

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 07/23/2026



surveys

Report Filters

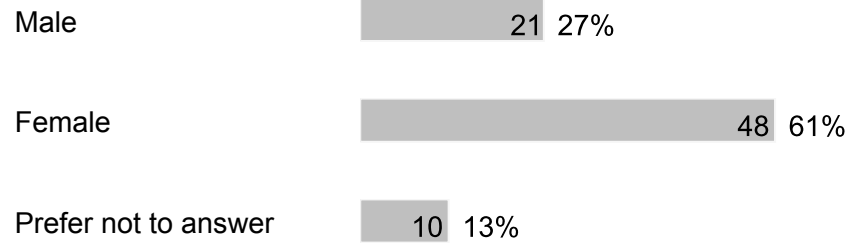
School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

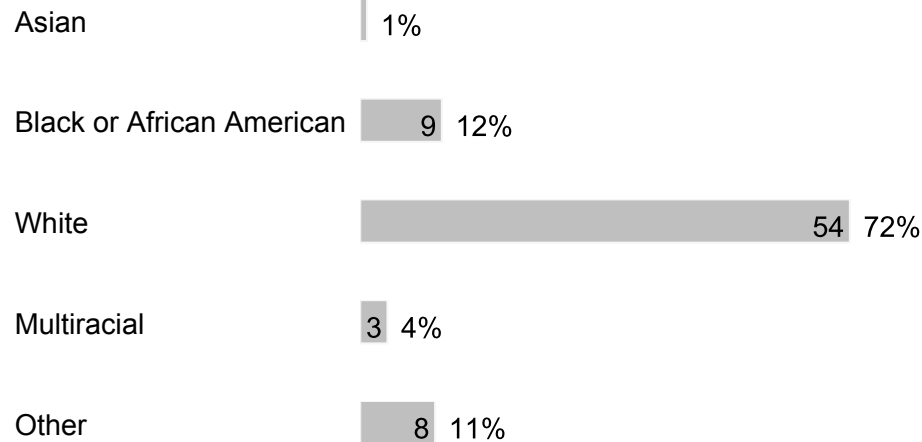
Number of Responses | Percentages of Total Responses

