

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/12/2026



surveys

Custom Survey

1 survey(s) 121 response(s)

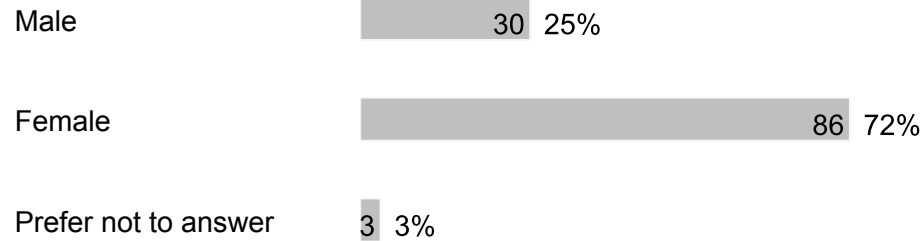
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

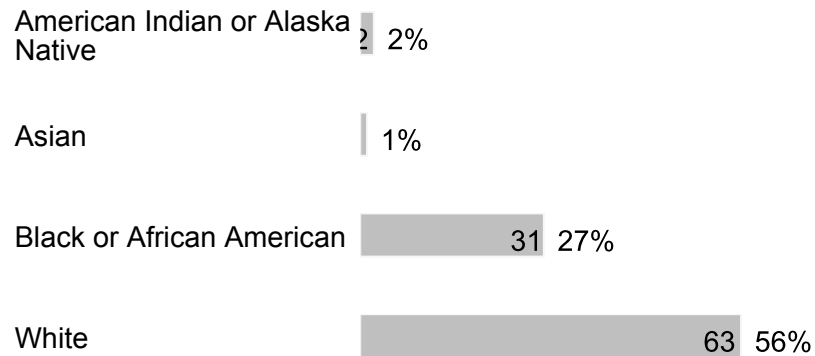
Number of Responses | Percentages of Total Responses

1. Gender



119 respondents

2. Race



Multiracial 8 7%

Other 8 7%

113 respondents

3. Ethnicity

Hispanic 37 33%

Non-Hispanic or Latino 58 52%

Prefer not to answer 17 15%

112 respondents

4. Grade

Grade PK 2 2%

Grade K 7 6%

Grade 1 18 15%

Grade 2 20 17%

Grade 3 24 20%

Grade 4 21 18%

Grade 5 22 18%

Grade 6 2 2%

Grade 7 1 1%

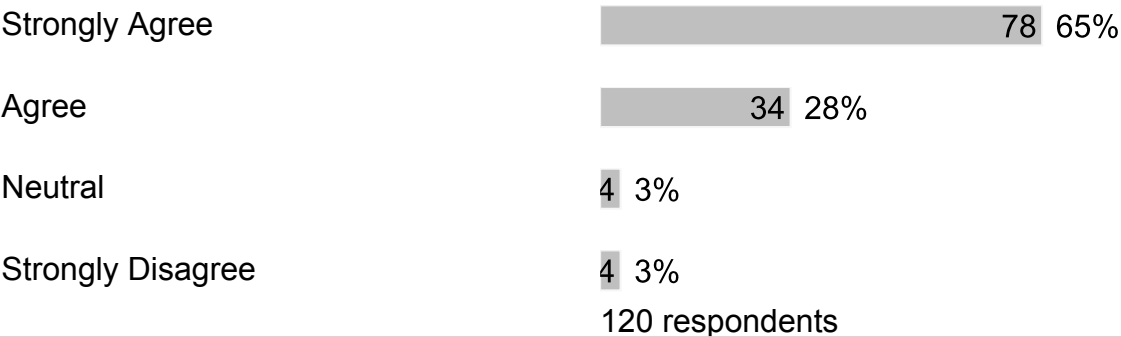
Grade 8 2 2%

Grade 10 1 1%

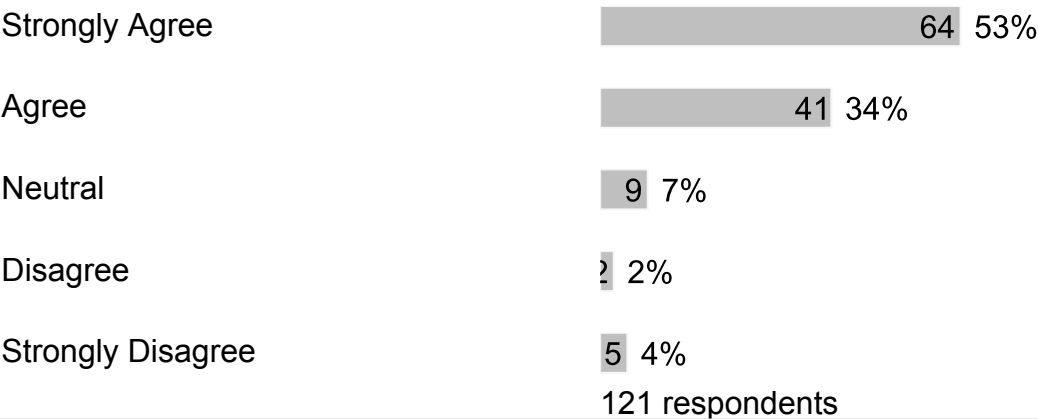
120 respondents

C. Section 2

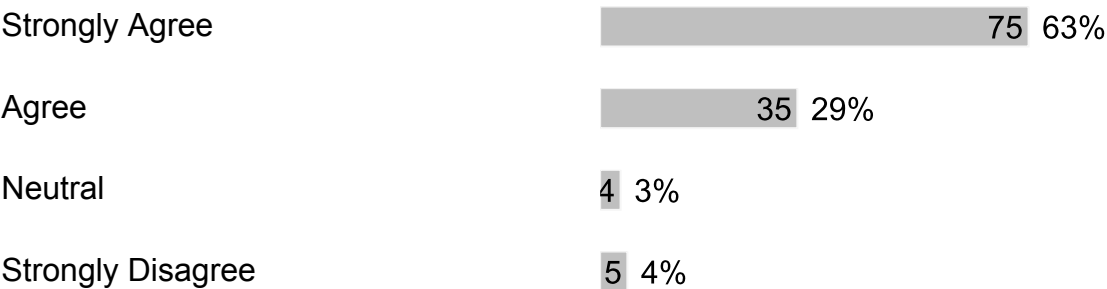
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

