

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 60 response(s)

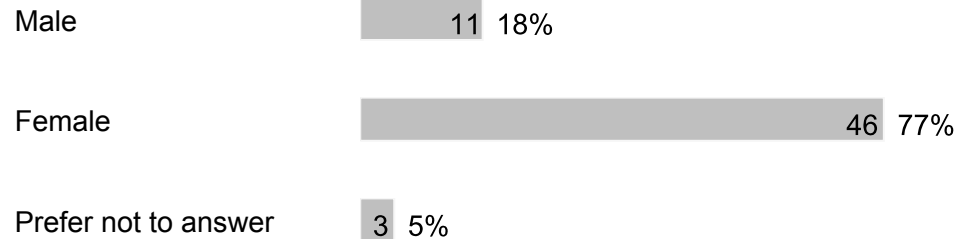
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

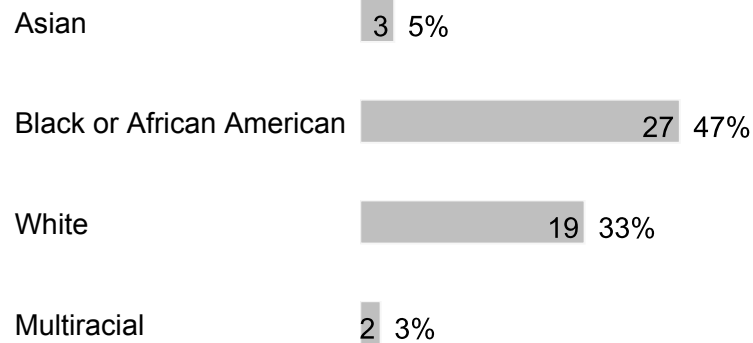
Number of Responses | Percentages of Total Responses

1. Gender



60 respondents

2. Race



Other 7 12%

58 respondents

3. Ethnicity

Hispanic 17 30%

Non-Hispanic or Latino 29 51%

Prefer not to answer 11 19%

57 respondents

4. Grade

Grade PK 1 2%

Grade K 3 5%

Grade 1 4 7%

Grade 2 7 12%

Grade 3 13 22%

Grade 4 16 27%

Grade 5 14 23%

Grade 6 1 2%

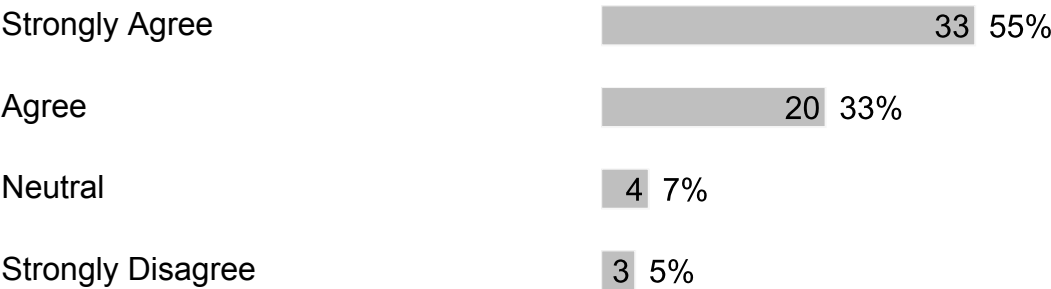
Grade 11

1 2%

60 respondents

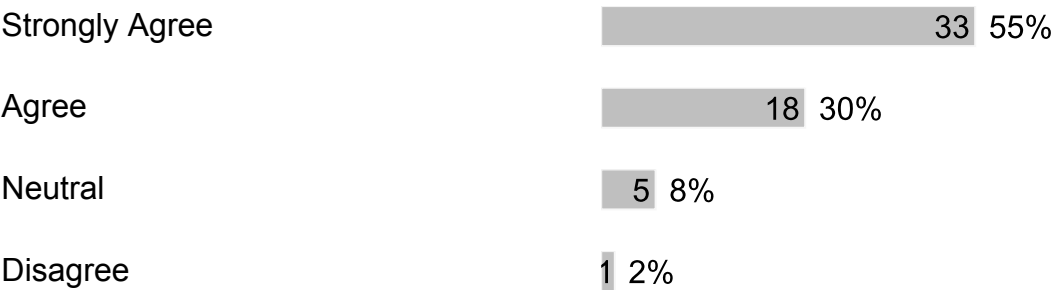
C. Section 2

1. 1. My child feels safe at school.



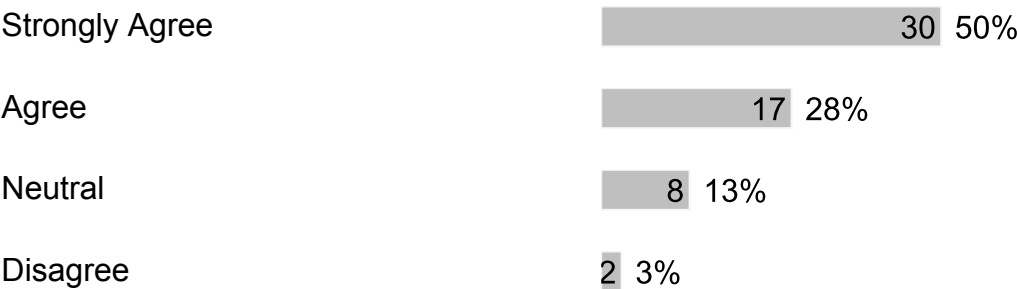
60 respondents

2. 2. My child’s school is clean and well-maintained.