1. Gender



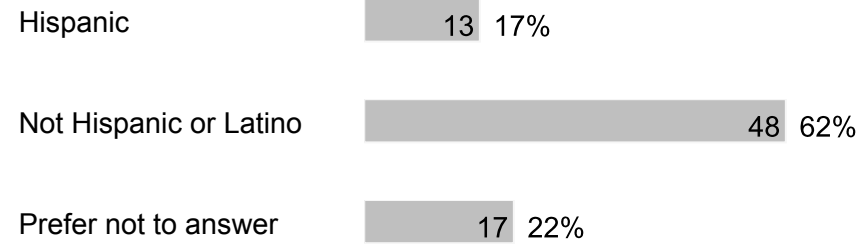
79 respondents

2. Ethnicity



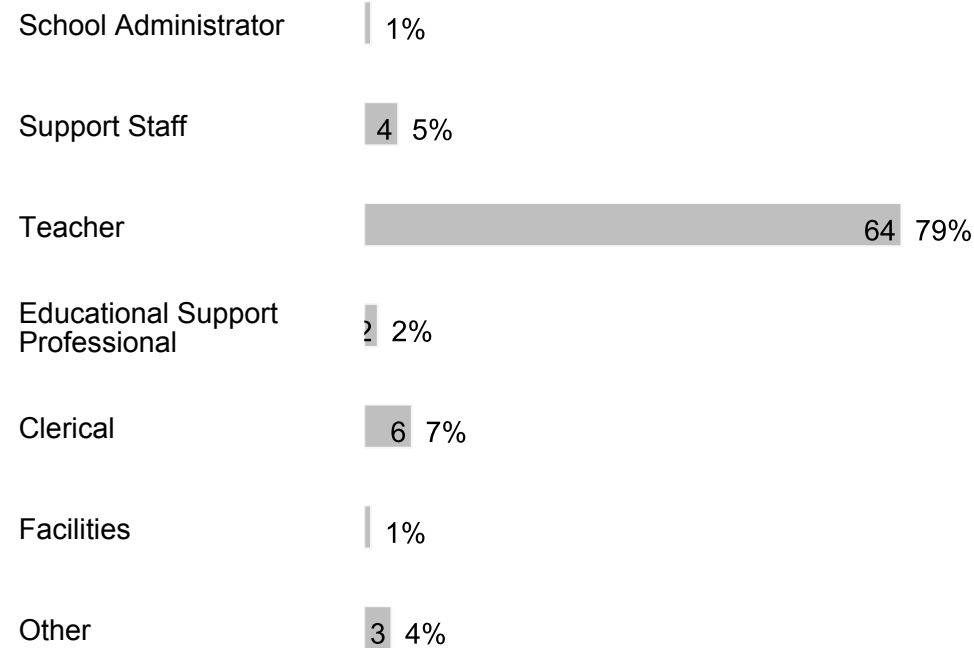
75 respondents

3. Ethnicity



78 respondents

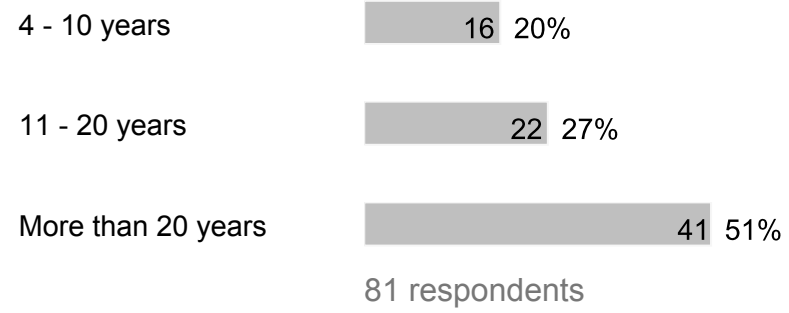
4. Role



81 respondents

5. Experience





C. Section 2

1. I feel safe at my school.

Strongly Agree 50 62%

Agree 21 26%

Neutral 10 12%

81 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree 54 67%

Agree 23 28%

Neutral 4 5%

81 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 12 15%

Agree 26 32%

Neutral 25 31%

Disagree 11 14%

Strongly Disagree 7 9%

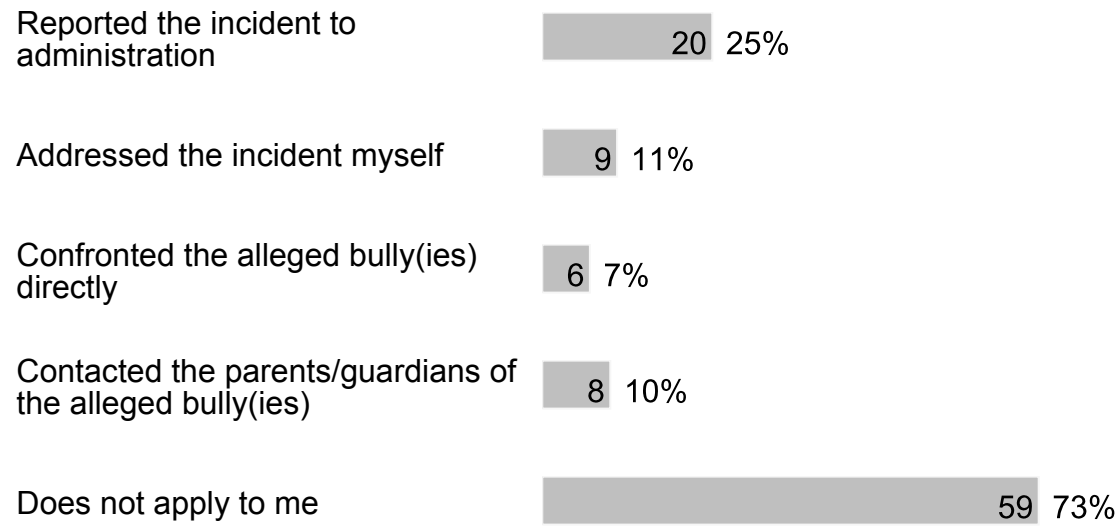
81 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



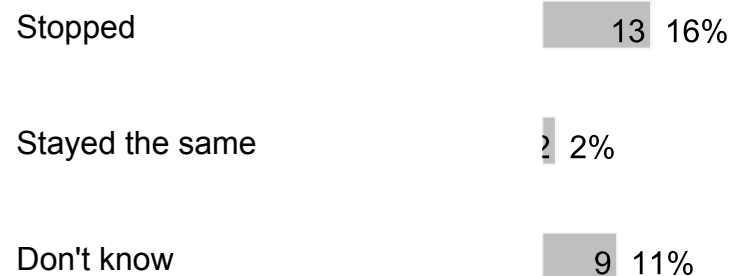
81 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



