

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 07/13/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 07/13/2026

Custom Survey

1 survey(s) 136 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

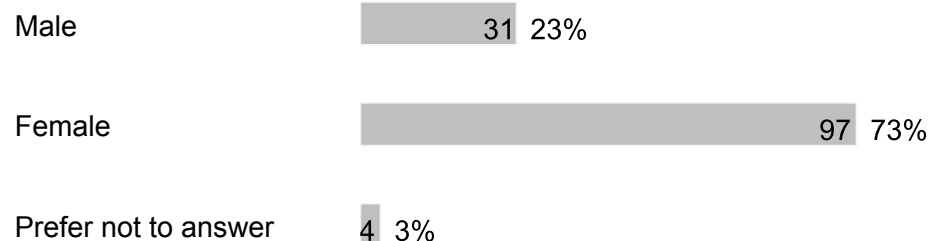
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

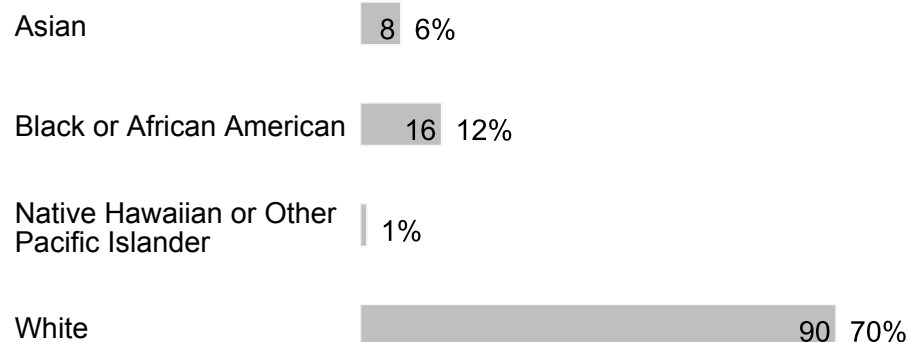
Number of Responses | Percentages of Total Responses

1. Gender



132 respondents

2. Race



Multiracial 6 5%

Other 8 6%

129 respondents

3. Ethnicity

Hispanic 40 33%

Non-Hispanic or Latino 72 59%

Prefer not to answer 11 9%

123 respondents

4. Grade

Grade PK 2 2%

Grade K 21 16%

Grade 1 26 20%

Grade 2 23 17%

Grade 3 13 10%

Grade 4 25 19%

Grade 5 21 16%

Grade 9



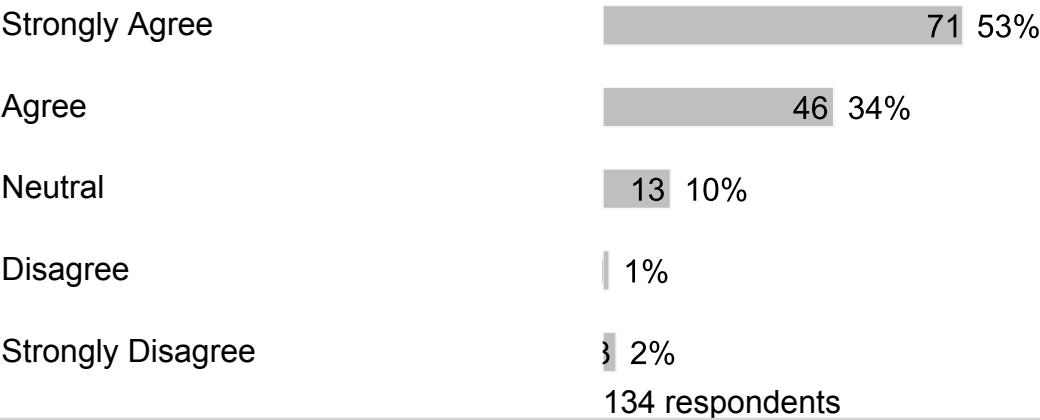
Grade 11



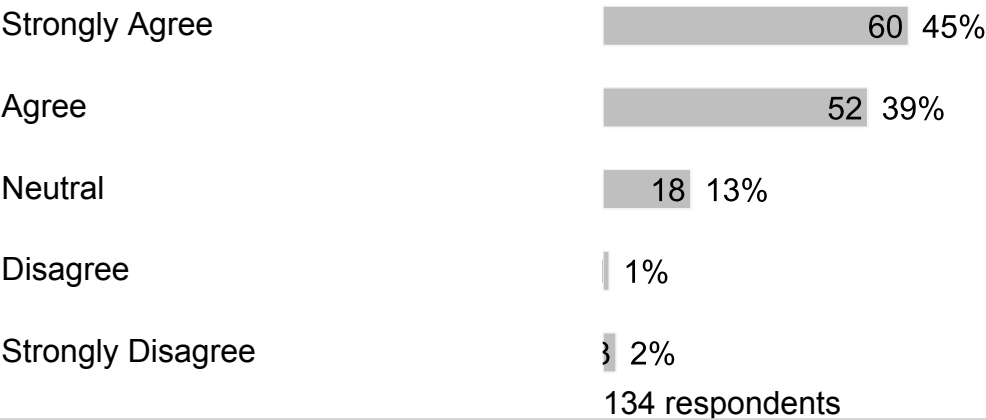
133 respondents

C. Section 2

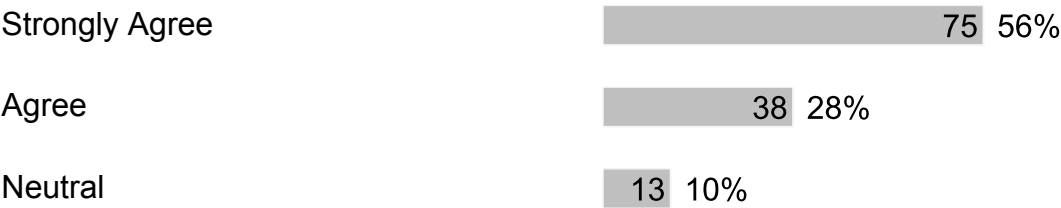
1. My child feels safe at school.



