

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/01/2026



surveys

Custom Survey

1 survey(s) 170 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

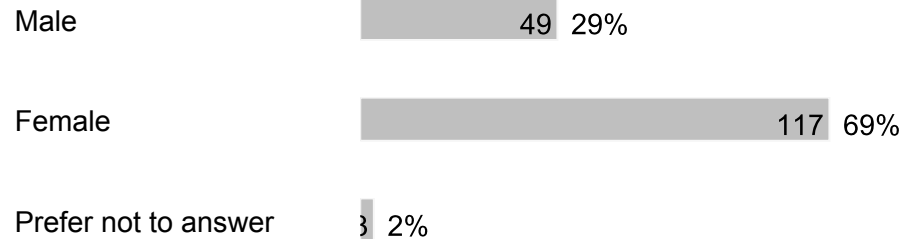
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

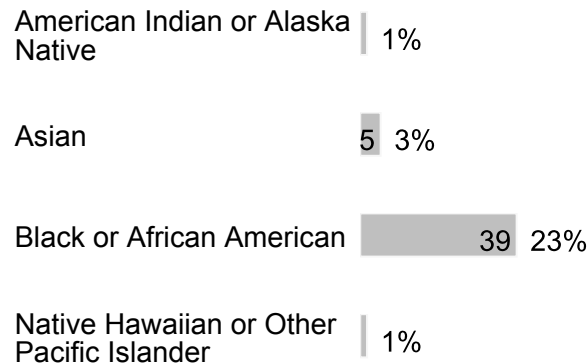
Number of Responses | Percentages of Total Responses

