

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/01/2026



surveys

Custom Survey

1 survey(s) 66 response(s)

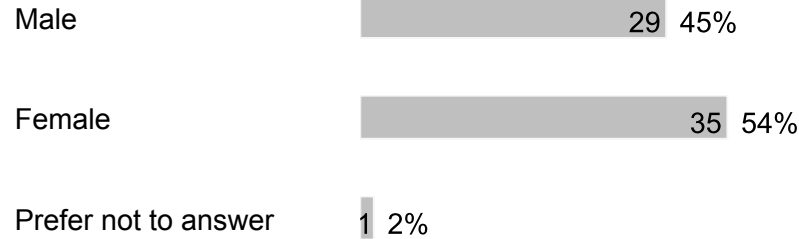
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

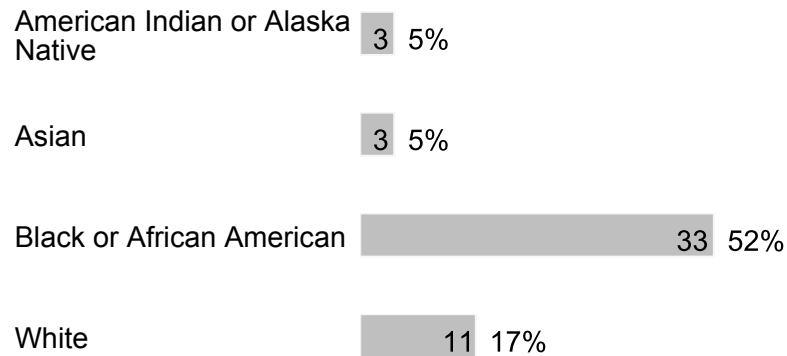
Number of Responses | Percentages of Total Responses

1. Gender



65 respondents

2. Race



Multiracial 2 3%

Other 11 17%

63 respondents

3. Ethnicity

Hispanic 18 29%

Non-Hispanic or Latino 36 57%

Prefer not to answer 9 14%

63 respondents

4. Grade

Grade 4 1 2%

Grade 7 1 2%

Grade 8 2 3%

Grade 9 19 29%

Grade 10 13 20%

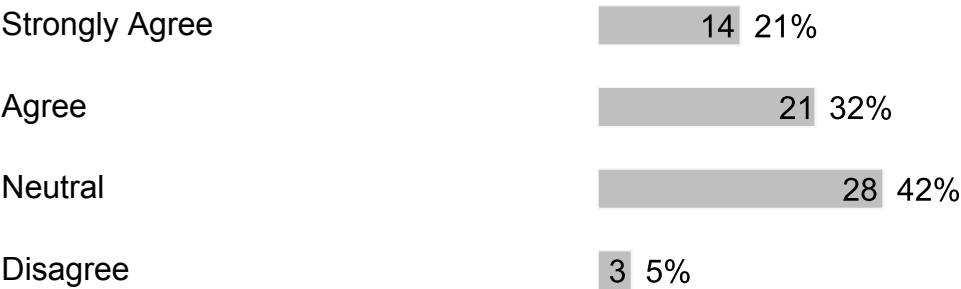
Grade 11 14 21%

Grade 12 16 24%

66 respondents

C. Section 2

1. 1. My child feels safe at school.



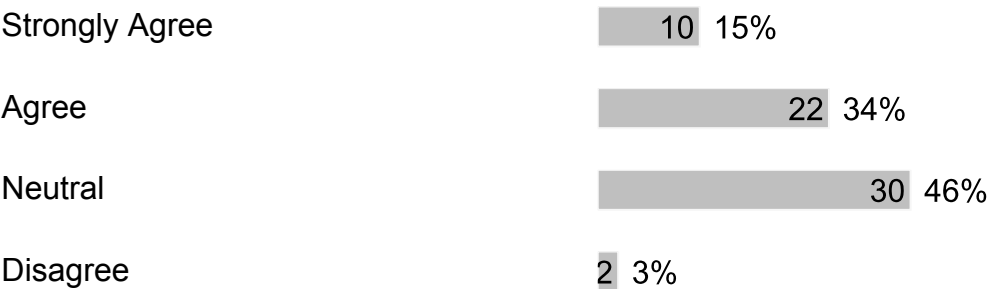
66 respondents

2. 2. My child’s school is clean and well-maintained.



65 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 1 2%
65 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

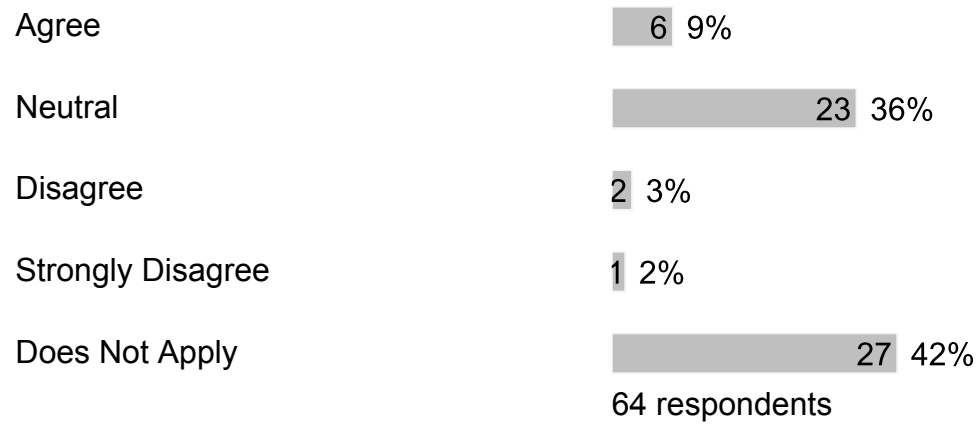
Strongly Agree 6 9%
Agree 4 6%
Neutral 24 37%
Disagree 18 28%
Strongly Disagree 13 20%
65 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 5 8%
Agree 4 6%
Neutral 23 36%
Disagree 4 6%
Strongly Disagree 1 2%
Does Not Apply 27 42%
64 respondents