2. My child’s school is clean and well-maintained.

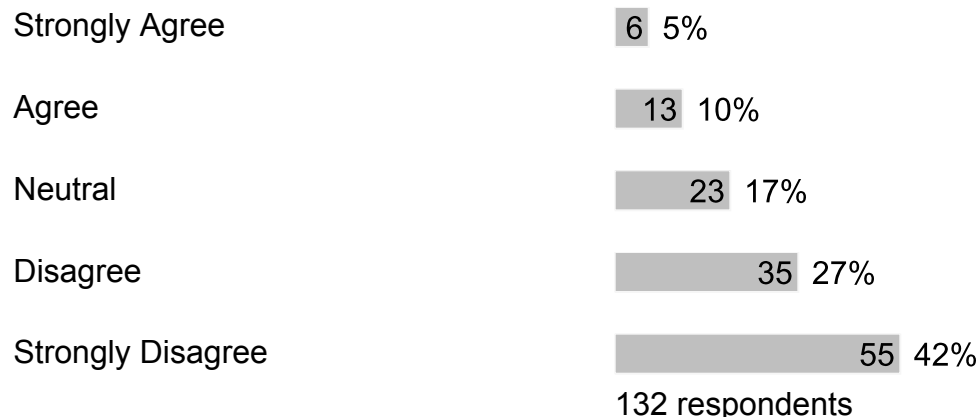


3. I would recommend my child’s school to my friends and/or family.

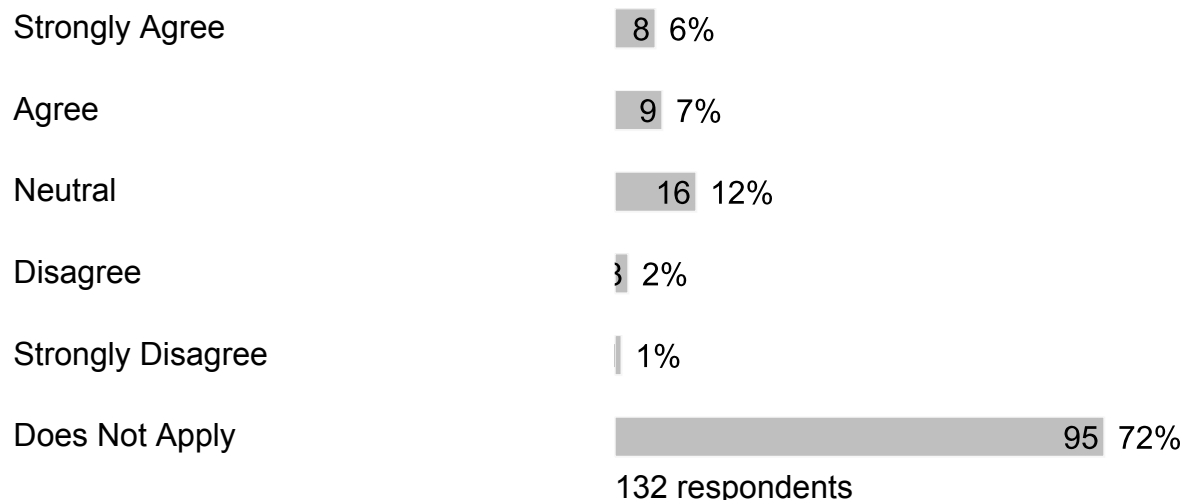




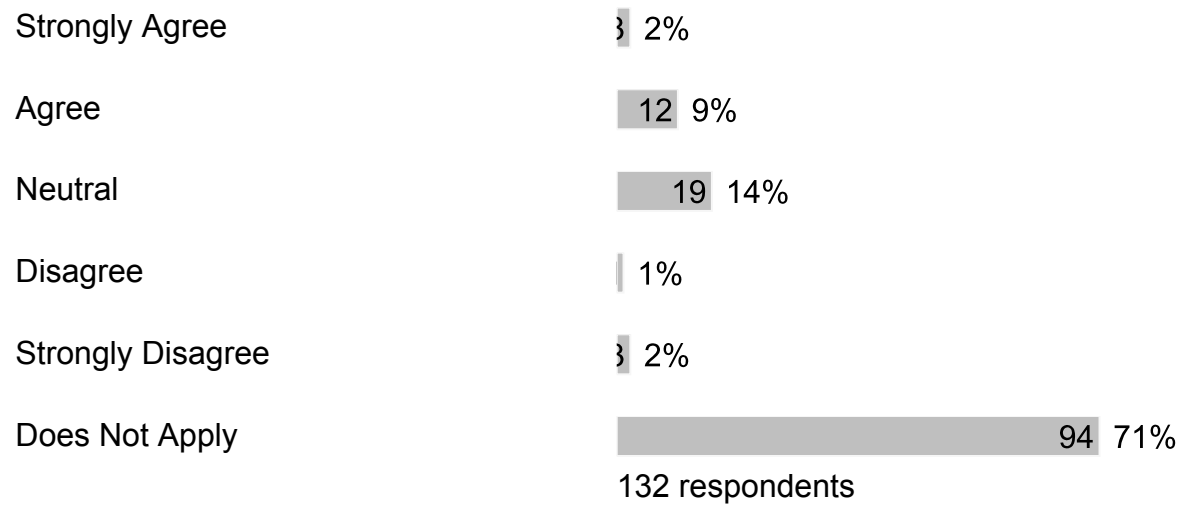
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

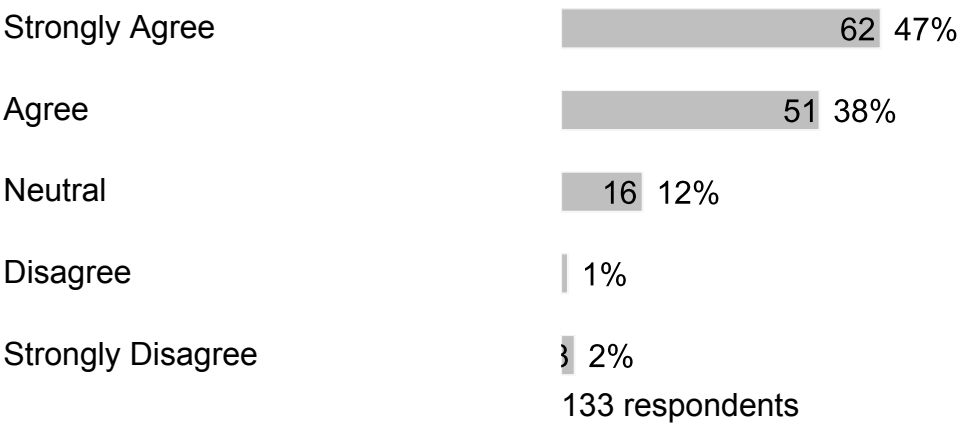


6. After I contacted school staff, the bullying behavior against my child stopped.



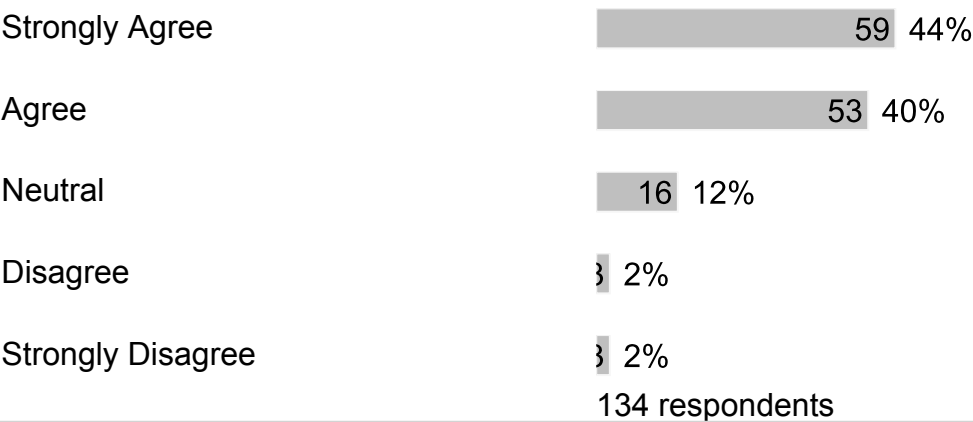
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

