

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 06/05/2026



surveys

Custom Survey

1 survey(s) 49 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	18	38%
Female	27	57%
Prefer not to answer	2	4%

47 respondents

2. Race

American Indian or Alaska Native	1	2%
Asian	1	2%
Black or African American	32	70%
Native Hawaiian or Other Pacific Islander	1	2%

White 5 11%

Multiracial 1 2%

Other 5 11%

46 respondents

3. Ethnicity

Hispanic 9 19%

Non-Hispanic or Latino 30 64%

Prefer not to answer 8 17%

47 respondents

4. Grade

Grade PK 6 13%

Grade K 2 4%

Grade 1 16 33%

Grade 2 5 10%

Grade 3 7 15%

Grade 4 8 17%

Grade 5

3 6%

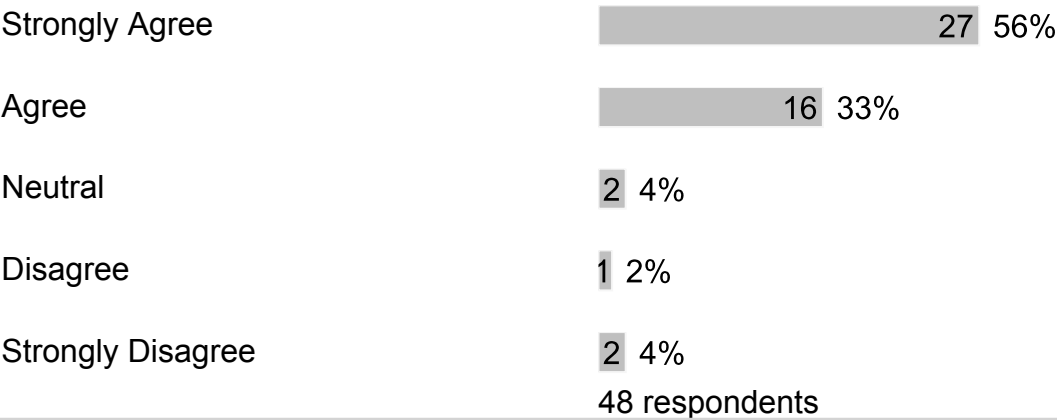
Grade 11

1 2%

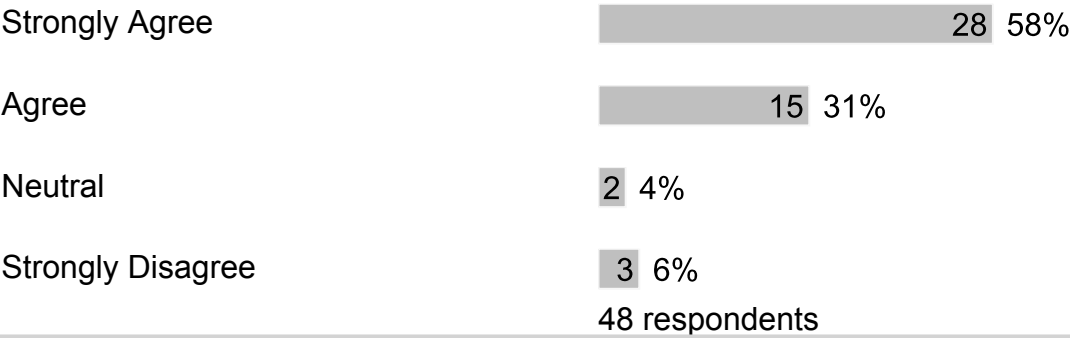
48 respondents

C. Section 2

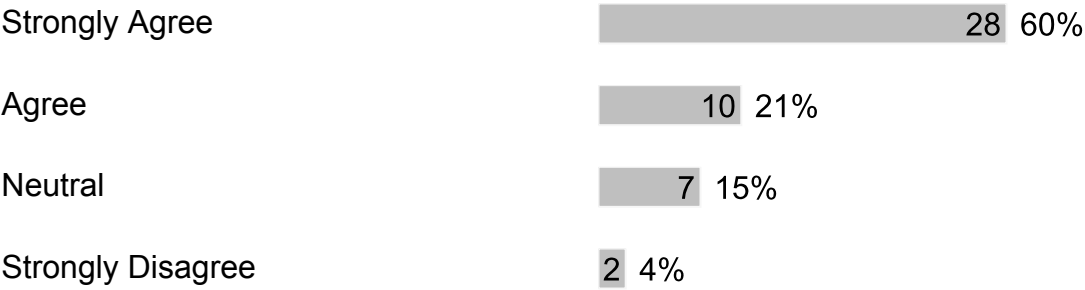
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

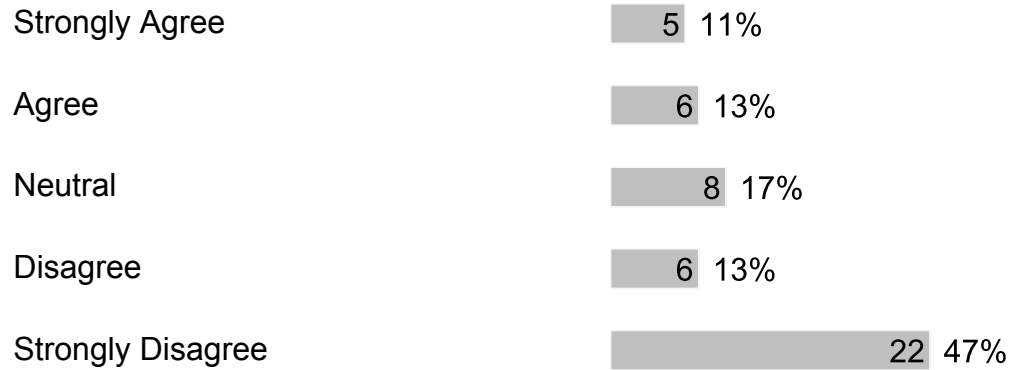


3. 3. I would recommend my child’s school to my friends and/or family.



