

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/02/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹
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Custom Survey

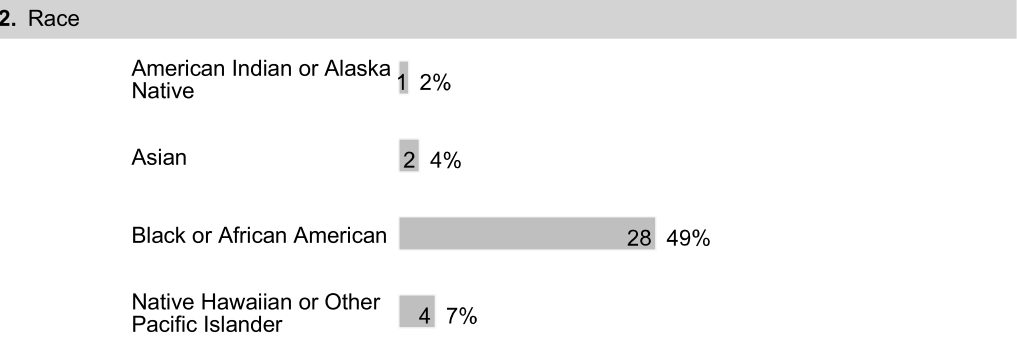
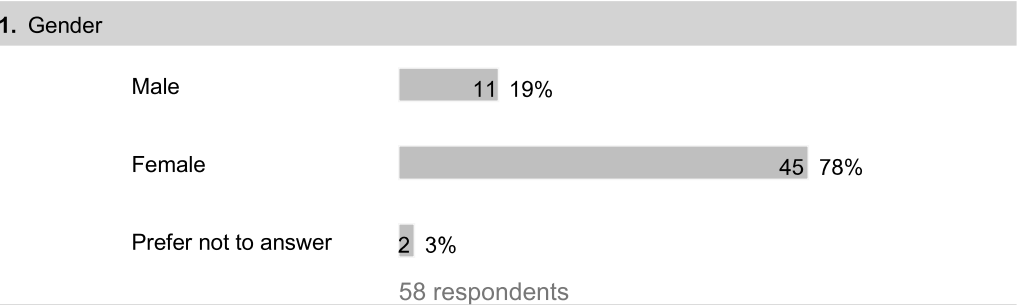
1 survey(s) 59 response(s)

Report Filters

School: N/A	Race: N/A	Grade: N/A
Gender: N/A	Ethnicity: N/A	Tag: N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics Number of Responses | Percentages of Total Responses



