

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 05/01/2026



surveys

Custom Survey

1 survey(s) 159 response(s)

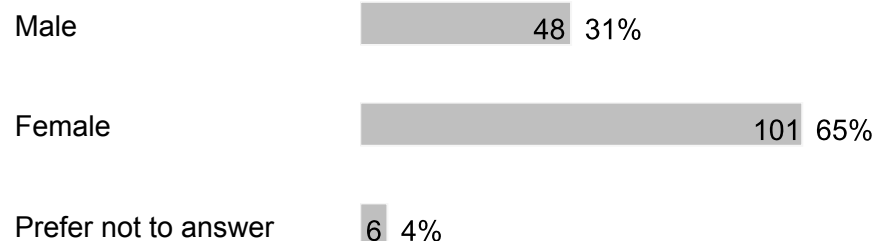
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

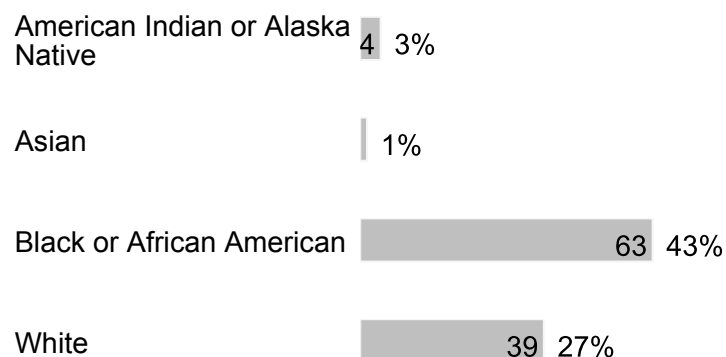
Number of Responses | Percentages of Total Responses

1. Gender



155 respondents

2. Race



Multiracial 4 3%

Other 33 23%

145 respondents

3. Ethnicity

Hispanic 63 43%

Non-Hispanic or Latino 70 48%

Prefer not to answer 12 8%

145 respondents

4. Grade

Grade PK 5 3%

Grade K 20 13%

Grade 1 25 16%

Grade 2 15 9%

Grade 3 38 24%

Grade 4 29 18%

Grade 5 23 15%

Grade 8 1%

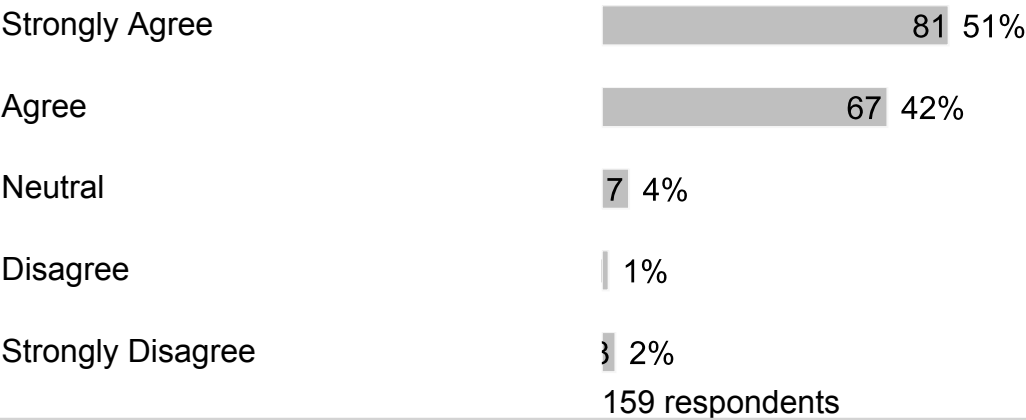
Grade 10 1%

Grade 11 1%

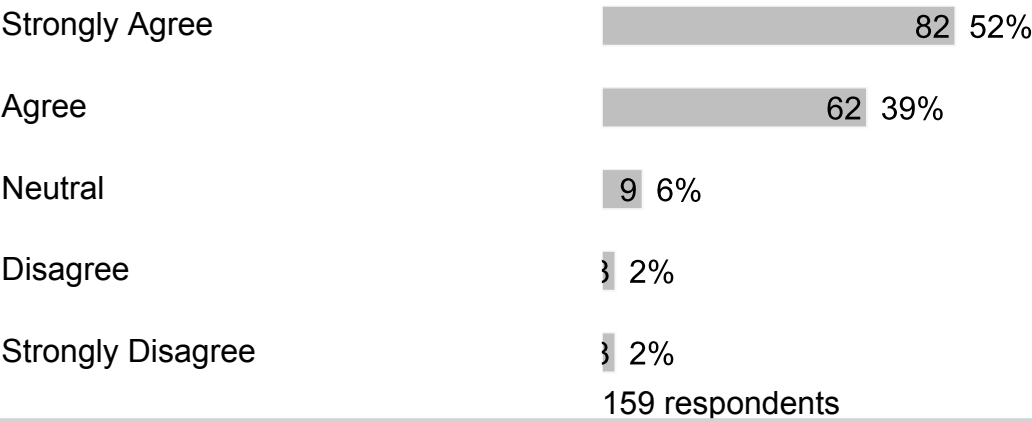
158 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree | 1%

