

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/27/2026



surveys

Custom Survey

1 survey(s) 302 response(s)

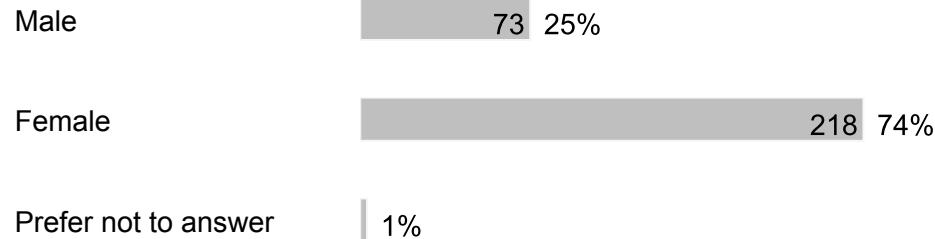
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

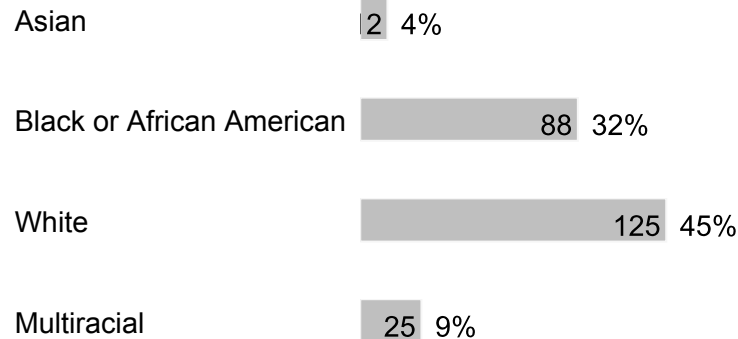
Number of Responses | Percentages of Total Responses

