

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/04/2026



surveys

Custom Survey

1 survey(s) 85 response(s)

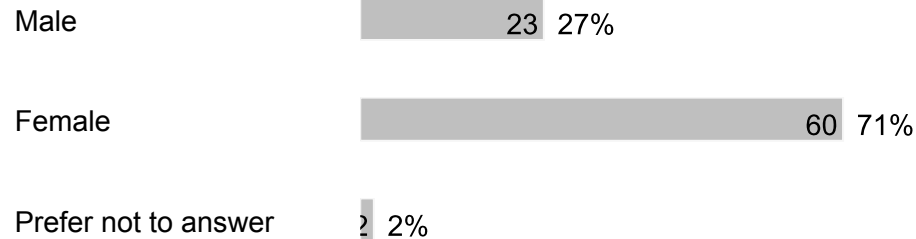
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

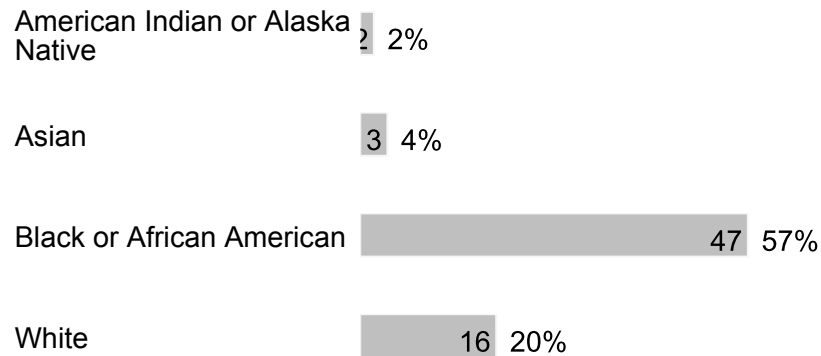
Number of Responses | Percentages of Total Responses

1. Gender



85 respondents

2. Race



Multiracial 6 7%

Other 8 10%

82 respondents

3. Ethnicity

Hispanic 11 14%

Non-Hispanic or Latino 53 70%

Prefer not to answer 12 16%

76 respondents

4. Grade

Grade 8 1 1%

Grade 9 25 29%

Grade 10 16 19%

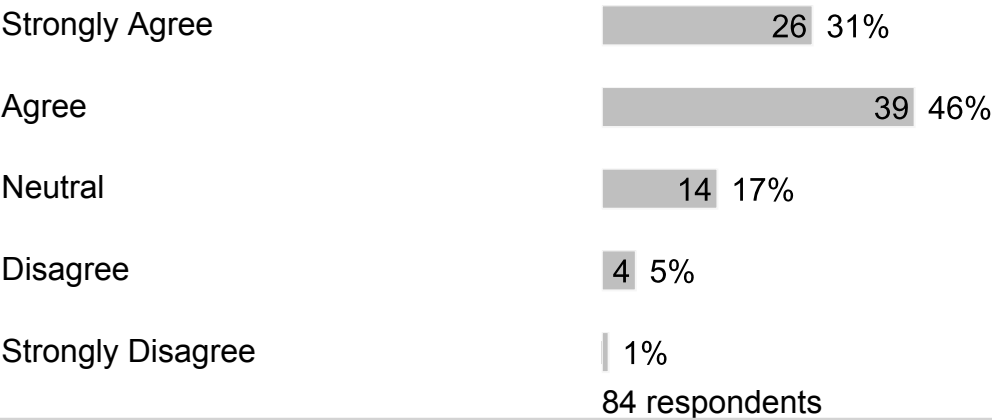
Grade 11 23 27%

Grade 12 20 24%

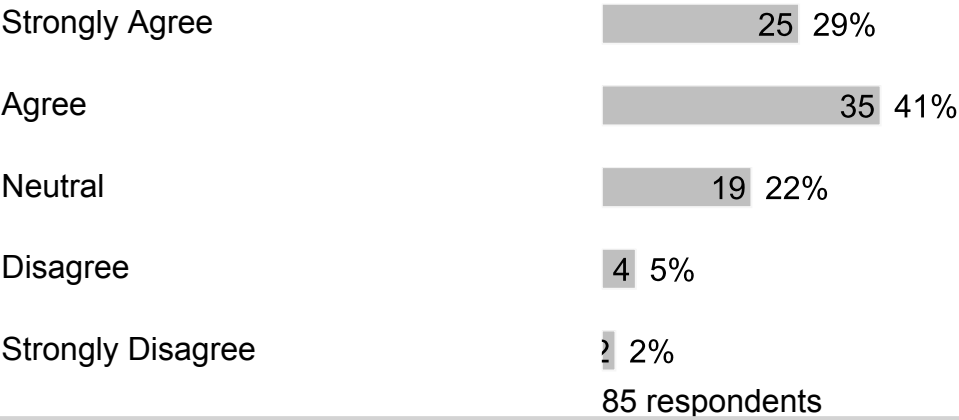
85 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 8 9%