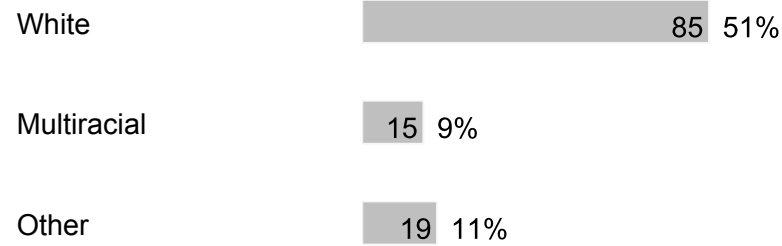
1. Gender



169 respondents

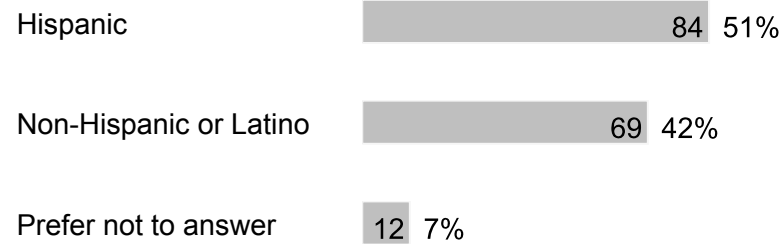
2. Race





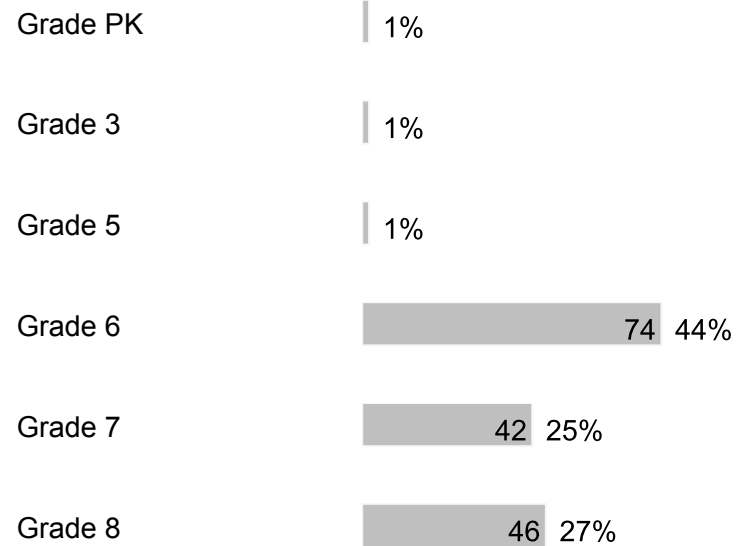
166 respondents

3. Ethnicity



165 respondents

4. Grade



Grade 10



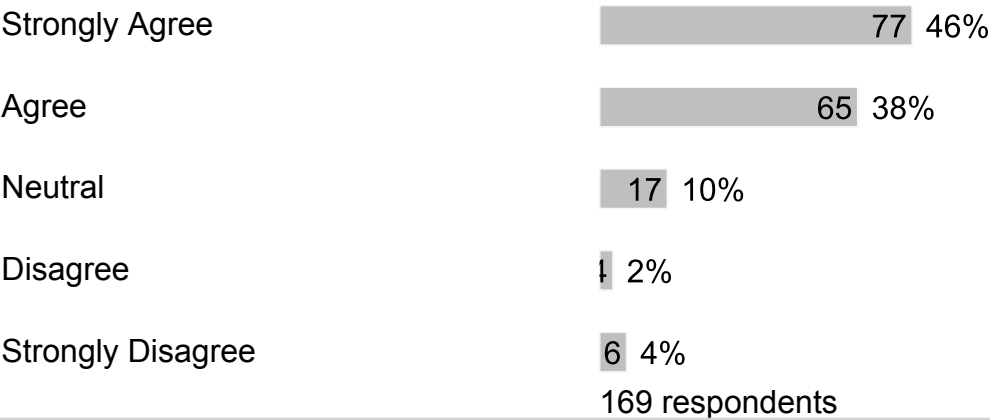
Grade 11



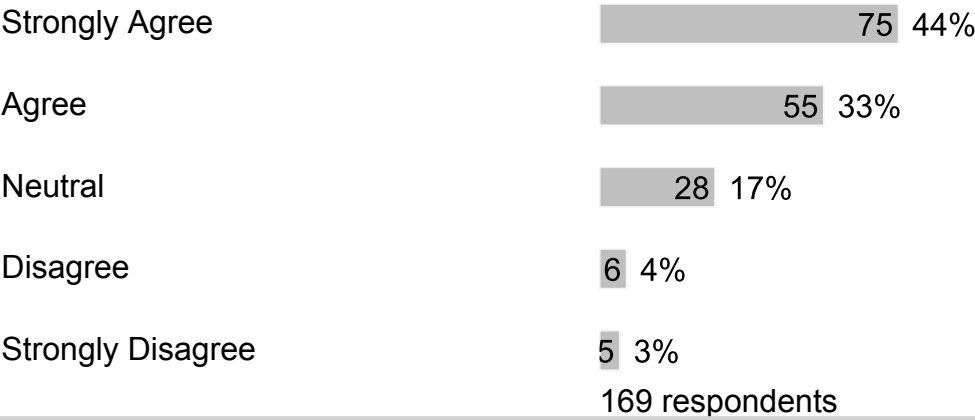
169 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree | 1%

Strongly Disagree 8 5%

169 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 31 19%

Agree 31 19%

Neutral 22 13%

Disagree 33 20%

Strongly Disagree 47 29%

164 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 32 20%

Agree 15 9%

Neutral 20 12%

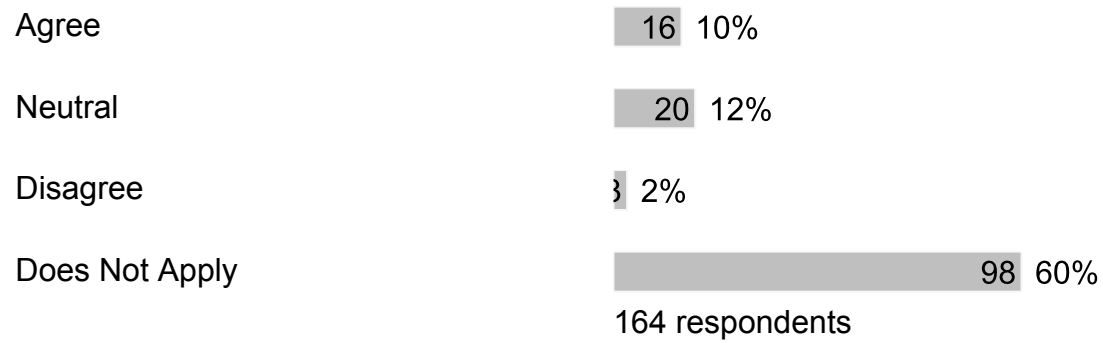
Disagree 1 2%

Does Not Apply 93 57%

164 respondents

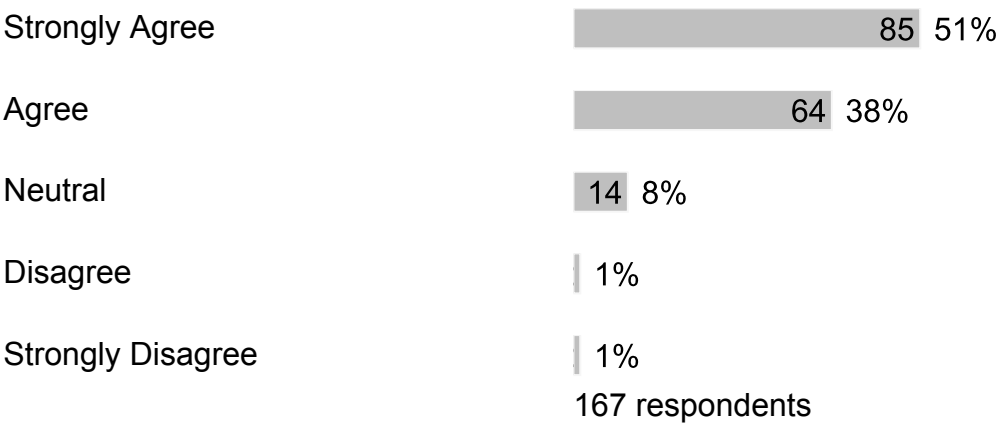
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 27 16%