60 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree

3 5%

60 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree

10 17%

Agree

7 12%

Neutral

7 12%

Disagree

11 19%

Strongly Disagree

23 40%

58 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree

14 24%

Agree

6 10%

Neutral

1 2%

Disagree

1 2%

Strongly Disagree

1 2%

Does Not Apply

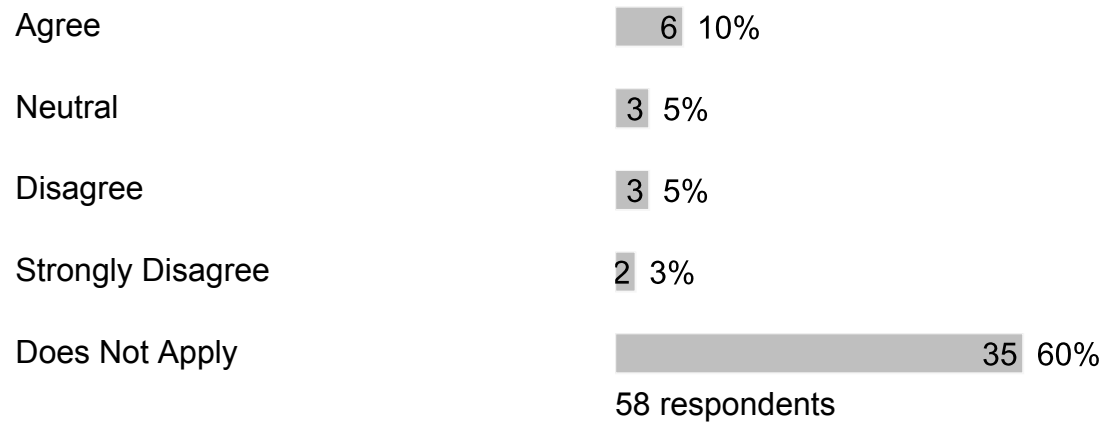
35 60%

58 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.

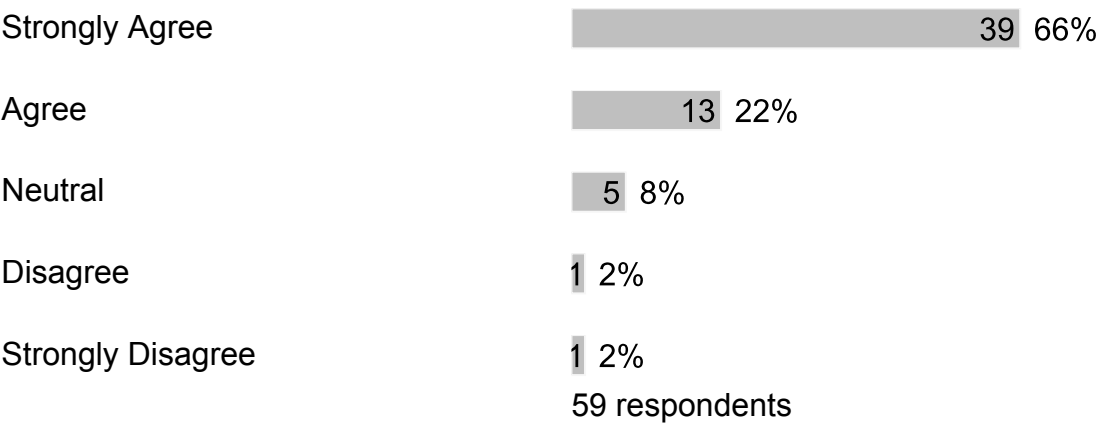
Strongly Agree

9 16%



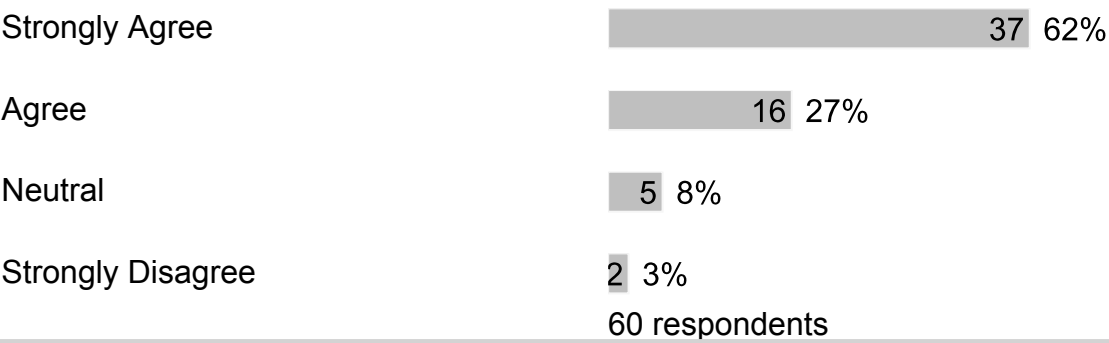
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