Strongly Disagree 5 6%

85 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 12 14%

Agree 14 16%

Neutral 14 16%

Disagree 25 29%

Strongly Disagree 20 24%

85 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 11 13%

Agree 4 5%

Neutral 13 15%

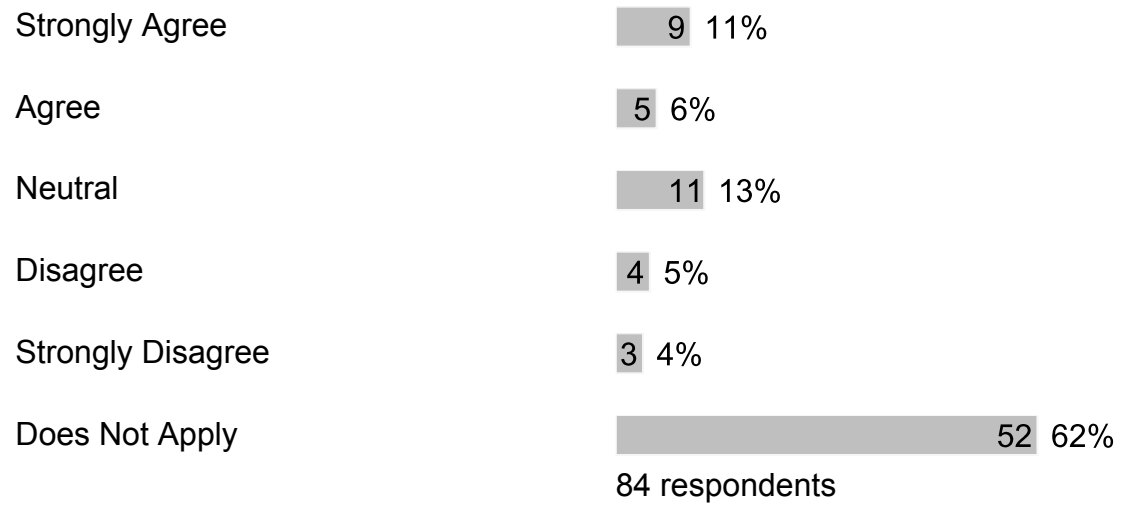
Disagree 5 6%

Strongly Disagree 2 2%

Does Not Apply 49 58%

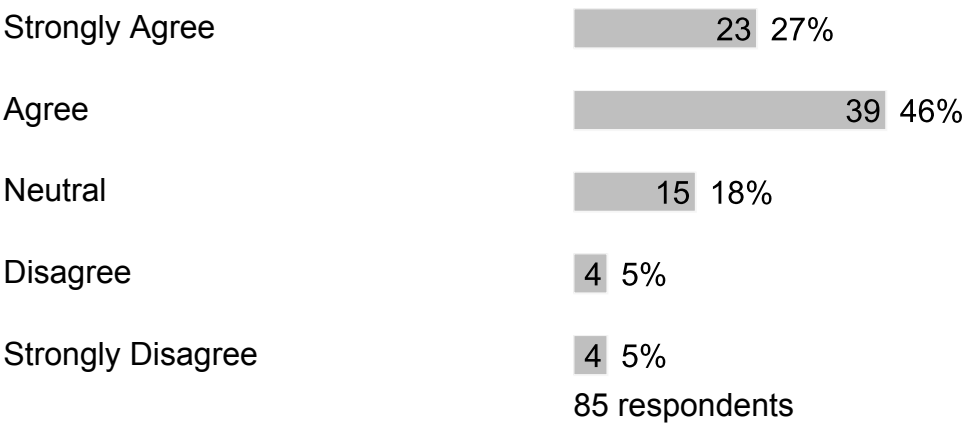
84 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



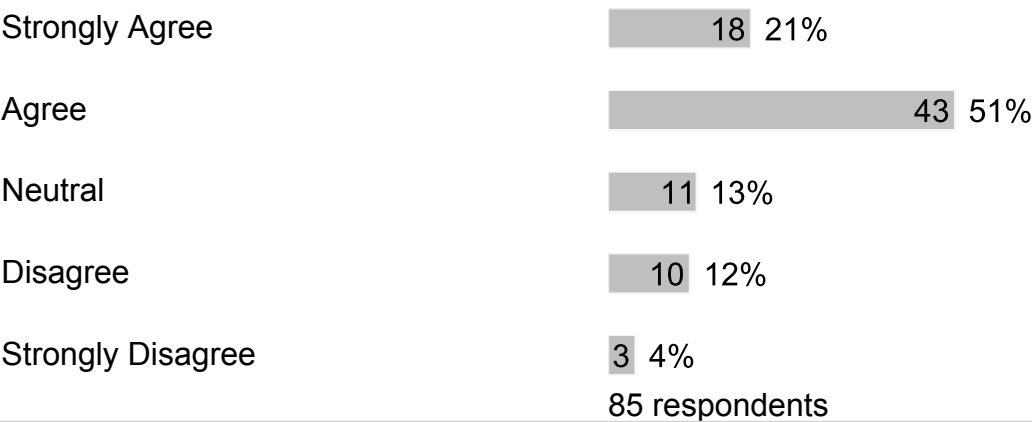
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

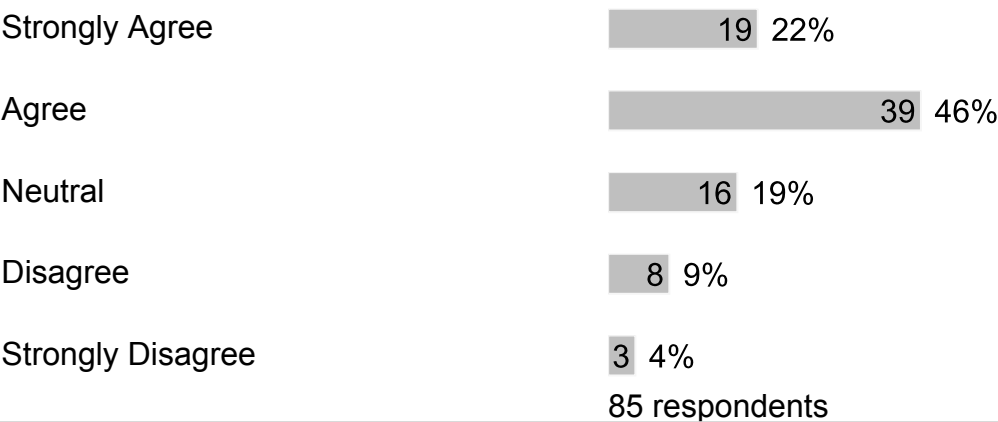


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.





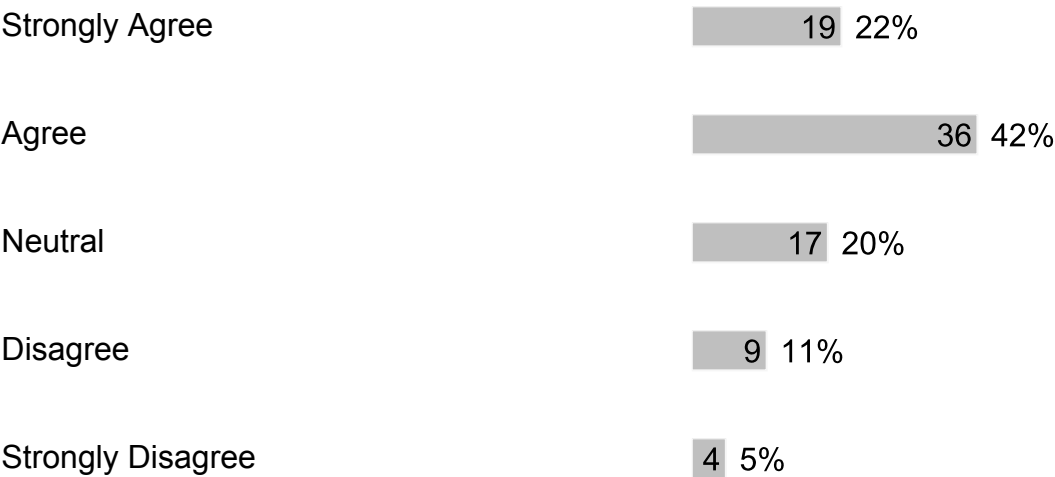
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



85 respondents

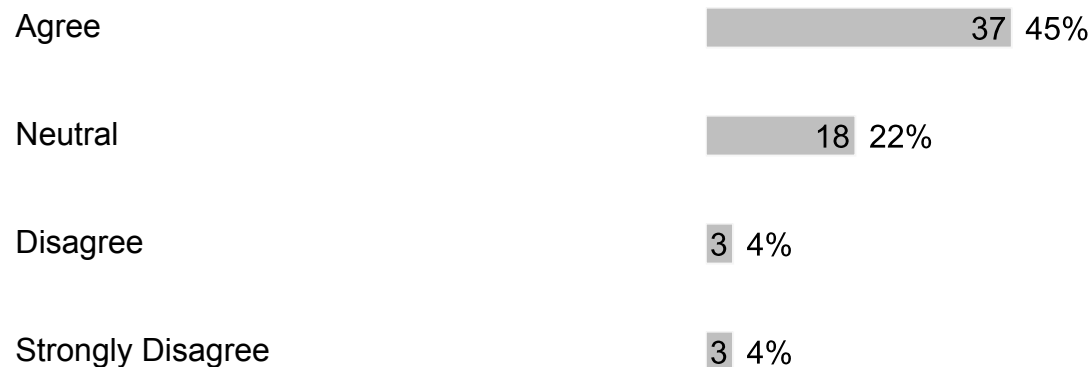
2. 2. My child likes going to school.