1. Gender



294 respondents

2. Race



Other 28 10%

278 respondents

3. Ethnicity

Hispanic 99 36%

Non-Hispanic or Latino 162 58%

Prefer not to answer 17 6%

278 respondents

4. Grade

Grade 1 0%

Grade 5 1%

Grade 6 139 47%

Grade 7 84 28%

Grade 8 60 20%

Grade 9 1%

Grade 10 1%

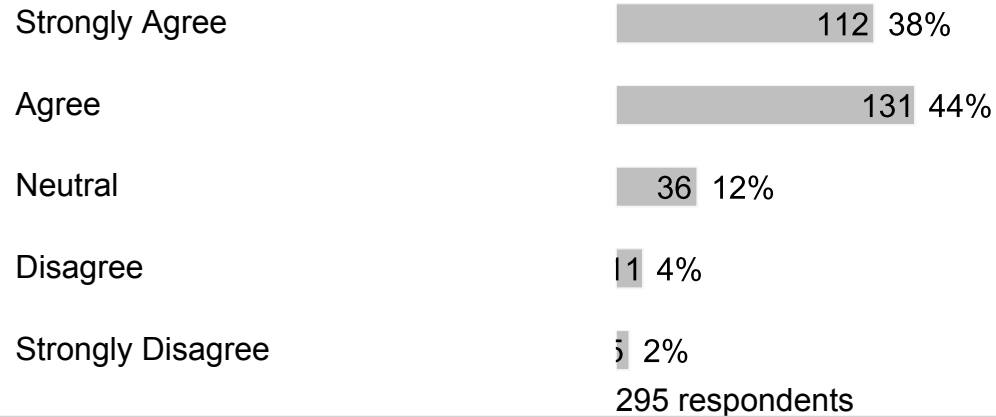
Grade 11 1%

Grade 12

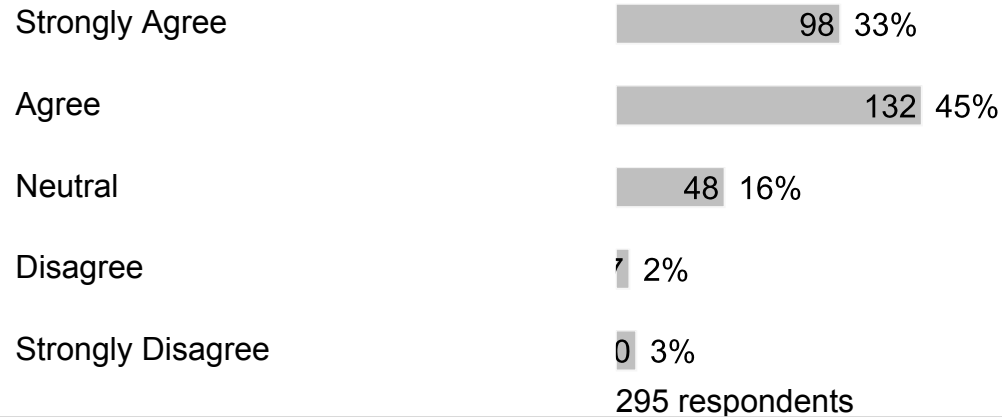


C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree 9 3%

Strongly Disagree 2 4%

294 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 28 10%

Agree 41 14%

Neutral 43 15%

Disagree 61 21%

Strongly Disagree 119 41%

292 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 23 8%

Agree 33 11%

Neutral 41 14%

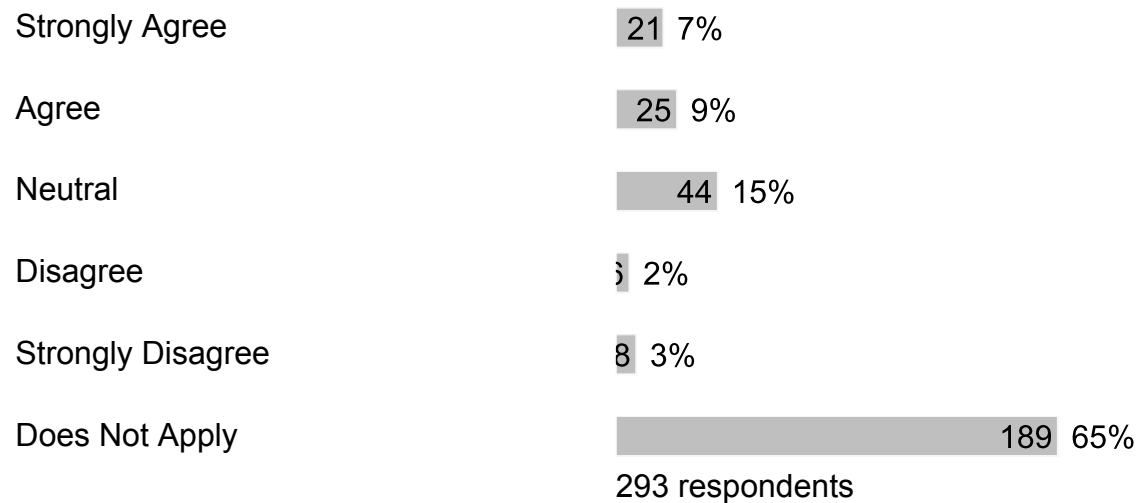
Disagree 7 2%

Strongly Disagree 1 1%

Does Not Apply 187 64%

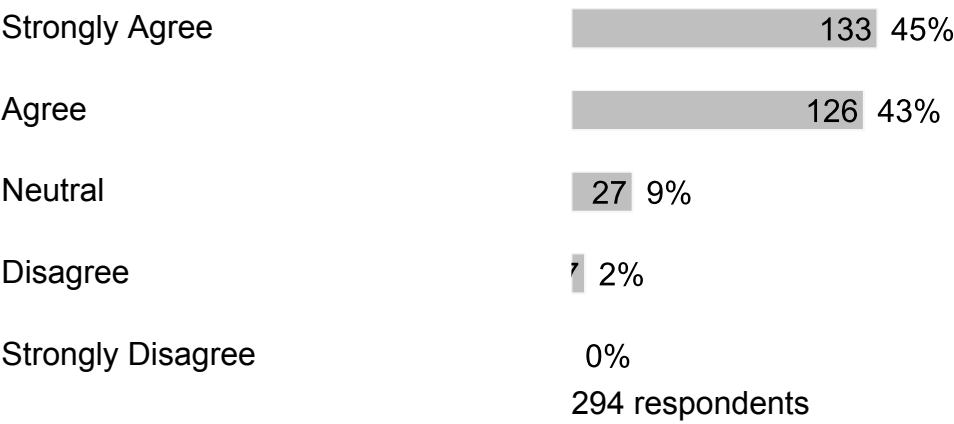
293 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



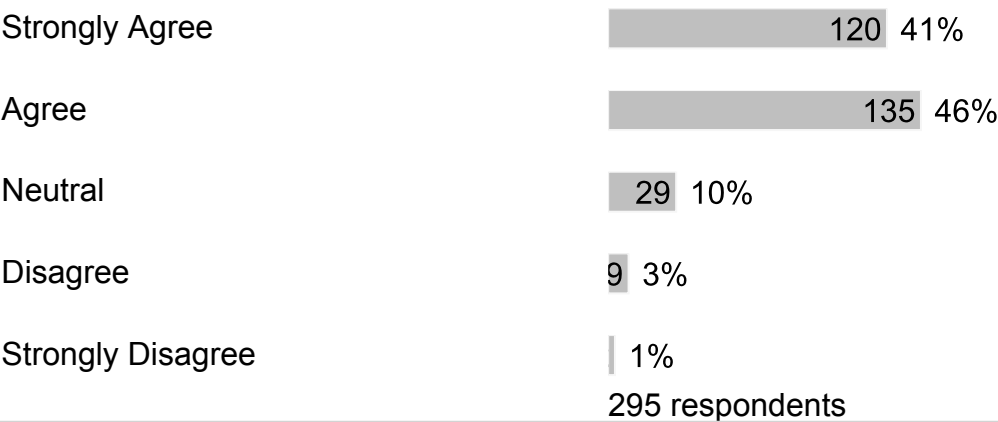
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

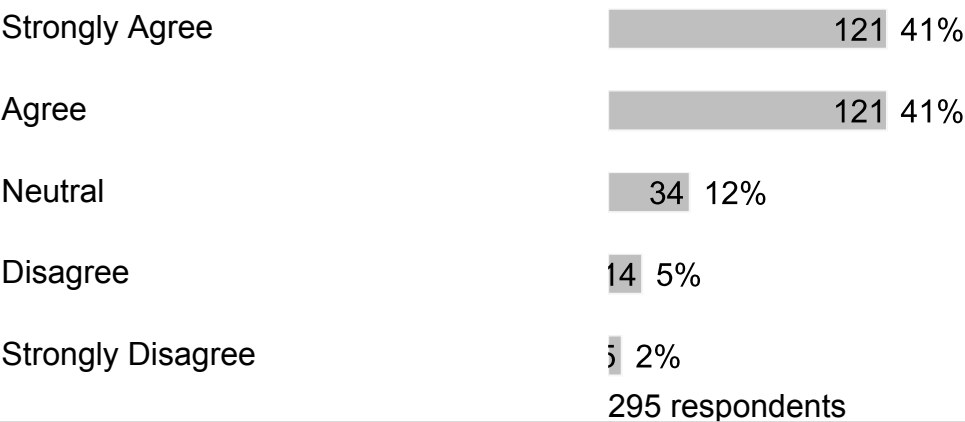


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



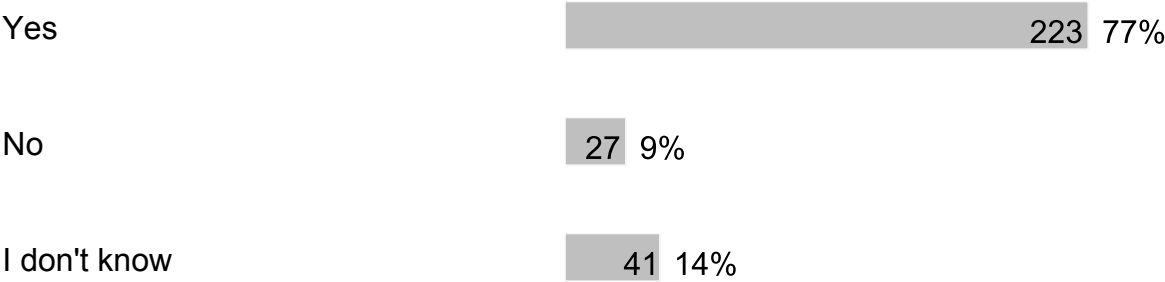
3. 3. At school, my child has up-to-date computers and other technology to learn.





