

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/04/2026



surveys

Custom Survey

1 survey(s) 87 response(s)

Report Filters

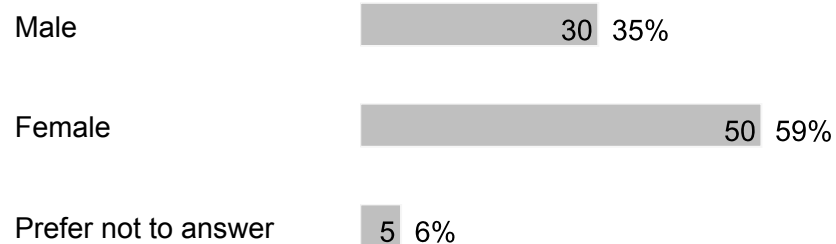
School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

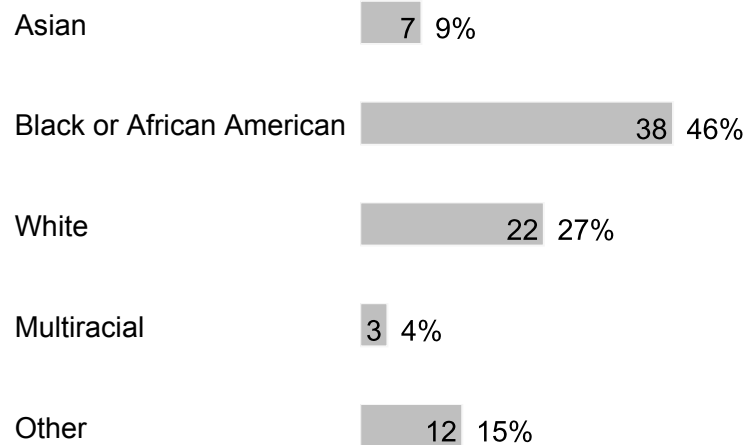
Number of Responses | Percentages of Total Responses