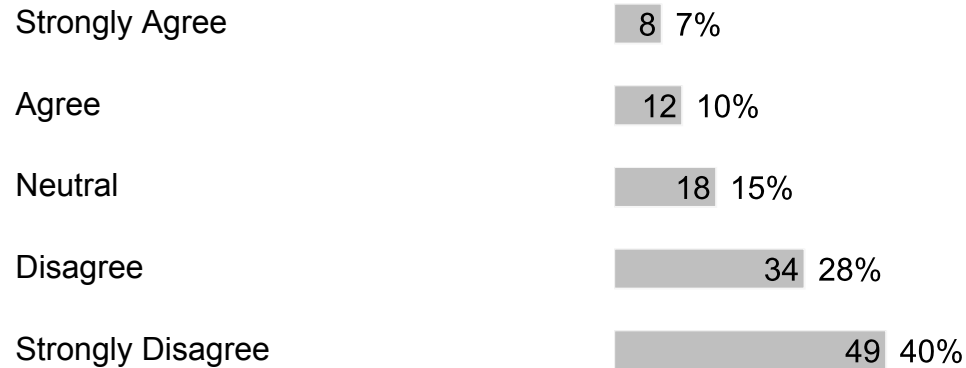


3. 3. I would recommend my child’s school to my friends and/or family.



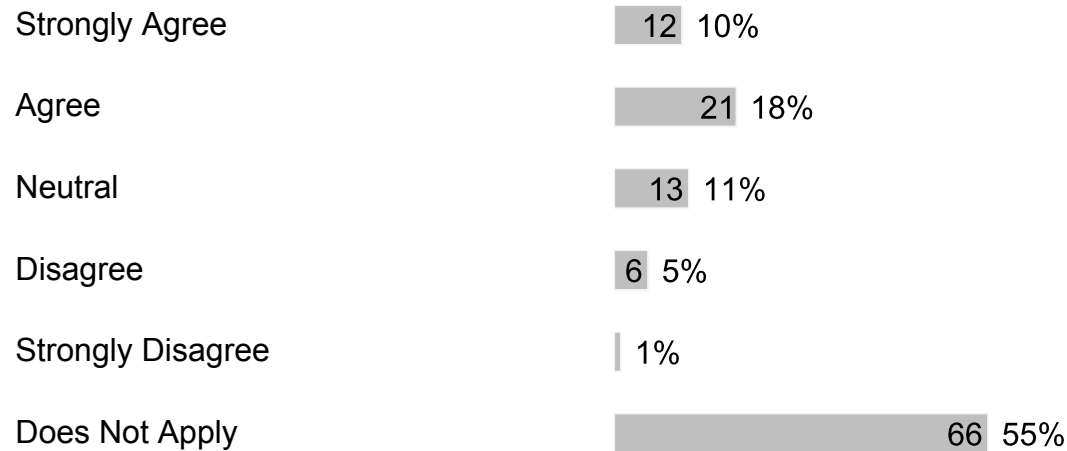
119 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



121 respondents

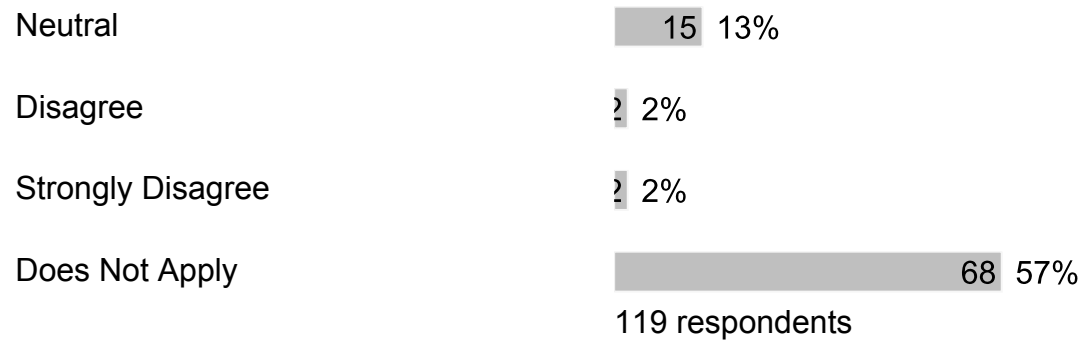
5. 5. After my child was bullied, I contacted school staff.



119 respondents

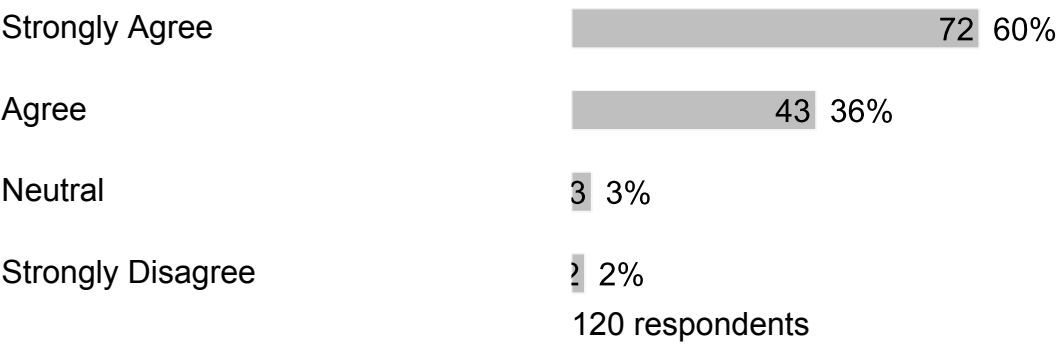
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





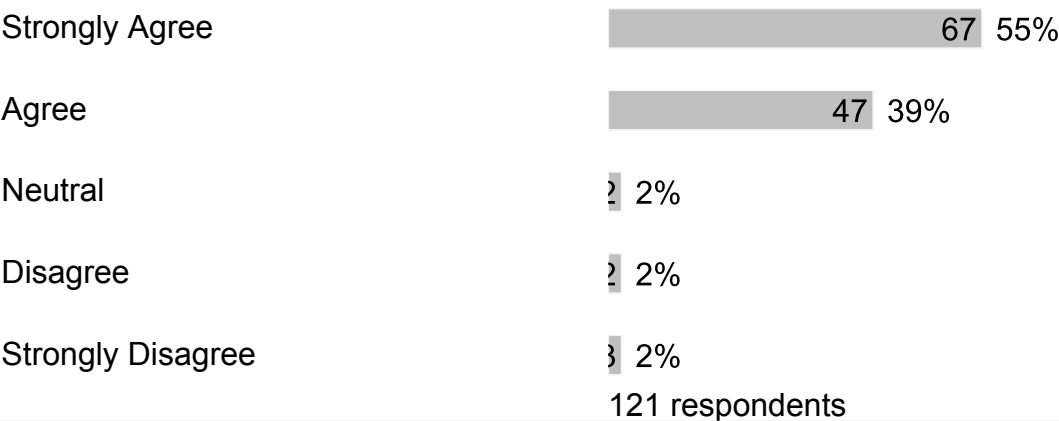
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