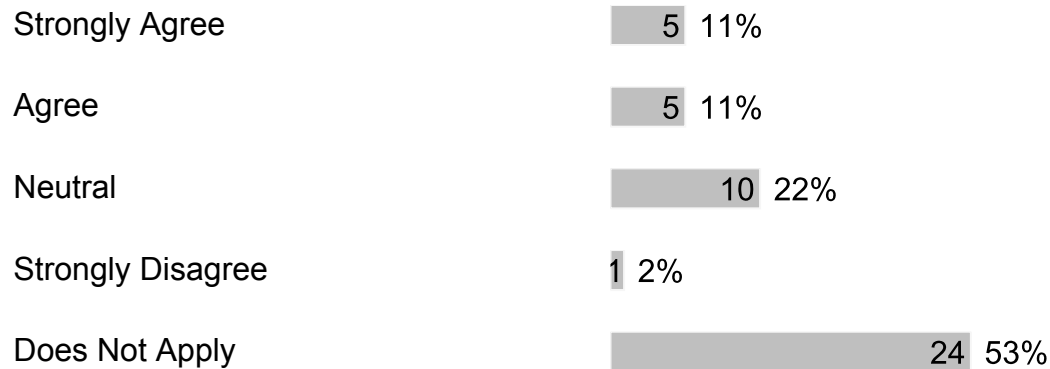
47 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



47 respondents

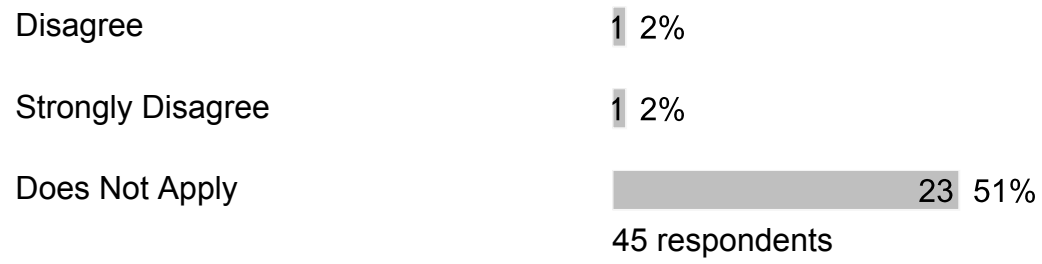
5. 5. After my child was bullied, I contacted school staff.



45 respondents

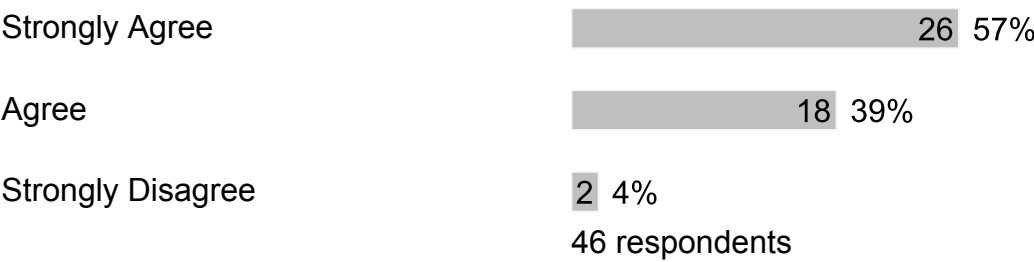
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





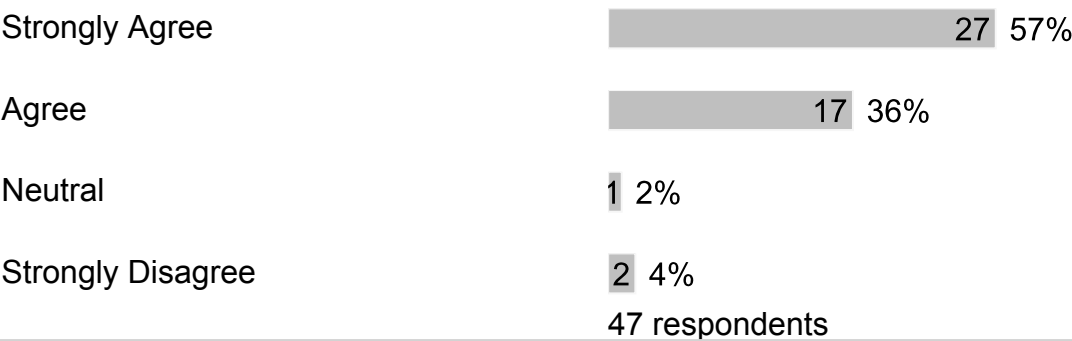
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