1. Gender



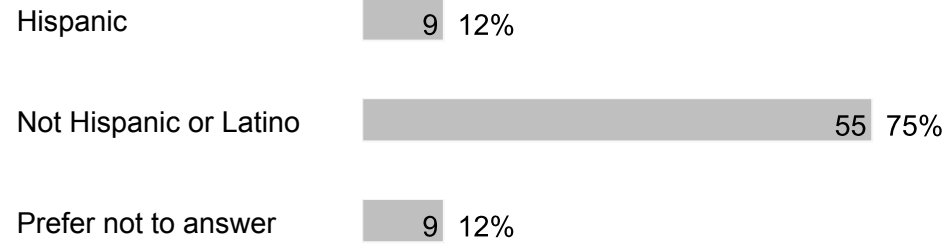
85 respondents

2. Ethnicity



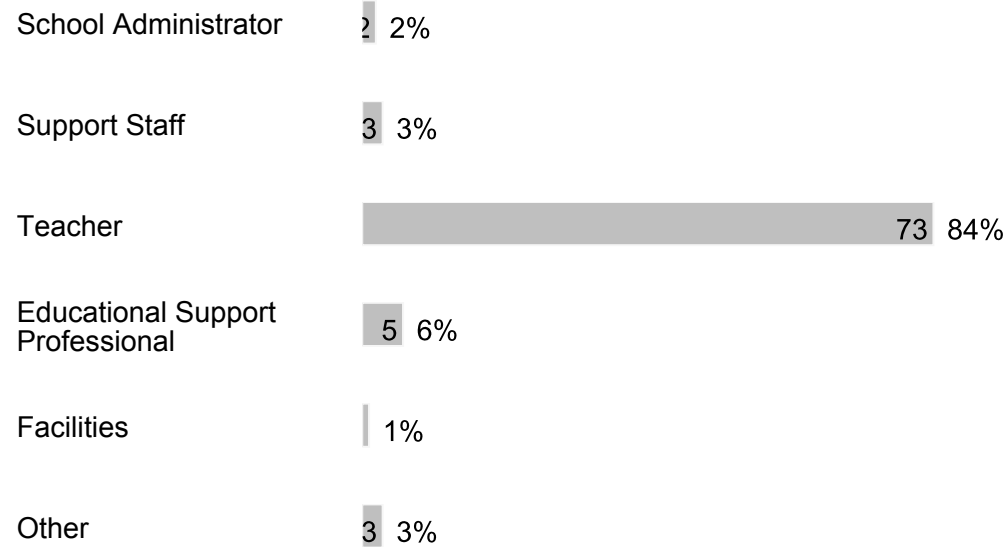
82 respondents

3. Ethnicity



73 respondents

4. Role



87 respondents

5. Experience



11 - 20 years

20 23%

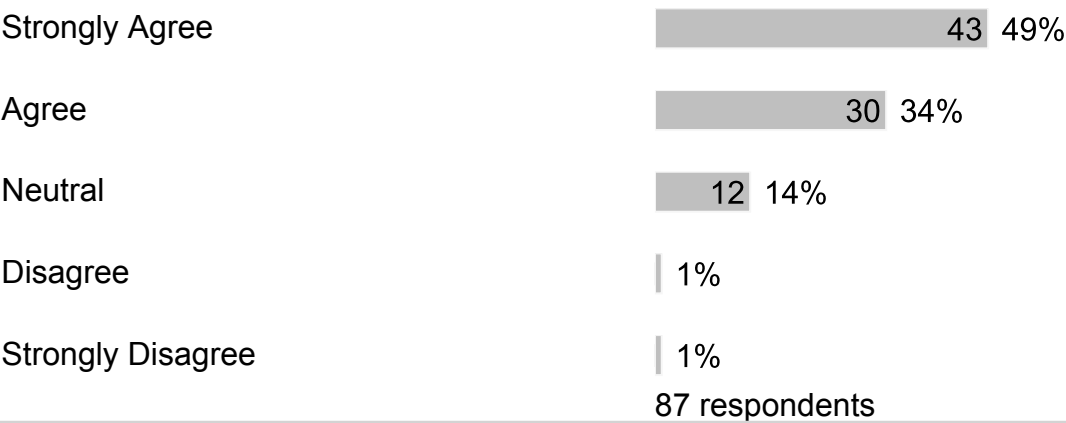
More than 20 years

31 36%

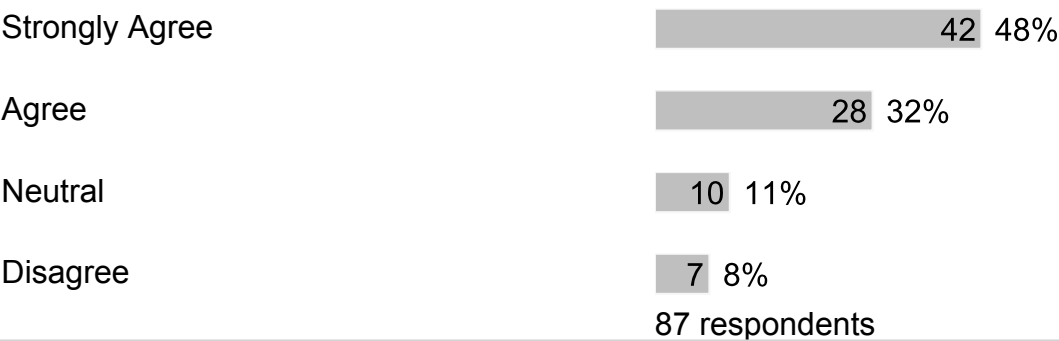
87 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



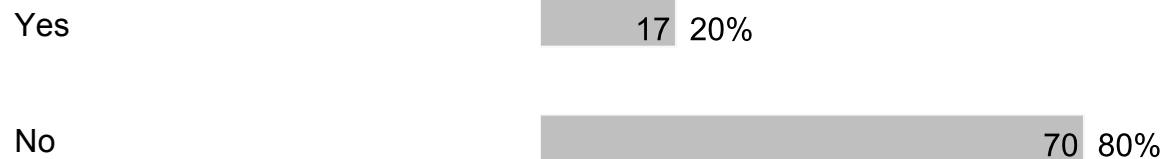
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





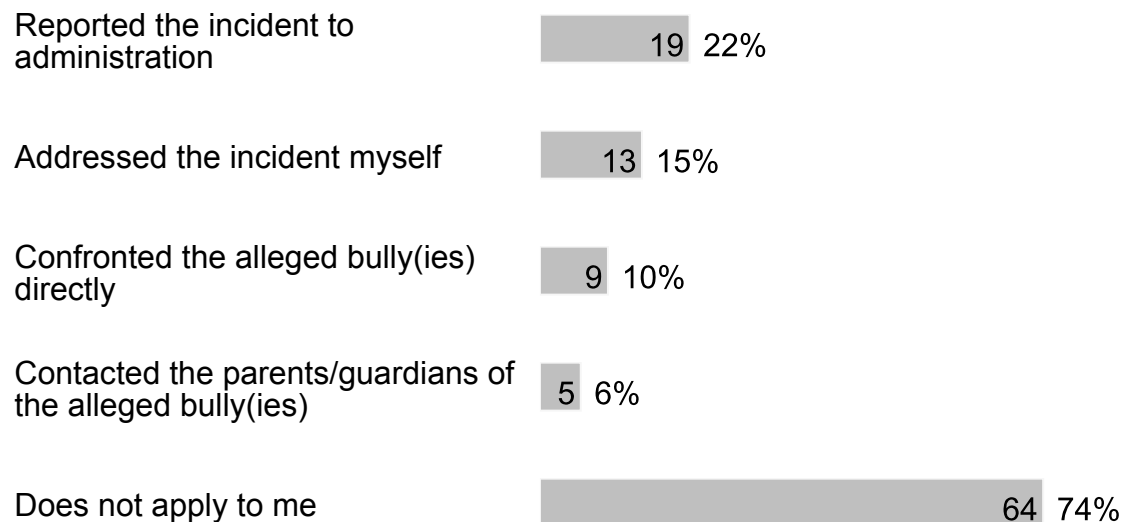
87 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