Strongly Disagree | 1%

159 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 22 14%

Agree 22 14%

Neutral 29 18%

Disagree 42 27%

Strongly Disagree 42 27%

157 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 28 18%

Agree 23 15%

Neutral 16 10%

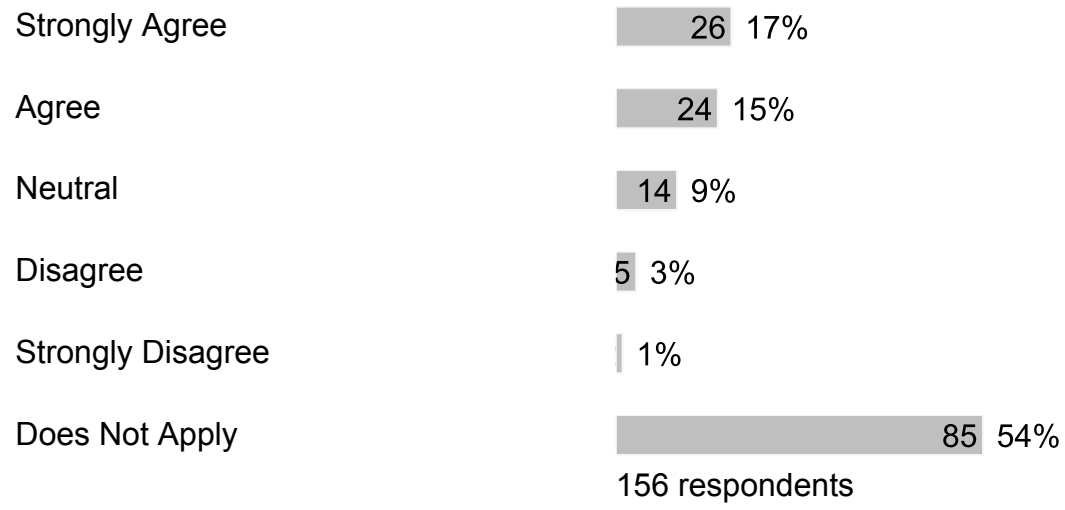
Disagree 4 3%

Strongly Disagree 3 2%

Does Not Apply 83 53%

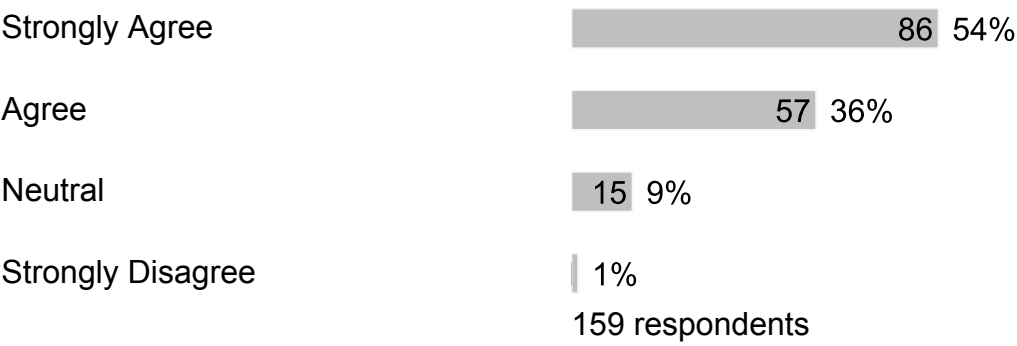
157 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



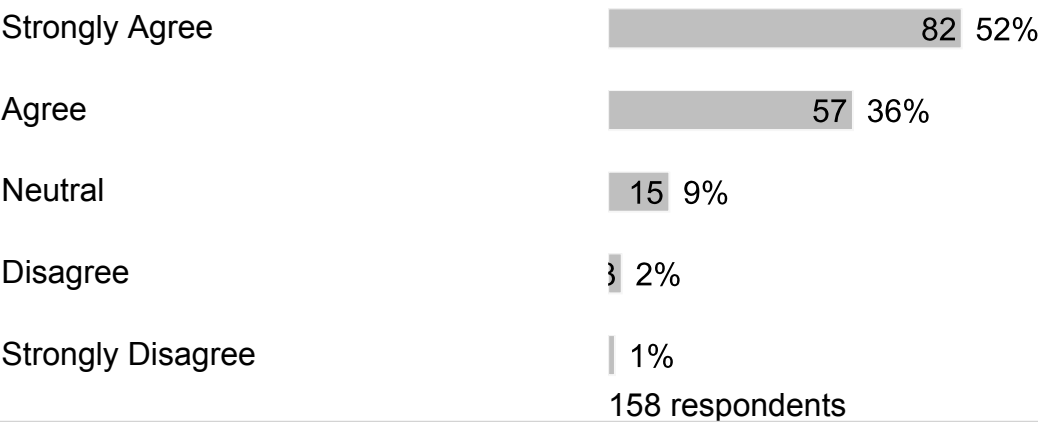
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

