

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 05/28/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...)¹

run on 05/28/2026

Custom Survey

1 survey(s) 82 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	18	23%
Female	57	71%
Prefer not to answer	5	6%

80 respondents

2. Race

American Indian or Alaska Native	1	1%
Asian	4	5%
Black or African American	14	19%
White	40	53%

Multiracial 7 9%

Other 9 12%

75 respondents

3. Ethnicity

Hispanic 26 33%

Non-Hispanic or Latino 46 59%

Prefer not to answer 6 8%

78 respondents

4. Grade

Grade PK 3 4%

Grade K 3 4%

Grade 1 14 17%

Grade 2 15 18%

Grade 3 33 40%

Grade 4 4 5%

Grade 5 9 11%

Grade 10

| 1%

82 respondents

C. Section 2

1. 1. My child feels safe at school.

Strongly Agree 49 60%

Agree 27 33%

Neutral 2 2%

Disagree 3 4%

81 respondents

2. 2. My child's school is clean and well-maintained.

Strongly Agree 47 57%

Agree 30 37%

Neutral 4 5%

Disagree 1 1%

82 respondents

3. 3. I would recommend my child's school to my friends and/or family.

Strongly Agree 52 63%

Agree 25 30%

Neutral 3 4%

Disagree 2 2%

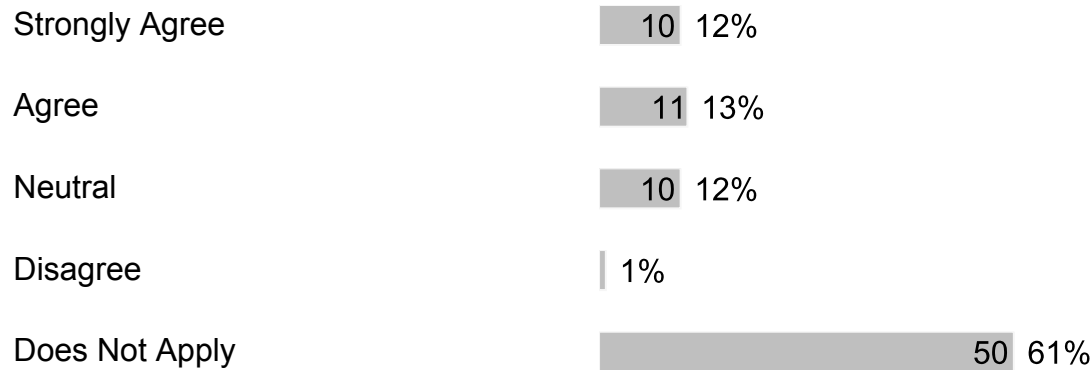
82 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



82 respondents

5. 5. After my child was bullied, I contacted school staff.



82 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



Strongly Disagree

3 4%

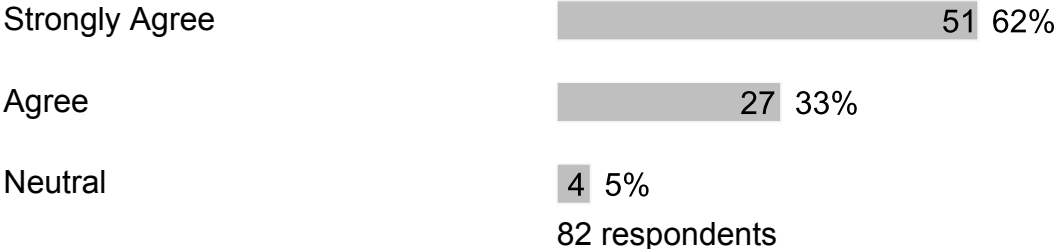
Does Not Apply

50 61%

82 respondents

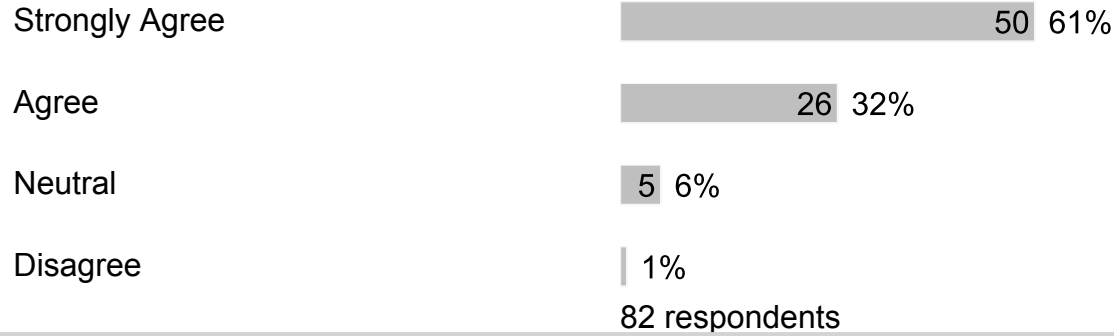
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

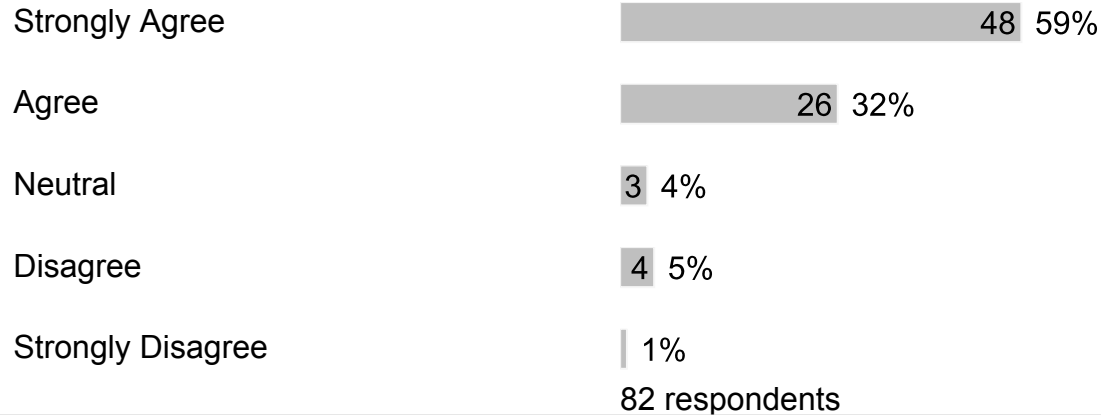


E. Section 4

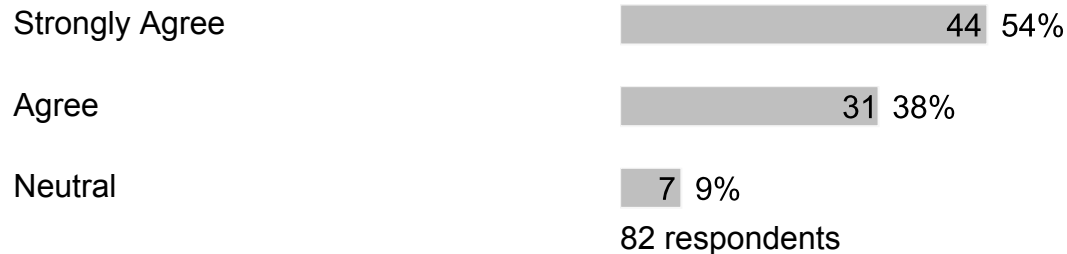
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