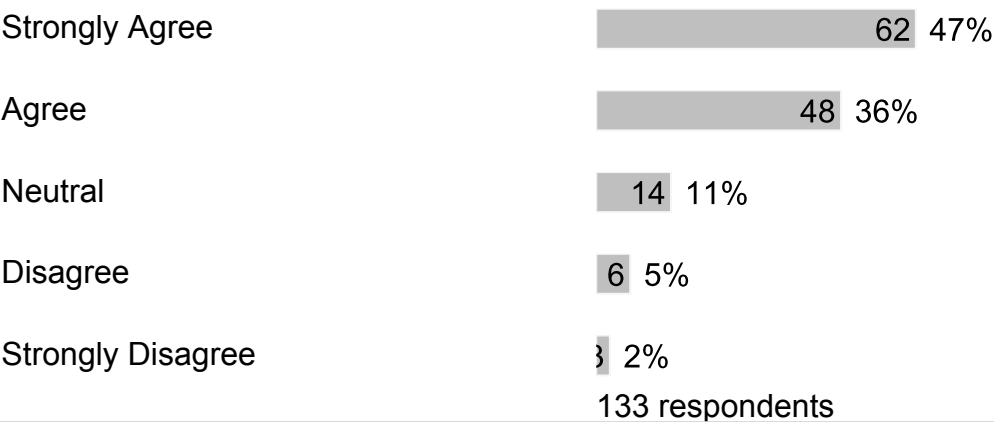


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



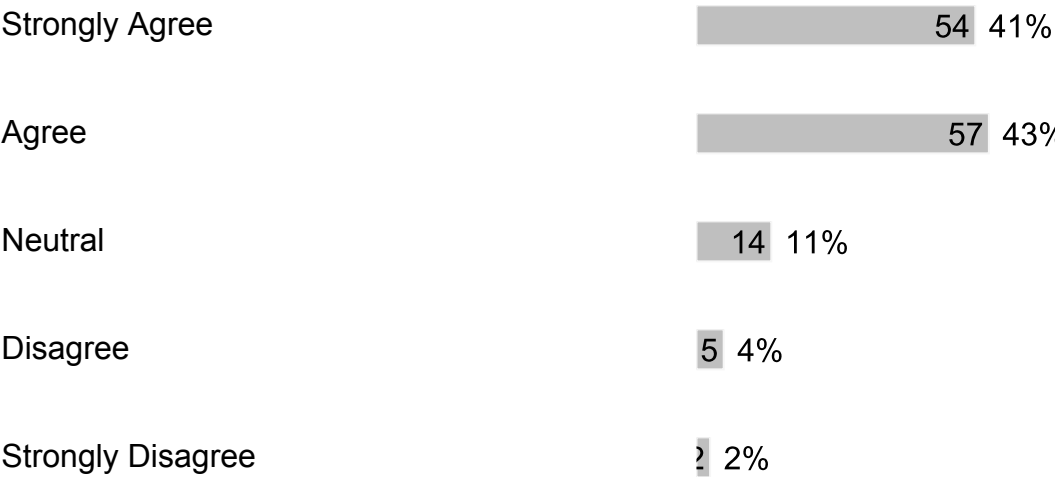
3. At school, my child has up-to-date computers and other technology to learn.