White 14 25%

Multiracial 4 7%

Other 4 7%

57 respondents

3. Ethnicity

Hispanic 15 29%

Non-Hispanic or Latino 33 65%

Prefer not to answer 3 6%

51 respondents

4. Grade

Grade PK 4 7%

Grade K 8 14%

Grade 1 10 17%

Grade 2 6 10%

Grade 3 14 24%

Grade 4 7 12%

Grade 5 7 12%

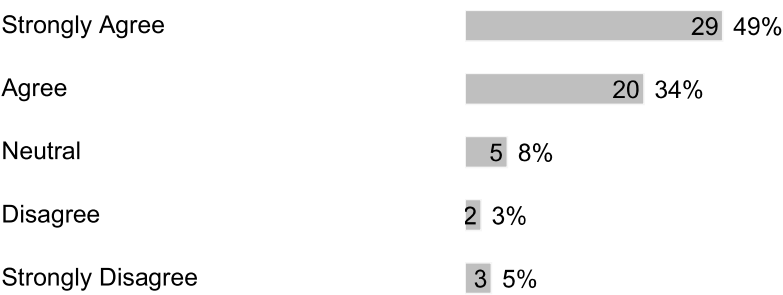
Grade 6 2 3%

Grade 10 1 2%

59 respondents

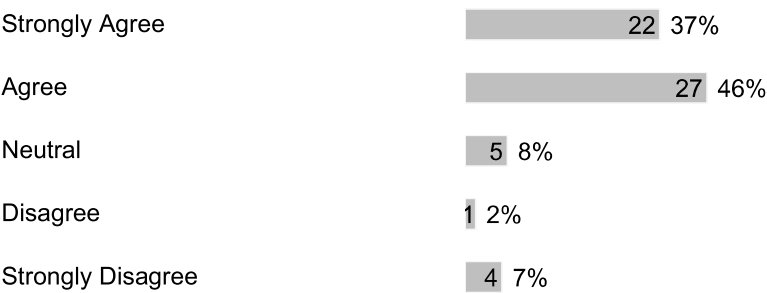
C. Section 2

1. 1. My child feels safe at school.



59 respondents

2. 2. My child's school is clean and well-maintained.



59 respondents

3. 3. I would recommend my child's school to my friends and/or family.



Disagree	1	2%
Strongly Disagree	4	7%

59 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	10	17%
Agree	4	7%
Neutral	10	17%
Disagree	14	24%
Strongly Disagree	21	36%

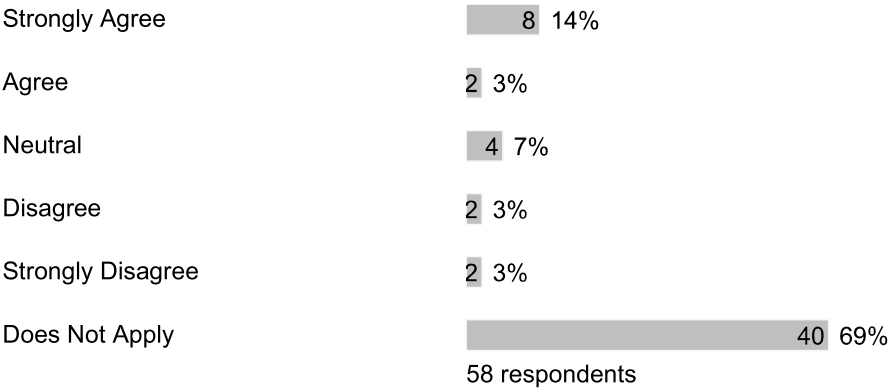
59 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	10	17%
Agree	3	5%
Neutral	4	7%
Disagree	1	2%
Strongly Disagree	1	2%
Does Not Apply	40	68%

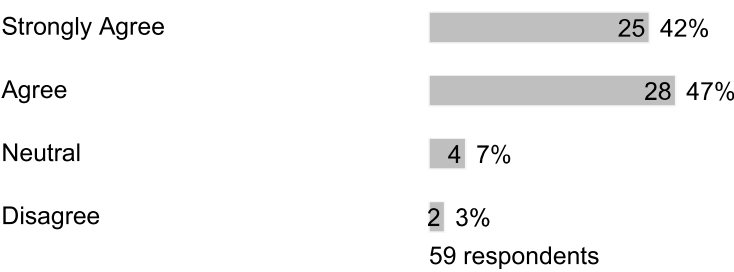
59 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



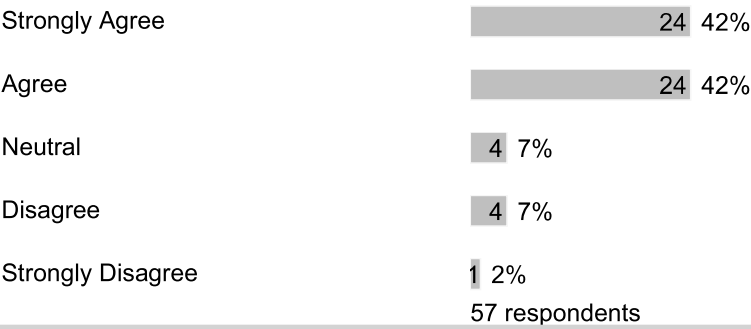
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

