BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/07/2026

surveys

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run on 09/07/2026

Custom Survey

1 survey(s) 38 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 38 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	4	11%
Female	32	86%
Prefer not to answer	1	3%

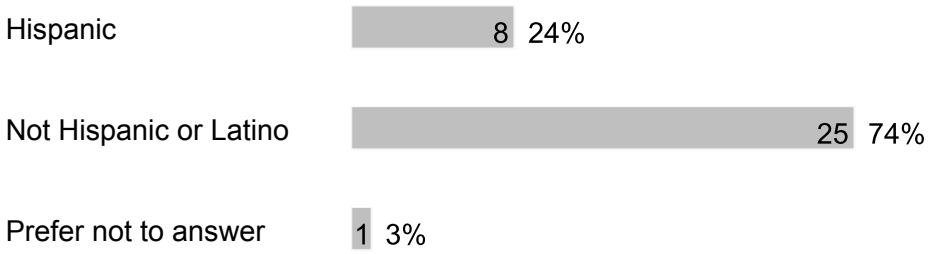
37 respondents

2. Ethnicity

Asian	2	6%
Black or African American	12	33%
White	19	53%
Multiracial	1	3%
Other	2	6%

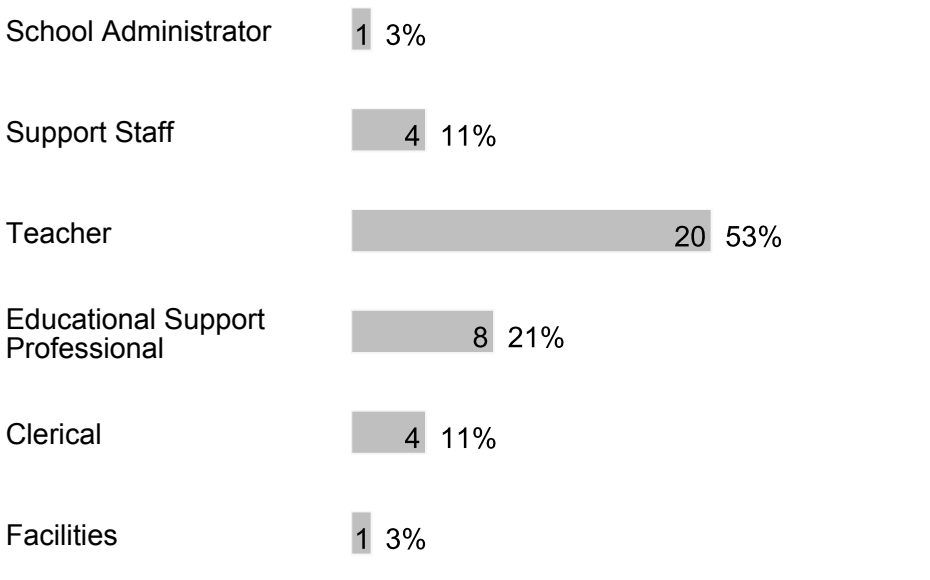
36 respondents

3. Ethnicity



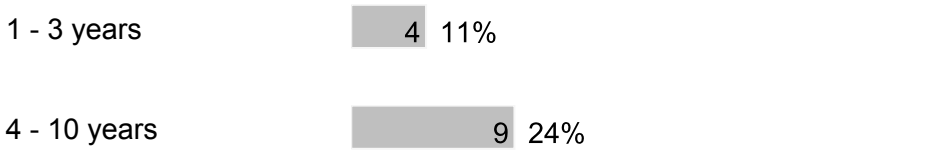
34 respondents

4. Role



38 respondents

5. Experience



11 - 20 years	12	32%
More than 20 years	13	34%

38 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	25 66%
Agree	11 29%
Neutral	1 3%
Strongly Disagree	1 3%

38 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	28 74%
Agree	9 24%
Strongly Disagree	1 3%

38 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	5 13%
Agree	4 11%
Neutral	13 34%
Disagree	9 24%

Strongly Disagree	7	18%

38 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	7	18%
No	31	82%

38 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	8	21%
Addressed the incident myself	4	11%
Confronted the alleged bully(ies) directly	4	11%
Contacted the parents/guardians of the alleged bully(ies)	3	8%
Does not apply to me	29	76%

38 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	7	18%
Don't know	1	3%

Does not apply to me	30	79%

38 respondents

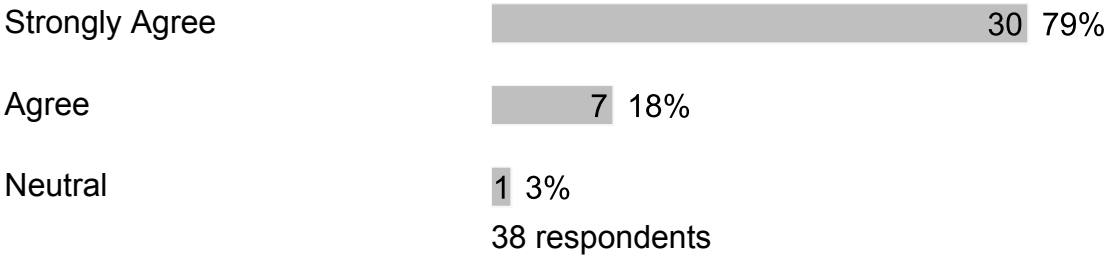
7. In my school, rules are applied equally to students.