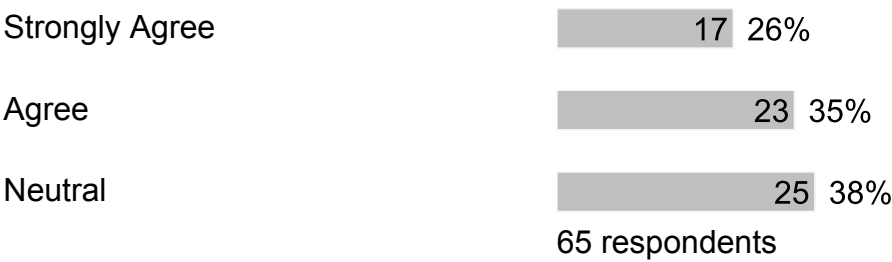
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 5 8%



D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

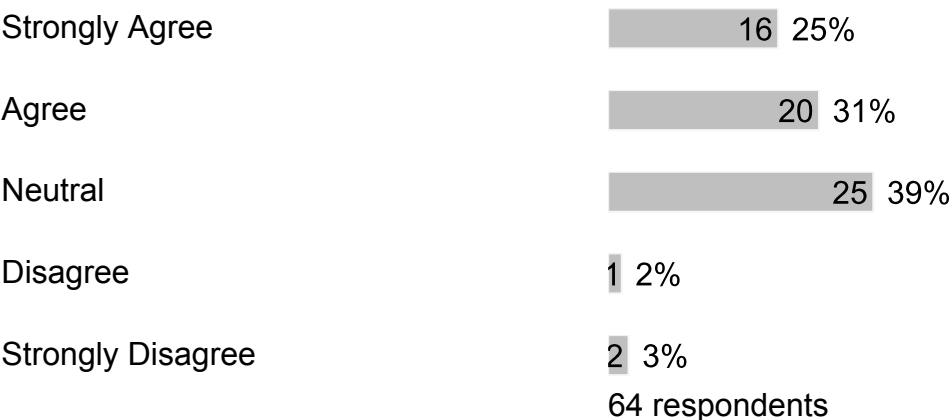


E. Section 4

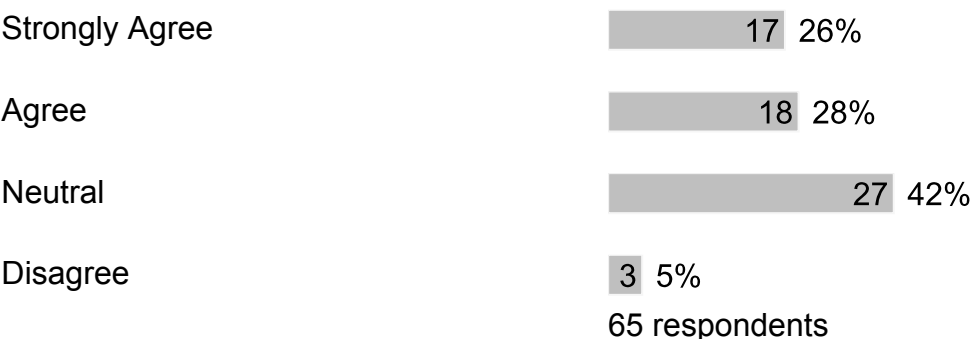
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

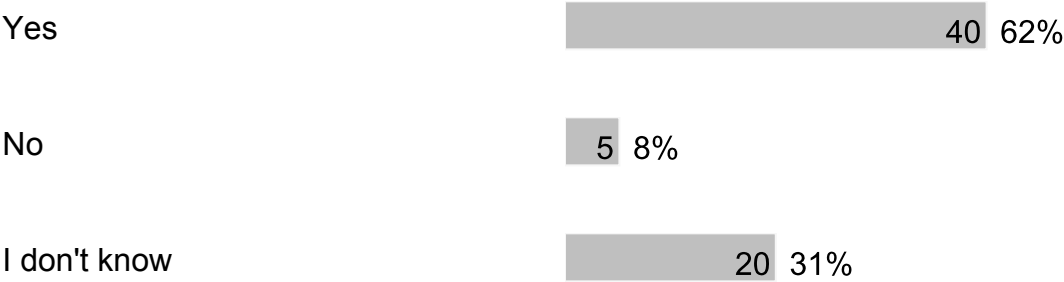


3. 3. At school, my child has up-to-date computers and other technology to learn.



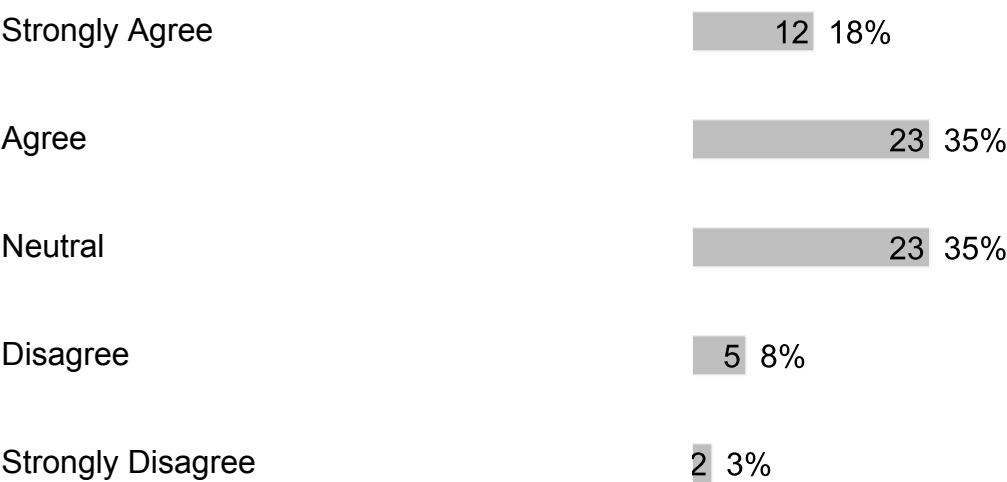
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



65 respondents

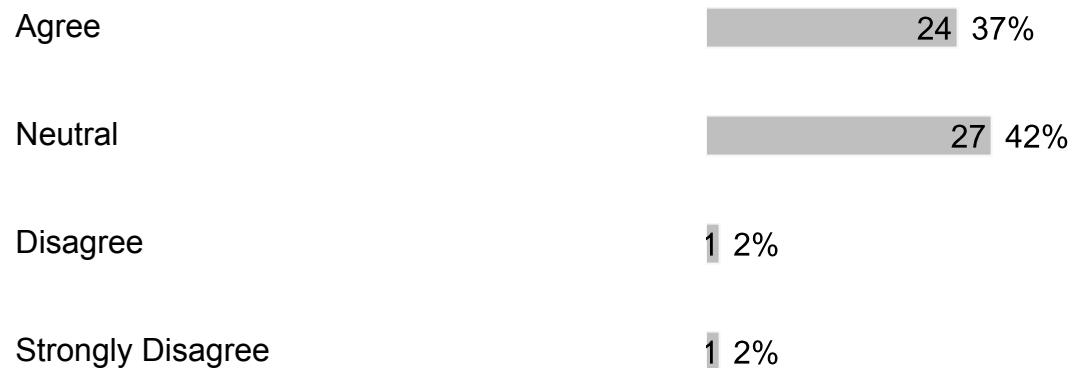
2. 2. My child likes going to school.