81 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Does not apply to me

57 70%

81 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

20 25%

Agree

23 29%

Neutral

17 21%

Disagree

16 20%

Strongly Disagree

4 5%

80 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 48 59%

Agree 26 32%

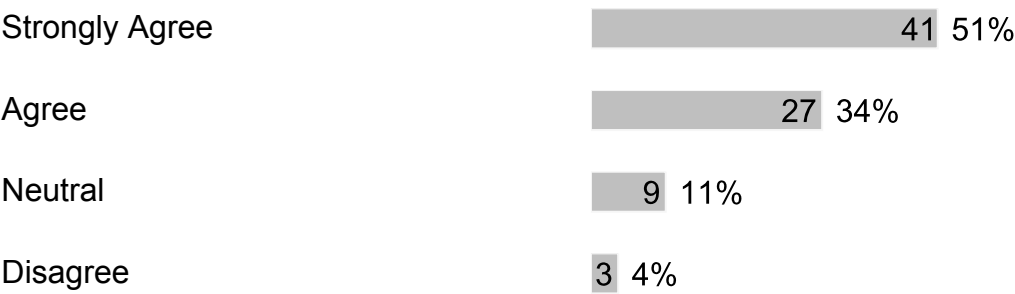
Neutral 6 7%

Disagree 1 1%

81 respondents

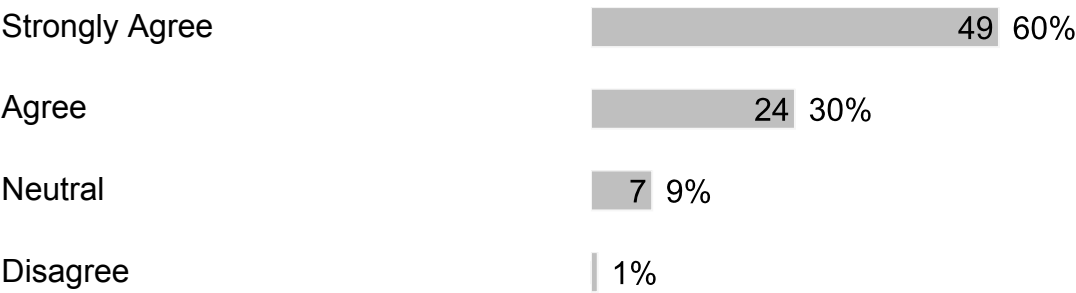
E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