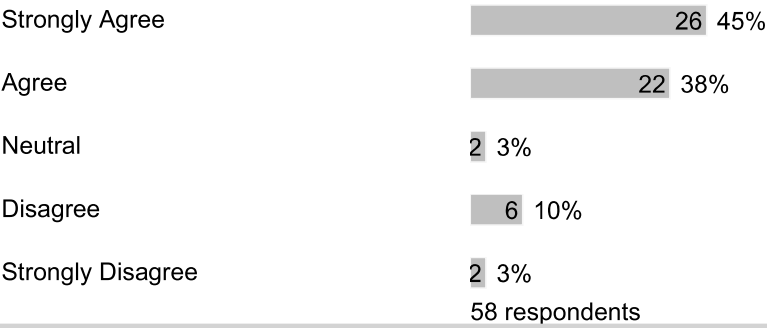


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.



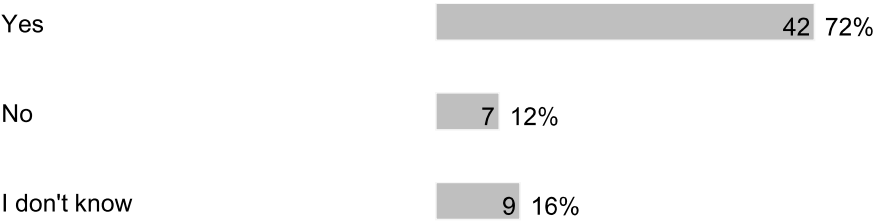
Neutral 5 9%

Disagree 4 7%

57 respondents

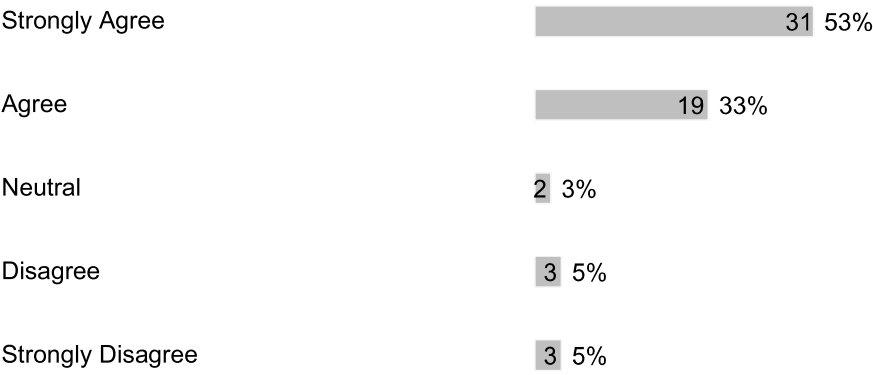
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



58 respondents

2. 2. My child likes going to school.