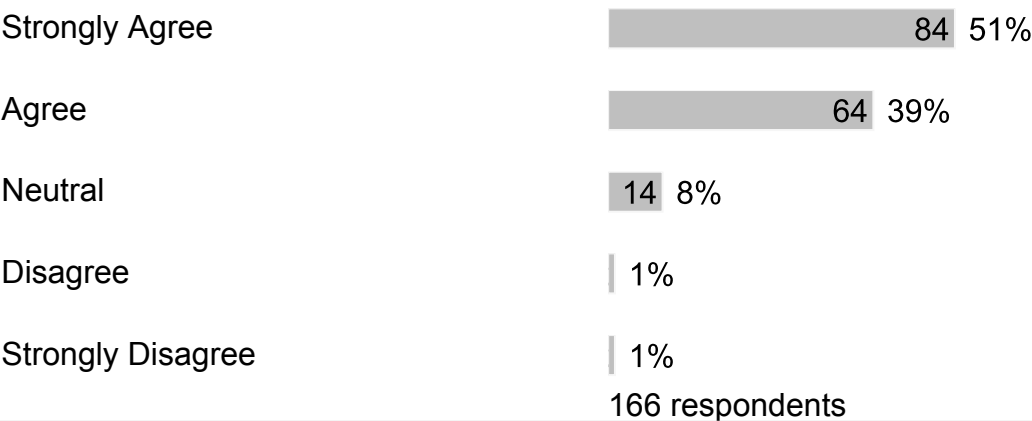
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

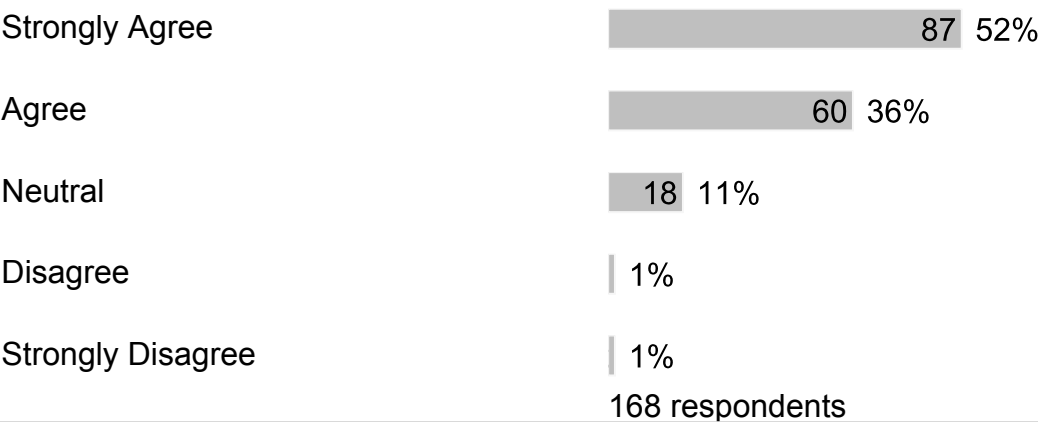


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



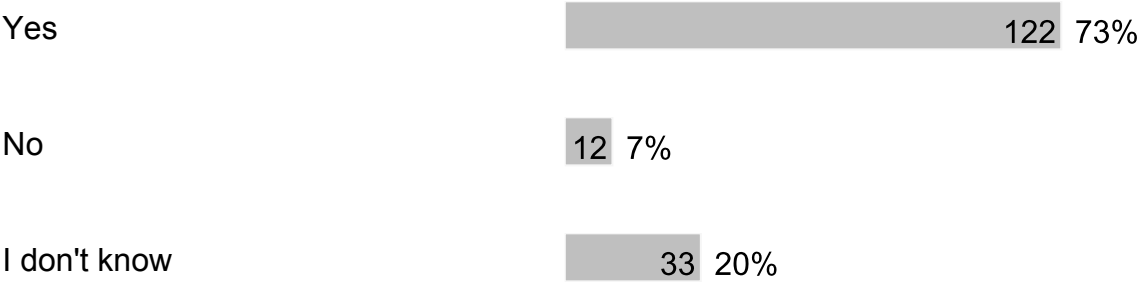
3. 3. At school, my child has up-to-date computers and other technology to learn.





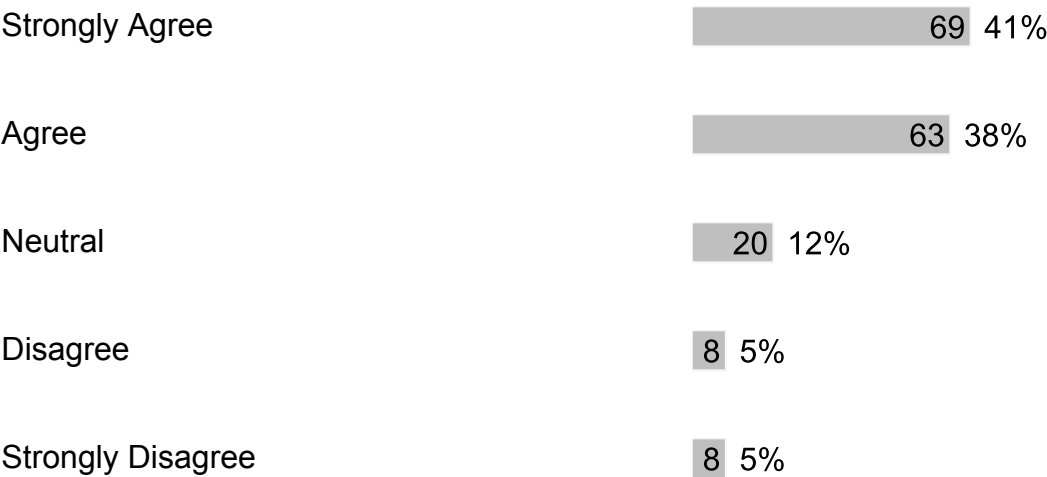
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