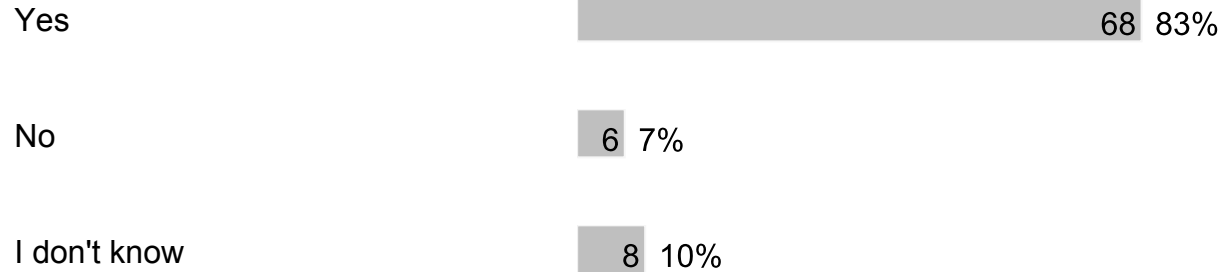


3. 3. At school, my child has up-to-date computers and other technology to learn.



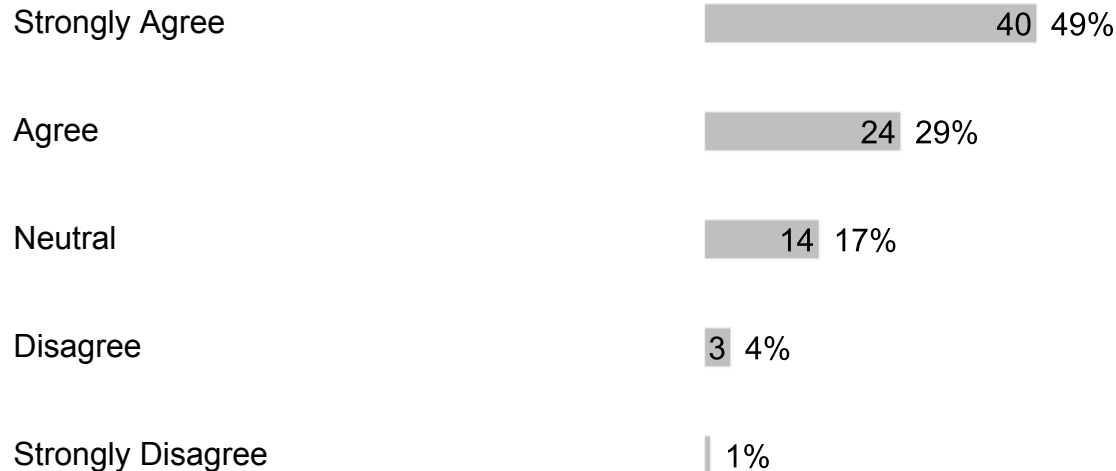
F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



82 respondents

2. 2. My child likes going to school.



82 respondents

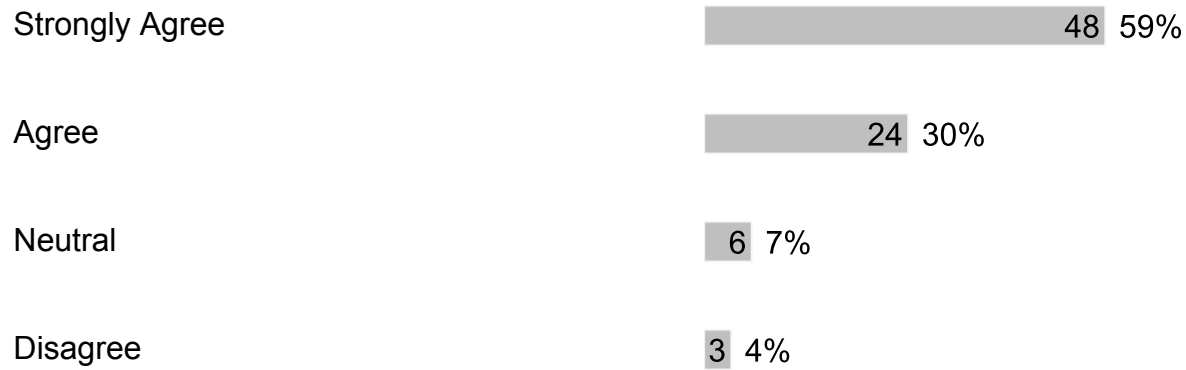
3. 3. Our school treats students with value, respect and compassion.





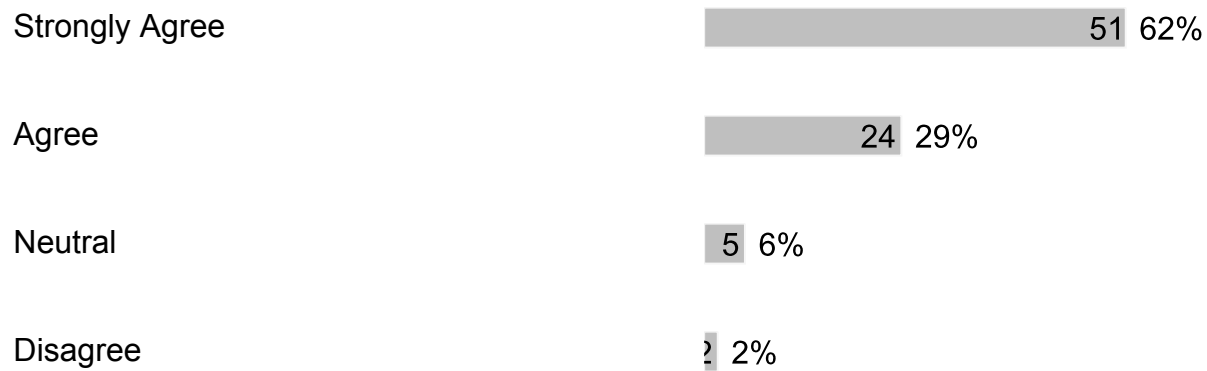
82 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



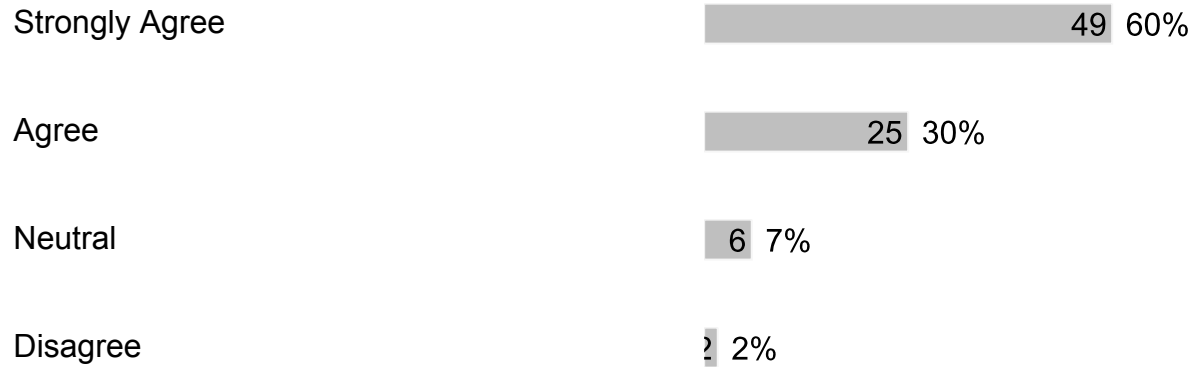
81 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