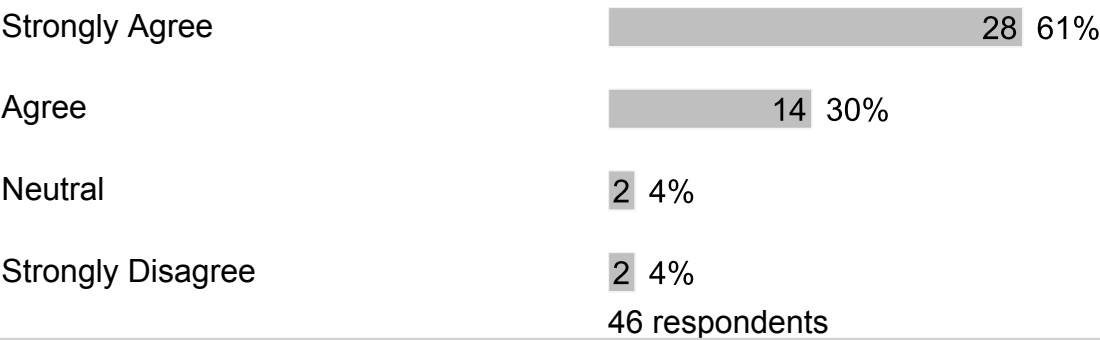


E. Section 4

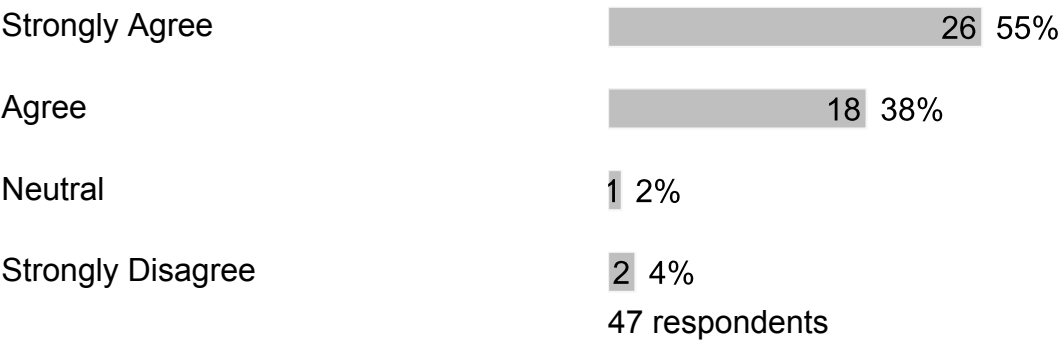
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

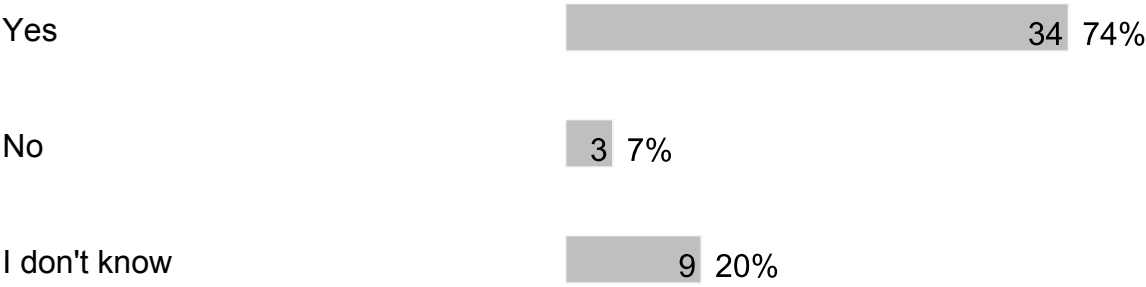


3. 3. At school, my child has up-to-date computers and other technology to learn.



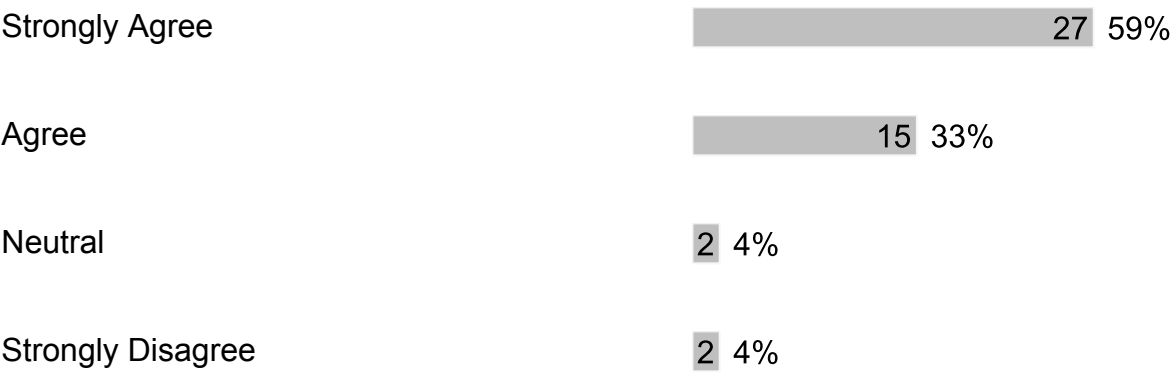
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



46 respondents

2. 2. My child likes going to school.