65 respondents

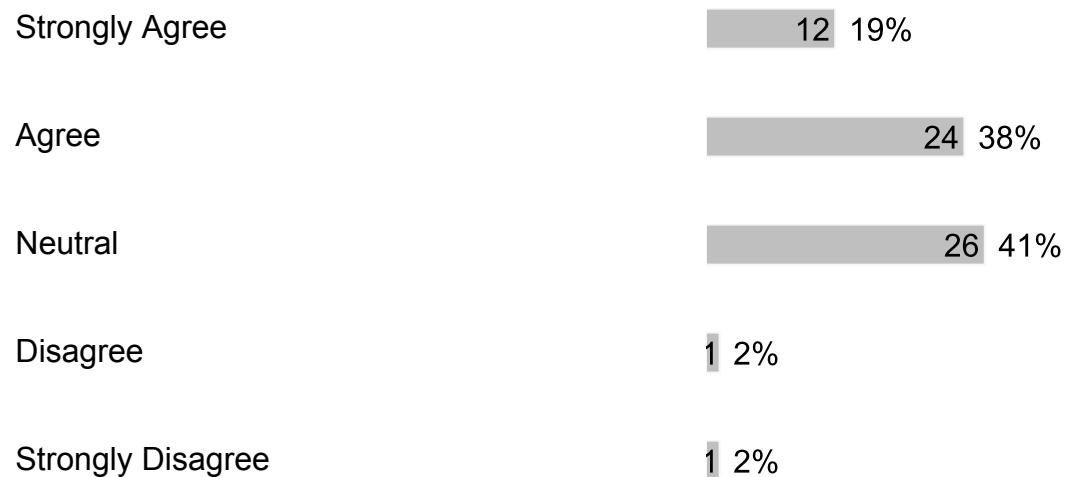
3. 3. Our school treats students with value, respect and compassion.





65 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



64 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 22 34%

Disagree 2 3%

65 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 14 22%

Agree 23 35%

Neutral 26 40%

Disagree 1 2%

Strongly Disagree 1 2%

65 respondents

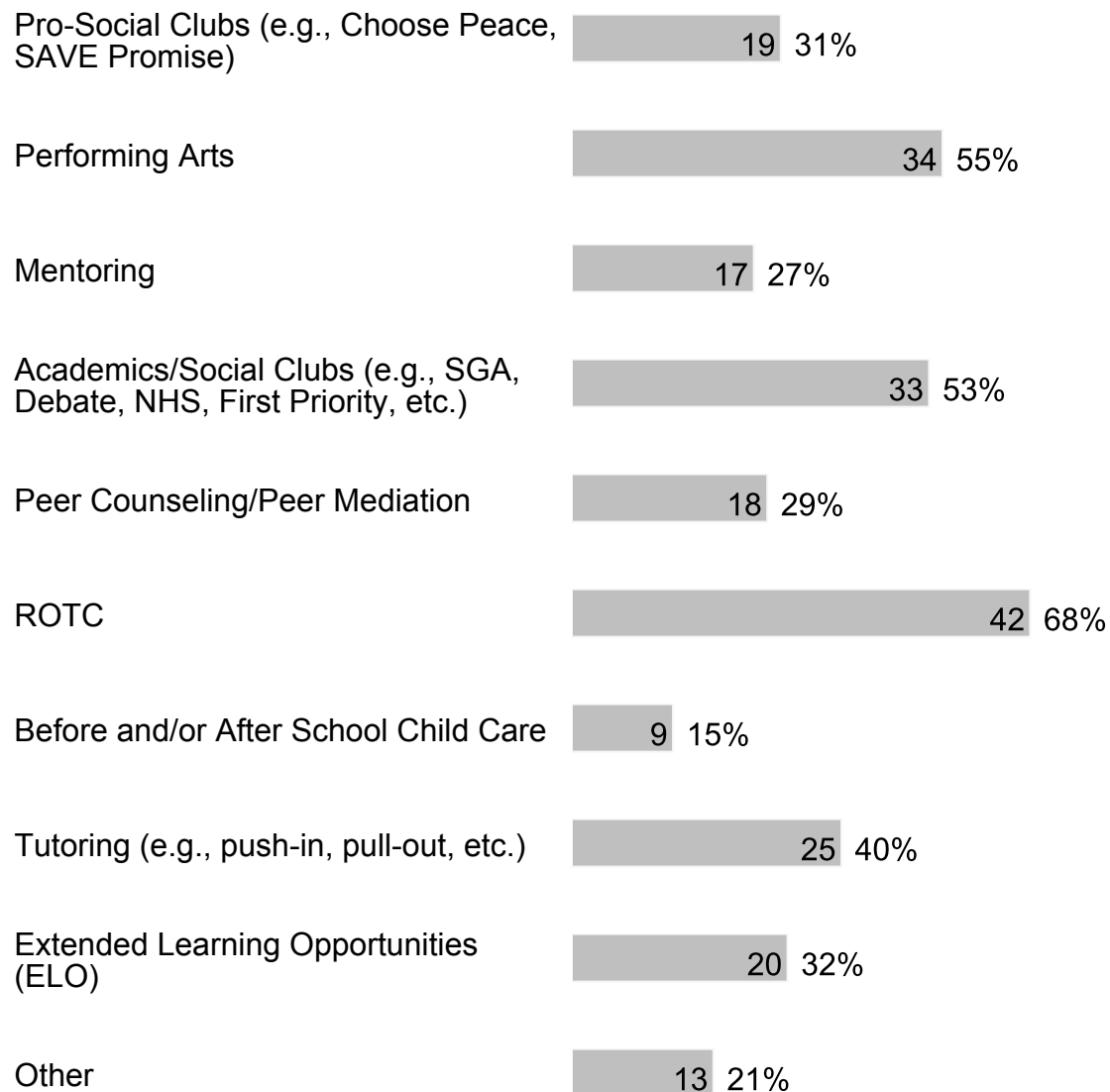
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 39 63%