87 respondents

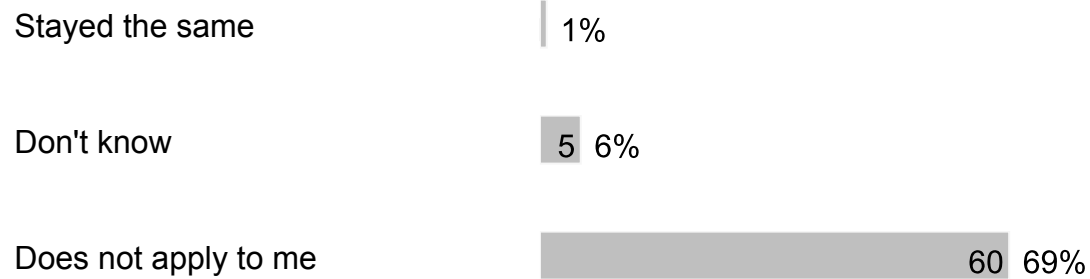
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



87 respondents

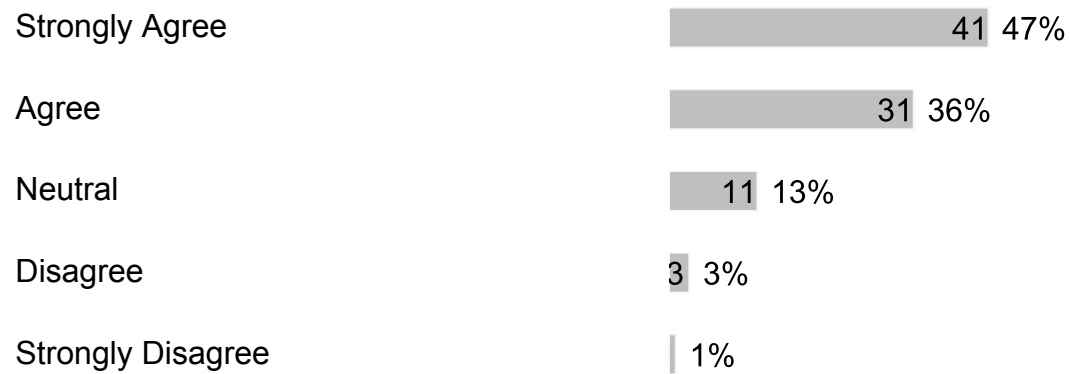
6. After addressing the bullying or cyberbullying reported to me, the bullying:





87 respondents

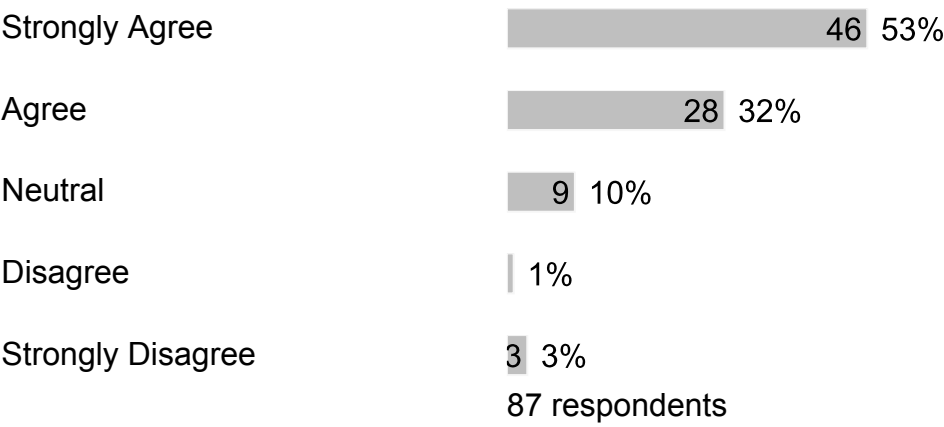
7. In my school, rules are applied equally to students.



