

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/27/2026



surveys

Custom Survey

1 survey(s) 115 response(s)

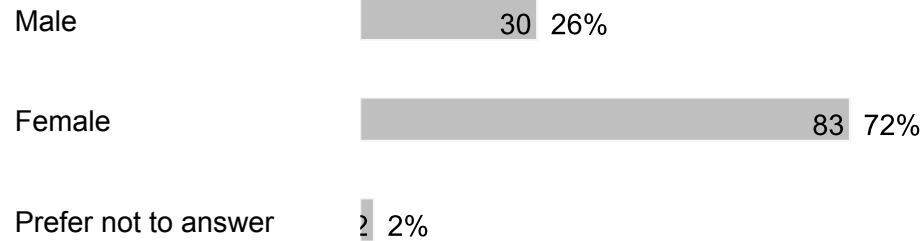
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

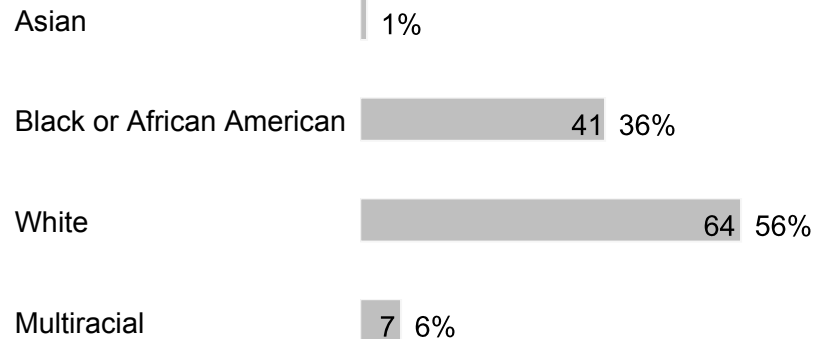
Number of Responses | Percentages of Total Responses

1. Gender



115 respondents

2. Race



Other | 1%

114 respondents

3. Ethnicity

Hispanic 43 39%

Non-Hispanic or Latino 64 58%

Prefer not to answer 4 4%

111 respondents

4. Grade

Grade 5 | 1%

Grade 6 52 45%

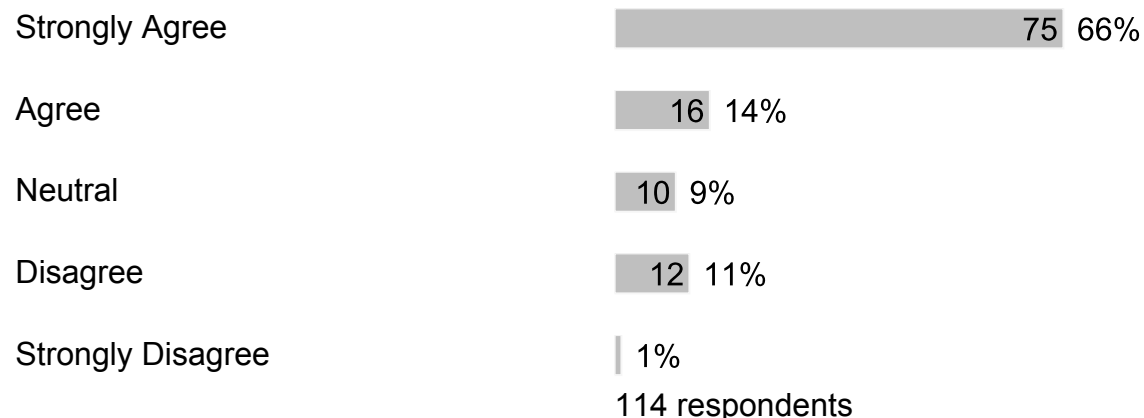
Grade 7 40 35%

Grade 8 22 19%

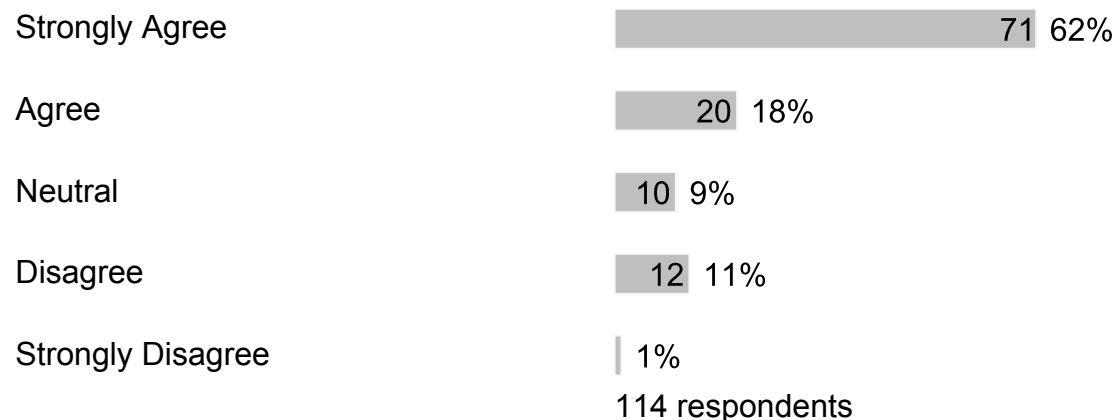
115 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree 11 10%
112 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