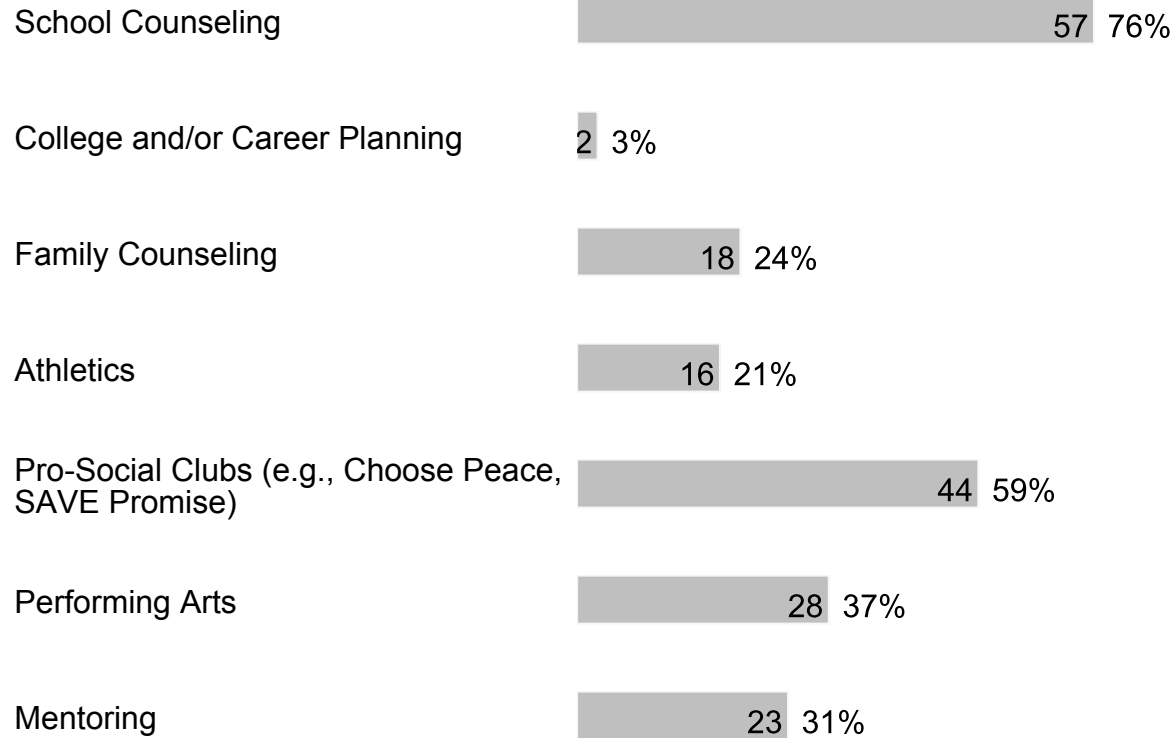
82 respondents

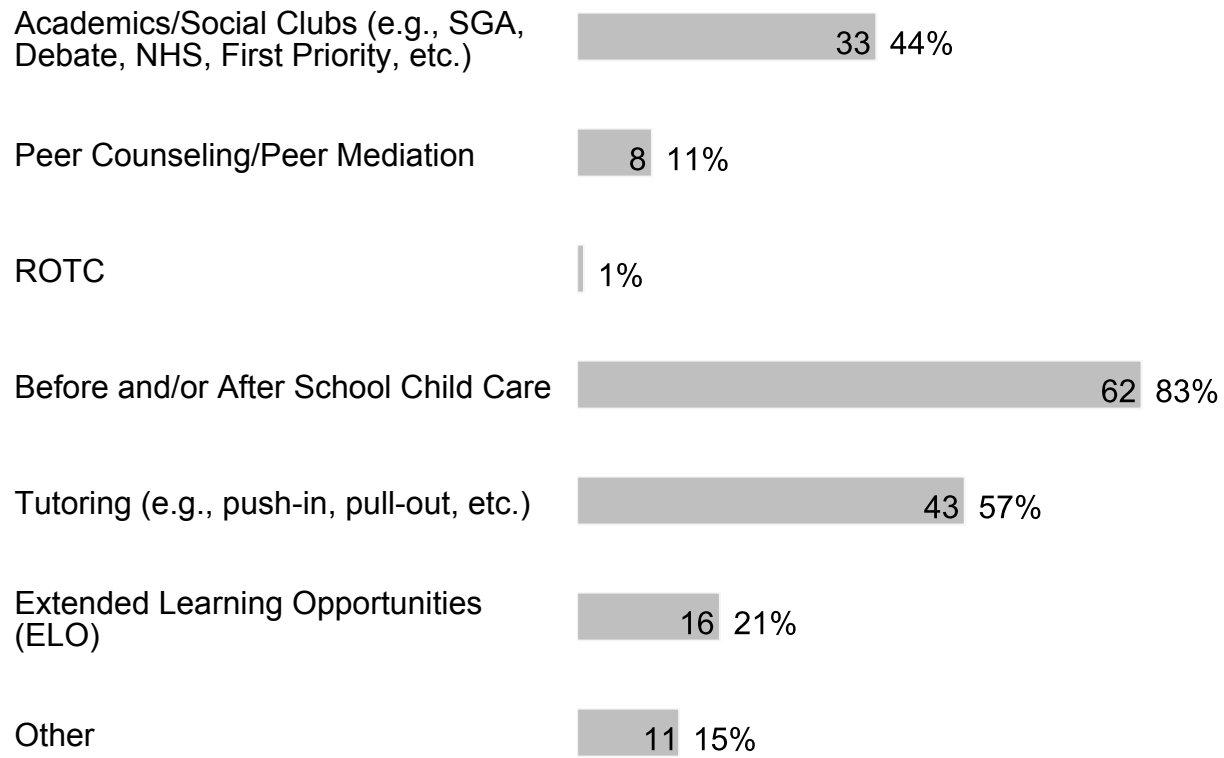
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



82 respondents

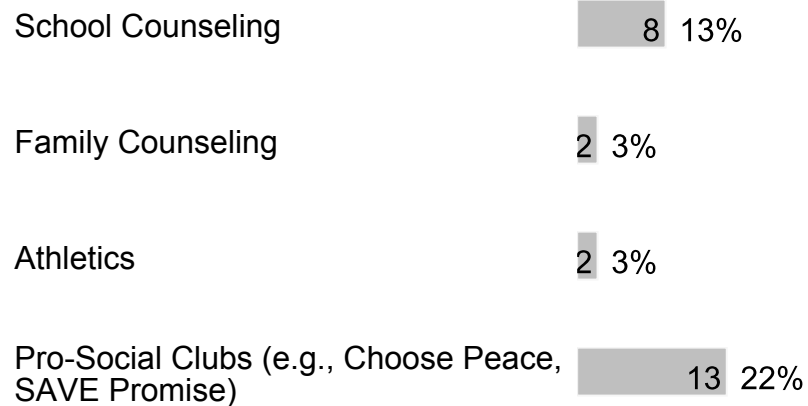
7. 7. At our school, the following programs/services are available (check all that apply):

