BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/06/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 09/06/2026

Custom Survey

1 survey(s) 106 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

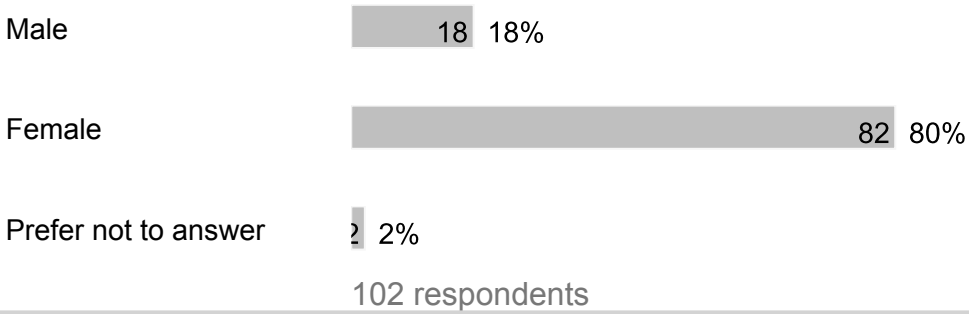
1 survey(s) 106 response(s)

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

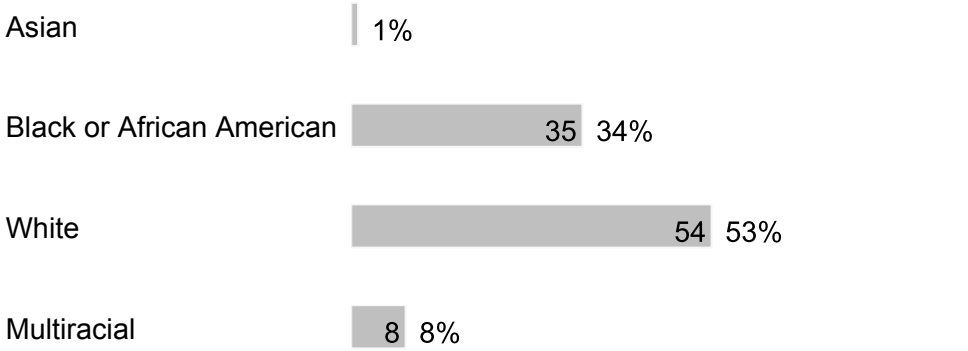
Number of Responses | Percentages of Total Responses

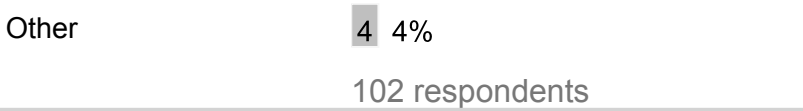
1. Gender



102 respondents

2. Race





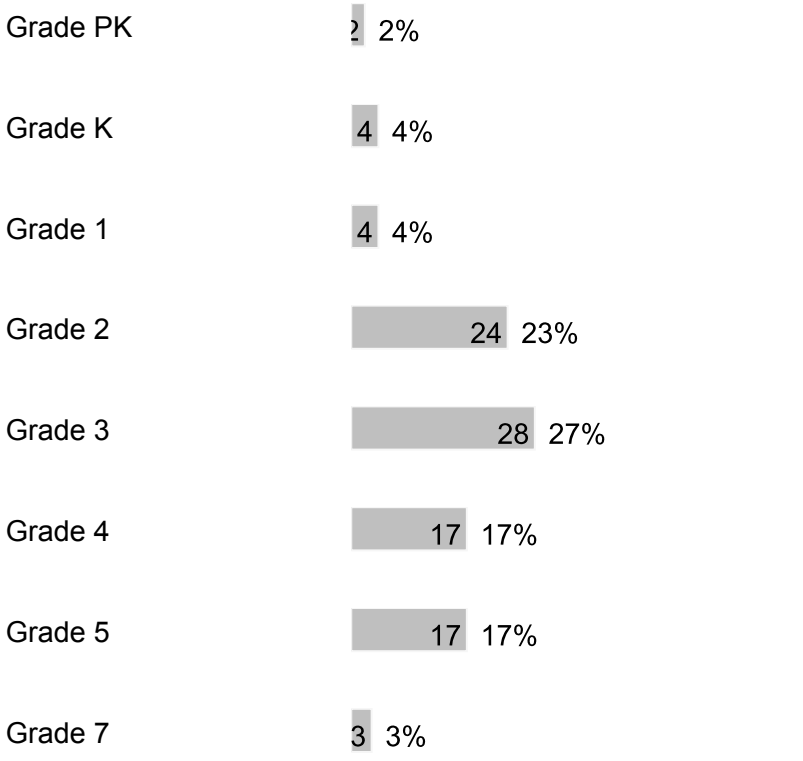
102 respondents

3. Ethnicity



100 respondents

4. Grade



Grade 8	1%
Grade 10	1%
Grade 12	2%

103 respondents

C. Section 2

1. 1. My child feels safe at school.









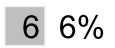


104 respondents

2. 2. My child's school is clean and well-maintained.









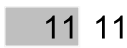


104 respondents

3. 3. I would recommend my child's school to my friends and/or family.