87 respondents

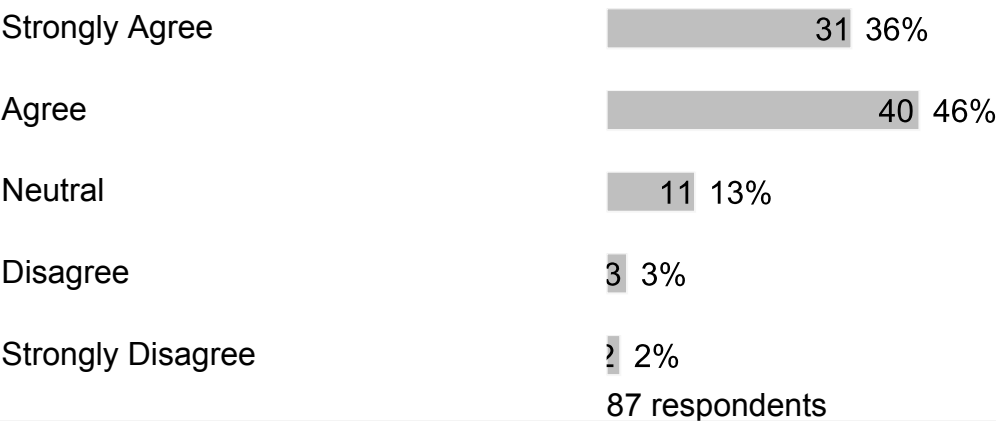
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

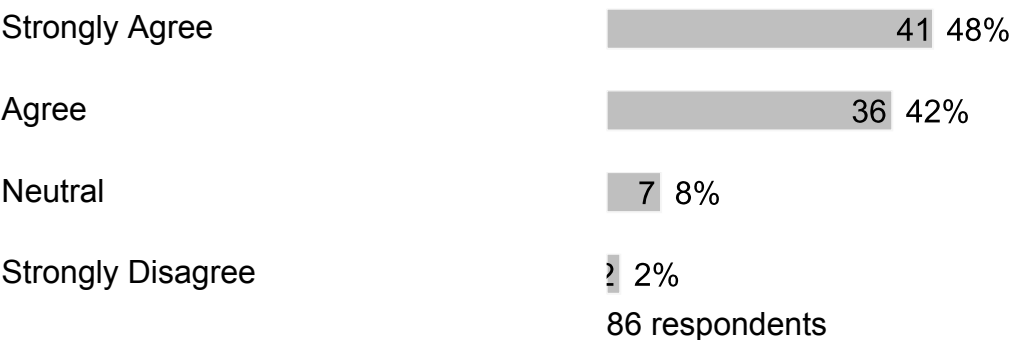


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



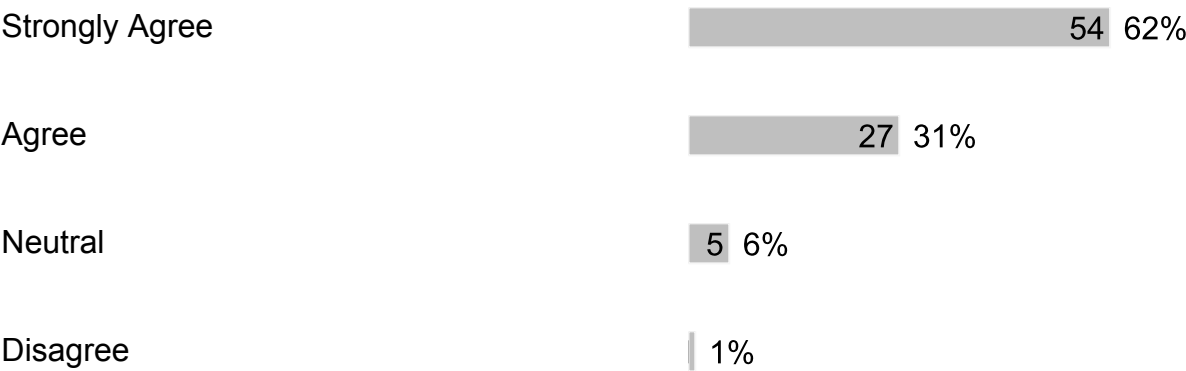
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