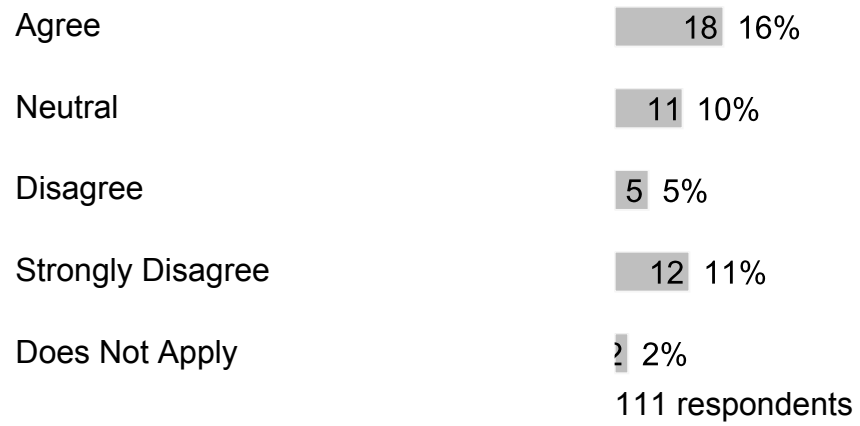
Strongly Agree 70 62%
Agree 18 16%
Neutral 10 9%
Disagree 13 12%
Strongly Disagree 2 2%
113 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 68 61%
Agree 12 11%
Neutral 13 12%
Disagree 4 4%
Strongly Disagree 9 8%
Does Not Apply 5 5%
111 respondents

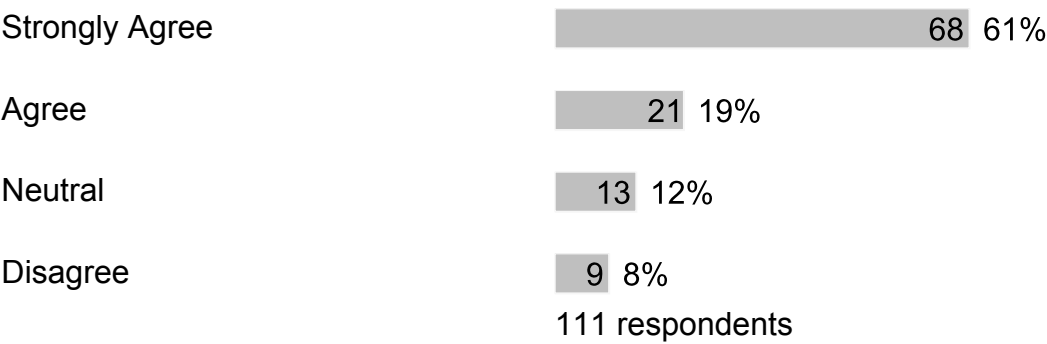
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 63 57%



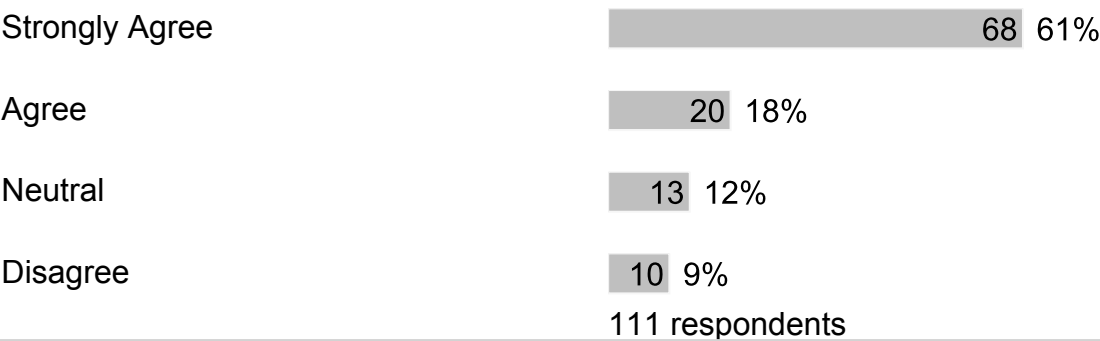
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

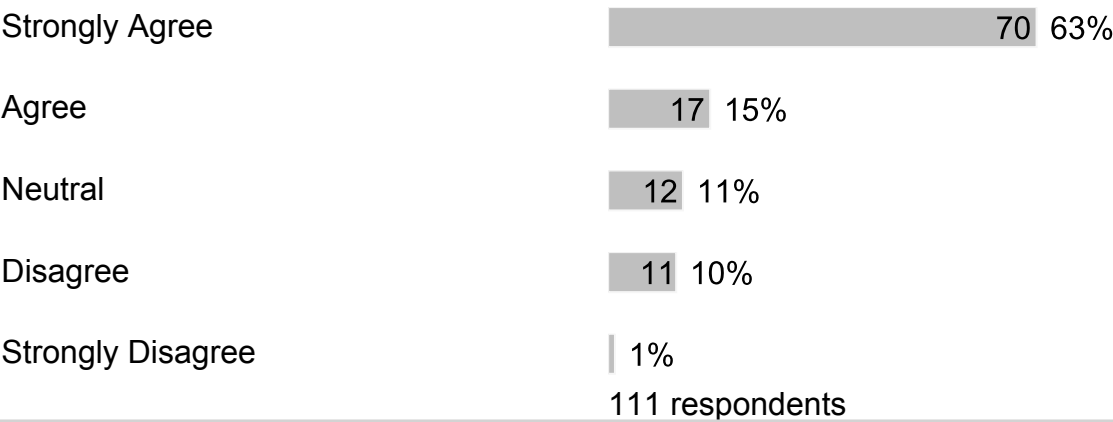


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.