58 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree 22 38%

Neutral 4 7%

Disagree 1 2%

Strongly Disagree 1 2%

58 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 26 45%

Agree 29 50%

Neutral 1 2%

Disagree 1 2%

Strongly Disagree 1 2%

58 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 31 53%

Agree 22 38%

Neutral 3 5%

Disagree 2 3%

58 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 31 53%

Agree 23 40%

Neutral 4 7%

58 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 34 65%

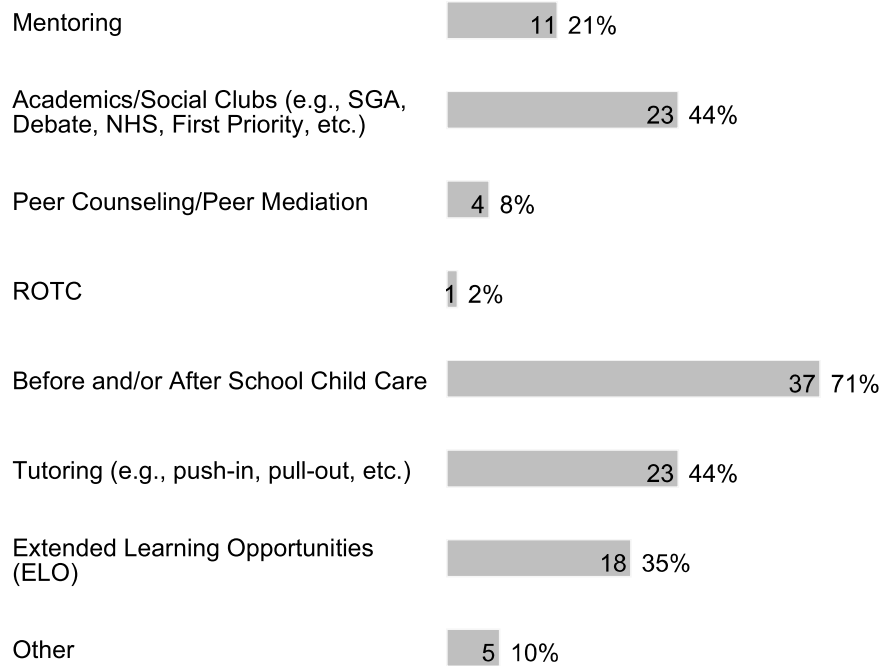
College and/or Career Planning 4 8%

Family Counseling 10 19%

Athletics 14 27%

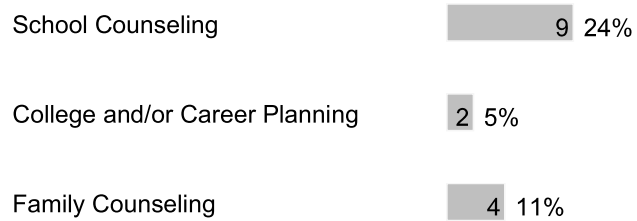
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 19 37%