167 respondents

2. 2. My child likes going to school.



168 respondents

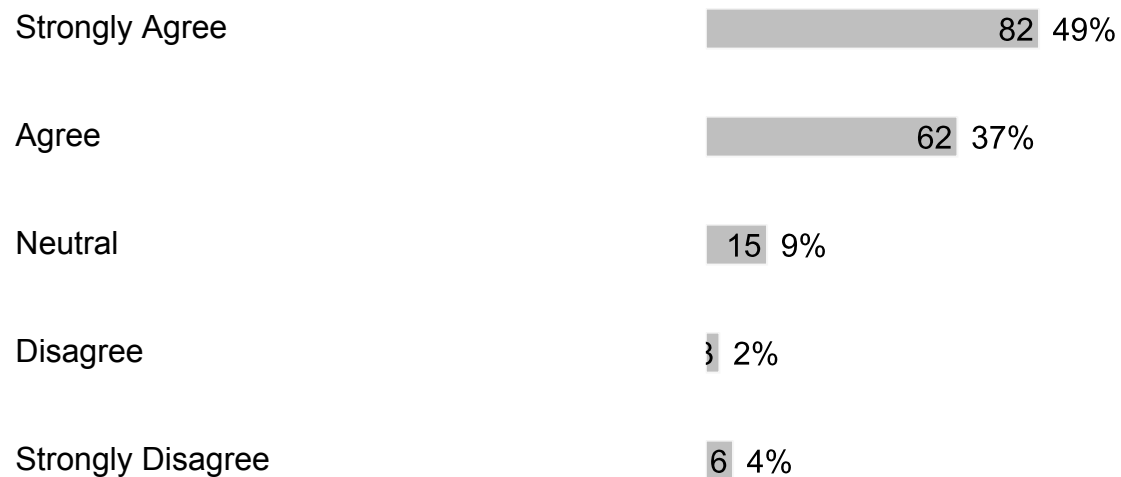
3. 3. Our school treats students with value, respect and compassion.





167 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



168 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 13 8%

Disagree 1 1%

Strongly Disagree 1 2%

167 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 85 51%

Agree 61 36%

Neutral 16 10%

Disagree 3 2%

Strongly Disagree 3 2%

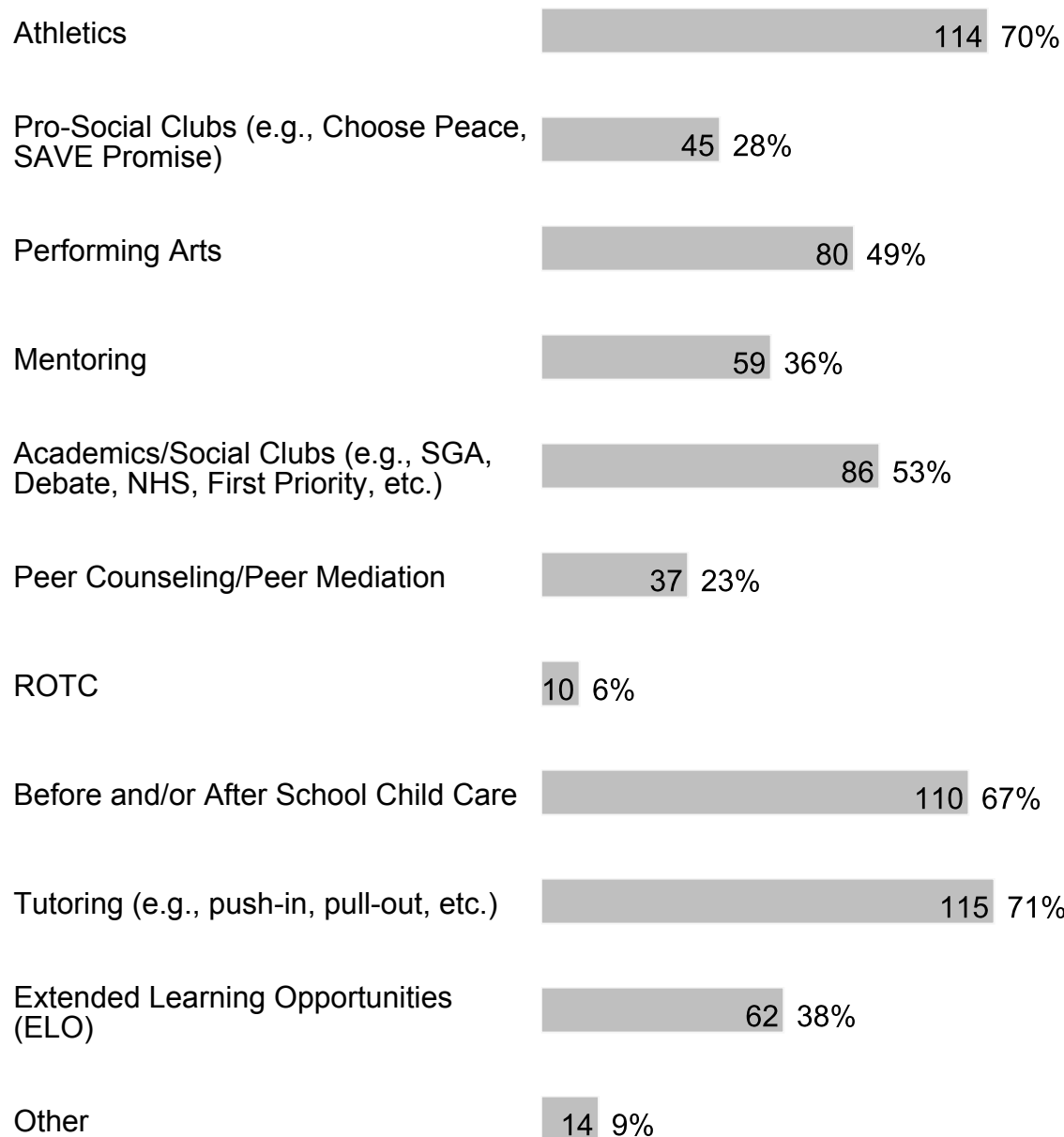
168 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 115 71%