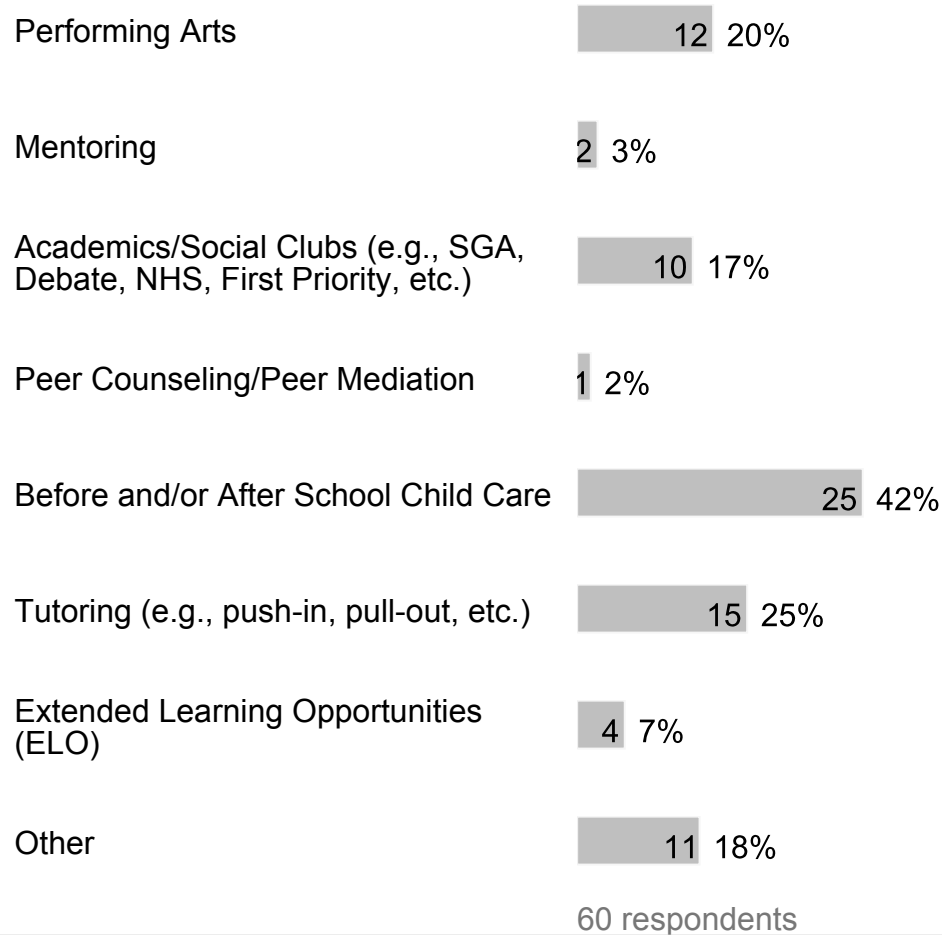




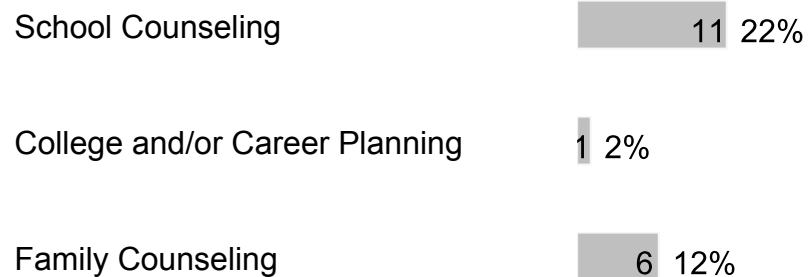
75 respondents

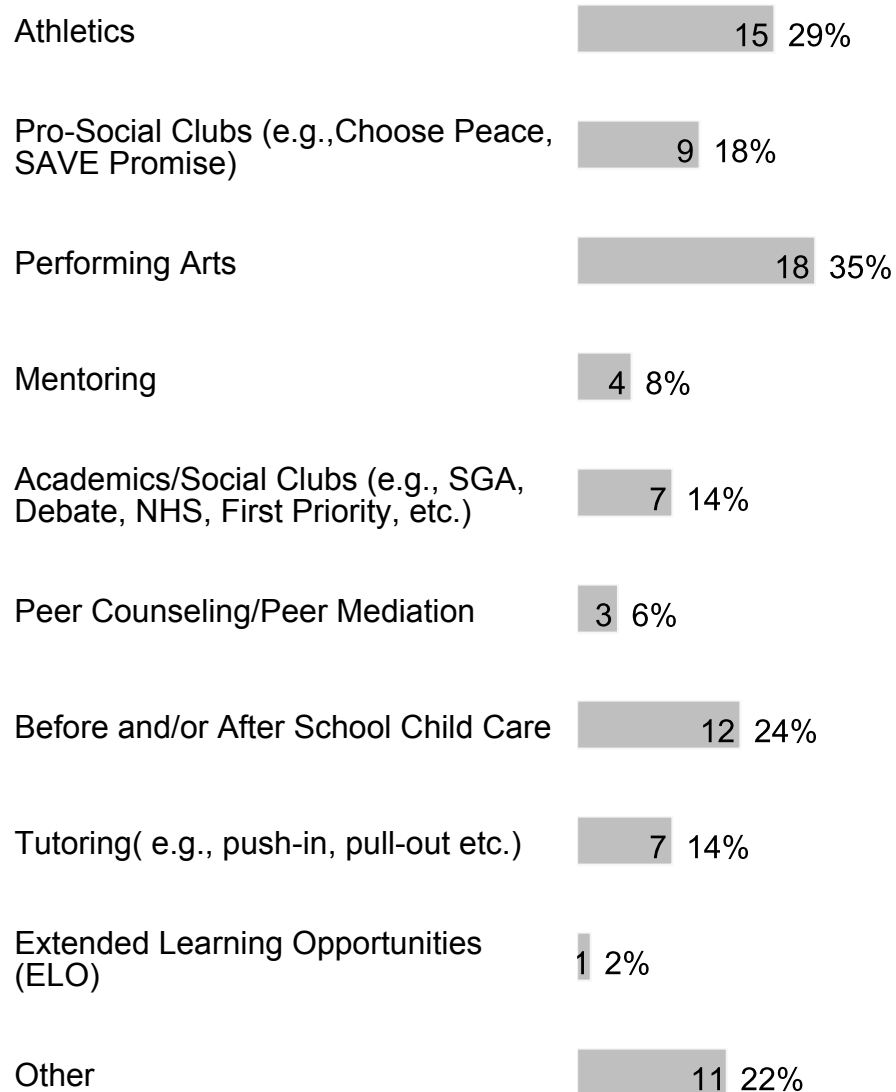
8. 8. At our school, my child participates in the following programs/services (check all that apply):