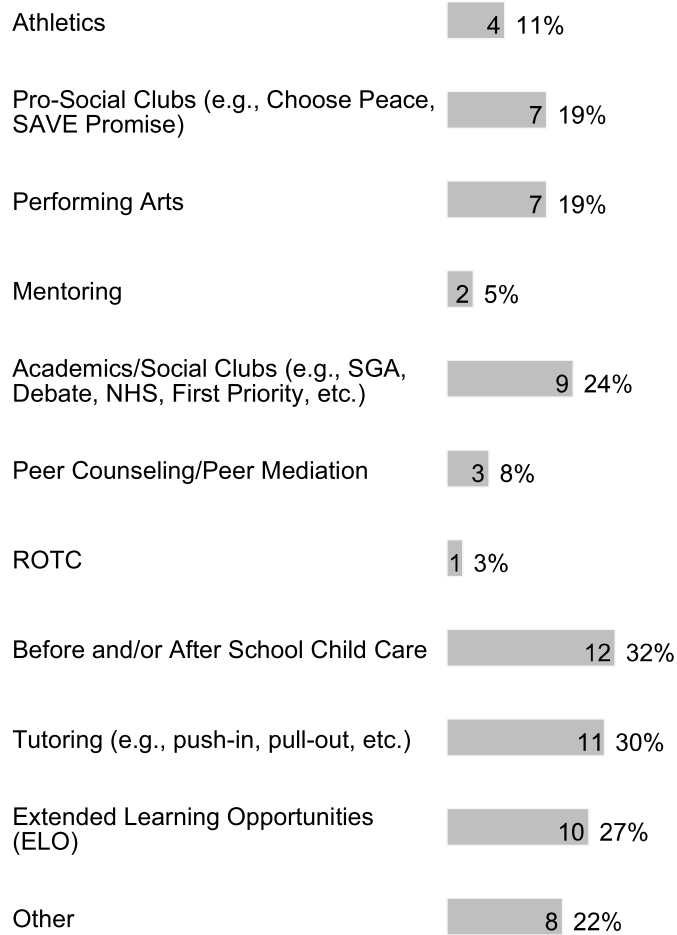
Performing Arts 12 23%



52 respondents

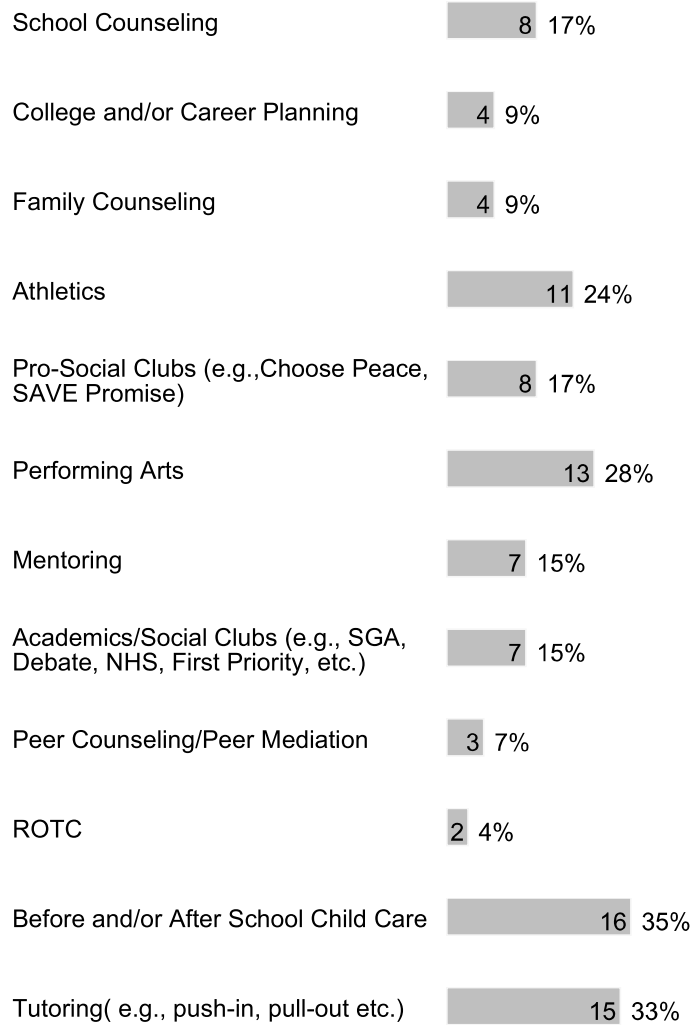
8. 8. At our school, my child participates in the following programs/services (check all that apply):





37 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Extended Learning Opportunities (ELO) 15 33%