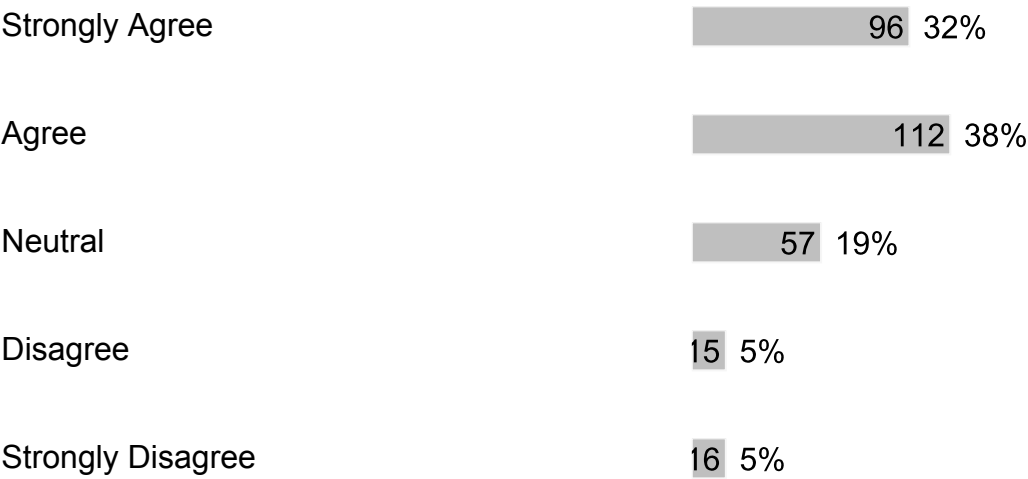
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



291 respondents

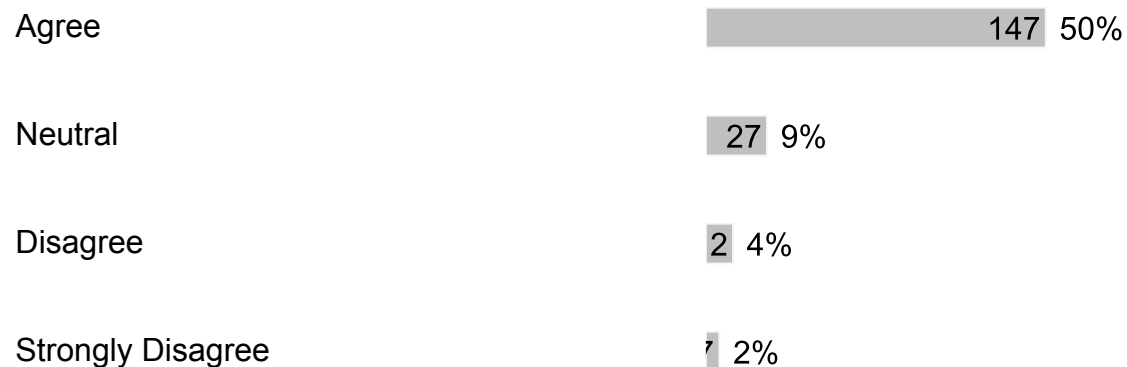
2. 2. My child likes going to school.



296 respondents

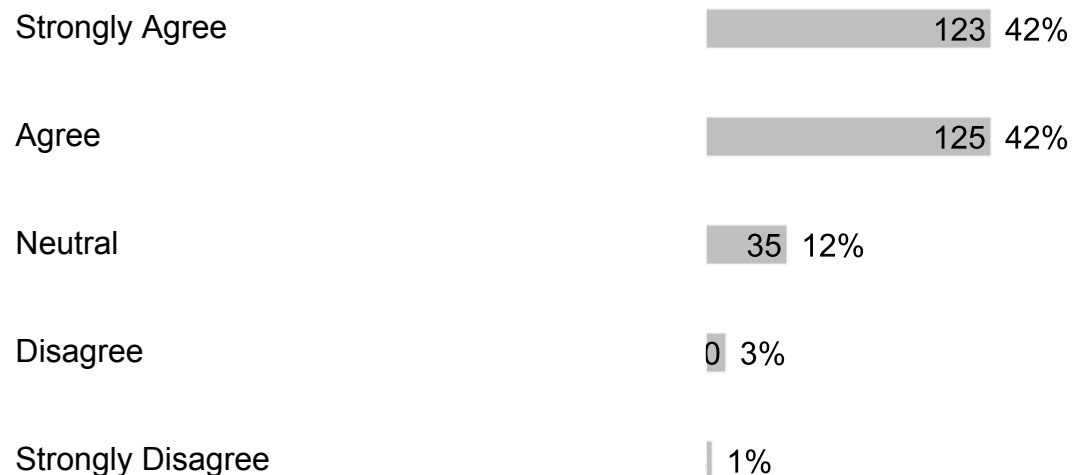
3. 3. Our school treats students with value, respect and compassion.