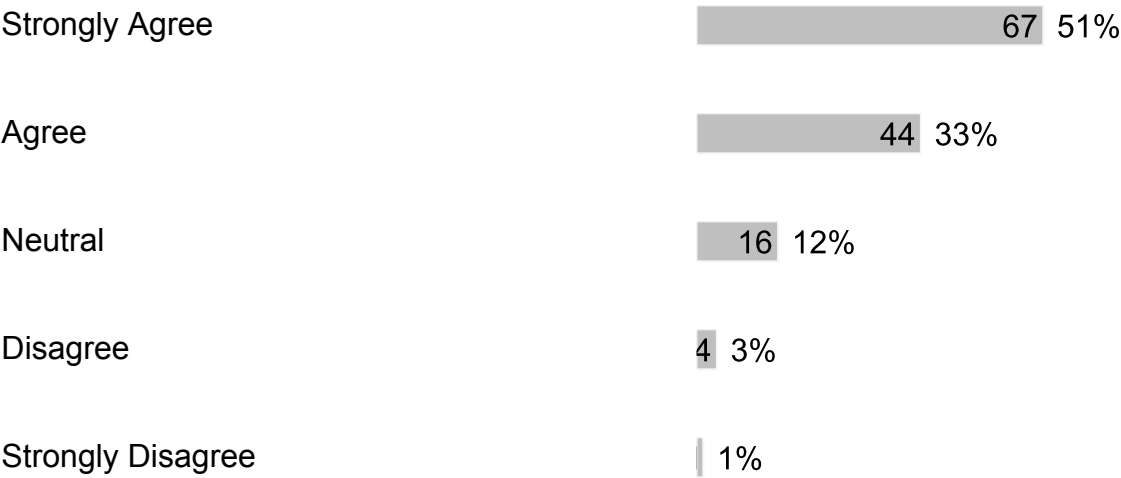
F. Section 5

1. If my child has a problem, they know who they can go to for help.



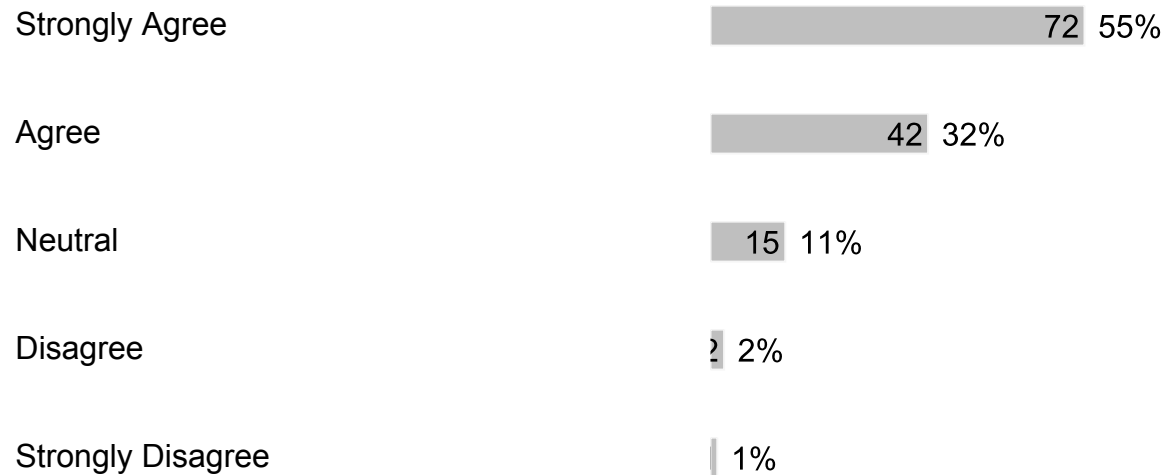
132 respondents

2. My child likes going to school.



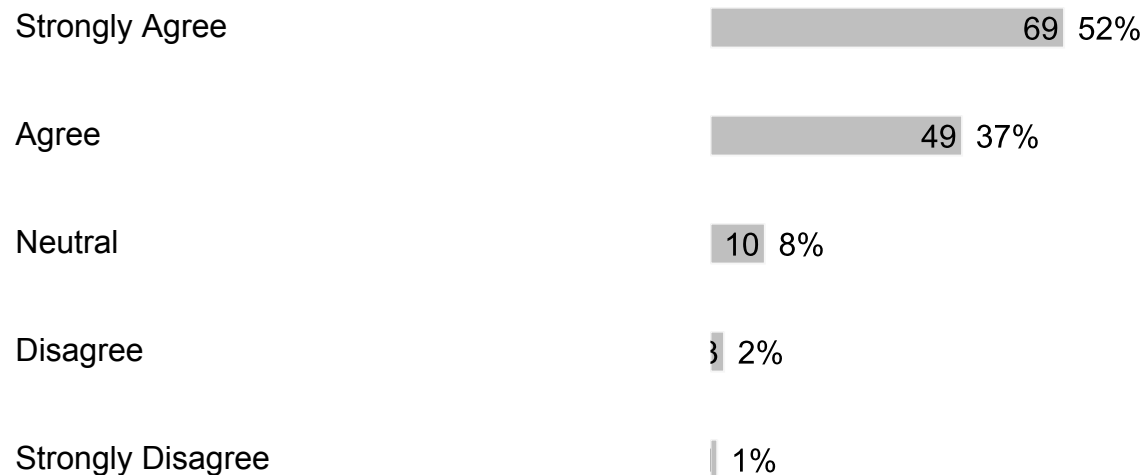
132 respondents

3. I would recommend my child's school to my friends and/or family.



132 respondents

4. Our school treats students with value, respect and compassion.



132 respondents

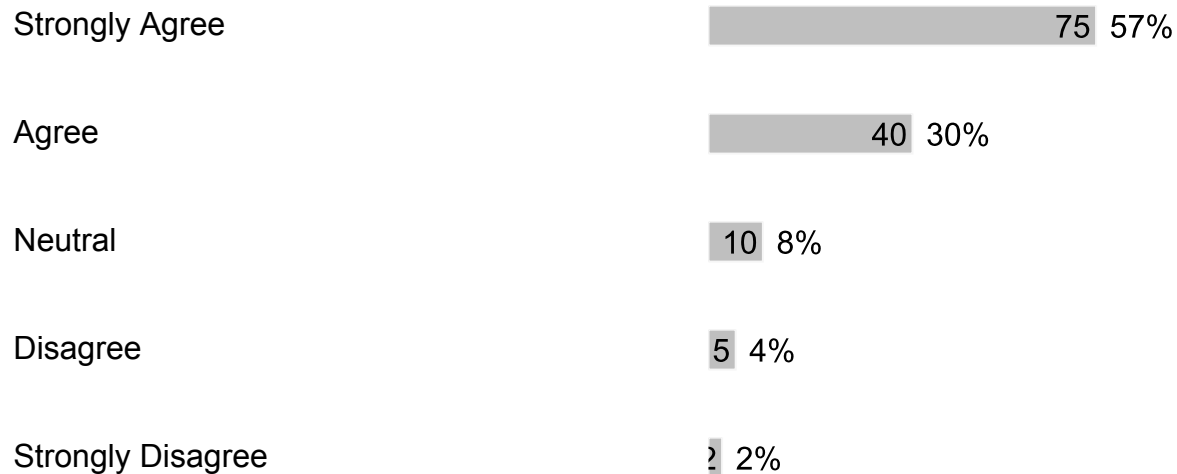
5. The office staff is helpful and made me feel valued as a parent/guardian.





132 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



132 respondents

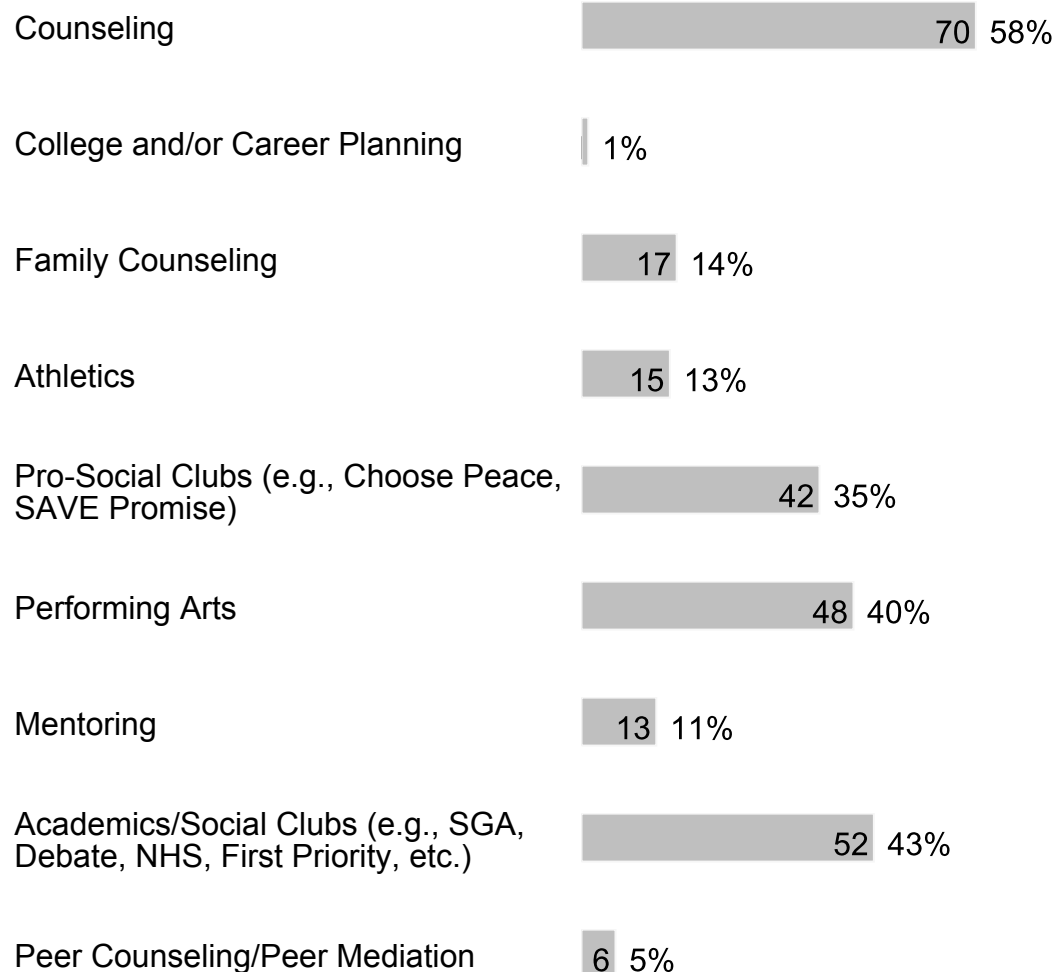
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