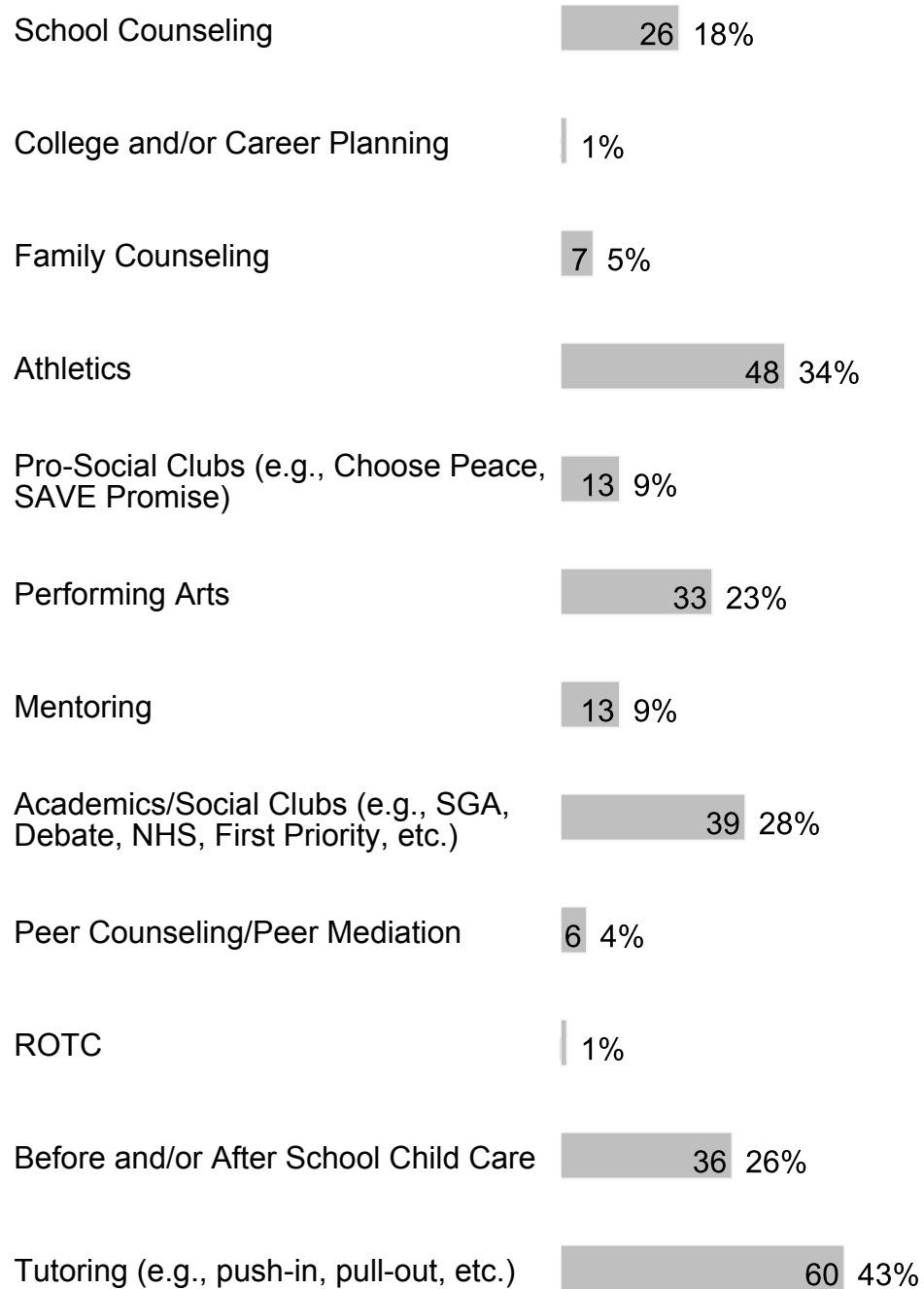
College and/or Career Planning 35 21%

Family Counseling 39 24%



163 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 29 21%

Other 20 14%

141 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 30 23%

College and/or Career Planning 20 16%

Family Counseling 14 11%

Athletics 53 41%

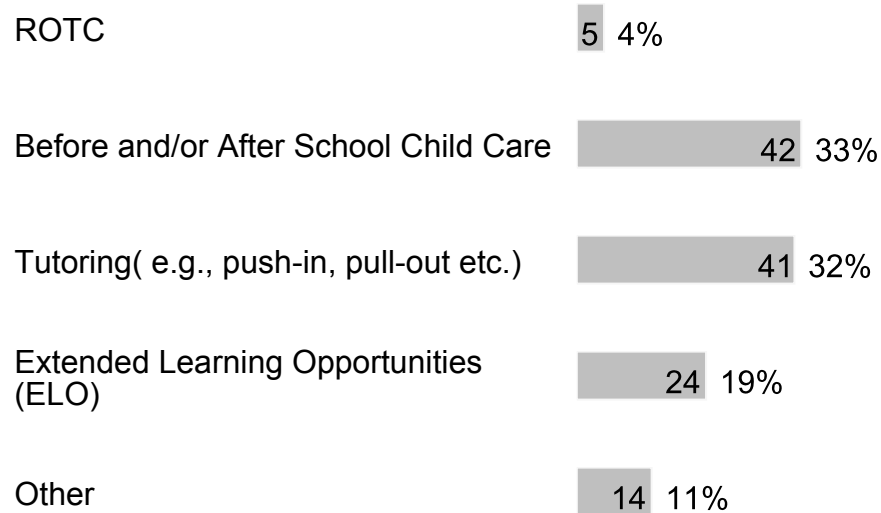