87 respondents

2. If students have a problem, they can come to me for help.



87 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





87 respondents

4. In my school, adults treat students with respect.



87 respondents

5. In my school, students treat adults with respect.



Disagree 9 10%

Strongly Disagree 2 2%

87 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 33 38%

Agree 42 48%

Neutral 9 10%

Disagree 2 2%

Strongly Disagree 1 1%

87 respondents

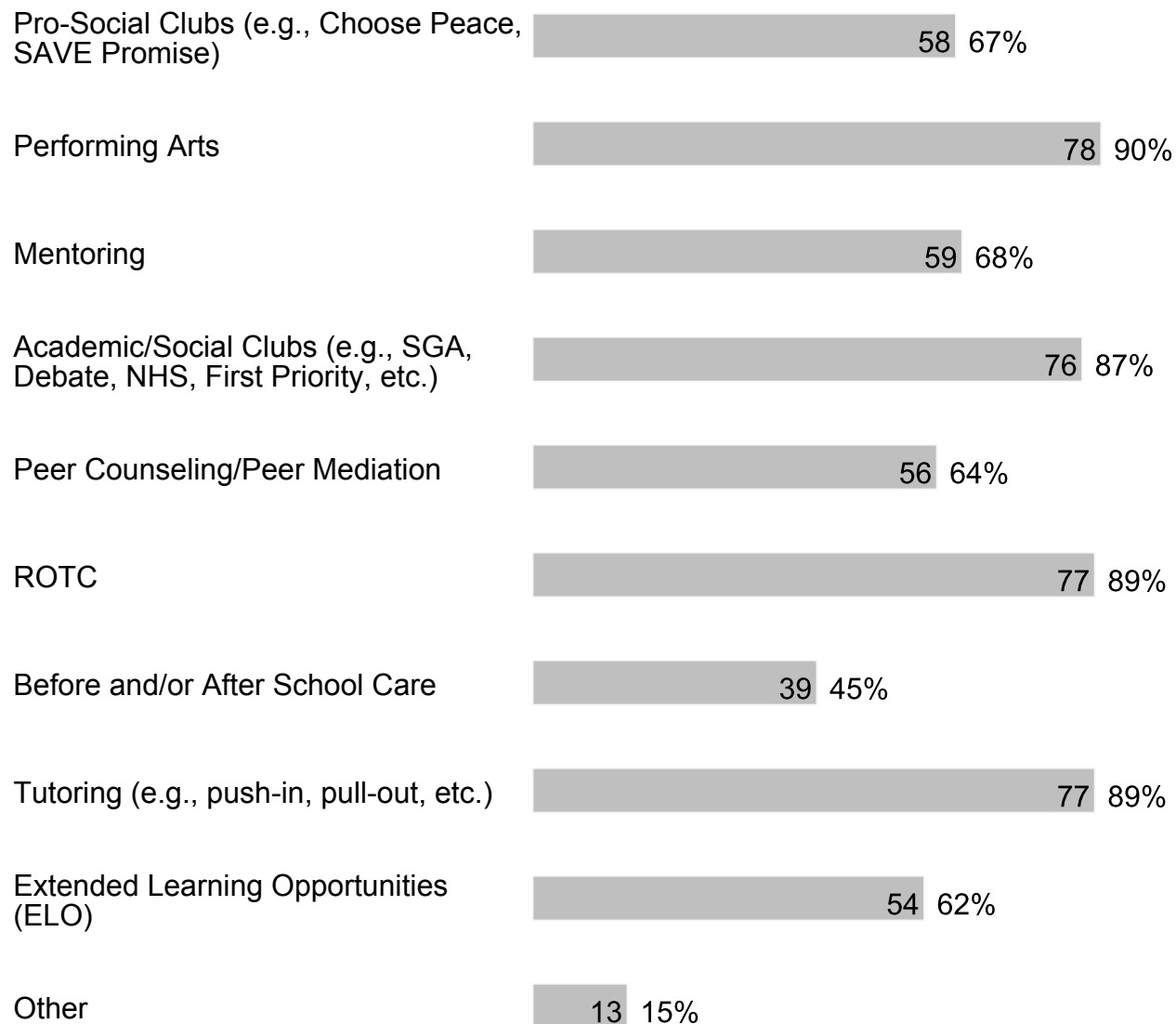
7. At my school the following programs/services are available (check all that apply):