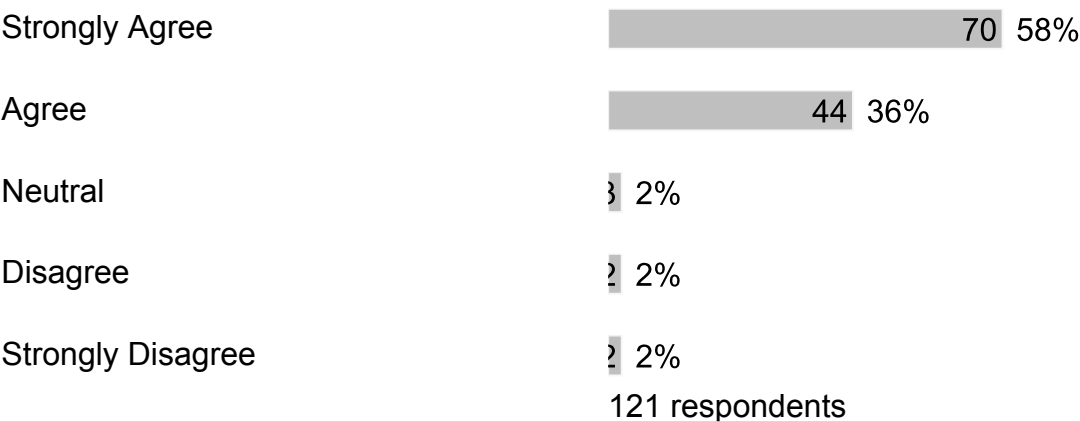


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.

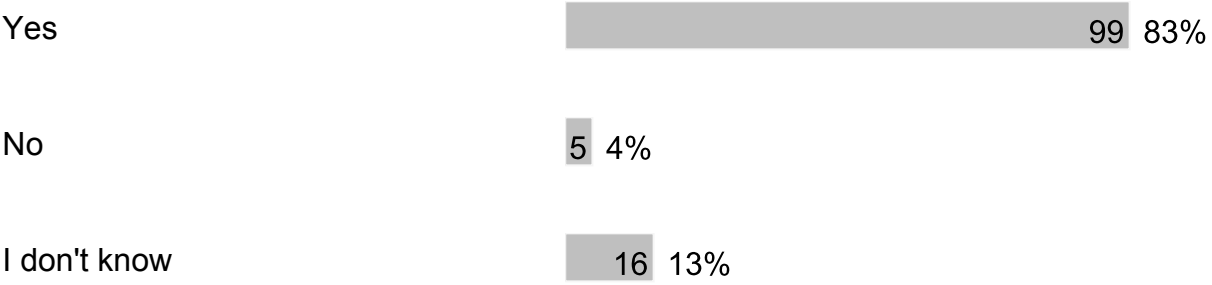


Neutral	3	3%
Strongly Disagree	2	2%

120 respondents

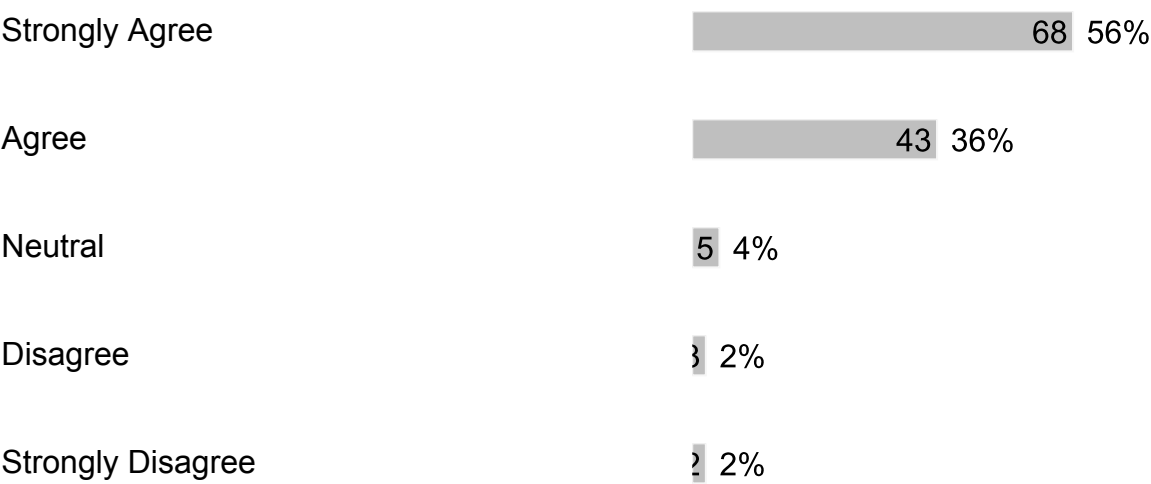
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



120 respondents

2. 2. My child likes going to school.



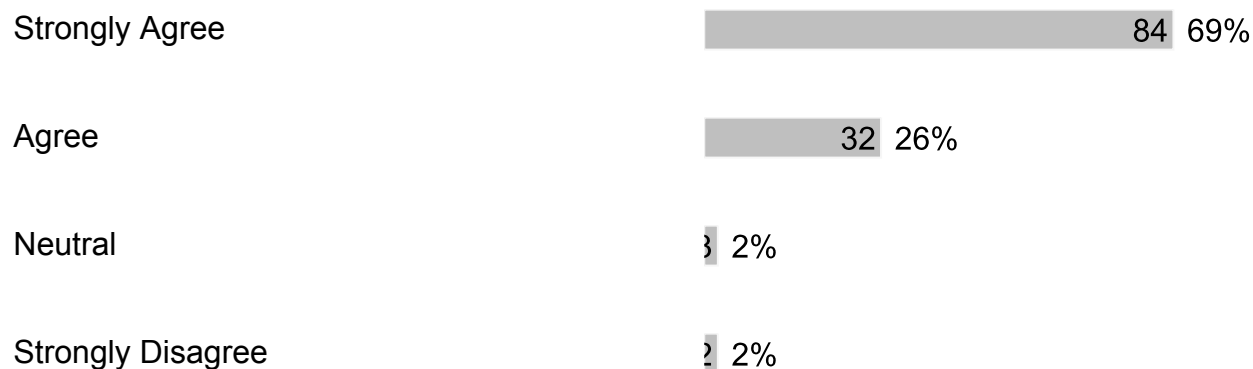
121 respondents

3. 3. Our school treats students with value, respect and compassion.