80 respondents

2. Teachers in our school use a variety of technology as instructional resources.



81 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 53 65%

Agree 25 31%

Neutral 3 4%

81 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 61 75%

Agree 18 22%

Neutral 2 2%

81 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 41 51%

Agree 26 32%

Neutral 11 14%

Disagree 2 2%

Strongly Disagree 1 1%

81 respondents

4. In my school, adults treat students with respect.

Strongly Agree 37 46%

Agree 38 47%

Neutral 6 7%

81 respondents

5. In my school, students treat adults with respect.

Strongly Agree 17 21%

Agree 31 38%

Neutral 20 25%

Disagree 9 11%

Strongly Disagree 4 5%

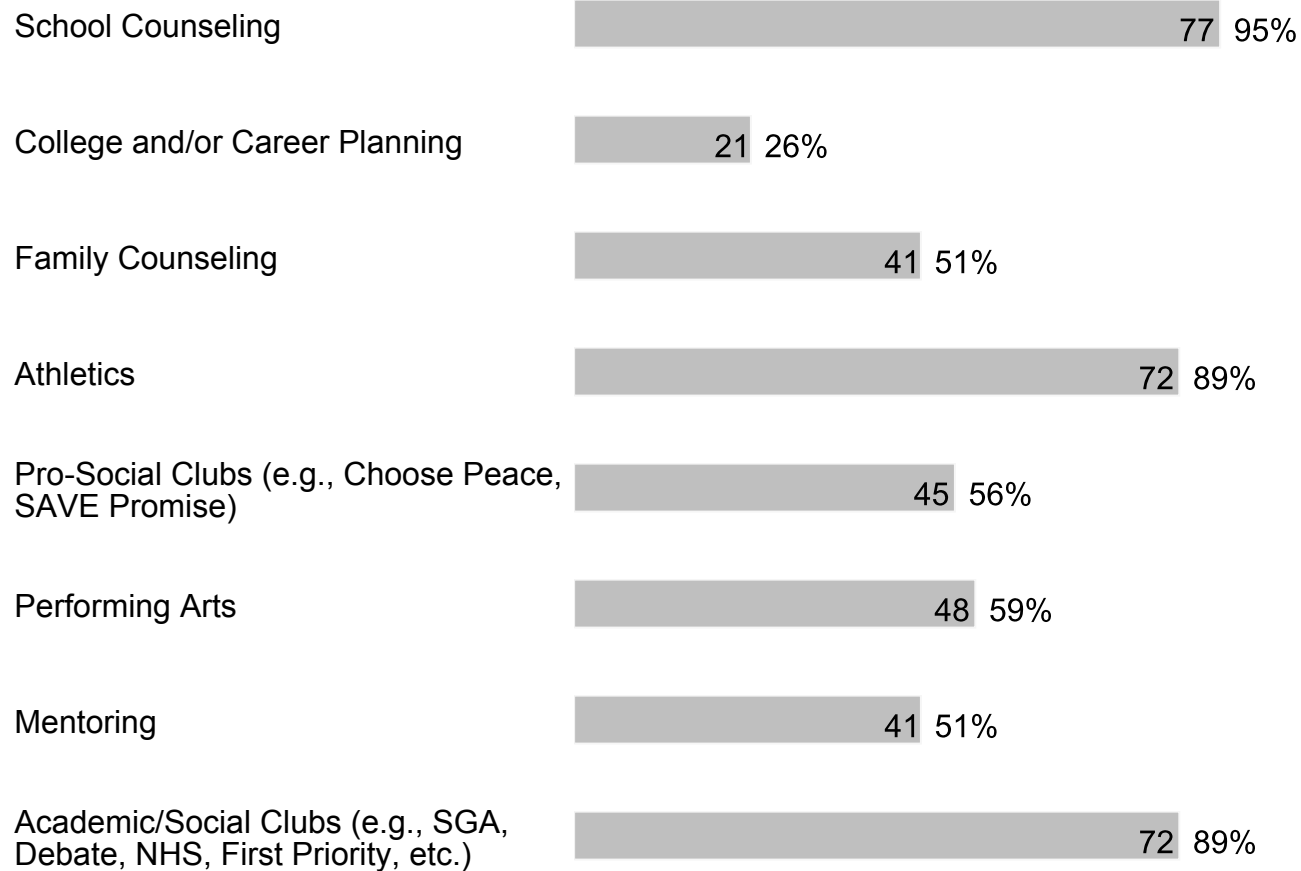
81 respondents

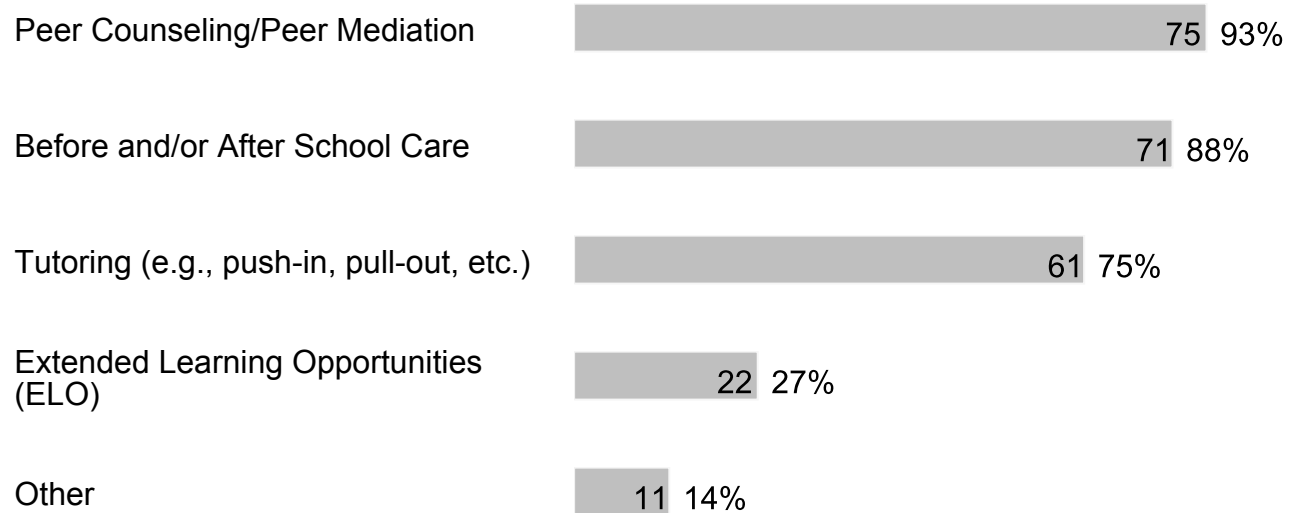
6. In my school, colleagues/adults treat each other with respect.



81 respondents

7. At my school the following programs/services are available (check all that apply):





81 respondents

8. Our school implements changes based on the feedback from staff.



80 respondents

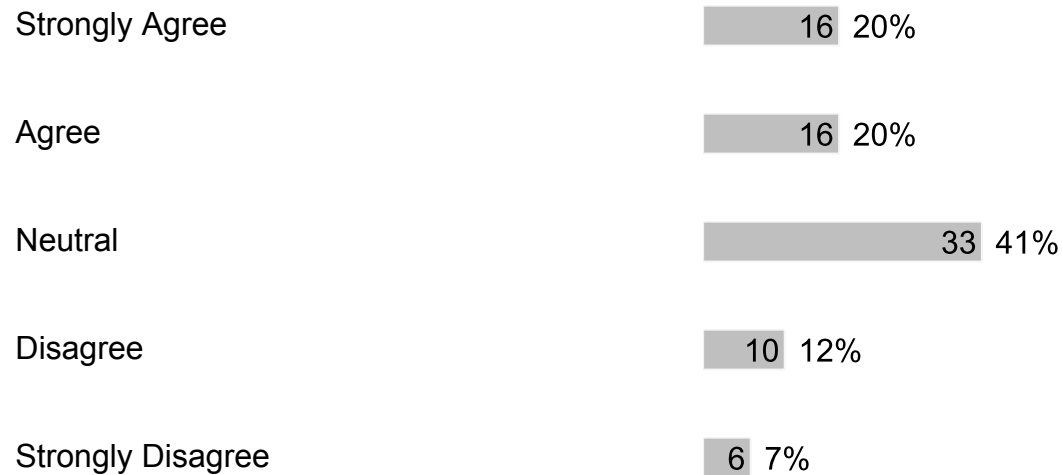
9. Our school maintains facilities that support student learning.