School Counseling 82 94%

College and/or Career Planning 81 93%

Family Counseling 71 82%

Athletics 81 93%



87 respondents

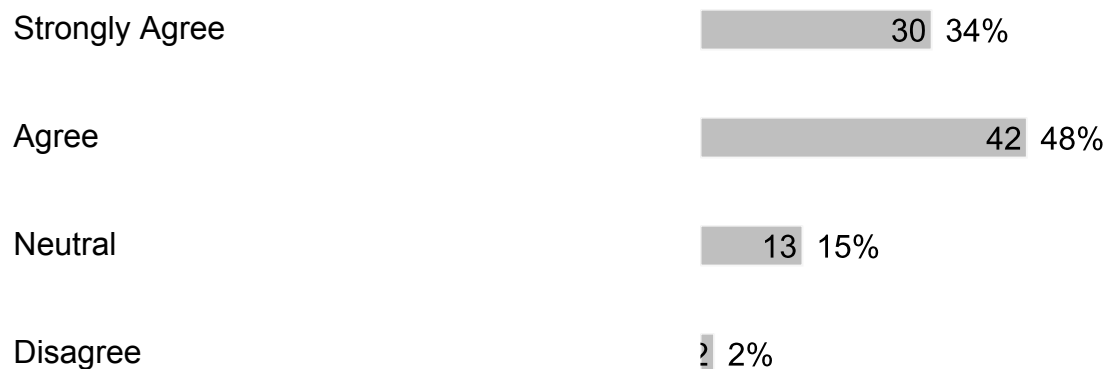
8. Our school implements changes based on the feedback from staff.





87 respondents

9. Our school maintains facilities that support student learning.



87 respondents

10. I enjoy eating food prepared by the cafeteria.



Strongly Disagree 6 7%

86 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 12 14%

Agree 42 49%

Neutral 28 33%

Disagree 4 5%

86 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 24 28%

Agree 40 46%

Neutral 21 24%

Disagree 2 2%

87 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 23 26%

Agree 49 56%

Neutral 15 17%

87 respondents

G. Section 6

1. Our school has a culture of high expectations.



87 respondents

2. Our school has a continuous improvement process.



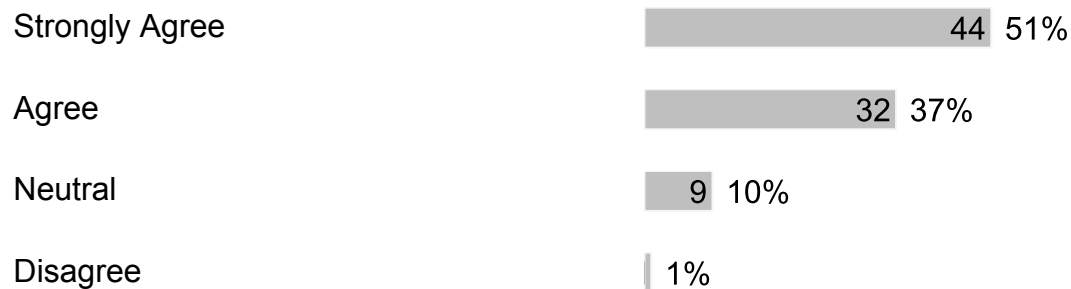
87 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.