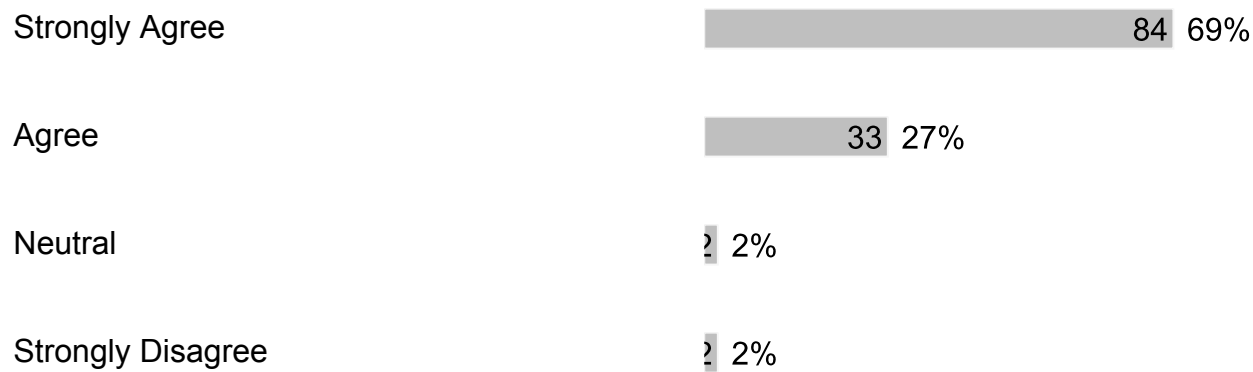


4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



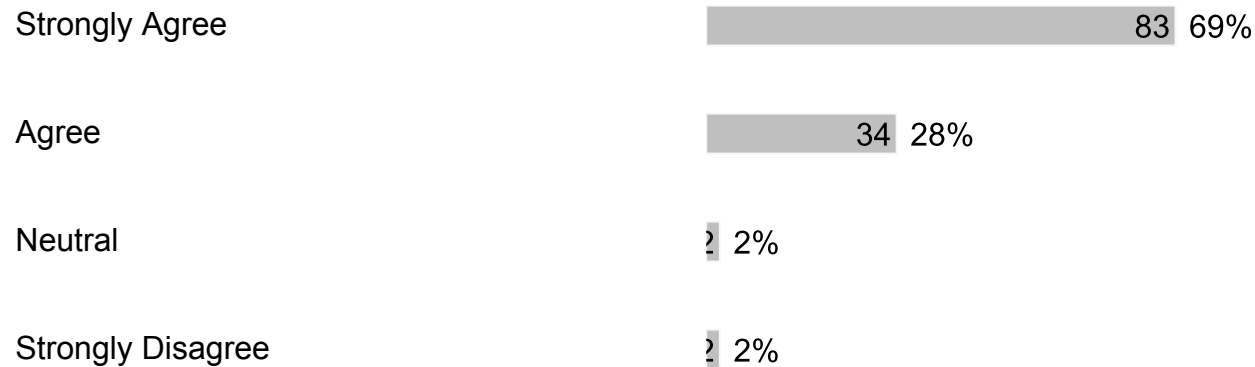
121 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