294 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



296 respondents

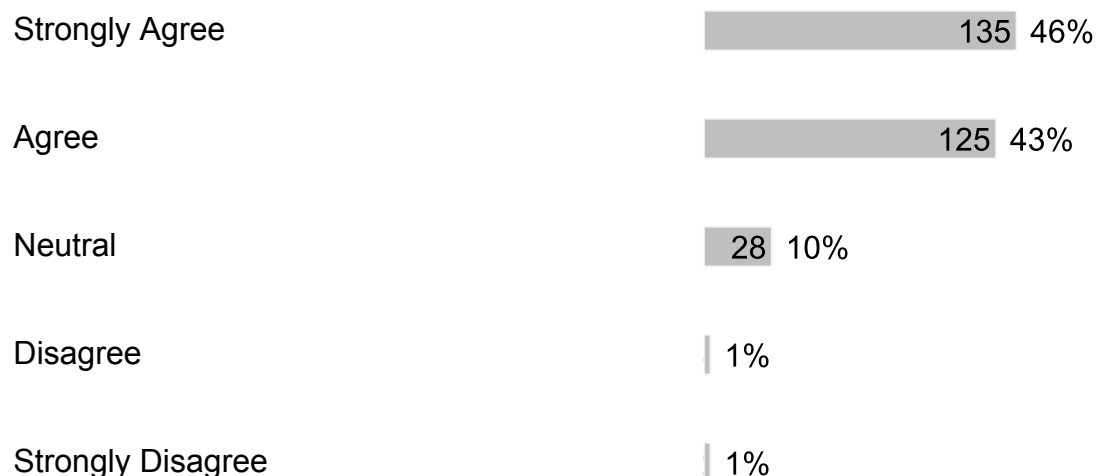
5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.





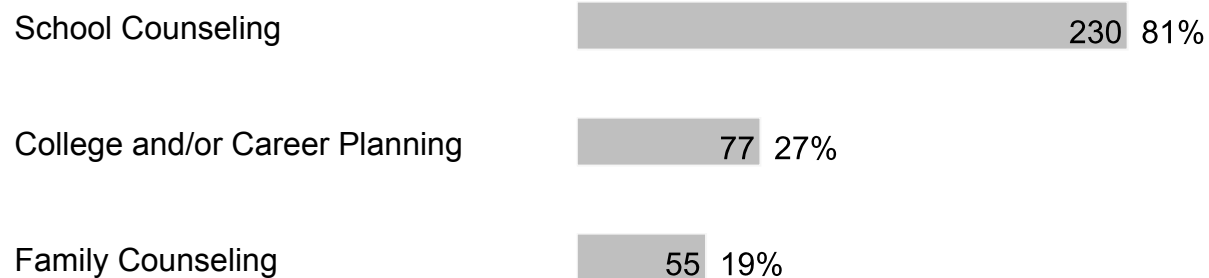
294 respondents

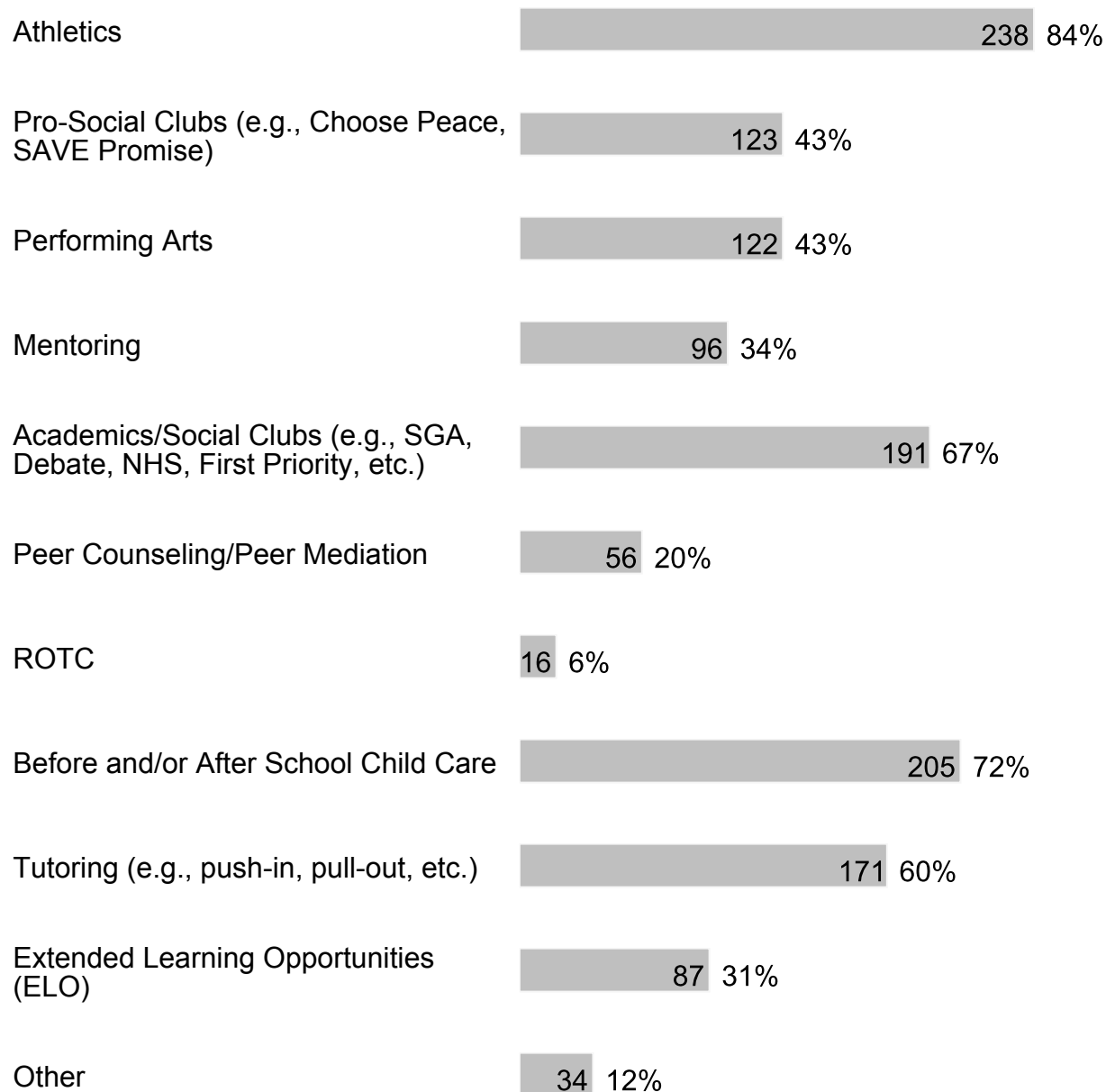
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