9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





51 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral



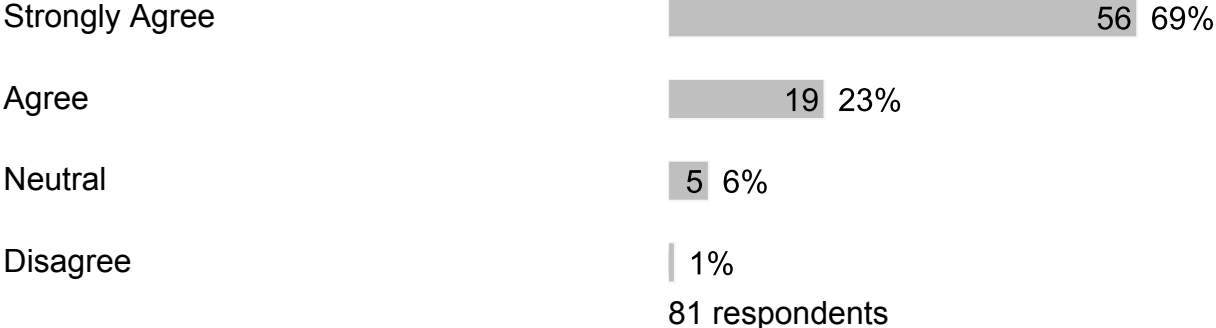
Disagree



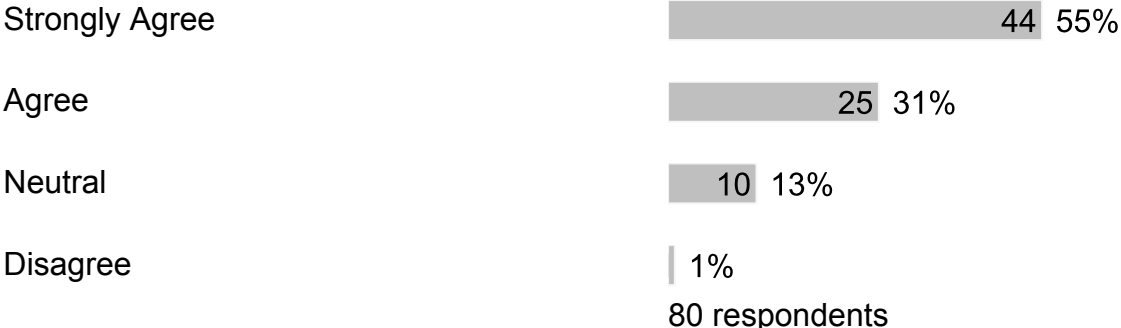
80 respondents

G. Section 6

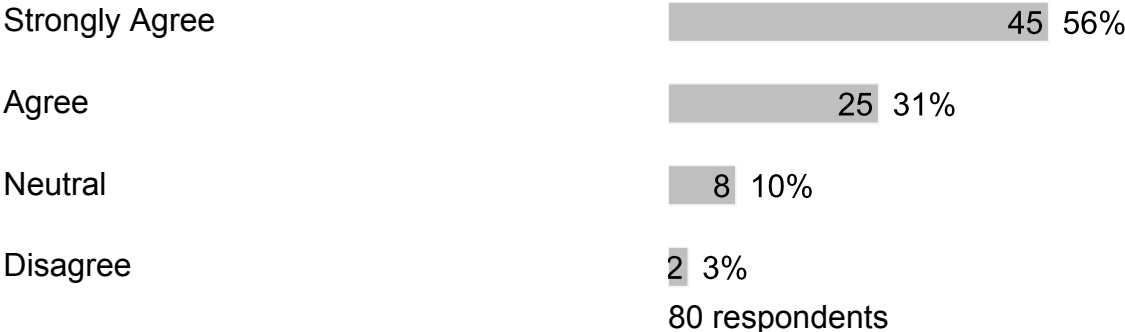
1. 1. The principal is a positive educational leader at the school.



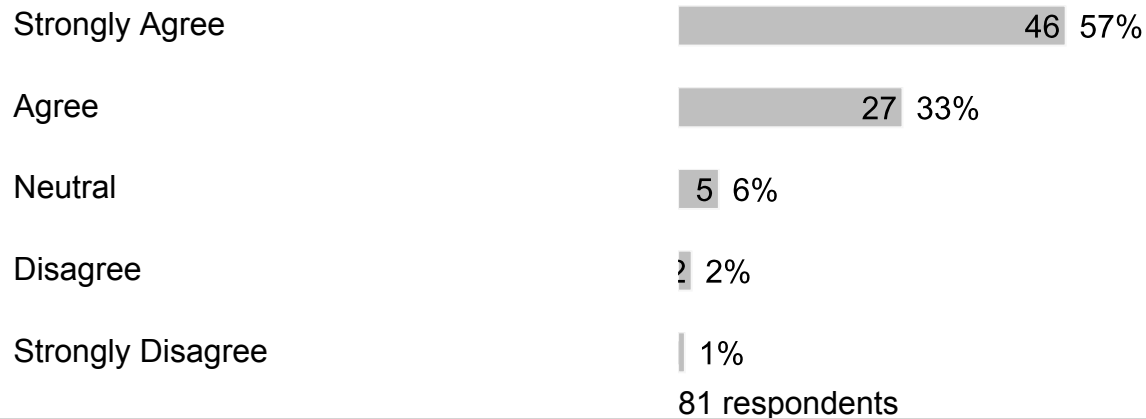
2. 2. The assistant principal(s) is a positive educational leader at the school.



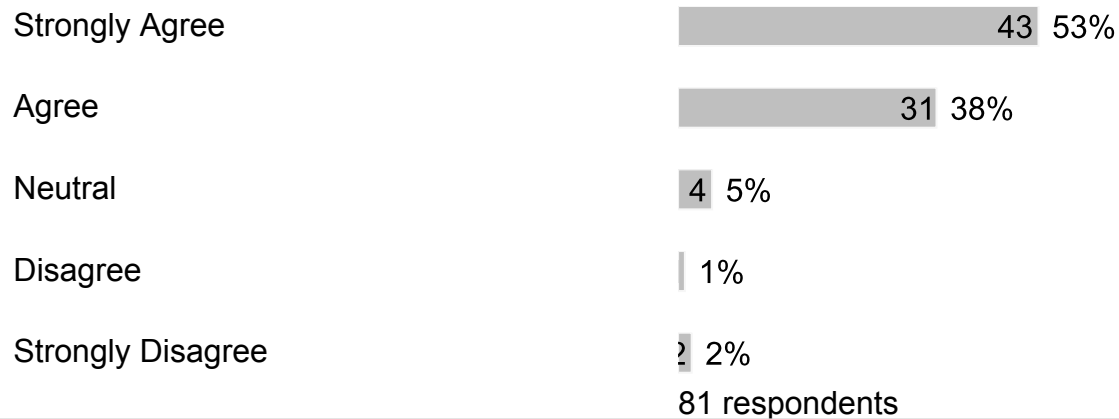
3. 3. Our school's administration provides strong instructional leadership.



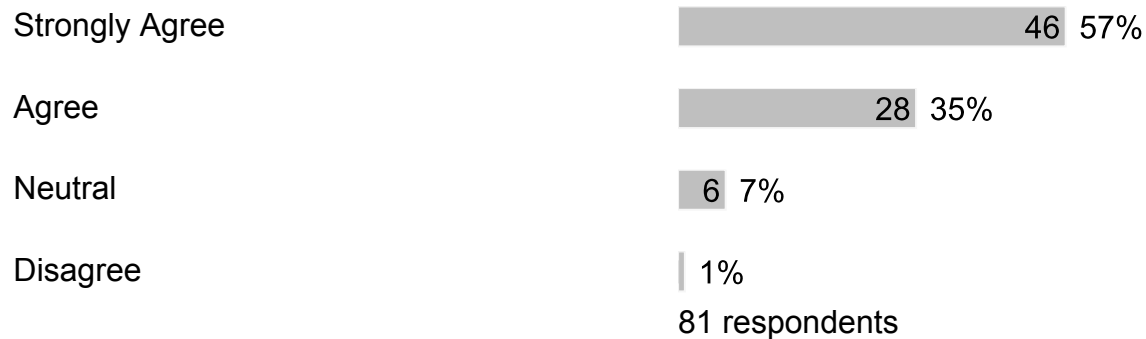
4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



7. 7. Our school has high expectations for students.