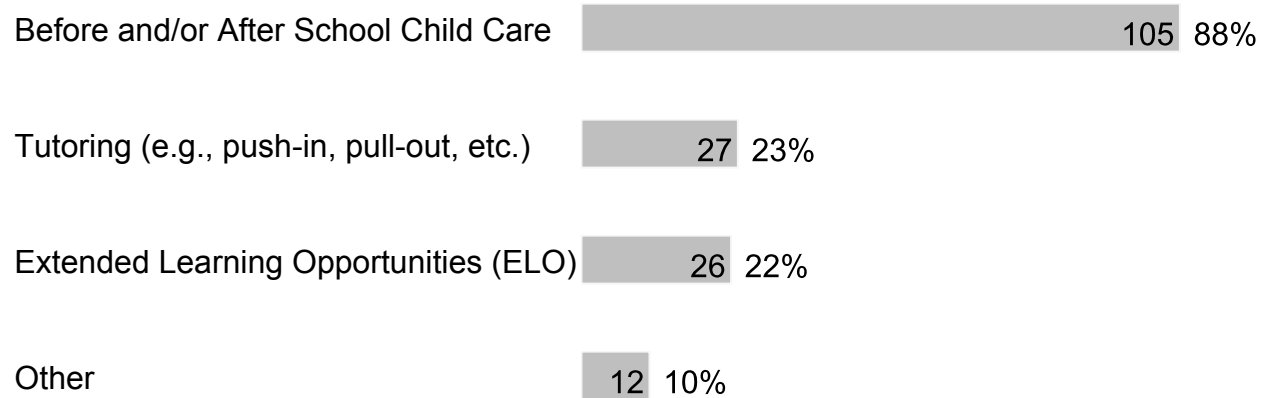




132 respondents

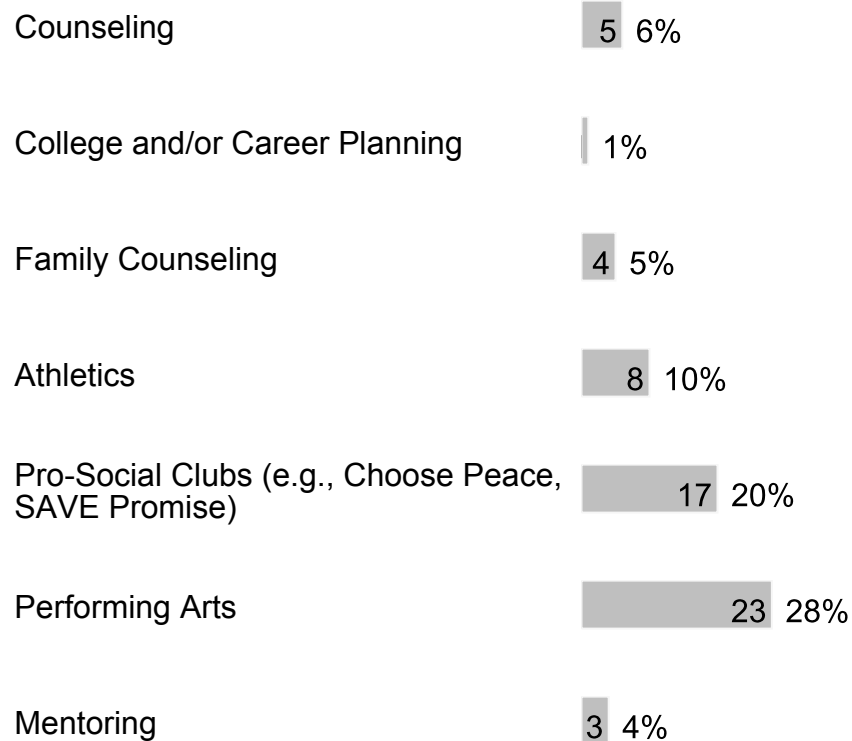
8. At our school, the following programs/services are available (check all that apply):

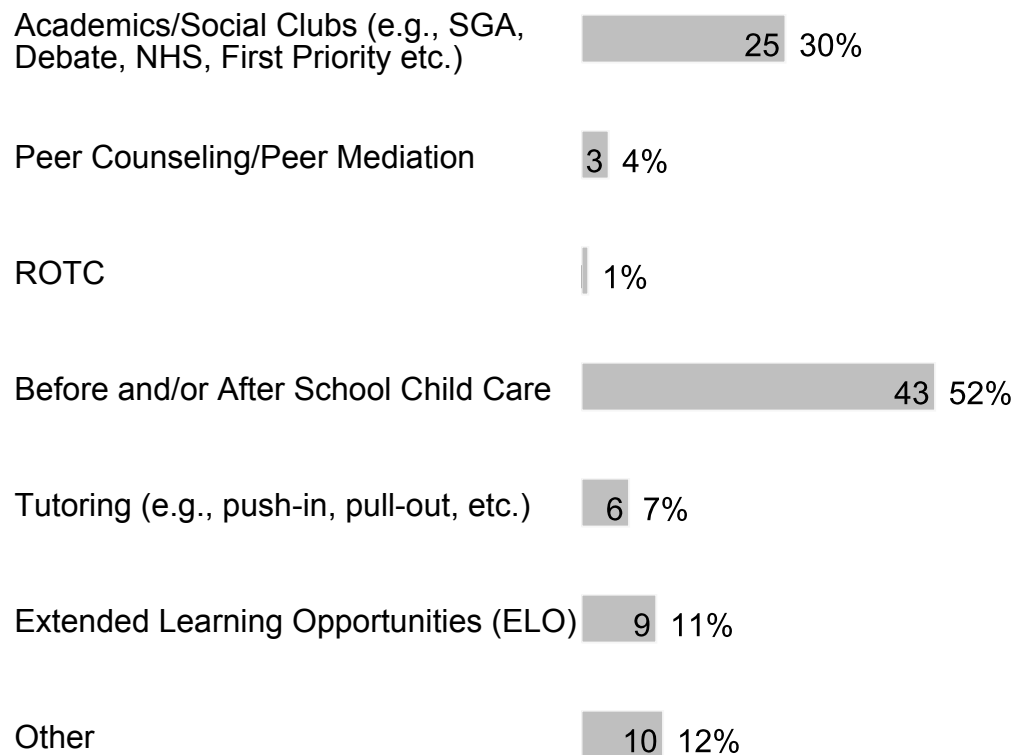




120 respondents

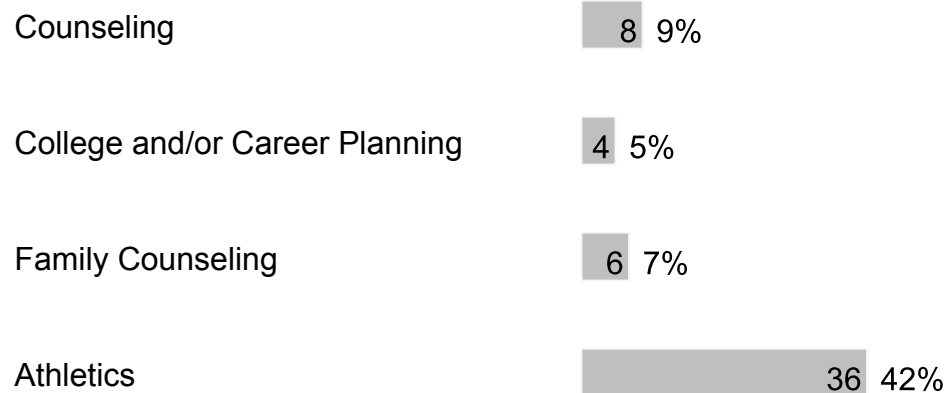
9. At our school, my child participates in the following programs/services (check all that apply):