294 respondents

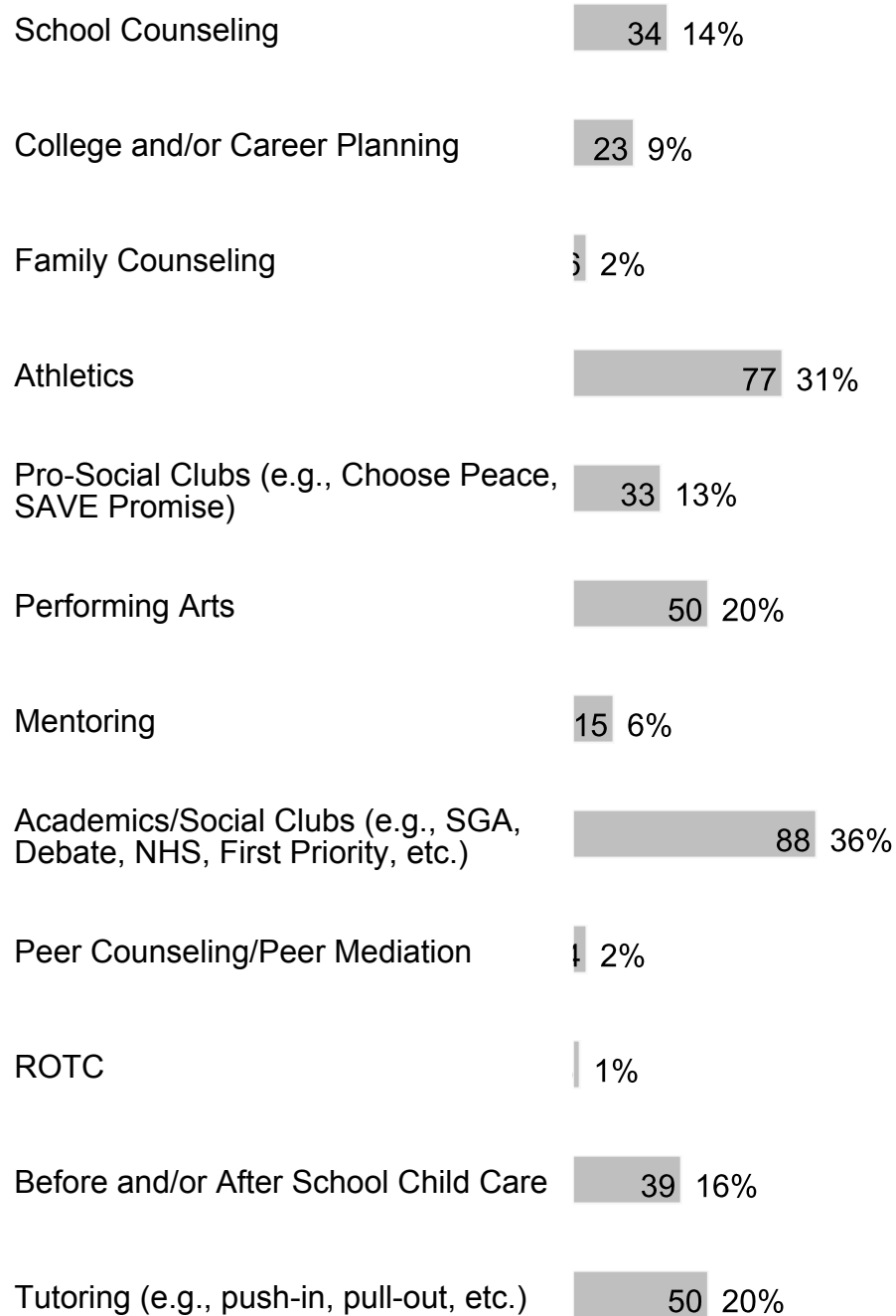
7. 7. At our school, the following programs/services are available (check all that apply):





285 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 27 11%

Other 38 15%

246 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 50 21%

College and/or Career Planning 42 18%

Family Counseling 21 9%

Athletics 94 40%

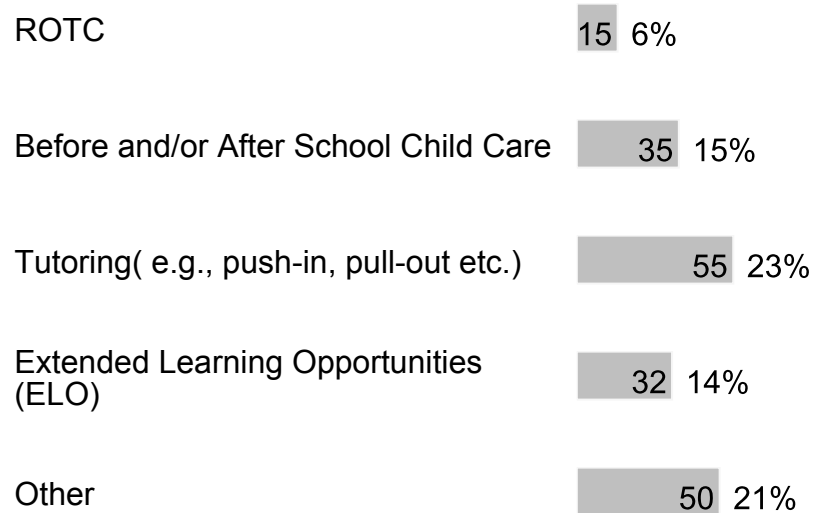
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 35 15%