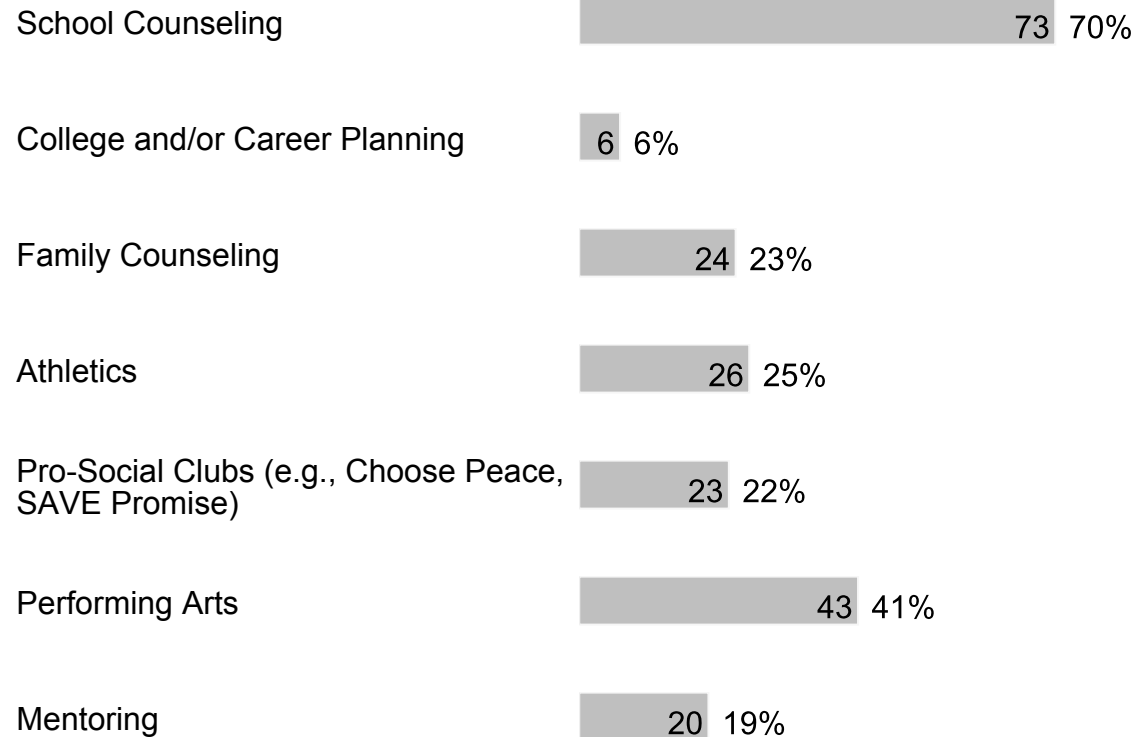
121 respondents

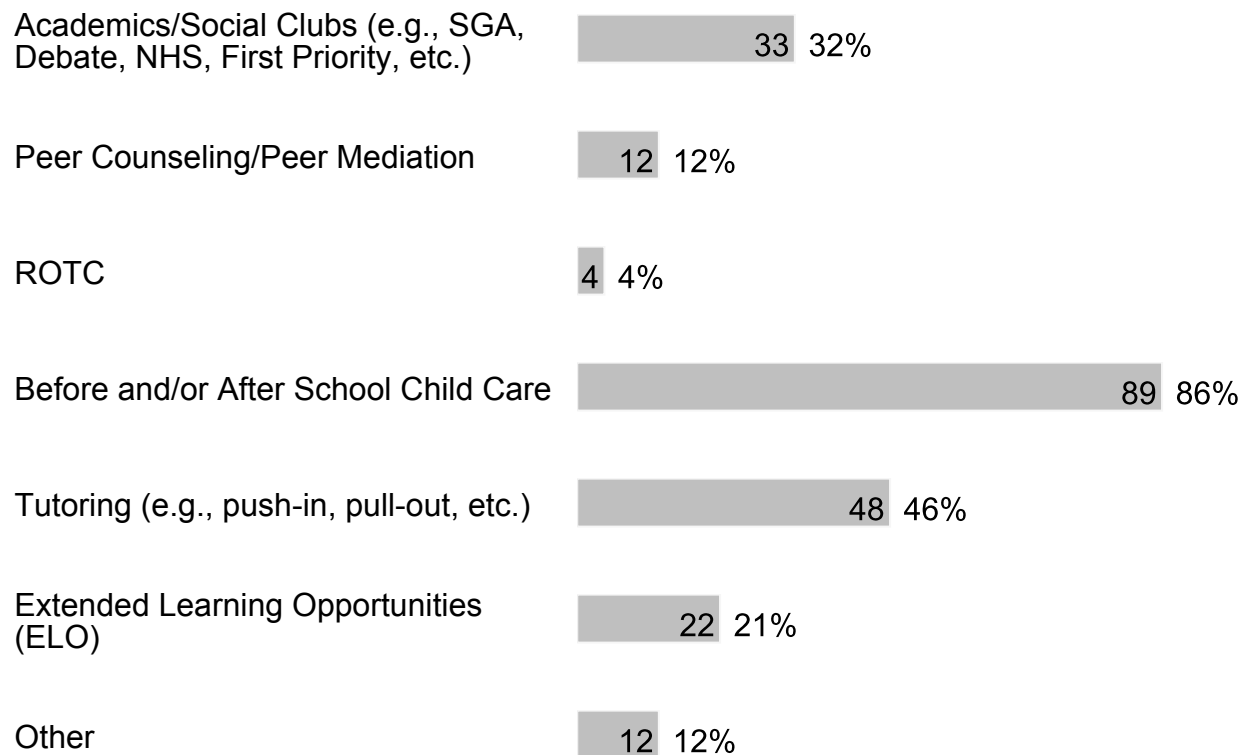
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



121 respondents

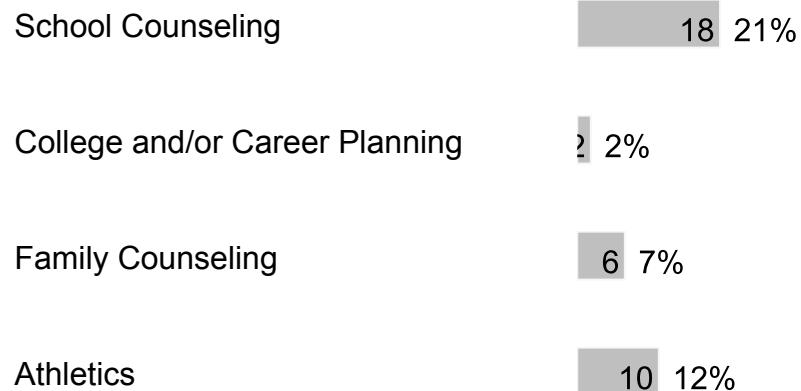
7. 7. At our school, the following programs/services are available (check all that apply):