Disagree

13 12%
112 respondents

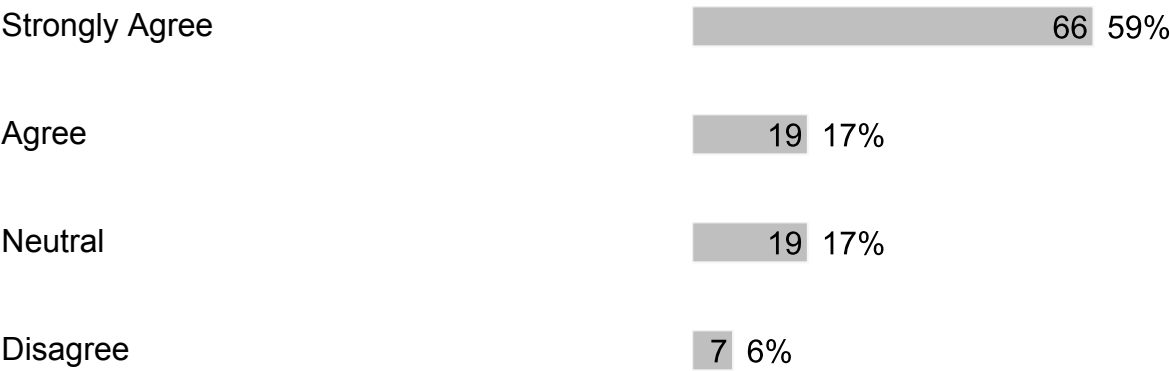
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



110 respondents

2. 2. My child likes going to school.



111 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 20 18%

Disagree 8 7%

113 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 67 60%

Agree 17 15%

Neutral 16 14%

Disagree 11 10%

111 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 65 59%

Agree 18 16%

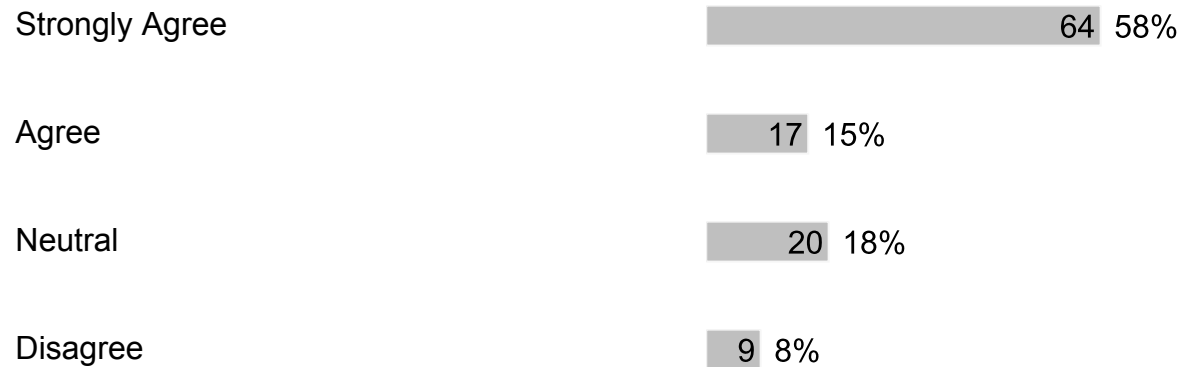
Neutral 18 16%

Disagree 9 8%

Strongly Disagree 1 1%

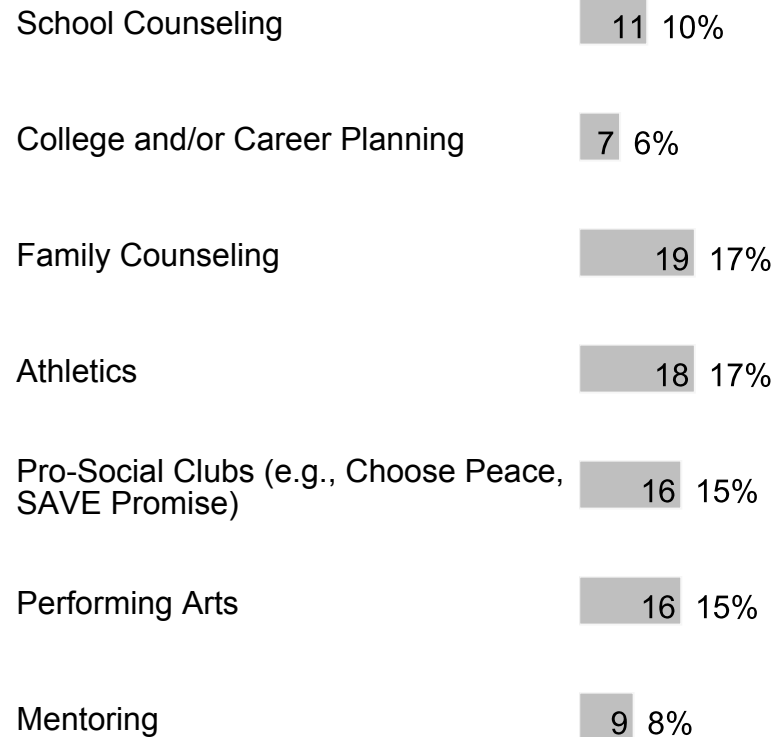
111 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



110 respondents

7. 7. At our school, the following programs/services are available (check all that apply):



Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 7 6%

Peer Counseling/Peer Mediation 1 1%

ROTC 1 1%

Before and/or After School Child Care 7 6%

Tutoring (e.g., push-in, pull-out, etc.) 3 3%

Extended Learning Opportunities (ELO) 2 2%

Other 1 1%

109 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

School Counseling 10 9%

College and/or Career Planning 9 8%

Family Counseling 20 19%

Athletics 15 14%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 16 15%

Performing Arts 12 11%

Mentoring 9 8%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 7 7%

Peer Counseling/Peer Mediation 4 4%

ROTC 1 1%

Before and/or After School Child Care 5 5%

Tutoring (e.g., push-in, pull-out, etc.) 3 3%

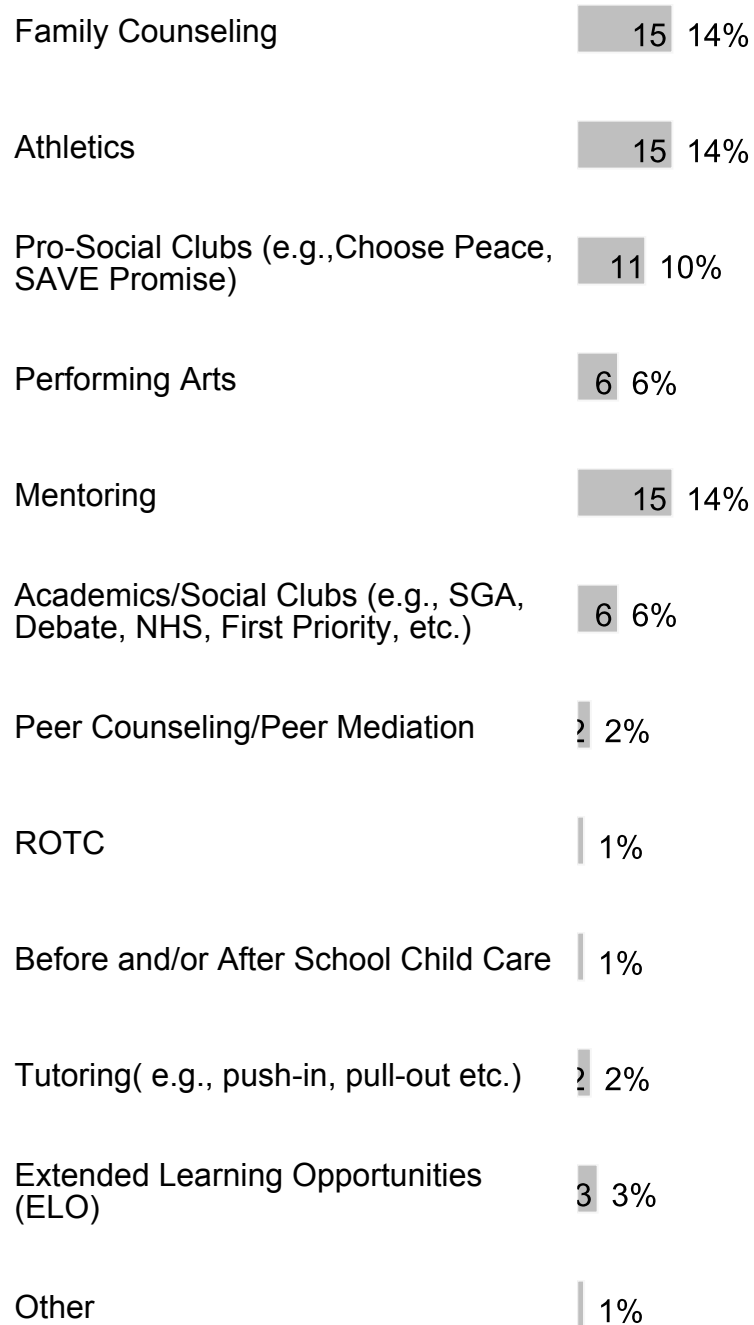
Extended Learning Opportunities (ELO) 3 3%