Strongly Agree 48 59%

Agree 29 36%

Neutral 3 4%

Disagree 1 1%

81 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 49 60%

Agree 26 32%

Neutral 2 2%

Disagree 2 2%

Strongly Disagree 2 2%

81 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 47 58%

Agree 29 36%

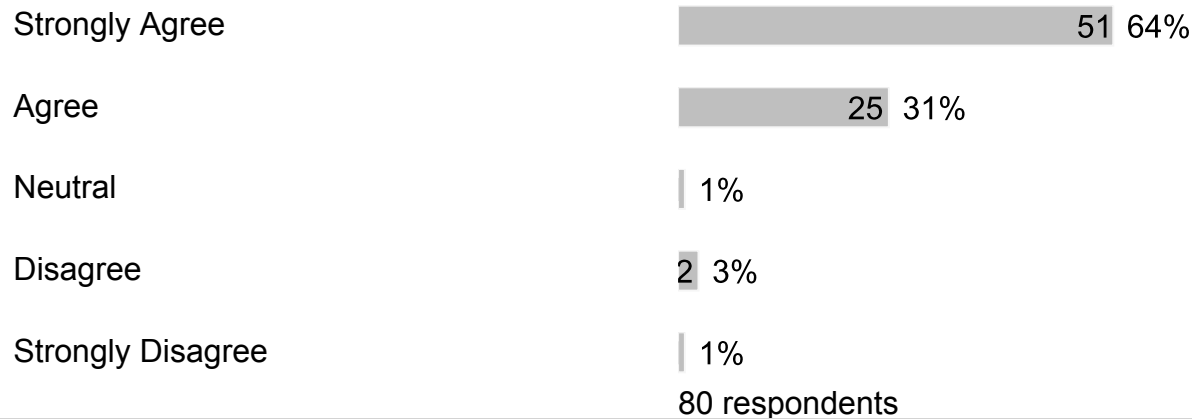
Neutral 3 4%

Disagree 1 1%

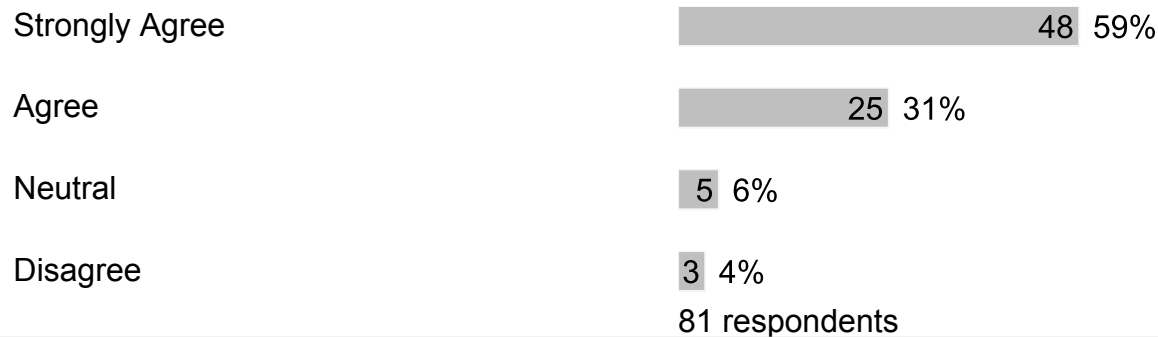
Strongly Disagree 1 1%

81 respondents

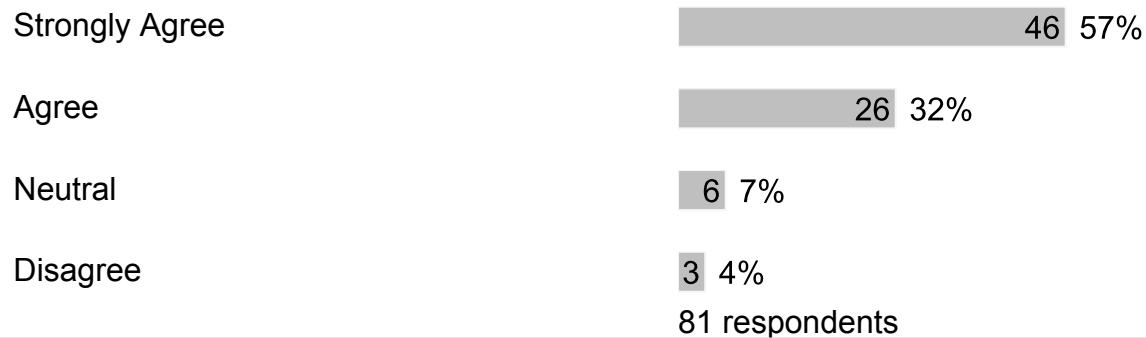
10. 10. My child's teachers work as a team to help my child learn.



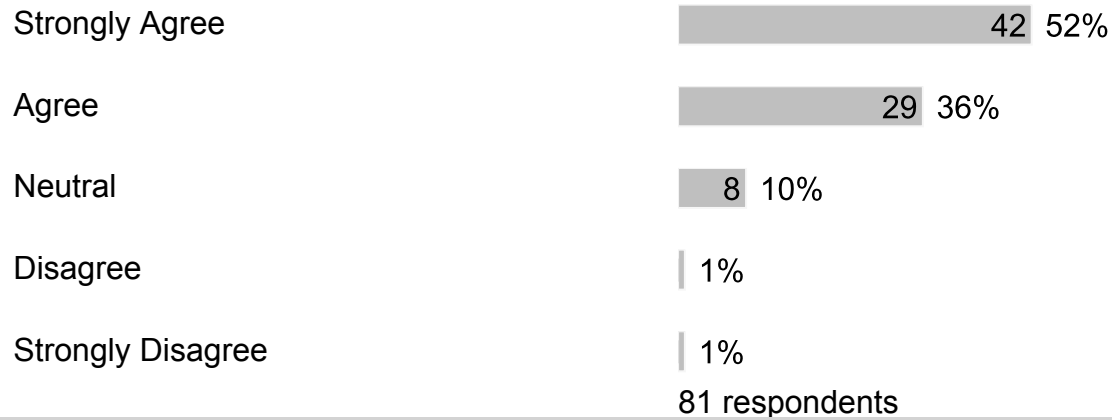
11. 11. My child's teachers use a variety of teaching strategies.