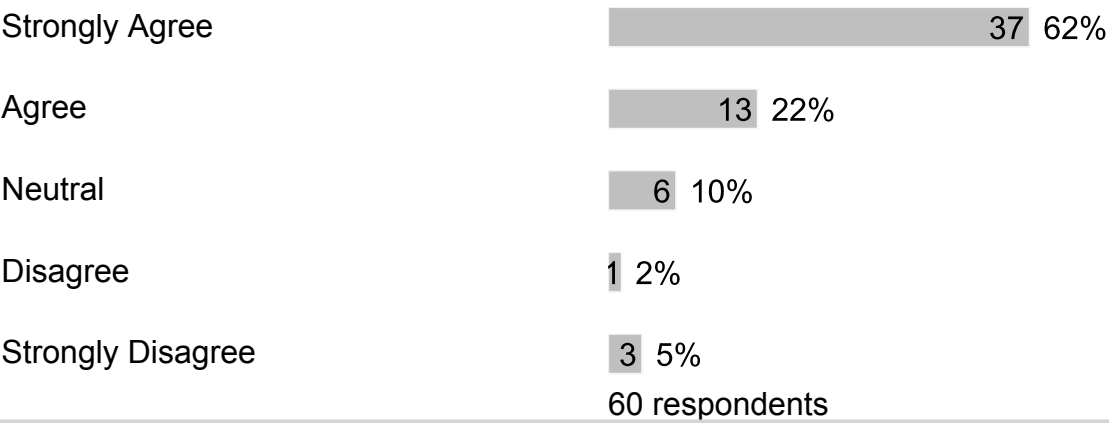


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



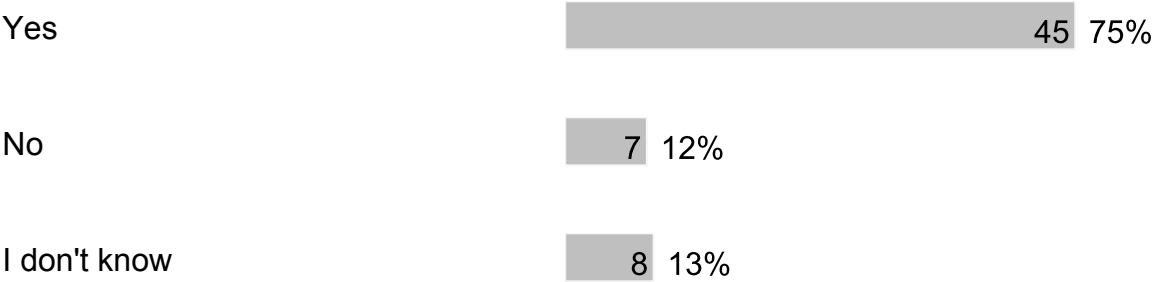
3. 3. At school, my child has up-to-date computers and other technology to learn.



Disagree	1	2%
Strongly Disagree	1	2%
	60 respondents	

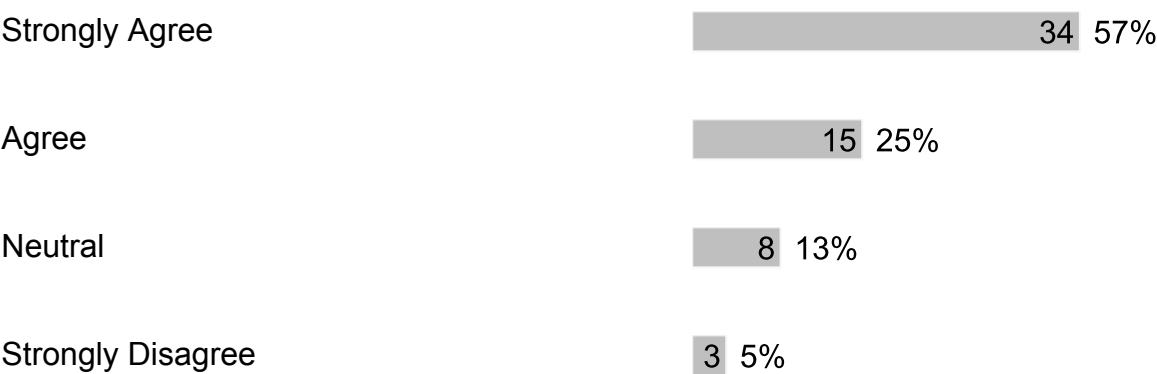
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



60 respondents

2. 2. My child likes going to school.