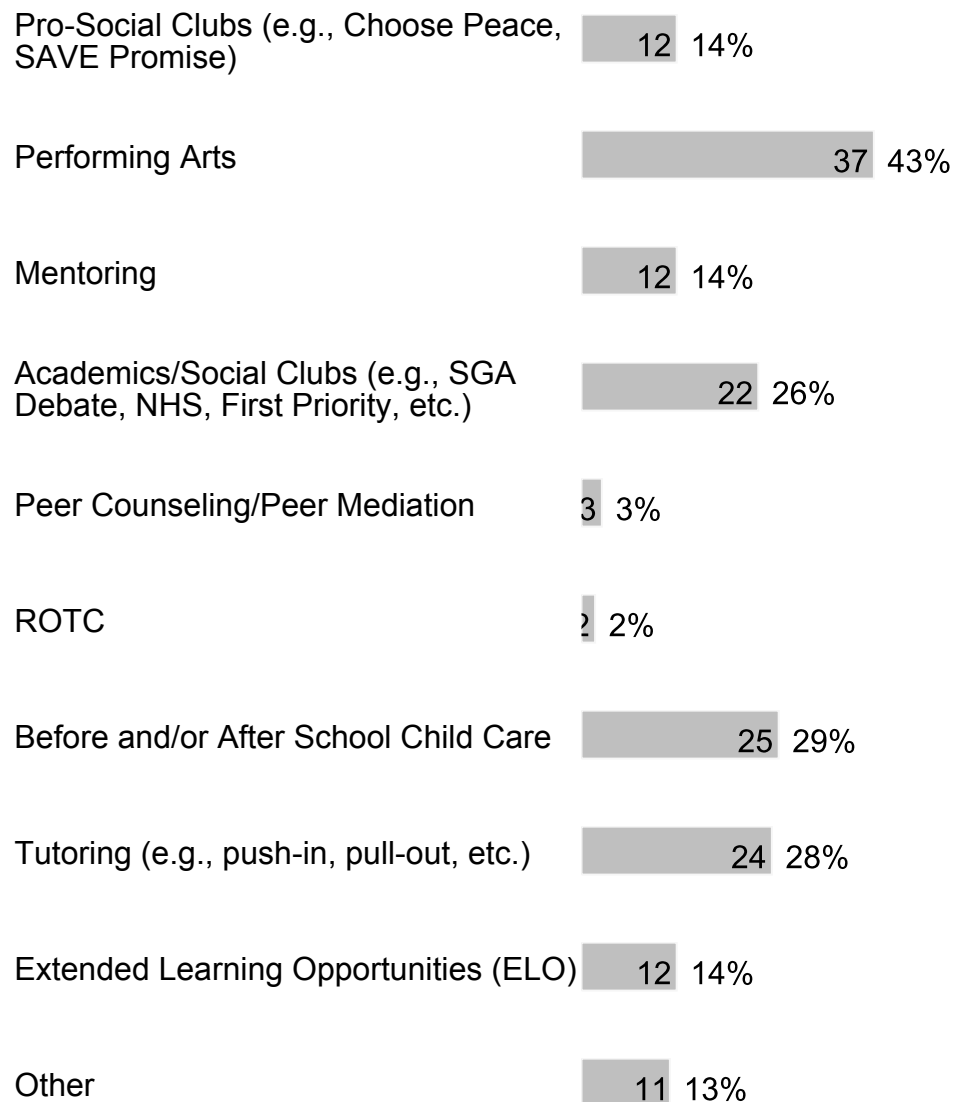




83 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





86 respondents

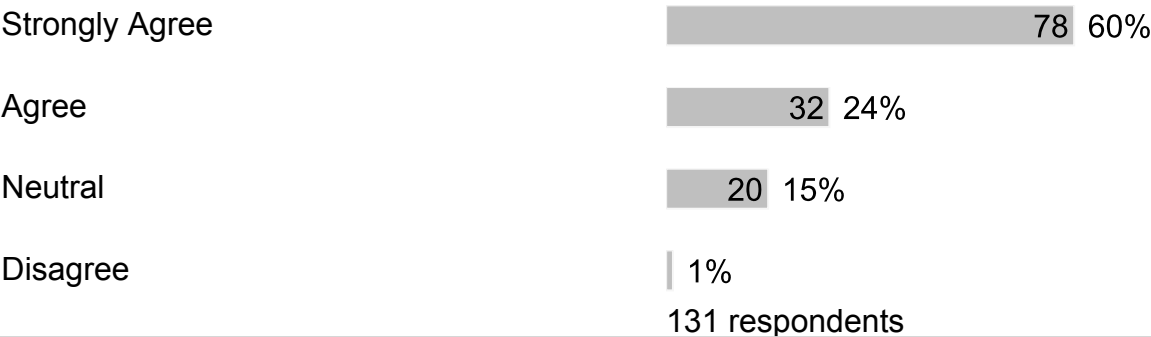
11. Our school has a family resource center and/or a staff member assigned to work with families.



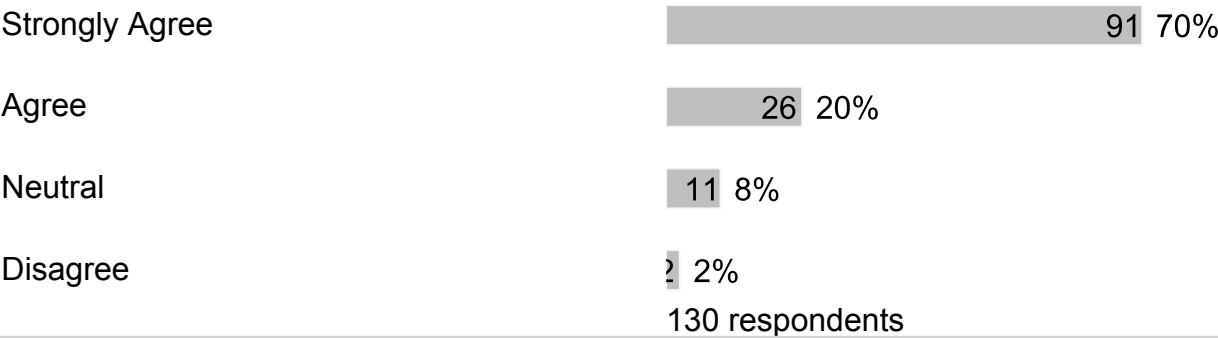


G. Section 6

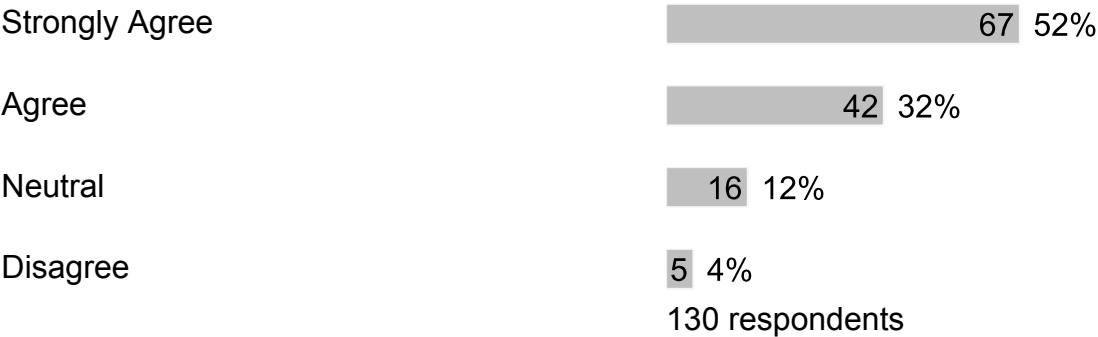
1. The principal is a positive educational leader at the school.



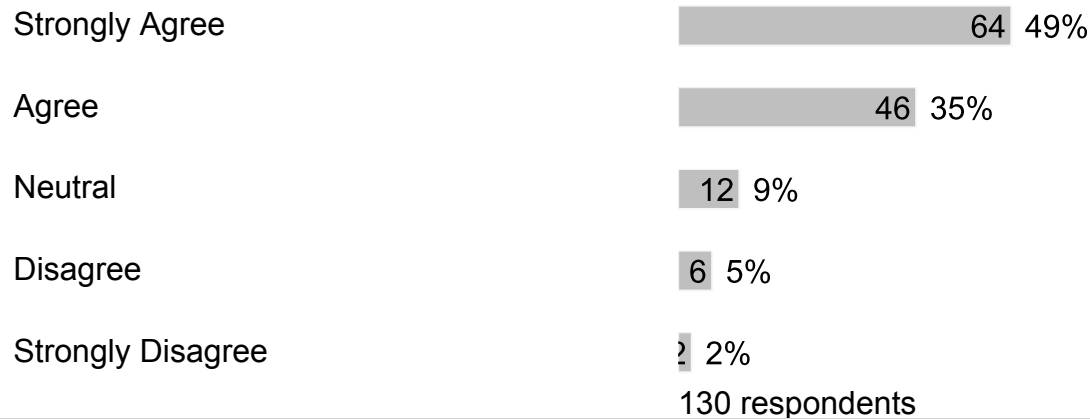
2. The assistant principal(s) is a positive educational leader at the school.



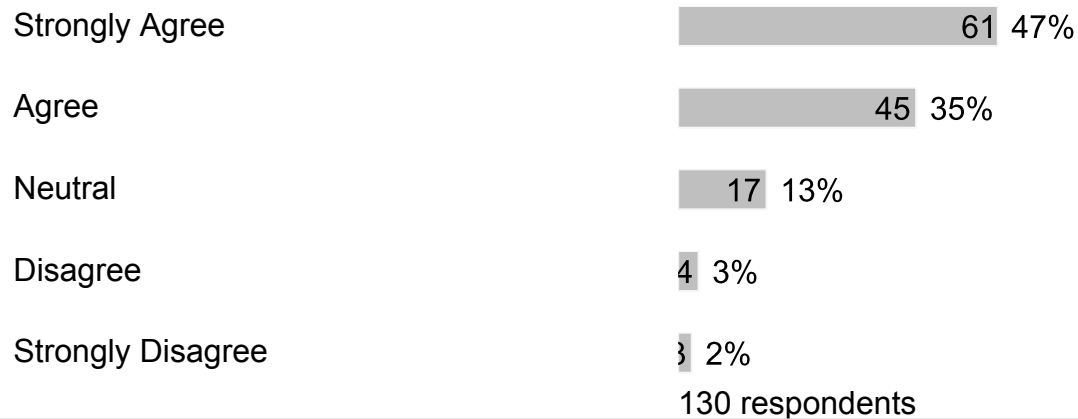
3. Our school's administration provides strong instructional leadership.