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 17 13%

Performing Arts 30 23%

Mentoring 14 11%

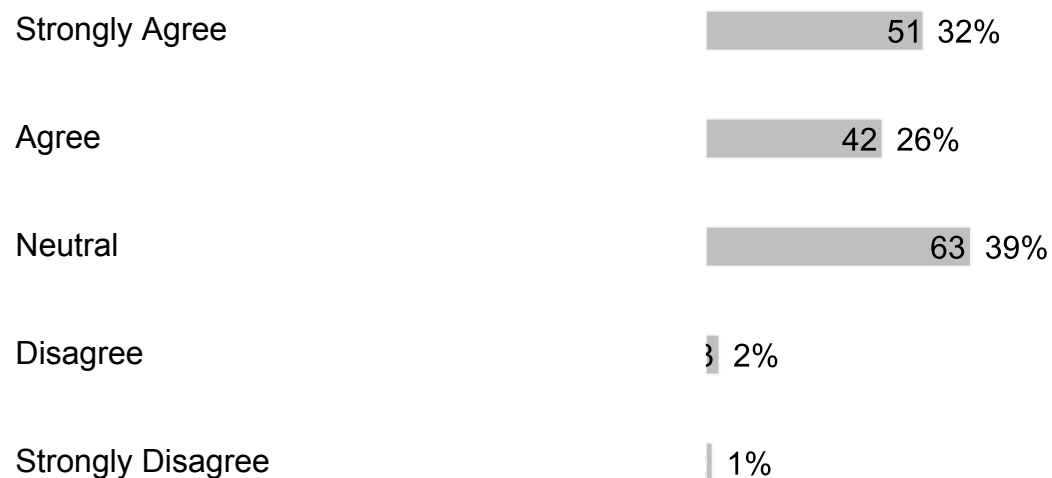
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 34 27%

Peer Counseling/Peer Mediation 16 13%



128 respondents

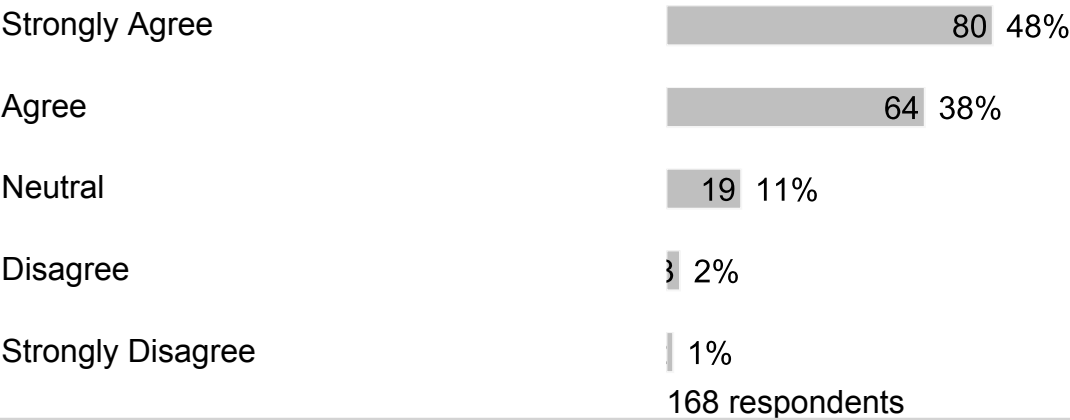
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