Strongly Disagree	1%

104 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	19 19%
Agree	16 16%
Neutral	13 13%
Disagree	18 18%
Strongly Disagree	36 35%

102 respondents

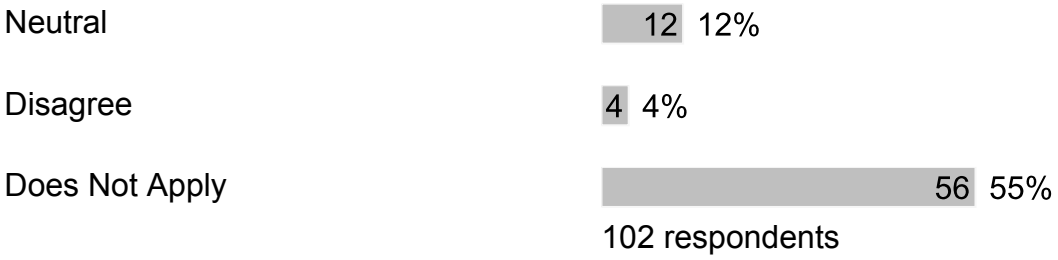
5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	19 19%
Agree	15 15%
Neutral	9 9%
Disagree	2 2%
Does Not Apply	57 56%

102 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	14 14%
Agree	16 16%


Neutral
12 12%
Disagree
4 4%
Does Not Apply
56 55%
102 respondents

D. Section 3

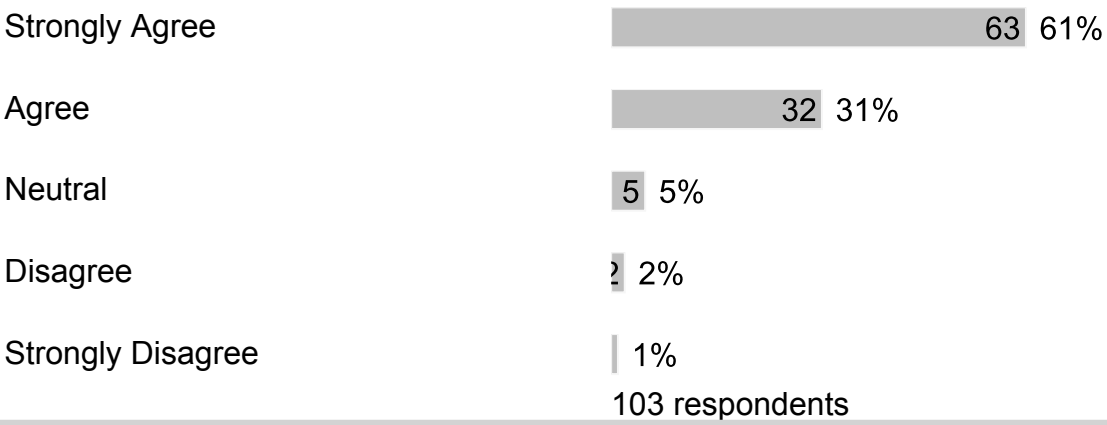
1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

Strongly Agree	63	62%
Agree	34	33%
Neutral	4	4%
Strongly Disagree		1%

102 respondents

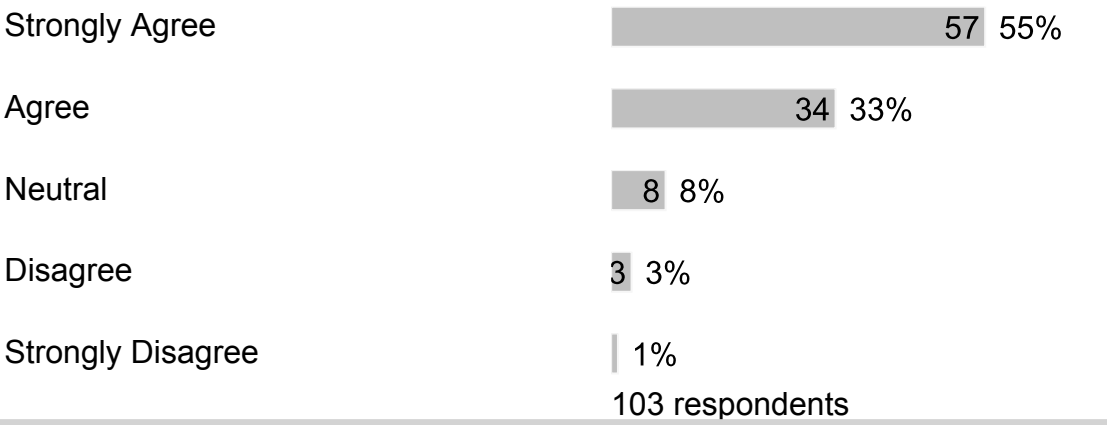
E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



103 respondents

2. 2. Our school provides qualified staff members to support student learning.



103 respondents

3. 3. At school, my child has up-to-date computers and other technology to learn.