107 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

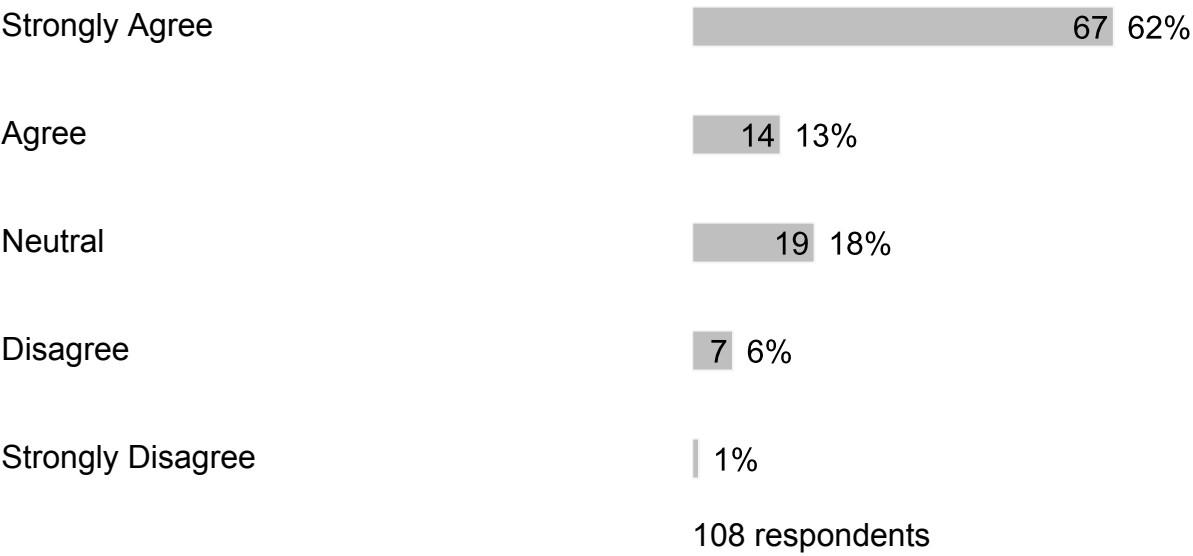
School Counseling 18 17%

College and/or Career Planning 16 15%



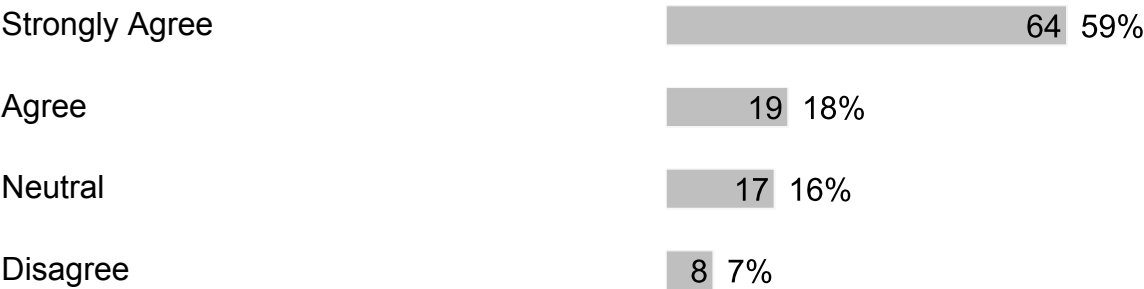
107 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



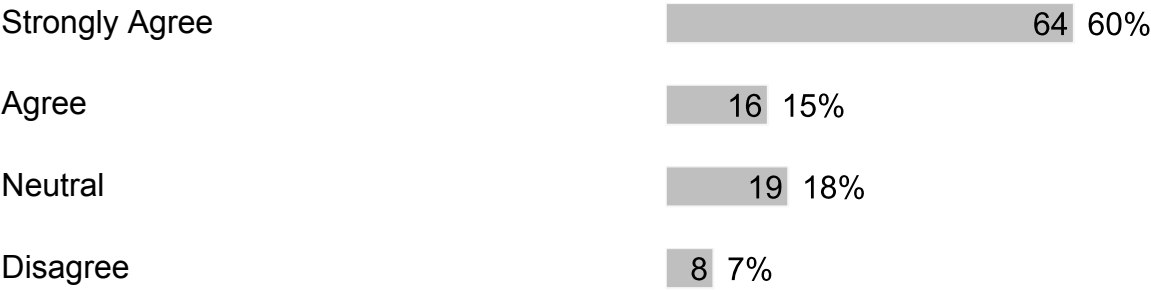
G. Section 6

1. 1. The principal is a positive educational leader at the school.



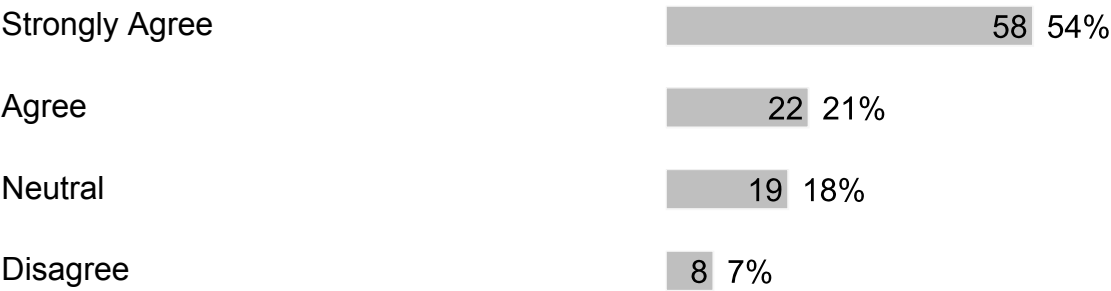
108 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



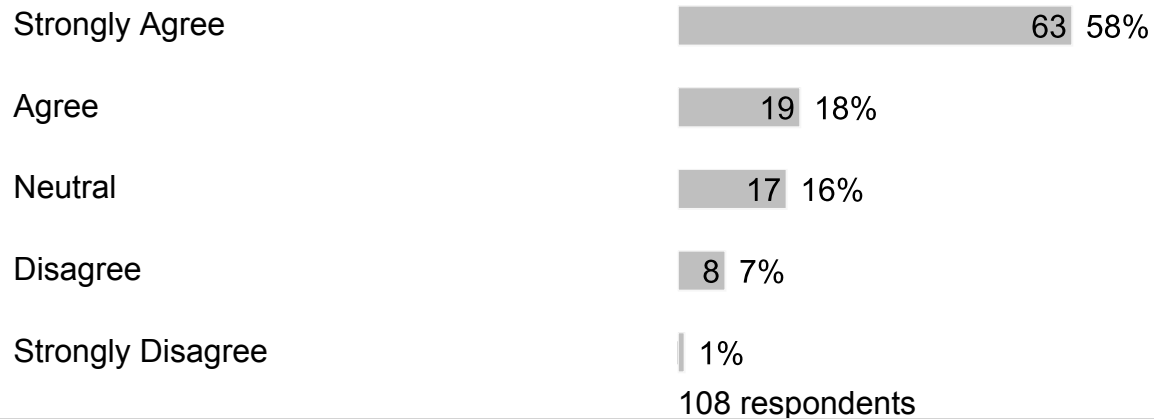
107 respondents

3. 3. Our school's administration provides strong instructional leadership.