85 respondents

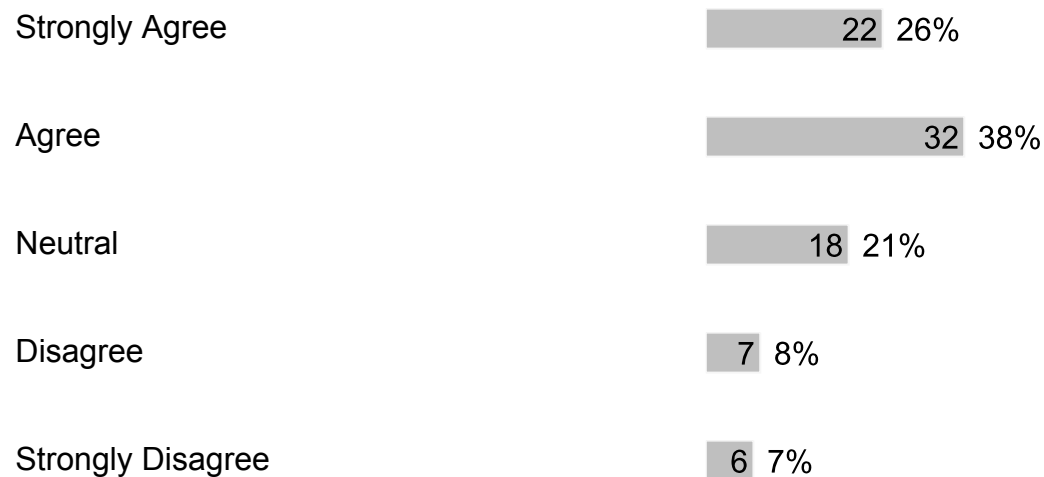
3. 3. Our school treats students with value, respect and compassion.





83 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



85 respondents

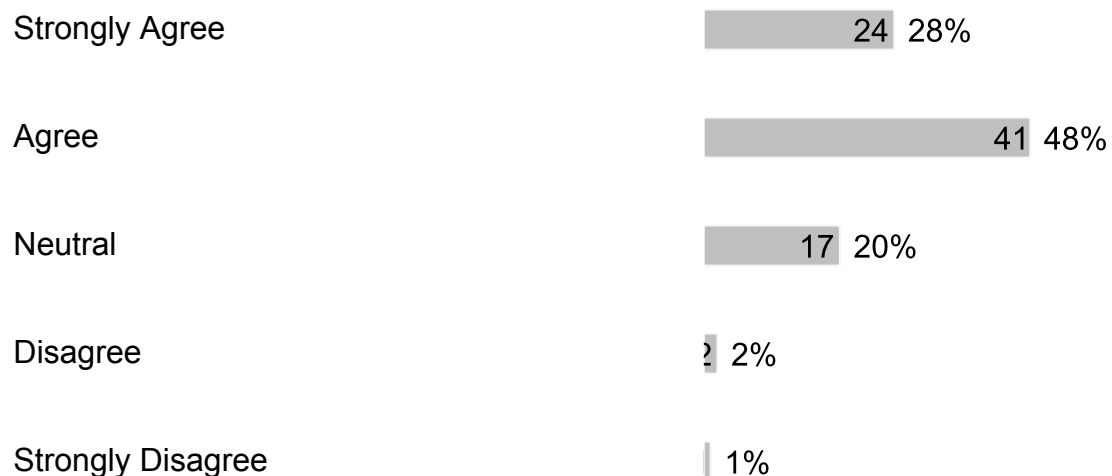
5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.