46 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 2 4%

Strongly Disagree 2 4%

46 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 30 64%

Agree 13 28%

Neutral 2 4%

Strongly Disagree 2 4%

47 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 31 66%

Agree 14 30%

Strongly Disagree 2 4%

47 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 28 61%

Agree 16 35%

Strongly Disagree 2 4%

46 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 32 70%

College and/or Career Planning 4 9%

Family Counseling 16 35%

Athletics 5 11%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 12 26%

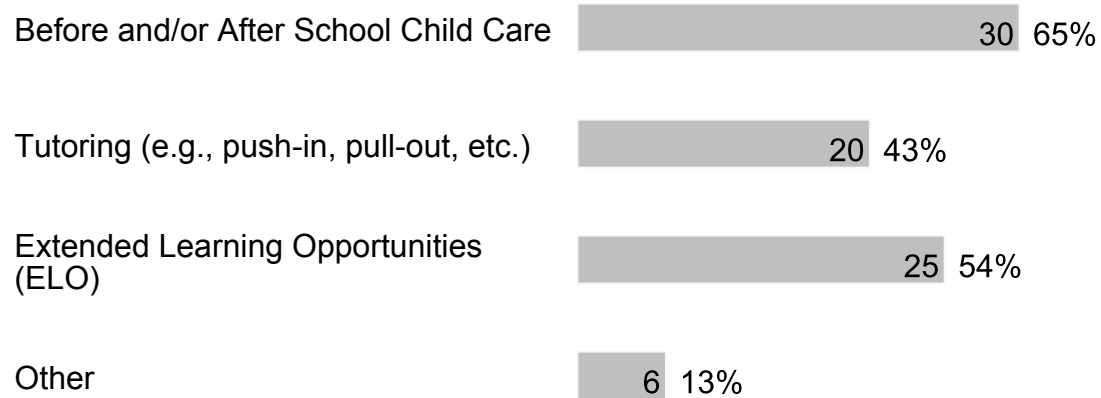
Performing Arts 9 20%

Mentoring 7 15%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 9 20%

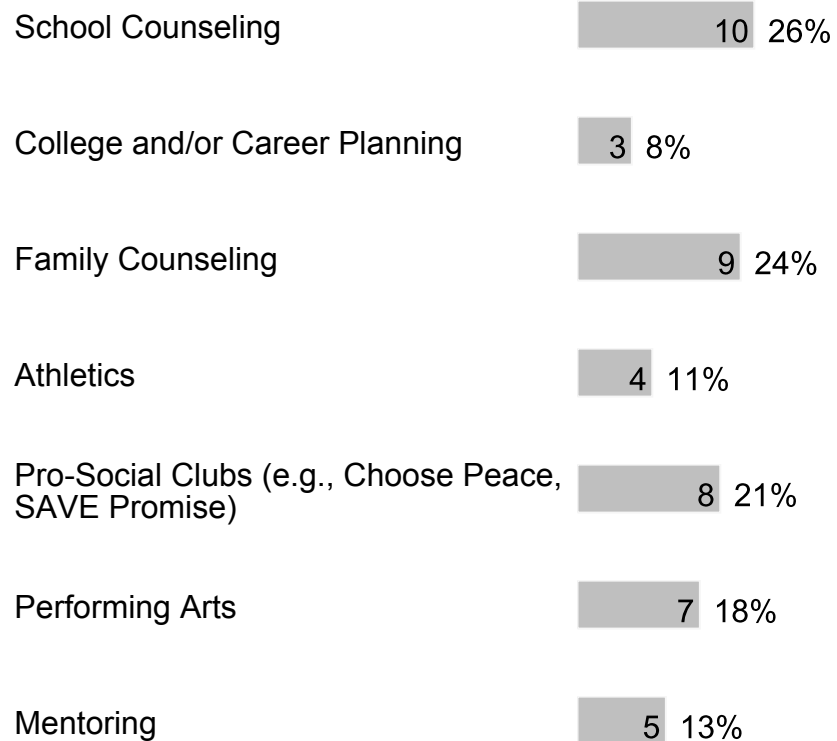
Peer Counseling/Peer Mediation 6 13%

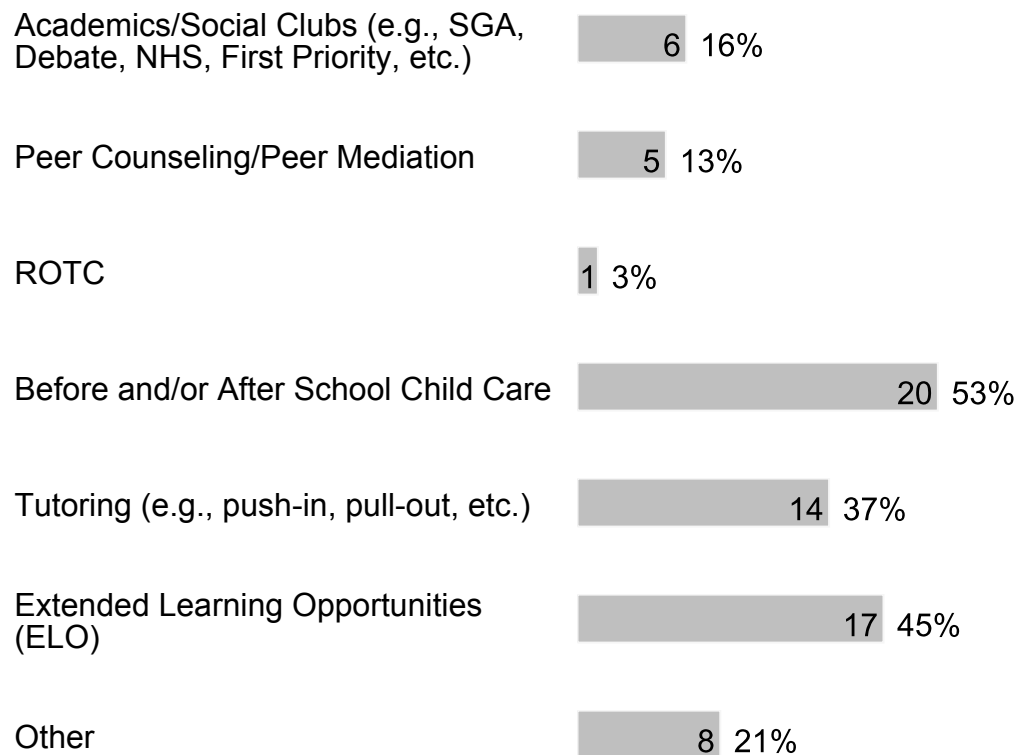
ROTC 1 2%



46 respondents

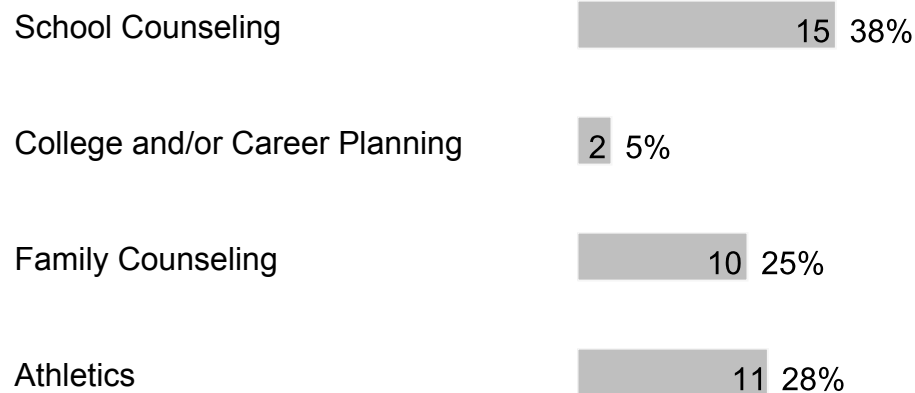
8. 8. At our school, my child participates in the following programs/services (check all that apply):