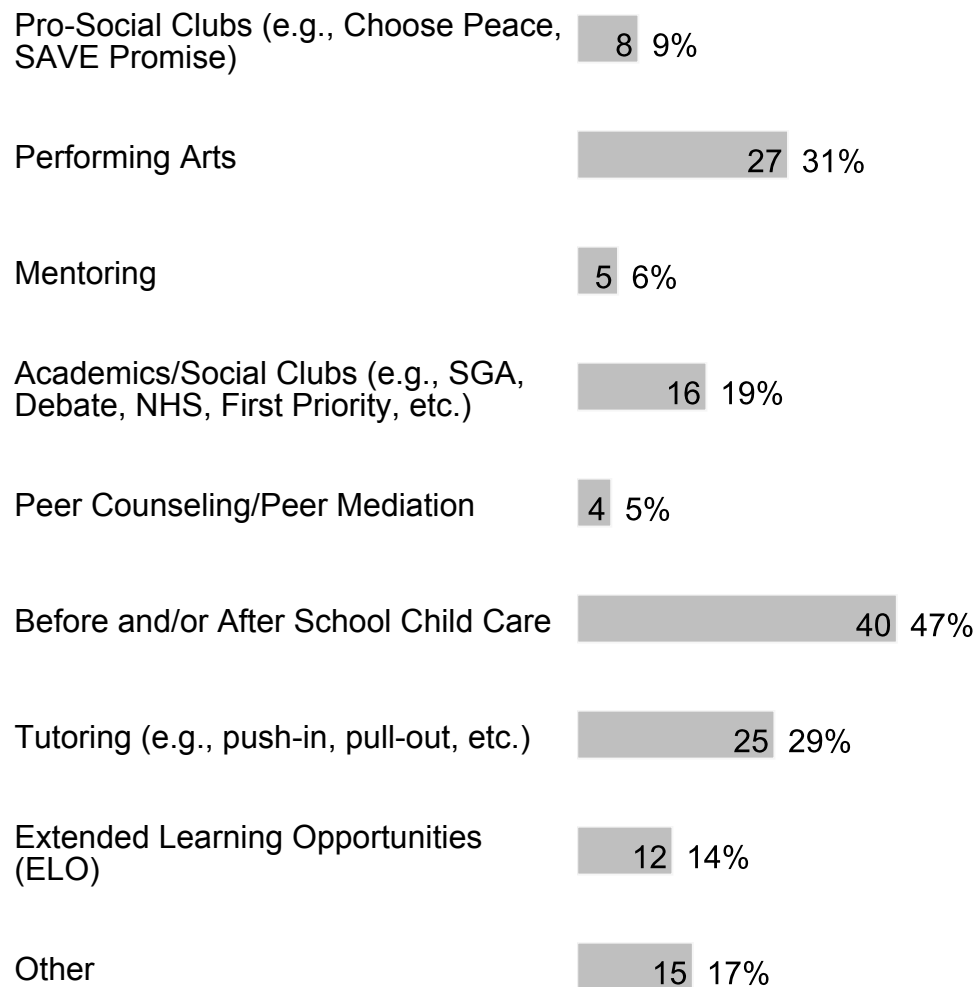




104 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

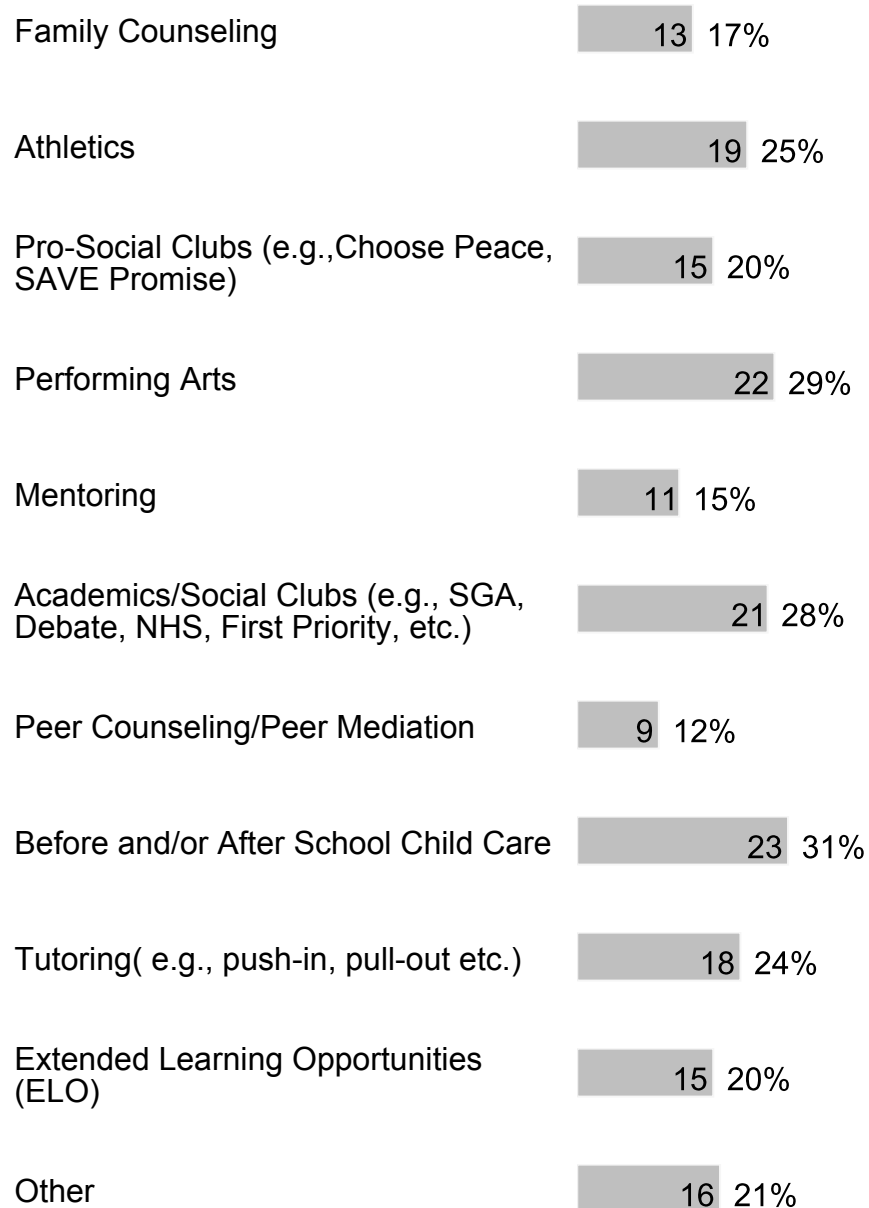




86 respondents

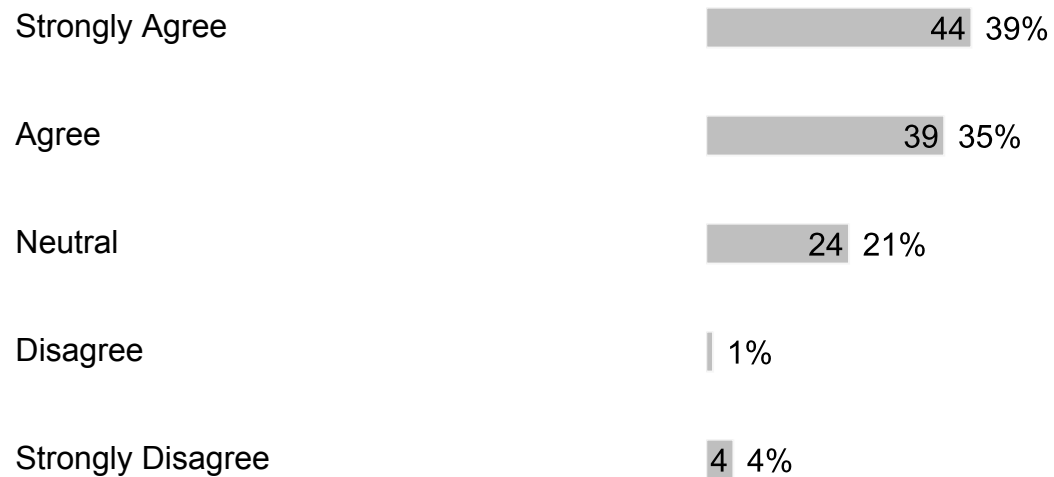
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