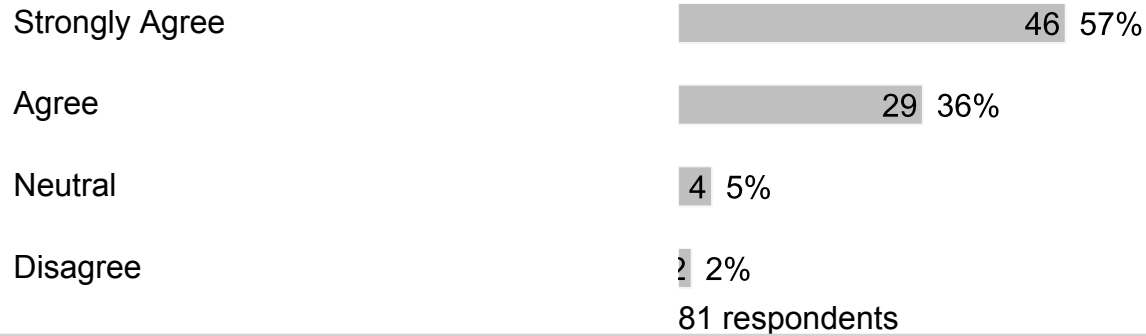
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



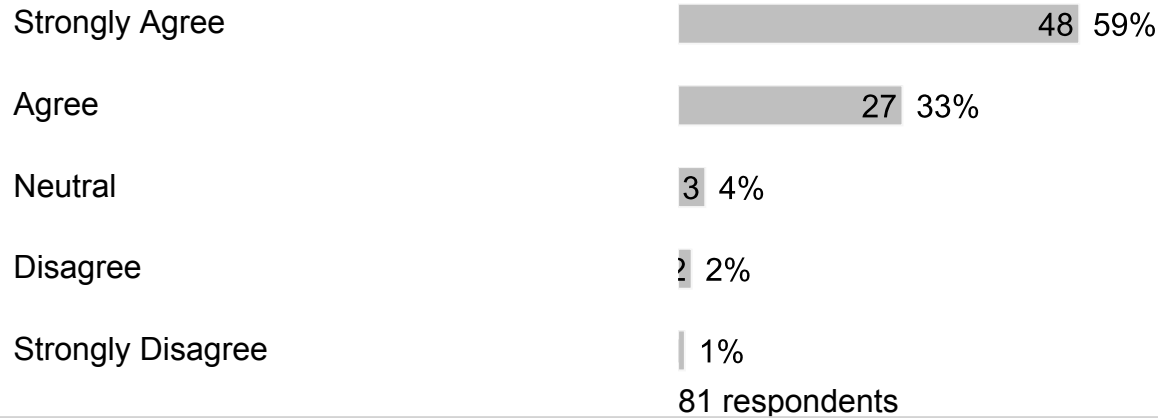
13. 13. My child sees a relationship between what is being taught and everyday life.



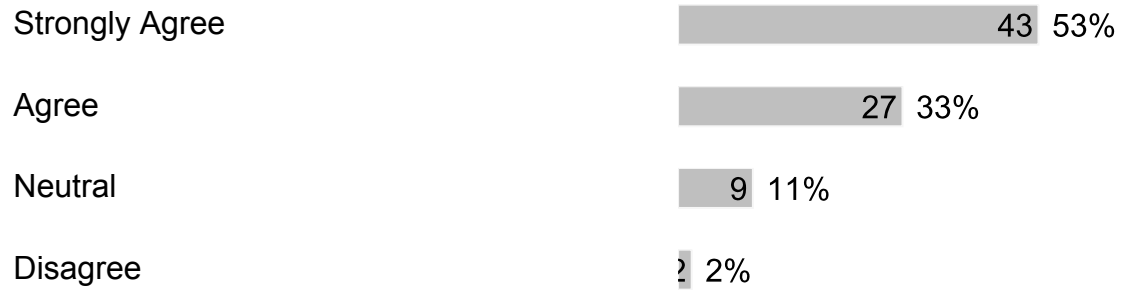
14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.

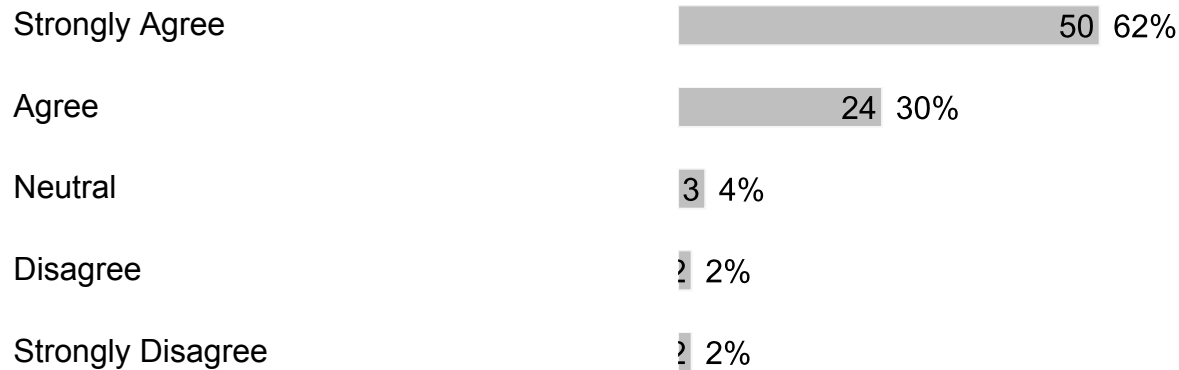


16. 16. Our school works to keep instructional time free from distraction.



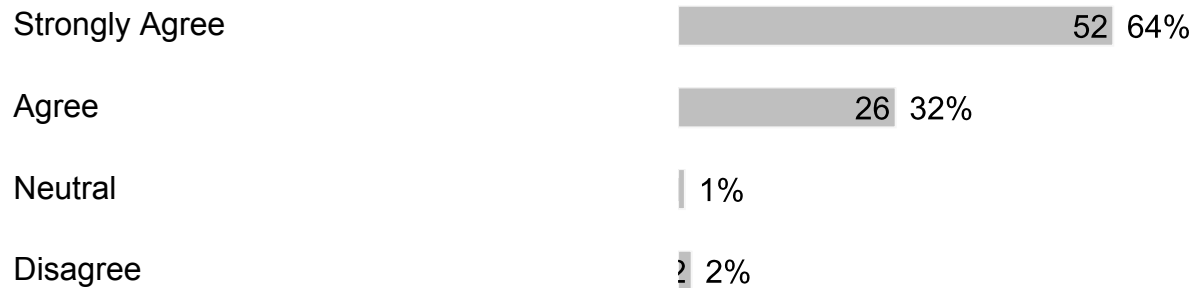
81 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



81 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



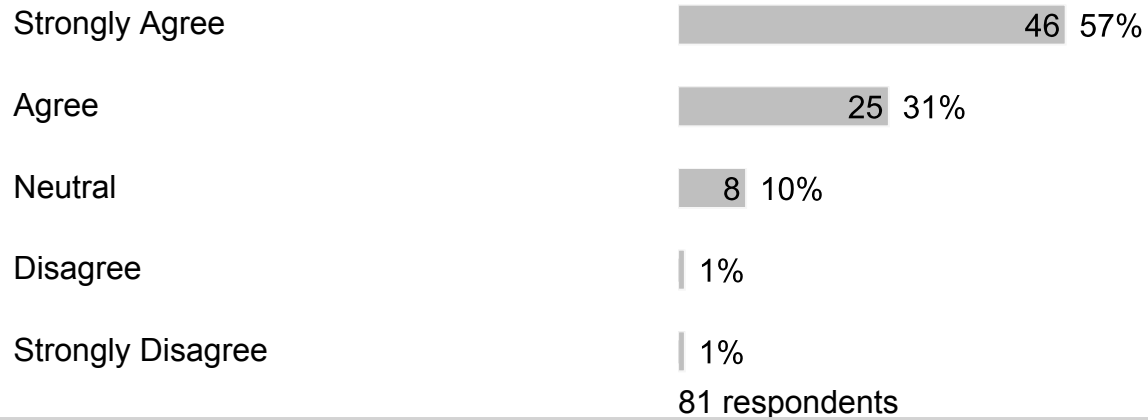
81 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