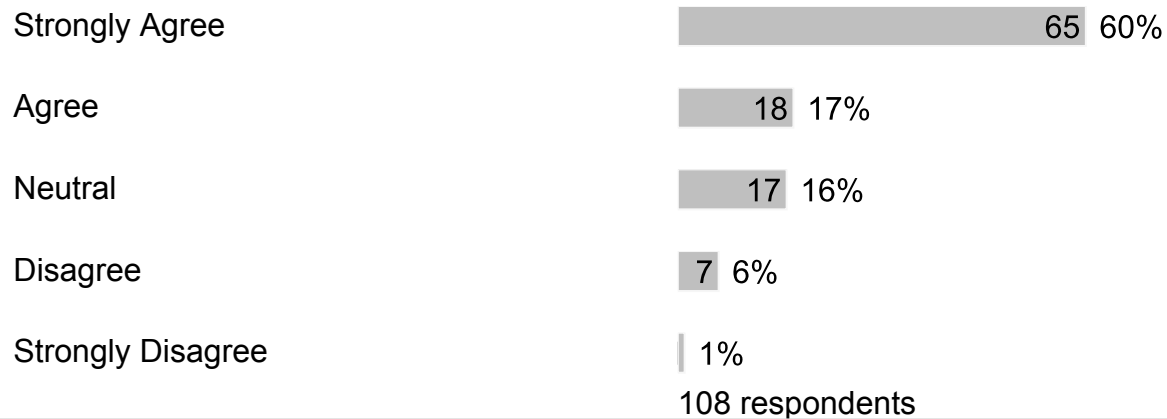


107 respondents

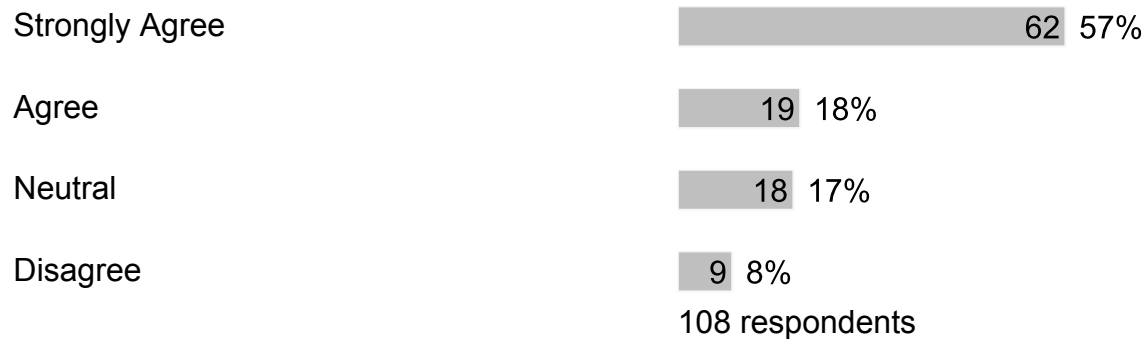
4. 4. Our school has established goals and a plan for improving student learning.



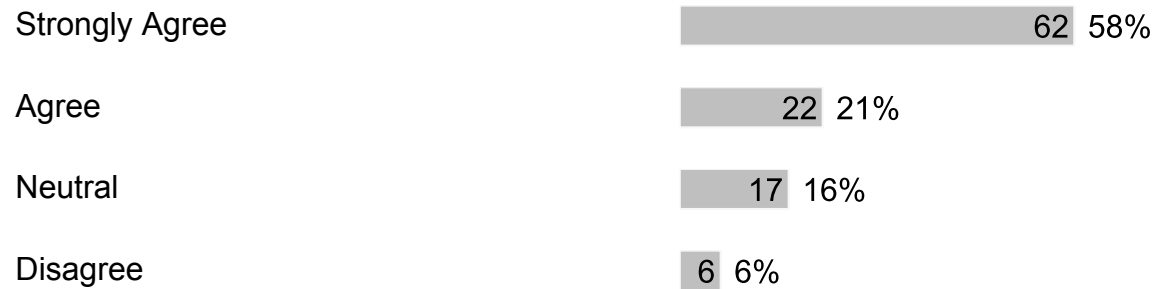
5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



7. 7. Our school has high expectations for students.



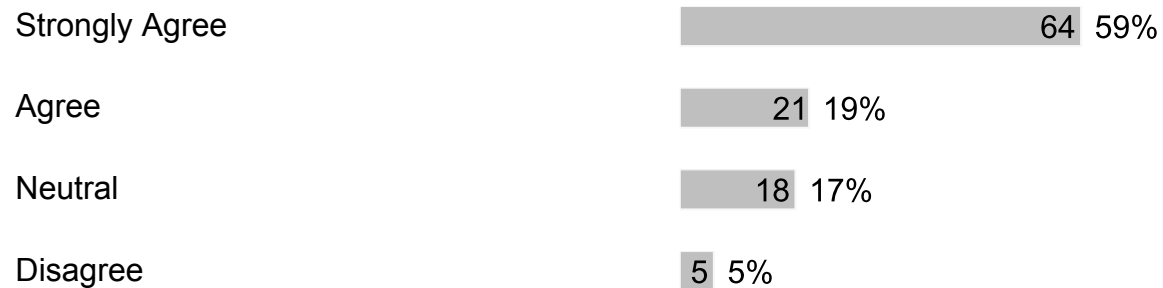
107 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