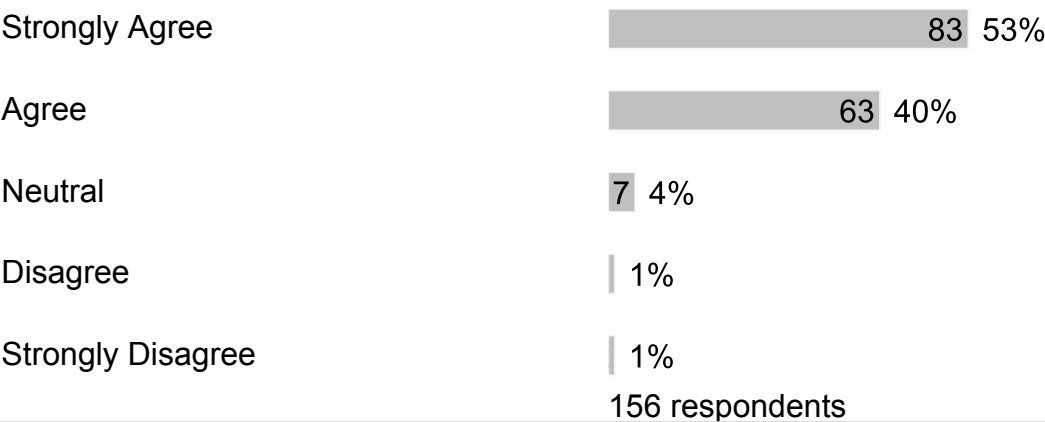


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



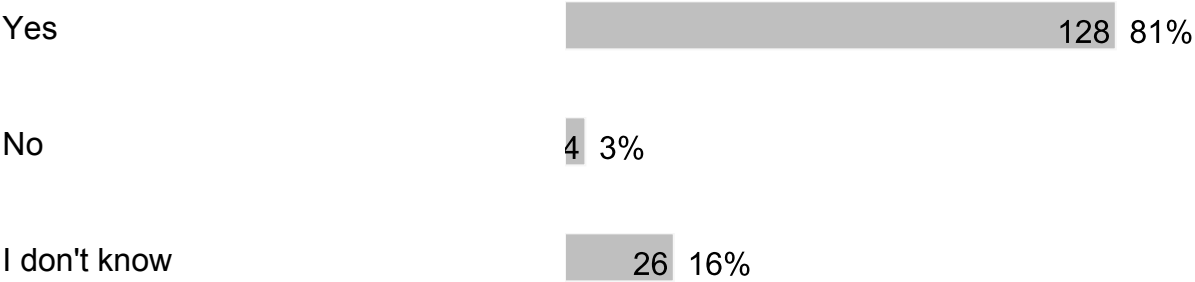
3. 3. At school, my child has up-to-date computers and other technology to learn.





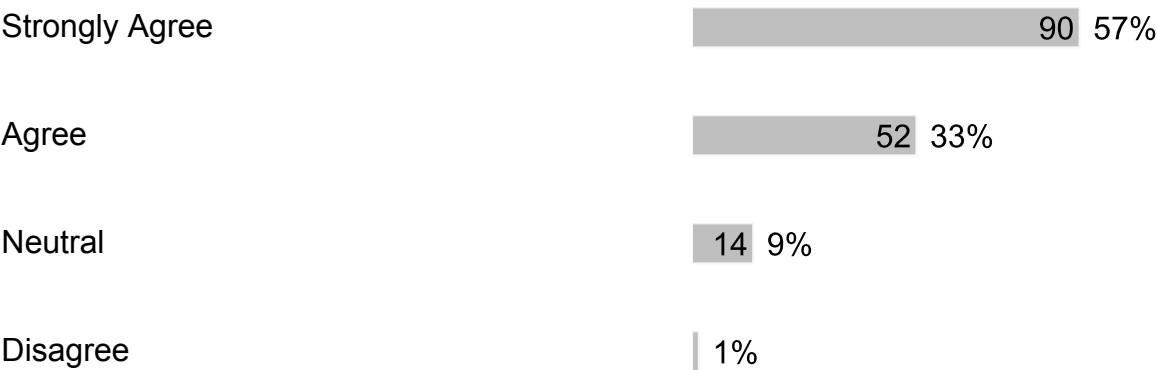
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



158 respondents

2. 2. My child likes going to school.



158 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 7 4%

Disagree 1 1%

Strongly Disagree 3 2%

158 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 81 51%

Agree 60 38%

Neutral 8 5%

Disagree 7 4%

Strongly Disagree 1 1%

158 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 83 53%

Agree 59 38%

Neutral 8 5%

Disagree 4 3%

Strongly Disagree 1 1%

156 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 75 48%

Agree 58 37%

Neutral 14 9%

Disagree 3 2%

Strongly Disagree 5 3%

155 respondents

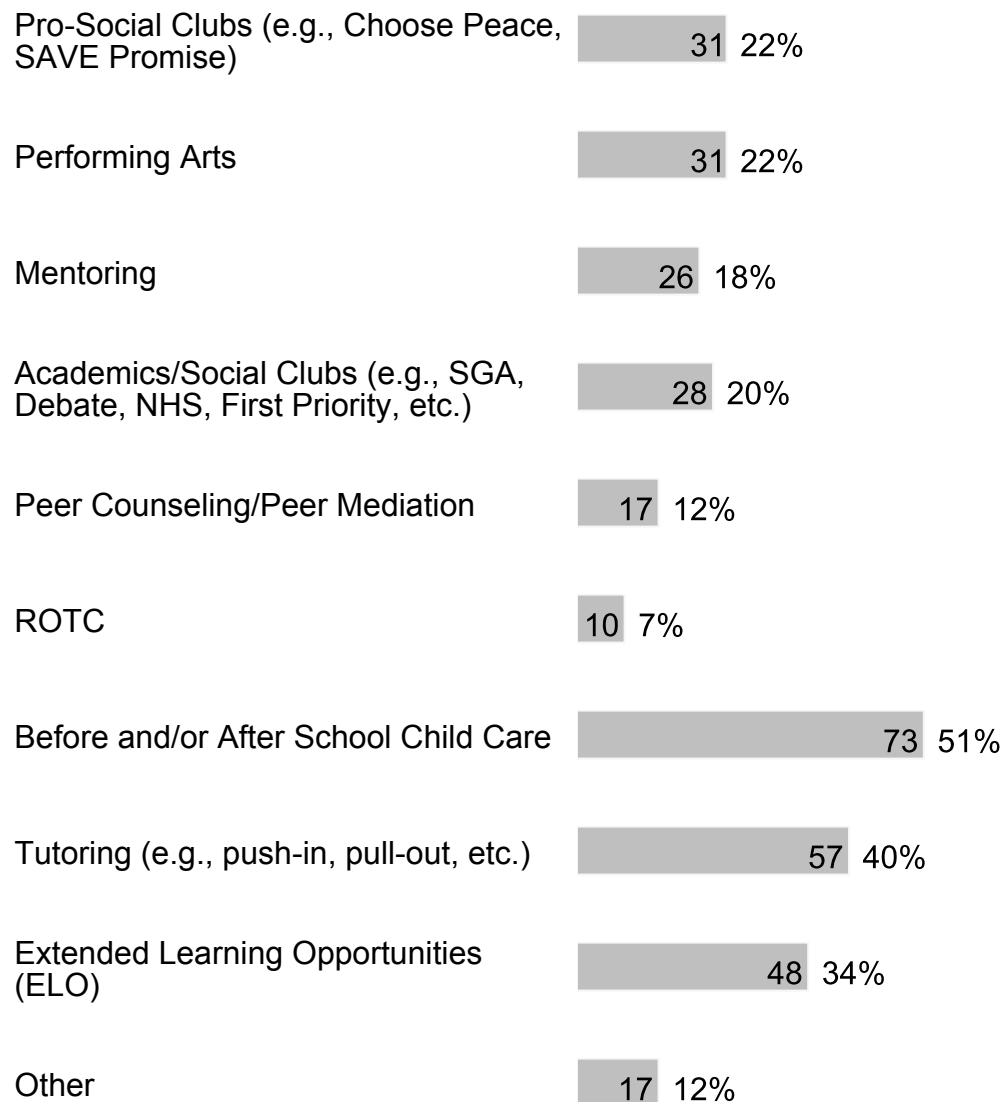
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 107 75%