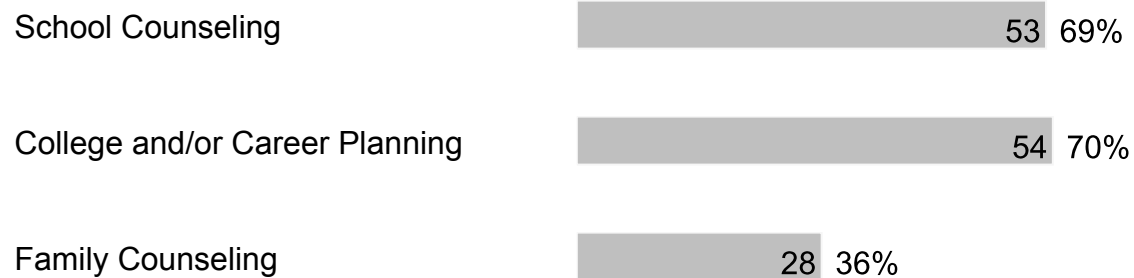
85 respondents

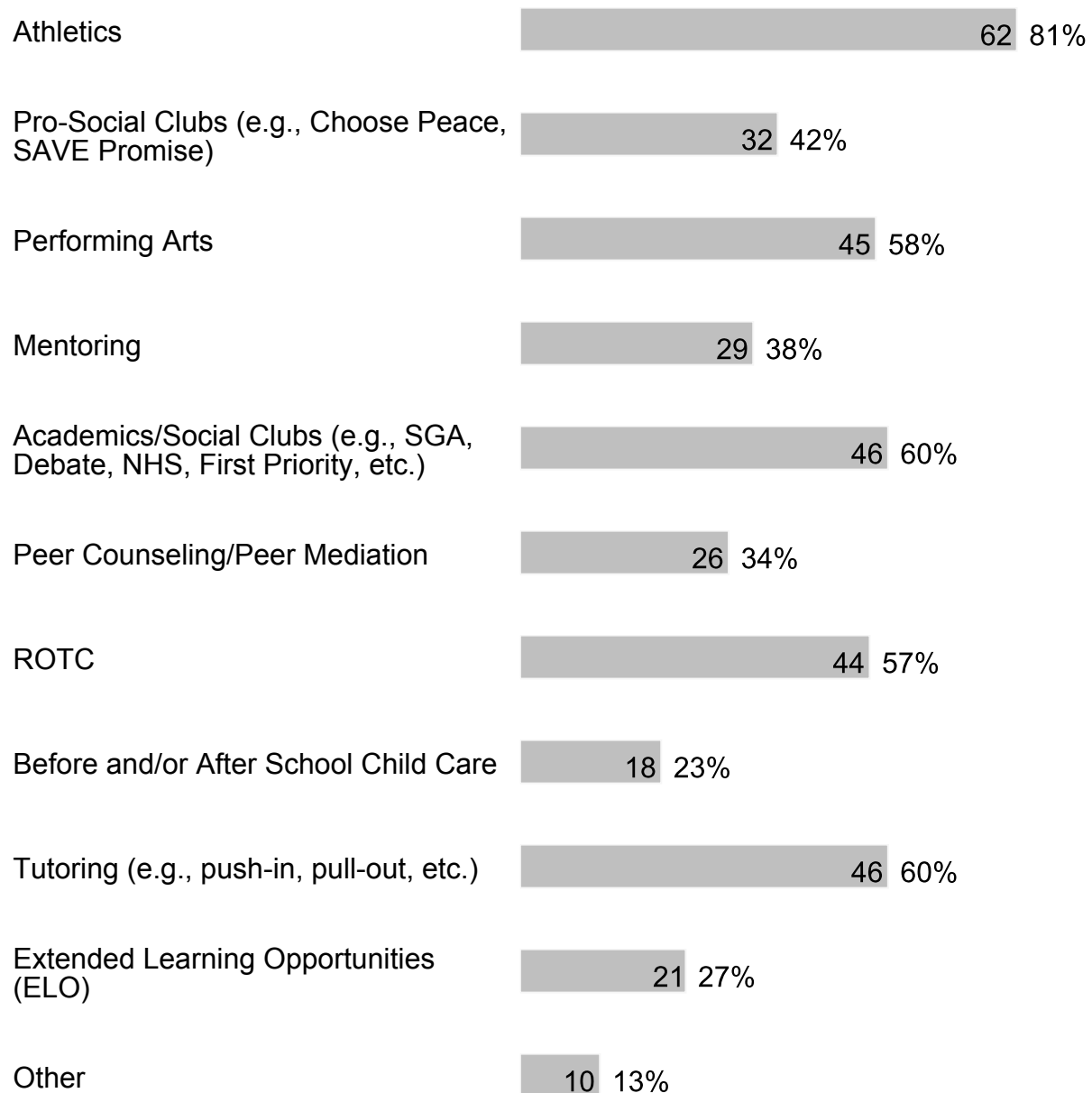
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



85 respondents

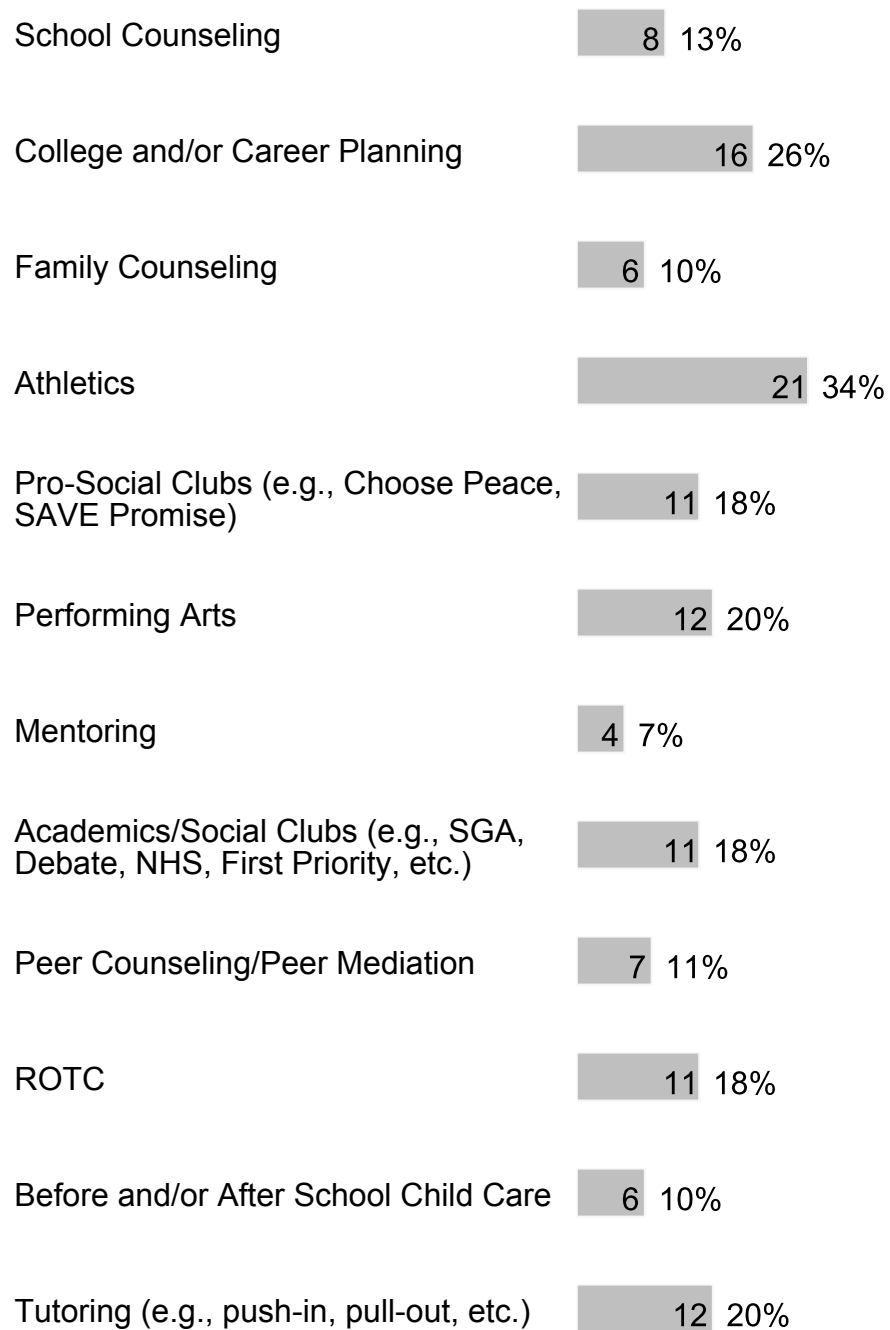
7. 7. At our school, the following programs/services are available (check all that apply):