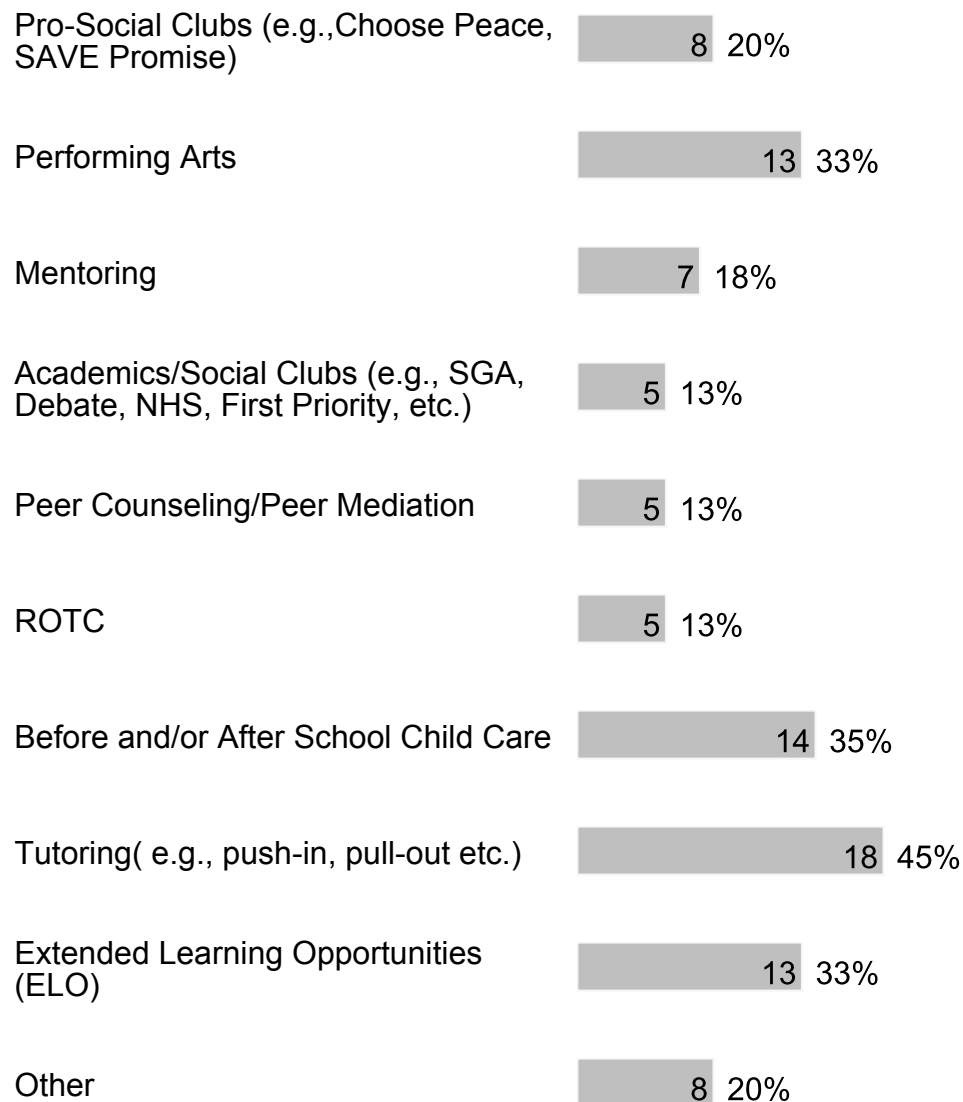




38 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





40 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



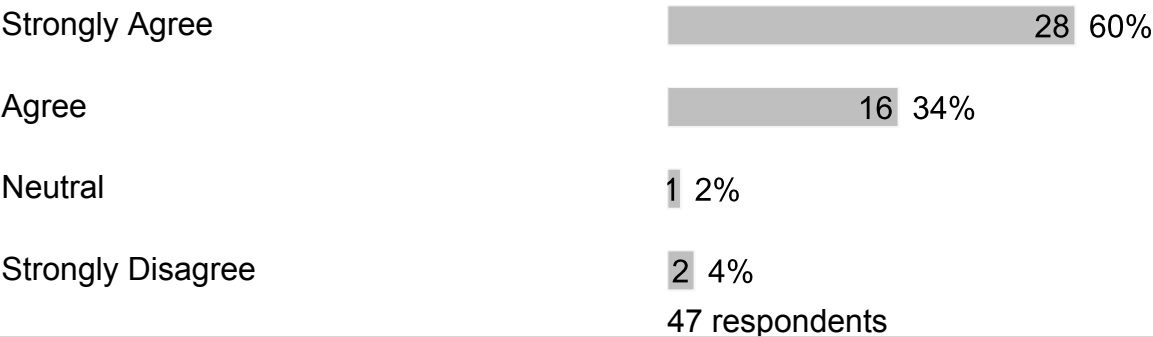
Neutral 11 24%

Strongly Disagree 3 7%

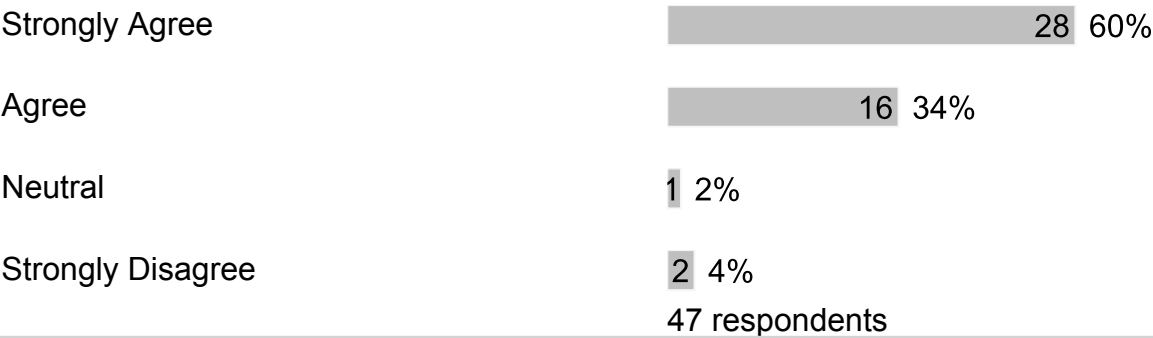
45 respondents

G. Section 6

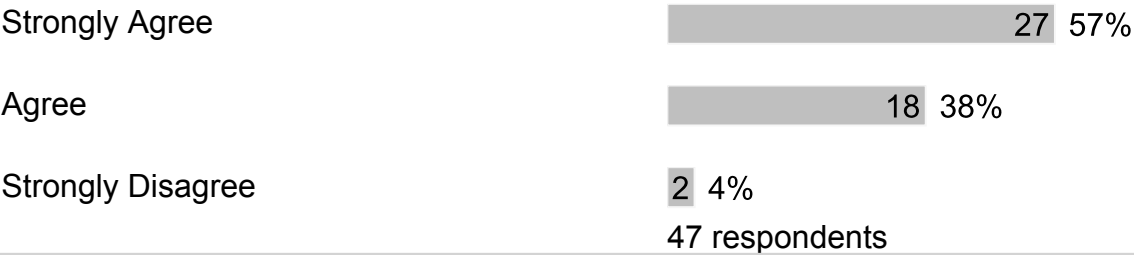
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.

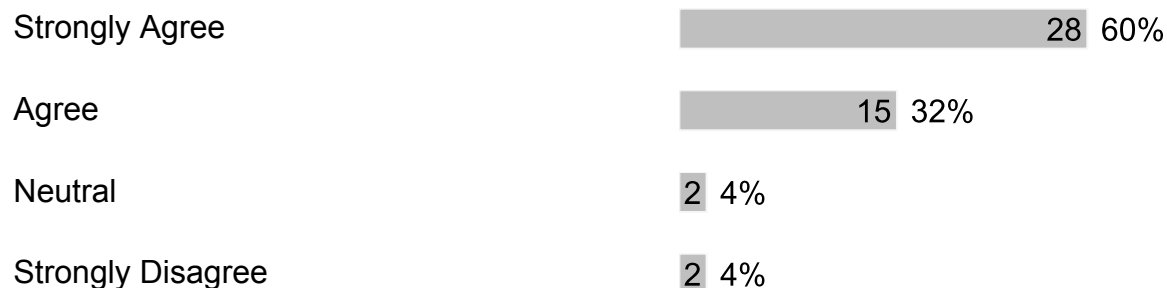


4. 4. Our school has established goals and a plan for improving student learning.



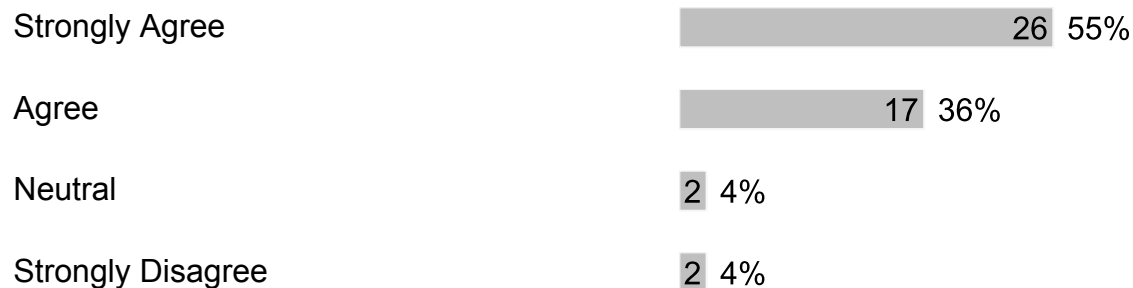
45 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