College and/or Career Planning 20 14%

Family Counseling 47 33%

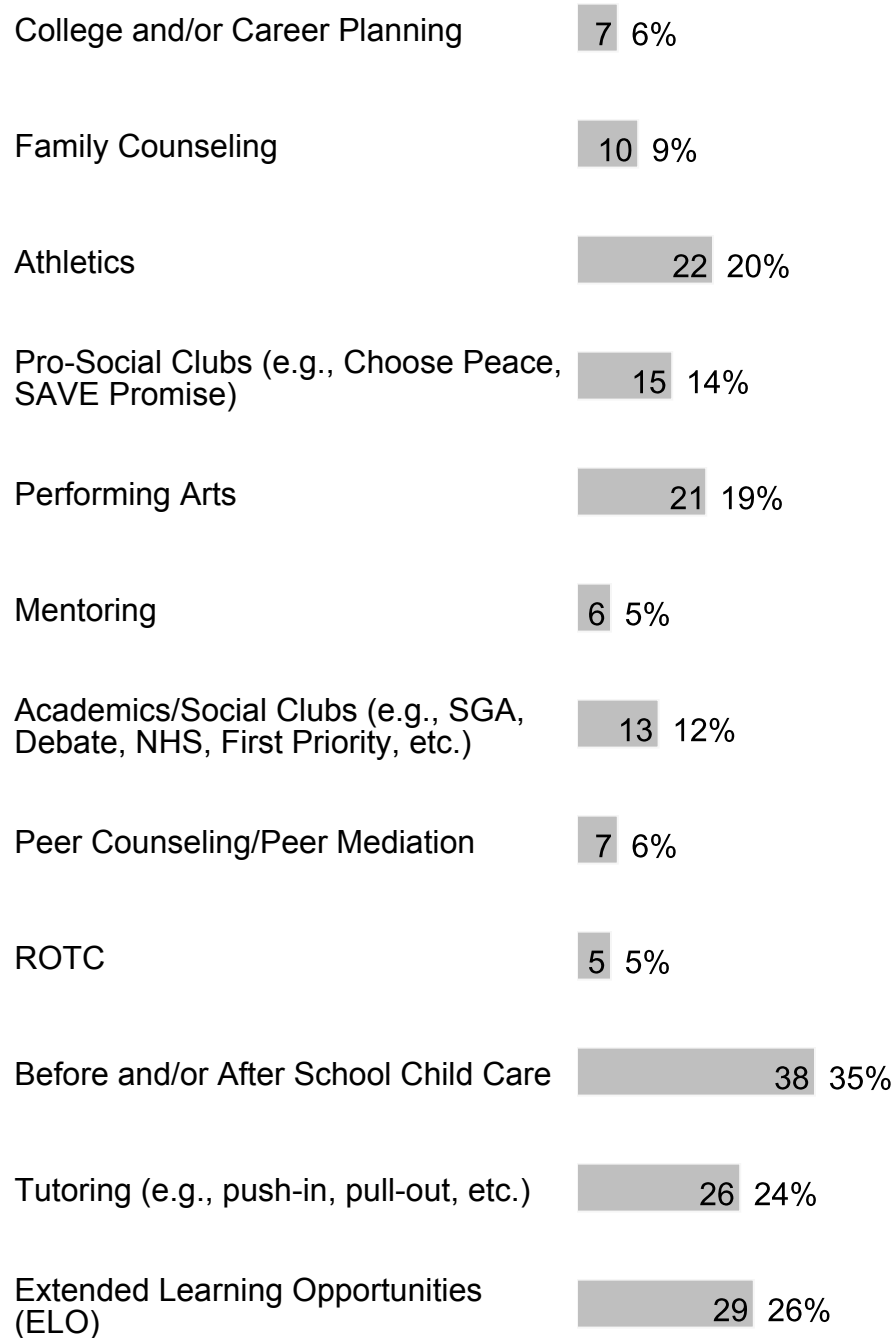
Athletics 30 21%



143 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other 24 22%

110 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 38 35%

College and/or Career Planning 16 15%

Family Counseling 21 19%

Athletics 21 19%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 22 20%