Strongly Agree	26	68%
Agree	10	26%
Neutral	2	5%

38 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



38 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	28	74%
Agree	9	24%
Neutral	1	3%

38 respondents

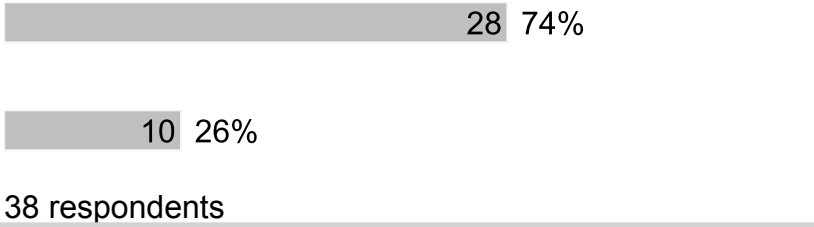
2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	27	71%
Agree	10	26%
Strongly Disagree	1	3%

38 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

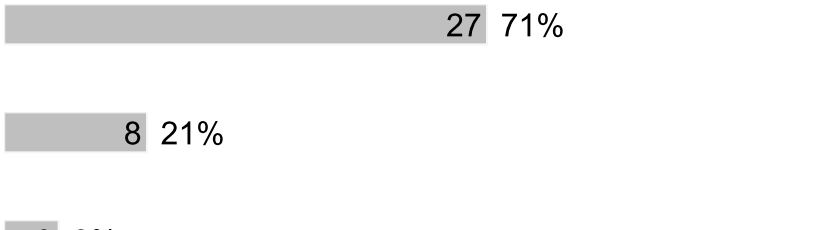


38 respondents

2. If students have a problem, they can come to me for help.

38 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



38 respondents

4. In my school, adults treat students with respect.

Agree	9	24%
Neutral	4	11%

38 respondents

5. In my school, students treat adults with respect.

Strongly Agree	17	45%
Agree	13	34%
Neutral	8	21%

38 respondents

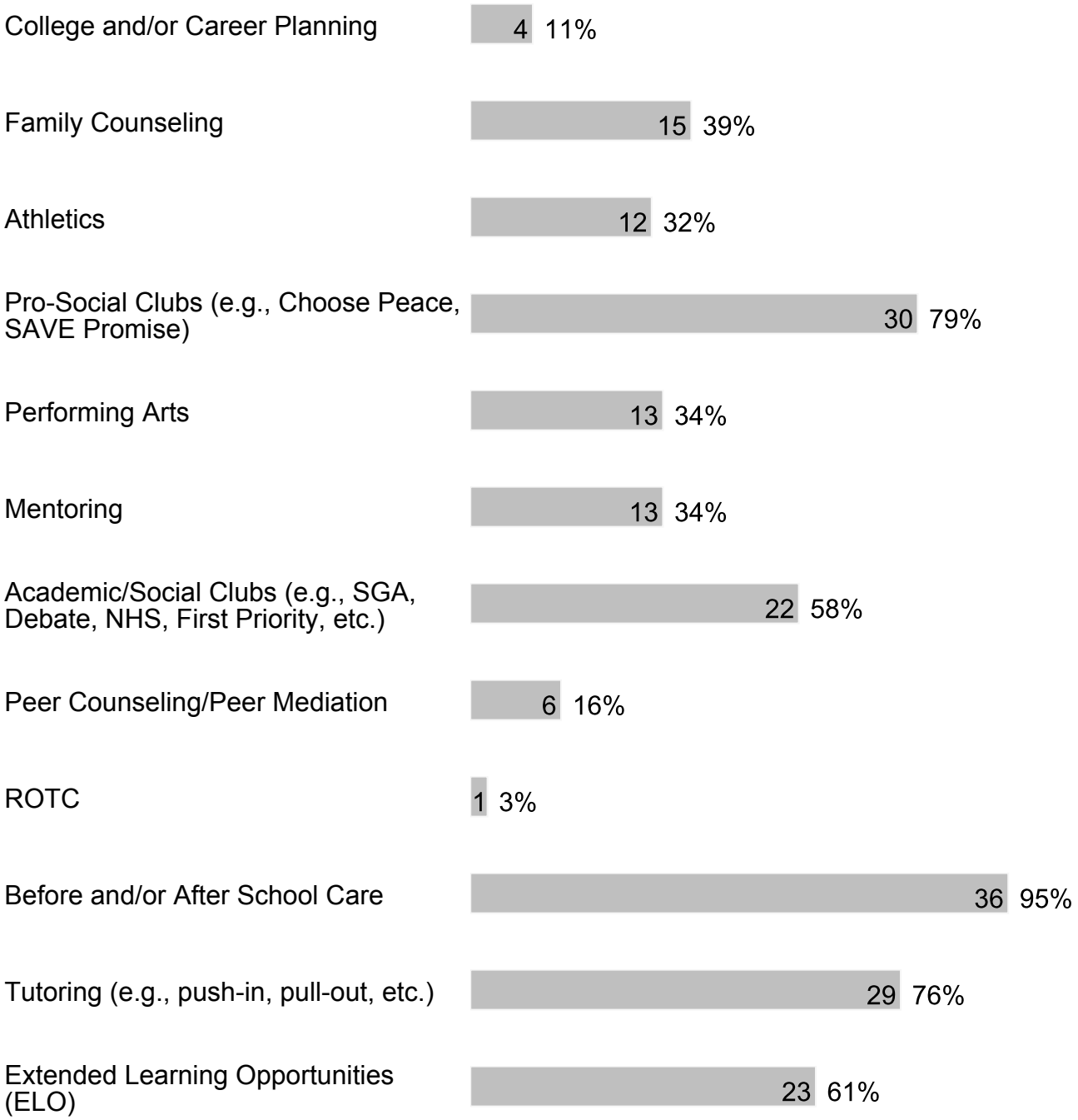
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	21	55%
Agree	10	26%
Neutral	5	13%
Disagree	2	5%

