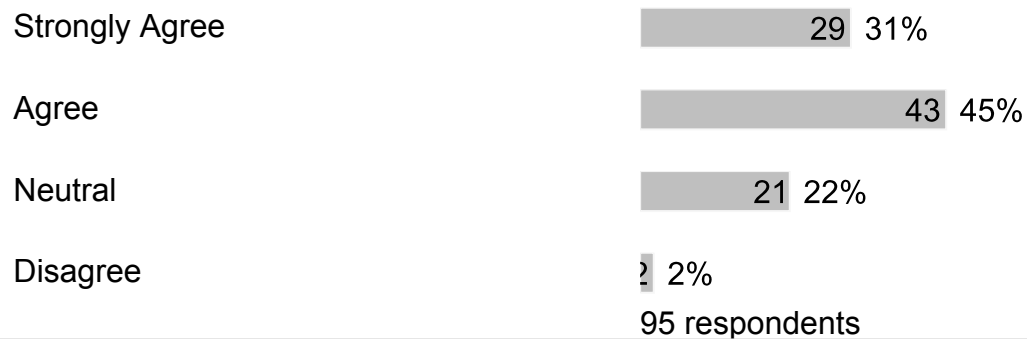
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.





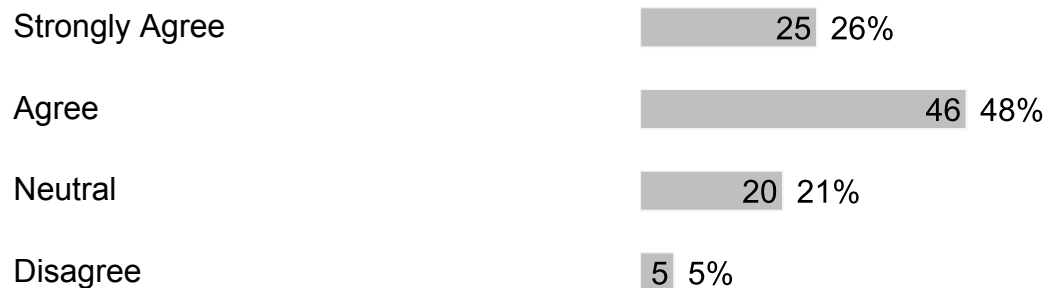
96 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



96 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



96 respondents

26. Most teachers report student progress in easy to understand language to families.



Disagree 2%
95 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 40 42%

Agree 37 39%

Neutral 18 19%

Disagree 1 1%

96 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 11 11%

2 times per year 11 11%

3 or more times per year 9 9%

Does not apply 66 68%

97 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 48 51%

Agree 36 38%

Neutral 10 11%

Disagree | 1%
95 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 37 39%

Agree 40 42%

Neutral 17 18%

Disagree 2 2%

96 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 28 29%

Agree 30 31%

Neutral 33 34%

Disagree 5 5%

96 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 37 39%

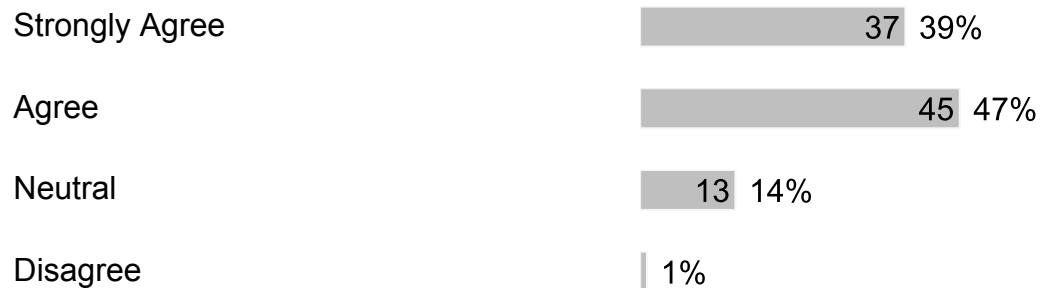
Agree 42 44%

Neutral 15 16%

Disagree | 1%

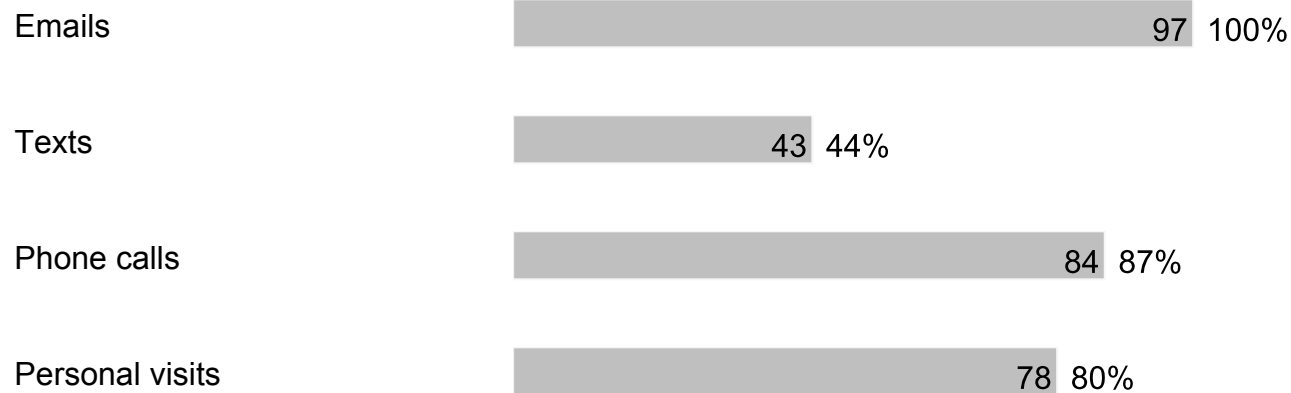
95 respondents

33. Our school communicates information in ways that are easy for families to understand.



96 respondents

34. I am accessible via (check all that apply):



97 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



96 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report