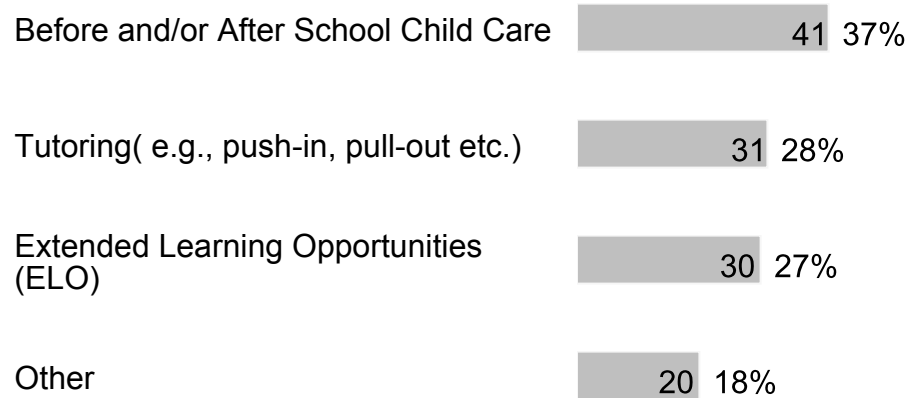
Performing Arts 25 23%

Mentoring 11 10%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 19 17%

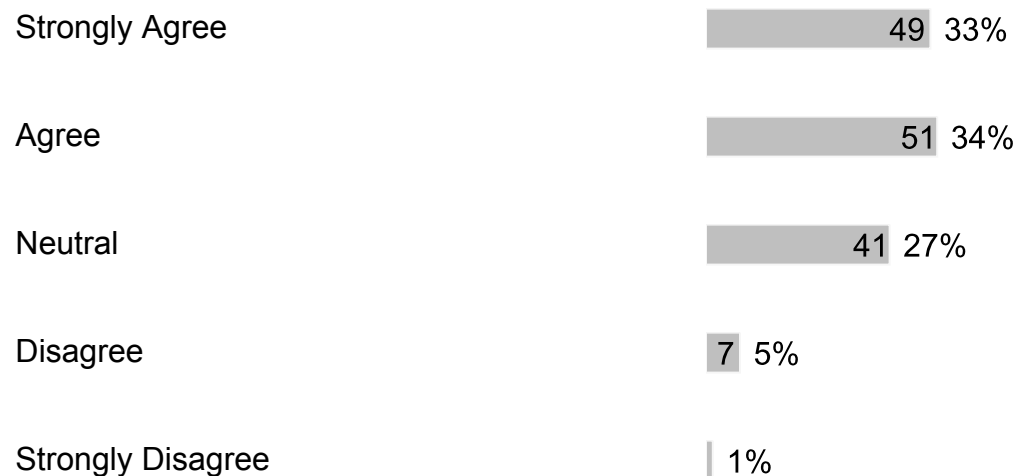
Peer Counseling/Peer Mediation 10 9%

ROTC 5 5%



110 respondents

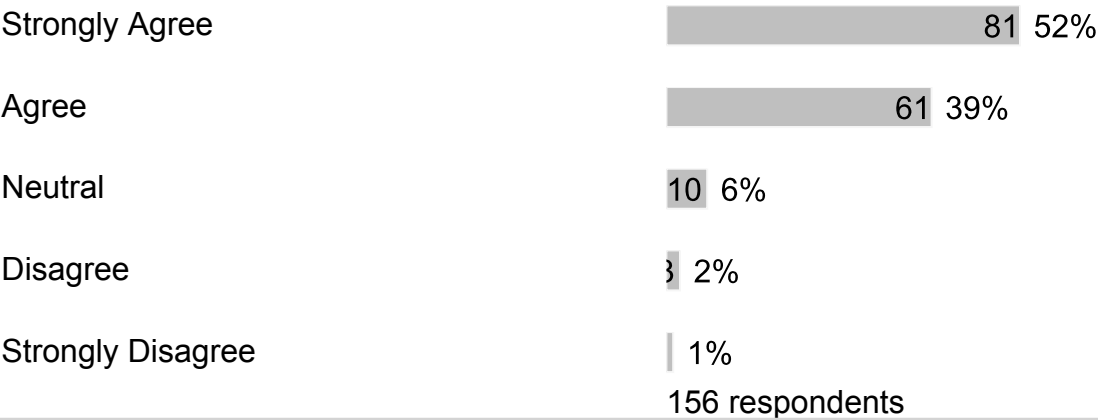
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