47 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



47 respondents

7. 7. Our school has high expectations for students.



Strongly Disagree 2 4%
47 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 28 61%

Agree 14 30%

Neutral 2 4%

Strongly Disagree 2 4%

46 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 23 49%

Agree 19 40%

Neutral 1 2%

Disagree 2 4%

Strongly Disagree 2 4%

47 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 28 61%

Agree 16 35%

Strongly Disagree 2 4%

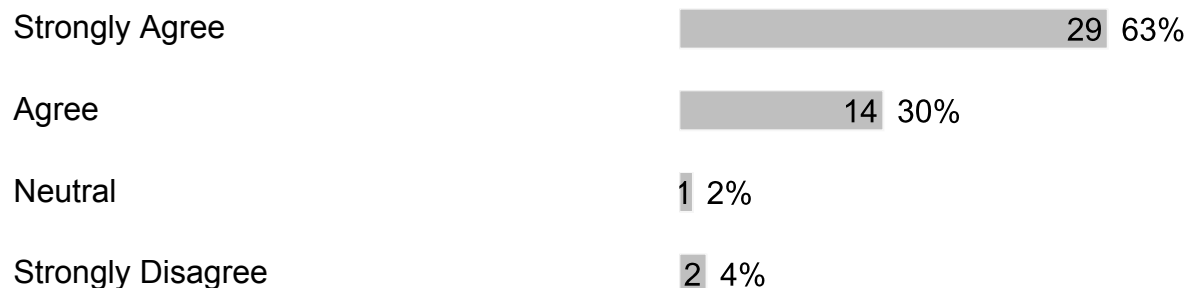
46 respondents

11. 11. My child's teachers use a variety of teaching strategies.