77 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 7 11%

Other 13 21%

61 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 21 33%

College and/or Career Planning 24 38%

Family Counseling 10 16%

Athletics 19 30%

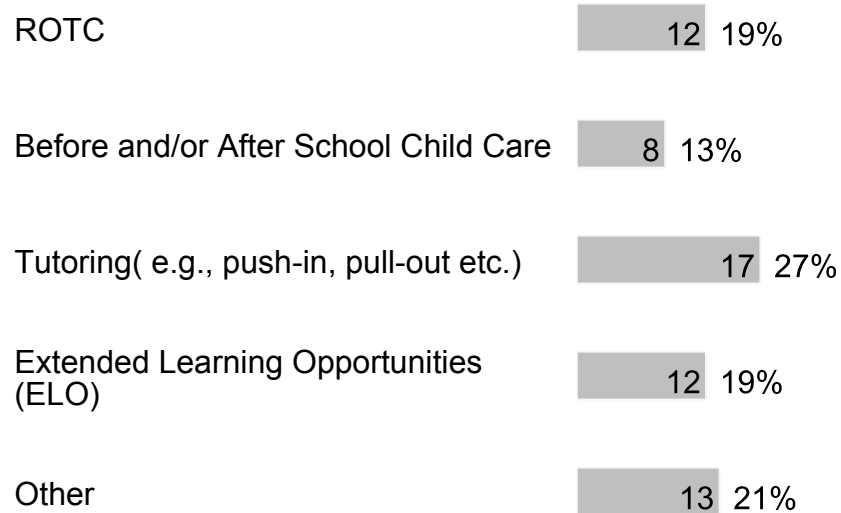
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 14 22%

Performing Arts 18 29%

Mentoring 14 22%

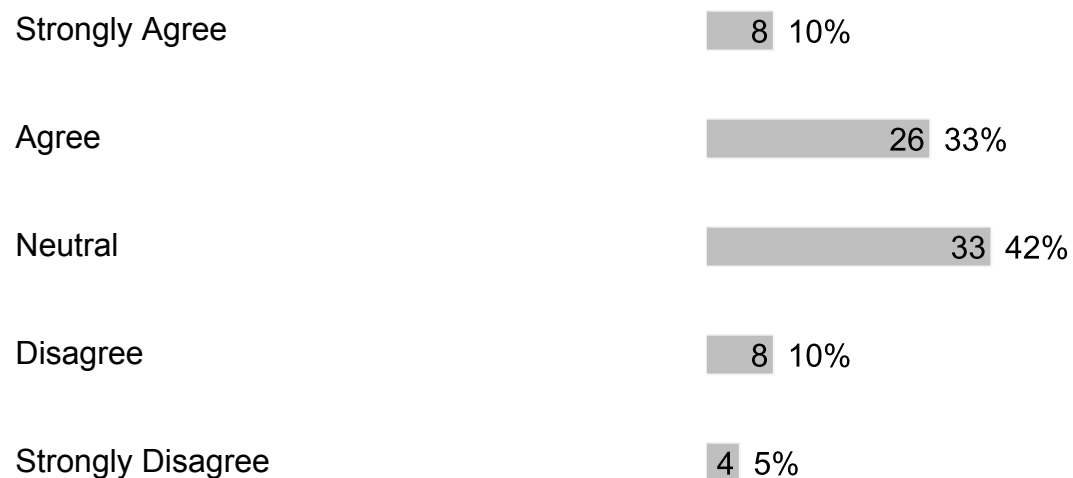
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 14 22%

Peer Counseling/Peer Mediation 12 19%



63 respondents

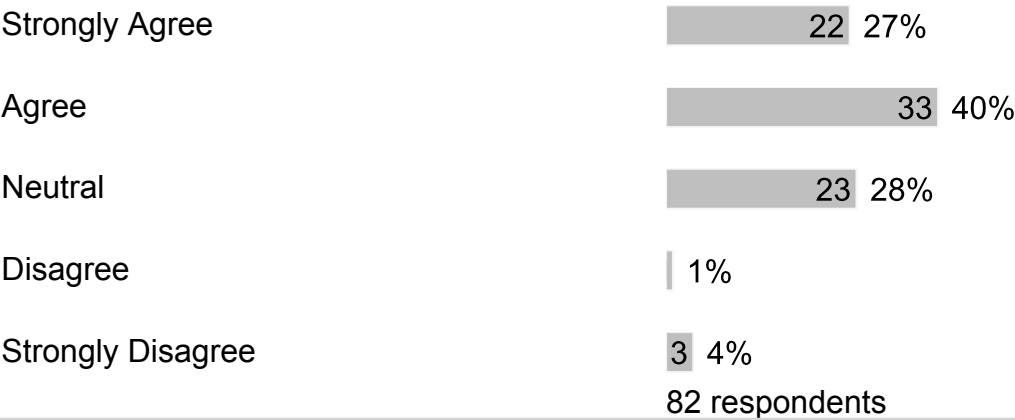
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



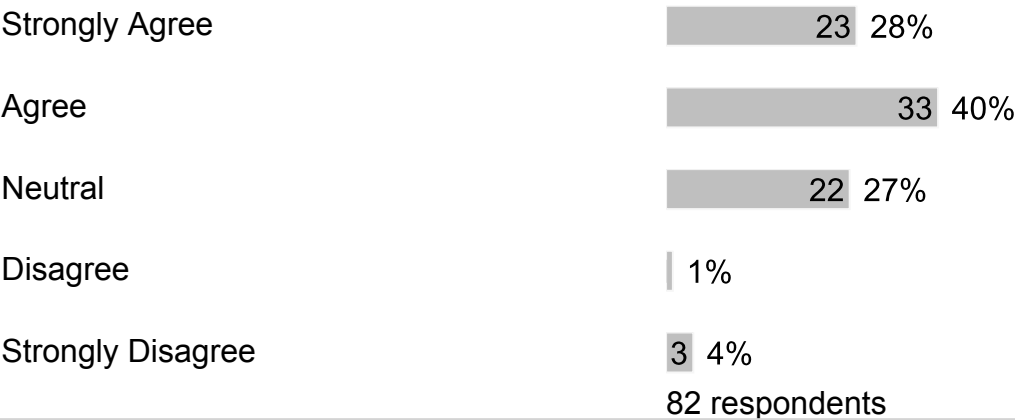
79 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree 3 4%