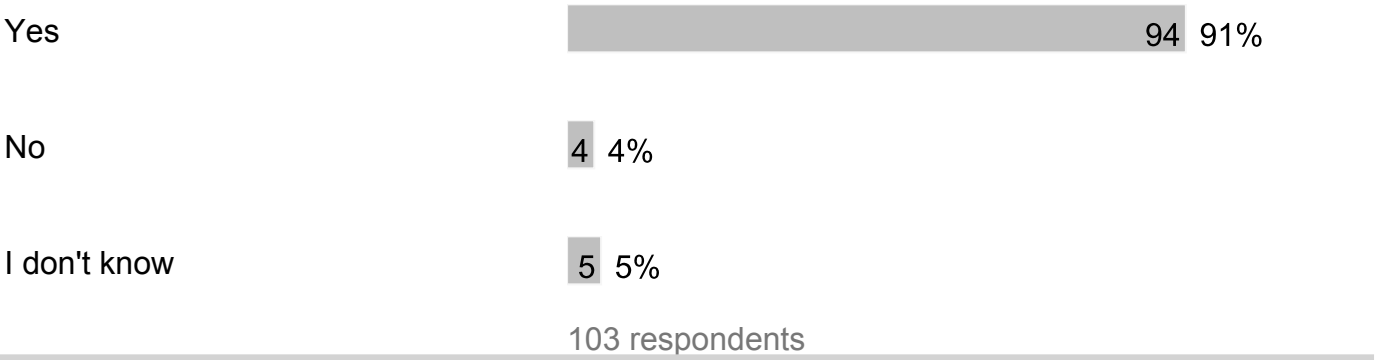


Neutral	5 5%
Disagree	2 2%
Strongly Disagree	1%

102 respondents

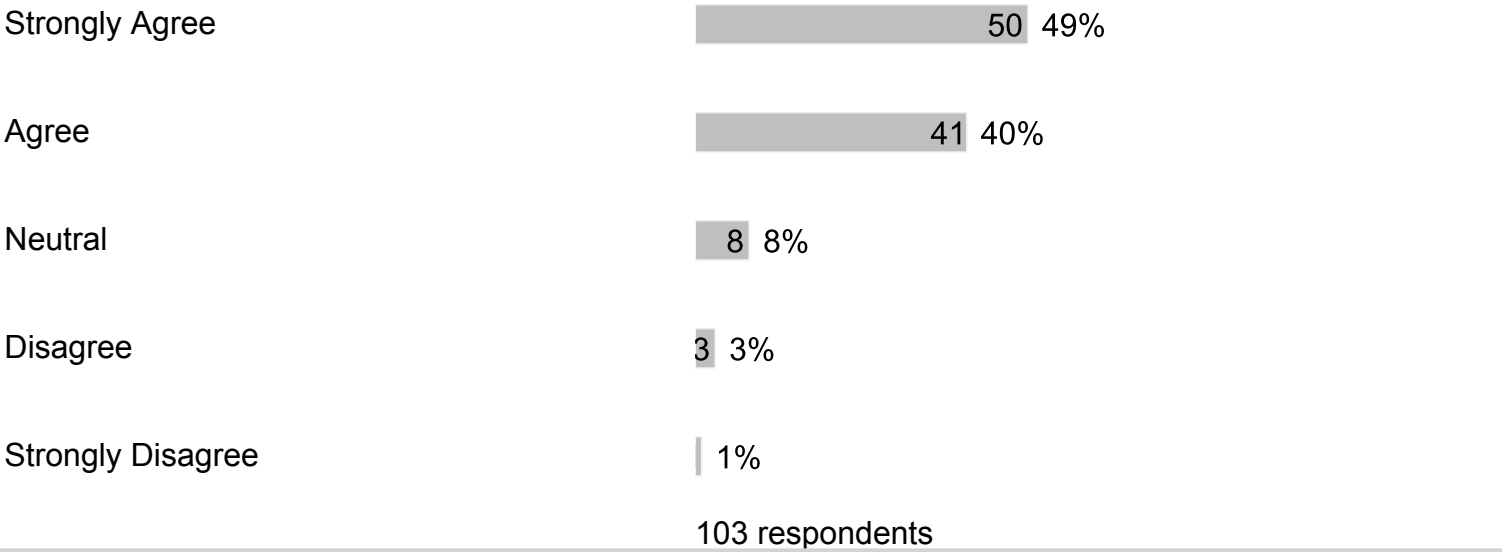
F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



103 respondents

2. 2. My child likes going to school.



103 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree	37	36%
Neutral	8	8%
Strongly Disagree		1%

103 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	64	62%
Agree	32	31%
Neutral	4	4%
Disagree	2	2%
Strongly Disagree		1%

103 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	70	68%
Agree	29	28%
Neutral	3	3%

Strongly Disagree	1	1%

103 respondents

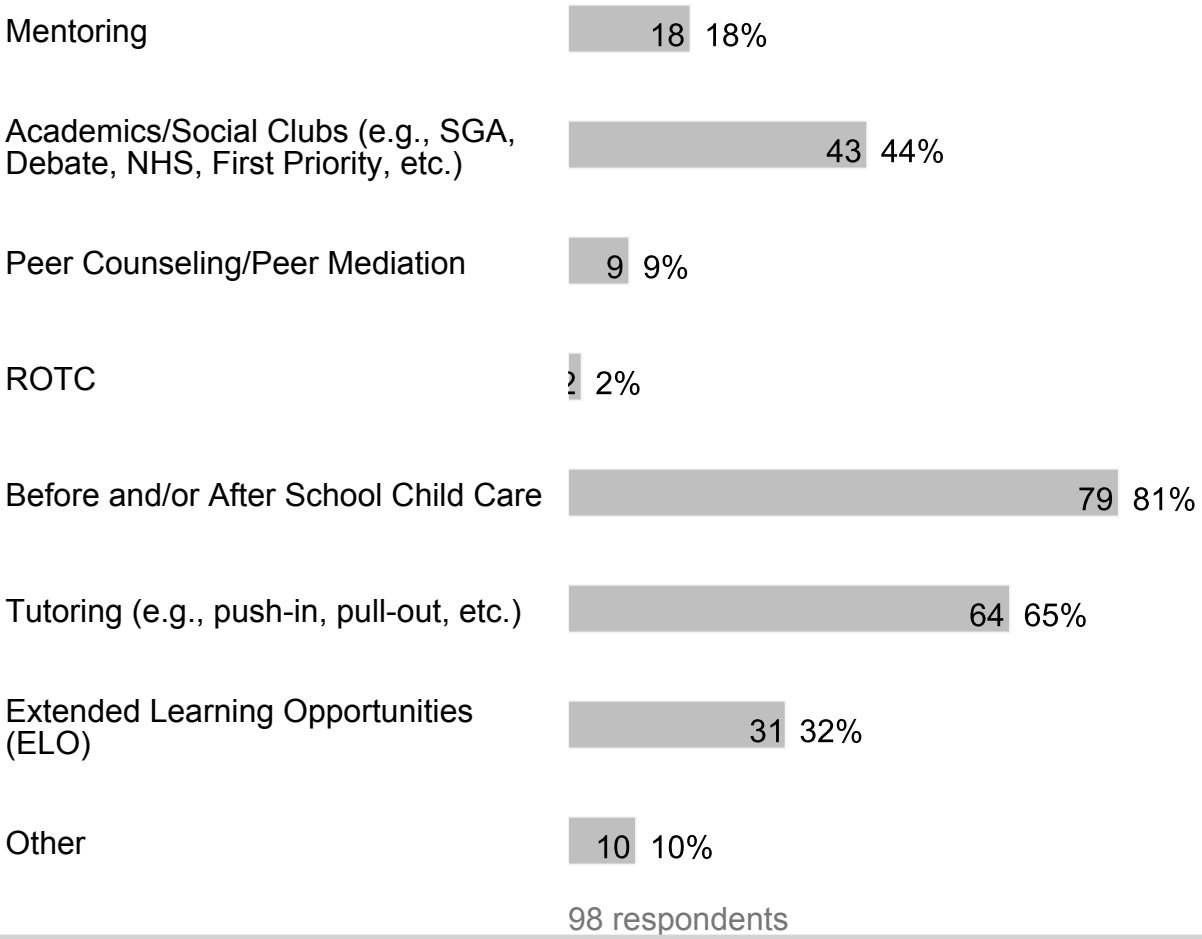
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	76	74%
Agree	22	21%
Neutral	4	4%
Strongly Disagree	1	1%