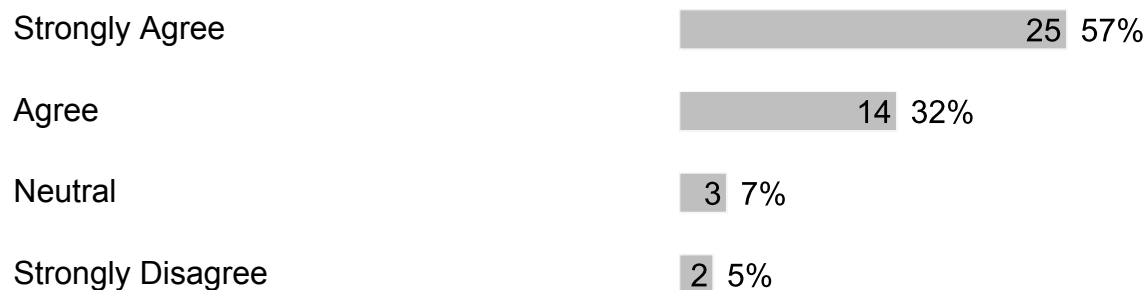
47 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



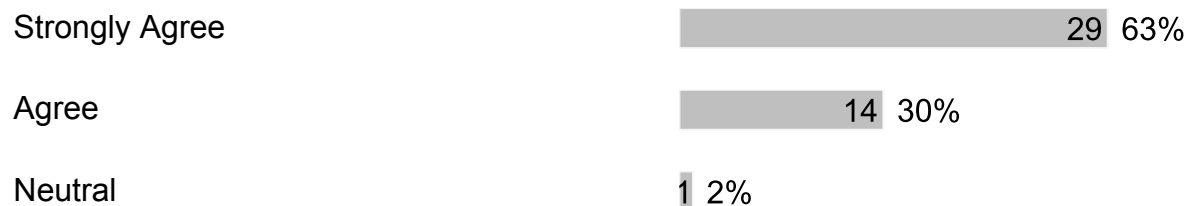
46 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



44 respondents

14. 14. Clear learning expectations are set for my child.



Strongly Disagree 2 4%
46 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 29 63%

Agree 13 28%

Neutral 2 4%

Strongly Disagree 2 4%

46 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 25 54%

Agree 17 37%

Neutral 1 2%

Strongly Disagree 3 7%

46 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 30 65%

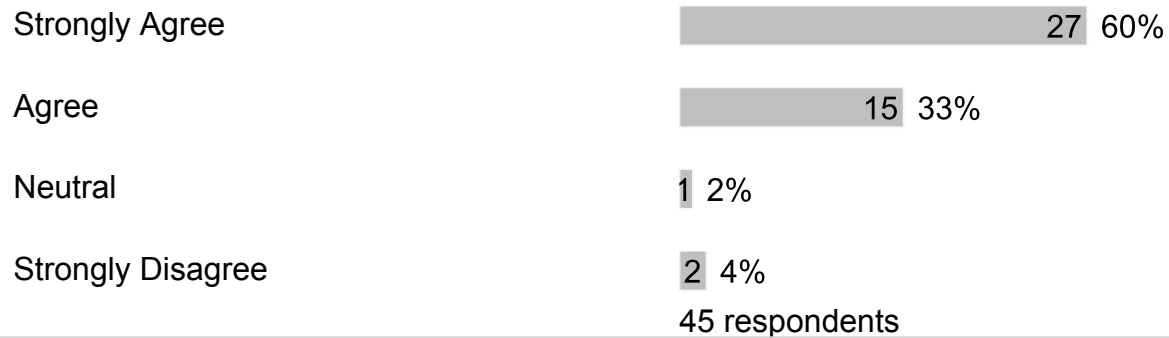
Agree 13 28%

Disagree 1 2%

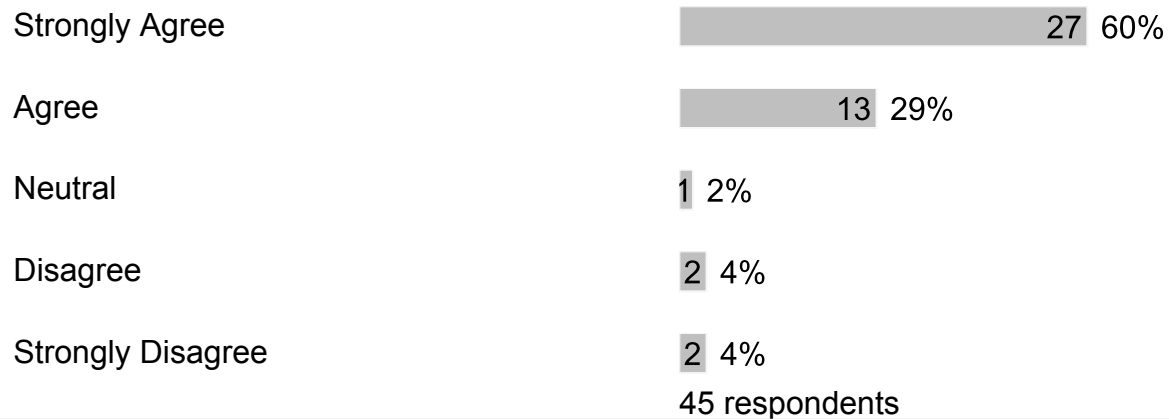
Strongly Disagree 2 4%

46 respondents

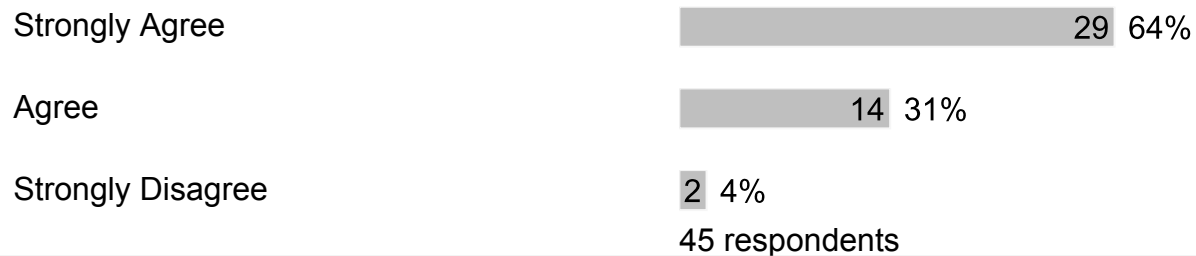
18. 18. My child's teachers report on my child's progress in easy to understand language.