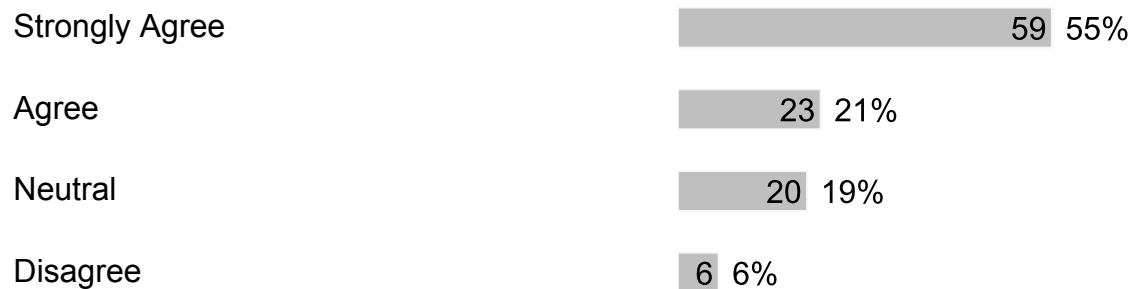
107 respondents

9. 9. My child's teachers give work that challenges my child.



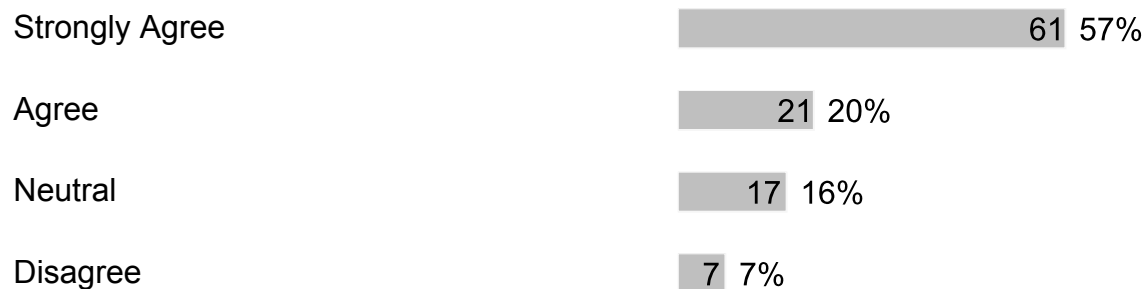
109 respondents

10. 10. My child's teachers work as a team to help my child learn.



108 respondents

11. 11. My child's teachers use a variety of teaching strategies.



107 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



108 respondents

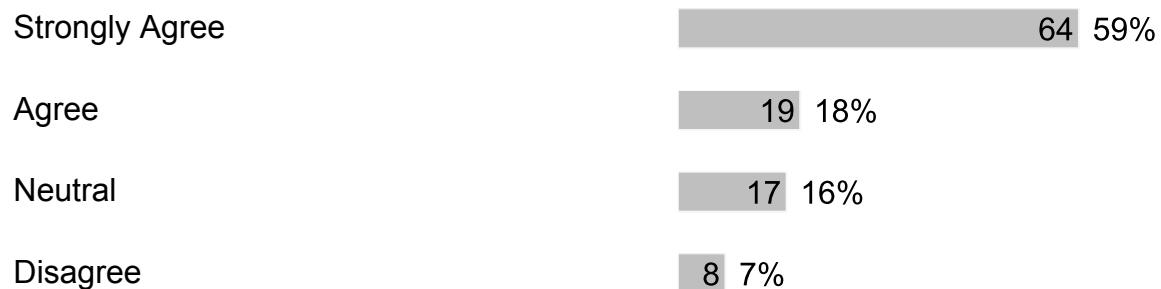
13. 13. My child sees a relationship between what is being taught and everyday life.





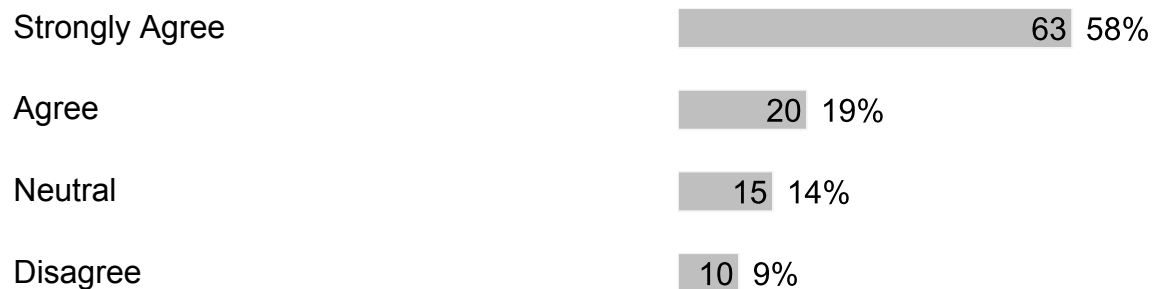
108 respondents

14. 14. Clear learning expectations are set for my child.



108 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



108 respondents

16. 16. Our school works to keep instructional time free from distraction.