60 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 4 7%

Strongly Disagree 3 5%

59 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 38 64%

Agree 14 24%

Neutral 3 5%

Disagree 1 2%

Strongly Disagree 3 5%

59 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 39 65%

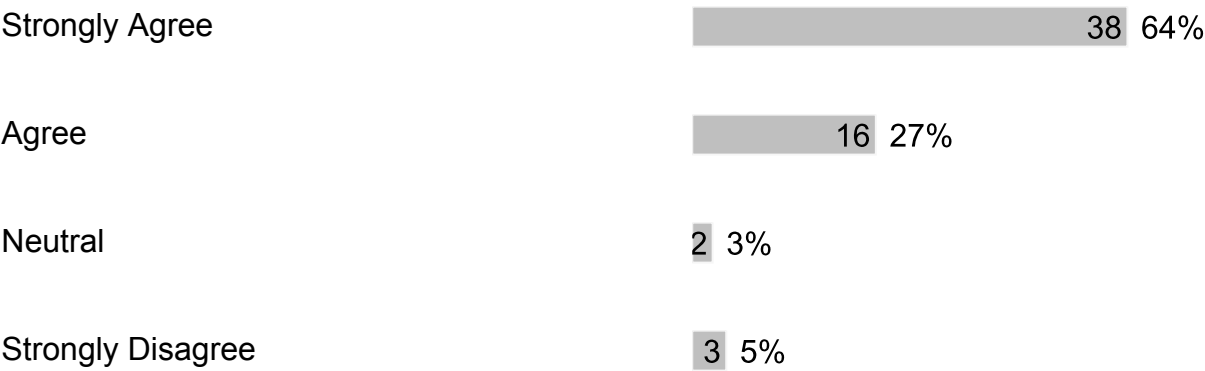
Agree 17 28%

Neutral 1 2%

Strongly Disagree 3 5%

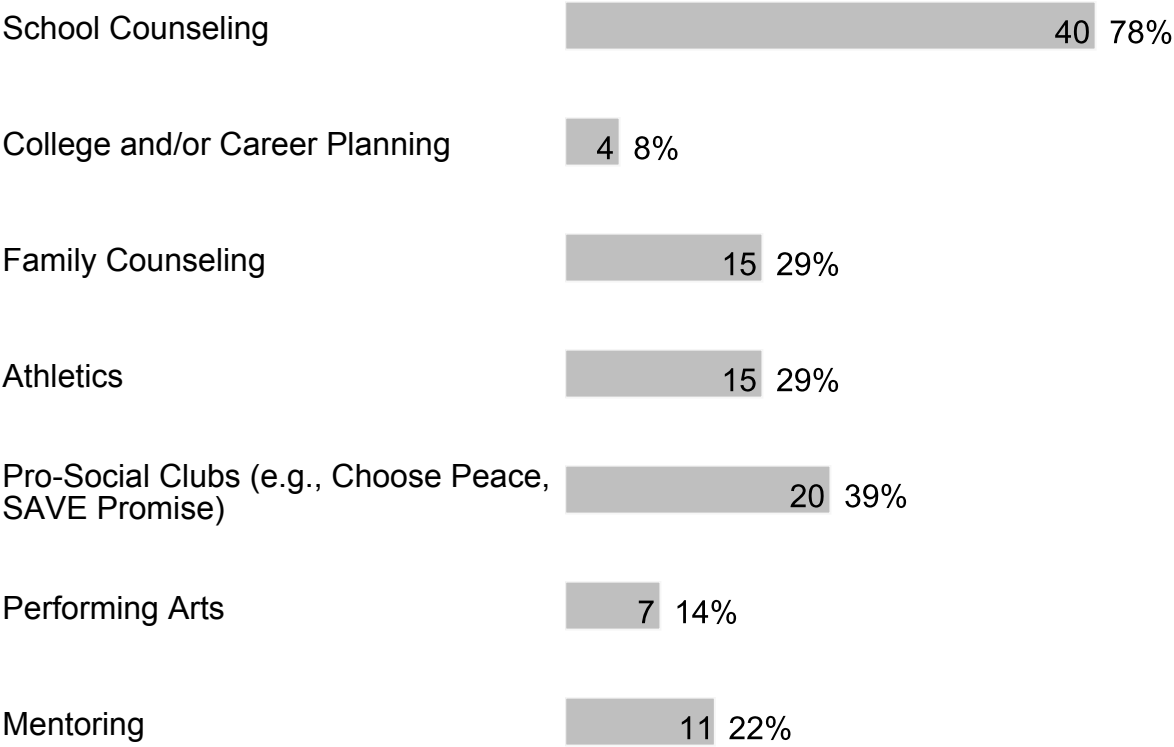
60 respondents

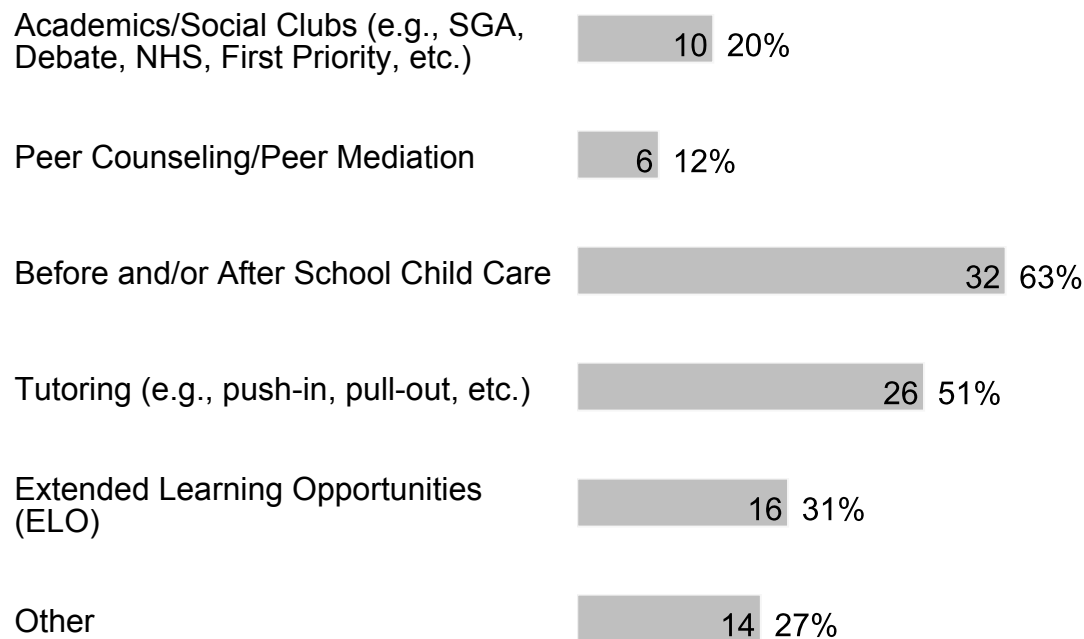
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



59 respondents

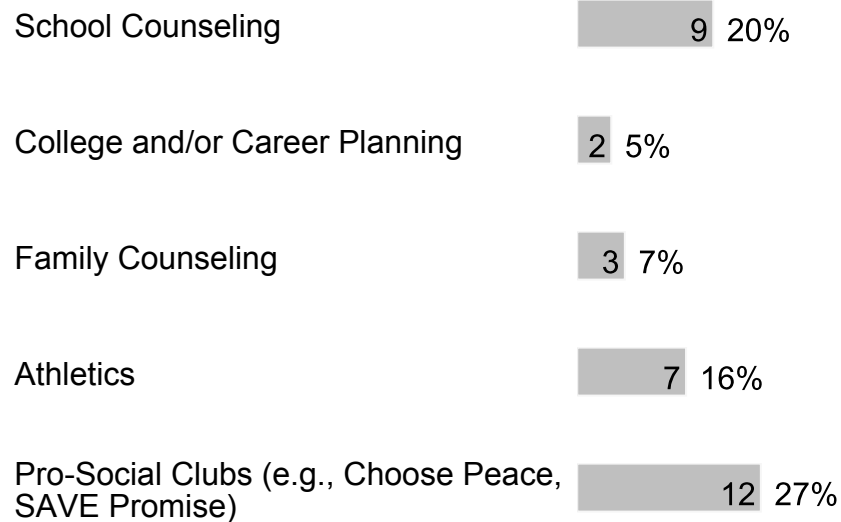
7. 7. At our school, the following programs/services are available (check all that apply):