College and/or Career Planning 42 68%

Family Counseling 20 32%

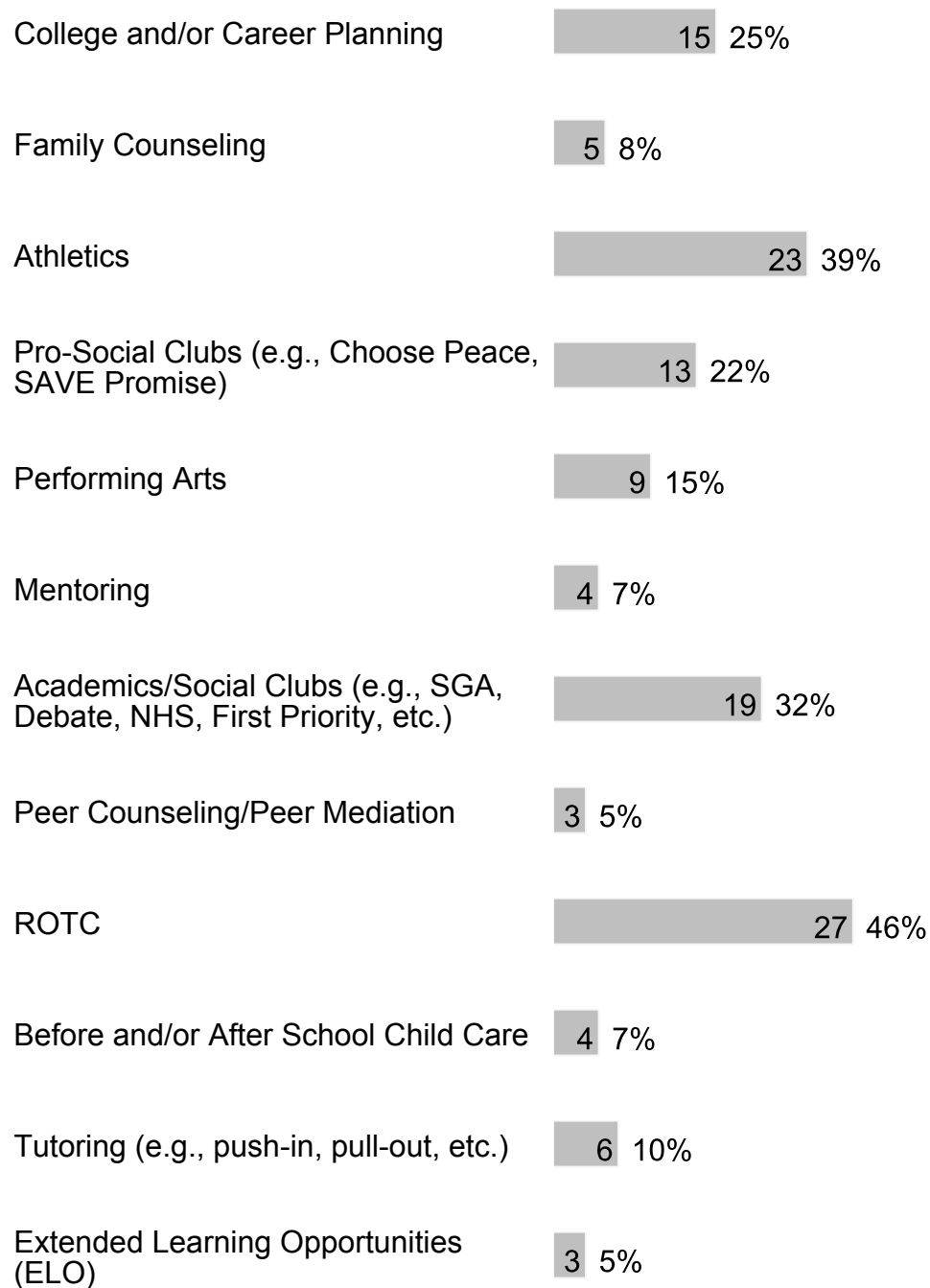
Athletics 45 73%



62 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other 12 20%

59 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 10 16%

College and/or Career Planning 25 41%

Family Counseling 5 8%

Athletics 19 31%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 11 18%

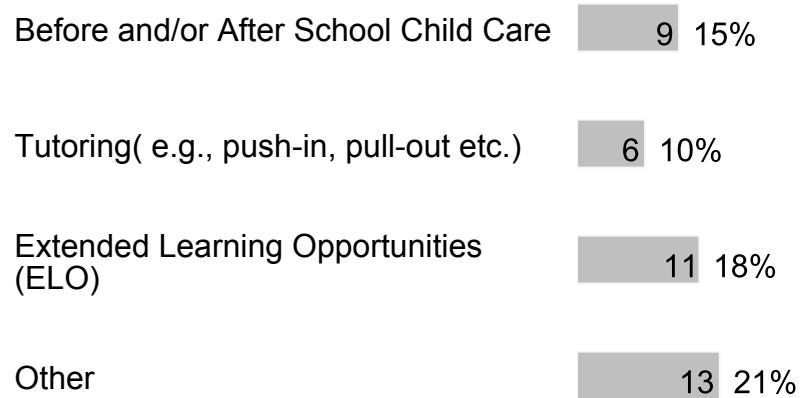
Performing Arts 14 23%

Mentoring 8 13%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 20 33%

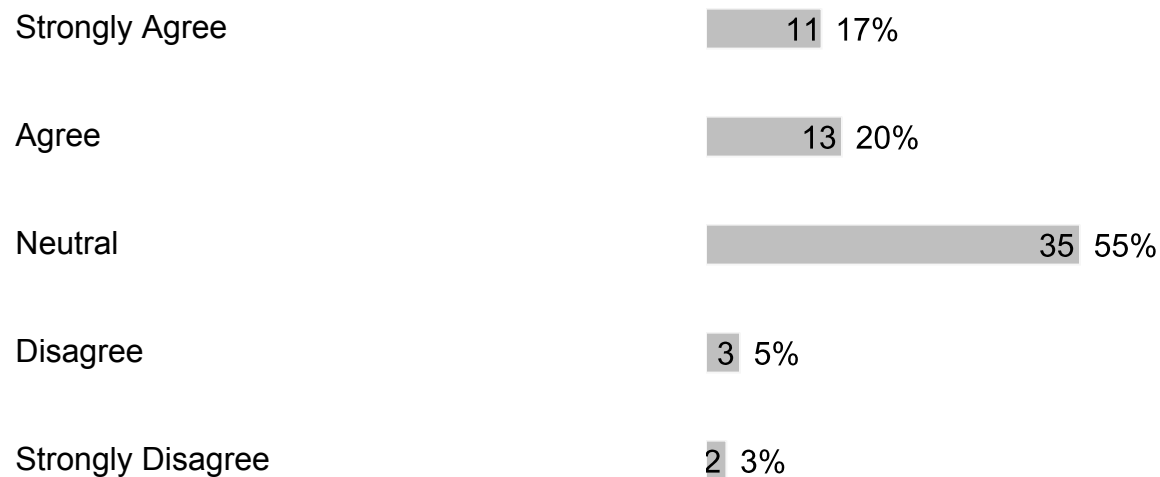
Peer Counseling/Peer Mediation 7 11%

ROTC 22 36%



61 respondents

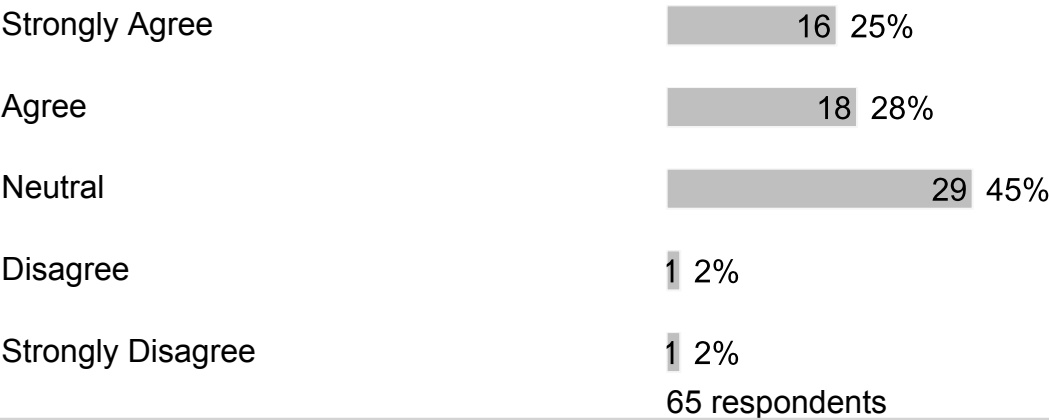
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



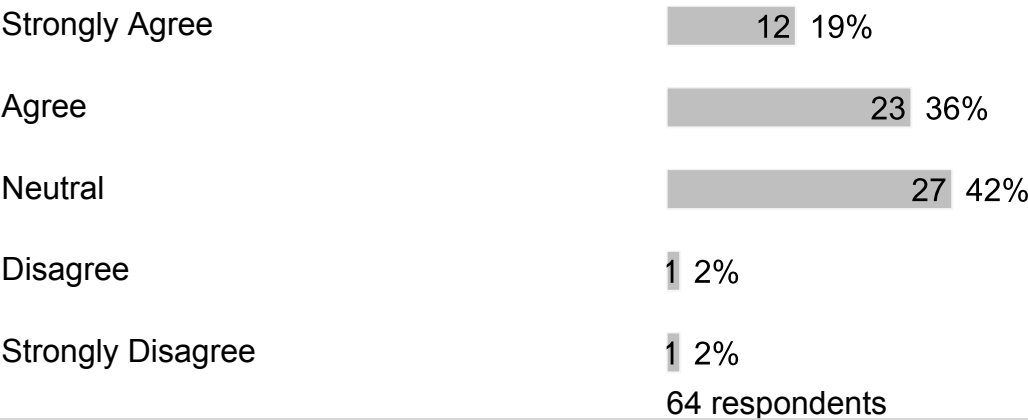
64 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree 2 3%