103 respondents

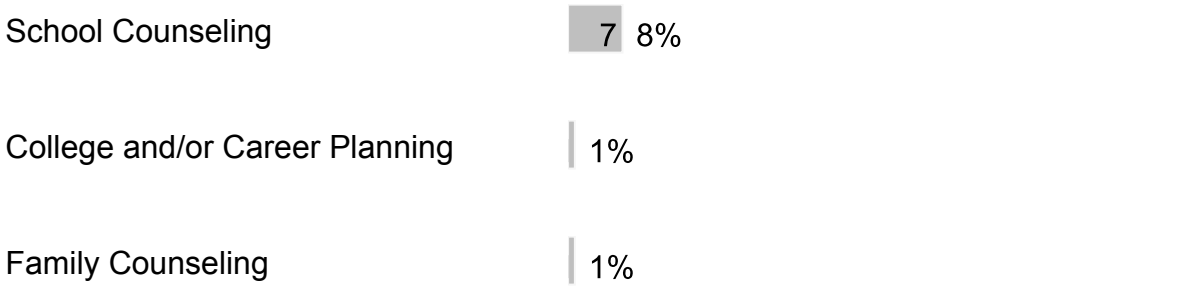
7. 7. At our school, the following programs/services are available (check all that apply):

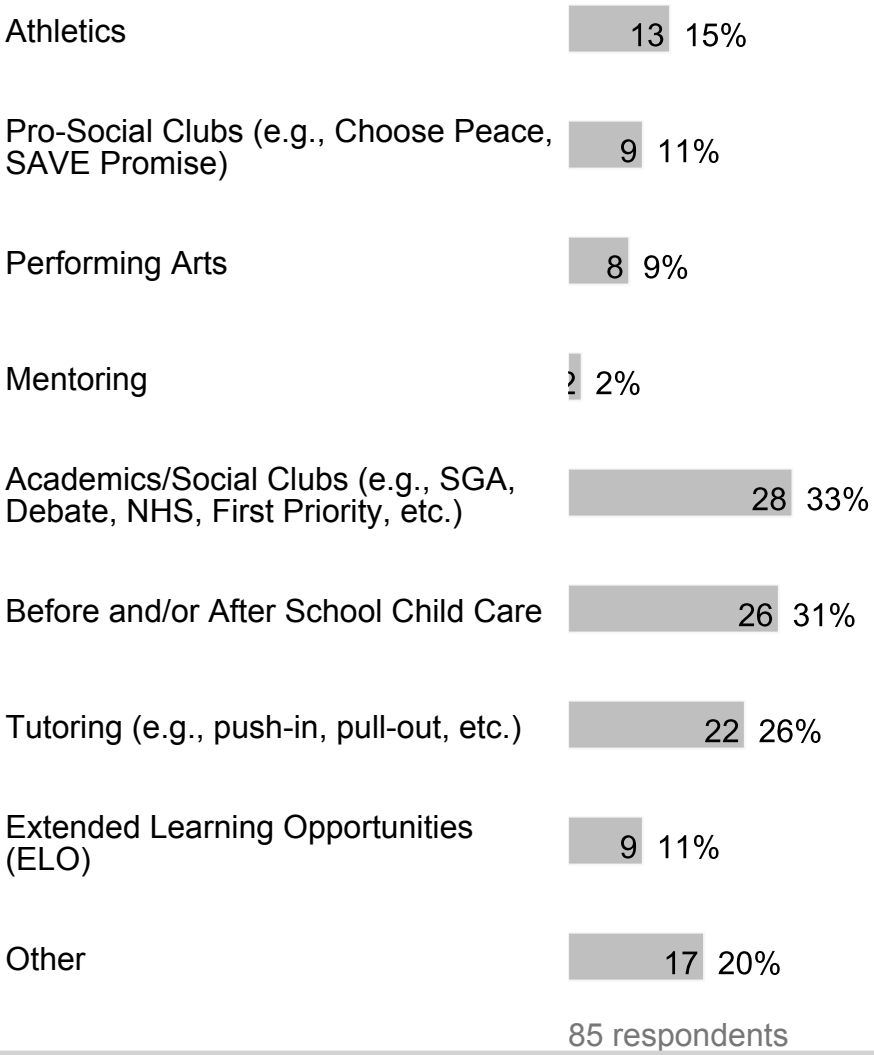
School Counseling	74	76%
College and/or Career Planning	6	6%
Family Counseling	18	18%
Athletics	24	24%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	35	36%
Performing Arts	22	22%