83 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 19 23%

Agree 39 47%

Neutral 16 19%

Disagree 8 10%

Strongly Disagree | 1%

83 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 18 22%

Agree 39 47%

Neutral 16 19%

Disagree 5 6%

Strongly Disagree 5 6%

83 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

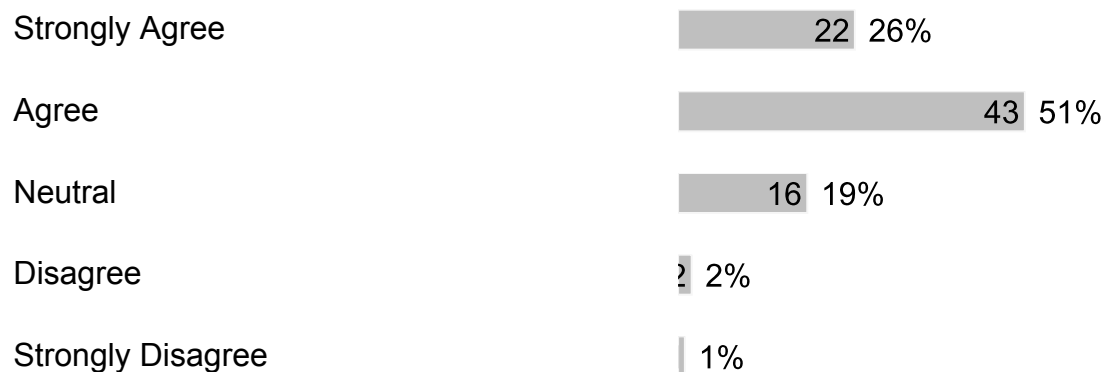
Strongly Agree 17 20%

Agree 41 49%



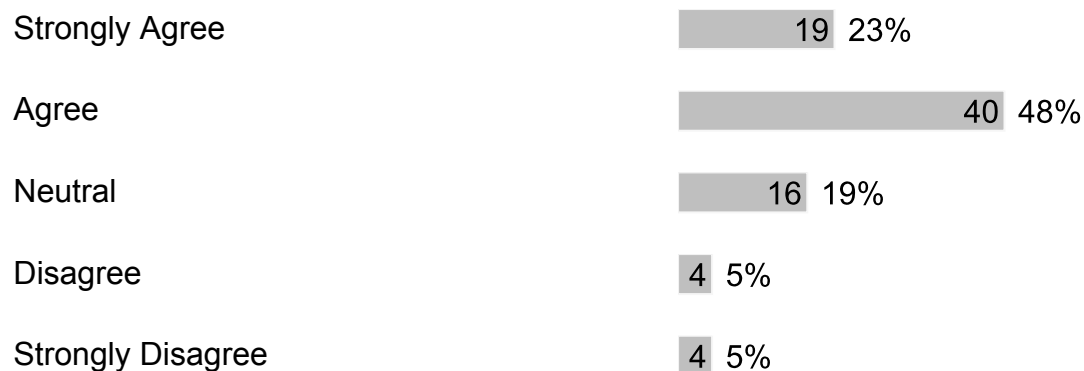
83 respondents

7. 7. Our school has high expectations for students.



84 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



83 respondents

9. 9. My child's teachers give work that challenges my child.





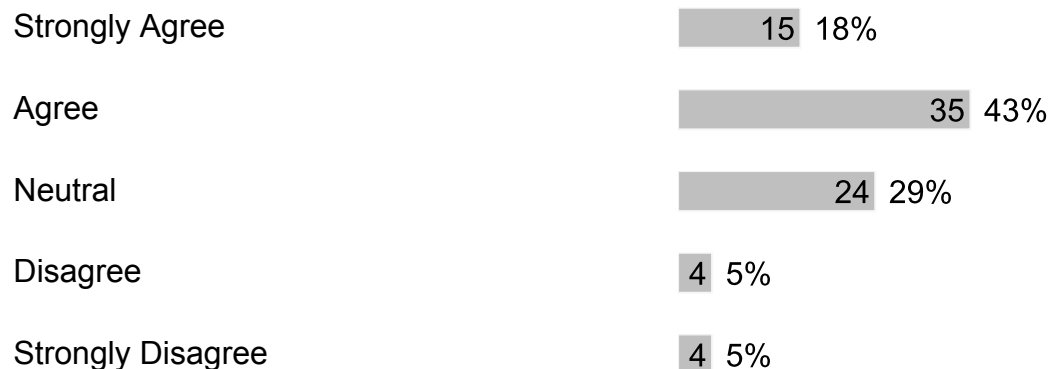
84 respondents

10. 10. My child's teachers work as a team to help my child learn.



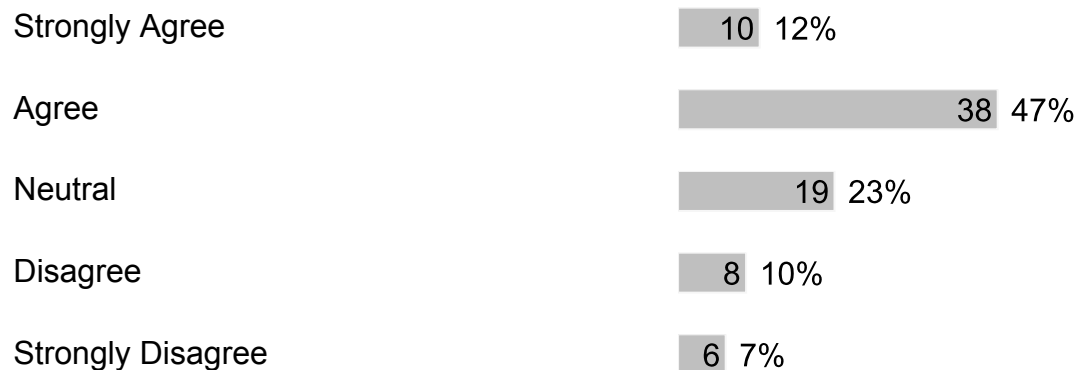
83 respondents

11. 11. My child's teachers use a variety of teaching strategies.



82 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



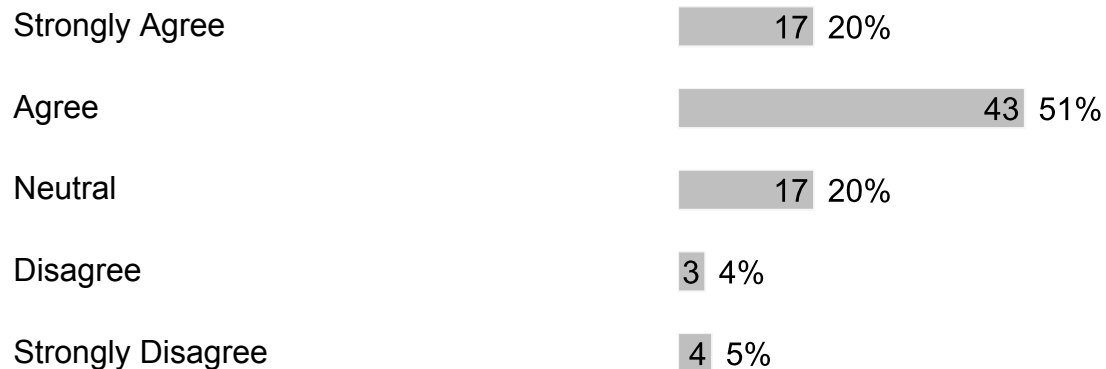
81 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