64 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 14 22%
Agree 19 29%
Neutral 28 43%
Disagree 3 5%
Strongly Disagree 1 2%

65 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 13 20%
Agree 20 31%
Neutral 30 46%
Disagree 1 2%
Strongly Disagree 1 2%

65 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 12 19%
Agree 24 38%
Neutral 25 40%

Disagree 2 3%
63 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 16 25%
Agree 21 32%
Neutral 27 42%
Strongly Disagree 1 2%
65 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

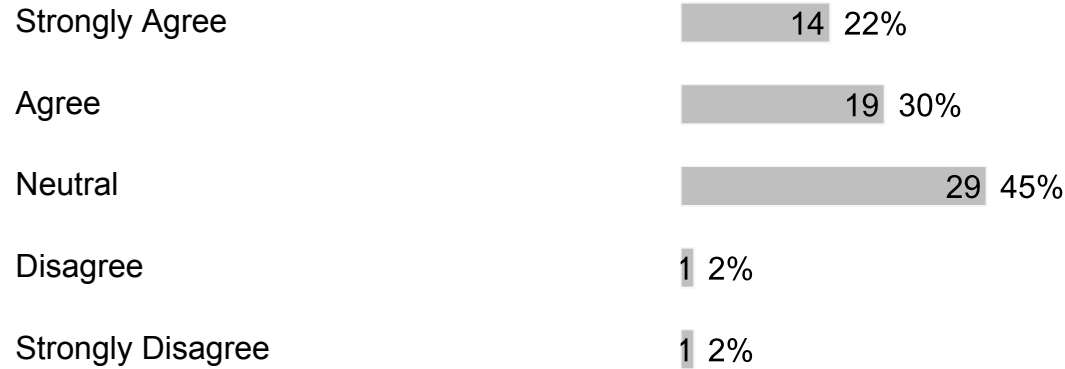
Strongly Agree 13 20%
Agree 23 35%
Neutral 27 42%
Disagree 2 3%
65 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 15 23%
Agree 19 29%
Neutral 29 45%
Disagree 1 2%
Strongly Disagree 1 2%

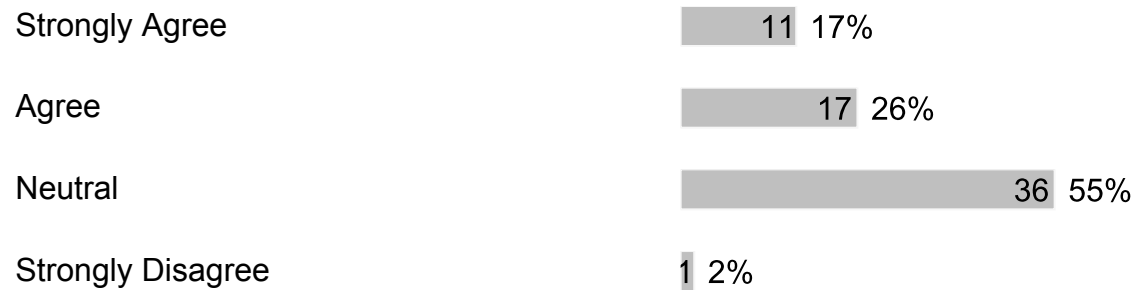
65 respondents

10. 10. My child's teachers work as a team to help my child learn.