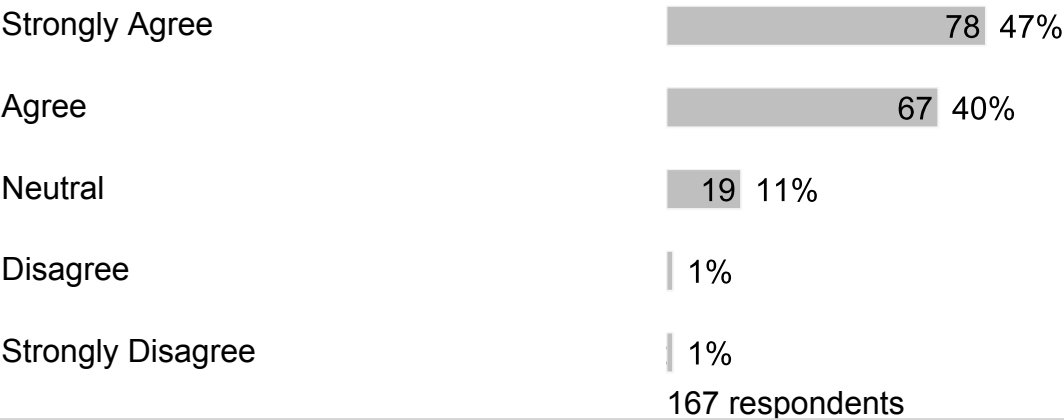
161 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 3 2%
166 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 77 46%

Agree 67 40%

Neutral 19 11%

Disagree 1 1%

Strongly Disagree 1 1%

166 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 74 44%

Agree 73 43%

Neutral 15 9%

Disagree 3 2%

Strongly Disagree 3 2%

168 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 75 45%

Agree 71 42%

Neutral 18 11%

Disagree | 1%

Strongly Disagree | 1%

168 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 91 54%

Agree 62 37%

Neutral 12 7%

Disagree 3 2%

168 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 73 44%

Agree 74 45%

Neutral 16 10%

Strongly Disagree | 1%

165 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 76 45%

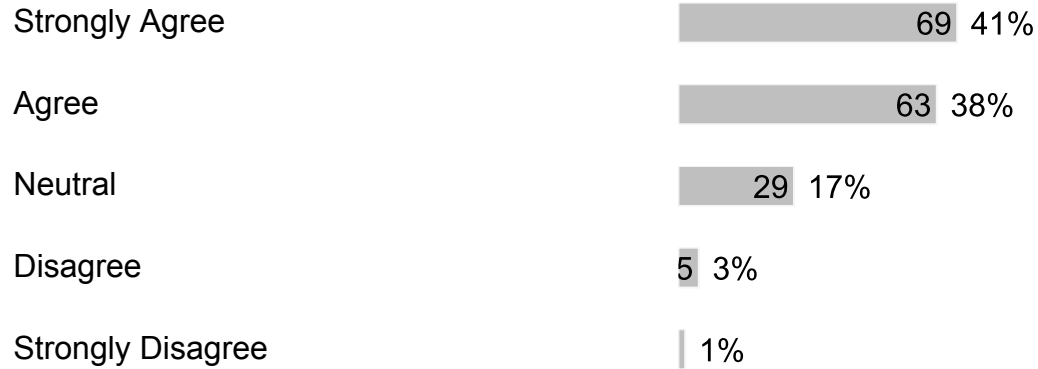
Agree 66 39%

Neutral 24 14%

Disagree | 1%

168 respondents

10. 10. My child's teachers work as a team to help my child learn.



167 respondents

11. 11. My child's teachers use a variety of teaching strategies.



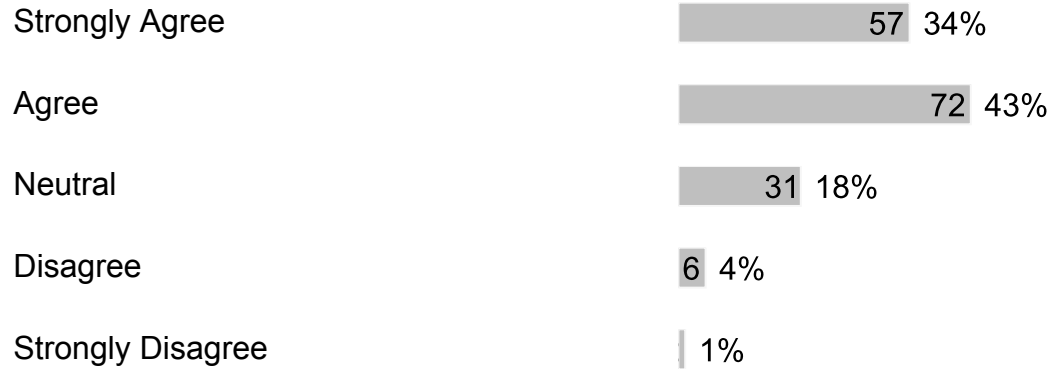
167 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