38 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling	36	95%


College and/or Career Planning
4 11%
Family Counseling
15 39%
Athletics
12 32%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
30 79%
Performing Arts
13 34%
Mentoring
13 34%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
22 58%
Peer Counseling/Peer Mediation
6 16%
ROTC
1 3%
Before and/or After School Care
36 95%
Tutoring (e.g., push-in, pull-out, etc.)
29 76%
Extended Learning Opportunities (ELO)
23 61%

Other	3	8%

38 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree	19	51%
Agree	15	41%
Neutral	3	8%

37 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	22	59%
Agree	15	41%

37 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	8	22%
Agree	8	22%
Neutral	14	38%
Disagree	5	14%

Strongly Disagree	2 5%

37 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	19 50%
Agree	18 47%
Neutral	1 3%

38 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	12 32%
Agree	19 51%
Neutral	4 11%
Disagree	2 5%

37 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	17 49%
Agree	16 46%

Neutral	2 6%

35 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	24	63%
Agree	14	37%

38 respondents

2. Our school has a continuous improvement process.

Strongly Agree	24	65%
Agree	12	32%
Neutral	1	3%

37 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	27	75%
Agree	9	25%

36 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	27	73%
Agree	9	24%
Neutral	1	3%

37 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	23	66%
Agree	11	31%
Neutral	1	3%

35 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	27	73%
Agree	8	22%
Neutral	2	5%

37 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	25	69%
Agree	11	31%

36 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	25	69%
Agree	10	28%
Neutral	1	3%

36 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	25	69%

Agree	11 31%

36 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	25 69%
Agree	11 31%

36 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	21 60%
Agree	12 34%
Neutral	2 6%

35 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	21 60%
Agree	11 31%
Neutral	2 6%
Disagree	1 3%

35 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	16 44%
Agree	14 39%

Neutral	5	14%
Disagree	1	3%

36 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	21	58%
Agree	10	28%
Neutral	4	11%
Disagree	1	3%

36 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	19	53%
Agree	12	33%
Neutral	4	11%
Disagree	1	3%

36 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	20	56%
Agree	13	36%
Neutral	2	6%
Disagree	1	3%

36 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	21	58%
Agree	12	33%
Neutral	2	6%
Disagree	1	3%

36 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	18	50%
Agree	14	39%
Neutral	3	8%
Disagree	1	3%

36 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	20	56%
Agree	12	33%
Neutral	4	11%

36 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	20	56%

Agree	11	31%
Neutral	4	11%
Disagree	1	3%

36 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	23	62%
Agree	13	35%
Disagree	1	3%

37 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	23	64%
Agree	13	36%

36 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	24	67%
Agree	9	25%
Neutral	1	3%
Disagree	2	6%

36 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	22	61%

Agree	11	31%
Neutral	3	8%

36 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	23	64%
Agree	11	31%
Neutral	2	6%

36 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	22	61%
Agree	12	33%
Neutral	2	6%

36 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	21	58%
Agree	11	31%
Neutral	3	8%
Disagree	1	3%

36 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year	13	34%
3 or more times per year	8	21%
Does not apply	17	45%

38 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	26	70%
Agree	10	27%
Neutral	1	3%

37 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	23	64%
Agree	12	33%
Neutral	1	3%

36 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	19	51%
Agree	9	24%
Neutral	9	24%

37 respondents

32. Our school communicates well about its goals and activities.

35 respondents

33. Our school communicates information in ways that are easy for families to understand.

37 respondents

34. I am accessible via (check all that apply):

38 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

37 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report