81 respondents

10. I enjoy eating food prepared by the cafeteria.



81 respondents

11. Families regularly participate in school involvement activities offered by our school.



Neutral 12 15%

Disagree 1 1%

80 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 25 31%

Agree 31 38%

Neutral 22 27%

Disagree 3 4%

81 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 28 35%

Agree 29 36%

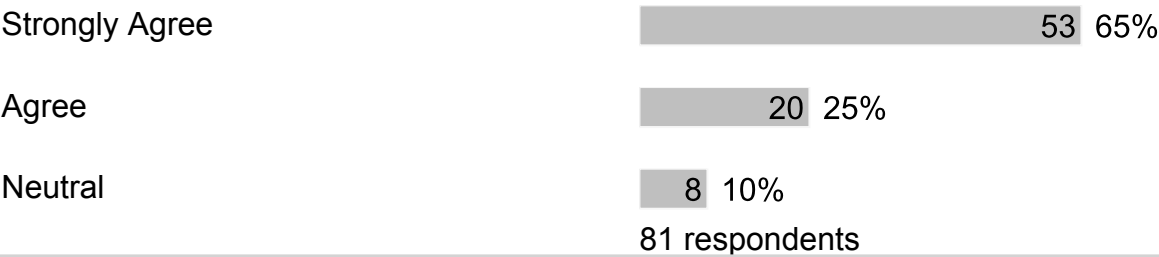
Neutral 22 27%

Disagree 2 2%

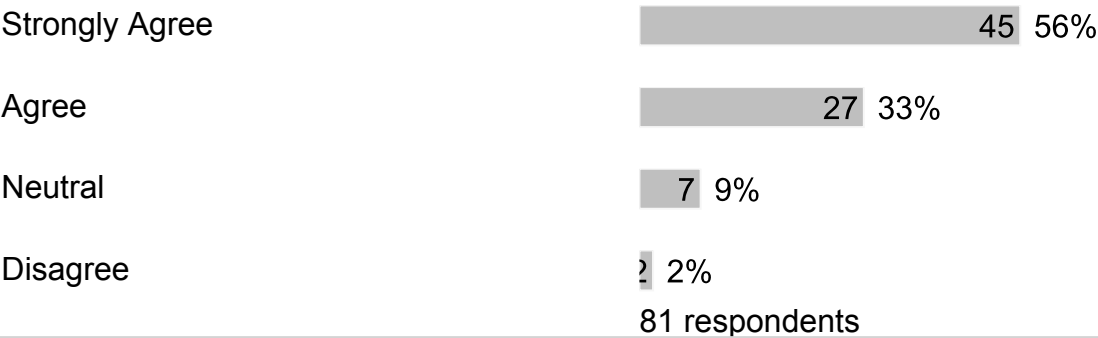
81 respondents

G. Section 6

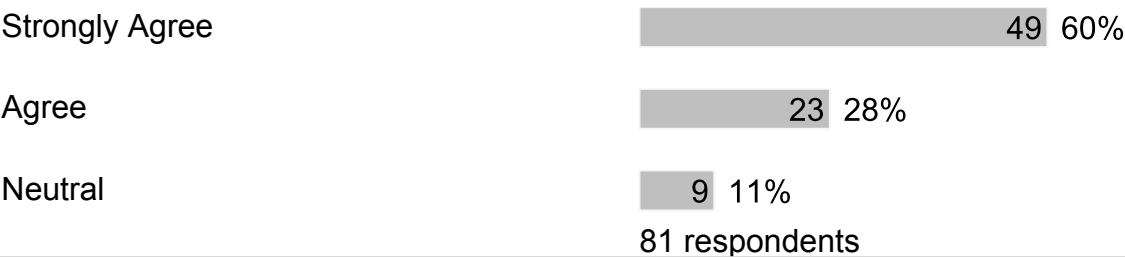
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