98 respondents

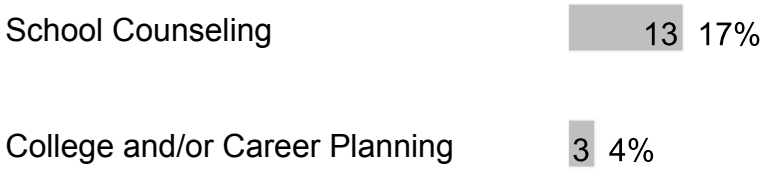
8. 8. At our school, my child participates in the following programs/services (check all that apply):

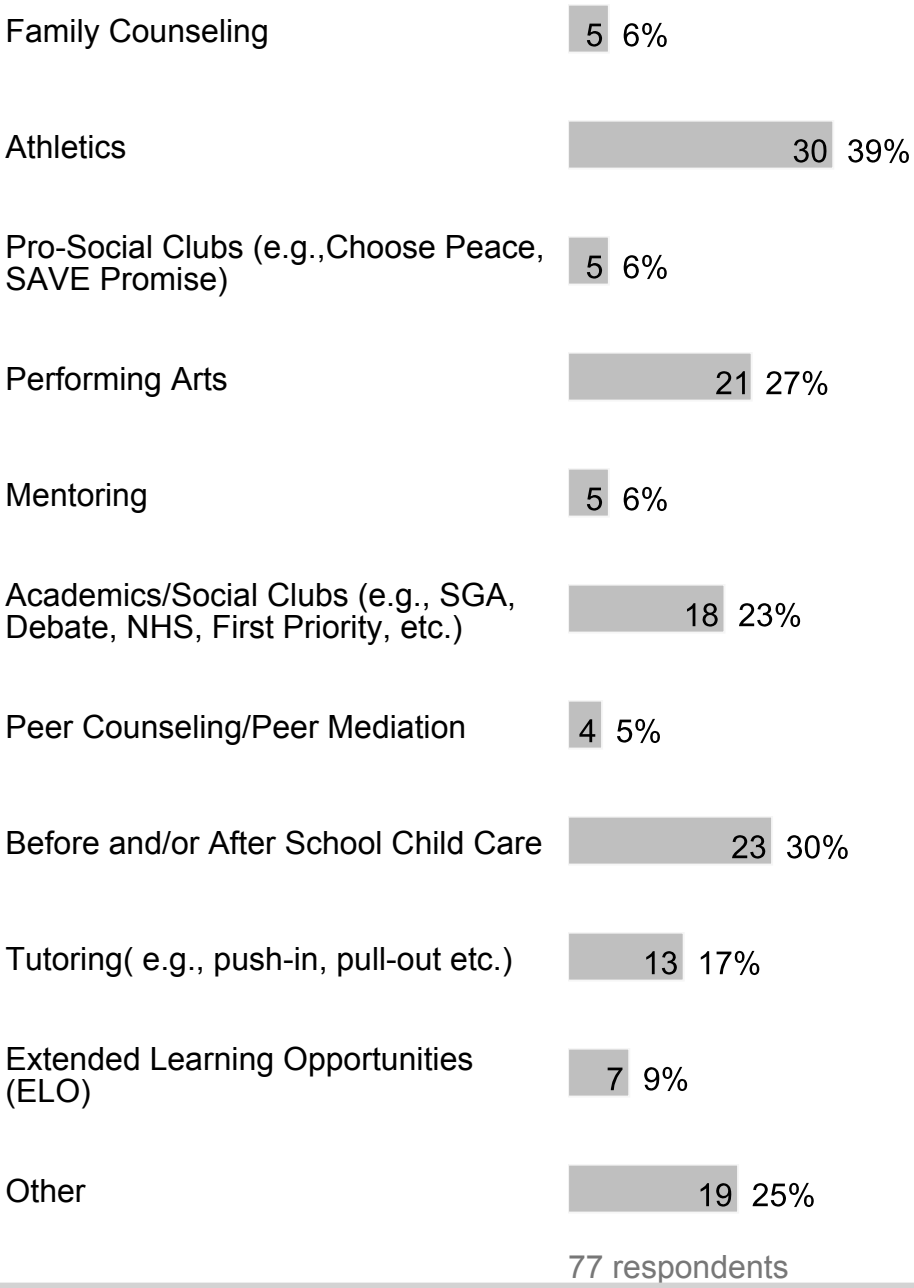




85 respondents

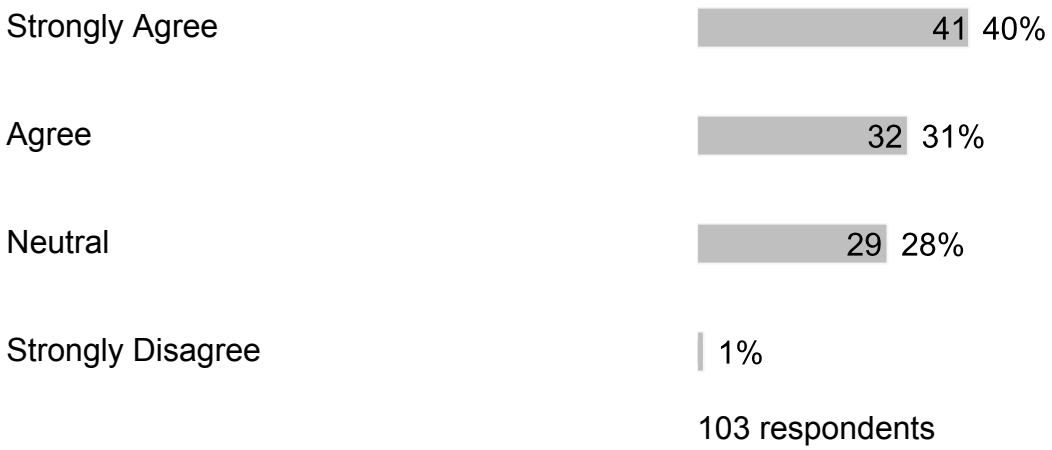
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