87 respondents

4. Our school's leaders hold themselves accountable for student learning.



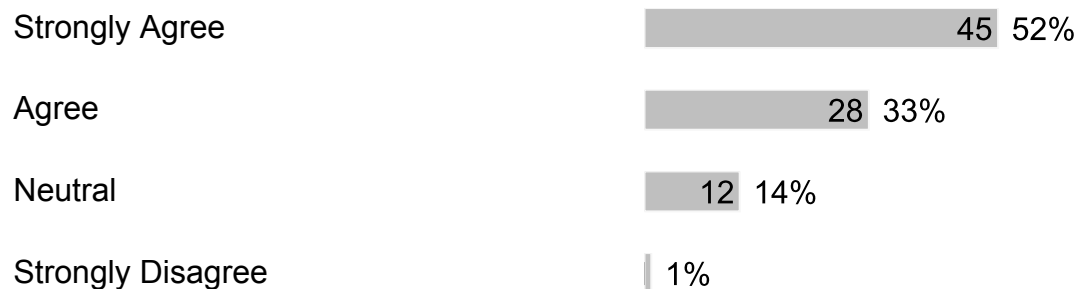
86 respondents

5. Our school's leaders hold all staff members accountable for student learning.



87 respondents

6. I receive feedback from my supervisor regarding my professional performance.



86 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Neutral 14 16%

87 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 44 51%

Agree 31 36%

Neutral 12 14%

87 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 43 49%

Agree 35 40%

Neutral 9 10%

87 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 48 55%

Agree 31 36%

Neutral 8 9%

87 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

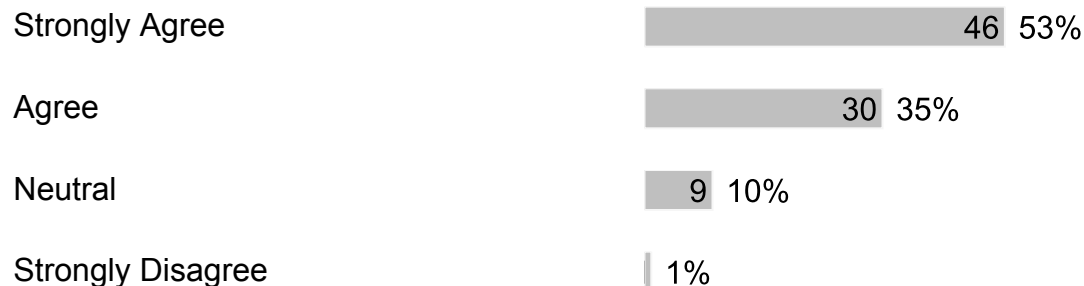
Strongly Agree 38 44%

Agree 35 40%



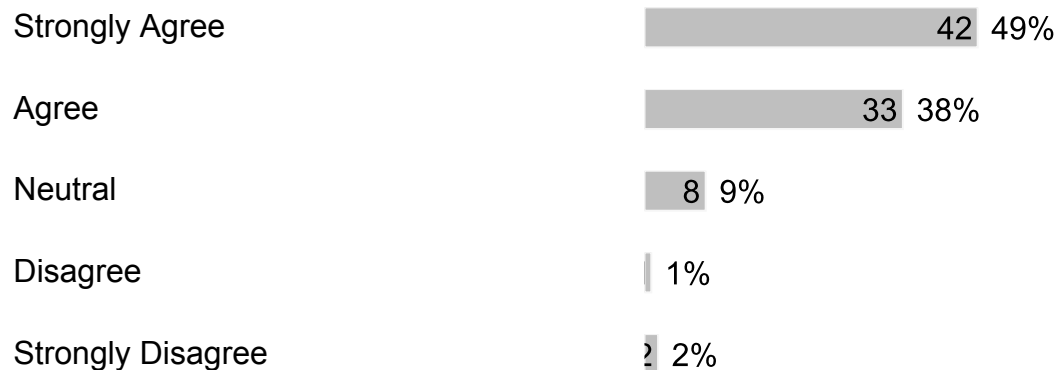
87 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