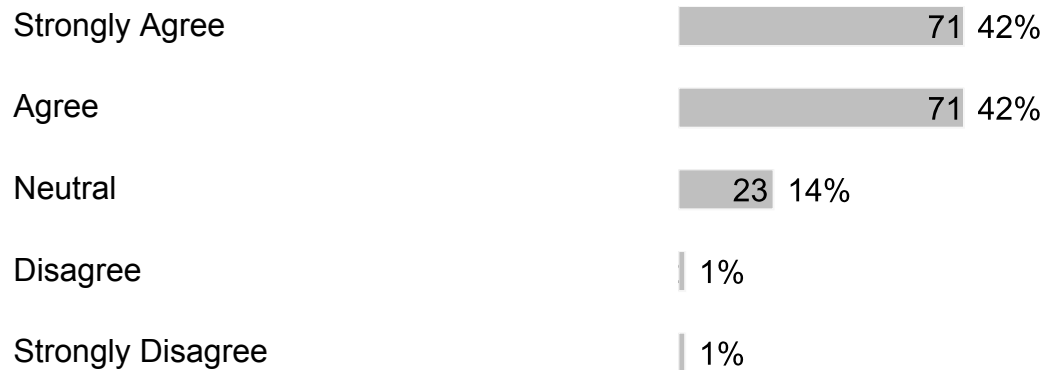
168 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



168 respondents

14. 14. Clear learning expectations are set for my child.



168 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



Strongly Disagree | 1%
168 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 70 42%
Agree 73 43%
Neutral 21 13%
Disagree 3 2%
Strongly Disagree | 1%
168 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 64 38%
Agree 57 34%
Neutral 34 20%
Disagree 6 4%
Strongly Disagree 7 4%
168 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 68 41%
Agree 62 37%
Neutral 30 18%

Disagree 3 2%

Strongly Disagree 1 2%

167 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 50 30%

Agree 46 27%

Neutral 38 23%

Disagree 20 12%

Strongly Disagree 14 8%

168 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 75 45%

Agree 61 37%

Neutral 25 15%

Disagree 5 3%

Strongly Disagree 1 1%

167 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 74 45%

Agree 66 40%

Neutral	22	13%
Disagree	1	1%
Strongly Disagree	1	1%

166 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	72	43%
Agree	73	43%
Neutral	22	13%
Strongly Disagree	1	1%

168 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	77	46%
Agree	55	33%
Neutral	27	16%
Disagree	6	4%
Strongly Disagree	1	1%

167 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	76	46%
Agree	66	40%

Neutral 24 14%

Disagree 1%

167 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 79 47%

Agree 58 35%

Neutral 28 17%

Disagree 1%

Strongly Disagree 1%

167 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 67 40%

Agree 56 34%

Neutral 43 26%

Strongly Disagree 1%

167 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 77 46%

Agree 69 41%

Neutral 18 11%

Disagree 1 1%

Strongly Disagree 1 1%

167 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 59 35%

Agree 56 33%

Neutral 33 20%

Disagree 15 9%

Strongly Disagree 5 3%

168 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 57 34%

Agree 52 31%

Neutral 48 29%

Disagree 7 4%

Strongly Disagree 1 2%

168 respondents

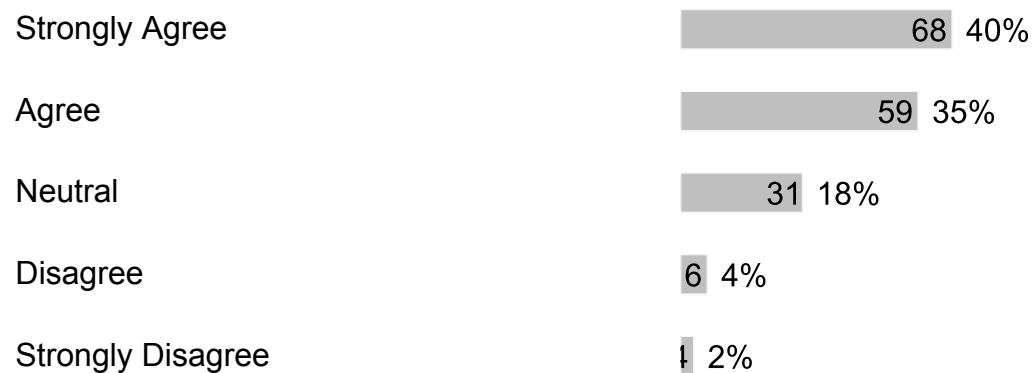
30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 51 30%



168 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



168 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report