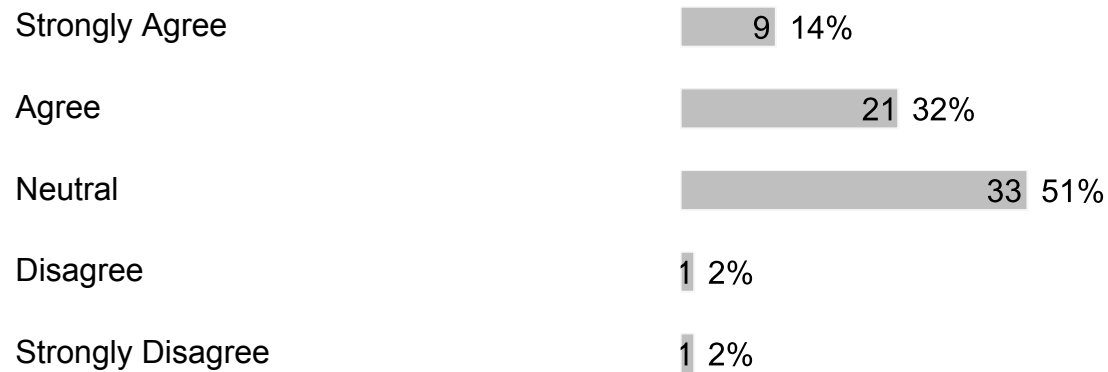
64 respondents

11. 11. My child's teachers use a variety of teaching strategies.



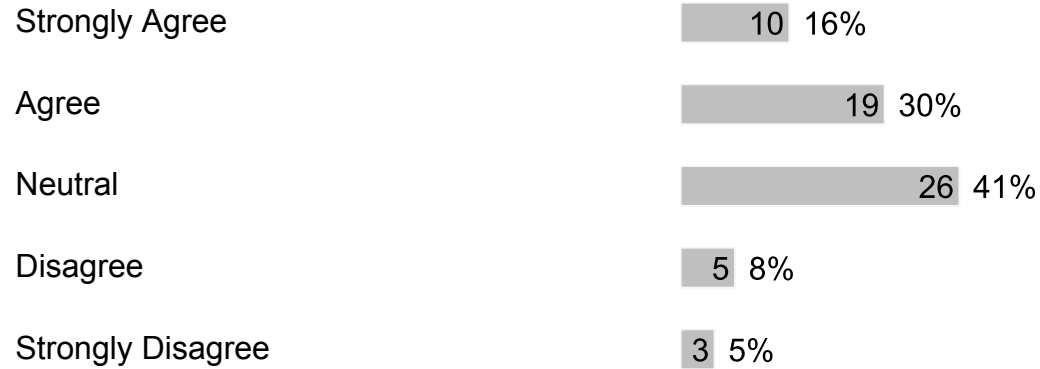
65 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



65 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



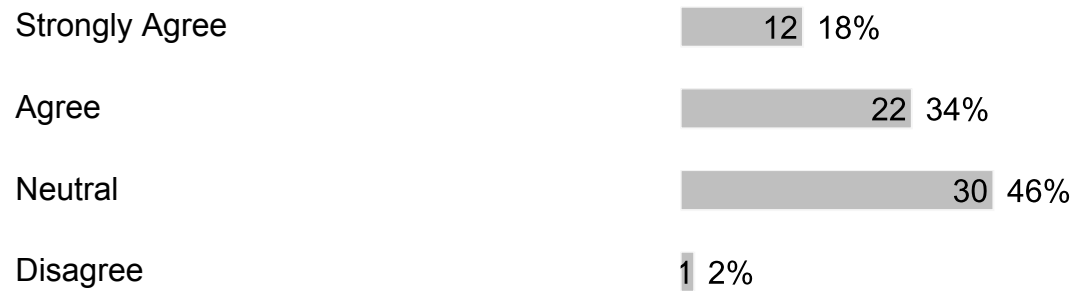
63 respondents

14. 14. Clear learning expectations are set for my child.



65 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



65 respondents

16. 16. Our school works to keep instructional time free from distraction.



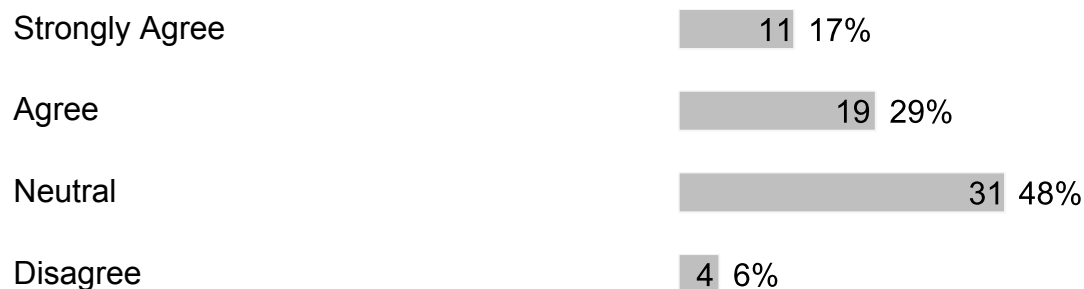
65 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



65 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



65 respondents

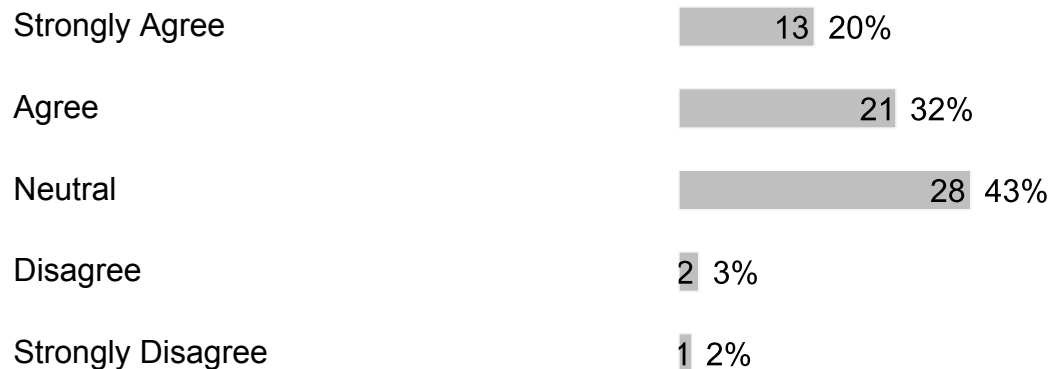
19. 19. Teachers schedule conferences to share student learning progress with families.