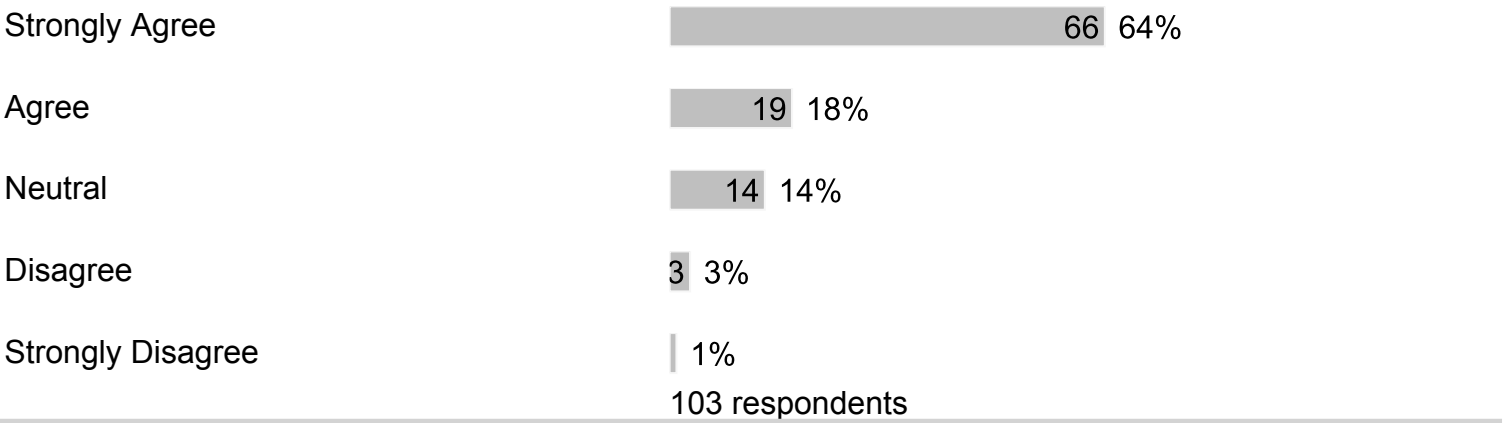
77 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.


Strongly Agree
41 40%
Agree
32 31%
Neutral
29 28%
Strongly Disagree
1%
103 respondents

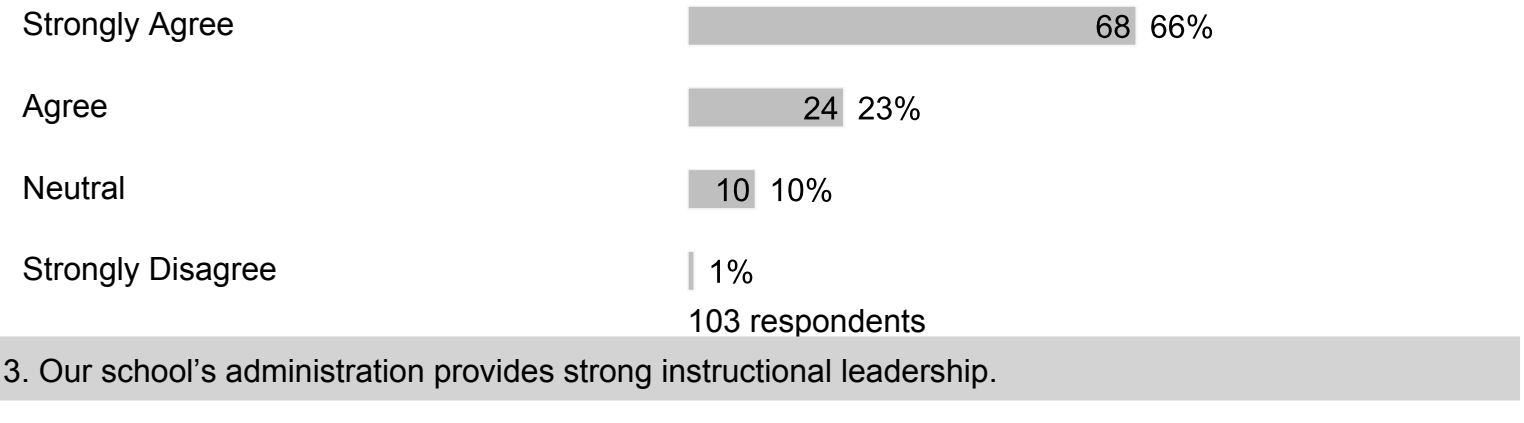
G. Section 6

1. 1. The principal is a positive educational leader at the school.