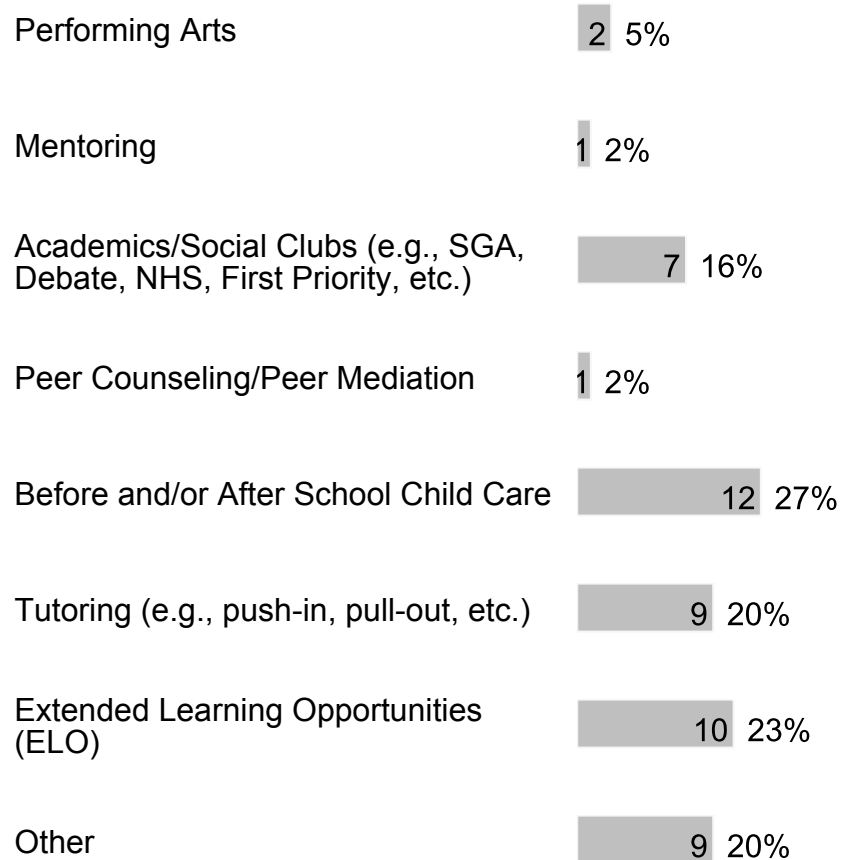




51 respondents

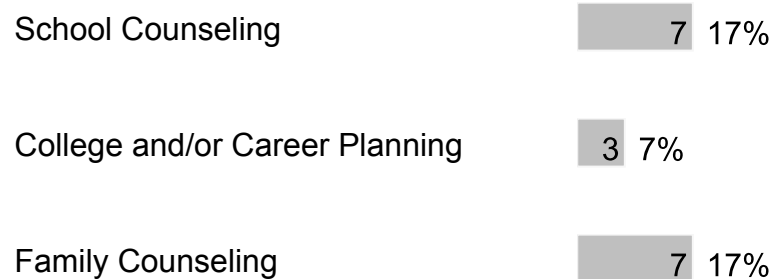
8. 8. At our school, my child participates in the following programs/services (check all that apply):