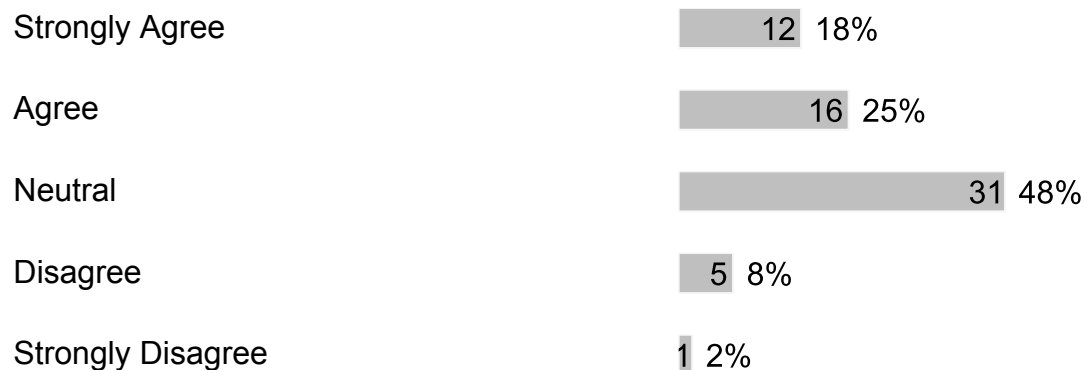
65 respondents

20. 20. My child is prepared for success in the next school year.



65 respondents

21. 21. Families are encouraged to volunteer.



65 respondents

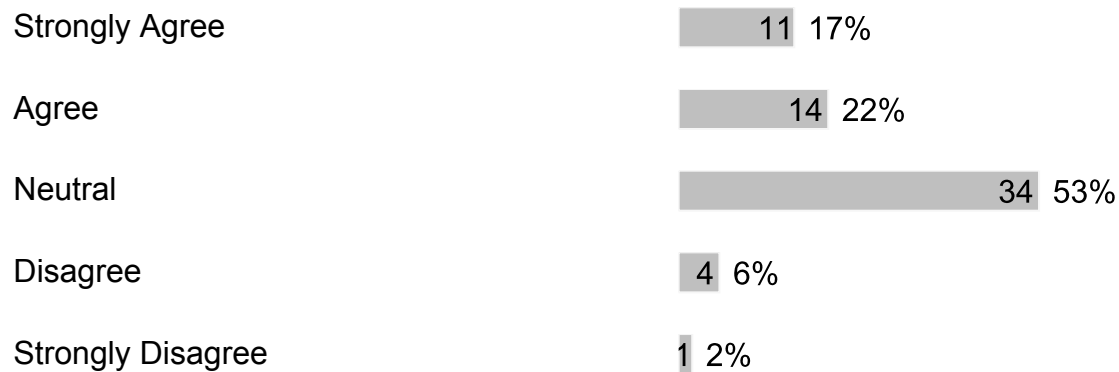
22. 22. Families are given the opportunity to participate on school committees.





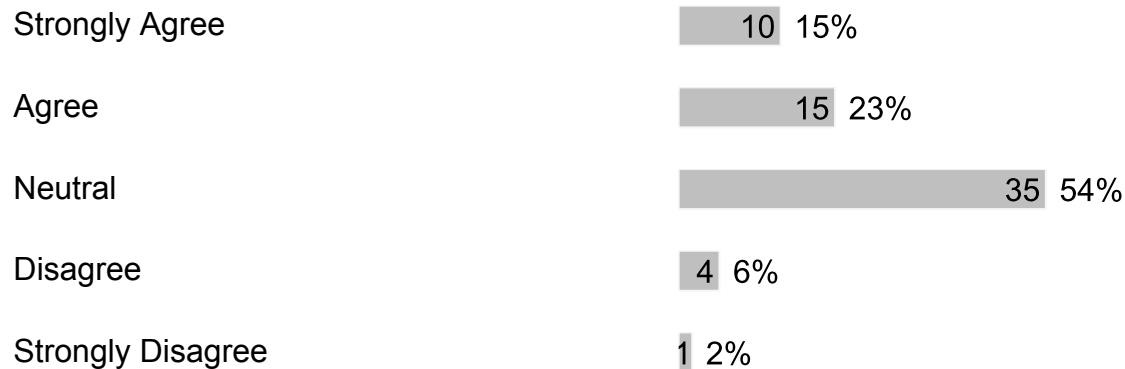
64 respondents

23. 23. I am well-informed of the school's goals and activities.



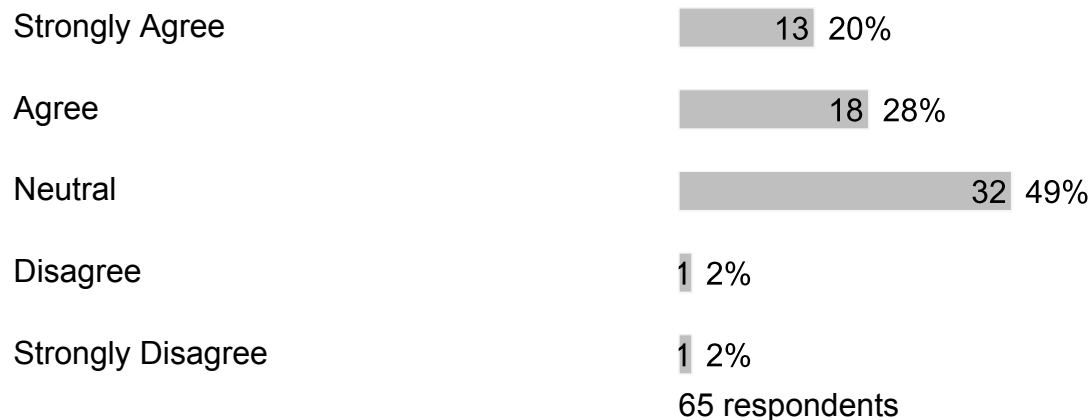
64 respondents

24. 24. Our school reports the achievement of school goals.