Other 8 17%

46 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 12 21%

Agree 19 34%

Neutral 21 38%

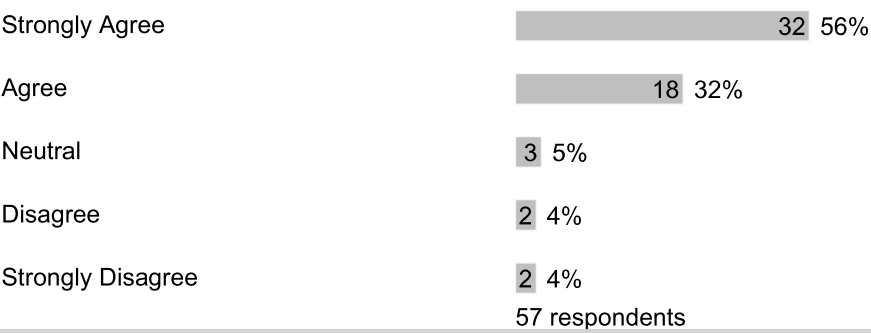
Disagree 2 4%

Strongly Disagree 2 4%

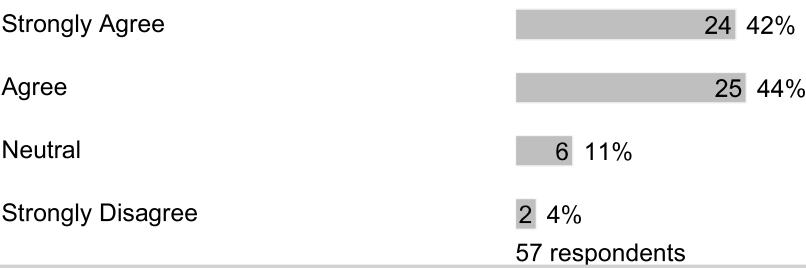
56 respondents

G. Section 6

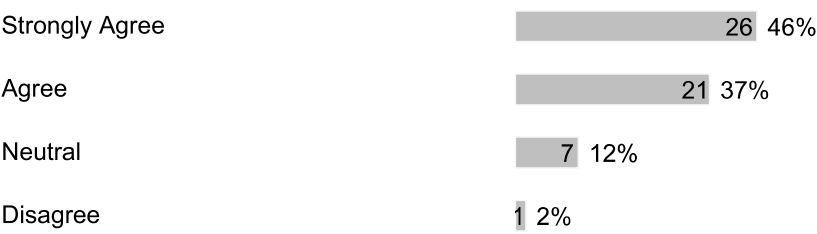
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 4%
57 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 27 47%

Agree 23 40%

Neutral 6 10%

Strongly Disagree 2 3%

58 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 22 38%

Agree 24 41%

Neutral 6 10%

Disagree 4 7%

Strongly Disagree 2 3%

58 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 23 40%

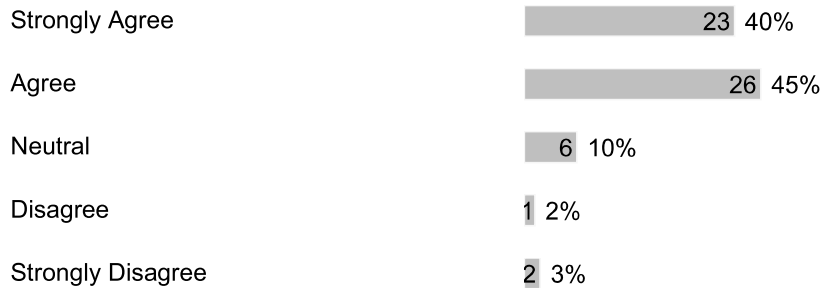
Agree 25 43%

Neutral 8 14%

Strongly Disagree 2 3%

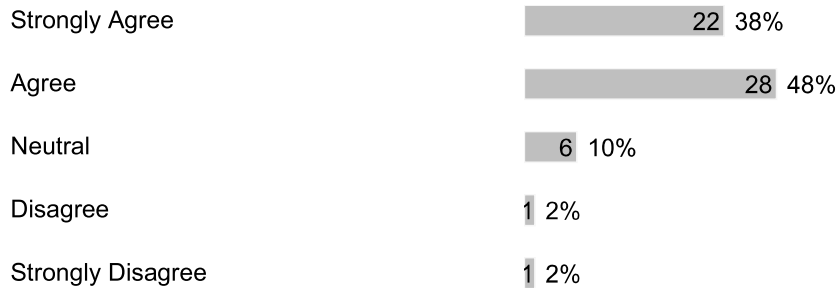
58 respondents

7. 7. Our school has high expectations for students.



58 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



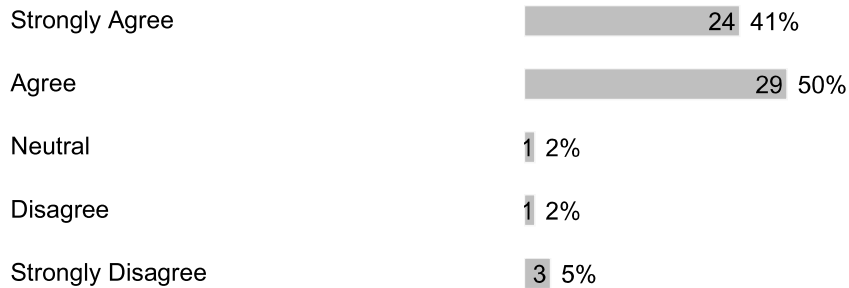
58 respondents

9. 9. My child's teachers give work that challenges my child.