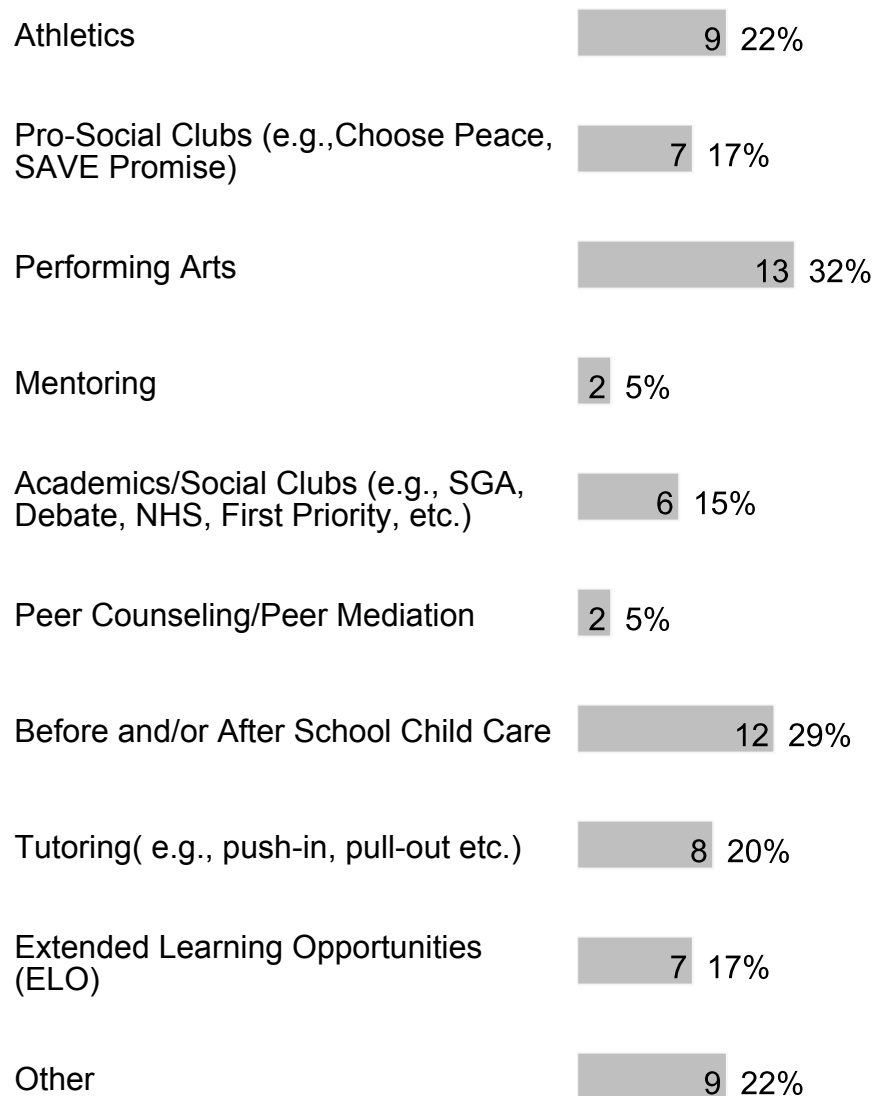




44 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





41 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 13 24%

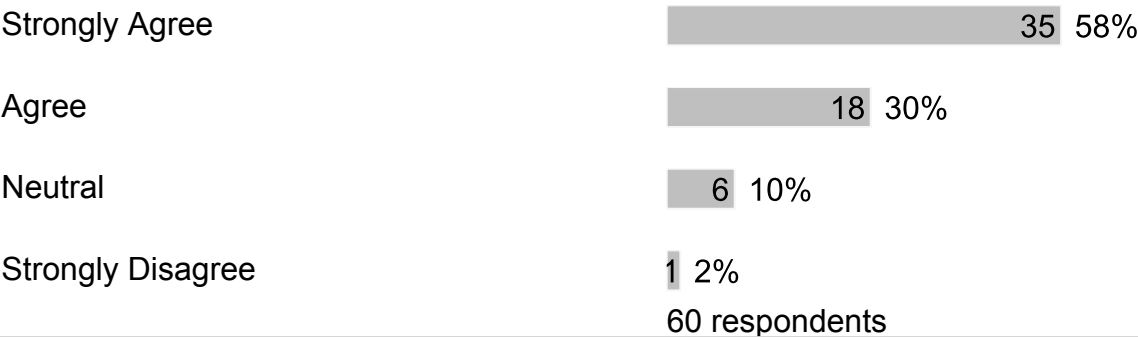
Disagree 1 2%

Strongly Disagree 2 4%

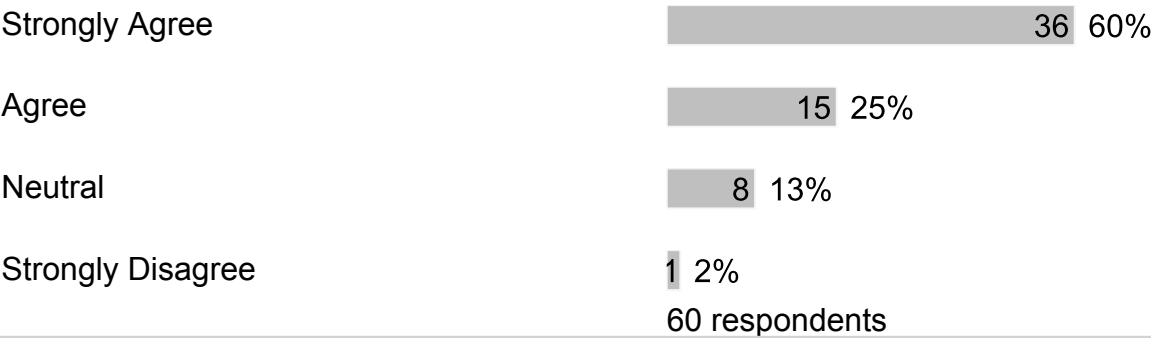
55 respondents

G. Section 6

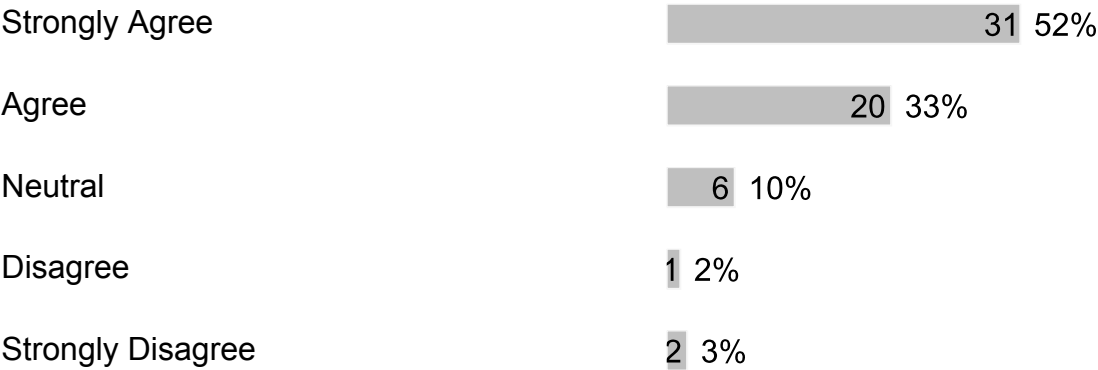
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

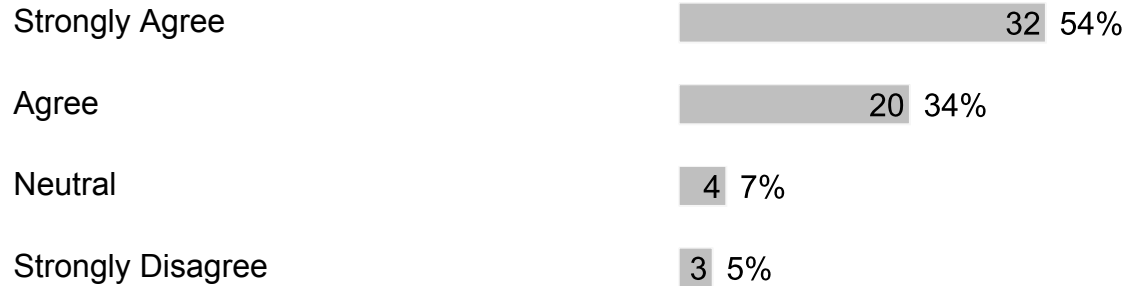


3. 3. Our school's administration provides strong instructional leadership.