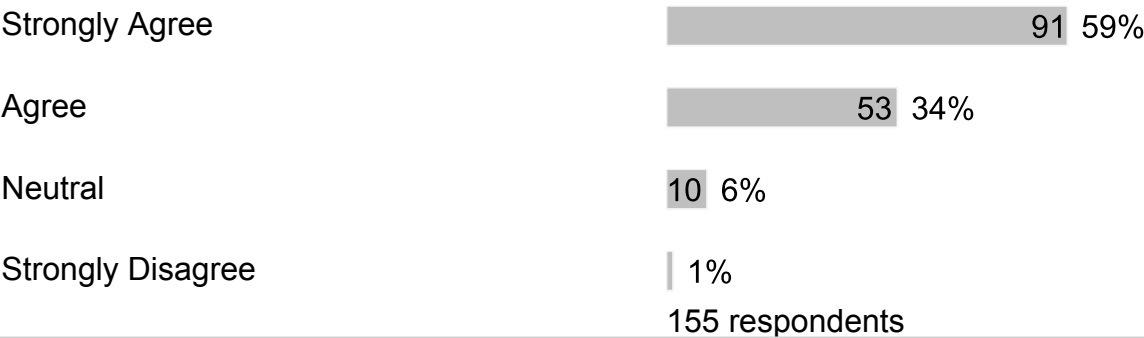
150 respondents

G. Section 6

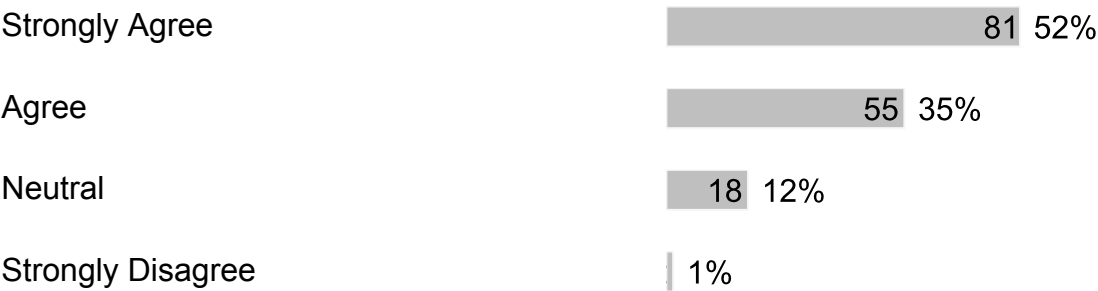
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

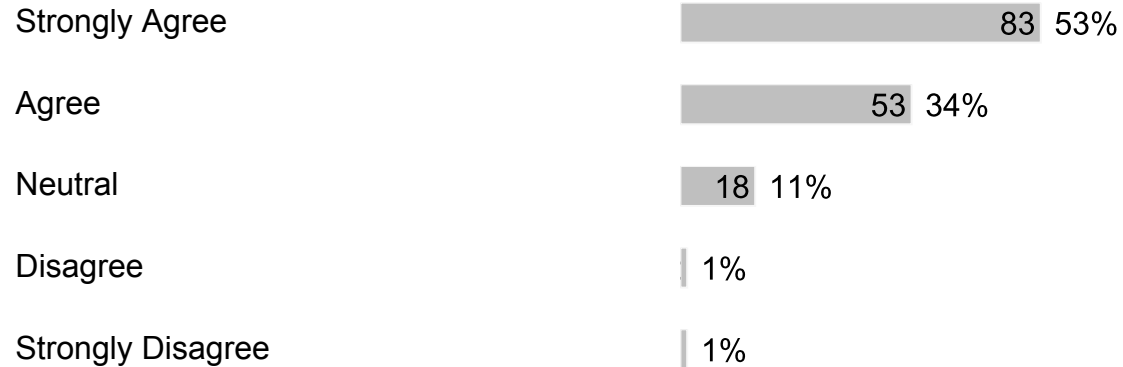


3. 3. Our school's administration provides strong instructional leadership.



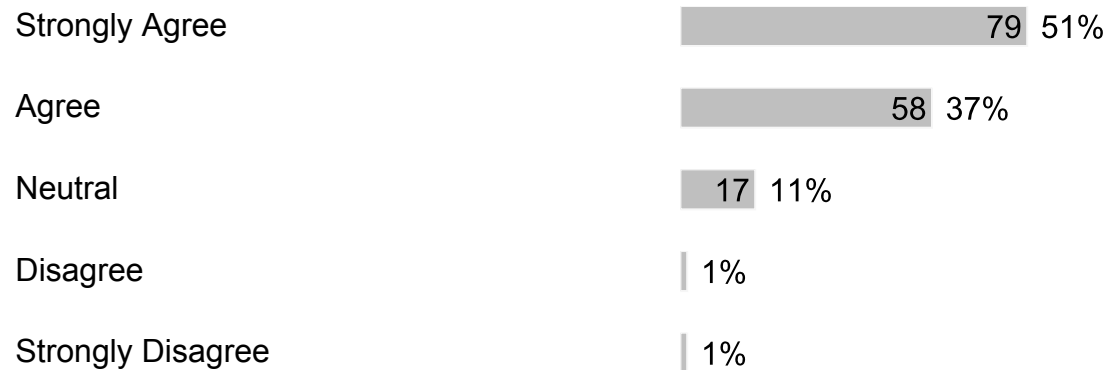
156 respondents

4. 4. Our school has established goals and a plan for improving student learning.



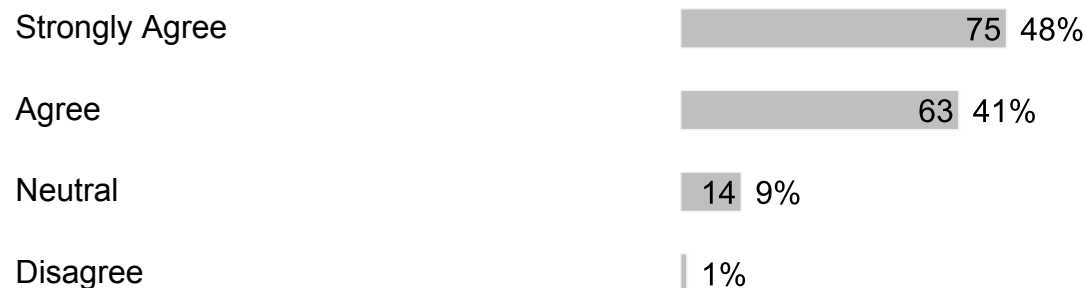
157 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



156 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
155 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 84 54%

Agree 60 38%

Neutral 11 7%

Disagree | 1%

157 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 88 56%

Agree 52 33%

Neutral 13 8%

Disagree | 1%

Strongly Disagree | 1%

156 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 82 53%

Agree 56 36%

Neutral 15 10%

Disagree | 1%

Strongly Disagree | 1%
155 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree | 91 59%