Performing Arts 59 25%

Mentoring 35 15%

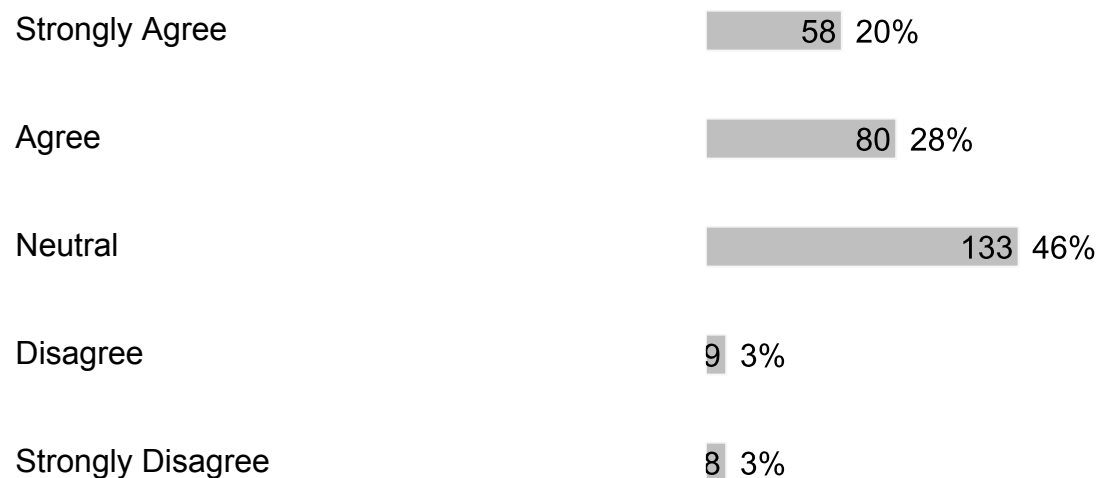
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 75 32%

Peer Counseling/Peer Mediation 20 8%



236 respondents

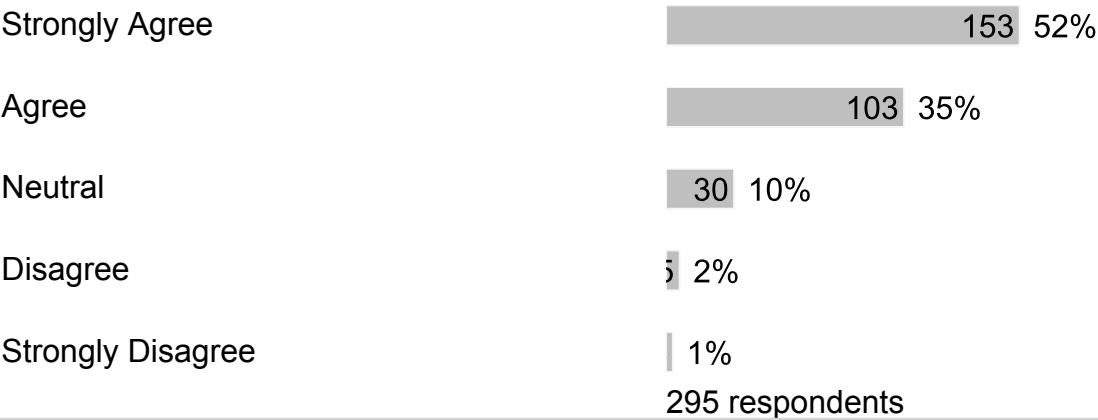
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



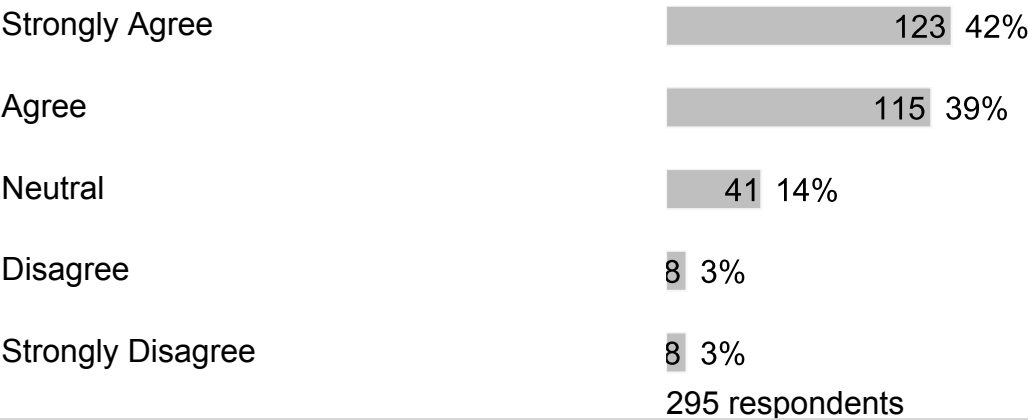
288 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 9 3%

Strongly Disagree 1 1%

295 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 120 41%

Agree 121 41%

Neutral 42 14%

Disagree 7 2%

Strongly Disagree 1 1%

292 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 115 40%

Agree 124 43%

Neutral 38 13%

Disagree 7 2%

Strongly Disagree 3 2%

290 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 106 36%

Agree 132 45%

Neutral	44	15%
Disagree	8	3%
Strongly Disagree	1	1%

293 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	129	44%
Agree	122	42%
Neutral	32	11%
Disagree	1	1%
Strongly Disagree	5	2%

292 respondents

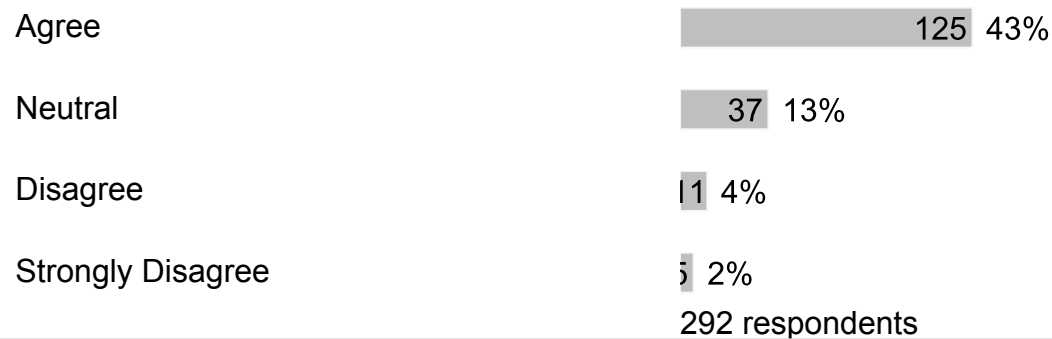
8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	114	39%
Agree	123	42%
Neutral	45	15%
Disagree	1	1%
Strongly Disagree	5	2%