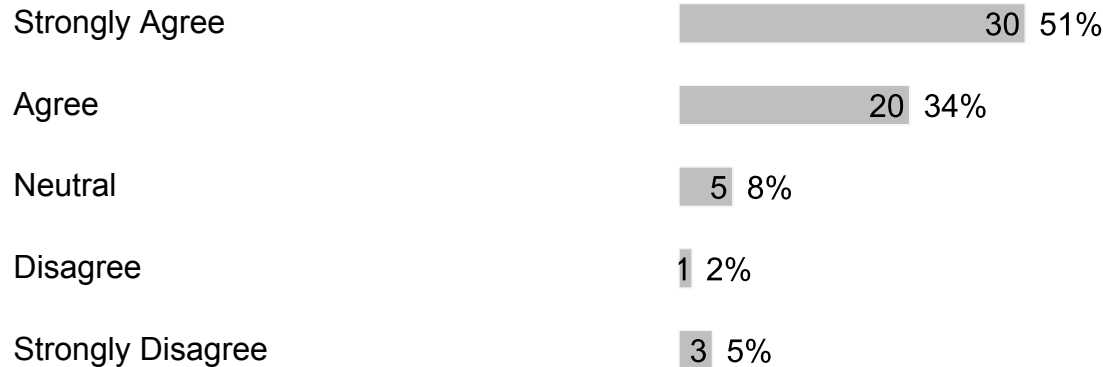
60 respondents

4. 4. Our school has established goals and a plan for improving student learning.



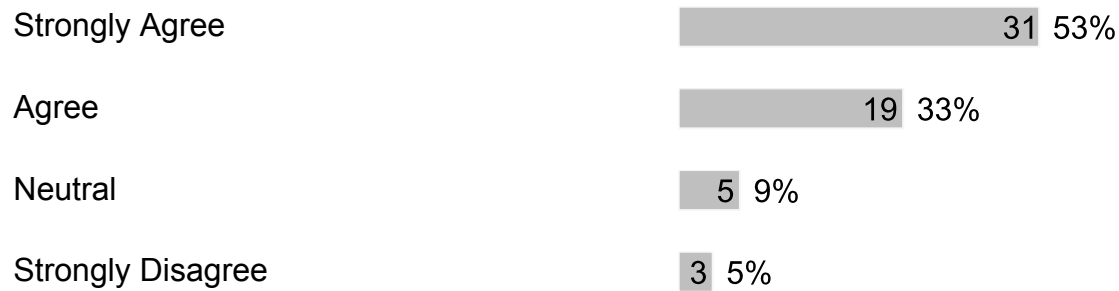
59 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



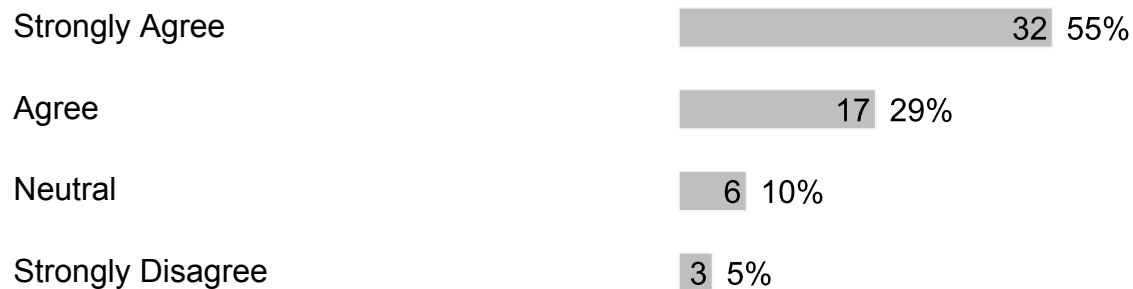
59 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



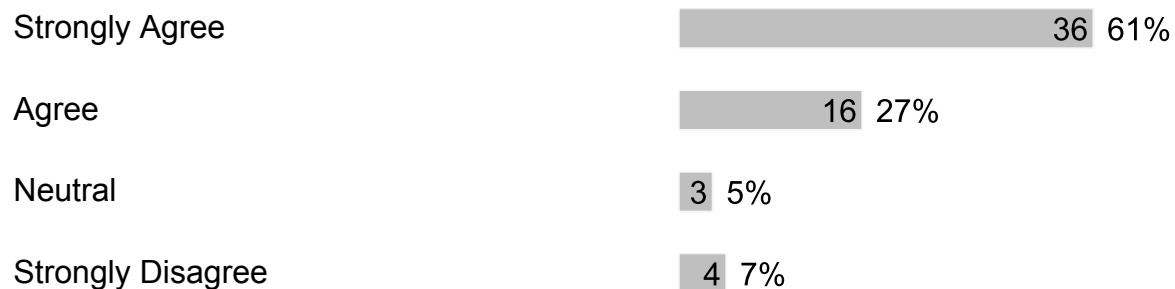
58 respondents

7. 7. Our school has high expectations for students.



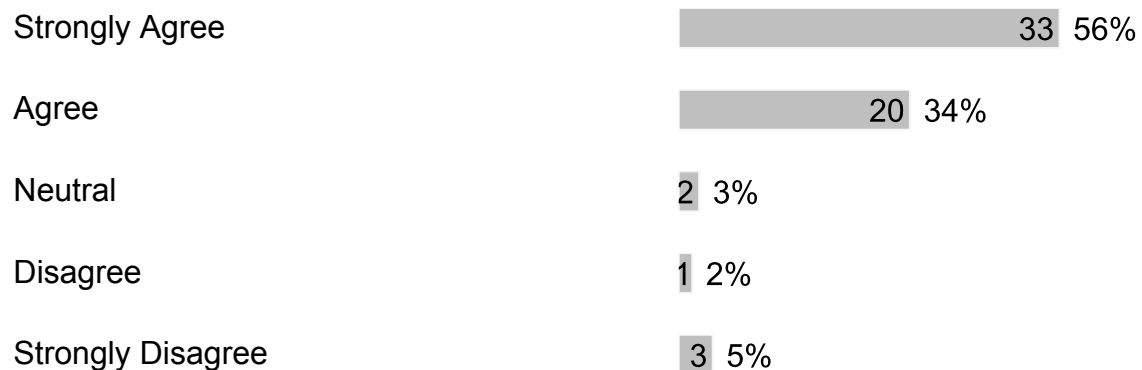
58 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



59 respondents

9. 9. My child's teachers give work that challenges my child.