75 respondents

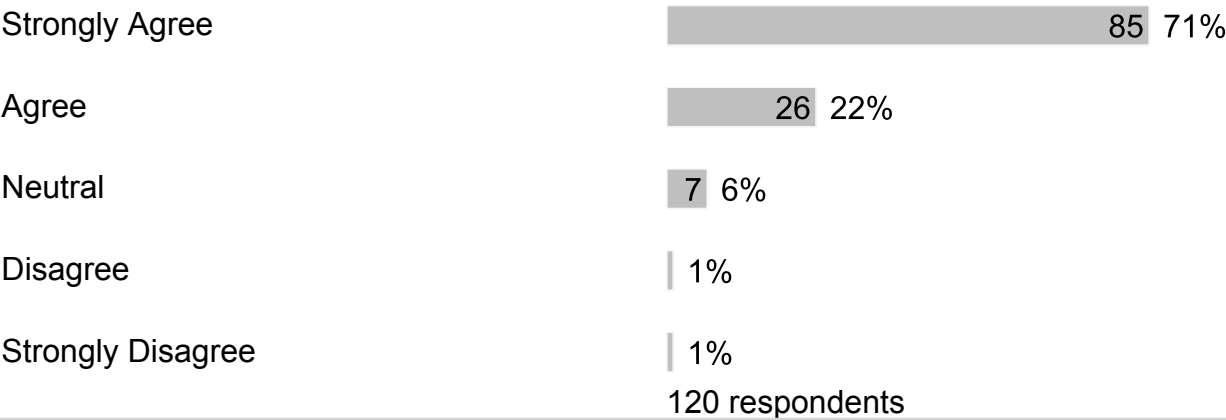
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



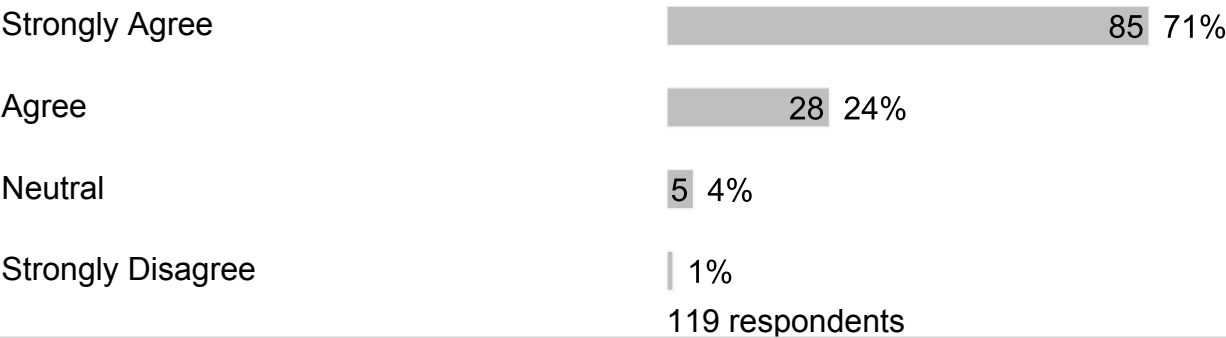
112 respondents

G. Section 6

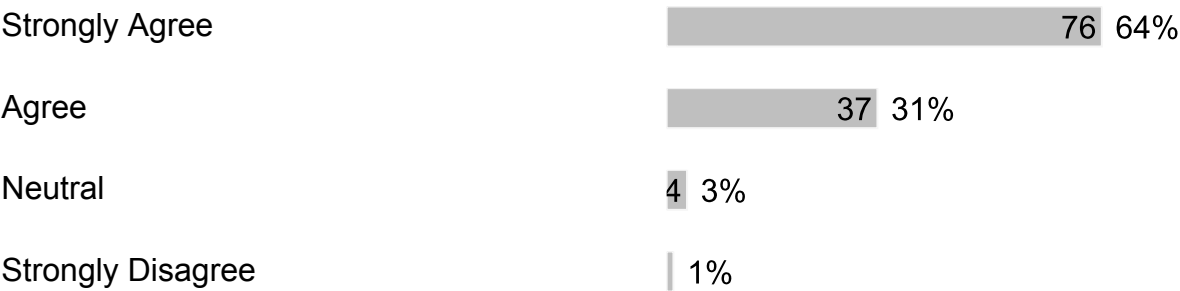
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

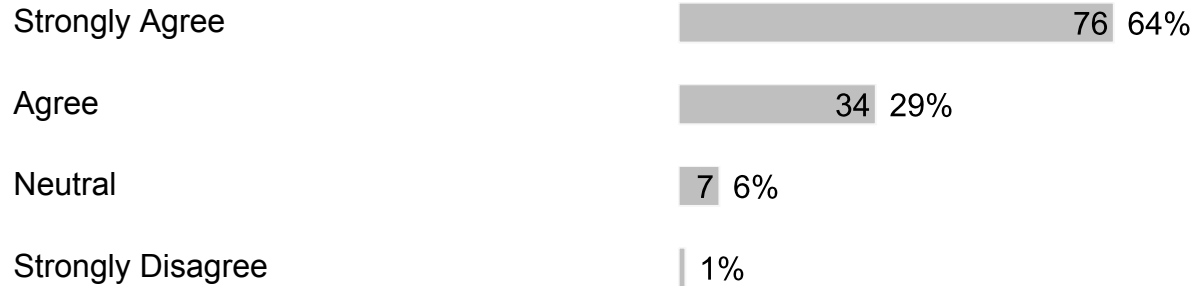


3. 3. Our school's administration provides strong instructional leadership.



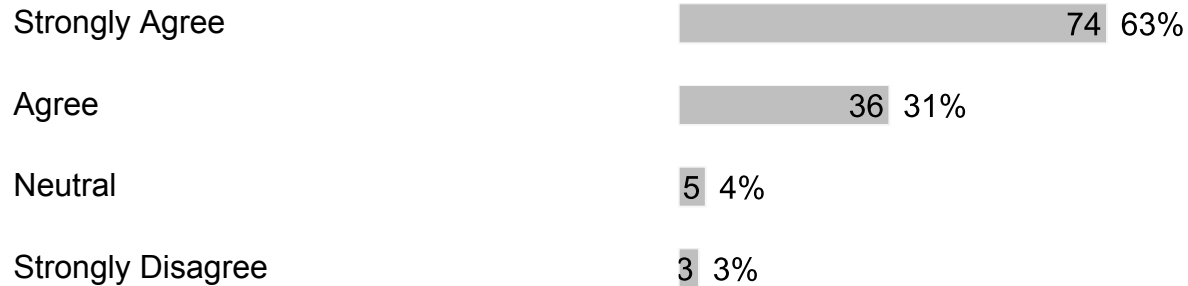
118 respondents

4. 4. Our school has established goals and a plan for improving student learning.