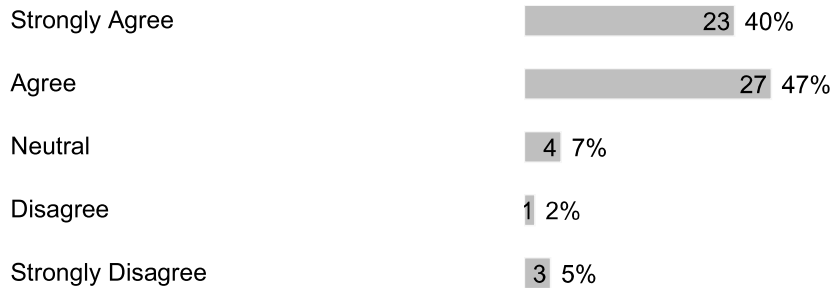
58 respondents

10. 10. My child's teachers work as a team to help my child learn.



58 respondents

11. 11. My child's teachers use a variety of teaching strategies.



58 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



Strongly Disagree 3 5%
58 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 19 33%
Agree 22 39%
Neutral 13 23%
Strongly Disagree 3 5%
57 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 24 41%
Agree 23 40%
Neutral 5 9%
Disagree 3 5%
Strongly Disagree 3 5%
58 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 23 40%
Agree 23 40%
Neutral 6 10%
Disagree 3 5%

Strongly Disagree 3 5%
58 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 21 36%
Agree 20 34%
Neutral 11 19%
Disagree 3 5%
Strongly Disagree 3 5%

58 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 25 43%
Agree 24 41%
Neutral 5 9%
Disagree 1 2%
Strongly Disagree 3 5%

58 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 26 46%
Agree 26 46%
Neutral 2 4%

Strongly Disagree 2 4%
56 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 25 44%
Agree 26 46%
Neutral 4 7%
Disagree 1 2%
Strongly Disagree 1 2%

57 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 22 39%
Agree 22 39%
Neutral 7 12%
Disagree 2 4%
Strongly Disagree 4 7%

57 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 23 40%
Agree 21 37%
Neutral 7 12%

Disagree 2 4%

Strongly Disagree 4 7%

57 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 24 42%

Agree 25 44%

Neutral 4 7%

Disagree 1 2%

Strongly Disagree 3 5%

57 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 21 37%

Agree 25 44%

Neutral 5 9%

Disagree 3 5%

Strongly Disagree 3 5%

57 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 23 40%

Agree 27 47%

Neutral 5 9%

Strongly Disagree 3 5%

58 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 26 46%

Agree 24 42%

Neutral 4 7%

Strongly Disagree 3 5%

57 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 23 40%

Agree 20 35%

Neutral 11 19%

Strongly Disagree 3 5%

57 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 26 46%

Agree 25 44%

Neutral 2 4%

Strongly Disagree 4 7%
57 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 26 46%
Agree 21 37%
Neutral 5 9%
Disagree 2 4%
Strongly Disagree 3 5%
57 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

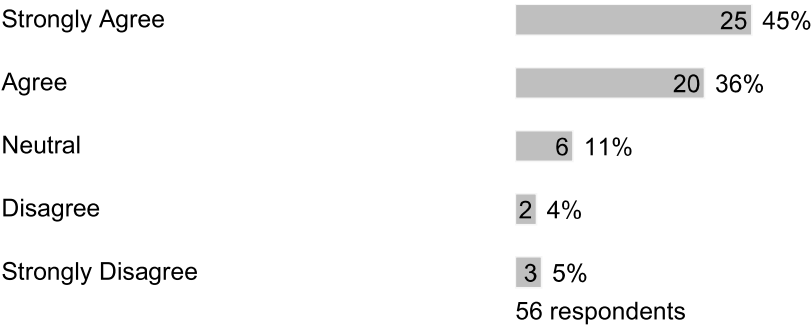
Strongly Agree 19 33%
Agree 19 33%
Neutral 14 25%
Disagree 1 2%
Strongly Disagree 4 7%
57 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 21 37%
Agree 19 33%
Neutral 8 14%



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report