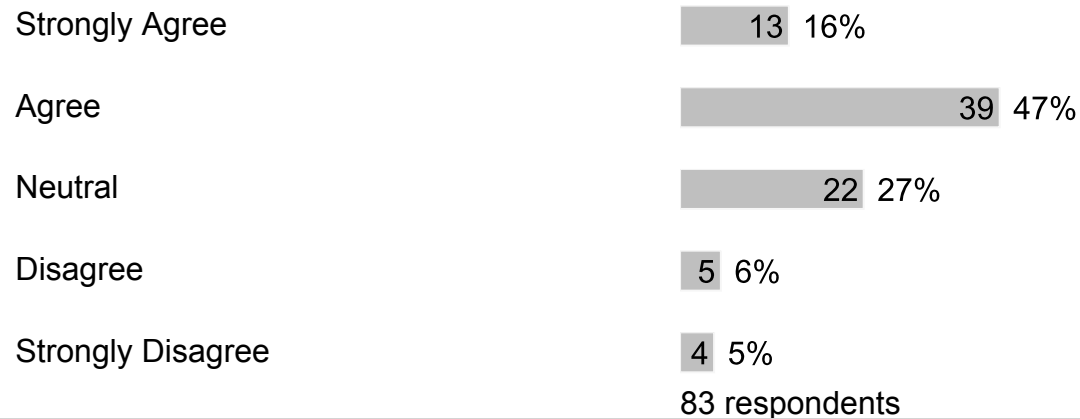
83 respondents

14. 14. Clear learning expectations are set for my child.

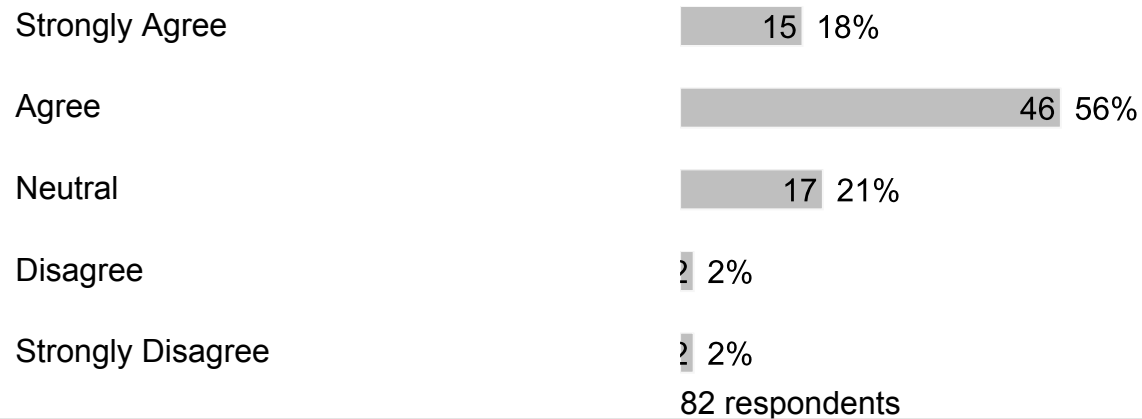


84 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 8 10%

82 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 13 16%

Agree 41 49%

Neutral 18 22%

Disagree 5 6%

Strongly Disagree 6 7%

83 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 7 8%

Agree 29 35%

Neutral 20 24%

Disagree 15 18%

Strongly Disagree 12 14%

83 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 12 14%

Agree 41 49%

Neutral 22 27%

Disagree 7 8%

Strongly Disagree 1%

83 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 11 13%

Agree 40 48%

Neutral 24 29%

Disagree 3 4%

Strongly Disagree 5 6%

83 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 13 16%

Agree 42 51%

Neutral 22 27%

Disagree 2 2%

Strongly Disagree 4 5%

83 respondents

23. 23. I am well-informed of the school's goals and activities.

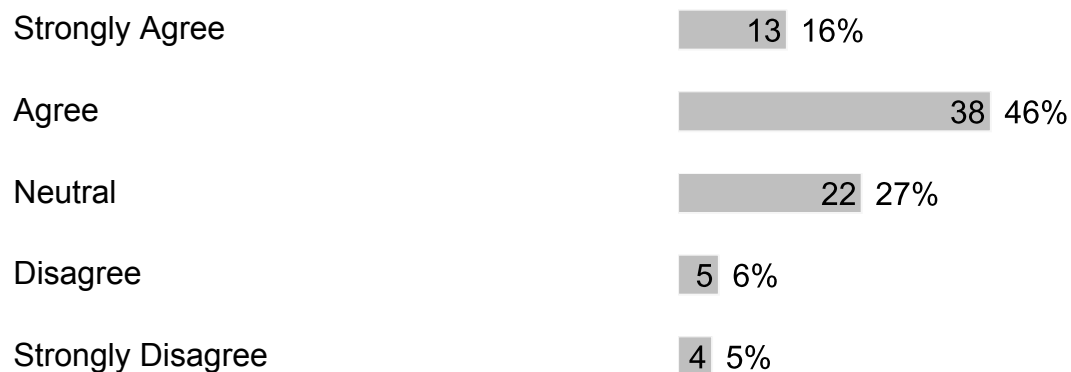
Strongly Agree 11 13%

Agree 39 47%



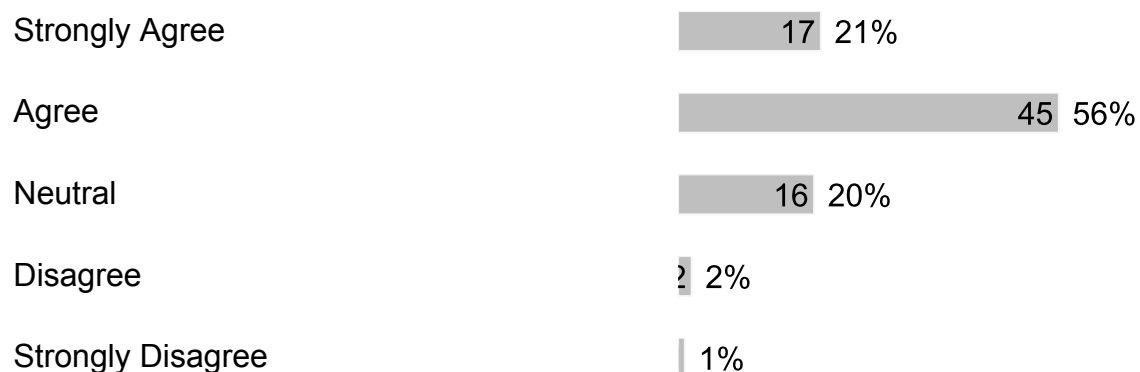
83 respondents

24. 24. Our school reports the achievement of school goals.