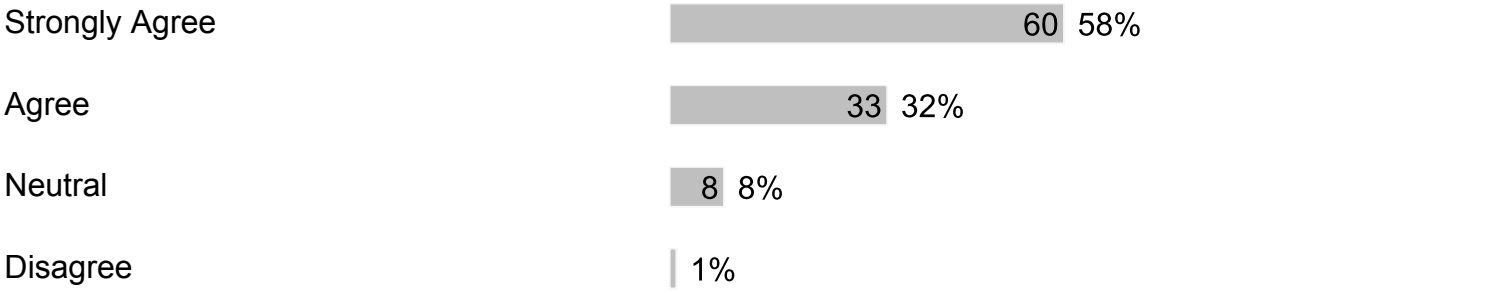
103 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



103 respondents

3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree	1%

103 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	62 60%
Agree	32 31%
Neutral	8 8%
Strongly Disagree	1%

103 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	56 55%
Agree	35 34%
Neutral	9 9%
Disagree	1%
Strongly Disagree	1%

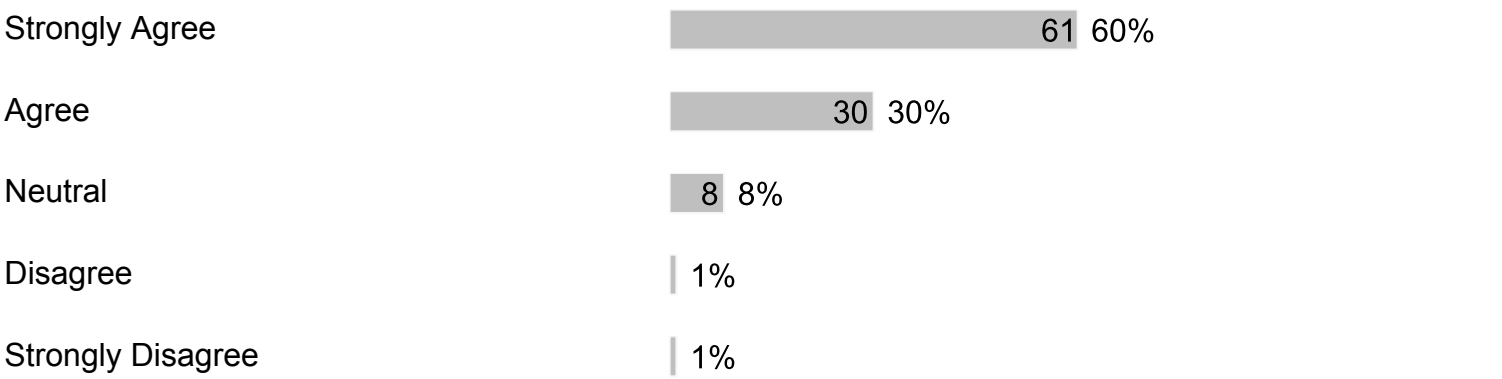
102 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	58 57%
Agree	37 36%
Neutral	6 6%
Strongly Disagree	1%

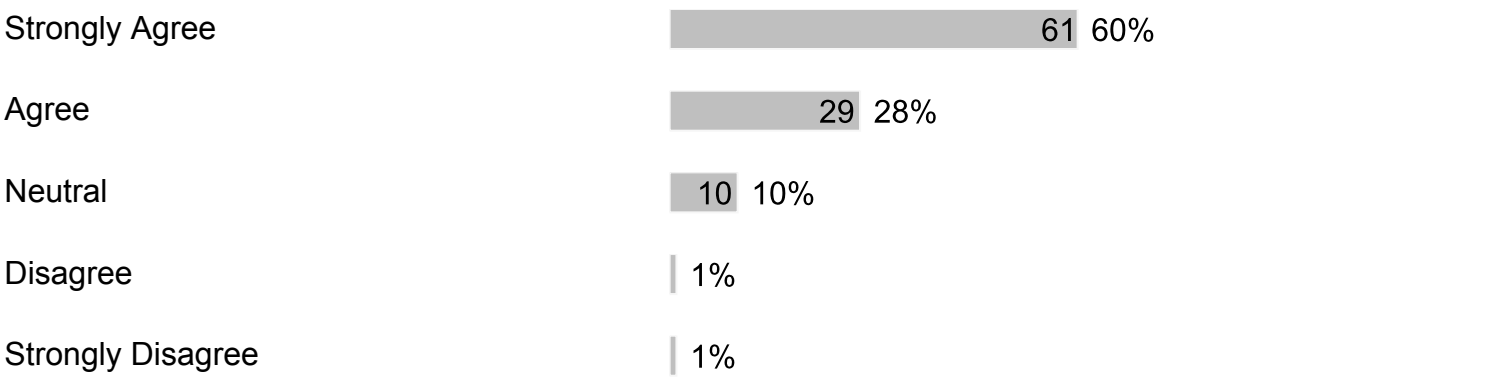
102 respondents

7. 7. Our school has high expectations for students.