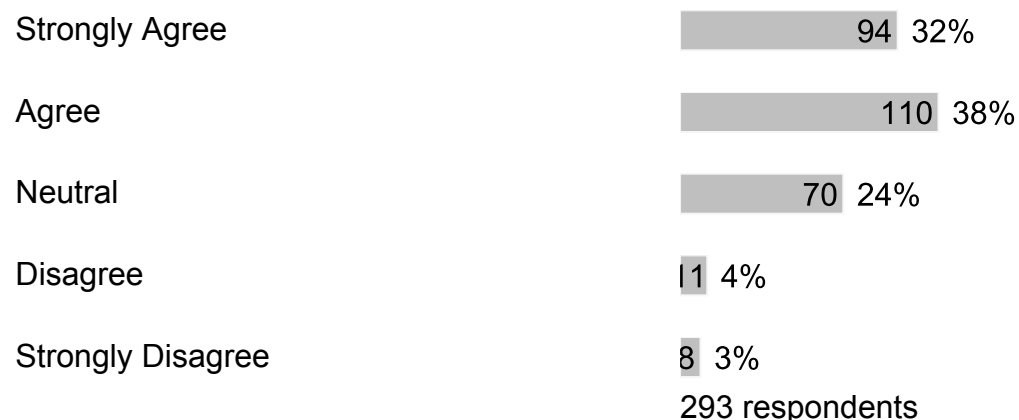
292 respondents

9. 9. My child's teachers give work that challenges my child.

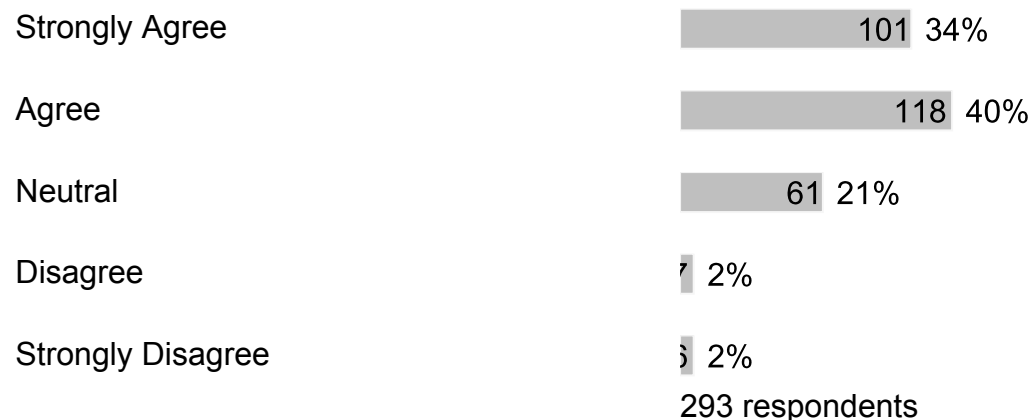
Strongly Agree	114	39%
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10. 10. My child's teachers work as a team to help my child learn.



11. 11. My child's teachers use a variety of teaching strategies.



12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



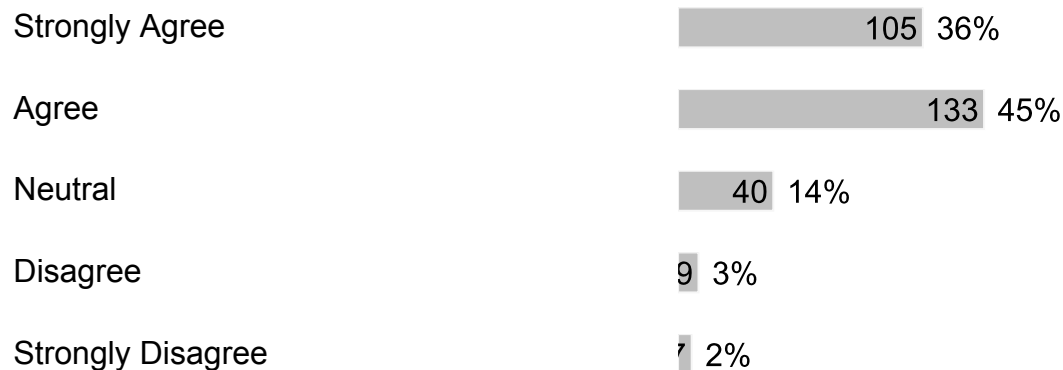
293 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



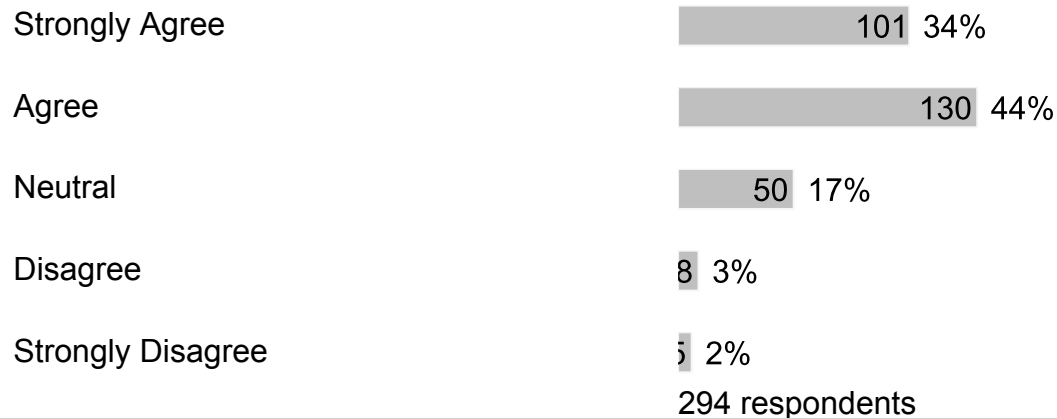
292 respondents

14. 14. Clear learning expectations are set for my child.