4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree 3 2%
130 respondents

7. Our school has high expectations for students.

Strongly Agree 64 49%
Agree 50 38%
Neutral 13 10%
Disagree 1 1%
Strongly Disagree 2 2%
130 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 64 49%
Agree 50 38%
Neutral 11 8%
Disagree 1 1%
Strongly Disagree 4 3%
130 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 63 49%
Agree 48 37%
Neutral 13 10%

Disagree	3	2%
Strongly Disagree	2	2%
129 respondents		

10. My child's teachers work as a team to help my child learn.

Strongly Agree	66	51%
Agree	39	30%
Neutral	19	15%
Disagree	3	2%
Strongly Disagree	3	2%
130 respondents		

11. My child's teachers use a variety of teaching strategies.

Strongly Agree	65	50%
Agree	41	32%
Neutral	16	12%
Disagree	5	4%
Strongly Disagree	3	2%
130 respondents		

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	57	45%
Agree	41	32%

Neutral	20	16%
Disagree	7	5%
Strongly Disagree	3	2%

128 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	52	40%
Agree	48	37%
Neutral	20	15%
Disagree	7	5%
Strongly Disagree	3	2%

130 respondents

14. Clear learning expectations are set for my child.

Strongly Agree	60	46%
Agree	46	35%
Neutral	15	12%
Disagree	6	5%
Strongly Disagree	3	2%

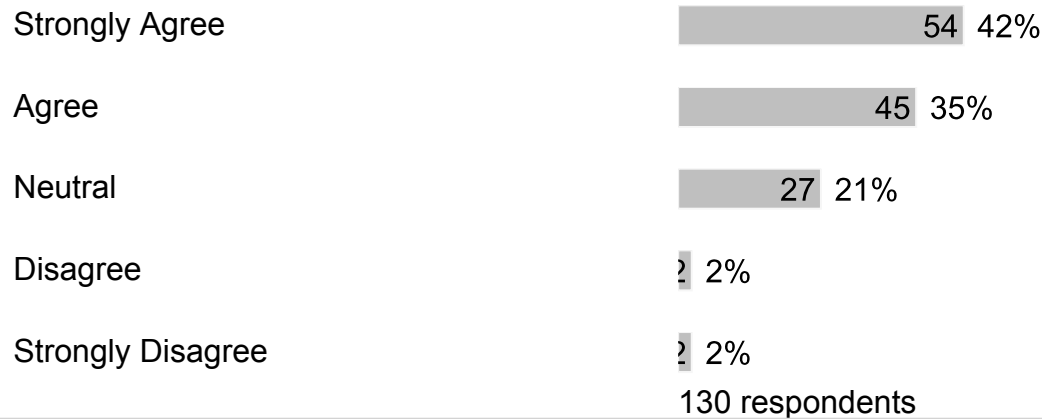
130 respondents

15. My child's understanding of what was taught is regularly assessed.

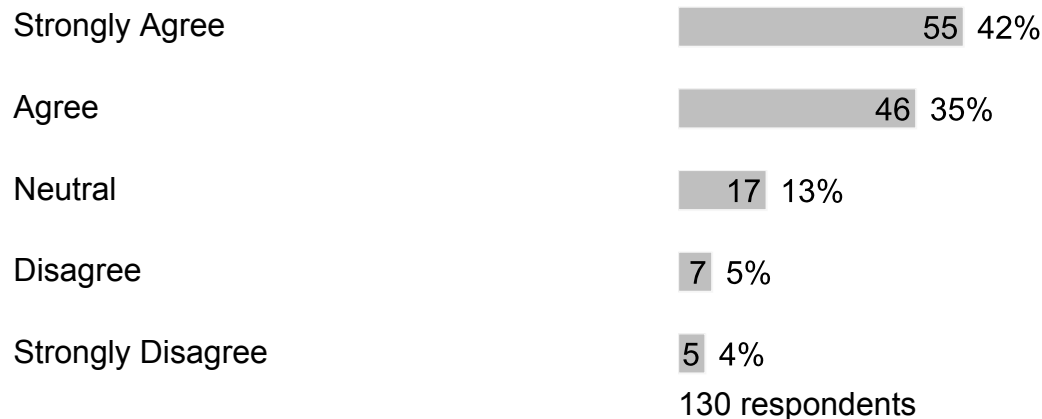
Strongly Agree	58	45%
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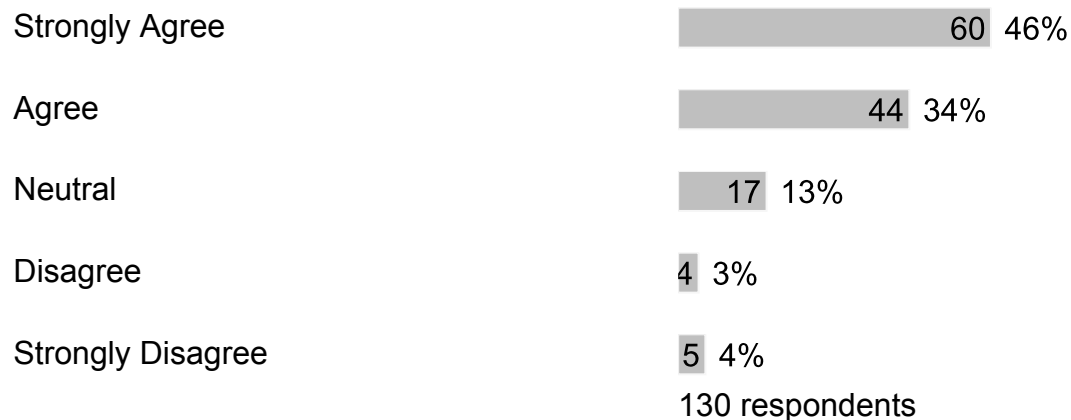
16. Our school works to keep instructional time free from distraction.



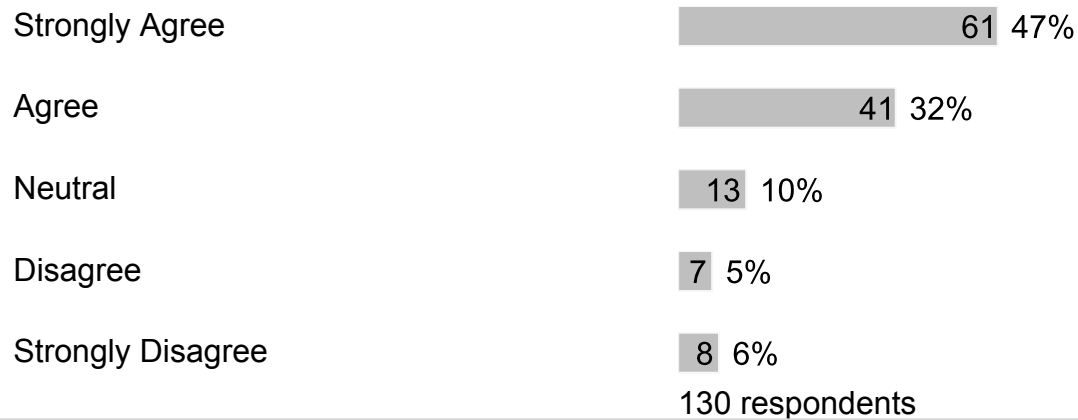
17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