Agree | 50 32%

Neutral | 11 7%

Disagree | 1%

Strongly Disagree | 1%

155 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree | 88 56%

Agree | 52 33%

Neutral | 11 7%

Disagree | 3 2%

Strongly Disagree | 1%

156 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree | 83 53%

Agree | 55 35%

Neutral | 15 10%

Disagree 3 2%

Strongly Disagree 1 1%

157 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 78 50%

Agree 61 39%

Neutral 17 11%

Strongly Disagree 1 1%

157 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 79 50%

Agree 65 41%

Neutral 12 8%

Strongly Disagree 1 1%

157 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 73 46%

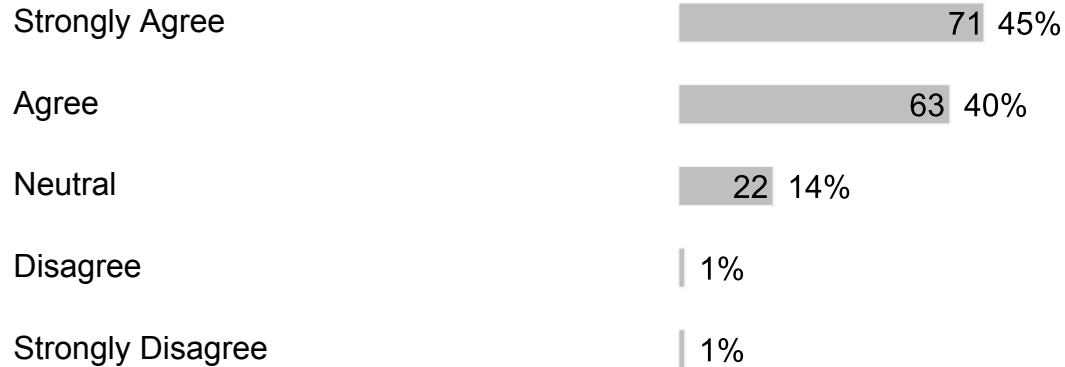
Agree 68 43%

Neutral 17 11%

Strongly Disagree 1 1%

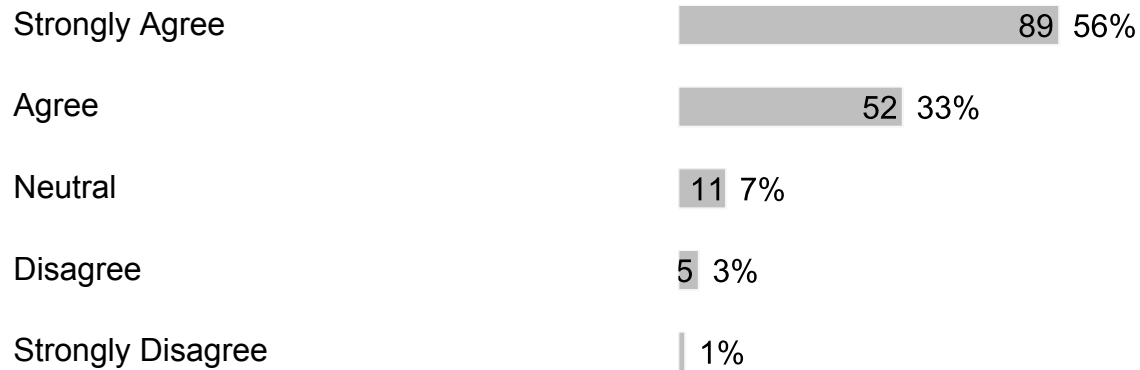
159 respondents

16. 16. Our school works to keep instructional time free from distraction.



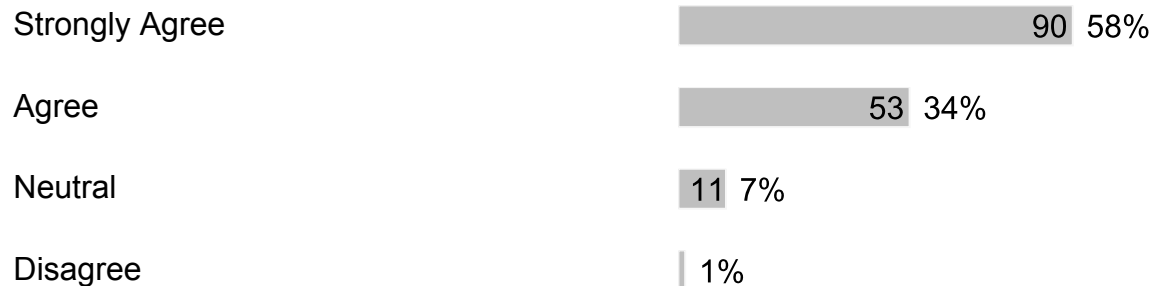
158 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



158 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



Strongly Disagree | 1%
156 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 84 53%
Agree 57 36%
Neutral 12 8%
Disagree 4 3%
Strongly Disagree | 1%

158 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 83 53%
Agree 59 37%
Neutral 13 8%
Disagree | 1%
Strongly Disagree | 1%

158 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 73 47%
Agree 54 35%
Neutral 20 13%

Disagree 8 5%

Strongly Disagree 1 1%

156 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 71 46%

Agree 57 37%

Neutral 23 15%

Disagree 4 3%

Strongly Disagree 1 1%

156 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 72 46%

Agree 64 41%

Neutral 14 9%

Disagree 6 4%

Strongly Disagree 1 1%

158 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 74 47%

Agree 70 44%

Neutral	12 8%
Disagree	1 1%
Strongly Disagree	1 1%

158 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	70 44%
Agree	63 40%
Neutral	22 14%
Disagree	1 1%
Strongly Disagree	1 1%