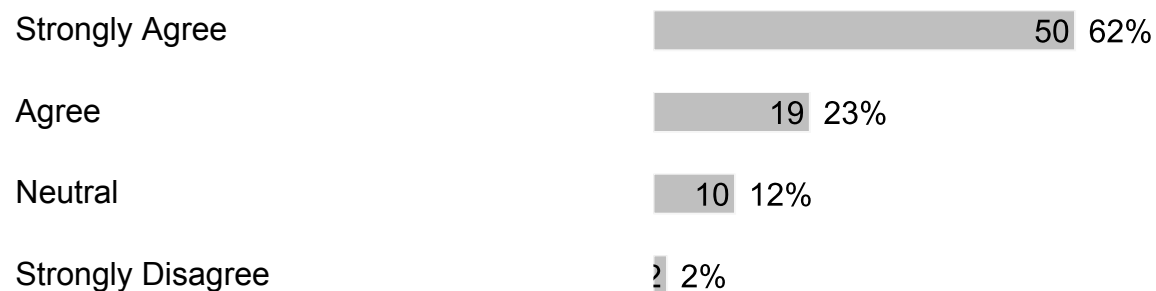
4. Our school's leaders hold themselves accountable for student learning.





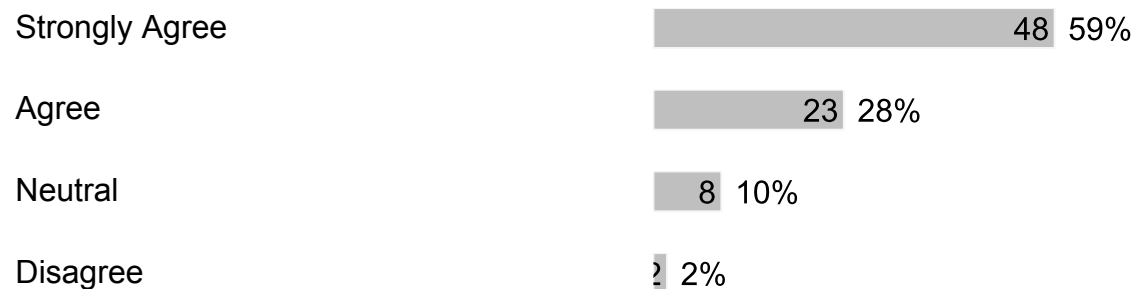
81 respondents

5. Our school's leaders hold all staff members accountable for student learning.



81 respondents

6. I receive feedback from my supervisor regarding my professional performance.



81 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Neutral 8 10%

Disagree 3 4%

81 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 40 49%

Agree 28 35%

Neutral 12 15%

Disagree 1 1%

81 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 45 56%

Agree 26 32%

Neutral 9 11%

Disagree 1 1%

81 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

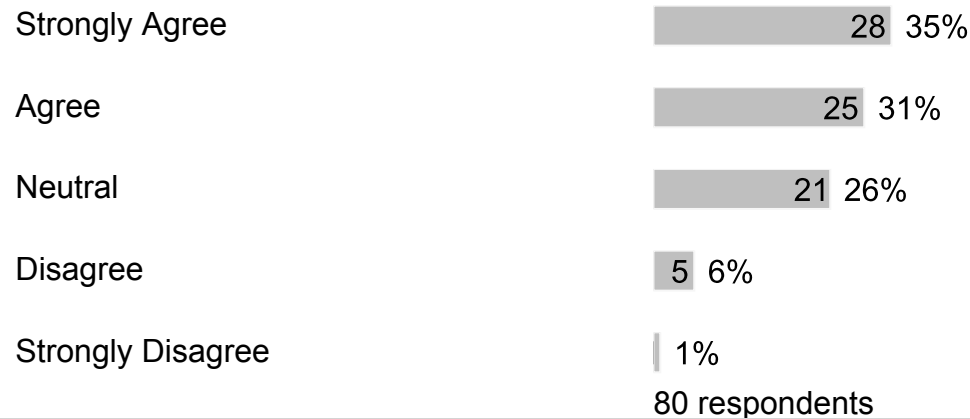
Strongly Agree 55 69%

Agree 16 20%

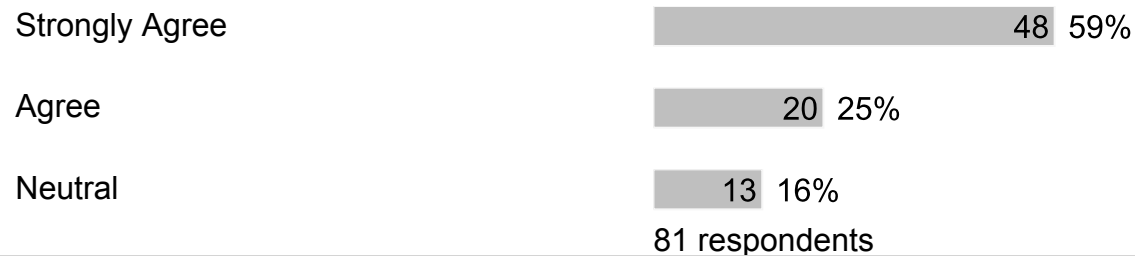
Neutral 9 11%

80 respondents

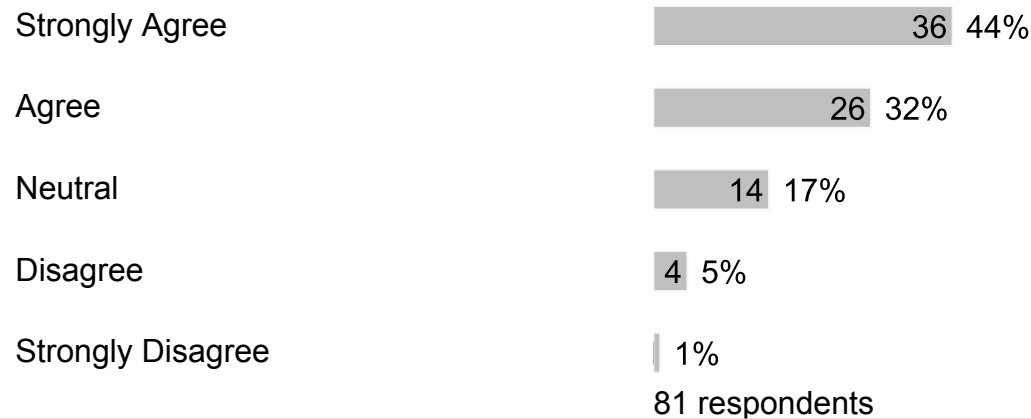
11. In our school, a formal process is in place to support new staff members in their professional practice.