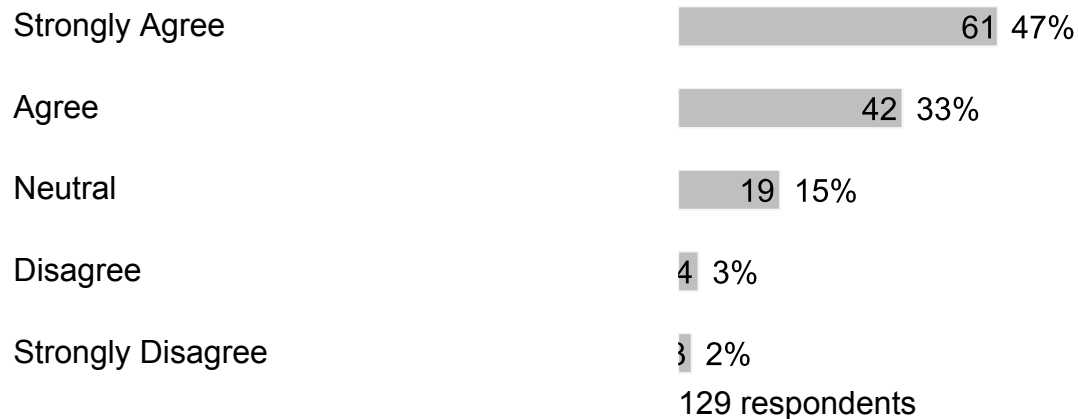
18. My child's teachers report on my child's progress in easy to understand language.



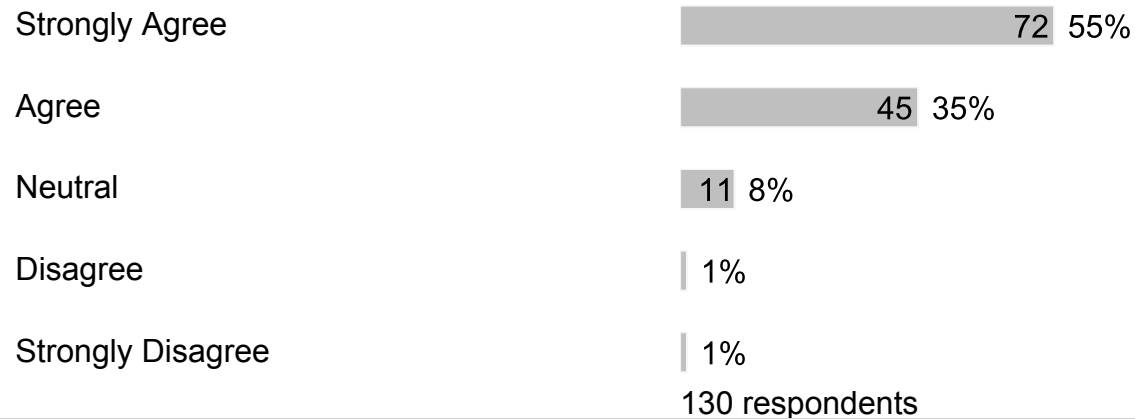
19. Teachers schedule conferences to share student learning progress with families.



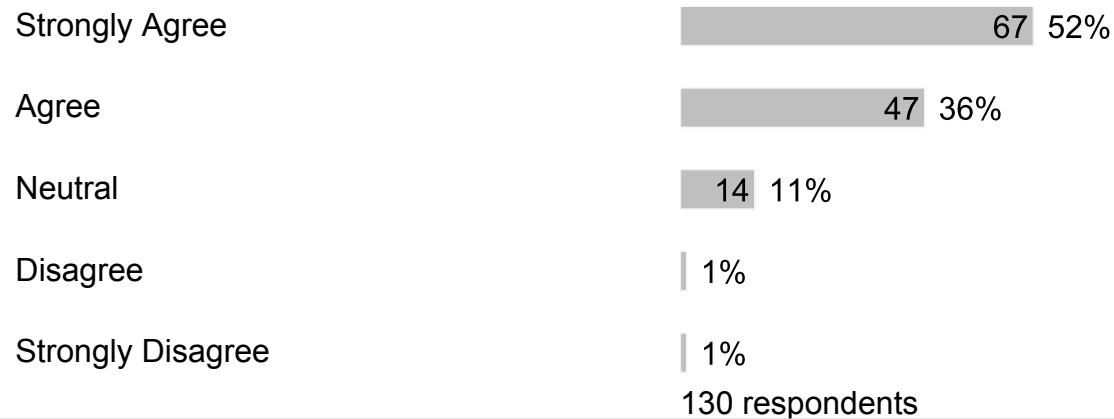
20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.



22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



Strongly Disagree 2 2%
128 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 57 44%

Agree 43 33%

Neutral 25 19%

Disagree 1 1%

Strongly Disagree 3 2%

129 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 70 54%

Agree 37 28%

Neutral 20 15%

Disagree 1 1%

Strongly Disagree 2 2%

130 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 49 38%

Agree 31 24%



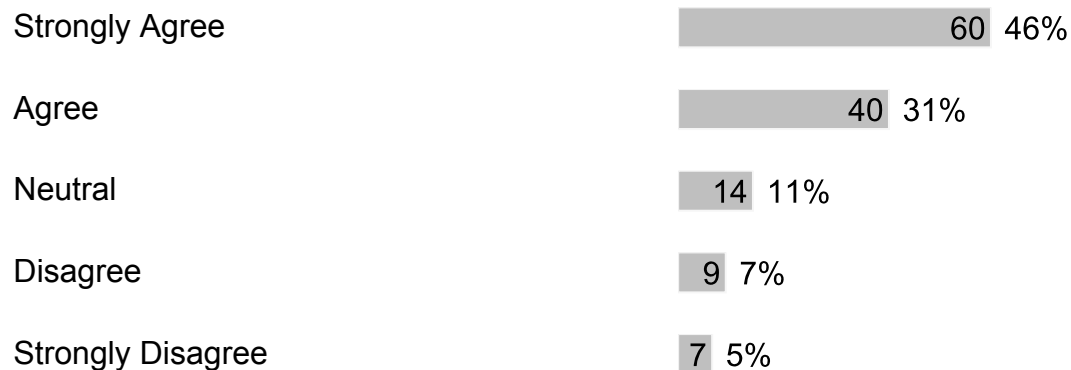
129 respondents

27. Our school communicates information in ways that are easy for families to understand.



130 respondents

28. Teachers regularly post information online or send home a newsletter.



130 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.





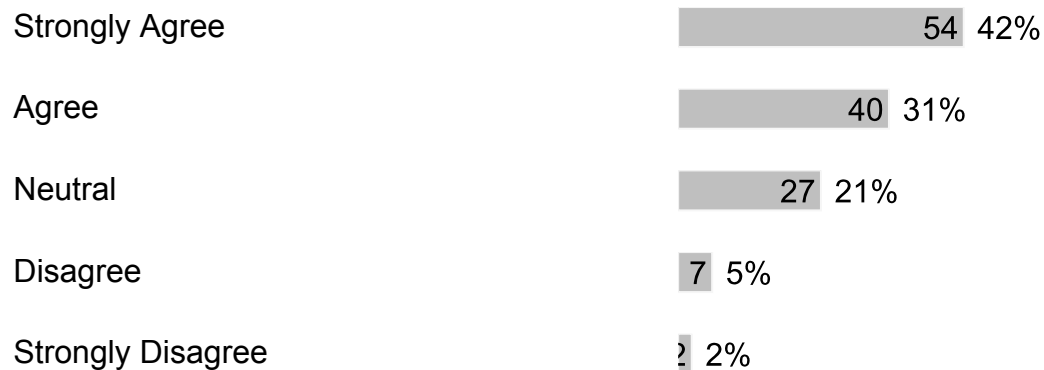
130 respondents

30. Our school asks for family input when changing rules or policies.



130 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



130 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report