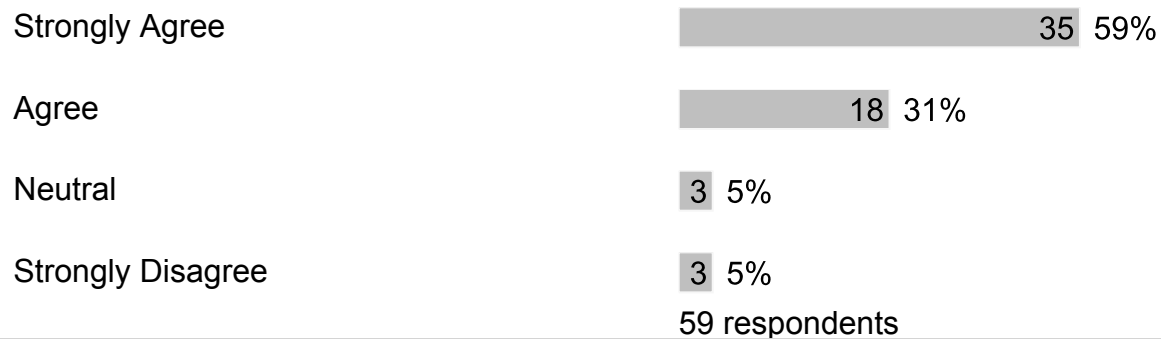
59 respondents

10. 10. My child's teachers work as a team to help my child learn.

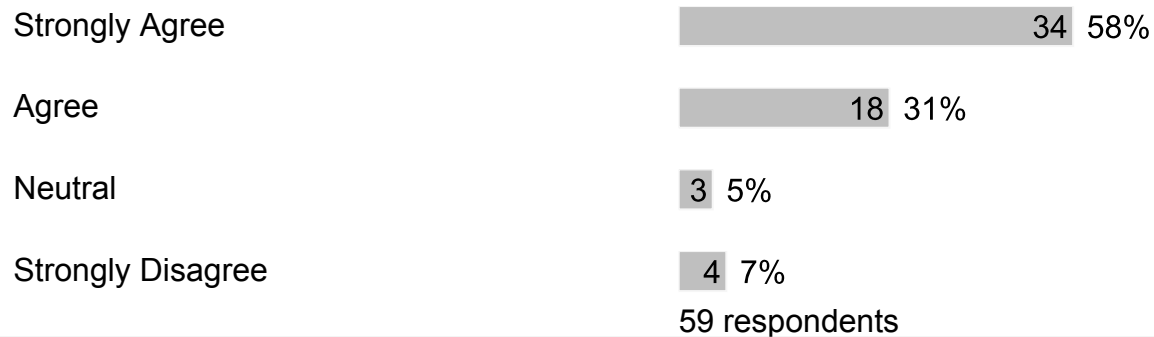




11. 11. My child's teachers use a variety of teaching strategies.



12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



13. 13. My child sees a relationship between what is being taught and everyday life.



Neutral 6 10%

Strongly Disagree 4 7%

59 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 34 58%

Agree 18 31%

Neutral 3 5%

Strongly Disagree 4 7%

59 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 32 54%

Agree 22 37%

Neutral 1 2%

Strongly Disagree 4 7%

59 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 35 59%

Agree 16 27%

Neutral 4 7%

Disagree 1 2%

Strongly Disagree 3 5%

59 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 35 59%

Agree 17 29%

Neutral 2 3%

Disagree 2 3%

Strongly Disagree 3 5%

59 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 36 61%

Agree 15 25%

Neutral 4 7%

Disagree 2 3%

Strongly Disagree 2 3%

59 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 35 59%

Agree 17 29%

Neutral 3 5%

Disagree 1 2%

Strongly Disagree 3 5%

59 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 34 58%

Agree 21 36%

Neutral 2 3%

Strongly Disagree 2 3%

59 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 31 53%

Agree 20 34%

Neutral 6 10%

Disagree 1 2%

Strongly Disagree 1 2%

59 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 33 57%

Agree 16 28%

Neutral 5 9%

Disagree 3 5%

Strongly Disagree 1 2%

58 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 28 47%

Agree 19 32%

Neutral 9 15%

Disagree 1 2%

Strongly Disagree 2 3%

59 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 34 58%

Agree 18 31%

Neutral 4 7%

Disagree 2 3%

Strongly Disagree 1 2%

59 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 36 61%

Agree 13 22%

Neutral 8 14%

Disagree 1 2%

Strongly Disagree 1 2%

59 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 32 54%

Agree 15 25%

Neutral 11 19%

Strongly Disagree 1 2%

59 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 31 53%

Agree 19 32%

Neutral 8 14%

Strongly Disagree 1 2%

59 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 32 54%

Agree 12 20%

Neutral 11 19%

Disagree 1 2%

Strongly Disagree 3 5%

59 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 32 54%

Agree 15 25%

Neutral 6 10%

Disagree 3 5%

Strongly Disagree 3 5%

59 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 26 44%

Agree 17 29%

Neutral 11 19%

Strongly Disagree 5 8%

59 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 30 51%

Agree 18 31%

Neutral 6 10%

Disagree

2 3%

Strongly Disagree

3 5%

59 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report