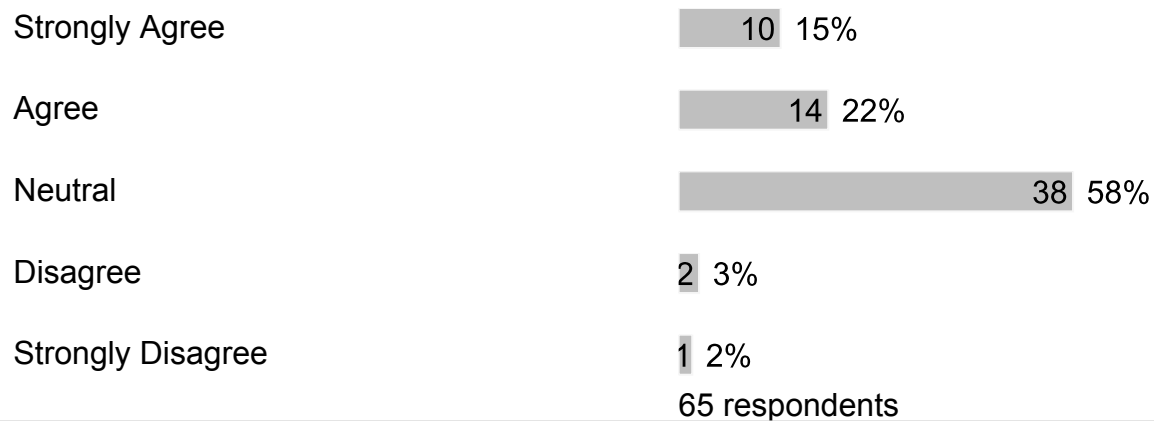


65 respondents

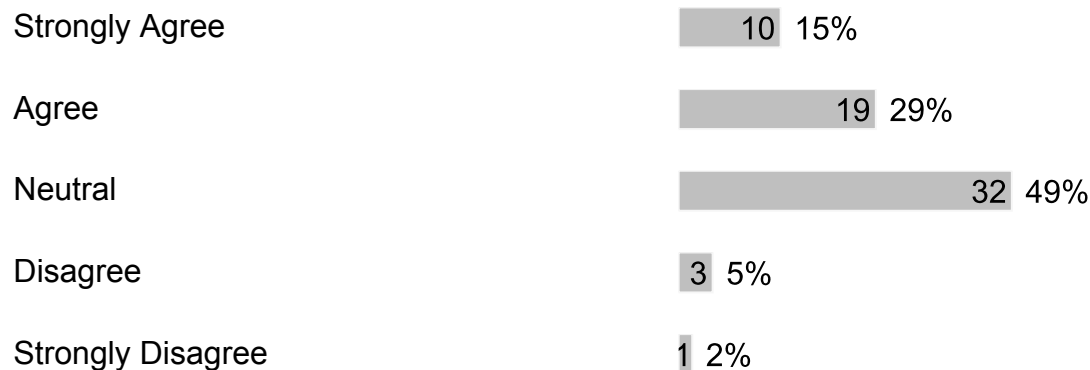
25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

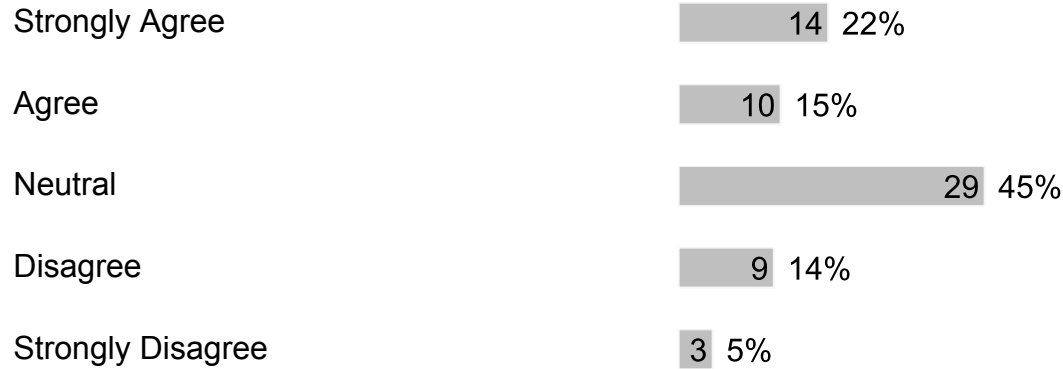


27. 27. Our school communicates information in ways that are easy for families to understand.



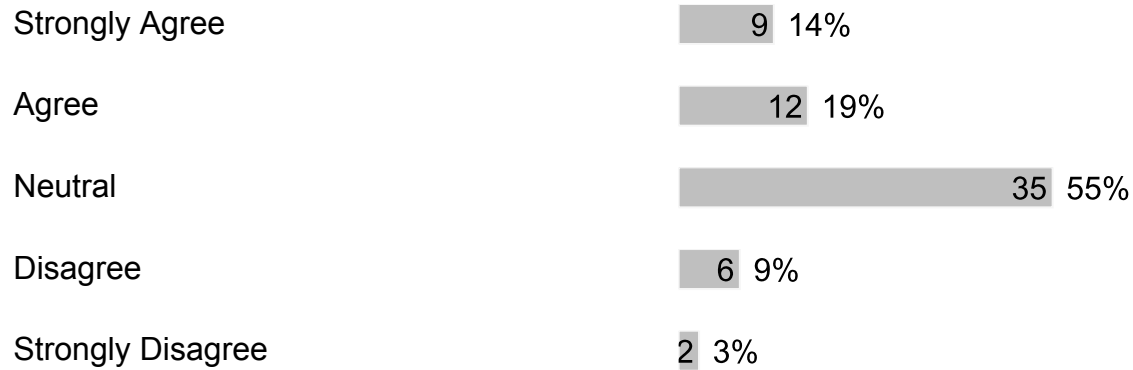
65 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



65 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



64 respondents

30. 30. Our school asks for family input when changing rules or policies.



Strongly Disagree 1 2%
65 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 10 15%
Agree 17 26%
Neutral 33 51%
Disagree 3 5%
Strongly Disagree 2 3%
65 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report