Neutral 16 15%

Disagree 7 7%

107 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 63 59%

Agree 19 18%

Neutral 17 16%

Disagree 6 6%

Strongly Disagree 2 2%

107 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 64 59%

Agree 19 18%

Neutral 17 16%

Disagree 8 7%

108 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 62 57%

Agree 20 18%

Neutral 18 17%

Disagree 7 6%

Strongly Disagree 2 2%

109 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 62 58%

Agree 16 15%

Neutral 21 20%

Disagree 8 7%

107 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 62 57%

Agree 18 17%

Neutral 16 15%

Disagree 10 9%

Strongly Disagree 2 2%

108 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 60 56%

Agree 20 19%

Neutral 18 17%

Disagree 9 8%

Strongly Disagree 1 1%

108 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 62 56%

Agree 19 17%

Neutral 20 18%

Disagree 8 7%

Strongly Disagree 1 1%

110 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 62 57%

Agree 19 18%

Neutral 20 19%

Disagree 6 6%

Strongly Disagree 1 1%

108 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 62 57%

Agree 21 19%

Neutral	17	16%
Disagree	7	6%
Strongly Disagree	1	1%

108 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	64	59%
Agree	20	19%
Neutral	17	16%
Disagree	6	6%
Strongly Disagree	1	1%

108 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	64	58%
Agree	20	18%
Neutral	17	15%
Disagree	8	7%
Strongly Disagree	1	1%

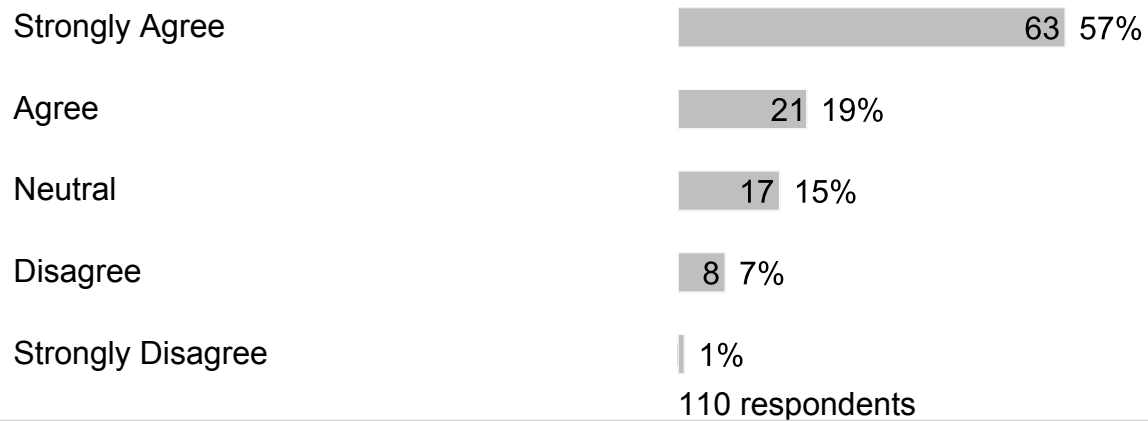
110 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

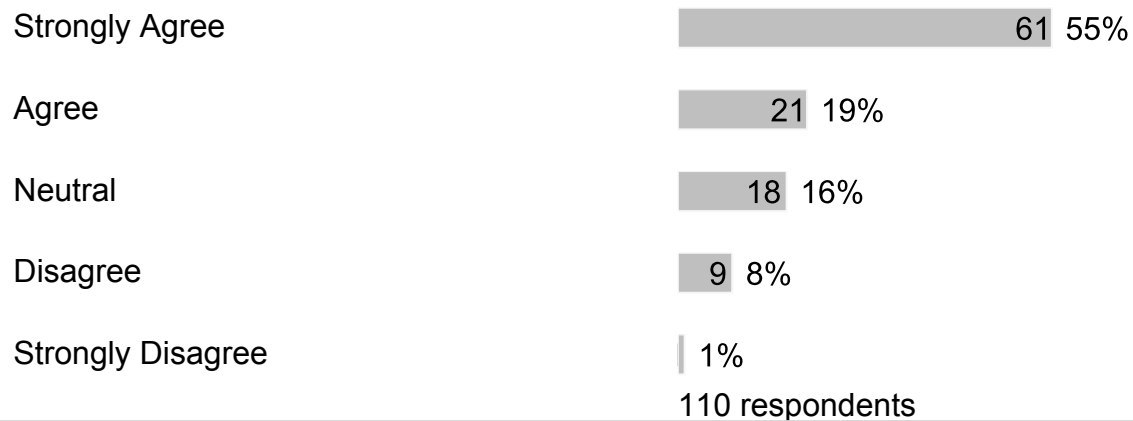
Strongly Agree	59	55%
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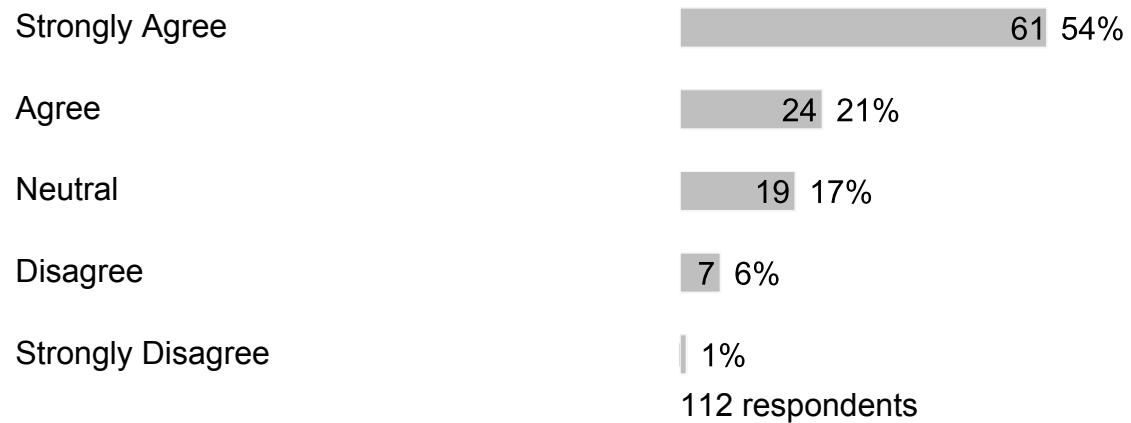
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report