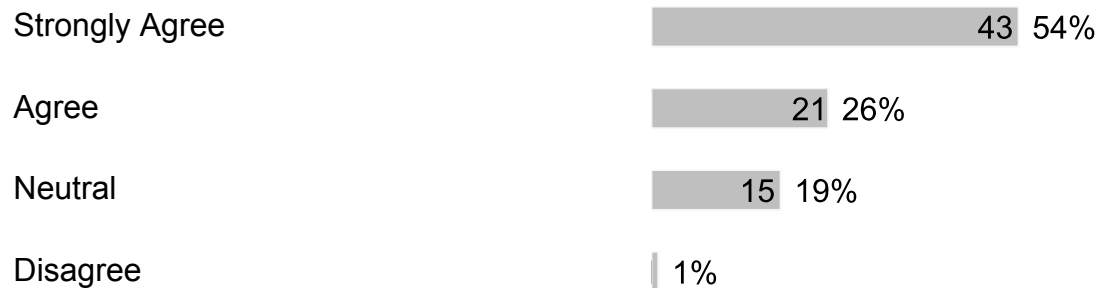
12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



80 respondents

15. I use formative assessments to monitor student progress.



80 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



80 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



Neutral 14 17%
81 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 33 41%
Agree 20 25%
Neutral 27 33%
Disagree 1 1%
81 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 28 35%
Agree 27 33%
Neutral 24 30%
Disagree 2 2%
81 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 36 44%
Agree 29 36%
Neutral 16 20%
81 respondents

21. I am provided with professional development opportunities that are relevant to my role.



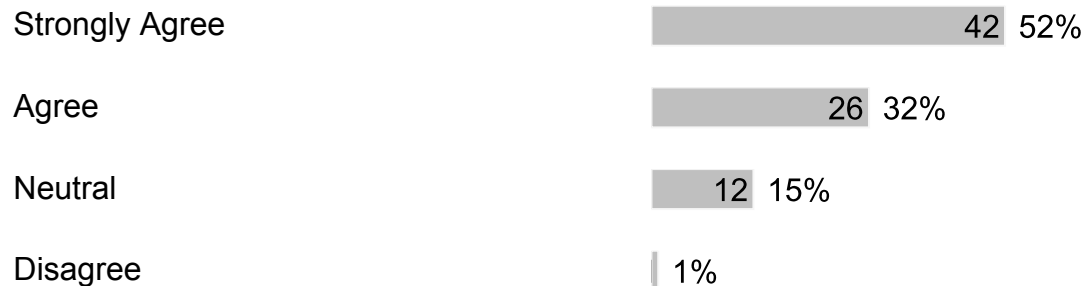
81 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



81 respondents

23. I feel confident in my classroom management strategies.



81 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.