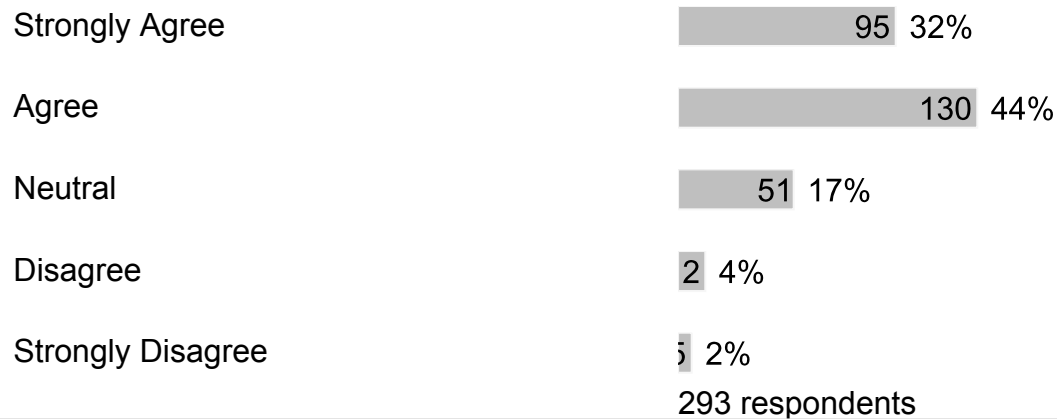


294 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 3 4%
293 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 108 37%
Agree 106 36%
Neutral 54 18%
Disagree 18 6%
Strongly Disagree 8 3%

294 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 64 22%
Agree 68 23%
Neutral 80 27%
Disagree 56 19%
Strongly Disagree 26 9%

294 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 111 38%
Agree 123 42%
Neutral 44 15%

Disagree 0 3%

Strongly Disagree 3 2%

294 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 111 38%

Agree 99 34%

Neutral 57 19%

Disagree 16 5%

Strongly Disagree 11 4%

294 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 102 35%

Agree 118 40%

Neutral 50 17%

Disagree 16 5%

Strongly Disagree 7 2%

293 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 100 34%

Agree 126 43%

Neutral 51 17%

Disagree 8 3%

Strongly Disagree 7 2%

292 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 103 35%

Agree 126 43%

Neutral 50 17%

Disagree 7 2%

Strongly Disagree 3 2%

292 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 104 36%

Agree 111 38%

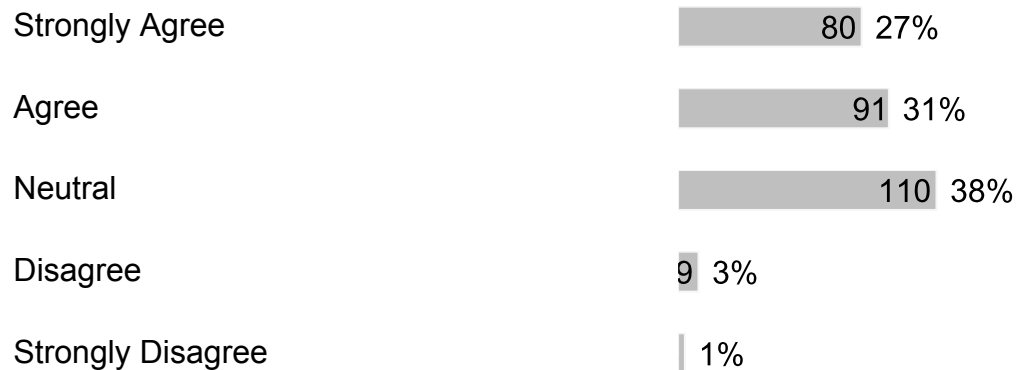
Neutral 64 22%

Disagree 7 2%

Strongly Disagree 3 2%

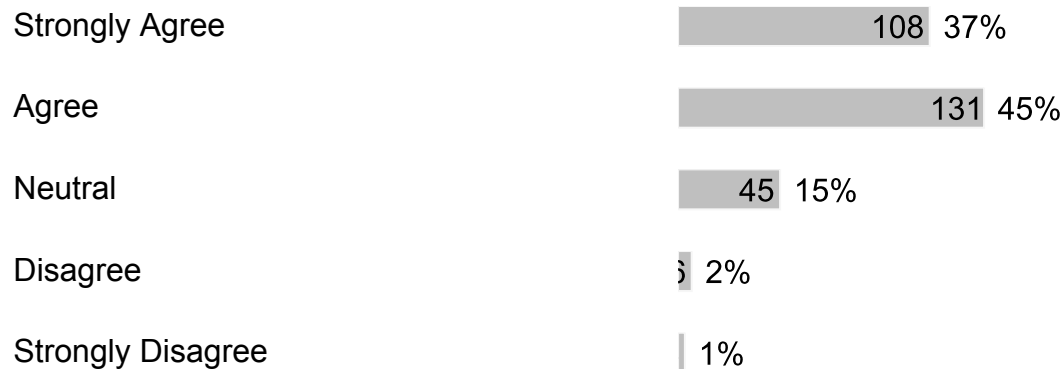
292 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



293 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



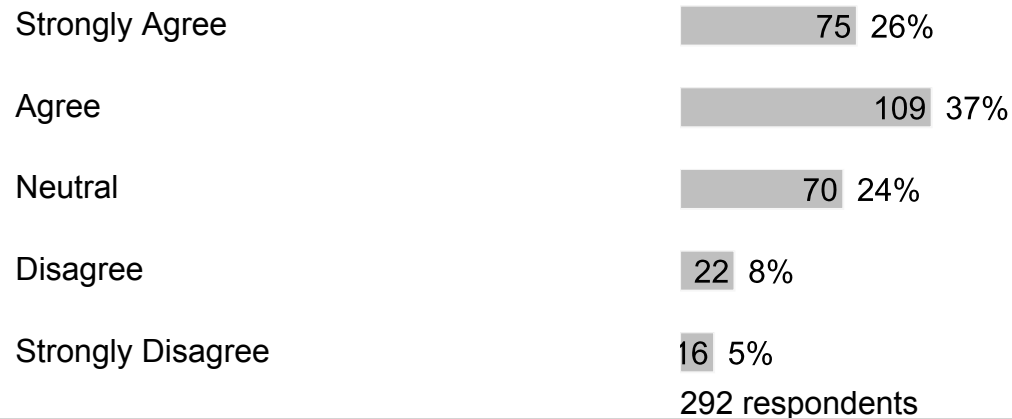
293 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



293 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

2%
294 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report