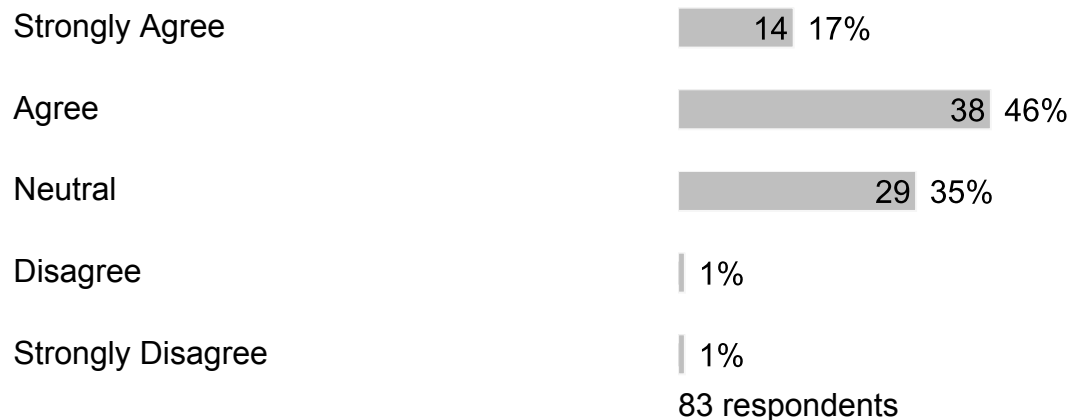
82 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

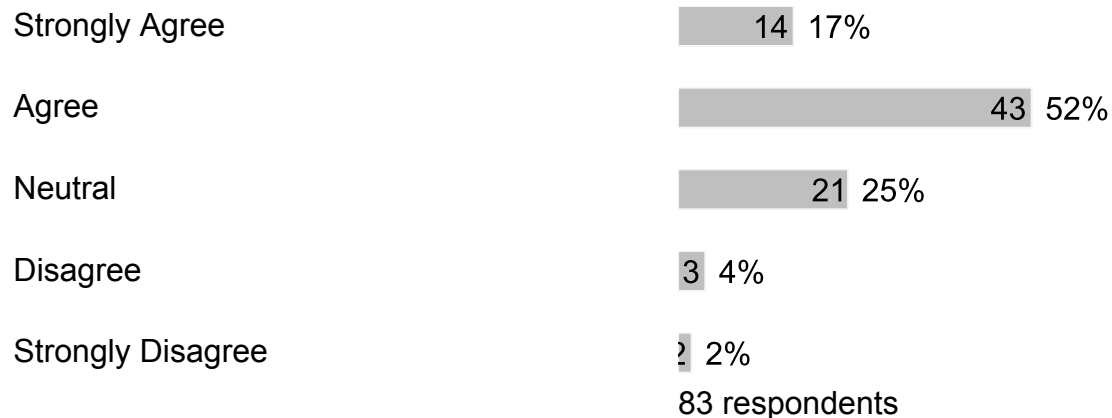


81 respondents

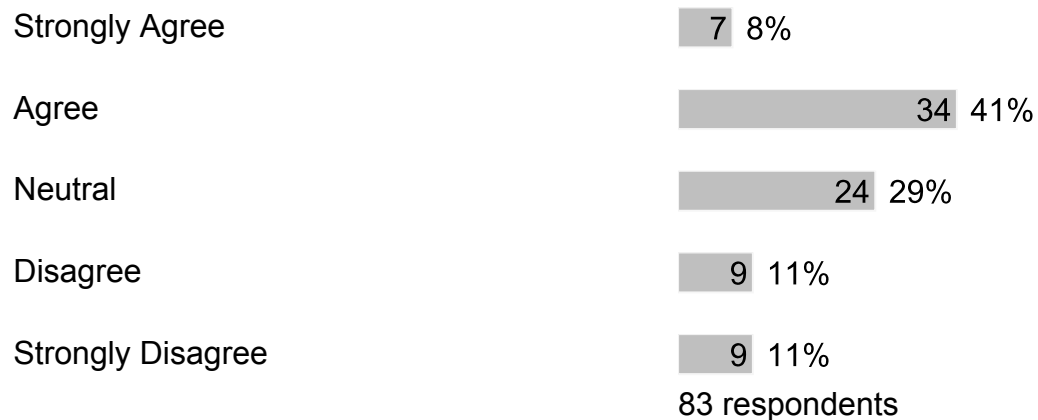
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



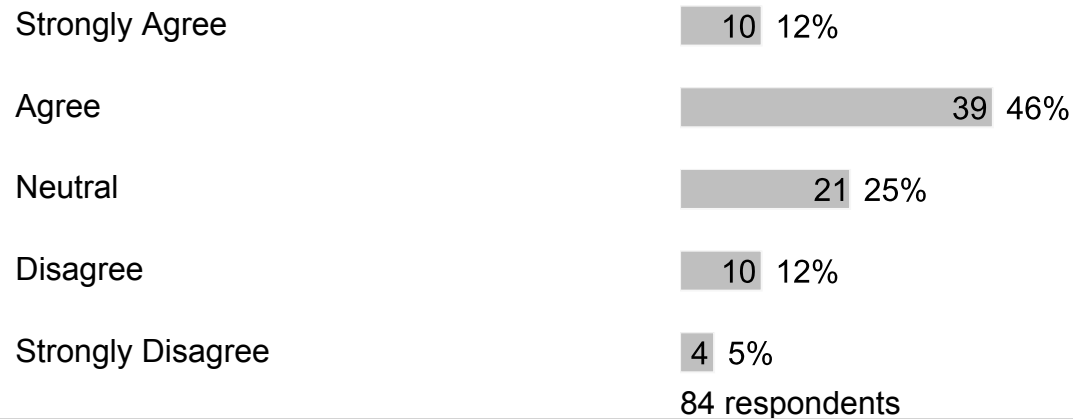
27. 27. Our school communicates information in ways that are easy for families to understand.



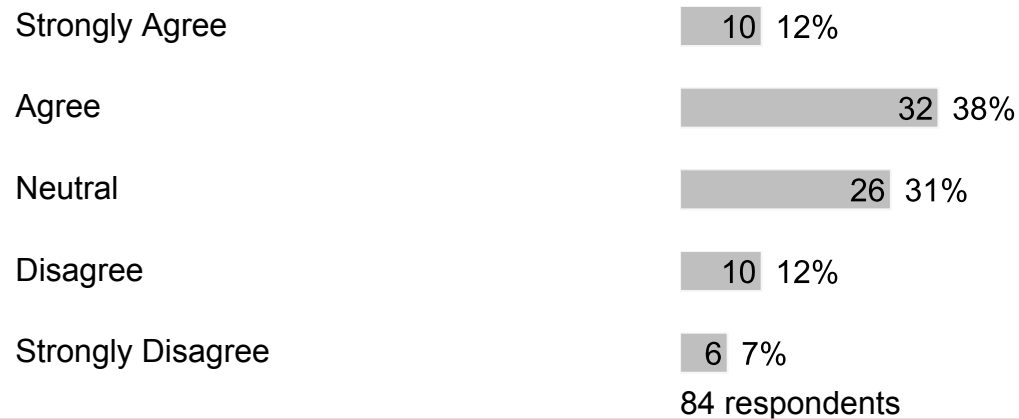
28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

7 8%
84 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report