81 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



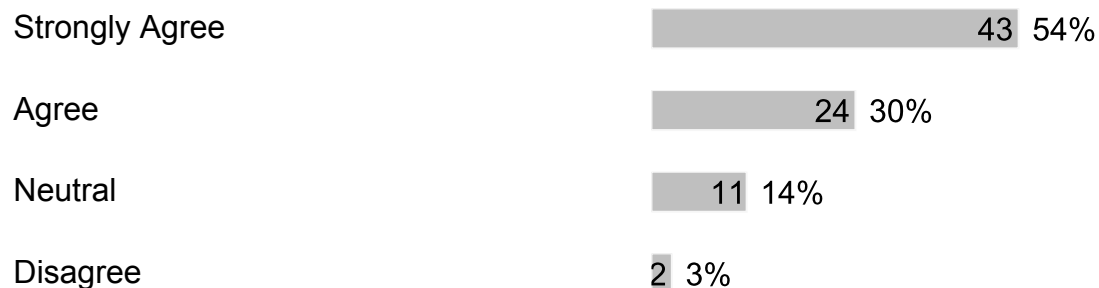
81 respondents

26. Most teachers report student progress in easy to understand language to families.



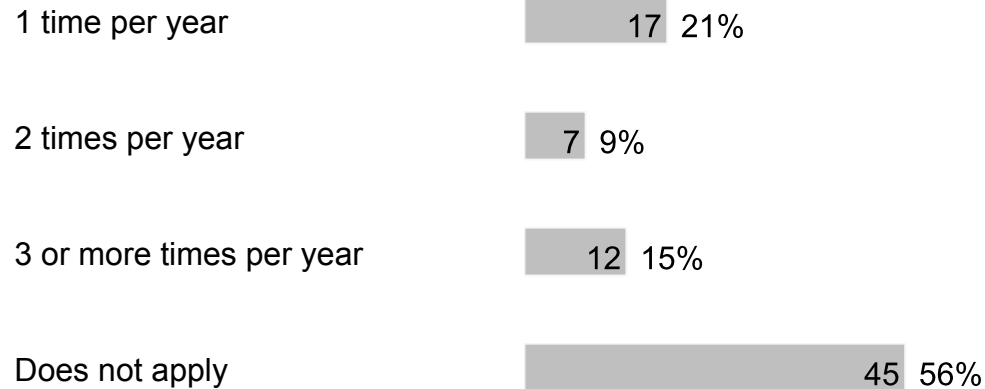
81 respondents

27. I provide students with timely feedback about their learning.



80 respondents

28. I schedule conferences to share student learning progress with families.



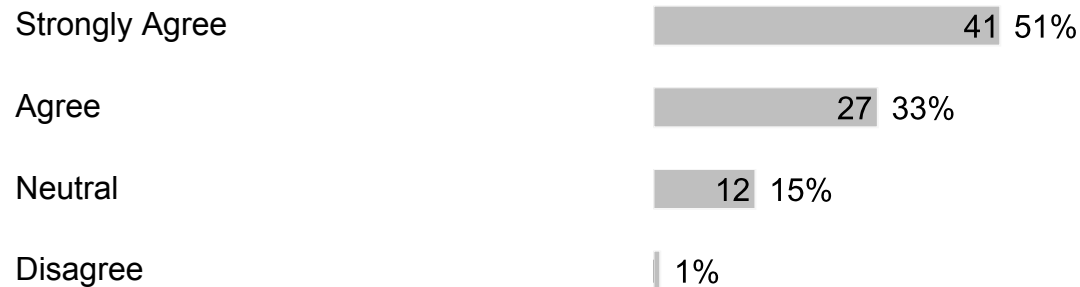
81 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



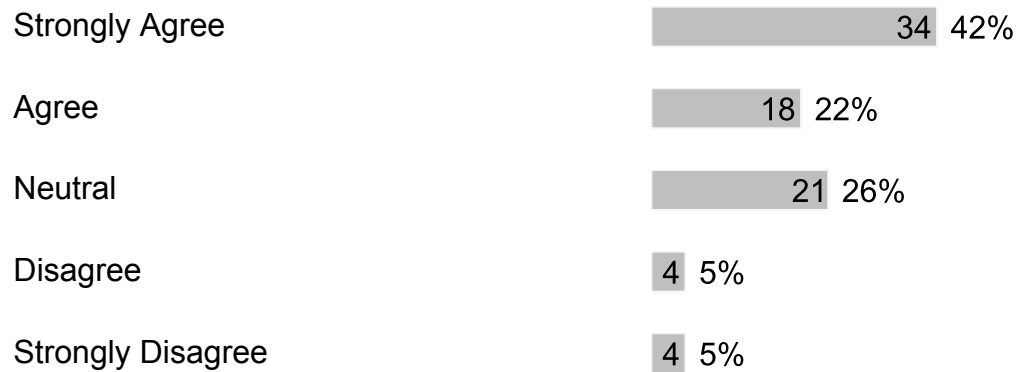
81 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



81 respondents

31. I regularly post information online or send home a newsletter.



81 respondents

32. Our school communicates well about its goals and activities.



81 respondents

33. Our school communicates information in ways that are easy for families to understand.



81 respondents

34. I am accessible via (check all that apply):



Phone calls 65 80%

Personal visits 47 58%

81 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 46 57%

Agree 29 36%

Neutral 6 7%

81 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report