19. 19. Teachers schedule conferences to share student learning progress with families.



20. 20. My child is prepared for success in the next school year.



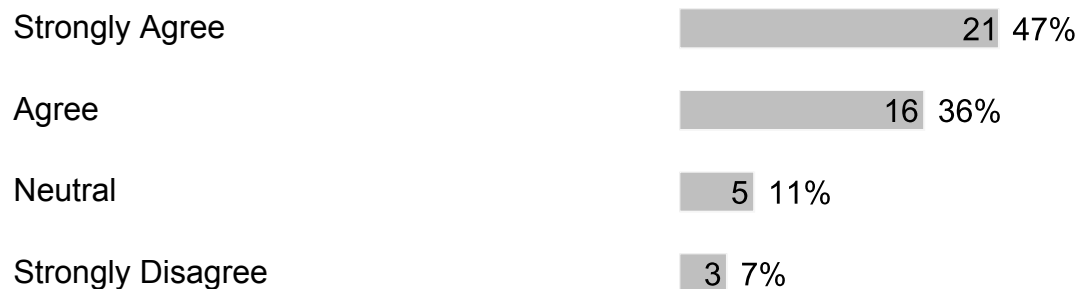
21. 21. Families are encouraged to volunteer.





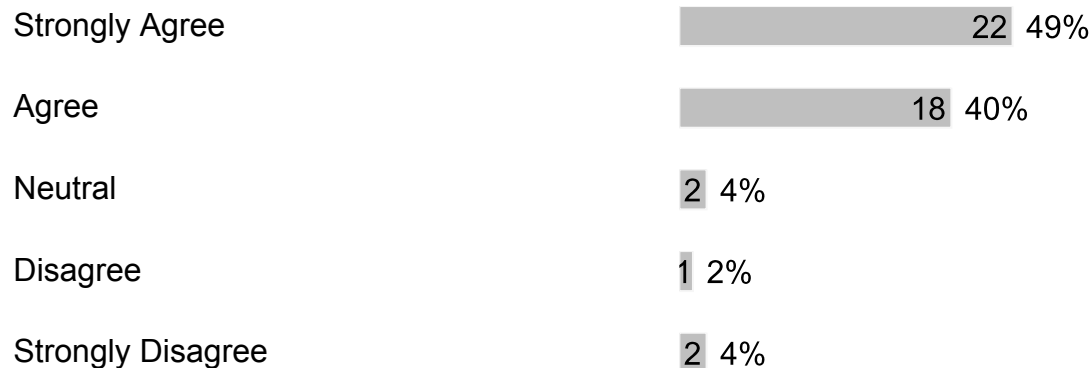
44 respondents

22. 22. Families are given the opportunity to participate on school committees.



45 respondents

23. 23. I am well-informed of the school's goals and activities.



45 respondents

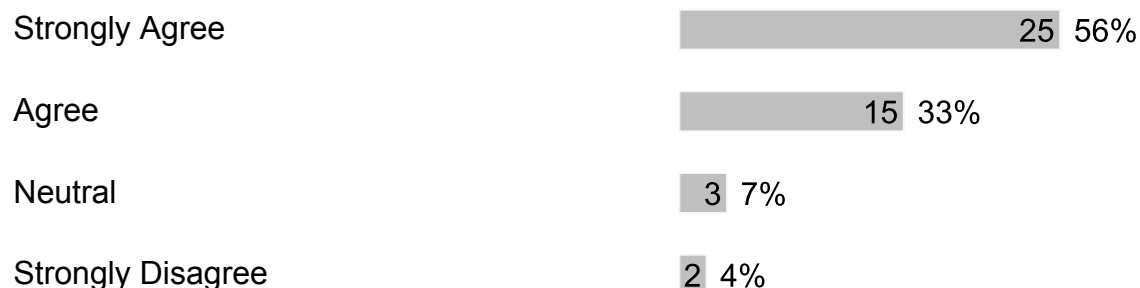
24. 24. Our school reports the achievement of school goals.





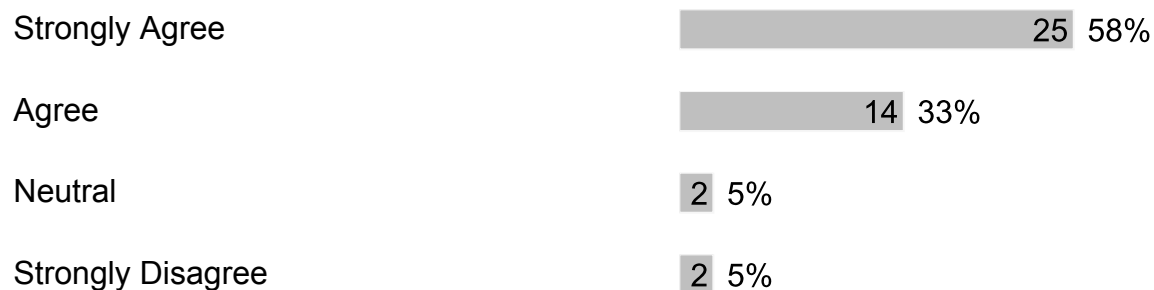
45 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



45 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



43 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



Neutral 3 7%

Strongly Disagree 2 4%

45 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 24 55%

Agree 12 27%

Neutral 5 11%

Disagree 1 2%

Strongly Disagree 2 5%

44 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 28 62%

Agree 12 27%

Neutral 3 7%

Strongly Disagree 2 4%

45 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 25 56%

Agree 12 27%

Neutral 5 11%

Disagree	1	2%
Strongly Disagree	2	4%
45 respondents		

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	28	62%
Agree	13	29%
Neutral	2	4%
Strongly Disagree	2	4%
45 respondents		

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report