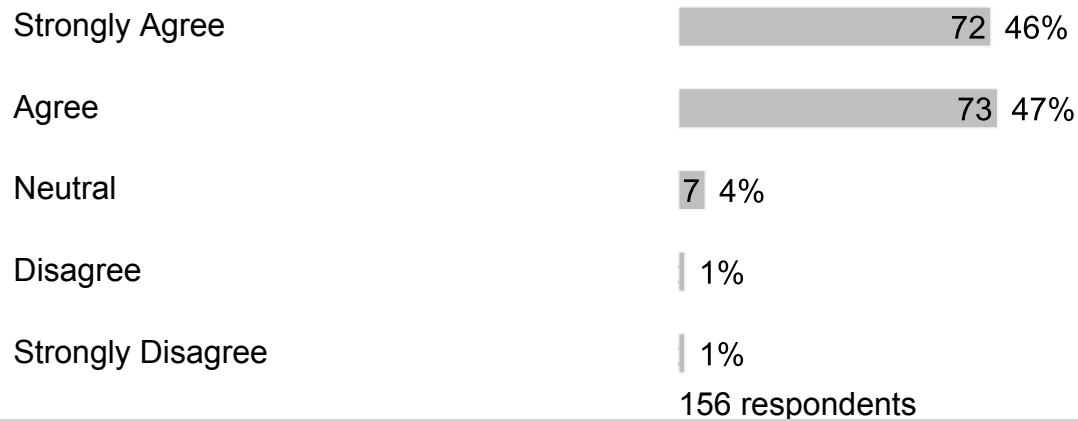
158 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

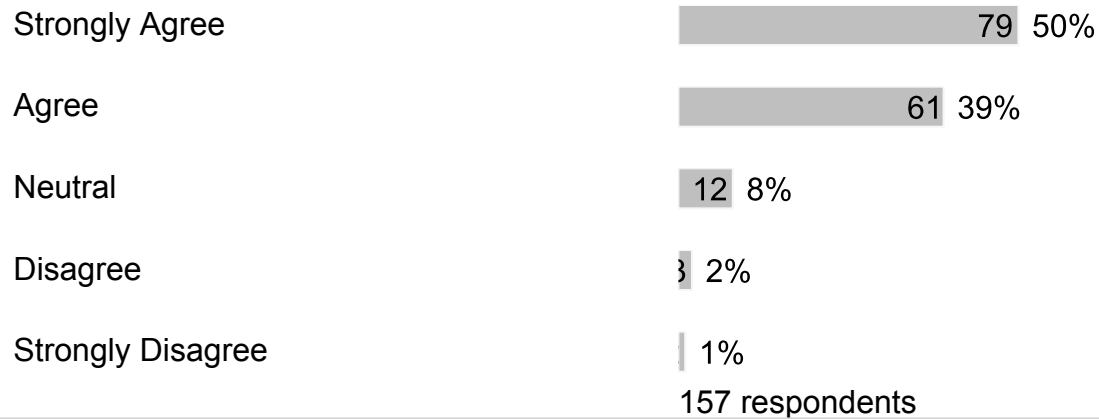
Strongly Agree	68 43%
Agree	54 34%
Neutral	32 20%
Disagree	1 1%
Strongly Disagree	1 1%

157 respondents

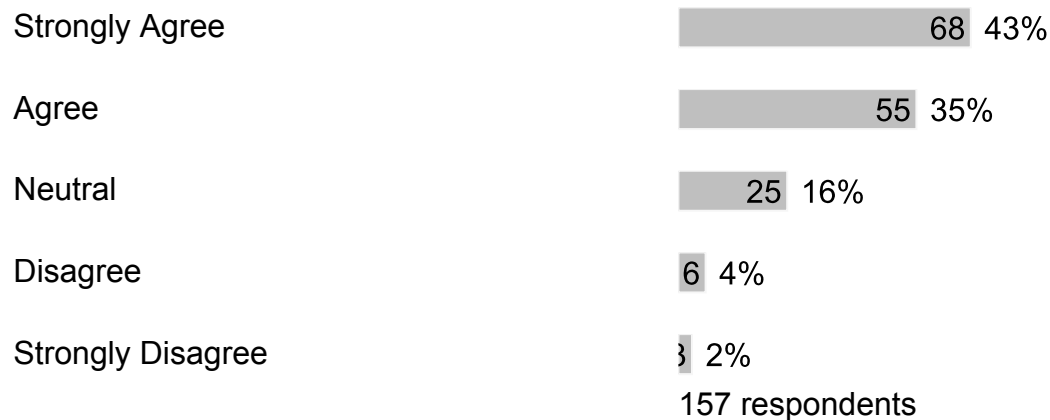
27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

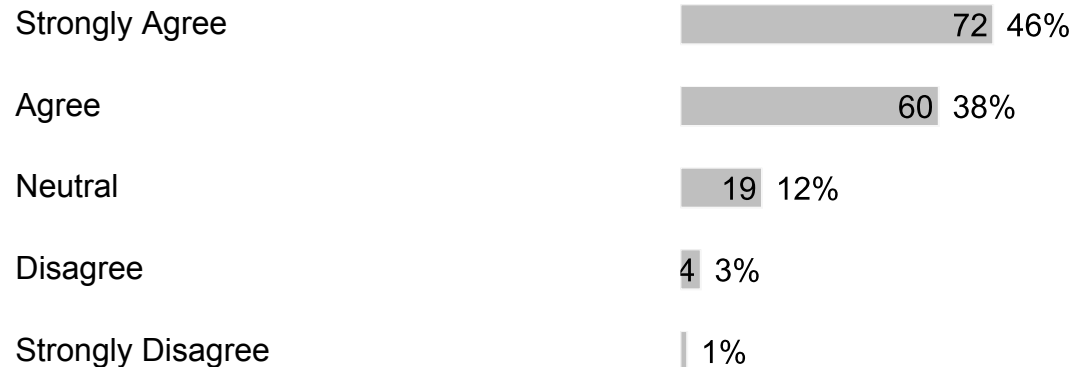


30. 30. Our school asks for family input when changing rules or policies.



155 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



156 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report