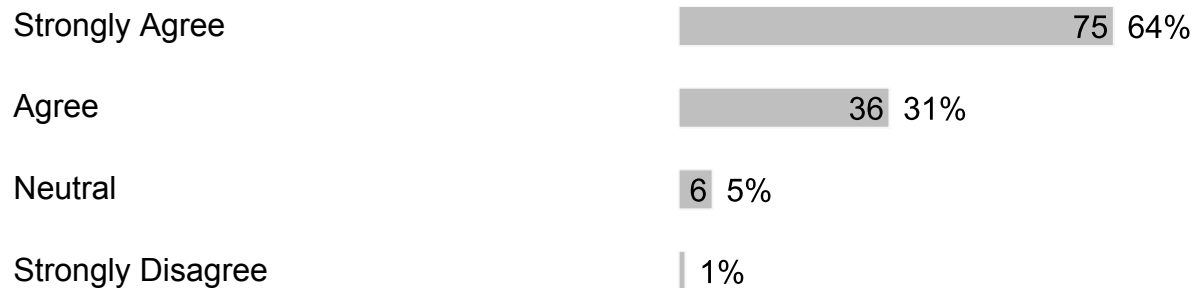
118 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



118 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



118 respondents

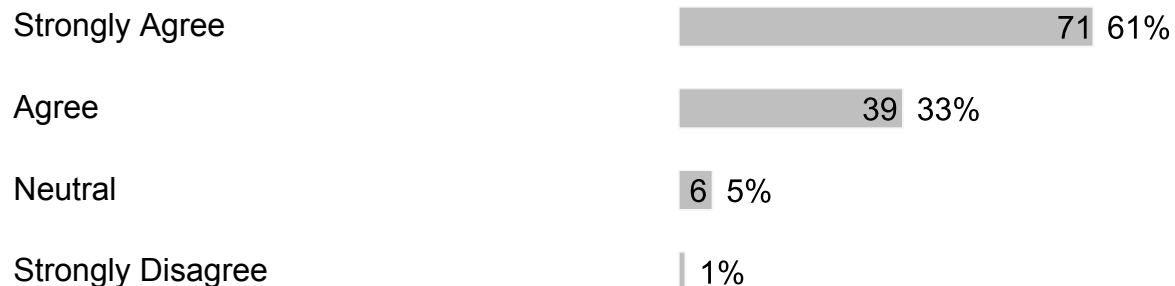
7. 7. Our school has high expectations for students.





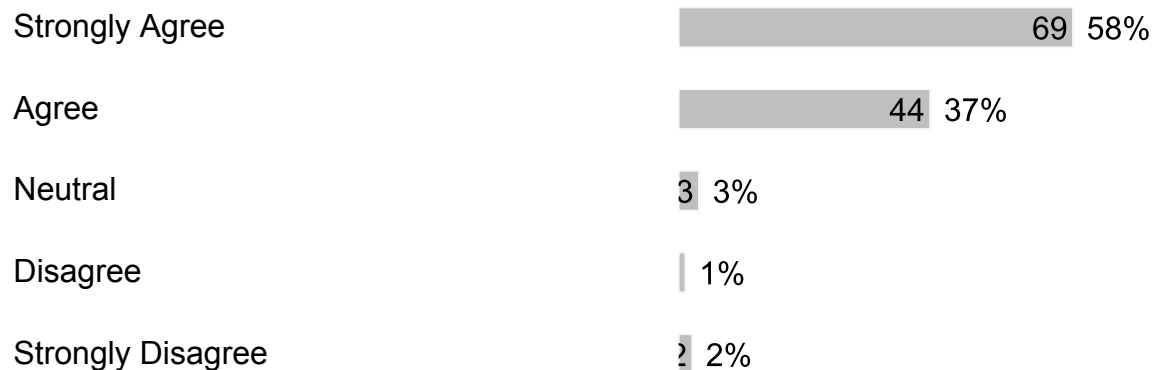
119 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



117 respondents

9. 9. My child's teachers give work that challenges my child.



119 respondents

10. 10. My child's teachers work as a team to help my child learn.



Neutral	3	3%
Disagree	1	1%
Strongly Disagree	3	3%

119 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	67	57%
Agree	48	41%
Neutral	1	1%
Strongly Disagree	2	2%

118 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	64	54%
Agree	42	35%
Neutral	9	8%
Disagree	3	3%
Strongly Disagree	1	1%

119 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	66	56%
Agree	45	38%

Neutral 6 5%

Strongly Disagree 1 1%

118 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 67 57%

Agree 45 38%

Neutral 5 4%

Strongly Disagree 1 1%

118 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 61 51%

Agree 51 43%

Neutral 4 3%

Disagree 2 2%

Strongly Disagree 1 1%

119 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 62 53%

Agree 48 41%

Neutral 6 5%

Strongly Disagree 2 2%
118 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 66 56%
Agree 37 32%
Neutral 11 9%
Disagree 1 1%
Strongly Disagree 2 2%
117 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 70 59%
Agree 41 34%
Neutral 7 6%
Strongly Disagree 1 1%
119 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 62 52%
Agree 43 36%
Neutral 9 8%
Disagree 3 3%

Strongly Disagree 2 2%
119 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 67 56%
Agree 42 35%
Neutral 7 6%
Disagree 1 1%
Strongly Disagree 2 2%
119 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 72 62%
Agree 36 31%
Neutral 7 6%
Disagree 1 1%
Strongly Disagree 1 1%
117 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 71 60%
Agree 40 34%
Neutral 6 5%

Strongly Disagree | 1%
118 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 71 60%

Agree 39 33%

Neutral 6 5%

Disagree 2 2%

Strongly Disagree | 1%

119 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 69 58%

Agree 43 36%

Neutral 4 3%

Disagree 2 2%

Strongly Disagree | 1%

119 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 62 53%

Agree 44 38%

Neutral 8 7%

Disagree | 1%

Strongly Disagree | 1%

116 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 53 46%

Agree 37 32%

Neutral 22 19%

Disagree 2 2%

Strongly Disagree | 1%

115 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 66 56%

Agree 43 36%

Neutral 8 7%

Strongly Disagree | 1%

118 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 71 61%

Agree 37 32%

Neutral 7 6%

Disagree | 1%

Strongly Disagree | 1%

117 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 58 50%

Agree 40 34%

Neutral 15 13%

Disagree 3 3%

Strongly Disagree | 1%

117 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 53 45%

Agree 42 36%

Neutral 17 14%

Disagree 5 4%

Strongly Disagree | 1%

118 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 73 64%

Agree 37 32%

Neutral	2	2%
Strongly Disagree	2	2%

114 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report