86 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



86 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



Neutral 9 10%

Strongly Disagree 1 1%

86 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 41 48%

Agree 33 38%

Neutral 11 13%

Strongly Disagree 1 1%

86 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 38 44%

Agree 36 42%

Neutral 11 13%

Strongly Disagree 1 1%

86 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 43 49%

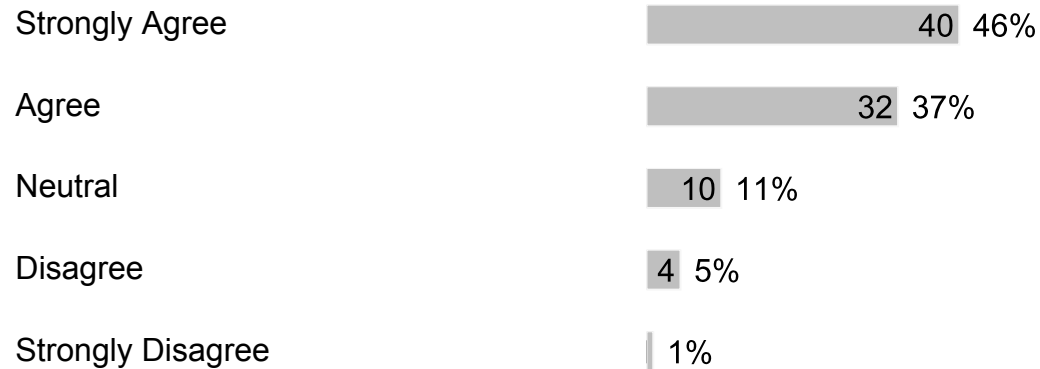
Agree 33 38%

Neutral 10 11%

Strongly Disagree 1 1%

87 respondents

18. The school ensures I receive formal training in the use of student assessment data.



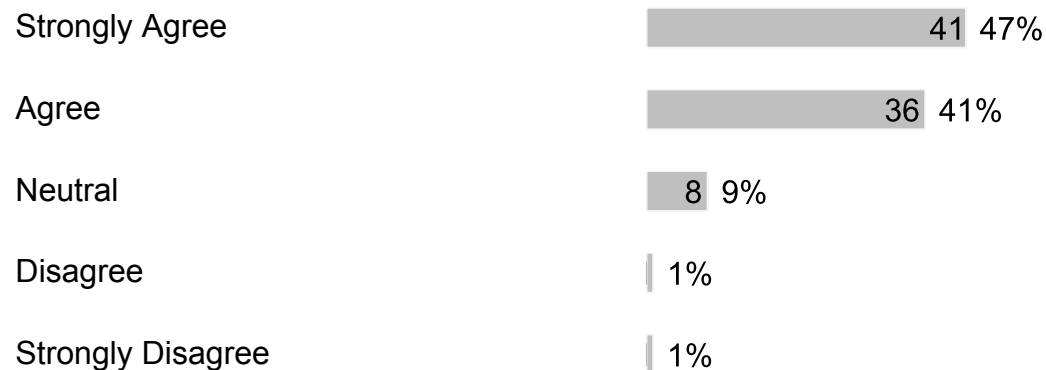
87 respondents

19. In our school, staff members provide peer coaching to teachers.



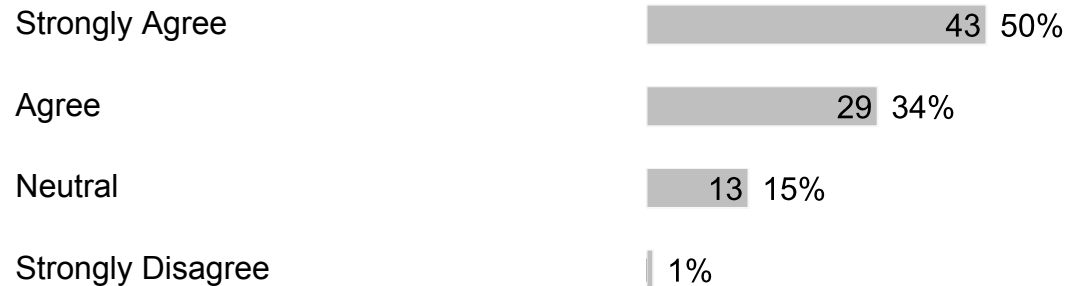
87 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



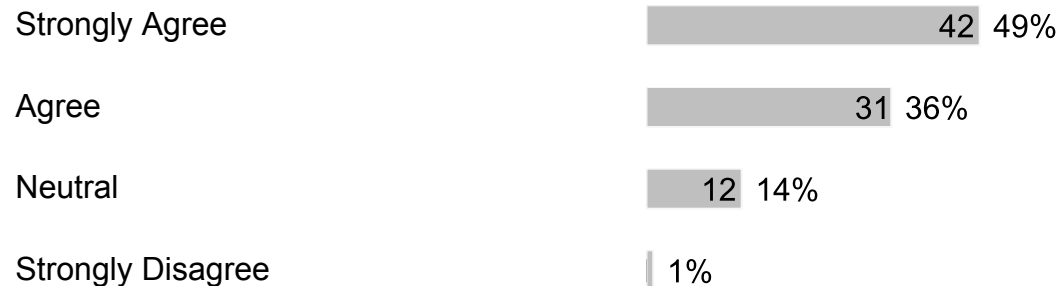
87 respondents

21. I am provided with professional development opportunities that are relevant to my role.



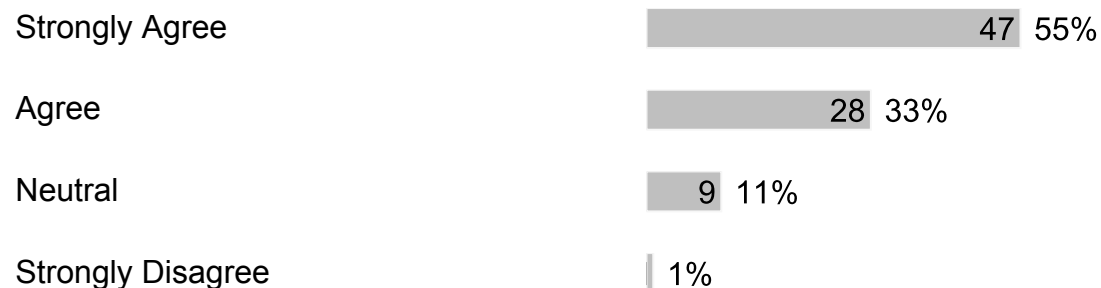
86 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



86 respondents

23. I feel confident in my classroom management strategies.



85 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.





87 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



87 respondents

26. Most teachers report student progress in easy to understand language to families.



86 respondents

27. I provide students with timely feedback about their learning.



Neutral 9 11%

Strongly Disagree 1 1%

85 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 15 17%

2 times per year 15 17%

3 or more times per year 25 29%

Does not apply 32 37%

87 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 44 51%

Agree 32 37%

Neutral 11 13%

87 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 40 46%

Agree 36 41%

Neutral 11 13%

87 respondents

31. I regularly post information online or send home a newsletter.



87 respondents

32. Our school communicates well about its goals and activities.



87 respondents

33. Our school communicates information in ways that are easy for families to understand.



87 respondents

34. I am accessible via (check all that apply):



Phone calls 62 71%

Personal visits 45 52%

87 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 42 48%

Agree 32 37%

Neutral 13 15%

87 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report