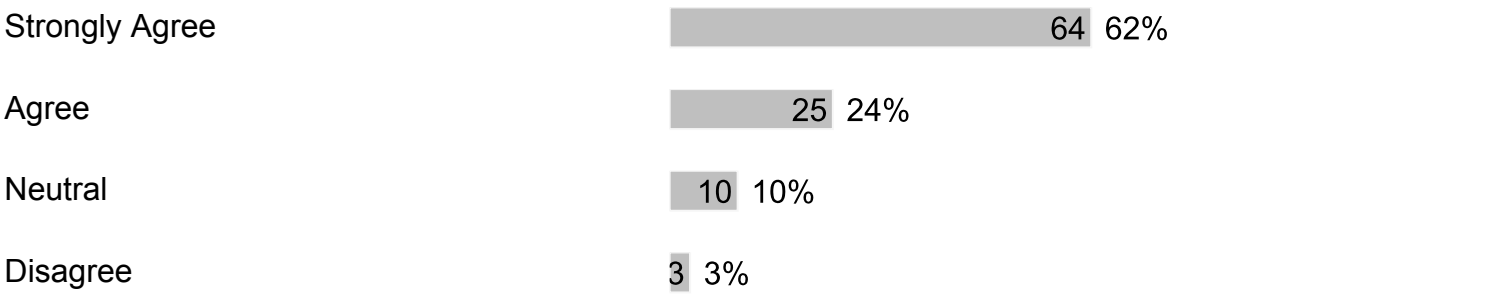
101 respondents

8. 8. My child’s teachers provide curriculum that meets the learning needs of my child.



102 respondents

9. 9. My child’s teachers give work that challenges my child.



Strongly Disagree	1%

103 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	61 60%
Agree	28 27%
Neutral	10 10%
Disagree	2 2%
Strongly Disagree	1%

102 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	64 62%
Agree	27 26%
Neutral	11 11%
Strongly Disagree	1%

103 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	58 57%
Agree	27 26%
Neutral	14 14%
Disagree	2 2%

Strongly Disagree	1%

102 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	47 46%
Agree	37 36%
Neutral	15 15%
Disagree	2 2%
Strongly Disagree	1%

102 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	56 55%
Agree	35 35%
Neutral	8 8%
Disagree	1%
Strongly Disagree	1%

101 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree	58 57%
Agree	35 34%
Neutral	7 7%

Disagree	1%
Strongly Disagree	1%

102 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	56 55%
Agree	35 34%
Neutral	9 9%
Disagree	1%
Strongly Disagree	1%

102 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	59 58%
Agree	34 34%
Neutral	6 6%
Disagree	1%
Strongly Disagree	1%

101 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	64 62%
Agree	31 30%

Neutral	5 5%
Disagree	2 2%
Strongly Disagree	1%

103 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	67 65%
Agree	26 25%
Neutral	7 7%
Disagree	1%
Strongly Disagree	2 2%

103 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	62 61%
Agree	29 28%
Neutral	9 9%
Disagree	1%
Strongly Disagree	1%

102 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	61 59%

Agree	31	30%
Neutral	9	9%
Strongly Disagree	2	2%

103 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	58	56%
Agree	32	31%
Neutral	12	12%
Strongly Disagree	1	1%

103 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	59	57%
Agree	33	32%
Neutral	10	10%
Strongly Disagree	1	1%

103 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	61	59%
Agree	33	32%
Neutral	8	8%

Strongly Disagree	1%

103 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	59 57%
Agree	33 32%
Neutral	10 10%
Strongly Disagree	1%

103 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	55 53%
Agree	29 28%
Neutral	18 17%
Strongly Disagree	1%

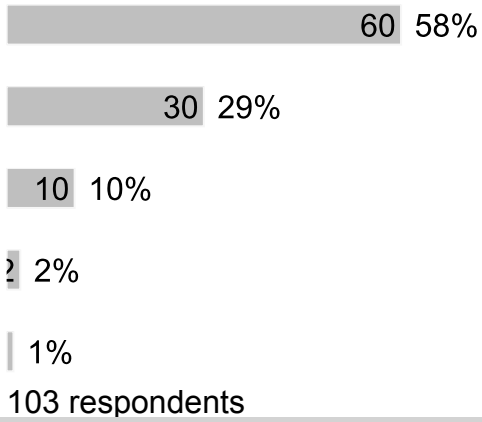
103 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	64 62%
Agree	31 30%
Neutral	7 7%
Strongly Disagree	1%

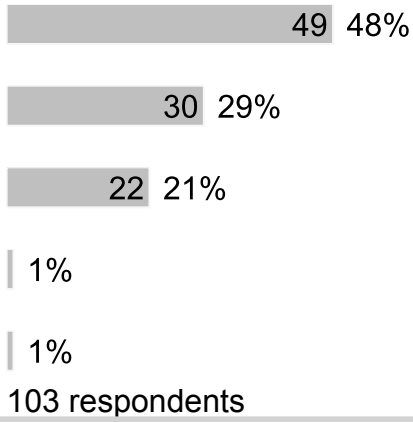
103 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



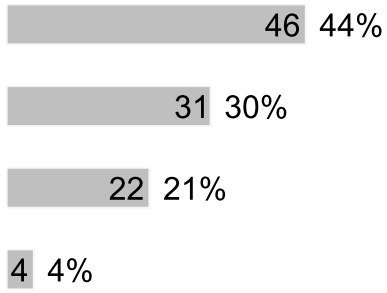
103 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



103 respondents

30. 30. Our school asks for family input when changing rules or policies.



Strongly Disagree	1%

104 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	64 62%
Agree	29 28%
Neutral	10 10%
Strongly Disagree	1%

104 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report