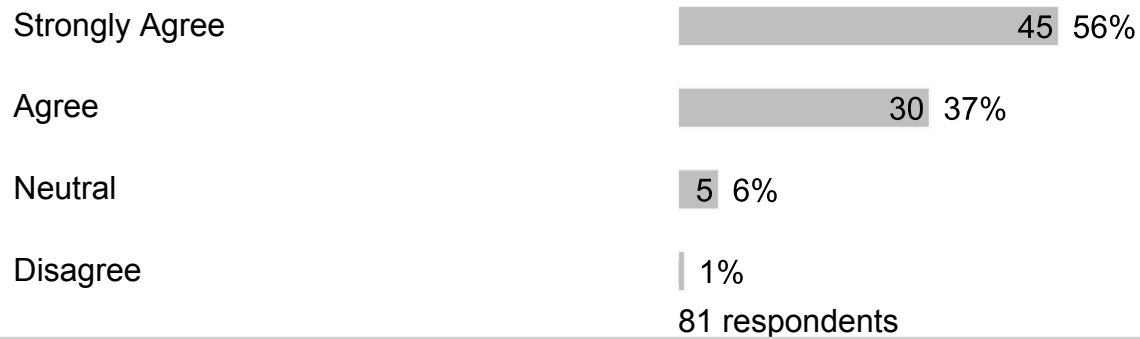




20. 20. My child is prepared for success in the next school year.



21. 21. Families are encouraged to volunteer.



22. 22. Families are given the opportunity to participate on school committees.



Neutral 3 4%

Disagree 1 1%

81 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 50 63%

Agree 25 31%

Neutral 4 5%

Strongly Disagree 1 1%

80 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 49 60%

Agree 26 32%

Neutral 5 6%

Disagree 1 1%

81 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

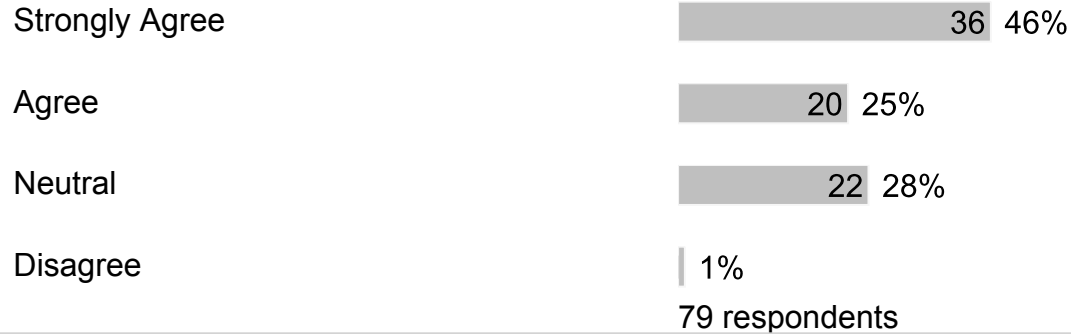
Strongly Agree 44 55%

Agree 27 34%

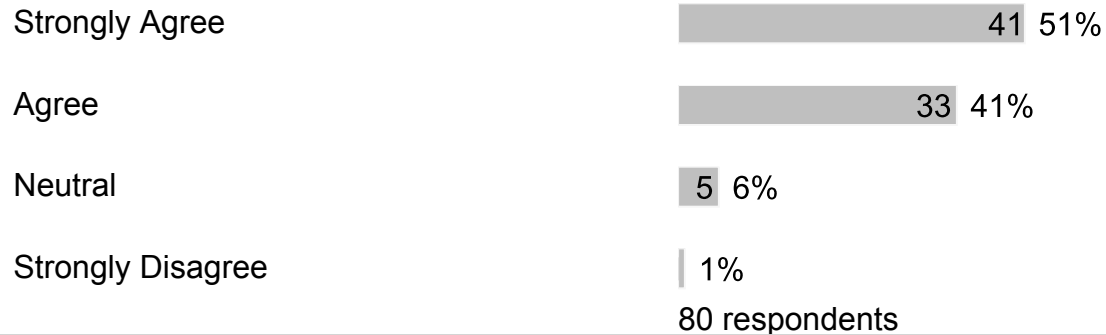
Neutral 9 11%

80 respondents

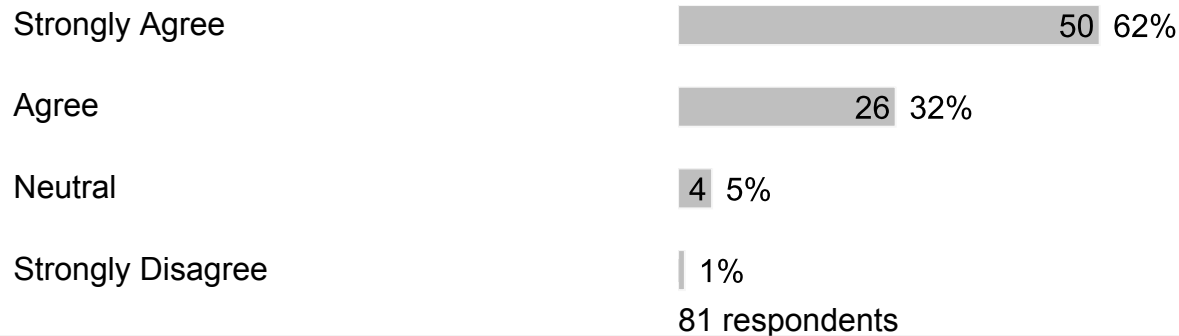
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

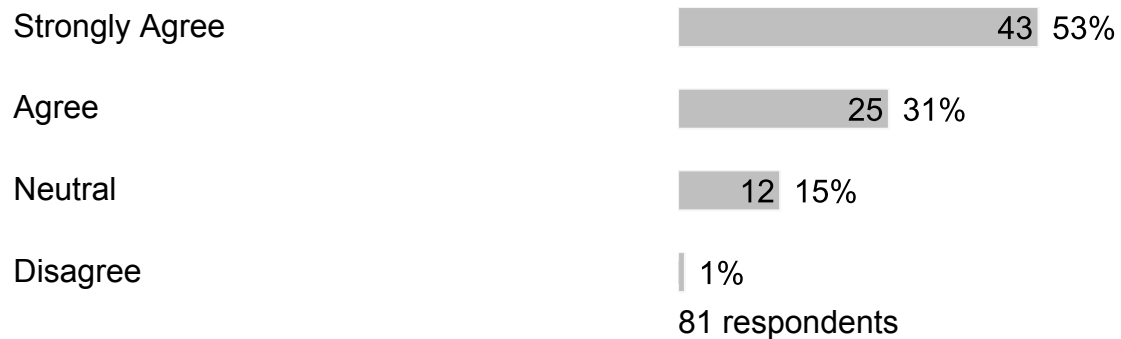




30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report